

Mexico & Caribbean

JULY EDITION NOVEMBER 2025 - APRIL 2027



Mexico & the Caribbean

From Mayan trails in Tulum to rum cocktails in Jamaica, there are so many ways to experience Mexico and the Caribbean,





CANCUN

+ Flight time: 10½ hours



ST LUCIA

Flight time: 8¾ hours

More info

Click here for more information on where we fly.

Staying safe and healthy abroad

The Foreign, Commonwealth & Development Office (FCDO) and National Travel Health Network and Centre have up-to-date advice on staying safe and healthy abroad.

For the latest general FCDO travel advice, including security and local laws, plus passport and visa information, check gov.uk/travelaware and follow x.com/FCDOtravelGovUK and facebook.com/FCDOtravel

See FCDO travel advice about individual destinations and sign up for FCDO travel advice email alerts, so you automatically receive the latest travel advice updates and travel requirements for the destinations you want to know about, at gov.uk/foreign-travel-advice

For travel advice from TUI, see tui.co.uk/destinations/info/travel-aware

For current travel health news, see travelhealthpro.org.uk

Advice can change, so check regularly for updates.

JAMAICA ★ Flight time: 10 hours **DOMINICAN REPUBLIC** Flight time: 9 hours Dominican Republic Antigua + Flight time: 10 hours 🛂 St Lucia 💡 Barbados ★ Flight time: 9 hours Grenada Q Tobago Flight time: 10 hours **GRENADA** Flight time: 10 hours

SOUTH AMERICA

The flight times shown here should be used as a rough guide only, as they can vary. All times are from London Gatwick.

as they can vary. All times are from London Gatwick. Brochure map credit: openstreetmap.org/copyright. All maps used in this brochure are for guidance only.

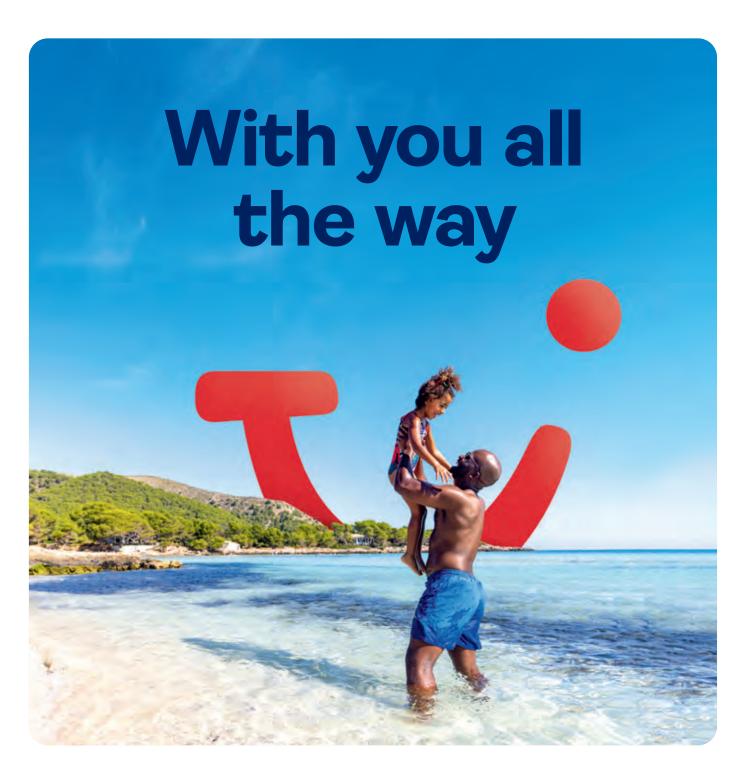
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July Edition. This may be superseded and replaced by a later edition. Always check with your travel agent to ensure that you have the most up to date brochure edition. Also see Our Agreement with You and Yours with us for our terms and conditions. This brochure was published in July 2025.



This brochure was produced using 100% carbon-balanced paper. CBP0106 16TUI



There's nothing more important to us than making sure you have an amazing holiday. We're here for you throughout the entire process, from booking your getaway to returning home – and all those other bits in-between.

We're voted the 'Most Trusted Travel Company'. And, we have thousands of excellent reviews on Trustpilot.

More info

Click this button or visit tui.co.uk/destinations/info/ reviews-and-awards for more on our awards and reviews. We're also the **home of holiday value** – we know that to Live Happy, you want to get the most for your money.

More info

Click this button or visit tui.co.uk/value for our tips, tricks and deals

Don't forget, all our package holidays come with ABTA and ATOL protection. We also offer 24/7 support on the TUI app, which offers lots of helping-hand features.

In the know

The hunt for your perfect holiday begins now – we hope you're as excited as we are. Here are a few handy things worth knowing...

T ratings

Because traditional hotel star ratings differ from country to country, we provide our own tried-and-tested TUI ratings to help you compare. They're based on the hotel's facilities, location, general atmosphere, and feedback from customers just like you.

00000 Plus

Hotel page QR codes

Each hotel page in this brochure comes with its own QR code, which you can scan to find out more information and see more photos. If you can't find what you're looking for, you can also create your own brochure online, or visit one of our TUI Stores for advice.



TUI app

Your holiday needs in one place

The TUI app is like having a holiday expert in your pocket. It's a one-stop shop for everything to do with your holiday, from live travel updates and 24/7 chat support to tailored trip planning and heaps of destination info.



Family holidays

Lots of our hotels come with TUI Kids' Clubs, catering for babies to teens. Plus, we've got thousands of free kids' places to give away. Take a look online to see which of our hotels offer these.

Adults-only holidays

Candlelit dinners, cocktail lounges, luxe spas – these are just some of the things you

of the things you can expect at our adults-only hotels. You'll find the best of our four and five-star range in our Platinum, A La Carte and TUI BLUE collections.

MORE INFO

Click to view Detailed Access Guides, or visit accessable/co.uk/tui



Accessible holidays

Here at TUI, we want to make travelling as easy as possible. That's whether you or someone you're travelling with has access needs, reduced mobility or a disability, including non-visible ones, and neurodiversity.

We know holiday planning can be stressful when you're reliant on the hotel's accessibility features being available before booking. That's why we've partnered with AccessAble to bring you Detailed Access Guides for our most popular hotels, so you can check if they meet your individual needs.

Whether you book your holiday in a TUI Store or make your booking online, our friendly and knowledgeable assisted travel team are on hand to make sure your holiday's right for you. Give the team a call for free on **0800 145 6920**.

If you're a British Sign Language (BSL) user, you can also contact us via SignLive. Or, for more on accessible holidays, head over to our assisted travel page at **tui.co.uk**.



Holiday cheat sheet

Want to know all about **Mexico and the Caribbean** without racking up the research hours? Our holiday cheat sheet's here to help you...

When culture's in the crosshairs...

Dive into Mexico's cenotes. These freshwater pools are tucked away in grottos all over the Yucatan Peninsula. Some are completely underground, and some let in sunlight from holes in their roofs.

For city slickers...

Bridgetown – the capital of Barbados – has a whole lot to offer. Think pastel-painted beach huts, seafood restaurants by the port, rum distillery tours and museums where you can learn about the island.

Families mustn't forget...

The Dominican Republic has bucketloads of hotels designed with little ones in mind. Plus, there are plenty of kid-friendly things to do — watersports, adventure parks and safari truck rides are in the mix.

For couples to cash in...

St Lucia takes romance to new heights, with dramatic scenery and velvet-soft sands. Sunset cruises, candlelit dinners and jungle excursions are on the cards – there's no wonder it's popular with honeymooners.

A foodie fact to chew over...

Jamaica's famous for its jerk chicken. Tender meat's marinated in sweet and smoky spices, and it's on the menu pretty much everywhere, from street food trucks and beach bars to swish restaurants.

If you like to get off the beaten track...

Visit Isla Holbox. This Mexican island's not far from Cancun, but its vibe is entirely different. Laidback beach bars hem the coast, and colourful market stalls sell souvenirs and textiles.

If you're worried about getting holiday FOMO...

Visit more than one resort on a Multi-Centre holiday. Take the Dominican Republic, for example. You could laze the days away in Punta Cana, and then spend a couple of nights seeing the sights of the capital – Santo Domingo.



Faye Delahunt, Photography & Videography Producer for TUI, has a Jamaica tip...

"Rick's Café has 10/10 views – especially at sunset. There's live reggae music and cliff-divers jumping into the sea. If you're feeling brave, you can jump in too."



Find your perfect holiday

From family-focused hotels to adults-only places with a side of luxury, TUI ticks all the boxes when it comes to the heliday study to the standard of the stan to the holiday style that's right for you.







TUI BLUE

Our made-to-measure TUI BLUF hotels are all about bestin-class service, authentic local cuisine and activities that are tailored to suit you. Plus, every hotel's designed to immerse you in the location you're in they're sprinkled across a range of destinations, from Cape Verde to Corfu and Turkey to Thailand.

Adults Only

Whether you're seeking a romantic getaway, celebrating an occasion, or simply longing for a peaceful escape, our adults-only hotels offer restful, child-free breaks.

Here's what to look out for...

Foodie

Hotels that take the gourmet levels up another notch

Family Fun

First-class kids' clubs, bigger activity rosters and exciting evening shows

Discovery

Close to sightseeing spots, nature areas and amazing scenery

Style

As you browse our collection of TUI BLUE hotels, you'll see some that are

specifically for adults, and some with extra highlights by their name.

Standout architecture and impressive interior design

Smaller Hotel

Home-from-home hotels that are cosier than the rest

Some hotels come with no highlight or extra tag, but they still showcase the best of what TUI BLUE has to offer.



Sensatori by TUI BLUE

Whether you're looking for a getaway for two or a plush spot for a family holiday, there's a Sensatori by TUI BLUE resort for you. Every single one comes with a crop of premium touches, like speciality restaurants and professionally run kids' clubs not to mention attentive service and five-star surroundings.

Premium by design

High-end decor sets the scene at these resorts, and you can expect plenty of local touches, too.

First-class food

There's at least one buffet and three á la carte restaurants at each resort - and they're included as part of the package. Plus, many of these hotels offer a 24/7 All Inclusive programme, and have a number of bars where you can take advantage of this.

Always-on entertainment

Look forward to top-quality shows, kids' clubs catering from babies to teens, and an action-packed daytime activity roster.

Sports and fitness

Every resort comes with a wellequipped gym and a line-up of BLUEf!t® activities, from Aqua Boards to archery. You'll have a spacious spa to unwind in too



Holiday Villages

Holiday Villages knock family getaways out of the park, with pool games during the day, a variety of evening entertainment, and bits for mums and dads in between. Plus, professional academies that bring football, stage and swim skills to life.



Highlights

Aerial Adventure courses are the crowning glory at our Holiday Villages.

Our three HV Clubs are tweaked for different age groups, from babies to 12-year-olds.

Buffet restaurants tick off home-fromhome favourites, healthy options and local specialities.



TUI SUNEO

Say hello to TUI SUNEO – affordable three and four-star hotels that are close to the centre of their resort. Every hotel meets our high-quality standards without breaking the bank.



Highlights

These hotels are in a variety of destinations, from close-to-home Spain to faraway Thailand.

TUI SUNEO hotels come with an All Inclusive option – ideal if you're watching your budget.

Our friendly staff host light entertainment up to six nights a week.



TUI MAGIC LIFE

TUI MAGIC LIFE clubs take All Inclusive to the next level, with drinks and snacks served 24/7, and an action-packed sports, activities and entertainment programme.



Highlights

Each TUI MAGIC LIFE is near a beach almost all of them have their own private stretch.

Archery, mountain biking and Zumba – there's a real A to Z of activities on offer.

The entertainment ticks off everything from foot-tapping shows to family-friendly theme days.



ROBINSON

ROBINSON clubs offer that perfect activeunwind formula, with lots of sports and fitness sessions to join in with, plus relaxing WellFit spas and gourmet dining options.



Highlights

Choose from up to 64 sports, from golf and tennis to bodyboarding and scuba diving.

You'll find our ROBINSON clubs in scenic spots — on a beach, a nature reserve or a golf course.

There are well-equipped premium gyms, personal trainers and relaxing WellFit spas in every resort.



SplashWorld

If you like your holidays with plenty of H2O, you'll love our SplashWorld hotels, which include free entry to a top-rated waterpark.



Highlights

Most SplashWorld hotels have a waterpark onsite, or a free shuttle bus to get you to one.

Lots of the hotels are All Inclusive – so you won't have to dip into your wallet once.

SplashWorld hotels are located all over the globe, from Cyprus to the Dominican Republic. This is just a snippet of the holidays we offer at TUI. Other holiday types you can book with us include:

- Marella Cruises
- TUI River Cruises
- TUI Tours
- Multi-Centre holidays
- City breaks
- Holidays to Iceland and Lapland
- Ski holidays
- · Lakes and Mountains holidays
- Trips to Florida
- Disney getaways
- Hotels with TUI KIDS' CLUBS
- · Party holidays with Scene
- Platinum holidays
- Villas
- · A La Carte holidays

More info

Click this button

For our full range of hotels, head to the **TUI website** or download the **TUI app**. Or, follow this link to take our **interactive quiz** that picks the perfect hotel for you.



Unleash your inner explorer with TUI experiences

From guided tours and sunset cruises to train rides and foodie masterclasses, the TUI experiences programme has got all sorts of activities for you to add to your holiday. Pre-book before your getaway, or from the comfort of your sunlounger while you're there. Here are some of the categories you can browse...



All-out adventure



Fun for families



Calm and cultured





Make it count in 2025

Did you know that you can make a difference through the love of travel? Every time you book a holiday with us, you have the chance to make your money go the extra mile, while experiencing the gift of giving along the way.

The how is easy – simply donate to the TUI Care Foundation when you reserve your next holiday.

With over 70 projects in 30 countries, this independent Foundation builds on the positive power of tourism to drive change and create lasting impact in holiday destinations around the world.

That means every penny you give helps to look after the environment and improve the lives of people living in global travel destinations.

So how far can your gift of giving go?

When you give, your impact is felt right the way around the world. It makes great work possible in Cape Verde, where organisations in resort are working to protect endangered sea turtles. And in Jamaica, too, where hundreds of students are becoming eco champions as part of the TUI Junior Academy. Wherever you travel to, your support brings positive change.

Working together

The good news is there's more than one way to join forces with the TUI Care Foundation.

You can pledge whatever you like at tuicarefoundation.com. Plus, when you're booking a TUI holiday, keep an eye out for the 'Adopt a Tree' and 'Adopt a Turtle' check boxes on the 'Customise your Holiday' page.

Your donation will go directly to projects that help our planet to thrive. That means planting more trees, protecting sea turtles, and setting up opportunities for locals to benefit directly from tourism.

Find out about our Turtle and Tree adoption at tuicarefoundation.com/ en/adoptions





Barbados

Holidays in Barbados serve up the Caribbean with a twist. Expect sweet-but-spicy cuisine, free-flowing rum, and a British-style love for cricket

The Platinum Coast

At first glance, Barbados appears to play by all the tropical island laws, following the book to the letter when it comes to its coastline. The island is home to more than 92 kilometres of long, blonde beaches, which are backed by palm trees and lapped by luminous blue waters. The western coast is especially popular. It's where you'll find the resorts of St James and St Peter, and it's even earned itself the nickname of the Platinum Coast, thanks to the purity of its sand.

Rum Punch

Beyond the sand, Barbados doesn't always tow the Robinson Crusoe line. The island does have a few quieter resorts, like Maxwell Beach, which is pindrop peaceful, but on the whole it can be a bit of a firecracker. Bajan food blurs the line between

sweet and savoury, and the rum shops make it easier to order punch than coffee. St Lawrence Gap leads the nightlife pack. This resort is a hub for reggae bars, calypso clubs and, some of the best restaurants in the Caribbean.

Bridgetown

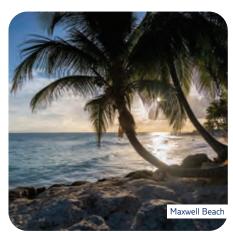
The capital city, Bridgetown, shows off the quirkier side to holidays in Barbados. It's here the Caribbean influence collides head on with the heritage left over from British rule. You can watch a game of cricket on the green and stand in the shadow of the admiral Nelson statue, before heading to the harbour to watch live reggae or dance to calypso.



The TUI app's your one-stop shop for support while you're away, and provides everything you need for your holiday in one place.

Download the TUI app











Flight time 9 hrs





Temperatures here tend to hover around the late 20s all year round. It's driest from February to May, but you might still get the odd rain shower in the afternoons although they tend to be quite short-lived.



Did you know

Barbados is said to be the birthplace of rum, with Mount Gay opening the first distillery near the north of the island back in 1703. It's still in operation today, along with three others – you can book a tour to look inside one if you fancy seeing for yourself how this tipple's made.

We fly from a wide range of regional airports, so chances are there'll be one near you. Take a look at our flight timetable at the back of this brochure for an at-a-glance guide to our flying programme.







Sea Breeze Beach House by Ocean Hotels

MAXWELL BARBADOS

1.4/5 Based on 1982 reviews

This place is positioned on a peaceful stretch of sand on Maxwell Beach. Step outside, and tropical gardens dotted with palm trees and brightly coloured flowers lead you down to a cotton-coloured beach.

The hotel's water scene is headlined by three sea-view swimming pools — one of them is just for adults. Plus, you're only a five-minute taxi ride away from lively St Lawrence Gap — it's the main hub for bars, restaurants and nightclubs.

Key Facilities

- 3 pools 1 kids' pool 5 bars 5 restaurants
- A la carte dining* Free Wi-Fi Daytime activity programme Kids' club Teen Activity programme
- Evening entertainment programme Weekly manager's rum punch party Drift Spa*

Location

- Christ Church On the beach in the Maxwell area
- \bullet 2.5km walk to St Lawrence Gap and Oistins Town

Transfer time: 15 minutes by coach from Barbados Airport

Rooms

Modern and fresh, most of these rooms come with home comforts like a king or queen-size beds, satellite TV, air-con with ceiling fans and free Wi-Fi. You'll also have a balcony or terrace, too. **Double rooms** sleep up 2 or 4, and for a bit extra you can **upgrade** to a **double room** with a **sea view**. **Luxury junior suites** have a King-size or 2 Queen-size beds.

Number of rooms: 121

So Your service at this hotel
Holidays here come with our Hotel rep + 24/7
support on the TUI app and by phone





Click the link or head to **tui.co.uk** for more info about our holidays, including up-to-date prices, hotel details and helpful videos.

View online











Barbados Beach Club

MAXWELL BEACH BARBADOS







3.5/5 Based on 1624 reviews

The hotel definitely makes the most of its position. A pool bar is on the beachfront terrace and the main restaurant follows suit, offering Bajan and global buffets with a side order of widescreen views.

Most of the action takes place by the pool. When you've had your fill of lying in the sun, you can raise your activity levels on the tennis courts or by heading

Key Facilities

- 1 pool 1 bar 2 restaurants A la carte dining*
- Evening entertainment programme

- On Maxwell Beach 2km to Oistins Fishing Village
- 2km to St Lawrence Gap with bars, restaurants and nightclubs

Transfer time: 15 minutes by coach from Barbados Airport

Rooms

Double rooms come with air-conditioning, Wi-Fi, shower in bath, hairdryer, mini-fridge, iron and ironing board, safety deposit box and tea and coffee-making facilities.

Number of rooms: 106

On Your service at this hotel

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MULTI-CENTRE

This hotel can be booked as part of a **Multi-Centre** holiday – when you stay at more than one hotel while you're away.

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View online



Board Options









Coconut Court Beach Hotel

HASTINGS BARBADOS





4.1/5 Based on 3311 reviews

It's the location that's Coconut Court's standout feature. The property clings to the beach, so you've got flour-white sands and bath-warm waters just footsteps away. You've also got a World Heritage Site on your doorstep.

As well as smart bedrooms with private balconies, you'll find a sea-view swimming pool, a couple of restaurants, and a bar down on the sand.

Key Facilities

- 1 pool 2 bars 2 restaurants Free Wi-Fi
- Evening entertainment programme

• On the beach • By the South Coast Boardwalk for restaurants and bars • On the main coastal road in the historic Hastings area • UNESCO World Heritage site • 2km East of Bridgetown and 4km West of St Lawrence Gap

Transfer time: 30 minutes by coach from Barbados Airport

Rooms

All rooms here have a private balcony, Wi-Fi, a TV, audio dock, microwave, a fridge, kettle and toaster. All rooms have a full sea view. The oceanfront deluxe rooms also include a few extras like a smart TV, USB ports and a rain shower, too.

Number of rooms: 111

Your service at this hotel

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Board Options

• Room Only • Bed & Breakfast





HASTINGS BARBADOS

11111 200 4.2/5 Based on 2458 reviews

Savannah Beach Club Hotel

This hotel's got plenty of culinary strings to its bow there are three restaurants, including a by-the-beach eatery and an adult-only Asian fusion place. And the gardens in between are dotted with a pair of pools

Families are looked after, thanks to a brightly painted kids' club that offers everything from tiny tots play sessions to teenage hangout zones.

Key Facilities

- 2 pools 2 bars 3 restaurants A la carte dining
- Free Wi-Fi Kids' club Teen hangout den

• Beachfront • 4km to Bridgetown

Transfer time: 30 minutes by coach from Barbados Airport

Rooms

Rooms may come with air-conditioning, Wi-Fi, tea and coffee-making facilities, a TV with satellite channels, a safe and a hairdryer. Upgrade options include **deluxe** pool access rooms, which allow you to step directly on to the pool terrace, and **suites**, which come with a spacious lounge area.

Number of rooms: 93

Accessibility

The property is generally unsuitable for those with reduced mobility. See the A-Z guide for more details.



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Double room

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View online









Sugar Bay Barbados

HASTINGS BARBADOS







11111 100

This place is pulled right up against a palm-spotted strip of sand. And for when you're not putting your feet up, the historic Garrison district, St. Lawrence Gap and lively Bridgetown are less than 10 minutes' drive away.

The decor here is Caribbean through-and-through. Distressed-wood furniture, bold splashes of colour, and traditional buildings all crop up around the hotel and grounds.

Key Facilities

- 2 pools 5 bars 4 restaurants Free Wi-Fi
- Teen Clubhouse Karma Spa*

Location

• Beachfront location • In the Historic Garrison - a UNESCO World Heritage Site • 2 miles from Bridgetown

Transfer time: 25 minutes by coach from Barbados Airport

Rooms

All rooms here come with either a balcony or terrace, king-size bed, Wi-Fi and air-conditioning. You'll also find a mini-fridge, tea or coffee-making facilities, and safety deposit box. Oceanfront rooms and suites are

Number of rooms: 138

Your service at this hotel

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View online











O2 Beach Club & Spa

ST LAWRENCE BARBADOS

1 1 1 1 1 Plus 60 0 0 0 4.6/5 Based on 772 reviews

O2 Beach Club & Spa is set on a beach that's freckled with coconut palms and washed by the turquoise waters of the Caribbean Sea. Wade out into the shallows and you'll find a coral reef teeming with sea life.

Suites are stylish and contemporary, and feature luxe touches like rain showers. Elsewhere, you've got a pool and four restaurants, plus a nautical themed rooftop lounge with views over Oistins Bay.

Key Facilities

- 3 pools 4 bars 4 restaurants Oro a la carte restaurant Free Wi-Fi Daytime activity programme
- Evening entertainment programme Acqua Spa*

Location

• Beachfront

Transfer time: 20 minutes by taxi from Barbados Airport

Rooms

You can expect air-conditioning and a **sea view** from a balcony or terrace. **Oceanfront suites** can accommodate up to 4 people and have a lounge.

Number of rooms: 130

Your service at this hotel
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View online



Board Options

• All Inclusive • Room Only





Turtle Beach Resort

ST LAWRENCE GAP BARBADOS









This place is pulled right up beside a thick ribbon of sugar-white sand. A 10-minute stroll along the shorefront will bring you to the candy-coloured rum shacks and cafés of the famous St Lawrence Gap.

Watersports like windsurfing, sailing and snorkelling populate the to-do list. Elsewhere, there are a couple of pools to dip in to, plus a trio of restaurants, and bars that host live singers.

Key Facilities

- 2 pools 1 kids' pool 1 bar 3 restaurants
- \bullet A la carte dining \bullet Cooking, cake decorating and drink mixology • Kids' club • Managers cocktail party • Spa*

Location

- Located in Dover and near St. Lawrence Gap
- Overlookng a sandy beach A host of bars and restaurants nearby

Transfer time: 15 minutes by coach from Barbados Airport

Rooms

Rooms here are junior suites which sleep up to 3 adults and 1 child or 2 adults and 2 children. They come with cable TV, Wi-Fi, MP3 docking station and mini-fridge. For added comfort there's a ceiling fan and a seating area with a sofa-bed, plus a balcony or a terrace. For a bit extra, upgrade to a junior suite with

Number of rooms: 164



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Junior suite

MULTI-CENTRE

his hotel can be booked as part of a **fulti-Centre** holiday – when you stay t more than one hotel while you're away.

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View online







Mango Bay

ST JAMES BARBADOS

Mango Bay is a small hotel on Barbados' west coast. The location is second to none – the property fringes a powder-white beach. And Holetown's restaurants, lively bars and boutiques are right on your doorstep.

The hotel's restaurant sits right next to the sands, not far from the pool. As for activities, you can join in with watersports, like kayaking, water-skiing and catamaran trips.



- 1 pool 1 bar 1 restaurant Free Wi-Fi
- Daytime activity programme Cocktail party
- Evening entertainment programme Shanti Serenity Spa

Location

• Set beside a small white sandy beach • Buzzy nightlife • Close to the shops and restaurants of Holetown • In the parish of St James

Transfer time: 45 minutes by coach from Barbados Airport

Rooms

Mango Bay has light and bright rooms complete with air-con, cable TV, bathrobes and a balcony or terrace. If you're after a bit more space, upgrade to a **superior double** room which can sleep up to 4 people. Or if it's the view you're after, oceanfront double rooms offer a **sea view**.

Number of rooms: 67

Your service at this hotel

Holidays here come with 24/7 support on the TUI app and by phone







MULTI-CENTRE

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View online



Waves Hotel & Spa by Elegant Hotels

ST JAMES BARBADOS

1111 Plus (0.6/5 Based on 1184 reviews





Click the link or head to **tui.co.uk** for more info about our holidays, including up-to-date prices, hotel details and helpful videos.





This place sits right on the edge of a white-sand beach. Rows of palm trees give the beach a private feel, and the gentle waves are perfect for paddling. Plus, it's just a 10-minute cab ride away from Bridgetown.

You can expect a sleek and modern finish at Waves Barbados. Rooms boast little extras, like big flat-screen TVs, yoga mats and Bluetooth speakers.

Key Facilities

- 2 pools 2 bars 2 restaurants A la carte dining Free Wi-Fi
- Daytime activity programme Evening entertainment programme
- Эри

Location

• Located on the Gold Coast • 15-minute taxi-ride from Bridgetown

Transfer time: 45 minutes by taxi from Barbados Airport

Rooms

Double rooms here offer plenty of space for up to four people. Each one features free Wi-Fi, and air-conditioning. Upgrade options include **double rooms** located in the adult's area, and **oceanfront double rooms** offering sea views

Number of rooms: 70

Your service at this hotel

Holidays here come with 24/7 support on the TUI app and by phone

Royalton Vessence Barbados, an Adult-Oriented Resort

ST JAMES BARBADOS

There's no TripAdvisor rating available for this property.



This place is seriously easy on the eye, blending modern design with tropical scenery. Manicured gardens are dotted with wooden pergolas and palms, while the pool terrace serves up chilled drinks with front-row ocean views.

Set along Barbados' Gold Coast, the beach here is all soft, dove-white sand – and it's lined with loungers and parasols to embrace the chill island life. Snorkelling, sea kayaking, and watersports add an adventurous streak to laidback days in the sun, too.

Key Facilities

• 1 pool • 4 bars • 7 restaurants • Vespa • Free Wi-Fi • Daytime activity programme • Evening entertainment programme • The Royal Spa*

Location

• On the beach • 800m to Holetown • Regular bus service to Bridgetown and Speightstown • On rare occasions, after excessive rainfall, the mangrove pond adjacent to the hotel overflows, so bathers may have to find an alternative spot of beach to bathe on

Transfer time: 50 minutes by coach from Barbados Airport

Rooms

All suites here come with air-conditioning, TV, mini-fridge and tea and coffee facilities. For a bit extra you can opt for a **swim-up suite** or upgrade to a suite that includes **Diamond Club™** benefits such as facilities exclusive to Diamond Club™ guests, butler assistance and preferred room locations.

Number of rooms: 85

Your service at this hotel

Holidays here come with 24/7 support on the TUI app and by phone

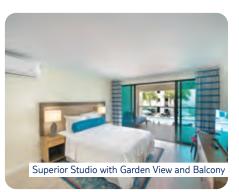
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View online











The Sands Barbados

WORTHING BARBADOS







11111 (1) (2) (3) (4.1/5) Based on 601 reviews

The hotel's calling card has to be its setting. Worthing Beach's sugary sands creep up towards the property's palm-studded gardens. And it's just a few minutes' walk to the famous St Lawrence Gap.

As well as spacious studios and suites, you can expect a sea-view pool, two restaurants and two bars.

Key Facilities

- 1 pool 2 bars 2 restaurants A la carte dining
- Noir | A la carte restaurant Free Wi-Fi Daytime activity programme • Live music • Spa*

Location

- On Worthing Beach Close to the St. Lawrence Gap with local restaurants, bars and nightclubs
- 15-minute drive from Bridgetown and Barbados Golf Course

Transfer time: 30 minutes by coach from Barbados Airport

Rooms

Modern studios and suites are kitted out with the likes of air-conditioning in the bedroom, Wi-Fi, a flatscreen TV, a safe and a mini-fridge. **Suites** also have a separate lounge area with a ceiling fan. Suites and studios can have a pool, garden or sea view.

Number of rooms: 87

On Your service at this hotel

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Jamaica

Incredible beaches and a feel-good vibe are just a couple of things you can look forward to on a holiday to Jamaica.

Caribbean good looks

All the Caribbean stereotypes are present and correct in Jamaica. Along the coast, you've got white sands fringed by palms, and ramshackle beach bars serving up jerk chicken to Bob Marley beats. Inland, meanwhile, hidden waterfalls, banana plantations and soaring mountains vie for your attention. Best of all, the scenery is served up alongside Jamaica's famous take-it-easy vibe.

Popular resorts

The main resorts are Montego Bay, Ocho Rios and Negril. In these towns, beachfront hotels sit shoulder-to-shoulder with reggae bars and bric-a-brac huts. Negril boasts one of the best beaches in Jamaica — Seven Mile Beach. As the name suggests, its size means it's never tricky to find a good sunbathing spot.

More secluded spots

A sleepier scene comes courtesy of Lucea and Runaway Bay. Here, you'll find untouched beaches and a snail-like pace. Lucea lines up no fewer than three toothpaste-white strips of sand, plus a castle, a courthouse and a Saturday market for when you're in the mood to explore. Runaway Bay has its own collection of pearly beaches, plus plenty of nods to the King of Reggae, Bob Marley. Then there's Trelawny – this serene northern region's known for its Georgian buildings, and it's part of a protected area of biodiversity.

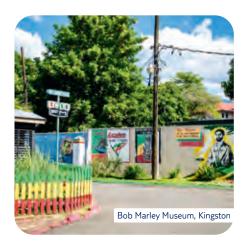
Plenty of history

The island's got its fair share of history, too, thanks to age-old mansions and 18th-century plantations. Rose Hall in Montego Bay is case in point. According to legend, this grand mansion is haunted by the ghost of a white witch. Then there's Kingston, the island's capital. The streets here are packed with colonial buildings, and museums that tell the story of its past.



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Download the TUI app











Flight time 10 hrs 30 mins





Weather

Jamaica's Caribbean location means it enjoys balmy temperatures all year round. The summer months see temperatures topping 30 degrees. Winter is still toasty by UK standards – expect the mercury to hover in the mid to high 20s.



Did you know

Did you know Jamaica is an incredibly mountainous island? It's home to the John Crow, Don Figuero, Cockpit Country, and Blue mountain ranges, which are criss-crossed with hiking trails suitable for lots of different abilities.

We fly from a wide range of regional airports, so chances are there'll be one near you. Take a look at our flight timetable at the back of this brochure for an at-a-glance guide to our flying programme.





Riu Montego Bay

MONTEGO BAY JAMAICA

gardens. Although it feels tucked-away, it's only a

10-minute drive to the town centre.

1000 Plus 3.9/5 Based on 10348 reviews

The beehive-buzzy Riu Montego Bay is fronted by a white ribbon of sand and shrouded in tropical palm Roo

This hotel has plenty of luxurious touches. Four of the five pools are accessorised with sunken sunloungers and one of them comes with a swim-up bar. A clutch of restaurants give you plenty to pick from at mealtimes.



- 5 pools 4 bars 5 restaurants A la carte dining*
 Free Wi-Fi Daytime activity programme Evening
- Free Wi-Fi
 Daytime activity programme
 Evening entertainment programme
 Renova Spa*

Location

 \bullet On the beach \bullet 2.7km to the airport \bullet 4.5km to Montego Bay

Transfer time: 25 minutes by coach from Montego Bay Airport

Rooms

Rooms here come with air-con, satellite TV, and a balcony or terrace. Limited sea-view rooms and the more spacious suites are available as upgrades - the suites come with a lounge area. All rooms at this hotel come with an in-room drinks optic — meaning you'll have your very own locally-branded spirits on tap in your room.

Number of rooms: 826

Accessibility

This hotel's generally suitable for those with reduced mobility, but all access needs are different. See the A-Z guide for more details.

Your service at this hotel

Holidays here come with our Hotel rep + 24/7 support on the TUI app and by phone







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The hotel has scooped a top spot right on the beach, and it's exclusively for adults. So, you can expect a vibe that moves seamlessly from days on the sand to lively nights at the bars and next-door Pacha club.

In terms of facilities, you can expect swish infinity pools, around-the-clock dining, and a spa*.

Key Facilities

- 3 pools 4 bars 5 restaurants Free Wi-Fi
- Daytime activity programme Riu evening entertainment programme • Renova Spa*

Location

- 550m to shopping centres 4.5km to Montego Bay
- 4.9km to the airport

Transfer time: 25 minutes by coach from Montego Bay Airport

Rooms

Double rooms here come complete with free Wi-Fi, a stocked minibar, satellite TV and bathrobes. If you're looking to upgrade, you can opt for a limited seaview room or sea-view room. All rooms at this hotel come with an in-room drinks optic – meaning you'll have your very own locally-branded spirits on tap in your room.

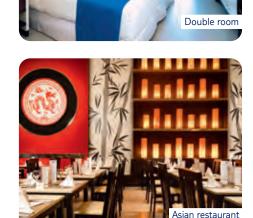
Number of rooms: 454

Accessibility

This hotel's generally suitable for those with reduced mobility, but all access needs are different. See the A-Z guide for more details.

Your service at this hotel

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Secrets St James Montego Bay

MONTEGO BAY JAMAICA

This high-end, adults-only retreat has won awards from the likes of TripAdvisor and Condé Nast Traveler. Its setting will certainly have helped – it's on a quiet peninsula, with over half a mile of private beach.

The plus points extend way beyond the tropical setting. There's a huge pool, a host of gourmet restaurants, and Junior Suites come as standard. A world-class spa rounds things off with a flourish, and you can also make the most of what the neighbouring Secrets Wild Orchid Montego Bay has to offer.

Key Facilities

- 2 pools 9 bars 10 restaurants A la carte dining Free Wi-Fi Daytime activity programme
- Evening entertainment programme Secrets Spa by Pevonia®*

Location

• Beachfront location • Resort centre with shops, bar, restaurants and nightclub, 7km • Montego Bay Marine Park, 4.4km • Aqua Sol Theme Park, 4.8km • Walter Fletcher Beach, 4.8km • Doctor's Cave Beach, 5.7km • Golf course, 16km

Transfer time: 30 minutes by coach from Montego Bay Airport

Rooms

Suites are spacious and modern with flatscreen TV, alarm clock with MP3 docking station, bathroom with whirlpool, bathrobe and slippers - plus you'll also have a balcony. If you'd like to upgrade, choose a **Preferred Club junior suite** which comes with some impressive extra services.

Number of rooms: 350

Your service at this hotel
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MONTEGO BAY JAMAICA

Soft white sand comes to your doorstep at this beachfront hotel. There's a relaxed vibe to the place,







though it's just 10 minutes' drive from Montego Bay

The hotel sits between the Riu Montego Bay and Riu

Reggae and, as such, you can move between the three

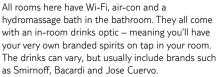
for bars and restaurants. When it comes to the huge pool, though, you'll probably want to stay put.

and its line-up of shops, restaurants and nightlife.





Rooms





Accessibility

This hotel's been surveyed by AccessAble so you can check if it's suitable for your access needs. See the A-Z guide for more details.



On Your service at this hotel

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Key Facilities

- 2 pools 3 bars 5 restaurants A la carte dining
- Free Wi-Fi Daytime activity programme Evening entertainment programme • Renova spa*

Location

•Beachfront • 5km to the airport • 8.1km to the Montego Bay

Transfer time: 10 minutes by taxi from Montego Bay Airport





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Board Options







Catalonia Montego Bay

MONTEGO BAY JAMAICA







This hotel is surrounded by tropical gardens and opens out on to a two-kilometre stretch of white-sand beach. The sea water is clear and shallow, plus there's a private island you can walk across to.

There's an outdoor pool overlooking the nearby beach, which sorts out all your swimming and sunbathing needs. Plus, you've got access to the hotel's tennis courts. As for dining, there are three à la cartes covering everything from Jamaican to Japanese.

Key Facilities

- 2 pools 4 bars 4 restaurants Free Wi-Fi zones
- Adult activity programme Kids' club Evening entertainment programme • Spa and Salon*

Location

- 4.8km to Rose Hall Great House, the 18th century plantation manor house • 7.8km to the airport
- 11.2km to Montego Bay

Transfer time: 25 minutes by coach from Montego Bay Airport

Rooms

In each double room you can expect to find airconditioning, King-size or 2 double beds, a TV, plus a balcony or terrace – with a ${\bf garden\ view}$ or ${\bf limited}$ sea view as options. Or you could treat yourself and upgrade to a junior suite for an added touch of luxury - each includes 1 sofa-bed in the lounge area, a bath, and a double bedroom.

Number of rooms: 522

Accessibility

This hotel's been surveyed by AccessAble so you can check if it's suitable for your access needs. See the A-Z guide for more details.

Your service at this hotel

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Secrets Wild Orchid Montego Bay

MONTEGO BAY JAMAICA



This place is pinned to a creamy-white stretch of sand on the Montego Bay peninsula. There's a scattering of bars and restaurants close to hand, but otherwise it's got that away-from-it-all feel.

There are nine restaurants here – foodies give a big thumbs up to the Barefoot Grill and the Blue Mountain Jamaican place. You've got lots of watersports at your fingertips, too, as well as a pair of pools.

Key Facilities

- 2 pools 9 bars 10 restaurants A la carte dining • Free Wi-Fi • Daytime activity programme • Evening
- entertainment programme Spa*

Location

- On the beach 5km from Montego Bay Marine Park
- 3km to Fair View Retail Park

Transfer time: 30 minutes by coach from Montego Bay Airport

Rooms

All suites come with air-con, Wi-Fi, a TV, safe and a balcony or terrace. You'll also get 24-hour room service and a stocked minibar. Upgrade to a **club** preferred junior suite for access to an exclusive lounge, special concierge service and all facilities over at the nearby Breathless Montego Bay. Swim-up club preferred junior suites are also available.

Number of rooms: 350

Your service at this hotel

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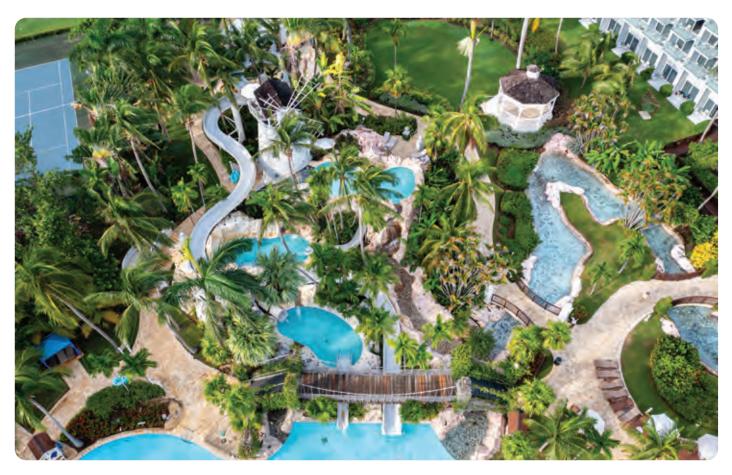
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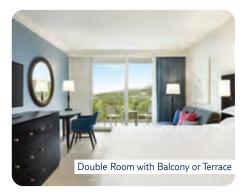
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Hilton Rose Hall Resort and Spa

MONTEGO BAY JAMAICA

11111Plus 60 0000 4.2/5 Based on 7432 reviews





Design-wise, this place is built on a former 18thcentury sugar plantation. That means there are heaps of well-preened gardens and tropical flowers dotted around the grounds, all the way down to the private

Mixed into the greenery, you'll find five restaurants - including Italian and grill à la cartes - a couple of pretty pools and a waterpark. Plus, the hotel has its own 18-hole golf course that's reserved just for

Key Facilities

- 2 pools 1 kids' pool 6 bars 5 restaurants
- A la carte dining Free Wi-Fi Kids' and teens' club
- Kids' club Teen centre* Evening entertainment programme • Soothe Spa*

Location

• Close to shopping centre • 12km to Montego Bay with its shops, bars and restaurants • Adjacent to championship golf course

Transfer time: 25 minutes by coach from Montego Bay Airport

Rooms

The rooms have a contemporary feel with light neutral tones teamed with bold accents. They all feature doubles or a king-siz bed and come with flatscreen satellite TV, air-conditioning and tea and coffee facilities. You can get a ${\bf partial}\ {\bf sea}\ {\bf view}$ for a little

Number of rooms: 495

Your service at this hotel

Holidays here come with 24/7 support on the TUI app and by phone





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View online











Couples Tower Isle

OCHO RIOS JAMAICA



This adults-only hotel's got its own pristine stretch of sand right outside. A swanky spa, four pools and hidden whirlpools all add to the luxurious setting. There's a heap of free activities to take part in, too, from a catamaran cruise to water-skiing lessons, and reef snorkelling.

Caribbean and Jamaican cuisine are on the menu in the three à la carte restaurants. There's also an international buffet, pool grill and a health bar, as well as two swim-up bars and a coffee bar.

Key Facilities

- 4 pools 6 bars 7 restaurants A la carte dining Free Wi-Fi Complimentary excursions
- Glass-bottom boat ride Evening entertainment programme The Oasis Spa*

Location

• Beachfront • 8km from Ocho Rios

Transfer time: 120 minutes by coach from Montego Bay Airport

Rooms

There's a good variety of choice here. There's doubles rooms, with **deluxe** and **superior** upgrades available. All rooms include a balcony or a terrace, with some offering a full or partial **sea view**. Plus, air-conditioning is provided.

Number of rooms: 226

app and by phone

Your service at this hotel
Holidays here come with 24/7 support on the TUI





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View online









Riu Ocho Rios

OCHO RIOS JAMAICA

11111 (a) (b) (c) (c)

This hotel's pulled up alongside the honey-hued sand of Jamaica's northern coastline. Plus, it's less than a 10-minute drive from the country's most famous waterfall – the Dunn's River Falls.

A handful of eateries and pools are on the cards here. What's more, younger guests will be able to let loose in the kids' club.

Key Facilities

- 5 pools 1 kids' pool 6 bars 5 restaurants
- A la carte dining Free Wi-Fi RiuLand Kids' Club
- Evening entertainment programme Renova Spa*

Location

On the beachfront • Facing the sandy shoreline of Ocho Rios • Next to Dunns River • Nearest shopping centre is 4km away

Transfer time: 120 minutes by coach from Montego Bay Airport

Pools

Five pools are dotted around the hotel's garden-filled grounds, two of which are adults-only and come with swim-up bars. A smaller pool is on hand for children to paddle in, too, along with a slide-filled splash park.

Entertainment

Music and dance shows are the norm in the evening. Elsewhere, teens can unwind in the Riu4U Club. It comes with a mini-football table and a chilled-out video game area.

Health & Beauty

There's a long list of massages* to choose from in the spa, and you can treat yourself to a makeover* in the beauty salon.

Number of rooms: 901

Accessibility

This hotel's been surveyed by AccessAble so you can check if it's suitable for your access needs. See the A-Z guide for more details.

Your service at this hotel

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Rooms

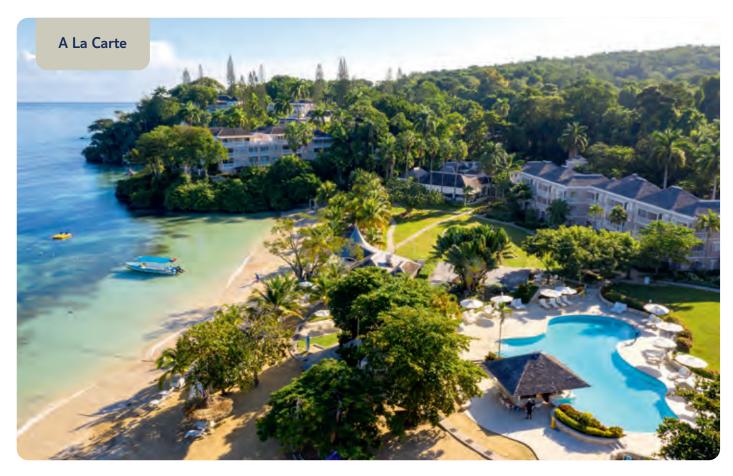
All rooms at this hotel come with an in-room drinks optic – meaning you'll have your very own locally-branded spirits on tap in your room. They'll also have satellite TV, Wi-Fi and a minibar.

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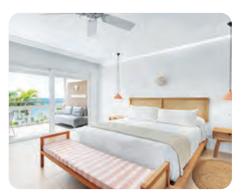
View online











Couples Sans Souci

OCHO RIOS JAMAICA



This luxury hotel is tucked away on top of a rocky outcrop, and looks out over a spotless white beach. The sea views are second to none – and you get to enjoy them whichever room you're staying in.

There are three pools here. And dining is a real pleasure, with options including a gourmet venue and a beach grill. There's also a long list of free activities for you to choose from, too. Try your hand at windsurfing and paddleboarding, or give scuba diving a go.

Key Facilities

- 3 pools 6 bars 6 restaurants A la carte dining • Free Wi-Fi zones • Beach party • Evening entertainment programme • Starlight Gala
- Wandering musicians Spa*

Location

• 4km to Ocho Rios

Transfer time: 120 minutes by taxi from Montego Bay Airport

Rooms

Rooms feature a king size bed, air-conditioning, LCD TV, personalised minibar restocked daily and in-room dining. **Deluxe suites** with **garden view** are as standard, each with a king-size bed and sliding doors that lead to out to a private balcony. **Ocean suites**, **beachfront suites** and **premier suites** are also available.

Number of rooms: 150

Your service at this hotel

Holidays here come with 24/7 support on the TUI app and by phone





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View online







Couples Negril

NEGRIL JAMAICA











This hotel's geared up for romantic breaks. You'll find it along a secluded strip of pillow-soft sand. Here, you can kick back on a couple-sized sunbed, then tuck in to a meal of fresh lobster during a beachfront, candlelit dinner*.

The spa deserves a shout out, too. It lines up a hefty list of organic massages, manis and pedis, as well as facials and body treatments.

Key Facilities

- 2 pools 5 bars 5 restaurants A la carte dining
- The Oasis Spa*

• Beachfront location • About 8km to Negril • 12km to Negril Hills Golf Club

Transfer time: 90 minutes by taxi from Montego Bay Airport

Rooms

Rooms here at the Couples Negril all come with a private balcony or a terrace, depending on your room type. All rooms feature a king-sized bed, airconditioning, a minibar and a flat-screen TV. Deluxe double rooms, garden-view suites and beachfront suites are all available.

Number of rooms: 234, including 18 suites



Your service at this hotel

Holidays here come with 24/7 support on the TUI app and by phone



Piano bar



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Riu Negril

NEGRIL JAMAICA







3.9/5 Based on 8696 reviews

Riu Negril blends all the classic RIU calling cards - like lots of dining options and great entertainment – with authentic Jamaican touches, like steel drums music performances. You can look forward to direct access to a beautiful, white-sand beach.

This sweeping property's laid out like a mini-village. Within the grounds, you'll find four pools, including an adults-only option with a swim-up bar, as well as a mini slide pool for children. Seven restaurants serve up everything from steak through to Italian fare. You've also got watersports, a kids' club, a spa* and evening shows.

Key Facilities

- 4 pools 1 kids' pool 6 bars 7 restaurants
- Free Wi-Fi Riu Fun4All sports and entertainment programme • RiuLand Kids' Club • Riu evening programme • Renova Spa*

- On Bloody Bay Beach 70.2km to the airport
- 91.8km to YS Falls

Transfer time: 110 minutes by coach from Montego Bay Airport

Most of the action happens around the four palmedged pools, one of which is just for grown-ups and fitted with a swim-up bar. There's a children's paddling spot, as well.

Entertainment

Nightly entertainment covers all angles, with everything from steel drum bands to tribute acts on the bill. In the lounge bar, you can catch singers crooning well in to the evening.

Health & Beauty

Signature spa treatments* include just-for-two Swedish massages and hot-stone therapy. A couple of massage huts pop up on the beach, so treatments can be taken al fresco. There's a steam room where you can unwind too

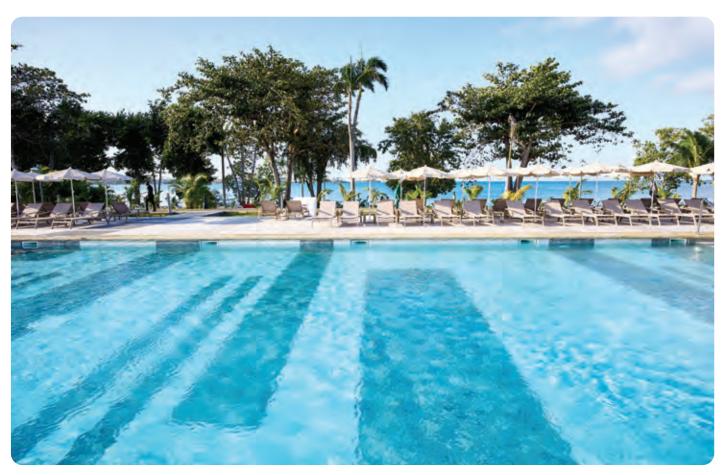
Number of rooms: 600

Accessibility

This hotel's generally suitable for those with reduced mobility, but all access needs are different. See the A-Z guide for more details.

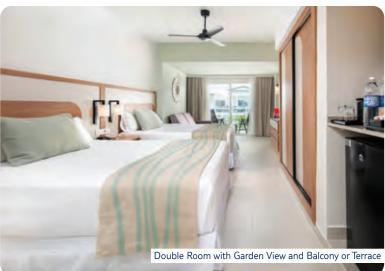
On Your service at this hotel

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Rooms

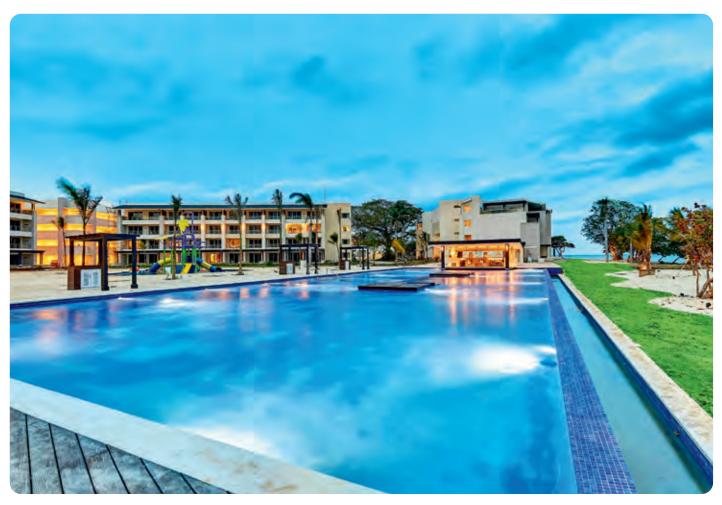
All rooms come with a balcony or terrace, air-conditioning, a safety deposit box, coffee maker and an in-room drinks optic – meaning you'll have your very own locally-branded spirits on tap in your room. **Double rooms** with **garden views** and **sea views** are also available. **Family rooms** come with 2 bedrooms and lounge area.

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View online











Royalton Negril, An Autograph Collection All-Inclusive Resort

NEGRIL JAMAICA

1111111 (1)20 (4.2/5 Based on 7532 reviews

This place leads down to a prime white-sand stretch, where you can hop on boat trips out to the offshore reef. A 15-minute taxi ride, meanwhile, gets you to the restaurants and bars of Negril's West End.

As you'd expect, the rooms and facilities will be as modern as they come. You'll also find signature Royalton touches, like dual rainfall showers, 24-hour room service and reservation-free dining.

Key Facilities

- 2 pools 1 kids' pool 7 bars 7 restaurants
- A la carte dining Free Wi-Fi Hangout teens club
- Kids' club Evening entertainment programme
- Royal Spa*

Location

• On a cove by Seven-Mile Beach • 15-minute drive to Negril's West End • 72.3km to the airport

Transfer time: 120 minutes by coach from Montego Bay Airport

Pools

The pool scene includes a family-friendly splash park. And it'll only be a matter of metres between there and the beach.

Entertainment

You'll be treated to professional shows every night, and a couple of bars will be on hand for post-dinner drinks.

Health & Beauty

There's a state-of-the-art gym for anyone who likes to stay on top of their exercise routine while on their hols. Expect everything from treadmills to climbing machines here.

Number of rooms: 407

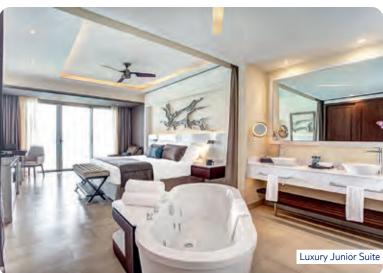
On Your service at this hotel

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Rooms

 $\label{eq:logical_problem} \mbox{Upgrade to Diamond Club}^{\mbox{\scriptsize TM}} \mbox{ and receive benefits such as an exclusive beach area with butler service, à la carte restaurants and a bar area and a relax area at the Diamond Club pool.}$

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View online













Riu Palace Tropical Bay

NEGRIL JAMAICA

This place edges the silky-smooth, white sands of Bloody Bay Beach and comes cloaked in jungle-like greenery.

The hotel lives up to its five-star credentials, thanks to touches like pools with in-water loungers and spacious suites with 24-hour room service. As well as the handful of restaurants here, you'll get free access to the bars and snack spots at nearby RIU Negril, too – just so you know, transport's not included.

Key Facilities

- 3 pools 1 kids' pool 6 bars 5 restaurants
- Free Wi-Fi Daytime activity programme RiuLand Kids' Club Evening entertainment programme
- Spa*

Location

• On Bloody Bay Beach in the Negril area • 6km to craft market • 7km to Negril centre • 77km to Montego Bay airport

Transfer time: 110 minutes by coach from Montego Bay Airport

Rooms

Rooms come with a balcony or a terrace, free Wi-Fi and air-con. All rooms also come with an in-room drinks optic — meaning you'll have your very own branded premium spirits on tap in your room. The drinks can vary, but usually include brands such as Smirnoff, Bacardi and Jose Cuervo.

Number of rooms: 452

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NEGRIL JAMAICA







100 100

The Hideaway is an adults-only section that's tucked within the grounds of the Royalton Negril Hotel. This means, as well as it being a child-free environment, you'll be able to use all the facilities at the Royalton

Rooms here are luxurious and modern – state-ofthe-art DreamBedsTM and rainfall showers come as standard. Outside, the white-sand Seven Mile Beach is just footsteps away.

Key Facilities

- 1 pool 8 bars 9 restaurants A la carte dining
- Free Wi-Fi Evening entertainment programme
- Royal Spa*

• Located on a cove by Seven Mile Beach • 70km to Montego Bay • 74km to the airport

Transfer time: 120 minutes by coach from Montego Bay Airport

Rooms

Upgrade to **Diamond Club™** for benefits such as an exclusive beach area with butler service, a la carte restaurants and a bar area and relax area at the Diamond Club pool.

Number of rooms: 140

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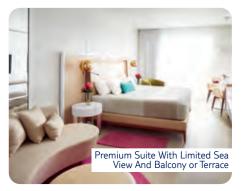
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Azul Beach Resort Negril by Karisma

NEGRIL JAMAICA

Plus (4.3/5 Based on 5326 reviews



This place has a prized place on Negril's renowned Seven Mile Beach. Here, chic daybeds and massage cabanas decorate the sands.

There's no shortage of restaurants here. They tick off everything from Italian to Thai cuisine. There's also a just-for-adults rum bar. In fact, there's a whole adultsonly section dedicated to those seeking seclusion.

Key Facilities

- 6 pools 1 kids' pool 9 bars 8 restaurants
- Free Wi-Fi Daytime activity programme Azulitos Playhouse • Evening entertainment programme
- Vassa Spa*

Location

- Located on Negril's renowned Seven Mile Beach
- 10-minute drive to the centre of Negril 13-minute drive to Negril Hills Golf Club*

Transfer time: 150 minutes by coach from Montego Bay Airport

Rooms

Split into three sections, the main area includes standard, swim-ups and family rooms. The adult-area rooms are located in their own section of the hotel with added benefits like an adults-only swimming pool with swim-up bar. Premium area suites come with a pillow menu. All rooms have a TV or Smart TV, a safe and a minibar.

Number of rooms: 283



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Grand Palladium Lady Hamilton Resort & Spa

LUCEA JAMAICA







This hotel has a spot on its own white-sand beach. It's surrounded by acres of tropical garden in the northwestern corner of Jamaica, and a half-hour drive along the coast will take you to Montego Bay.

The complex is made up of grand, colonial-style buildings painted in subtle pastel tones. Interiors are just as impressive – public areas feature majestic columns and wrought-iron chandeliers, while rooms are spacious and elegant.

Key Facilities

- 2 pools 1 kids' pool 18 bars 10 restaurants
- A la carte dining Free Wi-Fi Daytime activity programme • Kids' club • Teens' Club for 13-18-years
- Evening entertainment programme Zentropia Palladium Spa & Wellness*

Location

• On the beach • 30km to Montego Bay • 32km to the airport • 35km to Negril • 10-minute drive to horse riding centre and golf course

Transfer time: 60 minutes by coach from Montego Bay Airport

Rooms

There's an excellent choice of rooms to choose from here. You can opt for a junior suite, with some including a whirlpool bath. Or there's spacious suites available, each with a whirlpool tub. All rooms at this resort come with a balcony and air-conditioning.

Number of rooms: 517

On Your service at this hotel

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Grand Palladium Jamaica Resort and Spa

LUCEA JAMAICA

TTTTPPlus O O O 4/5 Based on 17152 reviews

The Grand Palladium Jamaica Resort & Spa's on the island's scenic northwest coast. It boasts one of the largest pools in the Caribbean and its own private beach.

As it's part of a bigger resort, you can go across the street to the sister hotel and use the facilities there, as well. You'll be spoilt for choice at mealtimes, with a total of 10 restaurants to pick from, including seven off-the-menu spots.

Key Facilities

- 2 pools 1 kids' pool 18 bars 10 restaurants • A la carte dining • Free Wi-Fi zones • Daytime
- activity programme Kids' club Evening entertainment programme Spa*

Location

• Beachfront

Transfer time: 45 minutes by coach from Montego Bay Airport

Rooms

All rooms here come with air-conditioning, in-room safe, free Wi-Fi, bathrobes and slippers — upon request, and 1 sofa-bed. There's junior suites which for a bit extra can come with a **whirlpool bath**. If you'd like a bit more space — you can opt for a **suite** which comes with a **lounge**.

Number of rooms: 537

Accessibility

This hotel's been surveyed by AccessAble so you can check if it's suitable for your access needs. See the A-Z guide for more details.

Your service at this hotel

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Decameron Club Caribbean, All Inclusive

RUNAWAY BAY JAMAICA





This place has authentic Caribbean vibes down to a T. Bedrooms are set in rustic bungalows topped with thatched roofs, and the decor is simple - think colourful murals and hand-carved wood statues.

The hotel grounds are covered in palm trees, and a quick wander through them – past two swimming pools - gets you to the beach. There's a jetty here, with sunbeds and its own beachside bar.

Key Facilities

- 2 pools 3 bars 3 restaurants A la carte dining \bullet Wi-Fi* \bullet Reggae dance lessons \bullet Kids' club
- Evening entertainment programme

Location

• 19.8km to Dunn's River Falls • 25.5km to Cool Blue Hole Ocho Rios • 73.9km to the airport

Transfer time: 100 minutes by coach from Montego Bay Airport

Rooms

All rooms here come with air-conditioning and a TV. Cottages come with either a garden or sea view. Or, you can opt for a suite which comes with a mountain view and a lounge area.

Number of rooms: 231

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Bahia Principe Grand Jamaica

RUNAWAY BAY JAMAICA







11111 3.7/5 Based on 15480 reviews

This hotel is on a private 800-metre beach, where you can sometimes spot nesting turtles on the sand. Inside, all rooms are junior suites with hydro massage tubs, and nearly all have sea views.

The pool scene is made up of three joined-up lakestyle pools. And for dinner, the steakhouse stands out. The hotel even has its own shopping and leisure centre, with boutiques, bars and a disco.

Key Facilities

- 3 pools 1 kids' pool 10 bars 7 restaurants
- A la carte dining Free Wi-Fi Daytime activity programme • Kids' club • Evening entertainment programme • Evening entertainment programme* • Spa*

Location

- 2km to resort centre 2km to Green Grotto Caves
- 16km to Dunn's River Falls 25km to Ocho Rios

Transfer time: 85 minutes by coach from Montego Bay Airport

Junior Suites have a shower, air-conditioning and free Wi-Fi. For a little extra, you can upgrade to an Oceanfront Junior Suite or a Premium Junior Suite.

Number of rooms: 839

OP Your service at this hotel

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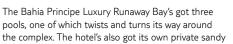


Bahia Principe Luxury Runaway Bay

RUNAWAY BAY JAMAICA

beach, complete with waiter service.





There are five restaurants and three bars, plus you've got access to some restaurants in the hotel next door. You can also expect a spa, activities like volleyball, and music in the evenings.

Key Facilities

- 3 pools 3 bars 5 restaurants A la carte dining
- 24 hours free Wi-Fi throughout the hotel for two devices per room • Daytime activity programme
- Evening entertainment programme Spa*

Location

- 2km to resort centre 3km to Green Grotto Caves
- 25km to Dunn's River Falls 29km to Ocho Rios

Transfer time: 70 minutes by coach from Montego



Deluxe junior suites here come with hydro-massage bathtubs, minibars and 24-hour room service. Plus, you get access to free Wi-Fi for two devices per room. Deluxe junior suites with a limited sea view and oceanfront deluxe junior suites are also available.

Number of rooms: 523

Accessibility

The property is generally unsuitable for those with reduced mobility. See the A-Z guide for more details.



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Royalton Blue Waters Montego Bay, An Autograph Collection All-Inclusive Resort

TRELAWNY JAMAICA







1111111 (1011) 4.3/5 Based on 7480 reviews

The Royalton Blue Waters Montego Bay is pulled up along a wafer-coloured beach On Jamaica's northern coast. A lazy river snakes around the grounds, and there's a slide-filled waterpark slotted in between the hotel and its adults-only sister spot next door.

The hotel's dining scene is headed up by an international buffet place, and there's a steakhouse and a Jamaican jerk hut to go for, too. Adults can head to the Italian à la carte at the Hideaway Royalton Blue Waters next door. And, if you're feeling plush, you can upgrade to a Diamond Club™ room which gets you exclusive access to a beachside bar and a lounge.

Key Facilities

- 2 pools 1 kids' pool 6 bars 9 restaurants
- A la carte dining Free Wi-Fi Daytime activity programme • Kids' club • Evening entertainment programme

• On the beach • 15 minutes from Falmouth

Transfer time: 50 minutes by coach from Montego Bay Airport

Rooms

Junior Suites come complete with a whirlpool bath, a rain shower, and feature a DreamBed™ exclusively designed for Royalton Luxury Resorts. You'll get aircon, TV and an audio station. Upgrade to $\boldsymbol{\mathsf{Diamond}}$ Club™ for added benefits like, exclusive beach area, VIP Lounge, personalized check-in/out, in-room luxury amenities and discount on spa treatments.

Number of rooms: 228

Your service at this hotel

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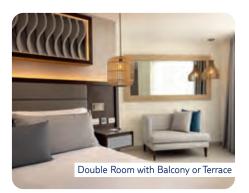
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Hideaway at Royalton Blue Waters

TRELAWNY JAMAICA

3.9/5 Based on 743 reviews

The Hideaway at Royalton Blue Waters comes with stacks of dining options – you've got 11 restaurants across the two hotels including a teppanyaki spot, a jerk hut and a steakhouse. The latter – along with five others – are located in the other side of the hotel, so they're not just for adults.

If you're feeling fancy, you can upgrade to a Diamond Club™ room. It comes with loads of extras, like a butler service and an exclusive beach area. Plus you'll bag access to the Diamond Club™ Lounge, where you can pick up premium drinks and afternoon snacks.

Key Facilities

- 2 pools 6 bars 11 restaurants A la carte dining • Free Wi-Fi • Daytime activity programme • Evening
- Free Wi-Fi Daytime activity programme Evening entertainment programme Spa*

Location

• On a private sandy beach • 5km to the historic town of Falmouth • 31km to Downtown Montego Bay

Transfer time: 50 minutes by coach from Montego Bay Airport

Rooms

All rooms here come complete with a rain shower and feature DreamBed™ exclusively designed for Royalton Luxury Resorts. You'll get air-con, a TV and a Bluetooth audio station. Upgrade to the **Diamond Club™** for added benefits like, exclusive beach area, VIP Lounge, personalized check-in/out and 10% discount on spa treatments and hair care.

Number of rooms: 352

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Riu Palace Aquarelle

TRELAWNY JAMAICA

This is a brand new property so no TripAdvisor rating exists for it yet.

This luxury hotel has a lengthy list of facilities in its jam-packed locker. Four pools, a waterpark and a kids' pool sort out the swimmers, while five restaurants and five bars take care of rumbling stomachs and dry throats. And those are just the starting points.

Entertainment for adults and kids will be on the cards day and night, and before we forget – the hotel's pulled right up to an ice-white sandy beach.

Key Facilities

- 4 pools 1 kids' pool 5 bars 5 restaurants
- Free Wi-Fi Daytime activity programme Daytime activity programme RiuLand | Kids' club Evening entertainment programme Renova Spa

Location

- Beachfront plot 6km from Falmouth downtown
- 40km from Montego Bay

Transfer time: 45 minutes by coach from Montego Bay Airport

Rooms

Riu Palace Aquarelle has **suites** - which dependent on your choice, can sleep up to 4 guests and you can upgrade to **swim-up**. For parties of five, there are **2 bedroom family rooms** available, too. All room types will have a satellite TV, free Wi-Fi, an in-room safe, a coffee maker, plus a minibar and liquor dispenser. And there's 24-hour in-room dining*, too.

Number of rooms: 753

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Ocean Coral Spring

TRELAWNY JAMAICA







There are seven themed restaurants and a vast lagoon-style pool on the line-up here. Plus, you'll find tennis courts, a bowling alley, and a swish spa.

Kids won't know where to start here, with a hotel-run kids' club, a packed entertainment programme and a games room for teens. A scuba diving centre* offers PADI-certified diving courses at sea, too.

Key Facilities

- 2 pools 1 kids' pool 9 bars 10 restaurants
- Free Wi-Fi Daytime activity programme Daisy Club • Family room • Evening entertainment programme • Despacio Spa*

Location

• Beachfront location • 11km to Falmouth city

Transfer time: 60 minutes by coach from Montego Bay Airport

Rooms

All rooms here come with a balcony or terrace, TV with international channels, and a minibar. If you book a **Privilege Junior Suite**, you'll have extras like a welcome gift and a bottle of wine on arrival, an Espresso® coffee machine, a pillow menu, access to the Privilege Lounge and Privilege beach are with a drinks service and 24-hour room service.

Number of rooms: 513



Your service at this hotel

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Princess Grand Jamaica

GREEN ISLAND JAMAICA

Plus 60 000 4.6/5 Based on 397 reviews









This beachfront resort wasn't messing around when it rocked up on Green Island's shoreline in 2024. With a bar and restaurant count that's well into double digits, three pools and a waterpark, it's absolutely

There'll be plenty to stop you feeling fidgety as well, including a sports court, a choice of watersports and a kids' club for the little ones.

Key Facilities

- 3 pools 1 kids' pool 7 bars 8 restaurants A la carte dining
- Free Wi-Fi Kids' club Evening entertainment programme Spa*

- 2.5km to Green Island Harbour 26km to Negril's Seven Mile Beach
- 29km to Chukka Ocean Outpost at Sandy Bay 55.6km from Sangster International Airport

Transfer time: 85 minutes by coach from Montego Bay Airport

Rooms

You'll find junior suites, some of which will be located in the Family Area are bookable. And there'll be swim-up junior suites – which you'll be able to upgrade to Platinum - guaranteeing you additional benefits, including access to a private beach area, an infinity pool and one extra bar and restaurant.

Number of rooms: 590



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Princess Senses The Mangrove

GREEN ISLAND JAMAICA







4.7/5 Based on 237 reviews



If you're after a quiet retreat away from the crowds, this hotel will be just the ticket – it's pinned to Jamaica's peaceful west coast. Negril's famous Seven Mile Beach is only a 25-minute taxi ride away, though. The palmstudded sand's dotted with bars, restaurants and watersports kiosks.

This place really racks up the numbers on all fronts. There are 14 bars and eateries and five pools, plus, you'll have free rein of a further seven bars, eight restaurants and a waterpark at the sister hotel, which is just next door. And if you stay in a Platinum room - like an over-water villa you get exclusive access to even more.

Key Facilities

- 4 pools 8 bars 6 restaurants A la carte dining Free Wi-Fi
- Evening entertainment programme Spa*

• On the seafront • 2.5km to Green Island Harbour • 26km to Negril's Seven Mile Beach • 29km to Chukka Ocean Outpost

Transfer time: 80 minutes by coach from Montego Bay Airport

All suites and villas come with a minibar, Wi-Fi, a TV, tea or coffee-making facilities, and air-conditioning. You can opt for a junior suite that comes with a sea view, or there's the option to upgrade to a swim-up junior suite. Or for that added bit of luxury, there's also over water oceanfront villas that come with a private infinity pool, too.

Number of rooms: 415



Your service at this hotel

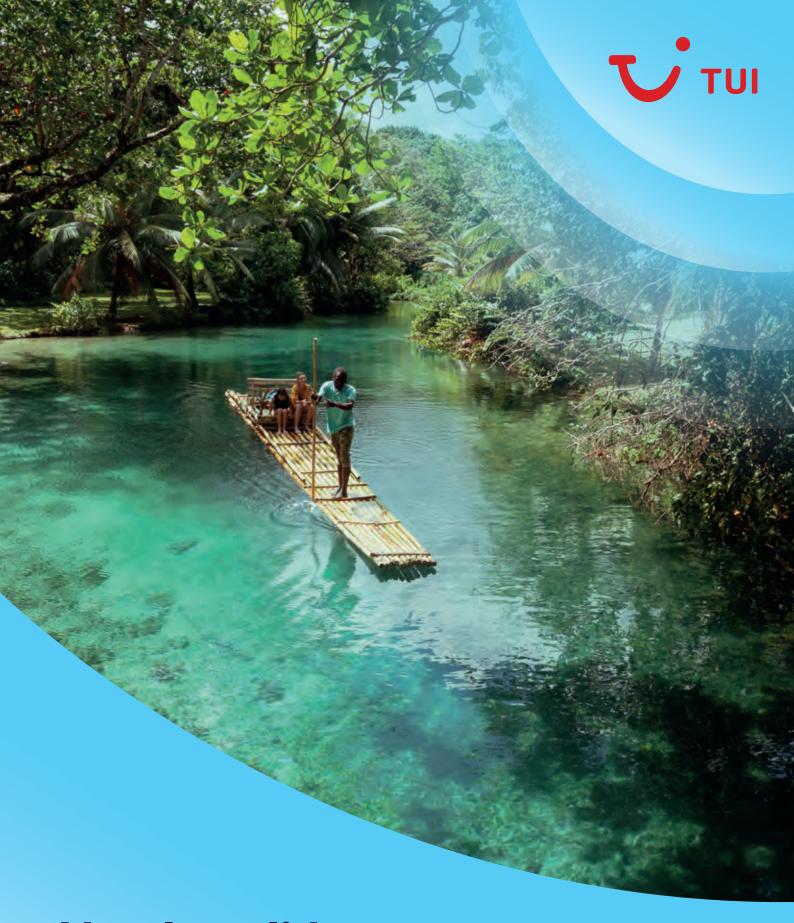
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Board Options



No place I'd rather be...

Find your slice of island paradise on a getaway to Jamaica.





Dominican Republic

There's more to the Dominican Republic holidays than just beaches – it throws rainforests, mountains and colonial towns into the ring, too.

Classic Caribbean

Thanks to its bigger-than-average size, the Dominican Republic is one of the most diverse countries in the Caribbean. Along the coast, you've got the full spectrum of beaches, while inland, mangrove lagoons, mountain peaks and waterfalls are just the start of the story.

Punta Cana and Cap Cana

On the eastern tip of the country is Punta Cana. The big name here is Bavaro – it's a lively resort with a beach that looks like it's been plucked from the pages of a glossy travel magazine. Meanwhile, just down the road there's Cap Cana which comes with a star-studded line-up of five-star resorts along its all-white coastline. Just so you know, the beaches on this stretch of coastline sometimes experience increased levels of seaweed – called sargassum. It's influenced by the weather and ocean currents. If your hotel's affected, the staff will do everything they can to clear it.

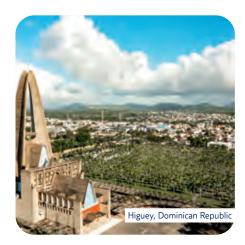
La Romana

La Romana is in a tucked-away part on Dominican Republic's southeast corner. Locals claim that the beaches here are the prettiest in the country. The main spot on this coastline is Bayahibe – a quiet fishing village with a sprinkling of hotels.

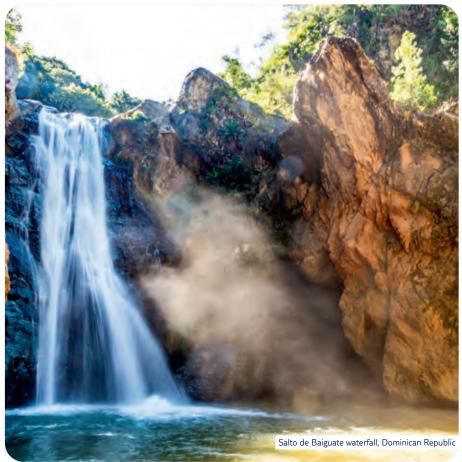


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Download the TUI app











Flight time 9 hrs 15 mins





You can expect average temperatures in the high 20s or low 30s, plus about 300 days of sunshine a year. Humidity can be high in this part of the world throughout the year, particularly from June to August.



Did you know

The Dominican Republic is a popular whale-watching destination during the months of February and March. Head to the humpback whale sanctuary in Samana Bay for the best chance of seeing them.

We fly from a wide range of regional airports, so chances are there'll be one near you. Take a look at our flight timetable at the back of this brochure for an at-a-glance guide to our flying programme.











Dreams Dominicus La Romana

BAYAHIBE DOMINICAN REPUBLIC - LA ROMANA

11604 reviews

With a spot on one of the Dominican Republic's best beaches, this hotel sorts you out with plenty of sandy sunbathing space. The village of Bayahibe's just a 10-minute drive away – it's full of open-air bars, and you can take boat trips to nearby Saona Island and Catalina Island from the harbour.

Back at base, you'll have a huge line-up of bars and restaurants to eat and drink in, including a crop of á la carte places. The main pool spills out by the beach, and comes with a swim-up bar. Plus, the day-tonight entertainment roster ticks off everything from watersports to live nightly entertainment.

- 4 pools 7 bars 9 restaurants A la carte dining
- Free Wi-Fi Explorer's club for kids Evening entertainment programme • Dreams Spa* by Pevonia®

Location

• Set on a public beach • 10-minute drive to Bayahibe • 4.5km to a bus stop • 70.7km from Punta Cana Airport

Transfer time: 70 minutes by coach from Punta Cana Airport

Rooms

Each room comes with a balcony or terrace – and dependent on your room type, you may add on a garden or pool view. All rooms have air-conditioning, a mini-fridge, Wi-Fi, cable TV, bathroom with a shower, a safety deposit box and tea and coffeemaking facilities.

Number of rooms: 488

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Bahia Principe Luxury Bouganville SAN PEDRO DE MACORIS DOMINICAN REPUBLIC LA ROMANA



11111Plus (A.2/5 Based on 4272 reviews

A huge scoop of sand is the the main talking point at the Bahia Principe Luxury Bouganville. The sheltered bay's got the Dominican Republic's classic Caribbean good looks, too.

Because this place is part of the bigger Bahia Principe Grand La Romana, you'll have free rein to use its facilities. That means a pool, restaurants and a spa to sample.

Key Facilities

- 2 pools 6 bars 6 restaurants A la carte dining
- Free Wi-Fi Daytime activity programme Evening entertainment programme Spa*

Location

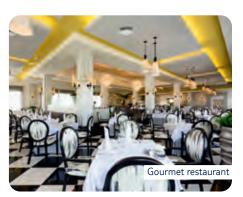
• Montero beach, located between Santo Domingo and La Romana • Please note, certain weather conditions may impact the colour of the ocean water **Transfer time:** 90 minutes by coach from Punta Cana Airport

Rooms

Rooms here are spacious and elegant. You can book a Junior Suite with a Garden View and a Balcony or Terrace or for a little more luxury an Oceanfront Junior Suite with a Balcony or Terrace. All rooms include a host of extras like air-conditioning, a flatscreen TV and a safety deposit box.

Number of rooms: 414

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Bahia Principe Grand La Romana

SAN PEDRO DE MACORIS **DOMINICAN REPUBLIC - LA ROMANA**

1111Plus 60 000 3.8/5 Based on 5808 reviews

There's plenty to do at this hotel, which is a firm favourite with locals. You can dine in five restaurants, including seafood and Italian places, and then watch energetic and lively Caribbean-themed evening entertainment. There are lots of watersports* to try,

The pool comes with a swim-up bar and quirky palmtopped islands. Elsewhere, there's an outdoor theatre, a disco for late-night dance offs, and a spa.

Key Facilities

• 1 pool • 1 kids' pool • 5 bars • 5 restaurants • A la carte dining • Free Wi-Fi • Daytime activity programme • Kids' club • Evening entertainment programme • Bahia Spa*

Location

• 1.8km to Mortero beach • 100km to Santo Domingo • 108km to the airport • Please note, certain weather conditions may impact the colour of the ocean water

Transfer time: 90 minutes by coach from Punta Cana Airport

Rooms

These rooms come complete with air-conditioning, balcony or terrace, plus a King-size bed or two full size beds. Junior suites are available with garden views, too.

Number of rooms: 400

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Hilton La Romana Family Resort BAYAHIBE DOMINICAN REPUBLIC - LA ROMANA

Hilton La Romana Family Resort has claimed a top spot on laid-back Playa Bayahibe, so most things here revolve around the beach – from the pools to the restaurants. It's the family part of a bigger complex, and the neighbouring section is tailored for grownups.

There's an impressive line-up of bedrooms to pick from – sign up for Enclave rooms and you'll have access to a private beach area and one extra pool.

Key Facilities

- 2 pools
 1 kids' pool
 7 bars
 6 restaurants
 A la carte dining
 Free Wi-Fi
 Daytime activity programme
 Kids' club
 Teens' club
 Spa*
- Location
- On one of the best beaches in Bayahibe Within 20km of a few championship golf courses 30km boat trip to Saona Island 64km to Punta Cana

Transfer time: 80 minutes by coach from Punta Cana Airport

Rooms

Deluxe and **Enclave double rooms** are on offer and come with either a **balcony** or **terrace**, and include **garden** or **partial sea views**. All rooms come with airconditioning, a minibar, tea or coffee-making facilities, a safe, and a TV. Only rooms with a King-size bed have 1 sofa-bed in the bedroom.

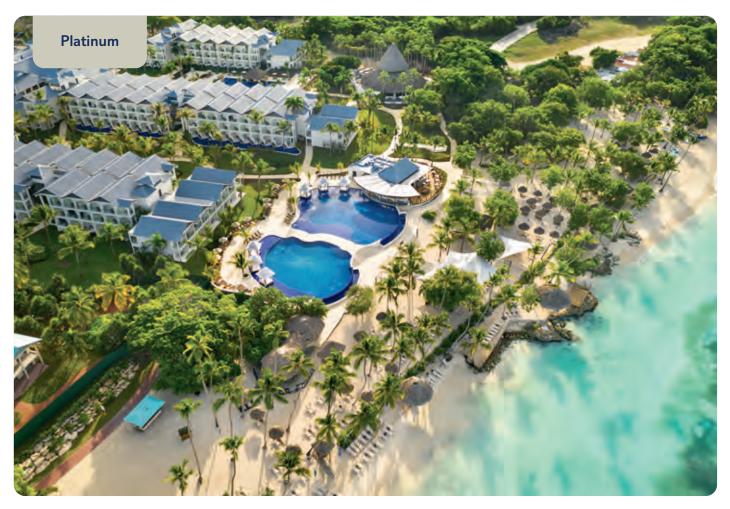
Number of rooms: 418

Your service at this hotel
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Hilton La Romana Adults Only BAYAHIBE DOMINICAN REPUBLIC - LA ROMANA



111111 1110

Right by a beach, this place – formerly the Dreams La Romana – boasts two pools and five restaurants. There's also a casino and a theatre. Some areas are just for adults, while others – like the theatre – are for all ages.

Elsewhere, there's a spa and a gym. You'll also find a watersports centre at the beach, where you can hire scuba diving and snorkelling equipment to explore the Caribbean's famously clear waters.

Key Facilities

- 2 pools 5 bars 5 restaurants A la carte dining
- Spa*

Location

• Next to Bayahibe Beach • 20km to Teeth of the Dog golf course • 40 minutes to Catalina Island

Transfer time: 80 minutes by coach from Punta Cana Airport

Pools

The main pool is at the heart of the resort and is complemented by jaw-dropping views of the ocean. And if you're staying in Enclave rooms, then you'll also have access to a private pool, too.

Entertainment

A couple of swankified bars keep glasses of fizz topped up after dark. There's also a casino and a theatre – these are shared by guests from the whole complex.

Health & Beauty

You can sit back and relax in a squeaky clean spa, or work up a sweat in the gym next door. Just so you know, these are shared by guests from the family-friendly parts of the complex.

Number of rooms: 356

On Your service at this hotel

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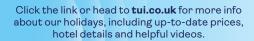






Rooms

Enclave or Deluxe double rooms are bookable here, and depending on your room type – feature either a garden, pool or partial sea view from a balcony or terrace. Rooms come with 1 king-size bed or 2 double beds, a rainshower, a satellite TV, air-conditioning, a minibar* or mini-fridge, and an in-room safe.



View online











Viva Dominicus Palace by Wyndham BAYAHIBE DOMINICAN REPUBLIC - LA ROMANA

1.2/5 Based on 8499 reviews

This hotel lands you on Bayahibe's sugar-soft white-sand beach, which is lapped by the Caribbean Sea. If you walk south along the shore, you'll reach the National Park of the East, where the sand's virtually untouched. And postcard-perfect Saona Island's just a 90-minute boat ride away.

You've got one main pool and a kids' pool here, so there's plenty of space to lounge around. If you prefer more active days, you can hire a canoe or even take trapeze lessons. Nightly live shows will keep you entertained and, at mealtimes, you can take your pick from six restaurants, including a big buffet.

Key Facilities

1 pool • 1 kids' pool • 3 bars • 6 restaurants
 A la carte dining • Free Wi-Fi • Daytime activity programme • Kids' club • Evening entertainment programme • Metamorphosis™ Spa*

- Location
- 210m to a supermarket* 20-minute walk to Bayahibe 1km to Dominicus Gourmet Plaza
- 26.1km to an 18-hole golf course*

Transfer time: 70 minutes by coach from Punta Cana Airport

Rooms

Book to stay in a **superior double room** that has its own **balcony** or **terrace**. This **room** type has air-conditioning, a King-size bed or 2 double beds, a bathroom with shower in bath, a flatscreen TV, a minifridge, a safe*, plus Wi-Fi access. You can **upgrade** your **room**, if you'd also like a **limited sea view** or **garden view**, too.

Number of rooms: 403

Your service at this hotel

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Sunscape Dominicus La Romana BAYAHIBE DOMINICAN REPUBLIC - LA ROMANA

Bigger is better seems to be the mantra at this place, especially when it comes to food and drink. Five à la cartes, a 24-hour café, and nine bars are all on the cards here. Throw in a tonne of activities, plus a kids' club and a teens' club, and it gets top marks for

The location's pretty special, as well. It's pulled right up to a silky swathe of dove-white sand, which is backed up by leggy palm trees. As Caribbean settings go, it's about as postcard-perfect as it gets.

Key Facilities

- 2 pools 9 bars 9 restaurants A la carte dining
- Free Wi-Fi Kids' club | Explorer's Club for Kids
- Evening entertainment programme Sunscape

Location

• 950m to a public beach • 23.7km to Altos de Chavón • 27.7km to La Romana

Transfer time: 25 minutes by coach from La Romana Airport

Rooms

Rooms come with a balcony or terrace, airconditioning, a TV, Wi-Fi, shower or bath, minibar*, hairdryer, ironing facilities, safety deposit box, and tea and coffee-making facilities. Some rooms have a \boldsymbol{pool} or garden view, and you can opt for a junior suite in the adult's area.

Number of rooms: 854

Your service at this hotel

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Riu Bambu

BAVARO DOMINICAN REPUBLIC - PUNTA CANA

11111 3.6/5 Based on 4811 reviews

The beachfront Riu Bambu is known for its up-tempo atmosphere – it's a stone's throw from adults-only foam parties by day, themed parties once the sun goes down, and after-parties in the nightclub.

You've got five pools to choose from, plus seven places to eat. And there's an exclusive TUI-only area, where you'll find one of those restaurants, a pool and a bar.

Key Facilities

- 5 pools 2 kids' pools 5 bars 7 restaurants
- \bullet A la carte dining \bullet Free Wi-Fi \bullet Riu Fun4All sports and entertainment programme \bullet RiuLand Kids' Club
- Riu evening entertainment programme Renova Spa | Riu Resort*

Location

• On Arena Gorda Beach, Punta Cana • 6km from Hard Rock Golf Club • 30km to Punta Cana airport

Transfer time: 50 minutes by coach from Punta Cana Airport

Pools

There are five lively pools at this hotel – the main one comes with its own bar, plus a DJ booth. One of the pools is reserved exclusively for TUI guests. It's a bit quieter, but still has its own bar for waterside cocktails.

Entertainment

At the RIU complex, just a short walk away, adultsonly pool parties happen a few times a week – expect DJs, foam cannons and free-flowing drinks. Back at the hotel, tribute shows and performances keep the same energy come sundown.

Health & Beauty

You can hop across to the Renova Spa at the Riu resort for a treatment*, and there's a steam bath.

Number of rooms: 1000

Accessibility

This hotel's generally suitable for those with reduced mobility, but all access needs are different. See the A-Z guide for more details.

Your service at this hotel

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Rooms

Double rooms have two small double beds, free Wi-Fi and a flatscreen satellite TV. **Family rooms** and **suites** are also available. All rooms at this hotel come with an in-room drinks optic – meaning you'll have your very own locally-branded spirits on tap in your room.

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Riu Palace Macao

BAVARO DOMINICAN REPUBLIC - PUNTA CANA



This adults-only hotel has a beachside spot, a swimup bar and a medley of restaurants. It was renovated in summer 2023, so there's a new spa* and a brandnew Elite Club by RIU rooms, which come with extras like an exclusive beach area and an upgraded minibar. It's a popular spot for guests from all over the world, in particular the USA and Canada.

The makeover has also bought with it a new sports bar, restaurant and lounge. Outside, the hotel's pool sorts you out with plenty of sunbathing space — it's surrounded by loungers and palms.

Key Facilities

- 3 pools 7 bars 5 restaurants A la carte dining
 Free Wi-Fi Dance classes Daytime activity
- programme Evening shows Spa*

Location

• On Arena Gorda beach • 21.km to the nearest golf course • 24.7km to the airport

Transfer time: 50 minutes by coach from Punta Cana Airport

Rooms

Rooms have Wi-Fi, a TV, air-con and a minibar, and a turn down service. **Junior suites** come with either a **garden, pool** or **sea view. Suites** have a lounge area, too and rooms come with an in-room drinks optic. The drinks can vary, but usually include brands like Smirnoff, Bacardi and Jose Cuervo.

Number of rooms: 476

Accessibility

This hotel's generally suitable for those with reduced mobility, but all access needs are different. See the A-Z guide for more details.



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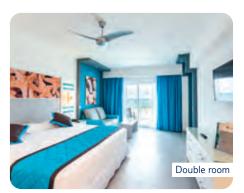
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Riu Republica

BAVARO DOMINICAN REPUBLIC - PUNTA CANA



The Riu Republica has one of the Dominican Republic's trademark white-sand beaches on its doorstep, so the sea views are top quality. And the hotel comes with a lively atmosphere, making it ideal for younger crowds.

There's something going on day and night here, whether it's pool parties, DJ sets or dance shows — and a nightclub's on hand to keep the party going into the early hours. The pool areas are lively, too, which means you can sip cocktails to the sound of dance music while you're topping up your tan.

Key Facilities

- 8 pools 10 bars 9 restaurants A la carte dining
- Free Wi-Fi Daytime activity programme Evening entertainment programme Renova spa*

Location

- On Arena Gorda Beach 26.8km to the airport
- 39.9km to Scape Park

Transfer time: 50 minutes by coach from Punta Cana Airport

Rooms

There's free Wi-Fi, a TV and balcony or terrace in all rooms at the Riu Republica Hotel. There are double rooms available with views of the garden. Suites are also available and come with a **lounge area**.

Number of rooms: 1382

Accessibility

This hotel's generally suitable for those with reduced mobility, but all access needs are different. See the A-Z guide for more details.

Your service at this hotel

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Riu Palace Bavaro

BAVARO **DOMINICAN REPUBLIC - PUNTA CANA**

3.8/5 Based on 10634 reviews

All that separates this hotel from a white-sand beach is a curtain of glossy palms. There are six pools — two with swim-up bars — and it has an on-site waterpark open six days a week. There are a couple of swimming spots just for kids, too.

The All Inclusive tag's active around the clock. Speaking of All Inclusive, this place comes with a stacked lineup of places to eat and drink, including a buffet restaurant and six à la carte spots ticking off Mexican, Asian and Italian cuisine.

Key Facilities

- 7 pools 2 kids' pools 12 bars 10 restaurants
- A la carte dining Free Wi-Fi Daytime activity programme • Kids' club • Evening entertainment programme • Renova Spa*

Location

• On the beach • In the Riu resort with three sister hotels nearby and some shared facilities

Transfer time: 50 minutes by coach from Punta Cana Airport

Pools

You've got the pick of six pools at this place, and two of them have swim-up bars, so you can top up your cocktail glass with ease. If you'd rather pick up the pace, you can get your fun fix at the on-site waterpark. Kids have two pools to themselves, too.

Entertainment

As you'd expect from a hotel of this calibre, there's plenty of evening entertainment. Live music and shows tend to be the main event. Party animals can join in with themed adults-only pool parties a few times a week in the Riu party area — expect DJs, foam cannons and free-flowing drinks.

Health & Beauty

You've got access to Renova Spa*, where you can pick out a treatment or use the steam bath. There's a range of beauty treatments* on offer, too, and a gym with plenty of machines and weights.

Number of rooms: 994

Accessibility

This hotel's generally suitable for those with reduced mobility, but all access needs are different. See the A-Z guide for more details.

Op Your service at this hotel

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Rooms

Rooms have air-con, Wi-Fi, a TV and a coffee maker. Suites are available with views of the **courtyard**, or **pool**. They also come with an in-room drinks optic – meaning you'll have your very own branded premium spirits on tap in your room.

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Riu Palace Punta Cana

BAVARO **DOMINICAN REPUBLIC - PUNTA CANA**

11111Plus (A.2/5 Based on 3363 reviews

The first thing you'll notice about this place is its size. A trio of pools, six restaurants – five of which are à la cartes – and a spa are just a few of its heaviest hitters. Plus, it's got a lively atmosphere and lots of entertainment.

One of the major highlights here is the location, as you're right on the edge of a pretty, white-sand beach. You get access to sister hotel — Riu Bambu, and a Pacha nightclub, too.

Key Facilities

- 3 pools 1 kids' pool 5 bars 6 restaurants
- A la carte dining Free Wi-Fi Daytime activity programme Kids' club RiuLand Live music and shows Renova Spa*

Location

- In Riu Punta Cana resort on Arena Gorda beach
- 30km to Punta Cana airport 38.1km to Scape Park

Transfer time: 50 minutes by taxi from Punta Cana Airport

Rooms

Junior suites all include a balcony or terrace, free Wi-Fi and air-con. All rooms at this RIU Palace also come with an in-room drinks optic — meaning you'll have your very own branded premium spirits on tap in your room.

Number of rooms: 676

Accessibility

This hotel's generally suitable for those with reduced mobility, but all access needs are different. See the A-Z guide for more details.

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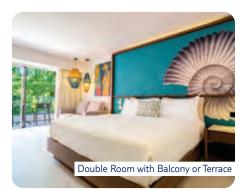
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Caribe Deluxe Princess

BAVARO **DOMINICAN REPUBLIC - PUNTA CANA**

11111Plus (A.2/5 Based on 9339 reviews

This hotel has a great location on a white-sand beach, about five minutes' drive from the centre of Bavaro. The whole place is set in palm-filled gardens, with Crayola-coloured buildings adding to the tropical feel.

At the heart of the complex is a huge, lake-like pool. But that's not the only thing on the large scale. The restaurant tally includes a collection of eateries themed around countries like Italy, Mexico and Brazil. Plus, you can pop over to the Tropical Deluxe Princess next door for even more facilities.

Key Facilities

2 pools • 1 kids' pool • 9 bars • 9 restaurants
 A la carte dining • Free Wi-Fi • Daytime activity programme • Kids' club • Evening entertainment programme • Spa*

- Location
- On the beach 1km from resort centre with restaurants, cafés and bars 1km from shopping plaza

Transfer time: 50 minutes by coach from Punta Cana Airport

Rooms

Rooms here are kitted out with a balcony or terrace, air-conditioning, Wi-Fi, satellite TV, a safe and a minibar that's stocked daily with water, beer and soft drinks. Treat yourself and upgrade to a **suite** with a living area. **Honeymoon suites** are also available, which have a living area, whirlpool bath and extra services.

Number of rooms: 355

Your service at this hotel
Holidays here come with 24/7 support on the TUI
app and by phone



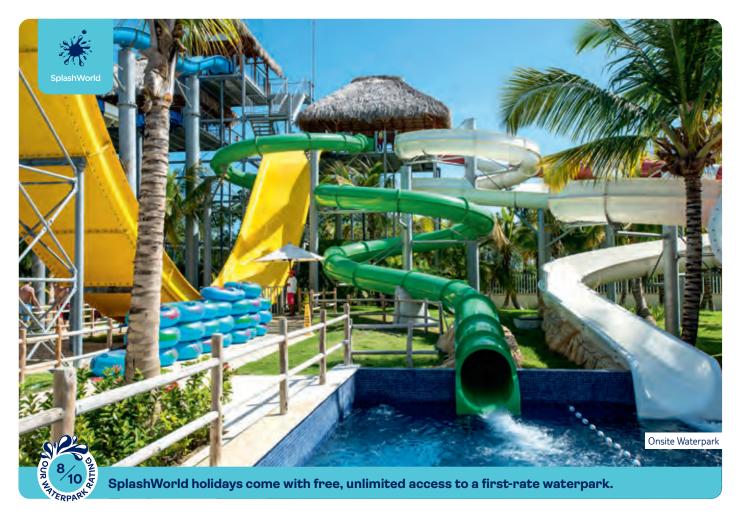
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Royalton Splash Punta Cana, An Autograph Collection All-Inclusive Resort

BAVARO DOMINICAN REPUBLIC - PUNTA CANA

This hotel's rooted beside a white-sand beach which is studded with tall palms. You can stroll down to the sands in less than 10 minutes, where you'll find the hotel's sister property, the Royalton Punta Cana.

One of the Caribbean's biggest waterparks steals the limelight here. There are seven restaurants and twelve bars to pick from, too, as well as a casino and The Royal Spa*.

Key Facilities

- 2 pools 2 kids' pools 12 bars 7 restaurants
- Free Wi-Fi Daytime activity programme Kids' club Evening entertainment programme Spa*

Location

- 15.1km to Bavaro Beach 26.6km to the airport
- 220km to Santo Domingo

Transfer time: 50 minutes by coach from Punta Cana Airport

Pools

The hotel has a double serving of pools, both of which come with handy bars. There's also a kids' pool filled with mini-slides.

Entertainment

Little ones have a hotel-run kids' club, while teens have a dedicated lounge with consoles and pool tables. And, after dark, you can watch shows with a drink in hand at the theatre bar – just one of the hotel's six.

Health & Beauty

Over at the Royalton Punta Cana, the spa* is kitted out with a steam room, Jacuzzi® and plunge pool. There's a decent treatment menu to work your way through, too.

Number of rooms: 525

Accessibility

This hotel's been surveyed by AccessAble so you can check if it's suitable for your access needs. See the A-Z guide for more details.

On Your service at this hotel

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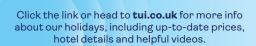






Rooms

Rooms have a minibar and a balcony or terrace, plus extras like an audio dock. For an extra special stay, you can choose a **Diamond ClubTM luxury room** — they have added benefits including access to the private Diamond ClubTM lounge, early check-in and late check-out, robes, slippers and an exclusive beach area with a bar.











Bahia Principe Luxury Ambar BAVARO **DOMINICAN REPUBLIC - PUNTA CANA**











1.3/5 Based on 14018 reviews

This place is adults-only, and you've got access to the neighbouring hotels in the wider Grand Bahia Principe complex. As such, you can make use of some of the à la carte restaurants in these hotels.

The hotel's secured a slot in front of the sands. Out on the horizon, there's a shipwreck, which you can kayak out to for a closer look. Alternatively, you can take up position on a lounger and be waited on.

- 1 pool 5 bars 5 restaurants A la carte dining
- Free Wi-Fi Dancing lessons Live music Spa*

• On the beach • 26km from the airport • Near bars and restaurants

Transfer time: 50 minutes by coach from Punta Cana Airport

A lake-style pool sits just behind the sands. It's got several parts to it, including whirlpools and a poolside restaurant.

Entertainment

There's some suitably grown-up entertainment to join in with after dark - like cocktails in the outdoor bar, and discos into the small hours.

Health & Beauty

You'll see gazebos on the beach set up for al fresco massages. Or you can hop over to the Bahia Spa*. The menu features locally sourced ingredients in their treatments, like aloe vera, coconut and cocoa.

Number of rooms: 528

Your service at this hotel

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Rooms

All suites come with a balcony or terrace, air-conditioning, a ceiling fan, bathrobes and slippers, tea or coffee-making facilities, a safe, and Wi-Fi. You can also upgrade to a **swim-up suite** with direct access to the pool.

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Grand Palladium Punta Cana Resort & Spa BAVARO DOMINICAN REPUBLIC - PUNTA CANA

11111 Plus (4.2/5 Based on 17211 reviews

The hotel's placed in a coastal spot within a coconut plantation, so there are lots of palm trees and well-kept lawns throughout the grounds. The main building's been styled to match the surrounding area – it looks like a big tropical gazebo next to the pool.

A stay here means you also get to use the facilities at the two sister hotels next door, which include three other pools and seven à la carte restaurants. And if that's not enough, the nearest beach is a two-minute walk awav.

Key Facilities

• 5 pools • 1 kids' pool • 3 bars • 6 restaurants • A la carte dining • Free Wi-Fi • Daytime activity programme • Baby Club • Mini Club • Evening entertainment programme • Zentropia Palladium Spa & Wellness*

Location

• On Bavaro beach

Transfer time: 50 minutes by coach from Punta Cana Airport

Rooms

The deluxe double rooms are contemporary with luxurious soft furnishings. They feature a hydromassage bath, a 42" flatscreen TV, a minibar, tea and coffee making facilities and a balcony or terrace. For a bit extra, you can upgrade to have a sea view.

Number of rooms: 582

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Grand Bavaro Princess

BAVARO DOMINICAN REPUBLIC - PUNTA CANA

1 Plus 60 000 4.2/5 Based on 16959 reviews

This place has 10 eateries and five bars on its CV. They include a teppanyaki place, a pizzeria and a sports bar that stays open around the clock.

There are a couple of big pools to soak in, plus a sports to-do list that includes diving lessons, tennis and archery. All of the rooms are suites, too, so you can look forward to luxury when you call it a day.

Key Facilities

- 2 pools 1 kids' pool 5 bars 10 restaurants
- Free Wi-Fi Premium Wi-Fi* Mini club Evening entertainment programme Spa Metamorphosis*

Location

• Beachfront setting • 35-minute drive to Punta Cana Airport • 40-minute drive to Scape Park **Transfer time:** 35 minutes by coach from Punta Cana Airport

Rooms

Suites including a Honeymoon Suite each have a garden view from the balcony or terrace. All suites have air-conditioning, cable TV, a coffee maker and a safety deposit box.

Number of rooms: 1126 rooms, 836 bungalow suites, 266 platinum suites, 22 honeymoon suites

Your service at this hotel

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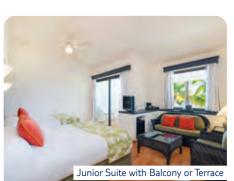


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Catalonia Bavaro Beach, Golf & Casino Resort

BAVARO DOMINICAN REPUBLIC - PUNTA CANA

1.1/5 Based on 15674 reviews

This hotel is right on the seafront, meaning a white-sand beach is yours for the taking. The huge lagoon pool comes with a Jacuzzi®. And on the dining scene, there are 4 à la cartes from Japanese to Italian.

A swim-up bar is at the lagoon pool. Elsewhere, there's a good mix of activities, including tennis and golf, and come the evenings there are beach parties and Dominican-style dancing.

Key Facilities

• 1 pool • 1 kids' pool • 8 bars • 9 restaurants • A la carte dining • Free Wi-Fi • Archery • Hotel-run kids' club • Live Music • Alegría Spa*

_ocation

- On the beach 20km to Punta Cana airport
- 27.7km to Scape Park

Transfer time: 40 minutes by coach from Punta Cana Airport

Rooms

Rooms here come with Wi-Fi and a balcony or terrace. You can upgrade to a **Privilege junior suite** with **Privilege Benefits** including entry into the Private Lounge, turndown service and discount at the Alegria spa. Newlyweds can opt for a **Honeymoon Privilege junior suite** which includes a 30 minute couple's massage and a candlelit dinner for 2.

Number of rooms: 682

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Secrets Royal Beach Punta Cana BAVARO DOMINICAN REPUBLIC - PUNTA CANA



A beachfront location means you've got a tonne of watersports to get your teeth into, from scuba diving to paddle-boarding. Indoor dance classes and Spanish lesson are also on the cards during the day.

There are 13 restaurants to get through – six of them are next door at Dreams Royal Beach, which you've got access to. And the pools are the jewel in the crown – one of them snakes its way through the hotel's gardens like a river.

Key Facilities

- 4 pools 12 bars 13 restaurants A la carte dining Free Wi-Fi Daily activities programme
- Dance lessons Entertainment programme
- Secrets Spa by Pevonia®*

Location

• On Playa Bavaro beach • 19km from Punta Cana International Airport

Transfer time: 55 minutes by coach from Punta Cana Airport

Rooms

There's a variety of junior suites here. With all rooms featuring a whirlpool bath, a balcony or a terrace and some have a **sea view**. Plus, you can be first in the pool with one of the **swim-up junior suites**. Air-con and free Wi-Fi are provided, too.

Number of rooms: 639

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Royalton Bavaro, An Autograph Collection All-Inclusive Resort & Casino

BAVARO **DOMINICAN REPUBLIC - PUNTA CANA**

This place is set right on a beach, so there's only a pocket of palm trees between you and the latte-coloured sands. To make the most of the location, there's a beachfront bar and a Brazilian restaurant with a seafront terrace.

The rooms feature rainfall showers, and there are six à la carte restaurants to pick from. Outside, a lazy river snakes around the grounds, and you can grab drinks from a swim-up bar. Two pools sort you out with plenty of sunbathing space — one hosts daytime activities, while the other's a quieter affair.

Key Facilities

- 5 pools 1 kids' pool 9 bars 8 restaurants
- Free Wi-Fi Kids' club Casino* The Royal Spa*

Location

• On the beach • 27.6km to the airport • 40.5km to Scape Park

Transfer time: 50 minutes by coach from Punta Cana Airport

Rooms

Rooms will come fully-equipped with unlimited Wi-Fi, rain showers, minibar, air-conditioning, a Royalton signature DreamBedTM, plus high thread count sheets, a USB charger and Bluetooth audio station, an in-room safe, a TV, a clothes steamer, 24-hour room service and a **balcony** or **terrace**.

Number of rooms: 730

 $\stackrel{\bigcirc \bigcirc}{\sim}$ Your service at this hotel

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Royalton Punta Cana, An Autograph Collection All-Inclusive Resort & Casino

BAVARO **DOMINICAN REPUBLIC - PUNTA CANA**









1 1 1 1 1 1 1 1 2 2 3 3 4.4/5 Based on 16910 reviews

The main infinity-edge pool sidles up close to the waterfront, so you'll have views of the thatched parasols and palms while you take a dip. The sands turn their attention from sunbathing to entertainment after dark – there are fire shows, DJ sets and choregraphed dance performances by the shoreline.

This place shares a lot of its facilities with its sister hotel – the Royalton Splash Punta Cana. Between the two of them there are 12 restaurants, 12 bars and a slide-filled waterpark. Plus, they're only a 10-minute walk apart, and a free shuttle makes that switch even quicker.

Key Facilities

- 2 pools 1 kids' pool 12 bars 11 restaurants
- A la carte dining Free Wi-Fi Kids' club Teens' club • Evening entertainment programme • The Royal

Location

• On the beach • 26.7km to the airport • 39.5km to

Transfer time: 50 minutes by coach from Punta Cana Airport

Rooms here are kitted out with Dreambeds™, a rain shower and Wi-Fi. For extra your luxury double can have a sea view. Or treat yourself to a Diamond Club room and enjoy additional benefits like an exclusive pool and beach area, waiter service and personalised check-in/out.

Number of rooms: 317

On Your service at this hotel

Holidays here come with our Hotel rep + 24/7 support on the TUI app and by phone



MULTI-CENTRE

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Hideaway at Royalton Punta Cana, An Autograph Collection All-Inclusive Resort & Casino - Adults Only



BAVARO **DOMINICAN REPUBLIC - PUNTA CANA**







1.4/5 Based on 3160 reviews

This place is the swish adults-only area of the Royalton Punta Cana. As such, you can expect extra benefits like a pool and bar with waiter service and an exclusive beach area.

The hotel borders Bavaro Beach, named one of the world's best by TripAdvisor. When you want to unleash your inner child, you've got free reign of the Royalton Punta Cana and neighbouring Royalton Splash.

Key Facilities

- 4 pools 14 bars 12 restaurants Free Wi-Fi
- Spa*

• Located on the beach • 27km from Punta Cana International Airport

Transfer time: 50 minutes by coach from Punta Cana Airport

Rooms

Double rooms sleep up to four. There's the option of luxury double rooms, with balcony or terrace, which include one King or two Queen beds. **Diamond** Club™ luxury rooms come with the choice of either a limited sea view or swim-up. Newlyweds can opt for a Diamond Club™ luxury honeymoon suite.

Number of rooms: 168



Holidays here come with our Hotel rep + 24/7 support on the TUI app and by phone



Diamond Club Adult's Area Double Room



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Hard Rock Hotel & Casino Punta Cana BAVARO DOMINICAN REPUBLIC - PUNTA CANA





111111 (4.3/5 Based on 42210 reviews

The Hard Rock Hotel & Casino Punta Cana is like a slice of Las Vegas on Caribbean soil. The massive, atrium-style lobby leads off to everything from a giant casino* to a swanky spa that offers musical therapies. There's a beach out the front, and children can join in the fun with cooking and dancing at a hotel-run kids' club.

The food and drink scene is eyebrow-raising. There are 23 bars and 10 restaurants, including an Italian, Asian Fusion and a steakhouse. And the activities tick off tennis, beach football and golf. There's a waterpark with 26 slides, too.

- 11 pools 3 kids' pools 23 bars 10 restaurants
- Free Wi-Fi The Roxity Kids' Club™ Daytime and Evening entertainment programme • Rock Spa®*

Location

• Beachfront location

Transfer time: 50 minutes by coach from Punta Cana Airport

Rooms

Rooms come with luxuries like 24-hour room service*, a coffee maker, and whirlpool bath and Rock Spa™ bath products. For a bit extra, you can opt for a Rock Royalty Caribbean Junior Suite with Balcony or Terrace.

Number of rooms: 1882

Your service at this hotel

Holidays here come with 24/7 support on the TUI app and by phone



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Board Options





Bahia Principe Fantasia Punta Cana BAVARO DOMINICAN REPUBLIC - PUNTA CANA

11111Plus (3.9/5 Based on 2874 reviews

Everything's in tip-top condition at this family-friendly hotel, including the fantasy-themed splash park. And it comes with a big perk – you get free rein of a load more facilities at the nearby Bahia Principe Grand Bavaro and Bahia Principe Grand Punta Cana.

Location-wise, this place is smack bang on Bavaro's powder-soft beach, where the sands are stacked with swanky hotels, restaurants and watersports huts.

Key Facilities

• 1 pool • 1 kids' pool • 6 bars • 5 restaurants • Free Wi-Fi • Hotel run miniclub • Bahia spa*

_ocation

• On a white sandy beach

Transfer time: 50 minutes by coach from Punta Cana Airport

Rooms

Deluxe junior suites are available here, which have a king-size bed or two double beds, a lounge area, and a **balcony** or **terrace**. They come with air-conditioning, Wi-Fi, a minibar, a TV, tea or coffee-making facilities, plus bathrobes and slippers. Some room types have a view over the castle.

Number of rooms: 512

Your service at this hotel

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Bahia Principe Grand Punta Cana BAVARO DOMINICAN REPUBLIC - PUNTA CANA

3.8/5 Based on 10329 reviews

This beachfront place doesn't do things by halves - it lines up two pools, tonnes of sports and activities and a flurry of restaurants and bars. Plus, when you're staying here you'll also have access to the pools, bars and à la carte restaurants at the neighbouring Bahia Principe Grand Turquesa.

Bedroom-wise, junior suites are the standard here. They're really spacious, and each one has a roomy balcony or terrace.

Key Facilities

• 5 pools • 2 kids' pools • 8 bars • 7 restaurants • A la carte dining • Free Wi-Fi • Daytime activity programme • Kids' club • Amphitheatre • Evening entertainment programme • Spa*

Location

- 3 golf courses nearby 26.1km to the airport
- 39km to Scape Park

Transfer time: 50 minutes by coach from Punta Cana Airport

Rooms

Junior suites here all include a balcony or terrace, air-conditioning, a ceiling fan, a safe, free Wi-Fi and a minibar, plus extras like a lounge area. And you can upgrade a junior suite to premium, too.

Number of rooms: 1428

On Your service at this hotel Holidays here come with our Hotel rep + 24/7 support on the TUI app and by phone



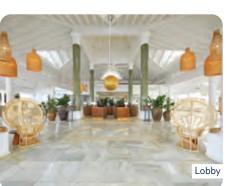
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Bahia Principe Luxury Esmeralda BAVARO DOMINICAN REPUBLIC - PUNTA CANA

1111 Plus (4.3/5 Based on 9407 reviews

This place pushes up against a white-sand beach, which is kitted out with loungers, bars, massage gazebos and a watersports centre. You can make use of free kayaks and snorkelling gear.

The hotel's part of the bigger Bahia Principe complex. As such, you've got free rein of the bars, nightclub and à la carte restaurants at the sister properties – these include a Japanese teppanyaki place and a Tex-Mex eatery.

Key Facilities

- ullet 2 pools ullet 1 kids' pool ullet 6 bars ullet 7 restaurants
- A la carte dining Free Wi-Fi Evening entertainment programme Bahia Spa*

Location

• On the beach • A shopping mall and golf courses nearby

Transfer time: 50 minutes by coach from Punta Cana Airport

Rooms

All rooms have been newly renovated for 2024. **Junior suites** come as standard, you'll have air-conditioning, a TV, 24-hour room service and a minibar. You'll also have a **balcony** or **terrace**. The room itself features 2 double beds or 1 king-size bed and a spacious bathroom with a bath or shower.

Number of rooms: 570

Your service at this hotel

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Bahia Principe Grand Aquamarine BAVARO DOMINICAN REPUBLIC - PUNTA CANA



Plus 60 000 4/5 Based on 2814 reviews







Flit between the facilities at the Bahia Principe Grand Bavaro and the Bahia Principe Grand Punta Cana. Or lounge by the huge lake-style pool at your own hotel.

The adults-only tag means cocktails top the priority list at the two bars. And evenings ramp up even further with karaoke nights and comedy sets. A private stretch of swan-white sand tops it all off.

Key Facilities

- 1 pool 2 bars 3 restaurants A la carte dining
- Free Wi-Fi for 2 devices per room Spa*

• Within 3 miles of several golf courses

Transfer time: 55 minutes by coach from Punta Cana Airport

Rooms

Luxurious and modern deluxe junior suites come with air-conditioning, a TV, a minibar, a living area, balcony or terrace and an in-room safe. They also have free Wi-Fi and a hydromassage whirlpool.

Number of rooms: 498

On Your service at this hotel

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Dreams Macao Beach Punta Cana BAVARO DOMINICAN REPUBLIC - PUNTA CANA

1 1 1 1 1 1 1 2 1 3 2 3 4.7/5 Based on 9254 reviews

This place is planted right on the Dominican Republic's sandy seafront. There's a lot more than sunbathing on the cards here, though – there's a beach bar, volleyball games and tennis to get involved with.

This hotel's full of nice-to-haves. It's got an infinity pool and a lazy river, plus six à la carte restaurants to get your teeth into. A swanky spa and a stylish theatre bar are the cherries on top.

Key Facilities

- 3 pools 1 kids' pool 7 bars 8 restaurants
- A la carte dining Core Zone Teens' Club
- Explorers' Club for Kids Evening entertainment programme Dreams Spa by Pevonia®*

Location

On Macao Beach

Transfer time: 70 minutes by coach from Punta Cana Airport

Rooms

Suites come with either a balcony or terrace, a TV, Wi-Fi, a minibar refreshed daily. Suites come with views of the hotel's tropical gardens, the pool, or the Atlantic Ocean. Upgrade to a **preferred club suite** and you'll get upgraded amenities such as a pillow menu, premium toiletries, and access to a private adults-only pool and restaurant.

Number of rooms: 500

On Your service at this hotel

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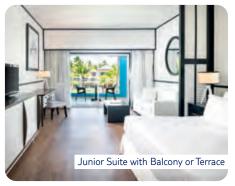
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Ocean Blue & Sand

BAVARO DOMINICAN REPUBLIC - PUNTA CANA

4.3/5 Based on 20661 reviews

The Ocean Blue & Sand – the name says it all. You'll find this place right next door to Bavaro Beach, putting the white sands and turquoise waters within a few minutes' stroll from the lobby.

This hotel is more like a village than a beach resort. Think palm-height villas, with candy-coloured walls and terracotta roofs, curved around two massive pools.

Key Facilities

- 2 pools 1 kids' pool 11 bars 8 restaurants
- A la carte dining Free Wi-Fi in public areas
- Daytime activity programme Deep-sea fishing*
- Kids' club Teens' club Evening entertainment programme Live shows

Location

• On Bavaro beach • 24km to the airport • Central location

Transfer time: 50 minutes by coach from Punta Cana Airport

Rooms

Suites have air-conditioning, a ceiling fan, a minibar, and a balcony or terrace. **Junior suites** feature a lounge, and for a bit extra you can swap your **garden view** for a **pool view**. Junior suites have an **interconnecting** option when 2 are booked together. A **club junior suite** has a **whirlpool bath** and Wi-Fi*. For newlyweds there are **honeymoon suites**.

Number of rooms: 708

Your service at this hotel

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Impressive Punta Cana

BAVARO DOMINICAN REPUBLIC - PUNTA CANA





11111 100 000 000 1.2/5 Based on 6564 reviews

It's all eyes on the beach at this place. You can expect a trio of lagoon-shaped pools surrounded by palm trees, and a long stretch of sand on your doorstep.

And the dining scene covers cuisine from all over the globe. There are six restaurants ranging in theme from Japanese to Mexican to Mediterranean.

Key Facilities

- 3 pools 1 kids' pool 5 bars 8 restaurants
- Yakimeshi Free Wi-Fi in public areas Outdoor pools • Wi-Fi* • Daytime activity programme • Kids' club • Spa*

Location

• Beachfront • 7km to Bavaro Lagoon • 2-3km to various golf clubs • 2km to a shopping village • 1km to Dolphin Island Park

Transfer time: 45 minutes by coach from Punta Cana Airport

Rooms

The **double room** here can occupy up to 4 guests. You can expect a TV, coffee maker, and free Wi-Fi. There are garden, pool or sea views from your balcony or terrace. Premium junior suites have premium services such as a private lobby as well as being able to make restaurant reservations. You can also opt for junior suite with a Jacuzzi®.

Number of rooms: 654



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Secrets Playa Esmeralda MICHES DOMINICAN REPUBLIC - PUNTA CANA





This is a brand new property so no TripAdvisor rating exists for it yet.

Spooning the sun-tanned sands of an idyllic Caribbean beach, this place makes switching off a breeze. Newly built with grown-ups in mind, you'll find pools primed for relaxation, including a sweeping infinity spot stretching towards the balmy turquoise sea.

Dining is just as delicious, with one main buffet restaurant and seven à la carte options to tempt your tastebuds, themed around different cuisines from local Dominican to Mediterranean. If that's not enough, you can pop to the sister hotel next door to extend your eating and drinking options even further.

Key Facilities

- 3 pools 8 bars 8 restaurants Free Wi-Fi
- Evening entertainment programme Spa*

Location

• Situated along the secluded Playa Esmeralda shoreline • 16.1km to Miches • 61.3km to Los Haitises Natural Park **Transfer time:** 95 minutes by coach from Punta Cana Airport

Rooms

All **junior suites** have air-conditioning, a flatscreen cable TV, a coffee and tea maker, minibar stocked with beer, soft drinks, juice and water, plus a bathroom with shower. Home comforts include Wi-Fi as well as bathrobes and slippers. Staying in a **Preferred Club** room type means you'll have exclusive access to a lounge area, the Rosewater restaurant and an extra outdoor pool to name a few. Bear in mind, all room types are non-smoking.

Number of rooms: 500

Your service at this hotel
Holidays here come with 24/7 support on the TUI
app and by phone

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Dreams Playa Esmeralda

MICHES DOMINICAN REPUBLIC - PUNTA CANA

This is a brand new property so no TripAdvisor rating exists for it yet.

This place puts you right on the powder-white sands of Playa Esmeralda – a remote stretch that feels like your own private patch of the Dominican Republic. The sea's calm and Caribbean blue, with palms lining the coast, and the hotel blends in with the beachy backdrop – think pale palettes, rattan touches and breezy spaces made for unwinding.

Days here can be as chilled or jam-packed as you fancy. There's a duo of pools, a slide-filled waterpark, and plenty going on for little ones and teens. Food's a big focus, too – you've got 7 spots to choose from, dishing up everything from Dominican flavours to sizzling South American favourites. After dark, there's live shows, themed nights, and even a nightclub.

Key Facilities

- 2 pools 1 kids' pool 7 bars 7 restaurants
- 1844 Dominican Cuisine* Core Zone teens club
- Explorers kids' club Evening entertainment
- Dreams Spa*

Location

• On the beach • 15.6km to Miches • 61km to Los Haitises National Park

Transfer time: 100 minutes by coach from Punta Cana Airport

Rooms

All **junior suites** come with air-conditioning, Wi-Fi, a safety deposit box and a TV. For a little extra you can upgrade to a **limited sea view** or **swim-up** junior suite. Or, you can opt for a **Preferred Club junior suite**, which includes extra benefits such as access to the Preferred Club lounge, an exclusive poo, private beach area, and a Preferred Club restaurant and bar.

Number of rooms: 500

Your service at this hotel

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Royalton CHIC Punta Cana, An Autograph Collection All-Inclusive Resort & Casino - Adults Only



UVERO ALTO **DOMINICAN REPUBLIC - PUNTA CANA**







11 11 11 11 12 13 14 14 15 Based on 14126 reviews

This adults-only hotel's got an A-list postcode, pulled up against the sands of Uvero Alto Beach. You won't need to leave for a thing, either, with a spa, seven restaurants and three pools at base.

Partying is coded into this hotel's DNA. One of the pools has a space-age DJ booth built into it. And there are regular themed events, with go-go dancers, jugglers, body painters and singers all dropping by. In between events, there's always something going on, with music pumping around the resort 24/7.

Key Facilities

- 4 pools 5 bars 7 restaurants Free Wi-Fi
- \bullet Evening entertainment programme \bullet The Royal Spa*

Location

• Beachfront • 40km to the airport

Transfer time: 70 minutes by coach from Punta Cana Airport

Suites have free Wi-Fi and a flatscreen satellite TV. Upgrade to a **Diamond Club™ Luxury Junior Suite**, or a Diamond Club™ Swim-up Junior Suite. These room types give you ${\bf Diamond~Club^{TM}}$ benefits including access to the private Diamond Club™ Lounge, an exclusive beach area with dedicated waiter service, plus luxury amenities in your room.

Number of rooms: 320

Accessibility

This hotel's generally suitable for those with reduced mobility, but all access needs are different. See the A-Z guide for more details.

Your service at this hotel

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Grand Sirenis Punta Cana Resort & Aquagames

UVERO ALTO **DOMINICAN REPUBLIC - PUNTA CANA**







3.9/5 Based on 15249 reviews

The Grand Sirenis Punta Cana Resort & Aquagames has bagged itself a spot on the Dominican Republic's eastern coast. And it's a top pick for water babies there's a pool with a swim-up bar just a few metres from the sea.

This place is a real winner when it comes to waterparks. The main tower's 10 metres high and has a couple of chutes, some toboggan slides and a free fall twister. Elsewhere, young'uns have their own splash park, complete with a selection of smaller slides.

Key Facilities

- 2 pools 2 kids' pools 13 bars 9 restaurants
- A la carte dining Free Wi-Fi Daily entertainment programme • Kids' club • Shows • Beauty centre*

• 35.2km to Bavaro Adventure Park • 42.6km to the airport • 55.6km to Scape Park

Transfer time: 70 minutes by coach from Punta Cana

Pools

The waterpark here's got slides of every colour, shape and size. The main tower's got swirling flumes twisting off in all directions, and there are purple-and-yellow racing slides nearby. A space bowl and a pirateinspired kids' splash park complete the picture.

Entertainment

The El Bonche nightclub cranks out dance hits until the early hours.

Health & Beauty

Mud wraps, reflexology sessions and hot stone therapy top the menu at the spa*. It also serves up beauty treatments like manicures and pedicures.

Number of rooms: 818

Accessibility

This hotel's been surveyed by AccessAble so you can check if it's suitable for your access needs. See the A-Z guide for more details.

On Your service at this hotel

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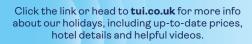






Rooms

Double rooms with **balcony**, or **larger double rooms** with either a **balcony** or **terrace** are bookable, with the latter including a **whirlpool bath**, too. Secondly, there are **family rooms** or **suites** which occupy 4 guests, equipped with either a **balcony** or **terrace**. And last but not least, **junior suites** each with a balcony or terrace.













Secrets Tides Punta Cana

UVERO ALTO **DOMINICAN REPUBLIC - PUNTA CANA**



Pinned to the sand of Uvero Alto, this adultsonly hotel goes above and beyond on food and entertainment. You've got an outdoor theatre and a buzzing nightclub, nine restaurants, and seven bars.

The activities don't fall short, either, and many of them come at no extra cost. We're talking sailing, snorkelling, Spanish language lessons and dance classes. You also get a complimentary scuba diving lesson in one of the pools to give you a taste of underwater adventure.

Key Facilities

- 3 pools 7 bars 9 restaurants A la carte dining
- Free Wi-Fi Evening entertainment programme
- Secrets Spa*

Location

 Northeast coast of the Dominican Republic • 6.7km to Río Maimón Natural Park • 41.2km from Punta Cana International Airport

Transfer time: 60 minutes by coach from Punta Cana Airport

Pools

It's a toss-up between three pools – two of which are infinity numbers – and the sofa-soft beach when it comes to choosing the best place to flake out for the day.

Entertainment

It's a case of go hard or go home when it comes to the entertainment – nights here are as lively as a kid eating Smarties. There are shows in the outdoor theatre, weekly pool and beach events, and nightly outdoor music. There's a nightclub and sports bar, too.

Health & Beauty

The Secrets Spa* is as relaxing as lying under a weighted blanket, and comes complete with a hydrotherapy circuit, sauna, and steam room. Treatments include massages, facials, and pampering for your hands, feet and nails.

Number of rooms: 668



Holidays here come with 24/7 support on the TUI app and by phone



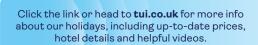






Rooms

Secrets Tides Punta Cana offers **junior suites**, some include the option to upgrade to a **swim-up**. And you can opt for **Preferred Club** too, giving you exclusive access to a lounge, beach area, a pool, plus a restaurant for breakfast and lunch. Each accommodation has a minibar, air-conditioning, a flatscreen cable TV, free Wi-Fi and a steamer.















UVERO ALTO **DOMINICAN REPUBLIC - PUNTA CANA**

1.6/5 Based on 11897 reviews

The Dreams Oynx Resort & Spa is well stocked with things to do. Watersports and beach volleyball are lined up on the neighbouring sands, and there are activity-crammed kids' clubs for tots and teens.

If a big restaurant line-up is high on your wishlist, look no further. There are eleven restaurants here, including a beach grill, a French bistro and a carnivalthemed buffet place.

Key Facilities

- 5 pools 1 kids' pool 11 bars 11 restaurants • A la carte dining • Free Wi-Fi • Core Zone Teens Club • Explorer's Club • Evening entertainment programme • Spa*
- Location
- Beachfront location 28km to Bavaro Adventure Park • 22km to a shopping village

Transfer time: 70 minutes by coach from Punta Cana Airport

Rooms

All junior suites have a king-size bed or 2 double beds, air-conditioning, a TV and a balcony or terrace with a private whirlpool bath. Swim-up junior suites are available too. The Preferred Club junior suites have a pool view or limited sea view, and Preferred Club privileges including 2 private pools, concierge and bar service, and a pillow menu.

Number of rooms: 806



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View online



• All Inclusive

Deluxe junior suite











Nickelodeon Hotels & Resorts Punta Cana

UVERO ALTO **DOMINICAN REPUBLIC - PUNTA CANA**

4.3/5 Based on 7319 reviews

A stay at the Nickelodeon Hotels & Resorts Punta Cana's like stepping into a real-life cartoon. Famous faces like Spongebob Squarepants, the Teenage Mutant Ninja Turtles and Dora the Explorer roam around the pool-and-garden-filled grounds. And, you can even book to eat breakfast with them*.

The slide-filled waterpark's head-to-toe Nickelodeon, as well. Statues of popular characters are dotted around the water's edge, and there's a giant tipping bucket that dumps green slime on anyone brave enough to stand underneath it.

Key Facilities

• 1 pool • 1 kids' pool • 7 bars • 8 restaurants • Free Wi-Fi • Club Nick • Vassa Spa*

Location

• On the beach • 1.5km to Uvero Alto

Transfer time: 70 minutes by coach from Punta Cana Airport

Rooms

All suites here come with air-conditioning, a 42" Smart TV, a rain shower, iron and ironing board, a safe, bathrobes, a minibar - stocked daily and a coffee maker. Upgrade options include swim-up suites and suites with a private terrace and plunge pool.

Number of rooms: 460

Your service at this hotel Holidays here come with 24/7 support on the TUI app and by phone



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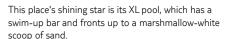




Secrets Cap Cana Resort & Spa CAP CANA DOMINICAN REPUBLIC - PUNTA CANA







Foodies can pick from nine restaurants, and there's a huge amphitheatre where nightly shows are played out. The activity list's packed with the likes of beach volleyball and dance lessons.

Key Facilities

- 2 pools 5 bars 9 restaurants A la carte dining
- Free Wi-Fi Evening entertainment programme
- Secrets Spa* by Pevonia®

Location

- On a sandy beach 7km to Punta Espada Golf Club
- 22km to Downtown Punta Cana

Transfer time: 35 minutes by coach from Punta Cana Airport

Rooms

Rooms here come with air-con, Wi-Fi, a 42-inch flatscreen TV, a king-size bed or two queen-size beds, luxury bath products, bathrobes and slippers, an espresso machine, a safe and a hairdryer. You'll also have a few luxury extras like 24-hour room service*, turndown service and a minibar that's restocked daily with beer, soft drinks and juice.

Number of rooms: 457



Holidays here come with **24/7 support on the TUI** app and by phone







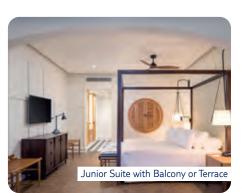
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View online











Ocean El Faro

UVERO ALTO **DOMINICAN REPUBLIC - PUNTA CANA**

Plus (4.3/5 Based on 9156 reviews

A holiday to the Ocean El Faro whisks you to a quiet stretch of beach in the eastern Dominican Republic. It's tucked out the way, but you won't be short of things to do, with 10 restaurants, lots of activities and a variety pack of pools at your fingertips.

The sweeping grounds feature an area for families. If you're not travelling with little ones, you can also book to stay at the El Beso at Ocean El Faro, which is a separate part of the complex that's just for adults.

Key Facilities

- 5 pools 1 kids' pool 13 bars 10 restaurants
 A la carte dining Free Wi-Fi Daytime activity programme Kids' club Evening entertainment programme Despacio Spa*
- Location
- \bullet Beachfront hotel \bullet Private location \bullet 40km from the airport

Transfer time: 40 minutes by coach from Punta Cana Airport

Rooms

Rooms may be kitted out with Wi-Fi, a TV, safe, coffee machine and a minibar*. Junior suites can include a **pool view**, or you can be steps away from the pool with a **swim-up junior suite**. Or opt for a **Privilege junior suite**, these include higher speed Wi-Fi, a welcome gift, Nespresso® machine, pillow menu, access to the Privilege lounge, restaurant and pool.

Number of rooms: 911

Operation Your service at this hotel

Holidays here come with our Hotel rep + 24/7 support on the TUI app and by phone



MULTI-CENTRE

This hotel can be booked as part of a **Multi-Centre** holiday – when you stay at more than one hotel while you're away.

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View online





St Lucia

Holidays to St Lucia are all about intrepid adventures, storybook scenery and downtime on the beach. This real-life Treasure Island combines jungles, volcanoes and secluded sandy coves.

More than just the beaches

This tropical treasure is much more than a beach retreat. Soaring volcanic peaks, lush rainforests and multi-coloured waterfalls are just some of the highlights. Resort-wise, luxury is St Lucia's middle name. Pick from boutique hideaways set in secluded hills, or sprawling hotels with panoramic private beaches.

A cultural melting hotpot

North and south of the island are two distinct cultural hubs. Rodney Bay in the north boasts a pristine, modern marina full of seafront bars and upmarket restaurants. Soufriere in the south is infused with retro Caribbean vibes – you'll find candy-coloured villages, barbeque stalls by the roadside and fish fry-ups on the beach.

Tropical thrill-seekers

St Lucia's unspoilt landscape calls out to be explored in the most adventurous way. You can zip-line through the rainforest, hike the Piton Mountains or cruise through the world's only drive-in volcano. There's every kind of watersport to try, from kayaking and windsurfing to deep-sea fishing and jet-skiing.

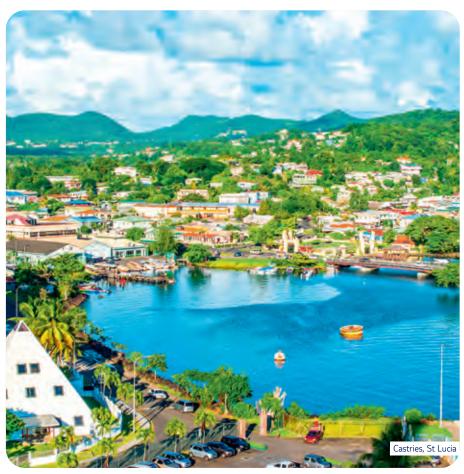


The TUI app's your one-stop shop for support while you're away, and provides everything you need for your holiday in one place.

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Flight time 8 hrs 45 mins





Weather

Between December and April, the mercury regularly hits 30 degrees, but constant trade winds keep it nice and breezy. You can also expect high levels of humidity throughout the year, with June to August being especially high.



Did you know

St Lucia is home to the world's only 'drive-in volcano' – the Sulphur Springs in Soufrière. You can drive right up to the volcano's crater and safely witness its bubbling sulfuric activity from standing platforms.

We fly from a wide range of regional airports, so chances are there'll be one near you. Take a look at our flight timetable at the back of this brochure for an at-a-glance guide to our flying programme.







Royalton St Lucia, An Autograph Collection All-Inclusive Resort

SMUGGLERS COVE ST LUCIA



The property's perched on the edge of a goldensand cove. The beach is flanked by greenery on both sides, and the water's shallow and calm - perfect for paddling. You can take it all in from one of the comfy loungers dotted along the sand.

Thanks to the Royalton All-In Luxury™ concept, dinearound options, 24-hour room service and concierge are part of the package. As for the rest of the facilities, the numbers stack up – there are two pools, five á la carte restaurants and six bars.

Key Facilities

- 3 pools 1 kids' pool 7 bars 8 restaurants A la carte dining • Free Wi-Fi • Dance classes • Kids' clubs • Evening entertainment programme • The Royal
- Spa* Location

• Set in Smugglers Cove • 56.4 km to St Lucia Sulphur Springs • 66.3km to the Gros Piton • 66.7km

Transfer time: 120 minutes by coach from Hewanorra Airport

Pools

The pool is the setting for Olympics-style games and water polo. There's also a smaller one for children. Upgrade to Diamond Club $^{\mathsf{TM}}$, and you'll have another exclusive pool to dip into.

Entertainment

Seven stylish bars mean you've got plenty of choice when it comes to drinks – in the evening, you can take your pick from the Lobby Bar and the Mix Martini Bar.

Health & Beauty

Manicures, massages, facials and hair styling are all on the cards at the beauty salon*.

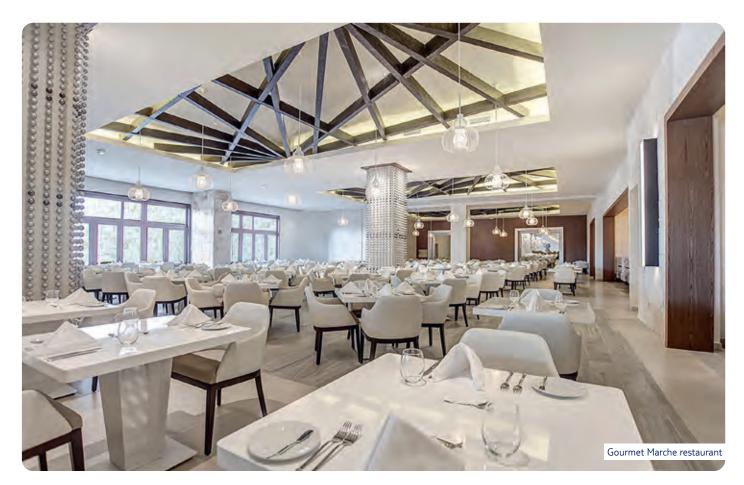
Number of rooms: 290

Accessibility

This hotel's generally suitable for those with reduced mobility, but all access needs are different. See the A-Z guide for more details.

Your service at this hotel

Holidays here come with our Hotel rep + 24/7 support on the TUI app and by phone









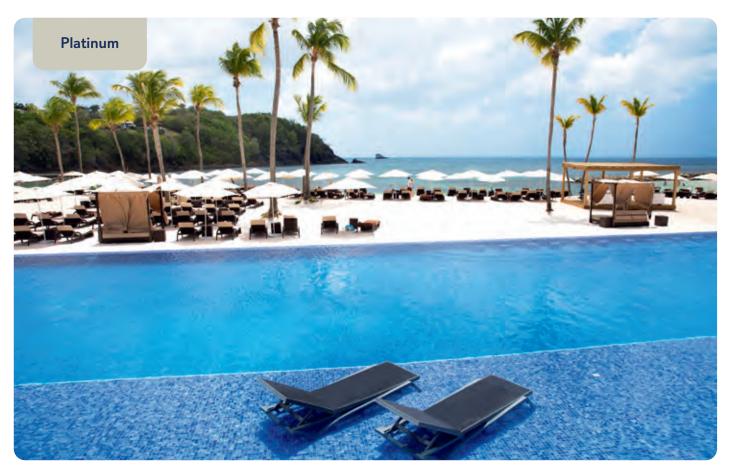
Rooms

All rooms come with a DreamBedTM designed for Royalton Luxury Resorts, 24-hour room service, TV, Wi-Fi and a balcony or terrace. Luxury junior suites come as standard however family suites are available. Or upgrade to Diamond ClubTM - benefits include exclusive beach area with butler service.

Click the link or head to **tui.co.uk** for more info about our holidays, including up-to-date prices, hotel details and helpful videos.

View online









Hideaway at Royalton St Lucia, An **Autograph Collection All-Inclusive Resort - Adults Only**



SMUGGLERS COVE ST LUCIA

4.2/5 Based on 2888 reviews







This place is the adults-only part of the Royalton St Lucia. This means you're free to use the facilities at the main hotel, as well as taking advantage of an exclusive pool, beach area and à la carte eatery.

The hotel has signed up to the signature Royalton All-In Luxury $^{\text{TM}}$ concept, so you can expect comfy $\mathsf{DreamBeds}^{\mathsf{TM}}$ and rainfall showers in the rooms, plus there's 24-hour concierge service and a choice of dining venues.

Key Facilities

• 1 pool • 5 bars • 8 restaurants • Evening entertainment programme • The Royal Spa*

Location

• Set in Smugglers Cove • 56.4 km to St Lucia Sulphur Springs • 66.3km to the Gros Piton • 66.7km to the airport

Transfer time: 150 minutes by coach from Hewanorra Airport

All rooms come with a DreamBed™ exclusively designed for Royalton Luxury Resorts, a rain shower, 24-hour room service, whirlpool bath and a balcony or terrace. Luxury junior suites come as standard, or upgrade to a **Diamond Club™**, include benefits like exclusive beach area with a butler service. You can also opt for a swim-up room.

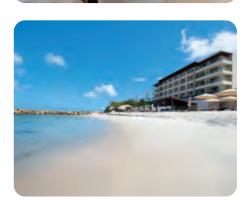
Number of rooms: 166

Accessibility

This hotel's generally suitable for those with reduced mobility, but all access needs are different. See the A-Z guide for more details.

Your service at this hotel

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Diamond Club Luxury Junior Suite

Click the link or head to tui.co.uk for more info about our holidays, including up-to-date prices, hotel details and helpful videos.

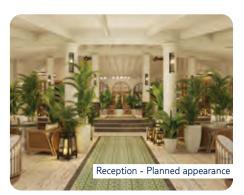
View online











Secrets St. Lucia Resort & Spa

CASTRIES ST LUCIA

This is a brand new property so no TripAdvisor rating exists for it yet.

As well as a foodie scene worthy of a spot on your socials, this place comes up with the rest of the goods – like a couple of pools, including an infinity number, and activities like horse riding* and beach volleyball.

Lots of the facilities have been designed with couples in mind, including the swish spa*. In here, you'll find different massage areas, as well as a hydrotherapy circuit, and a menu of locally inspired treatments.

Key Facilities

- 2 pools 6 bars 9 restaurants Free Wi-Fi
- Evening entertainment programme Secrets Spa*

Location

- Located in Gros Islet On a private beach
- \bullet Championship golf courses* nearby \bullet 3.4 miles to Castries capital of St. Lucia

Transfer time: 80 minutes by coach from Hewanorra Airport



All rooms come with free Wi-Fi, a coffee maker, flatscreen TV as well as bathrobes and slippers. You can upgrade your room to have **swim-up** pool access. Or, the superior double room comes with its own **plunge pool**. And if you're in a suite, you'll received **Preferred Club** benefits, such as access to a private lounge and restaurant, and an upgraded minibar.

Number of rooms: 355

Your service at this hotel

Holidays here come with 24/7 support on the TUI app and by phone

Click the link or head to **tui.co.uk** for more info about our holidays, including up-to-date prices, hotel details and helpful videos.

View online











Bel Jou Hotel

CASTRIES ST LUCIA

1 1 Plus (A.6/5 Based on 1085 reviews

This place is perched on top of a hill, which means far-reaching views. Plus, it's only a five-minute drive to the closest sandy beach. Castries – St Lucia's capital – is the same distance away, too.

Peaceful, child-free holidays are the norm here. It's an adults-only set-up, so expect romantic Caribbean dinners, quiet cocktails after dark, and hand-in-hand massages at the spa.

Key Facilities

- 2 pools 3 bars 3 restaurants Free Wi-Fi
- Evening entertainment programme

Location

• Peaceful location • 1km to Castries

Transfer time: 120 minutes by coach from Hewanorra Airport

Rooms

All rooms here come with Wi-Fi, a TV, tea and coffee-making facilities, a safe and a hairdryer.

Number of rooms: 76

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View online











Coconut Bay Beach Resort & Spa

VIEUX FORT ST LUCIA

11111 (1) (2) (4.4/5) Based on 9680 reviews

This place doesn't do things in half measures. The dining scene packs in eight restaurants and seven bars, while the swimming offering racks up five pools and a splash park.

The secluded beach is super-sized, as well. It stretches out for over a mile, and is home to a watersports centre, where you can try snorkelling*, kayaking* and kitesurfing*.

Key Facilities

- 5 pools 1 kids' pool 7 bars 8 restaurants
- \bullet A la carte dining \bullet Free Wi-Fi \bullet Kids' club
- Sanctuary Spa*

Location

- 5-minutes from the airport On the South coast
- On a secluded one-mile-long beach

Transfer time: 10 minutes by coach from Hewanorra Airport

Rooms

All rooms come with air-conditioning, a TV, Wi-Fi, a mini-fridge, a safe and a balcony or terrace with a sea or garden view. Double rooms that can sleep up to 4 people are available in the family area and the adult's area or you can chose a junior suite in the adult's area that have a few extra amenities.

Number of rooms: 250

Your service at this hotel

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View online

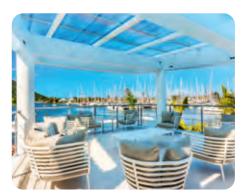












Harbor Club, Curio Collection by Hilton

RODNEY BAY ST LUCIA







This place is all about the luxury touches. There's a sunbathing deck and tiered infinity pools facing the marina. The fine-dining set-up, meanwhile, covers everything from Swiss pastries to sushi.

If you fancy some beach time, this place has a great location up its sleeve. Hop onto a local taxi*, and you'll be whisked across the harbour to a sandy sweep beside Pigeon Island.

Key Facilities

• 4 pools • 4 bars • 5 restaurants • Free Wi-Fi • Spa*

• Situated in Rodney Bay • Located on the Harbour

Transfer time: 100 minutes by coach from Hewanorra Airport

Rooms

All rooms have a king-size bed or two doubles, a separate bathroom with a shower and luxuries like bathrobes and slippers, as well as a TV and minifridge. Double rooms are available with mountain or marina views, and for added luxury there's swim-up double rooms which feature a private furnished patio.

Number of rooms: 115

Your service at this hotel

Holidays here come with 24/7 support on the TUI app and by phone



MULTI-CENTRE

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View online



• Bed & Breakfast • Room Only









Zoetry Marigot Bay St. Lucia

MARIGOT BAY ST LUCIA

111111 (1) (2) 4.4/5 Based on 826 reviews

The wow-factor pool scene's split into two. One infinity pool comes with daybeds, while the other is edged with shaded cabanas. There's also a swim-up bar, as well as waiter service to your sunlounger.

Elsewhere, you've got five restaurants, a café and a snack bar. Then there are the activities – like making your own rum, St Lucian cooking lessons, yoga, and couples' massages in the spa.

Key Facilities

- 2 pools 4 bars 6 restaurants Free Wi-Fi
- Evening entertainment programme Spa Village*

Location

• Overlooking Marigot Bay Marina • 11km to La Toc beach • 52.4km to the airport

Transfer time: 65 minutes by taxi from Hewanorra Airport

Rooms

Master Suite residences and junior suites have air-conditioning, a TV, a mini-fridge, a king-size bed, and free Wi-Fi. Junior suites come with a shower in a bathtub, plus a balcony or terrace — with the option to add on a bay view, too. Meanwhile suites have a double bedroom, plus a lounge area with a sofa-bed, a separate bathroom with shower, and a kitchen.

Number of rooms: 124

Your service at this hotel

Holidays here come with **24/7 support on the TUI** app and by phone

Click the link or head to **tui.co.uk** for more info about our holidays, including up-to-date prices, hotel details and helpful videos.





Mexico -Caribbean Coast

Holidays to Mexico team tropical beaches and ancient Mayan ruins with year-round sun and some of the best All Inclusive hotels in the business.

Mega resorts and the Mayans

Stretching all the way from the USA in the north to Guatemala and Belize in the south, Mexico's the glue that links the North and South American continents together. The country's two million square kilometres pack in everything from mega cities and tiny pueblo towns to jungles and Mayan relics. But, for holidaymakers at least, the coastal areas hold the main appeal – from the luxe hotels of Los Cabos to the country's nightlife capital, Cancun. And with sun beaming down throughout the year, there's never a bad time to visit.

Caribbean Coast

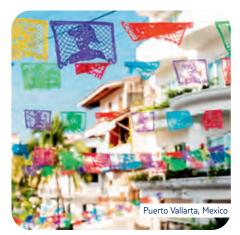
Mexico's eastern edge sidles up to the Caribbean Sea. Cancun's top dog out here. It's home to a 22-kilometre belt of white sand, shopping malls, and an after-dark scene to rival Rio. As you head down the coast, Mexico begins to shed its tourist skin. Playa del Carmen offers everything Cancun does, but in smaller portions. In Riviera Maya, meanwhile, tropical jungle and Mayan ruins start to appear in the picture. What they all have in common is a string of All Inclusive hotels that cover every whim – from Hard Rock properties that throw in luxury extras, to hotels with waterparks and laser tag for kids. And if you can't settle on just one, our Multi-Centre holidays let you tick off two or more in a single trip. Just so you know, the beaches on this stretch of coastline sometimes experience increased levels of seaweed - called sargassum. It's influenced by the weather and ocean currents. If your hotel's affected, the staff will do everything they can to clear it.

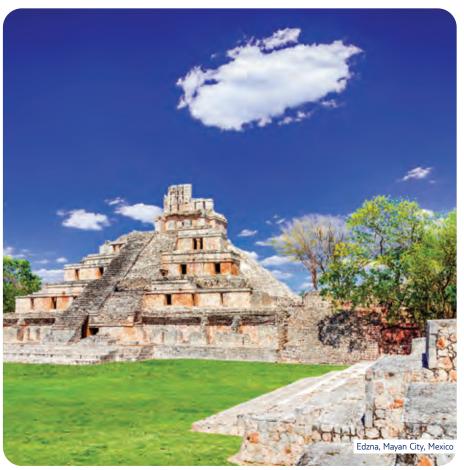


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Download the TUI app











Flight time From 10 hrs 45



Timezone GMT -6



In summer, the mercury flits between the high-20s and the mid-30s, and even in the winter months you can expect temperatures to top 28°C. Mexico also experiences high levels of humidity throughout the year, with June to August being especially high.



Did you know

Mexico's often known as a party playground. Every year, students and young people – particularly from the USA – flock to Cancun and Los Cabos for Spring Break, which usually peaks in March and ticks off discos and bar-crawls around the resort.

We fly from a wide range of regional airports, so chances are there'll be one near you. Take a look at our flight timetable at the back of this brochure for an at-a-glance guide to our flying programme.







TUI BLUE EI Dorado Seaside Suites Resort



RIVIERA MAYA MEXICO - CARIBBEAN COAST

In-room whirlpool baths, poolside waiter service, couples' spa treatments and a daybed-dotted beach set the tone here. And the hotel – which is part of our TUI BLUE line-up – serves up junior suites as standard.

Key Facilities

- 4 pools 9 bars 7 restaurants A la carte dining • Free Wi-Fi • Daytime activity programme • Evening
- entertainment programme Spa*

- In Kantenah Bay, 8km away from Puerto Aventuras and its golf club • 18km from the natural waterpark of Xel-Ha • 27km from the Xcaret ecological park
- 31km to Playa del Carmen and the Tulúm ruins

Transfer time: 85 minutes by coach from Cancun Airport

Pools

There are four main swimming pools here, plus a fifth that's for premium guests. One is dedicated to relaxing and has king-size sunloungers dotted around it. And if you fancy swapping the pools for the beach, there's a stretch of custard-coloured sand by the back garden.

Entertainment

There's a popular Mexican night in the square with food stalls, tables and a Mariachi band. You can also look forward to fire shows and live music on the beach.

Health & Beauty

Our BLUEf!t® programme includes professional fitness classes, wellbeing sessions and sports activities at least five days a week. There are workout options like Aqua Fit and HIIT, as well as wellbeing elements like our Relaxation Journey, yoga, and Pilates.

Number of rooms: 374

Accessibility

The property is generally unsuitable for those with reduced mobility. See the A-Z guide for more details.

Your service at this hotel

Holidays here come with our Hotel rep + 24/7 support on the TUI app and by phone



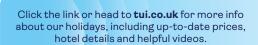






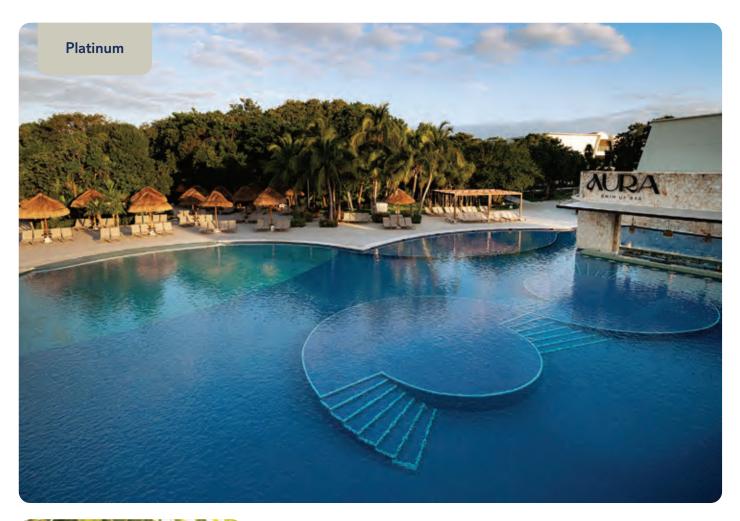
Rooms

These sophisticated suites all come with a **furnished balcony or terrace**, a king-size bed, air-conditioning and Wi-Fi. **Swim-up junior suites** have direct access to the pool from the terrace. Suites in the **premium** section also have daybeds on the terrace and come with access to an exclusive **premium** pool with in-water loungers and a swim-up bar.













Grand Sirenis Riviera Maya Resort and Spa RIVIERA MAYA MEXICO - CARIBBEAN COAST

1.3/5 Based on 25288 reviews

This place is right on a palm-backed beach with a snorkel-friendly cove. Beyond the shore, you can see lizards and tropical birds beside a river-like pool, try scuba diving at a PADI-approve centre, or relax in a luxe sea-view spa.

Junior suites come as standard at this hotel. Every one comes with a whirlpool bath next to the bed. And with 10 restaurants and loads of bars in its repertoire, the All Inclusive tag is a game changer.

Key Facilities

- 3 pools 1 kids' pool 11 bars 10 restaurants
- ullet A la carte dining ullet Free Wi-Fi ullet Daytime activity programme ullet Kids' club ullet Evening entertainment programme ullet Spa *

Location

- On the beach 21.6km to Cenote Dos Ojos
- 95.9km to the airport

Transfer time: 145 minutes by coach from Cancun Airport

Pools

You can choose between a trio of pools. Two of them have swim-up bars so you won't even need to leave the water to grab a drink.

Entertainment

The hotel's entertainment team put on shows every evening. One night you might catch a game show and the next a musical tribute night.

Health & Beauty

The huge spa* is inspired by the four elements. You'll find open-air foot massage areas, waterfalls, and sensation showers here.

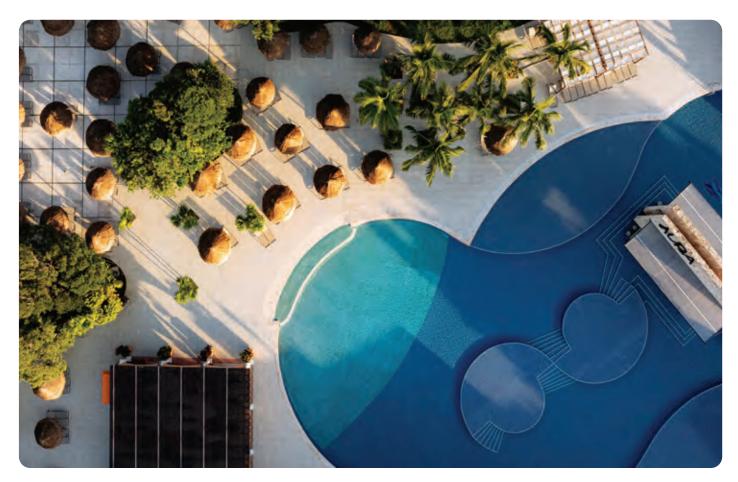
Number of rooms: 934

Accessibility

This hotel's generally suitable for those with reduced mobility, but all access needs are different. See the A-Z guide for more details.

 $\stackrel{\bigcirc\bigcirc}{\sim}$ Your service at this hotel

Holidays here come with our **Hotel rep + 24/7** support on the TUI app and by phone









Rooms

The **deluxe junior suites** all come with an in-room **whirlpool bath**, air-conditioning, free Wi-Fi for up to five devices, a large flatscreen TV, a rain shower and a minibar. You can upgrade your **suite** to have a **sea view** from its **balcony**, too.

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Royalton Riviera Cancun, An Autograph Collection All-Inclusive Resort & Casino

RIVIERA MAYA MEXICO - CARIBBEAN COAST

Surrounded by mangroves, this sprawling beachfront resort's got lots to keep you busy when you're not topping up your tan by the sea. The food scene offers a range of different cuisines, from Italian to local specialities.

There are also lots of activities – like aerobics and yoga – to take part in each day. Alongside the pools, there are lots of slides for children in the splash park. There's an adults-only section known as the Hideaway within the complex, too. You'll also find an onsite casino, which is rare in Mexico.

Key Facilities

- 7 pools 1 kids' pool 12 bars 9 restaurants
- Free Wi-Fi Hangout | Teens Lounge Kids' club
- Evening entertainment programme The Royal Spa*

Location

• Seafront • Surrounded by mangrove • 16.4km to the airport • 30.9km to La Isla shopping village

Transfer time: 40 minutes by coach from Cancun Airport

Pools

Stay here and you'll find seven pools, plus a splash park to get acquainted with. The hotel's designed each one to have a different atmosphere. Some are lively and some have swim-up bars.

Entertainment

Evenings can be whatever you fancy, whether it's watching the latest sports game on a big screen, or singing along to a live show in the outdoor entertainment area.

Health & Beauty

The spa* features a hydrotherapy circuit and the full range of massages, body scrubs and facial treatments. There's also an enormous two-tiered gym*. All the usual equipment's in there, and there's an instructor onsite from early morning 'til early evening.

Number of rooms: 840

Accessibility

This hotel's generally suitable for those with reduced mobility, but all access needs are different. See the A-Z guide for more details.

Your service at this hotel
Holidays here come with our Hotel rep + 24/7
support on the TUI app and by phone



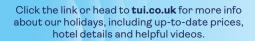






Rooms

Suites all come with Wi-Fi*, DreamBed™ mattresses, air-con, and an indoor whirlpool. There's junior suites with **partial sea views, swim-up** or **extra whirlpool bath**. For a bit more space, there's **suites** or **family suites**. Or you can upgrade to a **Diamond Club** junior suite or suite for extras including **private butler service and access to a private lounge**.











Hideaway at Royalton Riviera Cancun, An Autograph Collection All-Inclusive Resort & Casino - Adults Only











4.4/5 Based on 8592 reviews

It's over-18s only at the Hideaway at Royalton Riviera Cancun, so everything from the pool to the à la carte restaurant has a lively adult-friendly feel.

Stay at this place, and you get an access-all-areas pass to the family-friendly Royalton Riviera Cancun. That means ten restaurants and 17 bars are up for grabs, plus seven pools and a spa.

Key Facilities

• 2 pools • 4 bars • 9 restaurants • A la carte dining • Free Wi-Fi • Daytime activities • Evening entertainment • Royal Spa*

Location

• Beachfront • Surrounded by mangrove • 16km to the airport • 30.3km to La Isla Shopping Village

Transfer time: 45 minutes by coach from Cancun Airport

Rooms

Rooms have a balcony or terrace, DreamBed™ mattress, whirlpool bath, satellite TV, free Wi-Fi, 24hour room service and a rain shower. There's luxury junior suites and suites available with a swim-up or partial sea views.

Number of rooms: 343

Your service at this hotel

Holidays here come with our Hotel rep + 24/7 support on the TUI app and by phone





MULTI-CENTRE

his hotel can be booked as part of a **fulti-Centre** holiday – when you stay t more than one hotel while you're away.

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View online









Grand Riviera Princess Hotel

RIVIERA MAYA MEXICO - CARIBBEAN COAST

1) 1) 1) 1) (1) (2) (2) (3) (4) (5) Based on 13229 reviews







The Grand Riviera Princess is fronted by a beach, which is serviced by a bar and a grill. It's just 20 minutes in a cab to lively Playa del Carmen, where you can catch the ferry over to Cozumel.

Activity-wise, you can make use of kayaks, paddleboards and snorkelling gear from the watersports centre for free. On dry land, meanwhile, you've got tennis courts, archery, volleyball and aerobics.

Key Facilities

- 8 pools 4 kids' pools 9 bars 9 restaurants • A la carte dining • Free Wi-Fi • Kids' club • Teens'
- club Evening entertainment programme Spa*

Location

- Set directly on the beach 32.6km to Cenote Azul
- 51.1km to the airport

Transfer time: 50 minutes by coach from Cancun Airport

Rooms

All rooms come with a balcony or terrace. There are junior suites available with upgrade options of a deluxe with whirlpool bath or swim-up. Some suites, with whirlpool bath, may be located in the Platinum section of the hotel, too.

Number of rooms: 674

Your service at this hotel

Holidays here come with our Hotel rep + 24/7 support on the TUI app and by phone





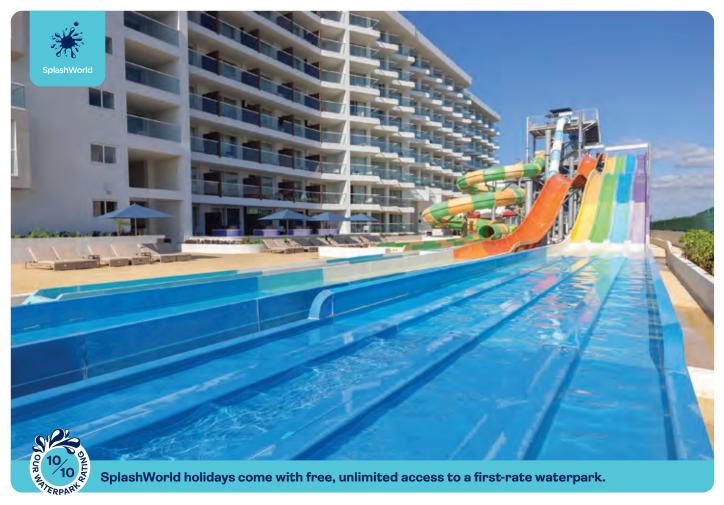
MULTI-CENTRE

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View online









Royalton Splash Riviera Cancun

RIVIERA MAYA MEXICO - CARIBBEAN COAST







1111111 (1011) 4.3/5 Based on 4037 reviews

There's a bumper-sized waterpark at this place – its 14 slides make it one of the largest in the Caribbean. It doesn't stop there though, as the hotel's loaded with a kids' splash park and a pair of lazy rivers, too.

Dining-wise, you have 12 restaurants to pick from, 10 of which offer à la carte dining. If you get hungry throughout the day, there's a food truck by the beach and an ice-cream parlour with lots of flavours to choose from. Plus, if you upgrade to a Diamond Club™ room you'll lock in an exclusive beach area with bar service, and an extra pool.

Key Facilities

- 2 pools 1 kids' pool 9 bars 12 restaurants • Free Wi-Fi • Daytime activity programme • Kids' club • Evening entertainment programme • The Royal
- Location
- Beachfront setting 16km to Cancun Airport
- 26.1km from Cancun Hotel Zone 47km to Playa

Transfer time: 30 minutes by coach from Cancun

The hotel's onsite waterpark is fitted with 14 slides, two lazy rivers and a pair of pools. There are two separate splash areas for little ones, too.

Entertainment

There's a hotel-run kids' club that's split into two age groups for younger children and teenagers. They have so much to do in the club, from soft play and cartoons to video games and afternoons in the waterpark.

Health & Beauty

The Royal Spa* is fitted with a hydrotherapy circuit – the hour-long session here covers off a steam room, a bucket shower and a handful of sensations showers, which massage you from top to bottom. There's a plunge pool, too, plus in-water loungers with built-in massage jets.

Number of rooms: 1005

Accessibility

This hotel's been surveyed by AccessAble so you can check if it's suitable for your access needs. See the A-Z guide for more details.

On Your service at this hotel

Holidays here come with our Hotel rep + 24/7 support on the TUI app and by phone









Rooms

All **luxury junior suites** have air-conditioning, Wi-Fi, a TV, minibar*, safety deposit box, iron and board, hairdryer, a coffee maker and a balcony or terrace. Some suites come with a **sea or ocean view** and you can upgrade to a **swim-up suite** for direct access to the pool.

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TRS Yucatan Hotel

RIVIERA MAYA MEXICO - CARIBBEAN COAST



The TRS Yucatan Hotel's part of the Grand Palladium Resort & Spa, on Mexico's Caribbean Coast. During your stay, you'll be able to use the facilities in the three nearby sister hotels.

This place is the most luxurious part of the resort. Suites come as standard here, and you can upgrade to one with a private pool. Plus, you can personalise your minibar to come with all your favourite drinks.

Key Facilities

- 3 pools 6 bars 5 restaurants A la carte dining
- Free Wi-Fi Daytime activity programme Evening entertainment programme Zentropía Palladium Spa & Wellness*

Location

- Beachfront location 32km to Playa del Carmen
- 95km to Cancun

Transfer time: 80 minutes by taxi from Cancun Airport

Rooms

All suites here come with air-conditioning, a minibar, TV, a lounge and a balcony or terrace. You can also upgrade to suites with a whirlpool bath or private pool.

Number of rooms: 454

Your service at this hotel
Holidays here come with our Hotel rep + 24/7
support on the TUI app and by phone





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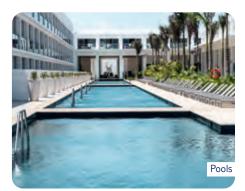












Platinum Yucatan Princess All Suites & Spa Resort



RIVIERA MAYA MEXICO - CARIBBEAN COAST

4.2/5 Based on 8165 reviews

This adults-only retreat comes with all the trimmings – we're talking a massive pool, four à la carte eateries and swim-up bars. The dining scene's line-up includes a Med-inspired place complete with sea views and an Asian eatery that dishes up teppanyaki and sushi plates.

Stays here come with access to the Grand Riviera Princess and the Grand Sunset Princess – the two hotels that sit next door. This means your restaurant count dips into double figures.

• 1 pool • 8 bars • 6 restaurants • A la carte dining • Wi-Fi* • Daytime activity programme • Evening entertainment programme • Spa*

Location

- On the beach 15.1km to Cenote Chaak Tun
- 50.6km to the airport

Transfer time: 60 minutes by coach from Cancun Airport

All of the junior suites here come with a balcony or terrace, air-con, bathrobes, slippers and room service. For a bit extra, platinum junior suites can also come as a deluxe with a private whirlpool on the balcony, or as a swim-up. Honeymoon junior suites are available with a private whirlpool or swim-up, too.

Number of rooms: 472

On Your service at this hotel

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Catalonia Yucatan Beach

RIVIERA MAYA MEXICO - CARIBBEAN COAST

1111 Plus 60 000 4.1/5 Based on 14875 reviews

This beachfront property is haloed by tropical gardens. Among the greenery you've got four pools and four eateries, plus Caribbean-esque rooms dressed in warm terracotta and oak wood.

There's a real castaway feel to the hotel. Thatchedroof buildings peek out from in between tall palm trees, and it all opens out onto a milk-white beach. It's a little rocky, so you might want to pack some water shoes in your suitcase if you fancy a sea swim.

Key Facilities

- 4 pools 2 kids' pools 7 bars 4 restaurants • A la carte dining • Free Wi-Fi zones • Daytime
- activity programme Kids' club Evening entertainment programme Spa Alegria

Location

• Beachfront location • 400m to marina where bars, restaurants and a supermarket can be found • 5th Avenue in Playa del Carmen for even more shops, bars and restaurants

Transfer time: 105 minutes by coach from Cancun Airport

Rooms

Double rooms have a **garden view**, or you can upgrade to an **oceanfront double**. Rooms come with air-conditioning, Wi-Fi, mini-fridge and a TV as standard.

Number of rooms: 205

Accessibility

This hotel's been surveyed by AccessAble so you can check if it's suitable for your access needs. See the A-Z guide for more details.

Your service at this hotel

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Grand Palladium Kantenah Resort & Spa

RIVIERA MAYA MEXICO - CARIBBEAN COAST







11 11 11 11 12 13 15 Based on 10274 reviews

Stay here and you can expect Mayan-style architecture throughout, from the restaurants through to the huge outdoor pool scene. Think towering ceilings, marble floors, and thatched umbrellas.

It's particularly popular with families, thanks to the hotel-run kids' club and colourful waterpark. Adults can relax by the three pools or book in for a treatment at the hotel spa.

Key Facilities

- 3 pools 1 kids' pool 16 bars 14 restaurants • A la carte dining • Free Wi-Fi • Daytime activity programme • Baby Club • Black and White Junior Club • Mini Club • Evening entertainment programme
- Zentropia Spa & Wellness*

• Private beach • In centra Riviera Maya • 30-minute drive from Cancun and Tulum

Transfer time: 100 minutes by coach from Cancun Airport

Rooms

All rooms have a balcony or terrace, plus views over the hotel's garden and Mayan forest. Rooms are available as a deluxe double, with either a kingsize bed or two doubles, a bathroom with luxury amenities, a TV with movie channel, and minibar replenished daily. Or, you can opt for a junior suite which come with a whirlpool bath.

Number of rooms: 252

Accessibility

This hotel's been surveyed by AccessAble so you can check if it's suitable for your access needs. See the A-Z guide for more details.



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Board Options









El Dorado Casitas Royale

RIVIERA MAYA **MEXICO - CARIBBEAN COAST**



This beachfront, adults-only hotel doesn't do things by halves. 14 pools, including 12 with swim-up bars, plus eight à la carte restaurants are just a couple of the big talking points.

Suites come as standard, with extras like open-air showers, whirlpools and pillow menus. Plus, they're fragranced by aromatherapy sprays. And if you fancy treating yourself, you can upgrade to a swim-up suite or one with a plunge pool.

Key Facilities

• 14 pools • 17 bars • 13 restaurants • Free Wi-Fi zones • Evening entertainment programme • Spa*

Location

- Set in acres of tropical jungle Within easy driving distance of Puerto Morelos and Playa del Carmen
- Playacar Golf Club is a 40-minute drive away

Transfer time: 60 minutes by coach from Cancun Airport

Rooms

Suites here can sleep up to 2 people, and include airconditioning, a King-size bed, slippers and bathrobes. Suites come with either a balcony or a terrace, and some have a private pool or a whirlpool bath, too.

Number of rooms: 203

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El Dorado Royale

RIVIERA MAYA MEXICO - CARIBBEAN COAST









The El Dorado Royale is set among pretty gardens, and it's got a collection of six pools – four of them come complete with swim-up bars.

Every room at this hotel comes with a whirlpool bath, and they all have terraces or balconies. There's a Culinary Theatre* which steals the show at mealtimes - this interactive dining experience lets you see the trained chefs at work.

Key Facilities

- 6 pools 9 bars 12 restaurants A la carte dining
- Free Wi-Fi zones Daytime activity programme
- Nightly shows Spa*

Location

- 1.2km to Cenote Tula 33.8km to the airport
- 37km from downtown Cancún

Transfer time: 50 minutes by coach from Cancun Airport

Rooms

Junior suites come complete with air-conditioning, a mini-fridge and a private terrace or balcony. Upgrade to a **swim-up suite** it sleeps 2 with direct access to the pool. Premium junior suites and Premium swimup suites are available, extra little luxuries include pillow menus and pool butler service.

Number of rooms: 480



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Board Options







Hard Rock Hotel Riviera Maya

RIVIERA MAYA MEXICO - CARIBBEAN COAST







Every inch of this hotel has been given the rock star treatment - it rubs shoulders with its own stretch of cotton-white sand, lagoon-like pools are skirted by luxury loungers, and quirky music memorabilia lines the walls. Plus, it's a mix of adults-only and familyfriendly, with grown-ups and families being treated to pools and beaches of their own.

The rooms have all got spa tubs and a minibar. Plus, they come with 24/7 room service. Balconies are served up in every single one, too - for the best panoramas, plump for a sea-view room.

Key Facilities

- 5 pools 1 kids' pool 6 bars 12 restaurants
- Free Wi-Fi Gaming lounge* Hard Rock Roxity Kids' Club™ • Rock Spa®*

• In the Puerto Aventuras area • Marina, restaurants, bars and shops nearby

Transfer time: 90 minutes by coach from Cancun Airport

The pool line-up's seriously impressive here. There are six in total, and they're all just steps away from the sands. One is kept just for grown-ups, little ones have a pool to themselves, too, and the rest are familyfriendly. And, if you don't fancy a dip, waiters can bring your drink right to your lounger.

Entertainment

The Roxity kids' club puts on a tonne of themed days and activities.

Health & Beauty

Rock Spa®* is one of the biggest spas in the Caribbean. It's got a whopping 50 treatment rooms, plus steam rooms and a hydrotherapy pool. You can expect things like couples' massages and chocolate body wraps, as well as Rhythm and Motion treatments, where the therapist matches their movements to an expertly compiled playlist.

Number of rooms: 1262

Accessibility

This hotel's generally suitable for those with reduced mobility, but all access needs are different. See the A-Z guide for more details.

On Your service at this hotel

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Rooms

All rooms come with a balcony, Wi-Fi, air-con, tea or coffee-making facilities and a TV. Slippers, bathrobes and a minibar all come as standard, too.

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Ocean Riviera Paradise

RIVIERA MAYA MEXICO - CARIBBEAN COAST

This place has a prime beach postcode – a couple of palms are the only thing standing between you and the ocean. Plus, it's just 10 minutes' drive to Playa del Carmen, with its shop and bar-packed 5th Avenue.

Junior suites come as standard, and you can pick from one in the family area, adults-only area or by the beach. Alternatively, go all-out with a Privilege suite, and you'll be treated to extras like a welcome gift, 24-hour room service, and a private beach area with Balinese beds.

Key Facilities

- 5 pools 1 kids' pool 12 bars 9 restaurants • Free Wi-Fi • Daytime activity programme • Mini kids' club • Teens' club • Evening entertainment
- programme Despacio Spa Centre*

Location

- Beachfront 10 minutes from Playa del Carmen
- 50 minutes from Cancun

Transfer time: 55 minutes by coach from Cancun Airport

Rooms

The junior suites are spilt into four areas. There's a Daisy section for families, El Beso for adults only, Eden suites are by the beach, and there's a Privilege section which is luxurious and comes with a bottle of wine and a welcome gift. All suites have a king-size bed or two double beds, a minibar and a balcony or

Number of rooms: 974

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Margaritaville Island Reserve Riviera Cancun by Karisma

RIVIERA MAYA MEXICO - CARIBBEAN COAST

1111111 () 4.6/5 Based on 1529 reviews

The stylish Margaritaville Beach Resort Riviera Cancun by Karisma scores top marks for luxury. It's got a clutch of restaurants, a rum lounge and a spa. If you want to take things to another level, you can treat yourself to a swim-up room*.

It's the ideal spot for a laidback beach break thanks to the white sandy swathe right on the doorstep. Plus, you're midway between lively Cancun and cosmopolitan Playa del Carmen – it's about half an hour's drive to both, if you're looking to up the tempo.

Key Facilities

• 4 pools • 6 bars • 4 restaurants • A la carte dining • Wi-Fi zones • Daytime activity programme • Parakeet Kids' club • Live music • St. Somewhere sna*

Location

• 35 minutes' drive from the town of Playa del Carmen, with its wide selection of shops, bars and restaurants

Transfer time: 40 minutes by coach from Cancun Airport

Rooms

You can stay in a **double room** or a **suite** with a **balcony** or **terrace**. If you book a **junior suite** with **terrace** then you'll have two Queen-sized beds. For an added touch of luxury, upgrade to have a **swim-up junior suite** so you'll have direct access to a **pool** from your **terrace**.

Number of rooms: 146

On Your service at this hotel

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Grand Palladium White Sand Resort & Spa

RIVIERA MAYA **MEXICO - CARIBBEAN COAST**

1.2/5 Based on 7615 reviews

The Grand Palladium White Sand Resort & Spa is set within sweeping tropical gardens, on the edge of a white-sand and a coral-rock beach. It's so large that the hotel rents out Segways that you can use to zip from one place to another.

The grounds are a magnet for wildlife, with racoons, capybaras and multi-coloured birds all making regular appearances. There's even a lagoon filled with crocodiles – don't worry, they're fenced in.

Key Facilities

- 3 pools 1 kids' pool 16 bars 13 restaurants
- A la carte dining BRAVO Dinner & Dance* Free Wi-Fi Baby Club Black and White Teens Club
- El Ranchito Evening entertainment programme
- Zentropia Palladium Spa*

Location

• Riviera Maya • Between Tulum and Playa de Carmen • Facing the Caribbean

Transfer time: 105 minutes by coach from Cancun Airport

Rooms

All suites at the Grand Palladium White Sand Resort & Spa come with a balcony, TV, Wi-Fi, air-con, tea or coffee making facilities and a whirlpool bath.

Number of rooms: 264

So Your service at this hotel
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Akumal Bay Beach and Wellness Resort

RIVIERA MAYA MEXICO - CARIBBEAN COAST

11147 reviews

This hotel's got a front-row plot on Mexico's famous Riviera Maya. It's on a peaceful portion of the beachbelted seafront, with a ribbon of sand at its toes.

The tropical grounds are dotted with cushioned daybeds, palm trees and three pools. The restaurant line-up includes a beachside sushi bar, a buffet and a trio of à la cartes.

Key Facilities

- 3 pools 1 kids' pool 3 bars 5 restaurants A la carte dining • Free Wi-Fi • Kids' club • Live music

Location

• By the beach • 500m to Akumal village

Transfer time: 105 minutes by coach from Cancun Airport

All suites here come with a balcony or terrace, a whirlpool bath, Wi-Fi, air-conditioning, a TV, tea and coffee facilities and a minibar.

Number of rooms: 310

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Bahia Principe Luxury Akumal

RIVIERA MAYA MEXICO - CARIBBEAN COAST

11111 Plus (0) •••••••••• 4.3/5 Based on 14413 reviews

This hotel is set in a huge complex along with the Bahia Principe Grand Coba, the Bahia Principe Luxury Sian Kaan and the Bahia Principe Grand Tulum. Buggies take guests around so they can make use of the high bar and restaurant count.

White sand and snorkel-friendly waters lie just beyond the hotel. One of the pools is beachside, and there's another pool — a long, winding number dotted with bridges, palm trees and parasols. You'll find a casino within the hotel grounds, as well.

Key Facilities

- 3 pools 2 kids' pools 8 bars 7 restaurants
- A la carte dining Free Wi-Fi Daytime activity programme Kids' club Evening entertainment
- Spa

Location

- ullet On the beach ullet 30 minutes from Playa del Carmen
- \bullet 2km from Riviera Maya Golf Club \bullet Close to historic Tulúm and Xel-Ha natural park \bullet Free shuttle service throughout the complex

Transfer time: 135 minutes by coach from Cancun Airport

Rooms

Junior suites come with air-con, Wi-Fi, bathrobes and slippers, and lounge area, plus balcony or terrace. A superior junior suite can be upgraded to oceanfront, while in the adult's area there are deluxe junior suites and oceanfront junior suites.

Number of rooms: 758

Your service at this hotel

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Maya. It's surrounded by a whopping 1.1 million square metres of tropical forest and there's a sandy beach just down the road.

The hotel offers à la carte dining and a range of activities. At night, everyone heads down to the Hacienda Doña Isabel, a Colonial-style building with a disco, sports bar and weekly Mexican fiesta.

Key Facilities

- 4 pools 5 bars 4 restaurants A la carte dining
- Free Wi-Fi Daytime activity programme Evening entertainment programme • Spa*

Location

- Frequent buggy transport to and from beach
- Overlooking the Riviera Maya Golf Club
- Surrounded by 1.1 million square metres of tropical forest • 35 minutes from Playa del Carmen

Transfer time: 90 minutes by coach from Cancun Airport

Rooms

Junior suites come as standard, with flatscreen satellite TVs, a minibar stocked with drinks, and either a balcony or terrace. For a little extra, you can upgrade to one of the **superior junior suites** which include a hydro massage bath on the terrace.

Number of rooms: 420

On Your service at this hotel

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Bahia Principe Grand Coba

RIVIERA MAYA MEXICO - CARIBBEAN COAST

11111 111

One big pool, a kids' club and waterslides for little ones mean this place has plenty going for it on the family-friendly front. What's more, the 24-hour snack bar will keep hungry tummies at bay.

When it comes to mealtimes, you've got a buffet and three à la cartes. Plus, you can use three of the à la carte restaurants at a neighbouring hotel for even more choice. Location-wise, there's a sandy beach a 10-minute shuttle bus ride away. And, for daytrips, a 40-minute drive gets you to Playa del Carmen.

Key Facilities

- 1 pool 1 kids' pool 5 bars 5 restaurants
- A la carte dining Free Wi-Fi Daytime activity programme • Kids' club • Entertainment programme
 Spa*

Location

• 1km to beach - regular transport to and from provided • 2km from Riviera Maya Golf Club • 46km from Playa del Carmen • Surrounded by 1.1 million square metres of tropical forest **Transfer time:** 145 minutes by coach from Cancun Airport

Pools

There is one lake-like pool surrounded by palm trees and lawns. They it comes with an own swim-up bar and Jacuzzi®.

Entertainment

The nightlife centre is the Hacienda Doña Isabel, a mock 16th-century colonial building. It's home to a sports bar. And every Thursday night, it hosts a real Mexican fiesta*.

Health & Beauty

The spa* puts on Mayan holistic massages and reflexology sessions. And there's a beauty salon and hairdresser here. You can also get a massage* in one of the gazebos next to the pool and beach.

Number of rooms: 720

 $\stackrel{\bigcirc\bigcirc}{\frown}$ Your service at this hotel

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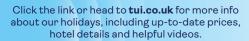






Rooms

Superior junior suite with **balcony** or **terrace** has a King-size bed or two double beds, plus 1 sofa-bed in the bedroom. There's a ceiling fan as well as air-conditioning. You'll have a shower in bath, a minibar, a lounge area, plus tea or coffee-making facilities.













Bahia Principe Grand Tulum

RIVIERA MAYA MEXICO - CARIBBEAN COAST

TTTTPlus O •••• 4.2/5 Based on 16694 reviews

This hotel earns a gold star for its location. Out the front, you'll find a white-sand beach. To the back, it's bordered by thick jungle, giving it an out-of-the-way feel.

During a stay here, you can use the facilities at sister hotel – Bahia Principe Grand Coba. It sports a couple of big pools and a collection of à la carte restaurants. On home turf, you've got an on-site casino*.

Key Facilities

- 3 pools 3 kids' pools 5 bars 6 restaurants
- A la carte dining Free Wi-Fi Daytime activity programme Kids' club Evening entertainment programme Spa*

Location

• Beachfront • 24km to Tulum resort centre

Transfer time: 135 minutes by coach from Cancun Airport

Rooms

All rooms and suites come with a king-size or 2 double beds, air-conditioning, tea and coffee facilities, a minibar, safe, TV, free Wi-Fi for 2 devices and a balcony or terrace.

Number of rooms: 774

Your service at this hotel

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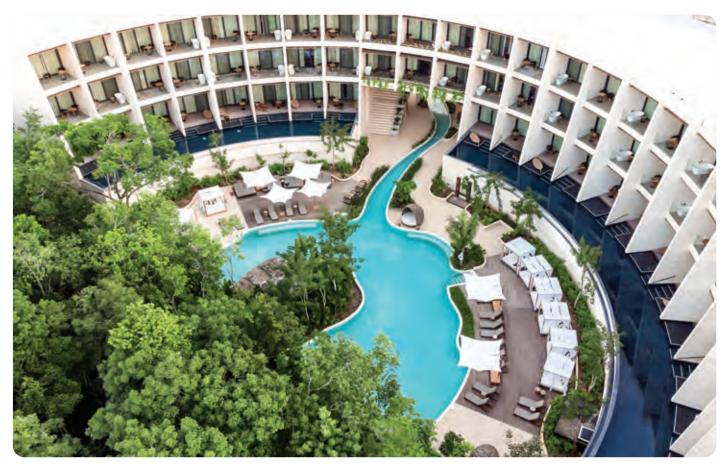
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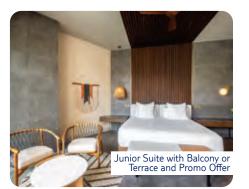
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Secrets Tulum Resort & Beach Club TULUM MEXICO - CARIBBEAN COAST



Adults only. Stylish interiors. This place ticks all those boxes and plenty more. And as for the style part, think classic Tulum boho elegance with earthy décor inspired by the local cenotes.

You're spoilt for choice here. There's a five-strong pool line-up, with one exclusively for Preferred Club guests, plus a bar and restaurant count in the mid-teens and a decent stack of activities.

Key Facilities

• 4 pools • 4 bars • 7 restaurants • Free Wi-Fi • Spa by Pevonia®*

• 3.7km from Tulum • 72.9km from El Camaleón Mayakoba golf course* • 119km from Cancun International Airport

Transfer time: 110 minutes by coach from Cancun Airport

Rooms

Junior Suites which can be upgraded to **Tropical** or Swim-up. And you can opt for Preferred Club - meaning you'll have access to a private lounge, breakfast in Jasmin restaurant, a personal concierge service and an upgraded minibar in the suite. All room types have a rainfall shower, air-conditioning and free Wi-Fi.

Number of rooms: 322

Your service at this hotel

Holidays here come with 24/7 support on the TUI app and by phone

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Riu Yucatan

PLAYACAR MEXICO - CARIBBEAN COAST







Sandwiched between jungle-like greenery and a white ribbon of sand, the Riu Yucatan has a tropical setting. Still, the vibrant town of Playa Del Carmen is only a five-minute drive away.

The rooms come with modern colour schemes and flatscreen TVs.

Key Facilities

- 4 pools 1 kids' pool 6 bars 5 restaurants
- A la carte dining Free Wi-Fi Daytime activity programme • RiuLand Kids' Club • Evening entertainment programme • Renova spa*

• On the beach • 3km from Playa del Carmen town centre and 5th Avenue with its shops, bars and restaurants •62km to the airport

Transfer time: 90 minutes by coach from Cancun Airport

Rooms

All rooms come with air-conditioning, satellite TV, and minibar* and an in-room drinks optic - meaning you'll have your very own locally-branded spirits on tap. The bathrooms here are all open plan. You'll have either a balcony or terrace, too.

Number of rooms: 507

Accessibility

This hotel's generally suitable for those with reduced mobility, but all access needs are different. See the A-Z guide for more details.

Your service at this hotel

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Riu Playacar

PLAYACAR MEXICO - CARIBBEAN COAST

1111 Plus (4.4/5 Based on 8579 reviews

The Riu Playacar is steps away from a white-sand beach. And a 10-minute taxi ride gets you to the bars, clubs and shops along Playa del Carmen's famous 5th Avenue.

The hotel mixes authentic looks with international touches like Asian cooking. As for pools, there's an adults-only pick with a swim-up bar.

Key Facilities

- 3 pools 1 kids' pool 4 bars 4 restaurants
 A la carte dining Free Wi-Fi Daytime activity programme RiuLand Kids' Club Riu evening entertainment programme Renova Spa*
- Location
- On the beach 3km to the resort centre and 5th Avenue with its shops, bars and restaurants

Transfer time: 90 minutes by coach from Cancun Airport

Rooms

The double rooms here make a great base for exploring the local area. They all come with a balcony or a terrace, air-conditioning and free Wi-Fi. They also come with an in-room drinks optic — meaning you'll have your very own locally-branded spirits on tap in your room.

Number of rooms: 396

Accessibility

This hotel's generally suitable for those with reduced mobility, but all access needs are different. See the A-Z guide for more details.



Holidays here come with our Hotel rep + 24/7 support on the TUI app and by phone

MULTI-CENTRE This hotel can be booked as

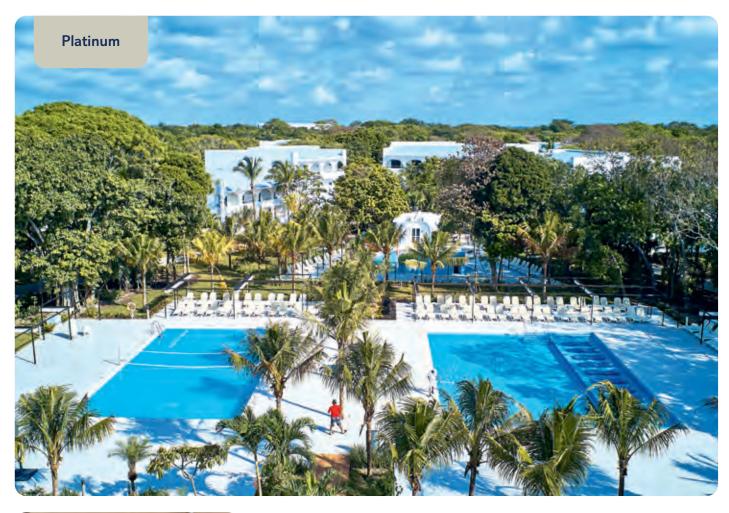
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*Extra charge







Riu Tequila

PLAYACAR MEXICO - CARIBBEAN COAST

11111 111

This place is on a relaxed part of the Caribbean Coast. It's five minutes' walk down to the platinum-shine beach — or there are golf buggies to whisk you down there in half the time. And, when you want a change of scene, colourful Playa del Carmen's a five-minute drive away.

You'll find a quartet of pools here, including an adultsonly option with a swim-up bar, plus a children's pool with waterslides. Five restaurants have dining covered and you can get snacks 24 hours a day. The Riu Yucatan and the Riu Playacar are just next door – you can use some of their facilities, too.

Key Facilities

- 4 pools 1 kids' pool 4 bars 5 restaurants
- Free Wi-Fi Riu Fun4All sports and entertainment programme RiuLand entertainment programme
- Riu evening programme Renova Spa*

Location

• On the Yucatan Peninsula • 3km to Playa del Carmen • 450m to the beach • Complimentary beach shuttle - the sands are also accessible by walking for 5 minutes through a covered archway • Within easy reach of 5th Avenue **Transfer time:** 90 minutes by coach from Cancun Airport

Pools

The hotel's pool count is a whopping four. One's an activity pool and another's set aside for quiet dips. What's more, they're all framed by lounger-filled terraces, plus the pièce de résistance is a swim-up bar that's just for grown-ups.

Entertainment

Adults and older children will love the evening pool parties. They're held once a week, complete with DJs and dance performances. And if that's not your cup of tea, there's something in the spotlight on the big stage every evening.

Health & Beauty

There's a Renova spa* pavilion close to the neighbouring Riu Yucatan. It's scented by candles and you can get treatments like Swedish massages here. Back at base, there's an adults-only gym.

Number of rooms: 630

Your service at this hotel

Holidays here come with our Hotel rep + 24/7 support on the TUI app and by phone









Rooms

Rooms here come with free Wi-Fi, satellite TV, air-con, a minibar, a safe and an in-room drinks optic — meaning you'll have your very own locally-branded spirits on tap in your room.

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Riu Palace Riviera Maya

PLAYACAR MEXICO - CARIBBEAN COAST

1.5/5 Based on 8451 reviews

This deluxe beachfront hotel is about a five-minute drive from Playa del Carmen's stylish 5th Avenue. Talking of style, the pool scene gets extra points on this front, thanks to an adults-only swim-up bar and in-water sunloungers.

There's plenty for you to get your hands on here. The restaurant line-up includes six fancy options, while the activity offering includes everything from kayaking to scuba diving taster sessions.

Key Facilities

- 4 pools 1 kids' pool 5 bars 6 restaurants
- Free Wi-Fi RiuLand Kids' Club Evening entertainment programme Renova Spa*

Location

• On the beach • Near central Playa del Carmen, including 5th Avenue - 3km away

Transfer time: 90 minutes by coach from Cancun Airport

Rooms

All suites offer air-con, a flatscreen TV, Wi-Fi, a coffee maker, a minibar and a lounge area. There's also an in-room drinks optic with premium spirits on tap. The drinks can vary, but usually include brands like Smirnoff, Bacardi and Jose Cuervo.

Number of rooms: 460

Accessibility

This hotel's generally suitable for those with reduced mobility, but all access needs are different. See the A-Z guide for more details.

Or Your service at this hotel
Holidays here come with our Hotel rep + 24/7
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Riu Palace Mexico

PLAYACAR MEXICO - CARIBBEAN COAST

The Riu Palace Mexico is set on Playacar's white-sand beach, and is less than five minutes' drive from Playa del Carmen. There are plenty of pools and restaurants on offer, plus a long list of watersports.

Five star treatment is the standard by the four pools, where waiters bring cocktails straight to your sunlounger. As for food, you have six restaurants to choose from, dishing up everything from Japanese and Mexican to big cuts of steak.

Key Facilities

- 4 pools 1 kids' pool 4 bars 6 restaurants
- A la carte dining Free Wi-Fi RiuLand Kids' Club
- Evening entertainment programme Renova Spa*

Location

• On Playacar's white sandy beach • Playa del Carmen resort centre with 5th Avenue's shops, bars and restaurants, 3km away • 9.5km from Gran Coyote Golf **Transfer time:** 90 minutes by coach from Cancun Airport

Rooms

There's a choice of **junior suites** here, plus there are **suites** that come with a **private whirlpool**. They all come with a balcony or a terrace, Wi-Fi and air-con. They also have an in-room drinks optic, so you'll have your own branded premium spirits on tap in your room. The drinks can vary, but usually include brands such as Smirnoff, Bacardi and Jose Cuervo.

Number of rooms: 434

Accessibility

This hotel's generally suitable for those with reduced mobility, but all access needs are different. See the A-Z guide for more details.

Or Your service at this hotel
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Sandos Caracol Eco Resort

RIVIERA MAYA MEXICO - CARIBBEAN COAST







11111 20 4.2/5 Based on 26387 reviews

It doesn't get more back-to-nature than this hotel. You'll wake up to the mossy scent of mangroves, and the sight of lush jungle in every direction.

Loads of eco activities are included here – from jungle tours to swimming in natural pools called cenotes. There's a massive waterpark with 29 slides, and a sandy beach – the sea's pretty rocky, though, so pack some sea shoes.

Key Facilities

- 3 pools 8 bars 7 restaurants Free Wi-Fi areas
- Daytime activity programme Kids' club Evening entertainment programme • Spa del Mar*

Location

• On the seafront • 5km from Playa del Carmen downtown • 50km from Cancun

Transfer time: 50 minutes by coach from Cancun Airport

Rooms

All rooms come with air-conditioning, a King-size bed, TV and ironing facilities. Family suites are available and come with a **plunge pool**. Or, you can opt for a penthouse family suite which can sleep up to 5.

Number of rooms: 955

On Your service at this hotel

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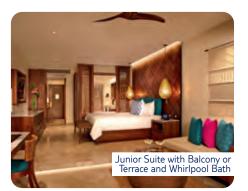
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Secrets Maroma Beach Riviera Cancun

PLAYA DEL CARMEN MEXICO - CARIBBEAN COAST

11111 (1) (2) (3) (4.8/5) Based on 23591 reviews

The Secrets Maroma Beach Riviera Cancun is one of Mexico's top-rated hotels – it won a Tripadvisor Travellers' choice award in 2023 thanks to a string of five-star reviews. The dining scene gets a big mention – there are six à la carte restaurants to go for, including a French place with a wine cellar in tow and a spot that specialises in Pan-Asian plates.

This adults-only hotel comes with a selection of swimming spots, and you can also upgrade your room to come with swim-up pool, too. Plus, when you upgrade to a Preferred Junior Suite you'll bag access to a list of extras including a Preferred Beach club area and Private Preferred Club Lounge.

Key Facilities

- ullet 2 pools ullet 8 bars ullet 8 restaurants ullet Free Wi-Fi
- ullet Evening entertainment programme ullet Secrets spa*

Location

 \bullet On the beach \bullet 40.4km to the airport \bullet 55km south of Cancún

Transfer time: 45 minutes by coach from Cancun Airport

Rooms

Suites have a whirlpool bath, air-con, Wi-Fi, minibar, shower, a safe and a balcony or terrace, except **swimup junior suites** that have a terrace with direct pool access. **Preferred suites come with** exclusive benefits such as access to a private club lounge and beach club, breakfast in the lounge or the beach club and upgraded mini-bar service.

Number of rooms: 412

Your service at this hotel

Holidays here come with 24/7 support on the TUI app and by phone



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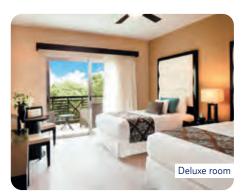
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Platinum









The Fives Beach Hotel & Residences

PLAYA DEL CARMEN MEXICO - CARIBBEAN COAST

11111 (a) 4.5/5 Based on 18088 reviews

Everything's on a grand scale at this place. Golf carts are on hand to ferry you from one place to another, or you can get around by strolling along wooden pathways through the jungle – you might even spot some wildlife on your journey. The beach is a big talking point, too, with sherbet-soft sands, giant palm trees and a bar right by it.

When you fancy a dip, there are eight big pools to pick from, plus a pair of swim-up bars shaking flavoured margaritas. Plus, you're spoiled for choice when it comes to food. There's a buffet restaurant with a separate section for little ones, along with a pizza place open at lunchtime. The rooms here come with different layouts depending on which building you're staying in.

Key Facilities

• 7 pools • 1 kids' pool • 8 bars • 9 restaurants • A la carte dining • Wi-Fi • Fitness and Wellness programme • Kids' activity and entertainment programme • Pool activity programmes • Aluxitos kids' club • Evening entertainment programme • The Fives Spa*

Location

• On the beach • 9km to 5th Avenue Downtown Playa del Carmen • 17km to Xcaret Adventure Park

Transfer time: 100 minutes by coach from Cancun Airport

Rooms

Rooms come with air-conditioning, Wi-Fi, minibar*, shower, safety deposit box and a balcony or terrace. There's deluxe double rooms which can come with a **pool view**. All suites come with a **king-size bed** and are available as a quad or with 1 or 2 bedrooms. Or for that bit extra you can opt for a 1 bedroom sky suite.

Number of rooms: 662

Accessibility

The property is generally unsuitable for those with reduced mobility. See the A-Z guide for more details.

OP Your service at this hotel

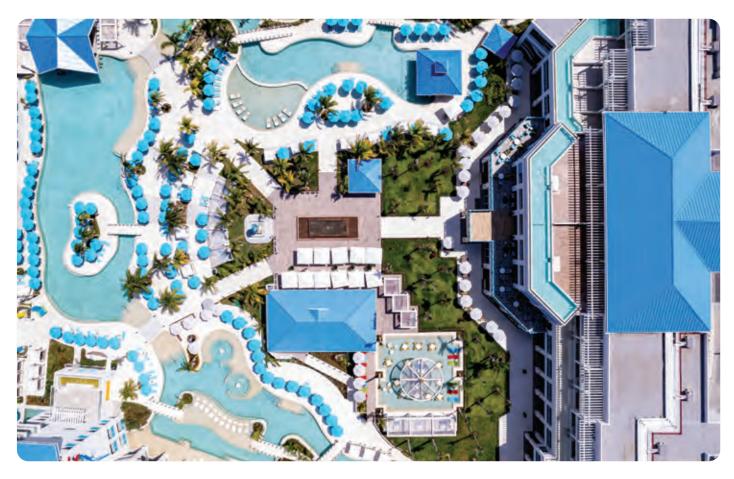
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Margaritaville Island Reserve Riviera Maya - Adults Only - by Karisma





This adults-only hotel's around half an hour's drive south of Cancun. It's nice and peaceful around here, and you'll be within easy reach of some of the area's top attractions. The colourful shops and seafront restaurants of Playa del Carmen are just over 30 minutes away by taxi.

If you'd rather stay put, we don't blame you. There's no beach access – instead, three free-form swimming pools make top-tier sunbathing spots. Plus, you'll have a crop of four restaurants and four bars to eat and drink your way around.

Key Facilities

• 3 pools • 4 bars • 4 restaurants • Free Wi-Fi • Daytime activity programme • Evening entertainment programme • St. Somewhere Spa by Karisma*

Location

- 12km to the bars and restaurants in Puerto Morelos
- 30km to the shops, bars and restaurants in Cancun

Transfer time: 35 minutes by coach from Cancun Airport

Rooms

All rooms and suites come with air-conditioning, a TV, minibar, Wi-Fi, iron and ironing board, and tea or coffee-making facilities. You can opt to upgrade to a junior suite for that bit of added luxury, and there's swim-up junior suites available, too.

Number of rooms: 355

Accessibility

This hotel's generally suitable for those with reduced mobility, but all access needs are different. See the A-Z guide for more details.

Your service at this hotel

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Dreams Jade Resort & Spa

PUERTO MORELOS MEXICO - CARIBBEAN COAST

TTTTPlus O ••••• 4.4/5 Based on 18039 reviews

This place feels super-exclusive, and sits shoulder-toshoulder with a stretch of beach. There are a couple of lagoon-like pools facing up to the Caribbean Sea, plus a swanky bar overlooking the powder-white sand. Thanks to its top location and upbeat atmosphere, it's a hotspot with American sun-seekers as well as Brits.

Rooms have been given the luxury treatment here. You'll get your own private terrace or balcony, and they all come with marble floors, whirlpool baths for two and a mini-bar that's re-stocked daily. High-end toiletries are thrown in for free, too.

Key Facilities

- 2 pools 1 kids' pool 7 bars 8 restaurants A la carte dining Free Wi-Fi Core Zone Teens Club
- Explorer's Club for kids' aged 3-12-years Evening entertainment programme Spa by Pevonia®*

Location

- 2.5km from the centre of Puerto Morelos
- Beachfront location

Transfer time: 30 minutes by coach from Cancun Airport

Rooms

Suites here feature a balcony or terrace, whirlpool bath and Wi-Fi. Junior suites and Suites with sea views are available. Benefits of staying in Club Preferred Suites include, daily Continental breakfast service, hot and cold hors d'oeuvres and fine liquors in the Preferred Lounge. Complimentary newspaper and access to private adults-only pool.

Number of rooms: 550

Your service at this hotel
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Dreams Sapphire Resort & Spa

PUERTO MORELOS MEXICO - CARIBBEAN COAST

11111 Plus 00 0000 4.4/5 Based on 14671 reviews

This place is planted right on the beachfront, so the flour-soft sand's just a few steps away. Surrounded by mangrove trees, things feel nice and secluded. As for Cancun, it's half an hour away by taxi — here you'll find restaurants, bars and shops.

If you like splashing about, you can spend your days at the hotel's family-friendly waterpark, try your hand at snorkelling*, or relax by the big beachfront pool. There are five á la carte restaurants, a grill and a café on hand for when you've worked up an appetite.

Key Facilities

- 4 pools 1 kids' pool 6 bars 8 restaurants
- Free Wi-Fi Explorer's Club for kids Dreams Spa by Pevonia®*

Location

• Beachfront • Onsite waterpark • 30-minute drive to Cancun

Transfer time: 30 minutes by coach from Cancun Airport

Rooms

All suites come with a minibar restocked daily with selected drinks and air-con. They also come with bathrobes and slippers, Wi-Fi and tea and coffee-making facilities for some home comforts. Some of the **preferred club** benefits include exclusive access to a club lounge and an adults-only pool, breakfast in Bluewater Grill and a pillow menu.

Number of rooms: 568

Your service at this hotel

Holidays here come with 24/7 support on the TUI app and by phone



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Dreams Riviera Cancun Resort and SpaPUERTO MORELOS **MEXICO - CARIBBEAN COAST**

The Dreams Riviera Cancun Resort & Spa ticks all the boxes for adventure-filled family holidays. The to-do list includes everything from scuba diving to Spanish lessons, and there's even a pool reserved just for activities

If you fancy dialing things down a notch, there's a palm tree-sprinkled swathe of sand to flake out on, a tranquil spa with a lengthy list of treatments on its menu and a six-strong choice of bars to grab a drink from.

Key Facilities

- 3 pools 1 kids' pool 6 bars 8 restaurants
- Free Wi-Fi Kids' club Evening entertainment programme Spa*

Location

• Beachfront • 8.5km to Jardin Botanico Dr. Alfredo Barrea Marín • 9.5km to Parque de Puerto Morelos **Transfer time:** 35 minutes by coach from Cancun Airport

Rooms

Rooms come with a **whirlpool bath** and a **terrace**, aircon, a safe, Wi-Fi, a minibar, a TV, bathrobes, slippers, an iron and ironing board and tea or coffee-making facilities. Some rooms a **sea view**, a **garden view** or a **balcony**. The **premium deluxe double room** also comes with a **plunge pool**. **Preferred club rooms** are available with additional benefits and services.

Number of rooms: 486



Holidays here come with 24/7 support on the TUI app and by phone





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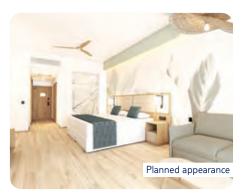
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Riu Ventura

CANCUN MEXICO - CARIBBEAN COAST

This is a brand new property so no TripAdvisor rating exists for it yet.

Set against the vivid blue waters of Playa Delfines, the Riu Ventura Cancun is one of the latest resorts to grace Cancun's most desirable postcode. Fresh out of the box for 2025, this hotel is the full package, ticking off a bevy of pools, a splash park, a hotel-run kids' club, a gym, a sports bar, and more restaurants than there are nights of the week.

If you prefer your holidays a little more horizontal, the Renova Spa* serves up treatments and massages, alongside an adult's only relaxation pool and a steam bath. In the evening line-up, you've got everything from low-key live music in the Lounge Bar to lively themed parties at the nearby Riu Caribe.

Key Facilities

- 6 pools 1 kids' pool 8 bars 6 restaurants
- Kulinarium gourmet à la carte restaurant Free Wi-Fi Riu Land kids' club Live music, shows and Riu entertainment Renova spa*

Location

 \bullet Beachfront \bullet 10.5km to the Hotel Zone \bullet 26.7km to Cancun

Transfer time: 25 minutes by coach from Cancun Airport

Rooms

Double rooms, family rooms and oceanfront suites come with either a balcony or a terrace. You can opt for a full or limited sea-view, too. Swim-up rooms have direct pool access, with a terrace and seaview. All rooms include air-conditioning, Wi-Fi, tea or coffee-making facilities and a safety deposit box.

Number of rooms: 705

Your service at this hotel

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Riu Cancun

CANCUN MEXICO - CARIBBEAN COAST



The Riu Cancun is set on a white-sand beach just 15 minutes' walk from Cancun's nightclubs and bars. There are two shopping malls just footsteps away, too.

This hotel demands attention, and has a 24/7 party atmosphere which peaks around March time, in line with Spring Break. Its shape resembles an open book and it's more than 10 floors tall.

Key Facilities

- 4 pools 5 bars 6 restaurants A la carte dining
- Free Wi-Fi Daytime activity programme Riu evening entertainment programme Renova Spa*

Location

• 270m to Caracol Plaza shopping centre • 750m to Punta Cancun Lighthouse • 24.4km to the airport

Transfer time: 60 minutes by coach from Cancun Airport

Pools

This place has four pools. One's got a swim-up bar where you can get cocktails, and there's an infinity number that looks out across the Caribbean Sea.

Entertainment

Four bars are open in the evening. One of them, the sports bar, doesn't actually close. You can head here 24 hours a day to shoot pool or sink a beer.

Health & Beauty

The Renova spa* has a treatment list that ranges from classic Swedish massage to more bespoke tropical wraps.

Number of rooms: 569

Accessibility

This hotel's generally suitable for those with reduced mobility, but all access needs are different. See the A-Z guide for more details.

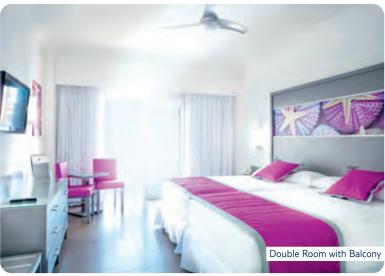
Your service at this hotel

Holidays here come with our **Hotel rep + 24/7** support on the TUI app and by phone









Rooms

All rooms at this hotel come with an in-room drinks optic – meaning you'll have your very own locally-branded spirits on tap in your room. You'll also have a flatscreen satellite TV, a minibar, a safe and Wi-Fi.

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Hard Rock Hotel Cancun

CANCUN MEXICO - CARIBBEAN COAST

The Hard Rock Hotel Cancun is right on a beach, and just 10 minutes' cab ride from the Coco Bongo and The City nightclubs. This is a lively place to stay all year round, but particularly during Spring Break.

You can holiday like a rock star at this place. Star in a music video or have a go at cutting your own Tiëstostyle dance track, before ordering room service from your Jacuzzi®.

Key Facilities

- 1 pool 6 bars 6 restaurants Free Wi-Fi
- Daytime activity programme Evening entertainment programme • Rock spa®*

Location

• Beachfront • Close to shopping malls • Trips to the historical sites of Chichen Itza and Tulum can be arranged from the hotel

Transfer time: 50 minutes by coach from Cancun Airport

Rooms

There are a range of double rooms available which come with a whirlpool bath, flatscreen TVs, a wellstocked minibar, and bathrobes and slippers.

Number of rooms: 600

Accessibility

This hotel's generally suitable for those with reduced mobility, but all access needs are different. See the A-Z guide for more details.

Your service at this hotel Holidays here come with our Hotel rep + 24/7 support on the TUI app and by phone



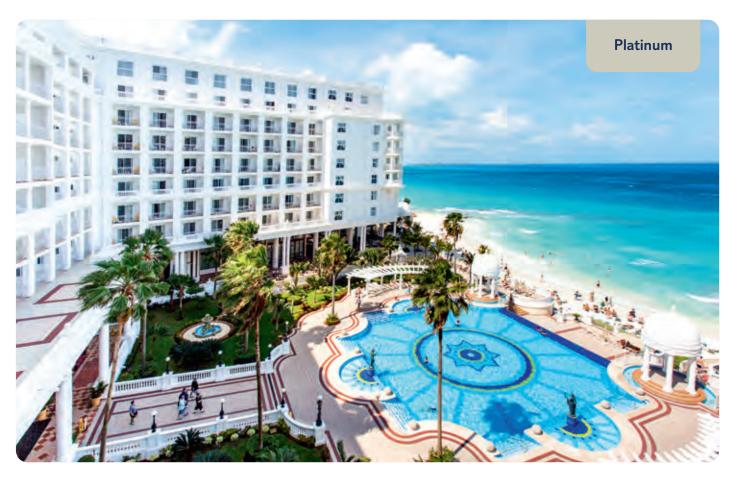
MULTI-CENTRE

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View online









Riu Palace Las Americas CANCUN MEXICO - CARIBBEAN COAST



This place is just steps away from a stretch of gently shelving white sand, just a few minutes from lively Cancun. It's got a pair of pools to its name, plus a dining scene that includes 5 speciality restaurants.

The hotel has twin turrets, each with a cupola and statue atop. Interiors are equally impressive – the lobby features painted ceilings and crystal chandeliers.

Key Facilities

- 3 pools 5 bars 7 restaurants A la carte dining
- Free Wi-Fi Daytime activity programme Evening entertainment programme Renova Spa*

Location

• On the beach • 1km to hotel zone with cafés, bars and restaurants • 100m to Riu Cancun

Transfer time: 50 minutes by coach from Cancun Airport

Rooms

All rooms at this Riu Palace come with an in-room drinks optic — meaning you'll have your very own branded premium spirits on tap in your room. The drinks can vary, but usually include brands such as Smirnoff, Bacardi and Jose Cuervo. They also have free Wi-Fi, a coffee maker, bathrobes, air-con, a balcony or terrace and a lounge area.

Number of rooms: 372

Accessibility

This hotel's generally suitable for those with reduced mobility, but all access needs are different. See the A-Z guide for more details.

Your service at this hotel

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Riu Caribe

CANCUN MEXICO - CARIBBEAN COAST

11111 1111

The Riu Caribe is right on the edge of a sugar-white beach. Plus, it's less than a five-minute taxi ride from the lively party centre of Cancun, so you've got shops, bars and restaurants within easy reach.

Five restaurants feature on the hotel's dining scene, and there's a trio of pools including a spot with a swim-up bar. When you're not relaxing by the water, you can join in some of the four themed parties that the hotel hosts on a regular basis.

Key Facilities

- 3 pools 1 kids' pool 4 bars 5 restaurants
- Kulinarium gourmet restaurant Free Wi-Fi
- Daytime activity programme RiuLand Kids' Club
- Evening entertainment programme Renova Spa*

Location

 \bullet On the beach \bullet Close to Cancun's bustling hotel zone \bullet 5 minutes' drive from many shops, restaurants, bars and discos

Transfer time: 55 minutes by coach from Cancun Airport

Pools

Three huge pools are rectangular numbers, including a spot that tags on a swim-up bar that's just for adults.

Entertainment

The Riu Caribe's entertainment team take to the stage every night, putting on shows and live music.

Health & Beauty

The Renova Spa* is styled in earthy colours. The treatment list features everything from hot stone massages to body wraps.

Number of rooms: 506

Accessibility

This hotel's generally suitable for those with reduced mobility, but all access needs are different. See the A-Z guide for more details.



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Rooms

All rooms at this hotel come with an in-room drinks optic – meaning you'll have your very own locally-branded spirits on tap in your room. They also come with a king-size or 2 double beds, a balcony, air-conditioning, a TV and free Wi-Fi.

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Riu Palace Peninsula

CANCUN MEXICO - CARIBBEAN COAST

The Riu Palace Peninsula is in Cancun's Hotel Zone, about a five-minute drive from downtown Cancun. Right outside, you've got white sands and turquoise waters, and there's a stretch exclusively for guests.

There are four pools to pick from here, so you'll have plenty of choice when it comes to where to chill out. And dining is a real highlight, with a steakhouse and Japanese among the options. You can expect fresh, contemporary decor throughout.

Key Facilities

- 4 pools 1 kids' pool 7 bars 6 restaurants • A la carte dining • Free Wi-Fi • Daytime activity
- A la carte dining Free Wi-Fi Daytime activity programme RiuLand Riu evening programme
- Renova Spa*

Location

• On beach • 26km to Cancun Airport

Transfer time: 40 minutes by coach from Cancun Airport

Rooms

All suites come with an in-room drinks optic, so you'll have your very own branded premium spirits on tap in your suite. junior suites, plus a suite with a balcony or terrace which has its own Jacuzzi®.

Number of rooms: 562

Accessibility

This hotel's generally suitable for those with reduced mobility, but all access needs are different. See the A-Z guide for more details.

Your service at this hotel

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View online











Royalton CHIC Cancun, An Autograph Collection All-Inclusive Resort - Adults Only



CANCUN MEXICO - CARIBBEAN COAST

1111111 (1011) (2011) (3.5/5) Based on 7846 reviews

This adults-only hotel comes with some seriously impressive perks, like a pool right by the beach, six restaurants, including 5 à la cartes serving everything from steak to sushi. Plus, Diamond Club™ members* get an exclusive rooftop area, known as Level 18. Up here, you can take in views of Cancun's lively strip, while swimming, sunbathing and eating.

There's a party atmosphere at this place, especially in March, during the American Spring Break. And the impressive restaurant line-up includes a steakhouse with an open kitchen, a Japanese place and an authentic Mexican eatery – to name just a few. Plus, there's unlimited, reservation-free dining.

Key Facilities

• 4 pools • 7 bars • 8 restaurants • Free Wi-Fi • The Royal Spa*

ocation

 • Beachfront setting • 3.6km to La Isla Shopping Village • 23km to the airport **Transfer time:** 40 minutes by coach from Cancun Airport

Rooms

All luxury suites here come fully air-conditioned and feature either a balcony or terrace. You'll also find the rooms have a king-size or two double beds, unlimited free Wi-Fi, a rain shower, stocked minibar, satellite TV and 24-hour room service.

Number of rooms: 458

Accessibility

This hotel's generally suitable for those with reduced mobility, but all access needs are different. See the A-Z guide for more details.

Your service at this hotel
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MULTI-CENTRE

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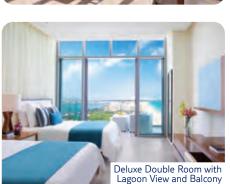
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Secrets The Vine Cancun CANCUN MEXICO - CARIBBEAN COAST



The adults-only Secrets The Vine Cancun is smack bang on a soft white beach, where the hotel lays out rows of sunloungers overlooking the sea.

Bedrooms are classy, designed with Italian porcelain floors, teak wood furniture, and custom-made headboards. You can pick rooms with lagoon and sea views, too.

Key Facilities

- 3 pools 7 bars 7 restaurants A la carte dining
- Free Wi-Fi Dance lessons Daytime activity programme Evening entertainment programme
- Secrets Spa*

Location

• Situated between the Caribbean sea and the Nichupte lagoon • Shopping, nightlife and dining nearby

Transfer time: 30 minutes by coach from Cancun Airport

Rooms

There may be air-con, a balcony, bathrobes, slippers, audio dock, TV and Wi-Fi in your room. **Deluxe double rooms** are available with a partial lagoon view. Or for a bit extra you could have a **sea view** and **club room**. **Club junior suites** are available with Preferred Club benefits including concierge service, an upgraded minibar and daily newspapers.

Number of rooms: 497

On Your service at this hotel

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of luxurious touches. You can dip in three pools or hit the waves on one of the surf machines.

The food scene's top drawer here, too. It has eight eateries – a buffet, five à la cartes, a food court, plus Chef's Table – as well as seven watering holes. The latter includes options in the lobby, by the beach and

Key Facilities

• 3 pools • 1 kids' pool • 7 bars • 8 restaurants • A la carte dining • Free Wi-Fi • Core Zone Teens' Club • Explorer's Kids' club • Evening entertainment programme • Dreams Spa by Pevonia®*

- Beachfront setting Close to Mayan Riviera ruins
- Bars, restaurants and shops are nearby

Transfer time: 40 minutes by coach from Cancun Airport

Rooms

Double rooms come with air-conditioning, a king-size or two double beds, Wi-Fi, tea or coffee-making facilities, shower and a TV. They also have a balcony or terrace with either a sea view or a limited sea view.

Number of rooms: 416

Your service at this hotel Holidays here come with 24/7 support on the TUI app and by phone





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Crown Paradise Club Cancun

CANCUN MEXICO - CARIBBEAN COAST

11111 1111

This hotel – which is super popular with the locals - comes with two large pools that look out across the ocean, and one's an infinity number. There's a waterpark with four slides, plus a pirated-themed splash park for little ones, too.

Choice is the name of the game when it comes to mealtimes. A pair of buffet eateries are on the rota, and there are five à la carte places, too. You'll find French, Mexican and Italian cuisine in the mix.

Key Facilities

- 2 pools 2 kids' pools 6 bars 7 restaurants
- Free Wi-Fi Baby club Kids' club Evening entertainment programme • Spa Acqua di Mare*

Location

- Beachfront location 20km to the town centre
- 3km from Aqua World Marina

Transfer time: 35 minutes by coach from Cancun Airport

Rooms

All rooms come complete with air-conditioning and a balcony. They also have either a king-size bed or two double beds, TV, shower, Wi-Fi and minibar. You can also upgrade to get an in-room ${\bf Jacuzzi} {\bf @}.$

Number of rooms: 617

Accessibility

This hotel's generally suitable for those with reduced mobility, but all access needs are different. See the A-Z guide for more details.

On Your service at this hotel

Holidays here come with our Hotel rep + 24/7 support on the TUI app and by phone





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Riu Dunamar

COSTA MUJERES MEXICO - CARIBBEAN COAST

11111 111

This place has joined the growing ranks on the Caribbean Coast's up-and-coming northern peninsula. It's based on one of the most unspoiled stretches of sand, and the lively streets of Cancun are only 20 minutes' drive away.

Five's the magic number here, and the pools, bars and restaurants all meet that count. A spa and beachbound sunloungers will top things off.

Key Facilities

- 5 pools 1 kids' pool 6 bars 5 restaurants
- Free Wi-Fi Daytime activity programme
- Fitness activities RiuLand kids' club Evening entertainment programme Spa*

Location

• In Costa Mujeres • Beachfront location • 18km from Cancun

Transfer time: 65 minutes by coach from Cancun Airport

Rooms

All **standard double rooms** at this hotel come with an in-room drinks optic – meaning you'll have your very own locally-branded spirits on tap in your room. You'll also have a **balcony** or **terrace**, air-conditioning, a TV and a minibar.

Number of rooms: 740

Your service at this hotel
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Grand Palladium Select Costa Mujeres

COSTA MUJERES MEXICO - CARIBBEAN COAST

This place is both luxurious and environmentally friendly. The cutting-edge buildings are surrounded by natural mangroves. And canals wind through the grounds, so you can catch a boat from one part of the hotel to another. There's also a section of the complex with a ball pit and a kids' club.

When you stay here, you get a Junior Suite. Room service* is available and you'll also have both a rainfall shower and a whirlpool tub in your bathroom.

Key Facilities

• 3 pools • 1 kids' pool • 3 bars • 8 restaurants • 7 à la carte restaurants* • Free Wi-Fi • Daytime activity programme • Kids' club • Evening entertainment programme • Zentropia Palladium Spa and Wellness*

Location

• 30 minutes drive from Cancun • Peaceful surroundings • Beachfront location • 50 minutes from Isla Mujeres, accessible by ferry • 40 minute drive to Parque Nizuc Waterpark

Transfer time: 70 minutes by coach from Cancun Airport

Rooms

All rooms come with a king-size bed, air-conditioning, a minibar, a safe, a TV, and tea or coffee-making facilities. Junior suites come as standard, or you can splash out for a **loft suite**. These are great for families as they have separate areas for the kids and adults.

Number of rooms: 493

Your service at this hotel
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Riu Palace Costa Mujeres

COSTA MUJERES MEXICO - CARIBBEAN COAST

1 1 1 1 1 1 1 2 1 3 2 3 4.4/5 Based on 4438 reviews

This hotel slides up next to a belt of platinumcoloured sand – just pad down through the goodlooking gardens and you'll be shoreside in no time. This stretch of beach unfurls for nearly 10 kilometres, so long walks by the sea can go on and on and on.

The numbers are pretty impressive at this place. Half a dozen restaurants are on the blueprints, and five bars blend cocktails. On the pool front, meanwhile, you'll have a handful to choose from.

Key Facilities

- 5 pools 6 bars 6 restaurants A la carte dining
- Free Wi-Fi Daytime activity programme RiuLand Kids' club • Evening entertainment programme
- Renova Spa*

Location

• Beachfront • 18km to Downtown Cancun

Transfer time: 80 minutes by coach from Cancun Airport

Rooms

Rooms come with a balcony or terrace, air-con, a minibar, a TV, a safe and a shower. There are also swim-up rooms available. All rooms come with an inroom drinks optic, too – meaning you'll have your very own branded premium spirits on tap in your room. The drinks can vary, but usually include brands like Smirnoff, Bacardi and Jose Cuervo.

Number of rooms: 670

Your service at this hotel

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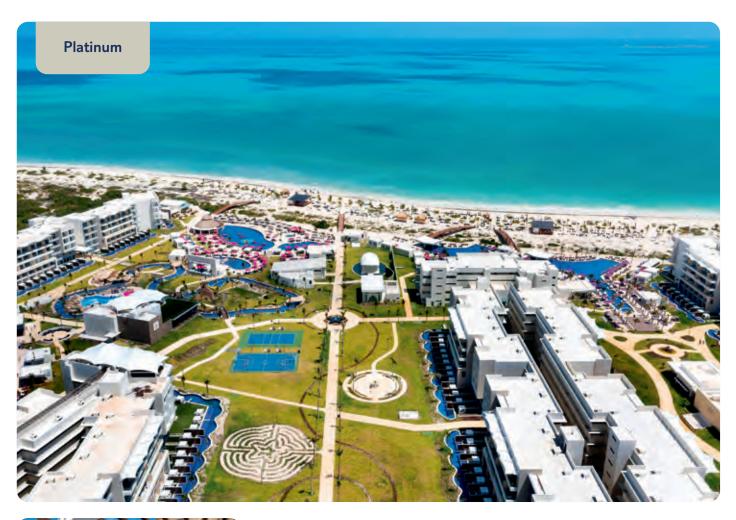
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Planet Hollywood Cancun, An Autograph Collection All-Inclusive Resort

COSTA MUJERES MEXICO - CARIBBEAN COAST

You're in for a treat when it comes to dinner and drinks at the Planet Hollywood Cancun. The restaurant and bar count reaches double figures, including everything from sushi to steak, plus a trendy disco lounge.

There are three big pools to splash, swim and soak in. A scoop of soft sand borders the grounds, so beach days are easy to add to the equation.

Key Facilities

• 3 pools • 1 kids' pool • 11 bars • 9 restaurants • So Cal Gourmet Food Emporium • Free Wi-Fi • Star kids' club • Evening entertainment programme • PH Spa*

_ocation

• 4km to Playa Mujeres Golf Club • 31km to La Isla shopping village • 35.8km to the airport

Transfer time: 60 minutes by coach from Cancun Airport

Pools

Three huge pool areas compete for your attention like paparazzi at a film premier. There are heaps of places to lounge around, and bars to grab cocktails. You can also hit the beach for more serious sun worshipping.

Entertainment

The entertainment packs a punch that would do Rocky proud. We're talking film-themed trivia nights, blockbuster movie screenings and in-house DJ sessions that'll keep the house rocking 'til late. There's a silent disco on the cards, too, plus a regular foam party in one of the pools.

Health & Beauty

You'll feel like a celeb in the PH Spa. You can pick from treatments like body scrubs*, facials* and massages* that use environment-friendly seeds, pulps and peels. There's a fancy nail bar in the pipeline, too.

Number of rooms: 566

Your service at this hotel

Holidays here come with our Hotel rep + 24/7 support on the TUI app and by phone









Rooms

All rooms here come with a private balcony or terrace, free Wi-Fi and 24-hour room service. **Family suites** are available if you are travelling with little ones. Or you can upgrade to a **junior suite** or a **swim-up junior suite**.

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Catalonia Grand Costa Mujeres all Suites & Spa

COSTA MUJERES MEXICO - CARIBBEAN COAST

4.2/5 Based on 4108 reviews





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View online



This hotel features an area called Quinta Avenida – AKA Fifth Avenue – which takes inspiration from the popular road of the same name in nearby Playa del Carmen. It's stocked with food courts, bars, shops and a mini-supermarket.

If you want to get out and explore the real Mexico, it's a 30-minute drive to the centre of lively Cancun. There, you'll find a whole host of bars, restaurants and nightclubs.

Key Facilities

- 2 pools 8 bars 6 restaurants + 5 spots in the food court restaurants
- Free Wi-Fi Daytime activity programme Kids' club Evening entertainment • Spa*

Location

• On the beach • Bars nearby • 5 miles to El Meco ruins

Transfer time: 70 minutes by coach from Cancun Airport

Suites feature a separate living area, air-con and a terrace. Superior family suites and Swim-up privilege suites are also available.

Number of rooms: 496



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Riu Latino

COSTA MUJERES MEXICO - CARIBBEAN COAST



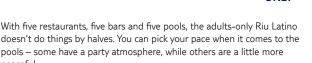


peaceful.

Click the link or head to tui.co.uk for more info about our holidays, including up-to-date prices, hotel details and helpful videos.

View online





It's grabbed a prime position, too - right next to its own swathe of whitesand beach. And if you fancy a trip to the bright lights of Cancun, it's just a 30-minute taxi ride away.

Key Facilities

- 5 pools 5 bars 5 restaurants Kulinarium à la carte restaurant
- Free Wi-Fi Daytime activity programme Evening entertainment

• On the beach • 16km to Cancun

Transfer time: 60 minutes by coach from Cancun Airport

Double rooms come with essentials like Wi-Fi, central air-conditioning, a TV and a safe. There are also little luxuries like a liquor dispenser and a minibar that's regularly restocked.

Number of rooms: 594

Your service at this hotel

Holidays here come with our Hotel rep + 24/7 support on the TUI app and by phone



Time for two

Take off on a couples' escape to a Hyatt Inclusive Collection hotel in the Caribbean.

Mystic Mexico Adventure



This four-day classic tour gives you a feel for Mexico's best bits – from flamingo-pink lakes and Mayan ruins to zip-lining courses and cenotes you can take a dip in.

DAY 1 - FLY TO MEXICO

You'll fly into Cancun today, where you'll be transferred to your downtown hotel. The rest of the day's yours to chill out or explore the local area.

DAY 2 - PINK LAKES AND MANGROVES

Locations: Cancun, Valladolid

Today, you'll visit the pink lakes of Las Coloradas and go on a boat trip through mangroves, before rounding things off in the city of Valladolid.

Meals: Breakfast, Lunch

DAY 3 - CHICHEN ITZA AND CENOTE SWIMMING

Locations: Valladolid, Chichén Itzá

You'll tick off two Mexican must-dos today – Chichén Itzá and a cenote swim. Then, it's back to Valladolid for the evening.

Meals: Breakfast, Lunch

DAY 4 - OUTDOOR ADVENTURES AND A MAYAN VILLAGE

Locations: Valladolid, Cancun or Riviera Maya

Have a go at the likes of zip-lining and canoeing and explore a Mayan village today, before heading to your hotel in Cancun or Riviera Maya.

Meals: Breakfast, Lunch

Ready to find out more?

VIEW ONLINE

Or call **0204 578 0994***

Mini Wonders of the Maya



This Classic four-day tour of the Yucatan Peninsula is the perfect addition to one of our Multi-Destination holidays in Mexico. Highlights include a flamingo cruise and the Mayan ruins of Chichen Itza.

DAY 1. FLY TO CANCUN

Arrive at Cancun Airport and take a transfer to your hotel.

DAY 2. A FLAMINGO CRUISE AND CENOTE SWIMMING

Locations: Cancun, Valladolid

Spot flamingos on a boat trip around a nature reserve on the Yucatan Peninsula. Then, go swimming in a pool in a cave, before travelling to the charming city of Valladolid.

Meals: Breakfast

DAY 3. CHICHEN ITZA AND THE 'WHITE CITY'

Locations: Chichén Itzá, Merida

Get up bright and early to explore Chichén Itzá. Afterwards, tick off picturesque Izamal and the 'white city' of Merida.

Meals: Breakfast

DAY 4. UXMAL, A MAYAN CITY IN THE JUNGLE

Locations: Merida, Uxmal

Visit the age-old city of Uxmal, which is slowly being claimed by rainforest. Then, swing by a cocoa museum before heading to your beach hotel.

Meals: Breakfast

Ready to find out more?

VIEW ONLINE

Or call **0204 578 0994***

176



Mayan Trail of Mexico

There are some real wow-factor moments on this Mexican Handcrafted adventure – like the chance to watch the sun rise over the ruined city of Chichen Itza. Busy colonial towns and UNESCO World Heritage sites also star.

DAY 1. FLY TO CANCUN

Locations: Cancun

Arrive at Cancun Airport and take a transfer to your hotel.

DAY 2. CAVE ADVENTURES AND CENOTE SWIMMING

Locations: Valladolid

Today, you'll tour the city of Valladolid, delve into some dramatic caves, and go swimming in a cenote.

Meals: Breakfast, Lunch

DAY 3. CHICHEN ITZA AND MERIDA CITY TOUR

Locations: Chichen Itza, Izamal, Merida Straight after breakfast, it's off to Chichen Itza, before heading onwards for a tour around the White City of Merida.

Meals: Breakfast

DAY 4. ANCIENT ATTRACTIONS IN UXMAL

Locations: Uxmal, Campeche

Another age-old city's on the agenda today – Uxmal. Check out the buildings that have so far been reclaimed from the rainforest, before moving on to Campeche.

Meals: Breakfast, Lunch

DAY 5. MAYAN RUINS AND TRADITIONAL PALENQUE

Locations: Edzna, Palenque

Visit Edzna – the dramatic ruins of a Mayan city. Then, move on to Palenque, an area that nudges up to the country's southern border.

Meals: Breakfast

DAY 6. RAINFOREST-WRAPPED CITY OF PALENOUE

Locations: Palenque

Stroll around the once-heaving, Mayan city of Palenque – a UNESCO World Heritage Site. Then, check out one of Mexico's natural assets in the form of a waterfall.

Meals: Breakfast

DAY 7. MYSTERIOUS MAYAN MONUMENTS

Locations: Becan, Chetumal

Stop by a set of lesser-known Mayan ruins, which have left experts puzzled, before heading to the seafront city of Chetumal.

Meals: Breakfast

DAY 8. GOODBYE, MEXICO

Locations: Chetumal

Today's your last day - you'll head to the Lagoon of Bacalar before either heading back to the UK or making tracks to your beach hotel.

Meals: Breakfast

DAY 9. HELLO, HOME

You'll land back in the UK today following your overnight flight.

Hotels

Split between 6 x hotels of a 3* and 4* standard. You'll stay at the following or similar: Fairfield Inn & Suites by Marriott Cancun Airport on day 1, EcoHotel Quinta Regia on day 2, El Castellano Gamma on day 3, Hotel Plaza Campeche on day 4, Ciudad Real Palenque on days 5-6 and TRYP Chetumal on day 7.

Highlights

No Nernight location

Attraction

- See the Welib-Ha waterfalls
 - Tour Mexican cities
- 5 ancient Mayan ruin sites

Price includes

Flights Hotels

Transport

Includes return airport coach transfers and transport throughout.

Meals

7 x Breakfasts and 2 x Lunches plus 12 experiences

Local English-speaking guides

2025-26 Dates: Year-round UK departure day: Tuesday



Extend your stay

Extend your stay in the sun in your pick of one of our many relaxing TUI hotels

Ready to find out more?

VIEW ONLINE

Or call **0204 578 0994***



Antigua

Holidays to Antigua set you up with postcard-worthy beaches, historic harbours, and sun-drenched tropical scenery.

Island life

When it comes to tropical escapes, Antigua's one of the Caribbean's big hitters. The beaches are the envy of its island neighbours, and if you head inland, colourful townhouses and pistachio-green countryside come to the fore. Delve a little deeper, and you'll see the colonial footprint of 17th-century British settlers in the form of sea-facing forts and retired cannons.

Best for beaches

The island's coast is peppered with strips of champagne-coloured sand, which is where its nickname – the Land of 365 beaches – comes from. They range from secluded coves, where the shorelines are footprint-free, to lounger-lined sweeps with luxe hotels over their shoulder.

Slogging and sailing

Sport in Antigua's all about bats and boats. The locals eat, sleep and breathe cricket, and the island's home to one of the game's all-time greats — Sir Viv Richards. Leave the wicket-mad capital, St John's, and you'll see that sailing takes centre stage in the south. Every year, yachts from around the world make a beeline here for Antigua Sailing Week — a series of races around the Caribbean, which attracts thousands of spectators.



The TUI app's your one-stop shop for support while you're away, and provides everything you need for your holiday in one place.

Download the TUI app











Timezone

GMT +4



Weather

Antigua doesn't really do cold weather, so you can expect the mercury to waver in the mid-to-high 20s throughout the year. If you're planning a snorkelling session or two, August is when the sea's at its warmest.



Did you know

Antigua's nickname – the Land of 365 beaches – comes from the fact that there are as many beaches here as there are days in the year. They range from secluded coves to parasol-lined sweeps of sand.

We fly from a wide range of regional airports, so chances are there'll be one near you. Take a look at our flight timetable at the back of this brochure for an at-a-glance guide to our flying programme.





Royalton CHIC Antigua, An Autograph Collection All-Inclusive Resort - Adults **Only**











This place is pulled up alongside one of Antigua's trademark white sand beaches, which comes complete with turquoise waters and swaying palms. There's a lot going on in the way of entertainment, too - if you're into partying, you'll be right at home here.

The drinking-and-dining scene's pretty impressive – there are five bars and seven restaurants to pick from, including an over-water Caribbean place. Plus, with a buzzy pool scene, nightly shows and a long list of treatments at The Royal Spa* on offer, you'll never be short of things to do.

Key Facilities

- 2 pools 5 bars 7 restaurants Free Wi-Fi
- Evening entertainment programme Royal Spa*

• On Dickenson Bay Beach • 3km to nearby shops, restaurants and bars • 4km to St John's centre

Transfer time: 40 minutes by coach from Antigua Airport

Rooms

All rooms and suites come with USB charging stations, Wi-Fi, a safety deposit box, a minibar and a balcony or terrace. You can upgrade to a double room with sea view, or opt for a Diamond Club™ double room or junior suite and gain exclusive access to a beach area with waiter service, an upgraded minibar and access to the Diamond Club™ lounge.

Number of rooms: 235

Your service at this hotel

Holidays here come with 24/7 support on the TUI app and by phone





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St James's Club & Villas

MAMORA BAY ANTIGUA

11111 (a) (b) (a) (b) (c) (c) (a) (c) (b) (c) (c)

You've got seven places to eat here, including a beachside grill and an Italian-Caribbean fusion restaurant. There are a handful of lounges and bars, too, as well as a coffee shop built into treetops. Poolwise, you've got three to pick from, plus a fourth that's just for little ones.

There are two private beaches to pick from – one's a relaxing setup, and the other's a hit with watersports fans. If you want to venture out, this place is a 10-minute drive from UNESCO-protected Nelson's Dockyard, and Shirley Heights – a huge hill that overlooks the ocean.

Key Facilities

• 3 pools • 1 kids' pool • 5 bars • 7 restaurants • Eleven/11 • Free Wi-Fi • Kids' club • Evening entertainment programme • Tranquility Body & Soul

Location

• On the South East coast of Antigua, this first class hotel is set in lush tropical gardens, approximately 40 minutes/44km from the airport

Transfer time: 40 minutes by coach from Antigua Airport

Rooms

Rooms here are light and spacious. They all include a TV, Wi-Fi, and a shower as standard. You can book a **Club Double Room, Premium Double Room,** or if you fancy being close to the beach you can opt for a **Beachfront Double Room with Limited Sea View and Balcony.**

Number of rooms: 178

Your service at this hotel

Holidays here come with 24/7 support on the TUI app and by phone





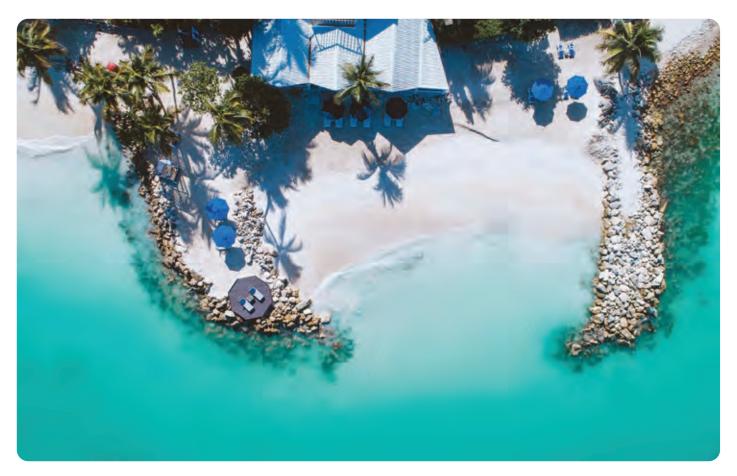
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View online







Siboney Beach Club

ST JOHN'S ANTIGUA





11111 (1) (2) (3/5) Based on 681 reviews

How's Antigua's best-loved beach for a backdrop? Powder-white sands, gin-clear waters and a handful of cocktail-loving beach cabanas are a taste of what's in store. And at this hotel it's all eyes on the water, with just a few strides between you on and the Caribbean

You can tuck in to Caribbean food just yards from the beach at Salt Plage restaurant. A cocktail-serving bar shares the seafront setting, while tropical gardens major in R&R, with a spa* and relaxed pool nestled in its grounds.

Key Facilities

• 1 pool • 1 bar • 1 restaurant • Free Wi-Fi • Pure Spa & Wellness*

Location

- Beachfront location Set in tropical gardens
- Close to local bars and restaurants

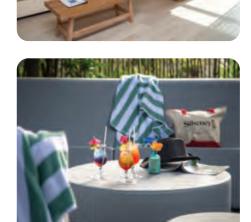
Transfer time: 35 minutes by coach from Antigua Airport

All rooms here come with air-conditioning, free Wi-Fi, tea and coffee making facilities, safe and TV. Lastly, they all have either a balcony or terrace.

Number of rooms: 35

Your service at this hotel

Holidays here come with 24/7 support on the TUI app and by phone





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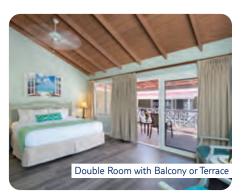
View online



• Bed & Breakfast









Pineapple Beach Club

WILLIKIES ANTIGUA









1.2/5 Based on 5914 reviews

This place sums up Caribbean getaways, with two huge pools backed by swaying palm trees, and hut-like apartments with private balconies facing the beach. Speaking of the beach, you can expect flour-soft sand and glittering sky-blue water.

As well as its A-star postcode, the hotel racks up five restaurants, including a place dedicated to Caribbean cuisine. There are five bars, too - one of them runs cocktail mixology classes.

Key Facilities

- 3 pools 5 bars 5 restaurants A la carte dining
- Free Wi-Fi Evening entertainment programme
- Tranquility Body & Soul Spa*

Location

• By the beach • Shuttle bus* to St. John's

Transfer time: 50 minutes by coach from Antigua Airport

Rooms

Double rooms with balcony are complemented by a sea view. There are double rooms also with either a balcony or terrace – some of which have a garden view, too. Rooms each have air-conditioning, a bath or shower, a mini-fridge, a safety deposit box, and Wi-Fi*.

Number of rooms: 180

Your service at this hotel

Holidays here come with 24/7 support on the TUI app and by phone

Click the link or head to tui.co.uk for more info about our holidays, including up-to-date prices, hotel details and helpful videos.

View online









Royalton Antigua, An Autograph Collection All-Inclusive Resort

FIVE ISLANDS ANTIGUA







3.9/5 Based on 4011 reviews

The Royalton Antigua has all of the ingredients for a laidback family break. There's pools - one of which has its own swim-up bar, activities ranging from kayaking to cooking classes, and live shows.

There's also a huge line-up of bars and restaurants - including a beach grill, a steakhouse and an Italian trattoria. Lots of them come with widescreen views of the Caribbean Sea, too.

Key Facilities

- 2 pools 1 kids' pool 5 bars 7 restaurants
- A la carte dining Free Wi-Fi Clubhouse Kids' club
- Teens' club Spa*

Location

• Peninsula setting • 5km to St. John's - the city's capital

Transfer time: 45 minutes by taxi from Antigua Airport

Rooms

All accommodation types can occupy up to 4 guests, and are accompanied by a balcony or terrace. Some of the Luxury Club Junior Suites have a harbour view, as do Luxury Junior Suites and Swim-ups. Suites comes with a king-size bed or 2 double beds, a rain shower, a minibar that's restocked daily, airconditioning, a coffee maker, plus high-speed Wi-Fi.

Number of rooms: 294

Holidays here come with 24/7 support on the TUI app and by phone



Luxury Junior Suite with Balcony or Terrace



MULTI-CENTRE

This hotel can be booked as part of a **Multi-Centre** holiday – when you stay at more than one hotel while you're away.

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View online













The Verandah Resort & Spa

WILLIKIES ANTIGUA

11111 (a) 4.3/5 Based on 5208 reviews

This place is flanked by a couple of cushion-soft sandy coves. They're ideal for lazy days and, thanks to the sheltered bay out the front, swimming, snorkelling and scuba diving are popular picks, too.

Five restaurants complete this hotel's dining scene, the line-up includes a beachfront bar-and-grill, a finedining joint* and a Caribbean à la carte. Plus there's a spot that serves snacks on the beach, a poolside bar that dishes out rum punch and a brand-new sports themed place designed as a lively island pub.

Key Facilities

• 4 pools • 4 bars • 4 restaurants • Nicole's Restaurant* • Free Wi-Fi • Wi-Fi* • Tranquility Body & Soul Spa*

Location

• The Verandah Resort & Spa is hidden away on the untouched north-east coast of Antigua. The international airport and capital city St John's, are both a 30 minute drive away/20km

Transfer time: 50 minutes by coach from Antigua Airport

Rooms

There are 3 suite types to choose from accompanied by either a garden or water view or is waterfront based. All suites have a terrace or balcony, plus home comforts including a TV, Wi-Fi*, a mini-fridge, and tea or coffee-making facilities. Each suite features air-conditioning, a bath or shower, and a safety deposit box.

Number of rooms: 180

Your service at this hotel Holidays here come with 24/7 support on the TUI app and by phone





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View online





Grenada

Holidays to Grenada are set to a backdrop of palm-backed beaches, paintbox-coloured towns and grass-green rainforests.

A quiet island getaway

If you're after a couple of weeks of no-stringsattached chill time, the Caribbean island of Grenada's a top pick. Smaller than the Isle of Wight, this place flaunts a beach-gilded edge and a backbone of jungle-carpeted mountains. Most of the tourist action takes place in the south-west, which is home to the popular resorts of Grand Anse and Port Salines. The latter boasts a string of pretty beaches and some top-end hotels. Saint George's, the island's capital, is perfect for a daytrip. Here, colourful houses perch above a deep natural harbour

Beaches and rum bars

Grenada's beaches are straight out of the top drawer – hidden coves, sandy bays and longer bright-white stretches are strung like beads around the whole island. Grand Anse's beach is one of the best, coming in at a mile-and-a-half long. It's also the most popular and is lined with rum bars and

beach clubs. For something a little more deserted, try footprint-free Petit Bacolet Bay on the south coast.

Chasing waterfalls

Island adventures are easy to come by, thanks to the rainforests and mountains at Grenada's heart. Grand Etang National Park – a 30-minute drive from Grand Anse – ticks off tumbling waterfalls and thick forests. It's also home to Grand Etang Lake, a large crater of an extinct volcano that's filled with water. Keep an eye out for mona monkeys – these fluffy-faced creatures were brought over on slave ships in the 1700s.



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Download the TUI app















Weather

Tropical temperatures year-round make Grenada a top choice for sun-seekers. The mercury hits the 30°C mark most days, and rarely drops below 23°C. Wet season falls between June and December, when rainstorms are most common.



Did you know

Grenada's home to Bianca C – one of the biggest shipwrecks in the Caribbean. Originally a luxury Italian cruise ship, it's been named one of the top 10 dive sites in the world, making it a must-visit if you're a keen scuba diver.

We fly from a wide range of regional airports, so chances are there'll be one near you. Take a look at our flight timetable at the back of this brochure for an at-a-glance guide to our flying programme.









Royalton Grenada

POINT SALINES GRENADA

The Royalton Grenada – which was previously called the Starfish Grenada. You can be one of the first to try out its fresh-as-they-come pool, restaurants and rooms.

If you're feeling really fancy, you'll be able to upgrade to the hotel's Diamond Club TM . As a member, you'll have the option to stay in a swim-up room and you'll have free rein of a few exclusive facilities, like private beach areas and a swish lounge.

Key Facilities

- 3 pools 1 kids' pool 7 bars 5 restaurants • A la carte dining • Free Wi-Fi • Kids' club • Evening
- A la carte dining Free Wi-Fi Kids' club Evening entertainment programme The Royal Spa*

_ocation

 \bullet Beachfront setting \bullet Tamarind Bay \bullet Point Salines

Transfer time: 10 minutes by coach from Maurice Bishop Airport

Rooms

Rooms and suites come with a Royalton signature rainshower, DreamBed™ mattresses, and a TV. There is free Wi-Fi, in-room Bluetooth speakers, plus USB charging ports. You'll also have a minibar, coffee maker, a safety deposit box, and a **balcony** or **terrace**. Views vary from **sea** to **garden**, depending on your room selection.

Number of rooms: 269

Accessibility

This hotel's generally suitable for those with reduced mobility, but all access needs are different. See the A-Z guide for more details.

Your service at this hotel

Holidays here come with 24/7 support on the TUI app and by phone

Click the link or head to **tui.co.uk** for more info about our holidays, including up-to-date prices, hotel details and helpful videos.

View online







Spice Island Beach Resort

THE LIME GRENADA



100 100

It's the location that does it for this place. It's right on the pearly white sands of Grand Anse Beach – a two-mile stretch that's consistently named among the world's best by those in the know.

The postcode may steal the show but the supporting cast's pretty impressive, too. A huge tropical pool and a boutique spa are two of the top highlights here.

Key Facilities

- 1 pool 1 bar 1 restaurant Oliver's Restaurant
- Free Wi-Fi Nutmeg Pod Activity Centre for Kids
- Evening entertainment programme Janissa Spa*

- Beachfront location 5.5km from the airport
- 3.5km from Grenada Golf & Country Club

Transfer time: 20 minutes by coach from Maurice Bishop Airport

Rooms

All rooms here come with air-conditioning, Nespresso® machine, a fully stocked mini-bar, safe and audio dock. They are all paired with either a balcony or terrace, which can be upgraded to include their own private plunge pool.

Number of rooms: 64

Your service at this hotel

Holidays here come with 24/7 support on the TUI app and by phone



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View online











Coyaba Beach Resort

THE LIME GRENADA





11111 (a) 4.3/5 Based on 1592 reviews

The hotel's got a pool with a swim-up bar in the middle of its grounds. And when you reach the beach, you'll see that the shoreline's dotted with sunloungers, sailing boats and kayaks – ideal for relaxing or getting out on the water.

Elsewhere, there's a spa and a tennis court to try out. Authentic Grenadian cuisine is on the menu in Arawakabana Restaurant, and you can tuck in to freshly grilled meats at the poolside eatery, Carbet.

Key Facilities

• 1 pool • 3 bars • 2 restaurants • Free Wi-Fi • Spa treatments*

Location

• On the beach in Grand Anse • Close to bars, shops and restaurants • 6.5km to St. George's

Transfer time: 20 minutes by coach from Maurice Bishop Airport

All rooms come with a balcony or terrace, airconditioning, a TV with cable channels, tea & coffeemaking facilities, a mini-fridge, safe and a hairdryer.

Number of rooms: 80

Your service at this hotel

Holidays here come with 24/7 support on the TUI app and by phone

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View online











Mount Cinnamon Resort & Beach Club

THE LIME GRENADA

11111 (a) (b) (b) (c) (c)

Tucked into jungle-clad hillside overlooking Grand Anse Beach, this hotel in Grenada puts both location and luxury at the top of the pile. You're a five-minute walk from the sand, and a 10-minute drive from the capital, St George's.

The accommodation's on the swish side, with panoramic sea views and spacious verandas up for grabs. There's also a pair of restaurants that use local ingredients, plus a hotel-run kids' club and a playground for little ones.

Key Facilities

• 1 pool • 2 bars • 2 restaurants • Entertainment programme • Cinnamon Spa*

Location

- Beachfront location 50m to the resort centre
- 2km to Port Louis

Transfer time: 35 minutes by coach from Maurice Bishop Airport

Rooms

Cinnamon Junior Suites here offer plenty of space for two people. Each one features free Wi-Fi, air-conditioning, a shower, and a balcony. If there's more of you, try out the spacious 1 Bedroom Villa with Sea View and Balcony, or the Hacienda Suite with Sea View and Balcony, which can both sleep up to four.

Number of rooms: 36

Your service at this hotel

Holidays here come with **24/7 support on the TUI** app and by phone

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View online



Board Options

• All Inclusive • Half Board • Bed & Breakfast



Tobago

Holidays to Tobago go off the beaten track, and introduce you to one of the Caribbean's last unspoiled islands. Uncharted rainforests, barely trodden beaches and traditional tastes set the tone.

Crowd-free Caribbean

Tobago breaks away from the main Caribbean crowd. You'll see similarities in the tropical scenery and the temperature gauge, but it keeps a much lower profile than its counterparts. Sprawling hotels and gourmet restaurants haven't found their way to these sun-kissed shores, so there's a real authentic appeal. From tried-and-tested local cuisine to barely disturbed rainforests, you'll witness island life without the make-up.

Castaway beaches

The beaches here come without any frills, so you can expect breeze-ruffled palm trees studded into caramel-coloured sands. Stretches like Englishman's Bay will have you feeling like you're on an uninhabited island, and nesting leatherback turtles are the most likely companions. Elsewhere, snorkellers head to Buccoo Reef to get close to colourful patches of coral and schools of tropical fish.

Local living

Because of Tobago's low-key reputation, local life still ticks along as though the tourists weren't there. Fishing boats bob off the shores of the smaller beaches, and the catch of the day's usually cooked up later by a beachfront grill. That's just the tip of the iceberg when it comes to mealtimes, too. Traditional options dominate the menu, from steaming bowls of curried crab and dumplings to spicy shrimp-stuffed roti flatbreads.

Rainforests and ruins

Head to the island's northern half, and almost all traces of human life seem to disappear. The misty slopes of the Main Ridge Forest Reserve are blanketed by dense rainforest, with dainty hamlets perched along the neighbouring coastlines. The wildlife beneath the canopy's quite something, too – rare hummingbirds flutter between gramophone-style flower heads, and armadillos shuffle along the forest floor. The whole lot's capped by Argyle Falls – Tobago's prettiest cascading waterway.



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Download the TUI app











Timezone 10 hrs GMT - 4



Weather

Tobago stays toasty throughout the year, with average temperatures of 25°C. Head here between January and April for when the tropical rainfall's least likely to be an issue – there's more chance of a downpour between June and November.



Did you know

Tobago only spans an area of 116 square miles, and its dinky size means you can explore the whole island in a day with a vehicle. We recommend driving through the Main Ridge Forest Reserve, and soaking up some island history by visiting forts and sugar factory ruins.

We fly from a wide range of regional airports, so chances are there'll be one near you. Take a look at our flight timetable at the back of this brochure for an at-a-glance guide to our flying programme.









Coco Reef Resort & Spa

CROWN POINT TOBAGO

Plus 60 000 4/5 Based on 1939 reviews

In terms of design, this place looks like a vintage plantation. The main building's styled like a Colonial townhouse. And you've got over 10 acres of first-class, palm-tree-filled gardens to explore.

You'll find the Coco Reef Resort on Tobago's southwest coast, in the suburbs of the town of Crown Point. Snorkelling and scuba diving – two of the island's most popular activities – headline the hotel's activities

Key Facilities

- 1 pool 2 bars 2 restaurants A la carte dining
- Free Wi-Fi in public areas Kids' club Evening entertainment programme • Spa*

Location

• On the beach • 2km to bars, restaurants and shops at Crown Point

Transfer time: 15 minutes by coach from A. N. R. Robinson Airport

All rooms come with a balcony or terrace, airconditioning, tea or coffee-making facilities, a mini-fridge, safe and a TV. An iron and ironing board - available upon request.

Number of rooms: 135

Your service at this hotel

Holidays here come with 24/7 support on the TUI app and by phone

Click the link or head to tui.co.uk for more info about our holidays, including up-to-date prices, hotel details and helpful videos.

View online



• Bed & Breakfast • All Inclusive









Tropikist Beach Hotel & Resort

CROWN POINT TOBAGO

1111 3.7/5 Based on 1532 reviews

You'll find this hotel perched on Tobago's southernmost tip. Pigeon Point Beach – one of the island's most popular strips of sand – is a 10-minute cab ride away. Further afield, you can reach the

island's capital, Scarborough, in 20 minutes' drive.

Facilities-wise, the two pools here steal the show. The biggest one's fitted with a swanky swim-up bar, while the other's a lot deeper, so it's perfect for scuba diving lessons*. And, as if that's not enough, the pool courtyard looks out over a secluded beach.

Key Facilities

• 2 pools • 1 kids' pool • 1 bar • 2 restaurants • Free Wi-Fi • Evening entertainment programme

Location

- On the seafront with the nearest beach 250m away
- \bullet 600m to the airport \bullet 3km to the nearest bars and restaurants

Transfer time: 5 minutes by coach from A. N. R. Robinson Airport

Rooms

Rooms sleep up to four and have a TV, a safe and a mini-fridge. Standard doubles have a garden view or pool view, while the deluxe junior suites have both a **pool view and sea view**.

Number of rooms: 53

Your service at this hotel

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View online













Starfish Tobago

SCARBOROUGH TOBAGO







3.5/5 Based on 1692 reviews

This place is planted next-door to Turtle Beach – a quiet, sandy bay edged by palm trees. You can walk to the town centre's historic sites, like Fort James, Mystery Tombstone and the Courland Monument, in about half an hour.

The pool's a lagoon-shaped number complete with a swim-up bar, plenty of sunloungers, and widescreen sea views. Food-wise, you can choose from the main buffet place, three snack bars, or the traditional restaurant, which lines up an á la carte menu.

Key Facilities

- 1 pool 1 kids' pool 3 bars 3 restaurants
- A la carte dining Free Wi-Fi Kids' club

Location

- Beachfront location 6km to argyle waterfall
- 8km to the city centre

Transfer time: 40 minutes by coach from A. N. R. Robinson Airport

All rooms are equipped with free Wi-Fi, a flatscreen TV, a safe, air-con, a hairdryer, and offer up seaview's. For a bit extra, or if there's a few more of you, try out a deluxe double room.

Number of rooms: 125

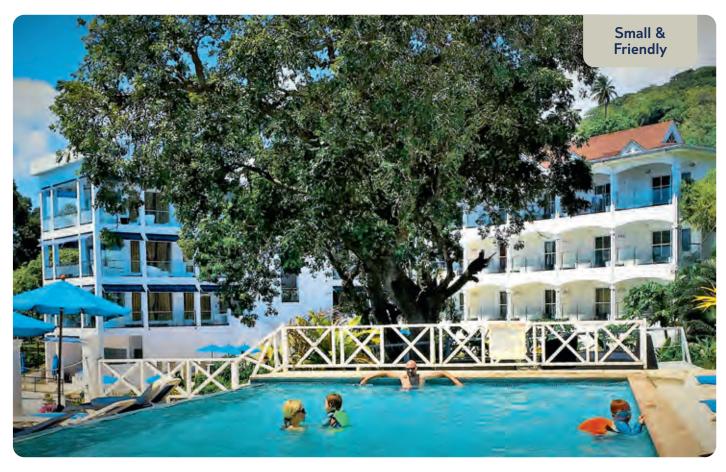
Your service at this hotel

Holidays here come with 24/7 support on the TUI app and by phone

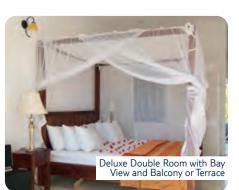
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View online











Bacolet Beach Club

SCARBOROUGH TOBAGO

3.9/5 Based on 577 reviews

You'll find this hotel planted on Tobago's south-west coast, a 5-minute cab ride from the island's capital, Scarborough. You can get to know the city's colourful waterfront during one of the hotel's island tours*.

Looks-wise, the whole place is wrapped in a ribbon of thick greenery, giving it a tucked-away feel. Write-home-about features include a trio of pools, surrounded by loads of space to flake out.

Key Facilities

• 3 pools • 2 bars • 1 restaurant • Free Wi-Fi • Spa*

• By the beach • 1.5km to Scarborough • 16km to the airport

Transfer time: 40 minutes by coach from A. N. R. Robinson Airport

Rooms

Double rooms here come with a balcony or terrace with a bay view. There's also air-conditioning, Wi-Fi, a TV, tea and coffee-making facilities and a hairdryer. You can opt for a **suite** to have a large balcony with sunbeds and a garden view.

Number of rooms: 50

Your service at this hotel

Holidays here come with 24/7 support on the TUI app and by phone

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View online



Board Options

• Bed & Breakfast • Half Board • Full Board • All Inclusive









Half Moon Blue

SCARBOROUGH TOBAGO







3.7/5 Based on 152 reviews

This place is pitched on a hillside, a five-minute drive from the centre of Scarborough. Stays here come with access to a private beach — to get to the sand, you just need to head across the road to the Bacolet Beach Club hotel and follow the steps down to the shoreline.

You can still make the most of the views back at base, with the infinity pool getting its own share of sea views. It's the same story in the hotel's restaurant next door – it's made up of three tiers, with panoramic views of the water on each one.

Key Facilities

• 1 pool • 1 bar • 1 restaurant • Free Wi-Fi

• Located on a private bay • 1km from Scarborough town centre and port • 10km from Argyle Waterfalls Transfer time: 35 minutes by coach from A. N. R. Robinson Airport

Rooms

Rooms here sleep 3 and come with air-conditioning, a safe, minibar*, TV and Wi-Fi. You can opt to upgrade to a junior suite, same size and amenities as a double ${\bf room}$ but it's on the top floor – which is one floor above ground floor.

Number of rooms: 9

Your service at this hotel

Holidays here come with 24/7 support on the TUI app and by phone

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View online



Board Options

• All Inclusive • Full Board • Half Board • Bed & Breakfast

Tour information

Important information for all destinations

PLEASE NOTE

- All charges and visa requirements are subject to change.
- For all passport, visa and health requirements, please consult the Foreign, Commonwealth & Development Office Website – www.gov.uk/foreign-travel-advice.
- It is the responsibility of all passengers to
 ensure that prior to travel they have taken the
 necessary health precautions applicable to their
 chosen destination. Advice about destinations
 can change, therefore please consult with your
 doctor at least 2 months before your departure,
 as some treatments (e.g. malaria) should begin
 well in advance of travel. For late bookings within
 3 weeks of departure, please consult with your
 doctor before booking your holiday.
- American Express Traveller Cheque Cards cannot be used in all longhaul destinations. Please check with your holiday advisor.
- Tour itineraries and days of departure may be subject to change and in some circumstances it may be necessary to use alternative hotels of a similar standard in the same resort.
- We will advise the latest known itinerary and latest known hotels prior to departure, and we will endeavour to let you know of any changes, however due to operational reasons hotel changes and itinerary changes can take place at any time prior to departure or whilst you are in resort. For this reason, we do not recommend you book any hotel extras or upgrades directly with the hotel until you are in resort. Our team in resort will advise of any changes.
- The star rating of each hotel or accommodation included will be shown when confirming your tour within the tour itinerary.
- During periods of low occupancy, some facilities and amenities may be unavailable.
- During quieter periods, some accommodation may hold business conferences.
- During March and June, the resorts are often very busy with Spring Break students. This usually happens in the USA and Mexico.
- To make the most of each day, there may be a number of early starts on the tours.
- Some tours cover long distances on certain days, however there will be short stops at points, and the journeys are very rewarding.

- Guests are advised to pack suitable attire for the tour and the season, including sturdy walking shoes and warm clothes for higher altitudes.
- Lots of our tours are child-friendly, but there are a few that aren't available to children. You can check the 'important information' section of your chosen tour itinerary for details on age restrictions.
- English-speaking guides are used on the majority
 of tours, with the exception of our small boat
 cruises where the onboard crew will be there
 to assist you our self-drive tours, and a small
 number of our standard tours. We state in the
 tour itinerary whether a guide is included.
- Tour group sizes will be up to 56 customers.
 The exact number is stated on the individual tour itinerary.
- Most tours include: all road transportation, applicable entrance fees, tour listed transfers and listed excursions. Please check with one of the TUI team or on our website before you book about what's included in your tour.
- Some touring groups are shared with other multi-national travellers, however the programme will be delivered in English.
- Optional excursions are available for most tours at an extra charge, and are sometimes shared with other multi-national travellers not on your TUI Tour. Optional excursions can be pre-booked during your initial tour booking as well as in destination. Some tours will offer these optional excursions whilst in destination only, where indicated.

- Beverages, tips and gratuities are not included.
- If you're on a safari and some other specialist tours your luggage allowance could be reduced.
 This will be clearly stated at the time you book, and will be available in your customer documents.
- Any customers booking a tour/twin centre involving an internal flight will be required to provide their full passenger names at time of booking, as they appear on their passports.
- Several destinations will require your passport information in advance. When booking your tour we will advise you on how to submit this information, if it's relevant for the destination you are travelling to.

HURRICANES AND TROPICAL STORMS

The Caribbean, USA and Mexico are occasionally affected by tropical storms and hurricanes between June - November. Such storms can blow up quickly and it is impossible to predict their path or duration more than three to four days in advance, often less.

South East Asia may be affected by a monsoon season, typically between May - September.

If a storm is forecast for one of our holiday destinations we monitor all activity through various websites and information received from local and international experts. We follow the advice of the FCDO and work with the Federation of Tour Operators in resort to ensure that customer safety is foremost if there is hurricane activity during your holiday.





For more information call **0204 578 0994*** or email **tours@tui.co.uk**

*Calls to 020 numbers cost the standard rate from UK landlines, but calls from mobiles may be higher. Check with your network provider.

Take to the skies

Flights for most TUI holidays are with our very own airline, which means a seamless experience from the moment you step on board. Here's what you can expect...





Fly from 21 UK airports

It's easy to find a flight that takes off near you.



Flexible flight times

We've got flight times and holiday durations to suit you.



70+ destinations

We fly to more than 70 worldwide destinations.



Easy airport experience

We offer day-before and self-service bag drop on eligible flights.

Flying short and mid-haul

Our short and mid-haul flights are less than seven hours long. In the summer, you can fly from more than 21 UK airports to destinations like Spain, Greece and Italy.

Family-friendly flying

Our cabin crew are experts when it comes to looking after little ones in the sky, and they're always on hand to help.

Food and drink

On board, you can buy a range of food and drinks, including hot and cold snacks. If you're flying to Lapland, you'll get a free meal, with a hot drink.

Luggage allowance

Your luggage allowance ranges from 20kg to 25kg, depending on the type of holiday you've booked. And, you get 10kg hand luggage. Children under two get 10kg hold allowance*. You can also pool your luggage allowance with others on your booking – but each individual bag can't weigh more than 25kg. You've also got the option of purchasing an extra 5kg or 10kg of luggage allowance per passenger.



Flying long-haul

Long-haul TUI flights – of seven hours or more – take place on our 787 Dreamliners⁺.

In-flight entertainment

All our long-haul flights — which are over seven hours long — set you up with seatback screens, featuring on-demand TV programmes, movies and games.

Food and drink

Free meals are included with all our long-haul flights. We'll also pass through the cabin with a free bar service offering soft, hot and alcoholic drinks of your choice.

Luggage allowance

On long-haul flights, 20kg of hold luggage comes as standard, along with 10kg hand luggage. If you need to, you can add checked-in luggage for an extra charge on selected flights.

And if you've upgraded to Premium on long-haul flights with TUI Airways, you'll also get 25kg* of luggage, regardless of the holiday type.



Fly Premium

Premium is available to book on long-haul TUI flights. If you've upgraded to Premium on long-haul flights with TUI Airways, you'll get 25kg of checked-in luggage and 10kg of hand luggage.

Premium benefits include:

- Airport lounge on departure, priority boarding with a welcome glass of bubbly, and a second lighter meal on your flight
- A priority bag-drop at the airport and fast-track through security
- A bigger 38-inch seat pitch with footrests and adjustable headrests in a separate cabin
- A pillow and a blanket on outward and return flights, and a Rituals[®] amenity kit on your outward flight

Prices start from just £399 return per person.

Flying with other airlines

We've teamed up with leading airlines to give you even more holiday choice.



More destinations

We know that hunting for a holiday is much easier when you've got more choice. That's why we work with over 20 other airlines, to provide you with the exact dates, airports and durations that you want. Flexible flying also means we can open to the door to a variety of holiday hotpots, from Mykonos and Zanzibar to the Maldives and Antigua.



TUI service as standard

While you're away, it goes without saying that the high-standard service you've come to expect from TUI will still be present and correct. Your holiday is still ATOL protected, too. And who you're flying with doesn't affect the support you'll get from us while you're away – you can get in touch with us around the clock if you need to.



Airline partners

We package up holidays with airlines we trust, as well as our own award-winning TUI Airways fleet. All the partner airlines we use have met the same rigorous international safety standards as TUI Airways.



Seats & extras



Your seat on the plane

Your seats will be allocated to you when you check in. If you're travelling with a child under the age of 12, we'll make sure they're sat with at least one adult in your party – sat with means next to, across an aisle, or in front or behind.



Select your seat

Choose your exact seats from a plan of the plane by opting for our Select Your Seat service. You can add this on at the time of booking, or afterwards.



Seat upgrades

Extra Legroom Seats give from two extra inches on your seat pitch, and Extra Space Seats can be booked for adults – these come with extra legroom, taking your total space to 32 inches. You can opt for either of these at the time of booking or afterwards.

^{*}Not included if you book flights only

Flight Guide An at-a-glance guide to our flying programme		Approx flight duration**	Gatwick	Luton	Stansted	Norwich	Southampton	Bournemouth	Exeter	
Departures from November 202	25 to April 2026									
DOMINICAN REPUBLIC	Punta Cana	8¾ hrs	W*, Sa*, Su*							
	La Romana	9 hrs	Tu							
JAMAICA	Montego Bay	10 hrs	M*, Th*, F*							
BARBADOS	Bridgetown	8½ hrs	Th, Su*							
MEXICO	Cancun	10¼ hrs	M*, Tu*, Th*, F*, Su*							
Departures from May 2026 to C	october 2026									
DOMINICAN REPUBLIC	Punta Cana	8¾ hrs	W*, Th*, Sa*, Su*							
JAMICA	Montego Bay	10 hrs	M*, Th*, F*							
MEXICO	Cancun	10 hrs	M*, Tu*, Th*, F*							



^{* 10} and 11 nights available. ** Approx. flying time based on Gatwick departure. †† An Airport Development Fee (ADF) will be charged at Norwich airport, payable per passenger on departure. The ADF is £10 per adult, children under 16 years are free. For more information visit www.norwichairport.co.uk.

East Midlands	Birmingham	Leeds Bradford	Bristol	Cardiff	Manchester	Humberside	Durham Tees Valley	Newcastle	Glasgow	Edinburgh	Inverness	Aberdeen
					M*, Tu*, Th*, F*							
	Tu				Tu				Tu			
	Tu*, Sa*				W*, Su*							
	Th*, Su			Th, Su	Th, Su*			Th, Su	Th, Su			
	W*, Sa*, Su*			М	M*, W*, Th*, F*, Sa*, Su*			М				
	M*, F*				M*, Tu*, F*, Sa*							
	Tu*, Sa*				W*, Su*							
	W*, Su*				M*, Tu*, W*, Th*, Sa*, Su*			M*, F*	W*, Sa*, Su			



We understand the small print is the last thing anyone wants to read. But we believe it's really important to be clear in the information we give you. This A-Z outlines to what extent we would be liable, if at all. If any part of this guide isn't valid or can't be enforced, the rest will still apply. Not everything here will apply to you but a lot of it will so you'll need to read this guide before you book. You'll also need to read Our Agreement With You and Your Agreement With Us. Together, they explain every aspect of your holiday. If you need information in another format, do contact our Assisted Travel team on 0800 145 6920. In line with EU regulations, we need to let you know who you'll be

flying with, as your holiday package flights may not be with TUI. You'll see which airline is included in your package as part of your booking journey, and we'll also let you know who the airline is when we send your tickets. If there are changes after that point, we'll tell you before you check in or at the boarding gate. When you come across anything to do with flights in this guide, we'll usually be talking about flights with TUI. So if you're flying with another airline, you'll need to check their conditions, too. From time to time, we need to change airlines or plane types but this isn't classed as a 'Major Change' to your holiday.

A La Carte The Select Your Seat benefit that comes with A La Carte holidays is only available if you're flying with TUI and you book at least 3 days in advance. Please note, A La Carte benefits will not be available if you're combining your stay in an A La Carte hotel with a tour, or a stay in another hotel. See **Transfers** for more information.

Accessibility Here at TUI, we want to make travelling as easy as possible. That's whether you or someone you're travelling with has access needs, reduced mobility or a disability, including non-visible ones, and neurodiversity. We know holiday planning can be stressful if you're relying on the hotel's accessibility details being available before booking. So, we've partnered with AccessAble to bring you Detailed Access Guides for our most popular hotels, so you can check if they meet your individual needs. You can view these at accessable.co.uk/tui.

Whether you book your holiday in one of our TUI Stores, or make your booking online, our friendly and knowledgeable Assisted Travel Team are on hand to make sure your holiday's right for you. Give the team a call for free on 0800 145 6920. If you're a British Sign Language (BSL) user, you can also contact us via SignLive. Or, for more on accessible holidays, head over to our assisted travel page at tui.co.uk.

Accuracy We published our latest brochures in July 2025. Our prices and information in those brochures were accurate on that date but they may have changed since then. We always check our properties regularly to make sure we're giving you accurate information and we'll tell you of any changes we know about when you book. If you've already booked, we'll tell you about any major changes we're aware of as soon as we can. Bear in mind public holidays and religious festivals affect whether or not facilities are available. Also, it may be the case some facilities aren't managed directly by the hotel and they could close without notice.

Adjacent Rooms These are two rooms next to each other and usually share some facilities, such as an entrance or a bathroom. They're available at selected accommodation and for a small supplement. The facilities can vary so check the individual hotel description. When you're booking, the room description will have ADJ next to it. Depending on where you're staying, you may need to book two rooms to get this room type. Please ask when you

Adult Properties These are hotels that cater really well for adults in terms of facilities and destination. They include our adults only TUI BLUE hotels, where the minimum age is 16, and our Exclusively for Adults ranges, where the minimum age is 16 or 18. You must not book children to stay at any of these hotels under any circumstances as bookings for children will not be accepted. If you see a Scene logo, it means the hotel is recommended for adults only. At least one member of your group needs to be 18 or over. Any members of your party who are under 18 will need to give us a letter of consent from their parent or legal guardian when booking. They'll need to take this letter with them when they travel, too.

For adults-only hotels in Mexico and the Dominican Republic, the minimum age accepted for all travelling on the booking is 18

Advanced Passenger Information So that you can travel, it may be mandatory (as required by government authorities before or at the point(s) of departure and/or destination) to disclose and process your personal data for immigration, border control, security and anti-terrorism purposes, or any other purposes which they determine appropriate. Some countries will only permit travel if you provide your Advance Passenger Information or API (for example Caricom API Data and US Secure Flight Data) to the airline before your departure.

Some or all of the Caricom states have entered into an agreement with the USA whereby advance passenger data, required by and provided to Caricom states for border security purposes, will be passed to the USA Department for Homeland Security for processing on behalf of those Caricom states. Please see the Caricom website for more details.

The Transportation Security Administration (TSA) requires you to

provide your full name, date of birth and gender for the purpose of watch list screening. You may also provide your Redress Number (as well as a Known Traveler Number), if available. Failure to provide details may result in denial of transport or denial of authority to enter the boarding area. TSA may share information you provide with law enforcement or intelligence agencies or others under its published system of records notice. Please see the TSA website for more details.

These requirements may differ depending on your destination and you are advised to check. Even if not mandatory, we may assist where appropriate.

You'll need your booking reference number, the lead passenger's surname and your date of departure to access the site

Age Ranges No under-18s can travel on their own. For our hotels, 2 to 12-year-olds are classed as children unless we say otherwise. For self-catering properties and any type of property in Florida, it's 2 to 16 inclusive.

Air-conditioning This may depend on the time of year and be subject to hotelier discretion. Also, you may have to pay for it when you get there.

Airline Rules Charter airlines aren't allowed to carry certain nationals to and from their country of origin. This is due to licensing law restrictions with overseas aviation authorities. The current licensing laws, as of 15th November 2010, do not allow TUI Group airlines to carry nationals of the following countries on their operating routes – Brazil, Kenya, and Morocco. Some other restrictions also apply...

- Cuban nationals may travel to any international Cuban airport, except Cayo Largo and Cayo Coco, and must be travelling as part of an inclusive tour package.

 Indian and Turkish passport holders can only travel on inclusive
- tour package arrangements. Please check with your embassy or consulate before you book.
- Elf you're going to Goa, Kerala and Sri Lanka, on an Indian,
 Pakistani, Sri Lankan, Nepalese or Bangladeshi passport you
 can't fly on British charter flights. This travel restriction doesn't
 apply if you have a Pakistani, Sri Lankan, Nepalese or Bangladeshi passport but your spouse has a foreign - non-Indian – passport.

Airport Assistance See Assisted Travel.

Airport Hotels and Parking - UK The companies that provide the hotels and car parks will have their own terms of use which will also apply to you. We can get you a copy of these if you need one, just ask.

If you don't follow the instructions we give you, we may not be able to refund you any additional costs you're charged as a result. Any parking is at your own risk, so we ask that you don't keep any valuables in your car. You should be prepared to leave your keys with car park staff as this may be necessary. If you have a larger-than-average vehicle or a motorbike, please contact us to check that the car park can accommodate it without an additional charge. When you travel, take your booking confirmation with you as it contains instructions on what you need to do. If you have any problems on the day, please let the hotel or car park know so they can help you. If you don't let them know, we may not be able to help you later on. If you're parking and you arrive before the day and time shown on your confirmation, or stay later than planned, you may be charged for the extra parking at the car park's normal price. If you leave earlier than planned, we won't refund any of the

You can amend or cancel any time up until a minute to midnight. the day before you arrive at the airport, free of charge. So, if you fly on the 2nd, you'd need to cancel by 23:59 on the 1st. If you cancel in time, you will be refunded what you've paid for the hotel and parking. If you don't cancel in time you will not be refunded any amounts paid for the hotel and parking and we will retain this as a cancellation charge.

Airport Lounges You can pay for UK airport lounge access after you've booked, subject to availability. You can do this via a TUI Holiday Store, Manage My Booking or by logging into your Customer Account.

Airport Service In most airports overseas, our Travel Experts aren't allowed past check-in or into the arrivals hall but we will have staff waiting to greet you outside the airport.

Alcohol During your flight with us, you can only drink the alcohol that our staff serve you.

All Inclusive Hotels You may need to wear a wristband or carry some ID to get the benefits of your package. For a full description of what's included, check the hotel description. Times for inclusive drinks, meals and snacks vary. Your All Inclusive package may not include bottled water, imported drinks, à la carte meals, or some speciality dishes. Some restaurants expect you to reserve a table and will be subject to availability. Not all bars and restaurants operate on an All Inclusive basis. Also, there may be cash bars once All Inclusive bars close. Bear in mind, under-18s won't be served alcohol.

You should also be aware that we, and the hotels, may confiscate wristbands and IDs from guests who abuse the All Inclusive

You may be charged for motorised sports, and there are time limits or age and experience restrictions on some of these activities. You may have to pay a deposit to hire equipment. Things like classes and beauty treatments may be included in the price but there'll be a limit on how many sessions you can take. Safety deposit boxes may not be included and you'll need to pay for things like telephone calls and excursions.

All Inclusive packages end when you check out of your room. In some cases you can pay to keep using the facilities. If there's a delay to your flight home and you have to spend extra time in the resort, any refreshments will be in line with the airline's instructions - not the board basis of your hotel.

One last thing, you may find timings will change for things like happy hours in bars and dining times.

Amenities Lots of things you come across in resort will be quite different to what you've come to expect at home, like roads, power and water, for instance. If there's a prolonged drought, it might interrupt water supplies. In summer, there's often more demand on water, which means the pressure can drop, disrupting water heaters. You may also find in some destinations you won't be able to flush toilet paper down the toilet.

Artist Impressions These, together with any computer-generated images, are there to give you an idea of how the property will look – they're not replicas of the finished building.

Assisted Travel If you or anyone you're travelling with has a

disability, is less mobile, has a vision or hearing impairment, or is undergoing medical treatment and needs support, contact our Assisted Travel Team - their number is at the end of this guide Our colleagues can advise you which holidays are more suitable and meet your requirements. Also, if you've got any medical or dietary needs, they will do their best to help

Assisted Travel at the Airport Assistance teams will be on hand at the airport, once notified of the request for assistance. Assistance is given at the designated points inside and outside terminal buildings. Assistance can include moving across various areas within the airport (e.g. check-in counter, toilet facilities and the luggage hall). And you can be assisted to the aircraft as well as boarding it. You can highlight to the Assisted Travel Team what type of assistance, and in which part of the airport experience, is needed.

Assisted Travel on Your Flight If you or a member of has a disability, uses a mobility aid, can't walk, or has difficulty climbing stairs, you should notify us of your assistance needs before travel. You can do this by contacting our Assisted Travel Team. You are strongly advised to contact us at least 48 hours before your departure.

Assisted Travel on Transfers If you aren't able to use our coach transfers, we can arrange an adapted transfer, if you tell us in advance by contacting our Assisted Travel Team. See **Medical** Conditions & Wheelchairs.

BabyClub These are available at selected TUI BLUE and Sensatori by TUI BLUE hotels, and selected properties with TUI Kids' Clubs. There is always a minimum of one NNEB, CACHE or equivalent qualified staff member present. Trained staff look after under-threes for two-hour sessions throughout the day. Sessions in BabyClub are at an additional charge and can be booked in

Bear in mind, wherever the BabyClub, if your child's ill, they won't be accepted in the club. Also, you'll need to supply your own nappies and prepared feeds.

We can't guarantee standards at BabyClubs that aren't run by us. Baby Equipment If you're travelling to one of our selected TUI BLUE or Sensatori by TUI BLUE hotels, or a Holiday Village resort, you can book a baby equipment pack, including highchair, changing mat, bottle warmer, steriliser, food blender, baby bath, stroller, playpen and UV sun tent. They are available to book before travel, or you can when in resort, subject to availability.

Balconies If the description refers to a French or Juliette balcony, this means that your room will have glass doors but you won't necessarily be able to go out onto the balcony as it'll be shallow in depth.

depth. If you're on the ground floor, you'll get a terrace instead of a balcony, even if it says 'BL' or 'balcony' on your booking confirmation. Health and safety restrictions mean some hotels or apartments may not put you on a high floor if you have small children. Even if you're on a low floor, make sure you never leave your children unattended on your balcony.

Banned Airlines To improve safety, the European Commission has banned some airlines from operating in European airspace. In line with EU directive (EC) no. 2111/2005, Article 9, we need to make you aware of the list of banned airlines. To view the list of airlines that are subject to an operating ban within the European Community, visit https://transport.ec.europa.eu/transport-themes/eu-air-safety-list_en

Bars If a hotel has a bar, you may well hear some noise - even outside normal licensing hours.

Beaches Many of the beaches in our resorts have been awarded the Foundation for Environmental Education's Blue Flag. The programme awards beaches and marinas that meet its high standards of hygiene, cleanliness, safety and environmental management. For details, visit www.blueflag.org.

When you're on the beach, make sure you check any flag warning systems and take local conditions into account, particularly things like undercurrents and tides. You'll also need to supervise children at all times as most beaches won't have a lifeguard.

Some beaches in Mexico and the Caribbean may experience an increased level of seaweed from time to time. This is known as sargassum, and is a natural occurrence which can change on a daily basis influenced by weather patterns and sea currents. Hotels which are affected work hard to clear the seaweed so you can continue to enjoy the beach during your holiday. The situation can change day to day due to nature, wildlife and local laws. You may find that public beaches are closed at certain times, particularly in low season. Beach closures are carried out by local authorities so are beyond our control. One more thing, you may need to pay to use some beaches, especially in Italy.

Building Work From time to time, building work is unavoidable, particularly where hotels are open all year round, and it can be noisy. If we're aware of any work, we'll let you know as soon as possible if we think it'll affect your holiday. This can be difficult as we don't control the work and we're not always told when it'll happen and how long it will last. But if we think it'll have a significant effect, you'll have the option of a refund or an alternative holiday, as outlined under 'Major changes to you holiday' in Our Agreement With You.

Bungalows If the description of your accommodation refers to a bungalow, this means that you may be located in an accommodation block within an annexe building separate from the main building which may not necessarily be single storey or detached.

Car Hire

Car nire
Some of our holidays offer the option to upgrade to car hire. You
can upgrade to include car hire by selecting car hire as your
transfer option at the point of booking your package holiday. If you
choose to book car hire, this will be with Enterprise for the
majority of Greek islands, Alfa Car Hire for Paxos, Reflections Travel for Meganisi, and Europear for the rest of Europe. Your contract will be with them rather than us, so please make sure you check their terms and conditions. These vary by country - for more information, see www.europcar.co.uk, www.enterprise.co.uk, www.reflections-travel.com or www.alfacarhirepaxos.com. In some destinations, we may use an alternative hire car supplier. If this is the case, we'll tell you about it and any new terms and conditions. For an additional charge you may request an upgrade to a larger or more luxury vehicle prior to departure, subject to availability.

Your hire car includes unlimited mileage, Collision Damage Waiver (CDW), Theft Waiver (THW), 3rd-party liability cover, airport and local surcharges, local government tax, 24/7 breakdown service and airport pick-up.

Europcar offer a pre-registration service on their website http://tourops.europcar.co.uk/. We recommend you complete this form to minimise the waiting time for your car upon arrival at your destination. This should be completed at least 48 hours prior to your departure from the UK. You'll need your drivers licence details, passport details, holiday reference number and driver's credit card details – for reference only - to pre-register.

General Conditions All rentals follow the hire car supplier's rental terms and conditions and these follow local laws. If you don't meet all the terms of the rental agreement or break any of the terms e.g. through negligence or driving under the influence of alcohol or drugs, you'll not be covered by the insurance. This means that you may be responsible for any costs of repairing or replacing the car and any other costs the hire car supplier incurs if the car is lost, damaged or stolen. Driving on unpaved roads is not allowed unless these roads are the access tracks to your holiday accommodation. tnese roads are the access tracks to your nollday accommodation.

Costs such as petrol, parking charges, toll fees, traffic fines and garage costs are not included in your hire cost. If you return the car late, you'll have to pay extra rental charges, charged at the local daily rate. The hire car supplier does not take responsibility for the fitting of child or baby seats to any car. All taxes are subject to government policy changes. If you cancel your car rental at any time up to 7 days before your departure you'll have to pay a cancellation fee of \pounds 15. If you cancel your car rental within 7 days of your departure, the full amount of the rental will be charged. Bookable car rental is only available if you book more than 7 days before your departure date.

Deposits You will be asked to leave an imprint of the named driver's valid major credit card – not debit card – to cover security based on the basic hire cost, plus CDW and THW excess charges, petrol, toll fees and extra days you book locally. This will vary depending on the type of rental car and by destination. This amount will be held on your credit card and released on the safe return of the fully-fuelled car. If you rent 2 cars, a separate credit card in the name of the driver is required. For larger cars a second credit card imprint may be required.

Insurance CDW and THW cover your responsibility for loss of, damage, theft, attempted theft or vandalism to the car. The cover will only apply if you meet all the terms of the rental agreement. You may have to pay insurance excess charges towards any claim. This amount may vary by country or car group. Insurance to reduce the excess charges can be taken out where available for an extra fee, this is called an 'excess waiver'. Insurance does not cover tyres, windscreens, the roof, the underside or interior of the car and towing charges. You may, therefore, be liable for damage to these items. Insurance does not cover loss or theft of personal belongings left in the car. Personal Effects Insurance covering contents of the car can be taken out for an extra fee where available. Personal Accident Insurance can be taken out for an extra fee, but is usually covered by your travel insurance policy. Out Of Hour Charges These will apply if you are collecting or returning a car, requesting delivery or collection of a car outside of the hire car supplier's locations opening hours. This will vary by

Drivers Documentation And Age Restrictions A full and valid original driver's licence in English that has been held for at least one year is required. In Malta, Gozo and Turkey, it's at least two years, and Cyprus and Croatia at least three. Photo card licences must be supported with a counterpart licence if applicable. A photocopy or fax copy of the licence won't be accepted. At the time of booking any endorsements to a driver's licence such as driving under the influence of drugs or alcohol and negligence should be advised to us. Your holiday documentation and passport are required when you pick up the car. All intended drivers must produce the appropriate documentation and sign the rental agreement. A car rental voucher will be issued along with your holiday documentation. The minimum rental age for the majority of destinations is 21 years, except in Turkey where it's 22. The maximum age for all countries is 70. There's usually an extra charge for drivers under 25

Additional Drivers Additional driver charges apply for 2 or more drivers. You must make any additional driver arrangements when you pick up the car. All drivers must meet the age and driving licence conditions explained in the documentation section. Only named drivers may drive the rental car.

 $\textbf{Extras}\ \mathsf{You}\ \mathsf{can}\ \mathsf{hire}\ \mathsf{infant}\ \mathsf{seats}\ \mathsf{and}\ \mathsf{roof}\ \mathsf{racks}\ \mathsf{when}\ \mathsf{you}\ \mathsf{get}$ there but numbers are limited.

Check-in

destination.

For Your Flight We recommend you arrive at the airport at least two hours before your scheduled departure time. For flights over seven hours, it's three hours before. Regardless of the length of your flight, you need to have completed check-in at least an hour before departure.

UK airlines need to carry out enhanced security screening from certain destinations for return flights to the United Kingdom. If this applies to your flight, you'll be told whilst you're on holiday as it may mean that you need to check in a bit earlier. You might need to be at the boarding gate earlier, too.

If we think you may be under the influence of alcohol or pose a threat to passengers or crew, you won't be able to fly. The same applies if you smoke, use insulting or abusive words before or applies it you strike, use instituting or audistive words before or after you board. If that happens, we won't be responsible for your holiday arrangements and we won't give you a refund, pay compensation, or cover any other costs. We may even seek compensation from you for any loss caused by your behaviour. This includes having to divert the plane.

It's also a criminal offence to cause disruption on board, so you may be prosecuted. Airlines may also share details about your behaviour with other airlines, which could affect your future trips. Online Check-in You'll be allocated your seats when you check in online. If you don't like the seats allocated, you can pay to select your seat. Sometimes we may need to change the seat allocated to you for operational or safety reasons or for persons with reduced mobility. Boarding cards must be printed on A4 paper and be clearly legible with no rips or tears. You must drop your bags off before bag drop closes, 45 minutes before your flight time. Just so you know, if you choose not to use our online check-in service, we reserve the right to charge a fee for airport check-in. Please also see Section 14 of Our Agreement with You and Yours with Us.

For Your Accommodation Check-in time is usually 3pm to 4pm for hotels, unless you're on a Villa Collection holiday when it's usually 2pm. Depending on when your flight arrives, you may miss a meal if you've booked All Inclusive, Half or Full Board. If your a friear if you've dooked an inclusive, and of full board. If you flight arrives late at night, this is classed as the first night of your holiday and your room will be ready when you arrive. If you arrive in the early hours of the morning the day after your flight departed, your room may not be available until the hotel's normal check-in time. You'll be able to use the hotel's facilities while you wait. And because you're checking in later on your first day you'll get to keep your room on the last day of your stay.

If you're staying in a villa and expecting to arrive after 7pm, you need to call the key holder with the rough time you expect to

arrive so you can make arrangements to collect the key. If you don't, you may not be able to get into the villa until the following dav.

For Your Accommodation On the last day of your holiday, you'll usually have to leave your room by mid-morning or noon. If you're in a villa, you may need to leave earlier. You'll be told the exact time when you get there. You may be able to keep your accommodation for longer, but there could be a charge. Depending on the time of your flight, you may miss a meal at your hotel. Also, you might not be able to use some of the facilities or take advantage of the full All Inclusive package.

If your flight leaves on or after midnight, you'll have to check out of your hotel room by midday the previous day. There'll usually be a courtesy room or apartment available for you where you can change and leave your bags until it's time to leave. You can pay for a late check—out room. They're normally available until 6pm that evening, but this varies from hotel to hotel. We recommend you book in advance as the hotel will allocate them on a first–come, first-served basis. You may be able to stay in the room you've had during your holiday, but you may have to move to another. The rooms will only be for you and your group to use, and will have beds and a private bathroom. Late check—out only covers the use of your room.

Child Prices Child prices are based on selected departures within the season dates, and will only apply to the cheapest room type that occupies children. Child prices are only available for the first and second child sharing a room with two full-fare-paying adults. Any more than two children on one booking pay the adult price, count towards room occupancy, and will pick up any applicable third or fourth adult reductions or occupancy discounts. You'll still pay full deposits, insurance, flight, room and board supplements, and any extras for all children travelling at a child price. Children qualifying for free or reduced child prices don't count towards group offers. Child prices only count towards room occupancy for self-catering and villa holidays.

You'll also need to pay a fee for an infant under the age of 2 on rou il also need to pay a ree for an infant under the age of 2 on the date of return travel. Please note, infant fees vary dependent on holiday type. If any children in your group turn 13 after you've booked but before – or during – your holiday, they'll need to pay the adult price, plus the amendment fee.

Child Protection We believe we have an important role to play in protecting children's rights everywhere. Our child protection policy applies both in the UK and abroad. We train our resort staff to identify situations where children may need protection and report them to the relevant organisations. We're signed up to the Child Protection Code www.thecode.org. This independent organisation monitors and supports our child protection activities. If you suspect any child is at risk on your holiday, please tell your Holiday Advisor or call Crimestoppers, anonymously, on 0800 555 111. For more information, visit https://www.tui.co.uk/editorial/ child-protection.html.

Conditions Of Carriage When you travel by air or river, your journey may be subject to certain international conventions journey may be subject to certain international conventions including, but not limited to, the Warsaw and Strasbourg Conventions, and the Montreal Convention for air. By law we need to give you these in 'legal speak' to avoid any misinter-pretation. We can supply a full copy of these if you ask us to.

Montreal Convention This is a notice required by European Community Regulation (EC) No. 889/2002

Air carrier liability for passengers and their baggage This information notice summarises the liability rules applied by Community air carriers as required by Community legislation and the Montreal Convention.

Compensation In The Case Of Death Or Injury There are no financial limits to the liability for passenger injury or death. For damages up to 100,000 SDRs (approximately £96,000), the air carrier can't contest claims for compensation. Above that amount, the air carrier can defend itself against a claim by proving that it wasn't negligent or otherwise at fault.

Advance Payments If a passenger is killed or injured, the air carrier must make an advance payment, to cover immediate economic needs, within 15 days from the identification of the person entitled to compensation. In the event of death, this advance payment shall not be less than 16,000 SDRs (approximately £15,360).

Passenger Delays In case of passenger delay, the air carrier is liable for damage unless it took all reasonable measures to avoid the damage or it was impossible to take such measures. The liability for passenger delay is limited to 4,150 SDRs (approximately £3,980).

Baggage Delays In case of baggage delay, the air carrier is liable for damage unless it took all reasonable measures to avoid the damage or it was impossible to take such measures. The liability for baggage delay is limited to 1,000 SDRs (approximately £960). **Destruction, Loss Or Damage To Baggage** The air carrier is liable for destruction, loss or damage to baggage up to 1,000 SDRs (approximately £960). In the case of checked baggage, it's liable even if not at fault, unless the baggage was defective. In the case of unchecked baggage, the carrier is liable only if at fault.

Higher Limits For Baggage A passenger can benefit from a higher liability limit by making a special declaration at the latest at check-in and by paying a supplementary fee.

Complaints On Baggage If the baggage is damaged, delayed, lost or destroyed, the passenger must write and complain to the air carrier as soon as possible. In the case of damage to checked baggage, the passenger must write and complain within 7 days, and in the case of delay within 21 days, in both cases from the date on which the baggage was placed at the passenger's disposal **Liability Of Contracting And Actual Carriers** If the air carrier performing the flight is not the same as the contracting air carrier, the passenger has the right to address a complaint or to make a claim for damages against either. If the name or code of an air carrier is indicated on the ticket, that air carrier is the contracting

Time Limit For Action Any action in court to claim damages must be brought within 2 years from the date of arrival of the air or from the date on which the aircraft ought to have arrived. **Basis For The Information** The basis for the rules described basis for the information the basis for the rules described above is the Montreal Convention of 28 May 1999, which is implemented in the Community by Regulation (EC) No. 2027/97 (as amended by Regulation (EC) No. 889/2002) and national legislation of the Member States.

Cots There's usually room for one cot in all our hotel rooms, apartments or villas, but you'll need to check with us before you travel to make sure there will definitely be one available when you arrive. In some countries, such as Italy, you'll need to pay a daily charge to hire a cot. If you're staying in a villa in Florida, you'll need to pay to hire a cot by credit card, before you travel. If you decide to bring your own travel cot, bear in mind there's no extra luggage allowance for these and the airline will charge extra if you go over your limit.

Crèches See BabyClub Customer Welfare See Assisted Travel

Data Protection All details provided by you will be held by us and used in accordance with our Privacy Notice. We will process personal data about you and members of your party so that we can manage your account or booking, provide you with our products, services and/or any other travel arrangements booked with us. By providing other people's personal data, you must be sure that they agree to share their data with us and, where appropriate, they understand how their personal data may be used by us. For more information, please refer to our Privacy Notice available on our website or upon request in our stores

Delays Depending on airport facilities, we provide light

refreshments for a delay of 2 to 4 hours, a meal – or vouchers for a meal – for 4 to 8 hours, overnight accommodation for delays of

a meal – for 4 to 8 hours, overnight accommodation for delays of 8 to 12 hours if it's necessary and possible.

If a delay is longer than 5 hours, you can cancel your flight and we'll refund the flight part of your holiday. We'll only refund the whole cost of your holiday if we change or cancel your holiday. V set out exactly what this means in Our Agreement With You.

Deposits As well as the deposit you pay when you book, if you're deposit in an apartment or villa, you may also be asked to pay a deposit in local currency when you arrive. If you're on a Scene holiday, you may be asked to pay a deposit – in cash – even if you're in a hotel. Some hotels require a credit card swipe or cash deposit when you check in. Deposits cover all, or part of, the replacement costs for things being lost, broken or damaged. It's also to take care of any unusual cleaning charges. You'll get it back when you leave, or with an amount deducted if necessary. The property needs to be inspected before you leave. In some cases, your deposit will be returned to you by post. Unfortunately we can't accept responsibility for any disputes which may arise, although we'll try to help you to resolve them. You'll find details of the amount and type of deposit for each property on our website, or you can call us

See Low Deposit Offer for more details on the deposit you pay when you book.

Disability Assistance See Assisted Travel.

Dress Code Men may need to wear full-length trousers, shirts with sleeves, and shoes for dinner in most hotels and apartments. See Gala Meals for more details.

ESTA See Visas

Extra Charges The key aspects of your holiday will be included in the price when you book – see Prices for details. But it's important to point out you may have to pay extra for some things when you get there. For example, you might want to book an something from the minibar. You may also need to pay extra for sometring from the minibal. Tour may also need to pay extra for things like sports, beauty treatments and classes. If we're aware you'll need to pay extra for a particular activity or facility, we'll show you by adding an asterisk after the item. You may also need to pay extras locally if you choose to hire a car, for example: upgraded insurance cover, young driver's insurance, local taxes etc. Please refer to the car rental terms and conditions for details when booking your holiday. See Meals and All Inclusive Hotels for more details.

Family Rooms These are generally for two adults and two children. These are only available for selected holidays in selected accommodation, and only where the child is sharing a room, apartment or villa with a minimum of two full-fare-paying adults. When hotels are fully occupied, family rooms may be limited. Bear in mind, family- and 4–bedded rooms might not be larger than standard rooms.

Finishing Touches You'll need to book them at least seven days before departure and pay for them in full when you settle your

Flight Times Actual flight times are on your tickets. They are local times based on the 24–hour system. We can't guarantee the flight times in our brochure, on our website or on your booking confirmation won't change, so please always check your tickets

Flying With Children Infants less than 14 days old are not allowed to travel. Any child over 14 days and under two years old on the date of their return travel is classed as an infant. Infants must sit on an adult's lap and wear an extension seatbelt. If your child reaches their 2nd birthday while you're away you'll need to allow for this when you book. All children aged two and above must have their own seats on the plane. If you've paid for an additional seat for your infant, you can use your own car seat as long as it has a single release harness. It needs to be facing forward on the aircraft seat, designed to be secured by lap belt alone, and must conform to EU safety standards. You'll also need the instruction leaflet to show the cabin crew if they need it. The seat mustn't be more than 16 inches or 40cm wide. You can't use carrycots and deluxe child car seats, as they won't fit. The use of car seats will be at your airline's discretion. Airlines registered outside the UK may have their own rules. Call TUI for information on approved car seats.

Football Academy Our Football Academy is available at selected Holiday Village resorts between 1st May to 31st October, and 1st April and 31st October in Egypt. We offer 2, 3 or 4 football training sessions of two hours each. Approximate prices are 2 sessions $\it E35$, 3 sessions $\it E48$ and 4 sessions $\it E61$. Please note that prices can vary depending on exchange rates.

Free Child Places These are only available for holidays departing between 1st May and 31st October in selected accommodation, and only where the child is sharing a room, apartment or villa with two full-fare-paying adults. They are available for children up to 12 years inclusive for hotels and up to 16 years inclusive for self-catering - unless we say otherwise in the property details. You'll need to pay a deposit but we deduct this from your final balance and will refund this when you pay for your holiday in full. balance and will refund this when you pay for your holiday in full. Our free places don't include flexible dining, meal supplements, insurance, in-flight meals or any other extras. Plus, you need to pay the 'Select Your Seat' option for the child if you need this. If you change your booking, free child places on your new booking will depend on availability. If your first child goes free, your second child still pays the second child price. Not combinable with other selected discounts or special offers. See **Special Offers**.

Gala Meals Many hotels and apartments host gala meals over the Christmas and New Year period. Bear in mind that men will probably have to wear a jacket, shirt, tie and full-length trousers. You'll see if the meal's included by checking the individual property descriptions.

Group Offers You may qualify for discounts if there are 10 or more in your party. Group discounts apply only at the time of booking. When you're about to book, ask your Travel Expert to contact our Groups Department. Or call our Groups booking line yourself – you'll find the number at the end of this guide. Groups of more than 20 can have a special service from a representative at the accommodation, a private get-together and greeting on the first day, and discounts on resort excursions. Of course, group discounts are subject to availability and we may withdraw them at any time. We base discounts on how many are travelling and everyone needs to travel on the same date. Their holidays must be for the same length and to the same accommodation. If it's more convenient for them, we can sometimes make arrangements for large groups to leave from different airports. They may not be available in conjunction with any other offers. Cancellations within your group may mean a drop or a removal of your discount, and the people who cancel will need to pay our standard cancellation charges.

Henna Tattoos Some resorts or hotels in which we operate may offer henna tattoos. We don't recommend or endorse these. If you decide to get a tattoo, please make sure that the henna being used is brown and not black. Black henna may contain chemicals that are known to cause skin irritation and burns.

Holiday Villages Our full Holiday Village programme will end on 31st October each year. Some of the hotels will stay open after this date but will be run as standard hotels, without the Holiday Village programme. Check the hotel descriptions for details.

In-flight Entertainment We have in-flight entertainment on all of our TUI long haul flights. For more details, contact TUI – you'll find their details at the end of this guide. Infants See Child Prices, Cots and Luggage

Insurance You'll need to take out a suitable insurance policy for you and anyone travelling with you. This includes infants and children. We'll tell you about our insurance policy when you book. If you choose not to take out our insurance, you'll need to tell us who you're insured with. We'll need the company details and your policy number before you travel. We can't accept responsibility for any loss that you or anyone travelling on your booking suffers if the individual isn't adequately insured. As with all insurance policies, terms and conditions apply, so you need to make sure you've got the right policy for you. See **Delays** for more details. If you're travelling to the European Economic Area you'll also need a European Health Insurance Card. You'll get a new UK Global Health Insurance Card (GHIC) instead of an EHIC. You can apply at www.gov.uk/global-health-insurance-card. Visit www.nhs.uk/ehic for full details on what it covers. You do not need to apply for a GHIC if you already have an EHIC. Your EHIC remains valid in the EU until it expires. An EHIC or GHIC is free of charge. You'll need to have both this card and adequate travel insurance.

Interconnecting Rooms These are two rooms with a lockable connecting door between them. They're available at selected accommodation for a small supplement. If you want to book, interconnecting rooms, you'll need to book and pay for two of

Junior Suites When we advertise a Junior Suite, it means you'll get a bedroom with a sitting area and a bath or shower room

Kids' Clubs No matter which kids' club you're looking at, there are certain things to bear in mind:

- Children who are unwell won't be accepted
- If your child has a disability, we will do our best to look after them but please check with us before you book that the club can accommodate your child's particular needs
- Sometimes, even when you have checked in advance, there may be reasons why the club can no longer accommodate your child's particular needs. When this happens we will do our best to include them in as many activities as possible but you may need to stay with your child to provide the care and attention that they require.
- If your child has an allergy or any other special requiremen please let us know when you sign them into the kids' club for
- Staff aren't authorised to administer medication or change nappies, so you'll need to return to the club to do this if needed
- Staff may provide snacks and drinks during the day.
- You must register your child for all activities, sign them in at the start of the session, and out at the end
- You must stay within the complex while your child is in the club and also leave details of your whereabouts in case you're needed
- Activities may have to be cancelled, numbers limited and a rota introduced. This may be for health and safety reasons or at particularly busy times.
- If a kids' club is an important part of your time away, it's worth checking club availability before you book your holiday
- Even if you've booked a package holiday with us, you may still need to pay extra for some activities and sessions when you get there. If you haven't booked a package holiday with us, you'll also need to pay for your child to join the club itself.

Hotel-run Kids' Clubs Only clubs run by us meet our specification, which include strict staff to child ratios. Standards and facilities at hotel-run clubs vary. You should make sure you're satisfied with the facilities and staff providing the service before enrolling your child. Unfortunately, we're unable to take responsibility or guarantee that standards at hotel-run clubs meet UK standards.

UK standards.

TUI Kids' Club We offer TUI Kids' Club for different age groups, with bespoke sessions designed for age ranges 3-6 and 7-12. There is a minimum of two 2-hour supervised sessions per day (morning and afternoon) six days a week. These can be booked in resort. Sometimes we'll combine ages for activities, but it won't affect our strict staff-to-child ratios. We'll have two staff on hand at all times. Kids' club activities run from 1st May to 31st October, the staff of th unless stated otherwise. We may need to finish before the end of October if there isn't enough demand.

Kids' Clubs at selected TUI BLUE hotels and Sensatori by TUI BLUE hotels (except at The Residence at TUI BLUE Sensatori Akra Fethiye). We offer up to two, two-hour sessions a day, six days per week for kids aged 3-12 with a variety of themed activities. For our TUI BLUE hotels with the Family Fun highlight, we split out the sessions by age group 3-6 and 7-12. Nearly all of our Kids' Clubs are free, with parties available at a small charge. All of our Kids' Club team are trained to TUI standards and have undergone relevant checks.

At our TUI BLUE hotels with a Family Fun highlight, and Sensatori by TUI BLUE resorts (except The Residence at TUI BLUE Sensatori Akra Fethiye) we've created The Hangout - an area exclusively for teenagers aged 12-15 where they can meet new friends and have a place to chill. Our Hangout Hosts arrange a variety of daily activities and a few nights a week they provide fun or chill evening events. Bespoke teen activities are also available in some of our TUI BLUE hotels without the Family Fun highlight in the Teens Lounge, in high season only.

Kids' Clubs at Holiday Village There are four age groups in HV

Kids' Clubs, each with their own club, numbers permitting. HV Creche is for 0-35 months, HV Club for 3-8 years and HV Crew for 9-12 and 13-17. Evening clubs may be available but you'll need to pay a little extra when you get there. Sometimes we'll combine ages for activities but it won't affect our strict staff-to-child ratios. Our HV Kids' Clubs run all season while it operates as a Holiday Village - please see **Holiday Villages** for details. We're constantly reviewing our clubs, so things like activities or the names of clubs might be different to what we describe.

Late Check-out Rooms See Check Out.

Lifts Some of our hotels don't have a lift. If stairs are a problem for you, please ask us for more details before you book so we can suggest a suitable property. See **Assisted Travel** for more details. Local Laws Sometimes local laws, religious customs or events mean facilities aren't available. For example, in all Muslim countries during the month of Ramadan, bars and restaurants – including hotel restaurants – change their opening hours. You may not be allowed to eat, drink or smoke in public areas during daylight hours either. Drinking and gambling ages vary by destination. It's a good idea to find out more before you travel. For the most up-to-date information, we recommend you check www.gov.uk/foreign-travel-advice.

Lost Property If you leave something behind on the plane during your flight out, you'll need to contact the overseas airport and ask them to check their lost property. If it's on your flight home, let us know and we'll do our best to track down the item for you. If you leave what we class as a 'valuable item' at your hotel, like a camera, a laptop or a wallet, we'll do our best to find it for you. If your item is found, you'll need to contact the hotel to arrange for it to be returned, and there may be a charge for this. If we can't find your item, we'll send you a statement to support your travel insurance claim. For help with lost property, contact After Travel Customer Support – you'll find their details in the Getting In Touch section

Low Deposit Offer This offer is per passenger. We can change or withdraw this offer at any time. The rest of the deposit will be due within eight weeks of you booking your holiday. If you cancel your holiday you still have to pay the full deposit.

Low Season You may find that if you're travelling outside of peak holiday periods, some facilities, both in your hotel and resort, may not be available and entertainment may be more low-key. Hoteliers may remove facilities at certain times due to low demand. These can include restaurants or bars and can be sudden, implemented by hotels on the spot without prior notice. Low season is usually May and October for short and mid-haul destinations like Spain and North Africa. For long haul destinations such as in the Caribbean and Mexico, low season tends to impact other months including January, May, September, October and November. However, unforeseen circumstances or lower-thanexpected hotel occupancies can happen at any time, so facility closures are not limited to these specific months

This section explains how much you can take, what you can pack, and how to keep your valuables safe. Please make sure you know your limits so your trip can get off to a smooth start. Luggage allowances vary, and could change - please check when you book.

Package Holidays including a checked-in luggage allowance If you've booked on or after 21st December 2023, all our packages include at least 20kg of checked-in luggage when you fly both ways with TUI Airways. (If you're not travelling both ways with TUI Airways, or you've booked before 21st December 2023, check your booking confirmation e-mail or Manage My Booking to see

your checked-in luggage allowance.)
When you're flying on a TUI Airways flight the following holidays come with a 25kg luggage allowance per person: TUI BLUE, Sensatori by TUI BLUE, Holiday Villages and A La Carte. If you upgrade to Premium on long-haul flights with TUI Airways, you'll also get 25kg of luggage, regardless of your holiday type. Couples who've booked one of our wedding packages will get 25kg hold luggage each when flying with TUI Airways.

Our luggage allowances apply to all customers over the age of 2 years old. Infants under 2 get a 10kg checked-in allowance if travelling as part of a package.

If you're booking a TUI Tours or Multi-Destination holiday,

remember to check your allowance. This is because your luggage allowance on any flight that forms part of the itinerary may be lower than the luggage allowance on your flights to / from the UK. You can buy extra checked-in luggage allowance in 5kg amounts if you need more space.

You can share your hold luggage allowance with others on your booking, but no single bag can be more than 25kg. This is for health and safety reasons. If you've booked extra luggage allowance, you still need to make sure each bag is under 25kg, otherwise check–in staff won't accept it.

Also, we can only accept luggage if it's packed and secured in suitcases or bags, and we believe it can stand up to reasonable handling. Otherwise, we may ask you to sign a disclaimer before we can take it. This also includes any bags we believe are already damaged.

Hand luggage

On a TUI Airways flight, you can take one 10kg bag with maximum dimensions of 55x40x20cm, plus one personal item that must fit under the seat in front of you with maximum dimensions of 40x30x20cm.

You can't buy extra hand luggage allowance. You should be able to lift your hand luggage into the overhead storage compartments lift your hand luggage into the overhead storage compartments yourself. There are restrictions on what you can carry in your hand luggage so make sure you read the information that comes with your booking confirmation. For example, you should pack valuables in your hand luggage – never your checked luggage. This includes money, house and car keys. jewellery, computers and important documents. Your airline won't be liable for loss or damage to valuable or fragile items packed in hold luggage, no matter how it's caused. matter how it's caused

Flying with another airline

Just so you know, TUI Airways flights have a flight number that starts with TOM or BY. If you're not travelling with TUI Airways, you'll need to check your airline's luggage allowance policies for checked-in luggage and hand luggage. Some airlines do not give nfants their own allowance.

For full terms and conditions, see Luggage Allowance on TUI Airways at TUI.co.uk

Excess Luggage And Sports Equipment There may be a charge for excess luggage and sports equipment. Whether or not we can carry it will depend on capacity on the day. You can arrange to take golf clubs, windsurf boards, diving equipment and other sports equipment on your flight. If you don't book, you may still be able to check your own equipment in. But we can't guarantee this and there'll be a charge. Bear in mind, any problems with excess luggage charges need to be sorted out at the airport. We can't guarantee you'll be able to take bulky sports equipment with you on the coach to your holiday accommodation, and there may be an extra charge.

Lost And Damaged Luggage Please report any lost luggage or damage to us within seven days. If not, under the terms of the Montreal Convention, we won't be liable. See Montreal Convention for details. If your luggage is damaged on your way back to the UK, you need to complete a Property Irregularity Form (PIF) at the airport and keep a copy of it for insurance purposes

On Your Flight TUI includes meals on long haul flights. Please let us know when you book if you require any children's meals. Just so you know, we don't provide meals for under-twos so you'll need to bring something with you. Remember to tell us if you have any special dietary requirements. We can't guarantee we'll be able to meet them, but we'll do our best. For group bookings, everyone in your party will need to either book in advance or decline the meal. For all other flights, we offer a range of snacks and drinks to buy onboard.

At Your Hotel Meals are usually served in the hotel's main restaurant. The set-up here may change from buffet to waiter service, or vice versa. For à la carte restaurants you may be limited to a certain number of visits per stay and you may need to make a reservation. You may need to pay extra for these, too. Not all of the hotel's restaurants will necessarily be open at the same time. Meals for infants are not included in the price of your holiday so you'll need to make your own arrangements. Full Board Plus includes a Continental breakfast, lunch and dinner with drinks included during mealtimes. Full Board includes a Continental breakfast, lunch and dinner. Half Board includes a Continental breakfast and dinner – or lunch, if you wish – at some hotels. **Bed & Breakfast** usually means Continental breakfast.

Medical Conditions

On Your Flight If you have a medical condition, a serious illness, or you've recently had surgery or an accident, you'll need to be cleared for travel by the airline. You may also need a 'Fitness to Fly' certificate from your GP. Conditions that need medical clearance include respiratory, coronary or infectious illness. You'll need to give your request for medical clearance to the airline at least four working days before you're due to fly. If you're unsure what conditions require medical clearance, or if you have any concerns about your health, we recommend that you contact your doctor before you book.

The risk of deep vein thrombosis (DVT) while flying is extremely low but is still a serious medical condition. DVT is when a blood clot forms, usually in the lower leg, sometimes because of sitting still for a long time. It needs treatment with blood-thinning drugs to prevent clots breaking off and travelling to the lungs. You can take precautions to reduce the risk. People most at risk include those with a history of bronchial or circulatory problems, thrombosis, those recently hospitalised, smokers, the obese, those with congestive heart failure, a malignant disease, pregnant women or women taking the contraceptive pill. To reduce the risk, exercise your legs from time to time, or walk around if possible Elastic stockings may be helpful. Drink plenty of non–alcoholic liquids to prevent dehydration. See your doctor if you think you may be particularly prone to DVT.

At Your Destination If you have specific medical needs, think

about whether the healthcare system in the destination you're looking at is likely to be able to meet those needs, if you have any problems while you're away. Consider things like the country's state of development and its size. You may find it helpful to look at www.gov.uk/browse/abroad/travel-abroad.

Mobility Aids See Wheelchairs

Mobility Assistance See Assisted Travel

Money Exchange If you want to change money to your hotel when you get there, check the property descriptions to find out if you can do this at your hotel.

Official Ratings Each country has its own system for rating properties, but at TUI we use our own ratings to make it easier to compare hotels. See **Tour Operator Ratings** for details.

Passports The name in your passport must match the name on your ticket otherwise you may not be able to travel and your insurance could be invalid. If someone in your group changes their name after you have booked, tell us and we'll issue the ticket in the new name. If you've already received the ticket, return it and we'll send one with the correct name. There may be a fee for this change. British Citizens must hold a valid 10-year passport. British passport holders travelling to any EU country require at least six months validity on their passport on the day of travel. Some countries outside of the EU require a British passport to have a certain period of validity left on it, or blank pages. Please visit gov. uk/foreign-travel-advice for advice by country. Other nationalities should check with their own governments. It is also your responsibility to check whether you need a visa to enter your destination country.

British Citizens under 16 years old, including newborn babies, are required to have a child passport. The child's passport will initially be valid for 5 years, but can be renewed for a further 5 years at the end of this period. You can visit the gov.uk/ website for further

If your passport has an Israeli stamp, you may be refused entry to some countries. For more information, visit HM Passport Office website at gov.uk/government/organisations/hm-passport-office. If you don't have a UK passport, you should always check with your own embassy, high commission or consulate before you book. Please also see Visas.

Passenger Assistance See Assisted Travel.

Playgrounds You need to supervise your children on all play equipment.

Pool Views If you book a room with a pool view, you'll look

directly onto or have a side view of the pool. **Pregnancy** You can travel with us up to the 28th week. If you're more than 28 weeks at the time of your flight home, you'll need a medical certificate from your GP. It must state there are no complications and give the dates of your pregnancy. If you're more than 36 weeks at the time of your flight home, they'll refuse to take you. If you're expecting twins or more, you must return by the 32nd week. Please check your insurance policy for any restrictions that apply, as many only cover to the 28th week.

Premium Collection Benefits You'll get the advertised benefits as long as you're flying with TUI. **Premium Seating** Premium seating is available to book on long

haul TUI flights. If you book to fly Premium, your luggage allowance will be 25kg in the hold and 10kg as hand luggage Lounge access and fast-track security are only available on departure from UK airports. You can access the lounge from 3 hours before and up to your original scheduled departure time. We advise you wear smart casual clothing, Fancy dress, vests, football shirts, tracksuits, baseball caps and other sports clothing are not allowed to be worn in the lounge. Shorts aren't permitted either, unless they are tailored and knee-length. Entry to lounges is subject to the individual lounge operator who may impose their own conditions and who reserves the right to refuse admission to anyone wearing clothing which their staff believe may cause offence to others. If the lounge is unavailable then alternative facilities may be offered. The location of fast-track security and airport lounges in the UK will be provided by TUI staff at the TUI bag drop.

Our Select Your Seat service is included, in accordance with our Select Your Seat terms and conditions - see **Select Your Seat**. To get the best choice of seats, we recommend you book and select your seats as early as possible before departure. If you experience your seats as early as possible before departure. If you experience any difficulties using our online service, please contact your travel agent or, if you've booked your holiday online, please contact TUI on 0203 451 2688. Calls from UK landlines cost the standard rate, but calls from mobiles may be higher. Check with your network provider. Just so you know, we'll always do our best to seat your group together but we can't guarantee this.

group together but we can't guarantee this.

Prices Our brochure prices are accurate at the time of publication, but you should only use them as a guide. The prices we give are selected from a range of prices available within the high season or outside the high season. The price you pay will depend on when you're travelling and prices may go up and down throughout the season. The brochure price is based on the standard occupancy for the room type included in the package so the price will change if the room is occupantly and in the prochampe of greater. if the room is occupied by a different number of guests. See Occupancy Supplements/Discounts.

Prices - What's Included The basic cost of your holiday includes the following

- Return flight from the UK
- Air passenger duty at the standard economy rate.
- Departure taxes are included on holidays to Jamaica. Aruba. Puerto Vallarta, Costa Rica, Cancun and Punta Cana
- Transfers between the airport and your accommodation this is usually by coach. Where we provide a taxi, the price we quote is for each person and based on 3 adults sharing a return taxi
- Car hire on selected holidays check when you book
- The accommodation and meals as advertised or confirmed on vour invoice
- Luggage allowance as confirmed on your ticket
- Aviation insurance and security charge
- Estimated fuel costs
- A Travel Expert at the UK airport and in resort
- All obligatory hotel service charges and taxes payable in advance
- VAT on all holidays to EC countries

Prices - What's Not Included The basic cost doesn't include the following...

- Additional flight charges, such as taxes and regional supplements
- Additional air passenger duty there's a difference between standard and premium cabin charges. A higher rate is charged by the government for passengers travelling in premium cabins. ■ In-flight meals unless we say otherwise
- Seats together on the plane unless we say otherwise
- Fuel supplements where applicable
- Excursions and shore excursions ■ Holiday insurance
- Additional charges for particular room types, meals or under-occupancy in apartments. For details, ask your Travel Expert.
- Excess luggage and the transport of any sporting equipment
- Deposits requested on arrival by some apartment or villa owners, and by some hotels in Florida see Deposits
- Any local taxes, levies or similar that local authorities abroad expect you to pay yourselves

Room Upgrades If you arrange a different room type with the hotel when you arrive, this won't be included in your contract with us. Please also see Select Your Room

Safety Overseas safety standards are generally lower than ours in the UK. We take reasonable care to make sure only reputable businesses provide the services that make up our holidays, and we expect them to provide those services in line with local standards. Children's Safety For our own Kids' Clubs, we take advice from leading UK child safety organisations and accident prevention agencies. You should always check you're happy with hotel clubs and children's facilities.

Health And Hygiene Hygiene standards are generally lower than in the UK – particularly in developing countries. Having said that, you can help to improve hygiene levels by taking a few basic

- Wash your hands after going to the toilet
- Shower before you get into the pool
 Encourage children to go to the toilet before getting in the pool ■ Make sure babies and infants wear swim nappies in the pool

Scuba Diving We recommend you check with your doctor before you go, and have a full medical examination in resort if you're you go, and have a full medical examination in resolution in you feel planning scuba training. You may need to pay extra for this. It's also dangerous to fly within 24 hours of scuba diving. This is because pressure changes might cause 'the bends' or even in severe cases, paralysis. Of course, you also need to make sure you have adequate insurance cover.

Sea Views If you book a room with a sea view, it may be partly blocked by trees or smaller buildings, or across a road, but you'll still be able to see the sea. If we describe a room as a Limited Sea View, this will generally mean that your view of the sea will be to the side rather than directly in front of you. There may also be more obstructions like trees between your room and the sea than with a Sea View room.

Seating If you're flying with TUI the minimum seat pitch of our aircraft is 29 inches. The minimum seat width is 16 inches. If you think you'll have difficulty fitting into this seat size, please call our Assisted Travel Team before booking - you can find their details at the end of this guide. You might need to pay an additional charge depending on what options are available

Seat Upgrades If you buy any seat upgrade, including Select you Seat, seats can be selected via Manage My Booking as soon as your booking is confirmed. If you've paid extra for Select Your Seat or if you've reserved Premium Seats, Extra Legroom Seats or Extra Space Seats, on some holidays you will be able to choose your seats at the time of booking, otherwise you'll be able to access the seat map immediately after you book your holiday. You can also choose your seats by logging in to your Customer Account or the Flight Extras website.

Seats With Extra Legroom These are available to book on selected short and mid haul flights and are suitable for adults and children. Our Select Your Seat service is included, in accordance with our Select Your Seat terms and conditions – see Select Your Seat. To get the best choice of seats, we recommend you book and select your seats as early as possible before departure. If you experience any difficulties using our online service, please contact your travel agent or, if you've booked your holiday online, please contact TUI on 0203 636 1790. Calls from UK landlines cost the standard rate, but calls from mobiles may be higher. Check with your network provider. We'll always do our best to seat your group together but we can't guarantee this.

Seats With Extra Space These include seats that are close to or next to emergency exit doors, behind a bulkhead or behind a dividing wall. Seats with extra space are only available to pre-book for adults and children 12 years and over with TUI and 16 years and over on other carriers, but we may allocate these seats to families with children if the seats are not located in an emergency exit row. Emergency exit row seats are only available to passengers who are able to move quickly and operate the emergency exit without difficulty in the unlikely event of an emergency - in line with European Aviation Safety Authority (EASA) regulations. So, you won't be able to book these seats if you find it hard to move due to physical or mental disability, age, sickness or physical size.

Just so you know, you also can't sit in these seats if you are:

Under the age of 12, when travelling with TUI

- Under the influence of alcohol
- \blacksquare Travelling with an assistance animal
- Require an extension seatbelt.

These regulations have been put in place by the EASA and are for the safety of our passengers. The cabin crew have the final say and we kindly ask that their decisions are respected.

Select Your Seat If you pay to take advantage of our Select Your Seat service, you'll be able to log in to your booking and choose where you sit on the plane. If you're flying with TUI, online check-in opens 14 days before your flight takes off. You'll need to check in for your outbound and return flights separately. Once you've checked in and confirmed your chosen seat, you won't be able to change it. That said, in some circumstances, we may have to change your seat. This would only be for operational, safety or security reasons. In accordance with the Civil Aviation Authority's guidelines, certain requirements must be satisfied before we can allocate seats near the exit. If we do have to change your seat, we'll try to keep it as close to what you booked as possible. A refund will only be offered if we can't seat you in a similar position to your original request. A similar position means similar position to your original request. A similar position means the same type of seat - window, aisle etc - as your original selected seats. In such cases, we ask that you keep a copy of your confirmation documents and boarding cards. If you choose the Select Your Seat option but then don't go on to choose your seat numbers, we'll still try and seat your group together. If you're not flying with TUI, we'll do our best to keep your party together but we can't guarantee it.

To maximise seating options for all our customers, it may not be possible to book just a middle & aisle seat. If you have a specific seating requirement due to mobility restrictions, please contact our Assisted Travel Team.

Select Your Room You can select your room after you've booked your TUI BLUE, TUI MAGIC LIFE or ROBINSON holiday via the your Tot BLUE, I'll PIAGLE LIFE or ROBINSON nolingly ha the link on your booking confirmation email or via the TUI app, subject to availability. Select your room is only available in select TUI BLUE, TUI MAGIC LIFE or ROBINSON properties, and you can only select a room within your booked room type. Room allocation takes place on arrival and in rare cases, the hotel may not be able to provide the selected room due to operational reasons e.g. repairs. In this case, an equivalent replacement room will be allocated without charge. Full Terms & Conditions can be found at www.tui-blue.com/en/en/select-your-room,

www.magiclife.com/en/en/all-about-booking/select-your-room-booking, and www.robinson.com/en/en/select-your-room

Single Rooms Single rooms and rooms for sole occupancy are available in most hotels, but demand always exceeds availability. Sometimes when we refer to single rooms it may mean a room suitable for sole occupancy. Single rooms are generally smaller, may not have the best locations or the same amenities. If you're booking a double room just for yourself, you'll usually be asked to pay a supplement. This also applies to self–catering accommodation, where, for example, three people choose a property for four. Our prices reflect the costs of the rooms contracted to us.

Smoking All our flights are non-smoking. In our hotels, there are usually designated areas.

Spa Spas in our hotels aren't included in the price of your holiday unless we say otherwise. Just so you know, in Spain and the Canary Islands, by law only over-16s can use the facilities. Special Offers Our offers are only available on the holidays and dates we advertise, are per booking, and subject to availability. Special Requests We'll always do our best to help however we

can, but we can't guarantee we'll be able to meet your needs every time. These special requests aren't covered by Our Agreement With You so from a legal point of view, they're not part of your holiday contract.

Supplements

On Your Flight Depending on the airport you choose to fly from, On Your Flight Depending on the airport you choose to fly from, on certain days or at certain times, you may have to pay a 'flight supplement'. Flight supplements may go up or down throughout the season. Some holidays are only available on flights with extra charges, either because the accommodation is available only on certain days of flying, or because onward travel arrangements are only available at certain times.

Occupancy Supplements/Discounts Depending on the number of people sharing a room, you may have to pay an 'occupancy, supplement' for under-occupancy or single occupancy, or there may be a discount if more people share a room. Occupancy supplements/discounts may go up or down throughout the season.

Room Supplements Depending on the type of room you choose to stay in, you may have to pay a 'room supplement'. Room supplements may go up or down throughout the season. All rooms are subject to availability and any applicable occupancy and age restrictions.

Sustainability We're members of Sustainable Aviation, a UK initiative that sets out the collective, long-term strategy of UK aviation to tackle the challenge of ensuring a cleaner, quieter, smarter future for our industry. You can find more information at www.sustainableaviation.co.uk.

Swim Academy These courses are available at our Holiday Villages between 1st May - 31st October. They cost between £15 and £30 depending on whether you book group or one-to-one sessions. You'll need to register your children at the start of each session. We may have to cancel courses if there isn't enough demand. You can book them before you go, or when you get there if places are still available.

Swimming Pools It's unlikely your pool will have a lifeguard. An adult must always accompany children in the pool. This includes children's pools and surrounding areas. Pools may be closed in early or late season, so April, early May and October, or in particularly bad weather. Also, pools won't be heated unless we say otherwise in the property description. If your pool has a watersilide, there may be height or age restrictions.

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Taxes You may need to pay a tourist tax either at the airport or at your hotel. Taxes change regularly so check before you go. See **Prices** for more details.

Tour Operator Ratings We rate our holidays on our annual reviews and also the feedback we get from our end-of-holiday Customer Satisfaction Questionnaires. We rate hotels and apartments from '2' for no–frills, good value accommodation, to '5' for more comfort and a wider range of facilities. There may be some differences between accommodation that shares the same rating. That's where our 'plus' rating comes in.

Tours Most of our tours have age restrictions, so check before

Towels You'll see from the individual property descriptions whether or not there's a pool towel service. You may find you'll need to pay a small charge.

Transfers The transfer times we give you are a rough guide. They don't allow for delays to incoming flights or local traffic conditions. In terms of the type of transfer you'll get, it depends on the holiday you've booked. Just so you know, if your holiday includes a coach transfer, we may occasionally need to change this to a minibus or taxi. Where coach access is limited, we may need to transport your luggage separately to and from your accommodation. If this is the case, it may also be necessary for your luggage to be collected earlier than your return transfer time to ensure it arrives at the airport in time for you to collect it before checking in.

If you've booked an A La Carte holiday, you get a private taxi transfer included for most destinations - see A La Carte for important information. Occasionally we may have to provide alternative transport, and in some cases you may have to share your taxi with other A La Carte guests. If you're not on an A La Carte holiday, you've still got the option of booking a private transfer, which will either be by minibus or taxi. In some destinations we feel that it's more suitable to book private transfers. Our prices are competitive against similar transfer services. Taxis take a maximum of three adults. Prices shown are per person, per return trip, based on three adults sharing. Luggage space may be limited and baby seats aren't provided.

Twin Rooms Some twin rooms can take a 3rd or 4th bed but they're usually camp or folding beds. Rooms that take extra beds or a cot aren't necessarily bigger than standard rooms so space may be limited.

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Vaccinations Speak to your doctor at least two months before you're due to go away. Some treatments, for malaria for example, should begin well before you go. If you're booking within three weeks of your departure, speak to your doctor before you book. There's more information available in the Department of Health's free leaflet – Health Advice for Travellers. Call 0800 555 777 for a cony.

Visas The best place for up—to—date information on visa and travel advice is the Foreign, Commonwealth & Development Office. Visit www.gov.uk/foreign-travel-advice or call 0845 850 2829. There may be specific entry requirements for under-18s, depending on your destination. For example, if a young person is travelling without both parents, there may be extra costs and they may need extra legal documents such as an affidavit, from a notary public. Always check with the consulate or embassy of the country you're travelling to before you book.

From 1st May 2025 it's obligatory for all visitors to Thailand to complete the Thailand Digital Arrival Card (TDAC) 3 days before arrival to avoid being denied entry. You'll need to do this via the official Thai government website https://tdac.immigration.go.th

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Waterparks SplashWorld waterparks may be located onsite at your hotel or may be independent and located away from your hotel. They may also be open to non-hotel residents. Your All Inclusive board basis won't be available in the waterpark unless stated in the hotel description. Height or age restrictions may apply for some attractions. Some rides and facilities may need to be closed for maintenance. See Swimming Pools.

Weather There are sometimes tropical storms and hurricanes in Florida, the Caribbean and Mexico between June and November. It's impossible to predict their path or how long they will last more than three of four days in advance, and often it's much less. South-east Asia may be affected by its monsoon season, typically May to September. If a storm is forecast for one of our destinations, your safety is always our first priority. If there are hurricanes during your holiday we follow the advice of the Foreign, Commonwealth & Development Office and work with the Federation of Tour Operators.

If you're on a Lapland holiday, some activities may not run

If you're on a Lapland holiday, some activities may not run because of current or forecast weather conditions, particularly if they affect the state of the snow. In the unlikely event this happens, we'll do our best to adapt the activity programme or offer suitable alternatives, but this won't be considered a Major Change to your holiday. Please see the Our Agreement With You pages.

Please also bear in mind that some hotel facilities - like outdoor bars and some sports - may not be available in adverse weather. Where we display weather information, this is supplied by the Met Office, © Crown copyright, the Met Office.

Weddings And Renewals Of Vows Please contact us for more details – the number you need is in the Getting In Touch section at the end of this guide. Also, see the Weddings brochure.

Wheelchairs - On Your Flight When you fly with TUI, we'll take your wheelchair and one other mobility item in addition to your normal luggage allowance. However, you'll need to let us know at least 48 hours before you travel. We recommend your wheelchair and other mobility aids are fully insured.

If you've got an electric wheelchair, you'll need to let our Assisted Travel Team know so that the necessary arrangements can be made. Please let us know the wheelchair's make and model when you call. There's a limit on how many electric mobility aids we can take on each flight. If you don't let us know before you book and we can't carry your wheelchair, you might need to pay an extra charge to change your booking.

You can bring a battery-powered wheelchair if it meets the conditions given in the ICAO Technical Instructions for the Safe Transport of Dangerous Goods, plus any other related CAA rules. Visit www.caa.co.uk for more information. Please contact us as soon as possible if you're travelling with a battery-powered wheelchair or mobility aid and let us know the device's make and model, dimensions and battery type. We can then confirm whether there's space onboard.

Electric wheelchairs need to be loaded in an upright position for the flight. Batteries must be securely attached to the mobility aid and terminals protected from short circuits. Electrical circuits must be isolated to prevent the device being operated accidentally. If the wheelchair can't be loaded in an upright position, the battery terminals need to be protected against short-circuiting, and the battery removed and stored in strong packaging. Lithium batteries that are designed to be removed must travel in the cabin.

You need to bring the operating instructions for your mobility aid with you. If you don't have these details, see https://www.bhta.com/air-transport-advice where your make and model should be shown. If not, you'll need to contact the manufacturer, or shop where it was purchased or hired.

If you want to check whether your wheelchair will fit onboard our aircraft, please contact our Assisted Travel Team – the number can be found at the end of this guide.

If you're flying with another airline, you'll need to contact them directly to see if your wheelchair will fit onboard. Our Assisted Travel Team can help you with this, too.

Wheelchairs - On Resort Transfers If you're taking an electric wheelchair or scooter, you'll need to book a taxi transfer to your hotel. You can't take them on the coach. There's an extra charge for this

Wi-Fi Bandwidths may vary. Some hotels may offer an upgrade to a higher bandwidth which you may need to pay for. The upgraded service may also cover a different location to the free Wi-Fi zones. Some hotels may have a data cap on usage, or the free Wi-Fi may be restricted to a daily time limit per device or room. Once this usage or time limit is reached, there may be a charge to continue using the service. Factors that may reduce signal strength include high usage – particularly if lots of devices are using Wi-Fi at the same time, obstructions like thick walls and electronic machinery and adverse weather conditions. The device used to connect to the Wi-Fi – e.g. mobile phone, tablet or laptop – may result in a differing quality of service received. Wi-Fi zones may not be in the same location at every hotel. If your device isn't connected to Wi-Fi, remember to turn off data roaming to avoid possible data charges.

Due to factors outside of our control we can't guarantee the availability, performance or security of the Wi-Fi provided.

Our agreement with you, and yours with us

We are TUI UK Limited, Company Number 02830117, our Registered Office is Wigmore House, Luton, LU2 9TN and Our Agreement sets out what we can expect from each other when you buy a holiday from us.

Booking Your Holiday

When you book your holiday you are accepting Our Agreement on behalf of everyone travelling with you. We will only deal with you, the lead name, and you must be an adult when you book. Anyone aged under 18 on your holiday must be accompanied by an adult. When we say "you" and "your" we mean you, as the lead name, or you and everyone travelling, depending on the context. Our Agreement, includes our A-Z Guide, the conditions of carriage of the airline or cruise operator and the provisions of international conventions (including the Warsaw, Montreal, Strasbourg and Athens conventions) that apply to travel by air, land, sea or river. Please ask for a copy of any conditions applicable. Our Agreement along with the relevant details in the booking confirmation is the entire agreement between us for your holiday.

Our Agreement is made under the laws of England and Wales. You submit to the exclusive jurisdiction of those courts. You can choose the law and jurisdiction of Scotland or Northern Ireland but only if you live there.

Providing Information

You must ensure all information you give is correct. We'll use the personal data you give us in line with our Privacy Notice. You must pass on any information we give you to everyone travelling. You must comply with all passport, visa and other immigration requirements. Your passport and travel documents must be in good condition – you may be refused travel if they are damaged. If you are not self-reliant or have reduced mobility (like finding it hard to walk 500 metres) you must tell us before you book and if this changes tell us at least 48 hours before your holiday.

The Price You Pay

When you book your holiday, you must pay a deposit unless this is within 12 weeks of your holiday when you must pay in full. We'll tell you the price of your holiday and the deposit before you book. At least 12 weeks before you go you must pay the full balance. If you don't, we can cancel your holiday and charge you a termination for

When you book your holiday, we'll send your booking confirmation within 14 days. Mistakes can happen, so if any price on your booking confirmation, our website or our booking systems is obviously wrong, a booking made based on that price won't be valid, we can cancel it and refund you unless you want to pay the correct price.

For a breakdown of what's included in your basic holiday price, please see **Prices** in the A-Z.

Just so you know, you might also need to pay a tourist tax locally. We'll let you know what the approximate cost of this is before you book with us. Please also see **Taxes** in our A-Z.

Before Your Holiday

If You Change Your Holiday

Airlines or other transport providers can charge a fee for a change and sometimes treat a change as a cancellation. Fees can be up to 100% of the price for that part of your holiday. You must pay those fees as well as the amendment fee shown below.

When making changes, the price of your new travel arrangements will be based on the price that applies on the day you make the change. If your change means fewer adults travel, and your holiday price is based upon the number of adults, we'll recalculate the total price and the price per person may go up. This extra price isn't a termination fee. You will also need to pay the appropriate proportion of the termination fee for the adult who has cancelled. See "If you Cancel Your Holiday".

Some elements of your holiday, such as excursions, transfers, children's activities, flight or accommodation options, room/board upgrades, late check-out rooms theme park tickets and airport parking, may be non-refundable.

You may transfer your holiday to someone else if you give us at least 7 days' notice in writing or by email and the new lead name accepts the transfer and the terms of Our Agreement – insurance can't be transferred. You will be responsible, together with the new lead name, for our amendment fees and any costs as a result of the change.

Our agreement with you, and yours with us

Change	Days before your holiday				
	71+	70-29	28-15	14-0	
To change a name, passenger or passenger type (you can correct a spelling error without a fee).	£25 per person				
To upgrade a service, add on a flight extra, upgrade a room type or board basis.	No fee				
To change to a new package holiday from a TUI accommodation-only or TUI Airways flight-only booking travelling on the same dates as original booking. Does not apply to third party accommodation or flights. Note: if your change request includes travelling on different dates to your original booking, the cancellation/amendment fees set out in the T&Cs applicable to your original booking will apply.	No fee (But you will need to pay the difference in price if your new TUI package booking is more expensive.)				
To change duration, the time of a TUI Airways flight or to travel on an earlier date than planned.	£50 per person				
To change accommodation, departure or destination airport, or change a flight not operated by TUI Airways.	£50 Treated as per person cancellation				
To travel on a later date than planned.	£50 Treated as a pp cancellation				

If You Cancel Your Holiday

To cancel your holiday you must tell us as soon as possible. If you booked using a travel agency, that agency must tell us. When your holiday has been cancelled you will receive a cancellation invoice. You must pay a termination fee which covers our administration costs and compensates us for the risk that we do not resell your holiday. The fee is based upon how long before your holiday you tell us you want to cancel and is a percentage of the total price of vour holiday.

How long before your holiday you cancel	Percentage of your holiday price
70 days or more	Loss of deposit
69-63 days	30%
62-49 days	50%
48-29 days	70%
28-15 days	90%
14-0 days	100%

Even if the termination fee is lower than the deposit, your deposit will not be refunded. We may not be able to refund elements of your holiday if they are added extras. If you are cancelling because of an unavoidable and extraordinary circumstance happening at your destination that will significantly impact the performance of your holiday or your flight to get there, you will not have to pay a termination fee and your deposit will be refunded.

If We Cancel Your Holiday

If we cancel your holiday, except where it's because you haven't paid or you have been disruptive, you can have a refund or accept a replacement holiday from us of a similar standard and price if we can offer you one. We'll also pay the compensation shown below (unless we have cancelled because of one of the reasons listed in 'Events Beyond Our Control' or where you haven't paid) and we'll refund the difference if the replacement holiday is of a

If We Change Your Holiday

We aim to give you what we promise but, as we plan our holidays a long time in advance, sometimes things can change. We can make a change at any time but will let you know before your holiday if there's time.

Flight times given are for guidance only – your actual times will be shown on your e-ticket. Check that carefully when you receive it. Aircraft type can change and some facilities such as entertainment or advertised seat pitch may not be available. If we can't provide a seat option, we'll refund the price you paid for that optio

Occasionally, we may have to make a major change to your holiday such as a change of destination, a downgrade of your accommodation by one full star rating, a change in flight time by more than 12 hours or a change of UK departure airport. A change in flight time that we need to make within 24 hours before you are due to fly is not a major change unless the time changes by more than 24 hours.

If we tell you about a major change after you book your holiday, you can accept the new arrangements offered by us; or accept a replacement holiday from us of the same or similar standard and price at the date of the change (we'll always refund the difference in price if the replacement holiday is a lower price at the date of the change), if we are able to offer you one; or cancel your holiday with us and receive a full refund.

If we make a major change, and you choose to cancel your holiday and receive a full refund, we'll pay the compensation shown below, unless the change is because of an event beyond our control. Any compensation payable is based upon how many days before your holiday departure we tell you about a major change. We'll pay 50% of the compensation for each person who paid a child price. No compensation will be paid for free child places.

How long before your holiday we tell you about a major change	Compensation per person
84 days or more	0
83-29 days	£25
28-15 days	£35
14-8 days	£50
7.0 days	£100

Events Beyond Our Control

Examples of events beyond our control are: war, threat of war, riots, civil disturbances, terrorist activity or its consequences industrial disputes, any failure to secure relevant flying rights, natural or nuclear disasters, fire, health risks, unavoidable and unforeseeable technical problems with transport, closed or congested airports or ports, actual or potential severe weather conditions, the imposition of sanctions or other Governmental action and any other similar events.

On Your Holiday

Behaviour

Only you can use your accommodation. You must not let anyone else stay there. You are responsible for any damage to you accommodation or its contents during your holiday

We can refuse to accept you on your holiday or continue dealing with you if we, or someone in authority, believe your behaviour (by any form of communication or in person) is disruptive. The Captain of your aircraft or ship can restrict your movements on board or remove you.

If you are disruptive and stopped from boarding your flight from the UK, or disruptive during your flight, we'll treat your booking as cancelled by you at that moment. If you are disruptive on your holiday we can remove you from your accommodation and you will be responsible for your own return home and for any other members of your group who cannot or will not travel without you. You will not be entitled to a refund in either case and we will not provide compensation or meet any costs or expenses

If you are disruptive you will be responsible for any damages, costs and expenses (including legal expenses) incurred as a result. This can include cleaning, repairing or replacing property lost, damaged or destroyed by you, compensating any passenger, crew, staff or agent affected by your actions and diverting the aircraft or ship for the purpose of removing you.

Disruptive behaviour includes being threatening or abusive, damaging property, upsetting, annoying or disturbing any other traveller, our staff or agents or putting any of them in danger.

Excursions

We may introduce you to suppliers of excursions or other services. If you buy one of these, you'll be contracting with the supplier directly, we act only as an agent and have no liability for the performance of that contract. Our Agreement doesn't apply to any contract for excursions or other services.

If Things Go Wrong on Your Holiday

You benefit from the rights applying to packages under The Package Travel and Linked Travel Arrangements Regulations 2018. We are responsible for all the travel services included in your holiday. If any of them isn't provided as we agreed, we'll pay you compensation, if appropriate, unless it's due to an event beyond our control (see 'Events Beyond Our Control'), is your fault or is caused but a third party. caused by a third-party.

If you are in difficulty on your holiday we'll help by providing information on health services, local authorities and consular assistance. We'll help you make phone calls, send emails or make alternative travel arrangements. You must pay any costs we incur if the difficulty is your fault.

If You Have A Complaint

It is very rare for things to go wrong. If they do, you must tell the supplier in question (e.g. the hotel) and our representative straight away so they can solve the issue. If our representative isn't available, you should contact our TUI Guest Experience Centre which is open 24/7. If you're still not satisfied, contact After-Travel Customer Support within 28 days of coming home so we can investigate properly. Contact details are in the A-Z Guide. We follow ABTA's Code of Conduct and usually solve any issues but you can use ABTA's ADR scheme for resolving disputes at

Personal Injury

Your holiday is made up from services provided by suppliers who follow local standards. Overseas safety standards are generally lower than in the UK.

If anyone travelling suffers injury, illness or death because of the services provided as part of your holiday, you must tell us and the supplier involved about it and complete a report at the time. After your holiday you can contact After-Travel Customer Support. It must be no more than 3 months after you come home so we can investigate properly. Contact details are at the end of this

Protecting Your Money

We provide security for the money you pay for your holiday and we provide security for the indirey you pay for your holiady and to bring you home in the event we become insolvent. When you buy a holiday from us that includes a flight, we do this by way of an ATOL (number 2524) managed by the Civil Aviation Authority, Gatwick Airport South, RH6 0YR. We also place a bond held by ABTA (V5126), 30 Park Street, London, SE1 9EQ, for holidays that do not include flights.

We've tried to write Our Agreement clearly. Unfortunately, the ATOL rules make us to include the next three paragraphs exactly as they're written.

When you buy an ATOL protected flight or flight inclusive package from us you will receive an ATOL Certificate. This lists what is financially protected, where you can get information on what this means for you and who to contact if things go wrong We, or the suppliers identified on your ATOL Certificate, will provide you with the services listed on the ATOL Certificate (or a suitable alternative). In some cases, where neither we nor the supplier are able to do so for reasons of insolvency, an alternative ATOL holder may provide you with the services you have bought or a suitable alternative (at no extra cost to you). You agree to accept that in those circumstances the alternative ATOL holder will perform those obligations and you agree to pay any money outstanding to be paid by you under your contract to that alternative ATOL holder. However, you also agree that in some cases it will not be possible to appoint an alternative ATOL holder, in which case you will be entitled to make a claim under the ATOL scheme (or your credit card issuer where applicable). If we, or the suppliers identified on your ATOL certificate, are unable to provide the services listed (or a suitable alternative, through an alternative ATOL holder or otherwise) for reasons of insolvency, the Trustees of the Air Travel Trust may make a payment to (or confer a benefit on) you under the ATOL scheme. You agree that in return for such a payment or benefit you assign absolutely to those Trustees any claims which you have or may have arising out of or relating to the non-provision of the services, including any claim against us, the travel agent (or your credit card issuer where applicable). You also agree that any such claims may be re-assigned to another body, if that other body has paid sums you have claimed under the ATOL scheme.

Where your holiday is protected under the ABTA scheme, you agree to accept that in the event of our insolvency ABTA may arrange for the services you have bought to continue, or for a suitable alternative to be provided at the same cost as your original holiday. You also agree to accept that in circumstances where the travel service provider provides the services you have bought, you agree to pay any outstanding sum under your contract with us to that alternative travel service provider. However, you also agree that in some cases the services will not be provided, in which case you will be entitled to make a claim under ABTA's Scheme of Protection (or your payment card issuer where applicable) for a refund of the monies you have paid. All money you pay to a travel agent for your holiday is held by that agent on behalf of and for the benefit of the Trustees of the Air Travel Trust at all times but subject to the agent's obligation to pay it to us for so long as we do not fail. If we do fail, any money held at that time by the agent, or subsequently accepted from you by the agent, is and continues to be held by that agent on behalf of and for the benefit of the Trustees of the Air Travel Trust without any obligation to pay that money to us.

Before You Go

If you're yet to travel with us, here are some numbers you may need...

Bookings, Amendments or General Enquiries	0203 451 2688
Assisted Travel Team	0800 145 6920
Groups	0203 451 2684
Weddings and Renewal of Vows	0203 451 2688
Finishing Touches	0203 451 2963
TUI Airways - new bookings, amendment in-flight extras and general enquiries	ts, 0203 451 2695

You can also email TUIPreTravel@tui.co.uk or write to us at the address below. If you've already booked, please include your reference number in your letter or email. If you're getting in touch about a wedding or renewal of vows please address your letter to 'Weddings or Renewal of Vows' instead of Pre—Travel Customer Services – at the same address.

Pre-Travel Services, TUI UK, Contact Centre, Alexandra House, Alexandra Road, Swansea, SA1 5ED

While You're Away

For help while you're away, please call our Holidayline Team on +4433 33 365 147, text 80247, or use our contact form which can be found at www.tuicontact.com. They'll be there for you 24 hours a day, 7 days a week. Calls from abroad will be charged at international rates. Texts to 80247 cost 50p plus your network rate

When You Get Home

When you're back in the UK, to discuss your TUI Airways flight experience, please call 0203 451 2699. For any other aspects of your holiday you can complete the online form located in the 'Contact Us' section of our website. Alternatively, you can write to us at the address below. Remember to give us your booking

After Travel Customer Support, TUI UK, Contact Centre, Alexandra House, Alexandra Road, Swansea, SA1 5ED

Travel Agent Support

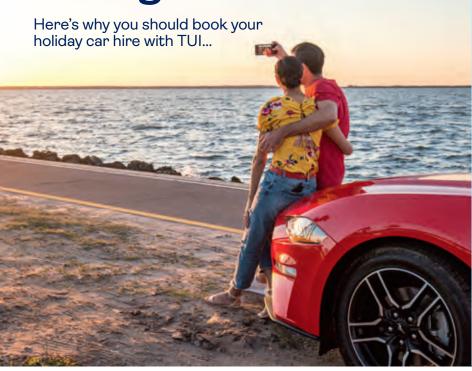
If you're a travel agent and need our help..

Agent Reservations, Administration, Group Bookings and Weddings

0203 451 2677

Calls to 0203 numbers cost the standard rate from UK landlines, but calls from mobiles may be higher. Check with your network provider

In the driving seat



- Free cancellation up to 48 hours before your pick-up
- No hidden charges we'll explain any additional costs before you book
- 24/7 customer service our team is always here to help

How to book

Hiring a car with us couldn't be easier. For great service and face-to-face advice, pop into your local **TUI Store**. You can arrange things over the **phone**, too, by calling 0203 451 2688*. Alternatively, sort your car hire in **Manage My Booking**, or by visiting **tui.co.uk**

*Calls to 020 numbers cost the standard rate from UK landlines, while calls from mobiles may be higher. Check with your network provider.

Great holidays start with travel insurance

TUI Travel Insurance offers...

- · Holiday cancellation cover
- Emergency medical cover, including a 24/7 medical assistance helpline
- Options to flex your cover to suit your plans, including annual policies

Chat to our Travel Experts in store, check out Manage My Booking, or visit **tuitravelinsurance.co.uk**

Terms, conditions and limitations apply. See policy for full details.



TUI UK Limited (also trading as First Choice), TUI UK Retail Limited (also trading as TUI) and Marella Cruises Limited are Appointed Representatives of AWP Assistance UK Ltd. Insurance is underwritten by AWP P&C SA and is administered in the UK by Allianz Partners, a trading name of AWP Assistance UK Ltd Registered in England. Registration No. 1710361. AWP Assistance UK Ltd, PO Box 74005, 60 Gracechurch Street, London, EC3P 3DS. AWP Assistance UK Ltd is authorised and regulated by the Financial Conduct Authority.

Finishing touches

Once you've picked your flights and hotel, here's how we can help to get the final pieces of your holiday all squared away...

Before you go

Get sorted ahead of your break, with commission-free travel money, UK airport transfers, travel insurance and more.

Travel Money Mastercard®

SAVE UP TO **75%**

With our reloadable TUI Travel Money card**, you can build up your getaway fund before you fly. It's a safe and secure alternative to carrying cash abroad. You can use it wherever Mastercard® is accepted. Visit tui.co.uk/travel-money



UK airport transfers

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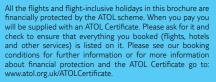














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