

Faraway Shores

JULY EDITION NOVEMBER 2024 – APRIL 2026





Mexico | Costa Rica | Jamaica | Cuba | Barbados | Dominican Republic | Aruba St Lucia | Maldives | India | Thailand | Mauritius | Bali | Zanzibar

Where in the World

UAE 🗘 🗧

From Mexico with its ancient Mayan ruins to Sri Lanka and its elephant-roamed countryside, here are all of the destinations you'll find in this brochure.





UAE

★ Flight time: 8 hours



THAILAND

★ Flight time: 12 hours

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Thailand

Goa
Flight time: 9 hours

INDIA

Maldives OCEAN

Bali ♥

★ Flight time: 17¼ hours

MALDIVES

★ Flight time: 101/4 hours



The flight times shown here should be used as a rough guide only, as they can vary. All times are from London Gatwick.

STAYING SAFE AND HEALTHY ABROAD

The Foreign, Commonwealth & Development Office (FCDO) and National Travel Health Network and Centre have up-to-date advice on staying safe and healthy abroad.

See gov.uk/travelaware and follow @FCDOtravelGovUK on Twitter and facebook.com/FCDOtravel – for the latest general FCDO travel advice, including coronavirus travel guidance, security and local laws, and passport and visa information.

See gov.uk/foreign-travel-advice – for FCDO travel advice about individual destinations.

See tui.co.uk/destinations/info/travel-aware and tui.co.uk/destinations/info/travel-with-confidence – for travel advice from TUI.

See travelhealthpro.org.uk – for current travel health news.

The advice can change, so check regularly for updates.

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July Edition. This may be superseded and replaced by a later edition. Always check with your travel agent to ensure that you have the most up to date brochure edition. Also see Our Agreement with You and Yours with us for our terms and conditions.

This brochure was published in July 2024.



This brochure was produced using 100% carbon-balanced paper. CBP0106 16TUI

Where's next?

Experiences expanded. Horizons broadened. Boundaries broken. Memories made. Curiosity fed. Self lost. Self found.

Live Happy.





Trust in TUI

There's nothing more important to us than making sure you have an amazing holiday. We're there for you throughout your holiday, all the way from when you book to when you return – and we always bring you home.

But don't just take our word for it – readers of the UK's most-read newspaper have voted us 'Most Trusted Travel Company' and we've scooped thousands of 'excellent' reviews on Trustpilot.

We also know that for you to Live Happy, great value has to be a given. That's why we're the home of holiday value.

MORE INFO



Click the button or visit tui.co.uk/value for tips, tricks and deals.

MORE INFO



Click the button for

more on our reviews and awards

Don't forget, all our package holidays are backed by the safety net of ABTA and ATOL protection, alongside 24/7 support – plus lots of helping-hand features – on the TUI app.



In the know

Holiday headliners

Want a whistle-stop tour of what's new in our holiday line-up? Look no further – from hotels that are brand new to our books to places that have been treated to a top-to-toe makeover, here are our top picks...





Apsara Beachfront Resort and Villa, Khao Lak, Thailand TTTT

The hunt for your perfect holiday begins right now – we hope you're as excited as we are. Here are a few things you might want to know...

0000

Alongside every hotel in this brochure, you'll see our **T rating**.



T ratings

Because traditional hotel star ratings differ from country to country, we provide our own tried-and-tested TUI ratings to help you compare. They're based on the hotel's facilities, location, general atmosphere, and feedback from customers just like you.

Award-winning

In 2022, we won lots of awards at the **British Travel Awards**, including **gold** for both our winter AND summer sun holidays. Plus, we've scooped thousands of 'excellent' reviews on **Trustpilot**.

Accessible holidays

Here at TUI, we want to make travelling as easy as possible. That's whether you or someone you're travelling with has access needs, reduced mobility or a disability, including non-visible ones, and neurodiversity.

We know holiday planning can be stressful if you're relying on the hotel's accessibility details being available before booking. So, we've partnered with AccessAble to bring you Detailed Access Guides for our most popular hotels, so you can check if they meet your individual needs.

MORE INFO



Click to view Detailed Access Guides or visit accessable.co.uk/tui

Whether you book your holiday in one of our TUI Stores, or make your booking online, our friendly and knowledgeable Assisted Travel team are on hand to make sure your holiday's right for you. Give the team a call for free on **0800 145 6920**. If you're a British Sign Language (BSL) user, you can also contact us via SignLive. Or, for more on accessible holidays, head over to our assisted travel page at **tui.co.uk**.



Holiday brochures

You'll find everything from fun-filled family getaways to laidback adults-only breaks in our holiday brochures. You can flick through them online, grab a copy from your local TUI Store, or even create a brochure online that suits your holiday search. Choose your own filters to build a bespoke selection of our package holidays. You can even personalise the cover with your name or dedicate it to a loved one.

Create yours now at tui.co.uk/brochures



Winner of Innovation of the Year at the Printweek 2023 Awards





The TUI app

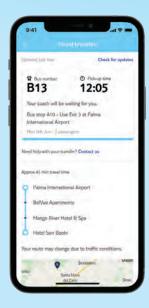
Your holiday needs in one place

The TUI app is like having a holiday expert in your pocket. From live travel updates and 24/7 chat support to trip planning tools and destination information, it's got everything you need to manage your getaway.



Find essential holiday info

See your flights, transfers, hotel and destination info in one place – including details like where to collect your luggage from.





Tailor-make your trip

Get to know your destination by searching and booking experiences and tours in the app.





Get 24/7 customer support

Got questions during your holiday? Contact us any time via the app's chat feature



Download the TUI app

CLICK TO DOWNLOAD

Take to the skies

Flights for most TUI holidays are with our very own airline, which means a seamless experience from the moment you step on board. Here's what you can expect...



Why fly with TUI?



It's easy to find a flight that takes off near you.



FLEXIBLE FLIGHT TIMES

We've got flight times and holiday durations to suit you.



70+ DESTINATIONS

We fly to more than 70 worldwide destinations.



EASY AIRPORT EXPERIENCE

We offer day-before and self-service bag drop on eligible flights.

Flying short and mid-haul

Flights of more than seven hours usually take place on our fleet of Boeing 737s.

You'll have at least a **28-inch seat pitch**. On board, you can buy a range of **food and drinks**, including great-value meal deals, hot and cold sandwiches, and snacks. If you're flying to Lapland, you'll get a complimentary meal, with a hot drink.

Your luggage allowance ranges from 20kg to 25kg, depending on the type of holiday you've booked. And, you get 10kg hand luggage. Children under 2 get 10kg hold allowance*. You can pool your luggage allowance with others on your booking – but each bag must weigh 25kg max.





Flying long-haul

Long-haul TUI flights – of seven hours or more – take place on our 787 Dreamliners[†]. Flying on a Dreamliner's as soothing as it sounds. Here's why...

Our Dreamliners are quieter and more spacious than other planes, with a seat pitch of up to **32 inches** – they're designed for comfort. On your flight, you'll get a **three course meal** accompanied by a hot drink. Then, depending on the time of day, you'll be served afternoon tea or a breakfast before landing. We'll also pass through the cabin with complimentary bar services offering soft, hot and alcoholic drinks of your choice**.

Your seat will have a **nine-inch TV** with headphones. You'll be able to choose from a selection of popular on-demand films, TV shows, music channels and games.

20kg of hold luggage comes as standard, along with 10kg hand luggage. Children under 2 get 10kg hold allowance*. You can pool your luggage allowance with others on your booking – but each bag must weigh 25kg max.





Seats & extras



YOUR SEAT ON THE PLANE

Your seats will be automatically allocated to you when you check in. If you're travelling with a child under the age of 12, we'll make sure they're sat with at least one adult in your party – sat with means next to, across an aisle, or in front or behind.



SELECT YOUR SEAT

Choose your exact seats from a plan of the plane by opting for our Select Your Seat service. You can add this on at the time of booking.



SEAT UPGRADES

Extra Legroom seats give up to two extra inches on your seat pitch, and Extra Space Seats can be booked for adults. You can opt for either of these at the time of booking or afterwards.

Fly Premium

Treat yourself by upgrading to Premium, and you can look forward to loads of extras, including...

- Premium check-in and bag drop, and fasttrack through UK security and boarding.
- Biggest and comfiest seats, plus a pillow, blanket and luxury amenity kit.
- Lounge access at UK airports and some overseas airports.
- Pre-take-off glass of bubbles, drinks available throughout your flight**, and a four-course
- 10kg of luggage to carry on, and 25kg to put in the hold – just so you know, it's still 10kg for under 2s*.

Prices start from just £399 return per person.

Watch our video for more on the Premium experience.



Travel further with flexible flying

We work with other leading airlines – like **British Airways** and **Emirates** – to give you more choice on where you can fly to. What's more, you can still expect the great service TUI is known for, from the moment you book to when you're spread out on the beach.

SRI LANKA

Sri Lanka is often described as 'India lite' and it offers the perfect introduction to this part of the world. There's enough of a culture difference to make you feel like you're somewhere properly exotic, and yet everything is so easy. English is widely spoken, and the island's bijoux size means you can fit a lot into a small amount of time.

TOP THINGS TO DO

The sightseeing comes thick and fast on the island of Sri Lanka. Wreaths of rainforest, beach-gilded coastlines, and safarifriendly national parks top the list of natural hotspots. Then there are the cities, like the capital Colombo – it's packed with colourful bazaars and Buddhist temples.

BEST TIME TO VISIT

Between January and April. Temperatures hover around the mid 30s in April, the hottest, driest month of the year.

Flight time: 11 hours

OUR FAVOURITE HOTEL



CLUB HOTEL DOLPHIN **0000**

Kammala

This hotel has loads going on — there are tonnes of activities, a long beach outside, and two big pools. One of the swimming spots zig-zags through the grounds towards the shoreline.

The flight times here should give you a rough idea of the travel time from London Gatwick.



ARUBA

Aruba floats in the southern Caribbean Sea, about 18 miles off the coast of Venezuela. It's got all the qualities a Caribbean island should have – white sands, swaying palm trees and bath-warm waters. The best swathe of coast is the 11-kilometre stretch that connects Palm Beach and Eagle Beach on the island's western side. It's a familiar face in lists of the top 10 best beaches in the world.

TOP THINGS TO DO

Beach days top the to-do list here. But that's just the start — the Californian Lighthouse, in the north of the island, lines up sweeping views over Palm Beach. Plus, with a coral reef running along Aruba's west coast, scuba diving's a popular pastime.

BEST TIME TO VISIT

Aruba sits outside the Caribbean's hurricane belt, so you don't usually need to worry about tropical storms. And temperatures hover around the 28°C mark all year round.

Flight time: 9½ hours

OUR FAVOURITE HOTEL

This a

This adults-only hotel's pulled up to a white-sand beach. Stays here can be as action-packed or as laidback as you like, thanks to the full-to-the-brim entertainment programme, the lagoon-like pool and the spa*.

RIU PALACE ANTILLAS

OTOT Plus

Palm Beach

*Extra charge



CURAÇÃO

Curaçao is set in the south of the Caribbean Sea. Unsurprisingly, it's best known for its beaches – there are no less than 35 dotted around the island, attracting everyone from sunbathers to scuba divers. Turn your attention inland, though, and you'll uncover colourful colonial buildings, Dutch-influenced food, and cafés that spill out onto the streets.

TOP THINGS TO DO

The island's south coast is home to Curaçao Underwater Marine Park – a hotspot for snorkellers and divers. Checking out the colourful fish and coral reefs is a must-do. Elsewhere, the capital – Willemstad – is prime sightseeing territory, with everything from rainbow-painted houses to street murals in its locker.

BEST TIME TO VISIT

Tropical temperatures are on the cards all year round here. There's less rain than in other parts of the Caribbean, so even if you're visiting in the wet season between October and December, you won't need to worry about dodging downpours.

Flight time: 14 hours

OUR FAVOURITE HOTEL



DREAMS CURAÇAO RESORT, SPA & CASINO **0000**

Willemstad

This beachfront resort shows off a splash-shaped pool and a private sandy cove dotted with loungers and thatched parasols. The dining scene's one of the highlights – there are seven restaurants including a grill with sea views.



TOBAGO

Tobago's anchored 70 miles off the coast of Venezuela. Holidays here are all about experiencing the Caribbean at its most authentic. Fishing boats bob off the shores of the island's smaller beaches, and the catch of the day's usually cooked up later by a beachfront grill.

TOP THINGS TO DO

The undisturbed reefs dish up some of the region's best snorkelling spots, while the untamed rainforests inland are dotted with tucked-away waterfalls. Main Ridge Forest Reserve's one of the best spots for explorers – rare hummingbirds flutter between gramophone-style flower heads, and armadillos shuffle along the forest floor.

BEST TIME TO VISIT

From January to May, when the skies are at their clearest and afternoon showers are few and far between.

Flight time: 11 hours

OUR FAVOURITE HOTEL



BACOLET BEACH CLUB **0000**

Scarborough

With a private bay, three pools and a charming Caribbean eatery, this hotel's got all the essentials for peaceful breaks in the Caribbean. It's positioned well for exploring, too – it's a 10-minute cab ride to the capital, Scarborough.



SEYCHELLES

The Seychelles' charm lies in its isolation. The archipelago's 115 idyllic islands are scattered all over the Indian Ocean. They're 500 miles from their closest neighbour, Madagascar, and 900 miles from the shores of the African mainland. Thanks to this seclusion, its beaches and forests are virtually untouched and rarely crowded.

TOP THINGS TO DO

Picture-perfect beaches, UNESCO-listed nature reserves, and wildlife are all part of the Seychelles' holiday package. On the biggest island, Mahe, you can climb the archipelago's highest peak in Morne Seychellois National Park. Over on Praslin Island, meanwhile, you've got the Vallee de Mai nature reserve — a trio of hiking trails weave their way around its well-preserved palm forest.

BEST TIME TO VISIT

Temperatures stay steady, so you can expect 25°C to 30°C all year round.

Flight time: 10 hours

OUR FAVOURITE HOTEL



CONSTANCE EPHELIA 00000

Mahe Island

There's not one, but two beaches to choose from at this sprawling coastal spot. That's on top of five restaurants, a zipline, a kids' club, and a huge spa.



Occupying the south-east horn of the Arabian Peninsula, the United Arab Emirates – or UAE, for short – is a country made up of seven states, called emirates. When it comes to popularity, Dubai's the main character, although the country's capital, Abu Dhabi, comes in a close second, boasting a skyline that's just as out-of-this-world.

TOP THINGS TO DO

Dubai's got a name as one of the world's best shopping cities, and it's home to a list of more than 60 super-sized malls to back up its shopping status. And when you're not bagging bargains, you can head to the top of the Burj Khalifa for panoramic views of the city's skyline. Over in Abu Dhabi, meanwhile, the Sheikh Zayed Grand Mosque tops most tourist agendas.

BEST TIME TO VISIT

Between November and April – you can expect slightly milder temperatures in the mid 20s.

Flight time: 8 hours

ANTIGUA

A dazzling blue shoreline's just the beginning of what this Caribbean island – nicknamed the Island of 265 Beaches – has to offer. Things are pretty good looking away from the coast, too, where colourful townhouses and pistachio-green countryside come to the fore.

TOP THINGS TO DO

The locals eat, sleep, and breathe cricket, no place more than in the capital where you might just be able to catch a game at the Sir Vivian Richards Stadium – named after one of the all-time greats that hails from here. For something at a slower pace, there are plenty of places to pick from when it comes to all-day flake-outs on the beach.

BEST TIME TO VISIT

Between January and April. The temperature hovers around 25°C, and you'll miss the rainy season that starts in June and ends in November.

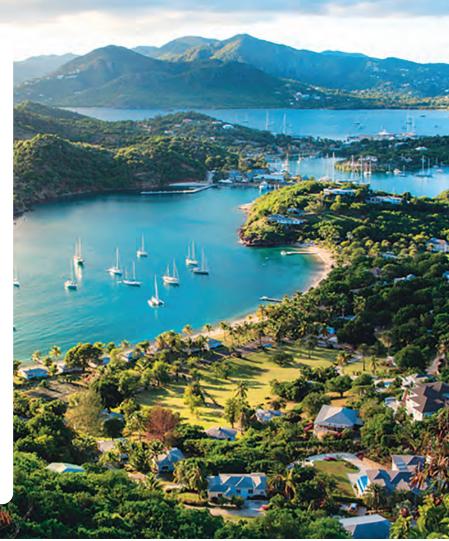
Flight time: 8 hours

OUR FAVOURITE HOTEL



ROYALTON ANTIGUA **OOOO**O Antigua

This hotel's loaded with all the ingredients for a laidback family break. There are pools, a loaded line-up of activities, and live shows come evening time. Plus, there's a dozen places to pick from when it comes to eating and drinking.



GRENADA

The Caribbean island of Grenada's known as the Isle of Spice, thanks to its plantation-filled countryside where everything from cinnamon and cloves to nutmeg and ginger are produced. Down on the coast, sprawling beaches and colourful market-filled towns set the scene.

TOP THINGS TO DO

This pint-sized place is smaller than the Isle of Wight, which makes getting out and about super easy. Grand Etang National Park – a 30-minute drive from Grand Anse – ticks off tumbling waterfalls and forests. For something a little more deserted, head to Petit Bacolet Bay on the south coast.

BEST TIME TO VISIT

Between December and April – expect all-day sunshine and 25°C temperatures.

Flight time: 10 hours

OUR FAVOURITE HOTEL



ROYALTON GRENADA 🕶 🕶 🕶

Point Salines

Four luxe restaurants, a state-ofthe-art spa and two silk-smooth beaches pen this place as one of the island's top picks. Upgrade to the hotel's Diamond Club, and you'll bag private beach areas and a swish lounge.



Flexible flying

We've teamed up with leading airlines to give you even more holiday choice...

We know that hunting for a holiday is a whole lot easier when you've got more choice. That's why we work with over 20 other leading airlines – like **British Airways** and **Emirates** – to help you tailor-make your time away with the exact dates, durations and airports that you want. Flexible flying also means that we can open the door to a wider variety of holiday hotspots, from **Mykonos** and **Zanzibar** to the **Maldives** and **Antigua**.

While you're away, it goes without saying that the great service you've come to expect from TUI will still be present and correct. Your holiday is of course still **financially protected by ATOL**, too. And, who you're flying with doesn't affect the support you'll get while you're away. You can still get in touch with us around the clock, if you need to.



What you get

- 38-inch seat pitch with extendable footrest
- · Amenity kits, pillows and blankets
- On-demand entertainment and noise-reducing headphones
- Pre-order meals with complimentary drinks
- Baggage allowance 23kgs

BRITISH AIRWAYS

What you get

- Generous hand baggage allowance included
- Complimentary meals and drinks (long haul) or snack (short haul)
- New pre-purchase menu developed by Michelin-star chef Tom Kerridge (short haul)
- Baggage allowance 23kgs
- Activity pack for kids (long haul)
 Collect yours at the Family and Club World check-in zones at Heathrow Terminal 5, Gatwick or London City



What you get

- Skytrax 2023 Best Airline in the Middle Fast
- Over 4,000 in-flight entertainment options including the Oryx Kids' Club
- One of the widest seats in the industry designed to bring ultimate space and comfort
- Complimentary drinks and meals with fresh ingredients and international flavours by award-winning chefs

easyJet

What you get

- Allocated seating
- 23kg bag allowance
- Extensive onboard meal, snack and drinks options available for purchase
- Winner of Net Zero Strategy of the year at the UK Green Business Awards 2023



What you get

- Award-winning entertainment system with up to 6,500 channels
- Complimentary multi-course meal and drinks
- Kids' meals, dedicated channels, special headphones, toys and infant amenity kits
- All Skyward members in every class get some form of free connectivity onboard



What you get

- Skytrax 2023 Best Airline in Europe and Best Economy Class Catering
- 30kg luggage allowance (long haul), and 23kg to Turkey
- Complimentary meals and drinks
- Priority boarding for families with babies and children
- Kids' toys and amenity kits on longhaul flights
- Free Istanbul tours on layovers of between 6 and 24 hours

Take your pick with TUI

Whether you're after a budget beach break, a cruise around the Caribbean or the adventure of a lifetime to somewhere like Africa or Asia, you can trust us to make it amazing. Here's just a taste of what we offer.



These hotels include a range of great family properties...

TUI MAGIC LIFE

- 24-hour All Inclusive
- Kids' clubs and activities for all
- Family rooms and facilities

ROBINSON

- Family-friendly dining options
- Kids' and teens' clubs
- $\bullet\,$ Sports and activities for all ages

HOLIDAY VILLAGES

- All Inclusive
- Unlimited activities
- Kids' clubs for tots to teens



These hotels combine best-inclass service, authentic local cuisine and activities to suit you.

TUI BLUE

- Hotels designed for you
- Local experts and dedicated BLUE® Guides
- Global buffets, regional dishes and fine-dining speciality restaurants
- Tailored activities including kids' clubs and cooking classes for adults
- Range of adults-only hotels (16+) for restful, child-free breaks



These hotel collections focus on the finer things in life...

Sensatori by TUI BLUE

- At least 3 speciality restaurants
- Special adults-only and family zones
- Professional shows and piano bars
- Huge range of activities, ranging from yoga to cooking classes
- Luxury spas designed to appeal to your senses

A LA CARTE

- 5T hotels only
- Private taxi transfers included
- World-renowned brands



For a no-fuss kind of break, look no further than these hotels...

THI SHINE

- Well located hotels, close to the beach and resort centres
- All Inclusive options to help with budgeting
- Friendly staff, light entertainment and laid back activities

SPLASHWORLD

- Free waterpark access
- All Inclusive and self-catering options
- Family-friendly hotels

SNOW OVER SUN



Our TUI holidays to Lapland put family fun in the snow first, and Crystal Ski Holidays are all about slaloming down the slopes...

LAPLAND

- From daytrips to 4-night breaks
- Activities, like snowmobiling and husky rides
- Meet Santa and tell him your Christmas list

CRYSTAL SKI HOLIDAYS

- For skiers, snowboarders and sitback-and-socialisers
- Over 100 resorts across Europe and North America
- Bar time, spa time and snowy adventure time

CRUISES



Our cruises let you sail the seas or Europe's rivers...

MARELLA CRUISES

- Over 200 destinations, from the Mediterranean to the Caribbean
- · Adults-only and family ships
- All Inclusive as standard

TUI RIVER CRUISES

- Exciting European cities and hidden gems
- Egyptian history along the River Nile
- Sophisticated, adults-only ships
- Flights and meals with drinks included

CULTURE



If you like your holidays to come with a dash of culture, we've got just the ticket.

CITY BREAKS

- European destinations like Barcelona, Rome and Paris
- North American cities like Toronto, Las Vegas and New York
- Handpicked hotel and flights included in each package

TUI TOURS

- Local, English-speaking guides
- Europe, Asia, Africa and more
- Guided tours, private tours and self-drive tours available

SOMETHING DIFFERENT



For holidays that go beyond the beach, we've got lots of options...

MULTI-DESTINATION BREAKS

• Visit more than one place in a trip

EI ODIDA

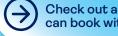
- Self-catering villas and themed Disney or Universal hotels
- Beach breaks on the west and east coast

TUI LAKES & MOUNTAINS

- Lakeside towns and mountain villages
- Handpicked hotels and family-run guesthouses
- Spectacular scenery and local food

CCENE

 Party holidays with around-theclock experiences



Check out all the holidays you can book with us at tui.co.uk



Natural sights, history, culture – they're all in the mix on our TUI Tours. And with big-name destinations like the USA, Canada, Morocco, Italy, India, Costa Rica and Thailand, there's plenty to pick from.

FOUR TYPES OF TOUR

Guided group tours with other explorers.

These tours are on a group basis – you'll find the maximum group size on each tour page. They show off the most popular areas of the tour destination, with an English-speaking guide to lead you around.

Self-driving tours for adventures at your own pace.

Ideal for the independent traveller, these tours include flights, car hire and accommodation, as well as an itinerary to follow.

Private tours with your own driver.

These tours forego the group and come with your own private driver – perfect if you want to explore somewhere new with just friends or family.

Tour & Stay holidays.

These trips pair a short tour of a few days with a stint in a hotel, so you can start by ticking off the destination's highlights, and round off with some R&R.



Book your TUI Tour now App | Online | TUI Store



Mix and match with a Multi-Destination holiday

Our Multi-Destination holidays add something extra to your classic beach break by combining it with a trip to a rarely seen side of the country you're staying in. Or, if you want a double dose of the same destination, you can book a getaway that ticks off two hotels in the same country, or even two rooms in the same hotel.

HOW DOES IT WORK?

It's really simple.
Just pick the holiday
with the destinations
and durations that
you want, select your
hotels, and book.



1. COMBINE

Decide whether you want to combine a tour or a self-drive holiday with a beach break, or just opt for a two-in-one beach holiday.



2. CHOOSE

Select from our range of Multi-Destination holidays, and then pick your hotels.



3. BOOK

Book online in just a few clicks, and receive instant confirmation by email.



Find your perfect holiday combination at tui.co.uk/holidays/multi-centres

Unleash your inner explorer with TUI experiences

With TUI experiences, you can get even more out of your holiday. Pre-book your holiday highlights before you're due to go, or from the comfort of your sunlounger, at times and dates to suit you. Here are some of our favourites...





Climb your way to the top of **Dunn's River in Jamaica**, or zip-line through the jungle at **Xcaret in Mexico**. For something a little more off the beaten track, take a **4X4 tour** through the **Atlas Mountains in Morocco**.



See jungle caves and swim in the river on a visit to Xel-Há in Mexico, which is geared up for family days out. Plus, you can spot loggerhead turtles and dolphins on a cruise designed for kids in Zante, Greece.



Explore beyond the beach with a tour of northern Majorca, including a ride on the famous Soller train. Or, take a break from the sands and get a real flavour of Rhodes on a food and wine tour of the island.



available

Click this button to check out our range of experiences

More info



TUI Collection

These experiences let you get to the heart of every destination. With guaranteed great value and top-rated guides, they're the best way to explore popular sights and hidden gems, while caring for the environment and supporting local communities.

Set your sights on a city break

You can now explore even more new ground on one of our long-haul city breaks, and we've got loads of other European destinations on offer, too. Here's what make our city breaks special, plus a round-up of our far-flung faves...

HANDPICKED HOTELS

We look out for quality and location, so every hotel is between three and five stars and close to the sights.

PLENTY OF OPTIONS

Our city breaks are as flexible as possible, we line up everything from short two-night stays to two-week breaks. Plus, we work with other big-name airlines, giving you tonnes of options on when to fly and where to fly from.

SUPPORT ABROAD

Need some help while your away? Our TUI Experience Centre support network's on hand 24 hours a day, seven days a week.

PEACE OF MIND

All of our city breaks are ABTA and ATOL-protected. So, in the unlikely event that something goes wrong, you're completely covered and won't have to fork out any extra.









LAS VEGAS
Great for party
animals





Great for sun-worshipers



BOSTON Great for sightseers



WASHINGTON DC Great for museum fans



TORONTO
Great for history

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More info

TUI & RIU A great fit

We've been partnered with RIU for years now. Like us, they're dedicated to giving you the best holiday possible. Here's how...

The RIU experience

Service the way you want it is a given at a RIU hotel, hence the company's mantra, 'As you like it.' As part of that, RIU believes you should have the freedom to do what you want, when you want. So you can expect lots of choice when it comes to sports and activities - everything from kayaking to Spanish lessons.

When it comes to food and drink, RIU hotels go all out. Each one has a wide choice of buffet and themed restaurants. And 24-hour All Inclusive service comes as standard.



OUR PICKS

With RIU hotels, you've got the choice of three different kinds, and each one has its own charm and appeal...

RIU FUN4ALL HOTELS

There's no better place for sports and activities, so these hotels are ideal if you like having plenty to do.

RIU CLASSIC HOTELS

These offer up the best of both worlds lots to do, plus a good selection of bars and restaurants

RIU PALACE HOTELS

These up the ante in the luxury stakes. They all have high-end restaurants and most come with junior suites as standard.



RIU PALACE MACAO 00000

Dominican Republic

Palm trees are dotted all around this adults-only hotel, so it's got an exotic feel. That tropical, laidback vibe extends to its sandy beach and pool area.

- Adults-only
- Beachfront spot
- Renovated in 2023



RIU CARIBE 0000

Mexico

This lively hotel is a tropical bolthole, offering a beachfront location, a varied dining scene and a party atmosphere.

- Renovated in 2023
- Lots of activities
- 4 restaurants





RIU TEQUILA 0000

Mexico

This place is surrounded by tropical greenery, a five-minute walk from a platinum-shine beach. You've got a quartet of pools here, including an adults-only option with a swim-up bar.

- 5 restaurants
- 4 pools
- Onsite nightclub



RIU PALACE AQUARELLE **0000**Jamaica

The all-new Riu Palace Aquarelle is stepping out in style this summer with a four-strong pool line-up, and a double digit serving of restaurants and bars.

- New for 2024
- On a beach
- Waterpark



RIU PALACE MALDIVAS **ODOTO**Maldives

This hotel's built on a private island, and counts an infinity pool with a swim-up bar, three restaurants and a sea-view bar among its major players.

- On a private island
- Infinity pool
- 3 restaurants



Bahia Principe hotels & resorts

Bahia Principe hotels & resorts hotel roster spreads out in locations from the Canaries to the Caribbean. There's a blend of family-friendly and adults only places to choose from, with each spot coming with All Inclusive as standard.

FAMILY FAVOURITES

Families love the Bahia Principe Fantasia Punta Cana in the Dominican Republic. It's got a kid-friendly pool which is fitted with slides and fountains, and family-friendly shows take place come evening.

Stays at the Bahia Principe Grand Tulum in Mexico bag double-bubble facilities. You've got access to loads at base, plus those at the Bahia Principe Grand Coba — it's just a short buggy ride away. There's a grand total of 13 restaurants spread between the two, plus a kids' club and a waterpark.

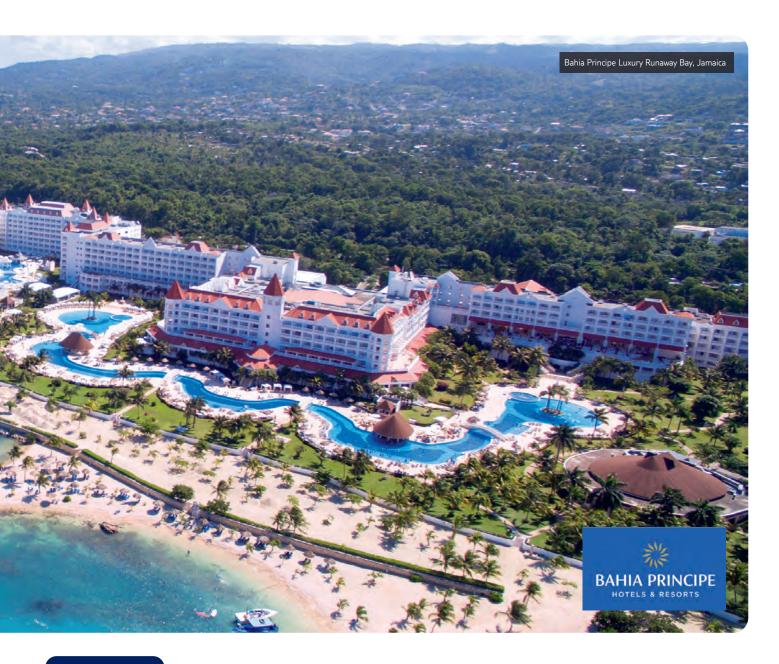
Then there's the Bahia Principe Luxury Esmeralda in the Dominican Republic, which is being given a makeover for 2024. A children's waterpark is one of the highlights here, along with six restaurants that cater for even the fussiest of eaters.

GROWN-UP GETAWAYS

Mexico's Bahia Principe Luxury Sian Ka'an is just for adults, and comes with luxury trimmings like a minibar in each room and a kitted-out hotel spa*. Things are cut out for grown-ups on the hotel's food scene, too – you've got an à la carte place offering gourmet dishes, a spot that majors in sushi, and a buffet offering themed dinners every night of the week.

Over in Jamaica, the Bahia Principe Grand Jamaica shows off lagoon-style pools and an exclusive seafront plot along a pristine Caribbean beach. Staples of the shoreline include a PADI-approved diving school. Back at base, there's a long list of gourmet restaurants to taste test and a luxury spa majoring in stress-busting treatments.

*Extra charge



OUR PICKS



BAHIA PRINCIPE LUXURY ESMERALDA 1000 Plus

There's just a stone's throw between a white sandy beach and this spot's lake-style pool. Beside-the-sand massage gazebos and swim-up bars are among the jewels in its crown.

- On a beach
- Pool with a swim-up bar
- Luxury spa



BAHIA PRINCIPE LUXURY AKUMAL OTO Plus

Sunbathing, watersports and spa treatments top the agenda at this beachside hotel.

- On a beach
- 4 à la carte restaurants
- Adults-only area



BAHIA PRINCIPE LUXURY RUNAWAY BAY 1000 Plus

This supersized beachside hotel has a trio of pools and a globetrotting dining scene to taste test.

- Private beach
- 10 bars
- Lake-style pools



Luxurious rooms, stylish restaurants and lavish touches are the pillars of the Karisma brand. Gourmet restaurants, an upmarket spa and a palm-fringed pool are signatures of the Margaritaville Beach Resort Riviera Cancun, in Mexico. Then there's the Azul Beach Resort Riviera Cancun, and its cluster of crowd-pleasing pools. In the Dominican Republic, meanwhile, the Margaritaville Island Reserve Cap Cana flaunts a gently shelving beach and a double-digit serving of restaurants and bars.

GOURMET INCLUSIVE®

Karisma's All Inclusive set up lines up both buffet and à la carte meals for breakfast lunch and dinner. It goes by the name Gourmet Inclusive® and also includes the option to dine in each of the hotel's designled à la carte restaurants as many times as you'd like. Their menus are devised by international chefs with a selection of house wines to choose from, too.

The cocktail bars are what you'd expect from a big city address, and you can order room service 24 hours a day. It's a similar setup at the Margaritaville Island Reserve hotels — the Island Reserve Inclusive® experience includes the likes of premium cocktails and speciality snacks.

ABOVE AND BEYOND SERVICE

Karisma's highly trained staff deliver top-class service. Some hotels even boast poolside waiters, who bring cooling hand towels and gourmet snacks to your sunlounger.

The service begins as you set foot inside each resort, where you'll be greeted with a glass of sparkling wine or a soft drink.

LUXURIOUS ACCOMMODATION

Spacious suites with whirlpool baths and pillow-top mattresses come as standard at most resorts. And you can even choose your own tipples with a minibar of your own making at Margaritaville by Karisma.

For a truly special experience, upgrade to a swanky swim-up suite for access to a secluded private pool. And for unparalleled sea-views, opt for a signature beachfront suite.

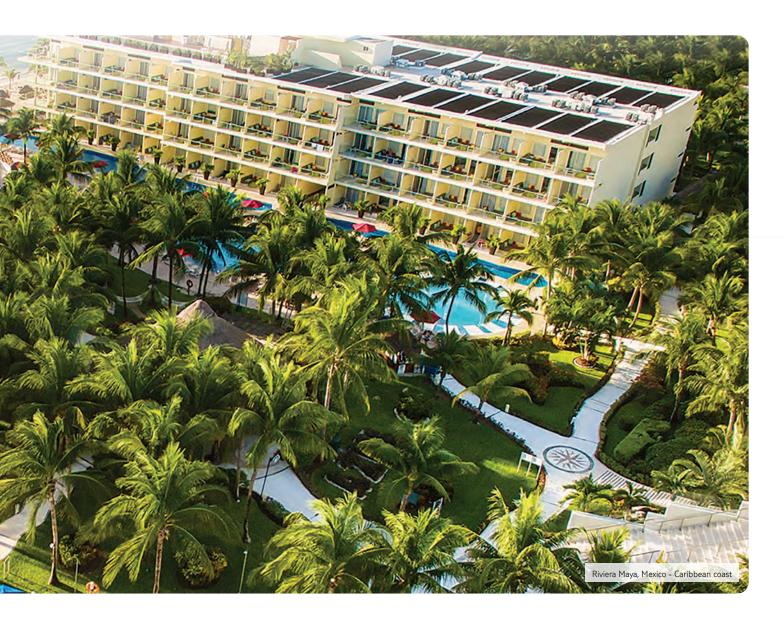
HASSLE-FREE FOR FAMILIES

At our properties, Toddler Inclusive Amenities cover everything from pushchairs to portable changing tables and bottle warmers to baby monitors. And at Nickelodeon Hotels & Resorts Punta Cana, little ones will be greeted by famous faces like Spongebob Squarepants and Dora the Explorer.

ROMANTIC EXTRAS

If you're newlyweds, or a couple celebrating an anniversary, the boat's really pushed out.
Two-for-one beachfront massages, a candlelit room scattered with rose petals, flowers in your room, sparkling wine on ice and 15% off spa treatments are all on the cards.

The luxe extras are complimentary on 10-night stays in certain rooms, up to 90 days either side of your wedding day or within 30 days of an anniversary.



THREE REASONS TO CHOOSE



There are hundreds of reasons why we love the Karisma collection, but here are just three...



KARISMA GOURMET INCLUSIVE® EXPERIENCE

Delivers à la carte dining from AM to PM, plus waiter service to your sunlounger.



SLEEK SWIM-UP SUITES

Upgrade to a stylish swim-up room for the ultimate luxury experience.



BEACHFRONT BREWERY

Enjoy a freshly brewed beer that's been crafted onsite at the Landshark Brewery. Big, bold flavours are a speciality at the distillery.

DISCOVER THE HOTELS...

Margaritaville by Karisma is the definition of luxury. From high-end spas to lagoon-style pools, these upscale retreats are all about relaxation. The food and drink scene is also a jewel in its crown, with a brewery that majors in signature blends. The Azul Beach Resort Negril by Karisma in Jamaica, meanwhile, has plenty of choice, with eight restaurants and seven bars in the line-up, including a beach barbecue and rum lounge. The Azul Beach Resort Riviera Cancun's another great pick – it boasts five restaurants and seven bars.



WHAT ARE GREEN & FAIR HOTELS?

Green & Fair hotels have been recognised by an independent organisation for their sustainability standards, according to criteria set by the Global Sustainable Tourism Council (GSTC). The GSTC Criteria works as a worldwide standard in sustainability that all hotels should strive for, and is focused around four key areas:

- Sustainable management
- Environmental protection
- Social and economic support of the local community
- Recognising and promoting cultural heritage

If a hotel has earnt a certification that shows it complies with the GSTC Criteria, we award it with a Green & Fair label. This badge of honour not only shows off hotels with more planetfriendly practices, it also makes it easier for you to make more sustainable holiday choices. Just look for the Green & Fair label when you're browsing for your next getaway.



Find out more about the GSTC Criteria at gstcouncil.org/gstc-criteria



Looking to find out more about our sustainability work? Simply click the button to visit our sustainability page. Or, use your web browser and visit tui.co.uk/destinations/info/sustainability



The TUI Care Foundation

The TUI Care Foundation turns holidaymakers' love of travel into something that makes a difference. It uses the positive power of tourism to improve the lives of young people, care for the natural world and help local communities thrive.

By creating projects that use tourism as a force for good, this independent Foundation works globally with local partners and international organisations to create meaningful and long-lasting impact. With over 30 projects in 25 countries, the TUI Care Foundation focuses on the specific needs of a destination.

In Cape Verde and Turkey, for example, it's working with organisations in resort to help protect native sea turtles. And, over in the Dominican Republic, its TUI Academy is

empowering young people with vocational training, to help them find jobs in the hospitality industry.

WORKING TOGETHER

For every booking to a Green & Fair hotel, we also donate £1 per person to the TUI Care Foundation, plus, you have the option to donate an additional £1 per person when you book. This helps support the foundation's projects in holiday destinations around the world.







DID YOU KNOW?

Booking a Green & Fair hotel stay isn't the only way you can contribute to the TUI Care Foundation. You can also pledge whatever you'd like at **tuicarefoundation.com**. Plus, when you're booking a TUI holiday, keep an eye out for the 'Adopt a Tree' and 'Adopt a Turtle' check boxes on the 'customise your holiday' page.

Mexico - Caribbean Coast













PRE-BOOKABLE EXPERIENCES – all of our experiences are available to book in advance at tui.co.uk/things-to-do

Picture-perfect beaches, ancient sites and resorts that have it all - holidays to Mexico's Caribbean Coast go above and beyond the call of duty.

SOMETHING FOR EVERYONE

Mexico's Caribbean Coast gives holidaymakers exactly what they want. Along the Yucatan Peninsula, purpose-built resorts edge tropical beaches, jungle tours and diving opportunities are easy to come by, and watersports are out in force. Just so you know, the beaches on this stretch of coastline sometimes experience increased levels of seaweed - called sargassum. It's influenced by the weather and ocean currents. If your hotel's affected, the staff will do everything they can to clear it.

KICK BACK IN CANCUN

In terms of places to stay, Cancun is the frontrunner. The decision to turn this former fishing village into a tourist resort back in the Seventies saw the creation of the Hotel Zone – an 18-kilometre-long island with the Caribbean Sea on one side and a lagoon on the other. These days, this lively strip spoils visitors with shopping malls, casinos, golf courses, and the best nightlife for miles around.

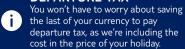
THE BEST OF THE REST

An hour or so down the coast, Playa del Carmen is a compact version of Cancun. Most of the town's shops, restaurants and bars are strung along Fifth Avenue, which runs parallel to a long ribbon of white sand. If you want to escape the crowds, head south to the undeveloped shores of the Riviera Mava - scuba diving and rainforest trekking top the to-do list in this part of Mexico.

HISTORICAL SIGHTS

Wherever you stay, reminders of Mexico's past are never more than a daytrip away. Stand in the shadow of the colossal pyramid at Chichen Itza, navigate the remains of temples at Tulum, or take a swim in an ancient cenote

DEPARTURE TAX





Riviera Maya Playa del Carmen Chichén Itzá Playacar Mexico

AT A GLANCE

and Tulum

beaches

• Explore the Mayan ruins at Chichen Itza

• Experience Cancun's legendary nightlife

• Relax on the Riviera Maya's white-sand

Isla Holbox_o

Tulum (19)

Playa Mujeres

Cozumel





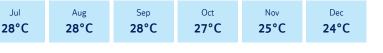


DESTINATION AIRPORT



AVERAGE TEMPERATURE

Jan	Feb	Mar	Apr	_{Мау}	Jun
23°C	23°C	25°C	26°C	27°С	28°C
Jul	Aug	Sep	Oct 27°C	Nov	Dec
28°C	28°C	28°C		25°C	24°C











Grand Palladium Costa Mujeres Resort & Spa PLAYA MUJERES MEXICO - CARIBBEAN COAST

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GREEN & FAIR HOTELS This hotel has been certified as sustainable by an independent organisation for complying with the Global Sustainable Tourism Council Criteria. See A-Z for further information.

This place is both luxurious and environmentally friendly. The cutting-edge buildings are surrounded by natural mangroves. And canals wind through the grounds, so you can catch a boat from one part of the hotel to another. There's also a family-friendly section of the complex with a ball pit and a kids' club.

When you stay here, you get a Junior Suite as standard. Room service* is available and you'll also have both a rainfall shower and a whirlpool tub in your bathroom.

Key Facilities

3 pools • 1 kids' pool • 3 bars • 8 restaurants
 • 7 à la carte restaurants* • Free Wi-Fi • Daytime activity programme • Kids' club • Evening entertainment programme • Zentropia Palladium Spa and Wellness*

Location

• 30 minutes drive from Cancun • Peaceful surroundings • Beachfront location • 50 minutes from Isla Mujeres, accessible by ferry • 40 minute drive to Parque Nizuc Waterpark

Transfer time: 70 minutes by coach

Rooms

All rooms come with a king-size bed, air-conditioning, a minibar*, a safe, a TV, and tea or coffee-making facilities. Junior suites come as standard, or you can splash out for a **loft suite**. These are great for families as they have separate areas for the kids and adults.

Number of rooms: 493

Or Your service at this hotel
Holidays here come with our Hotel rep + 24/7
support on the TUI app and by phone





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Superior Suite with Balcony or Terrace



Catalonia Grand Costa Mujeres all Suites & Spa

COSTA MUJERES MEXICO - CARIBBEAN COAST

100 100



GREEN & FAIR HOTELS This hotel has been certified as sustainable by an independent organisation for complying with the Global Sustainable Tourism Council Criteria. See A-Z for further information.

This hotel features an area called Quinta Avenida – AKA Fifth Avenue – which takes inspiration from the popular road of the same name in nearby Playa del Carmen. It's stocked with food courts, bars, shops and a mini-supermarket.

If you want to get out and explore the real Mexico, it's a 30-minute drive to the centre of lively Cancun. There, you'll find a whole host of bars, restaurants and nightclubs.

Key Facilities

• 2 pools • 8 bars • 6 restaurants + 5 spots in the food court restaurants • Free Wi-Fi • Daytime activity programme • Kids' club • Evening entertainment • Spa*

Location

• On the beach • Bars nearby • 5 miles to El Mecoruins

Transfer time: 70 minutes by coach

Rooms

Suites feature a separate living area, air-con and a terrace. Superior family suites and Swim-up privilege suites with access to the pool are available. Privilege suites come with extras like entrance to spa areas once per stay, dedicated beach area, plus 10% off private romantic dinners.

Number of rooms: 496

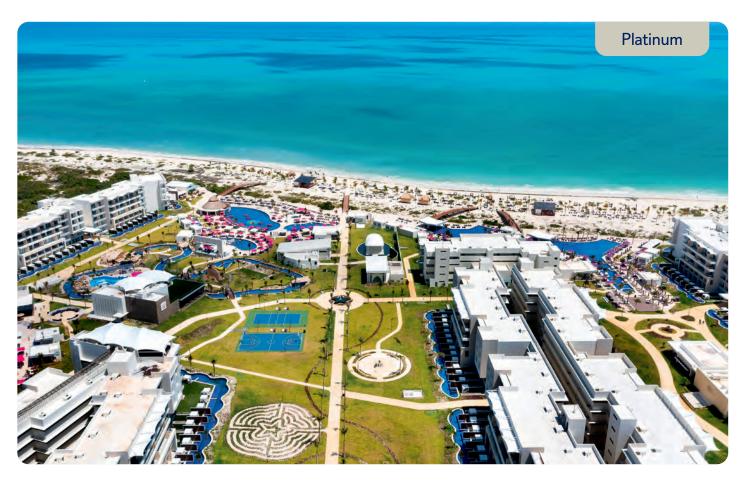
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Planet Hollywood Cancun, An Autograph Collection All-Inclusive Resort

COSTA MUJERES MEXICO - CARIBBEAN COAST



GREEN & FAIR HOTELS This hotel has been certified as sustainable by an independent organisation for complying with the Global Sustainable Tourism Council Criteria. See A-Z for further information.

You're in for a treat when it comes to dinner and drinks at the Planet Hollywood Cancun. The restaurant and bar count reaches double figures, including everything from sushi to steak, plus a trendy disco lounge.

There are three big pools to splash, swim and soak in. A scoop of soft sand borders the grounds, so beach days are easy to add to the equation.

Key Facilities

- 3 pools 1 kids' pool 11 bars 9 restaurants
- So Cal Gourmet Food Emporium Star kids' club
- Free Wi-Fi Evening entertainment programme
- PH Spa*

Location

• 4km to Playa Mujeres Golf Club • 31km to La Isla shopping village • 35.8km to the airport

Transfer time: 60 minutes by coach

Rooms

All rooms here come with a private balcony or terrace, free Wi-Fi and 24-hour room service. Family suites are available if you are travelling with little ones. Or you can upgrade to a junior suite or a swim-up junior suite — which means you will get exclusive access to the hotel's Star Class™ amenities.

Number of rooms: 566

Your service at this hotel

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Riu Dunamar

COSTA MUJERES MEXICO - CARIBBEAN COAST

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GREEN & FAIR HOTELS This hotel has been certified as sustainable by an independent organisation for complying with the Global Sustainable Tourism Council Criteria. See A-Z for further information.

This place has joined the growing ranks on the Caribbean Coast's up-and-coming northern peninsula. It's based on one of the most unspoiled stretches of sand, and the lively streets of Cancun are only 20 minutes' drive away.

Five's the magic number here, and the pools, bars and restaurants all meet that count. A spa and beach-bound sunloungers will top things off.

Key Facilities

- 5 pools 1 kids' pool 6 bars 5 restaurants
- Free Wi-Fi Daytime activity programme
- Fitness activities RiuLand kids' club Evening entertainment programme • Spa*

Location

- In Costa Mujeres Beachfront location
- 18km from Cancun

Transfer time: 65 minutes by coach

Rooms

All standard double rooms at this hotel come with an in-room drinks optic - meaning you'll have your very own locally-branded spirits on tap in your room. You'll also have a balcony or terrace, airconditioning, a TV and a minibar.

Number of rooms: 740

On Your service at this hotel Holidays here come with our Hotel rep + 24/7 support on the TUI app and by phone





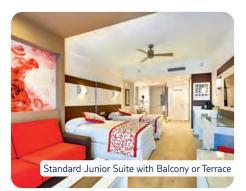
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Riu Palace Costa Mujeres

PLAYA MUJERES MEXICO - CARIBBEAN COAST



GREEN & FAIR HOTELS This hotel has been certified as sustainable by an independent organisation for complying with the Global Sustainable Tourism Council Criteria See A-Z for further information.

This hotel slides up next to a belt of platinumcoloured sand – just pad down through the goodlooking gardens and you'll be shoreside in no time. This stretch of beach unfurls for nearly 10 kilometres, so long walks by the sea can go on and on and on.

The numbers are pretty impressive at this place. Half a dozen restaurants are on the blueprints, and five bars blend cocktails. On the pool front, meanwhile, you'll have a handful to choose from.

Key Facilities

- 5 pools 6 bars 6 restaurants A la carte dining • Free Wi-Fi • Daytime activity programme
- RiuLand Kids' club Evening entertainment programme • Renova Spa*

Location

• Beachfront • 18km to Downtown Cancun

Transfer time: 80 minutes by coach

Rooms come with a balcony or terrace, air-con, a minibar, a TV, a safe and a shower. There are also swim-up rooms available. All rooms come with an in-room drinks optic, too – meaning you'll have your very own branded premium spirits on tap in your room. The drinks can vary, but usually include brands like Smirnoff, Bacardi and Jose Cuervo.

Number of rooms: 670

On Your service at this hotel

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Royalton Splash Riviera Cancun

RIVIERA MAYA MEXICO - CARIBBEAN COAST

There's a bumper-sized waterpark at this place – its 14 slides make it one of the largest in the Caribbean. It doesn't stop there though, as the hotel's loaded with a kids' splash park and a pair of lazy rivers, too.

Dining-wise, you have 12 restaurants to pick from, 10 of which offer à la carte dining. If you get hungry throughout the day, there's a food truck by the beach and an ice-cream parlour with lots of flavours to choose from. Plus, if you upgrade to a Diamond ClubTM room you'll lock in an exclusive beach area with bar service, and an extra pool.

Key Facilities

- 2 pools 1 kids' pool 9 bars 12 restaurants
- Free Wi-Fi Daytime activity programme Kids' club Evening entertainment programme The Royal Spa*

Location

- Beachfront setting 16km to Cancun Airport
- 26.1km from Cancun Hotel Zone 47km to Playa del Carmen

Transfer time: 30 minutes by coach

Rooms

All **luxury junior suites** have air-conditioning, Wi-Fi, a TV, minibar*, safety deposit box, iron and board, hairdryer, tea and coffee-making facilities (on request) and a balcony or terrace. Some suites come with a **sea or ocean view** and you can upgrade to a **swim-up suite** for direct access to the pool.

Number of rooms: 1005

Accessibility

This hotel's been surveyed by AccessAble so you can check if it's suitable for your access needs. See the A-Z guide for more details.

Your service at this hotel
Holidays here come with our Hotel rep + 24/7
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Dreams Vista Cancun Golf & Spa Resort

CANCUN MEXICO - CARIBBEAN COAST





This hotel pairs its seafront postcode with a handful of luxurious touches. You can dip in three pools, if you've upgraded to Preferred Club you'll have a rooftop infinity number thrown in, too. Alternatively, hit the waves on one of the surf machines

The food scene's top drawer here, too. It has eight eateries - a buffet, five à la cartes, a food court, plus Chef's Table – as well as seven watering holes. The latter includes options in the lobby, by the beach and on the roof.

Key Facilities

- 3 pools 1 kids' pool 7 bars
- 8 restaurants A la carte dining
- Free Wi-Fi Core Zone Teens' Club
- Explorer's Kids' club Evening entertainment programme • Dreams Spa by Pevonia®*



Board Options

All Inclusive

• Beachfront setting • Close to Mayan Riviera ruins • Bars, restaurants and shops are nearby

Transfer time: 40 minutes by coach

Number of rooms: 416

Your service at this hotel Holidays here come with **24/7 support** on the TUI app and by phone



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Secrets The Vine Cancun **CANCUN MEXICO - CARIBBEAN**













GREEN & FAIR HOTELS This hotel has been certified as sustainable by an independent organisation for complying with the Global Sustainable Tourism Council Criteria. See A-Z for further information.

The adults-only Secrets The Vine Cancun is smack bang on a soft white beach, where the hotel lays out rows of sunloungers overlooking the sea.

Bedrooms are classy, designed with Italian porcelain floors, teak wood furniture, and custom-made headboards. You can upgrade to rooms with lagoon and sea views, too.

Key Facilities

- 3 pools 7 bars 7 restaurants
- A la carte dining Free Wi-Fi Dance lessons • Daytime activity programme
- Evening entertainment programme
- Secrets Spa*



Board Options

All Inclusive





• Situated between the Caribbean sea and the Nichupte lagoon • Shopping, nightlife and dining nearby

Transfer time: 30 minutes by coach

Number of rooms: 497

Your service at this hotel Holidays here come with 24/7 support on the TUI app and by phone









Riu Caribe

CANCUN MEXICO - CARIBBEAN COAST



GREEN & FAIR HOTELS This hotel has been certified as sustainable by an independent

See A-Z for further information.

The Riu Caribe is right on the edge of a sugar-white

Transfer tim

from the lively party centre of Cancun, so you've got shops, bars and restaurants within easy reach.

Five restaurants feature on the hotel's dining scene, and there's a trio of pools including a spot with a swim-up bar. When you're not relaxing by the water.

beach. Plus, it's less than a five-minute taxi ride

and there's a trio of pools including a spot with a swim-up bar. When you're not relaxing by the water, you can join in some of the four themed parties that the hotel hosts on a regular basis.

Key Facilities

- 3 pools 1 kids' pool 5 bars 5 restaurants
- Free Wi-Fi Daytime activity programme
- RiuLand Kids' Club Evening entertainment programme Renova Spa*

Location

• On the beach • Close to Cancun's bustling hotel zone • 5 minutes' drive from many shops, restaurants, bars and discos

Transfer time: 55 minutes by coach

Rooms

organisation for complying with the Global Sustainable Tourism Council Criteria.

All rooms at this hotel come with an in-room drinks optic – meaning you'll have your very own locally-branded spirits on tap in your room. They also come with a balcony, air-conditioning and free Wi-Fi.

Number of rooms: 506

Accessibility

This hotel's generally suitable for those with reduced mobility, but all access needs are different. See the A-Z guide for more details.

On Your service at this hotel

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Riu Cancun

CANCUN MEXICO - CARIBBEAN COAST

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GREEN & FAIR HOTELS This hotel has been certified as sustainable by an independent organisation for complying with the Global Sustainable Tourism Council Criteria. See A-Z for further information.

The Riu Cancun is set on a white-sand beach just 15 minutes' walk from Cancun's nightclubs and bars. There are two shopping malls just footsteps away, too.

This hotel demands attention, and has a seriously buzzy atmosphere, which peaks around March time, in line with Spring Break. Its shape resembles an open book and it's more than 10 floors tall.

Key Facilities

- 4 pools 5 bars 6 restaurants A la carte dining
- Free Wi-Fi Daytime activity programme Daily kids' entertainment Riu evening entertainment programme Renova Spa*

Location

• 270m to Caracol Plaza shopping centre • 750m to Punta Cancun Lighthouse • 24.4km to the airport

Transfer time: 60 minutes by coach

Rooms

All rooms at this hotel come with an in-room drinks optic – meaning you'll have your very own locally-branded spirits on tap in your room. You'll also have a flatscreen satellite TV, a minibar, a safe and Wi-Fi.

Number of rooms: 569

Accessibility

This hotel's generally suitable for those with reduced mobility, but all access needs are different. See the A-Z guide for more details.

On Your service at this hotel

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Double Room with Balcony



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Hard Rock Hotel Cancun

CANCUN MEXICO - CARIBBEAN COAST

11111 111 100 100 100 1.5/5 Based on 19294 reviews



GREEN & FAIR HOTELS This hotel has been certified as sustainable by an independent organisation for complying with the Global Sustainable Tourism Council Criteria. See A-Z for further information.

The Hard Rock Hotel Cancun is right on a beach, and just 10 minutes' cab ride from the Coco Bongo and The City nightclubs. This is a lively place to stay all year round, but particularly during Spring Break.

You can holiday like a rock star at this place. Star in a music video or have a go at cutting your own Tiëstostyle dance track, before ordering room service from your Jacuzzi®.

Key Facilities

- 1 pool 5 bars 5 restaurants Free Wi-Fi
- Daytime activity programme Evening entertainment programme Rock spa®*

Location

• Beachfront • Close to shopping malls • Trips to the historical sites of Chichen Itza and Tulum can be arranged from the hotel Transfer time: 50 minutes by coach

Rooms

There are a range of double rooms available which come with a whirlpool bath, flatscreen TVs, a well-stocked minibar, and bathrobes and slippers.

Number of rooms: 600

Accessibility

This hotel's generally suitable for those with reduced mobility, but all access needs are different. See the A-Z guide for more details.

$\stackrel{\bigcirc \bigcirc}{\sim}$ Your service at this hotel

Holidays here come with our Hotel rep + 24/7 support on the TUI app and by phone



Board Options
• All Inclusive

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Dreams Jade Resort & Spa

PUERTO MORELOS MEXICO - CARIBBEAN COAST



11 11 11 Plus (a) (a) (a) 4.5/5 Based on 16343 reviews



GREEN & FAIR HOTELS This hotel has been certified as sustainable by an independent organisation for complying with the Global Sustainable Tourism Council Criteria. See A-Z for further information.

This place feels super-exclusive, and sits shoulder-toshoulder with a stretch of beach. There are a couple of lagoon-like pools facing up to the Caribbean Sea, plus a swanky bar overlooking the powder-white

Rooms have been given the luxury treatment here. You'll get your own private terrace or balcony, and they all come with marble floors, whirlpool baths for two and a mini-bar that's re-stocked daily. High-end toiletries are thrown in for free, too.

Key Facilities

- 2 pools 1 kids' pool 7 bars 8 restaurants
- \bullet A la carte dining \bullet Free Wi-Fi \bullet Core Zone Teens Club • Explorer's Club for kids' aged 3-12-years
- Evening entertainment programme Spa by Pevonia®*

Location

- 2.5km from the centre of Puerto Morelos
- Beachfront location

Transfer time: 30 minutes by coach

Rooms

Suites here feature a balcony or terrace, whirlpool bath and Wi-Fi. Junior suites and Suites with sea views are available. Benefits of staying in Club Preferred Suites include, daily Continental breakfast service, hot and cold hors d'oeuvres and fine liquors in the Preferred Lounge. Complimentary newspaper and access to private adults-only pool.

Number of rooms: 550

Your service at this hotel

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SEE PRICES ONLINE nable from ember 2024 – April 2026

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View online

Dreams Riviera Cancun Resort & Spa

PUERTO MORELOS MEXICO - CARIBBEAN COAST

11 11 11 Plus (60) (1.5/5 Based on 12300 reviews











GREEN & FAIR HOTELS This hotel has been certified as sustainable by an independent organisation for complying with the Global Sustainable Tourism Council Criteria. See A-Z for further information.

The Dreams Riviera Cancun Resort & Spa ticks all the boxes for adventurefilled family holidays. The to-do list includes everything from scuba diving to Spanish lessons, and there's even a pool reserved just for activities.

If you fancy dialing things down a notch, there's a palm tree-sprinkled swathe of sand to flake out on, a tranquil spa with a lengthy list of treatments on its menu and a six-strong choice of bars to grab a drink from.

Key Facilities

- 3 pools 1 kids' pool 6 bars
- 8 restaurants Free Wi-Fi Kids' club
- Evening entertainment programme

Location

- Beachfront 8.5km to Jardin Botanico Dr. Alfredo Barrea Marín
- 9.5km to Parque de Puerto Morelos

Transfer time: 35 minutes by coach

Number of rooms: 486

Your service at this hotel Holidays here come with **24/7 support** on the TUI app and by phone



All Inclusive



Dreams Sapphire Resort & Spa

PUERTO MORELOS MEXICO







11111 Plus (150) (150) (150) Based on 13593 reviews

This place is planted right on the beachfront, so the flour-soft sand's just a few steps away. And there's an area of forest on the other side, so things feel nice and secluded. As for Cancun, it's half an hour away by taxi - here you'll find restaurants, bars and shops.

If you like splashing about, you can spend your days at the hotel's familyfriendly waterpark, try your hand at snorkelling*, or relax by the big beachfront pool. There are five á la carte restaurants, a grill and a café on hand for when you've worked up an appetite.

Key Facilities

• 3 pools • 1 kids' pool • 6 bars • 7 restaurants • Free Wi-Fi • Explorer's Club for kids • Dreams Spa by Pevonia®*

Location

- Beachfront Onsite waterpark
- 30-minute drive to Cancun

Transfer time: 30 minutes by coach

Number of rooms: 488

Your service at this hotel Holidays here come with 24/7 support on the TUI app and by phone

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PUERTO MORELOS MEXICO - CARIBBEAN COAST

This adults-only hotel's around half an hour's drive south of Cancun. It's nice and peaceful around here, and you'll be within easy reach of some of the area's top attractions, like Ventura Park, which is 20 minutes away by taxi.

If you'd rather stay put, we don't blame you. There's no beach access – instead, three free-form swimming pools make top-tier sunbathing spots. Plus, you'll have a crop of nine different restaurants and bars to eat and drink your way around.



• 3 pools • 4 bars • 5 restaurants • Free Wi-Fi • Daytime activity programme • Evening entertainment programme • St. Somewhere Spa*

Location

 \bullet 12km to the bars and restaurants in Puerto Morelos \bullet 30km to the shops, bars and restaurants in Cancun

Transfer time: 35 minutes by coach

Rooms

All rooms and suites come with air-conditioning, a TV, minibar, Wi-Fi, iron and ironing board, and tea or coffee-making facilities. You can opt to upgrade to a **junior suite** for that bit of added luxury, and there's **swim-up junior suites** available, too.

Number of rooms: 355

Your service at this hotel

Holidays here come with our Hotel rep + 24/7 support on the TUI app and by phone



Double room



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TUI BLUE El Dorado Seaside Suites Resort



RIVIERA MAYA MEXICO - CARIBBEAN COAST

In-room whirlpool baths, poolside waiter service, couples' spa treatments and a daybed-dotted beach set the tone here. And the hotel – which is part of our TUI BLUE line-up – serves up junior suites as standard.

Our TUI BLUE collection is full of hotels that combine best-in-class service, authentic local cuisine and activities to suit you. And this particular property falls under our Adults Only traveller type – these chilled-out properties are ideal for restful, child-free breaks, with plenty of local flair thrown in. There are dedicated relaxation zones, activities tailored for grown-ups, and sophisticated music and dance performances after dark.

Key Facilities

• 5 pools • 11 bars • 7 restaurants • A la carte dining • Free Wi-Fi • Daytime activities • Evening entertainment programme • Spa*

Location

• In Kantenah Bay, 8km away from Puerto Aventuras and its golf club • 18km from the natural waterpark of Xel-Ha • 27km from the Xcaret ecological park

• 31km to Playa del Carmen and the Tulúm ruins

Transfer time: 85 minutes by coach

Pools

There are five swimming pools here. One is dedicated to relaxing and has king-size sunloungers dotted around it. And if you fancy swapping the pools for the beach, there's a stretch of custard-coloured sand by the back garden.

Entertainment

There's a popular Mexican night in the square with food stalls, tables and a Mariachi band. You can also look forward to fire shows and live music on the beach.

Health & Beauty

Our BLUEflt® programme includes professional fitness classes, wellbeing sessions and sports activities at least five days a week. There are workout options like Aqua Fit and HIIT, as well as wellbeing elements like our Relaxation Journey, yoga, and Pilates.

Number of rooms: 374

Accessibility

The property is generally unsuitable for those with reduced mobility. See the A-Z guide for more details.

 $\stackrel{\bigcirc \bigcirc}{\smile}$ Your service at this hotel

Holidays here come with our Hotel rep + 24/7 support on the TUI app and by phone









Your room

These sophisticated suites all come with a **furnished balcony or terrace**, a king-size bed, air-conditioning and Wi-Fi. **Swim-up junior suites** have direct access to the pool from the terrace. Suites in the **premium** section also have daybeds on the terrace and come with access to an exclusive **premium** pool with in-water loungers and a swim-up bar.

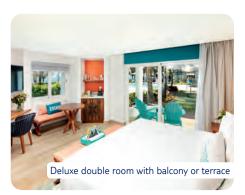




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Margaritaville Beach Resort Riviera Cancun by Karisma

RIVIERA MAYA MEXICO - CARIBBEAN COAST

The stylish Margaritaville Beach Resort Riviera Cancun by Karisma scores top marks for luxury. It's got a clutch of gourmet restaurants, a rum lounge and a huge spa. If you want to take things to another level, you can treat yourself to a swim-up room*.

There's a white-sand beach right on the doorstep here, plus you're midway between lively Cancun and cosmopolitan Playa del Carmen – it's about half an hour's drive to both.

Key Facilities

- 4 pools 6 bars 4 restaurants A la carte dining Wi-Fi zones Daytime activity programme
- Parakeet Kids' club Live music St. Somewhere spa*

Location

• 35 minutes' drive from the town of Playa del Carmen, with its wide selection of shops, bars and restaurants

Transfer time: 40 minutes by coach

Rooms

You can stay in a **double room** or a **suite** with a **balcony** or **terrace**. If you book a **junior suite** with **terrace** then you'll have two Queen-sized beds. For an added touch of luxury, upgrade to have a **swimup junior suite** so you'll have direct access to a **pool** from your **terrace**.

Number of rooms: 146

OP Your service at this hotel

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Board Options

• All Inclusive

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Ocean Riviera Paradise

RIVIERA MAYA MEXICO - CARIBBEAN COAST





See A-Z for further information. This place has a prime beach postcode – a couple of

palms are the only thing standing between you and the ocean. Plus, it's just 10 minutes' drive to Playa del Carmen, with its shop and bar-packed 5th Avenue.

Junior suites come as standard, and you can pick from one in the family area, adults-only area or by the beach. Alternatively, go all-out with a Privilege suite, and you'll be treated to extras like a welcome gift, 24-hour room service, and a private beach area with Balinese beds.

Key Facilities

- 5 pools 1 kids' pool 12 bars 9 restaurants
- Free Wi-Fi Daytime activity programme Mini kids' club • Teens' club • Evening entertainment programme • Despacio Spa Centre*

Location

GREEN & FAIR HOTELS This hotel has been certified as sustainable by an independent organisation for complying with the Global Sustainable Tourism Council Criteria

- Beachfront 10 minutes from Playa del Carmen
- 50 minutes from Cancun

Transfer time: 55 minutes by coach

Rooms

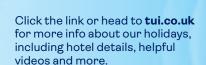
The junior suites are spilt into four areas. There's a Daisy section for families, El Beso for adults only, Eden suites are by the beach, and there's a Privilege section which is luxurious and comes with a bottle of wine and a welcome gift. All suites have a king-size bed or two double beds, a minibar and a balcony or

Number of rooms: 974

Your service at this hotel

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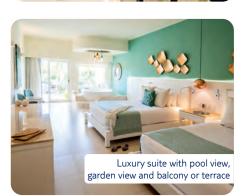




View online









Azul Beach Resort Riviera Cancun by Karisma

RIVIERA MAYA MEXICO - CARIBBEAN COAST









GREEN & FAIR HOTELS This hotel has been certified as sustainable by an independent organisation for complying with the Global Sustainable Tourism Council Criteria. See A-Z for further information.

The five pools are one of the highlights here. As for food, you can take advantage of à la carte dining. Book to stay in a Premium room for even more perks - like use of an exclusive pool and a beach butler

Every single room comes with a whirlpool bath. There are swim-up rooms to upgrade to, as well. And you can book rooms in the adults area, or opt for a family suite with a handy sliding partition.

- 5 pools 1 kids' pool 6 bars 6 restaurants
- \bullet A la carte dining \bullet Free Wi-Fi \bullet Daytime activity programme • Azulitos Play House children's club*
- Vassa Spa*

Location

- On a small beach 20km to Cancun airport
- 39km to downtown Cancun

Transfer time: 25 minutes by coach

Rooms

Junior suites include a whirlpool bath, a minibar replenished daily, and a rainfall shower. Or you can choose an adults-area swim-up junior suite, or premium suite with extras like concierge service and access to pools and bars, if you're premium then you have access to the small private beach area.

Number of rooms: 435

On Your service at this hotel

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Double room with garden view



Catalonia Yucatan Beach

RIVIERA MAYA MEXICO - CARIBBEAN COAST

This beachfront property is haloed by tropical gardens. Among the greenery you've got five pools and seven restaurants, plus Caribbean-esque rooms dressed in warm terracotta and oak wood.

There's a real castaway feel to the hotel. Thatchedroof buildings peek out from in between tall palm trees, and it all opens out onto a white, sandy beach.

Key Facilities

- 4 pools 2 kids' pools 7 bars 6 restaurants
- A la carte dining Free Wi-Fi zones Daytime activity programme Kids' club Evening entertainment programme Spa Alegria

Location

• Beachfront location • 400m to marina where bars, restaurants and a supermarket can be found • 5th Avenue in Playa del Carmen for even more shops, bars and restaurants

Transfer time: 105 minutes by coach

Rooms

Double rooms have a **garden view**, or you can upgrade to an **oceanfront premium double**. Rooms come with air-conditioning, Wi-Fi, mini-fridge and a TV as standard.

Number of rooms: 205

Your service at this hotel

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Grand Palladium Kantenah Resort & Spa RIVIERA MAYA MEXICO - CARIBBEAN COAST

Stay here and you can expect Mayan-style architecture throughout, from the restaurants through to the huge outdoor pool scene. Think towering ceilings, marble floors, and thatched

It's particularly popular with families, thanks to the hotel-run kids' club and colourful waterpark. Adults can relax by the six pools or book in for a treatment at the hotel spa.

Key Facilities

- 3 pools 4 bars 13 restaurants A la carte dining Free Wi-Fi Daytime activity programme
- Baby Club Black and White Junior Club
- Mini Club Evening entertainment programme
- Zentropia Spa & Wellness*

Location

• Private beach • In centra Riviera Maya • 30-minute drive from Cancun and Tulum

Transfer time: 100 minutes by coach

Rooms

All rooms have a balcony or terrace, plus views over the hotel's garden and Mayan forest. Rooms are available as a **deluxe double**, with either a kingsize bed or two doubles, a bathroom with luxury amenities, a TV with movie channel, and minibar replenished daily.

Number of rooms: 252

Your service at this hotel
Holidays here come with our Hotel rep + 24/7
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Board Options

• All Inclusive

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Bahia Principe Grand Coba

RIVIERA MAYA MEXICO - CARIBBEAN COAST

Two big pools, a kids' club and waterslides for little ones mean this place has plenty going for it on the family-friendly front. What's more, the 24-hour snack bar will keep hungry tummies at bay.

When it comes to mealtimes, you've got a buffet and six à la cartes. Plus, you can use three of the à la carte restaurants at a neighbouring hotel for even more choice. Location-wise, there's a sandy beach a 10-minute shuttle bus ride away. And, for daytrips, a 40-minute drive gets you to Playa del Carmen.

Key Facilities

- 2 pools 1 kids' pool 7 bars 10 restaurants
- A la carte dining Free Wi-Fi Daytime activity programme • Kids' club • Entertainment programme
- Spa*

Location

 \bullet 1km to beach - regular transport to and from provided • 2km from Riviera Maya Golf Club • 46km from Playa del Carmen • Surrounded by 1.1 million square metres of tropical forest

Transfer time: 145 minutes by coach

Rooms

Superior junior suite with balcony or terrace has a King-size bed or two double beds, plus 1 sofa-bed in the bedroom. There's a ceiling fan as well as airconditioning. You'll have a shower in bath, a minibar, a lounge area, plus tea or coffee-making facilities.

Number of rooms: 1080

On Your service at this hotel

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View online









Bahia Principe Luxury Akumal

RIVIERA MAYA MEXICO - CARIBBEAN COAST

11 11 11 Plus (a) (a) (a) 4.5/5 Based on 13924 reviews

This hotel is set in a huge complex along with the Bahia Principe Grand Coba, the Bahia Principe Luxury Sian Kaan and the Bahia Principe Grand Tulum. Buggies take guests around so they can make use of the high bar and restaurant count.

White sand and snorkel-friendly waters lie just beyond the hotel. One of the pools is beachside, and there's another pool - a long, winding number dotted with bridges, palm trees and parasols. You'll find a casino within the hotel grounds, as well.

Key Facilities

- 3 pools 2 kids' pools 8 bars 7 restaurants
- A la carte dining Free Wi-Fi Daytime activity programme • Kids' club • Evening entertainment
- Spa*

Location

- On the beach 30 minutes from Playa del Carmen
- 2km from Riviera Maya Golf Club Close to historic Tulúm and Xel-Ha natural park • Free shuttle service throughout the complex

Transfer time: 135 minutes by coach

Rooms

Junior suites come with air-con, Wi-Fi, bathrobes and slippers, and lounge area, plus balcony or terrace. A superior junior suite can be upgraded to oceanfront, while in the adult's area there are deluxe junior suites and oceanfront junior suites.

Number of rooms: 758

Your service at this hotel

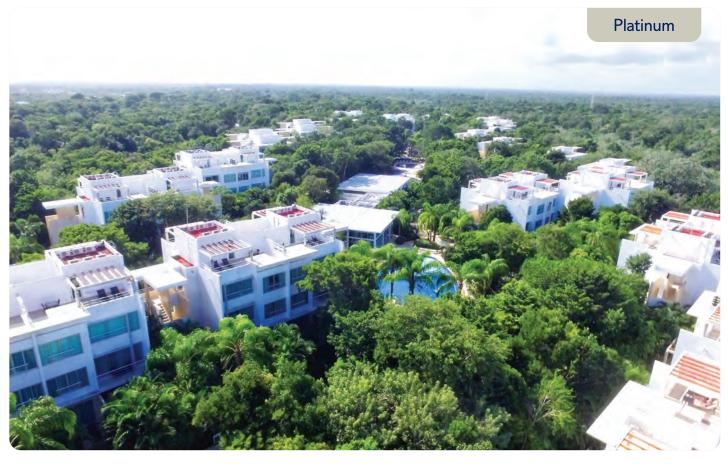
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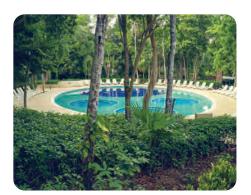
View online







Junior Suite with Balcony or Terrace



Bahia Principe Luxury Sian Ka'an RIVIERA MAYA MEXICO - CARIBBEAN COAST

This adults-only hotel is on Mexico's beautiful Riviera Maya. It's surrounded by a whopping 1.1 million square metres of tropical forest and there's a sandy beach just down the road.

The hotel offers à la carte dining and a range of activities. At night, everyone heads down to the Hacienda Doña Isabel, a Colonial-style building with a disco, sports bar and weekly Mexican fiesta.

Key Facilities

- 4 pools 5 bars 4 restaurants A la carte dining
- Free Wi-Fi Daytime activity programme Evening entertainment programme • Spa*

Location

- Frequent buggy transport to and from beach
- Overlooking the Riviera Maya Golf Club
- Surrounded by 1.1 million square metres of tropical forest • 35 minutes from Playa del Carmen

Transfer time: 90 minutes by coach

Rooms

Junior suites come as standard, with flatscreen satellite TVs, a minibar stocked with drinks, and either a balcony or terrace, offering that extra space outside. For a little extra, you can upgrade to one of the superior junior suites which include a hydro massage bath on the terrace.

ADULTS

Number of rooms: 420

Your service at this hotel

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Grand Sirenis Riviera Maya Resort and Spa

RIVIERA MAYA MEXICO - CARIBBEAN COAST

111111 11

This place is right on a palm-backed beach with a snorkel-friendly cove. Beyond the shore, you can see lizards and tropical birds beside a river-like pool, try scuba diving at a PADI-approve centre, or relax in a luxe sea-view spa.

Junior suites come as standard at this hotel. Every one comes with a whirlpool bath next to the bed. And with 9 restaurants and loads of bars in its repertoire, the All Inclusive tag is a game changer.

Key Facilities

- 3 pools 1 kids' pool 14 bars 9 restaurants
- A la carte dining* Free Wi-Fi Daytime activity programme Kids' club Evening entertainment programme Spa*

Location

- On the beach 21.6km to Cenote Dos Ojos
- 95.9km to the airport

Transfer time: 145 minutes by coach

Pools

You can choose between a trio of pools. Two of them have swim-up bars and another has a waterside whirlpool.

Entertainment

The hotel's entertainment team put on shows every evening. One night you might catch a game show and the next a musical tribute night.

Health & Beauty

The huge spa* is inspired by the four elements. You'll find open-air foot massage areas, waterfalls, and sensation showers here.

Number of rooms: 934

Your service at this hotel

Holidays here come with our Hotel rep + 24/7 support on the TUI app and by phone









Your room

The **deluxe junior suites** all come with an in-room **whirlpool bath**, air-conditioning, free Wi-Fi for up to five devices, a large flatscreen TV, a rain shower and a minibar. You can upgrade your **suite** to have a **sea view** from its **balcony**, too.



Board Options

• All Inclusive

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Riu Latino

COSTA MUJERES MEXICO - CARIBBEAN COAST







GREEN & FAIR HOTELS This hotel has been certified as sustainable by an independent organisation for complying with the Global Sustainable Tourism Council Criteria. See A-Z for further information.

With five restaurants, five bars and five pools, the adults-only Riu Latino doesn't do things by halves. You can pick your pace when it comes to the pools - some have a party atmosphere, while others are a little more peaceful.

It's grabbed a prime position, too – right next to its own swathe of white-sand beach. And if you fancy a trip to the bright lights of Cancun, it's just a 30-minute taxi ride away.

Key Facilities

• 5 pools • 5 bars • 5 restaurants • Kulinarium à la carte restaurant • Free Wi-Fi • Daytime activity programme • Evening entertainment programme • Spa

Location

• On the beach • 16km to Cancun

Transfer time: 60 minutes by coach

Rooms

All double rooms come with essentials like Wi-Fi, central air-conditioning, a TV and a safe. There are also little luxuries like a liquor dispenser and a minibar that's regularly restocked.

Number of rooms: 594

Your service at this hotel

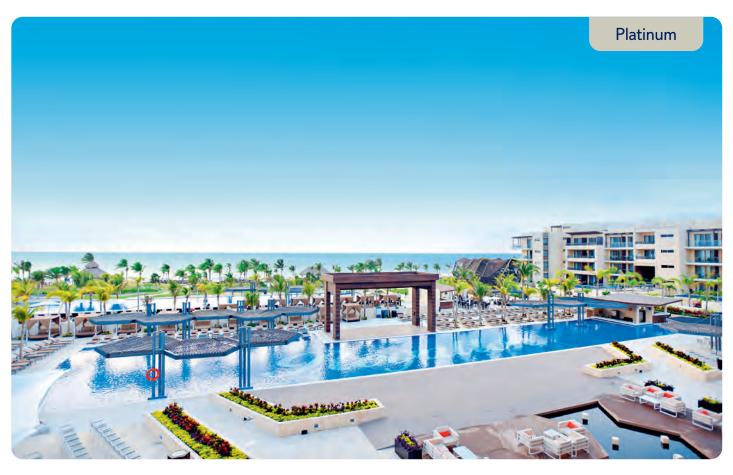
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Royalton Riviera Cancun, An Autograph Collection All-Inclusive Resort & Casino

RIVIERA MAYA MEXICO - CARIBBEAN COAST







See A-Z for further information.

This sprawling beachfront resort's got lots to keep you busy when you're not topping up your tan by the sea. The food scene offers a range of different cuisines, from Italian to local specialities.

There are also lots of activities - like aerobics and yoga - to take part in each day. Alongside the pools, there are lots of slides for children in the splash park. There's an adults-only section known as the Hideaway within the complex, too. You'll also find an onsite casino, which is rare in Mexico.

Key Facilities

- 7 pools 1 kids' pool 12 bars 9 restaurants
- Free Wi-Fi Hangout, Teens Lounge Kids' club
- Evening entertainment programme The Royal Spa*

• Seafront • 16.4km to the airport • 30.9km to La Isla shopping village

Transfer time: 40 minutes by coach

Rooms

GREEN & FAIR HOTELS This hotel has been certified as sustainable by an independent organisation for complying with the Global Sustainable Tourism Council Criteria.

> Suites all come with Wi-Fi*, DreamBed™ mattresses, air-con, and an indoor whirlpool. There's junior suites with partial sea views, swim-up or extra whirlpool bath. For a bit more space, there's suites or family suites. Or you can upgrade to a Diamond Club junior suite or suite for extras including private butler service and access to a private lounge.

Number of rooms: 840

This hotel's generally suitable for those with reduced mobility, but all access needs are different. See the A-Z guide for more details.

Your service at this hotel

Holidays here come with our Hotel rep + 24/7 support on the TUI app and by phone





Click the link or head to tui.co.uk for more info about our holidays, including hotel details, helpful videos and more.







Hideaway at Royalton Riviera Cancun, An Autograph Collection All-Inclusive Resort & Casino - Adults Only



RIVIERA MAYA MEXICO - CARIBBEAN COAST

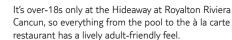








GREEN & FAIR HOTELS This hotel has been certified as sustainable by an independent organisation for complying with the Global Sustainable Tourism Council Criteria. See A-Z for further information.



Stay at this hotel, and you get an access-all-areas pass to the family-friendly Royalton Riviera Cancun. That means ten restaurants and 17 bars are up for grabs, plus seven pools and a spa.

Key Facilities

• 2 pools • 4 bars • 9 restaurants • A la carte dining • Free Wi-Fi • Daytime activities • Evening entertainment • Royal Spa*

Location

 \bullet Beachfront \bullet 16km to the airport \bullet 30.3km to La Isla Shopping Village

Transfer time: 45 minutes by coach

Rooms

Rooms have a balcony or terrace, DreamBed™ mattress, whirlpool bath, satellite TV, free Wi-Fi, 24-hour room service and a rain shower. There's luxury junior and full suites available with a swim-up or partial sea views.

Number of rooms: 343

Your service at this hotel Holidays here come with our Hotel rep + 24/7 support on the TUI app and by phone



Luxury junior suite with balcony and whirlpool bath



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Hard Rock Hotel Riviera Maya

RIVIERA MAYA MEXICO - CARIBBEAN COAST





GREEN & FAIR HOTELS This hotel has been certified as sustainable by an independent organisation for complying with the Global Sustainable Tourism Council Criteria. See A-Z for further information.

Every inch of this hotel has been given the rock star treatment – it rubs shoulders with its own stretch of cotton-white sand, lagoon-like pools are skirted by luxury loungers, and quirky music memorabilia lines the walls. Plus, it's a mix of adults-only and familyfriendly, with grown-ups and families being treated to pools and beaches of their own.

The rooms are fit for VIPs. They've all got spa tubs and a minibar. Plus, they come with 24/7 room service. Balconies are served up in every single one, too - for the best panoramas, plump for a sea-view room.

Key Facilities

- 5 pools 1 kids' pool 6 bars 12 restaurants
- Free Wi-Fi Gaming lounge* Hard Rock Roxity Kids' Club™ • Rock Spa®*

Location

• In the Puerto Aventuras area • Marina, restaurants, bars and shops nearby

Transfer time: 90 minutes by coach

Rooms

All rooms come with a balcony, Wi-Fi, air-con, tea or coffee-making facilities and a TV. Slippers, bathrobes and a minibar all come as standard, too.

Number of rooms: 1100

Accessibility

This hotel's generally suitable for those with reduced mobility, but all access needs are different. See the A-Z guide for more details.



Holidays here come with our Hotel rep + 24/7 support on the TUI app and by phone





Click the link or head to tui.co.uk for more info about our holidays, including hotel details, helpful videos and more.







TRS Yucatan Hotel

RIVIERA MAYA MEXICO - CARIBBEAN COAST



The TRS Yucatan Hotel's part of the Grand Palladium Resort & Spa, on Mexico's Caribbean Coast. During your stay, you'll be able to use the facilities in the three nearby sister hotels.

This place is the most luxurious part of the resort. Suites come as standard here, and you can upgrade to one with a private pool. Plus, you can personalise your minibar to come with all your favourite drinks.

Key Facilities

- 3 pools 6 bars 5 restaurants A la carte dining • Free Wi-Fi • Daytime activity programme • Evening
- entertainment programme Zentropía Palladium Spa & Wellness*

Location

- Beachfront location 32km to Playa del Carmen
- 95km to Cancun

Transfer time: 80 minutes by taxi

Rooms

All suites here come with air-conditioning, a minibar, TV, a lounge and a balcony or terrace. You can also upgrade to suites with a whirlpool bath or private pool.

Number of rooms: 454

Your service at this hotel Holidays here come with our Hotel rep + 24/7 support on the TUI app and by phone





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SEE PRICES ONLINE Available from November 2024 – April 2026

ADULTS









Riu Tequila

PLAYACAR MEXICO - CARIBBEAN COAST



GREEN & FAIR HOTELS This hotel has been certified as sustainable by an independent organisation for complying with the Global Sustainable Tourism Council Criteria. See A-Z for further information.

This place is on a relaxed part of the Caribbean Coast. It's five minutes' walk down to the platinumshine beach — or there are golf buggies to whisk you down there in half the time. And, when you want a change of scene, colourful Playa del Carmen's a fiveminute drive away.

You'll find a quartet of pools here, including an adults-only option with a swim-up bar, plus a children's pool with waterslides. Five restaurants have dining covered and you can get snacks 24 hours a day. The Riu Yucatan and the Riu Playacar are just next door – you can use some of their facilities, too.

Key Facilities

- 4 pools 1 kids' pool 4 bars 5 restaurants
- Free Wi-Fi Riu Fun4All sports and entertainment programme RiuLand entertainment programme
- Riu evening programme Renova Spa*

Location

- On the Yucatan Peninsula 3km to Playa del Carmen 450m to the beach Complimentary beach shuttle the sands are also accessible by walking for 5 minutes through a covered archway
- Within easy reach of 5th Avenue

Transfer time: 90 minutes by coach

Rooms

Rooms here come with free Wi-Fi, satellite TV, aircon, a minibar, a safe and an in-room drinks optic — meaning you'll have your very own locally-branded spirits on tap in your room.

Number of rooms: 630

Your service at this hotel

Holidays here come with our Hotel rep + 24/7 support on the TUI app and by phone

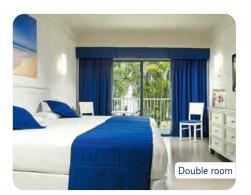


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View online









Riu Yucatan

PLAYACAR MEXICO - CARIBBEAN COAST

11111 (a) (a) (b) (a) (b) (c) (c)



GREEN & FAIR HOTELS This hotel has been certified as sustainable by an independent organisation for complying with the Global Sustainable Tourism Council Criteria. See A-Z for further information.

Sandwiched between jungle-like greenery and a white ribbon of sand, the Riu Yucatan has a tropical setting. Still, the vibrant town of Playa Del Carmen is only a five-minute drive away.

The rooms come with modern colour schemes and flatscreen TVs.

Key Facilities

- 4 pools 1 kids' pool 6 bars 5 restaurants
- A la carte dining Free Wi-Fi Daytime activity programme • RiuLand Kids' Club • Evening entertainment programme • Renova spa*

Location

(44)

All Inclusive

• On the beach • 3km from Playa del Carmen town centre and 5th Avenue with its shops, bars and restaurants •62km to the airport

Transfer time: 90 minutes by coach

All rooms come with air-conditioning, satellite TV, and minibar* and an in-room drinks optic - meaning you'll have your very own locally-branded spirits on tap. The bathrooms here are all open plan. You'll have either a balcony or terrace, too.

Number of rooms: 507

Accessibility

This hotel's generally suitable for those with reduced mobility, but all access needs are different. See the A-Z guide for more details.

Your service at this hotel Holidays here come with our Hotel rep + 24/7 support on the TUI app and by phone



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Riu Palace Riviera Maya PLAYACAR MEXICO - CARIBBEAN COAST



GREEN & FAIR HOTELS This hotel has been certified as sustainable by an independent organisation for complying with the Global Sustainable Tourism Council Criteria. See A-Z for further information.

This deluxe beachfront hotel is about a five-minute drive from Playa del Carmen's stylish 5th Avenue. Talking of style, the pool scene gets extra points on this front, thanks to an adults-only swim-up bar and in-water sunloungers.

There's plenty for you to get your hands on here. The restaurant line-up includes six fancy options, while the activity offering includes everything from kayaking to scuba diving taster sessions.

Key Facilities

- 4 pools 1 kids' pool 5 bars 6 restaurants
- Free Wi-Fi RiuLand Kids' Club Evening entertainment programme Renova Spa*

Location

• On the beach • Near central Playa del Carmen, including 5th Avenue - 3km away

Transfer time: 90 minutes by coach

Rooms

All suites offer air-con, a flatscreen TV, Wi-Fi, a coffee maker, a minibar and a lounge area. There's also an in-room drinks optic with premium spirits on tap. The drinks can vary, but usually include brands like Smirnoff, Bacardi and Jose Cuervo.

Number of rooms: 460

Accessibility

This hotel's generally suitable for those with reduced mobility, but all access needs are different. See the A-Z guide for more details.

Your service at this hotel

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Riu Playacar

PLAYACAR MEXICO - CARIBBEAN COAST



11111 Plus 00 00 0 4.5/5 Based on 8107 reviews

See A-Z for further information. The Riu Playacar is steps away from a white-sand beach. And a 10-minute taxi ride gets you to the

bars, clubs and shops along Playa del Carmen's famous 5th Avenue.

The hotel mixes authentic looks with international touches like Asian cooking. As for pools, there's an adults-only pick with a swim-up bar.

Key Facilities

- 3 pools 1 kids' pool 4 bars 4 restaurants • A la carte dining • Free Wi-Fi • Daytime activity
- programme RiuLand Kids' Club Riu evening entertainment programme • Renova Spa*

Location

• On the beach • 3km to the resort centre and 5th Avenue with its shops, bars and restaurants

Transfer time: 90 minutes by coach

Rooms

GREEN & FAIR HOTELS This hotel has been certified as sustainable by an independent organisation for complying with the Global Sustainable Tourism Council Criteria.

> The double rooms here make a great base for exploring the local area. They all come with a balcony or a terrace, air-conditioning and free Wi-Fi. They also come with an in-room drinks optic - meaning you'll have your very own locally-branded spirits on tap in your room.

Number of rooms: 396

Accessibility

This hotel's generally suitable for those with reduced mobility, but all access needs are different. See the A-Z guide for more details.



O Your service at this hotel

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Sandos Caracol Eco Resort RIVIERA MAYA MEXICO - CARIBBEAN COAST

100 100



GREEN & FAIR HOTELS This hotel has been certified as sustainable by an independent organisation for complying with the Global Sustainable Tourism Council Criteria. See A-Z for further information.

When it comes to location, it doesn't get much more back-to-nature than this. The hotel's surrounded by lush Mexican jungle, complete with a collection of cenotes and heaps of exotic animals, including raccoons and coatis.

There's a waterpark with 29 slides, plus a couple of pools including a quiet number. The lively evening entertainment's got all ages in mind. Elsewhere, you've got a list of eco activities to pick from, like cenote swimming and tree planting.

Key Facilities

- 3 pools 8 bars 7 restaurants Free Wi-Fi areas
- Daytime activity programme Kids' club Evening entertainment programme Spa del Mar*

Location

• On the seafront • 5km from Playa del Carmen downtown • 50km from Cancun

Transfer time: 50 minutes by coach

Rooms

Rooms have air-con, a ceiling fan, TV, king-size bed, minibar restocked every other day with water, soft drinks and beer, and balcony. Family suites are available and some come with a plunge pool. Book a Superior or Deluxe Select Double Room, and you'll receive a fruit basket and sparkling wine as well as additional room benefits – subject to availability.

Number of rooms: 955

Oronge Your service at this hotel
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View online

Platinum









The Fives Beach Hotel & Residences

PLAYA DEL CARMEN MEXICO - CARIBBEAN COAST

The Fives Beach Hotel & Residences is right on the beach. It tops its sandy doorstep with sunloungers and luxe VIP Bali beds*.

Rooms come in all shapes and sizes here, and they're all top-notch. The hotel's nestled in jungle greenery, and there's a Mayan trail on your doorstep, too.

Key Facilities

• 7 pools • 1 kids' pool • 8 bars • 11 restaurants • A la carte dining • Wi-Fi • Daytime activity programme • Kids' activity and entertainment programme • Aluxitos kids' club • Evening entertainment programme • The Fives Spa*

Location

• On the beach • 9km to 5th Avenue Downtown Playa del Carmen • 17km to Xcaret Adventure Park Transfer time: 100 minutes by coach

Rooms

Rooms come with air-conditioning, Wi-Fi, minibar*, shower, safety deposit box and a balcony or terrace. There's deluxe double rooms which can come with a pool view. All suites come with a king-size bed and are available as a quad or with 1 or 2 bedrooms. Or for that bit extra you can opt for a 1 bedroom sky suite

Number of rooms: 662

Your service at this hotel

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View online









Hotel BlueBay Grand Esmeralda RIVIERA MAYA MEXICO - CARIBBEAN COAST

11 11 Plus (00 00 00 4.0/5 Based on 16929 reviews

The Hotel BlueBay Grand Esmeralda unravels alongside a sandy beach, 20 minutes' drive from Playa del Carmen. It's the pools that steal the spotlight – there are three lagoon-like numbers.

The restaurant count totals six, so you can dine differently nearly every night of the week. There's lots to do here as well, whether you're into watersports*, tennis or volleyball.

Key Facilities

- 3 pools 2 kids' pools 4 bars 6 restaurants
- Free Wi-Fi Kids' club Evening entertainment programme

Location

• 13km from Playa del Carmen • 45km from Cancun

Transfer time: 40 minutes by coach

Rooms

All rooms here come fully air-conditioned and with either a balcony or terrace. They will also feature a king-size bed, TV, fridge and minibar. Bright and airy double rooms sleep up to four or you can opt for a suite that sleeps three and has it's own whirlpool bath or swim-up terrace.

Number of rooms: 980

Your service at this hotel

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Secrets Maroma Beach Riviera Cancun

PLAYA DEL CARMEN MEXICO - CARIBBEAN COAST



GREEN & FAIR HOTELS This hotel has been certified as sustainable by an independent organisation for complying with the Global Sustainable Tourism Council Criteria. See A-Z for further information.

The Secrets Maroma Beach Riviera Cancun is one of Mexico's top-rated hotels – it won a Tripadvisor Travellers' choice award in 2023 thanks to a string of five-star reviews. The dining scene gets a big mention – there are six à la carte restaurants to go for, including a French place with a wine cellar in tow and a spot that specialises in Pan-Asian plates.

This adults-only hotel comes with a selection of swimming spots, and you can also upgrade your room to come with swim-up pool, too. Plus, when you upgrade to a Preferred Junior Suite you'll bag access to a list of extras including a Preferred Beach club area and Private Preferred Club Lounge.

Key Facilities

- 2 pools 8 bars 8 restaurants Free Wi-Fi
- Evening entertainment programme Secrets spa by Pevonia®*

Location

• On the beach • 40.4km to the airport • 55km south of Cancún

Transfer time: 45 minutes by coach

Rooms

Suites have a whirlpool bath, air-con, Wi-Fi, minibar, shower, a safe and a balcony or terrace, except swim-up junior suites that have a terrace with direct pool access. Preferred suites come with exclusive benefits such as access to a private club lounge and beach club, breakfast in the lounge or the beach club and upgraded mini-bar service.

Number of rooms: 412

Your service at this hotel Holidays here come with our Hotel rep + 24/7 support on the TUI app and by phone





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Bahia Principe Grand Tulum

TULUM MEXICO - CARIBBEAN COAST





11 11 11 Plus (a) (a) (a) (b) (b) (c) 4.0/5 Based on 16341 reviews

This hotel earns a gold star for its location. Out the front, you'll find a white-sand beach. To the back, it's bordered by thick jungle, giving it an out-of-the-way feel.

During a stay here, you can use the facilities at sister hotel - Bahia Principe Grand Coba. It sports a couple of big pools and a collection of à la carte restaurants. On home turf, you've got an on-site casino*.

Key Facilities

- 3 pools 3 kids' pools 5 bars
- 6 restaurants A la carte dining
- Free Wi-Fi Daytime activity programme • Kids' club • Evening entertainment programme • Spa*

Location

• Beachfront • 24km to Tulum resort

Transfer time: 135 minutes by coach

Number of rooms: 774

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Board Options

All Inclusive



Secrets Tulum Resort & Beach Club



TULUM MEXICO - CARIBBEAN COAST



This is a brand new property – so no TripAdvisor rating exists for it vet.

Adults only. Modern. This place ticks all those boxes and plenty more. And as for the modern part, it's opening its doors for the first time in October 23, so it couldn't be any fresher if it tried.

You'll be spoilt for choice here. There'll be an five-strong pool line-up, plus a bar and restaurant count in the midteens and a decent stack of activities

Key Facilities

- 5 pools 5 bars 7 restaurants
- Free Wi-Fi Spa by Pevonia®*

- 3.7km from Tulum 72.9km from El Camaleón Mayakoba golf course*
- 119km from Cancun International Airport

Transfer time: 110 minutes by coach

Number of rooms: 301

Your service at this hotel Holidays here come with **24/7 support** on the TUI app and by phone



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View online



Board Options

All Inclusive



Mayan Trail of Mexico

• Cancun • Chichen Itza • Merida • Campeche • Palengue • Chetumal

Highlights

- See the Welib-Ha waterfalls
- Sunrise at Chichen Itza
- 5 ancient Mayan ruin sites

MAP KEY

Overnight location Attraction



There are some real wow-factor moments on this Mexican Handcrafted adventure - like the chance to watch the sun rise over the ruined city of Chichen Itza. Busy colonial towns and UNESCO World Heritage sites also star.

DAY 1. FLY TO CANCUN

Arrive at Cancun Airport and take a transfer to your hotel.

DAY 2. CAVE ADVENTURES AND CENOTE **SWIMMING**

Today, you'll tour the city of Valladolid, delve into some dramatic caves, and go swimming in a cenote, before travelling to Chichen Itza. Meals: Breakfast, Lunch

DAY 3. SUNRISE AT CHICHEN ITZA

This morning's bright and early wake-up call is well worth it – you'll be exploring Chichen Itza as soon as you've had breakfast.

Meals: Breakfast

DAY 4. ANCIENT ATTRACTIONS IN UXMAL

Another age-old city's on the agenda today -Uxmal. Check out the buildings that have so far been reclaimed from the rainforest, before moving on to Campeche.

Meals: Breakfast, Lunch

DAY 5. MAYAN RUINS AND TRADITIONAL **PALENQUE**

Visit Edzna – the dramatic ruins of a Mayan city. Then, move on to Palenque, an area that nudges up to the country's southern border.

Meals: Breakfast

DAY 6. RAINFOREST-WRAPPED CITY OF **PALENOUE**

Stroll around the once-heaving, Mayan city of Palenque - a UNESCO World Heritage Site. Then, check out one of Mexico's natural assets in the form of a waterfall.

Meals: Breakfast

DAY 7. MYSTERIOUS MAYAN MONUMENTS

Stop by a set of lesser-known Mayan ruins, which have left experts puzzled, before heading to the seafront city of Chetumal.

Meals: Breakfast

DAY 8. GOODBYE, MEXICO

Get ready to fly home to the UK, or you can add on some extra time by booking this tour as part of a Multi-Destination holiday.

Meals: Breakfast

DAY 9. HELLO, HOME

You'll land back in the UK today following your overnight flight.

Click the button below for the latest prices.

Tour duration: 9 days

Price includes

Flights

Transport

(iii) Hotels

Split between 6 x hotels of a 3* and 4* standard. You'll stay at the following or similar: Fairfield Inn & Suites by Marriott Cancun Airport on day 1, Villas Arqueologicas Chichen Itza on day 2, Gamma de Fiesta Inn Merida El Castellano on day 3, Hotel Plaza Campeche on day 4, Hotel Mision Palenque on days 5-6 and Fiesta Inn Chetumal on day 7.

Meals

7 x Breakfasts and 2 x Lunches

Local English-speaking guides

Max group size: 25

Need to know

Tour pace: Moderate

Best for: Culture

2024-25 Dates: Year-round

UK departure day: Tuesdays

For up-to-date entry requirements, check the FCDO's website.

Customise your tour

Choose how to spend your downtime with these optional experiences

- Light Show at Chichen Itza on day 2
- Merida Food and Drink Tour on day 3



EXTEND YOUR STAY

Extend your stay in the sun in your pick of one of our many relaxing TUI hotels.

See website for details.

Ready to find out more?

VIEW ONLINE

Or call 0203 451 2688*



Mini Wonders of the Maya: Tour & Stay

• Cancun • Chichen Itza • Merida

Highlights

- Swim in a natural sinkhole
- Go on a flamingo cruise
- Tour the Chichen Itza

MAP KEY

 \bigcirc Overnight location rianlge Attraction



This Classic four-day tour of the Yucatan Peninsula is the perfect addition to one of our Multi-Destination holidays in Mexico. Highlights include a flamingo cruise and the Mayan ruins of Chichen Itza.

DAY 1. FLY TO CANCUN

Arrive at Cancun Airport and take a transfer to your hotel.

DAY 2. A FLAMINGO CRUISE AND CENOTE SWIMMING

Spot flamingos on a boat trip around a nature reserve on the Yucatan Peninsula. Then, go swimming in a pool in a cave, before travelling to the charming city of Valladolid.

Meals: Breakfast

DAY 3. CHICHEN ITZA AND THE 'WHITE CITY'

Get up bright and early to explore Chichen Itza. Afterwards, tick off picturesque Izamal and the 'white city' of Merida.

Meals: Breakfast

DAY 4. UXMAL, A MAYAN CITY IN THE JUNGLE

Visit the age-old city of Uxmal, which is slowly being claimed by rainforest. Then, swing by a cocoa museum before heading to your beach hotel

Meals: Breakfast

DAY 5-7. STAY AT YOUR BEACH HOTEL

You'll enjoy the last few days in Mexico at your beach hotel.

Meals: As per your package board basis

Click the button below for the latest prices.

Tour duration: 4 days

Price includes

Flights

Transport

(iii) Hotels

Split between 3 hotels of a 4* and 3* standard. You'll stay at the following or similar: Fairfield Inn & Suites by Marriott Cancun Airport on day 1, Hotel Ecoquinta Regia on day 2 and Del Gobernador on day 3.

Meals

3 x Breakfasts

■ Local English-speaking guides

Max group size: 35-40

Need to know

Tour pace: Active

Best for: Culture

2024-25 Dates: Year-round

UK departure day: Sunday

For up-to-date entry requirements, check the FCDO's website.

Minimum age for tour: 16 years



EXTEND YOUR STAY

Extend your stay in the sun in your pick of one of our many relaxing TUI hotels.

See website for details.

Ready to find out more?

VIEW ONLINE

Or call 0203 451 2688*

Costa Rica













PRE-BOOKABLE EXPERIENCES – all of our experiences are available to book in advance at tui.co.uk/things-to-do

From wildlife-filled forests to stillsimmering volcanoes, our holidays to Costa Rica reveal landscapes ripe for exploring.

COSTA RICA'S CALLING

It's the destination on everyone's lips. Plum in the middle of North and South America, Costa Rica acts as a bridge between the two continents. As such, the landscape offers up a real pick and mix of must-sees ranging from tropical beaches through to soaring volcanoes by way of dense rainforests.

A GARDEN OF EDEN

No day's the same in Costa Rica - one day you can be clambering through cloud forests, and the next you'll be delving into hidden valleys. And because a quarter of the country is protected, you've got national parks, wildlife havens and nature reserves on tap.

TROPICAL SHORES

The key to this place is its name, which translates as 'Rich Coast'. Holidays to Costa Rica open up all the soft sands and swaying palms you'd expect from a place dubbed paradise on earth. To be precise, there are more than 300 stretches of beach spread between its Pacific and Caribbean coastlines.

AT A GLANCE

- Go surfing at Playa Tamarindo
- Go zip-lining over the treetops at Rincon de la Vieja
- Traverse hanging bridges at the Monteverde Cloud Forest





DEPARTURE TAX

You won't have to worry about saving the last of your currency to pay departure tax, as we're including the cost in the price of your holiday

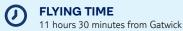




Jan	Feb	Mar	Apr	May 27°C	Jun
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Jul	Aug	Sep	Oct	Nov	Dec
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Planet Hollywood Costa Rica, An Autograph **Collection All-Inclusive Resort**

PAPAGAYO BAY COSTA RICA

1111111 (1010) (1010) 4.5/5 Based on 6497 reviews



GREEN & FAIR HOTELS This hotel has been certified as sustainable by an independent organisation for complying with the Global Sustainable Tourism Council Criteria. See A-Z for further information.

This place specialises in making you feel like a hallof-famer. Glitzy memorabilia takes pride of place on the walls, and you can dine like a celeb at seven swanky restaurants.

Location-wise, this is one of the best postcodes around. The hotel's plonked in the middle of sheltered Papagayo Gulf, with a beach at its toes and thick wedges of jungle on either side.

Key Facilities

- 3 pools 1 kids' pool 5 bars 7 restaurants
- A la carte dining Free Wi-Fi Stars kids' club
- PH Spa*

Location

• Beachfront location

Transfer time: 50 minutes by coach

All rooms come with a Phabulous Bed™, 24-hour room service, a balcony or terrace, bathrobes and slippers, a coffee machine and a satellite TV. Junior suites feature one king or two queen-size beds, and a spacious lounge area.

Number of rooms: 292

Your service at this hotel Holidays here come with our Hotel rep + 24/7 support on the TUI app and by phone





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SEE PRICES ONLINE vailable from lovember 2024 – April 2026



Secrets Papagayo Costa Rica

PAPAGAYO BAY COSTA RICA











Foodies can't get enough of this hotel, thanks to its five fine-dining restaurants. And the Unlimited-Luxury® All Inclusive set-up means you can visit them as many times as you like.

An infinity pool blends seamlessly into the Pacific Ocean. It's just a few paces from Costa Rica's handsome shoreline, where the hotel's private beach curves around the bay.

Key Facilities

- 2 pools 5 bars 7 restaurants
- A la carte dining Daytime activity programme • Evening entertainment programme • Secrets Spa by Pevonia*

Location

• Set on a secluded beach on the Gulf of Papagayo

Transfer time: 30 minutes by coach

Number of rooms: 202

Solution Your service at this hotel Holidays here come with our Hotel rep + 24/7 support on the TUI app and by phone



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ilable from vember 2024 – April 2026

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Board Options

All Inclusive



Margaritaville Beach Resort Playa **Flamingo**

PLAYA FLAMINGO COSTA RICA







11111 (a) (a) (b) (a) (b) (c) (b) (c) (c)

The Margaritaville Beach Resort Playa Flamingo is well located for outdoor adventures. As well as having a seaside postcode, it's right on the doorstep of Costa Rica's famous rainforests, caves and volcanoes.

Laidback days are also on the cards. There's a lagoon-style pool, and a spa where pampering treatments use honey and coffee. Elsewhere, Costa Rican dishes are served in the hotel's three restaurants.

Key Facilities

- 1 pool 1 kids' pool 1 bar
- 3 restaurants A la carte dining
- Free Wi-Fi Daytime activity programme • Onzen Spa*

Location

• 650m to the Flamingo Marina • 1.5km to Playa Flamingo resort centre

Transfer time: 80 minutes by coach

Number of rooms: 120

Your service at this hotel Holidays here come with **24/7 support** on the TUI app and by phone



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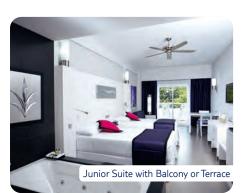
View online



All Inclusive









Riu Palace Costa Rica

PLAYA DE MATAPALO COSTA RICA





GREEN & FAIR HOTELS This hotel has been certified as sustainable by an independent organisation for complying with the Global Sustainable Tourism Council Criteria. See A-Z for further information.

With its palatial pinnacles and domes, this beachfront retreat certainly looks the part. Step inside and you'll find a silvery lobby that style-wise is best described as contemporary meets Art Deco. It sets the tone for the rest of the hotel, which fuses funky and classic design twists.

Location-wise, the Riu Palace Costa Rica is pulled up right by the sea – you can walk down through the grounds, past the pool to the sands. The hotel is flanked by velvety green hills and mountains. Coco Beach, the nearest big resort, is about 20 minutes away by cab.

Key Facilities

- 4 pools 1 kids' pool 6 bars 5 restaurants
- Free Wi-Fi Evening entertainment programme
- Renova Spa*

• Located on Playa de Matapalo beach on Costa Rica's Pacific coast • Next to Diamante Eco Adventure Park which offers wildlife and zip-lining experiences

Transfer time: 40 minutes by coach

All rooms include a balcony or a terrace, free Wi-Fi, air-con and an in-room drinks optic - meaning you'll have your very own branded premium spirits on tap in your room.

Number of rooms: 538

Accessibility

This hotel's generally suitable for those with reduced mobility, but all access needs are different. See the A-Z guide for more details.

OP Your service at this hotel

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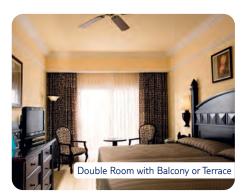




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Riu Guanacaste

PLAYA DE MATAPALO COSTA RICA





10022 reviews



GREEN & FAIR HOTELS This hotel has been certified as sustainable by an independent organisation for complying with the Global Sustainable Tourism Council Criteria. See A-Z for further information.

Pulled right up against the ocean and backed by gentle green mountains, this hotel is in a wonderfully secluded spot. Fitting for Costa Rica, the hotel has an elegant Spanish colonial look and feel - right down to stone plazas, fountains and archways.

The Riu Guanacaste is pitched on the tucked-away shores of Matapalo Beach, perfect if you just want to decamp to the beach each day. But if you do want to get out and about, Diamante Eco Park - a huge animal sanctuary and adventure park – is a fiveminute cab-ride away.

Key Facilities

- 3 pools 1 kids' pool 5 bars 5 restaurants
- \bullet Free Wi-Fi \bullet Kids' club \bullet Evening entertainment programme • Renova spa*

Location

• Located on Matapalo beach on Costa Rica's Pacific coast • 18km from Coco Beach • Next to Diamante Eco Adventure Park offering wildlife and zip-lining

Transfer time: 40 minutes by coach

Rooms

All rooms come with Wi-Fi, air-con, a satellite TV, minibar and a balcony or terrace. They also come with an in-room drinks optic - meaning you'll have locally-branded spirits on tap in your room. Double rooms have the option to come with a courtyard view, or you can upgrade further to a sea view. Or, you can splash out on a spacious sea-view suite.

Number of rooms: 701

Accessibility

This hotel's generally suitable for those with reduced mobility, but all access needs are different. See the A-Z guide for more details.



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View online

Dreams Las Mareas Costa Rica

EL JOBO COSTA RICA







GREEN & FAIR HOTELS This hotel has been certified as sustainable by an independent organisation for complying with the Global Sustainable Tourism Council Criteria. See A-Z for further information.

'Contemporary' and 'stylish' - that's what the architect had in mind when designing the Dreams Las Mareas Costa Rica. Everything from the rooms and restaurants to the lake-style pools and spa looks the part.

In terms of location, the hotel's set on a golden swathe of private beach, cocooned by mountains and jungle. As such, it's got an off-the-beaten track feel, making it an ideal place to switch on holiday mode.

Key Facilities

- 3 pools 1 kids' pool 8 bars
- 9 restaurants Free Wi-Fi 'Beach Olympics' competitions . Cooking and cocktail classes • Dance lessons

- Core Zone teens club Explorer's club for kids' • Theme nights and parties
- Weekly beach party Dreams Spa*

Location

• Set on El Jobo beach • Surrounded by forests and mountains

Transfer time: 90 minutes by coach

Number of rooms: 447

Your service at this hotel Holidays here come with 24/7 support on the TUI app and by phone



Board Options

All Inclusive



Wyndham Esplendor Tamarindo













1.0/5 Based on 1339 reviews

Overlooking the sea, this place is designed for relaxation. You can go for a dip in the pool and sip a cocktail on the sun terrace. Alternatively, soak up the ocean views from the comfort of your own room, or pamper yourself at the nearby spa.

If you fancy a change of scene, take the shuttle bus* to Langosta Beach Club, where you'll have exclusive access to the pool and seafront restaurant. When you want to explore further, the hotel operates a free bus to the centre of Tamarindo.

Key Facilities

• 1 pool • 1 bar • 1 restaurant • Free Wi-Fi • Kushala Spa*



Location

• Located on a hill • Close to resort centre • Free shuttle bus service

Transfer time: 75 minutes by coach

Number of rooms: 104

Your service at this hotel Holidays here come with **24/7 support** on the TUI app and by phone



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View online



Board Options

• Bed & Breakfast • Half Board



Costa Rica Grand Tour

• Rincon de la Vieja • Mistico Arenal • Tortugero • San Jose

Highlights

- Try fast-paced river tubing
- Soak in natural hot springs
- See wildlife on a canal cruise

MAP KEY

Overnight location Attraction



This Handcrafted trip of two halves takes you from the Pacific to the Atlantic Coast. En route, you'll be treated to sights of Costa Rica's volcanoes, hot springs, jungles and eye-popping animal and plant life.

DAY 1. FLY TO COSTA RICA

After you've landed in Costa Rica, you'll be driven to your hotel in Rincon de la Vieja.

DAY 2. HORSE-RIDING AND RIVER TUBING

This activity-packed day ticks off sunrise scenes, horse-riding and river tubing. Once you arrive in Arenal, you'll have free time in the afternoon.

Meals: Breakfast

DAY 3. VOLCANOES AND HOT SPRINGS IN ARENAL

Today's full to the rafters with activities. We're talking traditional farms, rainforest exploring and soaking in hot springs.

Meals: Breakfast

DAY 4. WILDLIFE-SPOTTING IN THE RAINFOREST

You'll spend the morning making your way to Sarapiqui. When you arrive, you'll head out on a wildlife walk through the jungle.

Meals: Breakfast, Lunch, Dinner

DAY 5. TURTLES AND TRADITIONAL TOWNS

After breakfast, you'll spend the morning travelling to Costa Rica's Caribbean coast. When you arrive, you'll take a tour of Tortuguero.

Meals: Breakfast, Lunch, Dinner

DAY 6. NATURE CRUISE THROUGH TORTUGUERO'S CANALS

You'll explore the winding canals of Tortuguero by boat today. In the afternoon, you'll have free rein to do whatever you like.

Meals: Breakfast, Lunch, Dinner

DAY 7. FREE DAY IN SAN JOSE

You'll head for the capital, San Jose, in the morning. When you arrive, you'll have free time to explore the city under your own steam.

Meals: Breakfast, Lunch

DAY 8. CITY TOUR AND GOODBYE, COSTA RICA

You'll head to the airport today, after a city tour and fresh fruit stop-off. Or, you can add a Multi-Destination beach stay in Guanacaste to the end of your tour.

Meals: Breakfast

DAY 9. HELLO, HOME

You'll land back in the UK today following your overnight flight.

Click the button below for the latest prices.

Tour duration: 9 days

Price includes

Flights

Transport

(iii) Hotels

Split between 5 x hotels of a 3* standard. You'll stay at the following or similar: Hacienda Guachipelin on day 1, Tilajari Hotel on days 2-3, La Quinta Lodge on day 4, Pachira Lodge on days 5-6 and Presidente Hotel on day 7.

Meals

7 x Breakfasts, 4 x Lunches and 3 x Dinner

⚠ Local English-speaking guides

Max group size: 25

Need to know

Tour pace: Active

Best for: Nature

2024-25 Dates: Year-round

UK departure day: Wednesday

For up-to-date entry requirements, check the FCDO's website.

Minimum age for tour: 12 years



Riu Palace Costa Rica, Guanacaste

EXTEND YOUR STAY

Extend your stay in the sun in your pick of one of our many relaxing TUI hotels.

See website for details.

Ready to find out more?

VIEW ONLINE

Or call 0203 451 2688*

Adventure tour

2 nights

Costa Rica's all about adventure and the great outdoors. And this tour – available in Winter 2024 – delivers on both counts. From hikes through jungles to tubing down rapids, and zip-ling over treetrops to volcano treks, this two-night taster reveals Costa Rica's wild side.



YOU'LL LOVE

- Hiking through a national park
- Tackling white-water rapids
- Horse riding in a forest

団 HOTELS

2 nights in 1 hotel of a 4* standard

MEALS

2 breakfasts & 1 lunch

FOR TOTAL MULTI-DESTINATION PRICE SEE WFRSITF**

Cloud forest tour 4 nights

From lake trips through to thermal springs, this tour lines up some memorable moments. But the star attraction is the Monteverde Cloud Forest – a mist-cloaked jungle high in the mountains.



YOU'LL LOVE

- Zip-lining through the forest
- Bird watching in Los Chiles
- Snapping pictures of Arenal Volcano

団 HOTELS

4 nights in 2 hotels of a 4* standard

Y4 MEALS

4 breakfasts & 1 lunch

FOR TOTAL MULTI-DESTINATION PRICE SEE WERSITE**

^{**}Prices shown are a guide only and apply to selected departures. All prices can go up or down, please check price at time of booking. Prices will vary depending on occupancy. Flight supplements, room supplements and age restrictions may apply. See A-Z at the back of the brochure for more information on Prices and Supplements.

Jamaica













PRE-BOOKABLE EXPERIENCES – all of our experiences are available to book in advance at tui.co.uk/things-to-do

Incredible beaches and a feel-good vibe are just a couple of things you can look forward to on a holiday to Jamaica.

CARIBBEAN GOOD LOOKS

All the Caribbean stereotypes are present and correct in Jamaica. Along the coast, you've got white sands fringed by palms, and ramshackle beach bars serving up jerk chicken to Bob Marley beats. Inland, meanwhile, hidden waterfalls, banana plantations and soaring mountains vie for your attention. Best of all, the scenery is served up alongside Jamaica's famous take-it-easy vibe. And, with the mercury hovering around the 30s for most of the year, it's always a good time to visit Jamaica.

POPULAR RESORTS

The main resorts are Montego Bay, Ocho Rios and Negril. In these towns, beachfront hotels sit shoulder-to-shoulder with reggae bars and bric-a-brac huts. Negril boasts one of the best beaches in Jamaica – Seven Mile Beach. As the name suggests, its size means it's never tricky to find a good sunbathing spot. There are hotels $\dot{\mbox{\sc s}}$ here with 24-hour All Inclusive, too - Riu Negril and Riu Palace Tropical Bay.

MORE SECLUDED SPOTS

A sleepier scene comes courtesy of Lucea and Runaway Bay. Here, you'll find untouched beaches and a snail-like pace. Lucea lines up no fewer than three toothpaste-white strips of sand, plus a castle, a courthouse and a Saturday market. Runaway Bay has its own collection of pearly beaches, plus plenty of nods to the King of Reggae, Bob Marley. Then there's Trelawny – this serene northern region's known for its Georgian buildings, and it's part of a protected area of biodiversity.

PLENTY OF HISTORY

The island's got its fair share of history, too, thanks to age-old mansions and 18th-century plantations. Rose Hall in Montego Bay is case in point. Then there's Kingston, the island's capital.

DEPARTURE TAX

You won't have to worry about saving the last of your currency to pay departure tax, as we're including the cost in the price of your holiday





AVERAGE TEMPERATURE

Jan	Feb	Mar	Apr	May	Jun
29°C	30°C	30°C	31°C	32°C	33°C
Jul	Aug	Sep	Oct	Nov	Dec
33°C	33°C	33°C	32°C	31°C	30°C

AT A GLANCE

- Climb to the top of Dunn's River Falls
- Enjoy a guided tour of an old sugar plantation
- Tick off sights and museums in Kingston





DESTINATION AIRPORT

Montego Bay



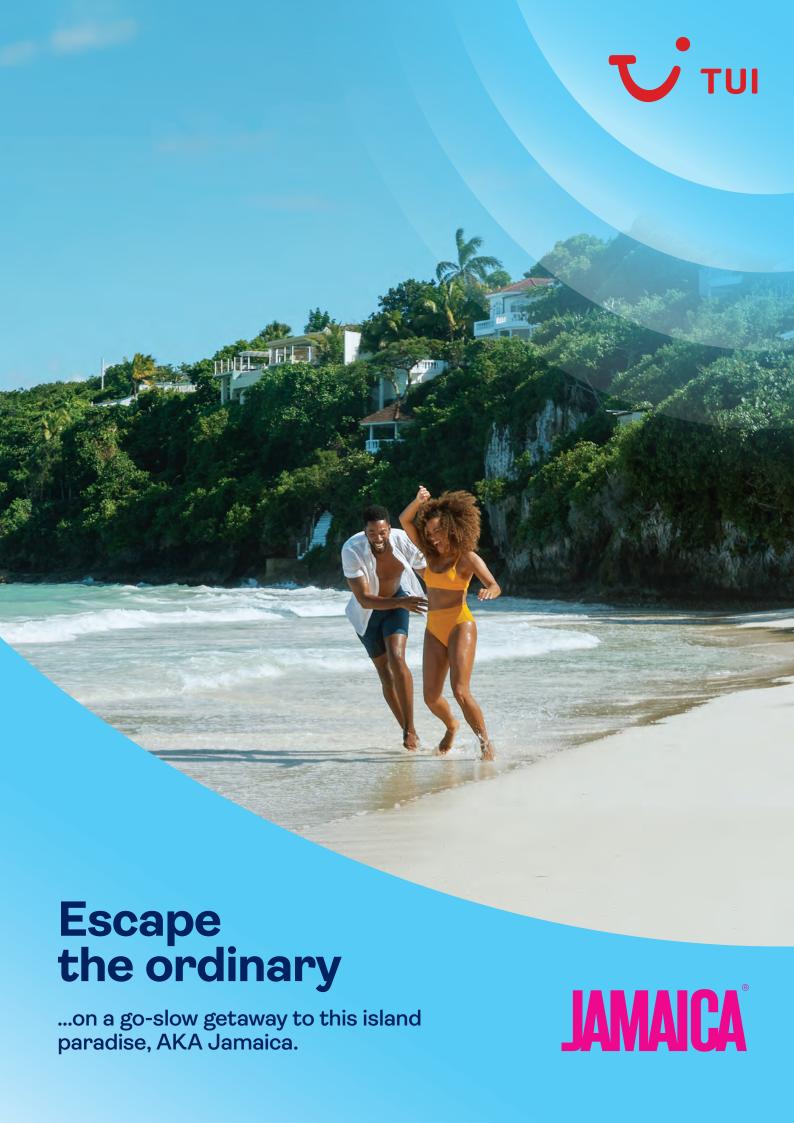
FLYING TIME

10 hours 30 minutes from Gatwick



TRAVEL AWARE - STAYING SAFE & HEALTHY ABROAD

Turn to page 2 to find out more.









Royalton Negril, An Autograph **Collection All-Inclusive Resort**

NEGRIL JAMAICA







GREEN & FAIR HOTELS This hotel has been certified as sustainable by an independent organisation for complying with the Global Sustainable Tourism Council Criteria. See A-Z for further information.

This place leads down to a prime white-sand stretch, where you can hop on boat trips out to the offshore reef. A 15-minute taxi ride, meanwhile, gets you to the restaurants and bars of Negril's West End.

As you'd expect, the rooms and facilities will be as modern as they come. You'll also find signature Royalton touches, like dual rainfall showers, 24-hour room service and reservation-free dining.

Key Facilities

- 2 pools 1 kids' pool 7 bars 7 restaurants
- A la carte dining Free Wi-Fi Daytime activity programme • Hangout teens club • Kids' club
- Evening entertainment programme Royal Spa*

• On a cove by Seven-Mile Beach • 15-minute drive to Negril's West End • 72.3km to the airport

Transfer time: 120 minutes by coach

Rooms

All rooms have a bathroom with dual rain showers, $\mathsf{DreamBed}^{\mathsf{TM}} \ \mathsf{exclusively} \ \mathsf{designed} \ \mathsf{for} \ \mathsf{Royalton}$ Luxury Resorts and 24-hour room service. Upgrade to Diamond Club™ and receive benefits such as an exclusive beach area with butler service, à la carte restaurants and a bar area and a relax area at the Diamond Club pool.

Number of rooms: 407

Your service at this hotel Holidays here come with our Hotel rep + 24/7 support on the TUI app and by phone





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Hideaway at Royalton Negril, An **Autograph Collection All-Inclusive** Resort - Adults Only



NEGRIL JAMAICA





4.5/5 Based on 3366 reviews

The Hideaway is an adults-only section that's tucked within the grounds of the Royalton Negril Hotel. This means, as well as it being a child-free environment, you'll be able to use all the facilities at the Royalton Negril.

Rooms here are luxurious and modern - state-ofthe-art DreamBedsTM, rain showers and Bluetooth sound systems come as standard. Outside, the white-sand Seven Mile Beach is just footsteps away.

Key Facilities

- 1 pool 8 bars 9 restaurants A la carte dining
- Free Wi-Fi Evening entertainment programme
- Royal Spa*

Location

• Located on a cove by Seven Mile Beach

Transfer time: 140 minutes by coach

All rooms here come with a rain shower, a DreamBed™ exclusively designed for Royalton Luxury Resorts, 24-hour room service and a balcony or terrace. Upgrade to **Diamond Club™** for benefits such as an exclusive beach area with butler service, a la carte restaurants and a bar area and relax area at the Diamond Club pool.

Number of rooms: 140

Your service at this hotel

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Luxury Junior Suite



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Riu Negril

NEGRIL JAMAICA







11111 100 000 000 4.0/5 Based on 8213 reviews



GREEN & FAIR HOTELS This hotel has been certified as sustainable by an independent organisation for complying with the Global Sustainable Tourism Council Criteria. See A-Z for further information.

Riu Negril blends all the classic RIU calling cards like lots of dining options and great entertainment with authentic Jamaican touches, like jerk barbecues on the beach and steel drums music performances. You can look forward to 24-hour All Inclusive and direct access to a beautiful, white-sand beach.

This sweeping property's laid out like a mini-village. Within the grounds, you'll find three pools, including an adults-only option with a swim-up bar, as well as a mini slide pool for children. Five restaurants serve up steak through to Asian fare. There's also watersports, a kids' club, a spa and evening shows.

Key Facilities

- 3 pools 1 kids' pool 5 bars 5 restaurants
- Free Wi-Fi Riu Fun4All sports and entertainment programme • RiuLand Kids' Club • Evening entertainment programme • Live shows • Spa*

Location

- On Bloody Bay Beach 70.2km to the airport
- 91.8km to YS Falls

Transfer time: 110 minutes by coach

Double rooms and junior suites have air conditioning, satellite TV, Wi-Fi and a minibar. All rooms at this hotel also come with an in-room drinks optic meaning you'll have your very own locally-branded spirits on tap in your room.

Number of rooms: 420

Accessibility

This hotel's generally suitable for those with reduced mobility, but all access needs are different. See the A-Z guide for more details.

Your service at this hotel Holidays here come with our **Hotel rep + 24/7** support on the TUI app and by phone





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Riu Palace Tropical Bay

NEGRIL JAMAICA





1111111 (10)00 (10)00 (4.0/5 Based on 7884 reviews



GREEN & FAIR HOTELS This hotel has been certified as sustainable by an independent organisation for complying with the Global Sustainable Tourism Council Criteria. See A-Z for further information.

This place edges the silky-smooth, white sands of Bloody Bay Beach and comes cloaked in jungle-like greenery.

The hotel lives up to its five-star credentials, thanks to touches like pools with in-water loungers and spacious suites with 24-hour room service.

Key Facilities

- 3 pools 1 kids' pool 6 bars 5 restaurants
- Free Wi-Fi Daytime activity programme
- RiuLand Kids' Club Evening entertainment programme • Spa*

Location

• On Bloody Bay Beach in the Negril area • 6km to craft market • 7km to Negril centre • 77km to Montego Bay airport

Transfer time: 110 minutes by coach

There's a choice of junior suites or even more spacious suites here. They all come with a balcony or a terrace, free Wi-Fi and air-con. All rooms also come with an in-room drinks optic – meaning you'll have your very own branded premium spirits on tap in your room. The drinks can vary, but usually include brands such as Smirnoff, Bacardi and Jose Cuervo.

Number of rooms: 452

Your service at this hotel

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Deluxe Double Room with Garden View and Balcony

Couples Negril

NEGRIL JAMAICA











GREEN & FAIR HOTELS This hotel has been certified as sustainable by an independent organisation for complying with the Global Sustainable Tourism Council Criteria. See A-Z for further information.

This hotel's geared up for romantic breaks. You'll find it along a secluded strip of pillow-soft sand. Here, you can kick back on a couple-sized sunbed, then tuck in to a meal of fresh lobster during a beachfront, candlelit dinner*.

The spa deserves a shout out, too. It lines up a hefty list of organic massages, manis and pedis, as well as facials and body treatments.

Key Facilities

- 2 pools 5 bars 5 restaurants A la carte dining
- The Oasis Spa*

Location

- Beachfront location About 8km to Negril
- 12km to Negril Hills Golf Club

Transfer time: 90 minutes by taxi

Rooms here at the Couples Negril all come with a private, outdoor space - either a balcony or a terrace, depending on your room type. All rooms feature a king-sized bed, air-conditioning, a minibar and a flat-screen TV. Deluxe double rooms, garden-view suites and beachfront suites are all available.

Number of rooms: 234, including 18 suites

Your service at this hotel Holidays here come with 24/7 support on the TUI app and by phone





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Premium Suite With Limited Sea View And Balcony or Terrace



Azul Beach Resort Negril by Karisma

NEGRIL JAMAICA

This place has a prized place on Negril's renowned Seven Mile Beach. Here, chic daybeds and massage cabanas decorate the sands.

There's no shortage of restaurants here. They tick off everything from Italian to Thai cuisine. There's also a just-for-adults rum bar. In fact, there's a whole adults-only section dedicated to those seeking seclusion.

Key Facilities

- 6 pools 1 kids' pool 9 bars 9 restaurants
- Free Wi-Fi Daytime activity programme Azulitos Playhouse Evening entertainment programme
- Vassa Spa*

Location

- Located on Negril's renowned Seven Mile Beach • 10-minute drive to the centre of Negril
- 13-minute drive to Negril Hills Golf Club*

Transfer time: 150 minutes by coach

Rooms

Split into three sections, the main area includes standard, swim-ups and family rooms. The adult-area rooms are located in their own section of the hotel with added benefits like an adults-only swimming pool with swim-up bar. Premium area suites come with a pillow menu. All rooms have a TV or Smart TV, a safe and a minibar

Number of rooms: 283

Your service at this hotel

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Couples Tower Isle

OCHO RIOS JAMAICA



This adults-only hotel's got its own pristine stretch of sand right outside. A swanky spa, four pools and hidden whirlpools all add to the luxurious setting. There's a heap of free activities to take part in, too, from a sunset catamaran cruise to water-skiing lessons, and reef snorkelling.

Caribbean and Jamaican cuisine are on the menu in the three à la carte restaurants. There's also an international buffet, pool grill and a health bar, as well as two swim-up bars and a coffee bar.

Key Facilities

- 4 pools 6 bars 7 restaurants A la carte dining
- Free Wi-Fi Complimentary excursions Evening entertainment programme The Oasis Spa*

Location

 \bullet Beachfront \bullet 8km from Ocho Rios

Transfer time: 120 minutes by coach

Rooms

There's a good variety of choice here. There's doubles rooms, with **deluxe** and **superior** upgrades available. All rooms include a balcony or a terrace, with some offering a full or partial **sea view**. Plus, air-conditioning is provided.

Number of rooms: 226

Your service at this hotel

Holidays here come with **24/7 support on the TUI** app and by phone





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ADULTS











Couples Sans Souci

OCHO RIOS JAMAICA





This luxury hotel is tucked away on top of a rocky outcrop, and looks out over a spotless white beach. The sea views are second to none – and you get to enjoy them whichever room you're staying in.

There are three pools here. And dining is a real pleasure, with options including a gourmet venue and a beach grill. There's also a long list of free activities for you to choose from, too. Try your hand at windsurfing and paddleboarding, or give scuba diving a go.

Key Facilities

• 3 pools • 6 bars • 6 restaurants • A la carte dining • Free Wi-Fi zones • Beach party • Evening entertainment programme • Starlight Gala

• Wandering musicians • Spa*

Location

• 4km to Ocho Rios

Transfer time: 120 minutes by taxi

Rooms

Rooms feature a king size bed, air-conditioning, LCD TV, personalised minibar restocked daily and in-room dining. Deluxe suites with garden view are as standard, each with a king-size bed and sliding doors that lead to out to a private balcony. Ocean suites, beachfront suites and premier suites are also available.

Number of rooms: 150

Your service at this hotel

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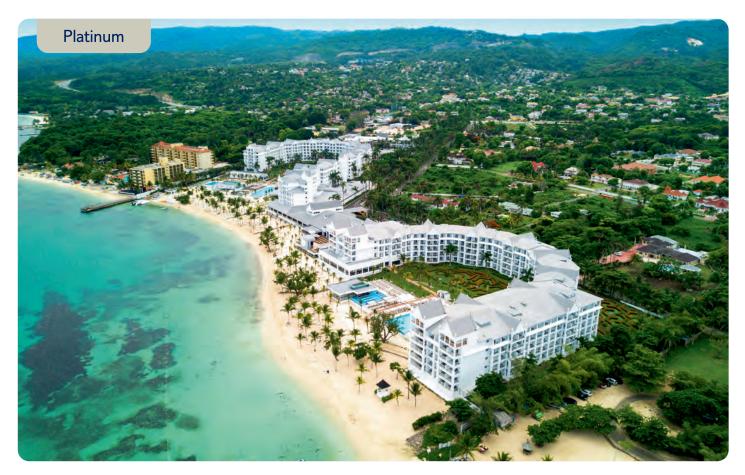


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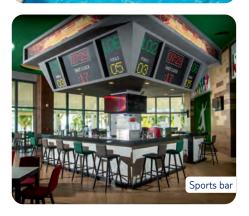
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Riu Ocho Rios

OCHO RIOS JAMAICA

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GREEN & FAIR HOTELS This hotel has been certified as sustainable by an independent organisation for complying with the Global Sustainable Tourism Council Criteria. See A-Z for further information.

This hotel's pulled up alongside the honey-hued sand of Jamaica's northern coastline. Plus, it's less than a 10-minute drive from the country's most famous waterfall – the Dunn's River Falls.

A handful of eateries and pools are on the cards here. What's more, younger guests will be able to let loose in the kids' club.

Key Facilities

- 5 pools 1 kids' pool 6 bars 5 restaurants
- \bullet A la carte dining \bullet Free Wi-Fi \bullet RiuLand Kids' Club
- Evening entertainment programme Renova Spa*

Location

On the beachfront • Facing the sandy shoreline of Ocho Rios • Next to Dunns River • Nearest shopping centre is 4km away

Transfer time: 120 minutes by coach

Pools

Five pools are dotted around the hotel's garden-filled grounds, two of which are adults-only and come with swim-up bars. A smaller pool is on hand for children to paddle in, too, along with a slide-filled splash park.

Entertainment

Music and dance shows are the norm in the evening. Elsewhere, teens can unwind in the Riu4U Club. It comes with a mini-football table and a chilled-out video game area.

Health & Beauty

There's a long list of massages* to choose from in the upgraded spa, and you can treat yourself to a makeover* in the beauty salon.

Number of rooms: 901

Accessibility

This hotel's generally suitable for those with reduced mobility, but all access needs are different. See the A-Z guide for more details.

Oo Your service at this hotel

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Your room

All rooms at this hotel come with an in-room drinks optic – meaning you'll have your very own locally-branded spirits on tap in your room. They'll also have satellite TV, Wi-Fi and a minibar.





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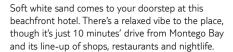
MONTEGO BAY JAMAICA







GREEN & FAIR HOTELS This hotel has been certified as sustainable by an independent organisation for complying with the Global Sustainable Tourism Council Criteria. See A-Z for further information.



The hotel sits between the Riu Montego Bay and Riu Reggae and, as such, you can move between the three for bars and restaurants. When it comes to the huge pool, though, you'll probably want to stay put.

Key Facilities

- 2 pools 3 bars 5 restaurants A la carte dining
- Free Wi-Fi Daytime activity programme Evening entertainment programme • Renova spa*

Location

•Beachfront • 5km to the airport • 8.1km to the Montego Bay

Transfer time: 10 minutes by taxi

Rooms

All rooms here have Wi-Fi, air-con and a hydromassage bath in the bathroom. They all come with an in-room drinks optic - meaning you'll have your very own branded spirits on tap in your room. The drinks can vary, but usually include brands such as Smirnoff, Bacardi and Jose Cuervo.

Number of rooms: 288

Accessibility

This hotel's generally suitable for those with reduced mobility, but all access needs are different. See the A-Z guide for more details.



O Your service at this hotel

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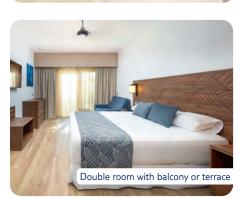
*Extra charge













Riu Montego Bay

MONTEGO BAY JAMAICA





GREEN & FAIR HOTELS This hotel has been certified as sustainable by an independent organisation for complying with the Global Sustainable Tourism Council Criteria. See A-Z for further information.

The Riu Montego Bay is fronted by a white ribbon of sand and shrouded in tropical palm gardens. Although it feels tucked-away, it's only a 10-minute drive to the town centre.

This hotel has plenty of luxurious touches. Four of the five pools are accessorised with sunken sunloungers and one of them comes with a swim-up bar. A clutch of restaurants give you plenty to pick from at mealtimes.

Key Facilities

- 5 pools 4 bars 5 restaurants A la carte dining
- Free Wi-Fi Daytime activity programme Evening entertainment programme • Renova Spa*

Location

• On the beach • 2.7km to the airport • 4.5km to Montego Bay

Transfer time: 25 minutes by coach

Rooms

Rooms here come with air-con, satellite TV, and a balcony or terrace. Limited sea-view rooms and the more spacious suites are available as upgrades - the suites come with a lounge area. All rooms at this hotel come with an in-room drinks optic - meaning you'll have your very own locally-branded spirits on tap in your room.

Number of rooms: 826

Accessibility

This hotel's generally suitable for those with reduced mobility, but all access needs are different. See the A-Z guide for more details.

Your service at this hotel

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Secrets Wild Orchid Montego Bay

MONTEGO BAY JAMAICA





GREEN & FAIR HOTELS This hotel has been certified as sustainable by an independent organisation for complying with the Global Sustainable Tourism Council Criteria. See A-Z for further information.

This place is pinned to a creamy-white stretch of sand on the Montego Bay peninsula. There's a scattering of bars and restaurants close to hand, but otherwise it's got that away-from-it-all feel.

There are nine restaurants here — foodies give a big thumbs up to the Barefoot Grill and the Blue Mountain Jamaican place. You've got lots of watersports at your fingertips, too, as well as a pair of pools.

Key Facilities

- 2 pools 9 bars 10 restaurants A la carte dining Free Wi-Fi Daytime activity programme
- Evening entertainment programme Spa*

Location

• On the beach • 5km from Montego Bay Marine Park • 3km to Fair View Retail Park Transfer time: 30 minutes by coach

Rooms

All suites come with air-con, Wi-Fi, a TV, safe and a balcony or terrace. You'll also get 24-hour room service and a stocked minibar. Upgrade to a club preferred junior suite for access to an exclusive lounge, special concierge service and all facilities over at the nearby Breathless Montego Bay. Swim-up club preferred junior suites are also available.

Number of rooms: 350

Your service at this hotel
Holidays here come with our Hotel rep + 24/7
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View online

ADULTS











Secrets St James Montego Bay

MONTEGO BAY JAMAICA









GREEN & FAIR HOTELS This hotel has been certified as sustainable by an independent organisation for complying with the Global Sustainable Tourism Council Criteria. See A-Z for further information.

This high-end, adults-only retreat has won awards from the likes of TripAdvisor and Condé Nast Traveler. Its setting will certainly have helped – it's on a quiet peninsula, with over half a mile of private beach.

The plus points extend way beyond the tropical setting. There's a huge pool, a host of gourmet restaurants, and Junior Suites come as standard. A world-class spa rounds things off with a flourish, and you can also make the most of what the neighbouring Secrets Wild Orchid Montego Bay has to offer.

Key Facilities

- 2 pools 9 bars 10 restaurants A la carte dining • Free Wi-Fi • Daytime activity programme
- Evening entertainment programme Secrets Spa by Pevonia®*

Location

• Beachfront location • Resort centre with shops, bar, restaurants and nightclub, 7km • Montego Bay Marine Park, 4.4km • Aqua Sol Theme Park, 4.8km • Walter Fletcher Beach, 4.8km • Doctor's Cave Beach, 5.7km • Golf course, 16km

ADULTS

Transfer time: 30 minutes by coach

Rooms

Suites are spacious and modern with flatscreen TV, alarm clock with MP3 docking station, bathroom with whirlpool, bathrobe and slippers - plus you'll also have a balcony. If you'd like to upgrade, choose a Preferred Club junior suite which comes with some impressive extra services.

Number of rooms: 350

Your service at this hotel

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Royal Decameron Club Caribbean

RUNAWAY BAY JAMAICA



Everything here revolves around sea views. The pool faces up to the waterfront, and there's a bar perched on a jetty that pokes out from the shoreline. Chaletstyle rooms pepper the edge of the bay, too.

This place has bagged itself a beachfront spot in peaceful Runaway Bay. It's a short stroll away from the main town, where you'll find plenty of bars and restaurants, too.

Key Facilities

- 2 pools 5 bars 3 restaurants A la carte dining • Wi-Fi* • Reggae dance lessons • Kids' club
- Evening entertainment programme

Location

• 19.8km to Dunn's River Falls • 25.5km to Cool Blue Hole Ocho Rios • 73.9km to the airport

Transfer time: 100 minutes by coach

Rooms

All rooms here come complete with air-conditioning, a TV and a balcony or terrace. Cottages come with a garden view, or you can upgrade to a sea view for a little extra. One-bedroom villas are also avaiable, as well as suites with a mountain view.

Number of rooms: 231

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Royalton Blue Waters Montego Bay, An Autograph Collection All-Inclusive Resort

TRELAWNY JAMAICA







GREEN & FAIR HOTELS This hotel has been certified as sustainable by an independent organisation for complying with the Global Sustainable Tourism Council Criteria. See A-Z for further information.

The Royalton Blue Waters Montego Bay is pulled up along a wafer-coloured beach On Jamaica's northern coast. A lazy river snakes around the grounds, and there's a slide-filled waterpark slotted in between the hotel and its adults-only sister spot next door.

The hotel's dining scene is headed up by an international buffet place, and there's a steakhouse and a Jamaican jerk hut to go for, too. Adults can head to the Italian à la carte at the Hideaway Royalton Blue Waters next door. And, if you're feeling plush, you can upgrade to a Diamond Club™ room which gets you exclusive access to a beachside bar and a lounge

Key Facilities

- 2 pools 1 kids' pool 8 bars 9 restaurants
- A la carte dining Free Wi-Fi Daytime activity programme • Kids' club • Evening entertainment programme

• On the beach • 15 minutes from Falmouth

Transfer time: 50 minutes by coach

Rooms

Junior Suites come complete with a whirlpool bath, a rain shower, and feature a DreamBed™ exclusively designed for Royalton Luxury Resorts. You'll get aircon, TV and an audio station. Upgrade to **Diamond** Club™ for added benefits like, exclusive beach area, VIP Lounge, personalized check-in/out, in-room luxury amenities and discount on spa treatments.

Number of rooms: 228

Your service at this hotel

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Hideaway at Royalton Blue Waters

TRELAWNY JAMAICA

11111 1100 1000 1.0/5 Based on 331 reviews

The Hideaway at Royalton Blue Waters comes with stacks of dining options – you've got 11 restaurants across the two hotels including a teppanyaki spot, a jerk hut and a steakhouse. The latter – along with five others – are located in the other side of the hotel, so they're not just for adults.

If you're feeling fancy, you can upgrade to a Diamond Club™ room. It comes with loads of extras, like a butler service and an exclusive beach area. Plus you'll bag access to the Diamond Club™ Lounge, where you can pick up premium drinks and afternoon snacks.

Key Facilities

- 2 pools 6 bars 11 restaurants A la carte dining Free Wi-Fi Daytime activity programme
- Evening entertainment programme Spa*

Location

• On a private sandy beach • 5km to the historic town of Falmouth • 31km to Downtown Montego Bay

Transfer time: 50 minutes by coach

Rooms

All rooms here come complete with a rain shower and feature DreamBed™ exclusively designed for Royalton Luxury Resorts. You'll get air-con, a TV and a Bluetooth audio station. Upgrade to the **Diamond Club™** for added benefits like, exclusive beach area, VIP Lounge, personalized check-in/out and 10% discount on spa treatments and hair care.

Number of rooms: 352

Your service at this hotel
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support on the TUI app and by phone





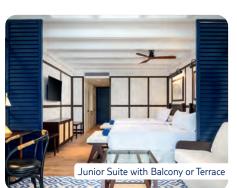
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Ocean Coral Spring

TRELAWNY JAMAICA





GREEN & FAIR HOTELS This hotel has been certified as sustainable by an independent organisation for complying with the Global Sustainable Tourism Council Criteria. See A-Z for further information.

There are seven themed restaurants and a vast lagoon-style pool on the line-up here. Plus, you'll find tennis courts, a bowling alley, and a swish spa.

Kids won't know where to start here, with a hotel-run kids' club, a packed entertainment programme and a games room for teens. A scuba diving centre* offers PADI-certified diving courses at sea, too.

Key Facilities

- 2 pools 1 kids' pool 9 bars 8 restaurants
- Free Wi-Fi Daytime activity programme
- Daisy Club Teen Club Evening entertainment programme • Despacio Spa*

• Beachfront location • 11km to Falmouth city

Transfer time: 60 minutes by coach

All rooms here come with a balcony or terrace, TV with international channels, and a minibar. If you book a Privilege Junior Suite, you'll have extras like a welcome gift and a bottle of wine on arrival, an Espresso® coffee machine, a pillow menu, access to the Privilege Lounge and Privilege beach are with a drinks service and 24-hour room service.

Number of rooms: 513

On Your service at this hotel

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Riu Palace Aquarelle

TRELAWNY JAMAICA

This is a brand new property – so no TripAdvisor rating exists for it yet.

This luxury hotel's going to have a lengthy list of facilities in its jam-packed locker. Four pools, a waterpark and a kids' pool will sort out the swimmers, while five restaurants and five bars will take care of rumbling stomachs and dry throats. And those are just the starting points.

Entertainment for adults and kids will be on the cards day and night, and before we forget - the hotel's pulled right up to an ice-white sandy beach.

Key Facilities

- 4 pools 1 kids' pool 5 bars 5 restaurants
- Free Wi-Fi Daytime activity programme
- Daytime activity programme RiuLand , Kids' club
- Evening entertainment programme Renova Spa

- Beachfront plot 6km from Falmouth downtown
- 40km from Montego Bay

Transfer time: 45 minutes by coach

Rooms

Riu Palace Aquarelle has **suites** - which dependent on your choice, can sleep up to 4 guests and you can upgrade to **swim-up**. For parties of five, there are **2** bedroom family rooms available, too. All room types will have a Satellite TV, free Wi-Fi, an in-room safe, a coffee maker, plus a minibar and liquor dispenser. And there's 24-hour in-room dining*, too.

Number of rooms: 753

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Bahia Principe Grand Jamaica

RUNAWAY BAY JAMAICA

11111 3.5/5 Based on 15074 reviews







GREEN & FAIR HOTELS This hotel has been certified as sustainable by an independent organisation for complying with the Global Sustainable Tourism Council Criteria. See A-Z for further information.

This hotel is on a private 800-metre beach, where you can sometimes spot nesting turtles on the sand. Inside, all rooms are junior suites with hydro massage tubs, and nearly all have sea views.

The pool scene is made up of three joined-up lakestyle pools. And for dinner, the steakhouse stands out. The hotel even has its own shopping and leisure centre, with boutiques, bars and a disco.

Key Facilities

- 3 pools 1 kids' pool 10 bars 7 restaurants
- A la carte dining Free Wi-Fi Daytime activity programme • Kids' club • Evening entertainment programme* • Spa*

Location

- 2km to resort centre 2km to Green Grotto Caves
- 16km to Dunn's River Falls 25km to Ocho Rios

Transfer time: 85 minutes by coach

Rooms

Junior Suites have a shower, air-conditioning and free Wi-Fi. For a little extra, you can upgrade to an Oceanfront Junior Suite or a Premium Junior Suite.

Number of rooms: 839

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Dominican Republic - Punta Cana













PRE-BOOKABLE EXPERIENCES – all of our experiences are available to book in advance at tui.co.uk/things-to-do

World-class beaches, desert islands and historical towns are part and parcel of Punta Cana holidays.

THE COCONUT COAST

The sun, sea and sand on the Dominican Republic's eastern edge are rated among the best in the world. More than 50 miles of whitesand coast runs from Bavaro to Uvero and beyond. And most of it's backed by coconutbearing palm trees — earning this region the title of the Coconut Coast. Just so you know, the beaches on this stretch of coastline sometimes experience increased levels of seaweed — called sargassum. It's influenced by the weather and ocean currents. If your hotel's affected, the staff will do everything they can to clear it.

AMPLE SUPPLY OF ACTIVITIES

In between learning how to surf and scuba diving around coral reefs and shipwrecks, you'll find plenty of things to do on land, as well. Punta Cana's home to over a dozen golf courses, some of which have been designed by Jack Nicklaus, one of the best golfers of all time. And if the countryside's more your scene, head into the rainforest on a guided buggy tour. Or, whizz through the tree canopy on a zip line.

HISTORIC HIGUEY

In its heyday, over 500 years ago, the town of Higuey was visited by famous explorers like Christopher Columbus and Juan Ponce de León. Today, it's a popular daytripping spot for culture vultures. The town's standout attraction's the Basilica of La Altagracia, a concrete cathedral that was built in 1970. It's in the centre of town, next to a museum that's filled with religious paintings. The rest of Higuey's scattered with family-run souvenir shops, where you can buy amber jewellery and little dolls made out of red clay.



DEPARTURE TAXYou won't have to worry about saving the last of your currency to pay departure tax, as we're including the cost in the price of your holiday.





AVERAGE TEMPERATURE

Jan	Feb	Mar	Apr	May 31°C	Jun
30°C	30°C	30°C	31°C		32°C
Jul	Aug	Sep	Oct 32°C	Nov	Dec
32°C	32°C	32°C		31°C	30°C

AT A GLANCE

- Soak up some sun on a white-sand beach
- Zip line through the rainforest near Bavaro
- Treat yourself to a shopping spree in Higuey





DESTINATION AIRPORT

Punta Cana (PUJ)



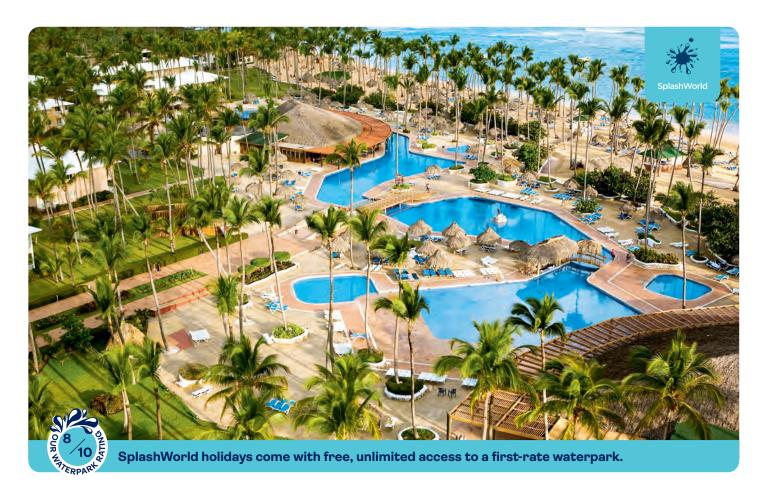
FLYING TIME

9 hours 15 minutes from Gatwick



TRAVEL AWARE - STAYING SAFE & HEALTHY ABROAD

Turn to page 2 to find out more.





Double Room with Balcony



Grand Sirenis Punta Cana Resort & Aquagames

UVERO ALTO **DOMINICAN REPUBLIC - PUNTA CANA**

100 100

The Grand Sirenis Punta Cana Resort & Aquagames has bagged itself a spot on the Dominican Republic's eastern coast. And it's a top pick for water babies there's a pool with a swim-up bar just a few metres from the sea.

This place is a real winner when it comes to waterparks. The main tower's 10 metres high and has a couple of chutes, some toboggan slides and a free fall twister. Elsewhere, young'uns have their own splash park, complete with a selection of smaller

Key Facilities

- 2 pools 2 kids' pools 13 bars 9 restaurants
- A la carte dining Free Wi-Fi Daily entertainment programme • Kids' club • Shows • Beauty centre*

Location

• 35.2km to Bavaro Adventure Park • 42.6km to the airport • 55.6km to Scape Park

Transfer time: 70 minutes by coach

Rooms

Double rooms with balcony, or larger double rooms with either a balcony or terrace are bookable, with the latter including a whirlpool bath, too. Secondly, there are family rooms or suites which occupy 4 guests, equipped with either a balcony or terrace. And last but not least, junior suites each with a balcony or terrace.

Number of rooms: 818

On Your service at this hotel

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Ocean El Faro

UVERO ALTO **DOMINICAN REPUBLIC - PUNTA CANA**

Plus O O O 4.5/5 Based on 7238 reviews

A holiday to the Ocean El Faro whisks you to a quiet stretch of beach in the eastern Dominican Republic. It's tucked out the way, but you won't be short of things to do, with nine restaurants, lots of activities and a variety pack of pools at your fingertips. What's more, the All Inclusive runs 24 hours a day.

The sweeping grounds feature an area for families. There's also another area reserved for Privilege guests. Upgrade to this and you'll get some great little extras, like a welcome gift and access to an exclusive restaurant and pool. You can also book to stay at the El Beso at Ocean El Faro, which is a separate part of the complex that's just for adults.

Key Facilities

(44)

Board Options

All Inclusive

• 5 pools • 1 kids' pool • 13 bars • 10 restaurants • A la carte dining • Free Wi-Fi • Daytime activity programme • Kids' club • Evening entertainment programme • Despacio Spa*

Location

• Beachfront hotel

Transfer time: 40 minutes by coach

Rooms

All rooms are kitted out with Wi-Fi, a TV, safe, coffee machine and a minibar*. Junior suites can include a **pool view**, or you can be steps away from the pool with a swim-up junior suite. Or opt for a Privilege junior suite, these include higher speed Wi-Fi, a welcome gift, Nespresso machine, pillow menu, access to the Privilege lounge, restaurant and pool.

Number of rooms: 911

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Dreams Onyx Resort & Spa

UVERO ALTO **DOMINICAN REPUBLIC -PUNTA CANA**









GREEN & FAIR HOTELS This hotel has been certified as sustainable by an independent organisation for complying with the Global Sustainable Tourism Council Criteria. See A-Z for further information.

The Dreams Oynx Resort & Spa is well stocked with things to do. Watersports and beach volleyball are lined up on the neighbouring sands, and there are activity-crammed kids' clubs for tots

If a big restaurant line-up is high on your wishlist, look no further. There are eleven restaurants here, including a beach grill, a French bistro and a carnival-themed buffet place.

Key Facilities

- 5 pools 1 kids' pool 11 bars
- 11 restaurants A la carte dining
- Free Wi-Fi Core Zone Teens Club • Explorer's Club • Evening entertainment programme • Spa*

Location

• Beachfront location • 28km to Bavaro Adventure Park • 22km to a shopping

Transfer time: 70 minutes by coach

Number of rooms: 806

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Board Options

All Inclusive



Secrets Tides Punta Cana

UVERO ALTO PUNTA CANA













Pinned to the sand of Uvero Alto, this adults-only hotel goes above and beyond on food and entertainment. You've got an outdoor theatre and a buzzing nightclub, nine restaurants, and seven bars.

The activities don't fall short, either, and many of them come at no extra cost. We're talking sailing, snorkelling, Spanish language lessons and dance classes. You also get a complimentary scuba diving lesson in one of the pools to give you a taste of underwater adventure.

Key Facilities

• 3 pools • 7 bars • 9 restaurants • A la carte dining • Free Wi-Fi • Evening entertainment programme • Secrets Spa³

Location

• Northeast coast of the Dominican Republic • 6.7km to Río Maimón Natural Park • 41.2km from Punta Cana International Airport

Transfer time: 60 minutes by coach

Number of rooms: 668

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Nickelodeon Hotels & Resorts Punta Cana

UVERO ALTO DOMINICAN REPUBLIC - PUNTA CANA

A stay at the Nickelodeon Hotels & Resorts Punta Cana's like stepping into a real-life cartoon. Famous faces like Spongebob Squarepants, the Teenage Mutant Ninja Turtles and Dora the Explorer roam around the pool-and-garden-filled grounds. And, you can even book to eat breakfast with them*.

The slide-filled waterpark's head-to-toe Nickelodeon, as well. Statues of popular characters are dotted around the water's edge, and there's a giant tipping bucket that dumps green slime on anyone brave enough to stand underneath it.

Key Facilities

- 1 pool 1 kids' pool 5 bars 9 restaurants
- Free Wi-Fi Club Nick Vassa Spa*

Location

• On the beach • 1.5km to Uvero Alto

Transfer time: 70 minutes by coach

Rooms

All suites here come with air-conditioning, a smart TV, safe, minibar and a coffee maker. Upgrade options include swim-up suites and suites with a private terrace and plunge pool.

Number of rooms: 460

Your service at this hotel Holidays here come with 24/7 support on the TUI app and by phone





(44) **Board Options** All Inclusive

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Hard Rock Hotel & Casino Punta Cana BAVARO **DOMINICAN REPUBLIC - PUNTA CANA**

The Hard Rock Hotel & Casino Punta Cana is like a slice of Las Vegas on Caribbean soil. The massive, atrium-style lobby leads off to everything from a giant casino* to a swanky spa that offers musical therapies. There's a beach out the front, and children can join in the fun with cooking and dancing at a hotel-run kids' club.

The food and drink scene is eyebrow-raising. There are 23 bars and 10 restaurants, including an Italian, Asian Fusion and a steakhouse. And the activities tick off tennis, beach football and golf. There's a waterpark with 26 slides, too.

• 11 pools • 3 kids' pools • 23 bars • 10 restaurants • Free Wi-Fi • The Roxity Kids' Club™ • Daytime and Evening entertainment programme • Rock Spa®*

- Location
- Beachfront location

Transfer time: 50 minutes by coach

Rooms

Rooms come with luxuries like 24-hour room service*, a coffee maker, and whirlpool bath and Rock Spa[™] bath products. For a bit extra, you can opt for a Rock Royalty Caribbean Junior Suite with Balcony or Terrace.

Number of rooms: 1882

Your service at this hotel Holidays here come with 24/7 support on the TUI app and by phone





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Dreams Macao Beach Punta CanaBAVARO **DOMINICAN REPUBLIC - PUNTA CANA**

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GREEN & FAIR HOTELS This hotel has been certified as sustainable by an independent organisation for complying with the Global Sustainable Tourism Council Criteria. See A-Z for further information.

This place is planted right on the Dominican Republic's sandy seafront. There's a lot more than sunbathing on the cards here, though – there's a beach bar, volleyball games and tennis to get involved with.

This hotel's full of nice-to-haves. It's got an infinity pool and a lazy river, plus six à la carte restaurants to get your teeth into. A swanky spa and a stylish theatre bar are the cherries on top.

Key Facilities

- 3 pools 1 kids' pool 7 bars 8 restaurants
- A la carte dining Core Zone Teens' Club
- Explorers' Club for Kids Evening entertainment programme Dreams Spa by Pevonia®*

Location

• On Macao Beach

Transfer time: 70 minutes by coach

Rooms

Suites come with either a balcony or terrace, a TV, Wi-Fi, a minibar refreshed daily. Suites come with views of the hotel's tropical gardens, the pool, or the Atlantic Ocean. Upgrade to a **preferred club suite** and you'll get upgraded amenities such as a pillow menu, premium toiletries, and access to a private adults-only pool and restaurant.

Number of rooms: 500

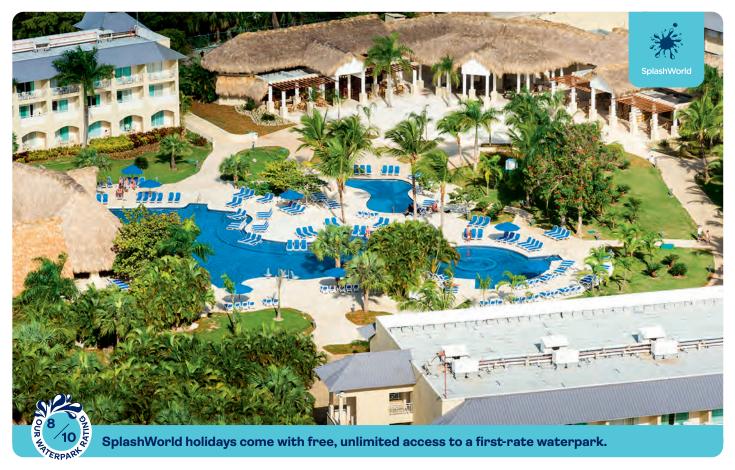
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Onsite waterpark

Royalton Splash Punta Cana, An **Autograph Collection All-Inclusive** Resort

BAVARO DOMINICAN REPUBLIC - PUNTA CANA







This hotel's rooted beside a white-sand beach which is studded with tall palms. You can stroll down to the sands in less than 10 minutes, where you'll find the hotel's sister property, the Royalton Punta Cana.

One of the Caribbean's biggest waterparks steals the limelight here. There are seven restaurants and twelve bars to pick from, too, as well as a casino and The Royal Spa*. Plus, you'll have access to even more at the nearby Royalton Punta Cana.

Key Facilities

- 2 pools 2 kids' pools 12 bars 7 restaurants
- Free Wi-Fi Daytime activity programme Kids' club • Evening entertainment programme • Spa*

- 15.1km to Bavaro Beach 26.6km to the airport
- 220km to Santo Domingo

Transfer time: 50 minutes by coach

Rooms have a minibar and a balcony or terrace, plus extras like an audio dock. For an extra special stay, you can choose a **Diamond Club™ luxury room**

- they have added benefits including access to the private Diamond Club™ lounge, early check-in and late check-out, robes, slippers and an exclusive beach area with a bar.

Number of rooms: 525

Accessibility

This hotel's been surveyed by AccessAble so you can check if it's suitable for your access needs. See the A-Z guide for more details.

On Your service at this hotel

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Royalton Punta Cana, An Autograph Collection All-Inclusive Resort & Casino

BAVARO DOMINICAN REPUBLIC - PUNTA CANA

1111111 (1010) (1010) (1010) (1010) (1010) 4.5/5 Based on 16466 reviews

The main infinity-edge pool sidles up close to the waterfront, so you'll have views of the thatched parasols and palms while you take a dip. The sands turn their attention from sunbathing to entertainment after dark – there are fire shows, DJ sets and choregraphed dance performances by the shoreline

This place shares a lot of its facilities with its sister hotel – the Royalton Splash Punta Cana. Between the two of them there are 12 restaurants, 12 bars and a slide-filled waterpark. Plus, they're only a 10-minute walk apart, and a free shuttle makes that switch even quicker.

Key Facilities

- 2 pools 1 kids' pool 12 bars 12 restaurants
- A la carte dining Free Wi-Fi Kids' club
- Teens' club Evening entertainment programme
- The Royal Spa*

Location

• On the beach • 26.7km to the airport • 39.5km to Scape Park

Transfer time: 50 minutes by coach

Rooms

Rooms here are kitted out with Dreambeds™, a rain shower and Wi-Fi. For extra your luxury double can have a sea view. Or treat yourself to a Diamond Club room and enjoy additional benefits like an exclusive pool and beach area, waiter service and personalised check-in/out.

Number of rooms: 317

Op Your service at this hotel

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All Inclusive

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*Extra charge

Hideaway at Royalton Punta Cana, An Autograph Collection All-Inclusive Resort & Casino - Adults Only



BAVARO DOMINICAN REPUBLIC - PUNTA CANA







11 11 11 11 11 12 13 13 14 15 15 Based on 2970 reviews

This place is the swish adults-only area of the Royalton Punta Cana. As such, you can expect extra benefits like a pool and bar with waiter service and an exclusive beach area.

The hotel borders Bavaro Beach, named one of the world's best by TripAdvisor. When you want to unleash your inner child, you've got free reign of the Royalton Punta Cana and neighbouring Royalton

Key Facilities

- 4 pools 15 bars 12 restaurants Free Wi-Fi
- Spa*

Location

• Located on the beach • 27km from Punta Cana International Airport

Transfer time: 50 minutes by coach

Double rooms sleep up to four. There's the option of luxury double rooms, with balcony or terrace, which include one King or two Queen beds. Diamond Club™ luxury rooms come with the choice of either a limited sea view or swim-up. Newlyweds can opt for a Diamond Club™ luxury honeymoon suite.

Number of rooms: 168

Your service at this hotel

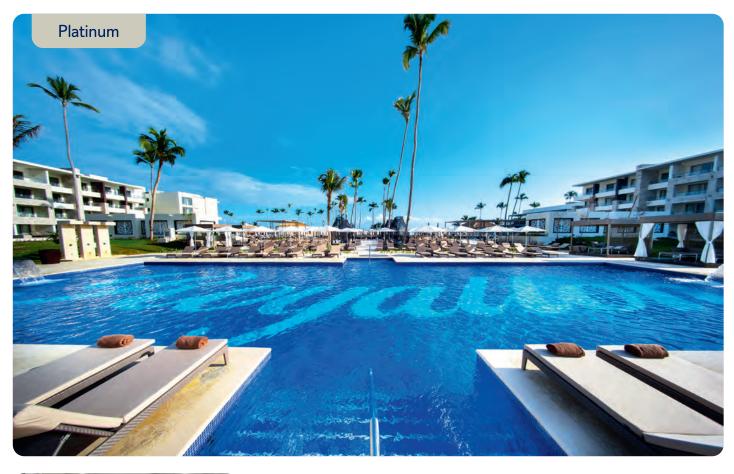
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Royalton Bavaro, An Autograph Collection All-Inclusive Resort & Casino

BAVARO **DOMINICAN REPUBLIC - PUNTA CANA**

11111111 (1011) (1011) (1011) (1011) (1011) (1011) Based on 10966 reviews

This place is set right on a beach, so there's only a pocket of palm trees between you and the latte-coloured sands. To make the most of the location, there's a beachfront bar and a Brazilian restaurant with a seafront terrace.

The rooms feature rainfall showers, and there are six à la carte restaurants to pick from. Outside, a lazy river snakes around the grounds, and you can grab drinks from a swim-up bar. Two pools sort you out with plenty of sunbathing space — one hosts daytime activities, while the other's a quieter affair.

Key Facilities

- 5 pools 1 kids' pool 9 bars 8 restaurants
- Free Wi-Fi Kids' club Casino* The Royal Spa*

Location

 \bullet On the beach \bullet 27.6km to the airport \bullet 40.5km to Scape Park

Transfer time: 50 minutes by coach

Pools

The beachfront pool has a handy swim-up bar built in, and there's a lazy river which weaves its way around the outdoor terrace. A second, quieter pool sits right next to it.

Entertainment

Games of slots, roulette and blackjack are all on the cards at the casino*. You can watch live musicians and shows every night in the open-air amphitheatre.

Health & Beauty

The Royal Spa features a hydrotherapy circuit*, and a treatment menu that includes massages*, manicures*, pedicures* and facials*.

Number of rooms: 730

Your service at this hotel

Holidays here come with our **Hotel rep + 24/7** support on the TUI app and by phone









Your room

Luxurious rooms will come fully-equipped with unlimited Wi-Fi, rain showers, mini-bar, air-conditioning, a Royalton signature DreamBed TM , plus high thread count sheets, a USB charger and Bluetooth audio station, an in-room safe, a TV, 24-hour room service and a **balcony** or **terrace**.





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Grand Bavaro Princess

BAVARO **DOMINICAN REPUBLIC - PUNTA CANA**

Plus © 0000 4.0/5 Based on 16011 reviews

This place has 10 eateries and five bars on its CV. They include a teppanyaki place, a pizzeria and a sports bar that stays open around the clock.

There are a couple of big pools to soak in, plus a sports to-do list that includes diving lessons, tennis and archery. All of the rooms are suites, too, so you can look forward to luxury when you call it a day.

Key Facilities

- 2 pools 1 kids' pool 5 bars 10 restaurants
- Free Wi-Fi Premium Wi-Fi* Mini club Evening entertainment programme Spa Metamorphosis*

ocation

• Beachfront setting • 35-minute drive to Punta Cana Airport • 40-minute drive to Scape Park Transfer time: 35 minutes by coach

Rooms

Suites including a Honeymoon Suite each have a garden view from the balcony or terrace. All suites have air-conditioning, cable TV, a coffee maker and a safety deposit box.

Number of rooms: 1126 rooms, 836 bungalow suites, 266 platinum suites, 22 honeymoon suites

Your service at this hotel

Holidays here come with our Hotel rep + 24/7 support on the TUI app and by phone





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Junior Suite with Balcony or Terrace



Catalonia Bavaro Beach, Golf & Casino Resort

BAVARO **DOMINICAN REPUBLIC - PUNTA CANA**

11111 000 000 4.0/5 Based on 14998 reviews



GREEN & FAIR HOTELS This hotel has been certified as sustainable by an independent organisation for complying with the Global Sustainable Tourism Council Criteria. See A-Z for further information.

This hotel is right on the seafront, meaning a white-sand beach is yours for the taking. The huge lagoon pool comes with a Jacuzzi®. And on the dining scene, there are 4 à la cartes from Japanese to Italian.

A swim-up bar is at the lagoon pool. Elsewhere, there's a good mix of activities, including tennis and golf, and come the evenings there are beach parties and Dominican-style dancing.

Key Facilities

- 1 pool 1 kids' pool 6 bars 8 restaurants
- A la carte dining Free Wi-Fi Archery
- Hotel-run kids' club Live Music Alegría Spa*

Location

- On the beach 20km to Punta Cana airport
- 27.7km to Scape Park

Transfer time: 40 minutes by coach

Rooms

Rooms here come with Wi-Fi and a balcony or terrace. You can upgrade to a **Privilege junior suite** with **Privilege Benefits** including entry into the Private Lounge, turndown service and discount at the Alegria spa. Newlyweds can opt for a **Honeymoon Privilege junior suite** which includes a 30 minute couple's massage and a candlelit dinner for 2.

Number of rooms: 688

Your service at this hotel
Holidays here come with our Hotel rep + 24/7
support on the TUI app and by phone

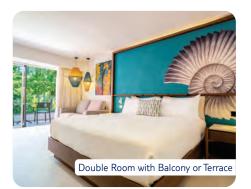




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Caribe Deluxe Princess

BAVARO DOMINICAN REPUBLIC - PUNTA CANA

11111 Plus (a) 00000 4.0/5 Based on 8598 reviews

This hotel has a great location on a white-sand beach, about five minutes' drive from the centre of Bavaro. The whole place is set in palm-filled gardens, with Crayola-coloured buildings adding to the tropical

At the heart of the complex is a huge, lake-like pool. But that's not the only thing on the large scale. The restaurant tally includes a collection of eateries themed around countries like Italy, Mexico and Brazil. Plus, you can pop over to the Tropical Deluxe Princess next door for even more facilities.

Key Facilities

• 3 pools • 3 kids' pools • 9 bars • 9 restaurants • A la carte dining • Free Wi-Fi • Daytime activity programme • Kids' club • Evening entertainment programme • Spa*

Location

• On the beach • 1km from resort centre with restaurants, cafés and bars • 1km from shopping

Transfer time: 50 minutes by coach

Rooms here are kitted out with a balcony or terrace, air-conditioning, Wi-Fi, satellite TV, a safe and a minibar that's stocked daily with water, beer and soft drinks. Treat yourself and upgrade to a $\mbox{\bf suite}$ with a living area. Honeymoon suites are also available, which have a living area, whirlpool bath and extra

Number of rooms: 355

On Your service at this hotel Holidays here come with our Hotel rep + 24/7 support on the TUI app and by phone





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View online









Riu Bambu

BAVARO DOMINICAN REPUBLIC - PUNTA CANA

11111 3000000 3.5/5 Based on 4038 reviews



GREEN & FAIR HOTELS This hotel has been certified as sustainable by an independent organisation for complying with the Global Sustainable Tourism Council Criteria. See A-Z for further information.

The Riu Bambu's shrouded in tropical gardens, and, thanks to its spot in a popular part of Punta Cana, it comes with a lively and busy atmosphere.

There's a beach right on the doorstep of this hotel. And not just any beach. This sandy swathe spreads out for over a kilometre, so there's plenty of room for you to flake out on.

Key Facilities

- 5 pools 2 kids' pools 6 bars 7 restaurants
- A la carte dining Free Wi-Fi Riu Fun4All sports and entertainment programme RiuLand Kids' Club
- Riu evening entertainment programme Renova Spa , Riu Resort*

Location

• On Arena Gorda Beach, Punta Cana • 6km from Hard Rock Golf Club • 30km to Punta Cana airport

Transfer time: 50 minutes by coach

Rooms

Deluxe double rooms have a king-size bed or two small double beds, free Wi-Fi, a flatscreen satellite TV and a double sink in the bathroom. **Family rooms** and **suites** are also available. All rooms at this hotel come with an in-room drinks optic – meaning you'll have your very own locally-branded spirits on tap in your room.

Number of rooms: 1000

Accessibility

This hotel's generally suitable for those with reduced mobility, but all access needs are different. See the A-Z guide for more details.

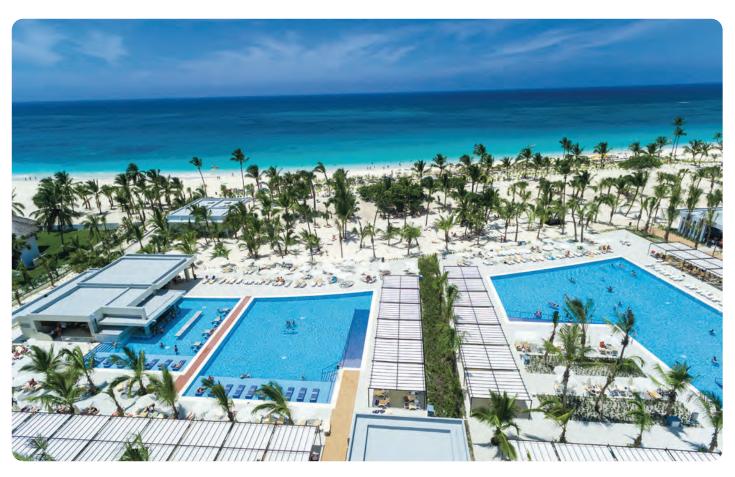
Your service at this hotel

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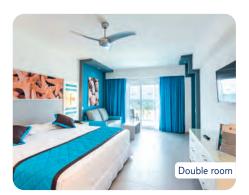


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View online









Riu Republica

BAVARO DOMINICAN REPUBLIC - PUNTA CANA





GREEN & FAIR HOTELS This hotel has been certified as sustainable by an independent organisation for complying with the Global Sustainable Tourism Council Criteria. See A-Z for further information.

The Riu Republica has one of the Dominican Republic's trademark white-sand beaches on its doorstep, so the sea views are top quality. And the hotel comes with a lively atmosphere, making it ideal for younger crowds.

There's something going on day and night here, whether it's pool parties, DJ sets or dance shows – and a nightclub's on hand to keep the party going into the early hours. The pool areas are lively, too, which means you can sip cocktails to the sound of dance music while you're topping up your tan.

Key Facilities

- 8 pools 10 bars 9 restaurants A la carte dining ullet Free Wi-Fi ullet Daytime activity programme
- Evening entertainment programme Renova spa*

Location

- On Arena Gorda Beach 26.8km to the airport
- 39.9km to Scape Park

Transfer time: 50 minutes by coach

There's free Wi-Fi, a TV and balcony or terrace in all rooms at the Riu Republica Hotel. There are double rooms available with views of the garden. Suites are also available and come with a lounge area.

Number of rooms: 1382

Accessibility

This hotel's generally suitable for those with reduced mobility, but all access needs are different. See the A-Z guide for more details.

On Your service at this hotel

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ADULTS









Riu Palace Punta Cana

BAVARO DOMINICAN REPUBLIC - PUNTA CANA

Plus O O O 4.0/5 Based on 2910 reviews



GREEN & FAIR HOTELS This hotel has been certified as sustainable by an independent organisation for complying with the Global Sustainable Tourism Council Criteria. See A-Z for further information.

The first thing you'll notice about this place is its size. A trio of pools, six restaurants – five of which are à la cartes – and a spa are just a few of its heaviest hitters. Plus, it's got a lively atmosphere and lots of entertainment.

One of the major highlights here is the location, as you're right on the edge of a pretty, white-sand beach. You get access to two sister hotels, and a Pacha nightclub, too.

Key Facilities

- 3 pools 1 kids' pool 5 bars 6 restaurants
- A la carte dining Free Wi-Fi Daytime activity programme • Kids' club - RiuLand • Live music and shows • Renova Spa*

Location

- In Riu Punta Cana resort on Arena Gorda beach
- 30km to Punta Cana airport 38.1km to Scape Park

Transfer time: 50 minutes by taxi

Rooms

Junior suites all include a balcony or terrace, free Wi-Fi and air-con. All rooms at this RIU Palace also come with an in-room drinks optic — meaning you'll have your very own branded premium spirits on tap in your room.

Number of rooms: 676

Accessibility

This hotel's generally suitable for those with reduced mobility, but all access needs are different. See the A-Z guide for more details.

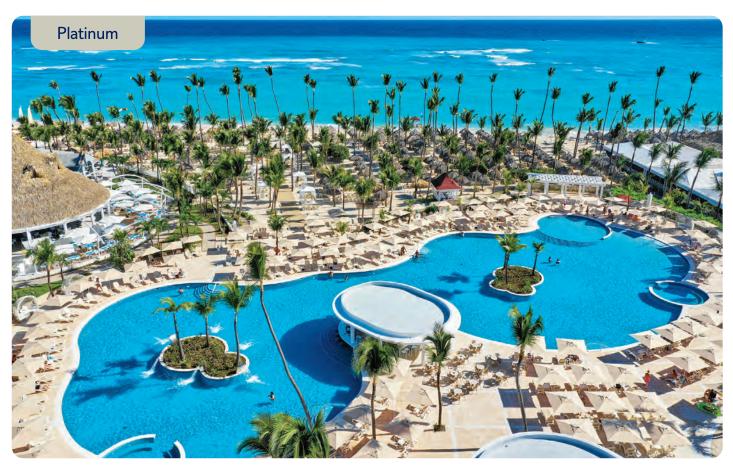
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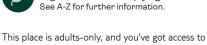


Bahia Principe Luxury Ambar BAVARO DOMINICAN REPUBLIC - PUNTA CANA









the neighbouring hotels in the wider Grand Bahia Principe complex. As such, you can make use of some of the à la carte restaurants in these hotels.

The hotel's secured a slot in front of the sands. Out on the horizon, there's a shipwreck, which you can kayak out to for a closer look. Alternatively, you can take up position on a lounger and be waited on.

Key Facilities

- 1 pool 5 bars 5 restaurants A la carte dining
- Free Wi-Fi Dancing lessons Live music Spa*

Location

• On the beach

Transfer time: 50 minutes by coach

GREEN & FAIR HOTELS This hotel has been certified as sustainable by an independent organisation for complying with the Global Sustainable Tourism Council Criteria.

> All suites come with a balcony or terrace, airconditioning, a ceiling fan, bathrobes and slippers, tea or coffee-making facilities, a safe, and Wi-Fi. You can also upgrade to a $\ensuremath{\mbox{swim-up}}$ suite with direct access to the pool.

Number of rooms: 528

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Bahia Principe Fantasia Punta Cana BAVARO DOMINICAN REPUBLIC - PUNTA CANA







GREEN & FAIR HOTELS This hotel has been certified as sustainable by an independent organisation for complying with the Global Sustainable Tourism Council Criteria. See A-Z for further information.

Everything's in tip-top condition at this familyfriendly hotel, including the fantasy-themed splash park. And it comes with a big perk – you get free rein of a load more facilities at the nearby Bahia Principe Grand Bavaro and Bahia Principe Grand Punta Cana.

Location-wise, this place is smack bang on Bavaro's powder-soft beach, where the sands are stacked with swanky hotels, restaurants and watersports huts.

Key Facilities

- 1 pool 1 kids' pool 6 bars 5 restaurants
- Free Wi-Fi Hotel run miniclub Bahia spa*

Location

• On a white sandy beach

Transfer time: 50 minutes by coach

Deluxe junior suites are available here, which have a king-size bed or two double beds, a lounge area, and a balcony or terrace. They come with air-conditioning, Wi-Fi, a minibar, a TV, tea or coffeemaking facilities, plus bathrobes and slippers. Some room types have a view over the castle.

Number of rooms: 512

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Grand Palladium Punta Cana Resort & Spa BAVARO DOMINICAN REPUBLIC - PUNTA CANA

10 10 10 10 Plus (a) 00 00 00 4.0/5 Based on 15873 reviews

The hotel's placed in a coastal spot within a coconut plantation, so there are lots of palm trees and well-kept lawns throughout the grounds. The main building's been styled to match the surrounding area – it looks like a big tropical gazebo next to the pool.

A stay here means you also get to use the facilities at the two sister hotels next door, which include five other pools and eight à la carte restaurants. And if that's not enough, the nearest beach is a two-minute walk away

Key Facilities

- 6 pools 25 bars 15 restaurants Free Wi-Fi • Daytime activity programme • Baby Club
- Mini Club Evening entertainment programme
- Zentropia Palladium Spa & Wellness*

Location

• On Bavaro beach

Transfer time: 50 minutes by coach

Rooms

The deluxe double rooms are contemporary with luxurious soft furnishings. They feature a hydromassage bath, a 42" flatscreen TV, a minibar, tea and coffee making facilities and a balcony or terrace. For a bit extra, you can upgrade to have a sea view. Please note, there is an eco tax of \$1 per room per night which is payable at the hotel.

Number of rooms: 582

OF Your service at this hotel
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Secrets Royal Beach Punta Cana BAVARO DOMINICAN REPUBLIC - PUNTA CANA







11111 000 000 4.5/5 Based on 21059 reviews



GREEN & FAIR HOTELS This hotel has been certified as sustainable by an independent organisation for complying with the Global Sustainable Tourism Council Criteria. See A-Z for further information.

A beachfront location means you've got a tonne of watersports to get your teeth into, from scuba diving to paddle-boarding. Indoor dance classes and Spanish lesson are also on the cards during the day.

There are 13 restaurants to get through – six of them are next door at Dreams Royal Beach, which you've got access to. And the pools are the jewel in the crown - one of them snakes its way through the hotel's gardens like a river.

Key Facilities

- 4 pools 12 bars 15 restaurants A la carte dining • Free Wi-Fi • Daily activities programme
- Dance lessons Entertainment programme
- Secrets Spa by Pevonia®*

Location

• On Playa Bavaro beach • 19km from Punta Cana International Airport

Transfer time: 55 minutes by coach

Rooms

There's a variety of junior suites here. With all rooms featuring a whirlpool bath, a balcony or a terrace and some have a **sea view**. Plus, you can be first in the pool with one of the ${\bf swim\text{-}up\ junior\ suites}.$ Air-con and free Wi-Fi are provided, too.

Number of rooms: 639

On Your service at this hotel

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Junior Suite with Garden View, Private Pool and Poolside

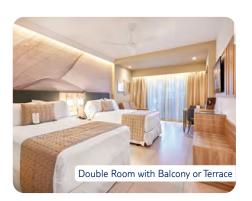


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View online









Riu Palace Macao BAVARO DOMINICAN REPUBLIC - PUNTA CANA



100 100



GREEN & FAIR HOTELS This hotel has been certified as sustainable by an independent organisation for complying with the Global Sustainable Tourism Council Criteria. See A-Z for further information.

This adults-only hotel has a beachside spot, a swimup bar and a medley of restaurants. It was renovated in summer 2023, so there's a new spa* and a brand-new Elite Club by RIU rooms, which come with extras like an exclusive beach area and an upgraded minibar.

The makeover has also bought with it a new sports bar, restaurant and lounge. Outside, the hotel's pool sorts you out with plenty of sunbathing space — it's surrounded by loungers and palms.

Key Facilities

- 3 pools 5 bars 5 restaurants A la carte dining
- Free Wi-Fi Dance classes Daytime activity programme Evening shows Spa*

Location

All Inclusive

• On Arena Gorda beach • 21.km to the nearest golf course • 24.7km to the airport

Transfer time: 50 minutes by coach

Rooms

Rooms have Wi-Fi, a TV, air-con and a minibar, and a turn down service. **Junior suites** come with either a **garden, pool** or **sea view. Suites** have a lounge area and a hydro-massage bathtub, and there are suites with a **Jacuzzi**®, too. Rooms come with an in-room drinks optic

Number of rooms: 476

Accessibility

This hotel's generally suitable for those with reduced mobility, but all access needs are different. See the A-Z guide for more details.

Your service at this hotel
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Planned appearance



Riu Palace Bavaro

BAVARO DOMINICAN REPUBLIC - PUNTA CANA







GREEN & FAIR HOTELS This hotel has been certified as sustainable by an independent organisation for complying with the Global Sustainable Tourism Council Criteria. See A-Z for further information.

All that separates this hotel from a white-sand beach is a curtain of glossy palms. It's had a stylish revamp for summer 2024, too. There are six pools – two with swim-up bars - and it has an on-site waterpark open six days a week. There are a couple of swimming spots just for kids, too.

Junior Suites come as standard here, and the All Inclusive tag's active around the clock. Speaking of All Inclusive, this place comes with a stacked lineup of places to eat and drink, including a buffet restaurant and seven à la carte spots ticking off Mexican, Asian and Italian cuisine.

Key Facilities

• 7 pools • 2 kids' pools • 8 bars • 10 restaurants • A la carte dining • Free Wi-Fi • Daytime activity programme • Kids' club • Evening entertainment programme • Renova Spa*

Location

• On the beach • In the Riu resort with three sister hotels nearby and some shared facilities

Transfer time: 50 minutes by coach

Rooms

All rooms have air-con, Wi-Fi, a TV and a coffee maker. Suites are available with views of the courtyard, or pool. All rooms also come with an in-room drinks optic – meaning you'll have your very own branded premium spirits on tap in your room.

Number of rooms: 994

Accessibility

This hotel's generally suitable for those with reduced mobility, but all access needs are different. See the A-Z guide for more details.

Your service at this hotel

Holidays here come with our Hotel rep + 24/7 support on the TUI app and by phone





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Bahia Principe Grand Punta Cana BAVARO DOMINICAN REPUBLIC - PUNTA CANA

11111 (a) (a) (b) (a) (b) (c) (c)



GREEN & FAIR HOTELS This hotel has been certified as sustainable by an independent organisation for complying with the Global Sustainable Tourism Council Criteria. See A-Z for further information.

This beachfront place doesn't do things by halves – it lines up two pools, tonnes of sports and activities and restaurants and bars under the All Inclusive tag. Plus, when you're staying here you'll also have access to the pools, bars and à la carte restaurants at the neighbouring Bahia Principe Grand Bavaro and the Bahia Principe Grand Turquesa.

Bedroom-wise, junior suites are the standard here. They're really spacious, and each one has a roomy balcony or terrace.

Key Facilities

(44)

All Inclusive

- 2 pools 2 kids' pools 5 bars 3 restaurants
- A la carte dining Free Wi-Fi Daytime activity programme • Kids' club • Amphitheatre • Evening entertainment programme • Spa*

Location

- 3 golf courses nearby 26.1km to the airport
- 39km to Scape Park

Transfer time: 50 minutes by coach

Rooms

Junior suites here all include a balcony or terrace, air-conditioning, a ceiling fan, a safe, free Wi-Fi and a minibar, plus extras like a lounge area. And you can upgrade a junior suite to premium, too.

Number of rooms: 776

Your service at this hotel Holidays here come with our Hotel rep + 24/7 support on the TUI app and by phone



Click the link or head to tui.co.uk **Board Options** for more info about our holidays, including hotel details, helpful videos and more.









Margaritaville Island Reserve Cap Cana CAP CANA DOMINICAN REPUBLIC - PUNTA CANA

This hotel's nestled along Cap Cana's coastline, directly on Juanillo Beach. Speaking of the beach, it's a white-sand number sprinkled with tall, swaying palms. Elsewhere, things are pretty green, and the must-visit Scape Park's only 10 minutes' drive away.

The Entertainment Village is the place to be come evening – here, you'll find five bars and ten restaurants, some of which host live music nights. In the daytime, you've got a wavy swimming pool to float around in, and a tropical-themed spa* that deals in massages, facials and pedicures.

Key Facilities

- 4 pools 5 bars 10 restaurants Free Wi-Fi
- Daytime activity programme Parakeets kids' club
- Evening entertainment programme
- St. Somewhere Spa by Karisma*

Location

 \bullet Beachfront \bullet 2km to Cap Cana

Transfer time: 20 minutes by coach

Rooms

All rooms come with essentials like Wi-Fi, air-conditioning and a safe. There's a balcony or terrace, too, while upgrade options include swim-up suites and beachfront suites.

Number of rooms: 516

Your service at this hotel
Holidays here come with our Hotel rep + 24/7
support on the TUI app and by phone





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Hilton La Romana Adults Only BAYAHIBE DOMINICAN REPUBLIC - LA ROMANA



Right by a beach, this place – formerly the Dreams La Romana – boasts two pools and five restaurants. There's also a casino and a theatre. Some areas are just for adults, while others – like the theatre – are for all ages.

Elsewhere, there's a spa and a gym. You'll also find a watersports centre at the beach, where you can hire scuba diving and snorkelling equipment to explore the Caribbean's famously clear waters.

Key Facilities

- 2 pools 5 bars 5 restaurants A la carte dining
- Spa*

Location

• Next to Bayahibe Beach • 10km to Teeth of the Dog golf course • 40 minutes' to Catalina Island

Transfer time: 80 minutes by coach

Rooms

Enclave or Deluxe double rooms are bookable here, and depending on your room type – feature either a garden, pool or partial sea view from a balcony or terrace. Rooms come with 1 king-size bed or 2 double beds, a rainshower, a Satellite TV, air-conditioning, a minibar* or mini-fridge, and an in-room safe

Number of rooms: 356

Your service at this hotel

Holidays here come with our Hotel rep + 24/7 support on the TUI app and by phone





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Dreams Dominicus La Romana BAYAHIBE DOMINICAN REPUBLIC - LA ROMANA





GREEN & FAIR HOTELS This hotel has been certified as sustainable by an independent organisation for complying with the Global Sustainable Tourism Council Criteria. See A-Z for further information.

With a spot on one of the Dominican Republic's best beaches, this hotel sorts you out with plenty of sandy sunbathing space. The village of Bayahibe's just a 10-minute drive away – it's full of open-air bars, and you can take boat trips to nearby Saona Island and Catalina Island from the harbour.

Back at base, you'll have a huge line-up of bars and restaurants to eat and drink in, including a crop of á la carte places. The main pool spills out by the beach, and comes with a swim-up bar. Plus, the day-tonight entertainment roster ticks off everything from watersports to live nightly entertainment.

Key Facilities

- 4 pools 7 bars 10 restaurants A la carte dining • Free Wi-Fi • Explorer's club for kids
- Evening entertainment programme Dreams Spa* by Pevonia®

Location

• Set on a public beach • 10-minute drive to Bayahibe • 4.5km to a bus stop • 70.7km from Punta Cana Airport

Transfer time: 70 minutes by coach

Rooms

Each room comes with a balcony or terrace - and dependent on your room type, you may add on a garden or pool view. All rooms have air-conditioning, a mini-fridge, Wi-Fi, cable TV, bathroom with a shower, a safety deposit box and tea and coffeemaking facilities.

Number of rooms: 488

Your service at this hotel Holidays here come with our Hotel rep + 24/7

support on the TUI app and by phone



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Barbados













PRE-BOOKABLE EXPERIENCES - all of our experiences are available to book in advance at tui.co.uk/things-to-do

Holidays in Barbados serve up the Caribbean with a twist. Expect sweetbut-spicy cuisine, free-flowing rum, and a British-style love for cricket

THE PLATINUM COAST

At first glance, Barbados appears to play by all the tropical island laws, following the book to the letter when it comes to its coastline. The island is home to more than 92 kilometres of long blonde beaches, which are backed by palm trees and lapped by luminous blue waters. The western coast is especially popular for holidays to Barbados. It's where you'll find the resorts of St James and St Peter and has even earned itself the nickname of the Platinum Coast, thanks to the purity of its sand.

RUM PUNCH

Beyond the sand, Barbados doesn't always tow the Robinson Crusoe line. The island does have a few quieter resorts, like Maxwell Beach, which is pin-drop peaceful, but on the whole it can be a bit of a firecracker. Bajan food blurs the line between sweet and savoury, and the rum shops make it easier to order punch than coffee. St Lawrence Gap leads the nightlife pack. This resort is a hub for reggae

bars, calypso clubs and, some of the best restaurants in the Caribbean.

BRIDGETOWN

The capital city, Bridgetown, shows off the quirkier side to holidays in Barbados. It's here the Caribbean influence collides head on with the heritage left over from British rule. You can watch a game of cricket on the green and stand in the shadow of the admiral Nelson statue, before heading to the harbour to watch live reggae or dance to calypso.

DEPARTURE TAX



You won't have to worry about saving the last of your currency to pay departure tax, as we're including the cost in the price of your holiday.

Fly long haul on our 787 DREAMLINER



AVERAGE TEMPERATURE

Jan	Feb	Mar	Apr	_{Мау}	Jun
29°C	29°C	30°C	30°C	31°С	31°C
Jul	Aug	Sep	Oct	Nov	Dec
31°C	31°C	31°C	31°C	30°C	30°C

AT A GLANCE

- Sunbathe on award-winning Crane Beach
- Uncover Barbados' colonial past at Sunbury Plantation House
- Become a rum connoisseur during a Mount Gay distillery tour





DESTINATION AIRPORT

Bridgetown



FLYING TIME

9 hours from Gatwick



TRAVEL AWARE - STAYING SAFE & HEALTHY ABROAD

Turn to page 2 to find out more.









Savannah Beach Club Hotel & Spa

HASTINGS BARBADOS







This hotel's got plenty of culinary strings to its bow there are three restaurants, including a by-the-beach eatery and an Asian fusion place. And the gardens in between are dotted with a pair of pools to boot.

Families are looked after, thanks to a brightly painted kids' club that offers everything from tiny tots play sessions to teenage hangout zones.

- 2 pools 2 bars 3 restaurants A la carte dining
- Free Wi-Fi Kids' club Teen hangout den

• Beachfront • 4km to Bridgetown

Transfer time: 30 minutes by coach

All rooms come with air-conditioning, Wi-Fi, tea and coffee-making facilities, a TV with satellite channels, a safe and a hairdryer. Upgrade options include deluxe pool access rooms, which allow you to step directly on to the pool terrace, and $\mbox{\bf suites},$ which come with a spacious lounge area.

Number of rooms: 93

Your service at this hotel

Holidays here come with 24/7 support on the TUI app and by phone



Click the link or head to tui.co.uk for more info about our holidays, including hotel details, helpful videos and more.









Double Room with Limited Sea View and Balcony



Coconut Court Beach Hotel

HASTINGS BARBADOS







It's the location that's Coconut Court's standout feature. The property clings to the beach, so you've got flour-white sands and bath-warm waters just footsteps away. You've also got a World Heritage Site on your doorstep.

As well as smart bedrooms with private balconies, you'll find a sea-view swimming pool, a couple of restaurants, and a bar down on the sand.

Key Facilities

- 1 pool 1 bar 2 restaurants Free Wi-Fi
- Evening entertainment programme

 \bullet On the beach \bullet By the South Coast Boardwalk for restaurants and bars • On the main coastal road in the historic Hastings area ullet UNESCO World Heritage site • 2km East of Bridgetown and 4km West of St Lawrence Gap

Transfer time: 30 minutes by coach

Rooms

All rooms here have a private balcony, Wi-Fi, a TV, audio dock, microwave, a fridge, kettle and toaster. All rooms have a full sea view. The oceanfront deluxe rooms also include a few extras like a smart TV, USB ports and a rain shower, too.

Number of rooms: 111

Your service at this hotel

Holidays here come with 24/7 support on the TUI app and by phone





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Sugar Bay Barbados HASTINGS BARBADOS

11111 (a) (a) (a) (b) (a) (b) (b) (c) (c)

This place is pulled right up against a palm-spotted strip of sand. And for when you're not putting your feet up, the historic Garrison district, St. Lawrence Gap and lively Bridgetown are less than 10 minutes' drive away.

The decor here is Caribbean through-and-through. Distressed-wood furniture, bold splashes of colour, and traditional buildings all crop up around the hotel and grounds.

Key Facilities

- 2 pools 5 bars 4 restaurants Free Wi-Fi
- Teen Clubhouse Karma Spa*

Location

- \bullet Beachfront location \bullet In the Historic Garrison - a UNESCO World Heritage Site • 2 miles from ${\sf Bridgetown}$
- Transfer time: 25 minutes by coach

All rooms here come with either a balcony or terrace, king-size bed, Wi-Fi and air-conditioning. You'll also find a mini-fridge, tea or coffee-making facilities, and safety deposit box. Oceanfront rooms and suites are also available.

Number of rooms: 138

Your service at this hotel

Holidays here come with 24/7 support on the TUI app and by phone





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Sea Breeze Beach House by Ocean **Hotels**

CHRIST CHURCH BARBADOS

This place is positioned on a peaceful stretch of sand on Maxwell Beach. Step outside, and tropical gardens dotted with palm trees and brightly coloured flowers lead you down to a cotton-coloured beach.

The hotel's water scene is headlined by three seaview swimming pools – one of them is just for adults. Plus, you're only a five-minute taxi ride away from lively St Lawrence Gap - it's the main hub for bars, restaurants and nightclubs.

Key Facilities

- 3 pools 1 kids' pool 5 bars 4 restaurants
- A la carte dining* Free Wi-Fi Daytime activity programme • Kids' club • Teen Activity programme
- Evening entertainment programme Weekly manager's rum punch party • Spa*

- Christ Church On the beach in the Maxwell area
- 2.5km walk to St Lawrence Gap and Oistins Town

Transfer time: 15 minutes by coach

Rooms

Modern and fresh, most of these rooms come with home comforts like a king-size bed, satellite TV, aircon with ceiling fans and free Wi-Fi. You'll also have a balcony or terrace, too. Double rooms sleep up to four, and for a bit extra you can **upgrade** to a **double** room with a sea view. Luxury junior suites have a King-size or 2 Queen-size beds.

Number of rooms: 122

Your service at this hotel

Holidays here come with 24/7 support on the TUI app and by phone





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View online









O2 Beach Club & Spa

ST LAWRENCE GAP BARBADOS

Plus (a) 0 0 0 0 4.5/5 Based on 608 reviews

O2 Beach Club & Spa is set on a beach that's freckled with coconut palms and washed by the turquoise waters of the Caribbean Sea. Wade out into the shallows and you'll find a coral reef teeming

Suites are stylish and contemporary, and feature luxe touches like rain showers. Elsewhere, you've got a pool and four restaurants, plus a nautical themed rooftop lounge with views over Oistins Bay.

Key Facilities

• 3 pools • 4 bars • 4 restaurants • Oro a la carte restaurant • Free Wi-Fi • Daytime activity programme • Evening entertainment programme Acqua Spa*

Location

Beachfront

Transfer time: 20 minutes by taxi

Rooms

You can expect air-conditioning and a sea view from a balcony or terrace. Oceanfront suites can accommodate up to 4 people and have a lounge.

Number of rooms: 130

The Your service at this hotel

Holidays here come with 24/7 support on the TUI app and by phone





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St Lucia













PRE-BOOKABLE EXPERIENCES - all of our experiences are available to book in advance at tui.co.uk/things-to-do

Holidays to St Lucia are all about intrepid adventures, storybook scenery and downtime on the beach. This reallife Treasure Island combines jungles, volcanoes and secluded sandy coves.

OFF-THE-BEATEN CARIBBEAN

This tropical treasure is much more than a beach retreat. Soaring volcanic peaks, lush rainforests and multi-coloured waterfalls are just some of the highlights. Resort-wise, luxury is St Lucia's middle name. Pick from boutique hideaways set in secluded hills, or sprawling hotels with panoramic private beaches.

A CULTURAL MELTING HOTPOT

North and south of the island are two distinct cultural hubs. Rodney Bay in the north boasts a pristine, modern marina full of seafront bars and upmarket restaurants. Soufriere in the south is infused with retro Caribbean vibes you'll find candy-coloured villages, barbeque stalls by the roadside and fish fry-ups on the beach.

TROPICAL THRILL-SEEKERS

St Lucia's unspoilt landscape calls out to be explored in the most adventurous way. You can zip-line through the rainforest, hike the Piton Mountains or cruise through the world's only drive-in volcano. There's every kind of watersport to try, from kayaking and windsurfing to deep-sea fishing and jet-skiing.

AT A GLANCE

- Drive into a volcanic crater
- Zip line across acres of tropical rainforest
- Visit a former pirate base turned national park

Smugglers Cove Cap Estate









DESTINATION AIRPORT

Hewanorra International



FLYING TIME

8 hours 45 minutes from Gatwick



TRAVEL AWARE - STAYING SAFE & HEALTHY ABROAD Turn to page 2 to find out more.

DEPARTURE TAX

You won't have to worry about saving the last of your currency to pay departure tax, as we're including the cost in the price of your holiday.



AVERAGE TEMPERATURE

Jan	Feb	Mar	Apr	_{Мау}	Jun			
29°C	29°C	30°C	30°C	31°С	31°C			
Jul	Aug	Sep	Oct 31°C	Nov	Dec			
31°C	31°C	31°C		31°C	30°C			









Coconut Bay Resort & Spa

VIEUX FORT ST LUCIA







This place doesn't do things in half measures. The dining scene packs in eight restaurants and seven bars, while the swimming offering racks up five pools and a splash park.

The secluded beach is super-sized, as well. It stretches out for over a mile, and is home to a watersports centre, where you can try snorkelling*, kayaking* and kitesurfing*.

Key Facilities

- 5 pools 1 kids' pool 7 bars 8 restaurants
- \bullet A la carte dining \bullet Free Wi-Fi \bullet Kids' club
- Sanctuary Spa*

Location

- 5-minutes from the airport On the South coast
- On a secluded one-mile-long beach

Transfer time: 10 minutes by coach

Rooms

All rooms come with air-conditioning, a TV, Wi-Fi, a mini-fridge, a safe and a balcony or terrace with a sea or garden view. Double rooms that can sleep up to 4 people are available in the family area and the adult's area or you can chose a junior suite in the adult's area that have a few extra amenities.

Number of rooms: 250

Your service at this hotel

Holidays here come with 24/7 support on the TUI app and by phone





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Royalton St Lucia, An Autograph **Collection All-Inclusive Resort**

SMUGGLERS COVE ST LUCIA

The property's perched on the edge of a private, golden-sand cove. The beach is flanked by greenery on both sides, and the water's shallow and calm perfect for paddling. You can take it all in from one of the comfy loungers dotted along the sand.

Thanks to the Royalton All-In Luxury™ concept, unlimited reservation-free dining, 24-hour room service and concierge are part of the package. As for the rest of the facilities, the numbers stack up there are two pools, five á la carte restaurants and

Key Facilities

- 3 pools 1 kids' pool 7 bars 8 restaurants
- A la carte dining Free Wi-Fi Dance classes
- Kids' clubs Evening entertainment programme
- The Royal Spa*

- \bullet Set in Smugglers Cove \bullet 56.4 km to St Lucia Sulphur Springs • 66.3km to the Gros Piton
- 66.7km to the airport

Transfer time: 120 minutes by coach

The pool is the setting for Olympics-style games and water polo. There's also a smaller one for children. Upgrade to Diamond Club, and you'll have another exclusive pool to dip into.

Entertainment

Seven stylish bars mean you've got plenty of choice when it comes to drinks – in the evening, you can take your pick from the Lobby Bar and the Mix Martini Bar.

Health & Beauty

Manicures, massages, facials and hair styling are all on the cards at the beauty salon*.

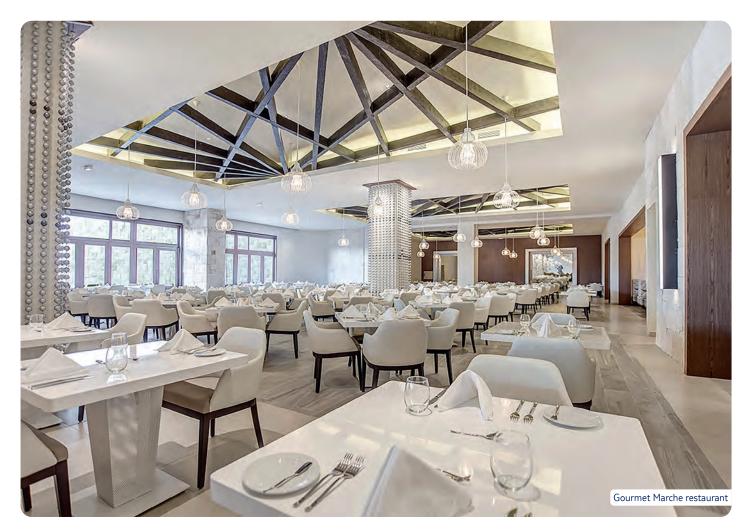
Number of rooms: 290

Accessibility

This hotel's generally suitable for those with reduced mobility, but all access needs are different. See the A-Z guide for more details.

Oo Your service at this hotel

Holidays here come with our Hotel rep + 24/7 support on the TUI app and by phone









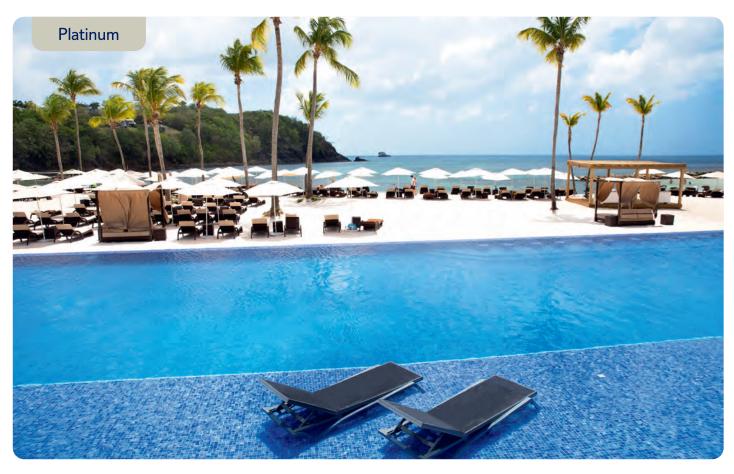
Your room

All rooms come with a DreamBedTM designed for Royalton Luxury Resorts, 24-hour room service, TV, Wi-Fi and a balcony or terrace. **Luxury junior suites** come as standard however **family suites** are available. Or upgrade to **Diamond ClubTM** - benefits include exclusive beach area with butler service.





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Hideaway at Royalton St Lucia, An **Autograph Collection All-Inclusive** Resort - Adults Only



SMUGGLERS COVE ST LUCIA







This place is the adults-only part of the Royalton St Lucia. This means you're free to use the facilities at the main hotel, as well as taking advantage of an exclusive pool, beach area and à la carte eatery.

The hotel has signed up to the signature Royalton All-In Luxury $^{\text{TM}}$ concept, so you can expect comfy DreamBeds[™] and rainfall showers in the rooms, plus there's 24-hour concierge service and reservation-

Key Facilities

• 1 pool • 5 bars • 8 restaurants • Evening entertainment programme • The Royal Spa*

- \bullet Set in Smugglers Cove \bullet 56.4 km to St Lucia Sulphur Springs • 66.3km to the Gros Piton
- 66.7km to the airport

Transfer time: 120 minutes by coach

All rooms come with a DreamBed™ exclusively designed for Royalton Luxury Resorts, a rain shower, 24-hour room service, whirlpool bath and a balcony or terrace. Luxury junior suites come as standard, or upgrade to a **Diamond Club™**, include benefits like exclusive beach area with a butler service. You can also opt for a swim-up room.

Number of rooms: 166

Accessibility

This hotel's generally suitable for those with reduced mobility, but all access needs are different. See the A-Z guide for more details.

On Your service at this hotel

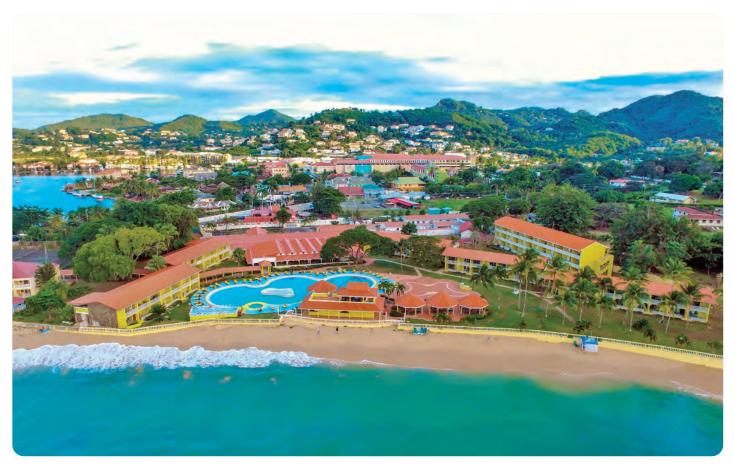
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Starfish St Lucia

RODNEY BAY ST LUCIA







You'll find this hotel pulled up along Reduit Beach – one of the longest sandy swathes on St Lucia's northern coast. There's a shopping centre, a casino and a row of restaurants less than 10 minutes' walk away, too.

Style-wise, the Starfish St Lucia is a cluster of canary-coloured buildings and manicured tropical gardens. A seaside courtyard's thrown into the mix, as well, where you'll find the pool and a couple of restaurants.

Key Facilities

• 1 pool • 2 bars • 4 restaurants • Evening entertainment programme

Location

• Beachfront location

Transfer time: 120 minutes by coach

Rooms

All rooms come equipped with the essentials such as air-conditioning, a safe, a TV, and a balcony or terrace. Double rooms come with the choice of having a garden view or a sea view.

Number of rooms: 140

On Your service at this hotel

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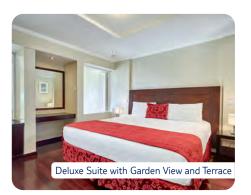




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Mystique St Lucia by Royalton

RODNEY BAY ST LUCIA





This hotel's sat in a prime spot on the mile-long Reduit Beach, with eye-catching views of the surrounding jade-tinted mountains. You can admire them from two of the three restaurants, which come with al fresco terraces.

If you want to get out and about, the town centre of Rodney Bay is a five-minute walk away. It's filled with family-run souvenir shops, waterfront restaurants and cocktail bars.

Key Facilities

- 1 pool 2 bars 3 restaurants Chic restaurant
- Free Wi-Fi Evening entertainment Spa*

Location

• Set in tropical gardens in Rodney bay • 0.1 miles to Reduit Beach on the North West coast of St Lucia • Approx 0.2 miles to Saint Lucia Splash Island Water Park • Rodney Bay Marina 0.4 miles • 1.4miles to Pigeon Island National Park • 1.8miles to Smugglers

Transfer time: 120 minutes by coach

Rooms

Deluxe suites, beachfront deluxe suites, plus deluxe grand suites are bookable at the Mystique Royal St Lucia. Suites come with air-conditioning, 1 King-size bed or 2 twin beds, plus a lounge area. Other features include a flatscreen TV, a mini-fridge, a safety deposit box and Wi-Fi access.

Number of rooms: 95

Your service at this hotel

Holidays here come with 24/7 support on the TUI app and by phone





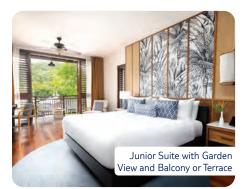
Board Options

 All Inclusive Room Only Bed & Breakfast

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Zoetry Marigot Bay St. Lucia

MARIGOT BAY ST LUCIA

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The wow-factor pool scene's split into two. One infinity pool comes with daybeds, while the other is edged with shaded cabanas. There's also a swim-up bar, as well as waiter service to your sunlounger.

Elsewhere, you've got five restaurants, a café and a snack bar. Then there are the activities – like making your own rum, St Lucian cooking lessons, yoga, and couples' massages in the spa.

Key Facilities

- 2 pools 4 bars 6 restaurants Free Wi-Fi
- Evening entertainment programme Spa Village*

Location

• Overlooking Marigot Bay Marina • 11km to La Toc beach • 52.4km to the airport

Transfer time: 65 minutes by taxi

Rooms

Master Suite residences and junior suites have airconditioning, a TV, a mini-fridge, a king-size bed, and free Wi-Fi. Junior suites come with a shower in a bathtub, plus a balcony or terrace — with the option to add on a bay view, too. Meanwhile suites have a double bedroom, plus a lounge area with a sofa-bed, a separate bathroom with shower, and a kitchen.

Number of rooms: 124

Your service at this hotel

Holidays here come with **24/7 support on the TUI** app and by phone

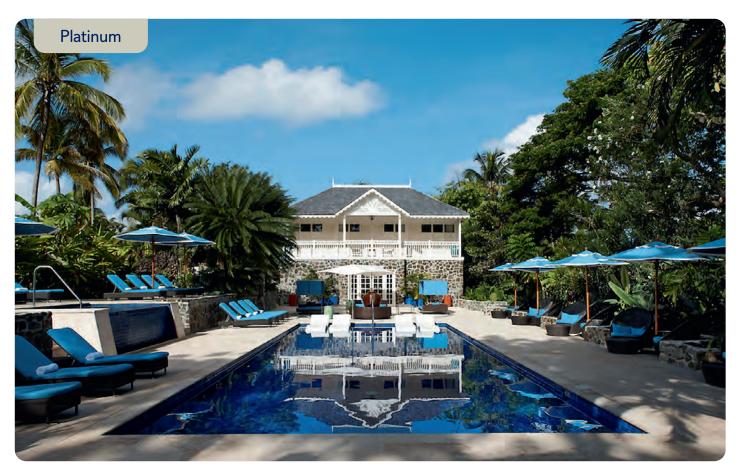


All Inclusive

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StolenTime by Rendezvous CASTRIES ST LUCIA





This place is a sister hotel to the BodyHoliday, and it's right in the heart of an old coconut plantation on St Lucia's northwest coastline, so the grounds are full of palm trees and scenic gardens. There's a 150-year-old Saman tree here, too, which looks great when it's lit up at night.

Everything here's geared towards adults. Couplesized daybeds are scattered across the beach and around the pools, and candlelight dining's available in the two restaurants. There's a lazy river and a spa, too, plus a bucketload of activities, from yoga and tennis to water-skiing and golf.



- 3 pools 3 bars 3 restaurants A la carte dining
- Free Wi-Fi Daytime activity programme Evening entertainment programme Spa



• Beachfront • 3.2km to Castries

Transfer time: 120 minutes by coach

Rooms

All rooms are air-conditioned and have king-size beds. They also feature an iPod docking station, bathrobes and slippers, a fridge and a balcony or terrace. There are premium and luxury beachfront double rooms to choose from.

Number of rooms: 100

Your service at this hotel

Holidays here come with **24/7 support on the TUI** app and by phone







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SEE PRICES ONLINE Available from November 2024 – April 2026



ADULTS









Bel Jou Hotel CASTRIES ST LUCIA

Plus @ @ 4.5/5 Based on 973 reviews

This place is perched on top of a hill, which means far-reaching views. Plus, it's only a five-minute drive to the closest sandy beach. Castries – St Lucia's capital – is the same distance away, too.

Peaceful, child-free holidays are the norm here. It's an adults-only set-up, so expect romantic Caribbean dinners, quiet cocktails after dark, and hand-in-hand massages at the spa.

Key Facilities

- 2 pools 3 bars 3 restaurants Free Wi-Fi
- Evening entertainment programme

Location

• Peaceful location • 1km to Castries

Transfer time: 120 minutes by coach

Rooms

All rooms here come with Wi-Fi, a TV, tea and coffeemaking facilities, a safe and a hairdryer.

Number of rooms: 76

Your service at this hotel

Holidays here come with 24/7 support on the TUI app and by phone







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Goa













PRE-BOOKABLE EXPERIENCES – all of our experiences are available to book in advance at tui.co.uk/things-to-do

Holidays to Goa are a real mixed bag. This stretch of India's west coast offers up action-packed beaches, Technicolor markets, and European culture.

MULTICULTURAL GOA

East meets west in Goa. More than 400 years as a Portuguese colony has given this western part of India a distinctly European flavour, with crumbling churches and a unique local cuisine. And the 66-mile stretch of coast, which looks out over the Arabian Sea, is home to some of the finest scoops of sand in the country.

NORTH GOA

North Goa is a hive of activity. In towns like Baga, you'll find everything from vibrant markets to fine-dining restaurants and neon nightclubs. There's also a broad sandy beach, which has an energetic feel thanks to a watersports scene that lets you try things like wakeboarding and parasailing.

OLD GOA

Amble through this UNESCO-listed city in North Goa and you'd be forgiven for thinking you're in the Mediterranean. It was the colonial capital during the 16th century, and the streets are dripping with Portuguese churches like the Basilica of Bom Jesus and the Church and Convent of St. Francis of Assisi.

SOUTH GOA

Life slows right down in South Goa. Here, you'll find a Caribbean-style mix of spotless white sand, coconut groves, and luxurious hotels. It's still unmistakably Indian, though. Benaulim Beach is just moments from peagreen paddy fields, and you can smell curry spices wafting from the snack shacks on the sand.

AT A GLANCE

- Sunbathe with the locals at Baga Beach
- Pick up a bargain at the Saturday Night Market in Arpora
- Sip feni, Goa's fiery local tipple





AVERAGE TEMPERATURE

Jan	Feb	Mar	Apr	May	Jun
32°C	32°C	32°C	33°C	34°C	31°C
Jul	Aug	Sep	Oct 32°C	Nov	Dec
29°C	29°C	30°C		34°C	33°C



DESTINATION AIRPORTDabolim



FLYING TIME

9 hours 30 minutes from Gatwick



TRAVEL AWARE - STAYING SAFE & HEALTHY ABROAD Turn to page 2 to find out more.





Aldeia Santa Rita

CANDOLIM BEACH GOA







With its postcard-pretty Portuguese-style buildings and leafy gardens, the Aldeia Santa Rita has the air of a little village.

The Aldeia Santa Rita is just minutes away from the beach and restaurants of Candolim. And if you're staying put, there's a pretty pool and a restaurant.

Key Facilities

• 1 pool • 2 bars • 1 restaurant

• Candolim • 100m from Sinquerim beach • 200m from the resort centre • 15km from Panjim • 40km from the airport

Transfer time: 60 minutes by coach

Rooms here feature air-conditioning, TV and facilities to make tea and coffee - plus you'll also have a balcony or terrace. Twin rooms and double rooms are available.

Number of rooms: 52

Your service at this hotel

Holidays here come with our **Hotel rep + 24/7** support on the TUI app and by phone



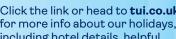




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Park Inn by Radisson Goa Candolim

CANDOLIM BEACH GOA

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Location-wise, the hotel is in a great position – which TripAdvisor reviewers love. It's in a quiet spot off Candolim road, yet the beach and Candolim's bars and restaurants are all less than 10 minutes' walk

The pool is one of the reasons many guests return each year. It's a kidney-shaped number edged with sunloungers and has a bar next to it. The buffet breakfast is another highlight – it has everything from cereal to Goan curries.

Key Facilities

• 1 pool • 1 kids' pool • 1 bar • 2 restaurants • A la carte dining* • Free Wi-Fi areas • Live music

Location

• 800m from Candolim beach • 250m from Candolim resort centre • 3.5km from Fort Aguada

Transfer time: 60 minutes by coach

Rooms

All of the rooms here are provided with airconditioning, a balcony, bathrobes and slippers. For a bit extra you can select a double with a pool view.

Number of rooms: 128

Op Your service at this hotel Holidays here come with our Hotel rep + 24/7 support on the TUI app and by phone











Somy Plaza

CALANGUTE **GOA**

Plus @ @ 4.0/5 Based on 936 reviews

This place is a winner when it comes to locations. It's on one of Calangute's main strips, two minutes' walk from a selection of restaurants. The beach is a 15-minute stroll away, too.

The hotel had a full refurbishment in 2019, meaning that the modern rooms are fresh faced and fitted with all the essentials. TripAdvisor reviewers give them the thumbs up, too.

Key Facilities

• 1 pool • 1 kids' pool • 1 bar • 2 restaurants • Free Wi-Fi • Evening entertainment programme • Spa*

ocation

• 600m to Calangute Beach • 18-minute drive to 17th Century Fort Aguada

Transfer time: 50 minutes by coach

Rooms

Superior double rooms have air-con, a walk-in wardrobe, a TV with cable channels, a mini-fridge, plus tea or coffee-making facilities. There's also a shower, a safety deposit box, and a hairdryer can be requested. And lastly, you'll have a balcony with the option of a pool view, too. 1 bedroom family rooms are also available and can accommodate 3 people.

Number of rooms: 104

Your service at this hotel

Holidays here come with 24/7 support on the TUI app and by phone







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SEE PRICES ONLINE Available from November 2024 – April 2026









Silver Sands Holiday Village

CANDOLIM GOA







111 (a) (a) (b) (b) (c) (c)

This hotel's in a prime spot, just a two-minute walk from Candolim's golden-sand beach. It's much the same distance to the bars, restaurants and beach shacks along Beach Road.

There's a good-sized rectangular pool here. Dining's a big deal here, too, with three restaurants including a great Indian à la carte and a place that serves up dishes from around the world.

Key Facilities

• 1 pool • 1 bar • 3 restaurants • A la carte dining*

• 100m from the beach • Central location

Transfer time: 60 minutes by coach

You can expect air-conditioning and a balcony in all of these rooms. There's twin rooms available which for a bit extra can come as a superior room. Plus, bungalows are also available.

Number of rooms: 71

Your service at this hotel

Holidays here come with our **Hotel rep + 24/7** support on the TUI app and by phone













Silver Sands Serenity

CANDOLIM GOA

3.5/5 Based on 281 reviews

The Silver Sands Serenity's a 10-minute walk from the blonde sands of Candolim Beach, with its caféand-bar-lined seafront. And, there are plenty more shops and restaurants right outside.

There are three places to grab a bite here – a buffet place, a lounge bar, and a rooftop spot by the pool.

Key Facilities

• 1 pool • 1 bar • 2 restaurants • Free Wi-Fi

- In the heart of Candolim 900m to the beach
- Close to shops and restaurants

Transfer time: 60 minutes by coach

Rooms here are complete with a balcony, Wi-Fi, airconditioning, a flatscreen TV, electronic safe, tea and coffee facilities and a minibar*. Premium rooms with a whirlpool bath are also available.

Number of rooms: 84

Your service at this hotel

Holidays here come with our **Hotel rep + 24/7** support on the TUI app and by phone



















The Acacia Hotel and Spa

CANDOLIM GOA

11111 100 000 000 4.5/5 Based on 1698 reviews

When it comes to location, the Acacia Hotel and Spa is set – it's a five-minute walk from the beach. Plus, you're within a stone's throw of some of Candolim's best beach shacks, restaurants and bars.

All of the rooms are dressed in a palette of neutrals with dark-wood furnishings. And they come with special touches, like slippers and luxury bathroom miniatures. Room service runs 24/7, too.

Key Facilities

• 1 pool • 1 bar • 2 restaurants • Free Wi-Fi • Spa Acacia*

Location

• 500m from Candolim Beach • Close to a shopping centre • 1.8km from Fort Aguada

Transfer time: 60 minutes by coach

Rooms here are complete with a balcony or terrace, Wi-Fi, a king-size bed or twin beds, a flatscreen TV, minibar*, safe, tea and coffee facilties, iron and a hairdryer. Deluxe rooms offer a bit more space than the superior rooms, or you can opt for a $\mbox{\bf suite}$ if you'd like a lounge area.

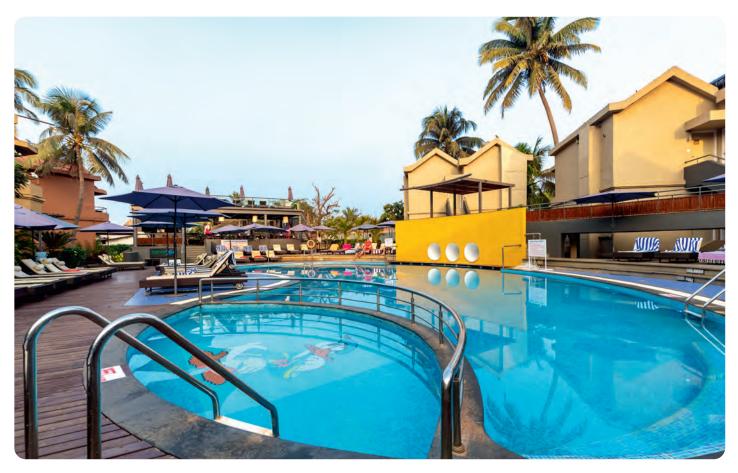
Number of rooms: 54

On Your service at this hotel Holidays here come with our Hotel rep + 24/7 support on the TUI app and by phone











Whispering Palms

CANDOLIM BEACH GOA

11 Plus 00 00 0 4.5/5 Based on 3277 reviews

This hotel's in a peaceful spot just five-minutes' stroll from the golden sands of Candolim beach.

The suites are laid out like cottages, giving this place a home-from-home feel. The rooms span a couple of floors, and feature authentic Goan decor and floorto-ceiling windows.

Key Facilities

- 1 pool 1 kids' pool 2 bars 2 restaurants
- Free Wi-Fi

- Near Candolim 250m from Candolim Beach
- Fort Aguada, the famous Portuguese fort, is nearby

Transfer time: 60 minutes by coach

Rooms

Rooms here come with free Wi-Fi, a balcony or terrace and a safety deposit box.

Number of rooms: 106

Your service at this hotel

Holidays here come with our Hotel rep + 24/7 support on the TUI app and by phone







Click the link or head to tui.co.uk for more info about our holidays,

including hotel details, helpful

videos and more.

View online

SEE PRICES ONLINE Available from November 2024 – April 2026











Sonesta Inn Resort

CANDOLIM BEACH GOA







1111 (a) (a) (b) (a) (b) (b) (c) (c)

Style-wise, this place is a mix of traditional and tropical. The grounds are accessorised with palm trees and colourful flowerbeds, while the buildings are dressed up like colonial townhouses – think whitewashed walls and terracotta-topped roofs.

This hotel plants you within earshot of Candolim Beach's sandy waterfront. Take a walk through the gardens and you'll reach the belt of sand in less than five minutes.

Key Facilities

• 1 pool • 1 kids' pool • 1 bar • 1 restaurant

• Candolim • 6km from town centre • 2km to shops, bars and restaurants • 200m from Candolim Beach

Transfer time: 50 minutes by coach

Rooms

Suites sleep up to three, with a double bedroom and rollaway bed. They come with air-conditioning, a TV, shower, lounge area and tea or coffee-making facilities.

Number of rooms: 52

Some Your service at this hotel

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Radisson Goa Candolim

CANDOLIM GOA

11 11 Plus () 4.5/5 Based on 2525 reviews

This place has an air of sophistication about it. There's a smart, palm-shaded courtyard where you can swim, plus a couple of restaurants serving authentic Goan cuisine. And if you don't want to lift a finger, room service is on the cards.

The hotel's set just off one of Goa's main streets, so it's easy to get out and about. You've got shops and bars nearby, and a beach 10 minutes' walk away.

Key Facilities

• 1 pool • 2 restaurants • Free Wi-Fi

Location

• 10-minute walk to a beach • 12-minute walk to a supermarket • 7-minute drive to the Nerul River

Transfer time: 75 minutes by coach

Rooms

You can book a **double room** with **balcony** or **terrace**, or opt for a **superior** that also has a **pool view**, too. Rooms come with a flatscreen TV, a minibar with complimentary bottled water, air-conditioning, a safety deposit box, a free weekday newspaper, and Wi-Fi access.

Number of rooms: 76

Your service at this hotel

Holidays here come with our Hotel rep + 24/7 support on the TUI app and by phone





All Inclusive
 Bed & Breakfast • Half Board

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Heritage Village Club

AROSSIM BEACH GOA

This village-style hotel is made up of low-rise, whitewashed villas that circle the pool. That means some of the rooms have great views over the pool. And surrounding it all are tropical gardens and palm

It's a 5-minute walk to Arossim's golden-sand beach. And there are shops and restaurants at Colva Beach, which is only a 15-minute drive away.

Key Facilities

- 1 pool 1 kids' pool 3 bars 3 restaurants
- A la carte dining* Daytime activity programme
- Evening entertainment programme Gala evening
- Outdoor dancing area

Location

• 300m from the beach • 1km from the nearest village of Cansaulim

Transfer time: 80 minutes by coach

Rooms

Rooms are modern with air-conditioning, satellite TV, bedroom fan, phone, tea and coffee facilities and a minibar*. Twin rooms for 2 in the main building are for over 16s only. Families can opt for a **Club** room or a ${\bf Superior}\ {\bf twin},$ where you'll get special luxuries such as express check-in, complimentary toiletries and much more.

Number of rooms: 97

Your service at this hotel

Holidays here come with our **Hotel rep + 24/7** support on the TUI app and by phone





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CAVELOSSIM GOA

11111 1100 1000 1.5/5 Based on 4815 reviews

You get one of the biggest pools in Goa at this place, along with a separate children's pool and a poolside cocktail bar. There are three restaurants, as well – a main buffet, plus an Indian and a Continental à la carte.

The hotel looks out over Cavelossim Beach's pale sands. And just outside the hotel doors, there are restaurants and bars, as well as a shopping mall.

Key Facilities

- 2 pools 2 kids' pools 3 bars 3 restaurants
- A la carte dining Free Wi-Fi Daytime activity programme Evening entertainment programme
- Themed nights Spa*

Location

• Near a small commercial centre, with a selection of restaurants and shops

Transfer time: 120 minutes by coach

Rooms

Executive twin room has air-conditioning, twin beds, 1 extra bed – for the third guest booked to stay, a bathroom with shower, plus a balcony or terrace.

Number of rooms: 181

Op Your service at this hotel

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Nazri Resort

BAGA GOA









Nazri Resort is nestled in lush gardens right in the heart of Baga, with bars and restaurants within arm's reach. It's close to the sandy beach, too – you can walk there in five minutes.

The pool steals the spotlight here. It comes with views across greenery and salt lakes, which are a haven for birdlife. Head inside, and you'll find a restaurant that specialises in Goan and Continental cuisine.

Key Facilities

- 1 pool 1 kids' pool 2 bars 1 restaurant
- Free Wi-Fi zones Evening entertainment programme

Location

 \bullet 600m from Baga Beach \bullet Set within two acres of

Transfer time: 55 minutes by coach

Rooms

Double rooms have air-conditioning, a Satellite TV, ashower, a hairdryer, tea or coffee-making facilities, an in-room safe, plus a **balcony**. If you opt for a **deluxe** double room you'll have a King-size bed, a shower in bath, a minibar*, plus a **balcony** complemented by a limited pool view.

Number of rooms: 120

Your service at this hotel

Holidays here come with our Hotel rep + 24/7 support on the TUI app and by phone







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SEE PRICES ONLINE Available from November 2024 – April 2026

158









Jasminn Hotel

BETALBATIM BEACH GOA





1111 (a) (a) (b) (b) (c) (4.5/5) Based on 887 reviews

Rooms at the Jasminn Hotel South Goa are decked out with quirky decor, like whales carved from driftwood and birdcage-style lampshades. Two pools with sun terraces sit in the middle of the complex.

The nearest beach is less than a 10-minute drive away, and the hotel puts on a complimentary shuttle bus service to get you there. Elsewhere, you've got lots of green space, a small fitness area and a restaurant that deals in Indian, Goan and Chinese

Key Facilities

- 2 pools 2 kids' pools 1 bar 1 restaurant
- Free Wi-Fi Evening entertainment programme

• Shuttle service to a beach • 3-minute walk to a supermarket

Transfer time: 95 minutes by coach

Rooms

Superior and premier double rooms both sleep up to 3. Each room type has a double bed or twin beds, plus a rollaway bed. You'll have a shower, air-conditioning, a 32-inch TV, a safety deposit box, and Wi-Fi for up to 2 devices. Premier rooms have a couple of added extras including bathrobes and a minibar

Number of rooms: 55

Your service at this hotel

Holidays here come with 24/7 support on the TUI app and by phone



(Y4) **Board Options** Bed & Breakfast • Half Board
 Full Board

Click the link or head to tui.co.uk for more info about our holidays, including hotel details, helpful videos and more.



Colonia Santa Maria

BAGA GOA





1111 100 000 000 4.0/5 Based on 995 reviews

The Colonia Santa Maria doles out cottages just a stone's skim away from Baga Beach and within walking distance of Calangute.

Portuguese-Indian style reigns supreme at the Colonia Santa Marina, so whitewashed walls, terracotta roofs and patterned tiles are teamed with jewelbright colours.

Key Facilities

- 1 pool 1 kids' pool 1 bar
- 1 restaurant Evening entertainment

Location

• On Baga beach

Transfer time: 60 minutes by coach

Number of rooms: 100

Your service at this hotel Holidays here come with our Hotel rep + 24/7 support on the TUI app and by phone



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ailable from vember 2024 – April 2026

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View online



Board Options

Bed & Breakfast



Alila Diwa Goa

MAJORDA BEACH GOA







111111 (100) (100) (100) (100) (100) Based on 3673 reviews

Surrounded by paddy fields and palm trees, this hotel is less than 10 minutes' walk from a pristine white-sand beach there's a free shuttle bus for when you don't feel like walking.

The rooms merge luxury with local themes - think simple wood furnishings, private balconies and big flatscreen TVs. And the infinity pool's the star of the show, with views that add to the feeling of luxury.

Key Facilities

- 1 pool 1 kids' pool 2 bars
- 3 restaurants A la carte dining*
- Free Wi-Fi Kids' activity centre -Play Alilia • Alila Spa*

Location

- Set among lush paddy plantations
- 500m from the coast of Majorda Beach • Panoramic views around the hotel of the paddy fields

Transfer time: 85 minutes by taxi

Number of rooms: 118

Your service at this hotel Holidays here come with our **Hotel rep**

+ 24/7 support on the TUI app and by phone



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vailable from ovember 2024 – April 2026

Click the link or head to tui.co.uk for more info about our holidays, including hotel details, helpful videos and more.





Board Options

• Bed & Breakfast • Half Board



Icons of India - Tigers and the Taj Mahal

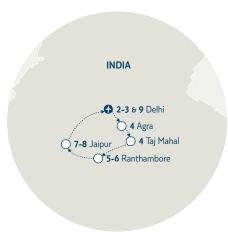
• Delhi • Agra • Sawai Madhopur • Ranthambore National Park • Jaipur

Highlights

- Volunteer in a Delhi gurdwara
- High tea by the Taj Mahal
- Search for tigers on safari

MAP KEY

Overnight location Attraction



Cover off India's most famous sites on this eightnight tour. Old Delhi, Amber Fort, the Taj Mahal and much more are on the agenda. Plus, you'll go on three safari drives in search of Bengal tigers.

DAY 1. FLY TO DELHI

Today's a travel day – you'll be on the plane, flying off to Delhi to start your tour.

DAY 2. LAND IN DELHI

Touch down in Delhi, where you'll be met by your guide before you're driven to your hotel.

Meals: Dinner

DAY 3. TOUR OF DELHI

You'll see more landmarks than you can count on two hands on this tour of India's capital. Plus, you'll

get to volunteer in the kitchens of a gurdwara. **Meals:** Breakfast, Dinner

DAY 4. AGRA FORT AND THE TAJ MAHAL

Spend the morning driving to the city of Agra – it takes around four hours to get there. After lunch, your tour includes tea by the Taj Mahal.

Meals: Breakfast, Dinner

DAY 5. TRAIN RIDE TO SAWAI MADHOPUR

Today, you'll take the two-hour Kota Jan Shatabdi Express to Sawai Madhopur city. But before you board, you'll visit the ghost city of Fatehpur Sikri. **Meals:** Breakfast, Dinner

DAY 6. BENGALTIGER SAFARI

There are two safari drives of Ranthambore National Park on the agenda today. Keep your eyes peeled for its famous furry resident – the Bengal tiger.

Meals: Breakfast, Lunch, Dinner

DAY 7. FROM SAFARI TO JAIPUR

After another safari drive, make a beeline for the painted-pink city of Jaipur – the drive's three hours. This evening, you'll visit the Johri Bazaar.

Meals: Breakfast, Lunch, Dinner

DAY 8. JAIPUR AND AMBER FORT

This full-day tour of Jaipur ticks off some of the city's most famous landmarks, including the Amber Fort and the flamingo-pink palace of Hawa Mahal. **Meals:** Breakfast, Dinner

DAY 9. RETURN TO DELHI

You'll make your way back to Delhi today. The drive takes around five hours, and there'll be plenty of refreshment stops.

Meals: Breakfast, Dinner

DAY 10. GOODBYE, INDIA

Time to head to Delhi Airport for your flight home. **Meals:** Breakfast

Click the button below for the latest prices.

Tour duration: 10 days

Price includes

Flights

Transport

(iii) Hotels

Split between 5 x hotels of a 3* and 4* standard. You'll stay at the following or similar: The Golden Tulip on days 2-3, Royale Regent on day 4, Shergarh Resort on days 5-6, KK Royal on day 7, Sarovar Portico on day 8 and Ashok Country Resort on day 9.

Meal Meal

8 x Breakfasts, 2 x Lunches and 8 x Dinners

▲ Local English-speaking guides

Max group size: 20

Need to know

Tour pace: Moderate

Best for: Nature

2024-25 Dates: Year-round

UK departure day: Friday

For up-to-date entry requirements, check the FCDO's website.

Minimum age for tour: 16 years.

Customise your tour

Choose how to spend your downtime with these optional experiences

- Visit to the Akshardham Temple on day 2
- Bollywood theatre show on day 4
- Visit to an Aarti Ceremony on day 8
- Cookery Demo with a Local Family on day 8
- Jaipur Bicycle Tour on day 9

Ready to find out more?

VIEW ONLINE

Or call 0203 451 2688*

Thailand













PRE-BOOKABLE EXPERIENCES - all of our experiences are available to book in advance at tui.co.uk/things-to-do

From the temples and street food to the pristine beaches and luxury hotels, you've got every excuse for a holiday to Thailand.

THE LAND OF SMILES

Thailand is known as the land of smiles, thanks to the welcoming nature of the Thai people. But there's so much more to the country than friendly faces. In fact, it's impossible to sum up Thailand in a nutshell, because every part is different. At the heart of everything, you've got shrines, temples, and monasteries known as 'wats', while there are 150 kilometres' worth of beaches in the Krabi province alone.

BANGKOK

Mixed in with the religious landmarks is one of the world's most hectic capitals. Bangkok is a strobe-like city, where motorways have 12 lanes, markets have upward of 15,000 stalls, and restaurants are so concentrated, you'll never be more than 50 metres away from one.

BEACHES AND ISLANDS

Then there's the coast. In the Krabi province alone, there are 150 kilometres' worth of beaches, many of which are backed by

photogenic rock formations. In the Khao Lak area, the sands get swallowed up by national parks a few hundred metres from the shoreline. In Phuket, meanwhile, there's a real mix. While the crowdless beaches in Mai Khao let you live incognito for a while, the ones in Patong invite you to a permanent party. Just so you know, some of the beaches in southern Thailand have occasional rip currents, and jellyfish are common in this part of the country - don't worry, though, the local officials may temporarily close the beaches if there are any concerns.

MULTI-DESTINATION HOLIDAYS TO **THAILAND**

Settling on just one spot is no easy feat in this kaleidoscopic country. That's why we've rolled out a selection of Multi-Destination holidays, which let you tick off two or more places in one trip. They pair up Bangkok with beach resorts, like Phuket and Khao Lak. Our Multi-Centre tours, meanwhile, cover off even more, from traditional Chiang Mai in the north to the picturesque Phi Phi Islands in the south.



AT A GLANCE

- Prepare to be dazzled at The Grand Palace in Bangkok
- Trek through the jungle
- Spend a day sailing between tropical offshore islands





DESTINATION AIRPORT

Phuket and Krabi



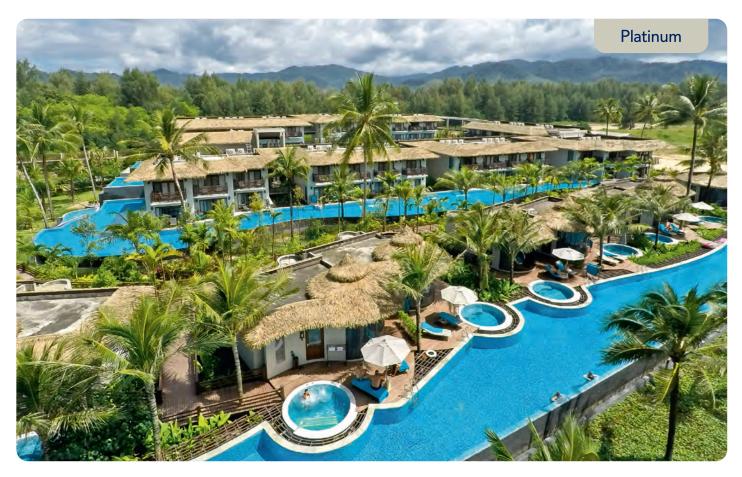
FLYING TIME 12 hours from Gatwick



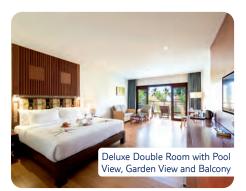
TRAVEL AWARE - STAYING SAFE & HEALTHY ABROAD Turn to page 2 to find out more.

AVERAGE TEMPERATURE

Jan	Feb	Mar	Apr	May 27°C	Jun
32°C	34°C	35°C	36°C		35° C
Jul	Aug	Sep	Oct 33°C	Nov	Dec
34°C	33°C	33°C		32°C	32°C









The Haven Khao Lak KHAO LAK **THAILAND**

The honey-hued sands of Khuk Khak Beach and a natural lagoon bookend this property, giving it a real out-of-the-way feel. What's more, it's about a 10-minute cab ride away from the town centre.

Looks-wise, there's an east-meets-west feel about the complex. Traditional materials – thatched roofs and bamboo floors – are contrasted by contemporary furnishings, and in-room tech like 42-inch TVs.

Key Facilities

• 1 pool • 2 bars • 2 restaurants • Free Wi-Fi • Spa*

• 20m from the beach • 40k from Khao Sok National Park

Transfer time: 90 minutes by coach

Rooms

All rooms here include free Wi-Fi, air-con, 42-inch satellite TV, bathrobes and slippers. Double rooms come with a balcony, and for added luxury, you can opt for a **swim-up room**. You also have the option of a 1-bedroom villa - these have a sea view and a terrace with a whirlpool bath.

Number of rooms: 110

Your service at this hotel

Holidays here come with 24/7 support on the TUI app and by phone



Board Options

Bed & Breakfast • Half Board
 Full Board • All Inclusive

Click the link or head to tui.co.uk for more info about our holidays, including hotel details, helpful videos and more.



SEE PRICES ONLINE Available from November 2024 – April 2026







Deluxe Grand Double Room with Balcony or Terrace



Sentido Khao Lak Resort

KHAO LAK **THAILAND**









11111 000 000 4.5/5 Based on 1321 reviews



GREEN & FAIR HOTELS This hotel has been certified as sustainable by an independent organisation for complying with the Global Sustainable Tourism Council Criteria. See A-Z for further information.

The Sentido Khao Lak Resort has scooped a prime setting on Khao Lak Beach. A tree-lined pathway runs parallel to it and, beyond it, there are five pools and two restaurants. Here, it's all about turning the tempo right down - the vibe is really chilled.

This place has an adults-only tag until winter 2024, then it will open up to families, too. Design-wise, expect mocha-coloured soft furnishings and fresh, ivory walls.

Key Facilities

• 5 pools • 3 bars • 2 restaurants • A la carte dining* • Free Wi-Fi in lobby • Daytime activity programme • Walks • Evening entertainment programme Jul - Aug • The Sun Spa*

• 15 minute walk to Khaolak - Lamru National Park

Transfer time: 120 minutes by coach

Rooms

Deluxe grand double rooms as well as swim-up deluxe double rooms are available. You can expect to find air-conditioning, free Wi-Fi and satellite TV. There's also a minibar*, hairdryer, bathrobes and slippers, too. Swim-ups come with a terrace, and grand double rooms are accompanied by either a balcony or terrace. For winter 2024, the Mountain Wing will only be open to guests aged 12 and over, including deluxe grand double rooms and the Mountain Wing pool.

Number of rooms: 214

Accessibility

This hotel's been surveyed by AccessAble so you can check if it's suitable for your access needs. See the A-Z guide for more details.

Your service at this hotel

Holidays here come with our Hotel rep + 24/7 support on the TUI app and by phone





Board Options

• Bed & Breakfast • Half Board

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Deluxe room



TUI BLUE Mai Khao Lak

KHAO LAK **THAILAND**







This hotel combines family-friendly features with a touch of luxury. You can upgrade to a villa with a private pool, you've got first-class kids' clubs, a pirate ship-themed splash park and a packed activity list, on top of all the extras that come part and parcel with hotels in the TUI BLUE collection.

Our TUI BLUE collection is full of hotels that combine best-in-class service, authentic local cuisine and activities to suit you. And this particular property comes with the Family Fun highlight - that means our trademark top-quality family facilities are ramped up with first-class kids' clubs, bigger activity rosters and exciting evening shows.

Key Facilities

- 5 pools 1 kids' pool 4 bars 7 restaurants • Free Wi-Fi • Dedicated Sports & Activity
- Hosts Kids' clubs The Hangout Evening entertainment programme • Spa*

Location

- 50m from the beach 48.7km from Mae Yai Waterfall • 54km from Khao Sok National Park
- Flights to both Phuket International Airport and Krabi International Airport are available - 90 minutes from Phuket International Airport, or 210 minutes from Krabi International Airport

Transfer time: 90 minutes by coach

Rooms

All rooms come with air-conditioning, Wi-Fi, tea and coffee facilities, a TV, safe and a mini-fridge. The room options include deluxe double rooms and swim-up deluxe double rooms. And if you fancy upgrading, you can opt for a 1 bedroom villa with a private pool.

Number of rooms: 364

Your service at this hotel

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JW Marriott Khao Lak Resort

KHAO LAK **THAILAND**

The rooms at this place are seriously stylish – picture Oriental frescoed headboards, chaise lounge-style sofas, and super-sized beds. If you want to take the luxury up a notch, you can upgrade to a swim-up room with a lounger-lined terrace.

The property is fronted by a golden sandy beach and cocooned by tropical greenery. Aside from a great setting, it's got a winding pool, a spa, and four restaurants to shout about.

Key Facilities

- 1 pool 1 kids' pool 5 bars 6 restaurants
- A la carte dining* Free Wi-Fi Kids' club
- Evening entertainment programme Live music and shows • Quan Spa*

- Set on a long, golden sandy beach backed by palm trees • 50m to nearest restaurants and bars
- 6km to Khao Lak centre, with bars, restaurants and shops • Shuttle bus to Khao Lak centre

Transfer time: 90 minutes by taxi

Rooms

You can expect air-conditioning, Wi-Fi, a large marble bathroom with toiletries and a furnished balcony or terrace in all of these rooms. Deluxe twins and double rooms are available or for a bit extra you can have a **deluxe swim-up room**. Or you could splash out on a Premium double.

Number of rooms: 424

On Your service at this hotel

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Board Options

• Bed & Breakfast • Half Board

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Le Meridien Khao Lak Resort & Spa

KHAO LAK **THAILAND**

11 11 11 Plus (10 0 0 0 0 0 4.5/5 Based on 1086 reviews

The Le Meridien Khao Lak Resort & Spa has a standout pool – complete with fountains, sunken sunloungers and swim-up bars – you can see all the way down to the white-sand beach.

Accommodation options include family-sized suites and superior double rooms. They're all decorated in a contemporary style, with calming shades of cream and blue

Key Facilities

- 3 pools 3 bars 3 restaurants Free Wi-Fi
- Daytime activity programme Kids' club Spa*

Location

• On a white sand beach • 12.5km to Khao Lak

Transfer time: 90 minutes by coach

Rooms

All rooms here come with air-con, a TV, shower and tea and coffee facilities. Superior twin and superior double rooms are available, and can be upgraded to swim-up superior rooms. Deluxe twin and deluxe double rooms are also available, each with a pool view and some come with limited sea views, too. They can be upgraded to swim-up deluxe rooms.

Number of rooms: 269

Your service at this hotel

Holidays here come with 24/7 support on the TUI app and by phone















Khao Lak Bhandari Resort & Spa

KHAO LAK **THAILAND**

Plus O O O 4.5/5 Based on 1233 reviews

There's no mistaking you're in Thailand at this hotel, thanks to architectural elements like sloping red roofs and extended eaves. The grounds, meanwhile, are landscaped with canals and lotus ponds.

A zen-like spa and special cuisine evenings add to the property's traditional Thai feel. As for the rooms, they come in the form of rustic wooden bungalows marked out with numbers in the local language.

Key Facilities

• 1 pool • 1 kids' pool • 2 bars • 2 restaurants • A la carte dining* • Free Wi-Fi • Spa*

Location

• 100m to Khao Lak beach • 650m to resort centre with shops, restaurants and bars

Transfer time: 75 minutes by coach

Rooms

You can expect air-conditioning, Wi-Fi, a minibar, satellite TV and an umbrella in all the rooms here - plus there's a balcony or terrace too. Doubles and twin rooms are available or for a bit extra you can opt for a bungalow with a lounge area.

Number of rooms: 77

Your service at this hotel
Holidays here come with 24/7 support on the TUI
app and by phone











Apsara Beachfront Resort and Villa

KHAO LAK **THAILAND**







GREEN & FAIR HOTELS This hotel has been certified as sustainable by an independent organisation for complying with the Global Sustainable Tourism Council Criteria. See A-Z for further information.

This stylish hotel sits on Pakarang Beach, so you're just steps from the sand. There's an infinity pool here, as well as pools for the kids. And the Apsara Spa is worth a visit for one of their Royal Thai Silk treatments

The hotel is split into two areas. The resort side, made up of rooms in low-rise buildings, has its own set of facilities. And if you opt to stay across the walkway at the contemporary villa side, you'll have access to a load of extra features.

Key Facilities

- 3 pools 2 kids' pools 4 bars 3 restaurants
- Free Wi-Fi Apsara Spa*

Location

• On Pakarang beach • 15km from the centre of Khao Lak

Transfer time: 90 minutes by coach

You'll have air-con and a balcony in all rooms. Superior twin or double rooms are available which for a bit extra can come as a deluxe. For direct access to the pool, there's swim-up double rooms. Or for even more space, there's 1 bedroom villas which come with a private pool or a whirlpool bath and have access to facilities just for villa guests.

Number of rooms: 195

On Your service at this hotel

Holidays here come with our Hotel rep + 24/7 support on the TUI app and by phone





Click the link or head to tui.co.uk for more info about our holidays, including hotel details, helpful videos and more.



SEE PRICES ONLINE vailable from Iovember 2024 – April 2026



With over 17,000 islands, Indonesia has a shedload of beachwrapped spots up its sleeve. We've handpicked three of the best to explore and packed them into this Multi-Destination match-up. Bali kicks things off – this place is home to some of the most diverse marine species in the world, so it's no surprise that it's a first-class destination for scuba divers. Next up, it's Lombok, where the beach count goes on and on – candy floss-coloured sand borders the crystal-clear sea on Pink Beach. The final piece in the puzzle, Ubud, plays host to a monkey forest, which is home to over a thousand Balinese long-tailed macaques.

THE BREAKDOWN

- Fly to Bali from the UK
- Private transfer to your Bali hotel
- Ferry to Lombok
- Private transfer to your Lombok hotel
- Ferry to Ubud
- Private transfer to your Ubud hotel
- Private transfer to the airport
- Fly home

団 HOTEL COMBINATION

Here's one way you can plot your holiday...

CANDI BEACH RESORT & SPA

0000

This hotel hits the mark for peaceful breaks to Bali – it's tucked away between towering palm trees, with a private beach for company.



SHERATON SENGGIGI BEACH RESORT

00000

This beachside hotel has a lake-style pool and a spa with sea views. On the location front, you're a five-minute walk from town, where you'll find chilled-out bars and traditional restaurants.



ELEMENT BY WESTIN BALI UBUD 10101

This place is tucked away between rainforests and rice paddies, and has a big focus on healthy meals and eco-friendly living. You can reach the island's iconic Hindu temples in 30 minutes by car, too.









Khao Lak

Multi-destination

Khao Lak is in the business of recharging batteries. The beaches are completely unfurnished, so all you get are long runways of powdery white sand. And the waters here attract divers from around the world. It's not just the coastline that deserves your attention, though. Three national parks nuzzle up to Khao Lak's shore. The most popular is Khao Lak Lam Ru National Park, which spans 125 square kilometres and is made up of mangroves, waterfalls, jungles and 1,000-metre-high hills.

Here's just one of the pairings you can choose from...

This luxe hilltop resort is surrounded by tropical greenery, but despite its tranquil setting it's just a couple of minutes' drive from the beaches of Patong and Tri Trang. There's a choice of three pools and a rooftop restaurant, too.



KHAO LAK MERLIN BEACH TOTO TO

Right on the beach and surrounded by rainforest, this tropical retreat gives you the best of both worlds. There's a white-sand beach on your doorstep, but Khao Lak's centre is just a few minutes' drive away.



For more information visit tui.co.uk

THE BREAKDOWN

Combine beach breaks in Phuket and Khao Lak

- Fly direct to Phuket where you'll stay at your chosen hotel
- An hour-long transfer will take you to Khao Lak for the rest of your stay
- Return transfer to Phuket, before flight home









The Briza Beach Resort Khao Lak

KHAO LAK **THAILAND**

1188 reviews

You're looking at a 10-minute taxi ride to the centre of Khao Lak from the Briza Beach Resort, or for something a little more off-the-beaten-track there's a tropical-tree cloaked national park a five-minute drive away.

Two restaurants cover dining – the first place sorts breakfast with a spread that includes a choice of European and traditional Thai dishes. Then, there's the poolside place, which offers light snacks and drinks during the day, and dinner come evening time.

Key Facilities

Board Options

• Bed & Breakfast • Half Board

- 2 pools 1 kids' pool 2 bars 2 restaurants
- Free Wi-Fi

Location

• By a beach • 3km to Khao Lak-Lam Ru National Park • 6km to Khao Lak

Transfer time: 70 minutes by coach

Rooms

All rooms come with a balcony or terrace, plus essentials like air-conditioning, Wi-Fi, a TV, and a safe. Upgrade options include Swim-up Double Rooms.

Number of rooms: 181

Your service at this hotel

Holidays here come with 24/7 support on the TUI app and by phone



for more info about our holidays, including hotel details, helpful videos and more.



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Click the link or head to tui.co.uk









Khao Lak Merlin Beach Resort

KHAO LAK **THAILAND**



Plus O O O 4.5/5 Based on 1507 reviews



GREEN & FAIR HOTELS This hotel has been certified as sustainable by an independent organisation for complying with the Global Sustainable Tourism Council Criteria. See A-Z for further information.

Set in 16 acres of tropical gardens, this place is a luxurious hideaway. Here, you have the best of both worlds - there's a white-sand beach on your doorstep, but Khao Lak town centre is just a few minutes' drive away.

Scattered throughout the lush gardens, you'll find four pools to dip into. There's also a seafront restaurant, a buffet place and a handful of bars tucked away in the trees. Meanwhile, secluded bedrooms are decorated in typical Thai style.

Key Facilities

- 4 pools 1 kids' pool 3 bars 2 restaurants
- Free Wi-Fi Evening live music Merlin spa*

Location

• On Khao Lak beach • Set within 16 acres of tropical gardens • 4km from Khao Lak centre

Transfer time: 60 minutes by coach

Rooms

Rooms here all have air-conditioning, room service* and balcony or terrace. Superior doubles and twins are available or you can upgrade to a deluxe room for more space. And for a bit extra there's also poolside deluxe double rooms.

Number of rooms: 236

On Your service at this hotel

Holidays here come with our Hotel rep + 24/7 support on the TUI app and by phone



Click the link or head to tui.co.uk for more info about our holidays, including hotel details, helpful videos and more.

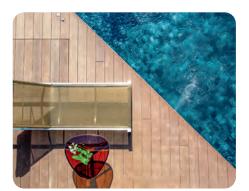
View online

SEE PRICES ONLINE vailable from lovember 2024 – April 2026









Kalima Resort & Villas Khao Lak

KHAO LAK **THAILAND**



11 Plus (a) 00 (a) 4.5/5 Based on 786 reviews



GREEN & FAIR HOTELS This hotel has been certified as sustainable by an independent organisation for complying with the Global Sustainable Tourism Council Criteria. See A-Z for further information.

This place offers swim-up rooms and garden-facing suites which are decked out with extra touches like mini-fridges, complimentary local delicacies and a

The pool scene steals the show, with teal-coloured tiles and a swim-up bar for midday glasses of fizz. And when it comes to meals, you've got three restaurants to play with, one of which specialises in Thai cuisine and another has a sushi bar.

Key Facilities

- 1 pool 1 kids' pool 4 bars 3 restaurants
- Free Wi-Fi Kids' club Evening entertainment programme • Lamoon Spa*

Location

• 200m to Poseidon Beach • Within 1km of shops, bars and restaurants • 2km to Khao Lak-Lam Ru National Park

Transfer time: 80 minutes by coach

Rooms

Rooms here all include air-con, Wi-Fi, TV, a minifridge, a safe, tea and coffee facilities, bathrobes, slippers and a hairdryer. There's a choice between a deluxe room, deluxe grand room, a swim-up room with access to a shared pool, and a junior suite with a private pool.

Number of rooms: 231

Your service at this hotel

Holidays here come with 24/7 support on the TUI app and by phone





Board Options

• Bed & Breakfast • Half Board

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The Leaf on the Sands by Katathani

KHAO LAK **THAILAND**





1111 100 100 111



GREEN & FAIR HOTELS This hotel has been certified as sustainable by an independent organisation for complying with the Global Sustainable Tourism Council Criteria. See A-Z for further information.

There are two pools at The Leaf on the Sands by Katathani, and they've both got different personalities. The smaller spot is tucked away, and perfect for peaceful pool days, while the main pool and its swim up bar - tend to be a little livelier.

This place is shrouded in tropical greenery. And you've only got a short stroll separating you from the sand when you stay here – just follow the private pathway past the sister hotel next door, and you'll be there in five minutes.

Key Facilities

- 2 pools 1 kids' pool 1 bar 1 restaurant
- Free Wi-Fi Spa*

Location

• 600m to Nang Thong beach • 650m to nearby restaurants

Transfer time: 80 minutes by coach

Rooms

All rooms come with air-conditioning, a mini-fridge, a safety deposit box, a TV, tea or coffee-making facilities, and can sleep up to three guests. All rooms come with a garden view from the balcony or $\ensuremath{\text{terrace}}\xspace$, or you can upgrade to a $\ensuremath{\text{twin room}}\xspace$ with a pool and garden view.

Number of rooms: 96



Holidays here come with 24/7 support on the TUI app and by phone





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TUI SUNEO Arinara Bangtao

PHUKET - BANG TAO BEACH THAILAND

Plus 60 000 4.0/5 Based on 1087 reviews





Picking between seafront and poolside is a real dilemma. The lagoon-style pool has a lounger-dotted sun deck, a swim-up bar and a waterslide as part of the deal. The beach, meanwhile, is one of the longest

Elsewhere, there's plenty going on around the hotel. There are a couple of restaurants, plus a games room, a kids' playhouse and ping pong tables.

Key Facilities

- 3 pools 1 kids' pool 3 bars 2 restaurants
- A la carte dining Free Wi-Fi Daytime activity programme • Kids' club • Evening entertainment programme • Spa*

Location

• On the beach • 800m to resort centre

Transfer time: 60 minutes by coach from Phuket International Airport or 210 minutes by coach from Krabi International Airport

Rooms

Rooms come with air-con, a shower, cable TV, a fridge, a hairdryer and a balcony or terrace. They sleep up to three with a double or twin beds and an extra bed. There are a few different upgrades to chose from, including rooms with a pool view, and swim-up rooms with direct pool access.

Number of rooms: 202

Accessibility

This hotel's been surveyed by AccessAble so you can check if it's suitable for your access needs. See the A-Z guide for more details.



On Your service at this hotel

Holidays here come with our Hotel rep + 24/7 support on the TUI app and by phone





Board Options

All Inclusive
 Bed & Breakfast • Half Board











Avista Grande Phuket Karon - MGallery

KARON BEACH THAILAND





1111 111

The soon-to-open Avista Grand Karon Resort and Spa is perched on a hill in between two long, sandy beaches. One's just a five-minute walk away - you'll be able to see it from some of the rooms. The other is a couple of minutes further on.

The hotel's planned to have an elegant, minimalist look, which will carry through to the rooms. Expect polished floors paired with oak furnishings, while under-lights create a calming atmosphere.

Key Facilities

- 1 pool 1 kids' pool 2 bars 2 restaurants
- A la carte dining* Free Wi-Fi Pearl spa*

Location

• On Phuket's south-west coast • Close to viewpoints and attractions • 7.5km from Bangla Night Street with its markets and nightlife

Transfer time: 65 minutes by coach

Rooms

All rooms include air-con, a shower and either a balcony or terrace. You can choose between a double or twin room and upgrade to enjoy a sea view. Or, for a little extra, you can opt for a suite which comes complete with a whirlpool bath.

Number of rooms: 159

Your service at this hotel

Holidays here come with 24/7 support on the TUI app and by phone





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SEE PRICES ONLINE Available from November 2024 – April 2026









Mandarava Resort & Spa

KARON - PHUKET THAILAND

11111 1000 1000 14.5/5 Based on 3913 reviews

This place is set into tropical greenery punctuated by natural waterfalls. The rooms are housed in villas that are dotted through the grounds.

You get the best of both worlds at this hotel. It's secured a secluded spot, nestled into a hillside, but the hourglass-fine sand of Karon Beach is a 15-minute walk away, and it's less than five minutes by car.

Key Facilities

- 5 pools 1 kids' pool 4 bars 2 restaurants
- Free Wi-Fi Cheeva Spa*

Location

• Tropical setting • Close to the beach • 2km from Karon Market and Templet

Transfer time: 60 minutes by coach from Phuket International Airport or 210 minutes by coach from Krabi International Airport

Rooms

Furnished with contemporary decor, double rooms here come with either a balcony or terrace. They feature Wi-Fi, flat-screen TV, king-sized bed and tea or coffee-making facilities. **Bungalows** with a terrace and **swim-up double** rooms with a pool view are also available.

Number of rooms: 232

Your service at this hotel

Holidays here come with 24/7 support on the TUI app and by phone





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Access Resort & Villas

KARON - PHUKET THAILAND

1111 Plus 100 (00 (1.5/5) Based on 1005 reviews

A pool and canals weave their way through the hotel's grounds, meaning almost every room is a swim-up. Order room service and it'll be delivered to you in a traditional Thai tail boat.

Karon Beach is a 10-minute stroll from this place. If you don't fancy the walk, you can take the hotel's shuttle bus instead. The beach is the third longest in Phuket, so the honey-coloured sands stretch out for miles.

Key Facilities

- 5 pools 1 kids' pool 2 bars 2 restaurants
- Free Wi-Fi The Access Spa*

Location

• A short walk to Karon resort centre • 800m to Karon beach

Transfer time: 90 minutes by coach

Rooms

All swim-up rooms at the Access Resort & Villas come with a terrace with direct access to the main pool. You'll also find Wi-Fi, a TV, safety deposit box and air-conditioning.

Number of rooms: 139

Your service at this hotel

Holidays here come with our Hotel rep + 24/7 support on the TUI app and by phone





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View online

SEE PRICES ONLINE Available from November 2024 – April 2026









Courtyard by Marriott Phuket, Patong **Beach Resort**

PHUKET - PATONG THAILAND

11111 (a) (a) (b) (a) (b) (c) (c)

A long blonde beach, a choice of restaurants, and some of Phuket's liveliest nightlife are all on your doorstep when you stay at the Courtyard by Marriott Phuket, Patong Beach Resort.

Facilities are themed around relaxation. You've got four huge swimming pools to choose from, as well as a gym, and everything is tucked among tropical greenery.

Key Facilities

- 3 pools 1 kids' pool 4 bars 1 restaurant
- Free Wi-Fi Kids' club Live entertainment

• Patong beach • Close to shops, bars, restaurants and Patong's nightlife • 24km to Phuket Town

Transfer time: 60 minutes by coach from Phuket International Airport or 180 minutes by coach from Krabi International Airport

Rooms

Rooms come with air-con, Wi-Fi, a TV, shower, and a balcony or terrace with a pool view. Rooms can accommodate up to 2 guests, except superior double rooms that can have up to 3 guests.

Number of rooms: 445

Accessibility

This hotel's generally suitable for those with reduced mobility, but all access needs are different. See the A-Z guide for more details.

On Your service at this hotel

Holidays here come with our Hotel rep + 24/7 support on the TUI app and by phone















Cape Panwa Hotel

PHUKET - CAPE PANWA THAILAND

Plus O O O 4.5/5 Based on 3800 reviews

The setting of the Cape Panwa Hotel is trademark Thai. The hotel sidles up to a secluded beach, plus it's cocooned in coconut groves and tropical gardens. Its hillside spot means it's split into different levels, and the beach is accessed via a funicular.

Design-wise, the hotel showcases its picturesque locale. Junior suites have day beds on the balconies, which peek through the palm trees towards the sea.

Key Facilities

- 2 pools 1 kids' pool 3 bars 5 restaurants
- A la carte dining Free Wi-Fi Daytime activity programme • Evening entertainment programme
- Live bands Cape Spa*

• Full Board

Location

• On a 300m-long private beach • Right by shops, restaurants and bars • 14km to Phuket Town

Transfer time: 90 minutes by coach

Rooms

Rooms here offer everything you'll need for a relaxing stay, including free Wi-Fi, air-conditioning, a large balcony and a seaside location.

Number of rooms: 205

Your service at this hotel

Holidays here come with 24/7 support on the TUI app and by phone



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SEE PRICES ONLINE Available from November 2024 – April 2026



Grand Tour of Thailand

• Bangkok • Kanchanaburi • Pitsanulok • Chiang Mai • Hua Hin

Highlights

- Cross the River Kwai
- Visit ancient temples
- Tour the Golden Triangle

MAP KEY

○ Overnight location ▲ Attraction



You'll tick off loads of Thailand's must-see highlights on this 14-day tour – ancient temples, bustling cities and beach days are all on the agenda.

DAY 1. FLY TO THAILAND DAY 2. LAND IN THAILAND

Meet your guide at Bangkok airport, then head to your hotel.

Meals: Breakfast

DAY 3. BANGKOK CITY TOUR

You'll start the day with a tour of Bangkok, ticking off some of the city's top sights.

Meals: Breakfast

DAY 4. FREE DAY IN BANGKOK

Today's yours to do with as you please in Bangkok. **Meals:** Breakfast

DAY 5. THE RIVER KWAI

Today's agenda includes visits to a war museum and the infamous bridge on the River Kwai.

Meals: Breakfast, Lunch

DAY 6. RICE FIELDS AND BUDDHIST TEMPLES

You'll visit two Buddhist temples this morning before heading to Phitsanuloke.

Meals: Breakfast, Lunch

DAY 7. SUKHOTHEI HISTORICAL PARK

Today, you'll cycle around Sukhothei Historical Park, before heading to Chiang Rai.

Meals: Breakfast, Lunch

DAY 8. GOLDEN TRIANGLE TOUR

You'll head to the Golden Triangle today, where Thailand, Laos and Myanmar meet.

Meals: Breakfast, Lunch

DAY 9. VISIT THE WHITE TEMPLE

A visit to the famous White Temple is today's highlight, before a scenic drive to Chiang Mai.

Meals: Breakfast, Lunch

DAY 10. CITY VIEWS IN CHIANG MAI

Today, you'll take the 300 steps up to Chiang Mai's Wat Phra That Doi Suthep temples.

Meals: Breakfast, Lunch

DAY 11. CHIANG MAI AND OVERNIGHT TRAIN

You'll catch the night train to Bangkok. Until then, the day's all yours.

Meals: Breakfast

DAY 12. BANGKOK TO HUA HIN

After breakfast, you'll set off from Bangkok to Hua Hin. The rest of the day's free.

Meals: Breakfast

DAY 13. FREE DAY IN HUA HIN

Day to explore the former fishing village of Hua Hin.

Meals: Breakfast

DAY 14. FREE DAY IN HUA HIN

Your final day in Hua Hin is an open one, so you've got free rein to explore.

Meals: Breakfast

DAY 15. HEAD BACK HOME

Meals: Breakfast

Click the button below for the latest prices.

Tour duration: 15 days

Price includes

Flights

Transport

(iii) Hotels

Split between 13 x hotels of a 3* standard. You'll stay at the following or similar: Century Park on days 2-4, Mida Resort on day 5, Topland on day 6, Laluna Resort Chiang Rai, Heritage Chiang Rai on days 7-8, Empress Chiang Mai on days 9-10, Night Train with airconditioning on day 11 and Centra by Centara Cha Am Beach Resort Hua Hin, Meven Stylish Hotel Hua Hin on days 12-14.

Meals

14 x Breakfasts and 6 x Lunches

▲ Local English-speaking guides

Max group size: 40

Need to know

Tour pace: Active

Best for: Adventure

2024-25 Dates: Year-round

UK departure day: Monday

For up-to-date entry requirements, check the FCDO's website.

Minimum age for tour: 12 years.

Customise your tour

Choose how to spend your downtime with these optional experiences

- Canals of Thonburi tour on day 3
- Dinner at the Baiyoke Sky Tower on day 3
- Bike tour of Bangkok on day 4
- Damnoen Saduak floating market on day 4
- Dinner on the River Kwai on day 5
- Phitsanulok tricycle tour on day 6
- Khantoke dinner and dance show on day 9
- An encounter with elephants on day 10
- Rural Chiang Mai on two wheels on day 11
- Traditional Thai cooking class on day 11
- Wild elephant watching on day 12

Ready to find out more?

VIEW ONLINE

Or call 0203 451 2688*



Elephant Hills: Tour & Stay

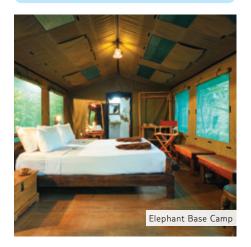
Phuket ● Khao Sok ● Cheow Lan See

Highlights

- Go glamping in the rainforest
- Get up close to Asian elephants
- See monkeys on a canoe safari

MAP KEY

Overnight location Attraction



This two-night tour shines a spotlight on Thailand's scenic side – from up-close encounters with Asian elephants to a canoe safari and a rainforest trek through thick jungle.

DAY 1. ELEPHANT ENCOUNTERS AND A CANOE SAFARI

Today, you'll go on a canoe safari and have an up-close encounter with Asian elephants before an evening of entertainment.

Meals: Lunch, Dinner

DAY 2. A LONG-TAIL BOAT TRIP AND A DIP IN THE LAKE

On day two, you'll take a trip along Cheow Lan Lake in a traditional long-tail boat, followed by a dip in the lake if you fancy. Then, you'll head back to Elephant Hills for dinner and a second night of entertainment, before snuggling down in your luxury glamping tent.

Meals: Breakfast, Lunch, Dinner

DAY 3. A JUNGLE TREK AND ON TO YOUR NEXT DESTINATION

You'll take a hike through Thailand's thick rainforest today, before heading to your next destination after lunch.

Meals: Breakfast, Lunch

DAYS 4 AND BEYOND

You can choose to round off this tour with a five-night or a 12-night stay in either Phuket or Khao Lak. Snooze on the beach all day and party all night in the former, or tick off a trio of national parks in the latter.

Click the button below for the latest prices.

Tour duration: 3 days

Price includes

Flights

Transport

(iii) Hotels

You'll stay at the 3* Elephant Base Camp on days 1 and 2. On day 3, you'll head to your chosen hotel in the afternoon.

Meals

2 x Breakfasts, 3 x Lunch and 2 x Dinners

■ Local English-speaking guides

Max group size: 46

Need to know

Tour pace: Moderate

Best for: Culture

2024-25 Dates: Year-round

UK departure day: Daily

For up-to-date entry requirements, check the FCDO's website.



EXTEND YOUR STAY

Extend your stay in the sun in your pick of one of our many relaxing TUI hotels.

See website for details.

Ready to find out more?

VIEW ONLINE

Or call 0203 451 2688*

Maldives













PRE-BOOKABLE EXPERIENCES – all of our experiences are available to book in advance at tui.co.uk/things-to-do

Holidays to the Maldives take you to a string of tropical islands – called atolls – where idyllic hotels and house reefs reign supreme.

TROPICAL A-LISTER

Floating in the Indian Ocean, the Maldives are the cream of the crop when it comes to secluded beach holidays. The waters are their own brand of blue, the sands are blindingly white, and rows of palm trees stand to attention along the shoreline. What's more, if you count each island individually, you've got almost 2,000 reasons to visit. Some are such small specks that they're inhabited by a single hotel.

REEFS AND RELAXATION

Each of the 26 atolls in the Maldives has its own unique selling point. Some of these ring-shaped reefs are known for their aquarium-like diving conditions, while others focus on luxury hotel digs. The North and South Ari Atolls offer easy access to the Maldivian capital, Malé, and the islands in the Ari Atoll have a reputation for their world-class scuba sites. The more northern atolls, like Lhaviyani and Raa, are known as the least-chartered, and the atolls in the south are becoming the focus of cutting-edge hotel designers.

HOT FOR HONEYMOONERS

For honeymooners, nothing compares to the Maldives' just-married credentials. Private islands, speedboat transfers and sea views are pretty much the norm. The archipelago's trademark accommodation is stilted water villas, which come with four-poster beds and infinity views of the sea. The islands' restaurants, meanwhile, have turned romantic dinners into an art form. And with because everything's spread between so many pin-drop islands, you won't clap eyes on a crowd anywhere.

HARD-TO-BEAT HOTELS

Paradise-ready properties are the Maldives' main forte, thanks to stilted villas and hotels on private streaks of land. A couple of standout properties are the Hard Rock Hotel Maldives, which has a pool that plays underwater music, and the ROBINSON Maldives, which offers gourmet dinners for two* on the beach. All Inclusive breaks are a big hit, too – hotels like the Riu Atoll line up a big roster of bars and restaurants on a private island.



AT A GLANCE

- Sleep in a stilted water villa
- Experience some of the best scuba diving in the world
- Blow away the cobwebs on a picture-perfect beach





DESTINATION AIRPORT Male (MLE)



FLYING TIME 10 hours 45 minutes from Gatwick



TRAVEL AWARE - STAYING SAFE & HEALTHY ABROAD Turn to page 2 to find out more.

AVERAGE TEMPERATURE

Jan	Feb	Mar	Apr	May 31°C	Jun
30°C	31°C	31°C	32°C		30°C
Jul	Aug	Sep	Oct	Nov	Dec
30°C	30°C	30°C	30°C	30°C	30°C









TUI BLUE Olhuveli Romance

SOUTH MALE ATOLL MALDIVES



This is a brand new property – so no TripAdvisor rating exists for it yet.

Barefoot luxury - that's the ethos this hotel, part of the TUI BLUE collection, swears by. The reception, bars and buffet restaurant are all open-air sandy spaces, so you're encouraged to leave your flipflops in your room and embrace island life. When you check in, you'll be assigned an island host - a personal assistant who you can chat to on WhatsApp throughout your holiday. Got a question about the hotel? They'll answer it. Want to book into a restaurant? They'll get you in.

Our TUI BLUE collection is full of hotels that combine best-in-class service, authentic local cuisine and activities to suit you. And this particular property combines our Adults Only traveller type with the Foodie highlight. That means food and drink really stands out at this just-for-grown-ups hotel.

Key Facilities

• 2 pools • 2 bars • 3 restaurants • Culinarium à la carte restaurant • Free Wi-Fi • BLUE® Spa

Location

• Beachfront • Secluded setting • Transfer to hotel from airport is by speedboat • You may experience longer waiting times than usual for your transfer from the airport to resort as this is shared with passengers from other arriving flights

Transfer time: 45 minutes by speedboat

All of the villas here come with their own private pool and a terrace with sunbeds. There's a choice of beachfront and over water villas, and they all include air-conditioning, Wi-Fi, tea and coffee facilities and a safe. There's also a minibar*, that's included if you're on All Inclusive.

Number of rooms: 111

Your service at this hotel

Holidays here come with our Hotel rep + 24/7 support on the TUI app and by phone





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Cinnamon Dhonveli Maldives

NORTH MALE ATOLL MALDIVES







11111 (a) (a) (b) (a) (b) (c) (b) (c) (c)



GREEN & FAIR HOTELS This hotel has been certified as sustainable by an independent organisation for complying with the Global Sustainable Tourism Council Criteria. See A-Z for further information.

The Cinnamon Dhonveli Maldives offers the perfect place to switch off and reconnect. It stays true to its Maldivian setting, laying out thatched bungalows and suites along the beach.

This hotel's island setting lends itself to one-ofa-kind experiences. Snorkelers can set eyes on colourful fish and some of the Maldives' best coral, while surfers can ride the waves at the world famous Pasta Point, which is only accessible to guests staying

Key Facilities

- 2 pools 1 kids' pool 4 bars 3 restaurants
- A la carte dining* Free Wi-Fi zones Evening entertainment programme • Chavana SPA*

• North Male Atoll • On the beach • Next to a coral reef • You may experience longer waiting times than usual for your transfer from the airport to resort as this is shared with passengers from other arriving

Transfer time: 20 minutes by speedboat

 $\pmb{\mathsf{Suites}}, \pmb{\mathsf{bungalows}}$ and $\pmb{\mathsf{double}}$ $\pmb{\mathsf{rooms}}$ are your option at this resort. They come with all the modcons you'd expect, such as air-conditioning, satellite TV, a hairdryer, tea and coffee facilities and balcony or terrace. There are beachfront suites with a private pool and also over water suites are available

Number of rooms: 152

Your service at this hotel

Holidays here come with 24/7 support on the TUI app and by phone





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View online









Riu Atoll

DHAALU ATOLL MALDIVES





GREEN & FAIR HOTELS This hotel has been certified as sustainable by an independent organisation for complying with the Global Sustainable Tourism Council Criteria. See A-Z for further information.

Location's key when it comes to this place. It's got lots of sugar-cube-shaped suites, all of which are all on stilts over the shallow lagoon. The powdery beach is literally right on your doorstep.

There's a big pool with a swim-up bar, as well as a children's pool. Little ones will have a whale of a time here – there's a hotel-run kids' club and a top-notch entertainment offering in the evenings.

Key Facilities

- 1 pool 1 kids' pool 3 bars 3 restaurants
- Free Wi-Fi Daytime activity programme
- RiuLand kids' club Evening entertainment programme • Wellness centre

Location

• On the private island of Maafushi • Domestic flight and speedboat transfer • You may experience longer waiting times than usual for your transfer from the airport to resort as this is shared with passengers from other arriving flights

Transfer time: 40 minutes by plane and speedboat

Double rooms and over water junior suites are available. You can upgrade your double room to come with a **beachfront** setting. All rooms include air-con, a ceiling fan, a shower, a TV, a minibar, a safe, and Wi-Fi. The over water suites are furnished with Balinese beds on the terrace, with easy-access to the sea, too.

Number of rooms: 264

Accessibility

The property is generally unsuitable for those with reduced mobility. See the A-Z guide for more details.

On Your service at this hotel

Holidays here come with our Hotel rep + 24/7 support on the TUI app and by phone





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Riu Palace Maldivas

DHAALU ATOLL MALDIVES



GREEN & FAIR HOTELS This hotel has been certified as sustainable by an independent organisation for complying with the Global Sustainable Tourism Council Criteria. See A-Z for further information.

Suites are scattered on stilts above the water, many with direct access down to the aqua-coloured, shallow lagoon. An infinity pool will vie for your attention, as will the three themed restaurants.

You'll get to use a lot of the facilities at the Riu Atoll – another new hotel that's just been built on the island next door. These facilities include a hotel-run kids' club, live music at night and a spa.

Key Facilities

- 1 pool 1 bar 3 restaurants Free Wi-Fi
- \bullet Daytime activity programme \bullet RiuLand kids' club
- \bullet Evening entertainment programme \bullet Wellness centre*

Location

• On the private island of Kedhigandu • Connected to Maafushi island by a walkway • Domestic flight and speedboat transfer • You may experience longer waiting times than usual for your transfer from the airport to resort as this is shared with passengers from other arriving flights

Transfer time: 40 minutes by plane and speedboat

Rooms

Junior suites have a drinks optic, air-con, a ceiling fan, a shower, a TV, a minibar, a safe and Wi-Fi. Upgrade to a suite with a beachfront setting or opt for an over water suite with terrace, and you can choose one with a private pool. The over water suites are furnished with a Balinese bed and sunloungers on the terrace, with easy access to the sea, too.

Number of rooms: 176

Accessibility

The property is generally unsuitable for those with reduced mobility. See the A-Z guide for more details.

Your service at this hotel

Holidays here come with our Hotel rep + 24/7 support on the TUI app and by phone



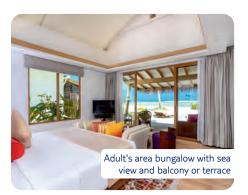


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View online









Cinnamon Hakuraa Huraa Maldives

MEEMU ATOLL MALDIVES









GREEN & FAIR HOTELS This hotel has been certified as sustainable by an independent organisation for complying with the Global Sustainable Tourism Council Criteria. See A-Z for further information.

The Cinnamon Hakuraa Huraa Maldives offers island life at its best – restaurants lay out tables on the beach, cocktail bars look out over the lagoon, and there's a medley of watersports.

This place is looking its best after a recent revamp. There's also an island* reserved for adults. It's connected to the main one via a walkway, and comes with bungalows, a pool, a bar and a restaurant.

Key Facilities

- 1 pool 2 bars 2 restaurants Live music
- Chavana Spa*

Location

• Located in Meemu Atoll • Close to some of the finest dive sites • There's a scenic seaplane transfer to the resort • You may experience longer waiting

times than usual for your transfer from the airport to resort as this is shared with passengers from other arriving flights

Transfer time: 45 minutes by seaplane

Rooms

Bungalows have a bit of outside space for you to relax, with sunloungers and beach views. Plus, you have the added luxury of a pillow menu, toiletries and tea and coffee making facilities.

Number of rooms: 80

Your service at this hotel

Holidays here come with our Hotel rep + 24/7 support on the TUI app and by phone



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Kuredu Island Resort & Spa

LHAVIYANI ATOLL MALDIVES

This place is set on a teardrop island in the Lhaviyani atoll. That means 50 dive sites on your doorstep, plus a private sand bank and a beach where movies are screened after dark.

Depending on the level of luxury you want, you can choose from thatched garden bungalows and beach villas kitted out in dark wood, to over-the-water villas.

- 3 pools 1 kids' pool 7 bars 7 restaurants • A la carte dining* • Free Wi-Fi zones • Max's Mermaids & Pirates kids' club • Evening entertainment programme • Duniye Spa*
- Location
- On the beach On Lhaviyani Atoll 150km from Male • Transfer to hotel from airport by scenic seaplane • You may experience longer waiting times than usual for your transfer from the airport to resort as this is shared with passengers from other arriving flights

Transfer time: 45 minutes by seaplane

Rooms

Rooms here have all the luxury you'd expect from an island getaway, with tropical décor and a king-size bed. They're complete with air-con, a ceiling fan, mini-fridge, Nespresso machine, Bluetooth speaker, safety deposit box and a hairdryer. For a little extra you can upgrade to a beachfront or a premium villa. Plus, over-water villas are also available.

Number of rooms: 389

Your service at this hotel

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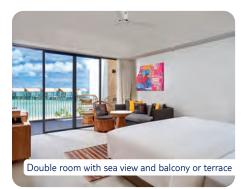


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Hard Rock Hotel Maldives

SOUTH MALE ATOLL MALDIVES

It wouldn't be the Maldives without overwater villas, and this place is no exception. Some even come with their own private pool. What's more, you can order Fender® guitars, headphones and yoga mats to your room for free.

There's a beachfront pool and a couple of restaurants here. But you can also stroll across a footbridge to the connecting island, known as The Marina @ CROSSROADS, where even more eateries and shops await.

Key Facilities

- 1 pool 3 bars 12 restaurants Free Wi-Fi
- Roxity Kids' Club® Teen Spirit® club
- The ROCK SPA®*

Location

- On a private island surrounded by beaches
- A bridge takes you to the Marina @ CROSSROADS Maldives with shops, restaurants and yacht marina
- 15 minute speedboat transfer from airport to hotel

• You may experience longer waiting times than usual for your transfer from the airport to resort as this is shared with passengers from other arriving flights

Transfer time: 15 minutes by speedboat

Rooms

Rooms here come with Wi-Fi, a smart TV, pillow menu, minibar*, safe, and bottled water. Upgrade your **double room** to a **beachfront** room, for direct access to the beach. Or if you're travelling with little ones, you can choose a **2-bedroom family room**. **Over the water villas** and **beachfront villas** are available, and you can pick one that has a **private pool**.

Number of rooms: 178

Your service at this hotel

Holidays here come with 24/7 support on the TUI app and by phone



Bed & Breakfast • Half Board
 Full Board • All Inclusive

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Villa Park, Sun Island

SOUTH ARI ATOLL MALDIVES

11111 (a) (a) (b) (b) (c) 4.5/5 Based on 8850 reviews

If Villa Park, Sun Island sounds pretty tropical, that's because it is. It boasts a restaurant that sits above a coral reef, another with treetop dining*, and a heap of snorkelling hotspots.

This place is super popular with families, thanks to both its size and the many activities on offer - like football and canoeing. There's also an entertainment programme crammed with karaoke and live music.

Key Facilities

- 1 pool 2 kids' pools 5 bars 6 restaurants
- Free Wi-Fi Park Players kids' club Evening entertainment programme • Araamu Spa*

Location

• On the southern rim of Ari Atoll • Biggest resort in the Maldives ullet Snorkelling spots ullet 40-minute transfer to hotel is by scenic domestic flight followed by speedboat • You may experience longer waiting times than usual for your transfer from the airport to resort as this is shared with passengers from other arriving flights

Transfer time: 40 minutes by plane and speedboat

Rooms

All accommodation types include a double bed or twin beds, a bathtub and outdoor shower, a TV with Satellite channels, tea or coffee-making facilities and free Wi-Fi. There are 6 options for bungalow - Over Water, Lagoon or Sunset, plus Beachfront deluxe or standard. Or there's the Sun Villa which faces the

Number of rooms: 462

Your service at this hotel

Holidays here come with 24/7 support on the TUI app and by phone





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Ellaidhoo Maldives by Cinnamon

NORTH ARI ATOLL MALDIVES



11 11 Plus (a) (a) (a) 4.5/5 Based on 4047 reviews



GREEN & FAIR HOTELS This hotel has been certified as sustainable by an independent organisation for complying with the Global Sustainable Tourism Council Criteria. See A-Z for further information.

The Ellaidhoo Maldives by Cinnamon is just footsteps away from the clear waters of the Indian Ocean, and comes complete with its own house reef.

Rooms range from the stylish understatement to all-out lavish. It's the water bungalows that are really impressive, though - they come with uninterrupted ocean views and a restaurant.

Key Facilities

• 1 pool • 3 bars • 2 restaurants • Evening entertainment programme • Chavana spa*

Location

• On the beach • Right next to a coral reef • 42km from Male • You may experience longer waiting times than usual for your transfer from the airport to resort as this is shared with passengers from other arriving

Transfer time: 95 minutes by speedboat and seaplane

Rooms

All rooms at Ellaidhoo Maldives by Cinnamon include Wi-Fi*, cable TV, air-conditioning, safety deposit box, tea and coffee facilities, minibar* and hairdryer. Superior double rooms and bungalows all include a balcony or terrace, and for a little extra, you can opt for an over-water bungalow with a sea view.

Number of rooms: 112

Your service at this hotel

Holidays here come with 24/7 support on the TUI app and by phone





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Mauritius













PRE-BOOKABLE EXPERIENCES - all of our experiences are available to book in advance at tui.co.uk/things-to-do

Holidays to Mauritius run circles around other tropical breaks. The island bolsters its soda-white beach count with fusion food and rainforest tours.

INDIAN OCEAN

At first glance, Mauritius looks like a close relative of the Caribbean Islands. Around 1,200 miles from the east coast of Africa, the island's hemmed by 330 kilometres of immaculate white beaches. Take to the waters, meanwhile, and you'll spot pods of dolphins playing. The south, west and east coasts are defined by top-drawer beaches – one of the longest stretches of sand is Belle Mare, which borders a coral-protected lagoon. In the north, the shallow bays at Balaclava and Calodyne give themselves over to watersports like snorkelling and kite-surfing.

RAINFORESTS AND REEFS

But Mauritius has plenty more strings to its bow, too. Look beyond the beaches and you'll find a trove of natural history. The 800-metrehigh mountains and forests in the interior are

home to some of the world's rarest animals you can spot geckos and tropical birds in Porte Lafayette's national park. The island's also ring-fenced by one of the largest unbroken barrier reefs in the world, so the scuba diving opportunities are on a par with the Maldives.

KALEIDOSCOPIC CULTURE

In the 600 years since Mauritius was first discovered, the island has been a cultural sponge. Its proximity to Madagascar has rubbed off on it in the form of creole cooking. Grand Baie, in the north, is the culinary capital of the island. Mahebourg, meanwhile, is packed with European influences – from its architecture to its street layout. And the island's time under French rule has added chateaus to its architectural assets, including the Chateaux de Labourdonnais, in northern Mauritius.

AT A GLANCE

- · Lose track of time on the white sand of Blue Bay
- Catch a catamaran to Ile-aux-Cerfs
- Follow the dodo trail around Black River Gorges National Park





AVERAGE TEMPERATURE

Jan	Feb	Mar	Apr	_{Мау}	Jun
30°C	30°C	30°C	29°C	27°С	26°C
Jul	Aug	Sep	Oct 27°C	Nov	Dec
25°C	25°C	25°C		28°C	30°C



DESTINATION AIRPORT

Mauritius Airport (MRU)



FLYING TIME

11 hours 45 minutes from Gatwick



TRAVEL AWARE - STAYING SAFE & HEALTHY ABROAD

Turn to page 2 to find out more.





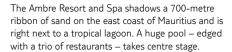
Ambre Resort and Spa BELLE MARE MAURITIUS







GREEN & FAIR HOTELS This hotel has been certified as sustainable by an independent organisation for complying with the Global Sustainable Tourism Council Criteria. See A-Z for further information.



Bedrooms come with contemporary furnishings, 32-inch flatscreen TVs and sea-facing balconies or terraces. After dark, you can chill out in the lounge bar, then hop over to the hotel's small nightclub.

Key Facilities

- 2 pools 3 bars 3 restaurants A la carte dining
- Free Wi-Fi zones Evening entertainment in the Coral Bar Sna*

Location

• On a 750m sandy beach • In the Belle Mare region, on the island's east coast • 47.3km to the airport

Transfer time: 60 minutes by coach

Rooms

Rooms are modern, with bright accent colours, and all come with flatscreen satellite TVs, free Wi-Fi, tea and coffee facilities and a minibar. **Superior** double rooms sleep 2 and some have a view of the garden, or **sea view rooms** are available to book. Or you can opt for a **deluxe room**, and you'll get a more spacious pad that's closer to the sea.

Number of rooms: 297

Your service at this hotel

Holidays here come with our Hotel rep + 24/7 support on the TUI app and by phone



Deluxe Double Room with Sea View and Balcony or Terrace



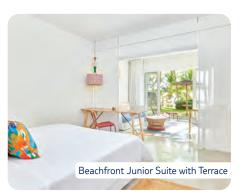
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Zilwa Attitude CALODYNE MAURITIUS

11111 (a) (a) (b) (b) (b) (c) 4.5/5 Based on 6341 reviews



GREEN & FAIR HOTELS This hotel has been certified as sustainable by an independent organisation for complying with the Global Sustainable Tourism Council Criteria. See A-Z for further information.

The Zilwa Attitude flaunts a handy beachfront location. It's all very laidback, with a tropical getaway vibe thanks to beach house accommodation and Mauritian cuisine.

There are nods to the local culture at every turn, from Creole language classes to island-hopping daytrips by boat or kayak. The rooms join in with the traditional approach – they'restyled like real Mauritian homes, and come with extras. Elsewhere, a trio of swanky pools steal the action when you're not on one of the four beaches.

Key Facilities

- 4 pools 1 kids' pool 4 bars 7 restaurants
- Free Wi-Fi Treasure hunts Mini club Evening entertainment programme Spa Poz*

Location

• On the beach • North coast of Mauritius • Located in the resort of Calodyne, 12km from Grand Bay

Transfer time: 80 minutes by coach

Rooms

Rooms here include air-con and a balcony or terrace. **Deluxe double rooms** are available with a **beachfront** location. Or if you're looking to treat yourself opt for a **junior suite** or a **privilege suite** with **sea view** – these are also available on the **beachfront** for a bit extra, too.

Number of rooms: 214

Your service at this hotel

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Board Options

• All Inclusive

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TROU D'EAU DOUCE MAURITIUS

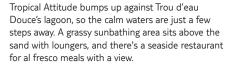








GREEN & FAIR HOTELS This hotel has been certified as sustainable by an independent organisation for complying with the Global Sustainable Tourism Council Criteria. See A-Z for further information.



Rooms are in pretty, Creole-style beach houses and all come with sea views. And if you opt for a villa, you'll have your own private pool and garden. As part of the hotel's efforts to avoid single-use plastics, you'll be able to help yourself to tea and coffee for your room in re-usable glass jars.

Key Facilities

- 1 pool 2 bars 3 restaurants Free Wi-Fi zones
- Evening entertainment programme Spa Poz*

Location

• Overlooks Trou d'eau Douce's lagoon • 2km from resort centre • Complimentary shuttle to Ile aux Cerfs, 5km away • 1km from Palmar and Belle Mare beach with 10km of fine white sand

Transfer time: 60 minutes by coach

Rooms

There are seafront double rooms, which you can upgrade to deluxe. Plus, there are villas with a private garden and pool. You can expect airconditioning, a TV, tea or coffee-making facilities, a minibar with select drinks included, and a hairdryer.

Number of rooms: 69

Your service at this hotel Holidays here come with our Hotel rep + 24/7 support on the TUI app and by phone



Seafront Double Room with Balcony or Terrace



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Sunrise Attitude

TROU D'EAU DOUCE MAURITIUS











GREEN & FAIR HOTELS This hotel has been certified as sustainable by an independent organisation for complying with the Global Sustainable Tourism Council Criteria. See A-Z for further information.

There's a real jungle vibe here, thanks to a palm-lined sun terrace and a thicket of emerald-green trees between the hotel and the beach. You can relax by a pair of pools, or lay your towel on a stretch of sand.

When you're not taking it easy, there's plenty to do here, from glass-bottom boat trips on the lagoon to culinary lessons from local chefs. There's also a spa, four restaurants and a beach bar.

Key Facilities

- 2 pools 4 bars 4 restaurants Free Wi-Fi
- Evening entertainment programme Spa Poz*

• Across from Belle Mare Beach • 10km from Flacq and Trou d'Eau Douce • 35km from the capital, Port Transfer time: 75 minutes by coach

The villas and the swim-up double rooms are located on the ground floor only. Villas have a plunge pool and terrace, while the latter's got a pool view from its terrace. A standard double room has a garden view from the balcony or terrace. All accommodations have a double bed or twin beds, air-con, a safe, a shower, and a minibar.

Number of rooms: 153

Your service at this hotel

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ADULTS



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View online

The Ravenala Attitude

BALACLAVA MAURITIUS





11111 000 0000 4.5/5 Based on 5574 reviews



GREEN & FAIR HOTELS This hotel has been certified as sustainable by an independent organisation for complying with the Global Sustainable Tourism Council Criteria. See A-Z for further information.

The restaurants here score a perfect 10 - both in number and quality. Seafood, Italian and Japanese à la cartes cover fine dining, and Mauritian street food's served at a trendy beach venue. What's more, because the hotel operates a 'dine around' programme, you can also try out restaurants at other hotels in the area that are part of the same chain.

When it comes to relaxing, you can pick from a couple of pools, a beach and the spa*. Adventurous types can sign up for snorkelling, windsurfing and kayaking. The latter takes place on a neighbouring river that looks like it's straight out of one of the Jurassic Park films.

Key Facilities

• 2 pools • 1 kids' pool • 5 bars • 9 restaurants • A la carte dining • O a la carte restaurant • Free Wi-Fi • Daytime activity programme • Mini-club • Spa P07® 3

Location

• 15km from Port Louis • 12km from Grand Bay

Transfer time: 75 minutes by coach

Number of rooms: 272

Your service at this hotel Holidays here come with our Hotel rep + 24/7 support on the TUI app and by phone



Board Options

All Inclusive



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La Pirogue

FLIC EN FLAC MAURITIUS





11 11 11 Plus () 4.5/5 Based on 6464 reviews

Location



GREEN & FAIR HOTELS This hotel has been certified as sustainable by an independent organisation for complying with the Global Sustainable Tourism Council Criteria. See A-Z for further information.

Design-wise, this hotel channels Mauritius' tropical good looks. The grounds are filled with well-preened gardens and coconut trees. There's a lagoon-like pool planted in the middle of it all, right next to the mint-white beach.

The activity offering steals the show here. Scuba diving, snorkelling and windsurfing give you a reason to get off your beachfront sunbed, while music recording sessions, minigolf and archery set the scene on dry land.

Key Facilities

- 1 pool 3 bars 6 restaurants Free Wi-Fi • Daytime activity programme
- Kids' club Evening entertainment programme • Cinq Mondes Spa

On Your service at this hotel Holidays here come with our Hotel rep + 24/7 support on the TUI app and by phone

• Beachfront location • 12-minute drive to Cascavelle shopping village

National Park • 35km from Avalon Golf

Transfer time: 65 minutes by coach

Number of rooms: 248

• 45-minute drive to Black River



Board Options

• All Inclusive • Half Board • Full Board

Bali













PRE-BOOKABLE EXPERIENCES – all of our experiences are available to book in advance at tui.co.uk/things-to-do

From monkey-filled forests and ancient temples to beautiful beaches and buzzing bars, holidays to Bali have allround appeal.

IMMORTAL ISLE

Of all the 17,500 islands in Indonesia, Bali shouts the loudest. It's dubbed the Island of the Gods, and you'll see their handiwork wherever you roam. You've got everything from liquorice-black beaches to cloudshrouded volcanoes and bright-green rice terraces. Island-hopping boat trips are a doddle from here, too — Bali's just a boat ride away from the party-hard Gili islands, go-slow Lombok, and Komodo which is roamed by its namesake reptiles.

BALION A BUDGET

Bali's a holiday destination where you can make your money go further. Spa-goers are in for a particular treat – you can get an hour's massage for as little as $\pounds 5$. You can also expect to pay just $\pounds 20$ for a three-course meal at a mid-range restaurant in somewhere like Kuta. Or, there are hotels where you can go All Inclusive and relax knowing your meals and drinks are paid for in advance.

Like Novotel Bali Benoa and Melia Bali. Our Multi-Destination holidays to Bali are also great-value. With these, you can visit a Bali beach resort, spiritual Ubud and the island of Lombok, with all your transfers included.

BEACHES AND MOUNTAINS

The big names on Bali's beach scene are Seminyak and Kuta, where the sands are boosted by hip hotels, bars, spas and watersports centres. The island sits within the Coral Triangle, which has the biggest diversity of marine species in the world. In land, you can move from iconic rice terraces to thick forests and lava-spewing volcanoes. Speaking of the latter, a sunrise climb of Bali's second-biggest is a must-do. From the top of Mount Batur, you'll be rewarded with some of the best views on the whole island.

CULTURAL CORNER

Bali's charms aren't all natural. A visit to Ubud takes you right to the heart of the island's soul. It's Bali's spiritual centre, so the streets are hemmed with art galleries and museums. Here, you can do as Julia Roberts did in Eat, Pray, Love and shop in the markets, wander around its ornate palace, and dine in the authentic, al fresco eateries.

AT A GLANCE

- Shop for trinkets in Ubud's markets
- Hike to the top of Mount Batur
- De-stress with a Balinese massage on the beach





DESTINATION AIRPORT

Ngurah Rai International



FLYING TIME

17 hours 15 minutes from Gatwick



TRAVEL AWARE - STAYING SAFE & HEALTHY ABROAD Turn to page 2 to find out more.

AVERAGE TEMPERATURE

Jan	Feb	Mar	Apr	_{Мау}	Jun
31°C	31°C	31°C	31°C	31°С	30°C
Jul	Aug	Sep	Oct	Nov	Dec
29°C	29°C	30°C	31°C	32°C	31°C







BALI - KUTA BALI

Plus OO OO 4.0/5 Based on 8887 reviews

This place brings rock and roll luxury to the heart of Kuta – it's across the road from a beach and you've got a bunch of shops, markets and restaurants within a five-minute stroll. Head inside and you'll find the walls are hung with signed records and guitars of music legends like Slash, Sting and Bon Jovi.

Would-be singers and musicians will be in their element here. You can stage a practice session in the comfort of your room by ordering a Fender guitar through room service. And to top it off, you can let out your inner rockstar during a visit to the hotel's state-of-the-art recording studio*.



- 2 pools 1 kids' pool 3 bars 4 restaurants
- Free Wi-Fi Chill-out area Roxity Kids' Club™*
- Rock Spa®*

Location

• Across the road from the beach • In the heart of Bali's entertainment and shopping district • Close to bars and restaurants

Transfer time: 15 minutes by coach

Rooms

Main building double rooms come with a French balcony and garden views. Home comforts like air-conditioning, king-size bed, Wi-Fi and satellite TV are all included. You'll also find, tea or coffee-making facilities, a safety deposit box, bathrobes and shower in bath.

Number of rooms: 418

Some Your service at this hotel

Holidays here come with our Hotel rep + 24/7 support on the TUI app and by phone



tarz Diner Buffet



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Bali Complete

• Ubud • Tampak Siring • Celuk • Penglipuran • Kertagosha • Candidasa • Lovina

Highlights

- Visit a holy water temple
- Explore a huge Hindu shrine
- Soak in a hot spring

MAP KEY

Overnight location Attraction



This Classic six-night tour of Bali packs some of the island's best bits into one culture-filled getaway. You'll explore rural countryside villages, iconic temples and the capital, Ubud – plus much more.

DAY 1. FLY TO BALI

Today's a travel day – you'll be on the plane, flying off to Bali to start your tour.

DAY 2. LAND IN BALI

Your guide will be waiting for you when you touch down in Bali. Then, they'll join you on your transfer to your hotel in the island's capital, Ubud.

DAY 3. RICE FIELDS AND HINDU RITUALS

You'll start today with a laidback trek through Bali's rice fields, before heading to Pura Tirtta Empul Temple, in Tampaksiring, to see its holy water spring.

Meals: Breakfast

DAY 4. FREE DAY IN UBUD

There's nothing on the itinerary today, so you can head off into Ubud and do whatever you fancy.

Meals: Breakfast

DAY 5. COUNTRYSIDE VILLAGES AND THE PALACE OF JUSTICE

Today, you'll tick off a handful of Bali's rural villages. Then, you'll travel to the hamlet of Klungkung and visit what's left of its 400-year-old palace.

Meals: Breakfast, Lunch

DAY 6. BALI'S BIGGEST TEMPLE AND A SCENIC DRIVE

The main attraction today is Besakih Temple, on the slopes of Bali's tallest volcano. There's a stop for lunch after your visit, before you head to Lovina. **Meals:** Breakfast, Lunch

DAY 7. BANJAR HOT SPRING AND A BUDDHIST TEMPLE

Your first stop today is the Banjar Hot Spring, where you can dip in its 38°C water. Afterwards, you'll stop by a 50-year-old Buddhist temple.

Meals: Breakfast

DAY 8. BYE BYE, BALI

There's time for one more stop before you head to the airport, with a visit to a village high up in the mountains.

Meals: Breakfast

DAY 9. HELLO, HOME

You'll land back in the UK today following your overnight flight.

Click the button below for the latest prices.

Tour duration: 9 days

Price includes

Flights

Transport

(iii) Hotels

Split between 3 x hotels of a 4* standard. You'll stay at the following or similar: Santi Mandala on days 2-4, Candi Beach Cottage on day 5 and The Lovina on days 6-7.

Meal:

6 x Breakfasts and 2 x Lunches

Local English-speaking guides

Max group size: 20

Need to know

Tour pace: Moderate

Best for: Culture

2024-25 Dates: Year-round

UK departure day: Daily

For up-to-date entry requirements, check the FCDO's website.

Customise your tour

Choose how to spend your downtime with these optional experiences

- White water rafting with village trekking on day 4
- White water rafting with village cycle on day 4



EXTEND YOUR STAY

Extend your stay in the sun in your pick of one of our many relaxing TUI hotels.

See website for details.

Ready to find out more?

VIEW ONLINE

Or call 0203 451 2688*



Bali Complete

• Ubud • Tampak Siring • Celuk • Penglipuran • Kertagosha • Candidasa • Lovina

Highlights

- Visit a holy water temple
- Explore a huge Hindu shrine
- Soak in a hot spring

MAP KEY

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The main attraction today is Besakih Temple, on the slopes of Bali's tallest volcano. There's a stop for lunch after your visit, before you head to Lovina. **Meals:** Breakfast, Lunch

DAY 7. BANJAR HOT SPRING AND A BUDDHIST TEMPLE

Your first stop today is the Banjar Hot Spring, where you can dip in its 38°C water. Afterwards, you'll stop by a 50-year-old Buddhist temple.

Meals: Breakfast

DAY 8. BYE BYE, BALI

There's time for one more stop before you head to the airport, with a visit to a village high up in the mountains.

Meals: Breakfast

DAY 9. HELLO, HOME

You'll land back in the UK today following your overnight flight.

Click the button below for the latest prices.

Tour duration: 9 days

Price includes

Flights

Transport

(iii) Hotels

Split between 3 x hotels of a 4* standard. You'll stay at the following or similar: Santi Mandala on days 2-4, Candi Beach Cottage on day 5 and The Lovina on days 6-7.

Meal:

6 x Breakfasts and 2 x Lunches

▲ Local English-speaking guides

Max group size: 20

Need to know

Tour pace: Moderate

Best for: Culture

2024-25 Dates: Year-round

UK departure day: Daily

For up-to-date entry requirements, check the FCDO's website.

Customise your tour

Choose how to spend your downtime with these optional experiences

- White water rafting with village trekking on day 4
- White water rafting with village cycle on day 4



EXTEND YOUR STAY

Extend your stay in the sun in your pick of one of our many relaxing TUI hotels.

See website for details.

Ready to find out more?

VIEW ONLINE

Or call 0203 451 2688*

Zanzibar













PRE-BOOKABLE EXPERIENCES – all of our experiences are available to book in advance at tui.co.uk/things-to-do

Thanks to its flawless white-sand beaches, Zanzibar holidays give Caribbean breaks a run for their money. The lack of crowds is the cherry on top.

IDEAL FOR ISLAND HOPPING

The Zanzibar Archipelago's sat off the eastern coast of Africa, 20 miles into the Indian Ocean from mainland Tanzania. A lot of people think Zanzibar's one big tropical island, but there are actually more than 40 spread throughout the entire archipelago. Here, island hopping's not just a holiday pastime, it's a way of life. You can get out and explore what each island has to offer, before returning to your hotel on the main island, Unguja, which is where all our holidays are based.

CATALOGUE OF LANDSCAPES

Zanzibar's landscapes are like a colouring book. White-sand beaches, thick green forests, sapphire mangrove swamps and flat grasslands are all within an hour's drive of each other. Whatever way you look, there'll be something to catch your eye. So bringing a fully charged camera is a must.

STONE TOWN SIGHTSEEING

Stone Town's the old quarter of Zanzibar City, the island's capital. It dates back to the 1st century, and over the years African, Arabian, Indian and European influences have blended to create the way of life here. It's ripe with things to see and do, from big catholic cathedrals and colonial-style houses, to authentic Hamamni Persian baths. And thanks to all this, the entire district's been made a UNESCO World Heritage Site.

THE SPICE ISLANDS

Before tourists got a sniff of what Zanzibar had to offer, the farming of spices was the largest industry on the islands. So many different types are grown here that the entire archipelago's nicknamed 'The Spice Islands'. Today, spices are still a big part of the culture, and there are tours where you can wander around vanilla, nutmeg and black pepper plantations and learn all about how they're

AT A GLANCE

- Swim in bath-warm water at Nungwi Beach
- · Spot rare monkeys in Jozani Forest
- Wander around the historical sights of Stone Town





Jan	Feb	Mar	Apr	May 29°C	Jun
31°C	31°C	31°C	30°C		29°C
Jul	Aug	Sep	Oct 29°C	Nov	Dec
28°C	28°C	28°C		30°C	31°C



DESTINATION AIRPORT

Abeid Amani Karume International Airport



FLYING TIME

14 hours 20 minutes from Gatwick



TRAVEL AWARE - STAYING SAFE & HEALTHY ABROAD

Turn to page 2 to find out more.









Riu Jambo

NUNGWI ZANZIBAR

There's no TripAdvisor rating available for this property.

With a plot right by a beach, this place is well set up for relaxing getaways. The paper-white stretch of sand goes on for miles, and it's backed by low rocky cliffs and greenery, so things are pretty peaceful. If you fancy a change of pace, you can spend a day in Zanzibar City – it's about an hour's drive away.

The hotel squeezes in four around-the-world restaurants, five bars, a spa and four lounger-lined outdoor pools. There are loads of sports to try out, from volleyball to kayaking. Youngsters are well looked after, as well, with their own swim spot and a hotel-run kids' club.

Key Facilities

- 4 pools 1 kids' pool 5 bars 4 restaurants
- Renova spa*

Location

• Within walking distance to Kendwa beach • Not far from Nungwi Natural Aquarium • Local bars and restaurants near by

Transfer time: 80 minutes by coach

Double rooms and 2 bedroom family rooms are available with a balcony or terrace. They come with air-conditioning, ceiling fan, a TV, Wi-Fi, mini-fridge and a safety deposit box.

Number of rooms: 461

Your service at this hotel Holidays here come with our Hotel rep + 24/7 support on the TUI app and by phone





Click the link or head to tui.co.uk for more info about our holidays, including hotel details, helpful videos and more.

View online

SEE PRICES ONLINE Available from November 2024 – April 2026









TUI BLUE Bahari Zanzibar

KIWENGWA ZANZIBAR



11111 Plus (00 00 00 4.5/5 Based on 3149 reviews



GREEN & FAIR HOTELS This hotel has been certified as sustainable by an independent organisation for complying with the Global Sustainable Tourism Council Criteria See A-Z for further information.

This hotel's part of our flagship TUI BLUE collection, and everything centres around its main outdoor pool, which is flanked by sunloungers and palm trees. There's a paddling pool nearby for kids, plus a playroom, while a five-strong line-up of restaurants has you covered at mealtimes.

Our TUI BLUE collection is full of hotels that combine best-in-class service, authentic local cuisine and activities to suit you. You've got expert BLUE® Guides at your beck and call, authentic regional dishes using local ingredients, and activities that are tailored to suit your pace.

Key Facilities

- 3 pools 1 kids' pool 4 bars 5 restaurants
- A la carte dining* Free Wi-Fi Daytime sports programme • Evening entertainment programme

Location

• Beachfront • Peaceful setting

Transfer time: 80 minutes by taxi

Rooms

All rooms and suites here come with a balcony or terrace, air-con, Wi-Fi, a TV with satellite channels, tea and coffee facilities, a minibar*, a safe and a hairdryer. Double rooms come with a garden view or you can choose a **junior suite** with a partial sea view that can sleep up to 4 people.

Number of rooms: 207

On Your service at this hotel

Holidays here come with our Hotel rep + 24/7 support on the TUI app and by phone

Select your room

For a small fee, this hotel lets you choose your ideal room from an interactive map.





Click the link or head to tui.co.uk for more info about our holidays, including hotel details, helpful videos and more.

View online









Reef & Beach Resort

JAMBIANI ZANZIBAR





1111 100 100 100 1.5/5 Based on 787 reviews

This place looks like a sleepy island village at first glance. Thatched-roof buildings pop up between palm trees, and there's a bar at the end of jetty that's styled like an over-water villa.

Facilities-wise, you've got free rein of two pools, a kids pool, and a pair of restaurants. Plus, there are plenty of activities for you to try, including beach volleyball, tennis and scuba diving. A spa* tops things

Key Facilities

- 2 pools 1 kids' pool 3 bars 2 restaurants
- \bullet Free Wi-Fi \bullet Evening entertainment \bullet Spa treatments* • Spa*

Location

• Beachfront location

Transfer time: 90 minutes by coach

Rooms

Double rooms come with air-conditioning, Wi-Fi and balcony or terrace with a **pool** or **garden view.** There's deluxe double rooms available, too - some come with a sea view. Or you can opt for a swim-up room. All rooms sleep up to 3 people with an extra bed in the bedroom.

Number of rooms: 196

Your service at this hotel

Holidays here come with our Hotel rep + 24/7 support on the TUI app and by phone





Click the link or head to tui.co.uk for more info about our holidays, including hotel details, helpful videos and more.

View online

SEE PRICES ONLINE Available from November 2024 – April 2026









Riu Palace Zanzibar

NUNGWIZANZIBAR



Plus @ @ 4.5/5 Based on 4531 reviews



GREEN & FAIR HOTELS This hotel has been certified as sustainable by an independent organisation for complying with the Global Sustainable Tourism Council Criteria. See A-Z for further information.

The Riu Palace Zanzibar's perched on a beach at the northern end of Zanzibar, a 10-minute drive from the town of Nungwi. And true to its name, this place

Blocks of rooms are spread throughout tree-filled gardens, and are connected together by paved paths. A lot of the facilities are down near the sands, including three pools, a bar and the scuba diving centre.

Key Facilities

• 3 pools • 5 bars • 4 restaurants • A la carte dining • Free Wi-Fi • Daytime activity programme • Evening entertainment programme • Spa

Location

• Right on Nungwi Beach

Transfer time: 100 minutes by taxi

Rooms

All rooms here come with a balcony or terrace depending on what floor you're on. You'll find a separate bathroom with amenities, plus a TV, minibar, free Wi-Fi and air-conditioning. Junior suites are available which sleep up to three, or there's suites which sleep up to four.

Number of rooms: 236

Your service at this hotel

Holidays here come with our Hotel rep + 24/7 support on the TUI app and by phone





Click the link or head to tui.co.uk for more info about our holidays, including hotel details, helpful videos and more.





PLEASE NOTE:

- All charges and visa requirements are subject to change.
- For all passport, visa and health requirements, please consult the Foreign Office Website – www.gov.uk/foreign-travel-advice.
- It is the responsibility of all passengers to ensure that prior to travel they have taken the necessary health precautions applicable to their chosen destination. Advice about destinations can change, therefore please consult with your doctor at least two months before your departure, as some treatments (e.g. Malaria) should begin well in advance of travel. For late bookings within three weeks of departure, please consult with your doctor before booking your holiday.
- American Express Traveller Cheque Cards cannot be used in all long-haul destinations. Please check with your holiday advisor.
- During periods of low occupancy, some facilities and amenities may be unavailable.
- During quieter periods, some hotels may hold business conferences.
- In March and June, many resorts in the USA,
 Cuba and Mexico become very busy with students on Spring Break.
- Tour itineraries and days of departure may be subject to change and in some circumstances it may be necessary to use alternative hotels of a similar standard in the same resort.
- English-speaking guides are used on all tours, with the exception of our small boat cruises where the onboard crew will be there to assist you, and our self-drive tours.
- Minimum standard of accommodation is 3 star tourist class.
- To make the most of each day, there may be a number of early starts on the tours.

- Some tours cover long distances on certain days, however there will be short stops at points and the journeys are very rewarding.
- You are advised to pack suitable attire for the tour and the season, including sturdy walking shoes and warm clothes for higher altitudes.
- Each tour has a different minimum age please check the specific tour page for details.
- Most tours include: all road transportation, applicable entrance fees, tour listed transfers and listed excursions. Please check with one of the TUI team or on our website before you book about what's included in your tour.
- Most tour group sizes will be up to 35 customers, unless stipulated.
- Some touring groups are shared with other multinational travellers, however the programme will be delivered in English.
- Optional experiences are available for most tours at an extra charge and are sometimes shared with other multi-national travellers not on your TUI Tour. Optional excursions can be pre-booked during your initial tour booking as well as in destination. Some tours will offer these optional excursions in destination only, where indicated.
- Beverages, tips and gratuities are not included.
- If you're on a safari and some other specialist tours, your luggage allowance could be reduced.
 This will be clearly stated at the time you book and will be available in your customer documents.
- If you're booking a tour or a multi-destination holiday with an internal flight, you'll need to provide the full names of all passengers at the time of booking, as they appear on your passports.
- Tours to Thailand and India will require your

full passport details. You will be contacted and advised how to do this.

HURRICANES & TROPICAL STORMS

The Caribbean, USA and Mexico are occasionally affected by tropical storms and hurricanes between June and November. Such storms can appear quickly and it is impossible to predict their path or duration more than three to four days in advance, often less. South East Asia may be affected by a monsoon season, typically between May and September.

If a storm is forecast for one of our holiday destinations, we monitor all activity through various websites and information received from local and international experts. We follow the advice of the FCDO and work with the Federation of Tour Operators in resort to ensure that customer safety is foremost if there is hurricane activity during your holiday.



*Calls to 020 numbers cost the standard rate from UK landlines, but calls from mobiles may be higher. Check with your network provider.

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Flight guide

An at-a-glance guide to our flying programme

		Approx flight duration**	Gatwick	Cardiff	Birmingham	East Midlands	Manchester	Newcastle	Glasgow	Belfast
Departures from No	ovember 2024	to April 2	2025							
AFRICA/INDIA	Goa	9¼ hrs	Tu*, Sa*				M*, Th*			
DOMINICAN DEDUCATION	Punta Cana	8¾ hrs	W*, Sa*, Su*				M*, Tu*, Th*, F*			
DOMINICAN REPUBLIC	La Romana	9 hrs	Tu		Tu		Tu		Tu	
JAMAICA	Montego Bay	10 hrs	M*, Th*, F*		Tu*, Sa*		W*, Su*			
ST LUCIA	Hewanorra	8¾ hrs	Tu							
BARBADOS	Bridgetown	8½ hrs	Th*, Su*	Su	Th*, Su*	Th, Su	Th*, Su*	Th, Su	Th	
MEXICO	Cancun	10¼ hrs	M*, Tu*, Th*, F*, Su		W*, Sa*, Su*		M*, W*, Th*, F*, Sa*			
COSTA RICA	Liberia	11¼ hrs	W							
THAILAND	Phuket	12 hrs	M*, F*				Tu			
Departures from Ma	ay to October 2	2025								
DOMINICAN REPUBLIC	Punta Cana	8¾ hrs	W*, Th*, Sa*, Su*		M*, F*		M*, Tu*, Th*, F*			
JAMIACA	Montego Bay	10 hrs	M*, Th*, F*		Tu*, Sa*		W*, Su*			
ST LUCIA	Hewanorra	8¾ hrs	Tu							
MEXICO	Cancun	10 hrs	M*, Tu*, Th*, F*, Su*		W*, Th*, Sa*, Su*		M*, Tu*, W*, Th*, F*, Sa*, Su*	M*, F*	W*, Sa*, Su	Tu



* 10 and 11 nights available $\,\,$ ** Approx. flying time based on Gatwick departure



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Finishing touches

Once you've picked your flights and hotel, here's how we can help to get the final pieces of your holiday all squared away...

BEFORE YOU GO

Get sorted ahead of your break, with commission-free currency exchange, UK airport transfers, travel insurance and more.

It's important
to arrange travel
insurance
for your trip.
Visit tui.co.uk/
destinations/
holiday-extras



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AIRPORT EXTRAS

Start your holiday off right by pre-booking your airport parking, dropping your bags the day before or staying in an airport hotel.



AIRPORT PARKING AND HOTELS

Reserve your parking space at holidayextras.com/ tui/parking. Or, get a good night's sleep before your flight at an airport hotel – you can choose one that

comes with parking.

See our Never Beaten on Price guarantee at holidayextras. com/tui/nbop

AIRPORT LOUNGES AND FAST TRACK

Start your holiday as you mean to go on, with lounge access and an Airport Fast Track Pass. Visit holidayextras.com/tui/lounges



FLIGHT EXTRAS

Fly in style by upgrading to Premium or choosing a seat with extra legroom or extra space. Plus, pre-book your extra luggage or sports equipment.

FREE DAY-BEFORE BAG DROP

At selected airports, you can drop your bags the day before you're due to fly if your flight is eligible. Save even more time by checking in online beforehand.

DURING YOUR HOLIDAY

Get your holiday activities sorted before you go by booking your car hire, TUI experiences, or golfing tee times.



CAR HIRE

You can head off on your own adventures when you book car hire with us.

EXPERIENCES

Wherever you're travelling, we'll offer an experience to level up your break. Visit tui.co.uk/things-to-do



STAY CONNECTED WITH AN eSIM

An eSim makes it easy to stay in touch with friends and family back at home while you're away. You can add low-cost data to your current plan, which means you'll save money and your number won't change. And, there's no need to get a new SIM card



AIRPORT TRANSFERS

Upgrade your package transfer to a private taxi. Or, if you've just booked a flight or hotel stay, you can add a transfer.

*You may be charged for using your debit/credit card by your card provider for foreign exchange transactions; these charges may vary, please check with your card provider. All transactions are subject to currency availability and anti-money laundering controls. Not all currencies are in stock in TUI travel shops, you may need to pre-order, please ask in store for details or visit us online. The rate of the day applies for buy back transactions that are not subject to a Buy Back Guarantee. We may ask you to provide evidence of your identity prior to any foreign exchange transaction and retain copies of any evidence presented. Maximum transaction in limits may apply, For online transactions please see https://www.money/travel.com/tuiuk/terms-and-conditions for terms of Use. TUI is a trading name of TUI UK Retail Limited, a member of TUI Group. Registered Office: Wigmore House, Wigmore Lane, Luton, LU2 9TN. Registered in England No: 1456086. ABTA No: L4750

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Want less hassle, more holiday? That's where Holiday Extras comes in. Through them, you can book the likes of airport parking, lounge access, and security fast track – plus all sorts of extras to help get your holiday off to a flying start. Here's a taste of what they offer...



Book your airport parking in advance. Then, you can enjoy your holiday knowing your car is parked in a safe, secure parking space.



Say goodbye to traffic worries on the day of your flight. Instead, spend the night before you fly at an airport hotel and you'll wake feeling refreshed, minutes from the airport terminal.



Treat yourself to a VIP start to your holiday with airport lounge access, or whizz through security with a handy Airport Fast Track Pass.

Never beaten on price guarantee

If you can find exactly the same product cheaper within 24 hours of paying for your booking with Holiday Extras, they'll match the price by refunding the difference. You'll find all the T&Cs at **holidayextras.com/tui/nbop**



We understand the small print is the last thing anyone wants to read. But we believe it's really important to be clear in the information we give you. This A–Z outlines to what extent we would be liable, if at all. If any part of this guide isn't valid or can't be enforced, the rest will still apply. Not everything here will apply to you but a lot of it will so you'll need to read this guide before you book. You'll also need to read Our Agreement With You and Your Agreement With Us. Together, they explain every aspect of your holiday. If you need information in another format, do contact our Assisted Travel team on 0800 145 6920. In line with EU regulations, we need to let you know who you'll be flying with, as your holiday package flights may not be with TUI. You'll see which airline is included in your package as part of your booking journey, and we'll also let you know who the airline is when we send your tickets. If there are changes after that point, we'll tell you before you check in or at the boarding gate. When you come across anything to do with flights in this guide, we'll usually be talking about flights with TUI. So if you're flying with another airline, you'll need to change airlines or plane types but this isn't classed as a 'Major Change' to your holiday.

Α

A La Carte The Select Your Seat benefit that comes with A La Carte holidays is only available if you're flying with TUI and you book at least 3 days in advance. Please note, A La Carte benefits will not be available if you're combining your stay in an A La Carte hotel with a tour, or a stay in another hotel. See Transfers for more information.

Accessibility Here at TUI, we want to make travelling as easy as possible. That's whether you or someone you're travelling with has access needs, reduced mobility or a disability, including non-visible ones, and neurodiversity. We know holiday planning can be stressful if you're relying on the hotel's accessibility details being available before booking. So, we've partnered with AccessAble to bring you Detailed Access Guides for our most popular hotels, so you can check if they meet your individual needs. You can view these at accessable.co.uk/tui.

Whether you book your holiday in one of our TUI Stores, or make your booking online, our friendly and knowledgeable Assisted Travel Team are on hand to make sure your holiday's right for you. Give the team a call for free on 0800 145 6920. If you're a British Sign Language (BSL) user, you can also contact us via SignLive. Or, for more on accessible holidays, head over to our assisted travel page at tui.co.uk.

Accuracy We published our latest brochures in July 2024. Our prices and information in those brochures were accurate on that date but they may have changed since then. We always check our properties regularly to make sure we're giving you accurate information and we'll tell you of any changes we know about when you book. If you've already booked, we'll tell you about any major changes we're aware of as soon as we can. Bear in mind public holidays and religious festivals affect whether or not facilities are available. Also, it may be the case some facilities aren't managed directly by the hotel and they could close without notice.

Adjacent Rooms These are two rooms next to each other and usually share some facilities, such as an entrance or a bathroom. They're available at selected accommodation and for a small supplement. The facilities can vary so check the individual hotel description. When you're booking, the room description will have ADJ next to it. Depending on where you're staying, you may need to book two rooms to get this room type. Please ask when you book

Adult Properties These are hotels that cater really well for adults in terms of facilities and destination. They include our adults only TUI BLUE hotels, where the minimum age is 16, and our Exclusively for Adults ranges, where the minimum age is 16 or 18. You must not book children to stay at any of these hotels under any circumstances as bookings for children will not be accepted.

If you see a Scene logo, it means the hotel is recommended for adults only. At least one member of your group needs to be 18 or over. Any members of your party who are under 18 will need to give us a letter of consent from their parent or legal guardian when booking. They'll need to take this letter with them when they travel, too.

For adults-only hotels in Mexico and the Dominican Republic, the minimum age accepted for all travelling on the booking is 18 years.

Advanced Passenger Information So that you can travel, it may be mandatory (as required by government authorities before or at the point(s) of departure and/or destination) to disclose and process your personal data for immigration, border control, security and anti-terrorism purposes, or any other purposes which they determine appropriate. Some countries will only permit travel if you provide your Advance Passenger Information or API (for example Caricom API Data and US Secure Flight Data) to the airline before your departure.

Some or all of the Caricom states have entered into an agreement with the USA whereby advance passenger data, required by and provided to Caricom states for border security purposes, will be passed to the USA Department for Homeland Security for processing on behalf of those Caricom states. Please see the Caricom website for more details.

The Transportation Security Administration (TSA) requires you to provide your full name, date of birth and gender for the purpose of watch list screening. You may also provide your Redress Number (as well as a Known Traveler Number), if available. Failure to provide details may result in denial of transport or denial of authority to enter the boarding area. TSA may share information you provide with law enforcement or intelligence agencies or others under its published system of records notice. Please see the TSA website for more details. These requirements may differ depending on your destination and you are advised to check. Even if not mandatory, we may assist where appropriate.

You'll need your booking reference number, the lead passenger's surname and your date of departure to access the

Age Ranges No under-18s can travel on their own. For our hotels, 2 to 12-year-olds are classed as children unless we say otherwise. For self-catering properties and any type of property in Florida, it's 2 to 16 inclusive.

Air-conditioning This may depend on the time of year and be subject to hotelier discretion. Also, you may have to pay for it when you get there.

Airline Rules Charter airlines aren't allowed to carry certain nationals to and from their country of origin. This is due to licensing law restrictions with overseas aviation authorities. The current licensing laws, as of 15th November 2010, do not allow TUI Group airlines to carry nationals of the following countries on their operating routes – Brazil, Kenya, and Morocco. Some other restrictions also apply...

- Cuban nationals may travel to any international Cuban airport,
 except Cayo Largo and Cayo Coco, and must be travelling as
 part of an inclusive tour package.
- Indian and Turkish passport holders can only travel on inclusive tour package arrangements. Please check with your embassy or consulate before you book.
- If you're going to Goa, Kerala and Sri Lanka, on an Indian, Pakistani, Sri Lankan, Nepalese or Bangladeshi passport you can't fly on British charter flights. This travel restriction doesn't apply if you have a Pakistani, Sri Lankan, Nepalese or Bangladeshi passport but your spouse has a foreign non-Indian passport.

Airport Assistance See Assisted Travel

Airport Hotels and Parking - UK The companies that provide the hotels and car parks will have their own terms of use which will also apply to you. We can get you a copy of these if you need one, just ask.

If you don't follow the instructions we give you, we may not be able to refund you any additional costs you're charged as a result

Any parking is at your own risk, so we ask that you don't keep any valuables in your car. You should be prepared to leave your keys with car park staff as this may be necessary. If you have a larger-than-average vehicle or a motorbike, please contact us to check that the car park can accommodate it without an additional charge. When you travel, take your booking confirmation with you as it contains instructions on what you need to do. If you have any problems on the day, please let the hotel or car park know so they can help you. If you don't let them know, we may not be able to help you later on. If you're parking and you arrive before the day and time shown on your confirmation, or stay later than planned, you may be charged for the extra parking at the car park's normal price. If you leave earlier than planned, we won't refund any of the charges you've naid

You can amend or cancel any time up until a minute to midnight, the day before you arrive at the airport, free of charge. So, if you fly on the 2nd, you'd need to cancel by 23:59 on the 1st. If you cancel in time, you will be refunded what you've paid for the hotel and parking. If you don't cancel in time you will not be refunded any amounts paid for the hotel and parking and we will retain this as a cancellation charge.

Airport Lounges You can pay for UK airport lounge access after you've booked, subject to availability. You can do this via a TUI Holiday Store, Manage My Booking or by logging into your Customer Account.

Airport Service In most airports overseas, our Travel Experts aren't allowed past check-in or into the arrivals hall but we will have staff waiting to greet you outside the airport.

Alcohol During your flight with us, you can only drink the alcohol that our staff serve you.

All Inclusive Hotels You may need to wear a wristband or carry some ID to get the benefits of your package. For a full description of what's included, check the hotel description. Times for inclusive drinks, meals and snacks vary. Your All Inclusive package may not include bottled water, imported drinks, à la carte meals, or some speciality dishes. Some restaurants expect you to reserve a table and will be subject to availability. Not all bars and restaurants operate on an All Inclusive basis. Also, there may be cash bars once All Inclusive bars close. Bear in mind, under-18s won't be served alcohol. You should also be aware that we, and the hotels, may confiscate wristbands and IDs from guests who abuse the All Inclusive benefits.

You may be charged for motorised sports, and there are time limits or age and experience restrictions on some of these activities. You may have to pay a deposit to hire equipment. Things like classes and beauty treatments may be included in the price but there'll be a limit on how many sessions you can take. Safety deposit boxes may not be included and you'll need to pay for things like telephone calls and excursions.

All Inclusive packages end when you check out of your room. In some cases you can pay to keep using the facilities. If there's a delay to your flight home and you have to spend extra time in the resort, any refreshments will be in line with the airline's instructions – not the board basis of your hotel.

One last thing, you may find timings will change for things like happy hours in bars and dining times.

Amenities Lots of things you come across in resort will be quite different to what you've come to expect at home, like roads, power and water, for instance. If there's a prolonged drought, it might interrupt water supplies. In summer, there's often more demand on water, which means the pressure can drop, disrupting water heaters. You may also find in some destinations you won't be able to flush toilet paper down the toilet.

Artist Impressions These, together with any computergenerated images, are there to give you an idea of how the property will look – they're not replicas of the finished building. Assisted Travel If you or anyone you're travelling with has a disability, is less mobile, has a vision or hearing impairment, or is undergoing medical treatment and needs support, contact our Assisted Travel Team - their number is at the end of this guide. Our colleagues can advise you which holidays are more suitable and meet your requirements. Also, if you've got any medical or dietary needs, they will do their best to help.

Assisted Travel at the Airport Assistance teams will be on hand

Assisted Travel at the Airport Assistance teams will be on hand at the airport, once notified of the request for assistance. Assistance is given at the designated points inside and outside terminal buildings. Assistance can include moving across various areas within the airport (e.g. check-in counter, toilet facilities and the luggage hall). And you can be assisted to the aircraft as well as boarding it. You can highlight to the Assisted Travel Team what type of assistance, and in which part of the airport experience, is needed.

Assisted Travel on Your Flight If you or a member of your party has a disability, uses a mobility aid, can't walk, or has difficulty climbing stairs, you should notify us of your assistance needs before travel. You can do this by contacting our Assisted Travel Team. You are strongly advised to contact us at least 48 hours before your departure.

Assisted Travel on Transfers If you aren't able to use our coach transfers, we can arrange an adapted transfer, if you tell us in advance by contacting our Assisted Travel Team. See Medical Conditions & Wheelchairs.

В

BabyClub These are available at selected TUI BLUE and Sensatori by TUI BLUE hotels, and selected properties with TUI Kids' Clubs. There is always a minimum of one NNEB, CACHE or equivalent qualified staff member present. Trained staff look after under-threes for two-hour sessions throughout the day. Sessions in BabyClub are at an additional charge and can be booked in advance.

Bear in mind, wherever the BabyClub, if your child's ill, they won't be accepted in the club. Also, you'll need to supply your own nappies and prepared feeds.

We can't guarantee standards at BabyClubs that aren't run by

Baby Equipment If you're travelling to one of our selected TUI BLUE or Sensatori by TUI BLUE hotels, or a Holiday Village resort, you can book a baby equipment pack, including highchair, changing mat, bottle warmer, steriliser, food blender, baby bath, stroller, playpen and UV sun tent. They are available to book before travel, or you can when in resort, subject to availability. Balconies If the description refers to a French or Juliette balcony, this means that your room will have glass doors but you

won't necessarily be able to go out onto the balcony as it'll be shallow in depth. If you're on the ground floor, you'll get a terrace instead of a balcony, even if it says 'BL' or 'balcony' on your booking confirmation. Health and safety restrictions mean some hotels or apartments may not put you on a high floor if you have small children. Even if you're on a low floor, make sure you never

leave your children unattended on your balcony.

Banned Airlines To improve safety, the European Commission has banned some airlines from operating in European airspace. In line with EU directive (EC) no. 2111/2005, Article 9, we need to make you aware of the list of banned airlines. To view the list of airlines that are subject to an operating ban within the European Community, visit http://ec.europa.eu/transport/modes/air/safety/air-ban/search_en

Bars If a hotel has a bar, you may well hear some noise – even outside normal licensing hours.

Beaches Many of the beaches in our resorts have been awarded the Foundation for Environmental Education's Blue Flag. The programme awards beaches and marinas that meet its high standards of hygiene, cleanliness, safety and environmental management. For details, visit www.blueflag.org.

When you're on the beach, make sure you check any flag

warning systems and take local conditions into account, particularly things like undercurrents and tides. You'll also need to supervise children at all times as most beaches won't have a lifeguard.

Some beaches in Mexico and the Caribbean may experience an increased level of seaweed from time to time. This is known as sargassum, and is a natural occurrence which can change on a daily basis influenced by weather patterns and sea currents. Hotels which are affected work hard to clear the seaweed so you can continue to enjoy the beach during your holiday. The situation can change day to day due to nature, wildlife and local laws.

You may find that public beaches are closed at certain times, particularly in low season. Beach closures are carried out by local authorities so are beyond our control. One more thing, you may need to nay to use some heaches especially in Italy.

need to pay to use some beaches, especially in Italy. Building Work From time to time, building work is unavoidable, particularly where hotels are open all year round, and it can be noisy. If we're aware of any work, we'll let you know as soon as possible if we think it'll affect your holiday. This can be difficult as we don't control the work and we're not always told when it'll happen and how long it will last. But if we think it'll have a significant effect, you'll have the option of a refund or an alternative holiday, as outlined under 'Major changes to your holiday' in Our Agreement With You.

Bungalows If the description of your accommodation refers to a bungalow, this means that you may be located in an accommodation block within an annexe building separate from the main building which may not necessarily be single storey or detached.

С

Check-in

For Your Flight We recommend you arrive at the airport at least two hours before your scheduled departure time. For flights over seven hours, it's three hours before. Regardless of the length of your flight, you need to have completed check-in at least an hour before departure.

UK airlines need to carry out enhanced security screening from certain destinations for return flights to the United Kingdom. If this applies to your flight, you'll be told whilst you're on holiday as it may mean that you need to check in a bit earlier. You might need to be at the boarding gate earlier, too.

If we think you may be under the influence of alcohol or pose a threat to passengers or crew, you won't be able to fly. The same applies if you smoke, use insulting or abusive words before or after you board. If that happens, we won't be responsible for your holiday arrangements and we won't give you a refund, pay compensation, or cover any other costs. We may even seek compensation from you for any loss caused by your behaviour. This includes having to divert the plane.

It's also a criminal offence to cause disruption on board, so you may be prosecuted. Airlines may also share details about your behaviour with other airlines, which could affect your future

Online Check-in You'll be allocated your seats when you check in online. If you don't like the seats allocated, you can pay to select your seat. Sometimes we may need to change the seat allocated to you for operational or safety reasons or for persons with reduced mobility. Boarding cards must be printed on A4 paper and be clearly legible with no rips or tears. You must drop your bags off before bag drop closes, 45 minutes before your flight time. Just so you know, if you choose not to use our online check-in service, we reserve the right to charge a fee for airport check-in. Please also see Section 14 of Our Agreement with You and Yours with Us.

For Your Accommodation Check-in time is usually 3pm to 4pm for hotels, unless you're on a Villa Collection holiday when it's usually 2pm. Depending on when your flight arrives, you may miss a meal if you're booked All Inclusive, Half or Full Board. If your flight arrives late at night, this is classed as the first night of your holiday and your room will be ready when you arrive. If you arrive in the early hours of the morning the day after your flight departed, your room may not be available until the hotel's normal check-in time. You'll be able to use the hotel's facilities while you wait. And because you're checking in later on your first day you'll get to keep your room on the last day of your stay. Check-out

For Your Accommodation On the last day of your holiday, you'll usually have to leave your room by mid-morning or noon. If you're in a villa, you may need to leave earlier. You'll be told the exact time when you get there. You may be able to keep your accommodation for longer, but there could be a charge. Depending on the time of your flight, you may miss a meal at your hotel. Also, you might not be able to use some of the facilities or take advantage of the full All Inclusive package. If your flight leaves on or after midnight, you'll have to check out of your hotel room by midday the previous day. There'll usually be a courtesy room or apartment available for you where you can change and leave your bags until it's time to leave. You can pay for a late check—out room. They're normally available until 6pm that evening, but this varies from hotel to hotel. We recommend you book in advance as the hotel will allocate them on a first—come, first—served basis. You may be able to stay in the room you've had during your holiday, but you may have to move to another. The rooms will only be for you and your group to use, and will have beds and a private bathroom. Late check—out only covers the use of your room.

Child Prices Child prices are based on selected departures

Child Prices Child prices are based on selected departures within the season dates, and will only apply to the cheapest room type that occupies children. Child prices are only available for the first and second child sharing a room with two full-fare-paying adults. Any more than two children on one booking pay the adult price, count towards room occupancy, and will pick up any applicable third or fourth adult reductions or occupancy discounts. You'll still pay full deposits, insurance, flight, room and board supplements, and any extras for all children travelling at a child price. Children qualifying for free or reduced child prices don't count towards group offers. Child prices only count towards room occupancy for self-catering and villa holidays.

You'll also need to pay a fee for an infant under the age of 2 on the date of return travel. Please note, infant fees vary dependent on holiday type. If any children in your group turn 13 after you've booked but before – or during – your holiday, they'll need to pay the adult price, plus the amendment fee. Child Protection We believe we have an important role to play in protecting children's rights everywhere. Our child protection policy applies both in the UK and abroad. We train our resort staff to identify situations where children may need protection

staff to identify situations where children may need protection and report them to the relevant organisations. We're signed up to the Child Protection Code www.thecode.org. This independent organisation monitors and supports our child protection activities. If you suspect any child is at risk on your holiday, please tell your Holiday Advisor or call Crimestoppers, anonymously, on 0800 555 111. For more information, visit https://www.tui.co.uk/editorial/child-protection.html.

Conditions Of Carriage When you travel by air or river, your

journey may be subject to certain international conventions including, but not limited to, the Warsaw and Strasbourg Conventions, and the Montreal Convention for air. By law we need to give you these in 'legal speak' to avoid any misinterpretation. We can supply a full copy of these if you ask us to.

Montreal Convention This is a notice required by European Community Regulation (EC) No. 889/2002.

Air carrier liability for passengers and their baggage This information notice summarises the liability rules applied by Community air carriers as required by Community legislation and the Montreal Convention.

Compensation In The Case Of Death Or Injury There are no financial limits to the liability for passenger injury or death. For damages up to 100,000 SDRs (approximately £96,000), the air carrier can't contest claims for compensation. Above that amount, the air carrier can defend itself against a claim by proving that it wasn't negligent or otherwise at fault.

proving that it wasn't negligent or otherwise at fault.

Advance Payments If a passenger is killed or injured, the air carrier must make an advance payment, to cover immediate economic needs, within 15 days from the identification of the person entitled to compensation. In the event of death, this advance payment shall not be less than 16,000 SDRs (approximately £15,360).

Passenger Delays In case of passenger delay, the air carrier is liable for damage unless it took all reasonable measures to avoid the damage or it was impossible to take such measures. The liability for passenger delay is limited to 4,150 SDRs (approximately £3,980).

Baggage Delays In case of baggage delay, the air carrier is liable for damage unless it took all reasonable measures to avoid the damage or it was impossible to take such measures. The liability for baggage delay is limited to 1,000 SDRs (approximately FORM)

Destruction, Loss Or Damage To Baggage The air carrier is liable for destruction, loss or damage to baggage up to 1,000 SDRs (approximately £960). In the case of checked baggage, it's liable even if not at fault, unless the baggage was defective. In the case of unchecked baggage, the carrier is liable only if at fault.

Higher Limits For Baggage A passenger can benefit from a higher liability limit by making a special declaration at the latest at check-in and by paying a supplementary fee.

Complaints On Baggage If the baggage is damaged, delayed, lost or destroyed, the passenger must write and complain to the air carrier as soon as possible. In the case of damage to checked baggage, the passenger must write and complain within 7 days, and in the case of delay within 21 days, in both cases from the date on which the baggage was placed at the passenger's disposal

Liability Of Contracting And Actual Carriers If the air carrier performing the flight is not the same as the contracting air carrier, the passenger has the right to address a complaint or to make a claim for damages against either. If the name or code of an air carrier is indicated on the ticket, that air carrier is the contracting air carrier.

Time Limit For Action Any action in court to claim damages must be brought within 2 years from the date of arrival of the aircraft, or from the date on which the aircraft ought to have arrived.

Basis For The Information The basis for the rules described above is the Montreal Convention of 28 May 1999, which is implemented in the Community by Regulation (EC) No. 2027/97 (as amended by Regulation (EC) No. 889/2002) and national legislation of the Member States.

Cots There's usually room for one cot in all our hotel rooms, apartments or villas, but you'll need to check with us before you travel to make sure there will definitely be one available when you arrive. In some countries, such as Italy, you'll need to pay a daily charge to hire a cot. If you're staying in a villa in Florida, you'll need to pay to hire a cot by credit card, before you travel. If you decide to bring your own travel cot, bear in mind there's no extra luggage allowance for these and the airline will charge extra if you go over your limit.

Crèches See BabyClub Customer Welfare See Assisted Travel.

D

Data Protection All details provided by you will be held by us and used in accordance with our Privacy Notice. We will process personal data about you and members of your party so that we can manage your account or booking, provide you with our products, services and/or any other travel arrangements booked with us. By providing other people's personal data, you must be sure that they agree to share their data with us and, where appropriate, they understand how their personal data may be used by us. For more information, please refer to our Privacy Notice available on our website or upon request in our stores.

Delays Depending on airport facilities, we provide light refreshments for a delay of 2 to 4 hours, a meal – or vouchers for a meal – for 4 to 8 hours, overnight accommodation for delays of 8 to 12 hours if it's necessary and possible.

If a delay is longer than 5 hours, you can cancel your flight and we'll refund the flight part of your holiday. We'll only refund the whole cost of your holiday if we change or cancel your holiday. We set out exactly what this means in Our Agreement With You.

Deposits As well as the deposit you pay when you book, if you're staying in an apartment or villa, you may also be asked to pay a deposit in local currency when you arrive. If you're on a Scene holiday, you may be asked to pay a deposit — in cash — even if you're in a hotel. Some hotels require a credit card swipe or cash deposit when you check in. Deposits cover all, or part of, the replacement costs for things being lost, broken or damaged. It's also to take care of any unusual cleaning charges. You'll get it back when you leave, or with an amount deducted if necessary. The property needs to be inspected before you leave. In some cases, your deposit will be returned to you by post. Unfortunately we can't accept responsibility for any disputes which may arise, although we'll try to help you to resolve them. You'll find details of the amount and type of deposit for each

property on our website, or you can call us. See **Low Deposit**Offer for more details on the deposit you pay when you book.

Disability Assistance See Assisted Travel.

Dress Code Men may need to wear full-length trousers, shirts with sleeves, and shoes for dinner in most hotels and apartments. See **Gala Meals** for more details.

Ε

ESTA See Visas.

Extra Charges The key aspects of your holiday will be included in the price when you book — see Prices for details. But it's important to point out you may have to pay extra for some things when you get there. For example, you might want to book an excursion, use the safety deposit box in your room or enjoy something from the minibar. You may also need to pay extra for things like sports, beauty treatments and classes. If we're aware you'll need to pay extra for a particular activity or facility, we'll show you by adding an asterisk after the item. You may also need to pay extras locally if you choose to hire a car, for example: upgraded insurance cover, young driver's insurance, local taxes etc. Please refer to the car rental terms and conditions for details when booking your holiday. See Meals and All Inclusive Hotels for more details.

Family Rooms These are generally for two adults and two children. These are only available for selected holidays in selected accommodation, and only where the child is sharing a room, apartment or villa with a minimum of two full-fare-paying adults. When hotels are fully occupied, family rooms may be limited. Bear in mind, family- and 4-bedded rooms might not be

larger than standard rooms.

Finishing Touches You'll need to book them at least seven days before departure and pay for them in full when you settle your invoice.

Flight Times Actual flight times are on your tickets. They are local times based on the 24–hour system. We can't guarantee the flight times in our brochure, on our website or on your booking confirmation won't change, so please always check your tickets.

Flying With Children Infants less than 14 days old are not allowed to travel. Any child over 14 days and under two years old on the date of their return travel is classed as an infant. Infants must sit on an adult's lap and wear an extension seatbelt. If your child reaches their 2nd birthday while you're away you'll need to allow for this when you book. All children aged two and above must have their own seats on the plane. If you've paid for an additional seat for your infant, you can use your own car seat as long as it has a single release harness. It needs to be facing forward on the aircraft seat, designed to be secured by lap belt alone, and must conform to EU safety standards. You'll also need the instruction leaflet to show the cabin crew if they need it. The seat mustn't be more than 16 inches or 40cm wide. You can't use carrycots and deluxe child car seats, as they won't fit. The use of car seats will be at your airline's discretion. Airlines registered outside the UK may have their own rules. Call TUI for information on approved car seats. You'll find the number at the end of this guide.

Football Academy Our Football Academy is available at selected Holiday Village resorts. We offer 2, 3 or 4 football training sessions of two hours each Approximate prices are 2 sessions £48 and 4 sessions £61. Please note that prices can vary depending on exchange rates.

Free Child Places These are only available for holidays departing between 1st May and 31st October in selected accommodation, and only where the child is sharing a room, apartment or villa with two full-fare-paying adults. They are available for children up to 12 years inclusive for hotels and up to 16 years inclusive for self-catering - unless we say otherwise in the property details. You'll need to pay a deposit but we deduct this from your final balance and will refund this when you pay for your holiday in full. Our free places don't include flexible dining, meal supplements, insurance, in-flight meals or any other extras. Plus, you need to pay the 'Select Your Seat' option for the child if you need this. If you change your booking, free child places on your new booking will depend on availability. If your first child goes free, your second child still pays the second child price. Not combinable with other selected discounts or special Offers. See Special Offers.

G

Gala Meals Many hotels and apartments host gala meals over the Christmas and New Year period. Bear in mind that men will probably have to wear a jacket, shirt, tie and full-length trousers. You'll see if the meal's included by checking the individual property descriptions.

Green & Fair You may see hotels marked as Green & Fair in this brochure. These are hotels, which at the time of going to print, were certified as sustainable by an independent organisation. This process involved a third-party assessment to certify that the hotel complies with the Global Sustainable Tourism Council (GSTC) criteria or an equivalent standard. The GSTC criteria serves as the global standards for sustainability in travel and tourism and covers four main areas of impact: sustainable management, environment, social and economic benefits to the local community, and cultural heritage. For every holiday sold to a Green & Fair hotel, TUI makes a donation of £1 per person to the TUI Care Foundation (www.tuicarefoundation.com/en). You can find out more about Green & Fair Hotels and the latest list of certified hotels – including the name of the certification body for each hotel – at www.tui.co.uk/holidays/green-and-fair. You should know that we review our portfolio of Green & Fair hotels three times a year and grant the Green & Fair label to any hotel certified at that time.

We're also members of Sustainable Aviation, a UK initiative that sets out the collective, long-term strategy of UK aviation to tackle the challenge of ensuring a cleaner, quieter, smarter future for our industry. You can find more information at www. sustainableaviation.co.uk.

Group Offers You may qualify for discounts if there are 10 or more in your party. Group discounts apply only at the time of booking. When you're about to book, ask your Travel Expert to contact our Groups Department. Or call our Groups booking line yourself - you'll find the number at the end of this guide. Groups of more than 20 can have a special service from a representative at the accommodation, a private get-together and greeting on the first day, and discounts on resort excursions. Of course, group discounts are subject to availability and we may withdraw them at any time. We base discounts on how many are travelling and everyone needs to travel on the same date. Their holidays must be for the same length and to the same accommodation. If it's more convenient for them, we can sometimes make arrangements for large groups to leave from different airports. They may not be available in conjunction with any other offers. Cancellations within your group may mean a drop or a removal of your discount, and the people who cancel will need to pay our standard cancellation charges.

Henna Tattoos Some resorts or hotels in which we operate may offer henna tattoos. We don't recommend or endorse these. If you decide to get a tattoo, please make sure that the henna being used is brown and not black. Black henna may contain chemicals that are known to cause skin irritation and burns. Holiday Villages Our full Holiday Village programme will end on 31st October each year. Some of the hotels will stay open after this date but will be run as standard hotels, without the Holiday Village programme. Check the hotel descriptions for details

In-flight Entertainment We have in-flight entertainment on all of our TUI long haul flights. For more details, contact TUI you'll find their details at the end of this guide.

Infants See Child Prices, Cots and Luggage

Insurance You'll need to take out a suitable insurance policy for you and anyone travelling with you. This includes infants and children. We'll tell you about our insurance policy when you book. If you choose not to take out our insurance, you'll need to tell us who you're insured with. We'll need the company details and your policy number before you travel. We can't accept responsibility for any loss that you or anyone travelling on your booking suffers if the individual isn't adequately insured. As with all insurance policies, terms and conditions apply, so you need to make sure you've got the right policy for you. See **Delays** for more details.

If you're travelling to the European Economic Area you'll also need a European Health Insurance Card. You'll get a new UK Global Health Insurance Card (GHIC) instead of an EHIC. You can apply at www.gov.uk/global-health-insurance-card. Visit www.nhs.uk/ehic for full details on what it covers. You do not need to apply for a GHIC if you already have an EHIC. Your EHIC remains valid in the EU until it expires. An EHIC or GHIC is free of charge. You'll need to have both this card and adequate travel insurance.

Interconnecting Rooms These are two rooms with a lockable connecting door between them. They're available at selected accommodation for a small supplement. If you want to book, interconnecting rooms, you'll need to book and pay for two of these rooms.

Junior Suites When we advertise a Junior Suite, it means you'll get a bedroom with a sitting area and a bath or shower room.

Kids' Clubs No matter which kids' club you're looking at, there are certain things to bear in mind:

■ Children who are unwell won't be accepted ■ If your child has a disability, we will do our best to look after them but please check with us before you book that the club

- can accommodate your child's particular needs Sometimes, even when you have checked in advance, there may be reasons why the club can no longer accommodate
- your child's particular needs. When this happens we will do our best to include them in as many activities as possible but you may need to stay with your child to provide the care and attention that they require.
- If your child has an allergy or any other special requirements, please let us know when you sign them into the kids' club for the first time
- Staff aren't authorised to administer medication or change nappies, so you'll need to return to the club to do this if necessary
- Staff may provide snacks and drinks during the day.
- You must register your child for all activities, sign them in at the start of the session, and out at the end
- You must stay within the complex while your child is in the club and also leave details of your whereabouts in case you're needed
- Activities may have to be cancelled, numbers limited and a rota introduced. This may be for health and safety reasons or at particularly busy times.
- If a kids' club is an important part of your time away, it's worth checking club availability before you book your holiday
- Even if you've booked a package holiday with us, you may still need to pay extra for some activities and sessions when you get there. If you haven't booked a package holiday with us you'll also need to pay for your child to join the club itself. **Hotel-run Kids' Clubs** Only clubs run by us meet our

specification, which include strict staff to child ratios. Standards and facilities at hotel-run clubs vary. You should make sure you're satisfied with the facilities and staff providing the service before enrolling your child. Unfortunately, we're unable to take responsibility or guarantee that standards at hotel-run clubs

TUI Kids' Club We offer TUI Kids' Club for different age groups with bespoke sessions designed for age ranges 3-6 and 7-12. There is a minimum of two 2-hour supervised sessions per day (morning and afternoon) six days a week. These can be booked in resort. Sometimes we'll combine ages for activities, but it won't affect our strict staff-to-child ratios. We'll have two staff on hand at all times. Kids' club activities run from 1st May to 31st October, unless stated otherwise. We may need to finish before the end of October if there isn't enough demand.

Kids' Clubs at selected TUI BLUE hotels and Sensatori by

KIds' Clubs at selected TUI BLUE hotels and Sensatori by TUI BLUE hotels (except at The Residence at TUI BLUE Sensatori Akra Fethiye). We offer up to two, two-hour sessions a day, six days per week for kids aged 3-12 with a variety of themed activities. For our TUI BLUE hotels with the Family Fun highlight, we split out the sessions by age group 3-6 and 7-12. Nearly all of our Kids' Clubs are free, with parties available at a small charge. All of our Kids' Club team are trained to TUI standards and have undergone relevant checks.

At our TUI BLUE hotels with a Family Fun highlight, and Sensatori by TUI BLUE resorts (except The Residence at TUI BLUE Sensatori Akra Fethiye) we've created The Hangout - an area exclusively for teenagers aged 12-15 where they can meet new friends and have a place to chill. Our Hangout Hosts arrange a variety of daily activities and a few nights a week they provide fun or chill evening events. Bespoke teen activities are also available in some of our TUI BLUE hotels without the Family Fun highlight in the Teens Lounge, in high season only. Kids' Clubs at Holiday Village There are four age groups in HV Kids' Clubs, each with their own club, numbers permitting. HV Creche is for 0-35 months, HV Club for 3-8 years and HV Crew for 9-12 and 13-17. Evening clubs may be available but you'll need to pay a little extra when you get there. Sometimes we'll combine ages for activities but it won't affect our strict staff-tocombine ages for activities but it won't affect our strict stail-to-child ratios. Our HV Kids' Clubs run all season while it operates as a Holiday Village - please see Holiday Villages for details. We're constantly reviewing our clubs, so things like activities or the names of clubs might be different to what we describe.

Late Check-out Rooms See Check Out.

Lifts Some of our hotels don't have a lift. If stairs are a problem for you, please ask us for more details before you book so we can suggest a suitable property. See **Assisted Travel** for more

Local Laws Sometimes local laws, religious customs or events mean facilities aren't available. For example, in all Muslim countries during the month of Ramadan, bars and restaurants including hotel restaurants – change their opening hours. You may not be allowed to eat, drink or smoke in public areas during daylight hours either. Drinking and gambling ages vary by destination. It's a good idea to find out more before you travel. For the most up-to-date information, we recommend you check www.gov.uk/foreign-travel-advice.

Lost Property If you leave something behind on the plane during your flight out, you'll need to contact the overseas airport and ask them to check their lost property. If it's on your flight home, let us know and we'll do our best to track down the item for you. If you leave what we class as a 'valuable item' at your hotel, like a camera, a laptop or a wallet, we'll do our best to find it for you. If your item is found, you'll need to contact the hotel to arrange for it to be returned, and there may be a charge for this. If we can't find your item, we'll send you a statement to support your travel insurance claim. For help with lost property, contact After Travel Customer Support – you'll find their details

in the Getting In Touch section. **Low Deposit Offer** This offer is per passenger. We can change tow beposit Orier This other is per passenger. We can change or withdraw this offer at any time. The rest of the deposit will be due within eight weeks of you booking your holiday. If you cancel your holiday you still have to pay the full deposit.

Low Season You may find that if you're travelling outside of peak holiday periods, some facilities, both in your hotel and control may be the available and entertainment may be more

resort, may not be available and entertainment may be more low-key. Hoteliers may remove facilities at certain times due to low demand. These can include restaurants or bars and can be sudden, implemented by hotels on the spot without prior notice. Low season is usually May and October for short and mid-haul destinations like Spain and North Africa. For long haul destinations such as in the Caribbean and Mexico, low season tends to impact other months including January, May, September, October and November. However, unforeseen circumstances or lower-than-expected hotel occupancies can happen at any time, so facility closures are not limited to these specific months

Luggage When travelling with TUI your checked-in allowance will vary between 15kg and 23kg depending on your holiday, so make sure you check when you book, and check your booking confirmation to confirm your allowance, as it may vary depending on the airline you are flying with.

You can buy extra checked-in luggage allowance if you need to - you'll need to do this at least 3 days before departure. If you're booking a tour or twin centre, remember to check your allowance, as your amount during the tour or twin centre may be less than for your international flights.

On package holidays with TUI, under twos get 10kg hold luggage allowance – hand luggage is not included. If you've booked a flight only, there is 0kg hold or hand luggage for infants. Folding pushchairs can be brought on and weight limits – please see **Hand luggage**. You also have the option to check this in with your luggage, or take it to the aircraft door where we'll pop it in the hold for free. Please let the check in staff know on the day.

You can share your hold luggage allowance with others on your booking, but no single bag can be more than 25kg. If you have booked extra luggage allowance, you still need to make sure each bag is under 25kg, otherwise check-in staff won't accept it. If you've booked one of our wedding packages as a couple, you'll qualify for an extra 5kg of luggage allowance each for your wedding attire. This will be added to your booking when you book your wedding package. Bear in mind, if your flights change to another airline we won't be able to offer this allowance. Hand luggage The maximum dimensions are 55x40x20cm, and your weight allowance is 10kg. You can't buy extra hand luggage allowance. In addition to this, passengers can bring one small personal item, ie a handbag, laptop bag, briefcase or camera bag. This must be small enough to be stored under the seat. There are restrictions on what you can carry in your hand luggage so please read the information that comes with your tickets. Your airline won't be liable for loss or damage to valuable or fragile items packed in hold luggage, no matter how

On Other Airlines If you're not flying with TUI, you'll need to find out what your allowance is for checked-in luggage and hand luggage. Some airlines do not give infants their own allowance.

Excess Luggage And Sports Equipment There may be a charge for excess luggage and sports equipment. Whether or not we ror excess luggage and sports equipment. Whether or not we can carry it will depend on capacity on the day. You can arrange to take golf clubs, windsurf boards, diving equipment and other sports equipment on your flight. If you don't book, you may still be able to check your own equipment in. But we can't guarantee this and there'll be a charge. Bear in mind, any problems with excess luggage charges need to be sorted out at the airport. We can't guarantee you'll be able to take bulky sports equipment with you on the coach to your holiday accommodation, and there may be an extra charge.

Lost And Damaged Luggage Please report any lost luggage or damage to us within seven days. If not, under the terms of the Montreal Convention, we won't be liable. See Montreal Convention for details. If your luggage is damaged on your way back to the UK, you need to complete a Property Irregularity Form (PIF) at the airport and keep a copy of it for insurance purposes.

Meals

On Your Flight TUI includes meals on long haul flights. Please let us know when you book if you require any children's meals. Just so you know, we don't provide meals for under-twos so you'll need to bring something with you. Remember to tell us if you have any special dietary requirements. We can't guarantee we'll be able to meet them, but we'll do our best. For group bookings, everyone in your party will need to either book in advance or decline the meal. For all other flights, we offer a ange of snacks and drinks to buy onboard.

At Your Hotel Meals are usually served in the hotel's main restaurant. The set—up here may change from buffet to waiter service, or vice versa. For à la carte restaurants you may be limited to a certain number of visits per stay and you may need to make a reservation. You may need to pay extra for these, too Not all of the hotel's restaurants will necessarily be open at the same time. Meals for infants are not included in the price of same time. Meals for infants are not included in the price of your holiday so you'll need to make your own arrangements. Full Board Plus includes a Continental breakfast, lunch and dinner with drinks included during mealtimes. Full Board includes a Continental breakfast, lunch and dinner. Half Board includes a Continental breakfast, and dinner — or lunch, if you with the completed by the property of the propert wish - at some hotels. Bed & Breakfast usually means Continental breakfast.

Medical Conditions

On Your Flight If you have a medical condition, a serious illness, or you've recently had surgery or an accident, you'll need to be cleared for travel by the airline. You may also need a 'Fitness to Fly' certificate from your GP. Conditions that need medical clearance include respiratory, coronary or infectious illness. You'll need to give your request for medical clearance to the airline at least four working days before you're due to fly. If you're unsure what conditions require medical clearance, or if you have any concerns about your health, we recommend that you contact your doctor before you book.

The risk of deep vein thrombosis (DVT) while flying is extremely low but is still a serious medical condition. DVT is when a blood clot forms, usually in the lower leg, sometimes because of sitting still for a long time. It needs treatment with blood-thinning drugs to prevent clots breaking off and travelling to the lungs. You can take precautions to reduce the risk. People most at risk include those with a history of bronchial or circulatory problems, thrombosis, those recently hospitalised, smokers, the obese, those with congestive heart failure, a malignant disease, pregnant women or women taking the contraceptive pill. To reduce the risk, exercise your legs from time to time, or walk around if possible. Elastic stockings may be helpful. Drink plenty of non-alcoholic liquids to prevent dehydration. See your doctor if you think you may be particularly prone to DVT.

At Your Destination If you have specific medical needs, think about whether the healthcare system in the destination you're looking at is likely to be able to meet those needs, if you have any problems while you're away. Consider things like the country's state of development and its size. You may find it helpful to look at www.gov.uk/browse/abroad/travel-abroad.

Mobility Aids See Wheelchairs

Mobility Assistance See Assisted Travel

Money Exchange If you want to change money to your hotel when you get there, check the property descriptions to find out if you can do this at your hotel.



Official Ratings Each country has its own system for rating properties, but at TUI we use our own ratings to make it easier to compare hotels. See **Tour Operator Ratings** for details.

Passports The name in your passport must match the name on your ticket otherwise you may not be able to travel and your insurance could be invalid. If someone in your group changes their name after you have booked, tell us and we'll issue the ticket in the new name. If you've already received the ticket, return it and we'll send one with the correct name. There may be a fee for this change. British Citizens must hold a valid 10-year passport. British passport holders travelling to any EU country require at least six months validity on their passport on the day of travel. Some countries outside of the EU require a British passport to have a certain period of validity left on it, or blank pages. Please visit gov.uk/foreign-travel-advice for advice by country. Other nationalities should check with their own governments. It is also your responsibility to check whether you need a visa to enter your destination country.

British Citizens under 16 years old, including newborn babies, are required to have a child passport. The child's passport will initially be valid for 5 years, but can be renewed for a further 5 years at the end of this period. You can visit the gov.uk/ website for further information and how to apply.

If your passport has an Israeli stamp, you may be refused entry to some countries. For more information, visit HM Passport Office website at gov.uk/government/organisations/hm-passport-office. If you don't have a UK passport, you should always check with your own embassy, high commission or consulate before you book. Please also see **Visas**.

Passenger Assistance See Assisted Travel.

Playgrounds You need to supervise your children on all play

Pool Views If you book a room with a pool view, you'll look directly onto or have a side view of the pool.

Pregnancy You can travel with us up to the 28th week. If you're more than 28 weeks at the time of your flight home, you'll need a medical certificate from your GP. It must state there are no complications and give the dates of your pregnancy. If you're more than 36 weeks at the time of your flight home, they'll refuse to take you. If you're expecting twins or more, you must return by the 32nd week. Please check your insurance policy for any restrictions that annous as many only cover to the 28th week. any restrictions that apply, as many only cover to the 28th week. **Premium Collection Benefits** You'll get the advertised benefits

Premium Collection Berlins from get the adventised benefits as long as you're flying with TUI.

Premium Seating Premium seating is available to book on long haul TUI flights. If you book to fly Premium, your luggage allowance will be 25kg in the hold and 10kg as hand luggage.

Lounge access and fast-track security are only available on departure from UK airports. You can access the lounge from 3 hours before and up to your original scheduled departure time. We advise you wear smart casual clothing, Fancy dress, vests, football shirts, tracksuits, baseball caps and other sports clothing are not allowed to be worn in the lounge. Shorts aren't permitted either, unless they are tailored and knee-length. Entry to lounges is subject to the individual lounge operator who may impose their own conditions and who reserves the right to refuse admission to anyone wearing clothing which their staff believe may cause offence to others. If the lounge is unavailable then alternative facilities may be offered. The location of fast-track security and airport lounges in the UK will be provided by TUI staff at the TUI bag drop.

Our Select Your Seat service is included, in accordance with our Select Your Seat terms and conditions - see **Select Your Seat**. To get the best choice of seats, we recommend you book and select your seats as early as possible before departure. If you experience any difficulties using our online service, please contact your travel agent or, if you've booked your holiday online, please contact TUI on 0203 636 1790. Calls from UK landlines cost the standard rate, but calls from mobiles may be higher. Check with your network provider. Just so you know, we'll always do our best to seat your group together but we can't guarantee this.

Prices Our brochure prices are accurate at the time of publication, but you should only use them as a guide. The prices we give are selected from a range of prices available within the high season or outside the high season. The price you pay will depend on when you're travelling and prices may go up and down throughout the season. The brochure price is based on the standard occupancy for the room type included in the package so the price will change if the room is occupied by a different number of guests. See Occupancy Supplements/ Discounts.

What's Included The basic cost of your holiday includes the following

- Return flight from the UK
- Air passenger duty at the standard economy rate.
- Departure taxes are included on holidays to Jamaica, Aruba, Puerto Vallarta, Costa Rica, Cancun and Punta Cana.
- \blacksquare Transfers between the airport and your accommodation this is usually by coach. Where we provide a taxi, the price we quote is for each person and based on 3 adults sharing a return taxi transfer.
- Car hire on selected holidays check when you book
- The accommodation and meals as advertised or confirmed on vour invoice
- Luggage allowance as confirmed on your ticket
- Aviation insurance and security charge
- Estimated fuel costs
- A Travel Expert at the UK airport and in resort
- All obligatory hotel service charges and taxes payable in
- VAT on all holidays to EC countries

What's Not Included The basic cost doesn't include the

■ Additional flight charges, such as taxes and regional

- Additional air passenger duty there's a difference between standard and premium cabin charges. A higher rate is charged by the government for passengers travelling in premium
- In-flight meals unless we say otherwise
- Seats together on the plane unless we say otherwise
- Fuel supplements where applicable
- Excursions and shore excursions
- Holiday insurance
- Additional charges for particular room types, meals or under-occupancy in apartments. For details, ask your Travel Expert.
- Excess luggage and the transport of any sporting equipment
- Deposits requested on arrival by some apartment or villa owners, and by some hotels in Florida see Deposits
- Any local taxes, levies or similar that local authorities abroad expect you to pay yourselves

Room Upgrades If you arrange a different room type with the hotel when you arrive, this won't be included in your contract with us. Please also see **Select Your Room**

Safety Overseas' safety standards are generally lower than ours in the UK. We take reasonable care to make sure only reputable businesses provide the services that make up our holidays, and we expect them to provide those services in line with local

Children's Safety For our own Kids' Clubs, we take advice from leading UK child safety organisations and accident prevention agencies. You should always check you're happy with hotel clubs and children's facilities.

Health And Hygiene Hygiene standards are generally lower than in the UK – particularly in developing countries. Having said that, you can help to improve hygiene levels by taking a few basic steps...

- Wash your hands after going to the toilet
- Shower before you get into the pool
- Encourage children to go to the toilet before getting in the

Make sure babies and infants wear swim nappies in the pool **Scuba Diving** We recommend you check with your doctor before you go, and have a full medical examination in resort if you're planning scuba training. You may need to pay extra for this. It's also dangerous to fly within 24 hours of scuba diving. This is because pressure changes might cause 'the bends' or even in severe cases, paralysis. Of course, you also need to make sure you have adequate insurance cover.

Sea Views If you book a room with a sea view, it may be partly blocked by trees or smaller buildings, or across a road, but you'll still be able to see the sea. If we describe a room as a Limited Sea View, this will generally mean that your view of the sea will be to the side rather than directly in front of you. There may also be more obstructions like trees between your room and the sea than with a Sea View room.

Seating If you're flying with TUI the minimum seat pitch of our aircraft is 29 inches. The minimum seat width is 16 inches. If you think you'll have difficulty fitting into this seat size, please call our Assisted Travel Team before booking - you can find their details at the end of this guide. You might need to pay an additional charge depending on what options are available.

Seat Upgrades If you buy any seat upgrade, including Select

your Seat, seats can be selected via Manage My Booking as soon as your booking is confirmed. If you've paid extra for Select Your Seat or if you've reserved Premium Seats, Extra Legroom Seats or Extra Space Seats, on some holidays you will be able to choose your seats at the time of booking, otherwise you'll be able to access the seat map immediately after you book your holiday. You can also choose your seats by logging in to your Customer Account or the Flight Extras website.

Seats With Extra Legroom These are available to book on selected short and mid haul flights and are suitable for adults and children. Our Select Your Seat service is included, in accordance with our Select Your Seat terms and conditions – see Select Your Seat. To get the best choice of seats, we recommend you book and select your seats as early as possible before departure. If you experience any difficulties using our online service, please contact your travel agent or, if you've booked your holiday online, please contact TUI on 0203 636 1790. Calls from UK landlines cost the standard rate, but calls from mobiles may be higher. Check with your network provider We'll always do our best to seat your group together but we can't guarantee this.

Seats With Extra Space These include seats that are close to or next to emergency exit doors, behind a bulkhead or behind a dividing wall. Seats with extra space are only available to pre-book for adults and children 12 years and over with TUI and 16 years and over on other carriers, but we may allocate these seats to families with children if the seats are not located in an emergency exit row. Emergency exit row seats are only available to passengers who are able to move quickly and operate the emergency exit without difficulty in the unlikely event of an emergency - in line with European Aviation Safety Authority (EASA) regulations. So, you won't be able to book these seats if you find it hard to move due to physical or mental disability, age, sickness or physical size. Just so you know, you also can't sit in these seats if you are:

- Under the age of 12, when travelling with TUI
- Under the influence of alcohol
- Travelling with an assistance animal
- Require an extension seatbelt.

These regulations have been put in place by the EASA and are for the safety of our passengers. The cabin crew have the final say and we kindly ask that their decisions are respected.

Select Your Seat If you pay to take advantage of our Select Your Seat service, you'll be able to log in to your booking and choose where you sit on the plane. If you're flying with TUI, online check-in opens 14 days before your flight takes off. You'll need to check in for your outbound and return flights separately.

Once you've checked in and confirmed your chosen seat, you won't be able to change it. That said, in some circumstances, we may have to change your seat. This would only be for operational, safety or security reasons. In accordance with the Civil Aviation Authority's guidelines, certain requirements must be satisfied before we can allocate seats near the exit. If we do have to change your seat, we'll try to keep it as close to what you booked as possible. A refund will only be offered if we can't seat you in a similar position to your original request. A similar position means the same type of seat - window, aisle etc - as your original selected seats. In such cases, we ask that you keep a copy of your confirmation documents and boarding cards. If you choose the Select Your Seat option but then don't go on to choose your seat numbers, we'll still try and seat your group together. If you're not flying with TUI, we'll do our best to keep your party together but we can't guarantee it.
To maximise seating options for all our customers, it may not be

possible to book just a middle & aisle seat. If you have a specific seating requirement due to mobility restrictions, please contact our Assisted Travel Team.

Select Your Room You can select your room after you've booked your TUI BLUE, TUI MAGIC LIFE or ROBINSON holiday via the link on your booking confirmation email or via the TUI app, subject to availability. Select your room is only available in select TUI BLUE, TUI MAGIC LIFE or ROBINSON properties, and you can only select a room within your booked room type. Room allocation takes place on arrival and in rare cases, the hotel may not be able to provide the selected room due to operational reasons e.g. repairs. In this case, an equivalent replacement room will be allocated without charge. Full Terms & Conditions can be found at www.tui-blue.com/en/en/select-your-room, www.magiclife.com/en/en/all-about-booking/select-your-room-booking, and www.robinson.com/en/en/select-your-room

Single Rooms Single rooms and rooms for sole occupancy are available in most hotels, but demand always exceeds availability. Sometimes when we refer to single rooms it may mean a room suitable for sole occupancy. Single rooms are generally smaller, may not have the best locations or the same amenities. If you're booking a double room just for yourself, you'll usually be asked to pay a supplement. This also applies to self–catering accommodation, where, for example, three people choose a property for four. Our prices reflect the costs of the rooms contracted to us.

Smoking All our flights are non-smoking. In our hotels, there are usually designated areas.

Spa Spas in our hotels aren't included in the price of your holiday unless we say otherwise. Just so you know, in Spain and the Canary Islands, by law only over-16s can use the facilities. **Special Offers** Our offers are only available on the holidays and dates we advertise, are per booking, and subject to availability. Special Requests We'll always do our best to help however we can, but we can't guarantee we'll be able to meet your needs every time. These special requests aren't covered by Our Agreement With You so from a legal point of view, they're not part of your holiday contract.

Supplements

On Your Flight Depending on the airport you choose to fly from, on certain days or at certain times, you may have to pay a 'flight supplement'. Flight supplements may go up or down throughout the season. Some holidays are only available on flights with extra charges, either because the accommodation is available only on certain days of flying, or because onward travel arrangements are only available at certain times.

Occupancy Supplements/Discounts Depending on the number of people sharing a room, you may have to pay an 'occupancy supplement' for under-occupancy or single occupancy, or there may be a discount if more people share a room. Occupancy supplements/discounts may go up or down throughout the

Room Supplements Depending on the type of room you choose to stay in, you may have to pay a 'room supplement'. Room supplements may go up or down throughout the season. All rooms are subject to availability and any applicable occupancy and age restrictions

Sustainability See Green & Fair

Swim Academy These courses are available at our Holiday Villages between 1st May - 31st October. They cost between £15 and £30 depending on whether you book group or one-to-one sessions. You'll need to register your children at the start of each session. We may have to cancel courses if there isn't enough demand. You can book them before you go, or when you get there if places are still available.

Swimming Pools It's unlikely your pool will have a lifeguard. An adult must always accompany children in the pool. This includes children's pools and surrounding areas. Pools may be closed in early or late season, so April, early May and October, or in particularly bad weather. Also, pools won't be heated unless we say otherwise in the property description. If your pool has a waterslide, there may be height or age restrictions.

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Taxes You may need to pay a tourist tax either at the airport or at your hotel. Taxes change regularly so check before you go. See Prices for more details.

Tour Operator Ratings We rate our holidays on our annual reviews and also the feedback we get from our end-of-holiday Customer Satisfaction Questionnaires. We rate hotels and apartments from '2' for no-frills, good value accommodation, to '5' for more comfort and a wider range of facilities. There may be some differences between accommodation that shares the same rating. That's where our 'plus' rating comes in.

Tours Most of our tours have age restrictions, so check before

Towels You'll see from the individual property descriptions whether or not there's a pool towel service. You may find you'll need to pay a small charge.

Transfers The transfer times we give you are a rough guide. They don't allow for delays to incoming flights or local traffic conditions. In terms of the type of transfer you'll get, it depends on the holiday you've booked. Just so you know, if your holiday includes a coach transfer, we may occasionally need to change this to a minibus or taxi. Where coach access is limited, we may need to transport your luggage separately to and from your accommodation. If this is the case, it may also be necessary for your luggage to be collected earlier than your return transfer time to ensure it arrives at the airport in time for you to collect it before checking in.

If you've booked an A La Carte holiday, you get a private taxi transfer included for most destinations - see A La Carte for important information. Occasionally we may have to provide alternative transport, and in some cases you may have to share your taxi with other A La Carte guests. If you're not on an A La Carte holiday, you've still got the option of booking a private transfer, which will either be by minibus or taxi. In some destinations we feel that it's more suitable to book private transfers. Our prices are competitive against similar transfer services. Taxis take a maximum of three adults. Prices shown are per person, per return trip, based on three adults sharing. Luggage space may be limited and baby seats aren't provided. The majority of Florida packages will include a coach transfer, but please note that priority drop-off isn't guaranteed. Transfers to theme parks in Florida are organised by the hotel so you may need to book when you get there. They're likely to be on a first-corne first-served basis, and timings may change.

Twin Rooms Some twin rooms can take a 3rd or 4th bed but they re usually camp or folding beds. Rooms that take extra beds or a cot aren't necessarily bigger than standard rooms so space may be limited.

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Vaccinations Speak to your doctor at least two months before you're due to go away. Some treatments, for malaria for example, should begin well before you go. If you're booking within three weeks of your departure, speak to your doctor before you book. There's more information available in the Department of Health's free leaflet – Health Advice for Travellers. Call 0800 555 777 for a copy.

Visas The best place for up—to—date information on visa and travel advice is the Foreign, Commonwealth & Development Office. Visit www.gov.uk/foreign-travel-advice or call 0845 850 2829. There may be specific entry requirements for under-18s, depending on your destination. For example, if a young person is travelling without both parents, there may be extra costs and they may need extra legal documents such as an affidavit, from a notary public. Always check with the consulate or embassy of the country you're travelling to before you book.

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Waterparks SplashWorld waterparks may be located onsite at your hotel or may be independent and located away from your hotel. They may also be open to non-hotel residents. Your All Inclusive board basis won't be available in the waterpark unless stated in the hotel description. Height or age restrictions may apply for some attractions. Some rides and facilities may need to be closed for maintenance. See Swimming Pools.

Weather There are sometimes tropical storms and hurricanes in Florida, the Caribbean and Mexico between June and November. It's impossible to predict their path or how long they will last more than three of four days in advance, and often it's much less. South-east Asia may be affected by its monsoon season, typically May to September. If a storm is forecast for one of our destinations, your safety is always our first priority. If there are hurricanes during your holiday we follow the advice of the Foreign, Commonwealth & Development Office and work with the Federation of Tour Operators.

If you're on a Lapland holiday, some activities may not run because of current or forecast weather conditions, particularly if they affect the state of the snow. In the unlikely event this happens, we'll do our best to adapt the activity programme or offer suitable alternatives, but this won't be considered a Major Change to your holiday. Please see the Our Agreement With You pages.

Please also bear in mind that some hotel facilities - like outdoor

Please also bear in mind that some hotel facilities - like outdoor bars and some sports - may not be available in adverse weather. Where we display weather information, this is supplied by the Met Office. © Crown copyright, the Met Office.

Weddings And Renewals Of Vows Please contact us for more details – the number you need is in the Getting In Touch section at the end of this guide. Also, see the Weddings brochure.

Wheelchairs

On Your Flight When you fly with TUI, we'll take your wheelchair and one other mobility item in addition to your normal luggage allowance. However, you'll need to let us know at least 48 hours before you travel. We recommend your wheelchair and other mobility aids are fully insured. If you've got an electric wheelchair, you'll need to let our Assisted Travel Team know so that the necessary arrangements can be made. Please let us know the wheelchair's make and model when you call. There's a limit on how many electric mobility aids we can take on each flight. If you don't let us know before you book and we can't carry your wheelchair, you might need to pay an extra charge to change your booking.

You can bring a battery-powered wheelchair if it meets the conditions given in the ICAO Technical Instructions for the Safe Transport of Dangerous Goods, plus any other related CAA rules. Visit www.caa.co.uk for more information. Please contact us as soon as possible if you're travelling with a battery-powered wheelchair or mobility aid and let us know the device's make and model, dimensions and battery type. We can then confirm whether there's space onboard.

Electric wheelchairs need to be loaded in an upright position for the flight. Batteries must be securely attached to the mobility aid and terminals protected from short circuits. Electrical circuits must be isolated to prevent the device being operated accidentally. If the wheelchair can't be loaded in an upright position, the battery terminals need to be protected against short-circuiting, and the battery removed and stored in strong packaging. Lithium batteries that are designed to be removed must travel in the cabin.

You need to bring the operating instructions for your mobility aid with you. If you don't have these details, see https://www.bbta.com/air-transport-advice where your make and model should be shown. If not, you'll need to contact the manufacturer, or shop where it was purchased or hired.

If you want to check whether your wheelchair will fit onboard our aircraft, please contact our Assisted Travel Team – the number can be found at the end of this guide.

number can be found at the end of this guide. If you're flying with another airline, you'll need to contact them directly to see if your wheelchair will fit onboard. Our Assisted Travel Team can help you with this, too.

On Resort Transfers If you're taking an electric wheelchair or scooter, you'll need to book a taxi transfer to your hotel. You can't take them on the coach. There's an extra charge for this. Wi-Fi Bandwidths may vary. Some hotels may offer an upgrade to a higher bandwidth which you may need to pay for. The upgraded service may also cover a different location to the free Wi-Fi zones. Some hotels may have a data cap on usage, or the free Wi-Fi may be restricted to a daily time limit per device or room. Once this usage or time limit is reached, there may be a charge to continue using the service. Factors that may reduce signal strength include high usage - particularly if lots of devices are using Wi-Fi at the same time, obstructions like thick walls and electronic machinery and adverse weather conditions. The device used to connect to the Wi-Fi - e.g. mobile phone, tablet or laptop - may result in a differing quality of service received. Wi-Fi zones may not be in the same location at every hotel. If your device isn't connected to Wi-Fi, remember to turn off data roaming to avoid possible data charges.

Due to factors outside of our control we can't guarantee the availability, performance or security of the Wi-Fi provided.

Our agreement with you, and yours with us

We are TUI UK Limited, Company Number 02830117, our Registered Office is Wigmore House, Luton, LU2 9TN and Our Agreement sets out what we can expect from each other when you buy a holiday from us.

Booking Your Holiday

When you book your holiday you are accepting Our Agreement on behalf of everyone travelling with you. We will only deal with you, the lead name, and you must be an adult when you book. Anyone aged under 18 on your holiday must be accompanied by an adult.

When we say "you" and "your" we mean you, as the lead name, or you and everyone travelling, depending on the context. Our Agreement, includes our A-Z Guide, the conditions of carriage of the airline or cruise operator and the provisions of international conventions (including the Warsaw, Montreal, Strasbourg and Athens conventions) that apply to travel by air, land, sea or river. Please ask for a copy of any conditions applicable. Our Agreement along with the relevant details in the booking confirmation is the entire agreement between us for your holiday.

Our Agreement is made under the laws of England and Wales. You submit to the exclusive jurisdiction of those courts. You can choose the law and jurisdiction of Scotland or Northern Ireland but only if you live there.

Providing Information

You must ensure all information you give is correct. We'll use the personal data you give us in line with our Privacy Notice. You must pass on any information we give you to everyone travelling. You must comply with all passport, visa and other immigration requirements. Your passport and travel documents must be in good condition – you may be refused travel if they are damaged. If you are not self-reliant or have reduced mobility (like finding thand to walk 500 metres) you must tell us before you book and if this changes tell us at least 48 hours before your holiday.

The Price You Pay

When you book your holiday, you must pay a deposit unless this is within 12 weeks of your holiday when you must pay in full. We'll tell you the price of your holiday and the deposit before

you book. At least 12 weeks before you go you must pay the full balance. If you don't, we can cancel your holiday and charge you a termination fee.

When you book your holiday, we'll send your booking confirmation within 14 days. Mistakes can happen, so if any price on your booking confirmation, our website or our booking systems is obviously wrong, a booking made based on that price won't be valid, we can cancel it and refund you unless you want to pay the correct price.

If your holiday price changes because of movement in the relevant exchange rates, taxes or fees charged by someone else including tourist or landing taxes, port or airport fees or the cost of transport fuel or other power sources we can charge you that increase or refund to you a decrease (less our administrative expenses) providing it doesn't happen within 20 days before the start of your holiday. If we need to do this, we'll forward an amended invoice to you showing the changes made along with a detailed explanation.

We'll absorb any increase of 2% or less of your holiday price, so we won't pass on any increase below that level.

If the increase is more than 8% of the holiday price, you may cancel your holiday within 14 days of us telling you about the increase and we'll refund your holiday price except any amendment charges; and the increase will be considered a major change, see below.

Before Your Holiday

If You Change Your Holiday

Airlines or other transport providers can charge a fee for a change and sometimes treat a change as a cancellation. Fees can be up to 100% of the price for that part of your holiday. You must pay those fees as well as the amendment fee shown below. When making changes, the price of your new travel arrangements will be based on the price that applies on the day you make the change. If your change means fewer adults travel, and your holiday price is based upon the number of adults, we'll recalculate the total price and the price per person may go up. This extra price isn't a termination fee. You will also need to pay the appropriate proportion of the termination fee for the adult who has cancelled. See "If you Cancel Your Holiday".

Some elements of your holiday, such as excursions, transfers, children's activities, flight or accommodation options, room/ board upgrades, late check-out rooms theme park tickets and airport parking, may be non-refundable.

You may transfer your holiday to someone else if you give us at least 7 days' notice in writing or by email and the new lead name accepts the transfer and the terms of Our Agreement — insurance can't be transferred. You will be responsible, together with the new lead name, for our amendment fees and any costs as a result of the change.

Change	Days before your holiday			oliday
	71+	70-29	28-15	14-0
To change a name, passenger or passenger type (you can correct a spelling error without a fee).	£25 per person			
To upgrade a service, add on a flight extra, upgrade a room type or board basis.		No	fee	
To change to a new package holiday from a TUI accommodation-only or TUI Airways flight-only booking travelling on the same dates as original booking. Does not apply to third party accommodation or flights. Note: if your change request includes travelling on different dates to your original booking, the cancellation/amendment fees set out in the T&Cs applicable to your original booking will apply.	No fee (But you will need to pay the difference in price if your new TUI package booking is more expensive.			price kage
To change duration, the time of a TUI Airways flight or to travel on an earlier date than planned.	£50 per person			
To change accommodation, departure or destination airport, or change a flight not operated by TUI Airways.	£50 Treated as cancellation			
To travel on a later date than planned.	£50 pp		eated as incellation	

Our agreement with you, and yours with us

If You Cancel Your Holiday

To cancel your holiday you must tell us as soon as possible. If you booked using a travel agency, that agency must tell us. When your holiday has been cancelled you will receive a cancellation invoice.

You must pay a termination fee which covers our administration costs and compensates us for the risk that we do not resell your holiday. The fee is based upon how long before your holiday you tell us you want to cancel and is a percentage of the total price of your holiday.

How long before your holiday you cancel	Percentage of your holiday price
70 days or more	Loss of deposit
69-63 days	30%
62-49 days	50%
48-29 days	70%
28-15 days	90%
14-0 days	100%

Even if the termination fee is lower than the deposit, your deposit will not be refunded. We may not be able to refund elements of your holiday if they are added extras. If you are cancelling because of an unavoidable and extraordinary circumstance happening at your destination that will significantly impact the performance of your holiday or your flight to get there, you will not have to pay a termination fee and your deposit will be refunded.

If We Cancel Your Holiday

If we cancel your holiday, except where it's because you haven't paid or you have been disruptive, you can have a refund or accept a replacement holiday from us of a similar standard and price if we can offer you one. We'll also pay the compensation shown below (unless we have cancelled because of one of the reasons listed in 'Events Beyond Our Control' or where you haven't paid) and we'll refund the difference if the replacement holiday is of a lower price.

If We Change Your Holiday

We aim to give you what we promise but, as we plan our holidays a long time in advance, sometimes things can change. We can make a change at any time but will let you know before your holiday if there's time.

Flight times given are for guidance only – your actual times will be shown on your e-ticket. Check that carefully when you receive it. Aircraft type can change and some facilities such as entertainment or advertised seat pitch may not be available. If we can't provide a seat option, we'll refund the price you paid for that option.

Occasionally, we may have to make a major change to your holiday such as a change of destination, a downgrade of your accommodation by one full star rating, a change in flight time by more than 12 hours or a change of UK departure airport. A change in flight time that we need to make within 24 hours before you are due to fly is not a major change unless the time changes by more than 24 hours.

If we tell you about a major change after you book your holiday, you can accept the new arrangements offered by us; or accept a replacement holiday from us of the same or similar standard replacement holiday from us of the same of similar standard and price at the date of the change (we'll always refund the difference in price if the replacement holiday is a lower price at the date of the change), if we are able to offer you one; or cancel your holiday with us and receive a full refund.

If we make a major change, and you choose to cancel your holiday and receive a full refund, we'll pay the compensation shown below, unless the change is because of an event beyond our control. Any compensation payable is based upon how many days before your holiday departure we tell you about a major change. We'll pay 50% of the compensation for each person who paid a child price. No compensation will be paid for free child

How long before your holiday we tell you about a major change	Compensation per person
84 days or more	0
83-29 days	£25
28-15 days	£35
14-8 days	£50
7-0 days	£100

Events Beyond Our Control

Examples of events beyond our control are: war, threat of war, riots, civil disturbances, terrorist activity or its consequences, industrial disputes, any failure to secure relevant flying rights. natural or nuclear disasters, fire, health risks, unavoidable and unforeseeable technical problems with transport, closed or congested airports or ports, actual or potential severe weather conditions, the imposition of sanctions or other Governmental action and any other similar events.

On Your Holiday

Behaviour

Only you can use your accommodation. You must not let anyone else stay there. You are responsible for any damage to your accommodation or its contents during your holiday.

We can refuse to accept you on your holiday or continue dealing with you if we, or someone in authority, believe your behaviour (by any form of communication or in person) is disruptive. The Captain of your aircraft or ship can restrict your movements on board or remove you.

If you are disruptive and stopped from boarding your flight from the UK, or disruptive during your flight, we'll treat your booking as cancelled by you at that moment. If you are disruptive on your holiday we can remove you from your accommodation and you will be responsible for your own return home and for any other members of your group who cannot or will not travel without you. You will not be entitled to a refund in either case and we will not provide compensation or meet any costs or expenses.

If you are disruptive you will be responsible for any damages, costs and expenses (including legal expenses) incurred as a result. This can include cleaning, repairing or replacing property lost, damaged or destroyed by you, compensating any passenger, crew, staff or agent affected by your actions and diverting the aircraft or ship for the purpose of removing you. Disruptive behaviour includes being threatening or abusive, damaging property, upsetting, annoying or disturbing any other traveller, our staff or agents or putting any of them in danger.

Excursions

We may introduce you to suppliers of excursions or other services. If you buy one of these, you'll be contracting with the supplier directly, we act only as an agent and have no liability for the performance of that contract. Our Agreement doesn't apply to any contract for excursions or other services.

If Things Go Wrong on Your Holiday

You benefit from the rights applying to packages under The Package Travel and Linked Travel Arrangements Regulations 2018. We are responsible for all the travel services included in your holiday. If any of them isn't provided as we agreed, we'll pay you compensation, if appropriate, unless it's due to an event beyond our control (see 'Events Beyond Our Control'), is your fault or is caused by a third-party.

If you are in difficulty on your holiday we'll help by providing information on health services, local authorities and consular assistance. We'll help you make phone calls, send emails or make alternative travel arrangements. You must pay any costs we incur if the difficulty is your fault.

If You Have A Complaint

It is very rare for things to go wrong. If they do, you must tell the supplier in question (e.g. the hotel) and our representative straight away so they can solve the issue. If our representative isn't available, you should contact our TUI Guest Experience Centre which is open 24/7. If you're still not satisfied, contact After-Travel Customer Support within 28 days of coming home so we can investigate properly. Contact details are in the A-Z Guide.

We usually solve any issues but you can use ABTA's scheme for resolving disputes at www.abta.com.

Personal Injury

Your holiday is made up from services provided by suppliers who follow local standards. Overseas safety standards are generally lower than in the UK.

If anyone travelling suffers injury, illness or death because of the services provided as part of your holiday, you must tell us and the supplier involved about it and complete a report at the time. After your holiday you can contact After-Travel Customer Support. It must be no more than 3 months after you come home so we can investigate properly. Contact details are at the end of this guide.

Protecting Your Money

We provide security for the money you pay for your holiday and to bring you home in the event we become insolvent. When you buy a holiday from us that includes a flight, we do this by way of an ATOL (number 2524) managed by the Civil Aviation Authority, Gatwick Airport South, RH6 0YR. We also place a bond held by ABTA (V5126), 30 Park Street, London, SE1 9EQ, for holidays that do not include flights.

We've tried to write Our Agreement clearly. Unfortunately, the ATOL rules make us to include the next three paragraphs exactly as they're written.

Your Financial Protection.

When you buy an ATOL protected flight or flight inclusive package from us you will receive an ATOL Certificate. This lists what is financially protected, where you can get information on what this means for you and who to contact if things go wrong We, or the suppliers identified on your ATOL Certificate, will provide you with the services listed on the ATOL Certificate (or a suitable alternative). In some cases, where neither we nor th supplier are able to do so for reasons of insolvency, an alternative ATOL holder may provide you with the services you have bought or a suitable alternative (at no extra cost to you). You agree to accept that in those circumstances the alternative ATOL holder will perform those obligations and you agree to pay any money outstanding to be paid by you under your contract to that alternative ATOL holder. However, you also agree that in some cases it will not be possible to appoint an alternative ATOL holder, in which case you will be entitled to make a claim under the ATOL scheme (or your credit card issuer where applicable). If we, or the suppliers identified on your ATOL certificate, are unable to provide the services listed (or a suitable alternative, through an alternative ATOL holder or otherwise) for reasons of insolvency, the Trustees of the Air Travel Trust may make a payment to (or confer a benefit on) you under the ATOL scheme. You agree that in return for such a payment or benefit you assign absolutely to those Trustees any claims which you have or may have arising out of or relating to the non-provision of the services, including any claim against us, the travel agent (or your credit card issuer where applicable). You also agree that any such claims may be re-assigned to another body, if that other body has paid sums you have claimed under the ATOL scheme.

Where your holiday is protected under the ABTA scheme, you agree to accept that in the event of our insolvency ABTA may arrange for the services you have bought to continue, or for a suitable alternative to be provided at the same cost as your original holiday. You also agree to accept that in circumstances where the travel service provider provides the services you have bought, you agree to pay any outstanding sum under your contract with us to that alternative travel service provider. However, you also agree that in some cases the services will not be provided, in which case you will be entitled to make a claim under ABTA's Scheme of Protection (or your payment card issuer where applicable) for a refund of the monies you have

All money you pay to a travel agent for your holiday is held by that agent on behalf of and for the benefit of the Trustees of the Air Travel Trust at all times but subject to the agent's obligation to pay it to us for so long as we do not fail. If we do fail, any money held at that time by the agent, or subsequently accepted from you by the agent, is and continues to be held by that agent on behalf of and for the benefit of the Trustees of the Air Travel Trust without any obligation to pay that money to

Before You Go

If you're yet to travel with us, here are some numbers you

Bookings, Amendments or General Enquiries	0203 451 2688
Assisted Travel Team	0800 145 6920
Groups	0203 451 2684
Weddings and Renewal of Vows	0203 451 2688
Finishing Touches	0203 451 2963
TUI Airways - new bookings, amendment in-flight extras and general enquiries	ts, 0203 451 2695

You can also email **TUIPreTravel@tui.co.uk** or write to us at the address below. If you've already booked, please include your reference number in your letter or email. If you're getting in touch about a wedding or renewal of vows please address your letter to 'Weddings or Renewal of Vows' instead of Pre-Travel Customer Services — at the same address. Pre-Travel Services, TUI UK, Contact Centre, Alexandra House, Alexandra Road, Swansea, SA1 5ED

While You're Away

For help while you're away, please call our Holidayline Team on +4433 33 365 147, text 80247, or use our contact form which can be found at **www.tuicontact.com**. They'll be there for you 24 hours a day, 7 days a week. Calls from abroad will be charged at international rates. Texts to 80247 cost 50p plus your network rate.

When You Get Home

When you're back in the UK, to discuss your TUI Airways flight experience, please call 0203 451 2699. For any other aspects of your holiday you can complete the online form located in the 'Contact Us' section of our website. Alternatively, you can write to us at the address below. Remember to give us your booking reference details.

After Travel Customer Support, TUI UK, Contact Centre, Alexandra House, Alexandra Road, Swansea, SA1 5ED Travel Agent Support

If you're a travel agent and need our help...

Agent Reservations, Administration, **Group Bookings and Weddings** 0203 451 2677

Calls to 0203 numbers cost the standard rate from LIK landlines, but calls from mobiles may be higher. Check with your network provider.



EXPLORE tui.co.uk

CALL 0203 451 2688*

*Calls to 020 numbers cost the standard rate from UK landlines, but calls from mobiles may be higher. Check with your network provider.

VISIT your local TUI Store

DOWNLOAD the TUI app















TUI UK Limited is a Member of ABTA. When you book with an ABTA Member you can expect high service standards, fair terms of trading and accurate information. ABTA's strict joining criteria for Members, code of conduct, customer helpline and approved ADR scheme to resolve complaints are all there to give you confidence and peace of mind when booking your travel arrangements. For more information see www.abta.com.



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