



Scene

JULY EDITION NOVEMBER 2025 – APRIL 2027

Laganas | Malia | Kavos | Ayia Napa
Ibiza | Magaluf



Where in the world

Our close-to-the-clubs hotels are dotted all around Europe, from the bar-tasselled beaches of **Ibiza** and **Ayia Napa** to Greek hotspots like **Kavos** and **Malia**.

Spain

Ibiza

Magaluf



Magaluf

✈ Flight time: 2½ hours



Ibiza

✈ Flight time: 2¾ hours

MORE INFO

Click here
for more
information on
where we fly.

Staying safe and healthy abroad

The Foreign, Commonwealth & Development Office (FCDO) and National Travel Health Network and Centre have up-to-date advice on staying safe and healthy abroad.

For the latest general FCDO travel advice, including security and local laws, plus passport and visa information, check gov.uk/travelaware and follow x.com/FCDOtravelGovUK and facebook.com/FCDOtravel

See FCDO travel advice about individual destinations and sign up for FCDO travel advice email alerts, so you automatically receive the latest travel advice updates and travel requirements for the destinations you want to know about, at gov.uk/foreign-travel-advice

For travel advice from TUI, see tui.co.uk/destinations/info/travel-aware

For current travel health news, see travelhealthpro.org.uk

Advice can change, so check regularly for updates.

travel
aware
gov.uk/travelaware

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✈ The flight times shown here should be used as a rough guide only, as they can vary. All times are from London Gatwick.

July Edition. This may be superseded and replaced by a later edition. Always check with your travel agent to ensure that you have the most up to date brochure edition. Also see Our Agreement with You and Yours with us for 'The Price You Pay'. This brochure was published in July 2025.
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LAND
TRUST™**


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With you all the way

There's nothing more important to us than making sure you have an amazing holiday. We're here for you throughout the entire process, from booking your getaway to returning home – and all those other bits in-between.



The background of the entire advertisement is a vibrant, golden-hued photograph of three people running through shallow water towards the viewer. The sun is low on the horizon, creating a strong backlight effect that silhouettes the figures and fills the air with a spray of water droplets. The sky is a clear, pale blue.

We're also the home of holiday value – we know that to Live Happy, you want to get the most for your money.

MORE INFO



Click this button or visit tui.co.uk/value for our tips, tricks and deals.

We're voted the '**Most Trusted Travel Company**'. And, we have thousands of excellent reviews on **Trustpilot**.

MORE INFO



Click this button or visit tui.co.uk/destinations/info/reviews-and-awards for more on our awards and reviews.



Don't forget, all our package holidays come with **ABTA** and **ATOL protection**. We also offer **24/7 support** on the **TUI app**, which offers lots of helping-hand features.



Set your own Scene

Escape to the party in some of Europe's liveliest spots,
from Ibiza to Ayia Napa.





What makes a Scene holiday?



ADULT-FOCUSED GETAWAYS

You can look forward to plenty of chill time while you're away, as every hotel in the Scene line-up is either adults-focused or adults-only.



AROUND-THE-CLOCK EXPERIENCES

With our day-and-night experiences, the party doesn't have to stop when the sun rises. From waterpark tickets to boat parties with open bars, we've got something for every mood – including bundle deals in some resorts, to save you time and money.



SUPPORT WHILE YOU'RE AWAY

All our Scene holidays come with 24-7 support on the TUI app. Plus, a rep will visit your resort during your stay, so you'll have a local expert to tell you where the best beaches are, give you their cheap bar recommendations, or sort your boat party tickets.



GROUP TRIPS MADE EASY

Getting the whole squad together? No problem – loads of our Scene hotels have rooms big enough for you and all your besties. We've got group payment options when you book in-store, too, which means you don't need to worry about nagging your pals for money.



CLOSE-TO-THE-PARTY HOTELS

Whether you're planning bar crawls in Malia, boat parties in Ayia Napa or 5am finishes in Ibiza, you can chill knowing you won't be based far from the action. All our Scene hotels are just a short walk or a taxi ride away from the resort's main strip.



IN-STORE TRAVEL EXPERTS

If you need a helping hand to get your trip booked, you can pop into your local TUI Store to chat to one of our Travel Experts, who are clued up on all things Scene. And if you book in store, you can make use of our group payment options.

What's included?

It's not just your flights and hotel that are included when you book a Scene holiday – we've taken care of all the little extras, too, so all you need to do is turn up.

Plenty of luggage

Struggling to choose between your best fits? No dramas – just pack the lot! All of our Scene holidays come with a generous 15kg hold luggage allowance.

Round-trip transfers

You won't need to fork out for taxis

between the airport and your hotel, because coach transfers are included as part of the package.

Rep service

A TUI rep will pop into your resort during your stay – you can ask questions, get the deets on the local area or book experiences with them.

24-7 support

Need help, or got a burning question? You can chat to us at any time while you're away – just head over to the TUI app.



Head to tui.co.uk/scene for more info.

Party around the clock



Are you team sleep-in, chill out, and top up your tan? Or team non-stop plans with pals, making mems, and filling up your camera roll? Doesn't matter – you can do as much or as little as you want on a Scene holiday, even while the sun's up. Inspo incoming...



If you're less of a poolside snoozer and more of a party boat cruiser, this bit's for you. We've got heaps of daytime experiences worth getting out of bed for, from waterpark tickets to quadbike safaris. Here's a flavour of how you could be spending your days...

FLOATING PARTIES

If blue waters, good tunes and a bar are what you're after, ditch the poolside sunloungers and nab yourself and your besties a spot on a party boat. Some sail at sunset, so you can fill your stories with golden hour snaps, and loads even bring DJs onboard – what more could you want?

ON THE WAVES

For something different, we've got group-friendly water activities to get stuck into, like waterpark tickets and inflatable sofas big enough for your whole squad. Or, if you're feeling a little boujee, you can hire a private boat from Laganas to see Zante's scenic side. Nothing sees off a hangover like a bit of sea air, after all.

ON THE ROAD

Adrenaline seekers, here's your chance to go off road. Our quadbike safaris set off from places like Malia and San Antonio, taking you off the beaten track to Insta-worthy viewpoints, hidden beaches and tucked-away villages. There'll be loads of time for you to pose for pics with all your pals, too. If you'd rather stick to a track, there's always go-karting, instead.

OUT AND ABOUT

We can sort you out with tickets to some of the best attractions around, like WaterWorld in Ayia Napa – with Greek myth-inspired rides even Zeus would rate – or Majorca's Western Water Park, where you can race your mates and cool off cowboy-style. What a vibe.





Whether you're planning on filling your days to the brim or using them to catch up on sleep, one thing's for sure – on a Scene holiday, nights are for partying. Here's a look at what you could be getting up to when the sun sets...



In some destinations, we've bundled the hottest club nights, biggest daytime must-dos and more into one handy ticket – look out for the **Scene Pass**.



THE HOTTEST CLUBS

When it comes to your big nights out, don't wing it and risk FOMO – you can book entry to some of your fave clubs before you even leave for the airport. That includes skip-the-line tickets which let you get to the good stuff sooner. And it's not just nightclubs in the line-up – we've got rooftop pool parties and beach club tickets, too.

ICONIC PARTIES

There's something about a themed night out that just hits different. And with everything from paint parties in Laganas to neon parties in Kavos on the cards, you'll never have to look far to find one. Kavos even hosts all-American frat-themed nights and its own take on the Thai full moon party, where drinks are served in buckets and the night's rounded off with a firework display.

SOMETHING DIFFERENT

If you fancy a change from your usual late-night antics, how about a spot of bingo? And we're not talking the kind your grandma plays – Laganas' Barmy Bingo lines up colourful cocktails, silly prizes and cheesy music. If that's not your thing, don some headphones at one of our silent discos, where you choose the tunes you want to bop to.



Check out our full range of experiences at tui.co.uk/things-to-do



Laganas, Zante

From Laganas' neon-lit strip to some of the prettiest beaches in Europe, Zante has your chilled days and lively nights in the bag.

At a glance

- Hop from bar to bar on Laganas' mile-long strip
- Catch international DJs at superclubs like Rescue and Zero's
- Look out for loggerhead turtles at Laganas Beach

Fast facts



COUNTRY
Greece



CURRENCY
Euro



FLYING TIME
3½ hours from
London Gatwick



TIME ZONE
GMT +2



ZANTE IN A NUTSHELL

From triple-decker yachts to sprawling superclubs, there's always somewhere to party in Zante. Most of the nightlife's centred in Laganas, on the island's south-east coast – its main strip spans a whole mile, finishing up at the seafront. And when it's time to top up your tan, you'll have some of Greece's best beaches to pick from.

THE BEACH SCENE

Laganas Beach is one of Zante's best stretches of sand, and it's only a short walk from the strip – a win-win. Loggerhead turtles nest here, so for motorised watersports, your best bet is to hop in a taxi and head to Tsilivi or Alykanas. And if it's Insta-worthy scenes you're after, a daytrip to Smugglers Cove's a must. This spot, in the north of the island, is famous for its crumbling shipwreck and striking blue waters.

THE DAY SCENE

If sailing into the sunset on a swish boat with a bar sounds like your kinda vibe, you're in luck – boat parties are one of the top things to do by day here. Or, if you prefer to stay on dry land, round up your pals for The White Party at Karma Day Club. With top DJs, a saxophonist and fire shows set around a 400-square-metre pool, it's one of the hottest events in Zante.

THE NIGHT SCENE

When the sun sets, Laganas' strip springs into life. Most of the bars and clubs are free to enter, and they all compete for your custom, so you won't have to look far to find great deals on drinks. Massive clubs like Rescue, Zero's and IKON fly in international DJs all through the season. For something different, there are silent discos, and the legendary Barmy Bingo promises cocktails, chaos and plenty of cheese.

AVERAGE TEMPERATURE

May
22°C

Jun
26°C

Jul
28°C

Aug
30°C

Sep
27°C

Oct
24°C



EXPERIENCES

We've got tonnes of experiences in Zante, from club entry and boat party tickets to private boat charters and daytrips to Smuggler's Cove.



To see what's on offer and book, visit tui.co.uk/things-to-do/zante



Staying safe and healthy abroad

The Foreign, Commonwealth & Development Office (FCDO) and National Travel Health Network and Centre have up-to-date advice on staying safe and healthy abroad.

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Snack bar*



Angela Hotel

LAGANAS ZANTE

TTT 3.7/5 Based on 168 reviews

These rooms are right in the heart of the action. Located on the main strip in Laganas, you'll be spoilt for choice with bars, clubs and restaurants all on your doorstep. And, you're just a 10-minute stroll to the beach, where you can try out watersports.

The hotel itself has white-washed balconies and terraces. Rooms are spacious and come simply furnished, with a private bathroom and a balcony and terrace.

Key Facilities

• 1 pool • 1 bar • Free Wi-Fi

Location

- 250 metres from the beach • Close to nightlife
- 15 minute walk to shopping centre

Transfer time: 10 minutes by coach from Zante Airport

Number of rooms: 45

Your service at this hotel

Holidays here come with our **Hotel rep + 24/7 support on the TUI app and by phone**



Twin Room with Balcony

Rooms

You can expect air-conditioning*, balcony and fridge in all of these rooms. There's twin rooms or **triple rooms** for larger groups.

Click the link or head to tui.co.uk for more info about our holidays, including up-to-date prices, hotel details and helpful videos.

[View online](#)



Board Options

- Room Only



Snack bar



Cocktail bar

Maui

LAGANAS ZANTE

T T 2.6/5 Based on 29 reviews

The adults-only Maui takes its place less than a 10-minute walk from the town's bar-filled strip, and it's just a couple more minutes until you reach its supersized beach.

There are two pools to choose from at this hotel. Both are penned in by blue-and-pink sunloungers and they're joined by a snack bar that's open for drinks and snacks all day long.

Key Facilities

• 2 pools • 2 bars • 1 restaurant • Free Wi-Fi

Location

• Close to bars and restaurants • 1.5km to Laganas Beach • 6.3km to the airport

Transfer time: 15 minutes by coach from Zante Airport

Number of rooms: 37

Your service at this hotel

Holidays here come with our **Hotel rep + 24/7 support on the TUI app and by phone**



Snack bar



Rooms

Studios have a balcony or terrace with either a **pool** or **garden view**. They come with air-conditioning, a kitchenette, Wi-Fi, shower, hairdryer, mini-fridge and a safety deposit box.



MULTI-CENTRE

This hotel can be booked as part of a **Multi-Centre** holiday – when you stay at more than one hotel while you're away.



Board Options

- Self Catering

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[View online](#)



Malia, Crete

When it comes to party holidays, Malia's the big name around here. And Crete has plenty to offer beyond the pubs and clubs...

At a glance

- Party in Malia's massive clubs, like Candy Club and Apollo
- Drink in the bar that invented the fishbowl cocktail
- Whizz around on a banana boat with your mates

Fast facts



COUNTRY
Greece



CURRENCY
Euro



FLYING TIME
4 hours from
London Gatwick



TIME ZONE
GMT +2



CRETE IN A NUTSHELL

Let's be honest, if you're reading this, you're probably coming to Crete for the nightlife. Malia's the island's party hub, and it's everything you'd expect – think themed bars and some of the biggest clubs in Europe. As for daytime shenanigans, you can get lost with your pals in the old town, work on your tan at the beach, or shake off your hangover with some watersports.

THE BEACH SCENE

Malia's home to six beaches totalling about five kilometres of latte-coloured sand, so it's safe to say you'll have loads of room to catch some rays. Each one's backed by a string of restaurants and bars serving everything from cocktails to full English breakfasts. Glozanie Beach is your go-to for jet-ski hire and banana boat rides, while Potomus Beach is ideal for snoozing under the sun.

THE DAY SCENE

Crete's got a scenic side, and what better way to see it than on a 4x4 convoy with your mates? Guided buggy tours are one of the most popular daytime activities here, along with go-karting – there's a track within walking distance of Malia's main strip. If you'd rather be living your best life out on the water, there are party boats with well-stocked bars setting sail every afternoon in the summer.

THE NIGHT SCENE

All of Malia's best pubs, clubs and bars are on its main strip, which leads all the way down to the beach, so it's almost impossible to get lost. If cheesy music's your thing, kick off your night at Pop, and if you'd rather bop to RnB and grime, Apollo's the place to be. Then there's Candy Club, an old-timer that still hosts big-name DJs all season.

AVERAGE TEMPERATURE



EXPERIENCES

We've got loads of experiences in Crete, from swimming-and-snorkelling trips to full-day quadbike safaris.



To see what's on offer and book, visit tui.co.uk/things-to-do/crete



Staying safe and healthy abroad

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Ilios Malia

MALIA CRETE

TTT       3.9/5 Based on 348 reviews

Locations don't get much more central than the Ilios Malia. It's right on Malia Beach Road, with bars and clubs right on the doorstep. The old town's a 5-minute walk away, and you can be at the beach in 10.

There's a pool with a couple of whirlpool sections, plus a bar and a restaurant. Studios and apartments come with a balcony or terrace, as well as a kitchenette for home cooking.

Key Facilities

• 2 pools • 2 bars • 1 restaurant

Location

• Close to Malia's bars and clubs • About a 10-minute walk to the beach

Transfer time: 60 minutes by coach from Heraklion Airport

Number of rooms: 54

Your service at this hotel

Holidays here come with our **Hotel rep + 24/7 support on the TUI app and by phone**



Rooms

You can expect a **balcony** or **terrace**, lounge and kitchenette in all **apartments** and **studios**. Please note, air-conditioning* is payable.

Click the link or head to tui.co.uk for more info about our holidays, including up-to-date prices, hotel details and helpful videos.

[View online](#)



Board Options

- Self Catering



Ilios 1

MALIA CRETE

T T Plus   3.9/5 Based on 348 reviews

Ilios 1 has a prime location on Malia's main strip, footsteps away from the bars and clubs. The beach isn't far, either – you can walk there in less than 10 minutes.

Outside, a small pool is edged by a sunbathing terrace. Studios have handy kitchenettes, and there's a bar nearby.

Key Facilities

• 1 pool • 1 bar • Free Wi-Fi

Location

• A 10-minute walk to the sandy beach • A few minutes' walk away from Malia's nightlife

Transfer time: 60 minutes by coach from Heraklion Airport

Rooms

Studios are bright and spacious, with whitewashed walls and light-wood furniture. Each one has a kitchenette for whipping up snacks, plus a balcony or terrace. Studios and **1-bedroom apartments** can sleep 3, while **2-bedroom apartments** sleep 4.

Number of rooms: 12

Your service at this hotel

Holidays here come with **24/7 support on the TUI app and by phone**



Studio



Help bar

Click the link or head to tui.co.uk for more info about our holidays, including up-to-date prices, hotel details and helpful videos.

[View online](#)



Board Options

• Self Catering



Hotel Frixos & Apartments

MALIA CRETE

3.9/5 Based on 327 reviews

It's the friendly atmosphere that draws people back to the adult-focused Hotel Frixos & Apartments year after year. There's a decent-sized pool with a swim-up bar, and a place serving buffet breakfasts, too.

This place is a five-minute walk away from the upbeat main strip, tucked between shops, restaurants, bars and nightclubs. It's only about a 20-minute walk from a couple of beaches, too.

Key Facilities

- 1 pool • 1 bar • Free Wi-Fi zones

Location

- 100m from the resort centre, tavernas, bars and shops • 1.6km walk from the beach

Transfer time: 45 minutes by coach from Heraklion Airport

Rooms

The rooms here are nice and simple, all with balconies. And because they are in low-level apartment blocks spread out around the grounds, they offer plenty of privacy, too. Twin rooms are available, or you could choose a self-catering **studio**. And for a little more opt for a **1-bedroom apartment** where you'll have a lounge area too.

Number of rooms: 59

Your service at this hotel

Holidays here come with our **Hotel rep + 24/7 support on the TUI app and by phone**



Lounge



Twin Room with Balcony



Swim-up pool bar*

Click the link or head to tui.co.uk for more info about our holidays, including up-to-date prices, hotel details and helpful videos.

[View online](#)



Board Options

- Self Catering • Bed & Breakfast

*Extra charge



Aegean Sky Hotel and Suites

MALIA CRETE

TTT 4.7/5 Based on 2047 reviews

This place is right on the edge of Crete's liveliest party town, Malia. That means you're only five minutes' stroll from nightclubs and bars, and there's a beach on your doorstep for when you fancy taking it easy.

This family-run hotel's got all the essentials ticked off, like an outdoor pool and a snack bar. There are plenty of restaurants nearby, too.

Key Facilities

- 1 pool • 1 bar • Free Wi-Fi by the pool area
- Wi-Fi*

Location

- In the centre of Malia • Just off the main strip of bars, restaurants, shops and clubs • 5-minute walk from the Old Village of Malia • 15-minute walk from the beach

Transfer time: 45 minutes by coach from Heraklion Airport

Number of rooms: 72

Your service at this hotel

Holidays here come with our **Hotel rep + 24/7 support on the TUI app and by phone**



Outdoor pool area with snack bar*



Studio with Balcony or Terrace

Rooms

Studios and **superior studios** here come with a **balcony** or **terrace**. You can expect to find twin beds, a bathroom with shower, amenities and hairdryer, as well as a satellite TV, and a kitchenette with mini-fridge. Wi-Fi*, a safety deposit box* and air-conditioning* are payable.

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[View online](#)



Board Options

• Self Catering • Bed & Breakfast



Pool snack bar



1 Bedroom Apartment with Balcony or Terrace



ICandy Apartments MALIA CRETE

TTT • 4.6/5 Based on 171 reviews

The ICandy's less than 5 minutes' walk from the strip, so you've got Malia's best bars and clubs on hand. It's down a quiet side road, though, so it's nice and peaceful. The beach isn't far, either – about 10 minutes.

George and Georgia will give you a real Malia welcome here, with lots of info on all the best places to go. Outside, you'll find a good-sized pool and a snack bar.

Key Facilities

- 1 pool • 1 bar • Wi-Fi* • Evening entertainment programme

Location

- About a 5 minute walk from the strip • 10 minute walk to the beach

Transfer time: 60 minutes by coach from Heraklion Airport

Rooms

You can expect a balcony or terrace and kitchenette in all rooms. There's studios available which can come with 1 or 2 extra beds. Or for a bit more space- you can opt for a **1 bedroom apartment** which comes with a **lounge**.

Number of rooms: 16

Your service at this hotel

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[View online](#)



Board Options

- Self Catering



Snack bar* seating area



Studio With Balcony or Terrace



Snack bar*

iCandy Sol

MALIA CRETE

T T T There's no TripAdvisor rating available for this property.

This place is in Malia's town centre, so there are handfuls of supermarkets, restaurants and bars on your doorstep. It's only 15 minutes' walk to the beach, too. The tea-coloured sand's lined with sunloungers and lively bars, and there's a watersports centre for more adventurous sorts.

At the hotel, the pool takes centre stage – it's surrounded by a patio with palm trees. There's plenty of outdoor furniture to chill out on. And you can grab a cocktail and a bite to eat at the waterside snack bar.

Key Facilities

- 1 pool • 1 bar • 1 restaurant • Free Wi-Fi

Location

- 120m to a supermarket • 350m to a bus station
- 15-minute walk to a beach • 8.4km to Aquaworld Aquarium & Reptile Rescue Centre

Transfer time: 35 minutes by coach from Heraklion Airport

Rooms

Studios have twin beds – and if a third guest is booked to stay then you'll have an extra single bed. Each **studio** has a kitchenette with hob, fridge and kettle. There is air-conditioning*, ironing facilities, a TV, a shower, plus free Wi-Fi. And lastly, a **balcony** or **terrace**.

Number of rooms: 19

Your service at this hotel

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Board Options

- Self Catering



Kavos, Corfu

Corfu might be known for its turquoise waters and terracotta old town, but over in Kavos – on the island’s south-east coast – it’s all about the nightlife.

At a glance

- Share cocktail buckets at the Full Moon party
- Flit between bars on Kavos’ two-kilometre-long strip
- Round up your pals for a wild banana boat ride

Fast facts



COUNTRY
Greece



CURRENCY
Euro



FLYING TIME
3¼ hours from
London Gatwick



TIME ZONE
GMT +2



CORFU IN A NUTSHELL

It's been dubbed one of the most aesthetic Greek islands, but Corfu – AKA the emerald isle – doesn't shy away from a party. And if that's what you're coming here for, bar-crammed Kavos is where you'll be headed. With one unmissable superclub and a massive crop of bars ticking off every genre of music you could ask for, you're guaranteed a good night out.

THE BEACH SCENE

If you're looking for somewhere to get comfy, top up your tan and recover from the night before, you're in luck – Kavos comes with eight kilometres of sand. Most of it's topped with sunloungers and is lapped by clear, shallow waters. There's an inflatable waterpark just off-shore, too. And when you need to refuel, you'll only have to drag yourself a few metres to one of the seafront snack bars.

THE DAY SCENE

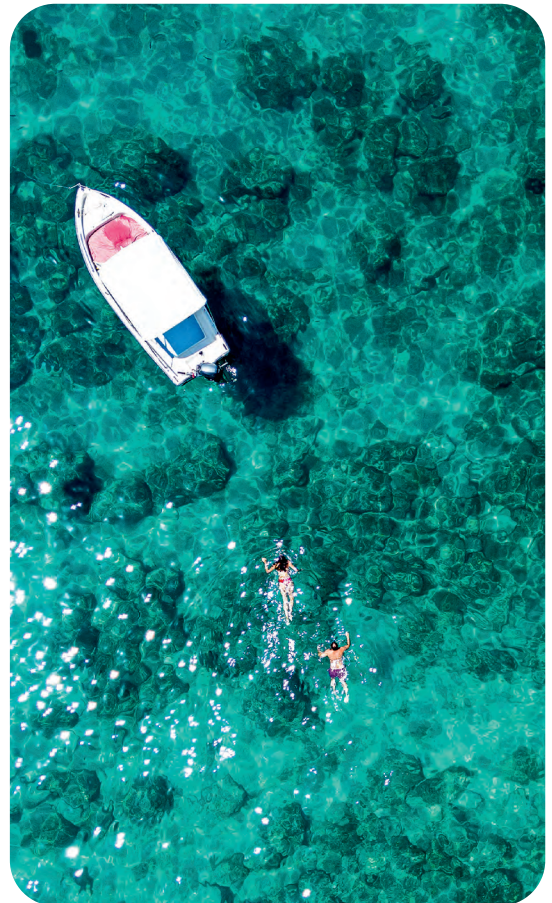
There's more than just seafront sunbathing sessions to fill your days with in Kavos. You've got boat parties with onboard DJs, plus all the watersports you could want, including inflatable banana boats big enough for you and all your mates, and doughnut rings pulled around by speedboats. The bravest ones in your group can even have a go at things like bungee jumping and cage catapulting.

THE NIGHT SCENE

Kavos' main strip runs parallel to the beach. It's about two kilometres long and is packed with bars for your pre-drinks, from the urban Snobs to the cheesy BuzzPop. There are even karaoke spots in the mix. As for where to end your night, head for the town's only superclub – Future. All the main events are held here, including the Thai-inspired Full Moon party and some of the biggest paint parties in Europe.

AVERAGE TEMPERATURE

May 24°C	Jun 29°C	Jul 32°C	Aug 32°C	Sep 27°C	Oct 23°C
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EXPERIENCES

We've got a huge line-up of experiences in Corfu, from party boat cruises to tickets for the legendary paint parties at Future nightclub.



To see what's on offer and book, visit tui.co.uk/things-to-do/corfu



Staying safe and healthy abroad

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Lounge



Seaside Resorts

KAVOS CORFU

T T Plus 4/5 Based on 66 reviews

This place has a fresh and modern feel – sunbeds and bean bags line the hexagon-shaped pool, and there's a bar and dining area by the water scattered with wicker chairs and oversized plants.

As well as being right by a beige-sand beach, you're around 20 minutes' walk from the lively centre of Kavos. If you fancy venturing over, you'll be spoilt for choice when it comes to bars, souvenir shops and restaurants.

Key Facilities

• 1 pool • 1 bar • Free Wi-Fi

Location

• 1.8km to Paralia Kavos • 2km to Kavos • 4km to Lefkimmi Village

Transfer time: 75 minutes by coach from Corfu Airport

Number of rooms: 55

Your service at this hotel

Holidays here come with our **Hotel rep + 24/7 support on the TUI app and by phone**



Pool bar*



Lounge



Studio with Balcony or Terrace

Rooms

Studios here come with their own **balcony or terrace**. And there are **studios** that sleep two as well as three guests – the latter means there's 1 extra single bed added.

Click the link or head to tui.co.uk for more info about our holidays, including up-to-date prices, hotel details and helpful videos.

[View online](#)



Board Options

• Self Catering • Bed & Breakfast



Odysseus

KAVOS CORFU

TT 3.4/5 Based on 441 reviews

Kavos' strip is less than a minute's walk away, so you can practically roll out of bed and into the bars and clubs. The beach is only a few steps further, which means it's easy to flit between pool and sea.

There's a lively atmosphere here, which is ideal if you're coming for the nightlife. Step inside, though, and everything is fairly simple. Bedrooms have whitewashed walls, tiled floors, and colourful furniture with matching curtains, plus handy kitchenettes.

Key Facilities

- 1 pool • 2 bars • Free Wi-Fi

Location

- 150m to the beach • 100m to the centre of Kavos with bars, restaurants and shops

Transfer time: 120 minutes by coach from Corfu Airport

Number of rooms: 47

Your service at this hotel

Holidays here come with our **Hotel rep + 24/7 support on the TUI app and by phone**



Rooms

All studios and apartments come with a small kitchenette and air-conditioning*. Studios sleep 2, with some sleeping up to 3 with the option of a balcony. Apartments offer more space with 2 or 3 bedrooms.

Click the link or head to tui.co.uk for more info about our holidays, including up-to-date prices, hotel details and helpful videos.

[View online](#)



Board Options

• Self Catering • Bed & Breakfast



Agnes Beach

KAVOS CORFU

T T 3.4/5 Based on 441 reviews

Just a couple of minutes from Kavos' vibrant strip, this place is surrounded by bars and clubs. And after a night of partying, you can pick a sunlounger and top up your tan by the pool. Or, you can roll out of bed straight on to the beach – it's right on your doorstep.

This place is a great pit stop for getting out and about, and keeps things nice and simple. Apartments are all en suite, and most come with a balcony or terrace. They also have a kitchenette, but if you don't feel like cooking, the pool bar serves snacks.

Key Facilities

• 1 pool • 1 bar • Free Wi-Fi

Location

• Next to the beach • A few minutes' walk to Kavos centre • Close to taxi rank and bus stop

Transfer time: 120 minutes by coach from Corfu Airport

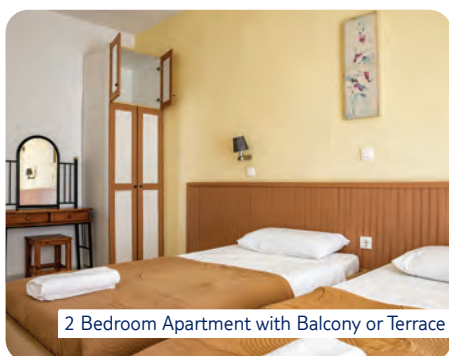
Rooms

There's a balcony or terrace, kitchenette and a TV in all studios and **2-bedroom apartments**.

Number of rooms: 64

Your service at this hotel

Holidays here come with our **Hotel rep + 24/7 support on the TUI app and by phone**



2 Bedroom Apartment with Balcony or Terrace



Bar

Click the link or head to tui.co.uk for more info about our holidays, including up-to-date prices, hotel details and helpful videos.

[View online](#)



Board Options

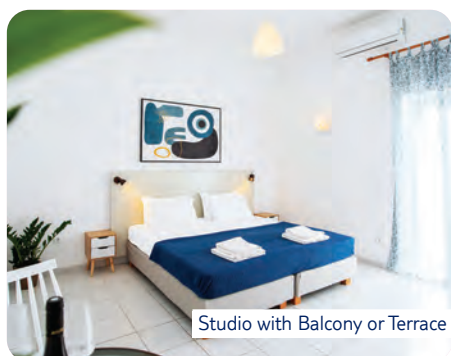
• Self Catering



Galdamavicius



Pool bar* at Seaside Resorts



Studio with Balcony or Terrace



Pool bar* at Seaside Resorts

Fardini Seaside

KAVOS CORFU

T T Plus         3.7/5 Based on 12 reviews

This hotel is part of our Scene collection, so as you'd expect, you're right in the middle of Kavos' lively party action – you can walk to its bars and clubs in about 20 minutes. You've also got a small private beach a few steps away.

And, if you plan on partying from dusk 'til dawn, then this place is ideal. The studios all come with kitchenettes so you can cook your own meals to fit your schedule. And if you want a dip in the pool, you can head next door to the Seaside Resorts.

Key Facilities

- Free Wi-Fi

Location

- 1.8km to Paralia Kavos • 4km to Lefkimmi Village
- 43.5km to the airport

Transfer time: 70 minutes by coach from Corfu Airport

Rooms

Studios sleep up to two guests with a double or twin beds. They come with a **balcony** or **terrace**, a kitchenette with mini-fridge, air-con, free Wi-Fi, a hairdryer, and tea/coffee facilities and en-suite bathroom with a shower.

Your service at this hotel

Holidays here come with **24/7 support on the TUI app and by phone**

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[View online](#)



Board Options

- Self Catering • Bed & Breakfast



Ayia Napa, Cyprus

With pretty old towns, good-looking beaches and one of the best nightlife hubs in Europe, Cyprus is a true all-rounder.

At a glance

- Party around an indoor pool at Aqua nightclub
- Ride the slides at WaterWorld
- Rumble into the countryside on a quadbike safari

Fast facts



COUNTRY
Cyprus



CURRENCY
Euro



FLYING TIME
4¾ hours from
London Gatwick



TIME ZONE
GMT +2



CYPRUS IN A NUTSHELL

The Mediterranean island of Cyprus is fringed with a mixture of laidback and lively resorts, and when it comes to the latter, Ayia Napa's top dog. You'll find this party hub near the island's south-east tip, close to the famous Nissi Beach. Pool parties, quadbike safaris and waterpark trips feature on the daytime to-do list, and come sunset, the bars and clubs in the main square fling open their doors.

THE BEACH SCENE

Nissi Beach is probably Cyprus' best-known stretch of sand, and if you're staying in Ayia Napa, it'll be practically on your doorstep. The water here wouldn't look out of place in the Caribbean, and on the other side of the sand, you'll find snack bars, restaurants and shops. Ayia Napa itself has a decent sized beach, too, as well as a watersports centre to keep you occupied between sunbathing stints.

THE DAY SCENE

When you're not sunning yourself on the sand, there's loads to get stuck into during the day in Ayia Napa. Round up your pals and splash away your sore heads from the night before at WaterWorld – a waterpark themed around ancient Greece. Or, get behind the wheel of a quadbike and head into the countryside in search of Insta-worthy viewpoints.

THE NIGHT SCENE

Ayia Napa doesn't have a main strip – instead, the bars are all arranged around one central square. And with everything from a pirate-themed dance bar to a karaoke joint in the mix, it's the place to be come sunset. After midnight, the clubs start to open their doors, including a dancehall, a grime and RnB place, a place for house music fans, and even a club with a swimming pool inside.

AVERAGE TEMPERATURE

May 27°C	Jun 31°C	Jul 33°C	Aug 33°C	Sep 31°C	Oct 28°C
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EXPERIENCES

We've got a bunch of experiences to choose from in Cyprus, from waterpark tickets to quadbike tours.



To see what's on offer and book, visit tui.co.uk/things-to-do/cyprus



Staying safe and healthy abroad

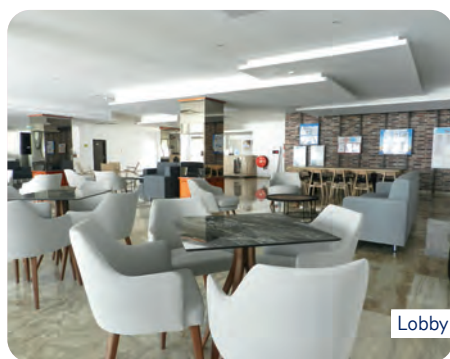
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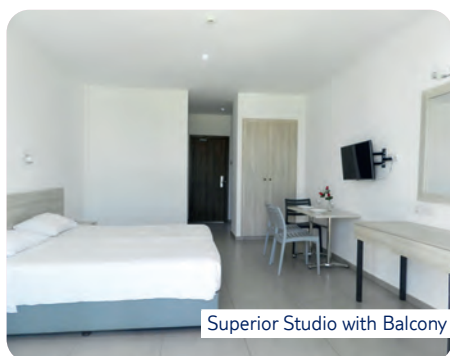
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Lobby



Superior Studio with Balcony



Evabelle Greek restaurant

Evabelle AYIA NAPA CYPRUS

T T Plus 4.2/5 Based on 363 reviews

The adult-centric Evabelle attracts a mixed crowd – those seeking the nightlife and those after a central postcode. It's right on Nissi Avenue, so there are plenty of bars and restaurants nearby. Plus, you're only a 10-minute stroll from a big beach.

If you'd prefer to stay at base, there's a good-sized pool, as well as a bar and a restaurant, which dishes up authentic Greek favourites.

Key Facilities

• 1 pool • 1 bar • 1 restaurant • Free Wi-Fi

Location

• 500m to the beach • 100m to resort centre, bars and restaurants • 300m to pharmacy • Bank and supermarket opposite hotel

Transfer time: 45 minutes by coach from Larnaca Airport

Rooms

You can expect a kitchenette, balcony and lounge in all rooms. There's studios available. Or if you're staying in a larger group- 1 bedroom apartments have extra beds.

Number of rooms: 122

Your service at this hotel

Holidays here come with our **Hotel rep + 24/7 support on the TUI app and by phone**

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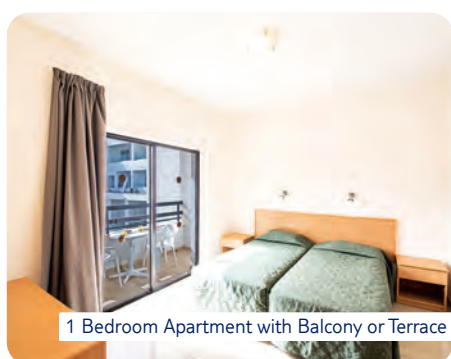


Board Options

- Self Catering • Bed & Breakfast
- Half Board



Local cuisine restaurant



1 Bedroom Apartment with Balcony or Terrace



Anthea Hotel Apartments

AYIA NAPA CYPRUS

T+ Plus       3.2/5 Based on 959 reviews

The Anthea Apartments have a stellar location. They're in the heart of bustling Ayia Napa, so you'll find restaurants, pubs and bars within throwing distance.

A mix of studios and one-bedroom apartments make up the Anthea Apartments. And two pools and a restaurant are added for good measure.

Key Facilities

• 2 pools • 1 kids' pool • 3 bars • 1 restaurant • Free Wi-Fi

Location

• In the heart of Ayia Napa • 500m to beach • One side of the complex is on the main road, the other overlooks the monastery – you may hear the odd chime in the early hours

Transfer time: 60 minutes by coach from Larnaca Airport

Rooms

Accommodation at the Anthea Apartments come with Wi-Fi, a lounge, kitchenette, plus balcony or terrace. You can choose between a **studio** and a **1 bedroom apartment**. **Superior studios** are located in the **main building**.

Number of rooms: 188

Your service at this hotel

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Board Options

- Self Catering • Bed & Breakfast
- Half Board



Bar | Café*



Twin Room with Inland View and Balcony



Restaurant

Milea Hotel

AYIA NAPA CYPRUS

T T T There's no TripAdvisor rating available for this property.

When it comes to location, this place ticks all the boxes. Stroll five minutes one way in the morning and you can be topping up your tan on Ayia Napa's powdery sand beach. Then, get your glad rags on in the evening and stroll five minutes the other way, and you'll hit up the town's legendary nightlife.

If you fancy hanging back, there's a cosy pool to lounge around, and a couple of bars to grab drinks from.

Key Facilities

• 1 pool • 1 kids' pool • 2 bars • 1 restaurant • Free Wi-Fi

Location

• Bus stop outside the hotel • 300m to a sandy beach • Town centre is a 5-minute walk away • 47km from Larnaca International Airport

Transfer time: 50 minutes by coach from Larnaca Airport

Rooms

All **twin rooms** are elegantly designed in blue and yellow tones. Each room has a flatscreen LCD TV, tea or coffee-making facilities, free Wi-Fi, a mini-fridge and towels. And if you upgrade to **superior** – then you'll have a couple of added extras like bathrobes and slippers. Air-conditioning operates between the 1st June and 30th September.

Number of rooms: 84

Your service at this hotel

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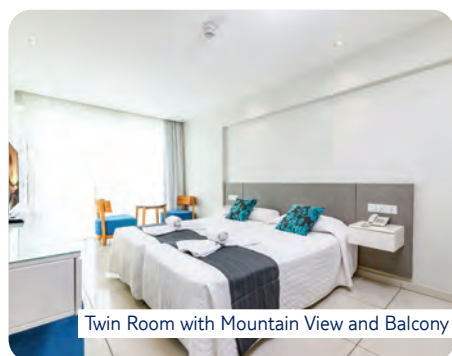


Board Options

• Bed & Breakfast • Half Board



Buffet restaurant



Twin Room with Mountain View and Balcony



Lobby bar

River Rock

AYIA NAPA CYPRUS

TTT      4.5/5 Based on 379 reviews

The biggest shout goes to the pool area, though, which showcases a smart pool and a swanky cocktail bar. The hotel overall is lively in the summer, but has appeal for families year-round, too.

The hotel is set up in a prime spot. It takes less than 10 minutes to walk to Ayia Napa's biggest beach, and you can reach the area's famous nightlife in the same amount of time.

Key Facilities

• 1 pool • 1 kids' pool • 2 bars • 1 restaurant • A la carte dining

Location

• Close to bars, shops and restaurants • 500m from the centre of Ayia Napa • 650m from the beach

Transfer time: 50 minutes by coach from Larnaca Airport

Rooms

You can expect a balcony and Wi-Fi in all rooms. There's twin rooms available with mountain or **pool views**. Or if you'd prefer a bit more space- you can opt for a **superior 1 bedroom family room**.

Number of rooms: 88



Your service at this hotel

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Board Options

- Bed & Breakfast • All Inclusive
- Half Board



Main Pool bar



One bedroom apartment bedroom



Pool Bar Seating

Senator Hotel Apartments

AYIA NAPA CYPRUS

T T T Plus 4.3/5 Based on 770 reviews

Staying here puts you right by Ayia Napa's action. The nearest bars are only a couple of minutes' walk away, and 'The Square' isn't much further on. A five-minute taxi ride will get you to Nissi Beach.

The hotel's interiors are pretty smart. Rooms are simple, but stylish, with tiled floors and wicker seats. The latter are arranged around the bars and restaurants, as well.

Key Facilities

- 2 pools • 2 bars • 1 restaurant • Free Wi-Fi
- Evening entertainment

Location

- Close to bars and restaurants

Transfer time: 60 minutes by coach from Larnaca Airport

Rooms

Apartments may come with a balcony or terrace, air-conditioning, Wi-Fi, a microwave or electric oven, electric hobs, a fridge, toaster and kettle. Studios, **1-bedroom** and **2-bedroom apartments** are available.

Number of rooms: 65

Your service at this hotel

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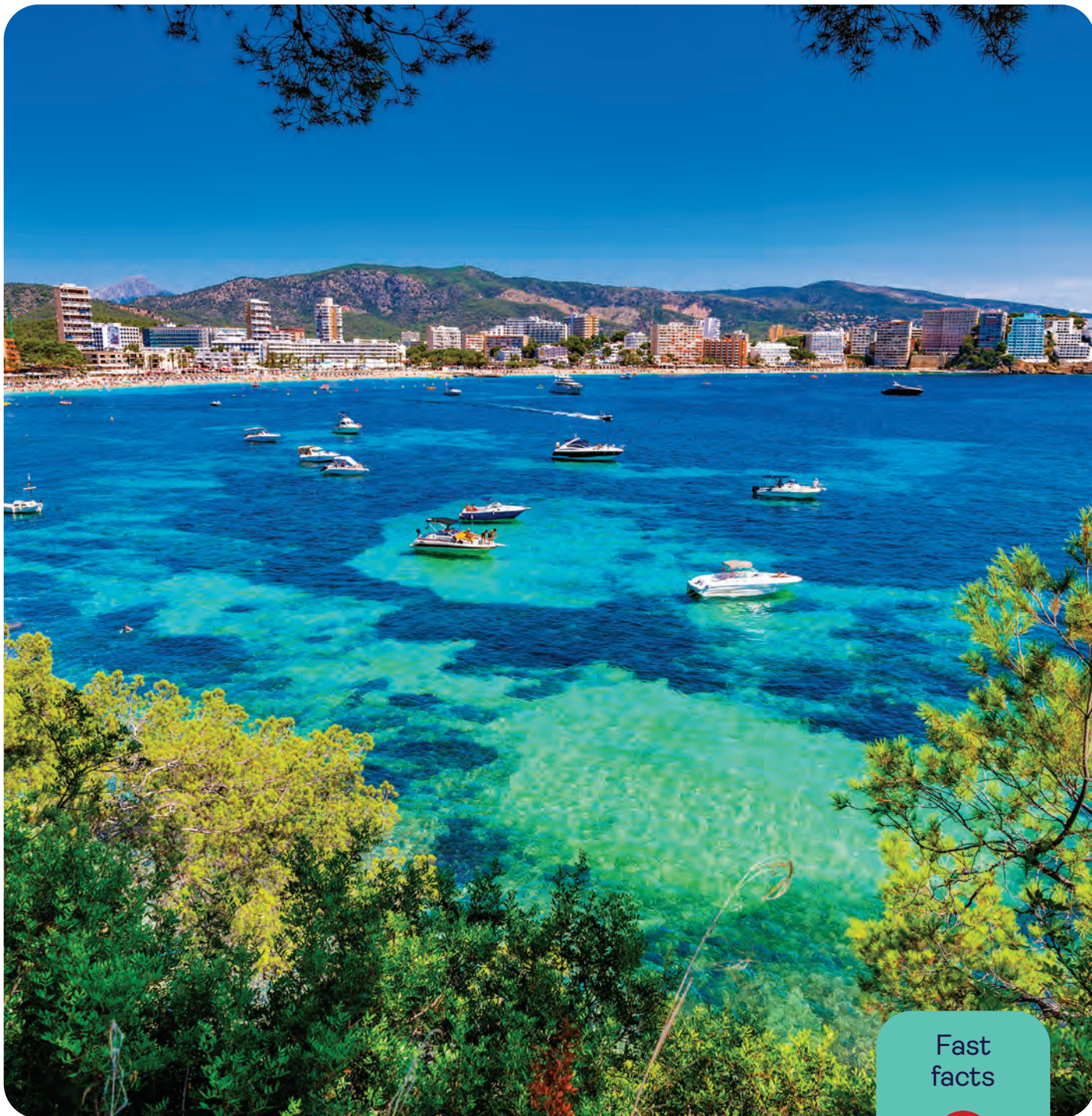
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[View online](#)



Board Options

- Self Catering • Bed & Breakfast
- Half Board



Magaluf, Majorca

From buzzy bars and a world-renowned superclub to balmy beaches and turquoise waves, Majorca's party hub has loads to offer.

At a glance

- Go on a bar crawl along Magaluf's neon-lit strip
- Have the night of your life at BCM
- Pull up a sunlounger on Palma Nova's sandy beach

Fast facts



COUNTRY
Spain



CURRENCY
Euro



FLYING TIME
2½ hours from
London Gatwick



TIME ZONE
GMT +1



MAJORCA IN A NUTSHELL

Majorca's got lots of strings to its bow, but when it comes to nightlife, there's only one name on everyone's lips – Magaluf. Along with its neighbour, Palma Nova, the town on the island's south coast lines up one of Europe's biggest nightclubs, a string of plush beach clubs, and enough drinking spots to fuel a 24-hour bar crawl. And come daytime, two big beaches provide all the sunbathing space you could need.

THE BEACH SCENE

There are four main strips of sand lining Magaluf and Palma Nova's coastline, and they've all got a similar vibe. Restaurants, cafés and bars line up along the promenades, while the sand itself is topped with tonnes of sunloungers – great news if you're planning on snoozing here the day after a big night out. If you fancy getting out on the water, you'll find places offering banana boat rides and jet-ski hire.

THE DAY SCENE

Palma Nova's shoreline's peppered with beach clubs flaunting big bars, DJ booths, chic pools and Balinese beds made for posing on. When you're not living it up at one of those, you can race your pals down multi-lane slides at Western Waterpark, bounce off a hangover at a trampoline park, or climb onboard a banana boat and ride the waves at high speed.

THE NIGHT SCENE

Magaluf's neon-lit strip will be your go-to after sunset – there are more than 50 bars to start your night in, from the famous Lineker's Bar to Alex's Lounge, where part of *The Inbetweeners* Movie was filmed. After midnight, all roads lead to BCM. This massive superclub has room for well over 4,000 people, so it's always guaranteed to bring the vibes. For something different, try Gringos Bingo – where bingo meets cheesy music, cocktails and chaos.

AVERAGE TEMPERATURE

May
24°C

Jun
28°C

Jul
31°C

Aug
32°C

Sep
28°C

Oct
24°C



EXPERIENCES

We've got a huge line-up of experiences in Majorca, from group banana boat rides to tickets to some of the biggest events at BCM.



To see what's on offer and book, visit tui.co.uk/things-to-do/majorca

travel
aware
gov.uk/travelaware

Staying safe and healthy abroad

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Globales Torrenova MAGALUF MAJORCA

TTT        3.8/5 Based on 80 reviews

This adult-only hotel ticks off all the holiday must-haves, like a lounge-lined pool and a bar that deals in drinks and snacks.

You're right in the centre of Magaluf, too, so you've got bars, clubs and the beach all less than five minutes' walk away.

Key Facilities

• 1 pool • 1 bar • 1 restaurant • Free Wi-Fi zones

Location

• In the centre of Magaluf • Close to shops, bars and clubs • 2-minute walk to the beach

Transfer time: 50 minutes by coach from Palma Airport

Number of rooms: 87



Your service at this hotel

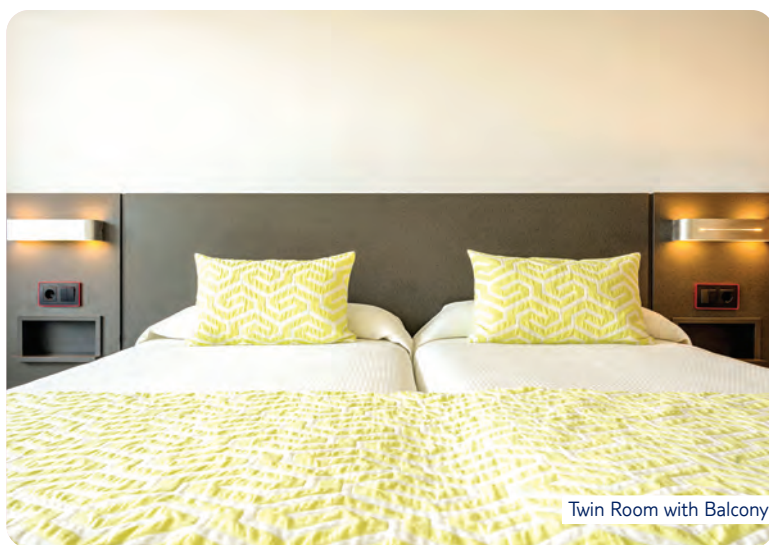
Holidays here come with our **Hotel rep + 24/7 support on the TUI app and by phone**



Buffet restaurant



Reception



Twin Room with Balcony



Buffet restaurant

Rooms

There are **single** and **twin rooms**, each equipped with a satellite TV, air-conditioning, a shower or bathtub, a hairdryer, and safety deposit box*. **Twin rooms** can occupy 3 or 4 guests.

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[View online](#)

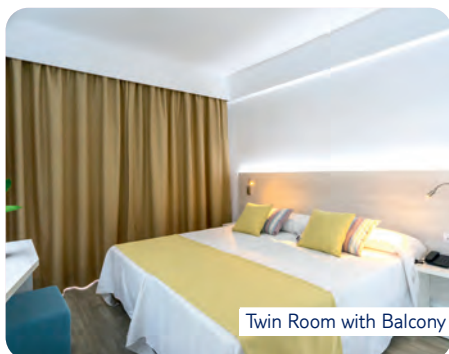


Board Options

- Bed & Breakfast



Lobby



Twin Room with Balcony



Buffet restaurant

BelleVue Vistanova MAJORCA

T T T 3.3/5 Based on 312 reviews

This place is in a top spot for partygoers – it's barely a five-minute stroll to the bars and clubs on Magaluf's famous strip. There's a couple of beaches within a 10-minute walk, too, including Magaluf's lively stretch of sand.

If you prefer catching some rays by the pool, there's a lounge-lined swimming spot here, with tropical trees and a snack bar for company.

Key Facilities

• 1 pool • 1 bar • 1 restaurant

Location

• 7-minute walk to Magaluf Beach • 400m to a bus and coach station • Central to nightlife – bars, restaurants and discos • 9.6km to an 18-hole golf course*

Transfer time: 45 minutes by coach from Palma Airport

Rooms

All rooms are equipped with single beds, a shower in bath, air-conditioning, Cable TV and a safe*. There are **single rooms, twin rooms and triple rooms**.

Number of rooms: 198

Your service at this hotel

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[View online](#)

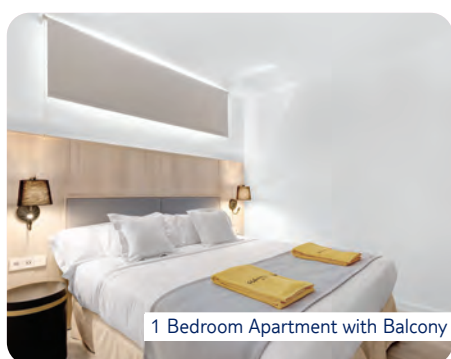


Board Options

• Bed & Breakfast • Half Board



Outdoor lounging area



1 Bedroom Apartment with Balcony



Buffet restaurant

Palmanova Suites by TRH

PALMA NOVA MAJORCA

T T T Plus 3.6/5 Based on 288 reviews

This hotel's biggest selling point is its location. It's five minutes' walk from Magaluf's main strip, where all the bars and clubs are, and it's the same distance from Son Matias Beach. This place is on a bit of a hill, so just be prepared for a steep walk back.

If you prefer flaking out by the pool, there's a curvy number to lounge around here. Snacks and drinks are dished up at the pool bar, and DJ sets take place poolside.

Key Facilities

- 1 pool • 2 bars • 1 restaurant • Free Wi-Fi

Location

- Hillside plot • 5-minute walk to Son Matias beach
- Magaluf and Palma Nova beaches also within walking distance • 10-minute walk to the strip

Transfer time: 45 minutes by coach from Palma Airport

Rooms

You can opt for a **1-bedroom apartment** that sleeps 4 or there are **suites** that can either sleep 2 or 3 people. All come with air-con, Wi-Fi, a TV and a balcony.

Number of rooms: 211

Your service at this hotel

Holidays here come with **24/7 support on the TUI app and by phone**

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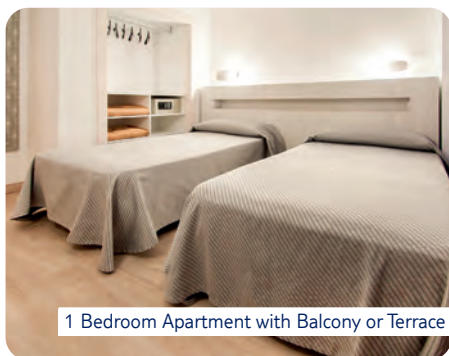


Board Options

- Room Only • Self Catering
- Bed & Breakfast • Half Board



Reception



1 Bedroom Apartment with Balcony or Terrace



Solarium

Sol y Vera Apartments

MAGALUF MAJORCA

TTT 4/5 Based on 354 reviews

The hotel's outdoor pool has plenty of sunloungers to relax by the poolside, or you can head to the sun-trap terrace to catch some rays instead.

You're just a couple of minutes' walk from a bar-lined beach and you can reach a list of big-name nightclubs on the main strip in less than 10 minutes on foot.

Key Facilities

- 1 pool • 1 kids' pool • Free Wi-Fi

Location

- 650m from Aldi • 2.7km from Western Water Park
- 28.5km from Palma de Mallorca Airport

Transfer time: 40 minutes by coach from Palma Airport

Rooms

There are **1 bedroom apartments** which can either accommodate 2 or 4 guests – for the latter – there are two sofa-beds in the lounge. And there are also **studios** which have twin beds.

Number of rooms: 90

Your service at this hotel

Holidays here come with our **Hotel rep + 24/7 support on the TUI app and by phone**

Click the link or head to tui.co.uk for more info about our holidays, including up-to-date prices, hotel details and helpful videos.

[View online](#)



Board Options

- Self Catering



Sol House The Studio - Calvia Beach

MAGALUF MAJORCA

TTTTT 3.9/5 Based on 1054 reviews

This place has a location that's perfect for party animals and beach lovers. It's just a two-minute walk to a sandy beach, and Magaluf's famous strip – packed with bars and clubs – is a five-minute stroll away.

The hotel's got a contemporary feel. Think white walls, magazine cover montages and bleached wood. And this theme continues in the rooms.

Key Facilities

- 2 pools • 2 bars • 1 restaurant • Free Wi-Fi zones
- Daytime activity programme • Pool parties

Location

- In the heart of Magaluf • 100m from the beach with cafés, shops, bars and nightlife • 3km from T Golf Calvia

Transfer time: 45 minutes by coach from Palma Airport

Rooms

You can expect the rooms here to come with Wi-Fi, air-conditioning, a 32" satellite TV, and a balcony.

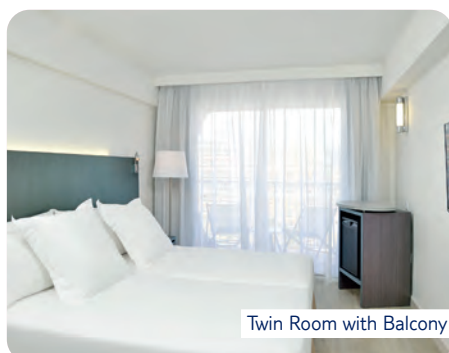
Number of rooms: 375

Your service at this hotel

Holidays here come with **24/7 support on the TUI app and by phone**



Play bar*



Twin Room with Balcony



Buffet Restaurant

Click the link or head to tui.co.uk for more info about our holidays, including up-to-date prices, hotel details and helpful videos.

[View online](#)



Board Options

- Bed & Breakfast • Half Board

*Extra charge



Ibiza, Spain

Nightlife in Ibiza's in a league of its own. And there's not one but two main players on the White Isle – San Antonio and Playa d'en Bossa.

At a glance

- Share Champagne with your besties at O Beach
- Experience one of Amnesia's legendary foam parties
- Watch the sky turn from blue to orange on Sunset Strip

Fast facts



COUNTRY
Spain



CURRENCY
Euro



FLYING TIME
2¾ hours from
London Gatwick



TIME ZONE
GMT +1



IBIZA IN A NUTSHELL

Ibiza's known for being Spain's party playground, and it'll probably be your go-to if you're looking for an up-all-night holiday with a boujee vibe. In resorts like San Antonio and Playa d'en Bossa, superclubs are packed to the rafters all summer, playing host to A-list DJs from all over the world. And this island's as scenic as it is lively – best-in-class beaches and cute old towns give you plenty to eye up in the daytime.

THE BEACH SCENE

San Antonio's huge natural harbour didn't come with a beach, so they put in a 500-metre stretch themselves. The soft sands are right by the town centre, so you don't have to worry about a long trek to the sunloungers after a heavy night out. Over in Playa d'en Bossa, the two-kilometre-long sweep of sand comes with a volleyball net and a watersports centre where you can have a go at kitesurfing.

THE DAY SCENE

Party boat cruises? Check. Quadbike safaris? Check. Pool parties? Check. There's as much to do in the daytime in Ibiza as there is at night. So, when you're not lounging by the sea, you could be spending your afternoons sipping Champagne at the famous O Beach or dancing at the water's edge with all your pals at Ibiza Rocks Hotel – the so-called home of the pool party.

THE NIGHT SCENE

San Antonio's Sunset Strip is the place to grab those all-important golden hour snaps. Afterwards, get ready to make a dash for Ibiza's superclubs. San Antonio's home to places like Eden and Es Paradis, while huge names Pacha and Amnesia are just down the road. And over in Playa d'en Bossa, you've got Ushuaia and Hi Ibiza. No matter where you end up, world-class DJs will be on hand to provide the soundtrack to your night.

AVERAGE TEMPERATURE

May
23°C

Jun
27°C

Jul
30°C

Aug
30°C

Sep
28°C

Oct
24°C



EXPERIENCES

We've got loads of experiences for you to get your teeth into in Ibiza, from beach club entry to party boat tickets.



To see what's on offer and book, visit tui.co.uk/things-to-do/ibiza

travel
aware
gov.uk/travelaware

Staying safe and healthy abroad

The Foreign, Commonwealth & Development Office (FCDO) and National Travel Health Network and Centre have up-to-date advice on staying safe and healthy abroad.

For the latest general FCDO travel advice, including security and local laws, plus passport and visa information, check gov.uk/travelaware and follow x.com/FCDOtravelGovUK and facebook.com/FCDOtravel

See FCDO travel advice about individual destinations and sign up for FCDO travel advice email alerts, so you automatically receive the latest travel advice updates and travel requirements for the destinations you want to know about, at gov.uk/foreign-travel-advice

For travel advice from TUI, see tui.co.uk/destinations/info/travel-aware

For current travel health news, see travelhealthpro.org.uk
Advice can change, so check regularly for updates.



Vibra District SAN ANTONIO IBIZA

TTTTT 4.5/5 Based on 956 reviews

You can't get any closer to the action than at this adults-only hotel. It's right next to the well-known 'egg' roundabout, with the Es Paradis and Eden nightclubs just a five-minute walk away.

The closest beach and the marina are five minutes away on foot. You can take boat trips to other sandy coves from the waterfront. As for the hotel itself, there's a red-and-black colour scheme, two bars and a buffet restaurant.

Key Facilities

• 1 pool • 1 bar • 1 restaurant • Free Wi-Fi • Spa*

Location

• 300m to a beach • Close to shops, bars and restaurants

Transfer time: 35 minutes by coach from Ibiza Airport

Rooms

Rooms here come with air-con, a safe, Wi-Fi and a balcony. You can opt for a **single room** that sleeps 1 or a **twin room** that can sleep up to 3 people.

Number of rooms: 366

Your service at this hotel

Holidays here come with **24/7 support on the TUI app and by phone**



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[View online](#)

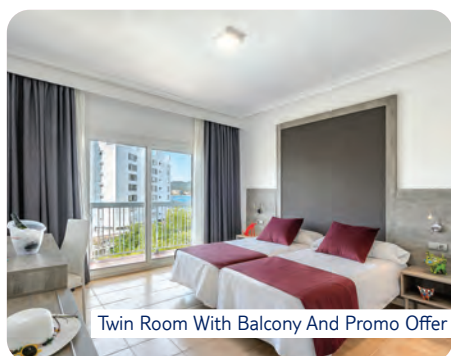


Board Options

- Bed & Breakfast • Half Board
- All Inclusive



Buffet terrace area



Twin Room With Balcony And Promo Offer



Buffet restaurant

Marco Polo 1 SAN ANTONIO IBIZA

TTT 4.2/5 Based on 897 reviews

Ibiza's big hitters are just a couple of minutes' walk away from this hotel, so you're perfectly placed for nights out. Superclubs like Es Paradis and Eden are right on your doorstep, and the bars range from chilled beachfront venues to lively DJ-led parties.

There's a palm-lined sandy beach nearby, which gives you front-row seats for San Antonio's famous sunset. You can reach it in less than five minutes on foot, and it acts as a watersports* hub during the day.

Key Facilities

- 1 pool • 1 bar • 1 restaurant • Free Wi-Fi

Location

- Close to the beach • Near Eden and Es Paradis nightclubs • Walking distance to restaurants and bars

Transfer time: 40 minutes by coach from Ibiza Airport

Rooms

Twin rooms here sleep 3, with one extra bed in the bedroom. They also come with essentials like Wi-Fi, air-conditioning and a safety deposit box.

Number of rooms: 107

Your service at this hotel

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Board Options

- Bed & Breakfast

*Extra charge



Snack bar



Twin Room with Sea View and Balcony or Terrace



Buffet restaurant

Vibra Riviera

SAN ANTONIO IBIZA

TTT 4/5 Based on 2235 reviews

This adult-centric place is just a couple of minutes' walk from sandy Cala de Bou beach. Restaurants and late-night bars are scattered throughout the surrounding streets, and water taxis can shuttle you across the bay to the main nightlife strip.

You can have a go at watersports* down at the beach, and there's a minigolf* course right outside. When you're not out and about, pull up a sunbed beside one of the two pools.

Key Facilities

• 2 pools • 1 kids' pool • 1 bar • 1 restaurant • Free Wi-Fi • Evening entertainment programme

Location

• 200m from ferry to San Antonio town • Next to Punta Xinxó Beach

Transfer time: 30 minutes by coach from Ibiza Airport

Rooms

Rooms here come with a balcony or terrace, air-con, Wi-Fi, a flatscreen TV, a safe and a hairdryer. You can pick between a single room, a twin room and a twin room with **sea view**.

Number of rooms: 168

Your service at this hotel

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Board Options

- Bed & Breakfast
- Half Board
- All Inclusive

*Extra charge



24-hour reception



Inspire Twin Room with Balcony



Bar*

Invisa Hotel Es Pla - Adults Only

SAN ANTONIO IBIZA

T T T Plus 4.1/5 Based on 1295 reviews

You've got the best of both worlds at the adults-only Invisa Hotel Es Pla. It's in a peaceful location, but the bright lights of San Antonio are only a couple of minutes' walk away.

Poke your head inside, and you'll see this place is simple and stylish. The lounge has a relaxing feel to it, with grey and white sofas and rustic wooden panels.

Key Facilities

- 2 pools • 2 bars • 1 restaurant • Free Wi-Fi
- Evening entertainment programme

Location

- 150m to the beach • 150m to shops, restaurants, bars and clubs • 15km to Ibiza Town

Transfer time: 30 minutes by coach from Ibiza Airport

Rooms

Rooms are light and airy. All twin rooms come with air-conditioning, a fridge, hairdryer, a safety deposit box* and a TV. There are twin rooms with a pool view which comfortably sleep up to 2, or if there's more of you the spacious Suites can sleep up to 4 with 2 extra beds in the lounge area.

Number of rooms: 174

Your service at this hotel

Holidays here come with **24/7 support on the TUI app and by phone**

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Board Options

- Bed & Breakfast • Half Board

*Extra charge



Hotel's restaurant



Superior Double Room with Balcony



Lobby area

THB Ocean Beach SAN ANTONIO IBIZA

T T T Plus 4.5/5 Based on 437 reviews

THB Ocean Beach Hotel has a prime setting, right on the waterfront in San Antonio. The beach is a couple of minutes' walk away, and you can reach the bars and clubs in the West End in 10.

There's a standout pool scene here, with chic daybeds, waiter service and al fresco massages on offer. You also get 50% off entry to the Ocean Beach Club next door Monday to Saturday, which hosts daily events and pool parties.

Key Facilities

- 1 pool • 1 bar • 1 restaurant • Main Restaurant
- Free Wi-Fi zones • Entertainment programme at Beach Club* • The Pearl Lounge*

Location

- Close to beach

Transfer time: 30 minutes by coach from Ibiza Airport

Rooms

You can expect the rooms at this hotel to come with They all come air-conditioning, Wi-Fi, satellite TV, and a balcony. You can go for the spacious superior double rooms. For a little extra, you can upgrade to one of the junior suites that include a lounge and 2 extra beds for larger groups.

Number of rooms: 63

Your service at this hotel

Holidays here come with our **Hotel rep + 24/7 support on the TUI app and by phone**



MULTI-CENTRE

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[View online](#)



Board Options

- Room Only • Bed & Breakfast
- Half Board

*Extra charge



Wedding Chapel



Twin Room with Balcony



Mandy's

Hotel Romeos Ibiza

SAN ANTONIO IBIZA

TTTTT 4.7/5 Based on 64 reviews

The Hotel Romeos Ibiza looks like it's straight out of a film set – its diner-style eatery is decked out with Art Deco touches, and its swimming pool is set around a series of candy-cane coloured parasols and loungers. You can get to know your fellow guests in the heart-shaped whirlpool, or mix and mingle inside the private 'playroom'*.

You'll really feel like you've stepped back in time at this place – each of the hotel's rooms are named after a stop on the Route 66 and they're decked out with neon lights and vintage fans. Plus, you can head over to check out the facilities at a list of other style-heavy hotels – stays here come with access to all other Concept Ibiza Hotels including the Grand Paradiso.

Key Facilities

- 1 pool • 1 bar • 1 restaurant • Mandy's* • Free Wi-Fi

Location

- 50m to the nearest bars and restaurants • 200m to Cala de Bou beach • 4km to the Sunset Strip

Transfer time: 30 minutes by coach from Ibiza Airport

Rooms

Rooms at the Hotel Romeos Ibiza are named after stops on Route 66 and decorated with neon lights and vintage-style fans. **Twin rooms** are on offer and come with a **TV**, **Wi-Fi**, a **mini-fridge** and a **safe**. Plus, there's **air-con**, too. Or for a little more luxury and added space, you could opt for a **suite** with a spacious **balcony**.

Number of rooms: 33

Your service at this hotel

Holidays here come with **24/7 support on the TUI app** and by phone



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Board Options

- Room Only • Bed & Breakfast

*Extra charge



Grand Paradiso Ibiza

SAN ANTONIO IBIZA

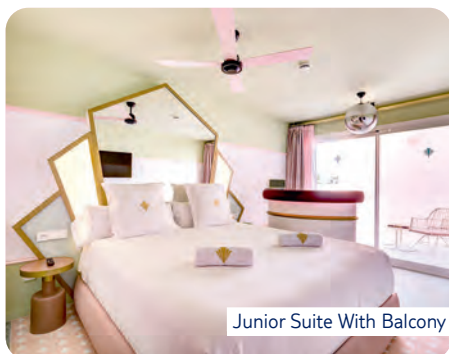
TTTTT 4.1/5 Based on 23 reviews

The Grand Paradiso Ibiza takes its style from the Art Deco period, with gold-plated mirrors and pastel pinks guiding its good looks. A pair of pools have got the gear for your Insta feed – one comes with a Cadillac car with a whirlpool inside, while the other's fringed by Balinese-style beds.

A beach hut plays host to DJ sets around one of the pools, with live performances taking place a couple of times a week. A bar-cum-restaurant sorts you for light bites and crafted cocktails, plus, you'll get free access to the facilities at the other hotels in the Concept Ibiza Hotels' range.

Key Facilities

• 2 pools • 1 bar • 1 restaurant • Free Wi-Fi



Junior Suite With Balcony



Buffet breakfast area



MULTI-CENTRE

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Location

- 120m to a supermarket • 280m to a bus stop
- 450m to Cala de Bou – beach • 3km to O'Beach
- 17.9km from Ibiza Airport

Transfer time: 35 minutes by coach from Ibiza Airport

Rooms

Grand Paradiso Ibiza has a **junior suite** with **balcony** – suitable for two – with a double bed or twin beds. Meanwhile, a **suite** with **balcony** – has an extra single bed in its lounge – so is perfect for parties of three.

Number of rooms: 41

Your service at this hotel

Holidays here come with **24/7 support on the TUI app and by phone**

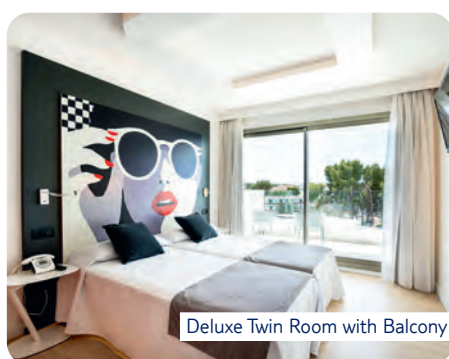


Board Options

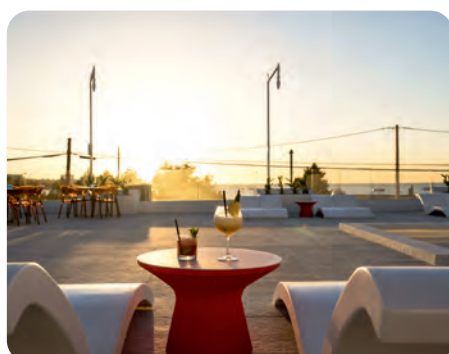
- Room Only • Bed & Breakfast



Fitness room



Deluxe Twin Room with Balcony



THB Naeco Ibiza SAN ANTONIO BAY IBIZA

TTTTT 4.5/5 Based on 443 reviews

You get the best of both worlds at the THB Naeco. It's put down roots close to a laidback beach on San Antonio Bay, and yet the lively West End is just a 15-minute walk away.

There's lots of elbow room at the THB Naeco Ibiza. The big pool is the attention-stealer, with its lounge-topped terrace.

Key Facilities

• 1 pool • 2 bars • 1 restaurant • Free Wi-Fi

Location

• 50m to beach • Shops are beside the hotel

Transfer time: 25 minutes by coach from Ibiza Airport

Rooms

You can expect these rooms to come with a balcony, lounge, kitchenette, air-con and Wi-Fi. There are rooms available with sofa beds.

Number of rooms: 104

Your service at this hotel

Holidays here come with **24/7 support on the TUI app and by phone**



MULTI-CENTRE

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Board Options

- Room Only • Bed & Breakfast
- Half Board



Poolside snack bar



Double Room with Balcony



Buffet restaurant

Vibra Mare Nostrum PLAYA D'EN BOSSA IBIZA

TTT 3.8/5 Based on 3419 reviews

By day you can kick back on Playa d'en Bossa beach, which is only a couple of minutes' walk away. For shopping, snacking and beach bars, there's a bunch of places a little further on. And when it comes to nights out, the club scene in Ibiza Town is 10 minutes' drive away, and there's a bus stop right outside the hotel.

Inside, things have been renovated, with a modern and bright decor throughout. There's a pool terrace where you can unwind before throwing on your gladrags, too.

Key Facilities

• 2 pools • 1 kids' pool • 3 bars • 1 restaurant • Free Wi-Fi

Location

• 100m from the beach and a bus stop • Next to local shops, bars and restaurants • 1.5km from the centre of resort • 3km to Ibiza Town • 1km from nightclubs

Transfer time: 15 minutes by coach from Ibiza Airport

Rooms

Single rooms, twin rooms and double rooms are bookable. All rooms come with air-conditioning, a satellite TV, a safety deposit box, plus Wi-Fi access.

Number of rooms: 514

Your service at this hotel

Holidays here come with **24/7 support on the TUI app and by phone**

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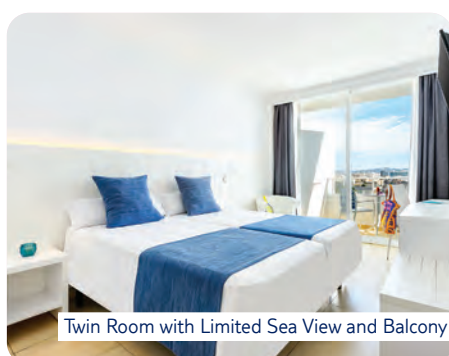


Board Options

- All Inclusive • Half Board
- Bed & Breakfast



Buffet restaurant



Twin Room with Limited Sea View and Balcony



Buffet restaurant

Vibra Algarb

PLAYA D'EN BOSSA IBIZA

TTT 4.1/5 Based on 4373 reviews

Vibra Algarb is right on Playa d'en Bossa's golden sands, with restaurants and shops close by. If you're like most people, though, you'll be here for the nightlife – some of Ibiza's best open-air clubs are 20 minutes' walk away.

Rooms here follow a white and blue colour scheme, with whitewashed walls and blue-lit balconies. You've got a trio of bars to bounce between, and the beachfront pool terrace lines up stellar sea views.

Key Facilities

- 1 pool • 1 kids' pool • 2 bars • 2 restaurants • Free Wi-Fi • Evening entertainment May - Oct

Location

- On the beach • 100m to resort centre • 2km from Ibiza town

Transfer time: 20 minutes by coach from Ibiza Airport

Rooms

Single rooms and **twin rooms** are bookable here, and each room type comes with a **balcony** with a **partial sea view**. You'll find a plasma TV, a bathroom with a shower or bath and washbasin, plus a hairdryer, and air-conditioning. There's a phone*, a safety deposit box, and free Wi-Fi, too.

Number of rooms: 406

Your service at this hotel

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Board Options

- Bed & Breakfast • Half Board • All Inclusive

*Extra charge



Restaurant 666



Double Room with Limited Sea View and Balcony



Nacho's Bar*

Ryans Lola's SAN ANTONIO BAY IBIZA

TTTTT 4.2/5 Based on 42 reviews

This place is in Ibiza's main party hub, San Antonio, so some of the island's biggest clubs – like O Beach – are within strolling distance. And you can easily pair nights out on the town with days on the sand, because the closest beach is less than 10 minutes' stroll away.

Back at base, there's a pool edged with brightly coloured sunloungers, hammocks and cabanas. DJs host pool parties, as well. And as for food, there's a buffet laid out every morning for breakfast, and a restaurant serving smashed burgers for lunch and dinner.

Key Facilities

- 1 pool • 2 bars • 1 restaurant • Free Wi-Fi

Location

- 150m to nearest beach • 30 minute walk to resort centre • 1.3km to Ocean Beach Club

Transfer time: 40 minutes by coach from Ibiza Airport

Rooms

All **double rooms** are equipped with Wi-Fi, a minibar*, air-con, safe, Smart TV, plus a bathroom with a shower and hairdryer. Meanwhile, **studios** can occupy up to 3 guests – and have a kitchenette included. Both accommodations have a **balcony**.

Number of rooms: 104

Your service at this hotel

Holidays here come with **24/7 support on the TUI app** and by phone



MULTI-CENTRE

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[View online](#)



Board Options

- Bed & Breakfast • Room Only

*Extra charge



Apartamentos Vibra Tropical Garden

FIGUERETAS IBIZA

TTT 4.1/5 Based on 851 reviews

Stays at the Apartamentos Vibra Tropical Garden put you just 10 minutes' walk from Ibiza Town. The island's best and biggest clubs – like Pacha and Amnesia – are 15 minutes' taxi ride away.

Rooms are geared up for dining, thanks to a fully-equipped kitchen. Bars, restaurants and a supermarket are all within easy walking distance, too. A pool with a bar means days are all about cooling off and chilling out.

Key Facilities

• 1 pool • 1 kids' pool • 1 bar • 1 restaurant • Free Wi-Fi

Location

• 300m to the beach • 15-minute walk from the Port of Ibiza • 7.1km from Ibiza Airport

Transfer time: 10 minutes by coach from Ibiza Airport

Rooms

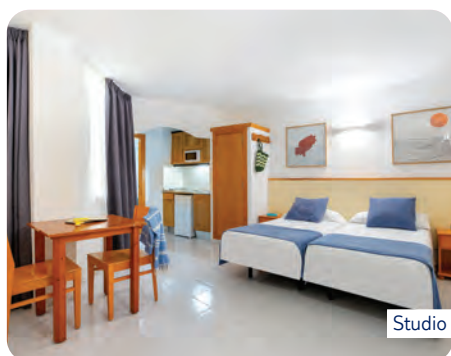
Sleeping up to three, the self-catering studios come with a kitchenette equipped with a microwave and a mini-fridge. They also feature a balcony, a safe, a plasma TV, Wi-Fi and air-conditioning.

Your service at this hotel

Holidays here come with **24/7 support on the TUI app and by phone**



Reception



Studio



Pool bar*

Click the link or head to tui.co.uk for more info about our holidays, including up-to-date prices, hotel details and helpful videos.

[View online](#)



Board Options

• Self Catering • Bed & Breakfast

*Extra charge

Take to the skies



Why fly with TUI?



FLY FROM 21 UK AIRPORTS

It's easy to find a flight that takes off near you.



FLEXIBLE FLIGHT TIMES

We've got flight times and holiday durations to suit you.



70+ DESTINATIONS

We fly to more than 70 worldwide destinations.



EASY AIRPORT EXPERIENCE

We offer day-before and self-service bag drop on eligible flights.

Flights for most TUI holidays are with our very own airline, which means a seamless experience from the moment you step onboard. Here's what you can expect...

Flying short and mid-haul

Flights of less than seven hours usually take place on one of our Boeing 737s.

You'll have at least a 28-inch seat pitch. You can buy a range of food and drinks onboard, including great-value meal deals, hot and cold sandwiches, and snacks like crisps and chocolate.

Your hold luggage allowance is 15kg, and you get 10kg hand luggage. You can pool your luggage allowance with your friends – but no single bag can weigh more than 25kg.



Seats & extras



YOUR SEAT ON THE PLANE

Your seats will be automatically allocated to you when you check in. If you're travelling with a child under the age of 12, we'll make sure they're sat with at least one adult in your party – sat with means next to, across an aisle, or in front or behind.



SELECT YOUR SEAT

Choose your exact seats from a plan of the plane by opting for our Select Your Seat service. You can add this on at the time of booking.



SEAT UPGRADES

Extra Legroom seats give up to two extra inches on your seat pitch, and Extra Space Seats can be booked for adults. You can opt for either of these at the time of booking or afterwards.

Flexible flying

We know that hunting for a holiday is a whole lot easier when you've got more choice.

That's why we work with over 20 other leading airlines to help give you the dates, durations and airports that you want. If you fly with a different airline, you'll still get the same TUI support you'd expect while you're away, and your holiday is of course still financially protected by ATOL.

Flight Guide

An at-a-glance guide
to our flying programme

Approx flight
duration**

Gatwick

Luton

Stansted

Norwich

Southampton

Bournemouth

Exeter

Departures from November 2025 to April 2026

BALEARICS	Majorca	2½ hrs	Tu*, F*, Sa*	Tu*, Sa*	Tu			Tu*, Sa*	Tu*, Sa*	
	Ibiza	2¾ hrs	Sa							
GREECE	Crete-Heraklion	4 hrs	Th*, Su*							
CYPRUS	Larnaca	4¾ hrs	W*, Su*							

Departures from May 2026 to October 2026

BALEARICS	Majorca	2½ hrs	M*, Tu*, W*, Th*, F*, Sa*, Su*	Tu*, W*, Sa*	Tu*, W*, Th*, Sa*, Su*	Tu*, F*, Sa*	Tu	Tu*, Th*, F*, Sa*, Su*	Tu*, W*, Sa*, Su*	
	Ibiza	2¾ hrs	M*, Tu*, W*, Th*, F*, Sa*, Su		W*, Sa*	Sa		W*, Sa*	Sa	
GREECE	Crete-Heraklion	4 hrs	Tu*, W*, Th*, F*, Sa*, Su*		Th*, Su*	Tu		Th*, Su*	Tu*, F*	
	Corfu	3¼ hrs	M*, Th*, F*, Su*	F	M*, F*	F		M*, F*	M*, F*	
	Zante	3¾ hrs	M*, Tu*, F*, Su		Tu*, F*			M	Th*, Su*	
CYPRUS	Larnaca	4¾ hrs	M*, Tu*, W*, Th*, Sa*, Su*					Tu		

* 10 and 11 nights available. ** Approx. flying time based on Gatwick departure. †† An Airport Development Fee (ADF) will be charged at Norwich airport, payable per passenger on departure.
The ADF is £10 per adult, children under 16 years are free. For more information visit www.norwichairport.co.uk.

	East Midlands	Birmingham	Leeds Bradford	Bristol	Cardiff	Manchester	Humberside	Durham Tees Valley	Newcastle	Glasgow	Edinburgh	Inverness	Aberdeen
	Tu*, F, Sa*	Tu*, F, Sa*	Tu	Tu	Tu, F, Sa	Tu*, F*, Sa*			Tu*, F, Sa*, Su	Tu*, F, Sa*			
	Sa	Sa			Sa	Sa							
		Th*, Su*				Th*, Su*							
		W*, Th*, Su*		Th*, Su*		W*, Th*, Su*							
	M*, Tu*, W*, Th*, F*, Sa*, Su*	M*, Tu*, W*, Th*, F*, Sa*, Su*	Tu*, Sa*, Su	M*, Tu*, W*, Th*, F*, Sa*, Su*	Tu*, W*, Th*, F*, Sa*, Su*	M*, Tu*, W*, Th*, F*, Sa*, Su*	Tu*, Sa*	Tu*, Sa*	M*, Tu*, W*, Th*, F*, Sa*, Su*	Tu*, W*, Th*, Sa*, Su*	Tu*, Sa*, Su	Th, Su	Tu*, W*, Sa*
	Tu*, W*, F*, Sa*	M*, W*, Th*, F*, Sa*		M*, Tu*, F*	W*, Sa*	M*, Tu*, W*, Th*, F*, Sa*, Su*			M*, F*, Sa	W*, Sa*, Su*			
	Tu*, Th*, F*, Su*	M*, Tu, Th*, Su*		Th*, Su*	Th*, Su*	M*, Tu*, W*, Th*, F*, Sa*, Su*			Tu*, F*				
	M*, Th*, F*, Su*	M*, W*, Th*, F*, Su*	F	M*, Th*, F*, Su*	M*, F*	M*, W*, Th*, F*, Su*			M*, Th*, F*, Su*	M*, F*	F		F
	M*, Tu*, Th*, F*	M*, Tu*, Th*, F*, Su*		Tu*, F*, Su	Tu*, F*	M*, Tu*, F*, Su			Tu*, F*, Su	Th*, Su*			
	W*, Th*, Su*	M*, W*, F*, Su*		W*, Su*	W*, Su*	M*, Tu*, W*, Th*, Sa*, Su*			W*, Th*, Su*				

A-Z guide

We understand the small print is the last thing anyone wants to read. But we believe it's really important to be clear in the information we give you. This A-Z outlines to what extent we would be liable, if at all. If any part of this guide isn't valid or can't be enforced, the rest will still apply. Not everything here will apply to you but a lot of it will so you'll need to read this guide before you book. You'll also need to read Our Agreement With You and Your Agreement With Us. Together, they explain every aspect of your holiday. If you need information in another format, do contact our Assisted Travel team on 0800 145 6920.

In line with EU regulations, we need to let you know who you'll be flying with, as your holiday package flights may not be with TUI. You'll see which airline is included in your package as part of your booking journey, and we'll also let you know who the airline is when we send your tickets. If there are changes after that point, we'll tell you before you check in or at the boarding gate. When you come across anything to do with flights in this guide, we'll usually be talking about flights with TUI. So if you're flying with another airline, you'll need to check their conditions, too. From time to time, we need to change airlines or plane types but this isn't classed as a 'Major Change' to your holiday.

A

A La Carte The Select Your Seat benefit that comes with A La Carte holidays is only available if you're flying with TUI and you book at least 3 days in advance. Please note, A La Carte benefits will not be available if you're combining your stay in an A La Carte hotel with a tour, or a stay in another hotel. See **Transfers** for more information.

Accessibility Here at TUI, we want to make travelling as easy as possible. That's whether you or someone you're travelling with has access needs, reduced mobility or a disability, including non-visible ones, and neurodiversity. We know holiday planning can be stressful if you're relying on the hotel's accessibility details being available before booking. So, we've partnered with AccessAble to bring you Detailed Access Guides for our most popular hotels, so you can check if they meet your individual needs. You can view these at accessible.co.uk/tui.

Whether you book your holiday in one of our TUI Stores, or make your booking online, our friendly and knowledgeable Assisted Travel Team are on hand to make sure your holiday's right for you. Give the team a call for free on 0800 145 6920. If you're a British Sign Language (BSL) user, you can also contact us via SignLive. Or, for more on accessible holidays, head over to our assisted travel page at tui.co.uk.

Accuracy We published our latest brochures in July 2025. Our prices and information in those brochures were accurate on that date but they may have changed since then. We always check our properties regularly to make sure we're giving you accurate information and we'll tell you of any changes we know about when you book. If you've already booked, we'll tell you about any major changes we're aware of as soon as we can. Bear in mind public holidays and religious festivals affect whether or not facilities are available. Also, it may be the case some facilities aren't managed directly by the hotel and they could close without notice.

Adjacent Rooms These are two rooms next to each other and usually share some facilities, such as an entrance or a bathroom. They're available at selected accommodation and for a small supplement. The facilities can vary so check the individual hotel description. When you're booking, the room description will have ADJ next to it. Depending on where you're staying, you may need to book two rooms to get this room type. Please ask when you book.

Adult Properties These are hotels that cater really well for adults in terms of facilities and destination. They include our adults only TUI BLUE hotels, where the minimum age is 16, and our Exclusively for Adults ranges, where the minimum age is 16 or 18. You must not book children to stay at any of these hotels under any circumstances as bookings for children will not be accepted. If you see a Scene logo, it means the hotel is recommended for adults only. At least one member of your group needs to be 18 or over. Any members of your party who are under 18 will need to give us a letter of consent from their parent or legal guardian when booking. They'll need to take this letter with them when they travel, too.

For adults-only hotels in Mexico and the Dominican Republic, the minimum age accepted for all travelling on the booking is 18 years.

Advanced Passenger Information So that you can travel, it may be mandatory (as required by government authorities before or at the point(s) of departure and/or destination) to disclose and process your personal data for immigration, border control, security and anti-terrorism purposes, or any other purposes which they determine appropriate. Some countries will only permit travel if you provide your Advance Passenger Information or API (for example Caricom API Data and US Secure Flight Data) to the airline before your departure.

Some or all of the Caricom states have entered into an agreement with the USA whereby advance passenger data, required by and provided to Caricom states for border security purposes, will be passed to the USA Department for Homeland Security for processing on behalf of those Caricom states. Please see the Caricom website for more details.

The Transportation Security Administration (TSA) requires you to provide your full name, date of birth and gender for the purpose of watch list screening. You may also provide your Redress Number (as well as a Known Traveler Number), if available. Failure to provide details may result in denial of transport or denial of authority to enter the boarding area. TSA may share information you provide with law enforcement or intelligence agencies or others under its published system of records notice. Please see the TSA website for more details.

These requirements may differ depending on your destination and you are advised to check. Even if not mandatory, we may assist where appropriate.

You'll need your booking reference number, the lead passenger's surname and your date of departure to access the site.

Age Ranges No under-18s can travel on their own. For our hotels, 2 to 12-year-olds are classed as children unless we say otherwise. For self-catering properties and any type of property in Florida, it's 2 to 16 inclusive.

Air-conditioning This may depend on the time of year and be subject to hotelier discretion. Also, you may have to pay for it when you get there.

Airline Rules Charter airlines aren't allowed to carry certain nationals to and from their country of origin. This is due to licensing law restrictions with overseas aviation authorities. The current licensing laws, as of 15th November 2010, do not allow TUI Group airlines to carry nationals of the following countries on their operating routes – Brazil, Kenya, and Morocco. Some other restrictions also apply...

■ Cuban nationals may travel to any international Cuban airport, except Cayo Largo and Cayo Coco, and must be travelling as part of an inclusive tour package.

■ Indian and Turkish passport holders can only travel on inclusive tour package arrangements. Please check with your embassy or consulate before you book.

■ If you're going to Goa, Kerala and Sri Lanka, on an Indian, Pakistani, Sri Lankan, Nepalese or Bangladeshi passport you can't fly on British charter flights. This travel restriction doesn't apply if you have a Pakistani, Sri Lankan, Nepalese or Bangladeshi passport but your spouse has a foreign – non-Indian – passport.

Airport Assistance See **Assisted Travel**.

Airport Hotels and Parking – UK The companies that provide the hotels and car parks will have their own terms of use which will also apply to you. We can get you a copy of these if you need one, just ask.

If you don't follow the instructions we give you, we may not be able to refund you any additional costs you're charged as a result. Any parking is at your own risk, so we ask that you don't keep any valuables in your car. You should be prepared to leave your keys with car park staff as this may be necessary. If you have a larger-than-average vehicle or a motorbike, please contact us to check that the car park can accommodate it without an additional charge. When you travel, take your booking confirmation with you as it contains instructions on what you need to do. If you have any problems on the day, please let the hotel or car park know so they can help you. If you don't let them know, we may not be able to help you later on. If you're parking and you arrive before the day and time shown on your confirmation, or stay later than planned, you may be charged for the extra parking at the car park's normal price. If you leave earlier than planned, we won't refund any of the charges you've paid.

You can amend or cancel any time up until a minute to midnight, the day before you arrive at the airport, free of charge. So, if you fly on the 2nd, you'd need to cancel by 23:59 on the 1st. If you cancel in time, you will be refunded what you've paid for the hotel and parking. If you don't cancel in time you will not be refunded any amounts paid for the hotel and parking and we will retain this as a cancellation charge.

Airport Lounges You can pay for UK airport lounge access after you've booked, subject to availability. You can do this via a TUI Holiday Store, Manage My Booking or by logging into your Customer Account.

Airport Service In most airports overseas, our Travel Experts aren't allowed past check-in or into the arrivals hall but we will have staff waiting to greet you outside the airport.

Alcohol During your flight with us, you can only drink the alcohol that our staff serve you.

All Inclusive Hotels You may need to wear a wristband or carry some ID to get the benefits of your package. For a full description of what's included, check the hotel description. Times for inclusive drinks, meals and snacks vary. Your All Inclusive package may not include bottled water, imported drinks, à la carte meals, or some speciality dishes. Some restaurants expect you to reserve a table and will be subject to availability. Not all bars and restaurants operate on an All Inclusive basis. Also, there may be cash bars once All Inclusive bars close. Bear in mind, under-18s won't be served alcohol.

You should also be aware that we, and the hotels, may confiscate wristbands and IDs from guests who abuse the All Inclusive benefits.

You may be charged for motorised sports, and there are time limits or age and experience restrictions on some of these activities. You may have to pay a deposit to hire equipment. Things like classes and beauty treatments may be included in the price but there'll be a limit on how many sessions you can take. Safety deposit boxes may not be included and you'll need to pay for things like telephone calls and excursions.

All Inclusive packages end when you check out of your room. In some cases you can pay to keep using the facilities. If there's a delay to your flight home and you have to spend extra time in the resort, any refreshments will be in line with the airline's instructions – not the board basis of your hotel.

One last thing, you may find timings will change for things like happy hours in bars and dining times.

Amenities Lots of things you come across in resort will be quite different to what you've come to expect at home, like roads, power and water, for instance. If there's a prolonged drought, it might interrupt water supplies. In summer, there's often more demand on water, which means the pressure can drop, disrupting water heaters. You may also find in some destinations you won't be able to flush toilet paper down the toilet.

Artist Impressions These, together with any computer-generated images, are there to give you an idea of how the property will look – they're not replicas of the finished building.

Assisted Travel If you or anyone you're travelling with has a disability, is less mobile, has a vision or hearing impairment, or is undergoing medical treatment and needs support, contact our Assisted Travel Team – their number is at the end of this guide. Our colleagues can advise you which holidays are more suitable and meet your requirements. Also, if you've got any medical or dietary needs, they will do their best to help.

Assisted Travel at the Airport Assistance teams will be on hand at the airport, once notified of the request for assistance.

Assistance is given at the designated points inside and outside terminal buildings. Assistance can include moving across various areas within the airport (e.g. check-in counter, toilet facilities and the luggage hall). And you can be assisted to the aircraft as well as boarding it. You can highlight to the Assisted Travel Team what type of assistance, and in which part of the airport experience, is needed.

Assisted Travel on Your Flight If you or a member of your party has a disability, uses a mobility aid, can't walk, or has difficulty climbing stairs, you should notify us of your assistance needs before travel. You can do this by contacting our Assisted Travel Team. You are strongly advised to contact us at least 48 hours before your departure.

Assisted Travel on Transfers If you aren't able to use our coach transfers, we can arrange an adapted transfer, if you tell us in advance by contacting our Assisted Travel Team. See **Medical Conditions & Wheelchairs**.

B

BabyClub These are available at selected TUI BLUE and Sensori by TUI BLUE hotels, and selected properties with TUI Kids' Clubs. There is always a minimum of one NNEB, CACHE or equivalent qualified staff member present. Trained staff look after under-threes for two-hour sessions throughout the day. Sessions in BabyClub are at an additional charge and can be booked in advance.

Bear in mind, wherever the BabyClub, if your child's ill, they won't be accepted in the club. Also, you'll need to supply your own nappies and prepared feeds.

We can't guarantee standards at BabyClubs that aren't run by us.

Baby Equipment If you're travelling to one of our selected TUI BLUE or Sensori by TUI BLUE hotels, or a Holiday Village resort, you can book a baby equipment pack, including highchair, changing mat, bottle warmer, steriliser, food blender, baby bath, stroller, playpen and UV sun tent. They are available to book before travel, or you can when in resort, subject to availability.

Balconies If the description refers to a French or Juliette balcony, this means that your room will have glass doors but you won't necessarily be able to go out onto the balcony as it'll be shallow in depth.

If you're on the ground floor, you'll get a terrace instead of a balcony, even if it says 'BL' or 'balcony' on your booking confirmation. Health and safety restrictions mean some hotels or apartments may not put you on a high floor if you have small children. Even if you're on a low floor, make sure you never leave your children unattended on your balcony.

Banned Airlines To improve safety, the European Commission has banned some airlines from operating in European airspace. In line with EU directive (EC) no. 2111/2005, Article 9, we need to make you aware of the list of banned airlines. To view the list of airlines that are subject to an operating ban within the European Community, visit https://transport.ec.europa.eu/transport-themes/eu-air-safety-list_en

Bars If a hotel has a bar, you may well hear some noise – even outside normal licensing hours.

Beaches Many of the beaches in our resorts have been awarded the Foundation for Environmental Education's Blue Flag. The programme awards beaches and marinas that meet its high standards of hygiene, cleanliness, safety and environmental management. For details, visit www.blueflag.org.

When you're on the beach, make sure you check any flag warning systems and take local conditions into account, particularly things like undercurrents and tides. You'll also need to supervise children at all times as most beaches won't have a lifeguard.

Some beaches in Mexico and the Caribbean may experience an increased level of seaweed from time to time. This is known as sargassum, and is a natural occurrence which can change on a daily basis influenced by weather patterns and sea currents. Hotels which are affected work hard to clear the seaweed so you can continue to enjoy the beach during your holiday. The situation can change day to day due to nature, wildlife and local laws.

You may find that public beaches are closed at certain times, particularly in low season. Beach closures are carried out by local authorities so are beyond our control. One more thing, you may need to pay to use some beaches, especially in Italy.

Building Work From time to time, building work is unavoidable, particularly where hotels are open all year round, and it can be noisy. If we're aware of any work, we'll let you know as soon as possible if we think it'll affect your holiday. This can be difficult as we don't control the work and we're not always told when it'll happen and how long it will last. But if we think it'll have a significant effect, you'll have the option of a refund or an alternative holiday, as outlined under 'Major changes to your holiday' in Our Agreement With You.

Bungalows If the description of your accommodation refers to a bungalow, this means that you may be located in an accommodation block within an annexe building separate from the main building which may not necessarily be single storey or detached.

C

Car Hire

Some of our holidays offer the option to upgrade to car hire. You can upgrade to include car hire by selecting car hire as your transfer option at the point of booking your package holiday. If you choose to book car hire, this will be with Enterprise for the majority of Greek islands, Alfa Car Hire for Paxos, Reflections Travel for Meganisi, and Europcar for the rest of Europe. Your contract will be with them rather than us, so please make sure you check their terms and conditions. These vary by country – for more information, see www.europcar.co.uk, www.enterprise.co.uk, www.reflections-travel.com or www.alfacarhirepaxos.com. In some destinations, we may use an alternative hire car supplier. If this is the case, we'll tell you about it and any new terms and conditions. For an additional charge you may request an upgrade to a larger or more luxury vehicle prior to departure, subject to availability.

Your hire car includes unlimited mileage, Collision Damage Waiver (CDW), Theft Waiver (THW), 3rd-party liability cover, airport and local surcharges, local government tax, 24/7 breakdown service and airport pick-up.

Europcar offer a pre-registration service on their website <http://tourops.europcar.co.uk/>. We recommend you complete this form to minimise the waiting time for your car upon arrival at your destination. This should be completed at least 48 hours prior to your departure from the UK. You'll need your drivers licence details, passport details, holiday reference number and driver's credit card details – for reference only – to pre-register.

General Conditions All rentals follow the hire car supplier's rental terms and conditions and these follow local laws. If you don't meet all the terms of the rental agreement or break any of the terms e.g. through negligence or driving under the influence of alcohol or drugs, you'll not be covered by the insurance. This means that you may be responsible for any costs of repairing or replacing the car and any other costs the hire car supplier incurs if the car is lost, damaged or stolen. Driving on unpaved roads is not allowed unless these roads are the access tracks to your holiday accommodation. Costs such as petrol, parking charges, toll fees, traffic fines and garage costs are not included in your hire cost. If you return the car late, you'll have to pay extra rental charges, charged at the local daily rate. The hire car supplier does not take responsibility for the fitting of child or baby seats to any car. All taxes are subject to government policy changes. If you cancel your car rental at any time up to 7 days before your departure you'll have to pay a cancellation fee of £15. If you cancel your car rental within 7 days of your departure, the full amount of the rental will be charged. Bookable car rental is only available if you book more than 7 days before your departure date.

Deposits You will be asked to leave an imprint of the named driver's valid major credit card – not debit card – to cover security based on the basic hire cost, plus CDW and THW excess charges, petrol, toll fees and extra days you book locally. This will vary depending on the type of rental car and by destination. This amount will be held on your credit card and released on the safe return of the fully-fuelled car. If you rent 2 cars, a separate credit card in the name of the driver is required. For larger cars a second credit card imprint may be required.

Insurance CDW and THW cover your responsibility for loss of, damage, theft, attempted theft or vandalism to the car. The cover will only apply if you meet all the terms of the rental agreement. You may have to pay insurance excess charges towards any claim. This amount may vary by country or car group. Insurance to reduce the excess charges can be taken out where available for an extra fee, this is called an 'excess waiver'. Insurance does not cover tyres, windscreens, the roof, the underside or interior of the car and towing charges. You may, therefore, be liable for damage to these items. Insurance does not cover loss or theft of personal belongings left in the car. Personal Effects Insurance covering contents of the car can be taken out for an extra fee where available. Personal Accident Insurance can be taken out for an extra fee, but is usually covered by your travel insurance policy.

Out Of Hour Charges These will apply if you are collecting or returning a car, requesting delivery or collection of a car outside of the hire car supplier's locations opening hours. This will vary by destination.

Drivers Documentation And Age Restrictions A full and valid original driver's licence in English that has been held for at least one year is required. In Malta, Gozo and Turkey, it's at least two years, and Cyprus and Croatia at least three. Photo card licences must be supported with a counterpart licence if applicable. A photocopy or fax copy of the licence won't be accepted. At the time of booking any endorsements to a driver's licence such as driving under the influence of drugs or alcohol and negligence should be advised to us. Your holiday documentation and passport are required when you pick up the car. All intended drivers must produce the appropriate documentation and sign the rental agreement. A car rental voucher will be issued along with your holiday documentation. The minimum rental age for the majority of destinations is 21 years, except in Turkey where it's 22. The maximum age for all countries is 70. There's usually an extra charge for drivers under 25.

Additional Drivers Additional driver charges apply for 2 or more drivers. You must make any additional driver arrangements when you pick up the car. All drivers must meet the age and driving licence conditions explained in the documentation section. Only named drivers may drive the rental car.

Extras You can hire infant seats and roof racks when you get there but numbers are limited.

Check-in

For Your Flight We recommend you arrive at the airport at least two hours before your scheduled departure time. For flights over seven hours, it's three hours before. Regardless of the length of your flight, you need to have completed check-in at least an hour before departure.

UK airlines need to carry out enhanced security screening from certain destinations for return flights to the United Kingdom. If this applies to your flight, you'll be told whilst you're on holiday as it may mean that you need to check in a bit earlier. You might need to be at the boarding gate earlier, too.

If we think you may be under the influence of alcohol or pose a threat to passengers or crew, you won't be able to fly. The same applies if you smoke, use insulting or abusive words before or after you board. If that happens, we won't be responsible for your holiday arrangements and we won't give you a refund, pay compensation, or cover any other costs. We may even seek compensation from you for any loss caused by your behaviour. This includes having to divert the plane.

It's also a criminal offence to cause disruption on board, so you may be prosecuted. Airlines may also share details about your behaviour with other airlines, which could affect your future trips.

Online Check-in You'll be allocated your seats when you check in online. If you don't like the seats allocated, you can pay to select your seat. Sometimes we may need to change the seat allocated to you for operational or safety reasons or for persons with reduced mobility. Boarding cards must be printed on A4 paper and be clearly legible with no rips or tears. You must drop your bags off before bag drop closes, 45 minutes before your flight time. Just so you know, if you choose not to use our online check-in service, we reserve the right to charge a fee for airport check-in. Please also see Section 14 of Our Agreement with You and Yours with Us.

For Your Accommodation Check-in time is usually 3pm to 4pm for hotels, unless you're on a Villa Collection holiday when it's usually 2pm. Depending on when your flight arrives, you may miss a meal if you've booked All Inclusive, Half or Full Board. If your flight arrives late at night, this is classed as the first night of your holiday and your room will be ready when you arrive. If you arrive in the early hours of the morning the day after your flight departed, your room may not be available until the hotel's normal check-in time. You'll be able to use the hotel's facilities while you wait. And because you're checking in later on your first day you'll get to keep your room on the last day of your stay.

If you're staying in a villa and expecting to arrive after 7pm, you need to call the key holder with the rough time you expect to arrive so you can make arrangements to collect the key. If you don't, you may not be able to get into the villa until the following day.

Check-out

For Your Accommodation On the last day of your holiday, you'll usually have to leave your room by mid-morning or noon. If you're in a villa, you may need to leave earlier. You'll be told the exact time when you get there. You may be able to keep your accommodation for longer, but there could be a charge.

Depending on the time of your flight, you may miss a meal at your hotel. Also, you might not be able to use some of the facilities or take advantage of the full All Inclusive package.

If your flight leaves on or after midnight, you'll have to check out of your hotel room by midday the previous day. There'll usually be a courtesy room or apartment available for you where you can change and leave your bags until it's time to leave. You can pay for a late check-out room. They're normally available until 6pm that evening, but this varies from hotel to hotel. We recommend you book in advance as the hotel will allocate them on a first-come, first-served basis. You may be able to stay in the room you've had during your holiday, but you may have to move to another. The rooms will only be for you and your group to use, and will have beds and a private bathroom. Late check-out only covers the use of your room.

Child Prices Child prices are based on selected departures within the season dates, and will only apply to the cheapest room type that occupies children. Child prices are only available for the first and second child sharing a room with two full-fare-paying adults. Any more than two children on one booking pay the adult price, count towards room occupancy, and will pick up any applicable third or fourth adult reductions or occupancy discounts. You'll still pay full deposits, insurance, flight, room and board supplements, and any extras for all children travelling at a child price. Children qualifying for free or reduced child prices don't count towards group offers. Child prices only count towards room occupancy for self-catering or villa holidays.

You'll also need to pay a fee for an infant under the age of 2 on the date of return travel. Please note, infant fees vary dependent on holiday type. If any children in your group turn 13 after you've booked but before – or during – your holiday, they'll need to pay the adult price, plus the amendment fee.

Child Protection We believe we have an important role to play in protecting children's rights everywhere. Our child protection policy applies both in the UK and abroad. We train our resort staff to identify situations where children may need protection and report them to the relevant organisations. We're signed up to the Child Protection Code www.thecode.org. This independent organisation monitors and supports our child protection activities. If you suspect any child is at risk on your holiday, please tell your Holiday Advisor or call Crimestoppers, anonymously, on 0800 555 111. For more information, visit <https://www.tui.co.uk/editorial/child-protection.html>.

Conditions Of Carriage When you travel by air or river, your journey may be subject to certain international conventions including, but not limited to, the Warsaw and Strasbourg Conventions, and the Montreal Convention for air. By law we need to give you these in 'legal speak' to avoid any misinterpretation. We can supply a full copy of these if you ask us to.

Montreal Convention This is a notice required by European Community Regulation (EC) No. 889/2002.

Air carrier liability for passengers and their baggage This information notice summarises the liability rules applied by Community air carriers as required by Community legislation and the Montreal Convention.

Compensation In The Case Of Death Or Injury There are no financial limits to the liability for passenger injury or death. For damages up to 100,000 SDRs (approximately £96,000), the air carrier can't contest claims for compensation. Above that amount, the air carrier can defend itself against a claim by proving that it wasn't negligent or otherwise at fault.

Advance Payments If a passenger is killed or injured, the air carrier must make an advance payment, to cover immediate economic needs, within 15 days from the identification of the person entitled to compensation. In the event of death, this advance payment shall not be less than 16,000 SDRs (approximately £15,360).

Passenger Delays In case of passenger delay, the air carrier is liable for damage unless it took all reasonable measures to avoid the damage or it was impossible to take such measures. The liability for passenger delay is limited to 4,150 SDRs (approximately £3,980).

Baggage Delays In case of baggage delay, the air carrier is liable for damage unless it took all reasonable measures to avoid the damage or it was impossible to take such measures. The liability for baggage delay is limited to 1,000 SDRs (approximately £960).

Destruction, Loss Or Damage To Baggage The air carrier is liable for destruction, loss or damage to baggage up to 1,000 SDRs (approximately £960). In the case of checked baggage, it's liable even if not at fault, unless the baggage was defective. In the case of unchecked baggage, the carrier is liable only if at fault.

Higher Limits For Baggage A passenger can benefit from a higher liability limit by making a special declaration at the latest at check-in and by paying a supplementary fee.

Complaints On Baggage If the baggage is damaged, delayed, lost or destroyed, the passenger must write and complain to the air carrier as soon as possible. In the case of damage to checked baggage, the passenger must write and complain within 7 days, and in the case of delay within 21 days, in both cases from the date on which the baggage was placed at the passenger's disposal.

Liability Of Contracting And Actual Carriers If the air carrier performing the flight is not the same as the contracting air carrier, the passenger has the right to address a complaint or to make a claim for damages against either. If the name or code of an air carrier is indicated on the ticket, that air carrier is the contracting air carrier.

Time Limit For Action Any action in court to claim damages must be brought within 2 years from the date of arrival of the aircraft, or from the date on which the aircraft ought to have arrived.

Basis For The Information The basis for the rules described above is the Montreal Convention of 28 May 1999, which is implemented in the Community by Regulation (EC) No. 2027/97 (as amended by Regulation (EC) No. 889/2002) and national legislation of the Member States.

Cots There's usually room for one cot in all our hotel rooms, apartments or villas, but you'll need to check with us before you travel to make sure there will definitely be one available when you arrive. In some countries, such as Italy, you'll need to pay a daily charge to hire a cot. If you're staying in a villa in Florida, you'll need to pay to hire a cot by credit card, before you travel. If you decide to bring your own travel cot, bear in mind there's no extra luggage allowance for these and the airline will charge extra if you go over your limit.

Crèches See [BabyClub](#)

Customer Welfare See [Assisted Travel](#).

D

Data Protection All details provided by you will be held by us and used in accordance with our Privacy Notice. We will process personal data about you and members of your party so that we can manage your account or booking, provide you with our products, services and/or any other travel arrangements booked with us. By providing other people's personal data, you must be sure that they agree to share their data with us and, where appropriate, they understand how their personal data may be used by us. For more information, please refer to our Privacy Notice available on our website or upon request in our stores.

Delays Depending on airport facilities, we provide light refreshments for a delay of 2 to 4 hours, a meal – or vouchers for a meal – for 4 to 8 hours, overnight accommodation for delays of 8 to 12 hours if it's necessary and possible.

If a delay is longer than 5 hours, you can cancel your flight and we'll refund the flight part of your holiday. We'll only refund the whole cost of your holiday if we change or cancel your holiday. We set out exactly what this means in Our Agreement With You.

Deposits As well as the deposit you pay when you book, if you're staying in an apartment or villa, you may also be asked to pay a deposit in local currency when you arrive. If you're on a Scene holiday, you may be asked to pay a deposit – in cash – even if you're in a hotel. Some hotels require a credit card swipe or cash deposit when you check in. Deposits cover all, or part of, the replacement costs for things being lost, broken or damaged. It's also to take care of any unusual cleaning charges. You'll get it back when you leave, or with an amount deducted if necessary. The property needs to be inspected before you leave. In some cases, your deposit will be returned to you by post. Unfortunately we can't accept responsibility for any disputes which may arise, although we'll try to help you to resolve them. You'll find details of the amount and type of deposit for each property on our website, or you can call us.

See [Low Deposit Offer](#) for more details on the deposit you pay when you book.

Disability Assistance See [Assisted Travel](#).

Dress Code Men may need to wear full-length trousers, shirts with sleeves, and shoes for dinner in most hotels and apartments. See [Gala Meals](#) for more details.

E

ESTA See [Visas](#).

Extra Charges The key aspects of your holiday will be included in the price when you book – see [Prices](#) for details. But it's important to point out you may have to pay extra for some things when you get there. For example, you might want to book an excursion, use the safety deposit box in your room or enjoy something from the minibar. You may also need to pay extra for things like sports, beauty treatments and classes. If we're aware you'll need to pay extra for a particular activity or facility, we'll show you by adding an asterisk after the item. You may also need to pay extras locally if you choose to hire a car, for example: upgraded insurance cover, young driver's insurance, local taxes etc. Please refer to the car rental terms and conditions for details when booking your holiday. See [Meals](#) and [All Inclusive Hotels](#) for more details.

F

Family Rooms These are generally for two adults and two children. These are only available for selected holidays in selected accommodation, and only where the child is sharing a room, apartment or villa with a minimum of two full-fare-paying adults. When hotels are fully occupied, family rooms may be limited. Bear in mind, family- and 4-bedded rooms might not be larger than standard rooms.

Finishing Touches You'll need to book them at least seven days before departure and pay for them in full when you settle your invoice.

A-Z guide

Flight Times Actual flight times are on your tickets. They are local times based on the 24-hour system. We can't guarantee the flight times in our brochure, on our website or on your booking confirmation won't change, so please always check your tickets.

Flying With Children Infants less than 14 days old are not allowed to travel. Any child over 14 days and under two years old on the date of their return travel is classed as an infant. Infants must sit on an adult's lap and wear an extension seatbelt. If your child reaches their 2nd birthday while you're away you'll need to allow for this when you book. All children aged two and above must have their own seats on the plane. If you've paid for an additional seat for your infant, you can use your own car seat as long as it has a single release harness. It needs to be facing forward on the aircraft seat, designed to be secured by lap belt alone, and must conform to EU safety standards. You'll also need the instruction leaflet to show the cabin crew if they need it. The seat mustn't be more than 16 inches or 40cm wide. You can't use carrycoats and deluxe child car seats, as they won't fit. The use of car seats will be at your airline's discretion. Airlines registered outside the UK may have their own rules. Call TUI for information on approved car seats.

Football Academy Our Football Academy is available at selected Holiday Village resorts between 1st May to 31st October, and 1st April and 31st October in Egypt. We offer 2, 3 or 4 football training sessions of two hours each. Approximate prices are 2 sessions £35, 3 sessions £48 and 4 sessions £61. Please note that prices can vary depending on exchange rates.

Free Child Places These are only available for holidays departing between 1st May and 31st October in selected accommodation, and only where the child is sharing a room, apartment or villa with two full-fare-paying adults. They are available for children up to 12 years inclusive for hotels and up to 16 years inclusive for self-catering - unless we say otherwise in the property details. You'll need to pay a deposit but we deduct this from your final balance and will refund this when you pay for your holiday in full. Our free places don't include flexible dining, meal supplements, insurance, in-flight meals or any other extras. Plus, you need to pay the 'Select Your Seat' option for the child if you need this. If you change your booking, free child places on your new booking will depend on availability. If your first child goes free, your second child still pays the second child price. Not combinable with other selected discounts or special offers. See **Special Offers**.

G

Gala Meals Many hotels and apartments host gala meals over the Christmas and New Year period. Bear in mind that men will probably have to wear a jacket, shirt, tie and full-length trousers. You'll see if the meal's included by checking the individual property descriptions.

Group Offers You may qualify for discounts if there are 10 or more in your party. Group discounts apply only at the time of booking. When you're about to book, ask your Travel Expert to contact our Groups Department. Or call our Groups booking line yourself - you'll find the number at the end of this guide. Groups of more than 20 can have a special service from a representative at the accommodation, a private get-together and greeting on the first day, and discounts on resort excursions. Of course, group discounts are subject to availability and we may withdraw them at any time. We base discounts on how many are travelling and everyone needs to travel on the same date. Their holidays must be for the same length and to the same accommodation. If it's more convenient for them, we can sometimes make arrangements for large groups to leave from different airports. They may not be available in conjunction with any other offers. Cancellations within your group may mean a drop or a removal of your discount, and the people who cancel will need to pay our standard cancellation charges.

H

Henna Tattoos Some resorts or hotels in which we operate may offer henna tattoos. We don't recommend or endorse these. If you decide to get a tattoo, please make sure that the henna being used is brown and not black. Black henna may contain chemicals that are known to cause skin irritation and burns.

Holiday Villages Our full Holiday Village programme will end on 31st October each year. Some of the hotels will stay open after this date but will be run as standard hotels, without the Holiday Village programme. Check the hotel descriptions for details.

I

In-flight Entertainment We have in-flight entertainment on all of our TUI long haul flights. For more details, contact TUI - you'll find their details at the end of this guide.

Infants See Child Prices, Cots and Luggage

Insurance You'll need to take out a suitable insurance policy for you and anyone travelling with you. This includes infants and children. We'll tell you about our insurance policy when you book. If you choose not to take out our insurance, you'll need to tell us who you're insured with. We'll need the company details and your policy number before you travel. We can't accept responsibility for any loss that you or anyone travelling on your booking suffers if the individual isn't adequately insured. As with all insurance policies, terms and conditions apply, so you need to make sure you've got the right policy for you. See **Delays** for more details. If you're travelling to the European Economic Area you'll also need a European Health Insurance Card. You'll get a new UK Global Health Insurance Card (GHIC) instead of an EHIC. You can apply at www.gov.uk/global-health-insurance-card. Visit www.nhs.uk/ehic for full details on what it covers. You do not need to apply for a GHIC if you already have an EHIC. Your EHIC remains valid in the EU until it expires. An EHIC or GHIC is free of charge. You'll need to have both this card and adequate travel insurance.

Interconnecting Rooms These are two rooms with a lockable connecting door between them. They're available at selected accommodation for a small supplement. If you want to book, interconnecting rooms, you'll need to book and pay for two of these rooms.

J

Junior Suites When we advertise a Junior Suite, it means you'll get a bedroom with a sitting area and a bath or shower room.

K

Kids' Clubs No matter which kids' club you're looking at, there are certain things to bear in mind:

- Children who are unwell won't be accepted
- If your child has a disability, we will do our best to look after them but please check with us before you book that the club can accommodate your child's particular needs
- Sometimes, even when you have checked in advance, there may be reasons why the club can no longer accommodate your child's particular needs. When this happens we will do our best to include them in as many activities as possible but you may need to stay with your child to provide the care and attention that they require.
- If your child has an allergy or any other special requirements, please let us know when you sign them into the kids' club for the first time
- Staff aren't authorised to administer medication or change nappies, so you'll need to return to the club to do this if needed
- Staff may provide snacks and drinks during the day.
- You must register your child for all activities, sign them in at the start of the session, and out at the end
- You must stay within the complex while your child is in the club and also leave details of your whereabouts in case you're needed
- Activities may have to be cancelled, numbers limited and a rota introduced. This may be for health and safety reasons or at particularly busy times.
- If a kids' club is an important part of your time away, it's worth checking club availability before you book your holiday
- Even if you've booked a package holiday with us, you may still need to pay extra for some activities and sessions when you get there. If you haven't booked a package holiday with us, you'll also need to pay for your child to join the club itself.

Hotel-run Kids' Clubs Only clubs run by us meet our specification, which include strict staff to child ratios. Standards and facilities at hotel-run clubs vary. You should make sure you're satisfied with the facilities and staff providing the service before enrolling your child. Unfortunately, we're unable to take responsibility or guarantee that standards at hotel-run clubs meet UK standards.

TUI Kids' Club We offer TUI Kids' Club for different age groups, with bespoke sessions designed for age ranges 3-6 and 7-12. There is a minimum of two 2-hour supervised sessions per day (morning and afternoon) six days a week. These can be booked in resort. Sometimes we'll combine ages for activities, but it won't affect our strict staff-to-child ratios. We'll have two staff on hand at all times. Kids' club activities run from 1st May to 31st October, unless stated otherwise. We may need to finish before the end of October if there isn't enough demand.

Kids' Clubs at selected TUI BLUE hotels and Sensatori by TUI BLUE hotels (except at The Residence at TUI BLUE Sensatori Akra Fethiye). We offer up to two, two-hour sessions a day, six days per week for kids aged 3-12 with a variety of themed activities. For our TUI BLUE hotels with the Family Fun highlight, we split out the sessions by age group 3-6 and 7-12. Nearly all of our Kids' Clubs are free, with parties available at a small charge. All of our Kids' Club team are trained to TUI standards and have undergone relevant checks.

At our TUI BLUE hotels with a Family Fun highlight, and Sensatori by TUI BLUE resorts (except The Residence at TUI BLUE Sensatori Akra Fethiye) we've created The Hangout - an area exclusively for teenagers aged 12-15 where they can meet new friends and have a place to chill. Our Hangout Hosts arrange a variety of daily activities and a few nights a week they provide fun or chill evening events. Bespoke teen activities are also available in some of our TUI BLUE hotels without the Family Fun highlight in the Teens Lounge, in high season only.

Kids' Clubs at Holiday Village There are four age groups in HV Kids' Clubs, each with their own club, numbers permitting. HV Creche is for 0-35 months, HV Club for 3-8 years and HV Crew for 9-12 and 13-17. Evening clubs may be available but you'll need to pay a little extra when you get there. Sometimes we'll combine ages for activities but it won't affect our strict staff-to-child ratios. Our HV Kids' Clubs run all season while it operates as a Holiday Village - please see **Holiday Villages** for details. We're constantly reviewing our clubs, so things like activities or the names of clubs might be different to what we describe.

L

Late Check-out Rooms See **Check Out**.

Lifts Some of our hotels don't have a lift. If stairs are a problem for you, please ask us for more details before you book so we can suggest a suitable property. See **Assisted Travel** for more details.

Local Laws Sometimes local laws, religious customs or events mean facilities aren't available. For example, in all Muslim countries during the month of Ramadan, bars and restaurants - including hotel restaurants - change their opening hours. You may not be allowed to eat, drink or smoke in public areas during daylight hours either. Drinking and gambling ages vary by destination. It's a good idea to find out more before you travel. For the most up-to-date information, we recommend you check www.gov.uk/foreign-travel-advice.

Lost Property If you leave something behind on the plane during your flight out, you'll need to contact the overseas airport and ask them to check their lost property. If it's on your flight home, let us know and we'll do our best to track down the item for you. If you leave what we class as a 'valuable item' at your hotel, like a camera, a laptop or a wallet, we'll do our best to find it for you. If your item is found, you'll need to contact the hotel to arrange for it to be returned, and there may be a charge for this. If we can't find your item, we'll send you a statement to support your travel insurance claim. For help with lost property, contact After Travel Customer Support - you'll find their details in the Getting In Touch section.

Low Deposit Offer This offer is per passenger. We can change or withdraw this offer at any time. The rest of the deposit will be due within eight weeks of you booking your holiday. If you cancel your holiday you still have to pay the full deposit.

Low Season You may find that if you're travelling outside of peak holiday periods, some facilities, both in your hotel and resort, may not be available and entertainment may be more low-key. Hoteliers may remove facilities at certain times due to low demand. These can include restaurants or bars and can be sudden, implemented by hotels on the spot without prior notice. Low season is usually May and October for short and mid-haul destinations like Spain and North Africa. For long haul destinations such as in the Caribbean and Mexico, low season tends to impact other months including January, May, September, October and November. However, unforeseen circumstances or lower-than-expected hotel occupancies can happen at any time, so facility closures are not limited to these specific months

Luggage

This section explains how much you can take, what you can pack, and how to keep your valuables safe. Please make sure you know your limits so your trip can get off to a smooth start. Luggage allowances vary, and could change - please check when you book.

Package Holidays including a checked-in luggage allowance If you've booked on or after 21st December 2023, all our packages include at least 20kg of checked-in luggage when you fly both ways with TUI Airways. (If you're not travelling both ways with TUI Airways, or you've booked before 21st December 2023, check your booking confirmation e-mail or Manage My Booking to see your checked-in luggage allowance.)

When you're flying on a TUI Airways flight the following holidays come with a 25kg luggage allowance per person: TUI BLUE, Sensatori by TUI BLUE, Holiday Villages and A La Carte.

If you upgrade to Premium on long-haul flights with TUI Airways, you'll also get 25kg of luggage, regardless of your holiday type. Couples who've booked one of our wedding packages will get 25kg hold luggage each when flying with TUI Airways.

Our luggage allowances apply to all customers over the age of 2 years old. Infants under 2 get a 10kg checked-in allowance if travelling as part of a package.

If you're booking a TUI Tours or Multi-Destination holiday, remember to check your allowance. This is because your luggage allowance on any flight that forms part of the itinerary may be lower than the luggage allowance on your flights to / from the UK. You can buy extra checked-in luggage allowance in 5kg amounts if you need more space.

You can share your hold luggage allowance with others on your booking, but no single bag can be more than 25kg. This is for health and safety reasons. If you've booked extra luggage allowance, you still need to make sure each bag is under 25kg, otherwise check-in staff won't accept it.

Also, we can only accept luggage if it's packed and secured in suitcases or bags, and we believe it can stand up to reasonable handling. Otherwise, we may ask you to sign a disclaimer before we can take it. This also includes any bags we believe are already damaged.

Hand luggage

On a TUI Airways flight, you can take one 10kg bag with maximum dimensions of 55x40x20cm, plus one personal item that must fit under the seat in front of you with maximum dimensions of 40x30x20cm.

You can't buy extra hand luggage allowance. You should be able to lift your hand luggage into the overhead storage compartments yourself. There are restrictions on what you can carry in your hand luggage so make sure you read the information that comes with your booking confirmation. For example, you should pack valuables in your hand luggage - never your checked luggage. This includes money, house and car keys, jewellery, computers and important documents. Your airline won't be liable for loss or damage to valuable or fragile items packed in hold luggage, no matter how it's caused

Flying with another airline

Just so you know, TUI Airways flights have a flight number that starts with TOM or BY. If you're not travelling with TUI Airways, you'll need to check your airline's luggage allowance policies for checked-in luggage and hand luggage. Some airlines do not give infants their own allowance.

For full terms and conditions, see Luggage Allowance on TUI Airways at TUI.co.uk

Excess Luggage And Sports Equipment There may be a charge for excess luggage and sports equipment. Whether or not we can carry it will depend on capacity on the day. You can arrange to take golf clubs, windsurf boards, diving equipment and other sports equipment on your flight. If you don't book, you may still be able to check your own equipment in. But we can't guarantee this and there'll be a charge. Bear in mind, any problems with excess luggage charges need to be sorted out at the airport. We can't guarantee you'll be able to take bulky sports equipment with you on the coach to your holiday accommodation, and there may be an extra charge.

Lost And Damaged Luggage Please report any lost luggage or damage to us within seven days. If not, under the terms of the Montreal Convention, we won't be liable. See Montreal Convention for details. If your luggage is damaged on your way back to the UK, you need to complete a Property Irregularity Form (PIF) at the airport and keep a copy of it for insurance purposes.

M

Meals

On Your Flight TUI includes meals on long haul flights. Please let us know when you book if you require any children's meals. Just so you know, we don't provide meals for under-twos so you'll need to bring something with you. Remember to tell us if you have any special dietary requirements. We can't guarantee we'll be able to meet them, but we'll do our best. For group bookings, everyone in your party will need to either book in advance or decline the meal. For all other flights, we offer a range of snacks and drinks to buy onboard.

At Your Hotel Meals are usually served in the hotel's main restaurant. The set-up here may change from buffet to waiter service, or vice versa. For à la carte restaurants you may be limited to a certain number of visits per stay and you may need to make a reservation. You may need to pay extra for these, too. Not all of the hotel's restaurants will necessarily be open at the same time. Meals for infants are not included in the price of your holiday so you'll need to make your own arrangements. **Full Board Plus** includes a Continental breakfast, lunch and dinner with drinks included during mealtimes. **Full Board** includes a Continental breakfast, lunch and dinner. **Half Board** includes a Continental breakfast and dinner – or lunch, if you wish – at some hotels. **Bed & Breakfast** usually means Continental breakfast.

Medical Conditions

On Your Flight If you have a medical condition, a serious illness, or you've recently had surgery or an accident, you'll need to be cleared for travel by the airline. You may also need a 'Fitness to Fly' certificate from your GP. Conditions that need medical clearance include respiratory, coronary or infectious illness. You'll need to give your request for medical clearance to the airline at least four working days before you're due to fly. If you're unsure what conditions require medical clearance, or if you have any concerns about your health, we recommend that you contact your doctor before you book.

The risk of deep vein thrombosis (DVT) while flying is extremely low but is still a serious medical condition. DVT is when a blood clot forms, usually in the lower leg, sometimes because of sitting still for a long time. It needs treatment with blood-thinning drugs to prevent clots breaking off and travelling to the lungs. You can take precautions to reduce the risk. People most at risk include those with a history of bronchial or circulatory problems, thrombosis, those recently hospitalised, smokers, the obese, those with congestive heart failure, a malignant disease, pregnant women or women taking the contraceptive pill. To reduce the risk, exercise your legs from time to time, or walk around if possible. Elastic stockings may be helpful. Drink plenty of non-alcoholic liquids to prevent dehydration. See your doctor if you think you may be particularly prone to DVT.

At Your Destination If you have specific medical needs, think about whether the healthcare system in the destination you're looking at is likely to be able to meet those needs, if you have any problems while you're away. Consider things like the country's state of development and its size. You may find it helpful to look at www.gov.uk/browse/abroad/travel-abroad.

Mobility Aids See Wheelchairs

Mobility Assistance See Assisted Travel

Money Exchange If you want to change money to your hotel when you get there, check the property descriptions to find out if you can do this at your hotel.

O

Official Ratings Each country has its own system for rating properties, but at TUI we use our own ratings to make it easier to compare hotels. See **Tour Operator Ratings** for details.

P

Passports The name in your passport must match the name on your ticket otherwise you may not be able to travel and your insurance could be invalid. If someone in your group changes their name after you have booked, tell us and we'll issue the ticket in the new name. If you've already received the ticket, return it and we'll send one with the correct name. There may be a fee for this change. British Citizens must hold a valid 10-year passport. British passport holders travelling to any EU country require at least six months validity on their passport on the day of travel. Some countries outside of the EU require a British passport to have a certain period of validity left on it, or blank pages. Please visit gov.uk/foreign-travel-advice for advice by country. Other nationalities should check with their own governments. It is also your responsibility to check whether you need a visa to enter your destination country.

British Citizens under 16 years old, including newborn babies, are required to have a child passport. The child's passport will initially be valid for 5 years, but can be renewed for a further 5 years at the end of this period. You can visit the gov.uk/ website for further information and how to apply.

If your passport has an Israeli stamp, you may be refused entry to some countries. For more information, visit HM Passport Office website at gov.uk/government/organisations/hm-passport-office. If you don't have a UK passport, you should always check with your own embassy, high commission or consulate before you book. Please also see **Visas**.

Passenger Assistance See Assisted Travel

Playgrounds You need to supervise your children on all play equipment.

Pool Views If you book a room with a pool view, you'll look directly onto or have a side view of the pool.

Pregnancy You can travel with us up to the 28th week. If you're more than 28 weeks at the time of your flight home, you'll need a medical certificate from your GP. It must state there are no complications and give the dates of your pregnancy. If you're more than 36 weeks at the time of your flight home, they'll refuse to take you. If you're expecting twins or more, you must return by the 32nd week. Please check your insurance policy for any restrictions that apply, as many only cover to the 28th week.

Premium Collection Benefits You'll get the advertised benefits as long as you're flying with TUI.

Premium Seating Premium seating is available to book on long haul TUI flights. If you book to fly Premium, your luggage allowance will be 25kg in the hold and 10kg as hand luggage. Lounge access and fast-track security are only available on departure from UK airports. You can access the lounge from 3 hours before and up to your original scheduled departure time. We advise you wear smart casual clothing. Fancy dress, vests, football shirts, trackuits, baseball caps and other sports clothing are not allowed to be worn in the lounge. Shorts aren't permitted either, unless they are tailored and knee-length. Entry to lounges is subject to the individual lounge operator who may impose their own conditions and who reserves the right to refuse admission to

anyone wearing clothing which their staff believe may cause offence to others. If the lounge is unavailable then alternative facilities may be offered. The location of fast-track security and airport lounges in the UK will be provided by TUI staff at the TUI bag drop.

Our Select Your Seat service is included, in accordance with our Select Your Seat terms and conditions - see **Select Your Seat**. To get the best choice of seats, we recommend you book and select your seats as early as possible before departure. If you experience any difficulties using our online service, please contact your travel agent or, if you've booked your holiday online, please contact TUI on 0203 451 2688. Calls from UK landlines cost the standard rate, but calls from mobiles may be higher. Check with your network provider. Just so you know, we'll always do our best to seat your group together but we can't guarantee this.

Prices Our brochure prices are accurate at the time of publication, but you should only use them as a guide. The prices we give are selected from a range of prices available within the high season or outside the high season. The price you pay will depend on when you're travelling and prices may go up and down throughout the season. The brochure price is based on the standard occupancy for the room type included in the package so the price will change if the room is occupied by a different number of guests. See **Occupancy Supplements/Discounts**.

Prices - What's Included The basic cost of your holiday includes the following...

- Return flight from the UK
- Air passenger duty at the standard economy rate.
- Departure taxes are included on holidays to Jamaica, Aruba, Puerto Vallarta, Costa Rica, Cancun and Punta Cana.
- Transfers between the airport and your accommodation - this is usually by coach. Where we provide a taxi, the price we quote is for each person and based on 3 adults sharing a return taxi transfer.
- Car hire on selected holidays - check when you book
- The accommodation and meals as advertised or confirmed on your invoice
- Luggage allowance as confirmed on your ticket
- Aviation insurance and security charge
- Estimated fuel costs
- A Travel Expert at the UK airport and in resort
- All obligatory hotel service charges and taxes payable in advance
- VAT on all holidays to EC countries

Prices - What's Not Included The basic cost doesn't include the following...

- Additional flight charges, such as taxes and regional supplements
- Additional air passenger duty - there's a difference between standard and premium cabin charges. A higher rate is charged by the government for passengers travelling in premium cabins.
- In-flight meals unless we say otherwise
- Seats together on the plane unless we say otherwise
- Fuel supplements where applicable
- Excursions and shore excursions
- Holiday insurance
- Additional charges for particular room types, meals or under-occupancy in apartments. For details, ask your Travel Expert.
- Excess luggage and the transport of any sporting equipment
- Deposits requested on arrival by some apartment or villa owners, and by some hotels in Florida - see **Deposits**
- Any local taxes, levies or similar that local authorities abroad expect you to pay yourselves

R

Room Upgrades If you arrange a different room type with the hotel when you arrive, this won't be included in your contract with us. Please also see **Select Your Room**

S

Safety Overseas safety standards are generally lower than ours in the UK. We take reasonable care to make sure only reputable businesses provide the services that make up our holidays, and we expect them to provide those services in line with local standards.

Children's Safety For our own Kids' Clubs, we take advice from leading UK child safety organisations and accident prevention agencies. You should always check you're happy with hotel clubs and children's facilities.

Health And Hygiene Hygiene standards are generally lower than in the UK - particularly in developing countries. Having said that, you can help to improve hygiene levels by taking a few basic steps...

- Wash your hands after going to the toilet
- Shower before you get into the pool
- Encourage children to go to the toilet before getting in the pool
- Make sure babies and infants wear swim nappies in the pool

Scuba Diving We recommend you check with your doctor before you go, and have a full medical examination in resort if you're planning scuba training. You may need to pay extra for this. It's also dangerous to fly within 24 hours of scuba diving. This is because pressure changes might cause 'the bends' or even in severe cases, paralysis. Of course, you also need to make sure you have adequate insurance cover.

Sea Views If you book a room with a sea view, it may be partly blocked by trees or smaller buildings, or across a road, but you'll still be able to see the sea. If we describe a room as a Limited Sea View, this will generally mean that your view of the sea will be to the side rather than directly in front of you. There may also be more obstructions like trees between your room and the sea than with a Sea View room.

Seating If you're flying with TUI the minimum seat pitch of our aircraft is 29 inches. The minimum seat width is 16 inches. If you think you'll have difficulty fitting into this seat size, please call our Assisted Travel Team before booking - you can find their details at the end of this guide. You might need to pay an additional charge depending on what options are available.

Seat Upgrades If you buy any seat upgrade, including Select your Seat, seats can be selected via Manage My Booking as soon as your booking is confirmed. If you've paid extra for Select Your Seat or if you've reserved Premium Seats, Extra Legroom Seats or Extra Space Seats, on some holidays you will be able to choose your seats at the time of booking, otherwise you'll be able to access the seat map immediately after you book your holiday. You can also choose your seats by logging in to your Customer Account or the Flight Extras website.

Seats With Extra Legroom These are available to book on selected short and mid haul flights and are suitable for adults and children. Our Select Your Seat service is included, in accordance with our Select Your Seat terms and conditions - see Select Your Seat. To get the best choice of seats, we recommend you book and select your seats as early as possible before departure. If you experience any difficulties using our online service, please contact your travel agent or, if you've booked your holiday online, please contact TUI on 0203 636 1790. Calls from UK landlines cost the standard rate, but calls from mobiles may be higher. Check with your network provider. We'll always do our best to seat your group together but we can't guarantee this.

Seats With Extra Space These include seats that are close to or next to emergency exit doors, behind a bulkhead or behind a dividing wall. Seats with extra space are only available to pre-book for adults and children 12 years and over with TUI and 16 years and over on other carriers, but we may allocate these seats to families with children if the seats are not located in an emergency exit row. Emergency exit row seats are only available to passengers who are able to move quickly and operate the emergency exit without difficulty in the unlikely event of an emergency - in line with European Aviation Safety Authority (EASA) regulations. So, you won't be able to book these seats if you find it hard to move due to physical or mental disability, age, sickness or physical size. Just so you know, you also can't sit in these seats if you are:

- Under the age of 12, when travelling with TUI
- Under the influence of alcohol
- Travelling with an assistance animal
- Require an extension seatbelt.

These regulations have been put in place by the EASA and are for the safety of our passengers. The cabin crew have the final say and we kindly ask that their decisions are respected.

Select Your Seat If you pay to take advantage of our Select Your Seat service, you'll be able to log in to your booking and choose where you sit on the plane. If you're flying with TUI, online check-in opens 14 days before your flight takes off. You'll need to check in for your outbound and return flights separately.

Once you've checked in and confirmed your chosen seat, you won't be able to change it. That said, in some circumstances, we may have to change your seat. This would only be for operational, safety or security reasons. In accordance with the Civil Aviation Authority's guidelines, certain requirements must be satisfied before we can allocate seats near the exit. If we do have to change your seat, we'll try to keep it as close to what you booked as possible. A refund will only be offered if we can't seat you in a similar position to your original request. A similar position means the same type of seat - window, aisle etc - as your original selected seats. In such cases, we ask that you keep a copy of your confirmation documents and boarding cards. If you choose the Select Your Seat option but then don't go on to choose your seat numbers, we'll still try and seat your group together. If you're not flying with TUI, we'll do our best to keep your party together but we can't guarantee it.

To maximise seating options for all our customers, it may not be possible to book just a middle & aisle seat. If you have a specific seating requirement due to mobility restrictions, please contact our Assisted Travel Team.

Select Your Room You can select your room after you've booked your TUI BLUE, TUI MAGIC LIFE or ROBINSON holiday via the link on your booking confirmation email or via the TUI app, subject to availability. Select your room is only available in select TUI BLUE, TUI MAGIC LIFE or ROBINSON properties, and you can only select a room within your booked room type. Room allocation takes place on arrival and in rare cases, the hotel may not be able to provide the selected room due to operational reasons e.g. repairs. In this case, an equivalent replacement room will be allocated without charge. Full Terms & Conditions can be found at www.tui-blue.com/en/en/select-your-room, www.magiclife.com/en/en/all-about-booking/select-your-room-booking, and www.robinson.com/en/en/select-your-room

Single Rooms Single rooms and rooms for sole occupancy are available in most hotels, but demand always exceeds availability. Sometimes when we refer to single rooms it may mean a room suitable for sole occupancy. Single rooms are generally smaller, may not have the best locations or the same amenities. If you're booking a double room just for yourself, you'll usually be asked to pay a supplement. This also applies to self-catering accommodation, where, for example, three people choose a property for four. Our prices reflect the costs of the rooms contracted to us.

Smoking All our flights are non-smoking. In our hotels, there are usually designated areas.

Spa Spas in our hotels aren't included in the price of your holiday unless we say otherwise. Just so you know, in Spain and the Canary Islands, by law only over-16s can use the facilities.

Special Offers Our offers are only available on the holidays and dates we advertise, are per booking, and subject to availability.

Special Requests We'll always do our best to help however we can, but we can't guarantee we'll be able to meet your needs every time. These special requests aren't covered by Our Agreement With You so from a legal point of view, they're not part of your holiday contract.

Supplements

On Your Flight Depending on the airport you choose to fly from, on certain days or at certain times, you may have to pay a 'flight supplement'. Flight supplements may go up or down throughout the season. Some holidays are only available on flights with extra charges, either because the accommodation is available only on certain days of flying, or because onward travel arrangements are only available at certain times.

A-Z guide

Occupancy Supplements/Discounts Depending on the number of people sharing a room, you may have to pay an 'occupancy supplement' for under-occupancy or single occupancy, or there may be a discount if more people share a room. Occupancy supplements/discounts may go up or down throughout the season.

Room Supplements Depending on the type of room you choose to stay in, you may have to pay a 'room supplement'. Room supplements may go up or down throughout the season. All rooms are subject to availability and any applicable occupancy and age restrictions.

Sustainability We're members of Sustainable Aviation, a UK initiative that sets out the collective, long-term strategy of UK aviation to tackle the challenge of ensuring a cleaner, quieter, smarter future for our industry. You can find more information at www.sustainableaviation.co.uk.

Swim Academy These courses are available at our Holiday Villages between 1st May - 31st October. They cost between £15 and £30 depending on whether you book group or one-to-one sessions. You'll need to register your children at the start of each session. We may have to cancel courses if there isn't enough demand. You can book them before you go, or when you get there if places are still available.

Swimming Pools It's unlikely your pool will have a lifeguard. An adult must always accompany children in the pool. This includes children's pools and surrounding areas. Pools may be closed in early or late season, so April, early May and October, or in particularly bad weather. Also, pools won't be heated unless we say otherwise in the property description. If your pool has a waterslide, there may be height or age restrictions.

T

Taxes You may need to pay a tourist tax either at the airport or at your hotel. Taxes change regularly so check before you go. See **Prices** for more details.

Tour Operator Ratings We rate our holidays on our annual reviews and also the feedback we get from our end-of-holiday Customer Satisfaction Questionnaires. We rate hotels and apartments from '2' for no-frills, good value accommodation, to '5' for more comfort and a wider range of facilities. There may be some differences between accommodation that shares the same rating. That's where our 'plus' rating comes in.

Tours Most of our tours have age restrictions, so check before you book.

Towels You'll see from the individual property descriptions whether or not there's a pool towel service. You may find you'll need to pay a small charge.

Transfers The transfer times we give you are a rough guide. They don't allow for delays to incoming flights or local traffic conditions. In terms of the type of transfer you'll get, it depends on the holiday you've booked. Just so you know, if your holiday includes a coach transfer, we may occasionally need to change this to a minibus or taxi. Where coach access is limited, we may need to transport your luggage separately to and from your accommodation. If this is the case, it may also be necessary for your luggage to be collected earlier than your return transfer time to ensure it arrives at the airport in time for you to collect it before checking in.

If you've booked an A La Carte holiday, you get a private taxi transfer included for most destinations - see A La Carte for important information. Occasionally we may have to provide alternative transport, and in some cases you may have to share your taxi with other A La Carte guests. If you're not on an A La Carte holiday, you've still got the option of booking a private transfer, which will either be by minibus or taxi. In some destinations we feel that it's more suitable to book private transfers. Our prices are competitive against similar transfer services. Taxis take a maximum of three adults. Prices shown are per person, per return trip, based on three adults sharing. Luggage space may be limited and baby seats aren't provided.

Twin Rooms Some twin rooms can take a 3rd or 4th bed but they're usually camp or folding beds. Rooms that take extra beds or a cot aren't necessarily bigger than standard rooms so space may be limited.

V

Vaccinations Speak to your doctor at least two months before you're due to go away. Some treatments, for malaria for example, should begin well before you go. If you're booking within three weeks of your departure, speak to your doctor before you book. There's more information available in the Department of Health's free leaflet - Health Advice for Travellers. Call 0800 555 777 for a copy.

Visas The best place for up-to-date information on visa and travel advice is the Foreign, Commonwealth & Development Office. Visit www.gov.uk/foreign-travel-advice or call 0845 850 2829. There may be specific entry requirements for under-18s, depending on your destination. For example, if a young person is travelling without both parents, there may be extra costs and they may need extra legal documents such as an affidavit, from a notary public. Always check with the consulate or embassy of the country you're travelling to before you book.

From 1st May 2025 it's obligatory for all visitors to Thailand to complete the Thailand Digital Arrival Card (TDAC) 3 days before arrival to avoid being denied entry. You'll need to do this via the official Thai government website <https://tdac.immigration.go.th>

W

Waterparks SplashWorld waterparks may be located onsite at your hotel or may be independent and located away from your hotel. They may also be open to non-hotel residents. Your All Inclusive board basis won't be available in the waterpark unless stated in the hotel description. Height or age restrictions may apply for some attractions. Some rides and facilities may need to be closed for maintenance. See **Swimming Pools**.

Weather There are sometimes tropical storms and hurricanes in Florida, the Caribbean and Mexico between June and November. It's impossible to predict their path or how long they will last more than three of four days in advance, and often it's much less. South-east Asia may be affected by its monsoon season, typically May to September. If a storm is forecast for one of our destinations, your safety is always our first priority. If there are hurricanes during your holiday we follow the advice of the Foreign, Commonwealth & Development Office and work with the Federation of Tour Operators.

If you're on a Lapland holiday, some activities may not run because of current or forecast weather conditions, particularly if they affect the state of the snow. In the unlikely event this happens, we'll do our best to adapt the activity programme or offer suitable alternatives, but this won't be considered a Major Change to your holiday. Please see the Our Agreement With You pages.

Please also bear in mind that some hotel facilities - like outdoor bars and some sports - may not be available in adverse weather. Where we display weather information, this is supplied by the Met Office, © Crown copyright, the Met Office.

Weddings And Renewals Of Vows Please contact us for more details - the number you need is in the Getting In Touch section at the end of this guide. Also, see the Weddings brochure.

Wheelchairs - On Your Flight When you fly with TUI, we'll take your wheelchair and one other mobility item in addition to your normal luggage allowance. However, you'll need to let us know at least 48 hours before you travel. We recommend your wheelchair and other mobility aids are fully insured.

If you've got an electric wheelchair, you'll need to let our Assisted Travel Team know so that the necessary arrangements can be made. Please let us know the wheelchair's make and model when you call. There's a limit on how many electric mobility aids we can take on each flight. If you don't let us know before you book and we can't carry your wheelchair, you might need to pay an extra charge to change your booking.

You can bring a battery-powered wheelchair if it meets the conditions given in the ICAO Technical Instructions for the Safe Transport of Dangerous Goods, plus any other related CAA rules. Visit www.caa.co.uk for more information. Please contact us as soon as possible if you're travelling with a battery-powered wheelchair or mobility aid and let us know the device's make and model, dimensions and battery type. We can then confirm whether there's space onboard.

Electric wheelchairs need to be loaded in an upright position for the flight. Batteries must be securely attached to the mobility aid and terminals protected from short circuits. Electrical circuits must be isolated to prevent the device being operated accidentally. If the wheelchair can't be loaded in an upright position, the battery terminals need to be protected against short-circuiting, and the battery removed and stored in strong packaging. Lithium batteries that are designed to be removed must travel in the cabin.

You need to bring the operating instructions for your mobility aid with you. If you don't have these details, see <https://www.bhta.com/air-transport-advice> where your make and model should be shown. If not, you'll need to contact the manufacturer, or shop where it was purchased or hired.

If you want to check whether your wheelchair will fit onboard our aircraft, please contact our Assisted Travel Team - the number can be found at the end of this guide.

If you're flying with another airline, you'll need to contact them directly to see if your wheelchair will fit onboard. Our Assisted Travel Team can help you with this, too.

Wheelchairs - On Resort Transfers If you're taking an electric wheelchair or scooter, you'll need to book a taxi transfer to your hotel. You can't take them on the coach. There's an extra charge for this.

Wi-Fi Bandwidths may vary. Some hotels may offer an upgrade to a higher bandwidth which you may need to pay for. The upgraded service may also cover a different location to the free Wi-Fi zones. Some hotels may have a data cap on usage, or the free Wi-Fi may be restricted to a daily time limit per device or room. Once this usage or time limit is reached, there may be a charge to continue using the service. Factors that may reduce signal strength include high usage - particularly if lots of devices are using Wi-Fi at the same time, obstructions like thick walls and electronic machinery and adverse weather conditions. The device used to connect to the Wi-Fi - e.g. mobile phone, tablet or laptop - may result in a differing quality of service received. Wi-Fi zones may not be in the same location at every hotel. If your device isn't connected to Wi-Fi, remember to turn off data roaming to avoid possible data charges.

Due to factors outside of our control we can't guarantee the availability, performance or security of the Wi-Fi provided.

Our agreement with you, and yours with us

We are TUI UK Limited, Company Number 02830117, our Registered Office is Wigmore House, Luton, LU2 9TN and Our Agreement sets out what we can expect from each other when you buy a holiday from us.

Booking Your Holiday

When you book your holiday you are accepting Our Agreement on behalf of everyone travelling with you. We will only deal with you, the lead name, and you must be an adult when you book. Anyone aged under 18 on your holiday must be accompanied by an adult. When we say "you" and "your" we mean you, as the lead name, or you and everyone travelling, depending on the context.

Our Agreement, includes our A-Z Guide, the conditions of carriage of the airline or cruise operator and the provisions of international conventions (including the Warsaw, Montreal, Strasbourg and Athens conventions) that apply to travel by air, land, sea or river. Please ask for a copy of any conditions applicable. Our Agreement along with the relevant details in the booking confirmation is the entire agreement between us for your holiday.

Our Agreement is made under the laws of England and Wales. You submit to the exclusive jurisdiction of those courts. You can choose the law and jurisdiction of Scotland or Northern Ireland but only if you live there.

Providing Information

You must ensure all information you give is correct. We'll use the personal data you give us in line with our Privacy Notice. You must pass on any information we give you to everyone travelling.

You must comply with all passport, visa and other immigration requirements. Your passport and travel documents must be in good condition - you may be refused travel if they are damaged. If you are not self-reliant or have reduced mobility (like finding it hard to walk 500 metres) you must tell us before you book and if this changes tell us at least 48 hours before your holiday.

The Price You Pay

When you book your holiday, you must pay a deposit unless this is within 12 weeks of your holiday when you must pay in full. We'll tell you the price of your holiday and the deposit before you book. At least 12 weeks before you go you must pay the full balance. If you don't, we can cancel your holiday and charge you a termination fee.

When you book your holiday, we'll send your booking confirmation within 14 days. Mistakes can happen, so if any price on your booking confirmation, our website or our booking systems is obviously wrong, a booking made based on that price won't be valid, we can cancel it and refund you unless you want to pay the correct price.

For a breakdown of what's included in your basic holiday price, please see **Prices** in the A-Z.

Just so you know, you might also need to pay a tourist tax locally. We'll let you know what the approximate cost of this is before you book with us. Please also see **Taxes** in our A-Z.

Before Your Holiday

If You Change Your Holiday

Airlines or other transport providers can charge a fee for a change and sometimes treat a change as a cancellation. Fees can be up to 100% of the price for that part of your holiday. You must pay those fees as well as the amendment fee shown below.

When making changes, the price of your new travel arrangements will be based on the price that applies on the day you make the change. If your change means fewer adults travel, and your holiday price is based upon the number of adults, we'll recalculate the total price and the price per person may go up. This extra price isn't a termination fee. You will also need to pay the appropriate proportion of the termination fee for the adult who has cancelled. See "If You Cancel Your Holiday".

Some elements of your holiday, such as excursions, transfers, children's activities, flight or accommodation options, room/board upgrades, late check-out rooms theme park tickets and airport parking, may be non-refundable.

You may transfer your holiday to someone else if you give us at least 7 days' notice in writing or by email and the new lead name accepts the transfer and the terms of Our Agreement - insurance can't be transferred. You will be responsible, together with the new lead name, for our amendment fees and any costs as a result of the change.

Our agreement with you, and yours with us

Change	Days before your holiday			
	71+	70-29	28-15	14-0
To change a name, passenger or passenger type (you can correct a spelling error without a fee).	£25 per person			
To upgrade a service, add on a flight extra, upgrade a room type or board basis.	No fee			
To change to a new package holiday from a TUI accommodation-only or TUI Airways flight-only booking travelling on the same dates as original booking. Does not apply to third party accommodation or flights. <i>Note: if your change request includes travelling on different dates to your original booking, the cancellation/amendment fees set out in the T&Cs applicable to your original booking will apply.</i>	No fee (But you will need to pay the difference in price if your new TUI package booking is more expensive.)			
To change duration, the time of a TUI Airways flight or to travel on an earlier date than planned.	£50 per person			
To change accommodation, departure or destination airport, or change a flight not operated by TUI Airways.	£50 per person		Treated as a cancellation	
To travel on a later date than planned.	£50 pp		Treated as a cancellation	

If You Cancel Your Holiday

To cancel your holiday you must tell us as soon as possible. If you booked using a travel agency, that agency must tell us. When your holiday has been cancelled you will receive a cancellation invoice. You must pay a termination fee which covers our administration costs and compensates us for the risk that we do not resell your holiday. The fee is based upon how long before your holiday you tell us you want to cancel and is a percentage of the total price of your holiday.

How long before your holiday you cancel	Percentage of your holiday price
70 days or more	Loss of deposit
69-63 days	30%
62-49 days	50%
48-29 days	70%
28-15 days	90%
14-0 days	100%

Even if the termination fee is lower than the deposit, your deposit will not be refunded. We may not be able to refund elements of your holiday if they are added extras. If you are cancelling because of an unavoidable and extraordinary circumstance happening at your destination that will significantly impact the performance of your holiday or your flight to get there, you will not have to pay a termination fee and your deposit will be refunded.

If We Cancel Your Holiday

If we cancel your holiday, except where it's because you haven't paid or you have been disruptive, you can have a refund or accept a replacement holiday from us of a similar standard and price if we can offer you one. We'll also pay the compensation shown below (unless we have cancelled because of one of the reasons listed in 'Events Beyond Our Control' or where you haven't paid) and we'll refund the difference if the replacement holiday is of a lower price.

If We Change Your Holiday

We aim to give you what we promise but, as we plan our holidays a long time in advance, sometimes things can change. We can make a change at any time but will let you know before your holiday if there's time.

Flight times given are for guidance only – your actual times will be shown on your e-ticket. Check that carefully when you receive it. Aircraft type can change and some facilities such as entertainment or advertised seat pitch may not be available. If we can't provide a seat option, we'll refund the price you paid for that option. Occasionally, we may have to make a major change to your holiday such as a change of destination, a downgrade of your accommodation by one full star rating, a change in flight time by more than 12 hours or a change of UK departure airport. A change in flight time that we need to make within 24 hours before you are due to fly is not a major change unless the time changes by more than 24 hours.

If we tell you about a major change after you book your holiday, you can accept the new arrangements offered by us; or accept a replacement holiday from us of the same or similar standard and price at the date of the change (we'll always refund the difference in price if the replacement holiday is a lower price at the date of the change), if we are able to offer you one; or cancel your holiday with us and receive a full refund.

If we make a major change, and you choose to cancel your holiday and receive a full refund, we'll pay the compensation shown below, unless the change is because of an event beyond our control. Any compensation payable is based upon how many days before your holiday departure we tell you about a major change. We'll pay 50% of the compensation for each person who paid a child price. No compensation will be paid for free child places.

How long before your holiday we tell you about a major change	Compensation per person
84 days or more	0
83-29 days	£25
28-15 days	£35
14-8 days	£50
7-0 days	£100

Events Beyond Our Control

Examples of events beyond our control are: war, threat of war, riots, civil disturbances, terrorist activity or its consequences, industrial disputes, any failure to secure relevant flying rights, natural or nuclear disasters, fire, health risks, unavoidable and unforeseeable technical problems with transport, closed or congested airports or ports, actual or potential severe weather conditions, the imposition of sanctions or other Governmental action and any other similar events.

On Your Holiday

Behaviour

Only you can use your accommodation. You must not let anyone else stay there. You are responsible for any damage to your accommodation or its contents during your holiday. We can refuse to accept you on your holiday or continue dealing with you if we, or someone in authority, believe your behaviour (by any form of communication or in person) is disruptive. The Captain of your aircraft or ship can restrict your movements on board or remove you.

If you are disruptive and stopped from boarding your flight from the UK, or disruptive during your flight, we'll treat your booking as cancelled by you at that moment. If you are disruptive on your holiday we can remove you from your accommodation and you will be responsible for your own return home and for any other members of your group who cannot or will not travel without you. You will not be entitled to a refund in either case and we will not provide compensation or meet any costs or expenses.

If you are disruptive you will be responsible for any damages, costs and expenses (including legal expenses) incurred as a result. This can include cleaning, repairing or replacing property lost, damaged or destroyed by you, compensating any passenger, crew, staff or agent affected by your actions and diverting the aircraft or ship for the purpose of removing you. Disruptive behaviour includes being threatening or abusive, damaging property, upsetting, annoying or disturbing any other traveller, our staff or agents or putting any of them in danger.

Excursions

We may introduce you to suppliers of excursions or other services. If you buy one of these, you'll be contracting with the supplier directly, we act only as an agent and have no liability for the performance of that contract. Our Agreement doesn't apply to any contract for excursions or other services.

If Things Go Wrong on Your Holiday

You benefit from the rights applying to packages under The Package Travel and Linked Travel Arrangements Regulations 2018. We are responsible for all the travel services included in your holiday. If any of them isn't provided as we agreed, we'll pay you compensation, if appropriate, unless it's due to an event beyond our control (see 'Events Beyond Our Control'), is your fault or is caused by a third-party.

If you are in difficulty on your holiday we'll help by providing information on health services, local authorities and consular assistance. We'll help you make phone calls, send emails or make alternative travel arrangements. You must pay any costs we incur if the difficulty is your fault.

If You Have A Complaint

It is very rare for things to go wrong. If they do, you must tell the supplier in question (e.g. the hotel) and our representative straight away so they can solve the issue. If our representative isn't available, you should contact our TUI Guest Experience Centre which is open 24/7. If you're still not satisfied, contact After-Travel Customer Support within 28 days of coming home so we can investigate properly. Contact details are in the A-Z Guide.

We follow ABTA's Code of Conduct and usually solve any issues but you can use ABTA's ADR scheme for resolving disputes at www.abta.com.

Personal Injury

Your holiday is made up from services provided by suppliers who follow local standards. Overseas safety standards are generally lower than in the UK.

If anyone travelling suffers injury, illness or death because of the services provided as part of your holiday, you must tell us and the supplier involved about it and complete a report at the time.

After your holiday you can contact After-Travel Customer Support. It must be no more than 3 months after you come home so we can investigate properly. Contact details are at the end of this guide.

Protecting Your Money

We provide security for the money you pay for your holiday and to bring you home in the event we become insolvent. When you buy a holiday from us that includes a flight, we do this by way of an ATOL (number 2524) managed by the Civil Aviation Authority, Gatwick Airport South, RH6 0YR. We also place a bond held by ABTA (V5126), 30 Park Street, London, SE1 9EQ, for holidays that do not include flights.

We've tried to write Our Agreement clearly. Unfortunately, the ATOL rules make us to include the next three paragraphs exactly as they're written.

Your Financial Protection.

When you buy an ATOL protected flight or flight inclusive package from us you will receive an ATOL Certificate. This lists what is financially protected, where you can get information on what this means for you and who to contact if things go wrong.

We, or the suppliers identified on your ATOL Certificate, will provide you with the services listed on the ATOL Certificate (or a suitable alternative). In some cases, where neither we nor the supplier are able to do so for reasons of insolvency, an alternative ATOL holder may provide you with the services you have bought or a suitable alternative (at no extra cost to you). You agree to accept that in those circumstances the alternative ATOL holder will perform those obligations and you agree to pay any money outstanding to be paid by you under your contract to that alternative ATOL holder. However, you also agree that in some cases it will not be possible to appoint an alternative ATOL holder, in which case you will be entitled to make a claim under the ATOL scheme (or your credit card issuer where applicable).

If we, or the suppliers identified on your ATOL certificate, are unable to provide the services listed (or a suitable alternative, through an alternative ATOL holder or otherwise) for reasons of insolvency, the Trustees of the Air Travel Trust may make a payment to (or confer a benefit on) you under the ATOL scheme. You agree that in return for such a payment or benefit you assign absolutely to those Trustees any claims which you have or may have arising out of or relating to the non-provision of the services, including any claim against us, the travel agent (or your credit card issuer where applicable). You also agree that any such claims may be re-assigned to another body, if that other body has paid sums you have claimed under the ATOL scheme.

Where your holiday is protected under the ABTA scheme, you agree to accept that in the event of our insolvency ABTA may arrange for the services you have bought to continue, or for a suitable alternative to be provided at the same cost as your original holiday. You also agree to accept that in circumstances where the travel service provider provides the services you have bought, you agree to pay any outstanding sum under your contract with us to that alternative travel service provider.

However, you also agree that in some cases the services will not be provided, in which case you will be entitled to make a claim under ABTA's Scheme of Protection (or your payment card issuer where applicable) for a refund of the monies you have paid.

All money you pay to a travel agent for your holiday is held by that agent on behalf of and for the benefit of the Trustees of the Air Travel Trust at all times but subject to the agent's obligation to pay it to us for so long as we do not fail. If we do fail, any money held at that time by the agent, or subsequently accepted from you by the agent, is and continues to be held by that agent on behalf of and for the benefit of the Trustees of the Air Travel Trust without any obligation to pay that money to us.

Getting In Touch

Before You Go

If you're yet to travel with us, here are some numbers you may need...

Bookings, Amendments or General Enquiries	0203 451 2688
Assisted Travel Team	0800 145 6920
Groups	0203 451 2684
Weddings and Renewal of Vows	0203 451 2688
Finishing Touches	0203 451 2963
TUI Airways - new bookings, amendments, in-flight extras and general enquiries	0203 451 2695

You can also email TUIPreTravel@tui.co.uk or write to us at the address below. If you've already booked, please include your reference number in your letter or email. If you're getting in touch about a wedding or renewal of vows please address your letter to 'Weddings or Renewal of Vows' instead of Pre-Travel Customer Services – at the same address.

Pre-Travel Services, TUI UK, Contact Centre, Alexandra House, Alexandra Road, Swansea, SA1 5ED

While You're Away

For help while you're away, please call our Holidayline Team on +4433 33 365 147, text 80247, or use our contact form which can be found at www.tuicontact.com. They'll be there for you 24 hours a day, 7 days a week. Calls from abroad will be charged at international rates. Texts to 80247 cost 50p plus your network rate.

When You Get Home

When you're back in the UK, to discuss your TUI Airways flight experience, please call 0203 451 2699. For any other aspects of your holiday you can complete the online form located in the 'Contact Us' section of our website. Alternatively, you can write to us at the address below. Remember to give us your booking reference details.

After Travel Customer Support, TUI UK, Contact Centre, Alexandra House, Alexandra Road, Swansea, SA1 5ED

Travel Agent Support

If you're a travel agent and need our help...

Agent Reservations, Administration, Group Bookings and Weddings	0203 451 2677
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Calls to 0203 numbers cost the standard rate from UK landlines, but calls from mobiles may be higher. Check with your network provider.



Allianz 

Allianz
Partners

Great holidays start with travel insurance

TUI Travel Insurance offers...

- Holiday cancellation cover
- Emergency medical cover, including a 24/7 medical assistance helpline
- Options to flex your cover to suit your plans, including annual policies

Chat to our Travel Experts in store, check out Manage My Booking, or visit **tuitravelinsurance.co.uk**

Terms, conditions and limitations apply. See policy for full details.

TUI UK Limited (also trading as First Choice), TUI UK Retail Limited (also trading as TUI) and Marella Cruises Limited are Appointed Representatives of AWP Assistance UK Ltd. Insurance is underwritten by AWP P&C SA and is administered in the UK by Allianz Partners, a trading name of AWP Assistance UK Ltd Registered in England. Registration No. 1710361. AWP Assistance UK Ltd, PO Box 74005, 60 Gracechurch Street, London, EC3P 3DS. AWP Assistance UK Ltd is authorised and regulated by the Financial Conduct Authority.

Finishing touches

Once you've picked your flights and hotel, here's how we can help to get the final pieces of your holiday all squared away...

Before you go

Get sorted ahead of your break, with commission-free travel money, UK airport transfers, travel insurance and more.

Travel Money Mastercard®

With our reloadable TUI Travel Money card**, you can build up your getaway fund before you fly. It's a safe and secure alternative to carrying cash abroad. You can use it wherever Mastercard® is accepted. Visit tui.co.uk/travel-money



UK airport transfers

Get to the good stuff sooner by saving yourself time and booking your ride to the airport instantly. Visit tui-uk.mozio.com



TUI travel money

We offer great rates on up to 50 different currencies, all at 0% commission*. You can click and collect your currency in your local TUI Store. Visit tui.co.uk/travel-money



Airport extras

Start your holiday off right by pre-booking your airport parking, dropping your bags the day before or staying in an airport hotel.

Airport parking and hotels

Reserve your parking space at holidayextras.com/tui/parking. Or, get a good night's sleep before your flight at an airport hotel – you can choose one that comes with parking. See our Never Beaten on Price guarantee at holidayextras.com/tui/nbop

SAVE
UP TO
75%

Airport lounges and fast track

Start your holiday as you mean to go on, with lounge access and an Airport Fast Track Pass. Visit holidayextras.com/tui/lounges

Free day-before bag drop

At selected airports, you can drop your bags the day before you're due to fly if your flight is eligible. Save even more time by checking in online beforehand, too.



Flight extras

Fly in style by upgrading to Premium or choosing a seat with extra legroom or extra space. Plus, pre-book your extra luggage or sports equipment.



During your holiday

Get your holiday activities sorted before you go by booking your car hire, TUI experiences, or golfing tee times.



Airport transfers

Upgrade your standard package transfer to a private taxi. Or, if you've just booked a flight or hotel stay, you can add a transfer.

Keep your information safe

An eSim makes it easy to stay in touch with friends and family back home while you're away. You can add low-cost data to your current plan, which means you'll save money, and your number won't change. There's no need to get a new sim card, either.

Download the TUI app

The TUI app's like having a 24/7 holiday expert in your pocket. Simply install it on Google Play or the App Store, then browse, add your booking, discover your holiday destination and much more.



It's important to arrange **travel insurance** for your trip. Visit tuitravelinsurance.co.uk

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