

SUMMER 2025

Life on the River

PLEASE LEAVE THIS MAGAZINE IN YOUR CABIN FOR THE NEXT GUESTS



Safety
onboard

Explore
ashore

See what experiences are on offer

How we plan a
Nile river cruise

An interview with our Product Development team about our newest cruises onboard TUI Al Horeya

Welcome onboard

I'm really excited that you've chosen to explore Europe with TUI River Cruises.

This is where you'll find everything you need to know about your time on and off the ship. If it's your first time onboard a TUI River Cruise, or you just need a recap, all the essential need-to-knows are on **pages 4-7**. You can read all about our newest ship, TUI Ria, on **page 24** - the first sailing sets off in summer 2026.

And, check out our quiz on **pages 28 and 29** to see where you should go next. We've got a special feature on Rotterdam, too, on **page 25**.

Plus, we give you the lowdown on how to use our Navigate app, and info on our activities, bars and restaurants.

Happy sailing.



Katy Berzins
Head of TUI River Cruises



28

Which river cruise should I go on next?

Already planning another river cruise? Take our handy quiz to help you choose your next itinerary.



24

Introducing TUI Ria

Get the lowdown on our newest ship, which sets sail next summer.



Staying safe and healthy abroad

The Foreign, Commonwealth & Development Office and National Travel Health Network and Centre have up-to-date advice on staying safe and healthy abroad.

For the latest travel advice from the Foreign, Commonwealth & Development Office including security and local laws, plus passport and visa information check gov.uk/travelaware and follow [@FCDOTravelGovUK](https://twitter.com/FCDOTravelGovUK) and [Facebook.com/FCDOTravel](https://facebook.com/FCDOTravel).

See tui.co.uk/destinations/info/travel-aware and tui.aco.uk/destinations/info/travel-with-confidence for travel advice from TUI.

See travelhealthpro.org.uk for current travel health news.

The advice can change, so check regularly for updates.

travel
aware
gov.uk/travelaware

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Meet the team

Customer Experience & Product Executive: Mollie Milnthorpe

Customer Experience Manager: Claire Spriggs

Senior Marketing & Customer Experience Manager: Roshni Patel

Senior Customer Experience & Product Manager: Donna Barter

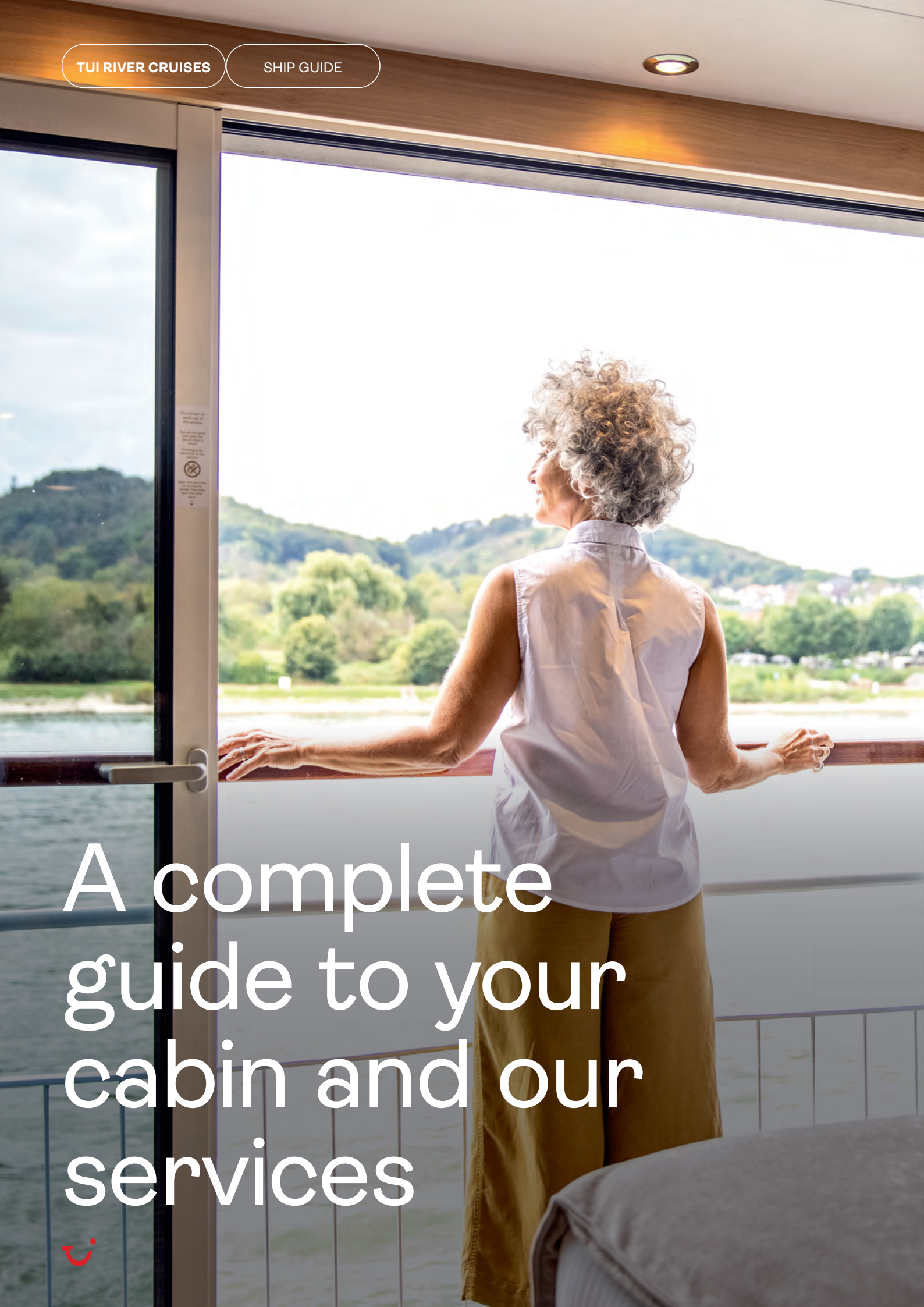
Customer Experience & Product Development Manager: Simon Austin

Writers: Darren Notley

Photography Editor: Faye Delahunt

Design Manager: Janine Common

Designers: Gabby Bond, Jo Mason



A complete guide to your cabin and our services



Whether you've cruised before or you're completely new to it, here's everything you need to know to get up to speed with our ships.

Ship info

Onboard Ship Account

We operate a cashless system on board. Everything you purchase will be charged to your onboard account. You can register your credit card during the first five days of your sailing. At the end of your cruise, a statement will be delivered to your cabin, and we'll charge the outstanding amount to your registered credit card. If you want to settle your account in cash or debit card, you can do so by visiting reception - please note that any cash payments must be made in Euros.

Going Ashore

When leaving the ship to go ashore, you'll need to collect your shore card from reception and hand it back in when you return. This is so we know who is on and off the ship at all times. Before you leave, please take note of the all onboard time, which can be found on the digital screens in reception and the coffee area, as well as in Navigate. Everyone must be back onboard by this time to ensure we can set sail on time.



Speak to your Cruise Experience Manager if you have any questions while you're onboard, and look out for their daily port talks.

Wellness Area

You can soothe any aching muscles in the Wellness Area. With a sauna and a whirlpool bath, it's the perfect place to unwind after a day's sightseeing. The Wellness Area is open for everyone to use, however if you'd like to book the area for private use, we have several slots available during your sailing that can be booked directly with reception for a small fee.

Toilet System

The flushing system used onboard is a vacuum type and is extremely sensitive. Do not discard any bulky objects into the toilet, including facial wipes, sanitary items, moist toilet wipes or excessive amounts of toilet paper. Disposal of items other than small amounts of toilet paper will damage and block the toilet system.

Departure Information

You'll need to vacate your cabins by 9am. This is so our housekeeping team can prepare the cabins for our arriving guests. If you've booked the Little Extras package, you can stay in your cabin until 11am.

[Read more](#)

Cabin info

Safety deposit boxes

Every cabin comes with a safety deposit box to store your valuables. They're free to use.

TV

When the ship arrives in port, it'll switch to the local power supply. When doing so, your TV might turn off for a few minutes. Don't worry, it's not broken, so you don't need to report this.

Telephone

You can use your cabin phone to call Reception - you'll see a pre-set button on the handset. If you want to call another cabin, just dial the cabin number.

Mobile phones

Depending on your mobile phone provider, your phone should work throughout your sailing. International roaming rates might apply, and prices are set by your operator.



Wi-Fi

There's free Wi-Fi access throughout the ship - speeds and coverage may vary.

To log on:

You'll be taken to a sign in page, which requires a password. You can find it in reception, or just ask the reception team.



Services

Reception

Reception's open 24/7, so you can visit them on Deck 2 or call them on your cabin phone by pressing the pre-set 'Reception' button.

Onboard Shop

You can buy branded TUI River Cruises merchandise onboard, including tote bags, travel mugs, magnets, baseball caps, pens and TUI ship postcards.

Housekeeping

Cabin stewards will visit once a day to make sure everything's spick-and-span. If you'd prefer not to have housekeeping visit your cabin, then just pop the 'Do not disturb' sign on your door. And just so you know, if you're staying in a suite, you'll have a turn down service.

Laundry

To use our laundry service, simply request a bag from Reception. Place your items in the bag, then fill out the laundry slips - where you'll find prices for

each item. Once you're finished, contact Reception, who will arrange for your bag to be collected. Just so you know, we don't accept laundry the day before disembarkation, as we can't guarantee it'll be ready before you leave.

Navigate

Our Navigate app is your one-stop-shop for everything river cruise related - and it's completely free to use. All you need is a smartphone, a tablet, or a laptop.

- Once you've registered your device for Wi-Fi, you'll be directed to the Navigate home page. If this doesn't happen, you can type navigate.tui into your web browser.
- To access your onboard bill, you'll need to scan your passport at reception, and you'll then be prompted to use your name and date of birth on Navigate.



Follow us on Facebook and Instagram, and share your river cruise photos and videos with us, at facebook.com/TUIRiverCruises, and [@tuirivercruises](https://twitter.com/tuirivercruises).



Safety info



Moving Around The Ship

Unlike a hotel, a ship can move around unexpectedly, so take care when walking around the ship and its stairwells. Please use the handrails when you can and take extra care when walking through doors, as they might be heavier than you're used to with a raised lip to step over. You'll also need to take care when walking around the top deck, as it can become slippery when wet. Don't sit, climb or stand on the handrails. And avoid putting your hands or head over the side of the ship when coming in and out of the port, passing through locks and under bridges, or when opening your cabin window.



Medical Equipment

If you have any special medical needs and require the use of a sharps box or medical bin, just let Reception or your Cruise Experience Manager know when you arrive and they'll make arrangements for you. For the safety of our crew, please don't dispose of any medical needles in the general waste bins.



Electrical Items

Please take care when using electrical items in your cabin. And don't leave appliances charging when you're not in your cabin, as it's a fire risk. Please don't use electric blankets and water heaters brought from home, since the ship's outlets are only 220 volts. Also, note that the sockets in the bathroom are for shavers only.



Health & Sanitation

Please use the hand sanitisers positioned around the ship as often as possible. If you begin to feel unwell at any point, please return to your cabin and call reception.



Tap Water

The tap water's safe to drink, and due to international standards, is chlorinated. You can get your water bottle topped up at the bar while you're onboard, too.



Muster Station

Your muster station is a safe location, where you need to gather in an emergency. It's located on the top deck and is where you'll find life jackets. You can find directions for the quickest route to your muster station on the back of your cabin door.



Smoking Policy

Smoking and vaping is only allowed in designated smoking areas, which can be found on the top deck. Please don't move ashtrays into other areas - we want all our guests to have a space where they're comfortable, whether they smoke or not. Any guests found to be smoking in their cabin will be charged for a deep clean to freshen the cabin for future guests.

Emergency signal

In the event of an emergency, you'll probably hear several signals and alarms. **The general emergency signal** will be demonstrated during the safety drill at your welcome meeting.

If you hear this signal, you should stay calm and do the following...



If you're in your cabin, collect something warm to wear and any prescribed medication, then head straight to your muster station.



If there's smoke in the corridor, stay as low to the ground as possible - the air is clearer here and the lighting will be easier to see.



If you're not in your cabin, go straight to your muster station.

You'll find further information on what to do during an emergency on the safety channel of your cabin's TV. If you've got any questions, please speak to Reception or your Cruise Experience Manager.

Navigate life onboard

It's easy to find our restaurant opening times, entertainment schedules, or your most up-to-date bill – just use our free onboard app, Navigate. Here's how it works...

What is Navigate?

It's our free onboard app, which you can use to find out anything you need to know about your cruise – whether it's opening times, entertainment programmes, the weather forecast, or the following day's port. You can also use it to view your onboard account, or leave feedback.

What can I use it for?

- Check your most up-to-date bill on your onboard account
- See the day's Entertainment Schedule
- Find out the opening times of onboard bars and restaurants
- View details on the next day's port, schedule and weather forecast
- View maps and information about each port
- Leave feedback on your dining and entertainment experience
- View the daily menus for the restaurants



How can I access it?

Navigate is free to use. All you need is a smartphone, a tablet or a laptop. Once you're connected to the ship's Wi-Fi, Navigate will automatically open up.

For easy access, we recommend saving the app to your home screen, where possible. Alternatively, you can go to your browser, and type in 'navigate.tui'.

We want to hear from you

We're committed to making sure our river cruises are the best they can be, so we'd love to hear what you think. You can leave feedback about all aspects of our cruises – from the dining and the entertainment to the onboard activities – on our app, Navigate.

And, if there's anything that doesn't immediately meet your expectations, please speak to one of our crew, your onboard Cruise Experience Manager, or pop to reception- they'll be able to help.



All the trimmings

You can make your river cruise that little bit extra special, with a whole heap of upgrades and add-ons available onboard...



Celebration package From €30 per cabin

Celebrating a special occasion? Or just fancy treating yourself? Either way, our Celebration package should hit the spot. It includes Continental breakfast in bed, a bottle of Prosecco in your cabin and a card from the Cruise Experience Manager.

Little extras package From €55 per cabin

This package takes a handful of top-notch extras and rolls them up into one big bundle. You'll get Prosecco and chocolates in your cabin, a behind-the-scenes-tour with our Cruise Experience Manager, and a later cabin check out on your last day.



All inclusive drinks package

From €24.50 per person, per night

Get all your drinks thrown in outside of mealtimes, from premium Lavazza coffees to classic cocktails. Please note, you'll need to do this during your first day onboard.



Wine or Prosecco in your cabin

From €25 per cabin

Treat yourself to a bottle of wine or Prosecco served on ice, in your cabin.



Breakfast & bubbles package

From €24 per cabin

Treat yourself to breakfast in bed, with a Continental breakfast and a bottle of Prosecco.



Shop onboard

You can also buy branded TUI River Cruises merchandise onboard, including tote bags, travel mugs and magnets.



Private session in the wellness area

From €10 per person

If you fancy having the wellness area to yourself, you can book a 45-minute private session.



Shore experiences

Don't forget our range of shore experiences either. There's everything from city tours to wine-tasting sessions on the cards. See page 20-21 for details.

Just head to reception to book any of our packages, or to buy your merchandise.

A taste of Europe

You don't need to go ashore for some European flavour, our onboard restaurants and bars serve seasonal dishes and regional wines, too. Take a look at where you can drink and dine onboard.

Observatory

At the heart of the ship, you'll find Observatory, where the evening entertainment takes place. You can admire the views through the widescreen windows, or out on the alfresco terrace. There's a daily happy hour with complimentary canapés, too.



Verdastro

The menu changes daily at our main waiter service restaurant, which is open for breakfast, lunch and dinner. It's made up of fresh, seasonal produce, sourced from local suppliers. You can pick from the likes of sea bream, tortellini and lamb shank.



Bistro

This eatery's a more casual affair, with buffet-style breakfast and lunch, and an à la carte dinner menu. The menu includes dishes with a local flare that showcase some of the produce from the region you're in.



Club Lounge

This lounge is the place to come for a fix of premium Lavazza coffee* during the day. And, after dark, it transforms into an elegant cocktail bar.





Upgrade to All Inclusive

All our ships are Full Board Plus as standard, which means you get tea, coffee, soft drinks, wine or beer with meals. There's the option of house white, red or rosé wine at lunch and dinner, or you can try the specially selected wine from the region at dinnertime.

Any other drinks need to be paid for, or you can upgrade to All Inclusive. This way, you'll get a wider selection of drinks included, like draught beers, branded spirits, cocktails and premium Lavazza coffee. For select cabins, your minibar** will be part of the package, too. You can upgrade at Reception during your first day onboard.

Upgrades apply to all guests in each cabin.



Afternoon tea

Afternoon tea is served once per cruise on sailings of five nights or more, where a variety of sweet and savoury items are on the cards.



Dietary Requirements

If you've got any dietary requirements, just let us know when you arrive and we'll set up a meeting with the maitre d'.



Dress Code

During the day, the dress code's pretty relaxed - you just can't wear beachwear in the restaurants. Come evening, things get a little smarter. Items like long trousers, smart tailored shorts, shirts and polo shirts are fine, but it's best to leave the sportswear and vests in your cabin.



Gala Dinner

There's a six-course gala dinner - plus petit fours - on our sailings which are five nights or longer. You can get your glad rags on, too, if you like, but there's no obligation to dress up.

Local Eats

From Wiener schnitzel to wurst - here are some must-eats you can tick off en route...

Currywurst, Germany

It's all about the wurst, AKA sausage, in Germany.

This fast food staple involves fried sausage cut into slices and covered in curried ketchup. It's best served with fries.

Bitterballen, Netherlands

These Dutch meatballs are a staple snack in bars and pubs around the Netherlands. They're breaded and fried for a crispy shell and a soft, gooey centre.

Wiener schnitzel, Austria

Meaning 'Viennese cutlet', it's the meat that makes the difference from a regular schnitzel. Veal is the Viennese tradition, but the breaded and fried coating remains the same.

*Lavazza coffee isn't included as part of the Full Board Plus package. You'll need to upgrade to the All Inclusive drinks package, or pay extra. **Complimentary minibar only applies if you are staying in a Superior, Superior French Balcony or French Balcony Suite cabin.

Pick your pace onboard

Exploring ashore's not the only option with TUI River Cruises. There's an AM to PM programme of entertainment to keep you busy in between.

Day

Whether you want to keep fit, join a tournament or get crafty, our daytime timetable lets you do it all. Check out Navigate for our entertainment schedule.



Wellness

Get your muscles moving at a Yoga session or stretch class.



Downtime

Watch a movie in the Observatory, use the digital games table in the Club Lounge, curl up with a book from our little library, play cards or delve into our collection of board games. You can check out our destination podcasts, too, and try our E-puzzlers - these online games include the likes of wordsearches and puzzles.



Local lingo and VR headsets

Pick up some key phrases from the destinations you visit with our language classes, or escape to the virtual world with our VR headsets, which include the likes of escape rooms and virtual golf.



Games

You can try the likes of minigolf, quoits - which is like ring toss - and sjoelbak - a type of shuffleboard.



Night

In the evening, there's a whole host of nightly entertainment in the Observatory, including lively shows from our entertainment team.



Musical shows

Sing and dance along to everything from West End hits to disco classics in our musical shows, which are tailor-made for TUI River Cruises.



Quizzes and silent discos

Our interactive gameshows and quizzes feature the latest technology, like buzzers, 'fastest finger first' and LED screens. There's our destination decoder game to try out, too, and don't forget our old favourite - the silent disco.



Special events

These take place from time to time, and include things like stargazing, where you can head up to the top deck and look up at the stars through telescopes and binoculars.



Vocal performances

Our entertainment team provide the soundtrack each evening, with a variety of popular hits.



Local guest acts

You'll be entertained by a range of local guest acts, including dancers and singers.





Pick your pace ashore

To get even more out of your river cruise, you can head out on one of our shore experiences. In our River Cruises Collection, we've got a handpicked line-up of highly rated shore experiences, just for our TUI River Cruise customers.

All experiences in our River Cruises Collection include pick-up from the ship by an experienced local guide, who will give you all the need-to-know information about the places you visit.

If you'd prefer to explore at your own pace though, we also have a range of attraction tickets that you can pre-book. We've got tickets for museums, art galleries, hop-on hop-off bus tours, and much more. Just so you know, attraction tickets do not include a transfer or a guide.



You can check out the shore experiences on offer for your itinerary, current prices, availability and book these at rivercruises.gotui.com/uk

Check out some of our favourite shore experiences and attraction tickets on **page 20-21**



Scan the **QR code** to find out more.

Ship facts

If you're a fan of ship stats,
this page is for you...



Artwork

Keep an eye out for the artwork in the Atrium or our French Balcony Suites. The pieces were created exclusively for us by Dutch artist **Simone van den Berg**. Simone has a special connection with water, having been born and raised in **Lemmer**, on Holland's biggest lake.

Double Docking

In some ports, we might need to berth next to another ship, due to space. So, to get on and off our ship, you might have to walk across the top deck on the ship we're berthed next to, or even through it.

Inaugurated in 2011
TUI Isla & TUI Maya

Inaugurated in 2010
TUI Skylä

Renovated in
2020

135m
long

beam width
11.4m

220V
electrical supply



79
cabins
TUI Isla &
TUI Maya

77
cabins
TUI Skylä

Low Bridges
We have to pass under bridges on some of our sailings, so sometimes the top deck will be out of use for periods of time while it's collapsed.



Did you know, each of the ships in our European fleet has two engines and three generators?

TUI Isla
& TUI Maya **155**
passengers

TUI
Skylä **151**
passengers



Cruise with a conscience

At TUI River Cruises, we believe Europe's waterways are beautiful and we want to keep them that way. Here are some ways we can all reduce our environmental impact and help local communities...

What we're doing

- 01 **We've cut down on single-use plastic water bottles.** Instead, you'll find reusable bottles in your cabins, which you can keep.
- 02 **We use recycled materials.** Some of our carpets around the ship are made from recycled fishing nets.
- 03 **No more plastic straws.** We've said goodbye to plastic straws in our drinks and replaced them with paper ones.
- 04 **Local food.** Lots of the produce used in our restaurants is sourced locally, which supports communities in our cruise destinations.
- 05 **We're all for charity.** During the refurbishment of our ships, we donated all the old furniture to a charity in the Netherlands.
- 06 **Less paper.** We've taken our Cruise News digital. You'll find it on our Navigate app, rather than in paper form.

- 07 **Local guides.** Our shore experiences are delivered by locally-employed guides, which supports the local economy.
- 08 **Sustainable experiences.** We've added sustainable alternatives to our shore experience programme, such as the River Cruises Collection: Amsterdam Canal Cruise, which is operated by an electric boat.

What you can do

- 01 **Buy locally made products.** It's an easy way to support a local community. Plus, items that are flown or shipped in from overseas have a much larger carbon footprint.
- 02 **Hang up your towels.** By doing this, you're letting our crew know you don't need your towels to be washed every day.
- 03 **Try a few vegetarian meals.** While you're onboard or out and about, try veggie-based dishes instead of meat - meat produces higher levels of greenhouse gas emissions.
- 04 **Use apps and online confirmation for bookings.** This means you can save on paper. And if you do use tourist maps or brochures, leave them behind for the next person to use, to save on more printing.
- 05 **Eat like a local.** Avoid eating at restaurant chains and instead, visit markets, local neighbourhoods or street vendors for your foodie needs.
- 06 **Recycle.** You'll find recycling bins in all of the ship's public areas.



TUI CARE FOUNDATION

Caring for our world

The TUI Care Foundation is an independent charity, supporting projects in holiday destinations around the world that improve the lives of young people, care for the natural world and help local communities thrive. When you book a cruise with us, you have the option of donating £1 to the TUI Care Foundation to support sustainable tourism in a way that benefits the local people and environment - now and in the future. For instance, our Turtle Aid programme has protected over one million turtles and created turtle-friendly habitats around the globe.

Find out more at
tui.co.uk/destinations/info/sustainability

Explore iconic waterways

From the Rhine to the Nile, our cruises take you along some of the longest and most beautiful rivers in the world, ticking off time-warp villages and wide-awake cities along the way. Here's a look at the places you can go...



Danube

Europe's second-longest river flows through 10 countries. It also passes four grand capitals - Budapest, Vienna, Bratislava and Belgrade - which you can visit on our itineraries.

Must-Do Experience:

Sound of Vienna: An Evening Concert



Rhine

On its journey from the Alps to the North Sea, the Rhine ticks off cities and vineyard-backed villages. Plus, the Rhine Gorge is home to more castles than any other valley in the world.

Must-Do Experience:

Heidelberg City Tour and Castle



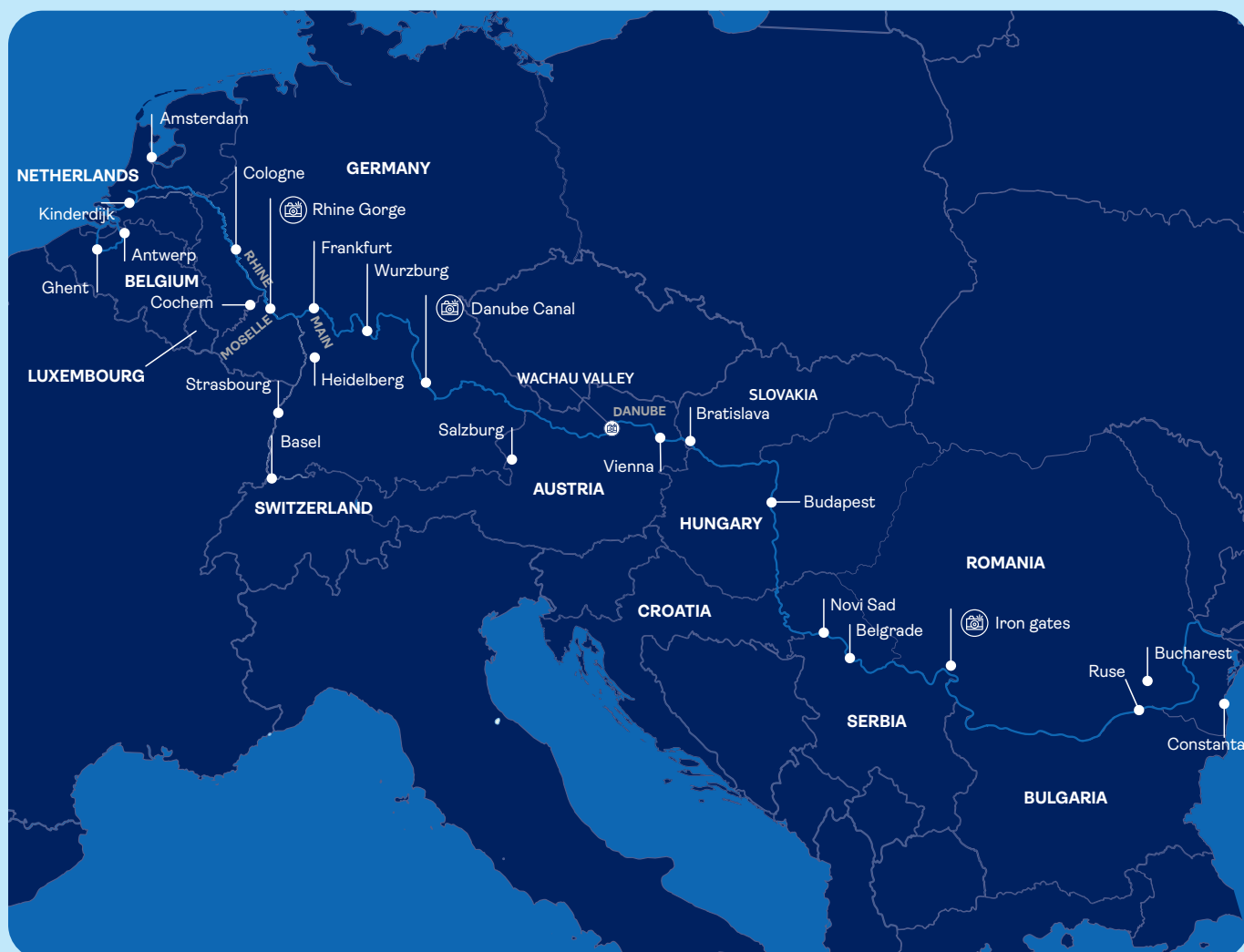
Nile

One of the world's most iconic rivers, the Nile winds its way past loads of Egypt's historic hotspots, including Luxor - a city that's been dubbed an open-air museum in itself.

Must-Do Experience:

Valley of the Kings, Hatshepsut and felucca ride





Dutch & Belgian Waterway

This network of canals, waterways and rivers lets you sail past historic cities and windmill-sprinkled countryside - not to mention colourful tulip fields in spring.

Must-Do Experience:

Amsterdam Canal Cruise



Main

See Germany at its prettiest on a Main river cruise. You'll have the chance to hop off at castle-crowned cities and villages full of timber-framed houses.

Must-Do Experience:

Würzburg City Tour and the UNESCO-Rated Würzburg Residence



Moselle

Wine, wine and more wine - that's the name of the game along the Moselle. First-class Rieslings grow in terraced vineyards, making the views just as good as the vino.

Must-Do Experience:

Cochem and Reichsburg Castle Tour

TUI RIVER CRUISES

INTERVIEW

Navigating the Nile



November 2024 saw the launch of our latest ship, TUI Al Horeya, along the River Nile. Simon Austin and Donna Barter from our Product Development team tell us a bit more about their role with TUI River Cruises, including how they planned our first ever cruise on Africa's longest river. Plus, they give us a taste of what's to come on our second Nile ship, TUI Bahareya.

Q Can you tell us a bit about your role? What do you do day-to-day?

A Simon: As the Customer Experience and Product Development Manager, I evolve our new products from start to finish. I support designs, set service standards and work with the team to make our product stand out in the UK market. Day to day, I'll collaborate with shipyards and ship designers to brief, oversee and approve designs. I also focus on the onboard experience for our customers, ensuring the fleet keeps evolving, getting better and better.

A Donna: I'm involved in product development for TUI River Cruises, working closely with the marketing side of the Customer Experience team and looking at gaps in the market to spot what our customers are looking for, and designing products around this. I'm always looking at new and exciting destinations to take our customers to, plus I'm responsible for the entertainment proposition onboard and the extras you can add on to your cruise.

Q How did you choose the River Nile as our new destination?

A Simon: A Nile river cruise is an amazing way to dive into Egypt's rich history and impressive scenery. You get to visit iconic landmarks like the temples of Luxor, Karnak, and Aswan, all without constant packing and unpacking. Plus, you'll enjoy incredible views of the Nile and rural Egypt, and experience local life along the riverbanks. It's a journey you won't forget!

A Donna: Because I'm one of the newest members of the team, the Nile proposition had already been scoped out when I joined, however, having spoken with fellow colleagues and having been in TUI for almost 15 years, I know that the Nile was always a popular destination when we operated smaller ships on there some years ago. It's something our customers have been asking for, for some time, and there's absolutely a gap in the market.

Q How did you develop TUI Al Horeya? What went into planning, decorating, choosing what to include etc.?

A Simon: The success of any ship launch hinges on strong relationships. This involves collaboration between the shipyard and interior designers, including things like approving furniture or artwork and visiting the ship at every stage. Weekly meetings are held to discuss practicality and concepts, and I work with Egyptologists and locals to create an amazing experience that gives guests a true taste of Egyptian culture.

A Donna: We looked at customer feedback and homed in on what their key priorities are from a holiday, then started an ideas board around this. As my first time designing a ship, it's been great fun bringing out my creative side and working with lots of different colleagues both internally and externally to bring things to life. We wanted to expand on our successful European fleet and ensure we brought in a stylish yet authentic feel to this ship. People travelling on the Nile want to be immersed in culture and enjoy some winter sun, so these are the themes we've worked with.

Q What's your favourite thing about sailing the River Nile?

A Simon: Sailing on the River Nile is such an adventure! Imagine visiting ancient temples and monuments like the Karnak Temple and the Valley of

the Kings, and really getting a taste of Egyptian culture with local cuisine, music, and dance. The scenic views along the Nile, with lush greenery and beautiful sunsets, are breathtaking. Plus, there's the relaxation factor – just unwinding on the deck with the gentle river breeze. And let's not forget the unique experiences, like learning from Egyptologists and locals about the rich history and culture of Egypt.

Q Can you tell us a bit about TUI Bahareya, our second ship on the Nile? And what differences will there be from TUI Al Horeya?

A Donna: TUI Al Horeya offers a nice blend of authentic experiences and some home-from-home comforts, so you can enjoy a balance of local experiences, whilst also enjoying and relaxing with some winter sun. When it launches in winter 2025, TUI Bahareya will offer a fully immersive cultural experience.



Simon Austin
Customer Experience & Product
Development Manager



Donna Barter
Senior Customer Experience &
Product Manager

Explore ashore

If you fancy scratching beneath the surface of our destinations, you can choose between our guided River Cruises Collection shore experiences, or explore independently with our tickets and attractions. Let's dive in and take a closer look...

River Cruises Collection shore experiences

Our River Cruises Collection shore experiences are all led by English-speaking guides, and you'll be picked up and dropped off back at the ship. Here are some of our favourites...



- 01 **Amsterdam Canal Cruise**
Amsterdam's home to over 100 kilometres of UNESCO-protected canals, 1,500 bridges and 90 islands, most of which you'll find clustered around its culture-packed centre. And with more than 900 years of history under its belt, there's no shortage of standout sights. On this laidback canal cruise, onboard a fully electric boat, you'll get to see plenty of them, including the likes of Rembrandt Square and the City Hall. Plus, you'll get a good look at the city's smorgasbord of architectural styles, which include everything from 17th-century red-brick merchant mansions to modern glass-fronted towers.

Available in Amsterdam



- 02 **Paprika tasting and a horse show**
Paprika and horses might seem an unusual pairing, but that's exactly what you'll get on this experience. You'll start with a tour and an introduction to paprika processing, plus a chance to sample some local products. Then you'll be greeted by some Hungarian folk music and traditional local snacks, before sitting down for a 45-minute horse show led by the Koch Ten - a lone horseman who leads 10 horses by hand. After, there's a carriage ride across the Hungarian Puszta - an enormous area of open grassland which covers most of the country - before a chance to sample some more local delicacies.

Available in Kalocsa





03 Strasbourg City Tour

This half-day tour will transfer you from your ship at Kehl, in Germany, to Strasbourg, in France, just over the border. Strasbourg's known for being the formal seat of the European Parliament, and its architecture is a blend of French and German, thanks to its location. This excursion includes an hour-long bus tour through the city, plus a guided walk through what's known as Petite France. This charming area's full of cobblestone streets, canals and well-preserved, half-timbered homes. From here, you'll head to the thousand-year-old Notre Dame Cathedral, where you'll have some free time to explore.

Available in Kehl



04 Mauthausen concentration camp and memorial tour

There's a sobering feel to this half-day excursion, which starts with a 45-minute transfer to the Mauthausen concentration camp and memorial. On arrival, you'll be taken on a 90-minute guided tour of the camp by specially trained guides. The route's been specifically chosen to follow the same one that prisoners would've been subjected to, which gives the tour a distinctive slant. After the tour, there are around 30 minutes of free time before the return transfer to Linz.

Available in Linz



Looking for inspiration?

The Cruise Experience Manager holds daily talks about the next day's port, so you can get a feel for what to do. They're also on hand to answer any questions about our experiences or exploring on your own. Make sure to check the Navigate app for the time of each talk.

Tickets and attractions

Tickets and attractions are ideal if you want to explore independently. You won't have a guide to show you around or a transfer from the ship, so you can plot your own path and go at your own pace. Everything from museum passes to hop-on hop-off bus tours are on the cards, and you can pre-book at rivercruises.gotui.com. Here are just a couple of our favourites...

Leopold Museum Vienna - skip-the-line tickets

Avoid the queues and head straight into the Leopold Museum in Austria's grand capital where more than 5,000 works of art are on show. This place is one of the most important collections of modern Austrian art in the world and displays masterpieces from the Wiener Secession to Art Nouveau and Expressionism.

Available in Vienna

Budapest Guided E-Scooter Tour by Night

Discover Budapest in all its illuminated glory, with a nighttime guided tour on a MonsteRoller e-scooter. Don't worry if you've never ridden one before, as you'll be led by a professional guide for the whole experience, which covers all the top sightseeing spots on both sides of the river.

Available in Budapest



How to book

You can book shore experiences by visiting rivercruises.gotui.com/uk, up until 24 hours before the tour's due to depart. Just enter your details and pick the experience you want to go on. If you don't have a tablet or smart phone, you can use one of the tablets from Reception.

You'll need to pay via card - you can't pay using cash or charge them to your onboard account.

Just so you know, attraction tickets have a different cancellation policy to guided shore experiences. You can find out the exact cancellation terms for each attraction when you book.

*Availability of tickets and attractions is itinerary dependent

Social sailing

We've built up quite a fanbase in a pretty short space of time. Check out some of our customers' best pictures below, then head to our Facebook and Instagram pages to give us a follow...





Send us your shots
Whether you use social media or not, you can get your TUI River Cruises pictures and videos featured on our social channels. Just scan the QR code below or visit **tui.co.uk/content/river-cruises-moments** to upload your content to our new River Cruises Moments hub, and we'll feature the best ones on our Facebook and Instagram pages.



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Introducing, TUI Ria

Exciting news – we're launching our sixth ship in summer 2026, when **TUI Ria** joins the fleet along the Rhine, the Moselle and the Dutch and Belgian waterways. Here's a little taste of what to expect...



Facilities

The pool's set to grab most of the headlines onboard. Thanks to its retractable roof, you'll be able to take a dip all year-round, so you can catch some rays in the summer months or stay out of the cold in the winter. There'll be loads more to enjoy onboard, too, including a sauna, a main restaurant and a roomy lounge bar where the entertainment will take place. The top deck, meanwhile, will have plenty of space for activities and relaxing. You can look forward to Full Board Plus as standard, too, and like all our river cruise ships, this one will be just for adults.



Cabins

All of the cabins will have a bright, modern feel and will include air-conditioning, a hairdryer, a flatscreen TV, a safe, and tea and coffee making facilities.

And here's a sneak peek at a couple of the brand-new itineraries you can look forward to...

01

North Rhine & Netherlands Explorer

You'll spend the first half of this seven-night itinerary in the Netherlands. It starts in the capital, Amsterdam, then ticks off the second-largest city, Rotterdam, and the country's oldest city, Nijmegen. On day five, you'll cross the border into Germany, and visit Dusseldorf, Koblenz, Boppard and Rudesheim, before finishing up in Frankfurt.

02

North Rhine & Moselle Explorer

On this nine-night itinerary, you'll spend the first week of your river cruise in Germany before a final few days in the Netherlands. First up is the skyscraper-filled city of Frankfurt, before stops in Rudesheim, Cochem, Trier, Bernkastel-Kues, Koblenz and Cologne. You'll then cross the border on day eight and visit Rotterdam, before rounding the itinerary off in Amsterdam.





Spotlight on Rotterdam

The Netherlands' second-biggest city usually sits in the shadows of the country's capital, Amsterdam, when it comes to tourism. However, 'the Gateway to the World', as it's often called has a fair few highlights of its own to shout about. Let's dig a little deeper on what to expect when you dock here...

Big-hitting sights

The Erasmus Bridge - or Erasmusbrug to give it its Dutch name - is Rotterdam's most iconic landmark and connects the north and south of the city. In fact, it's so iconic, it even makes up part of the city's official logo. If you fancy a stroll across, it's 802 metres end-to-end.

St. Lawrence Church

This Gothic church has been standing tall in the city's old quarter for more than 600 years...just. During World War Two, Rotterdam was flattened by bombing, and this was one of a small handful of buildings to survive. While the rest of the city centre had a full modernisation, the church was painstakingly restored to former glories, and nowadays, it's the only reminder left from the city's Medieval past.

Maritime Museum Rotterdam

Rotterdam's maritime museum is probably the best place to learn about the city's proud nautical history. It's been around since 1874 and houses more than 850,000 objects from six centuries of seafaring voyages. Next to it, meanwhile, is the open-air Maritime Museum Harbour, where you can see a collection of historic working vessels.



Foodie find Bitterballen

These Dutch meatballs are a staple snack in bars and pubs around the city. They're breaded and fried for a crispy shell and a soft, gooey centre.



Perfect picture Euromast Tower

For the best bird's-eye views head to the iconic Euromast Tower. There's a 360° viewing platform 112 metres above the ground, but if you're feeling really daring, head up to the next viewing platform and peak through the glass floor - that one's 185 metres off the ground.



Did you know?

Rotterdam is the largest seaport in Europe, and the world's largest seaport outside of Asia.

Visit Rotterdam on our Windmills and Waterways, North Rhine & Netherlands Explorer, A New Year Sail Away, and North Rhine Noel itineraries in 2025, and our Dutch Delta Discovery, North Rhine & Moselle Explorer and North Rhine & Netherlands Explorer itineraries in 2026.

Egyptian escapades

We ventured into new waters in winter 2024, when the freshest member of our fleet, **TUI Al Horeya**, set sail along the famous River Nile. And this winter, she'll be joined on Africa's longest river by a second ship, **TUI Bahareya**. Plus, with direct TUI flights from London Gatwick and Manchester to the ships' home port, Luxor, you'll be soaking up some winter sun before you know it.

Our seven-night sailing, Legends of the Nile, starts and finishes in Luxor, with stops in Edfu, Kom Ombo and Aswan in-between. There are loads of shore experiences you can book along the way, including trips to the Valley of the Kings, Hatshepsut Temple, Karnak and Luxor Temples, and Aswan High Dam. You also have trips to Edfu Temple and Kom Ombo Temple included as part of your package.

Plus, some of our more bespoke experiences include the likes of a tour of the Abu Simbel Temples, or a sound and light show at Karnak Temple, and English-speaking guides will be with you on every excursion. And don't forget, this winter we'll have two ships sailing along the Nile, when TUI Bahareya joins the fleet. There'll be a second itinerary, too - Ancient Gods and Famous Pharaohs - and both ships will alternate between itineraries.



Big-Hitting Sights

Temple of Horus, Edfu

This place is one of Egypt's largest and most intact pharaonic temples. Step through the 36-metre-high gateway into a complex that's dedicated to Horus - a god with the body of a man and the head of a falcon.

Karnak Temple, Luxor

Karnak's famed for its collection of sanctuaries, kiosks, pylons and obelisks. It also hosts a 90-minute sound and light show, which gives you a glimpse into the lives of the pharaohs.



Hidden Gem: Aswan, Egypt

As the country's southernmost city, Aswan was once dubbed the gateway to ancient Egypt. These days, it's a destination in its own right - albeit a little under-the-radar. Check out its botanical gardens, or set eyes on unearthed artefacts in one of its museums.



Foodie Find: Koshari, Luxor

Koshari's eaten so often in Egypt, you'd think it counted as the sixth food group. This national dish is made from rice, lentils, chickpeas and macaroni, all topped with tomato or garlic sauce. It's easy to track down in Luxor - most street food stalls and traditional restaurants serve it.



Perfect Picture: Sphinx Avenue, Luxor

When it comes to first-rate photo stops, Sphinx Avenue easily makes the cut. This three-kilometre-long walkway is lined with - you guessed it - sphinxes, with tall palms and the Luxor Temple as the backdrop.

Insider Info

One of the reliefs along Sphinx Avenue has a hieroglyph of Queen Cleopatra on it, which means she probably visited here on her Nile trip. Ask your guide to point it out to you, if you visit.





Fast Facts



Average temperature:
17 – 34°C



Currency: Egyptian Pound



Direct flights from
Gatwick and Manchester
with TUI



Sailings available from
November 2025 – April 2026



Key sights:
Valley of the Kings,
Hatshepsut Temple, Edfu Temple
Luxor Temple, Kom Ombo

Cruise & stay

You'll be sightseeing your heart out on these itineraries, so how about rounding things off on a more relaxing note? With our Cruise & Stay holidays, you can tag a seven-night stint in a Luxor hotel, or a four-night break in a Hurghada hotel onto the end of your river cruise.



Premier Le Reve Hurghada

This adults-only hotel gives you a sea-view pool, seven restaurants and a luxury spa, all on the edge of a private beach in Sahl Hasheesh.



Jolie Ville Kings Island Luxor

This place sits on an island on the Nile, so the views come at you from all angles. As for food, you've got half a dozen restaurants on hand.



Iberotel Luxor Luxor

This hotel's standout feature is its swimming pool, which floats above the River Nile. It's even got a bar for company, which means your lazy days by the water are all sorted.

Which river cruise should I go on next?

Ok, we know this one's not over yet, but that doesn't mean you can't start thinking about your next getaway, does it? Here's our handy quiz to help you decide where to head on your next TUI River Cruise...



Check out our new River Cruise Inspiration Quiz to discover even more itineraries.





- 01 Ancient Gods and Famous Pharaohs | 7 nights | TUI Al Horeya and TUI Bahareya**
You'll uncover Egypt's storied history on this seven-night itinerary along the iconic River Nile. You'll start and finish in one of the world's oldest inhabited cities, Luxor - it's dubbed 'the world's greatest open-air museum' for its smorgasbord of ancient sights. Sandwiched in between are stops in the ancient cities of Edfu, Kom Ombo and Aswan, where you can visit a tonne of temples. And to top it off, you'll have a certified Egyptologist with you for the whole cruise.



- 02 The Moselle Valley: Vines & Views | 7 nights | TUI Isla & TUI Ria**
Vineyard-filled vistas, traditional taverns and crumbling castles - this seven-night itinerary takes you to the heart of the oh-so-romantic towns and landscapes of the Moselle Valley. You'll start and finish in skyscraper-filled Frankfurt, and in-between you'll head into the heart of Germany's wine country, including the nation's oldest city, Trier. Wine's the word, meanwhile, in the town of Bernkastel-Kues. The Mosel Wein Museum here is stocked with over 160 varieties.



- 03 Three Grand Capitals 2 3 nights | TUI Maya**
Our shortest itinerary's aptly named, as you tick off three capital cities in four days. You'll start in Austria's premier city, Vienna, then glide along the Danube to Slovakia's leading light, Bratislava, before wrapping things up in Budapest, in Hungary. There's plenty of time to see each city's major sights, like Vienna's opulent Schönbrunn Palace and Bratislava's hilltop castle. And on the last night, the ship docks in Budapest, so you'll have time to visit the city's iconic ruin bars.



- 04 Magical Danube 7 nights | TUI Skyla**
This itinerary ticks off some big cities, like Budapest, Bratislava and Vienna, but the middle part of the cruise is reserved for some towns and cities on a lesser-trodden tourist path. Among them, you'll visit the Austrian town of Krems, which has an Art Mile dedicated to galleries and museums. Plus, you'll stop off in the snug German city of Passau, which is the only place in the world where three rivers meet - the Danube, the Inn and the Ilz.



- 05 Danube Capitals 7 nights | TUI Maya**
On this itinerary, you'll visit the same three cities as you do on our Three Grand Capitals itinerary, but with a bit longer to explore them all. Budapest is up first on days one and two, then it's onto Bratislava for day three. You'll follow that up with a couple of days in Vienna, then it's back to Bratislava for a day, followed by another couple of days in Budapest to round things off.



Pssst...did you find it tough to choose an answer for most of the questions? In that case, check this itinerary out...

Icons of Europe 15 nights | TUI Isla
This mammoth itinerary ticks off five countries and four capital cities, plus mighty metropolises like Cologne and Frankfurt, and cosier towns like Miltenberg and Würzburg. Wine buffs will be right at home in Koblenz, where the surrounding valleys are teeming with vineyards, while Nuremberg's a must for history lovers.

Full steam ahead

No matter what time of the year it is, we've got the perfect river cruise for you, from festive sailings to sunny getaways.



Say hello to summer 2026

There's plenty to look forward to in summer 2026, including our brand-new Dutch Delta Discovery itinerary. And with more than 20 itineraries in total, ranging from three to 15 nights, there's lots of flexibility and choice. Here are some of our favourites...

Rhine Explorer

You'll find out exactly why the Rhine is one of Europe's best-loved waterways on this eight-day river cruise. It starts in Amsterdam in the Netherlands, sails through Germany - including stops in Cologne and Koblenz - before wrapping up in Medieval Basel, in Switzerland.



Psst, in case you hadn't heard, TUI Ria will be joining the rest of our fleet along the Rhine, the Moselle and the Dutch and Belgian waterways from summer 2026. She'll also be our first ship to feature an indoor pool, complete with a retractable roof.



Dutch Delta Discovery

This six-night sailing takes place on our newest ship, TUI Ria. You'll visit the Netherlands' two biggest cities, Amsterdam and Rotterdam, plus the cosy town of Veere. Then you'll venture into Belgium and stop off in Ghent and Antwerp before heading back to where it all started in the Dutch capital.

Danube Treasures

From Vienna's palaces to Budapest's bathhouses, this seven-night itinerary dances you along the Danube, stopping at must-see cities and past picture-perfect villages in between.

East Danube Explorer

From Hungary's Paprika Capital - Kalocsa - to Serbia's first city, Belgrade, this seven-night cruise navigates east to explore some of Europe's less-trodden destinations. And it starts and finishes in 'the City of Spas' - Budapest.



What's new this winter

We've got all the festive treats lined up on our winter programme this year, including the arrival of TUI Bahareya on the Nile. And with the Danube joining our list of winter waterways in 2025, too, there's more choice than ever.



Christmas markets

Our four-night Christmas market itineraries are brand-new for winter 2025, and include the likes of Christmas Carols & Castles, where highlights include eyeing up Koblenz's building-sized advent calendar. Or choose between Glühwein on the Rhine and Austrian Christmas Flavours. The latter visits Vienna - home to the world's largest Christmas market.



New Year

New Year's covered, too, on our seven-night New Year's Eve sailings. On our A New Year on the Rhine itinerary, you can see the twin-spired cathedral in Cologne, eye up Rudesheim's life-sized nativity scene, and spend New Year's Day in the Netherlands' oldest city, Nijmegen. Or, get onboard our A New Year Sail Away itinerary. You'll count down to midnight in Koblenz, and finish off your sailing in Amsterdam. And don't forget our new-for-2025 sailing, A Danube New Year. You'll see in the New Year in Budapest, before kicking off 2026 in Esztergom - a Hungarian city best known for its huge basilica by the river.



If you want to be away on Christmas Day, pick from our seven-night sailings - North Rhine Noel, Festive Fairy Tale, and Danube Christmas Treasures. The festivities onboard continue long after the big day's over and the Christmas markets have pulled down their shutters.



The Nile

Don't forget, our Nile sailings will be in full swing again this winter, too, and TUI Bahareya will be joining its sister ship, TUI Al Horeya, along Africa's longest river. Our existing Legends of the Nile itinerary will be joined by our Ancient Gods and Famous Pharaohs sailing, and they'll alternate between the two ships. Both itineraries will start and finish in Luxor, while trips to Edfu Temple and Kom Ombo Temple will be included in your package.



Head to tui.co.uk/river-cruises for more details and to see our full range of itineraries.



Summer 2026 now on sail

Our summer 2026 programme is guaranteed to wow, with sailings all over Europe, including nine itineraries on our new ship, TUI Ria. You can also pick from cruises that sail through Austria, Belgium, Romania, Serbia and many more.

There's a huge range of durations and destinations to pick from, with more than 20 itineraries.



Find out more at
your local store or
tui.co.uk/river-cruises

