



More info

Click here for more information on where we fly.

### Staying safe and healthy abroad

The Foreign, Commonwealth & Development Office (FCDO) and National Travel Health Network and Centre have up-to-date advice on staying safe and healthy abroad.

For the latest general FCDO travel advice, including security and local laws, plus passport and visa information, check gov.uk/travelaware and follow x.com/FCDOtravelGovUK and facebook.com/FCDOtravel

See FCDO travel advice about individual destinations and sign up for FCDO travel advice email alerts, so you automatically receive the latest travel advice updates and travel requirements for the destinations you want to know about, at gov.uk/foreign-travel-advice

For travel advice from TUI, see tui.co.uk/destinations/info/travel-aware

aware

For current travel health news, see travelhealthpro.org.uk

Advice can change, so check regularly for updates.



### **COCOA BEACH**



**MELBOURNE BEACH** 

### We're here for you 24/7

While you're on holiday, we're available 24/7 via our TUI app. And you can also reach us by phone and SMS if you prefer. When you message us through the app or text us, our fully trained teams aim to get back to you within 30 minutes.

Click here to download the TUI app to your phone:

**MORE INFO** 









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The flight times shown here should be used as a rough guide only, as they can vary. All times are from London Gatwick.

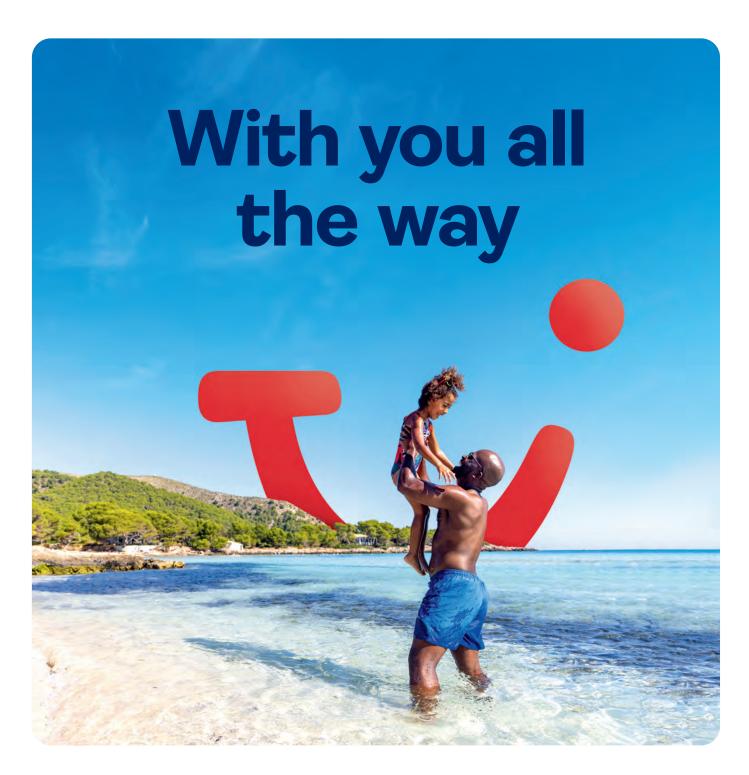
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July Edition. This may be superseded and replaced by a later edition. Always check with your travel agent to ensure that you have the most up to date brochure edition. Also see Our Agreement with You and Yours with Us for our terms and conditions. This brochure was published in July 2025.

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There's nothing more important to us than making sure you have an amazing holiday. We're here for you throughout the entire process, from booking your getaway to returning home – and all those other bits in-between.

We're voted the 'Most Trusted Travel Company'. And, we have thousands of excellent reviews on Trustpilot.

### More info

Click this button or visit tui.co.uk/destinations/info/ reviews-and-awards for more on our awards and reviews. We're also the **home of holiday value** – we know that to Live Happy, you want to get the most for your money.

### More info

Click this button or visit tui.co.uk/value for our tips, tricks and deals

Don't forget, all our package holidays come with ABTA and ATOL protection. We also offer 24/7 support on the TUI app, which offers lots of helping-hand features.

# In the know

The hunt for your perfect holiday begins now – we hope you're as excited as we are. Here are a few handy things worth knowing...

### T ratings

Because traditional hotel star ratings differ from country to country, we provide our own tried-and-tested TUI ratings to help you compare. They're based on the hotel's facilities, location, general atmosphere, and feedback from customers just like you.

### **00000** Plus

### Hotel page QR codes

Each hotel page in this brochure comes with its own QR code, which you can scan to find out more information and see more photos. If you can't find what you're looking for, you can also create your own brochure online, or visit one of our TUI Stores for advice.



### TUI app

### Your holiday needs in one place

The TUI app is like having a holiday expert in your pocket. It's a one-stop shop for everything to do with your holiday, from live travel updates and 24/7 chat support to tailored trip planning and heaps of destination info.





### Family holidays

Lots of our hotels come with TUI Kids' Clubs, catering for babies to teens. Plus, we've got thousands of free kids' places to give away. Take a look online to see which hotels offer these.



### **MORE INFO**

Click to view Detailed Access Guides, or visit accessable/co.uk/tui



# Accessible holidays

Here at TUI, we want to make travelling as easy as possible. That's whether you or someone you're travelling with has access needs, reduced mobility or a disability, including non-visible ones, and neurodiversity.

We know holiday planning can be stressful when you're reliant on the hotel's accessibility features being available before booking. That's why we've partnered with AccessAble to bring you Detailed Access Guides for our most popular hotels, so you can check if they meet your individual needs.

Whether you book your holiday in a TUI Store or make your booking online, our friendly and knowledgeable Assisted Travel team are on hand to make sure your holiday's right for you. Give the team a call for free on **0800 145 6920**.

If you're a British Sign Language (BSL) user, you can also contact us via SignLive. Or, for more on accessible holidays, head over to our assisted travel page at **tui.co.uk**.



# Holiday cheat sheet

Want to know all about **Florida** without racking up the research hours? Our holiday cheat sheet's here to help you...

### If you like hotels with the wow-factor...

head to Walt Disney World Resort. We love Disney's Art of Animation Resort, for its Little Mermaid, Lion King, Cars, and Finding Nemo-themed rooms. Universal has 11 hotels to pick from, too, with options to suit every budget and style. And for peace and quiet, meanwhile, bag yourself a villa in one of Florida's leafy suburbs, like Kissimmee or Davenport.

### For theme park thrills...

try Walt Disney World Resort or Universal Orlando Resort for size. The latter's opening a fourth theme park in 2025, called Universal Epic Universe – and it's home to five immersive worlds, including The Wizarding World of Harry Potter™ – Ministry of Magic™. Adrenaline junkies will also love Universal Islands of Adventure, home to The Incredible Hulk Coaster.

### Families mustn't forget...

not all rides have to be sky-high rollercoasters. Families with little travellers in tow will find fun for all ages across Walt Disney World Resort. Head to Disney's Hollywood Studios for Toy Story Land, or Magic Kingdom Park for parades, shows, and an unmissable night-time fireworks spectacular.

### Shop 'til you drop...

at *Disney Springs*. This shopping, dining and entertainment hub is the perfect spot to splash the cash on *Walt Disney World* Resort merch – from branded T-shirts to soft toys. Universal CityWalk - a complex of shops, restaurants and entertainment options - is also a great place to pick up holiday souvenirs.

### Get behind the wheel...

by hiring a car when booking your holiday, for the freedom to explore the Sunshine

State. The roads in Florida are well maintained and signposted, and petrol is very reasonably priced. Or book a Self Drive tour, like our Florida Coastal Breezes Self Drive adventure.

### Beachgoers need to check out...

Cocoa Beach, one of the main hubs along Florida's Space Coast – a 72-mile stretch of shoreline with pristine sands and inviting waters. Melbourne Beach also shines bright along here. Think silk-soft sands stretching for miles, a charming town, and natural beauty to back it all up.

### Say hello to the natural world...

by getting a load of Florida's wild side
– and we're not talking rollercoasters
anymore. We've got TUI experiences
like boat rides to see alligators, airboat
adventures in the Everglades, and visits
to Crystal River National Wildlife Refuge
where you can see manatees up close.





### Shaun Ringwood, Product Copy Editor for TUI, is a big Florida fan, and has this top tip...

"For the easiest way of getting around Walt Disney World Resort, make sure you stay in a Disney Resorts Collection hotel. They're super close to the action, and you'll get free transport to the Disney Parks from your hotel."



# Welcome to Orlando

Theme parks, mega malls and golf courses - Orlando has more than one string to its bow...





Orlando has some of the best shopping hotspots in the USA. The supersized Florida Mall boasts more than 250 shops, while the Mall at Millenia serves up designer labels alongside American favourites like Macy's. Bargain hunters can choose from two different Premium Outlets. After you've worked up an appetite, I-Drive and nearby Restaurant Row are meccas for hungry tourists. Similarly, Winter Park has everything from Italians and gastro pubs, to oyster bars and smokehouses.

### Tee off



With over 170 courses and 20 academies, golfing in Orlando is a must. It's no wonder big-hitters like Tiger Woods, Rory McIlroy and Dustin Johnson all call this place home. There are tonnes to pick from, with swanky country clubs sharing area codes with award-winning public courses. Take the Grand Cypress Golf Club, for instance – its greens were designed by none other than championship golfer Jack Nicklaus. Woods, bunkers, slopes and sweeping plateaus are part and parcel of a game here.

### World-class thrills



Universal Orlando Resort, Walt Disney World Resort, the SeaWorld Parks - the big-name theme parks are all here. But there's so much more to see in Orlando. International Drive's newest attraction, I-Drive 360, includes a 400-foot 'Eye' to rival London's, as well as Madame Tussauds and a SEA LIFE aguarium. Near Kissimmee, you'll find Celebration - a community with quirky shops and pasteltinted houses surrounded by lakes.



Lake Buena Vista

Kissimmee Area







# Kennedy Space Center Visitor Complex

Where the most amazing things on Earth leave Earth. Look up and be inspired...

### Cosmos calling

Kennedy Space Center Visitor Complex brings to life the epic story of the US space programme, offering a full day of fun, inspiration and educational activities. Come face-to-face with an astronaut, stand next to space shuttle Atlantis and go behind the gates on a bus tour of NASA to see launch pads and the Vehicle Assembly Building.





### Astronaut-inspired attractions

Kennedy Space Center Visitor Complex is a place to touch, feel and be immersed in the world of space exploration. Marvel at the Historic Saturn V Rocket, the vehicle that took 12 bold adventurers to the moon and back, and then watch a recreation of the historic landings in the Apollo Lunar Theatre. Then venture inside Heroes & Legends, which takes you through the US Astronaut Hall of Fame®, before losing yourself in IMAX® 3D space films, or watch as little ones explore Planet Play.

### Must-do daytrip

If you've got Orlando as a base, it only takes around 45 minutes to drive to Kennedy Space Center Visitor Complex. It's located on Florida's aptly named 'Space Coast', which gets its name from the historical significance of NASA-launched missions from the Sunshine State. Be sure to check out the newest attraction, Gateway: The Deep Space Launch Complex. This bold new attraction explores the future of space travel while highlighting what is happening right now in the space program.





For more details, head to kennedyspacecenter.com

# See more on a Multi-Centre holiday

Can't decide between beach, city or theme park? Now you don't have to. Our **Multi-Centre holidays** let you tick off two or three at a time, in one easy-to-book package.



This Multi-Centre holiday will see you spend some time near International Drive's mammoth malls, where you'll have endless entertainment options, from comedy shows to games of minigolf and museum visits. Plus, you're only a 15-minute drive away from Walt Disney World Resort and Universal Orlando Resort, with plenty of the hotels along this stretch offering a shuttle service to and from the Theme Parks. The second part of your stay will be in a private villa in one of the suburbs





This Multi-Centre match-up kicks off in a typical Florida home. You can sit back and relax, or take advantage of the included car hire and explore the local legendary theme parks, tee-off at one of the state's championship golf courses, or take your pick from the lively bars and restaurants. After you've explored Florida like a local, it's off to the Atlantic Coast for sun-soaked sandy shorelines and surf-worthy waves. Hit up Cocoa Beach — it's one of the main hubs along Florida's Space Coast and flaunts a 72-mile stretch of shoreline with pristine sands and inviting waters. Or, head to Melbourne Beach, where you can lounge on the sand at some of the state's quieter bays.



# How does it work

We've already done the hard work for you, by lining up a range of expertly chosen, readymade Multi-Centre holidays. Simply decide what kind of holiday you're after - all of our holidays are self-drive, plus, you can choose from hotels and villas near the theme parks or villas along the coast. Then book online in just a few clicks, and receive instant confirmation via email.

For more about our
Florida beach
destinations, flick to
page 123. And for our full
range of Multi-Centre
breaks, visit tui.co.uk
or a TUI Store.

# Unleash your inner explorer with TUI experiences

From guided tours and sunset cruises to train rides and foodie masterclasses, the TUI experiences programme has got all sorts of activities for you to add to your holiday. Pre-book before your getaway, or from the comfort of your sunlounger while you're there. Here are some of the categories you can browse...



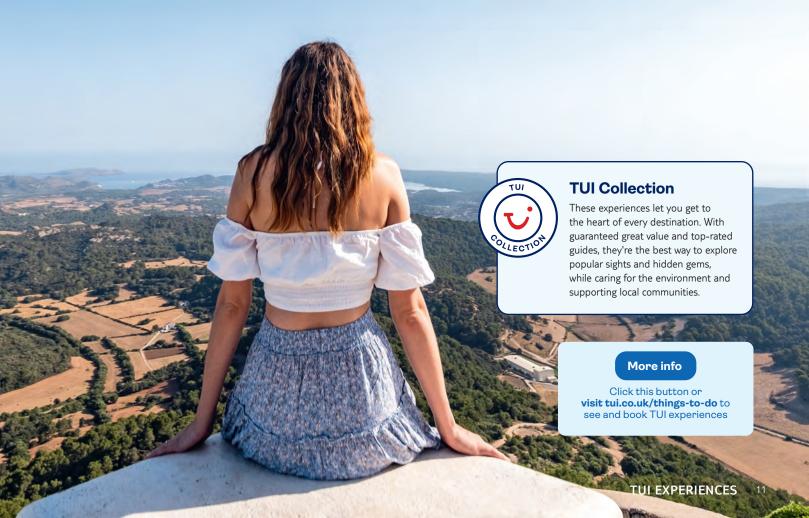
All-out adventure



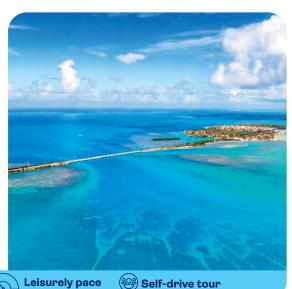
Fun for families



Calm and cultured









### **Highlights**

- Visit Orlando's theme parks
- Drive through the Florida Keys
  - Spot alligators and turtles

### **Price includes**

Flights Hotels

📵 Car Hire

Self-drive tour

2025-26 Dates: Year-round
UK departure day: Daily

### Florida Family Fun Self Drive Tour

This 14-day Self-Drive tour shines a spotlight on the sunshine state's sugary beaches, action-packed theme parks and must-see wildlife.

### **DAY 1. FLY TO ORLANDO**

Locations: Orlando

After touching down in Orlando, pick up your rental car and make your way to your hotel.

### DAY 2. FREE DAY IN ORLANDO

Locations: Orlando

Today's yours to do as you please. Orlando's brimming with theme parks and shopping malls, so you'll have loads of attractions to pick from.

### **DAY 3. FREE DAY IN ORLANDO**

Locations: Orlando

Another free day in the theme park capital of the world is on today's agenda.

### DAY 4. SEA AND SAND AT MELBOURNE BEACH

**Locations:** Orlando, Melbourne Beach Today, you'll leave Orlando and make the 90-minute drive to Melbourne Beach – one of the gems along Florida's Space Coast.

### DAY 5. SWAP MELBOURNE FOR MIAMI

**Locations:** Melbourne Beach, Miami Beach There's a three-hour drive on today's agenda – you'll be swapping laidback Melbourne Beach for big-hitter Miami Beach.

### DAY 6. FREE DAY IN MIAMI BEACH

Locations: Miami Beach

You've got today free to explore some more of Miami Beach

### DAY 7. MAKE TRACKS TOWARDS KEY WEST

**Locations:** Miami Beach, Key West After a four-hour drive, today's end destination is Florida's famous Key West – and there's plenty to see en-route.

### DAY 8. FREE DAY IN KEY WEST

Locations: Key West

Today's yours to spend at your leisure in the USA's southernmost point – Key West.

### DAY 9. DRIVE THROUGH THE EVERGLADES TO FORT MYERS

Locations: Key West, Everglades,

Fort Myers Beach

You'll say farewell to Key West today, and make a beeline through the Everglades to Fort Myers Beach – the drive's around five hours

### DAY 10. FREE DAY IN FORT MYERS REACH

Locations: Fort Myers Beach

A free day in Fort Myers Beach is on the schedule today. Hit the sand, or go in search of Florida's must-see wildlife.

### **DAY 11. SAY HELLO TO SARASOTA**

Locations: Sarasota

You'll leave Fort Myers behind today, and head to Sarasota. It's less than two hours' drive along the Gulf Coast, so you'll have plenty of free time.

### **DAY 12. FREE DAY IN SARASOTA**

Locations: Sarasota

You've got today free to spend however you fancy in the city of Sarasota.

### DAY 13. TAKE SOME TIME OUT IN TAMPA

**Locations:** Sarasota, Tampa, Orlando Today, you'll make the two-hour drive back to Orlando. Stop at Tampa on the way – it's home to some of Florida's top theme parks.

### **DAY 14. FAREWELL, FLORIDA**

Locations: Orlando

It's time to wave goodbye to Florida today, as your adventure comes to an end.

### **DAY 15. HELLO, HOME**

You'll land back in the UK today following your overnight flight.

### Hotels

Split between 7 x hotels of a 3\* standard. You'll stay at the following or similar: Grand Hotel Orlando at Universal Boulevard on days 1, 2, 3 & 13, DoubleTree Guest Suites Melbourne Beach Oceanfront on day 4, Lexington by Hotel RL Miami Beach on days 5-6, 24 North Hotel Key West on days 7-8, Pink Shell Beach Resort on days 9-10 and Sandcastle Resort at Lido Beach on days 11-12.

Ready to find out more?

**VIEW ONLINE** 

Or call **0204 578 0994**\*



# Hit the highway

The Kennedy Space Center. Time-warped beach towns.

Manatee-inhabited nature reserves. You can really get to know Florida with our car hire. Here's how we make it easy for you to hit the road and explore.

It's easy to add car hire to your Florida holiday, so that getting about under your own steam's even simpler. If you've got coach or taxi transfers included as standard, and you'd rather switch to your own set of wheels, it's straightforward to upgrade\*\*.

You can select Alamo Car Hire when booking a holiday to Florida. Choosing to hire a car gives you the freedom to get the most out of your holiday. Driving is a really easy way to get around in the Sunshine State – the roads are well maintained and signposted, and petrol is very reasonably priced. All of our Alamo cars feature automatic transmission and air conditioning.

### WHAT IS INCLUDED IN YOUR ALAMO FULLY INCLUSIVE PACKAGE?

In addition to Third Party Liability, with the Fully Inclusive package you get:

- Collision Damage Waiver<sup>††</sup>. Please note, rentals within New York State are subject to a \$100 excess.
- \$1million Liability Coverage (Liability Protection LP). This is up to an aggregate, single limit of \$100,000.
- Uninsured Motorist benefit, up to an aggregate, single limit of \$100,000.

"Collision Damage Waiver, or CDW. If you are involved in an accident, CDW relieves you of all responsibility for the collision and covers you for all damage to the car up to its full retail value regardless of fault. Alamo reserves the right to refuse a replacement vehicle to anyone who has had an accident, a breakdown or contravened the law as a result of their negligence.

### **DID YOU KNOW?**

Our car hire offer also includes free GPS, making it easy for you to navigate the Sunshine State.

For full terms and conditions for our Florida car hire, take a look at our A-Z Guide.

### Why not upgrade to Gold insurance?

In addition to Third Party Liability protection you get...

- All the benefits of the Fully Inclusive package
- Free tank of fuel
- Up to three additional drivers

Just so you know, there's a minimum four-day rental for the Gold package.

### ADDITIONAL CHARGES AND OPTIONAL EXTRAS

The extra charges below may also apply to your car hire booking, so it's worth having a look through them before your holiday.

These can all be paid for when you collect your hire car.

**ADDITIONAL DRIVER SURCHARGE** If two or more people are going to be driving the car, you'll need to pay an additional driver surcharge of \$15 per driver, per day, plus taxes and local surcharges.

**DEPOSITS** You'll need to leave a credit card imprint in the name of the driver when you pick up the car.

CHILD SEATS Remember, child seats are compulsory for children under 6 years. You can hire these locally for an additional fee of up to \$6.99 per seat per day, plus taxes, with a maximum of \$70.00 per every 30 day rental per infant/child seat. Please note; Alamo staff are not allowed to help fit car seats due to liability reasons.

FUEL Your car will come with a full tank of fuel. You can choose to simply return the car with a full tank, or pay for this upfront at the time of rental – the charge for this will be based on the average pump price for mid-grade fuel.

YOUNG DRIVER SURCHARGE The minimum age for hiring a car in Florida is 21 years, but drivers under 25 will need to pay an additional young driver surcharge of \$25 per day, plus taxes and local surcharges.

**RETURNING YOUR CAR** Alamo operates a 24-hour rental system, so on your last day you'll need to return the car by the same time you originally collected it. It's important to stick to this, or you'll be charged for an extra day's rental.

Please also remember, all extras purchased locally are subject to airport operating fees, handling fees and taxes plus local sales tax of approximately 7%. For full terms and conditions for our Florida car hire, take a look at our A–Z Guide.

### **INTERMEDIATE 4-DOOR**

Hyundai Elantra\* or similar



### INTERMEDIATE SUV

Toyota RAV4\* or similar



### STANDARD SIZE SUV

Nissan Pathfinder\* or similar



### STANDARD SIZE

VW Jetta\* or similar





### CONVERTIBLE

Ford Mustang\* or similar



### 15-SEATER VAN

Ford Transit Wagon\* or similar





### BEAT THE QUEUES AT THE COUNTER

You can save time at the counter when you activate Accelerated Check-In online. Just pop your details in online and follow the instructions. If Skip the Counter is available at your location, you'll be able to activate that at the same time by following the instructions. Then, when you land, you can go straight to your rental car.

Visit alamo.co.uk/en/reserve/check-in-partners-lookup/tui

All prices can be found online.

\*Please note that these are example models and similar models may be provided when you pick up your car. \*\*To upgrade to car hire, or to book a 15-seater van, please ask your Travel Expert or call us on 0203 451 2688†. †Calls to 020 numbers cost the standard rate from UK landlines, but calls from mobiles may be higher. Check with your network provider.





Meet the parks

Florida and theme parks go together like Mickey and Minnie. Coasters and characters are the Sunshine State's bread and butter, so there's a day out to suit absolutely everyone. Walt Disney World Resort counts nature adventures and big-screen sensations in its repertoire. Get ready for classic favourites and new adventures at Walt Disney World Resort in Florida.

Another of Orlando's theme park heavyweights is Universal Orlando Resort. Here, you can immerse yourself in your favourite TV shows and movies − including The Wizarding World of Harry Potter™ across three of the theme parks. You've also got the thrills and relaxation of Universal Volcano Bay − a tropical water theme park. And Universal Epic

Universe is the cherry on top - this park, with five immersive worlds, is fresh out the box for 2025.

SeaWorld, Busch Gardens, Discovery Cove and Aquatica are the final piece in the puzzle, serving up wildlife-inspired thrill rides, once-in-a-lifetime animal encounters, and the chance to simply float the day away.

All that's left to do is pick the package that suits you.

Book theme park tickets online or with one of our Travel Experts. For more Florida experiences visit tui.co.uk/things-to-do © 2025 Disney





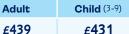
### **Universal Orlando Resort Tickets**

### 2026 Prices from

### Universal Orlando All Parks Ticket\*

Enjoy 14 consecutive days of unlimited park-to-park access, to Universal Studios Florida, Universal Islands of Adventure, Universal Volcano Bay water park, and Universal Epic Universe.





### Universal Orlando Three Park Adventure Ticket\*

Available from 20th October 2026 to 24th March 2027, this ticket gives you the flexibility to enjoy Universal Studios Florida, Universal Islands of Adventure, and Universal Epic Universe over 14 days.



Child (3-9) Adult £390 £383

The All Parks Ticket is not available from 20th October 2026 to 24th March 2027.

\*The Universal Orlando All Parks Ticket entitles one (1) guest admission to Universal Studios Florida, Universal Islands of Adventure, Universal Epic Universe, AND Universal Volcano Bay on all days during a fourteen (14) consecutive calendar day period which commences on and includes the date selected. The ticket will expire in full on the expiration date printed on ticket. Unused days shall be forfeited. \*\*The Universal Orlando Three Park Adventure Ticket entitles one (1) guest admission to Universal Studios Florida, Universal Islands of Adventure, AND Universal Epic Universe on all days during a fourteen (14) consecutive calendar day period which commences on and includes the date selected. The ticket will expire in full on the expiration date printed on ticket. Unused days shall be forfeited. The above Admission Media is non-refundable, non-transferable, and must be used by the same person on all days. Standard entry includes biometric can. Valid only during normal operating hours, Parks, attractions, or entertainment may: close due to refurbishing, capacity, weather or special events; change operating hours; and otherwise change or be discontinued without notice and without liability to the owners of Universal Orlando Resort ("Universal"). Unless otherwise stated, the above Admission Media specifically excludes admission to separately ticketed events and venues at any of the above Admission Media specifically excludes admission to separately ticketed events and venues at any of the Universal theme parks and/or CityWalk and excludes parking or discounts on food or merchandise. Some CityWalk venues require ages 21 or older for admission, Valid Photo ID required. Additional restrictions may apply and benefits are subject to change without notice.



### SeaWorld Parks & Entertainment® Tickets

3-Visits for the Price of 2 Ticket + Eat Free

SEAWORLD PARKS & ENTERTAINMENT.



### WHAT'S INCLUDED

- Experience a day at SeaWorld, Aquatica PLUS Busch Gardens
- Enjoy access to all the rides and experiences they have to offer
- This ticket includes All-Day Dining at all three parks
- PLUS enjoy FREE return Shuttle Express service to Busch Gardens

SeaWorld Parks & Entertainment	Includes	2026 prices fi	
Tickets	molades	Adult	Child
3-VISITTICKET	Enjoy a day at SeaWorld, Aquatica and Busch Gardens	£174	£170

This ticket is not available at any park's entrance and only available to buy in the UK & Ireland

All 2026 tickets must be booked and first used by December 31st 2026. All tickets are valid for 14 days from first use. The 3-Visit Ticket & All Day Dine is valid for one visit to each of the parks - SeaWorld, Aquatica and Busch Gardens. Eat all day with All Day Dine inclusions during your visit to each of the parks. The All Day Dine is automatically activated upon park admission. Enjoy 1 entrée, 1 side or 1 dessert and 1 regular-sized non-alcoholic beverage every 90 minutes at participating restaurants. Discovery Cove is a one-day experience. Guests must be at least 6 years of age to swim with the dolphins. Guests aged 6-12 must be accompanied by a paying adult who is also participating in the dolphin swim experience. Discovery Cove guests aged 3-5 must purchase the non-dolphin swim package. Children 0-2 years of age are free of charge. Unlimited free parking is only valid for the duration of your ticket. This offer can be withdrawn or changed at any time. Free transportation is available on the Busch Gardens Shuttle Express service for any guests who have purchased a Busch Gardens inclusive ticket. Reservations are required and can be made by calling 800-221-1339 or visiting https://buschgardens.mears.com. Service schedule and stops are subject to change. © 2025 SeaWorld Parks & Entertainment, Inc. All Rights Reserved. All 2026 tickets must be booked and first used by December 31st 2026. All tickets are valid for 14 days from

### Disney Magic Tickets

These tickets are specially designed for UK and Ireland guests. They're better value than at-the-gate tickets, as they come with a whole host of incredible benefits.

- Access to the Disney Parks Magic Kingdom Park, EPCOT, Disney's Hollywood Studios, Disney's Animal Kingdom Theme Park, Disney's Blizzard Beach Water Park & Disney's Typhoon Lagoon Water Park<sup>†</sup>
- Park Hopper access to more than one Park on the same day
- Memory Maker\* with every 2025/2026 adult Disney Magic Ticket
- Access to ESPN Wide World of Sports Complex<sup>††</sup>, Disney's Oak Trail Golf Course and one round of miniature golf per day
- Savings in value seasons and use across non-consecutive days

# DISNEY WATER PARKS Tickets will include admission to Disney's Blizzard Beach or ey's Typhoon Lagoon Water ark, whichever is open.



Disney 7-Day Magic Ticket

Adult 2026 Prices from Child 2026 Prices from\*

2026 Prices from

from £517 from £491

Disney 14-Day Magic Ticket

Adult 2026 Prices from Child 2026 Prices from

> from £557 from £531

Good to know

Disney Magic Tickets include Park Hopper access giving you the flexibility to visit more than one Theme Park at any time of day during park hours (subject to capacity limitations).

Also, Theme Park reservations are no longer required for date-based tickets. A date-based Disney Park ticket requires you to choose a start date when you purchase but from there you can enjoy all the magic across the Disney Parks without having to pre-book.





### Memory Maker\*

Included with 2025/2026 adult Disney Magic Tickets.

With Memory Maker, you'll receive access to digital downloads of your Walt Disney World Resort holiday memories, up to 45 days from when they were taken, including:

- All your Disney PhotoPass images, including must-have iconic locations and select attractions – perfect for sharing!
- Magical extras such as animated Magic Shots and videos from selected attractions.
  - Viewing photos on My Disney Experience or via the website at disneyworld.disney.go.com/photopass

\*Memory Maker includes Disney PhotoPass photos and other digital content taken during the Memory Maker window and linked to the Memory Maker guest's Disney account. If Memory Maker is sold or ordered in combination with a Park ticket, the Memory Maker window for that Memory Maker entitlement will be equal to the usage window of the associated Park ticket and will automatically begin upon the first use of the associated Park ticket. The Memory Maker window will end upon the sooner of either the expiration or depletion of the Park ticket. Photos and other digital content will expire pursuant to the expiration policy at https://disneyworld.disney.go.com/en\_GB/photopass-terms-conditions/. Valid Theme Park admission is required for certain photo locations. Memory Maker is subject to Memory Maker terms at https://disneyworld.disney.go.com/en\_GB/photopass-terms-conditions/. Disney is not responsible for missing, lost or damaged photos or other digital content. Book by 31 December 2026 for arrivals until 31 December 2026. \*\*One round of miniature golf per day available at either Disney's Minter Summerland or Disney's Fantasia Gardens Miniature Golf Courses; round must start before 4pm. Disney's Oak Trail Golf Course includes green fees only, subject to availability, tee time reservations required. †\*Tikkets you'll need to choose a specific date for when you'd like your usage window to start. You can use the Disney T-Day Magic Ticket over 15 days and the Disney 14-Day Magic Ticket over 15 days. Afor child tickets, children must be aged 3-9 at time of use. All elements of your booking are subject to capacity and availability. Some experiences, shows or events may be modified depending on reasons including but not limited to adverse weather or refurbishment. Walt Disney Magic Ticket over 16 days. Afor child tickets, or other admission to Disney's Buryand Beach or Disney's Types Theme Park whichever is open. Currently reservation is not required to visit a Disney Water Park, but reservation requirements may change. Disney

# Universal Orlando Resort

Four amazing theme parks, spectacular themed hotels, and brand new features for 2025. Universal Orlando Resort holidays just got bigger and better than ever.



### This changes everything.

With four amazing theme parks – Universal Studios Florida, Universal Islands of Adventure, Universal Volcano Bay, and the all-new Universal Epic Universe – Universal Orlando offers a full holiday's worth of thrills.

Race with Raptors through the jungles of Jurassic World. Make mischief with Illumination's Minions. Discover a new way to play at SUPER NINTENDO WORLD™. Step into the magical adventures in The Wizarding World of Harry Potter™. Soak up the fun in a tropical paradise. Enjoy great dining and entertainment at Universal CityWalk, day or night. And, stay at one of Universal's spectacular themed hotels, with offers to suit all styles of holiday, resort-style amenities, exclusive theme park benefits, and locations close to the parks. It's a holiday destination unlike anything you've ever experienced.

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### Don't miss!



# Halloween Horror Nights\* Select dates during Autumn

Summon your scream squad and get ready for haunted houses, scare zones and live entertainment at Halloween Horror Nights<sup>1</sup>. Legend has it you should never go alone.



### **Christmas**Mid-November to the end of December

Universal Orlando Resort takes the festive season to new heights with Grinchmas™, Christmas in The Wizarding World of Harry Potter™, an extra special parade, and more.



### Universal Mardi Gras: International Flavor of Carnaval Early Feb to Mid-April

Let the good times roll with food, fun and carnival celebrations from around the world. Live concerts from big-name artists are part of the programme on selected nights, too.





\*Event may be too intense for young children and is not recommended for children under the age of 13. No costumes or costume masks allowed.

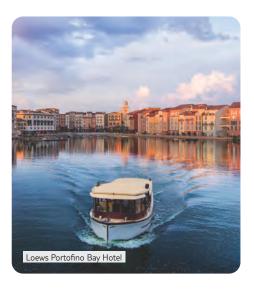
# Which Universal Orlando hotel is right for you?

All of Universal's hotels put you close to the theme park action. Staying at any of them means you get Early Park Admission\* to selected attractions – with valid theme park tickets – free transport to the theme parks, free merchandise delivery to your hotel, and resort-wide charging privileges with your room key.

Here's a bit more about what's on offer...







### Value Inns and Suites

Top picks for great-value and fun hotels include Universal Endless Summer Resort - Dockside Inn and Suites, where you get a couple of huge pools — each with its own bar — a food court and a splash pad for kids. Its counterpart, Universal Endless Summer Resort - Surfside Inn and Suites, has a surfboard-shaped pool and a by-the-water cocktail bar. Both of them offer handy extras like a free fitness centre, pizza delivery to your room and an on-site Starbucks®

Universal Cabana Bay Beach Resort, meanwhile, has a top-drawer pool scene – there's one with a waterslide and another with a winding lazy river. The Bayliner Diner food court offers an array of choices for every palate. And a walking path to Universal Volcano Bay water theme park.

Value Inns and Suites all offer standard rooms, as well as spacious suites with kitchenettes.

### **Prime Value**

You can also take a look at the hotels that sit in the more affordable line-up, and range from sleek and stylish to retro-themed. Like **Universal Aventura Hotel**, which has smart in-room tech, like tablet-controlled lights and media. A rooftop bar and a pool with a firepit add to the slick finish.

There are also two new space-inspired hotels that have opened in 2025 - Universal Stella Nova Resort and Universal Terra Luna Resort.



View Universal Orlando Resort hotels on page 72.

### **Signature Collection**

Take a peek at the hotels that are the crème de la crème of the Universal collection. They come with extra perks, like free\*\* Universal Express Unlimited ride access (excluding Sapphire Falls and Helios Grand) – you just need valid theme park tickets – and priority seating. Loews Portofino Bay Hotel has the look of a Mediterranean seaside village, with the addition of Despicable Me kids suite, while the Hard Rock Hotel® surrounds you with music memorabilia and has a pool that plays an underwater soundtrack. Loews Royal Pacific Resort is like a tropical paradise, and has Jurassic World kids' suites and restaurants with exotic menus.

You could also stay at **Loews Sapphire Falls Resort**, which is an island-inspired escape with its own white-sand beach. It's worth noting that this resort doesn't come with Universal Express Unlimited ride access.

And don't forget Universal's newest hotel. Rising above the waters of Celestial Park, Universal Helios Grand Hotel, a Loews Hotel, puts you at Universal Epic Universe. Stay at this hotel and you'll have a dedicated entrance to the park (theme park admission is required for entry).

(You must be 21 or older and have a valid photo ID to consume alcoholic beverages).

<sup>\*</sup>Universal Orlando hotel guests must present hotel key card and valid theme park admission; all other guests must show theme park ticket stating Early Park Admission benefit. Early Park Admission begins up to one (1) hour prior to regular scheduled park opening to: (a) Universal Studios Florida and/or Universal Islands of Adventure as determined by Universal Orlando; (b) Universal Orlando; (b) Universal Orlando; (b) Universal Orlando; (b) Universal Epic Universe (Early Park Admission at Epic Universe to begin 23/5/25). Valid at select attractions at each park. Park-to-Park admission required to board the Hogwarts™ Express. Benefit is non-transferable. Parks, attractions, operational times, and offerings for the Early Park Admission benefit may vary and are subject to substitutions, change, availability, capacity and/or cancellation without notice, and not guaranteed. Additional restrictions may apply. Universal Orlando Resort reserves the right to open alternative attractions in the event that a technical problem arises or an attraction opening is delayed. All dates and details are subject to change based on operational needs.

<sup>\*\*</sup>Requires theme park admission. Valid only at participating rides and attractions in Universal Studios Florida and Universal Islands of Adventure, during normal theme park operating hours. Not valid at Universal Volcano Bay or at Universal Epic Universe. Excludes separately ticketed events. Park-to-Park admission required to board the Hogwarts™ Express. Benefit is non-transferable and valid only for guests of Loews Royal Pacific Resort, Hard Rock Hotel® and Loews Portofino Bay Hotel, for the number of guests staying in the room for the length of hotel stay. Express ride access is a separate line with a shorter wait time at participating rides and attractions. Present valid room key card to the attendant upon entering the Express queue for a participating ride and attraction. Parks, attractions, operational times, and benefits are subject to substitutions, change, availability, capacity and/or cancellation without notice, and not guaranteed. Additional restrictions may apply.



### **Universal Epic Universe**

On 22nd May 2025, the Universal bubble got a whole lot bigger. Enter: Universal Epic Universe. You'll wander through this new park's glowing portals and be transported to immersive worlds like How to Train Your Dragon – Isle of Berk and The Wizarding World of Harry Potter<sup>TM</sup> – Ministry of Magic<sup>TM</sup>. Discover a new way to play at SUPER NINTENDO WORLD<sup>TM</sup> and explore Celestial Park, where manicured gardens are home to shops, restaurants, entertainment and rides. There are loads of new experiences and attractions, so expect interactive features around every corner.





# Monsters Unchained: The Frankenstein Experiment

Dr. Victoria Frankenstein continues the work of her ancestors deep below the family estate. A demonstration of her experiments to control monsters goes awry when Dracula leads a revolt of enraged monsters including The Wolf Man, The Mummy, the Creature from the Black Lagoon and more.



### **THRILLS & ADVENTURE**

### **Stardust Racers**

Feel what it's like to board a comet and race through the stars on Stardust Racers. Blaze across the sky as this dual-launch coaster sends all who ride racing to the furthest reaches of the cosmos.

### Mine-Cart Madness™

Board your mine cart on this family coaster, which seemingly jumps the track and performs other feats from Donkey Kong Country™ video games.

### JUST FOR THE KIDS

### Fyre Drill

In Fyre Drill, Viking twins Ruffnut and Tuffnut have transformed Berk's Fyre Skööl into a watery, interactive boat battle at sea where teams of Vikings compete to outsoak each other.

### **Constellation Carousel**

On this cosmic carousel, the constellations themselves take physical form, enabling you and your family to ride celestial lions, dragons, bears and more as you're whirled in every direction.

### FUN FOR THE FAMILY

### Harry Potter and the Battle at the Ministry™

Travel by Métro-Floo to the British Ministry of Magic<sup>™</sup> and join Harry, Ron, and Hermione as adventure awaits at the trial of Dolores Umbridge<sup>™</sup>.

### Mario Kart™: Bowser's Challenge

On Mario Kart<sup>TM</sup>: Bowser's Challenge, steer through iconic courses alongside Mario, Luigi and Princess Peach, throwing shells and collecting digital coins to defeat Team Bowser and win the Golden Cup.

### Hiccup's Wing Gliders

Board Hiccup's Wing Gliders and fly like a dragon as this winged contraption sends you swooping and soaring throughout the Isle of Berk.



### THRILLS & ADVENTURE

### Jurassic World VelociCoaster

Feel the rush of the hunt as you race through the jungle alongside Velociraptors.

### The Incredible Hulk Coaster®

You'll feel the strength and rush of becoming a gamma-charged Hulk on this coaster, which sends you through zero-gravity rolls.

### Hagrid's Magical Creatures Motorbike Adventure $^{\text{TM}}$

Experience the wizarding world like never before – join Hagrid $^{\text{TM}}$  as you fly beyond the grounds of Hogwarts $^{\text{TM}}$  castle and soar into the Forbidden Forest to discover rare magical creatures on a thrilling roller coaster.

### **JUST FOR THE KIDS**

### The Cat in the Hat™

Ride your couch through the mischievous world of The Cat in the  $\mathrm{Hat}^{\mathrm{TM}}.$ 

### The High in the Sky Seuss Trolley Train Ride!™

Board this slow-moving trolley for a gentle journey high above the colourful rides and attractions of Seuss Landing<sup>TM</sup>.

### FUN FOR THE FAMILY

### Flight of the Hippogriff™

A family-friendly coaster that twists and dives around the pumpkin patch and past Hagrid's hut.

### Popeye & Bluto's Bilge-Rat Barges®

Brave white-water rapids as you swirl through Sweethaven's waterways on this raft ride.

### The Amazing Adventures of Spider-Man®

Scale skyscrapers and experience a 400-foot virtual freefall as you soar with Spider-Man.

### **Universal Islands of Adventure**

Where can you go on a high-speed dash through a Raptor Paddock? Where can you join the battle of good versus evil alongside the web-slinger, Spider-Man? Where can you enter The Wizarding World of Harry Potter  $^{\text{TM}}$  – Hogsmeade  $^{\text{TM}}$  and soar above Hogwarts  $^{\text{TM}}$  castle with Harry Potter  $^{\text{TM}}$ ? Universal Islands of Adventure is where. Journey through uniquely themed lands, where the shows and attractions bring timeless myths, bedtime stories, and comic book capers to life right before your eyes.





### Hogwarts<sup>™</sup> Always

On select nights, experience the wonder of Hogwarts™ Always, a breathtaking new show that takes you on a magical journey through a school year at Hogwarts™. Enjoy unforgettable music and incredible moments of wizardry, all set against the majestic backdrop of Hogwarts™ castle.





### **Universal Studios Florida**

Universal Studios Florida transports you beyond the screen, behind the scenes, and into the action of your favourite movies and TV shows. Experience the magic and excitement of The Wizarding World of Harry Potter  $^{\text{TM}}$  – Diagon Alley  $^{\text{TM}}$ , where you can shop for wizarding supplies before navigating the perilous, underground vaults of Gringotts  $^{\text{TM}}$  bank. Then join the ranks of Illumination's mischievous Minions in Gru's latest scheme, or help the TRANSFORMERS Autobots in their battle to save the Earth. At Universal Studios, you become the star of the show.





### **Universal Mega Movie Parade**

Your favourite movie characters leap off the screen and spring to life in this daytime parade. Feel the roar of the T. rex, enjoy the adventure of E.T. and embrace your true colours with Trolls. Cheer along with the whole family at these memorable movie moments on select days.





### THRILLS & ADVENTURE

### Harry Potter and the Escape from $\mathsf{Gringotts}^\mathsf{TM}$

Journey deep underground and sweep through the vaults at  $Gringotts^{TM}$  bank on this thrill ride.

### Revenge of the Mummy: The Ride

Hold on tight as you rush forwards and back on the track, fleeing from the evil Mummy.

### JUST FOR THE KIDS

### E.T. Adventure

Hop on your flying bicycle and swoop over the city to E.T.'s homeworld, the Green Planet.

### **Trolls Trollercoaster**

Hop onto the caterpillar Caterbus on this family-friendly coaster. You'll join Poppy, Tiny and the twins Satin and Chenille as you try to make an escape from spooky spiders.

### FUN FOR THE FAMILY

### TRANSFORMERS™: The Ride

This ultra-immersive ride sees you fighting alongside Optimus Prime and Bumblebee.

### $\textbf{MEN IN BLACK}^{\text{\tiny{TM}}} \ \textbf{Alien Attack}^{\text{\tiny{TM}}}$

Zap aliens on this high-tech ride through the streets of New York City.

### Despicable Me Minion Mayhem

Join Gru, his daughters and the mischievous Minions from Illumination's Despicable Me on a heartwarming and humorous ride.



### **THRILLS & ADVENTURE**

### Ko'okiri Body Plunge

This nail-biting ride sends you plummeting through a drop door down a 125-foot, near-vertical descent

### TeAwa The Fearless River

Hop into a rubber ring, and you'll splash through churning white-water rapids and choppy waves

### Ohyah of the Ohyah and Ohno Drop Slides

This plunging, snake-like slide involves a four-foot drop from the chute to the water

### JUST FOR THE KIDS

### Runamukka Reef

Runamukka Reef is a network of bubbling geysers, water-guns, and child-friendly flumes

### Tot Tiki Reef

Tot Tiki Reef is a fun-soaked selection of minislides, water volcanoes and spraying whales

### Puka Uli Lagoon

This pool comes with fun bits, like bongo drums and spraying water

### **FUN FOR THE FAMILY**

### Krakatau Aqua Coaster

Four-person canoes twist and turn through the misty Krakatau Volcano, before tumbling out through a waterfall

### Waturi Beach

Swim, splash or relax in this lagoon-like set-up, which is overlooked by the mighty Krakatau

### Taniwha Tubes - Tonga & Raki

You'll get a soaking on your way down these flumes, with water spraying from face-like tiki statues

### **Universal Volcano Bay**

Designed like a tropical island retreat, Universal Volcano Bay has everything from swaying palms to sun-swept beaches. It's an oasis right in the heart of Universal, with thrilling water slides and secluded waterfalls on show. Take on the challenge of the Krakatau Aqua Coaster, drift down winding waterways, or take a white-knuckle drop down the heart of the volcano on Ko'okiri Body Plunge. Volcano Bay is the perfect place to get away from it all, a beach paradise you can enjoy without ever leaving Orlando.





### Just so you know

Universal Volcano Bay will begin a seasonal closure on 26th October 2026, with plans to reopen its doors on or before 24th March 2027. Universal will use this close-down season to maintain and improve the park experience. Also, from 1st October 2025, the TapuTapu wearable and virtual line at Universal Volcano Bay won't be available anymore – so you'll queue as normal for rides and attractions.



### **Universal CityWalk**

Universal CityWalk is the resort's entertainment complex that's brimming with restaurants, clubs, shops, and more. Whether you fancy a quick bite after leaving the theme parks, or want to shop till you drop in retail stores, CityWalk is the one spot with everything you need. Catch a movie at Universal Cinemark, enjoy a game of minigolf, or reserve a table at some of the finest dining venues around.



### The Toothsome Chocolate Emporium & Savory Feast Kitchen

Indulge in classic dishes like steak and seafood, but save some room for the grand finale — it's all gourmet chocolates and one-of-a-kind desserts, ranging from artisan milkshakes to sumptuous sundaes that suit a sweet tooth.



### CityWalk's Rising Star

Step up and take to the stage at this rocking bar and karaoke club, where you can belt out your favourite tunes with help from talented backup singers and a live band (subject to availability).

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### RESTAURANTS

### The Cowfish®

Innovators of Burgushi $^{\!\otimes}\!$  , a cutting-edge fusion of hamburgers and sushi

### Bigfire

At this bold restaurant open-fire cooking takes centre stage. Steaks and freshwater cuisine are given the fire-kissed treatment

### Hard Rock Cafe® Orlando

The world's biggest Hard Rock Cafe cranks up the volume, and dishes up one-of-a-kind meals

### ENTERTAINMENT

### **Universal Cinemark**

Catch the latest blockbusters on big screens featuring state-of-the-art projection and sound systems, plus oversized, luxury recliners Fees apply

### $\textbf{Hollywood Drive-In Golf}^{\text{TM}}$

Two fun-packed minigolf courses themed around the horror and sci-fi movies of the Fifties Fees apply

### Universal's Great Movie Escape

Escape into the movies like never before on adventures inspired by Jurassic World and Back to the Future. It's up to you and your skills to save the day Fees apply

### SNACKS

### Menchie's® Frozen Yogurt

Grab a bowl and fill it with sweet flavours, before stacking on heaps of fresh fruit and other tasty toppings

### Voodoo Doughnut

Try more than 50 sinfully delicious doughnuts at this one-of-a-kind place, which has a huge line-up of creations

### Red Oven Pizza Bakery

Enjoy authentic, artisan pizza made from scratch, all cooked in a stone-lined oven.



### THRILLS & ADVENTURE

### Pipeline: The Surf Coaster

The world's first surf coaster has innovative seats that allow you to experience the rush of launching 110 feet up in the air at 60mph, as though you're really riding the waves

### Ice Breaker™

Named after the icy Arctic summits, Ice Breaker features four airtime filled launches, backwards and forwards. The grand finale is a reverse launch into the steepest beyond-vertical drop in Florida

### Mako<sup>®</sup>

Travel at nerve-shattering speeds on Orlando's fastest, tallest hypercoaster

Soar head-first above the water on this thrill ride, which mimics the flight of a manta ray

### **FUN FOR THE FAMILY**

### Sesame Street Land™

Enjoy the award-winning parade, exciting rides and meeting your favourite Sesame Street friends

### Infinity Falls™

Hold on tight, as roaring rapids send you swirling towards the world's tallest river rapid drop

### Sea Lion and Otter Spotlight®

You'll love seeing California sea lions and Asian small-clawed otters in action, and learn more about their characteristics, skills and behaviour

### ANIMAL ENCOUNTERS

### SeaWorld Rescue Center

Learn about animal rescue and rehabilitation in a more immersive and fascinating way than ever before

### Manatee Rehabilitation Area

Meet our rescued manatees and learn about the challenges these gentle giants face in the wild

### Antarctica: Empire of the Penguin®

You'll spot these lovable birds above and below their icy world

### SeaWorld®

The world beneath the waves comes to life at SeaWorld. As well as meeting loveable marine animals, you can slide and soar on rides inspired by fearsome and friendly underwater creatures. Mako - Orlando's only hypercoaster - is inspired by one of the world's speediest sharks. On Manta, you'll glide through corkscrews like a giant ray, and Kraken®'s huge loops dive and soar like the mythical ocean beast. The park's signature animal experiences let you catch your breath between thrills. Meet sea lions at Pacific Point Preserve®, and watch penguins waddle around in Antarctica: Empire of the Penguin. Furry friends come in the form of Elmo and Big Bird, at Sesame Street Land™. Or, cool down on Infinity Falls, the world's tallest river rapid drop.





### Newest attraction - Penguin Trek

Don't miss the opening of a new family-friendly ride called Penguin Trek. You'll ride in snowmobile-style cars and journey through an Antarctic landscape, along twists and turns, before finishing in the park's penguin colony for a close-up view of these feathered creatures.

™/© 2025 Sesame Workshop



### Aquatica®

Whether you're travelling with kids, or you're just a big kid at heart, Aquatica's sure to raise a smile. Tots can paddle and play in Turi's Kid Cove, or explore the colourful, castle-like playground at Walkabout Waters. Bigger swimmers can get their thrill fix on KareKare Curl, which sends you up a near-vertical slide in a rubber ring. Ray Rush, meanwhile, blends three family-friendly rides into one. Compete for bragging rights on the Taumata Racer mat slides. Pluck up the courage to take on Ihu's Breakaway Falls, where trap doors disappear beneath you and you plummet down a 40ft drop. Or, escape the hubbub by bobbing past tropical fish on Loggerhead Lane, and relax on a picture-perfect beach.





### Now open - Tassie's Underwater Twist

Plunge into an aquatic landscape of lush yellow-green seagrass and even a few grazing fish. Plus, Florida's newest immersive water slide adventure is set to an inspiring musical score.

### **THRILLS & ADVENTURE**

### Riptide Race

Florida's first-ever duelling water slide starts atop a 68-foot tower, and sends you down side-by-side racing lanes

### Taumata Racer®

Grab a mat and go head-to-head with seven other racers down this super-speedy slide

### Omaka Rocka™

On this ring ride, you'll rock high up the sides of the flumes and in and out of tunnels

### JUST FOR THE KIDS

### Turi's Kid Cove

Little ones will love this all-new attraction – they can splash around under watering palms, tipping buckets and waterjets

### Walkabout Waters™

A watery play area that's home to a 60-foot-tall fortress, slides and tipping buckets

### $\textbf{Loggerhead Lane}^{\text{TM}}$

Sink into a rubber ring, and drift through a grotto of tropical fish, and past the black-and-white dolphins

### FUN FOR THE FAMILY

### Rav Rush™

Grab your family and head to Ray Rush for three exciting thrills in one ride

### Roa's Rapids®

With high tides, swirling eddies and gushing geysers, Roa's Rapids leave the traditional lazy river in its wake

### Cutback Cove $^{\text{TM}}$ & Big Surf Shores $^{\text{TM}}$

You won't find side-by-side wave pools with a real, white-sand beach anywhere else in the USA



### **THRILLS & ADVENTURE**

### Serengeti Flyer

Experience the thrills of the world's tallest and fastest ride of its kind. You'll reach speeds of 68 miles per hour and heights of 135 feet above the Serengeti Plain, experiencing multiple negative-G moments before plunging back downwards.

### Iron Gwazi™

Riders will experience a dozen airtime moments, including three inversions, as they sink their teeth into crocodile-inspired thrills

### Falcon's Fury®

This drop ride tilts you into a face-down dive, just like the bird of prey it's named after

### FUN FOR THE FAMILY

### Cobra's Curse®

Rise on a vertical lift to face the cobra, before speeding along, spinning backwards and forwards

### Cheetah Hunt®

Race at the speed of the world's fastest land animal, on the ultimate launch coaster

### Serengeti Express Train

Travel on a replica locomotive past free-roaming herds of giraffe, zebra, antelope and more

### Sesame Street® Safari of Fun®

Join Elmo, Big Bird and friends on made-forchildren rides and family entertainment areas

### ANIMAL ENCOUNTERS

### Serengeti Plain®

Roaming freely in this 65-acre habitat are giraffes, rhinos, wildebeests, antelope, ostriches and more

### Edge of Africa®

Trek through an abandoned fishing village, and encounter lions, hyenas, crocodiles and more

### Myombe Reserve®

Here, you'll come across fascinating chimpanzees and powerful gorillas  $\,$ 

### **Busch Gardens®**

Wildlife and white-knuckle rides join forces at Busch Gardens. You'll feel like you're on safari on the 65-acre Serengeti Plain, where giraffes, wildebeest and rhinos make up the local population. Lions, hyenas and crocs crop up in Edge of Africa. And it's all chest beating and branch swinging in Myombe Reserve – home to chimps and gorillas. The rides follow suit, and channel the spirit of the savannah. Tigris is inspired by the powerful tiger. And, on Falcon's Fury, you'll dive like a bird of prey, and Cheetah Hunt zooms along at hair-raising speeds. Cobra's Curse twists and contorts like the body of a snake, and Kumba® is designed to sound like a lion's roar. Take thrills to new heights on Iron Gwazi<sup>TM</sup>, North America's tallest hybrid, and the fastest, steepest hybrid coaster in the world.





### Newest attraction – Phoenix Rising

Soar above the Serengeti Plain on Phoenix Rising – the latest addition to Busch Gardens' Pantopia area. This family-friendly ride will be the first to feature on-board audio, and will offer riders the chance to explore the expansive 65-acre Serengeti Plain in cars that swing side-to-side. You can expect speeds of up to 44 miles per hour, as you twist and turn your way over Pantopia.

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### **Discovery Cove®**

Discovery Cove is all about creating pinch-yourself moments. The resort's tropical pools are packed with brightly coloured fish, and you'll often see flamingos strolling along the shoreline. Sea otters splash around the shallows of Freshwater Oasis while marmosets scamper around the treetops. The Grand Reef's waters are as clear as glass, and you'll see rays and reef sharks swimming around. Don a wetsuit for a dip with bottlenose dolphins, and snorkel with schools of tropical fish in a rocky lagoon. Waterfalls splash into the depths of Serenity Bay, which is flanked by a palm-fronted beach that wouldn't look out of place in the Bahamas. And with all-inclusive admission, you won't have to fork out any extra for food and drink throughout the day.





### Don't miss - SeaVenture®

For a once-in-a-lifetime experience, book onto SeaVenture\*. You'll stick your head into an innovative dive helmet, before descending down to literally walk along the bed of The Grand Reef. Your tour of the subaquatic scenery is accompanied by schools of fish and gentle rays, and there'll be one-on-one touches with incredible marine animals. What's more, you'll come nose-to-nose with sharks — behind the safety of massive panoramic windows, of course.

\*Additional costs apply

### ANIMAL ENCOUNTERS

### Dolphin Lagoon™

If you've booked a Dolphin Swim package, you'll spend half an hour in the water with a bottlenose dolphin

### The Grand Reef®

Here, you can snorkel with giant rays and kaleidoscopic fish, and come eye-to-eye with sharks

### Freshwater Oasis®

Wade through this freshwater river, and you'll meet energetic otters and marmosets along the way

### SLOWING THE PACE

### Serenity Bay

Pick a sunbathing spot on the sand, or cool off in the balmy waters of this chilled-out beach

### Wind-Away River

Waterfalls, rainforest-like foliage, and an underwater cave all feature along this tropical river

### North Beach

This sandy sweep looks out over Dolphin Lagoon, so you can lie back and watch the animals in the water

### ON DRY LAND

### **Explorer's Aviary**

Meet hundreds of feathered friends, including parrots and toucans, in this free-flight aviary

### Laguna Grill®

Your ticket includes a full breakfast and lunch, plus unlimited snacks and drinks throughout the day

### Private cabanas\*

There are private cabanas tucked away among the greenery that you can rent



# Walt Disney World Resort

There is a place on Earth where the power of magic ignites the wonder that lets everyone be a kid – no matter who they are. Walt Disney World Resort in Florida welcomes all to stunning worlds, favourite stories and far-off galaxies. Explore incredible lands and attractions in four amazing Theme Parks that immerse you in fantasy, adventure, natural wonders and new possibilities. Discover magic in every drop at amazing Water Parks. Shop, dine and play at Disney Springs. And escape into imaginative Resort hotels as you stay in the magic and wake up in a dream. Here, the magic finds its way into every moment, every encounter and every heart to make memories magical enough to last a lifetime.





### KEY TO DISNEY'S COMPLIMENTARY TRANSPORTATION

Travel times are estimates from each *Disney Resort* hotel to the nearest Disney Park. Complimentary transportation is also available to the other Disney Parks and locations

Time by coach

Time by monorail

★ Time by foot

Some coaches and monorails may run reduced services, and travel estimates do not take into account disruptions or delays. Subject to change.

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### EPCOT RESORT AREA Time from hotel to EPCOT

-	TOT RESORT AREA TIME HOM MOLET LO L	, coi	
1	Disney's BoardWalk Inn	<b>†</b> 10	Mins
2	Disney's Beach Club Resort	<b>;</b> 15	Mins
3	Disney's Yacht Club Resort	<b>;</b> 15	Mins
4	Disney's Riviera Resort	<del>~~</del> 15	Mins

### **DISNEY'S HOLLYWOOD STUDIOS RESORT AREA** Time from hotel to Disney's Hollywood Studios

5	Disney's Pop Century Resort	10 Mins
6	Disney's Art of Animation Resort	20 Mins
7	Disney's Caribbean Beach Resort	## 15 Mins

### DISNEY'S ANIMAL KINGDOM RESORT AREA Time from hotel to Disney's Animal Kingdom Theme Park

3	
8 Disney's All-Star Sports Resort	끘 15 Mins
9 Disney's All-Star Music Resort	🛺 15 Mins
10 Disney's All-Star Movies Resort	끘 15 Mins
11 Disney's Coronado Springs Resort	끘 15 Mins
12 Disney's Animal Kingdom Lodge	🚐 15 Mins
13 Disney's Animal Kingdom Villas	🚐 15 Mins

### **MAGIC KINGDOM RESORT AREA** Time from hotel to Magic Kingdom Park 14 Disney's Contemporary Resort

15 Disney's Grand Floridian

Resort & Spa

16 Disney's Polynesian Village Resort	10 Mins
17 Disney's Wilderness Lodge	15 Mins
18 Bau Lake Tower at Disneu's	

10 Mins

10 Mins

Mins

Mins

15 Mins

Contemporary Resort 👺 10 Mins 19 Boulder Ridge Villas at Disney's Wilderness Lodge 35 Mins

20 Copper Creek Villas & Cabins at Disney's Wilderness Lodge 🚃 15 Mins

### **DISNEY SPRINGS RESORT AREA** Time from hotel to Disney's Hollywood Studios

21 Disney's Port Orleans Resort -

& Spa

French Quarter	<del>===</del> 10
22 Disney's Port Orleans Resort - Riverside	<del>===</del> 15
23 Disney's Saratoga Springs Resort	<b>4-4</b> . 13

Don't forget to create a My Disney Experience account to help you plan your holiday. It gives you access to a whole host of useful tools that make planning a breeze, from linking your Tickets to making reservations. Once you arrive at Walt Disney World Resort we recommend you download the My Disney Experience app\* as it has many helpful features to enhance your visit, including:

- · Downloading tickets, already purchased, to your mobile device to access the parks.
  - Mobile Order Service and menus for dining.
- Online Check-In at Disney Resorts Collection hotels, and a digital key feature to enter your room.
  - · Access to the complimentary Disney Genie service.
  - The ability to download and share Memory Maker<sup>†</sup> photos and videos.
- · Details on how to join virtual queues for any attractions for which it is available.
- Purchase Lightning Lane Multi Pass or Lightning Lane Single Pass and enjoy even more magic.
- \* Products and services are featured and fulfilled within the  $My\ Disney\ Experience$  app which can be downloaded upon arrival in the U.S. and is intended for use in the U.S. only. Currently, the app is only available in English. Message, data and roaming rates may apply. Availability subject to handset limitations, and features may vary by handset, service provider. Coverage and app stores not available everywhere.

†For full *Memory Maker* terms and conditions see page 15. Book by 31 December 2026 for arrivals until 31 December 2026.

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# New at Walt Disney World Resort

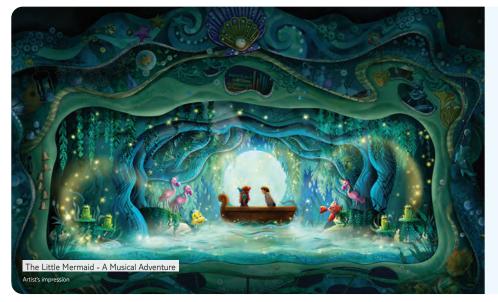
There's so much to look forward to at *Walt Disney World* Resort with exciting new attractions and shows bringing even more magical moments for everyone to enjoy.



# New summer 2025\* Disney Starlight: Dream the Night Away

Spend an enchanting night under the stars as magical moments from Moana, Peter Pan, Frozen, Cinderella and more light up Magic Kingdom Park in Disney Starlight: Dream the Night Away. This all-new nighttime parade recalls the nostalgia of nighttime spectaculars with innovation lighting the way for a magically enhanced experience like never before.





# New summer 2025\* The Little Mermaid - A Musical Adventure

The Little Mermaid – A Musical Adventure, an all-new theatrical production inspired by the Walt Disney Animation Studios classic "The Little Mermaid". The show will feature stunning new set pieces, cutting-edge effects and a bold new design that captures Ariel's imagination and emotions through her unique view of the world around her.



### New summer 2025\* Disney Villains: Unfairly Ever After

Something wickedly delightful is coming to Disney's Hollywood Studios! Disney Villains: Unfairly Ever After, a brand-new live show starring your favourite Disney Villains – like Cruella de Vil, Captain Hook, Maleficent and more.



### New late summer 2025 Test Track presented by General Motors

Get ready to hit the road like never before when a reimagined Test Track presented by General Motors races into *EPCOT*! This all-new experience celebrates innovation with exciting new show scenes highlighting the past, present, and future of mobility.



### New winter 2025' Zootopia: Better Zoogether!

Embark on an unforgettable journey at *Disney's Animal Kingdom* Theme Park as you step into the world of *Zootopia*: *Better Zoogether!* – an exciting new 4D experience at the *Tree of Life* Theater! Join Judy Hopps, Nick Wilde, and all your favorite *Zootopia* Characters as they take you on a thrilling, family-friendly adventure through the vibrant world of *Zootopia*.

<sup>\*</sup>Disney Villains: Unfairly Ever After and The Little Mermaid - A Musical Adventure are expected to open on 27th May 2025. All other attraction opening dates are not confirmed at time of print. All elements of your booking are subject to capacity and availability. Some experiences, shows or events may be modified depending on reasons including but not limited to adverse weather or refurbishment. Walt Disney World will not be liable for related consequences on your holiday or visit. Important details to know before you visit: disneytraveltradeinfo.com/wdwws. Theme Park reservations will no longer be required for date-based tickets. For other admission types, Theme Park reservations may be required. Tickets will include admission to Disney 8 Bilizzard Beach or Disney 9 Typhoon Lagoon Water Park, whichever is open. Currently a reservation in so to required to visit a Disney Water Park, but reservation requirements may change. Disney Water Parks are subject to rehabilitation, seasonal, capacity and weather closures. Age and height restrictions may apply to some attractions. Information correct as of May 2025. © 2025 Disney. All Rights Reserved.



Speed across a world with no horizons in a highstakes race based on the Disney sci-fi film *TRON*: Legacy

### ♥ Seven Dwarfs Mine Train

Race through the diamond mine from *Snow*White and the Seven Dwarfs on a swaying family coaster ride

### Space Mountain

Jet past stars, comets and satellites at full speed as you journey into outer space

### JUST FOR THE KIDS

### **♥** *Dumbo the Flying Elephant* Presented by Scentsy

Soar high in the sky and see an elephant fly on a whimsical flight, aboard Dumbo

### ♥ Under the Sea - Journey of the Little Mermaid

Ride a giant clamshell on this undersea voyage to Ariel's grotto and Ursula's lair

### "it's a small world"

Embark on a whimsical boat ride past singing children from around the globe

### FUN FOR THE FAMILY

### ♥ Tiana's Bayou Adventure

Drop on in and come along for the ride with Princess Tiana on this exhilarating musical adventure

### ¥ Festival of Fantasy Parade

Celebrate the spirit of Disney as *Magic Kingdom* Park comes alive with music and dance during a tribute to the tales of *Fantasyland* 

### **♥** Happily Ever After presented by Pandora Jewellery

Featuring projections down *Main Street, U.S.A.* get ready to reach out and find your happily ever after

### Magic Kingdom Park

Magic Kingdom Park sets the benchmark for Disney days out, with enchanted lands for you to live out fairy tales and adventures. Masses of magical attractions make exciting adventures and timeless Disney classics just a smile away. It's the place where Disney fantasies and Characters come to life.





### New summer 2025\*

### Disney Starlight: Dream the Night Away

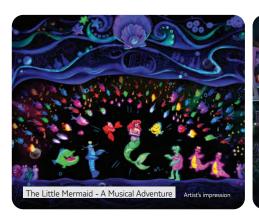
Brought to life by the magic of the Blue Fairy, *Disney Starlight*: Dream the Night Away takes viewers on a starlit journey through beloved tales like *Moana*, *Peter Pan*, *Frozen*, *Cinderella* and more as magical moments throughout the parade electrify *Main Street*, *U.S.A*. with the power of starlight.

<sup>\*</sup>Opening date not confirmed at time of print. All elements of your booking are subject to capacity and availability. Some experiences, shows or events may be modified depending on reasons including but not limited to adverse weather or refurbishment. Walt Disney World will not be liable for related consequences on your holiday or visit. Important details to know before you visit: disneytraveltradeinfo.com/wdwws. Theme Park reservations will no longer be required for date-based tickets. For other admission types, Theme Park reservations may be required. Tickets will include admission to Disney's Blizzard Beach or Disney's Typhoon Lagoon Water Park, whichever is open. Currently, a reservation is not required to visit a Disney Water Park, but reservation requirements may change. Disney Water Parks are subject to rehabilitation, seasonal, capacity and weather closures. Age and height restrictions may apply to some attractions. Information correct as of May 2025. © 2025 Disney. All Rights Reserved



### **Disney's Hollywood Studios**

At *Disney's Hollywood Studios*, you don't simply watch big-screen stories – you become a part of them. If you're bold enough, you can brave *The Twilight Zone Tower of Terror™*. *Star Wars™* fans can take part in a battle between the Resistance and the First order at Star Wars: Rise of the Resistance. And on Millennium Falcon: Smuggler's Run, you'll be able to pilot the famous starship. Elsewhere, you'll be able to enter the cartoon world on Mickey & Minnie's Runaway Railway.





### New summer 2025\*

The Little Mermaid - A Musical Adventure

The Little Mermaid – A Musical Adventure will have guests flipping their fins to musical numbers inspired by the film including "Part of Your World" and "Poor Unfortunate Souls".

- ♥ Star Wars: Rise of the Resistance
  Join the Resistance in an epic battle against
  the First Order
- Slinky Dog Dash

This crazy coaster whooshes around curves, up hills and down drops for unmissable family fun

\* The Twilight Zone Tower of Terror™

Hurtle up and down on a haunted, elevator-themed ride. You're about to enter... The Twilight Zone™!

### JUST FOR THE KIDS

### **★** Alien Swirling Saucers

Inspired by Disney and Pixar's Toy Story films, take a whirlwind ride with the aliens in a toy spaceship while The Claw looms above!

### **♥** Toy Story Mania!<sup>†</sup>

Step inside Andy's room and board a carnivalinspired tram, then use your spring-action shooter to take your best shot at an array of moving targets

♥ Mickey & Minnie's Runaway Railway

Zip away on a zany adventure through a cartoon universe crammed with surprises

### **FUN FOR THE FAMILY**

### ▼ Millennium Falcon: Smugglers Run

Take the controls in one of three crucial roles on this adventurous covert mission

### **♥** New summer 2025\* Disney Villains: Unfairly Ever After

This delightfully wicked live show will keep you on your toes as the most fiendish of foes — Cruella de Vil, Captain Hook and Maleficent — break through the glass to take center-stage

### **♥** Fantasmic!

Be there as the forces of good and evil battle it out in Mickey's dream during this extravagant open-air nighttime spectacular

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Take flight on a breezy, airborne adventure as you hang glide above the breathtaking sights with footage that gives you incredible views of the world

### **W** Mission: SPACE

Play your part in this thrilling astronaut-like experience

♥ Guardians of the Galaxy: Cosmic Rewind Take off on an intergalactic chase through space and time with the Guardians of the Galaxy

### JUST FOR THE KIDS

### ♥ Journey of Water, Inspired by Moana

Explore the wonders of water along an interactive trail that's fun for all ages – based on the Disney animated film *Mogna* 

### **♥** Mickey & Friends at CommuniCore Hall:

Meet beloved Disney Characters at CommuniCore Hall – a delightful location at *EPCOT* 

### **♥** Frozen Ever After

Voyage to Arendelle on an ancient Nordic Vessel while your favourite *Frozen* tunes play

### **FUN FOR THE FAMILY**

### Remy's Ratatouille Adventure

Feel like you've shrunk down to Chef Remy's size for an adventure based on the Disney and Pixar film *Ratatouille* 

### Luminous The Symphony of Us

Feast your eyes on an all-new nighttime spectacular as it lights up the sky over World Showcase Lagoon

### **♥** World Showcase

You'll feel like you're strolling across the globe as you experience the sights, sounds and tastes of 11 different countries in one day

### **EPCOT**

Welcome to *EPCOT*, where the impossible becomes possible. It's a place that inspires you to look at the world differently. That invites people of all ages to come to *Walt Disney World* Resort and get inspired. Get curious. And get connected to the people around us. Because we all need a place that dares us to dream bigger. That shows how amazing our world can be when we dream together and imagine what's possible.





### New late summer 2025\*

### Test Track presented by General Motors

Get ready to feel the thrill of the open road, the wind in your hair, and nothing but adventure ahead! Test Track presented by General Motors celebrates today's innovation while highlighting the past, present, and future.

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### Disney's Animal Kingdom Theme Park

A trip to *Disney's Animal Kingdom* Theme Park is like stepping into a scene from *The Lion King*, so lions, giraffes and elephants all call the place home. The best way to see the Park's residents is on *Kilimanjaro Safaris*, where you can tour the savannah in an open-air 4x4. Elsewhere, rollercoaster rides through the Himalayas, jungle river adventures, and Disney musicals are among the memorable attractions.





### New winter 2025\*

### Zootopia: Better Zoogether!

New in the *Tree of Life* Theater, this wild adventure featuring Judy Hopps, Nick Wilde, and friends is packed with excitement, laughs, and moments that will have the whole family clapping along.

Take flight on the back of a mountain banshee as it soars above the vast peaks and plains of Pandora

### **♥** Expedition Everest - Legend of the Forbidden Mountain

Watch out for the Yeti as you charge through the mountains on a speeding train

### ♥ Kali River Rapids

Prepare to get wet – really wet! – on this wild, white-water river ride  $\,$ 

### JUST FOR THE KIDS

### **₩** Wilderness Explorers

Follow in the footsteps of Russell from the Disney and Pixar's film Up as you earn adventure badges around the park

### ♥ Finding Nemo: The Big Blue...and Beyond!

Dive into a spectacular stage show – filled with puppets, singers and other performers – set in the underwater world of Disney and Pixar's *Finding* 

### ♥ Maharajah Jungle Trek

Traipse down mystical trails to discover a wonderland of tigers and other wild animals

### **FUN FOR THE FAMILY**

### Na'vi River Journey

Glide deep into a bioluminescent rainforest on a mystical family adventure

### **♥** Festival of the Lion King

Delight in a Broadway-style show filled with songs, pageantry and puppetry

### Kilimanjaro Safaris

Ride in an open-air vehicle for an 18-minute tour of the African savannah

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### THRILLS & ADVENTURE

### ♥ Downhill Double Dipper

Race to the finish line on one of two twin enclosed slides

### Snow Stormers

Weave your way down the mountain on this trio of winding waterslides

### Slush Gusher

A 90-foot-long waterslide with a couple of big dips

### **JUST FOR THE KIDS**

### Tike's Peak

Little ones can chill out in a *Frozen*-themed play area with pint-sized waterslides and other cool features

### Cross Country Creek

Float through grottos and caves as you loop lazily around the Park

### **♥** Melt-Away Bay

A one-acre wave pool framed by a long sweep of sand  $% \left( 1\right) =\left( 1\right) \left( 1\right)$ 

### **FUN FOR THE FAMILY**

### **♥** Toboggan Racers

Go for glory as one of eight racing to the finish line of this hilly slalom

### **♥** Teamboat Springs

This six-person raft ride rushes 1,200 feet downhill

### **♥** Ski Patrol Training Camp

Play area with zip lines, cargo nets and slides

### Disney's Blizzard Beach Water Park

Like a choc-ice in a sauna, Disney's attempt at building a ski resort in Florida didn't take long to succumb to the heat. On the plus side, what remains is *Disney's Blizzard Beach* Water Park – where snow-capped slopes are now home to thrill-a-minute slides, downhill rapids and soothing warm waters. And, in the shadow of the Park's highest point, Mount Gushmore, you'll find Melt-Away Bay, a lagoon-like chill out spot.





### **Don't Miss**

### **Summit Plummet**

It's the most extreme attraction at *Disney's Blizzard Beach* Water Park. Scale the heights of Mount Gushmore, the plunge at over 55mph straight down a sheer 120 ft slope – there's even a digital clock at the bottom to display your top speed.

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### Disney's Typhoon Lagoon Water Park

The term 'surf's up' isn't lost on the boffins at Disney who dreamed up *Disney's Typhoon Lagoon* Water Park. Huge breakers crash down in North America's biggest wave pool, with palm-lined flumes, rocky rapids and a teetering tugboat providing the backdrop. If you want something more laid-back, though, you can watch the waves creep in while topping up your tan.





### **Don't Miss**

#### Sandy White Beach

Slow right down as you lie back and relax on the beautiful white shores surrounding the Surf Pool. With waves lapping and golden sun beaming down, these pristine sands are a haven from which to watch watery antics, or simply top up the tan.

#### THRILLS & ADVENTURE

#### Crush 'n' Gusher

This raft ride twists and turns for 400 feet

#### **♥** Humunga Kowabunga

Plunge five storeys on a trio of near-vertical tube slides

#### Mayday Falls

Brave the rapids and the bumps on the highest waterslide at *Disney's Typhoon Lagoon* 

#### JUST FOR THE KIDS

#### Ketchakiddee Creek

A mini-water park with pint-size slides and water cannons

#### **♥** Bay Slides

Twin flumes built specially for smaller swimmers

#### Castaway Creek

Drift between palm trees and waterfalls as you circle the entire Park in a rubber ring

#### FUN FOR THE FAMILY

#### **♥** Miss Adventure Falls

This family-sized raft ride twists and turns past secret treasure.

#### Surf Pool

In this blue lagoon, experience the drama of six-foot swells at the largest wave pool in North America

#### **♥** Gangplank Falls

Gather the family for a raft ride like never before in a giant inner tube

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# Big fun for little ones

At Walt Disney World Resort in Florida, every moment is filled with magic that even the youngest Disney fans will remember forever. They'll discover a world filled with pixie dust across the Disney Parks with attractions ideal for little ones. From magical moments like seeing some of their favourite Characters, to child-friendly dining and perfect places to stay – every day promises a new adventure your kids and toddlers will love.

### **Family attractions**

With lots of themed attractions that the whole family can enjoy, there's so much for kids of all ages – from exploring the ocean's depths with Nemo and friends, to soaring through the sky on *Dumbo the Flying Elephant*. Some attractions even offer special interactive queues, perfect for keeping the little ones entertained while they wait!

#### Spectacular experiences

Little ones will love meeting some of their favourite Disney Characters throughout the Theme Parks. You'll have plenty of opportunities to capture the moment with photos you'll treasure forever.

#### Family dining fun

Dining at Walt Disney World Resort is not just delicious but also convenient for young families. Whether that's grabbing a tasty snack on the go, enjoying the magical experience of Character Dining or having a delicious family meal at your Disney Resort hotel. There are lots of different cuisines and restaurants, plus, when you're in Walt Disney World Resort, you can order ahead at select dining locations using the My Disney Experience app^ - so filling little tummies is as easy as pie.

#### Baby care centres

Facilities for little ones are always close across the four Theme Parks with handy Baby Care Centres – you'll find changing areas, private nursing rooms and kitchens with microwaves and sinks – perfect for a quiet moment.

#### **Pushchair hire**

Pushchairs are available to rent in all four Theme Parks, as well as in *Disney Springs*. Even better, there's designated 'pushchair parking' at most restaurants, shows and attractions, making getting around a breeze.

#### Hotels they'll love

All Disney Resorts Collection hotels are perfectly suited to guests of all ages, and you'll find the same level of imagination, service and storytelling wherever you stay. Complimentary Disney transportation makes getting around stress-free, plus you can take advantage of the Online Check-in service to skip the front desk and go straight to your room giving you extra time to explore the magic!

#### Rider switch

If all the Guests in your party can't or don't want to board an attraction, you don't have to miss out! At selected attractions across the four Theme Parks, Rider Switch lets one adult wait with any non-riders while the rest of their party enjoys the attraction. Then when the other adult returns, they can switch with the waiting adult – so they can enjoy the attraction without having to wait in the regular line again.

#### My Disney Experience

We recommend you download the My Disney Experience app^ when you arrive at Walt Disney World Resort. It has many helpful features to enhance your visit; plan your route with detailed maps, make and store dining reservations, pre-order tasty grab and go selections, check in to your Disney Resort hotel, and more. When in the Parks you can connect to your account with free Wi-Fi if you want to make any changes on the go!



^Products and services are featured and fulfilled within the My Disney Experience app which can be downloaded upon arrival in the U.S. and is intended for use in the U.S. only. Currently, the app is only available in English. Message, data and roaming rates may apply. Availability subject to handset limitations, and features may vary by handset, service provider or otherwise. Coverage and app stores not available everywhere.

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# **Disney Springs**

Discover another side to your *Walt Disney World* Resort experience at *Disney Springs*. It's the perfect place to come and indulge in a whole new kind of magic with family and friends. Where the promise of new discoveries puts an unexpected spin on shopping, world-class dining and entertainment you can't get anywhere else.

Why just have one wish when you can have them all?

#### **Serious shopping**

Shop your way around more than 100 retail destinations, which are filled with designer clothes, signature Disney apparel, and unique finds. Discover all kinds of retailers, from big name brands to specialty boutiques, as well as the world's largest collection of Disney merchandise at *World of Disney*. With so many stores, pavilions and pop-ups to browse, your afternoon out could turn into a real shopping adventure.



#### Unique entertainment

Play all day and night with a collection of must-see shows, live music and outstanding experiences that take you to places out of this world. Set your imagination in motion with Drawn to Life – a first-ever creative collaboration between Cirque du Soleil and Disney. Or soar sky-high in a tethered helium balloon offering panoramic views across the Resort.



#### **Delicious dining**

Dine at the tables of world-class chefs or make your own culinary journey through more than 60 dining venues\*. Whether it's casual eateries or contemporary restaurants, the mix of dining spots is sure to please the whole family. And if you're after something sweet, don't forget to treat yourself to something from the handcrafted confectioneries.



\*Dining reservations are recommended for all table service restaurants and can be made via My Disney Experience. All elements of your booking are subject to capacity and availability. Some experiences, shows or events may be modified depending on reasons including but not limited to adverse weather or refurbishment. Walt Disney World will not be liable for related consequences on your holiday or visit. Important details to know before you visit: disneytravelleradeinfo.com/wdwws. Complimentary Resort transportation to get you to and from your Disney Resort thotal to the Theme Parks and Disney Springs is operating. Age or height restrictions may apply to some attractions. Information correct as of May 2025. © 2025 Disney. All Rights Reserved. Cirque du Soleil properties: © Disney Borney & TM Cirque du Soleil Disney properties: © & TM Disney.



# **Disney Dining**

With more than 170 different venues across the entire *Walt Disney World* Resort, you'll be spoilt for choice when it comes to dining.

Whether you choose to tuck in at your *Disney Resort* hotel, or dine in the Disney Parks\*, other *Disney Resorts Collection* hotels or *Disney Springs*, you'll have plenty of places to choose from. And there's everything from snacks and quick bites to sit-down family meals on offer.

All elements of your booking are subject to capacity and availability. Some experiences, shows or events may be modified depending on reasons including but not limited to adverse weather or refurbishment. Walt Disney World will not be liable for related consequences on your holiday or visit. Important details to know before you visit: disneytraveltradeinfo.com/wdwws. Theme Park reservations will no longer be required for date-based tickets. For other admission types, Theme Park reservations may be required. Tickets will include admission to Disney \$ Blizzard Beach or Disney \$ Typhoon Lagoon Water Park, whichever is open. Currently, a reservation is not required to visit a Disney Water Park, but reservation requirements may change. Disney Water Parks are subject to rehabilitation, seasonal, capacity and weather closures. Age and height restrictions may apply to some attractions. Information correct as of May 2025. © 2025 Disney. All Rights Reserved. \*In-park dining requires valid Theme Park admission.









#### Top Tip - Aloha Isle\*

There's a dessert stand in *Adventureland, Magic Kingdom* Park, that doles out sweet treats that bring big smiles. **Aloha Isle** is where you'll find the much sought-after soft-serve delight known as Pineapple DOLE Whip®, as well as frosty floats galore.



### Quick-Service dining\*

Quick-Service restaurants offer a wide variety of food for breakfast, lunch or dinner, from soups, sandwiches and salads to pastas, fish, chicken and more. Plus, when in *Walt Disney World* Resort you can use the *My Disney Experience* app^ to order ahead at select dining locations and pick up food during a designated arrival window.



### Table-Service dining\*

There are loads of options available, from casual meals to Character Dining, plus unparalleled cuisine at the more upscale Signature Restaurants. Just so you know, it's strongly recommended that you make a reservation in advance – you can do this starting 60 days before you arrive at select dining locations.



### **Drinks**

Adventuring can be thirsty work, but there's a huge variety of drinks to choose from to keep you hydrated along the way. There are speciality refreshments, like artisan milkshakes, smoothies, hot chocolates, sodas, teas and coffees. You've also got alcoholic beverages<sup>†</sup>, (for Guests 21 and older) including cocktails, to quench your thirst.



#### Snacks

Snacks are available at Quick-Service restaurants, outdoor food carts and selected merchandise locations across the Disney Parks. There's a wide range of options – from healthy choices to frozen treats and desserts. The options include soft drinks, bottled water, fresh fruit, ice-cream, fresh popcorn, and more.

Look out for extra-special themed snacks, which bring your favourite Disney adventures straight to your plate. And don't forget when in Walt Disney World Resort you can save time and order ahead with the My Disney Experience app^.

<sup>^</sup>Products and services are featured and fulfilled within the My Disney Experience app which can be downloaded upon arrival in the U.S. and is intended for use in the U.S. only. Currently, the app is only available in English. Message, data and roaming rates may apply. Availability subject to handset limitations, and features may vary by handset, service provider or otherwise. Coverage and app stores not available everywhere.

\*In-park dining requires valid admission for each person in your party ages 3 and up. 'Guests must be 21 years of age or over to consume alcohol; valid photo ID is required. As to Disney artwork and properties, © 2025 Disney. DOLE WHIP is a trademark of Dole Food Company, Inc. Used with permission.



# Handy hints before you go

#### **Dining reservations**

You can make dining reservations starting 60 days in advance of your arrival at select dining locations. These are highly recommended for table-service restaurants throughout Walt Disney World Resort.

If you've got a valid Disney Resort hotel reservation, you can make dining reservations for the entire length of your stay 60 days in advance of your arrival for up to a 10-night stay.

#### Cashless payment

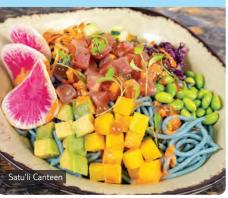
It's recommended that you use cashless payment methods, such as debit or credit cards, mobile wallets, or Disney Gift Cards^^ when making purchases across Walt Disney World Resort. Disney Gift Cards^^ can be purchased at Guest Relations, or at select merchandise locations.





#### Top Tip Satu'li Canteen'

Try the Na'vi inspired menu and quench your thirst the Pandoran way at the otherworldly pit-stop Satu'li Canteen, Disney's Animal Kingdom Theme Park.



#### Mobile ordering & check-in

When in Walt Disney World Resort, you can use My Disney Experience app^ to check-in for dining reservations, access digital menus via QR code, and pre-order food at Quick-Service venues.

There's also a walk-up waitlist for participating Table-Service restaurants, allowing Guests in parties of seven or less to check the wait time and join the virtual queue.



#### **Character dining**

You can enjoy Character Dining experiences throughout the Resort. Why not try Breakfast à la Art at Topolino's Terrace – Flavors of the Riviera, or meet Snow White, Dopey and Grumpy at the Storybook Dining at Artist Point with Snow White, located at *Disney's Wilderness* Lodge.





## Top Tip Tusker House\*

Graze on a bountiful buffet brimming with African-inspired flavours and see host Donald Duck and his Disney friends at *Disney's Animal Kingdom* Theme Park.

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# Free Dining & **Drinks**

Book your dream 2026 package holiday by 5th November 2025 and enjoy Free Dining & Drinks on selected Disney Resort hotel & Ticket packages.

Plus, get Disney 14-Day Magic Tickets for the price of 7 days.

Free Dining & Drinks is back – and it's available during most school holidays. Simply book a selected 2026 Disney Resorts Collection hotel + Ticket package, and you'll be able to eat and drink at over 90 venues with Disney Quick-Service Meals & Disney Quick-Service Dining Plans. Plus, choose from over 170 venues for Disney Dining Plans across all Disney Resort hotels, Theme Parks and Water Parks, and at Disney Springs and Disney's BoardWalk. There's a world of wonderful cuisine to dive into, from French and Italian to Mexican and Moroccan, as well as fine-dining, quick-bite favourites, healthy dinners, and even meals with Mickey and his friends.

#### **VALUE RESORTS**

### Free Disney **Quick-Service Meal**

Guests can enjoy breakfast, lunch or dinner with a FREE Quick-Service meal per night.

#### **AVAILABLE AT 90+ LOCATIONS**

Per guest (ages 3+), ^per night of your stay

#### WHAT'S INCLUDED:



(🚄) 1 Quick-Service meal^



1 non-alcoholic/alcoholic drink per meal<sup>†</sup>

#### MODERATE RESORTS

### **Free Disney** Quick-Service Dining Plan

For families on the go, this is a fast and easy meal plan option – especially for Guests with little ones in tow.

#### AVAILABLE AT 90+ LOCATIONS

Per guest (ages 3+), ^per night of your stay

#### WHAT'S INCLUDED:



2 Quick-Service meals<sup>^</sup>



1 non-alcoholic/alcoholic drink per meal<sup>†</sup>



1 selected snack or non-alcoholic drink'



Resort-refillable drink mug (per stay)

#### **DELUXE & DELUXE VILLA RESORTS**

### **Free Disney Dining Plan**

Guests can easily plan meals around their family's schedule – Quick-Service when they're on the go and Table-Service when they're ready to savour the moment.

#### **AVAILABLE AT 170+ LOCATIONS**

Per guest (ages 3+), ^per night of your stay

#### WHAT'S INCLUDED:



1 Quick-Service meal<sup>^</sup>



1 Table-Service meal<sup>^</sup>



1 non-alcoholic/alcoholic drink per meal<sup>†</sup>



1 selected snack or non-alcoholic drink'



Resort-refillable drink mug (per stay)

Top tip: If you've made a booking at a Value or Moderate Disney Resort hotel, you can pay to enhance your dining plan. For example, if your holiday booking features the free Disney Quick-Service Dining Plan, you can choose to select and pay for the Disney Dining Plan instead. If you've booked in-store, online or via our call centre, you can make dining enhancements by heading to a TUI Store or by contacting the call centre. You can also make a change to your package at the time of booking when in-store or over the phone.

#### How it works:

- Your meals and snacks\* are loaded onto your Disney band or card.
- Present your Disney band or card to your server or cashier when you purchase snacks\* or meals.
- You'll get a receipt from your server showing your updated meal balance.
- Want to eat light one day and splurge the next? No problem! You can enjoy multiple meals or snacks\* until your total number of meals and snacks\* are redeemed, right up to midnight on your reservation checkout date.

To qualify for the Disney Dining Offer, a *Disney Resort* hotel and a Disney Magic Park Ticket must be purchased together at the time of booking, and you must have selected a Disney Magic Park ticket that says, "14 for 7 Days Disney Magic Ticket". The Disney Dining Offer is available for eligible bookings with a minimum stay of five nights, and maximum stay of twenty-one nights, made between 29th April 2025 to 5th November 2025 inclusive, for arrivals from 7th January 2026 to 30th March 2026, 13th April 2026 to 7th October 2026 and 22nd October 2026 to 19th December 2026. The Disney Dining Offer is available for all guests 3 years and over. Participating restaurants are subject to change and signified with a 'Dining Plan' symbol when in Resort. Please note that the offer (if available) must be actively selected and will not automatically be added to your booking. This offer is valid on new bookings only and subject to availability This offer is not valid on all Disney Resorts or all Disney Room types. For more information, and to view the applicable hotels, visit tui.co.uk/destinations/info/deals-terms-conditions. 'Guests must be 21 years of age or over to consume alcohol; valid photo ID is required. 'If applicable.



# Stay in the Magic

**DISNEY RESORTS COLLECTION** 

WALT DISNEP World

Walt Disney World Resort offers a whole world of magic. And we invite you to come stay in the magic with the Disney Resorts Collection.





#### Immerse yourself in magic

Disney Resorts Collection hotels feature the same legendary storytelling, detail and Guest service found in the Theme Parks. You'll experience enchantment around every corner, from themed pools with slides and poolside activities to dining experiences and unique recreation such as Movies Under the Stars. You may even spot some familiar Disney friends.



#### Themed resorts that bring stories to life

Prepare to be immersed in fantastical settings inspired by worlds both real and imagined—including some of your favourite Disney and Pixar tales. Whether you're taking in views of an African savannah, swimming alongside Nemo and friends or savouring the flavours of the Polynesian Isles, you'll find fun and surprising Disney touches in every detail.



#### Get around with ease

Enjoy the ease and convenience of getting around *Walt Disney World* Resort with fun transportation options. Zip about on the world-famous monorail, fly high on Disney Skyliner and cruise along serene waterways aboard a water taxi. Some of the *Disney Resort* hotels are even within walking distance of a Theme Park. If you've hired a car, you'll now get free complimentary standard parking at your *Disney Resort* hotel as well as complimentary standard parking at all the Disney Parks.



#### Options for five or more guests

Feel right at home in accommodations that go beyond the traditional hotel room, with room types that accommodate everything from intimate getaways for two to extended family gatherings for 12. There are options for separate bedrooms, kitchenettes and living areas, with something for nearly every family size and budget.

### Enjoy more time in the Theme Parks

Early Theme Park entry gives you a 30-minute head start in the Parks, so you'll have access to select attractions, shops and dining before regular hours. And you can enjoy this benefit right through 2025 and 2026 on each day of your stay in any of the four Theme Parks, subject to capacity.

Guests staying at Disney Deluxe Resort Hotels or Disney Deluxe Villas can enjoy extended evening hours — experiencing select attractions, shops and dining after regular park hours — in select Theme Parks on select nights through 2025 & 2026.

For early Theme Park entry and extended evening Theme Park hours, you'll need valid Theme Park admission and a Disney band, Disney MagicMobile pass or Key to the World Card.



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### Disney's All-Star Sports Resort

#### WALT DISNEY WORLD RESORT FLORIDA

1111 Plus 3.9/5 Based on 8211 reviews

This place is split into five sports-related zones — American football, baseball, basketball, tennis and surfing. Each is accessorised with the likes of sky-high surfboards and staircases hidden in giant helmets.

#### **Key facilities**

- ullet 2 pools ullet 1 kids' pool ullet 1 bar ullet Food court
- ullet Free Wi-Fi ullet Playground ullet Games arcade\*
- $\bullet$  Jogging trail  $\bullet$  Campfire activities  $\bullet$  Movies under the stars

#### Location

- In *Disney's Animal Kingdom* Resort Area
- Free shuttle bus to and from the Disney Parks and *Disney Springs*.

**Transfer time:** 90 minutes by coach from Melbourne Orlando International Airport.

35 minutes from Orlando International Airport between mid-Nov and mid-March.

#### Good to know

If you're staying at a *Disney Resorts Collection* hotel you'll get free standard overnight parking at your hotel, as well as free standard parking at all the Disney Parks.

#### Rooms

You can expect air-conditioning and a TV with the Disney Channel in all rooms. There are double rooms available, and you can upgrade to a **preferred room** to be closer to the food court and the bus stop.

Number of rooms: 1900.

Your service at this hotel

Holidays here come with our Hotel rep + 24/7 support on the TUI app and by phone



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**Board Options** 









### Disney's All-Star Music Resort

#### WALT DISNEY WORLD RESORT FLORIDA

1111 Plus 60 000 4.0/5 Based on 6936 reviews

The five themed areas that make up this *Disney All-Star* Resort pay homage to the genres of jazz, country, calypso, Broadway, and rock 'n' roll.

#### **Key facilities**

- 2 pools 1 kids' pool 1 bar Food court
- Free Wi-Fi Playground Games arcade\*
- $\bullet$  Jogging trail  $\bullet$  Campfire activities  $\bullet$  Movies under the stars

#### Location

- Within Disney's Animal Kingdom Resort Area
- Free shuttle bus to and from the Disney Parks and Disney Springs.

**Transfer time:** 90 minutes by coach from Melbourne Orlando International Airport.

35 minutes from Orlando International Airport between mid-Nov and mid-March.

#### Good to know

If you're staying at a *Disney Resorts Collection* hotel you'll get free standard overnight parking at your hotel, as well as free standard parking at all the Disney Parks.

#### Rooms

The themes continue on into the rooms - they're also fully air-conditioned, showing the Disney Channel on TV. And there's a beverage cooler, a hairdryer and a table and chairs. If you'd like a bit more room it's possible to upgrade to a **family suite**.

Number of rooms: 1700

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**Board Options** 





### Disney's All-Star Movies Resort

#### WALT DISNEY WORLD RESORT FLORIDA

1111 Plus 3.9/5 Based on 8211 reviews

This *Disney All-Star* Resort transports you into the movies. You'll be greeted by Characters from the silver screen, including two-storey-tall spotted dogs from 101 *Dalmatians* and the playful toys of Andy's Room.

#### **Key facilities**

- ullet 2 pools ullet 1 kids' pool ullet 1 bar ullet Food court
- ullet Free Wi-Fi ullet Playground ullet Games arcade\*
- $\bullet$  Jogging trail  $\bullet$  Campfire activities  $\bullet$  Movies under the stars

#### Location

• In *Disney's Animal Kingdom* Resort Area • Free shuttle bus to and from the Disney Parks and *Disney Springs*.

**Transfer time:** 90 minutes by coach from Melbourne Orlando International Airport.

35 minutes from Orlando International Airport between mid-Nov and mid-March.

#### Good to know

If you're staying at a *Disney Resorts Collection* hotel you'll get free standard overnight parking at your hotel, as well as free standard parking at all the Disney Parks.

#### Rooms

These cheerful rooms continue with the theme - the Disney Channel is showing on TV - plus, there's air-conditioning, a beverage cooler, iron and ironing board, a hairdryer and a table and chairs. You can upgrade to a  ${\bf preferred\ room}$  to be closer to the food court and the bus stop.

Number of rooms: 1900

Your service at this hotel

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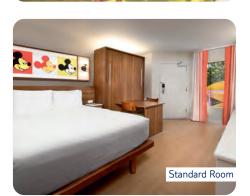
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**Board Options** 









### **Disney's Pop Century Resort**

#### WALT DISNEY WORLD RESORT FLORIDA

111 Plus 66 000 000 4.1/5 Based on 12913 reviews

Everything at this place is themed around pop culture from the 20th century. There are five zones, showcasing fads from every decade from the Fifties to the Nineties.

#### **Key facilities**

- 3 pools 1 kids' pool 1 bar Food court
- Free Wi-Fi Playground Games arcade\*
- Jogging trail Campfire activities Movies under the stars

#### Location

• In Disney's Hollywood Studios Resort Area • Free shuttle bus from your hotel entrance to the Disney Parks and Disney Springs • Access to the Disney Skyliner - a panoramic aerial gondola system which connects you with Disney's Hollywood Studios and

Transfer time: 90 minutes by coach from Melbourne Orlando International Airport.

35 minutes from Orlando International Airport between mid-Nov and mid-March.

#### Good to know

If you're staying at a Disney Resorts Collection hotel you'll get free standard overnight parking at your hotel, as well as free standard parking at all the Disney Parks.

#### Rooms

You'll find themes from popular eras of the 20th Century in each of the hotel blocks here. Rooms all have TVs showing the Disney Channel, plus they're equipped with air-conditioning and a beverage cooler. Preferred rooms are also available - these are closer to the amenities like bus stops and the food court.

Number of rooms: 2800

Op Your service at this hotel Holidays here come with our Hotel rep + 24/7 support on the TUI app and by phone



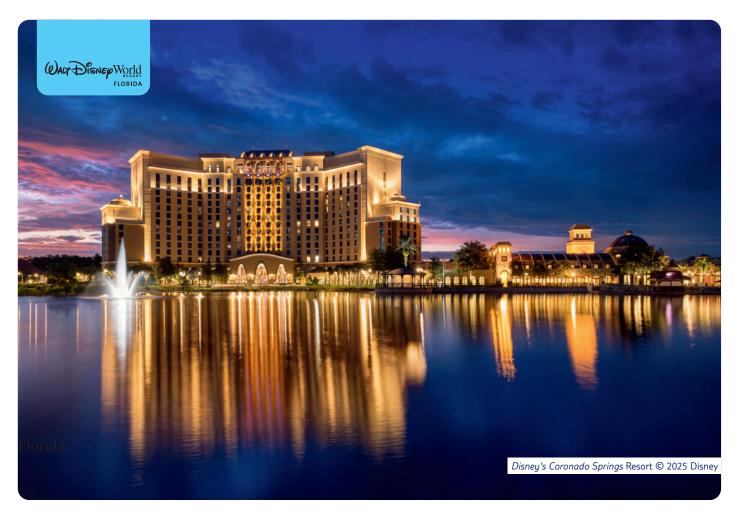
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**Board Options** 







### **Disney's Coronado Springs Resort**

### WALT DISNEY WORLD RESORT FLORIDA

**11111 3.8/5** Based on 8124 reviews

This hotel blends Spanish, Mexican and Southwest American cultures in a lakeside setting. It lines up waterfront eateries and a pool beside a 50-foot Mayan pyramid.

There are nods to ancient Mexico all over the complex. The main pool features a temple-style waterfall. Rooms have cocoa-brown and orange interiors, and are arranged in pastel-painted casitas blocks or in the Grand Destino Tower.

#### **Key facilities**

- 4 pools 1 kids' pool 4 bars 4 restaurants
- Food court Free Wi-Fi Playground Games arcade\* Jogging trail Campfire activities
- Volleyball\* Movies under the stars Health club

#### Location

- Within Disney's Animal Kingdom Resort Area
- Free shuttle bus to all the Disney Parks and *Disney Springs*.

**Transfer time:** 90 minutes by coach from Melbourne Orlando International Airport.

35 minutes from Orlando International Airport between mid-Nov and mid-March.

#### Good to know

If you're staying at a *Disney Resorts Collection* hotel you'll get free standard overnight parking at your hotel, as well as free standard parking at all the Disney Parks

Number of rooms: 1900

Or Your service at this hotel
Holidays here come with our Hotel rep + 24/7
support on the TUI app and by phone









#### Rooms

This Mexican themed hotel has a good choice of double rooms available, with some offering **water views**. Plus, free Wi-Fi and air-conditioning is provided.

Some double rooms sleep up to two people with a US king-size bed whilst other double

Some double rooms sleep up to two people with a US king-size bed whilst other double rooms can accommodate up to four people with two US queen-size beds.



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**Board Options** 







### Disney's Caribbean Beach Resort

### WALT DISNEY WORLD RESORT FLORIDA







3.8/5 Based on 9213 reviews

Set eyes on this place, and you'll feel like you've landed 500 miles south of Orlando, in the Caribbean. Colonial-style buildings in hues of pink and blue are set against towering palms and manicured lawns.

The whole place is split into separate villages, representing the West Indies Islands of Trinidad, Martinique, Barbados, Aruba and Jamaica.

#### **Key facilities**

- 6 pools 1 kids' water play area 1 bar
- 2 restaurants Food court Free Wi-Fi
- Playground Jogging trail Campfire activities
- Volleyball\* Fishing\* Movies under the stars

• Located in the Disney's Hollywood Studios Resort Area • Free shuttle bus to the Disney Parks and Disney Springs • Access to the Disney Skyliner - a panoramic aerial gondola system which connects you with Disney's Hollywood Studios and EPCOT.

Transfer time: 90 minutes by coach from Melbourne Orlando International Airport.

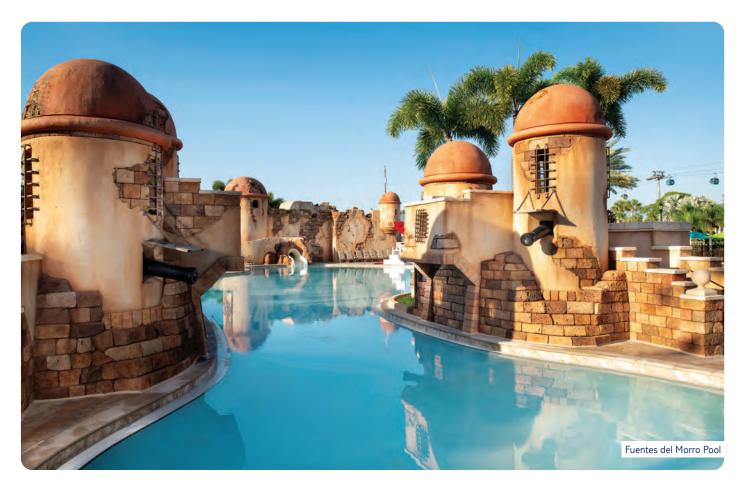
35 minutes from Orlando International Airport between mid-Nov and mid-March.

#### Good to know

If you're staying at a Disney Resorts Collection hotel you'll get free standard overnight parking at your hotel, as well as free standard parking at all the Disney

Number of rooms: 1500

Your service at this hotel Holidays here come with our Hotel rep + 24/7 support on the TUI app and by phone









#### Rooms

There's a good choice of Caribbean-themed double rooms here, and you can upgrade to a **double room** with a king-size bed. There's also rooms with a **pool** or **water view**. Or, you can take your pick from rooms that sleep up to five people - choose from standard, water or pool view options. Free Wi-Fi, air-conditioning and a TV showing the Disney Channel all come as standard, too.



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**Board Options** 











## Disney's Port Orleans Resort - Riverside

#### WALT DISNEY WORLD RESORT FLORIDA







**11111 111** 

The Riverside half of Disney's Port Orleans Resort takes inspiration from rural Louisiana.

It's set beside a river, so it really makes you feel as though you're in the wetlands of America's Pelican

#### **Key facilities**

- 6 pools 1 kids' pool 2 bars 1 restaurant
- Food court Free Wi-Fi Playground
- Games arcade\* Jogging trail Campfire activities
- Fishing\* Bike hire\* Movies under the stars

• In the *Disney Springs* Resort Area • Free shuttle bus to and from the Disney Parks • Water taxi to Disney Springs.

Transfer time: 90 minutes by coach from Melbourne Orlando International Airport.

35 minutes from Orlando International Airport between mid-Nov and mid-March.

#### Good to know

If you're staying at a Disney Resorts Collection hotel you'll get free standard overnight parking at your hotel, as well as free standard parking at all the Disney Parks.

Rooms here are styled up as old-fashioned whitecolumned mansions, and rural backwater apartments. For a little extra, you can opt for a **pool** or **river** view. You can also upgrade to a  ${\bf Royal~Guest}$  room - these come with a fibre optic fireworks display on the headboard, custom linens and curtains, Prince and Princess-themed artwork and a choice of views.

Number of rooms: 2000



### Your service at this hotel

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**Board Options** 

• Room Only

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View online











### **Disney's Port Orleans Resort -**French Quarter

#### WALT DISNEY WORLD RESORT FLORIDA

**11111 (a) (b) (a) (b) (c) (c)** 

Strolling through this place, you'll be forgiven for thinking you're in the heart of New Orleans' historic French Quarter. Flowers bloom over wrought-iron balconies, and glass lamps illuminate cobblestone walkways.

#### **Key facilities**

- 1 pool 1 kids' water play area 2 bars
- Food court Free Wi-Fi Playground
- Games arcade\* Jogging trail Campfire activities
- Movies under the stars

#### Location

• In the *Disney Springs* Resort Area • Free shuttle bus to and from the Disney Parks • Water taxi to Disney Springs.

Transfer time: 90 minutes by coach from Melbourne Orlando International Airport.

35 minutes from Orlando International Airport between mid-Nov and mid-March.

#### Good to know

If you're staying at a Disney Resorts Collection hotel you'll get free standard overnight parking at your hotel, as well as free standard parking at all the Disney Parks.

#### **Rooms**

Rooms are decorated with elegance in mind. You can choose rooms with 2 double beds, or 1 king-size bed. And for something extra, there's the option of a room with a pool view.

#### Number of rooms: 1000

Your service at this hotel

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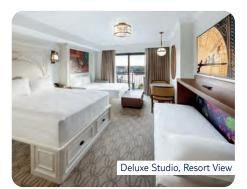
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**Board Options** 









### Disney's Riviera Resort

#### WALT DISNEY WORLD RESORT FLORIDA

**111111 (1) (2) (4.3/5** Based on 248 reviews

Enchantment awaits you at this hotel, which is inspired by Europe and imagined by Disney. Exhilarating activities, delectable dining and stylish accommodations are all on the cards.

#### Key facilities

- 2 pools 1 kids' water play area 1 bar
- 2 restaurants Le Petit Cafe Free Wi-Fi
- $\bullet$  Campfire activities  $\bullet$  Health Club  $\bullet$  Movies under the stars

#### Location

• Located within the *EPCOT* Resort Area • Access to the Disney Skyliner - an aerial gondola system connecting you with *EPCOT* and *Disney's Hollywood Studios* • Free shuttle bus to the Disney Parks and *Disney Springs*.

**Transfer time:** 90 minutes by coach from Melbourne Orlando International Airport.

35 minutes from Orlando International Airport between mid-Nov and mid-March.

#### Good to know

If you're staying at a *Disney Resorts Collection* hotel you'll get free standard overnight parking at your hotel, as well as free standard parking at all the Disney Parks.

#### Rooms

Rooms here come with a host of extras for a more comfortable stay. You'll have a mini-fridge, free Wi-Fi and a TV with cable TV and Disney channels. **Deluxe studios with a balcony or porch** are on offer, or you can opt for a **deluxe studio with a preferred view and a balcony or porch**. **Tower studios with a balcony or porch** are also available.

Number of rooms: 489

Your service at this hotel

Holidays here come with our 24/7 support on the TUI app and by phone



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**Board Options** 

• Room Only

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## **Disney's Art Of Animation Resort**

#### WALT DISNEY WORLD RESORT FLORIDA

1111 Plus (30 000 4.3/5 Based on 8844 reviews

Be surrounded in the artistry and magic of Disney and Pixar movies. Stay at a *Disney Resort* hotel that invites you to explore the storybook landscapes seen in classic films like *Finding Nemo*, *Cars*, *The Lion King* and *The Little Mermaid*. From themed family suites to decorated courtyards, *Disney's Art of Animation* 'draws' you and your family in to become a part of some of your animated favourites.

#### **Key facilities**

- 3 pools 1 kids' water play area 1 bar Food court Free Wi-Fi Playground Games arcade\*
- $\bullet$  Jogging trail  $\bullet$  Campfire activities

between mid-Nov and mid-March.

Movies under the stars

#### Location

• In *Disney's Hollywood Studios* Resort Area • Free shuttle bus to the Disney Parks and *Disney Springs* • Access to the Disney Skyliner - a panoramic aerial gondola system which connects you with *Disney's Hollywood Studios* and *EPCOT*.

**Transfer time:** 90 minutes by coach from Melbourne Orlando International Airport.
35 minutes from Orlando International Airport

#### Good to know

If you're staying at a *Disney Resorts Collection* hotel you'll get free standard overnight parking at your hotel, as well as free standard parking at all the Disney Parks.

#### Rooms

Rooms here are split into four sections. In *The Little Mermaid* area you'll find standard rooms that sleep four. In the *Cars, Finding Nemo* or *The Lion King* section, you'll find **Family Suites** that sleep up to six. All rooms come with Wi-Fi, a beverage cooler and a TV with the Disney Channel.

#### Number of rooms: 1984

Your service at this hotel
Holidays here come with 24/7 support on the TUI
app and by phone

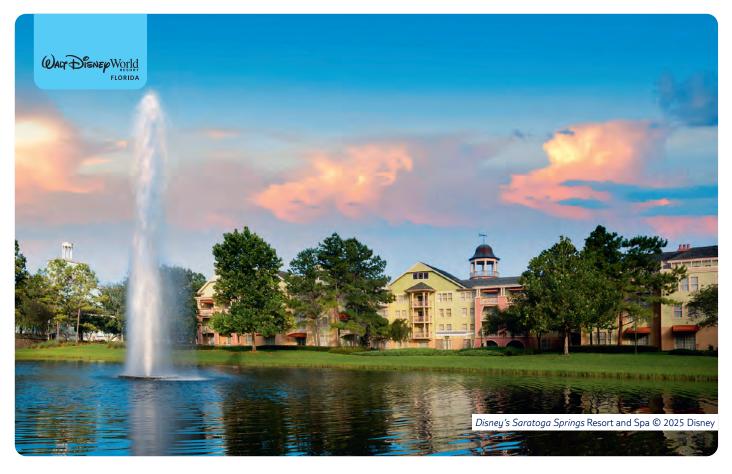


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### Disney's Saratoga Springs Resort and Spa

### WALT DISNEY WORLD RESORT FLORIDA

**111111 (1011) (2011) (3.3/5)** Based on 4685 reviews

Staying here is like stepping into Victorian New York. The whole place is themed on the historic city of Saratoga Springs – a place known for its lively horse racing and relaxing spas.

Disney's Lake Buena Vista Golf Course is on your doorstep, and Disney Springs is a short boat ride away across the lake. Plus, you'll stay in one of the stately studios or multi-bedroom Villas.

#### Key facilities

- 5 pools 1 kids' water play area 3 bars
- 3 restaurants Free Wi-Fi in rooms
- Campfire activities Movies under the stars
- Bike hire\* Tennis\* Basketball\* Jogging trail
- Playground Games arcade\* Health Club

#### Location

• Within walking distance or a short boat ride away from the entertainment, shops and dining of Disney

Transfer time: 90 minutes by coach from Melbourne Orlando International Airport.

30 minutes from Orlando International Airport between mid-Nov and mid-March.

#### Good to know

If you're staying at a Disney Resorts Collection hotel you'll get free standard overnight parking at your hotel, as well as free standard parking at all the Disney Parks.

#### Rooms

Deluxe Studios sleep up to four with a queen-sized bed and a double sleeper sofa. You'll also get a coffee maker, microwave, mini-fridge, free Wi-Fi and a safe. Villas are available in 1 or 2-bedroom varieties and come with a whirlpool tub in the bathroom. All rooms come with views of the garden, lake, pool, woodlands or fairways.

Number of rooms: 1200

Your service at this hotel

Holidays here come with 24/7 support on the TUI app and by phone



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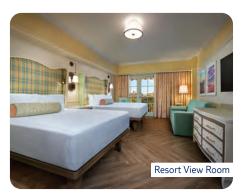
**Board Options** • Room Only

View online

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### Disney's BoardWalk Inn

#### WALT DISNEY WORLD RESORT FLORIDA

4.3/5 Based on 2145 reviews





This place sits on the waterfront of Disney's BoardWalk, with bars, shops and restaurants all around. Plus, you can hop on water taxis and buses to the Disney Parks from just outside. As for the hotel itself, it's a throwback to the candy-coloured seaside buildings of 1940s America. Cue striped awnings, bright façades and a Coney Island-style boardwalk with street performers.

#### **Key facilities**

- 3 pools 1 kids' pool 3 bars 2 restaurants
- Free Wi-Fi Playground Games arcade\*
- Jogging trail Campfire activities Tennis\*
- Bike hire\* Movies under the stars Health club

• Located within the EPCOT Resort Area • Within walking distance of EPCOT and Disney's Hollywood Studios • Free shuttle bus service to and from the Disney Parks and *Disney Springs* • Water taxi to EPCOT and Disney's Hollywood Studios.

Transfer time: 90 minutes by coach from Melbourne Orlando International Airport.

35 minutes from Orlando International Airport between mid-Nov and mid-March.

#### Good to know

If you're staying at a Disney Resorts Collection hotel you'll get free standard overnight parking at your hotel, as well as free standard parking at all the Disney Parks.

There's an elegant American country manor theme to the rooms here. You'll find extras that make your stay more comfortable, like a beverage cooler, air-con and a TV with Disney and ESPN channels. You can also upgrade to include a view of Disney's BoardWalk or Crescent Lake, or opt for a club level room for some added luxury benefits.

#### Number of rooms: 370



Your service at this hotel

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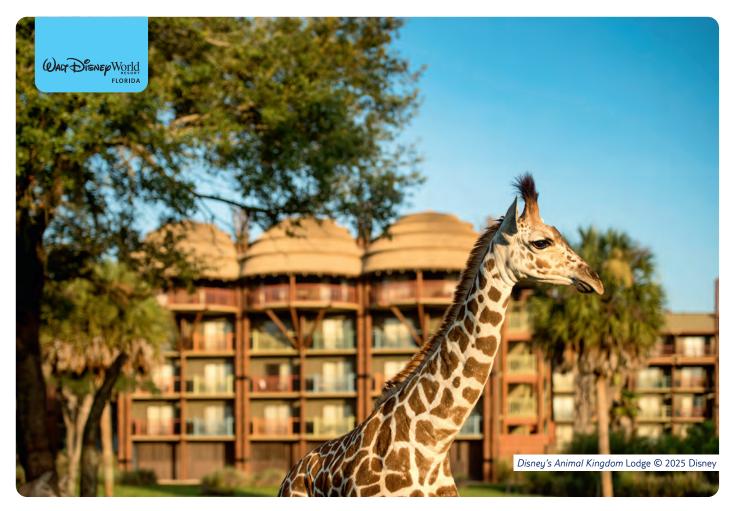
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**Board Options** 







### **Disney's Animal Kingdom Lodge**

### WALT DISNEY WORLD RESORT FLORIDA

111111 ( 4.4/5 Based on 8951 reviews

Step into the heart of Africa at this Resort hotel. Inspired by the traditional African kraal, the horseshoe-curved design provides spectacular views of four savannas that over 200 animals and birds call home. Delight in dazzling pool areas, exciting animal programs, and one of the largest collections of African art in the United States, as you experience your own African safari adventure with a touch of Disney magic.

#### **Key facilities**

- 1 pool 1 kids' pool 3 bars 3 restaurants
- Free Wi-Fi Playground Games arcade\*
- Jogging trail Campfire activities Movies under the stars Health club

#### Location

• In *Disney's Animal Kingdom* Resort Area • Free shuttle bus to the Disney Parks and *Disney Springs*.

Transfer time: 90 minutes by coach from Melbourne Orlando International Airport.

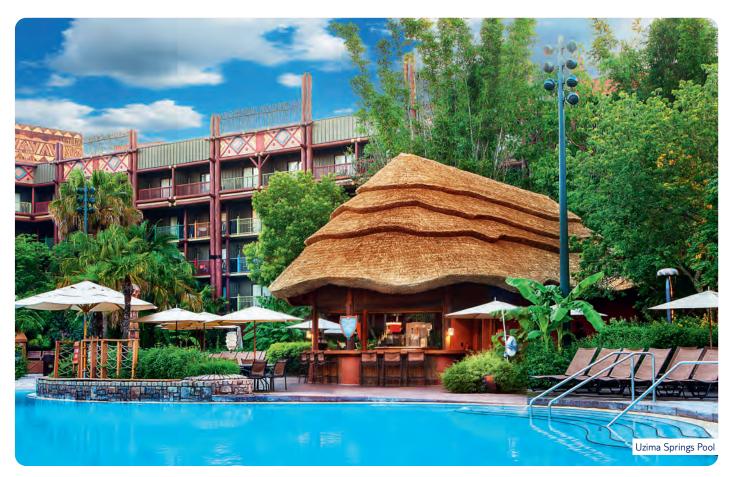
35 minutes from Orlando International Airport between mid-Nov and mid-March.

#### Good to know

If you're staying at a *Disney Resorts Collection* hotel you'll get free standard overnight parking at your hotel, as well as free standard parking at all the Disney Parks

#### Number of rooms: 970

So Your service at this hotel
Holidays here come with our Hotel rep + 24/7
support on the TUI app and by phone









#### Rooms

Rooms transport you to another continent with their African-inspired interiors. There's a choice of double rooms available, including **Savannah-view** rooms where you can see the wildlife roam by. **Water view** rooms are also available



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**Board Options** 









1 Bedroom Villa - Savanna View

## Disneys Animal Kingdom Villas - Kidani Village

#### WALT DISNEY WORLD RESORT FLORIDA

**111111 ( 4.4/5** Based on 1794 reviews

Escape on your own African safari adventure at this Resort hotel. Inspired by the traditional African kraal, the horseshoe-curved design offers far-reaching views of the savanna where over 30 species of African wildlife freely roam. Enjoy dazzling pool areas, exciting animal programs, and all the comforts of home in the spacious Studios and multi-bedroom Villas.

#### **Key facilities**

- 1 pool 1 kids' water play area 2 bars 1 restaurant Free Wi-fi Campfire Activities
- Movies under the stars
   Health club
   Basketball\*
- Tennis\* Games acrade\*

#### Location

- In *Disney's Animal Kingdom* Resort Area
- Free shuttle bus to and from the Disney Parks and Disney Springs

**Transfer time:** 90 minutes by coach from Melbourne Orlando International Airport.

30 minutes from Orlando International Airport between mid-Nov and mid-March.

#### Good to know

If you're staying at a *Disney Resorts Collection* hotel you'll get free standard overnight parking at your hotel, as well as free standard parking at all the Disney Parks.

#### Rooms

Rooms here available include deluxe studios, one bedroom villas and two bedroom villas. For a little extra you can upgrade to a savanna view.



Holidays here come with 24/7 support on the TUI app and by phone

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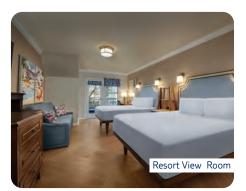
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**Board Options** 









### Disney's Beach Club Resort

#### WALT DISNEY WORLD RESORT FLORIDA

**111111 (a) 4.3/5** Based on 3491 reviews





Discover the casual elegance of this charming, New England-style Resort hotel. Savor exquisite dining, and explore the pools, lagoons and spas of Stormalong Bay. Sail around Crescent Lake on a rented mini-powerboard, and experience the luxurious comfort of a Club Level Suite. Sharing many amentities with its more formal sister, Disney's Yacht Club Resort, Disney's Beach Club Resort is within walking distance to EPCOT and a convenient boat ride to Disney's Hollywood Studios.

#### **Key facilities**

- 4 pools 1 kids' pool 4 bars 4 restaurants
- Free Wi-Fi Games arcade\* Jogging trail
- Campfire activities Tennis\* Volleyball\* Fishing\*
- Boat rental\* Movies under the stars Health club

•Located within the EPCOT Resort Area • Within walking distance to EPCOT and Disney's Hollywood Studios • Free shuttle bus service to and from the Disney Parks and Disney Springs • Water taxi to EPCOT and Disney's Hollywood Studios.

Transfer time: 90 minutes by coach from Melbourne Orlando International Airport. 35 minutes from Orlando International Airport between mid-Nov and mid-March.

#### Good to know

If you're staying at a Disney Resorts Collection hotel you'll get free standard overnight parking at your hotel, as well as free standard parking at all the Disney Parks.

Rooms at *Disney's Beach Club* Resort come complete with a balcony or patio, air-conditioning, plus a TV with the Disney Channel. You can opt for a room with views of the water or pool, too.

Number of rooms: 570

Your service at this hotel

Holidays here come with 24/7 support on the TUI app and by phone



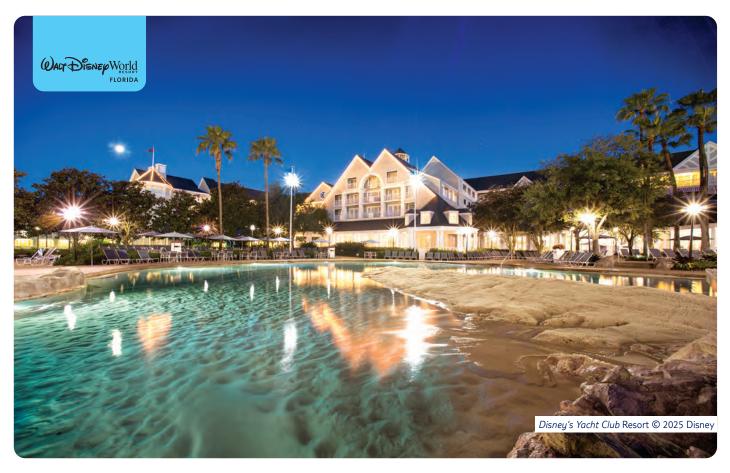
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**Board Options** 









### **Disney's Yacht Club Resort**

#### WALT DISNEY WORLD RESORT FLORIDA

Delight in the formal grace of a grand New Englandstyle yacht club at this lakeside hotel. Relax in the elegance of a plush lobby complete with nautical decor, explore the whimsical Stormalong Bay and rent a variety of watercraft from Bayside Marina. Sharing many amenities with its pastel-toned sister, *Disney's Beach Club* Resort, *Disney's Yacht Club* Resort is within walking distance to *EPCOT* and a convenient boat ride to *Disney's Hollywood Studios*.

#### **Key facilities**

- 4 pools 1 kids' pool 4 bars 4 restaurants
- Free Wi-Fi Games Arcade\* Jogging trail
- Campfire activities Tennis\* Volleyball\* Fishing\*
- Boat Rental\* Movies under the stars Health club

#### Location

• Located within the *EPCOT* Resort Area • Within walking distance to *EPCOT* and *Disney's Hollywood Studios* • Free shuttle bus to and from the Disney Parks and *Disney Springs*.• Water taxi to *EPCOT* and *Disney's Hollywood Studios*.

**Transfer time:** 90 minutes by coach from Melbourne Orlando International Airport.

35 minutes from Orlando International Airport between mid-Nov and mid-March.

#### Good to know

If you're staying at a *Disney Resorts Collection* hotel you'll get free standard overnight parking at your hotel, as well as free standard parking at all the Disney Parks.

#### Rooms

You can expect air-conditioning, a balcony or patio and a TV with the Disney Channel in these rooms. There are double rooms available which can come with a **resort or water view**.

#### Number of rooms: 600

Your service at this hotel

Holidays here come with **24/7 support on the TUI** app and by phone



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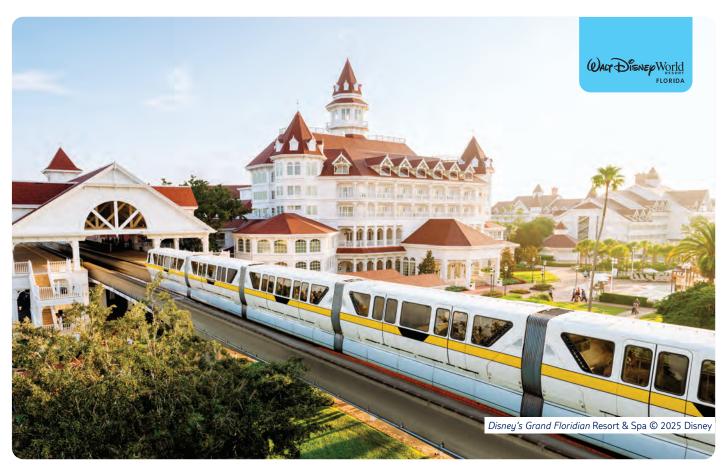


**Board Options** 

• Room Only

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### Disney's Grand Floridian Resort & Spa

#### WALT DISNEY WORLD RESORT FLORIDA

4.4/5 Based on 5552 reviews

Victorian elegance meets modern sophistication at this lavish Disney Resort hotel. Unwind outdoors, indulge in a luxurious massage and watch evening fireworks light up the sky over Cinderella Castle. Just one stop to Magic Kingdom Park on the complimentary Resort Monorail, this timeless Victorian-style marvel evokes Palm Beach's golden era.

#### **Key facilities**

- 2 pools 1 kids' water play area 4 bars
- 6 restaurants Room service\* breakfast and dinner • Free Wi-Fi • Games arcade\* • Basketball court\* • Jogging trail • Campfire activities
- Fishing\* Boat rental\* Movies under the stars
- Electrical Water Pageant Health club
- The Grand Floridian Spa\*

#### Location

- Within the *Magic Kingdom* Resort Area Resort Monorail and water taxi to the Magic Kingdom Park
- Free shuttle bus to and from the Disney Parks and Disney Springs.

Transfer time: 90 minutes by coach from Melbourne Orlando International Airport. 35 minutes from Orlando International Airport between mid-Nov and mid-March.

#### Good to know

If you're staying at a Disney Resorts Collection hotel you'll get free standard overnight parking at your hotel, as well as free standard parking at all the Disney Parks.

Here you can expect air-conditioning and a TV with the Disney channel. You can opt for a double room with a **resort view** – or for that bit extra – a double room with a theme park view.

#### Number of rooms: 870

Your service at this hotel

Holidays here come with 24/7 support on the TUI app and by phone



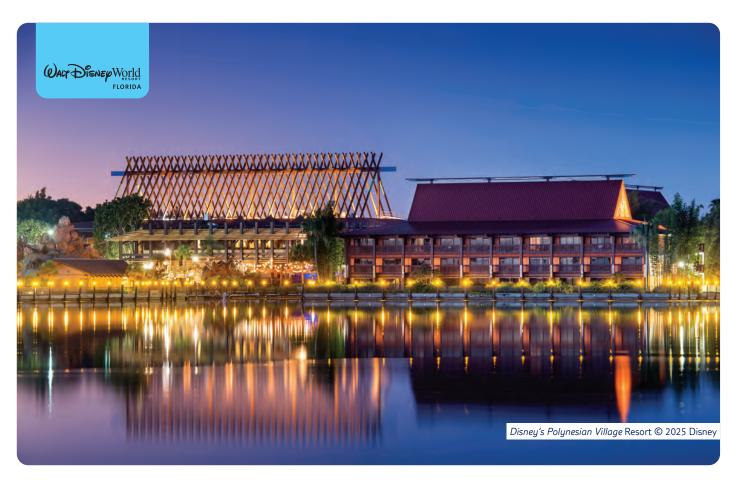
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**Board Options** 









### Disney's Polynesian Village Resort

#### WALT DISNEY WORLD RESORT FLORIDA

4.1/5 Based on 4093 reviews

Celebrate the spirit of the South Pacific at this oasis of tropical palms, lush vegetation and so much more. From moonlit nights immersed in the outdoor island ambience to the exotic tastes of world-class restaurants, discover the signature tropical atmosphere that's made Disney's Polynesian Village Resort a favourite Disney destination since 1971.

#### **Key facilities**

- 3 pools 1 kids' water play area 5 bars 4 restaurants • Free Wi-Fi • Volleyball\* • Jogging trail
- Campfire activities Electrical Water Pageant
- Movies under the stars

#### Location

- Located within the *Magic Kingdom* Resort Area
- Resort Monorail and water taxi to the Magic Kingdom Park • Free shuttle bus to and from the Disney Parks and Disney Springs.

Transfer time: 90 minutes by coach from Melbourne Orlando International Airport.

35 minutes from Orlando International Airport between mid-Nov and mid-March.

#### Good to know

If you're staying at a Disney Resorts Collection hotel you'll get free standard overnight parking at your hotel, as well as free standard parking at all the Disney Parks.

#### Rooms

Rooms here have Polynesian-style interiors. You can choose a resort view double room, or a double room with a theme park view. If you're after a little more luxury, you can opt for a double room with club level benefits - including extras like access to the club lounge and concierge services.

Number of rooms: 475

Your service at this hotel

Holidays here come with 24/7 support on the TUI app and by phone



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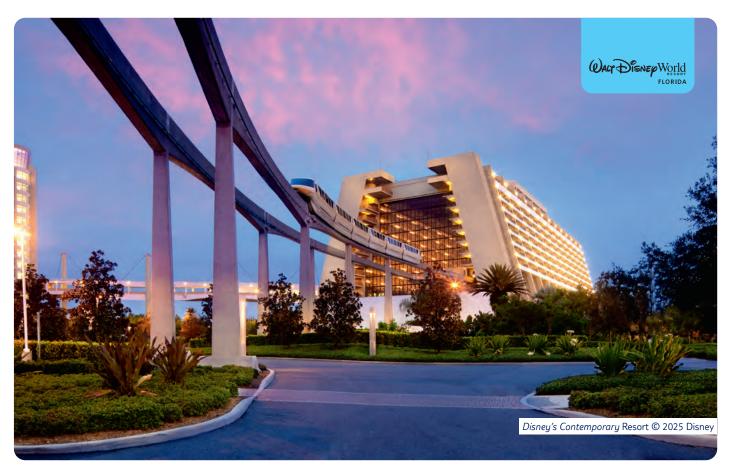


**Board Options** 

• Room Only

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### **Disney's Contemporary Resort**

#### WALT DISNEY WORLD RESORT FLORIDA

100000 000000 4.0/5 Based on 3827 reviews

Retreat to this ultra-modern *Disney Resort* hotel and discover award-winning dining, spectacular views and dazzling pools. Whether you're staying in the iconic A-frame Contemporary tower or the nearby Garden Wing, you can walk to *Magic Kingdom* main gate or catch the Resort Monorail as it breezes through the tower.

#### **Key facilities**

- 2 pools 1 kids' water play area 5 bars
- 4 restaurants Free Wi-Fi Games arcade\*
- $\bullet$  Jogging trail  $\bullet$  Fishing\*  $\bullet$  Volleyball\*  $\bullet$  Tennis\*
- Campfire activities Electrical Water Pageant
- $\bullet$  Movies under the stars  $\bullet$  Boat Rental\*
- Health club

#### Location

• Within the *Magic Kingdom* Resort Area • Resort Monorail to the *Magic Kingdom* Park runs through the hotel - you can board on the 4th floor • Free shuttle bus to the Disney Parks and *Disney Springs*.

**Transfer time:** 90 minutes by coach from Melbourne Orlando International Airport.

35 minutes from Orlando International Airport between mid-Nov and mid-March.

#### Good to know

If you're staying at a *Disney Resorts Collection* hotel you'll get free standard overnight parking at your hotel, as well as free standard parking at all the Disney Parks.

#### Rooms

Rooms here are bright and modern and come with home comforts like free Wi-Fi, a coffee-maker, flatscreen cable TV and a beverage cooler. They all sleep up to 5 people. If you're after a spectacular view, you can upgrade to a **Main Tower** room with **views** of the *Magic Kingdom* Park.

#### Number of rooms: 650

Your service at this hotel
Holidays here come with 24/7 support on the TUI
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# Bay Lake Tower at Disney's Contemporary Resort

#### WALT DISNEY WORLD RESORT FLORIDA

111111 ( 4.4/5 Based on 2064 reviews

Luxury meets elegance at this lakeside Resort hotel, located within walking distance to *Magic Kingdom* Park. Choose from studios and multi-bedroom villas with kitchens or kitchenettes, and dramatic views that might include old-growth cypress trees, the shimmering Bay Lake, the courtyard or Cinderella Castle. Enjoy enchanting pools and award-winning dining — plus the extensive offerings of *Disney's Contemporary* Resort, connected by the convenient Sky Way Bridge.

#### **Key facilities**

- 1 pool and a kids' water play area located at *Bay Lake Tower* 2 pools and a kids' water play area located at *Disney's Contemporary* Resort 5 bars^
- 4 restaurants^ Games arcade\*^ •Basketball\*^
- •Volleyball\*^ Boat rental\* Tennis\*^ Free Wi-Fi
- Jogging trail Movies under the stars^ Campfire activities^ Electrical Water Pageant Health Club^

#### Location

- Within the Magic Kingdom Resort Area
- Resort Monorail to the Magic Kingdom Park^
- Free shuttle bus to the Disney Parks and *Disney Springs*.

**Transfer time:** 90 minutes by coach from Melbourne Orlando International Airport.

35 minutes from Orlando International Airport between mid-Nov and mid-March.

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#### Good to know

If you're staying at a *Disney Resorts Collection* hotel you'll get free standard overnight parking at your hotel, as well as free standard parking at all the Disney Parks.

#### Rooms

Deluxe studios are bookable here. Or, you could opt for a one or two bedroom villa for that added space.

Number of rooms: 281.



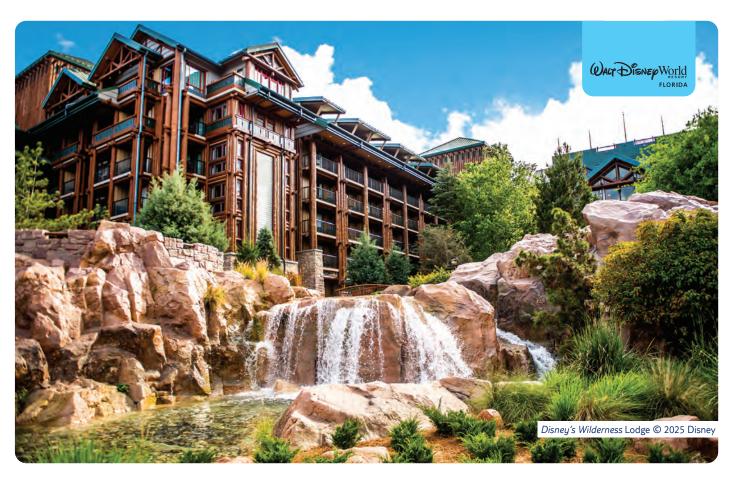
Holidays here come with 24/7 support on the TUI app and by phone



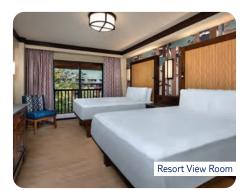
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**Board Options** 









### **Disney's Wilderness Lodge**

#### WALT DISNEY WORLD RESORT FLORIDA

Escape to the rustic majesty of America's Great Northwest. Inspired by turn-of-the-century National Park lodges, *Disney's Wilderness* Lodge celebrates American craftsmanship and the beauty of the wilderness. Soak in the splendor of the great outdoors, from nature trails through pine forests to rocking chairs overlooking the creek. Inside, discover totem poles, headdresses and more, and enjoy the rustic stone hearth and roaring fireplace.

#### **Key facilities**

- 2 pools •1 kids' water play area 1 bar
- 4 restaurants Free Wi-Fi Games arcade\*
- Jogging trail Campfire activities
- $\bullet$  Electrical Water Pageant  $\bullet$  Movies under the stars
- Fishing\* Health club

#### Location

• Within the *Magic Kingdom* Resort Area • Free shuttle bus to and from the Disney Parks and *Disney Springs* • Water taxi to the *Magic Kingdom* Park.

**Transfer time:** 90 minutes by coach from Melbourne Orlando International Airport.

35 minutes from Orlando International Airport between mid-Nov and mid-March.

#### Good to know

If you're staying at a *Disney Resorts Collection* hotel you'll get free standard overnight parking at your hotel, as well as free standard parking at all the Disney Parks.

#### Rooms

You can expect a balcony or patio, air-conditioning and a TV with the Disney channel in these rooms. There are **double rooms** available with a **fireworks** view or water view.

#### Number of rooms: 300

Your service at this hotel

Holidays here come with 24/7 support on the TUI app and by phone



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**Board Options** 









### **Boulder Ridge Villas** at Disney's Wilderness Lodge

#### WALT DISNEY WORLD RESORT FLORIDA

4.5/5 Based on 695 reviews

The Boulder Ridge Villas at Disney's Wilderness Lodge put you within easy reach of the action at Walt Disney World Resort – you can catch a boat ride across the lake to Magic Kingdom Park, and there's free transport to the other Disney Parks.

There are two swimming pools to choose from, including one with a 67-foot slide. Hot-and-cold whirlpools are dotted around both pools - they're perfect for sinking into after a busy day.

#### **Key facilities**

- 2 pools 1 kids' water play area 1 bar
- 4 restaurants Movies under the stars
- Campfire activities Electrical Water Pageant
- Jogging trail Games arcade\* Free Wi-Fi
- Fishing\* Health Club

#### Location

• Within the Magic Kingdom Resort Area • Free shuttle bus to and from the Disney Parks and Disney Springs • Water taxi to the Magic Kingdom Park.

Transfer time: 90 minutes by coach from Melbourne Orlando International Airport.

35 minutes from Orlando International Airport between mid-Nov and mid-March.

#### Good to know

If you're staying at a Disney Resorts Collection hotel you'll get free standard overnight parking at your hotel, as well as free standard parking at all the Disney Parks.

#### Rooms

There are a range of rooms available here. Deluxe Studios can sleep up to five. One or two bedroom villas are spacious and offer up that extra space.

Number of rooms: 200.

(1) Your service at this hotel

Holidays here come with 24/7 support on the TUI app and by phone



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**Board Options** 

• Room Only

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# Copper Creek Villas & Cabins at Disney's Wilderness Lodge

WALT DISNEY WORLD RESORT FLORIDA

**111111 (a) (b) (b) (c) (c** 

Welcome to an idyllic retreat, complete with a rusticelegant vibe - a nod to the pioneering heritage of the Pacific Northwest. Consider this your new go-to holiday base camp, located just around the river bend from *Magic Kingdom* Park. Standout features include a full range of accommodations with modern amenities, from Deluxe Studios to 26 waterfront Cabins with wraparound porches.

There are four restaurants to choose from, including a place where you can meet the Characters from Snow White and the Seven Dwarfs, and an Old West-themed place that offers all-you-care-to-enjoy skillets.

#### **Key facilities**

- 2 pools 1 kids' water play area 1 bar
- 4 restaurants Movies under the stars Campfire activities Electrical Water Pageant Jogging trail
- Health club Games arcade\* Free Wi-fi
- Fishing\* Tennis\*

#### Location

• Within the *Magic Kingdom* Resort Area • Free shuttle bus to and from the Disney Parks and *Disney Springs* • Water taxi to the *Magic Kingdom* Park.

**Transfer time:** 90 minutes by coach from Melbourne Orlando International Airport.

35 minutes from Orlando International Airport between mid-Nov and mid-March.

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View online

#### Good to know

If you're staying at a *Disney Resorts Collection* hotel you'll get free standard overnight parking at your hotel, as well as free standard parking at all the Disney Parks.

#### Rooms

Rooms at *Copper Creek Villas & Cabins* include deluxe studios, one bedroom villas, or two bedroom villas.

(19) Your service at this hotel

Holidays here come with **24/7 support on the TUI** app and by phone



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**Board Options** 









# Universal Orlando Resort hotels

Stay at a Universal Orlando hotel and you'll be close to the action of the theme parks.

There's a **Universal Orlando hotel** for every style and budget, all of which come with exclusive theme park benefits...

- Early Park Admission<sup>^</sup> to select attractions up to one hour before other guests (valid theme park admission required)
- Complimentary transportation to all Universal Orlando theme parks and Universal CityWalk.
- Access to a resort-wide charging system with your room key, which means you can go cash-free across Universal.
- Complimentary merchandise delivery to your hotel from shops across Universal, so you don't have to carry your souvenirs around the park.

PLUS Guests at Loews Universal Hotel, Loews Portofino Bay Hotel, Hard Rock Hotel® or Loews Royal Pacific Resort also receive:

✓ Free<sup>††</sup> Universal Express Unlimited, so you can skip the regular queues all day in Universal Studios and Islands of Adventure. That means less time waiting for rides like The Amazing Adventures of Spider-Man®, Despicable Me Minion Mayhem and The Incredible Hulk Coaster®.

(Valid theme park admission required. Not valid at Universal Volcano Bay or Universal Epic Universe).

Priority seating at select restaurants throughout Universal Orlando Resort (Reservations required).

#### Signature Collection

Expansive, full-service amenities, exceptional dining, distinguished service, immersive theming, and the most exclusive theme park benefits.



#### **Prime Value Hotels**

This category of affordable hotels is the sweet spot with a mix of services made for comfort, thoughtful resortstyle amenities, an array of fast-casual dining options, and exclusive theme park benefits.



#### Value Inns and Suites

These fun, affordable options offering rooms as well as spacious suites with kitchenettes. With quick-service dining, resort-style amenities and convenient service, these hotels offer guests exactly what they need, including exclusive theme park benefits.







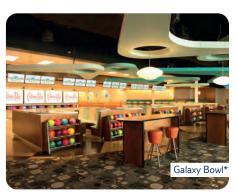
\*\*Miniversal Orlando hotel guests must present hotel key card and valid theme park admission; all other guests must show theme park ticket stating Early Park Admission benefit. Early Park Admission begins up to one (1) hour prior to regular scheduled park opening to: (a) Universal Studios Florida and/or Universal Islands of Adventure as determined by Universal Orlando; (b) Universal Volcano Bay (weather permitting); and/or (c) Universal Epic Universe (Early Park Admission at Epic Universe to begin May 23, 2025). Valid at select attractions at each park. Park-to-Park admission required to board the Hogwarts™ Express. Benefit is non-transferable. Parks, attractions, operational times, and offerings for the Early Park Admission begins up to one (1) hour prior park admission. Valid only at participating rides and attractions in Universal Islands of Adventure, during normal theme park operating hours. Not valid at Universal Valora Bay or at Universal Epic Universe. Excludes separately ticketed events. Park-to-Park admission required to board the Hogwarts™ Express. Benefit is non-transferable and valid only for guests of Loews Royal Pacific Resort, Hard Rock Hotel® and Loews Portofino Bay Hotel, for the number of guests staying in the room for the length of hotel stay. Express ride access is a separate line with a shorter wait time at participating rides and attractions. Present valid room key card to the attendant upon entering the Express queue for a participating ride and attraction. Parks, attractions, operational times, and benefits are subject to substitutions, change, availability, capacity and/or cancellation without notice, and not guaranteed. Additional restrictions may apply.

You must be aged 21 or over, and be able to show valid photo ID, to purchase and consume alcoholic beverages









#### **Universal Cabana Bay Beach Resort**

#### UNIVERSAL ORLANDO RESORT FLORIDA

1111 Plus 66 0000 4.2/5 Based on 24795 reviews

This place makes you feel like you've stepped into a time-warp. It's themed with Americana styling from iconic resorts of the 1950s and 60s. There's a retro-style car port outside the lobby, and even the bathroom amenities look vintage.

#### **Key facilities**

- 2 pools Lazy river 1 food court 3 restaurants • 3 bars • 1 cafe • 3 fire pits • Fitness centre • Free Wi-Fi • Bowling alley\* • Game Room • Universal Studios Store
- Location
- Located right next to Universal Volcano Bay and a free shuttle ride away from Universal Studios Florida, Universal Islands of Adventure, Universal Epic Universe and Universal CityWalk

Transfer time: 90 minutes by coach from Melbourne Orlando International Airport.

30 minutes from Orlando International Airport between mid-Nov and mid-March

Hotel category: Value Inns and Suites

#### **Universal Theme Park benefits**

• Includes Early Park Admission<sup>^</sup> to select attractions at Universal's theme parks (theme park ticket required) • Complimentary shuttle buses to all four Universal theme parks and Universal CityWalk

At this resort, all double rooms come with two queen-size beds, air-conditioning and a flatscreen TV. Extras include a coffee machine and a mini-fridge. This resort also offers family suites that sleep up to six, featuring a separate living area with a privacy partition and kitchenette, plus a compartmentalised bathroom

Number of rooms: 2200

Your service at this hotel Holidays here come with our Hotel rep + 24/7 support on the TUI app and by phone



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View online







#### **Universal Endless Summer Resort -Dockside Inn and Suites**

#### UNIVERSAL ORLANDO RESORT FLORIDA







**4.1/5** Based on 3130 reviews

The extra-affordable Universal Endless Summer Resort - Dockside Inn and Suites is part of the Value Inns and Suites category. It's got a coastal vibe, and comes with the option of staying in a two-bedroom suite sleeping up to six people.

#### **Key facilities**

- 2 pools 2 pool bars Lounge bar Food Court
- Coffee shop Free Wi-Fi Games room\*
- Universal Studios Store Fitness centre

• Between Universal Boulevard and International Drive • Free shuttle to Universal Orlando theme parks and Universal CityWalk

Transfer time: 90 minutes by coach from Melbourne Orlando International Airport.

30 minutes from Orlando International Airport between mid-Nov and mid-March.

Hotel category: Value Inns and Suites

#### **Universal Theme Park benefits**

• Includes Early Park Admission<sup>^</sup> to select attractions at Universal's theme parks (theme park ticket required) • Complimentary shuttle buses to all four Universal theme parks and Universal CityWalk

#### Rooms

Rooms here include Wi-Fi, a 43-inch flatscreen TV with on-demand movies\* and a mini-fridge. You also have the option to upgrade to a pool view room. 2-bedroom suites are also available sleeping up to 6, with 3 queen-size beds, a kitchenette and a picnic

Number of rooms: 2050

Your service at this hotel Holidays here come with our Hotel rep + 24/7 support on the TUI app and by phone



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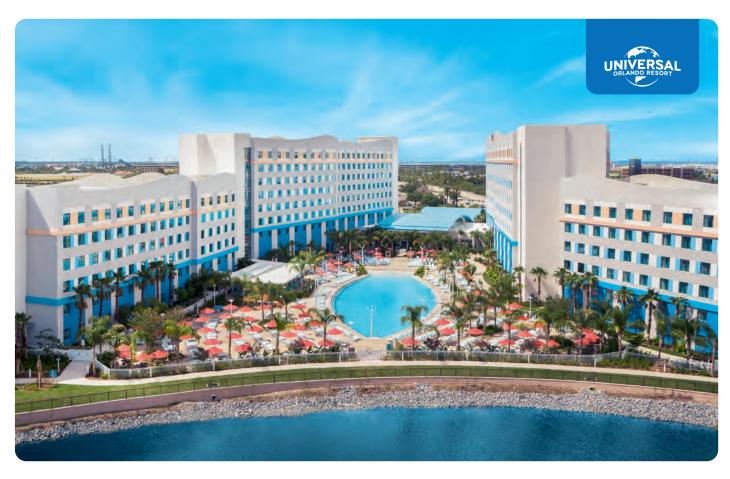
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**Board Options** 

• Room Only

Two Bedroom Suite





# Universal Endless Summer Resort - Surfside Inn and Suites

#### UNIVERSAL ORLANDO RESORT FLORIDA

**1.2/5** Based on 2029 reviews

The vibe here is relaxed, with a surf and beach-theme across the facilities. It's a top pick for families of any size, thanks to spacious suites that sleep up to six people.

It's great for families, with spacious suites on offer, thoughtfully designed room plans and a big roster of activities, and all at extra-affordable prices.



- 1 pool Pool bar Food Court Coffee shop
- Free Wi-Fi Fitness centre Games room\*
- Universal Studios Store

#### Location

• Between Universal Boulevard and International Drive • Free shuttle to Universal Orlando theme parks and Universal CityWalk

**Transfer time:** 90 minutes by coach from Melbourne Orlando International Airport.

 $30\ minutes$  from Orlando International Airport between mid-Nov and mid-March.

Hotel category: Value Inns and Suites

#### Universal Theme Park benefits

 Includes Early Park Admission<sup>6</sup> to select attractions at Universal's theme parks (theme park ticket required)
 Complimentary shuttle buses to all four Universal theme parks and Universal CityWalk

#### Rooms

All rooms include air-conditioning, Wi-Fi, a flatscreen TV, a mini-fridge, iron, ironing board, a hair dryer and a safe. Standard rooms sleep up to four people with two queen-size beds, while 2-bedroom suites sleep up to six with a trio of queen-size beds.

#### Number of rooms: 750

Your service at this hotel
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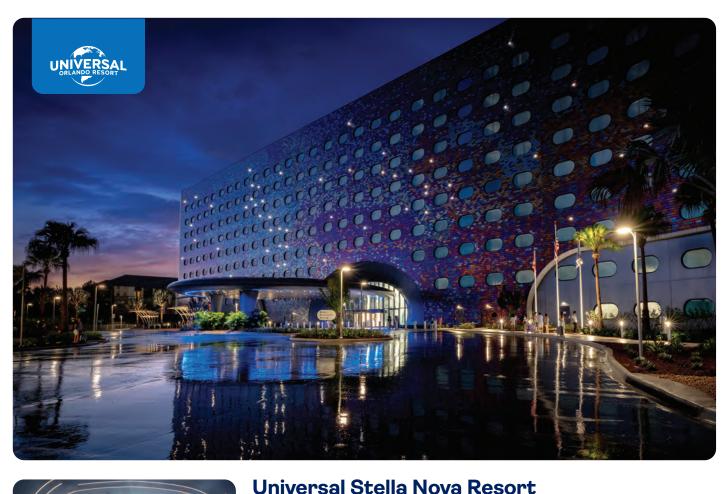
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**Board Options** 

• Room Only

2-Bedroom Suite





# UNIVERSAL ORLANDO RESORT FLORIDA

Plus This is a brand new property so no TripAdvisor rating exists for it yet.

This all-new hotel is inspired by the vastness of the universe, where galaxies spiral outward and unknown worlds revolve around unnamed stars. Plus, it comes with the renowned service and exclusive theme park benefits Universal hotels are known for.

#### **Key facilities**

- 1 pool 2 bars 3 restaurants Free Wi-Fi
- Hot tub Fire pit Game room\* Fitness centre
- Universal Orlando Resort Store

• Between Universal Boulevard and International Drive • Free shuttle to Universal Orlando theme parks and Universal CityWalk

Transfer time: 90 minutes by coach from Melbourne Orlando International Airport.

Hotel category: Prime Value

#### Universal Theme Park benefits

• Includes Early Park Admission^ to select attractions at Universal's theme parks (theme park ticket required) • Complimentary shuttle buses to all four Universal theme parks and Universal CityWalk

Double rooms have automated heating and airconditioning, a TV with HD channels, Wi-Fi, minifridge, a separate bathroom with a shower or bath, hairdryer, ironing facilities, safety deposit box and tea and coffee-making facilities. Rooms can accommodate up to 4 people with 2 US queen-size beds.

Number of rooms: 750

Your service at this hotel

Holidays here come with 24/7 support on the TUI app and by phone



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**Board Options** 

• Room Only

Standard Two Queen Room







#### UNIVERSAL ORLANDO RESORT FLORIDA

Plus This is a brand new property so no TripAdvisor rating exists for it yet.

This hotel's like a launchpad into the adventures of Universal Orlando Resort. It's also the landing zone for relaxation and recharging between time at the parks.

#### **Key facilities**

- 1 pool 2 bars 3 restaurants Free Wi-Fi
- Hot tub Fire pit Game room\* Fitness centre
- Universal Orlando Resort Store

#### Location

• Between Universal Boulevard and International Drive • Free shuttle to Universal Orlando theme parks and Universal CityWalk

**Transfer time:** 90 minutes by coach from Melbourne Orlando International Airport.

Hotel category: Prime Value

#### Universal Theme Park benefits

 Includes Early Park Admission<sup>6</sup> to select attractions at Universal's theme parks (theme park ticket required)
 Complimentary shuttle buses to all four Universal theme parks and Universal CityWalk

#### Rooms

**Double rooms** have automated heating and air-conditioning, a TV with HD channels, Wi-Fi, minifridge, a separate bathroom with a shower or bath, hairdryer, ironing facilities, safety deposit box and tea and coffee-making facilities. Rooms can accommodate up to 4 people with 2 US queen-size beds.

Number of rooms: 750

Your service at this hotel
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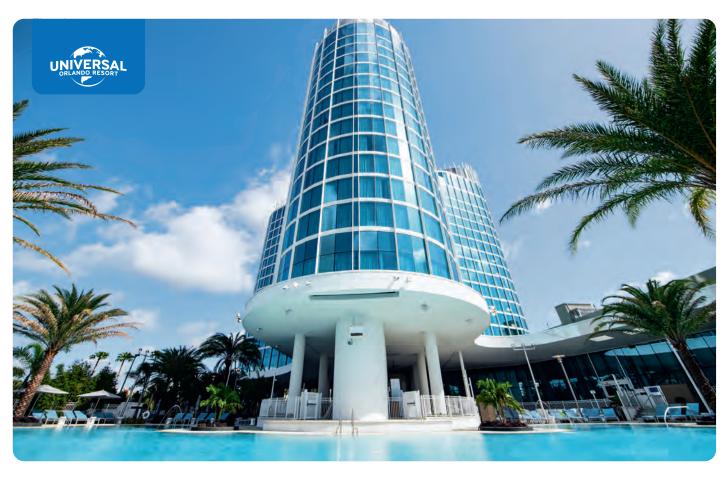
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**Board Options** 









#### **Universal Aventura Hotel**

#### UNIVERSAL ORLANDO RESORT FLORIDA

1111 Plus (A.3/5 Based on 2756 reviews

This hotel is within easy strolling distance of Universal Volcano Bay. It goes all out in the style stakes, too, with a swanky rooftop bar and a sleek, all-glass exterior.

#### **Key facilities**

- 1 pool Pool bar Lobby bar Rooftop bar
- Food Court Coffee shop Hot tub Fire pit
- Free Wi-Fi Fitness centre Universal Studios Store

#### Location

• Located just a short walk from Universal Volcano Bay, plus a free shuttle ride away from Universal Studios Florida, Universal Islands of Adventure, Universal Epic Universe and the Universal CityWalk entertainment complex.

**Transfer time:** 90 minutes by coach from Melbourne Orlando International Airport.

30 minutes from Orlando International Airport between mid-Nov and mid-March

Hotel category: Prime Value

#### **Universal Theme Park benefits**

- Includes Early Park Admission^ to select attractions at Universal theme parks (theme park ticket required)
- Complimentary shuttle buses to all four Universal theme parks and Universal CityWalk

#### Rooms

Rooms here are as modern as they come, with free Wi-Fi and a tablet that controls many of the in-room features. Standard Rooms sleep up to four with two queen-size beds, a separate bath, a vanity area and plenty of quality amenities for a comfortable stay.

Number of rooms: 600

Your service at this hotel

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**Board Options** 









# Universal Helios Grand Hotel, a Loews Hotel

#### UNIVERSAL ORLANDO RESORT FLORIDA

This is a brand new property so no TripAdvisor rating exists for it yet.

Universal Helios Grand Hotel, a Loews Hotel, puts you right at the heart of Universal Epic Universe by the water of Celestial Park. You can expect multiple dining options, a rooftop bar, and R&R facilities. Plus, you've got a dedicated entrance to the theme park.

#### **Key Facilities**

- 1 pool Fire pit Hot tub Fitness centre
- Universal Studios Store Games room
- 3 restaurants 1 bar Free Wi-Fi

#### Location

Located right at the entrance to Universal Epic Universe theme park. Free shuttle ride to the other three theme parks and Universal CityWalk.

**Transfer time:** 90 minutes by coach from Melbourne Orlando International Airport.

**Hotel category:** Signature Collection

#### Universal Theme Park benefits

- Includes Early Park Admission<sup>\*</sup> to select attractions at Universal's theme parks (theme park ticket required) Complimentary shuttle buses to all four Universal theme parks and Universal CityWalk
- Dedicated entrance to Universal Epic Universe (theme park admission required)

#### Rooms

The accommodations are Mediterranean inspired featuring hues of blue and rose. Our Standard 2 Queen Rooms include two queen-size beds, complete with a 55-inch flat-panel television with HD channels. There's also a mini-fridge, coffee-maker and more. Plus, you can upgrade to a Theme Park View room for views of Universal Epic Universe. How To Train Your Dragon-themed suites are also available to book.

Number of rooms: 500

Your service at this hotel

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**Board Options** 





# Standard Two Queen room



# Loews Sapphire Falls Resort at Universal Orlando

#### UNIVERSAL ORLANDO RESORT FLORIDA

**11111 60 4.4/5** Based on 6934 reviews

This Signature Collection Hotel mirrors the Caribbean, with exotic greenery and cascading waterfalls. Even though it feels like you're on an island, it is within easy reach of everything Universal Orlando Resort has to offer

#### **Key facilities**

• 1 pool • 2 bars • 3 restaurants • Grab-and-go restaurant • Free Wi-Fi • Fitness centre • Games room\* • Fire pit • Hot tub • Universal Studios Store

#### Location

 Complimentary water taxi or shuttle bus to Universal Studios Florida, Universal Islands of Adventure and the Universal CityWalk entertainment complex • Free shuttle bus to Universal Volcano Bay and Universal Epic Universe

**Transfer time:** 90 minutes by coach from Melbourne Orlando International Airport.

30 minutes from Orlando International Airport between mid-Nov and mid-March

Hotel category: Signature Collection

#### Universal Theme Park benefits

• Includes Early Park Admission^ to select attractions at Universal's theme parks (theme park ticket required) • Complimentary water taxis and shuttles to all four Universal theme parks and Universal CityWalk. Just so you know, the water taxi doesn't go to Universal Volcano Bay or Universal Epic Universe

#### Rooms

The double rooms all come with two queen-size beds, air-conditioning, and free Wi-Fi. Other features include 43" flatscreen TVs with HD channels, a minifridge and a coffee maker. For a little extra, your room can come with a view overlooking the pool.

Number of rooms: 1000

Your service at this hotel
Holidays here come with 24/7 support on the TUI
app and by phone



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**Board Options** 

Room Only

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# Loews Royal Pacific Resort at Universal Orlando

#### UNIVERSAL ORLANDO RESORT FLORIDA

11111 Plus (00 000 00 4.3/5 Based on 16698 reviews

You'll be swept away to an island paradise with tropical scenery and exotic food at this hotel. Relax beneath swaying palms on the white sands of its lagoon-style pool. Plus, you'll be able to tuck in to innovative culinary creations from the hotel's four restaurants day and night.

Lily ponds are dotted throughout the grounds, and there's a palm-lined lake, complete with an old-fashioned sea plane floating in it. The island-style interiors feature carved mahogany furniture and floral fabrics.

#### **Key facilities**

- 1 pool 3 bars 4 restaurants
- Grab-and-go restaurant Free Wi-Fi
- Fitness centre Hot tubs Games room\*

#### Location

• A complimentary water taxi and shuttle from all four Universal Orlando theme parks and Universal CityWalk. Just so you know, the water taxi doesn't go to Universal Volcano Bay or Universal Epic Universe.

**Transfer time:** 90 minutes by coach from Melbourne Orlando International Airport. 30 minutes from Orlando International Airport between mid-Nov and mid-March

Hotel category: Signature Collection

#### Universal Theme Park benefits

- FREE^ Universal Express Unlimited ride access to skip the regular lines at participating rides and attractions in Universal Studios Florida and Universal Islands of Adventure (Valid theme park admission required) Early Park Admission^ to select attractions at Universal's theme parks (theme park ticket required)
- Complimentary water taxi and shuttle to all four Universal theme parks and Universal City Walk. Just so you know, the water taxi doesn't go to Universal Volcano Bay or Universal Epic Universe.

#### Rooms

At this resort, all double rooms come with two queensize beds, air-conditioning and a flatscreen TV. Extras include 24-hour room service\*, iHome clock radios and iPhone docking, a coffee machine and on-demand movies\*

Number of rooms: 1000

Your service at this hotel

Holidays here come with 24/7 support on the TUI app and by phone



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**Board Options** 







#### **Loews Portofino Bay Hotel** at Universal Orlando

#### UNIVERSAL ORLANDO RESORT FLORIDA







**11111 111** 

You'll feel like you've stepped into the Italian Riviera at this hotel. It was inspired by the Mediterranean seaside favourite, and flaunts cobbled streets, brightly coloured cafés and a beautiful harbour full of bobbing boats.

#### **Key facilities**

- 3 pools Pool bar 2 bars 2 cafés Coffee shop
- 5 restaurants Gelateria Free Wi-Fi
- Fitness centre Games room\*

#### Location

• A complimentary water taxi or shuttle away from Universal Studios Florida, Universal Islands of Adventure, Universal Volcano Bay, Universal Epic Universe and the Universal CityWalk entertainment

Transfer time: 90 minutes by coach from Melbourne Orlando International Airport.

30 minutes from Orlando International Airport between mid-Nov and mid-March

Hotel category: Signature Collection

#### Universal Theme Park benefits

- FREE^ Universal Express Unlimited ride access to skip the regular lines at participating rides and attractions in Universal Studios Florida and Universal Islands of Adventure (Valid theme park admission required) • Early Park Admission<sup>^</sup> to select attractions at Universal's theme parks (theme park ticket required)
- Complimentary water taxis and shuttles to all four Universal theme parks and Universal CityWalk. Just so you know, the water taxi doesn't go to Universal Volcano Bay or Universal Epic Universe.

You'll have bathrobes, Wi-Fi, a flatscreen TV, iHome clock radios and iPhone dock, plus two queen-size beds or a king-size bed in all rooms. There are double rooms with a garden view or, for a bit extra, you can have views of the bay.

Number of rooms: 750

Your service at this hotel

Holidays here come with 24/7 support on the TUI app and by phone



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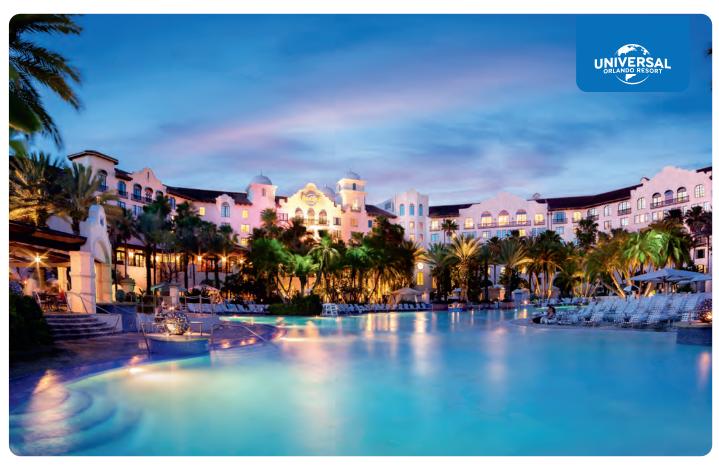
**Board Options** 

• Room Only

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Double Room with Bay View







#### UNIVERSAL ORLANDO RESORT FLORIDA





You'll feel like rock star royalty at this hotel. It's inspired by music, with a guitar-themed fountain out front and a priceless collection of memorabilia to top things off.

#### **Key facilities**

- 1 pool 1 bar 3 restaurants Grab-and-go restaurant • Free Wi-Fi • Sand volleyball court
- Fitness centre Hot tubs Hard Rock® Rock Shop

Just a short walk or taxi ride to Universal Studios Florida, Universal Islands of Adventure and Universal CityWalk and a short shuttle ride to Universal Volcano Bay and Universal Epic Universe.

Transfer time: 90 minutes by coach from Melbourne Orlando International Airport.

30 minutes from Orlando International Airport hetween mid-Nov and mid-March

Hotel category: Signature Collection

#### **Universal Theme Park benefits**

• FREE^ Universal Express Unlimited ride access to skip the regular lines at participating rides and attractions in Universal Studios Florida and Universal Islands of Adventure (Valid theme park admission required) • Early Park Admission^ to select attractions at Universal's theme parks (theme park ticket required) • Complimentary water taxis and shuttles to all four Universal theme parks and Universal CityWalk. Just so you know, the water taxi doesn't go to Universal Volcano Bay or Universal Epic Universe.

#### Rooms

All rooms feature 24-hour room service\*, two queen-size beds or a king-size bed, a flatscreen TV, air-conditioning, a mini-fridge, a coffee maker and an iHome clock radio with docking stations. You can choose between a garden view or pool view.

Number of rooms: 650

Your service at this hotel

Holidays here come with 24/7 support on the TUI app and by phone



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Two Queen Room

# Inside Orlando

Location, location, location – we get how important it is when it comes to choosing where to stay in Orlando. So – with the help of our handy map – we've shone a spotlight on three of Orlando's big-name neighbourhoods to give you the intel on what to expect from each place.











You get the best of both worlds when you stay in Kissimmee – it's close enough to the theme parks when you want a slice of the action, but far away enough when you fancy some time out.

Time has stood still in downtown
Kissimmee, where classic American diners
and family owned antique shops line the
sidewalk. Things are more modern outside
of the centre, where you can expect to
see the XL shopping malls that the
Sunshine State's famous for.



Driving distance\* from

Walt Disney World Resort: 25 minutes

Driving distance\* from Universal Orlando Resort: 30 minutes

Stays along International Drive are all about entertainment and eating out – this 11-mile stretch serves up more than 600 shops, endless eateries and more minigolf courses than you can shake a putter at.

The I-RIDE Trolley stops up and down the street, so it's easy to get to the likes of Universal Orlando Resort and Aquatica. If you're visiting *Walt Disney World* Resort, keep your eyes peeled for the hotels that sort you out with free transport to and from the Theme Parks.



Driving distance\* from Walt Disney World Resort: 15 minutes

Driving distance\* from Universal Orlando Resort: 20 minutes The hotels and villas in Lake Buena Vista put you in the same postcode as Walt Disney World Resort – you're so close you can almost spot the tip of the Cinderella Castle.

It's home to some of Florida's best-rated golf courses, and its dining scene gets top marks from foodies. Plus, *Disney Springs* is right on your doorstep, giving you easy access to live shows, a roster of restaurants and the world's largest Disney Store.



Driving distance\* from Walt Disney World Resort: 10 minutes

Driving distance\* from Universal Orlando Resort: 25 minutes

<sup>\*</sup>Driving times may vary depending on traffic.





#### Rosen Inn at Pointe Orlando

#### INTERNATIONAL DRIVE FLORIDA









The Rosen Inn at Pointe Orlando is a big, motelstyle property spread across tropical gardens. Tucked among the palms are three pools flanked by terraces, a playground, a mini-market and a coffee bar.

Location-wise, you're just across the way from Pointe Orlando, a huge mall home to a cinema, restaurants and bars. Universal Orlando Resort, meanwhile, is just a few minutes' drive away via the hotel shuttle bus.

#### **Key Facilities**

• 3 pools • 1 bar • 2 restaurants • Free Wi-Fi in the rooms

#### Location

• 2 miles from SeaWorld Orlando • Across the road from Pointe Orlando shopping and entertainment complex • Flights are to Melbourne Orlando International Airport (MLB), except between mid-November and mid-March when flights are to Orlando International Airport (MCO)

Transfer time: 90 minutes by coach from Melbourne Orlando Airport, 25 minutes by coach from Orlando International Airport.

Please note: You can add car hire to your holiday during the booking process.

#### Rooms

The double rooms here come with home comforts such as cable TV with complimentary Disney channels, a fridge, microwave and free Wi-Fi are offered. Rooms come with 2 double beds, and a rollaway bed is also available.

Number of rooms: 1020

Your service at this hotel

Holidays here come with 24/7 support on the TUI app and by phone





Double Room

#### **MULTI-CENTRE**

This hotel can be booked as part of a **Multi-Centre** holiday – when you stay at more than one hotel while you're away.

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#### **Board Options**









#### **Rosen Inn International Drive**

#### INTERNATIONAL DRIVE FLORIDA







The Rosen Inn International Drive used to be known as the Quality Inn International. It's just a few minutes' drive from Walt Disney World, Universal Orlando Resort and SeaWorld Orlando. The hotel runs a free shuttle bus to Universal only, subject to availability, and must be booked up in advance.

When you're not enjoying the parks, you've got two pools to relax by. There's a playground and a games room for children, too, plus a couple of food and drink options.

#### **Key Facilities**

• 2 pools • 1 kids' pool • 1 bar • 2 restaurants • Free Wi-Fi • Evening entertainment programme

- Right on I-Drive 8 miles to Walt Disney World Resort • 3 miles to SeaWorld Orlando and Universal Orlando Resort • Shops are just across the road
- Flights are to Melbourne Orlando International

Airport (MLB), except between mid-November and mid-March when flights are to Orlando International Airport (MCO)

Transfer time: 90 minutes by coach from Melbourne Orlando Airport, 20 minutes by coach from Orlando International Airport.

Please note: You can add car hire to your holiday during the booking process.

#### Rooms

Rooms here come with all the essentials such as airconditioning, Wi-Fi\*, cable TV, and a fridge. Double rooms sleep up to 4 or 5 with a rollaway bed. Single rooms are available.

Number of rooms: 728



Your service at this hotel

Holidays here come with 24/7 support on the TUI app and by phone



Double Room

#### **MULTI-CENTRE**

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#### **Board Options**









#### Rosen Plaza Hotel

#### INTERNATIONAL DRIVE FLORIDA

1111 Plus 60 000 4.2/5 Based on 3190 reviews

The Rosen Plaza Hotel comes with its own nightclub, and a choice of three restaurants. Plus, the Disney Parks and Universal Studios are 15 minutes' drive away, and there's a shuttle bus\* to take you to Universal Studios.

You'll never be too far from activities at this place. You've got huge shopping malls, bowling alleys and cinemas all on your doorstep.

#### **Key Facilities**

• 1 pool • 3 bars • 3 restaurants • Free Wi-Fi

#### Location

• 8 miles to Florida Mall • 15-minute drive to the Disney Parks and Universal Studios • Flights are to Melbourne Orlando International Airport (MLB), except between mid-November and mid-March when flights are to Orlando International Airport (MCO)

**Transfer time:** 90 minutes by coach from Melbourne Orlando Airport, 25 minutes by coach from Orlando International Airport.

**Please note:** You can add car hire to your holiday during the booking process.

#### Rooms

Rooms here come with Wi-Fi, a TV, mini-fridge, safety deposit box, tea and coffee facilities, an iron and an ironing board.

#### Number of rooms: 800

Your service at this hotel
Holidays here come with 24/7 support on the TUI
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**Board Options** 

#### **Rosen Shingle Creek**

#### INTERNATIONAL DRIVE FLORIDA





Plus 60 000 4.3/5 Based on 5261 reviews





#### **MULTI-CENTRE**

This hotel can be booked as part of a **Multi-Centre** holiday — when you stay at more than one hotel while you're away

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#### **Board Options**

- Room Only
- Bed & Breakfast

The Rosen Shingle Creek Hotel offers a selection of activities and an impressive dining scene. For chilling out, there are four pools, plus a spa\* and a fitness centre\*, both of which overlook the Shingle Creek Golf Course & Academy. When you want to get out and explore, International Drive is just five minutes' drive away from the hotel. Here, there are shops and outlet stores for during the day, and lively bars and cinemas for the evenings. There's also a walking trail to Shingle Creek, the headwaters to the Florida Everglades.

#### **Key Facilities**

• 3 pools • 1 kids' pool • 4 bars • 8 restaurants • Free Wi-Fi zones • The Spa at Shingle Creek\*

#### Location

- Situated on Universal Boulevard 3km from the nightlife and entertainment at International Drive • Close to famous attractions like Universal Orlando, Aquatica Orlando, Sea World Orlando and more
- 10-minute drive to Walt Disney World Flights are to Melbourne Orlando International Airport (MLB), except between mid-November and mid-March when flights are to Orlando International Airport (MCO)

Transfer time: 80 minutes by car from Melbourne Orlando Airport, 15 minutes by coach from Orlando International Airport.

Please note: You can add car hire to your holiday during the booking process.

#### Rooms

Rooms at Rosen Shingle Creek come kitted out with free Wi-Fi, a 55-inch flatscreen with on-demand movies and games, audio dock and radio, safety deposit box\*, mini-fridge, bathrobes and a hairdryer.

Number of rooms: 1501



Holidays here come with 24/7 support on the TUI app and by phone

#### Rosen Centre Hotel

#### INTERNATIONAL DRIVE FLORIDA







**10 3.9/5** Based on 3759 reviews





#### **MULTI-CENTRE**

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#### **Board Options**

- Room Only
- Bed & Breakfast

Rosen Centre Hotel has a great location on International Drive. A 10-minute ride on the shuttle bus\* gets you to Universal Orlando Resort and SeaWorld. And Walt Disney World is within easy reach, a 15 minute-drive away. The hotel itself is really big. It's got a pool to match, nine restaurants and lounges. Venture out and you're 10 minutes' walk away from a large family entertainment complex.

#### **Key Facilities**

• 1 pool • 3 bars • 6 restaurants • A la carte dining\* • The Spa at Rosent Centre\*

• Situated right on I-Drive, although the rooms themselves are set back from the road • 8 miles to Walt Disney World Resort • 3.5 miles to Universal Orlando® Resort • 1.5 miles to SeaWorld Orlando • Shops, restaurants and night-time entertainment of Pointe Orlando within walking distance • Flights are to Melbourne Orlando International Airport (MLB), except between mid-November and mid-March when flights are to Orlando International Airport (MCO)

Transfer time: 90 minutes by coach from Melbourne Orlando Airport, 20 minutes by coach from Orlando International Airport.

Please note: You can add car hire to your holiday during the booking process.

You can expect air-conditioning in all rooms. There are double rooms available which can come with a rollaway bed for bigger groups.

Number of rooms: 1334



Holidays here come with 24/7 support on the TUI app and by phone





# Sonesta ES Suites Orlando - International Drive

#### INTERNATIONAL DRIVE FLORIDA

**11111 (3) (4.4/5)** Based on 3031 reviews

The Sonesta ES Suites are housed in what looks like a classic American townhouse. Think big windows,

Thanks to the resort's central International Drive setting across from the ICON Park Wheel, you're just a few minutes' drive from *Walt Disney World* and Universal Orlando Resort.

immaculately kept gardens, and fresh-look paint.



 $\bullet$  1 pool  $\bullet$  1 restaurant  $\bullet$  Free Wi-Fi in the apartments

#### Location

• A prime spot on I-Drive across from the ICON Park Wheel • 8 miles from Walt Disney World Resort • 2 miles from Universal Orlando Resort • 2 miles from SeaWorld Orlando • Shops and restaurants within walking distance • Flights are to Melbourne Orlando International Airport (MLB), except between mid-November and mid-March when flights are to Orlando International Airport (MCO)

**Transfer time:** 80 minutes by coach from Melbourne Orlando Airport, 25 minutes by coach from Orlando International Airport.

**Please note:** You can add car hire to your holiday during the booking process.

#### Rooms

These apartments are light and bright with an openplan living area. They come with air-conditioning, a TV, Wi-Fi, and a kitchen. 1-bedroom apartments sleep up to four with a king-size bed and a sofa-bed. For a bit of extra space choose a **2-bedroom apartment**, giving you an extra bedroom and beds.

Number of rooms: 146

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#### **MULTI-CENTRE**

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#### **Board Options**

• Self Catering









#### Coco Key Resort & Water Park Orlando

#### INTERNATIONAL DRIVE FLORIDA





4.1/5 Based on 1070 reviews

This hotel is near all of Orlando's major attractions - SeaWorld's a 10-minute drive away, it's 25 minutes to Walt Disney World, and Universal Orlando is just 10

This place's home to a huge waterpark with 14 slides. And when you start to get hungry, you've got a tiki bar and a couple of eateries to choose from.

#### **Key Facilities**

- 3 pools 1 kids' pool 2 bars 5 restaurants
- Free Wi-Fi

- Universal Orlando Resort 10 minutes
- SeaWorld Orlando 10 minutes Walt Disney World 25 minutes • Flights are to Melbourne Orlando International Airport (MLB), except between mid-November and mid-March when flights are to Orlando International Airport (MCO)

Transfer time: 90 minutes by coach from Melbourne Orlando Airport, 30 minutes by coach from Orlando International Airport.

Please note: You can add car hire to your holiday during the booking process.

#### Rooms

Rooms are doubles, and come with 2 US queen-size beds. Also in the room is a coffee maker, hairdryer, iron and ironing board, digital safe, 55 inch TV, Wi-Fi\*, air-conditioning, plus a microwave and a mini-fridge.

#### Number of rooms: 392

Your service at this hotel

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#### **Board Options**





#### Vista Cay Resort by Millenium

#### INTERNATIONAL DRIVE FLORIDA







**11111 100** 

This modern-style complex sits on immaculate grounds, by Lake Cay in a gated community on Universal Boulevard. It's just a 10-minute drive from the Universal Orlando Resort theme parks and across the street from Epic Universe.

The hotel has the feel of an Italian villa, with sunshine-yellow walls and terracotta rooftops. It's got two swimming pools at its centre, and spacious two and three-bedroom apartments are peppered among tropical gardens.

#### **Key Facilities**

• 2 pools • 1 kids' pool • 1 bar • Free Wi-Fi in the apartments and townhouses

• On Universal Boulevard • Close to the Universal Orlando Resort theme parks • Flights are to Melbourne Orlando International Airport (MLB), except between mid-November and mid-March when flights are to Orlando International Airport (MCO)

Transfer time: 80 minutes by car from Melbourne Orlando Airport, 20 minutes by coach from Orlando International Airport.

Please note: You can add car hire to your holiday during the booking process.

Apartments and townhouses have king or queensize beds, air-con, and Wi-Fi\*. There's a balcony or terrace, plus a lounge. Choose from a 2 or 3-bedroom apartment, or for a bit extra, you can have a 3-bedroom executive townhouse. You can request a maid service\* to help you keep things in order. A \$200 security deposit is payable by credit card on arrival.

#### Number of rooms: 674

Your service at this hotel

Holidays here come with 24/7 support on the TUI app and by phone



3-bedroom apartment



#### **MULTI-CENTRE**

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#### **Board Options**

• Self Catering







This cheerful-looking complex has bagged a prime spot on International Drive. From the outside, it's all glossy palms and lime-green walls. Inside, expect rainbow-coloured bubble chairs and light-wood furnishings.

**Avanti International Resort** 

Avanti International Resort has theme parks at almost every compass point. Universal Orlando Resort is 3.5 miles north, SeaWorld Orlando is 2.5 miles south, and *Walt Disney World* Resort is 10 miles south-east.

The hotel runs a free shuttle bus to the biggest parks.

#### **Key Facilities**

• 1 pool • 1 kids' pool • 1 bar • 3 restaurants • Free Wi-Fi

#### Location

- On International Drive Close to theme parks
- Flights are to Melbourne Orlando International

Airport (MLB), except between mid-November and mid-March when flights are to Orlando International Airport (MCO)

**Transfer time:** 90 minutes by coach from Melbourne Orlando Airport, 25 minutes by coach from Orlando International Airport.

**Please note:** You can add car hire to your holiday during the booking process.

#### Rooms

The rooms at this hotel are bright and modern spaces with air-conditioning, an LCD TV, coffee-maker, minifridge and free Wi-Fi.

Number of rooms: 652



Holidays here come with 24/7 support on the TUI app and by phone





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**Board Options** 







# Wyndham Avanti Resort & Conference Center

#### INTERNATIONAL DRIVE FLORIDA

**3.8/5** Based on 2209 reviews

This place is right in the heart of Orlando's entertainment district, so you've got shops, restaurants and bars at your fingertips. Universal Orlando Resort is right on your doorstep, and Walt Disney World Resort and SeaWorld Orlando are both a 20-minute shuttle ride away.

Outside, there's a lagoon-style pool to splash about in. It's set on a roomy terrace, so there's plenty of sunbathing space.

#### **Key Facilities**

- 1 pool 1 kids' pool 2 bars 1 restaurant
- Free Wi-Fi

#### Location

• In the heart of I-Drive • 1 mile to Universal Orlando Resort and Volcano Bay • 10 miles to Walt Disney World Resort • Flights are to Melbourne Orlando International Airport (MLB), except between mid-November and mid-March when flights are to Orlando International Airport (MCO) **Transfer time:** 90 minutes by coach from Melbourne Orlando Airport, 25 minutes by coach from Orlando International Airport.

**Please note:** You can add car hire to your holiday during the booking process.

#### Rooms

These double rooms make a great base for exploring the local area. They come with two US queen-size beds, and you'll find a TV, air-conditioning, a minifridge, microwave and free Wi-Fi.

#### Number of rooms: 653

Your service at this hotel

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#### **Board Options**

#### Floridays Resort Orlando

#### INTERNATIONAL DRIVE FLORIDA







**11942** reviews





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Set at the south end of International Drive, this place hits the location jackpot. It's a ten-minute drive from the gates of Walt Disney World Resort, SeaWorld Orlando is just minutes away, and Universal Orlando is 20 minutes down the road. Plus, there's a shuttle bus to get you there. The pool area's pretty impressive, too. Cue two big sweeps of turquoise set in a roomy sun terrace. One comes with spray jets, fountains and a water play area for kids. Plus there's a whirlpool tub and a therapy pool, not to mention a poolside bar and grill.

#### **Key Facilities**

• 2 pools • 1 kids' pool • 1 bar • 1 restaurant

• 12 miles from Orlando International Airport • 2.4 miles from the Lake Buena Vista entrance to Walt Disney World Resort • 2.3 miles from SeaWorld Orlando® • 7.7 miles from Universal Studios®

Transfer time: 90 minutes by coach from Melbourne Orlando Airport.

Please note: You can add car hire to your holiday during the booking process.

#### Rooms

Suites here come with an equipped kitchen that has a full range of appliances, it forms part of the open plan living and dining area. 2-bedroom suites can sleep up to 6 and 3-bedroom suites sleep up to 8. They come with a full bathroom, plus the master bedroom has an ensuite featuring a Jacuzzi® bath. You'll also have a furnished balcony.

Number of rooms: 432



Holidays here come with 24/7 support on the TUI app and by phone

#### Ramada Plaza Resort and Suites

#### INTERNATIONAL DRIVE FLORIDA











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#### **Board Options** Bed & Breakfast

Set on the banks of Sandy Lake, Ramada Plaza promises great views and easy access to the shops and restaurants of I-Drive. You're near all the theme parks, too, and there's a free 10-minute shuttle to Universal Studios Florida and Walt Disney World Resort. You can choose between double rooms in the main building with flatscreen TVs and free Wi-Fi, or suites in the north tower. Here, you get a Continental breakfast every morning.

#### **Key Facilities**

• 1 pool • 1 bar • Free Wi-Fi zones

• 1 mile from Universal Orlando Resort • Flights are to Melbourne Orlando International Airport (MLB), except between mid-November and mid-March when flights are to Orlando International Airport (MCO)

Transfer time: 90 minutes by coach from Melbourne Orlando Airport, 25 minutes by coach from Orlando International Airport.

Please note: You can add car hire to your holiday during the booking process.

#### Rooms

All rooms have air-conditioning, a TV and Wi-Fi. There's also a fridge, microwave and coffee maker. You can opt for a suite if you're after more space or in a larger group.

Number of rooms: 295

#### Your service at this hotel

Holidays here come with 24/7 support on the TUI app and by phone







#### Rosen Inn Lake Buena Vista

#### LAKE BUENA VISTA FLORIDA





3.7/5 Based on 6437 reviews

The Rosen Inn Lake Buena Vista provides easy access to Orlando's world-famous theme parks. It puts on a free shuttle bus service to Walt Disney World, SeaWorld and the Universal Orlando® Resort. If you want to get out and about in the evenings, Disney Springs is a 10-minute drive away.

Two restaurants and a shop make up the facilities at this hotel. The property is located next to a lake, so it's got an out-of-the-way feel while still being really close to all the parks.

#### **Key Facilities**

• 2 pools • 1 kids' pool • 1 bar • 2 restaurants

#### Location

• 1 mile to Disney Springs area • 2 miles to SeaWorld®, Aquatica, and Discovery Cove • Flights are to Melbourne Orlando International Airport (MLB), except between mid-November and mid-March when flights are to Orlando International Airport (MCO)

Transfer time: 90 minutes by coach from Melbourne Orlando Airport, 30 minutes by coach from Orlando International Airport.

Please note: You can add car hire to your holiday during the booking process.

#### Rooms

There's everything you need here for a great holiday base. The rooms are classic in style with modern touches. They come with a queen-size or two double beds, plus air-conditioning and cable TV. There's also a fridge, microwave and coffee-maker.

#### Number of rooms: 640

Your service at this hotel

Holidays here come with 24/7 support on the TUI app and by phone





#### MULTI-CENTRE

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#### **Board Options**







#### Lake Buena Vista Resort Village & Spa

#### LAKE BUENA VISTA FLORIDA







**4.2/5** Based on 11976 reviews

The hotel's set around a pirate-themed pool. And there's a second, lake-style pool for chilling out. Meals are covered at the Pizza Hut Express, or there's an Irish pub serving dishes like fish and chips.

It's a 10-minute drive to Walt Disney World and just 25 minutes to Universal Studios. The hotel runs a bus service to all three parks\*.

#### **Key Facilities**

- 2 pools 2 bars 2 restaurants Free Wi-Fi
- Reflections Spa & Salon\*

- 3 miles to Walt Disney World Resort 7 miles to SeaWorld Orlando • 10 miles to Universal Orlando
- Flights are to Melbourne Orlando International Airport (MLB), except between mid-November and mid-March when flights are to Orlando International Airport (MCO)

Transfer time: 80 minutes by coach from Melbourne Orlando Airport, 30 minutes by coach from Orlando International Airport.

Please note: You can add car hire to your holiday during the booking process.

These 2 and 3-bedroom apartments have air-con, Wi-Fi, a flatscreen TV and a fully-equipped kitchen. The master bedrooms have a king-size bed and a whirlpool bath in the en suite. The other bedrooms are twins or doubles, and there's a separate bathroom and lounge. You can also request a maid service\* to help you keep things in order.

Number of rooms: 490

(1) Your service at this hotel

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#### **Board Options**

• Self Catering









#### Marriott Village Orlando at Lake Buena Vista

#### LAKE BUENA VISTA FLORIDA







The Marriott Village Orlando at Lake Buena Vista is a collection of three side-by-side hotels – the Courtyard by Marriott, the Springhill Suites by Marriott and the Fairfield by Marriott – where you'll be staying depends on which board basis you book and the room type

This place is a Walt Disney World Good Neighbour Hotel, which lands you close to all the action - a free shuttle service does trips to Disney Springs, EPCOT and Disney's Hollywood Studios in less than 15 minutes. Meanwhile, back at base you can access the facilities across all three hotels, highlights include a trio of outdoor pools, an all-day American restaurant and the Village Food Hall.

#### **Key Facilities**

- 3 pools 1 bar 2 restaurants A la carte dining\*
- Free Wi-Fi

#### Location

• 1.1 miles from Vineland Premium Outlets • 2.5km to Walt Disney World Resort • 15km to Universal

Studios • 2.09km to Disney Springs • Flights are to Melbourne Orlando International Airport (MLB), except between mid-November and mid-March when flights are to Orlando International Airport (MCO)

Transfer time: 80 minutes by coach from Melbourne Orlando Airport, 30 minutes by coach from Orlando International Airport.

Please note: You can add car hire to your holiday during the booking process.

Double rooms can sleep up to 4 people and come with a TV, Wi-Fi, mini-fridge, microwave, shower in bath, hairdryer, towels, iron and ironing board and tea and coffee-making facilities.

Number of rooms: 1,100



#### Your service at this hotel

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#### **Board Options**









#### Sonesta ES Suites Orlando Lake Buena Vista

#### LAKE BUENA VISTA FLORIDA







These smartly dressed suites are in a top-notch location for Orlando's premier theme parks. Walt Disney World Resort's front gates are less than five minutes away on the shuttle bus\*, and it's barely 15 minutes to Universal Orlando Resort.

Back at base, the apartments all come with their own fully equipped kitchen, and there are free-to-use barbecues, too. And if you fancy a cooling dip, there's a good-sized pool to swim in.

#### **Key Facilities**

• 1 pool • 1 kids' pool • Free Wi-Fi

 $\bullet$  Grocery store is adjacent to the hotel  $\bullet$  Situated in the Lake Buena Vista area • 2 miles to Walt Disney World Resort's main gate • 5 miles to Universal Studios® • 3 miles to SeaWorld Orlando® • Flights are to Melbourne Orlando International Airport (MLB), except between mid-November and mid-March when flights are to Orlando International Airport (MCO)

Transfer time: 80 minutes by taxi from Melbourne Orlando Airport, 30 minutes by taxi from Orlando International Airport.

Please note: You can add car hire to your holiday during the booking process.

1 and 2 bedroom apartments are available and come with a lounge, kitchen, a TV, Wi-Fi, bath and shower, towels, iron and ironing board and safety deposit box. 1 bedroom apartments can sleep up to 4 and 2 bedroom apartments can accommodate 8 people.

Number of rooms: 150 suites

(19) Your service at this hotel

Holidays here come with 24/7 support on the TUI app and by phone





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#### **Board Options**

• Self Catering









#### Holiday Inn Resort Lake Buena Vista

#### LAKE BUENA VISTA FLORIDA

Plus 60 000 4.2/5 Based on 3109 reviews

This Holiday Inn Resort is really well placed for exploring Orlando. It's just a 10-minute drive from Walt Disney World Resort's main entrance, so you're close to all the theme parks. There's a free shuttle bus each day that'll save you driving, too.

Families are well catered for here, with a video games arcade and movies in the lobby. Outside, you'll find a huge swimming pool edged by sky-high palm trees. On the dining and drinking front, there's a breakfast buffet, an Applebee's restaurant and a tiki bar.

#### **Key Facilities**

• 1 pool • 1 bar • 1 restaurant

• Restaurants and shops opposite and next to the hotel • 4 miles to SeaWorld • 11 miles to Walt Disney

Transfer time: 90 minutes by coach from Melbourne Orlando Airport, 30 minutes by coach from Orlando International Airport.

Please note: You can add car hire to your holiday during the booking process.

#### Rooms

Double rooms are on offer here at the Holiday Inn Resort Lake Buena Vista. They are spacious and sleep up to four people. You'll have two US queen-size beds. plus free Wi-Fi, too.

Number of rooms: 503

Your service at this hotel Holidays here come with 24/7 support on the TUI app and by phone



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#### **Board Options**

#### **Blue Tree Resort**

#### LAKE BUENA VISTA FLORIDA





4.2/5 Based on 2630 reviews



The Blue Tree Resort has put down its roots in the Lake Buena Vista area of Orlando. It's a Mickey Mouse ear's throw away from the area's theme parks, and you can easily get there on the hotel's shuttle bus. It's a five-minute bus ride to Walt Disney World, and it takes 15 minutes to get to Universal Studios. This place is a 10-minute walk away from a good selection of restaurants. Plus, there's a big shopping mall just 10 minutes

#### **Key Facilities**

• 4 pools • 1 kids' pool • Free Wi-Fi

• 6km from Walt Disney World theme parks • A short drive to beaches, attractions and shopping malls • Flights are to Melbourne Orlando International Airport (MLB), except between mid-November and mid-March when flights are to Orlando International Airport (MCO)

Transfer time: 90 minutes by coach from Melbourne Orlando Airport, 20 minutes by coach from Orlando International Airport.

Please note: You can add car hire to your holiday during the booking

The apartments here include free Wi-Fi, a TV, DVD player, a living area, a well-equipped kitchen and a dining area. You can pick between a 1 or 2-bedroom apartment.

Number of rooms: 275



Your service at this hotel

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#### Caribe Royale Orlando

LAKE BUENA VISTA FLORIDA









This place is a 10-minute drive from the nearest theme parks, Disney's Typhoon Lagoon Water Park and EPCOT, with complimentary Disney Shuttles. To visit Universal Orlando Resort, it takes around 15 minutes by car. The hotel has loads of spots for dinner and drinks, including an award-winning chop house, a pool bar and grill. Plus, its reception area is fitted with a rum bar and a Starbucks™ café. Kids will love the pool setup, too - there's a 75-foot slide and a separate splash spot.

#### **Key Facilities**

- 2 pools 1 kids' pool 2 bars 4 restaurants Free Wi-Fi
- The Island Spa\*

#### Location

- Close to theme parks 15-minute cab ride to International Drive
- Flights are to Melbourne Orlando International Airport (MLB), except between mid-November and mid-March when flights are to Orlando International Airport (MCO)

Transfer time: 80 minutes by coach from Melbourne Orlando Airport, 30 minutes by coach from Orlando International Airport.

Please note: You can add car hire to your holiday during the booking process.

Suites have either 2 queen-sized beds or 1 king-size bed – depending on your room's occupancy. Plus, you'll have a sofa-bed in the lounge. Home comforts include free Wi-Fi, tea or coffee-making facilities, and two flatscreen TV's. There's also a mini-fridge and microwave, a walk-in shower, a safe, ironing facilities, and a hairdryer.

Number of rooms: 1335



Tour service at this hotel

Holidays here come with 24/7 support on the TUI app and by phone

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• Room Only

• Bed & Breakfast







Courtyard View and Balcony



## The Grove Resort and Waterpark Orlando

#### KISSIMMEE FLORIDA

1111 Plus (4.3/5 Based on 4516 reviews





This sprawling place is set on tree-dotted grounds that overlook Lake Austin. It comes with four swimming pools, a waterpark and seven places to grab food and drink. Rooms are stylish and contemporary, and some have views of the lake.

You're perfectly placed to experience the best of both worlds. Florida's more natural side is right on your doorstep, and it's around a 30-minute drive to Walt Disney World Resort and Universal Orlando Resort. The hotel runs a shuttle bus service to Disney.

#### **Key Facilities**

- 4 pools 1 kids' pool 4 bars 5 restaurants
- Free Wi-Fi

#### Location

• About a 15-minute drive to Walt Disney World and 35-minute drive to Universal Orlando Resort • In the Kissimmee area • Flights are to Melbourne Orlando International Airport (MLB), except between mid-November and mid-March when flights are to Orlando International Airport (MCO)

Transfer time: 100 minutes by coach from Melbourne Orlando Airport, 45 minutes by coach from Orlando International Airport.

Please note: You can add car hire to your holiday during the booking process.

#### Rooms

You can stay in a 1,2 or 3-bedroom apartment with a courtyard view and balcony. They each have a US King and Queen-sized bed, plus 1 double sofa-bed in the lounge. They also have kitchen with a fridge and microwave, lounge, air-conditioning, a TV, Wi-Fi, safety deposit box, shower and a bath. Superior 2 or 3-bedroom apartments with balcony are available.

Number of rooms: 1035

Tour service at this hotel

Holidays here come with 24/7 support on the TUI app and by phone



#### **MULTI-CENTRE**

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#### **Board Options**

• Self Catering









# Zero entry pool at Oasis Beach Club

#### **Embassy Suites by Hilton Orlando** Sunset Walk

#### KISSIMMEE FLORIDA

3.5/5 Based on 35 reviews

This hotel has the ideal location for days at the parks. It's a 10-minute drive from Walt Disney World Resort and 20 minutes from Universal Orlando Resort. Plus, for evenings out, you can jump on a free shuttle which will take you to a promenade that's packed with restaurants and shops.

Back at base, you've got a heated pool with lots of sunloungers around it, a shallower pool for little ones – featuring a tipping bucket and jets – plus a waterside restaurant for when you want to dine al fresco. There's also a snack station so you can take something out to the parks with you.

#### **Key Facilities**

- 1 pool 1 kids' pool 1 bar 1 restaurant
- Free Wi-Fi

#### Location

• Supermarket across the road • Free shuttle service to Disney and Universal Theme Parks • 30-minute drive to Disney Springs • 40-minute drive to Universal

Transfer time: 100 minutes by coach from Melbourne Orlando Airport, 40 minutes by coach from Orlando International Airport.

Please note: You can add car hire to your holiday during the booking process.

There are **double rooms** as well as **suites** – the latter also includes 2 bedroom suites. All room types have air-conditioning, a kitchen, ironing facilities, towels, Wi-Fi and in-room safe.

Number of rooms: 120

Your service at this hotel

Holidays here come with 24/7 support on the TUI app and by phone



#### **MULTI-CENTRE**

This hotel can be booked as part of a **Multi-Centre** holiday – when you stay at more than one hotel while you're away.

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Book theme park tickets online or with one of our Travel Experts. For more Florida experiences, visit tui.co.uk/things-to-do



#### **Board Options**

• Bed & Breakfast



# Make yourself at home with our villas

Waking up with a dip in your own pool. Breakfast in your PJs. Not worrying about the kids disturbing the neighbours as they belt out all the Disney classics. If you like the sound of this, then a villa holiday's for you...

Our Florida villas are like homes away from home. As well as your own space to spread out, you'll have all the comforts you'd want – from washing machines to Wi-Fi. They're all within reach of Orlando's top attractions, and you can upgrade to car hire\* if you want your own set of wheels to get around in. Read on for more information on the types of communities you can stay in, as well as some information on what to expect.

### RESIDENTIAL COMMUNITIES

These homes are allocated on your arrival in Florida, and can be located in Clermont, Davenport, Haines City or Kissimmee.

Staying in a residential community means you'll be living alongside local Floridians going about their day-to-day lives.

#### NAMED COMMUNITIES

If you opt for a named community, you'll pick the residential area you'll be staying in before you arrive.
Staying in a named community also means you'll be living alongside local Floridians going about their day-to-day lives.

### NAMED COMMUNITIES WITH CLUBHOUSE

If you choose a named community with a clubhouse, you'll be staying in a gated community with communal facilities, in addition to the facilities at your villa. This could include the likes of communal pools, children's areas, barbecue areas, cinemas or restaurants.

\*extra charge

# CHOOSING A VILLA RESORT CHAMPIONSGATE Q LAKE BU

Golfers flock to ChampionsGate for its pro-designed fairways and smart villas. It's great for families, too, as its 15 minutes' drive from *Magic Kingdom* Park and *Disney's Animal Kingdom* Theme Park. The villa resorts here come with grill restaurants, shared, lagoon-style pools and lazy rivers.

#### **9** KISSIMMEE

This small town has a big personality. It's just south of central Orlando, which means a 25-minute drive to the Disney Parks. Facilities-wise, its modern villas are among the best around, and are set on complexes with bars, restaurants and clubhouses.

#### • LAKE BUENA VISTA

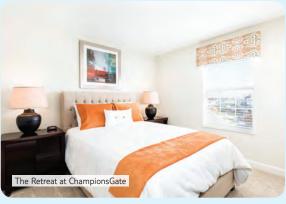
The villas here are among the closest in Orlando to Walt Disney World Resort. It only takes ten minutes to drive to EPCOT and Disney's Hollywood Studios, and the restaurants of Disney Springs are even closer. For when you're not at the parks, landscaped golf courses and watersports are on the cards.

#### **Q** CLERMONT, DAVENPORT & HAINES CITY

This trio of small towns is great for getting away from the hustle and bustle of Orlando. Despite being less than half an hour's drive from the action, they feel much more suited to R&R. Clermont puts you within reach of the popular Lakeridge Winery, and the area around Davenport and Haines City boasts 16 swimming, fishing and boating spots.







#### machine and all the utensils you could need. You'll have a washing machine and dryer, as well as extras like towels and linen. Your dining table will seat

WHAT TO EXPECT

Whichever community you pick, in all our villas you can expect a full-sized kitchen that's equipped with a dishwasher, a coffee

Your dining table will seat between six and eight, and larger villas may have more than one dining area. If your villa has a pool, it'll have a few sunbeds – the exact amount will depend

on space.

#### **OTHER OPTIONS IN ORLANDO**

If staying in a villa resort isn't for you, we've got other properties that are close to the action.

Our Orlando villas are split into three categories so that you can find the right fit. Choose from Standard, Preferred and Finest. Once you've picked one of these property types, we'll sort the rest for you.

Standard villas do exactly what their name suggests. They're basic, but homely and comfortable if you like lazy days in, and also make handy bases for days out.

Our Preferred villas are a great base for exploring Orlando. They're pretty swish, without getting too carried away with high-end features.

Then there's our Finest collection – you can expect smart interiors, at least three flatscreen TVs, and modern kitchens.

Head to tui.co.uk to discover the full range.







#### Orlando Villas - Finest

#### KISSIMMEE, CLERMONT, HAINES CITY OR DAVENPORT FLORIDA

Our Finest villas live up to their billing – you can expect smart interiors, at least three flatscreen TVs and modern kitchens. Every property has a private pool on a screened outdoor patio. They also come with a fully equipped kitchen, complete with an oven, a fridge and a dishwasher. A comfy lounge and dining area's part of the deal, too. These homes are allocated on your arrival in Florida, and they're dotted around the outskirts of Orlando, so it's easy to reach the Disney and Universal parks.

#### Your Villa

- 3, 4, 5, or 6 bedrooms with a mix of twin and doubles En suite bathroom in the master bedroom
- Separate bathroom Kitchen Lounge Dining room

Extra features: • Free Wi-Fi • TVs • Air-conditioning and heating • Coffee maker • Dishwasher • Fridge • Microwave • Oven • Washer and dryer • Cots\* • Highchairs\* • BBQ grill\* • Linen and towels • 2 sunloungers • Table and chairs by the

#### **Key facilities**

- Sleeps up to 6, 8, 10 or 12 3, 4, 5 or 6 bedrooms
- 1 bathroom Air-conditioning

#### **Swimming Pool**

Private pool

#### Location

• You'll be allocated a villa in either Kissimmee, Haines City, Clermont or Davenport • These properties are in a residential community • All areas have easy access to the Disney and Universal parks • Flights are to Melbourne Orlando International Airport (MLB), except between mid-November and mid-March when flights are to Orlando International Airport (MCO)

**Transfer time:** 80 minutes by car from Melbourne Orlando Airport, 35 minutes by car from Orlando International Airport.

**Please note:** You can add car hire to your holiday during the booking process.

Arrival day: 7 days a week.

#### Your service on holiday

Holidays here come with our **Hotel rep + 24/7** support on the TUI app and by phone





#### **MULTI-CENTRE**

This hotel can be booked as part of a Multi-Centre holiday – when you stay at more than one hotel while you're away.

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#### Orlando Villas - Preferred

#### KISSIMMEE, CLERMONT, HAINES CITY OR DAVENPORT FLORIDA



Click the link or head to **tui.co.uk** for more info about our holidays, including up-to-date prices, hotel details and helpful videos.

View online

Our Preferred villas are a great base for exploring Orlando. They're big on comfort, and land you in the mix with theme parks and all the top sightseeing spots. These homes are allocated on your arrival in Florida. Every property has a private pool on a screened outdoor patio. They also come with a fully equipped kitchen.

#### Your Villa

• 3, 4, 5, or 6 bedrooms with a mix of king, queen, twin or doubles • En suite bathroom in the master bedroom • Kitchen • Lounge • Dining room

Extra features: • Free Wi-Fi • TVs • Air-conditioning and heating

- Washer and dryer Cots Highchairs\* BBQ grill\* Linen and towels
- 2 sunloungers Table and chairs by the pool

#### **Key facilities**

- Sleeps up to 6, 8, 10 or 12 3, 4, 5 or 6 bedrooms Air conditioning
- 2 bathrooms

#### **Swimming Pool**

Private pool

#### Location

- You'll be allocated a villa in either Kissimmee, Haines City, Clermont or Davenport All areas have easy access to the Disney and Universal parks
- Flights are to Melbourne Orlando International Airport (MLB), except between mid-November and mid-March when flights are to Orlando International Airport (MCO)

**Transfer time:** 80 minutes by car from Melbourne Orlando Airport, 35 minutes by car from Orlando International Airport.

**Please note:** You can add car hire to your holiday during the booking process.

Arrival day: 7 days a week.



Holidays here come with our  ${\bf Hotel\ rep}$  + 24/7 support on the TUI app and by phone

#### Orlando Villas - Standard

#### KISSIMMEE, CLERMONT, HAINES CITY OR DAVENPORT FLORIDA



Click the link or head to **tui.co.uk** for more info about our holidays, including up-to-date prices, hotel details and helpful videos.

View online

Your Standard villas do exactly what their name suggests. They're basic, but homely and comfortable if you like lazy days, and also make handy bases for days out. Every property has a private pool on a screened outdoor patio. These homes are allocated on your arrival in Florida, and they're dotted around the outskirts of Orlando – so it's easy to reach the Disney and Universal parks.

#### Your Villa

• 3, 4, 5, or 6 bedrooms with a mix of twin and doubles • En suite bathroom in the master bedroom • Separate bathroom • Kitchen • Lounge • Dining room

Extra features: • Free Wi-Fi • TVs • Washer and dryer • Cots\*

- Highchairs\* BBQ grill\* Air-con and heating Linen and towels
- 2 sunloungers Table and chairs by the pool Heating\* for villa pool between November and April

#### **Key facilities**

• Sleeps up to 6, 8, 10 or 12 • 3, 4, 5 or 6 bedrooms • Air-conditioning

#### **Swimming Pool**

Private pool

#### Location

• You'll be allocated a villa in either Kissimmee, Haines City, Clermont or Davenport • These properties are in a residential community • All areas have easy access to the Disney and Universal parks • Flights are to Melbourne Orlando International Airport (MLB), except between mid-November and mid-March when flights are to Orlando International Airport (MCO)

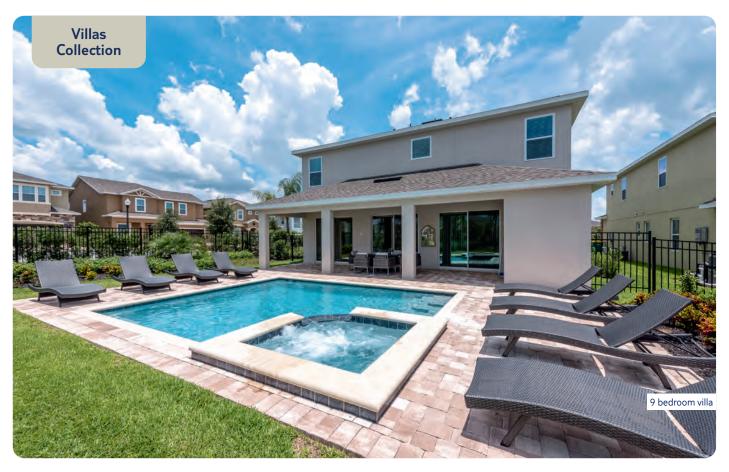
**Transfer time:** 80 minutes by car from Melbourne Orlando Airport, 35 minutes by car from Orlando International Airport.

**Please note:** You can add car hire to your holiday during the booking process.

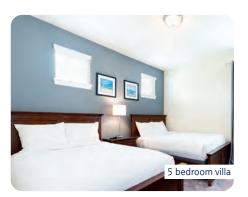
Arrival day: 7 days a week.

#### Some Your service on holiday

Holidays here come with our **Hotel rep + 24/7 support on the TUI app and by phone** 







#### **Encore Resort at Reunion**

#### KISSIMMEE FLORIDA

Walt Disney World Resort's only 10 minutes' drive from this place, and the trio of Universal parks are just 15 minutes further on. When you're ready to set off, the property puts on a free shuttle service to get you there and back without the hassle. Each of these villas comes with a private pool, a well-equipped kitchen and a comfy living space. And if you fancy a break from whipping up meals, there are a couple of grill restaurants and a bar in the heart of the complex.

#### Your Villa

• 4, 5, 6 or 8-bedroom villas

Extra features: • Wi-Fi • TV • Microwave • Oven

- Hob Fridge Coffee maker Dishwasher
- Sunbeds on terrace

#### **Key facilities**

- Sleeps up to 8, 10, 12 or 16 4, 5, 6 or 8 bedrooms
- 3 bathrooms Air-conditioning

#### **Swimming Pool**

 $\bullet$  Private pool  $\bullet$  Aquapark in the communal area

#### Location

- In a named community with a clubhouse
- 5 miles from *Walt Disney World* Resort Flights are to Melbourne Orlando International Airport (MLB), except between mid-November and mid-March when flights are to Orlando International Airport (MCO)

**Transfer time:** 90 minutes by car from Melbourne Orlando Airport, 35 minutes by car from Orlando International Airport.

**Please note:** You can add car hire to your holiday during the booking process.

Arrival day: 7 days a week

#### Your service on holiday

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#### **MULTI-CENTRE**

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# **Emerald Island Villas**

#### KISSIMMEE FLORIDA

This place is like a preened and polished American suburb. The smart villas are all four or five-bed numbers, and come with private pools, comfy lounges and well-equipped kitchens. Take a stroll around the resort, and you'll come across a couple of heated communal pools and a clubhouse\*. It's home to an arcade-style games place, a fitness room, a sauna and a tiki-style café. Courts for tennis, volleyball and basketball are also dotted about, plus a playground for children. Disney's Animal Kingdom Park's a 15-minute drive away, and the flumes and filmbased thrills of Disney's Blizzard Beach and Disney's Hollywood Studios are just a little further on.

#### Your Villa

• 4 or 5-bedroom home with an en suite bathroom, lounge and kitchen

Extra features: • Wi-Fi • TV • DVD player • Oven • Hob • Microwave • Dishwasher • Washing

machine • Tumble dryer • Fridge-freezer • Highchairs arranged on arrival in resort\* • Cots pre-book prior to departure\* • Free parking • Barbecue\*

#### Key facilities

- Sleeps up to 8 or 10 4 or 5 bedrooms
- 1 bathroom Air-conditioning Private pool

#### **Swimming Pool**

• Private pool • Shared pools

#### Location

- In a named community with a clubhouse
- 10 miles to the Walt Disney World Resort
- 17 miles to Seaworld® Orlando 21 miles to Universal Orlando Resort™ 65 miles to Busch Gardens® Flights are to Melbourne Orlando International Airport (MLB), except between mid-November and mid-March when flights are to Orlando International Airport (MCO)

**Transfer time:** 90 minutes by car from Melbourne Orlando Airport, 35 minutes by car from Orlando International Airport.

**Please note:** You can add car hire to your holiday during the booking process.

Arrival day: 7 days a week.

#### Your service on holiday

Holidays here come with our Hotel rep + 24/7 support on the TUI app and by phone



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# **Bahama Bay Resort & Spa**

#### DAVENPORT FLORIDA

There's a community feel to this place, which is set in 70 acres of landscaped gardens, with pools, bars, restaurants and activities onsite. And every apartment comes with its own fully-equipped kitchen, so you can easily make your own meals.

There's plenty here to keep you busy, but if you're planning on heading to Florida's famous parks, *Walt Disney World* Resort is just 15 minutes' drive away, and Universal Studios is around 30 minutes' drive.

#### Vour Villa

- Master bedroom with separate bathroom
- Additional bedrooms are doubles At least 1 other bathroom Kitchen Oven Hob Dishwasher
- Microwave Fridge 2 bedroom apartments sleep up to 5, deluxe 2 bedroom apartments sleep up to 5, superior 3 bedroom apartments sleep up to 7, deluxe 3 bedroom apartments sleep up to 7 All apartments are non-smoking

Extra features: • Washing machine/dryer • Cable TV • Towels • Bed linen • Free Wi-Fi • Free parking • Children's high chair

#### **Key facilities**

- Sleeps up to 7 1 bathroom Air-conditioning
- Shared pool

#### **Swimming Pool**

- 4 swimming pools Sun terrace Sunbeds
- 6 poolside Jacuzzis® Manmade sandy beach with sunbeds

#### Location

• 15 minutes to Walt Disney World Resort • 30 minutes to Universal Orlando® Resort • 30 minutes to International Drive • Flights are to Melbourne Orlando International Airport (MLB), except between mid-November and mid-March when flights are to Orlando International Airport (MCO)

**Transfer time:** 50 minutes by car from Orlando International Airport, 100 minutes by car from Melbourne Orlando Airport.

**Please note:** You can add car hire to your holiday during the booking process.

Arrival day: 7 days a week.



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# Solara Resort Homes

#### KISSIMMEE FLORIDA

Private pools, fully equipped kitchens and games rooms feature across most of the accommodation options here. The famous theme parks of Walt Disney World Resort are just a 20-minute drive away.

In addition, you can make use of a community restaurant, café and bar, plus a gym, basketball courts and a football field. There's also FlowRider® - a surf simulator – and a pool and a kid-friendly splash zone.

#### Your Villa

- 4 and 5-bedroom townhouses with plunge pool
- 5, 6 and 7-bedroom villas with private pool

Extra features: • Free Wi-Fi • Lounge • Terrace

- Kitchen Dishwasher Microwave Toaster
- Fridge TV Towels Tea or coffee facilities
- Safety deposit box

- Sleeps up to 8, 10, 12 or 14 4, 5, 6 or 7 bedrooms
- 1 to 4 bathrooms Private pool

#### **Swimming Pool**

Private and shared pool

#### Location

• Security gated resort • 20 minute drive to Walt Disney World Resort • 40 minute drive to Universal Studios

Transfer time: 100 minutes by car from Melbourne Orlando Airport, 40 minutes by car from Orlando International Airport.

Please note: You can add car hire to your holiday during the booking process.

Arrival day: 7 days a week.

#### (13) Your service on holiday

Holidays here come with 24/7 support on the TUIapp and by phone



#### **MULTI-CENTRE**

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3 Bedroom Townhouse

## Windsor Hills

#### KISSIMMEE FLORIDA

The views of the nightly Disney fireworks are a highlight at this place. After all, it's just seven miles away from the Walt Disney World Resort theme parks.

There's a home-from-home for everyone here, whether it's a three-bedroom condo or a four or six-bedroom villa with a private pool. Whichever one you choose, you can expect eat-in kitchens and all the mod-cons, plus some come with games rooms.

#### Your Villa

• 3-bedroom apartments and townhouses • 5 and 6-bedroom villas with private pool • All with a kitchen and lounge

Extra features: • Lounge • Kitchen • Microwave

- Dishwasher Fridge Tea or coffee facilities
- Toaster Free Wi-Fi Free parking Highchairs arranged on arrival in resort\* • Cots pre-book prior to departure\* • Barbecue\*

- Sleeps up to 6, 8, 10 or 12 3, 4, 5 or 6 bedrooms
- 2+ bathrooms Air-conditioning Shared pool

#### **Swimming Pool**

· Shared pool

#### Location

• In a named community with a clubhouse • 7 miles from Walt Disney World Resort • 16 miles from Universal® Orlando • 12 miles from SeaWorld® Orlando • Flights are to Melbourne Orlando International Airport (MLB), except between mid-November and mid-March when flights are to Orlando International Airport (MCO)

Transfer time: 100 minutes by car from Melbourne Orlando Airport, 40 minutes by car from Orlando International Airport.

Please note: You can add car hire to your holiday during the booking process.

Arrival day: 7 days a week.

#### Your service on holiday

Holidays here come with our Hotel rep + 24/7 support on the TUI app and by phone

#### **MULTI-CENTRE**

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#### Windsor at Westside Resort Homes

#### KISSIMMEE FLORIDA



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These villas are in prime position for theme park lovers. *Disney's Animal Kingdom* Park's a 15-minute drive away, the rest of the Disney parks are just a little further on, and Universal Studios is about 30 minutes' drive away. Plus, you've got plenty of restaurants and supermarkets nearby. And just outside your villa door, you've got the clubhouse which features a huge lagoon-style pool complete with a waterslide and a tiki bar which serves drinks and snacks poolside. Sporty types have a fitness centre kitted out with equipment, volleyball and multi-purpose sports courts.

#### Your Villa

 $\bullet$  5-bedroom townhouse with plunge pool  $\bullet$  5 and 6-bedroom homes with private pool

Extra features: • Lounge • Modern kitchen • Microwave • Dishwasher

- Fridge Tea or coffee facilities Toaster Free Wi-Fi Towels
- Solarium Outdoor furniture

#### Key facilities

 $\bullet$  Sleeps up to 10 or 12  $\bullet$  5 or 6 bedrooms  $\bullet$  3 or 4 bathrooms  $\bullet$  Private pool or plunge pool

#### **Swimming Pool**

• Private pool or plunge pool • Shared pool

#### Location

• Set within a gated resort community • Close to a great selection of dining and shopping venues • 15 minute drive to *Disney's Animal Kingdom* Park

Transfer time: 120 minutes by car from Melbourne Orlando Airport.

**Please note:** You can add car hire to your holiday during the booking process.

Arrival day: 7 days a week.



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# **Windsor Palms**

#### KISSIMMEE FLORIDA



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This gated complex has a privileged position next to Mystic Dunes Golf Club and close to Orlando's theme parks. You can reach *Walt Disney World* or Universal by car, and there's a shuttle bus\* to both, too. Fully fitted kitchens, dining and living areas come as standard at these 3 to 6-bedroom homes. And you get your own pool at the villas. The clubhouse steps it up a notch, with an extra pool, a bar and a cinema.

#### Your Villa

 $\bullet$  3-bedroom apartments and townhouses  $\bullet$  4, 5 and 6-bedroom villas with private pool

**Extra features**: • Ceiling fan • Lounge • TV • Kitchen • Microwave

- Dishwasher Fridge Tea or coffee facilities Toaster Hairdryer
- Free parking Free Wi-Fi Highchairs arranged on arrival in resort\*
- Cots pre-book prior to departure\* Barbecue\*

#### **Key facilities**

• Sleeps up to 6 to 12 • 3 to 6 bedrooms • Air-conditioning

#### **Swimming Pool**

• Private pool • Large community pool

#### Location

• In a named community with a clubhouse • The homes are located just a short distance away from the main complex • 3/4 mile from a shopping complex • 10 miles to Walt Disney World Resort • 20 miles from Universal® Orlando • Flights are to Melbourne Orlando International Airport (MLB), except between mid-November and mid-March when flights are to Orlando International Airport (MCO)

**Transfer time:** 100 minutes by car from Melbourne Orlando Airport, 40 minutes by car from Orlando International Airport.

**Please note:** You can add car hire to your holiday during the booking process.

Arrival day: 7 days a week.



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# **Paradise Palms**

#### KISSIMMEE FLORIDA

These villas are tucked away in a palm-lined gated community, just a short drive from Orlando's theme parks. They frame a central clubhouse, where you'll find a cinema, a games room and a grill-come-bar, along with a pool. The villas are done out like show homes, with private pools, plush carpets and kingsize master suites. Mod-cons come in the form of oversized fridge-freezers and flatscreen TVs. Some come with games rooms, too.

#### Your Villa

- 5 bedroom townhouses and 5 or 6 bedroom villas are available Master bedroom with en suite bathroom Additional bedrooms are doubles or twins
- At least 1 other bathroom Kitchen Oven Hob
- Microwave Dishwasher Fridge/freezer Coffee maker Homes may vary in layout and furnishing but have all these listed facilities

Extra features: • Washing machine/dryer • Cable TV • Towels • Bed linen • \$500 security deposit payable by credit card on arrival • On the terrace are 2 sunloungers and a table and chairs • Highchairs arranged on arrival in resort\* • Cots pre-book prior to departure\* • Free Wi-Fi • Free parking • Barbecue\*

#### **Key facilities**

- $\bullet$  Sleeps up to 10/12  $\bullet$  5 or 6 bedrooms
- 2 bathrooms Air-conditioning

#### **Swimming Pool**

• Private pool • Shared pool

#### Location

• In a named community with a clubhouse • 7 miles from the gates of *Walt Disney World* • 19 miles Universal Orlando Resort™ • Just south of Highway 192 • Flights are to Melbourne Orlando International Airport (MLB), except between mid-November and mid-March when flights are to Orlando International Airport (MCO)

**Transfer time:** 100 minutes by car from Melbourne Orlando Airport, 40 minutes by car from Orlando International Airport.

**Please note:** You can add car hire to your holiday during the booking process.

Arrival day: 7 days a week.

## Your service on holiday

Holidays here come with our Hotel rep + 24/7 support on the TUI app and by phone



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# **Storey Lakes Resort Town Homes**

#### KISSIMMEE FLORIDA



Click the link or head to **tui.co.uk** for more info about our holidays, including up-to-date prices, hotel details and helpful videos.

View online

It takes less than 15 minutes to reach *Walt Disney World* Resort and Universal Orlando Resort™ from here. The first of the two's 10 minutes' drive away. Head in the opposite direction, and you'll hit the Universal parks in the same time plus five. The homes have modern decor and private splash pools outside. They're ideal for groups of eight or ten.

#### Your Villa

• 4 and 5-bedroom town homes all with a master bedroom with a king or queen-size bed and en suite bathroom • Kitchen • Lounge

Extra features: • TV • Patio furniture • Oven • Hob • Microwave

- Dishwasher Washing machine Tumble dryer Coffee maker
- Barbecue\* Highchairs arranged on arrival in resort\* Cots pre-book prior to departure\*

#### **Key facilities**

- Sleeps up to 8 or 10 4 or 5 bedrooms 1 bathroom Air-conditioning
- · Private splash pool

#### **Swimming Pool**

• Private splash pool • Public pool in the communal area

#### Location

• In a named community with a clubhouse • Easy access to the major attractions • 7 miles from the gates of *Walt Disney World* • 12 miles Universal Orlando Resort® • Flights are to Melbourne Orlando International Airport (MLB), except between mid-November and mid-March when flights are to Orlando International Airport (MCO)

**Transfer time:** 90 minutes by car from Melbourne Orlando Airport, 30 minutes by car from Orlando International Airport.

**Please note:** You can add car hire to your holiday during the booking process.

Arrival day: 7 days a week.



Holidays here come with our **Hotel rep + 24/7 support on the TUI app** and by phone

# **Storey Lakes Resort Homes**

#### KISSIMMEE FLORIDA



Click the link or head to **tui.co.uk** for more info about our holidays, including up-to-date prices, hotel details and helpful videos.

View online

Ideal for groups of between 12 and 16 people, these luxury villas tick off modern décor and outdoor private pools. They've bagged a great postcode, as well – just a 10-minute-drive away from *Walt Disney World* Resort. They're also a 15-minute-drive away from Universal Orlando Resort.

#### Your Villa

• 6 and 8-bedroom homes - all with a master bedroom with a king or queen-size bed and en suite bathroom • Kitchen • Lounge

Extra features: • TV • Patio furniture • Oven • Hob • Microwave

- Dishwasher Washing machine Tumble dryer Coffee maker
- Toaster Utensils Crockery Highchairs arranged on arrival in resort\*
- Cots pre-book prior to departure\* Free parking Barbecue\*

#### **Key facilities**

- Sleeps up to 12 or 14 6 or 8 bedrooms 1 bathroom
- Air-conditioning Private pool

#### **Swimming Pool**

• Private pool • Public pool in the communal area

#### Location

• In a named community with a clubhouse • Minutes away from shopping outlets •7 miles from the gates of *Walt Disney World* • 12 miles Universal Orlando Resort® • Flights are to Melbourne Orlando International Airport (MLB), except between mid-November and mid-March when flights are to Orlando International Airport (MCO)

**Transfer time:** 90 minutes by car from Melbourne Orlando Airport, 30 minutes by car from Orlando International Airport.

**Please note:** You can add car hire to your holiday during the booking process.

Arrival day: 7 days a week.

#### Your service on holiday

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## **Villatel Orlando Resort**

#### INTERNATIONAL DRIVE FLORIDA

This newly-built resort gives you the best of both worlds. All the comfort and privacy of your own accommodation, and the top-notch facilities of a hotel – including a big pool, and even added extras like waterslides and a lazy river.

There's an onsite-restaurant, fitness centre and basketball courts. Plus, you're just a 10-minute drive from Universal Orlando Resort, and a 20-minute drive from *Walt Disney World* Resort when you stay here. A complimentary resort shuttle is also available.

#### Your Villa

• 2 and 3-bedroom apartments with terrace • 4, 5, 6, 7 and 9-bedroom villas with games room, private pool and terrace

**Extra features:** • Wi-Fi • Spacious lounge • Fully equipped kitchen • Dishwasher • Microwave • Toaster • Tea and coffee facilities • TV • Towels • Safety deposit box

#### **Key facilities**

- Sleeps up to 4, 6, 8, 10, 12 or 14 1 to 5 bathrooms
- $\bullet$  Air-conditioning  $\bullet$  Shared pool

#### **Swimming Pool**

• Shared pool • Villas with private pool

#### Location

- 1.3 miles to Orlando International Premium Outlets
- $\bullet$  2.6 miles to Universal Studios  $\bullet$  10 miles to Walt Disney World Resort

**Transfer time:** 85 minutes by coach from Melbourne Orlando Airport, 30 minutes by coach from Orlando International Airport.

**Please note:** You can add car hire to your holiday during the booking process.

Arrival day: 7 days a week.

## Your service on holiday

Holidays here come with **24/7 support on the TUI** app and by phone





#### **MULTI-CENTRE**

This hotel can be booked as part of a Multi-Centre holiday — when you stay at more than one hotel while you're away.

Click the link or head to **tui.co.uk** for more info about our holidays, including up-to-date prices, hotel details and helpful videos.

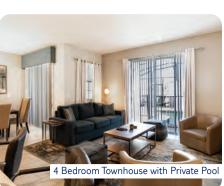
View online











# The Retreat at ChampionsGate

#### CHAMPIONSGATE FLORIDA

When you stay in one of these villas, you'll be about 15 minutes' drive from *Walt Disney World* Resort and 25 minutes from Universal Orlando Resort, so you can be at the parks in no time at all. Closer to home, there are plenty of golf courses for you to practice your swing on.

Whichever villa or townhouse you choose, you'll have your own private pool. There's a communal pool, too, which is joined by a lazy river and a kids' splash zone. When you're not in the water, you can sip cocktails from the tiki bar or grab American-style meals at the grill restaurant.

#### Your Villa

- Master bedroom with separate bathroom
- Additional bedrooms are doubles or twins
- $\bullet$  At least 1 other bathroom  $\bullet$  Kitchen  $\bullet$  Oven  $\bullet$  Hob
- Microwave Dishwasher Fridge/freezer Coffee maker Toaster Crockery Utensils 4 bedroom townhouses sleep up to 8, 5 bedroom townhouses sleep up to 10, 5 bedroom villas sleep up to 10, 6 bedroom villas sleep up to 12 7 bedroom villas sleep up to 14 8 bedroom villas sleep up to 16
- 9 bedroom villas sleep up to 16 All villas are nonsmoking

**Extra features**: • Washing machine/dryer • Cable TV • Towels • Bed linen • Free Wi-Fi • Free parking

#### **Key facilities**

- Sleeps up to 8, 10, 12, 14 or 16 4, 5, 6, 7, 8 or
- 9 bedrooms 1 or 2 bathrooms Air-conditioning
- Private pool

#### **Swimming Pool**

• Private pool • Shared pool

#### Location

• 20km to *Walt Disney World* Resort • 31km to International Drive • 35km to Universal Orlando Resort

**Transfer time:** 100 minutes by car from Melbourne Orlando Airport, 40 minutes by car from Orlando International Airport.

**Please note:** You can add car hire to your holiday during the booking process.

Arrival day: 7 days a week.

#### <sup>©©</sup> Your service on holiday

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### **Balmoral Resort Florida**

#### CLERMONT, DAVENPORT AND HAINES CITY FLORIDA

With Walt Disney World Resort half an hour away and Universal Orlando Resort just 10 minutes' further, you'll be within easy reach of the rides and rollercoasters when you stay here. You can reach LEGOLAND® in 20, and International Drive in about 40 minutes, too.

For your lazier days, there's a big communal pool complete with a slide-studded splash park and loads of sunbathing space. An onsite restaurant means you won't need to cook your own meals if you don't want to, and there's a bar for your poolside tipples.

#### Your Villa

- Master bedroom with en suite bathroom
- Additional bedrooms are doubles or twins
- $\bullet$  At least 1other bathroom  $\bullet$  Kitchen  $\bullet$  Oven
- Hob Microwave Dishwasher Fridge/freezer
- Coffee maker 3 bedroom villas sleep up to 6, 4 bedroom villas sleep up to 8, 5 bedroom villas sleep up to 10, 6 bedroom villas sleep up to 12 All villas are non-smoking

Extra features: • Washing machine/dryer

- Smart TV Towels Bed linen Sun-loungers
- Free Wi-Fi• Free parking Welcome basket to be requested prior to arrival\*

#### **Key facilities**

• Sleeps up to 4, 6, 8, 10 or 12 • 2, 3, 4, 5 or 6 bedrooms • 1 or 2 bathrooms • Air-conditioning

#### **Swimming Pool**

Private pool
 Shared pool

#### Location

- 1.4km to Publix Super Market at Haines City Mall
- 35km to Walt Disney World 49km to Universal Orlando Resort

**Transfer time:** 110 minutes by car from Melbourne Orlando Airport, 50 minutes by car from Orlando International Airport.

**Please note:** You can add car hire to your holiday during the booking process.

Arrival day: 7 days a week.

### Your service on holiday

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# **Southern Dunes**

#### HAINES CITY FLORIDA

The villas at Southern Dunes Excel are a great base for ticking off Florida's theme parks. You're just 22 miles away from the *Walt Disney World* Resort, and there's a handful of bars and restaurants nearby. Out the back, you've got your own pool with a patio and sunbeds.

The nearby golf course\* is ranked among Florida's best, and can prove to be a challenge for even the most seasoned golfers. There's also a tennis court onsite, plus a playground for little ones.

#### Your Villa

- Master bedroom with en suite bathroom
- Additional bedrooms are doubles or twins At least 1 other bathroom Kitchen Oven Hob
- Microwave Dishwasher Fridge/freezer Coffee maker • 3 bedroom villas sleep up to 6, 4 bedroom villas sleep up to 8, 5 bedroom villas sleep up to 10
- Pool heating, Oct-Apr\* All villas are non-smoking

Extra features: • Air-conditioning • Washing machine/dryer • Cable TV • Towels • Bed linen • 2 sunloungers • Highchairs arranged on arrival in resort\* • Cots pre-book prior to departure\* • Free Wi-Fi • Free parking • Barbecue to be requested prior to arrival

#### **Key facilities**

- Sleeps up to 6, 8 or 10 3, 4 or 5 bedrooms
- $\bullet$  2 bathrooms  $\bullet$  Air-conditioning  $\bullet$  Private pool

#### **Swimming Pool**

Private pool

#### Location

• In a named community with a clubhouse • 22 miles Walt Disney World • 29 miles Universal Orlando® Resort • 25 miles to SeaWorld® Orlando • 85 miles to the nearest beach • Flights are to Melbourne Orlando International Airport (MLB), except between mid-November and mid-March when flights are to Orlando International Airport (MCO)

**Transfer time:** 110 minutes by car from Melbourne Orlando Airport, 50 minutes by car from Orlando International Airport.

**Please note:** You can add car hire to your holiday during the booking process.

Arrival day: 7 days a week

#### Your service on holiday

Holidays here come with our **Hotel rep + 24/7** support on the TUI app and by phone



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# **High Grove Villas**

#### CLERMONT, DAVENPORT AND HAINES CITY FLORIDA

There's a touch of la dolce vita about these villas. They're designed with central Italy in mind, so you can expect terracotta-tiled roofs and simple whitewashed walls. Each one has a private pool out the back, and a well-equipped kitchen/diner inside.

Stroll to the clubhouse if you want to fill your time away from the theme parks. It's got an arcade room, a children's play area and tables for foosball and billiards. There's also a spa\*, a chill-out lounge and a bigger, shared pool in the grounds. Hop in the car, and you can reach *Walt Disney World* Resort in 15 minutes. *Disney's Animal Kingdom* Theme Park's the closest place to hit the rides, and the rest of the attractions are just a little further on. The top-rated golf courses of the Championsgate neighbourhood are the same distance away, as well.

#### Your Villa

 $\bullet$  4 or 5-bedroom home with a private pool, en suite bathroom, kitchen and lounge

Extra features: • Wi-Fi • TV • DVD player • Oven

- Hob Microwave Dishwasher Washing machine
- Tumble dryer Fridge-freezer Coffee maker
- Highchairs arranged on arrival in resort\* Cots prebook prior to departure\* • Free parking • Barbecue\*

#### **Key facilities**

- Sleeps up to 8 or 10 4 or 5 bedrooms
- 1 bathroom Air-conditioning

#### **Swimming Pool**

Private pool

#### Location

- In a named community with a clubhouse
- 10 miles to the Walt Disney World Resort 17 miles to Seaworld® Orlando • 21 miles to Universal Orlando Resort™ • 65 miles to Busch Gardens®
- Flights are to Melbourne Orlando International Airport (MLB), except between mid-November and mid-March when flights are to Orlando International Airport (MCO)

**Transfer time:** 90 minutes by car from Melbourne Orlando Airport, 40 minutes by car from Orlando International Airport.

**Please note:** You can add car hire to your holiday during the booking process.

Arrival day: 7 days a week

### On Your service on holiday

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This hotel can be booked as part of a **Multi-Centre** holiday – when you stay at more than one hotel while you're away.

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# **Highlands Reserve**

#### DAVENPORT FLORIDA



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You'll find these villas pulled up to an 18-hole golf course\*, in a peaceful, forest-fringed plot. When you want to recharge your batteries, you can spread out by your villa's private pool. Alternatively, you can get in some sunbathing time by the communal pool, or play a game of tennis\* on the sports court.

#### Your Villa

• Master bedroom with en suite bathroom • Additional bedrooms are doubles or twins • Microwave • Dishwasher • Pool heating\*, Oct-Apr\* must be requested 48 hours prior to arrival • All villas are non-smoking

Extra features: • Air-conditioning • Washing machine/dryer • Towels • Bed linen • Cots and highchairs can be arranged but must be requested prior to arrival • 2 sunloungers

#### **Kev facilities**

• 3 bedroom villas sleep up to 6, 4 bedroom villas sleep up to 8, 5 bedroom villas sleep up to 10 • 1 bathroom • Air-conditioning

#### **Swimming Pool**

Private pool

#### Location

• Walt Disney World resort 20 miles • Universal Orlando Resort® 30 miles • SeaWorld® 25 miles • Flights are to Melbourne Orlando International Airport (MLB), except between mid-November and mid-March when flights are to Orlando International Airport (MCO)

**Transfer time:** 90 minutes by car from Melbourne Orlando Airport, 40 minutes by car from Orlando International Airport.

**Please note:** You can add car hire to your holiday during the booking process.

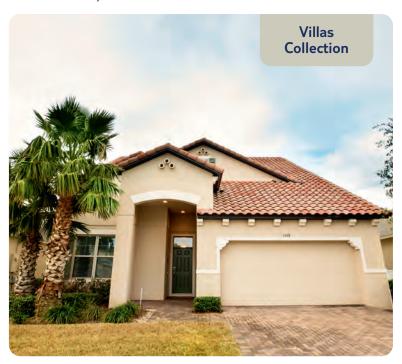
Arrival day: 7 days a week



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#### West Haven Villas

#### CLERMONT, DAVENPORT AND HAINES CITY FLORIDA



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These four and five-bed villas are in Orlando's Davenport neighbourhood – just down the road from the pro-designed golf courses of Championsgate. You'll get a private pool with loungers on the patio. Inside each villa there's a family-sized living area and an open-plan kitchen.

#### Your Villa

• 4 or 5-bedroom homes include a private pool

Extra features: • Wi-Fi • TV • DVD player • Air-conditioning • Fridge-freezer • Oven and hob • Microwave • Dishwasher • Washing machine and tumble dryer • Coffee maker • Highchairs arranged on arrival in resort\* • Cots pre-book prior to depature\* • Free parking • Barbecue\*

#### **Key facilities**

• Sleeps up to 8 or 10 • 4 or 5 bedrooms • 1 bathroom • Airconditioning

#### **Swimming Pool**

Private pool

#### Location

• In a named community with a clubhouse • 13 miles to the *Walt Disney World* Resort • 18 miles to Seaworld® Orlando • 22 miles to Universal Orlando Resort™ • 60 miles to Busch Gardens® • Flights are to Melbourne Orlando International Airport (MLB), except between mid-November and mid-March when flights are to Orlando International Airport (MCO)

**Transfer time:** 100 minutes by car from Melbourne Orlando Airport, 110 minutes by car from Orlando International Airport.

Please note: You can add car hire to your holiday during the booking

Arrival day: 7 days a week

#### Your service on holiday

Holidays here come with our Hotel rep + 24/7 support on the TUI app and by phone



# Launch into family fun

...at Florida's Space Coast, with its real-life rockets, thrilling watersports and 72-mile sandy shoreline.

Space Coast



DAYTONA BEACH



DRLANDO

COCOA BEACH AMELBOURNE BEACH

# Beach breakdown - Florida-style

Most eyes are drawn to the Sunshine State's theme parks, but you're missing a trick if you don't give the beaches a try. And with our **Multi-Centre holidays**, you can add an Orlando stay to your beach getaway. Spring Break hotspots, eggshell-white sands and America's number-one sunbathing stretch are just a flavour of where you can visit...



#### **DAYTONA BEACH**

In Daytona Beach, petrol-heads meet sunbeds in a blend of thrills and chills. Its mammoth speedway stadium hosts the Daytona 500 every year – NASCAR's equivalent of the FA Cup final. And when its streets aren't teeming with racing fans, its tanning credentials tag into the ring. The city's nicknamed 'The World's Most Famous Beach' for a reason, with a huge skirt of sand facing the Atlantic Ocean. Spring Breakers populate the waterfront bars for small portions of the year, and Orlando's theme parks are less than an hour's drive away.



#### MELBOURNE BEACH

Melbourne Beach is on a slim peninsula that's trimmed with a belt of marshmallow-white sand. Sun-seekers aren't the only ones flocking here, though — it's on Florida's Space Coast, so the launchpads and lunar learnings of the Kennedy Space Center are just up the shoreline. And with the state's most modern airport up its sleeve, the city's got plenty going for it.



#### **COCOA BEACH**

Cocoa Beach is one of the trendiest beach towns on Florida's 'Space Coast'. It's separated from the mainland by the Indian and Banana rivers, leaving a skinny, peninsula-style spot that's almost more sand than settlement. The seafront's a striking shade of ivory, and you'll find one of the world's biggest surf shops posted up near the shore. Plus, Cocoa Beach lands you within easy reach of the world-famous Kennedy Space Center, which is just a short jaunt north from here.



Check out our full range of Florida beach holidays at **tui.co.uk**.







## Villatel at Harbor Island Beach Club

#### MELBOURNE BEACH FLORIDA

The villas here have between four and eight bedrooms, and they're super stylish – think marble coffee tables and chunky leather couches. Some even come with their own home cinemas and private pools\*, too.

You're right by Melbourne Beach when you stay here, and there's a wooden walkway leading you straight to it. If you're more of a pool person, there's a curved swimming spot sunken into a sundeck that's scattered with loungers and parasols.

#### Your Villa

• Superior 5, 6 or 8 bedroom home with games room, private pool and a terrace

Extra features: • Lounge • Fully equipped kitchen

- BBQ area Outdoor furniture Multiple bathrooms
- Free Wi-Fi Air-conditioning Towels Safety deposit box TV

#### **Key facilities**

- $\bullet$  Sleeps up to 10, 12 or 16  $\bullet$  5, 6 or 8 bedrooms
- 5+ bathrooms Air-conditioning Private pool

#### **Swimming Pool**

• Private pool • Access to shared pool

#### Location

• Close to Melbourne beach • 40 miles from Kennedy Space Centre • 80 miles from *Walt Disney World* Parks

**Transfer time:** 35 minutes by car from Melbourne Orlando Airport, 90 minutes by car from Orlando International Airport.

**Please note:** You can add car hire to your holiday during the booking process.

#### Your service on holiday

Holidays here come with 24/7 support on the TUI app and by phone





#### MULTI-CENTRE

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# **Hyatt Place Melbourne Palm Bay**

#### MELBOURNE BEACH FLORIDA





This place sits near the edge of the River Lakes Conservation Area, just a 20-minute drive from Melbourne Beach. And if you can pull yourself away from the sand, it takes just under an hour to drive to Kennedy Space Center. You'll have supermarkets and big-name eateries on your doorstep, too.

You can spend relaxing afternoons by the outdoor  $\mathsf{pool}-\mathsf{it's}$  bordered by sunloungers, tables and chairs. Food-wise, there's something available 24 hours a day. You've got a hot buffet for breakfast, and grab-and-go snacks and lunches are on offer at The Market. Plus, pizza and cocktails feature on the menu at The Bar.

• 1 pool • 1 bar • 1 restaurant • Free Wi-Fi

#### Location

- Plenty of shops, bars and restaurants nearby
- 4 miles to Palm Bay 22 miles to Cape Canaveral
- 70 miles to Orlando

Transfer time: 20 minutes by car from Melbourne Orlando Airport, 70 minutes by car from Orlando International Airport

Please note: You can add car hire to your holiday during the booking process.

Rooms here come with Wi-Fi, a TV, tea and coffee facilities, a mini-fridge and a hairdryer.

Number of rooms: 106



Your service at this hotel

Holidays here come with 24/7 support on the TUI app and by phone





#### **MULTI-CENTRE**

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#### **Board Options**

• Room Only • Bed & Breakfast

# **Courtyard by Marriott Cocoa Beach**

#### COCOA BEACH FLORIDA

11 11 Plus (20 0000) 4.3/5 Based on 1381 reviews



This place has struck a sweet spot with watersports fans - the surferfilled sands of Cocoa Beach are mere metres away and you can stroll to the world's biggest surf shop in just 10 minutes. A little further afield, it's just 30 minutes' away by taxi to the Kennedy Space Center.

If you'd rather lounge by the pool than the sea, there's a curvy courtyard number here that's edged by a tiled patio. And for light bites between dips, you can grab a snack from the bistro\* or the mini-market\*.

#### **Key Facilities**

• 1 pool • 1 bar • 1 restaurant • Free Wi-Fi

#### Location

- 5-minute drive to Cocoa Beach 19.3 miles to Kennedy Space Center
- 63.1 miles to Universal Studios Florida

Transfer time: 45 minutes by car from Melbourne Orlando Airport, 60 minutes by car from Orlando International Airport.

Please note: You can add car hire to your holiday during the booking process.

#### Rooms

Your double room comes with a King-size or 2 Queen-size beds. You'll have a shower in bath, a mini-fridge and microwave, tea or coffee-making facilities, a TV, towels, and free Wi-Fi. And lastly, a balcony.

Number of rooms: 144 rooms and 12 suites

Your service at this hotel

Holidays here come with 24/7 support on the TUI app and by phone

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# **Hampton Inn Cocoa Beach**

#### COCOA BEACH FLORIDA







This hotel's in a top spot for beach lovers – you can stroll to the caramelcoloured sands in seconds and catch some rays, or there's a whole host of

If you're more of a pool fan, there's a kidney bean-shaped number you can take a dip in. It's fringed by a smart, tiled terrace that's lined with loungers and tall, tropical trees.

#### **Key Facilities**

• 1 pool • 1 bar • 1 restaurant • Free Wi-Fi

• In the heart of Cocoa Beach • Close to the beach • Easy access to shops, bars and restaurants

Transfer time: 40 minutes by car from Melbourne Orlando Airport, 50 minutes by car from Orlando International Airport.

Please note: You can add car hire to your holiday during the booking process.

#### Rooms

Double rooms sleep up to four. You'll have a King-size bed or 2 Queensized beds. Home comforts include tea or coffee-making facilities, a Smart TV and free Wi-Fi. The room has a mini-fridge, a microwave, a shower in bath, ironing facilities, in-room safe, towels, plus a balcony.

Number of rooms: 150



#### Your service at this hotel

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View online



#### **Board Options**

• Bed & Breakfast

# **Tour information**

#### Important information for all destinations

#### **PLEASE NOTE**

- All charges and visa requirements are subject to change.
- For all passport, visa and health requirements, please consult the Foreign, Commonwealth & Development Office Website –
  - www.gov.uk/foreign-travel-advice.
- It is the responsibility of all passengers to
  ensure that prior to travel they have taken the
  necessary health precautions applicable to their
  chosen destination. Advice about destinations
  can change, therefore please consult with your
  doctor at least 2 months before your departure,
  as some treatments (e.g. malaria) should begin
  well in advance of travel. For late bookings within
  3 weeks of departure, please consult with your
  doctor before booking your holiday.
- American Express Traveller Cheque Cards cannot be used in all longhaul destinations. Please check with your holiday advisor.
- Tour itineraries and days of departure may be subject to change and in some circumstances it may be necessary to use alternative hotels of a similar standard in the same resort.
- We will advise the latest known itinerary and latest known hotels prior to departure, and we will endeavour to let you know of any changes, however due to operational reasons hotel changes and itinerary changes can take place at any time prior to departure or whilst you are in resort. For this reason, we do not recommend you book any hotel extras or upgrades directly with the hotel until you are in resort. Our team in resort will advise of any changes.
- The star rating of each hotel or accommodation included will be shown when confirming your tour within the tour itinerary.
- During periods of low occupancy, some facilities and amenities may be unavailable.
- During quieter periods, some accommodation may hold business conferences.
- During March and June, the resorts are often very busy with Spring Break students. This usually happens in the USA and Mexico.
- To make the most of each day, there may be a number of early starts on the tours.
- Some tours cover long distances on certain days, however there will be short stops at points, and the journeys are very rewarding.

- Guests are advised to pack suitable attire for the tour and the season, including sturdy walking shoes and warm clothes for higher altitudes.
- Lots of our tours are child-friendly, but there are a few that aren't available to children. You can check the 'important information' section of your chosen tour itinerary for details on age restrictions.
- English-speaking guides are used on the majority
  of tours, with the exception of our small boat
  cruises where the onboard crew will be there
  to assist you our self-drive tours, and a small
  number of our standard tours. We state in the
  tour itinerary whether a guide is included.
- Tour group sizes will be up to 56 customers.
   The exact number is stated on the individual tour itinerary.
- Most tours include: all road transportation, applicable entrance fees, tour listed transfers and listed excursions. Please check with one of the TUI team or on our website before you book about what's included in your tour.
- Some touring groups are shared with other multi-national travellers, however the programme will be delivered in English.
- Optional excursions are available for most tours at an extra charge, and are sometimes shared with other multi-national travellers not on your TUI Tour. Optional excursions can be pre-booked during your initial tour booking as well as in destination. Some tours will offer these optional excursions whilst in destination only, where indicated.

- Beverages, tips and gratuities are not included.
- If you're on a safari and some other specialist tours your luggage allowance could be reduced.
   This will be clearly stated at the time you book, and will be available in your customer documents.
- Any customers booking a tour/twin centre involving an internal flight will be required to provide their full passenger names at time of booking, as they appear on their passports.
- Several destinations will require your passport information in advance. When booking your tour we will advise you on how to submit this information, if it's relevant for the destination you are travelling to.

#### **HURRICANES AND TROPICAL STORMS**

The Caribbean, USA and Mexico are occasionally affected by tropical storms and hurricanes between June - November. Such storms can blow up quickly and it is impossible to predict their path or duration more than three to four days in advance, often less.

South East Asia may be affected by a monsoon season, typically between May - September.

If a storm is forecast for one of our holiday destinations we monitor all activity through various websites and information received from local and international experts. We follow the advice of the FCDO and work with the Federation of Tour Operators in resort to ensure that customer safety is foremost if there is hurricane activity during your holiday.





For more information call **0204 578 0994**\* or email **tours@tui.co.uk** 

\*Calls to 020 numbers cost the standard rate from UK landlines, but calls from mobiles may be higher. Check with your network provider.

# Melbourne Orlando International Airport

Our flights to Florida touch down at Melbourne Orlando International Airport.

Here's why we reckon it's the state's best airport...



#### Landing in style

It's no coincidence that Melbourne Orlando
International Airport has bagged first place in a list
of North America's most scenic airports. The runways
sidle right up to the Sunshine State's eastern shores,
which means you'll have standout views of Florida's
Space Coastline as you come in to land. Look out the
windows at the Indian River on your approach, plus
the famous launchpads of the Kennedy Space Center.
And, as TUI's the only transatlantic airline to fly here,
you'll have a unique slant to your holiday.

#### New terminal

The airport itself is looking tip-top after a multi-million dollar makeover, which has been carried out with TUI customers in mind. You can watch 787 Dreamliners land and take off from the comfort of the brand-new panoramic terminal building. The international arrival gates have been built just a short walk from the arrivals hall and customs, too, to speed things up when you arrive. And there's a brand-new air traffic control tower and upgrades to all three runways.



# Take to the skies

Flights for most TUI holidays are with our very own airline, which means a seamless experience from the moment you step on board. Here's what you can expect...





# Fly from 21 UK airports

It's easy to find a flight that takes off near you.



# Flexible flight times

We've got flight times and holiday durations to suit you.



#### 70+ destinations

We fly to more than 70 worldwide destinations.



# Easy airport experience

We offer day-before and self-service bag drop on eligible flights.

# Flying short and mid-haul

Our short and mid-haul flights are less than seven hours long. In the summer, you can fly from more than 21 UK airports to destinations like Spain, Greece and Italy.

#### Family-friendly flying

Our cabin crew are experts when it comes to looking after little ones in the sky, and they're always on hand to help.

#### Food and drink

On board, you can buy a range of food and drinks, including hot and cold snacks. If you're flying to Lapland, you'll get a free meal, with a hot drink.

#### Luggage allowance

Your luggage allowance ranges from 20kg to 25kg, depending on the type of holiday you've booked. And, you get 10kg hand luggage. Children under two get 10kg hold allowance\*. You can also pool your luggage allowance with others on your booking – but each individual bag can't weigh more than 25kg. You've also got the option of purchasing an extra 5kg or 10kg of luggage allowance per passenger.



# Flying long-haul

Long-haul TUI flights – of seven hours or more – take place on our 787 Dreamliners<sup>+</sup>.

#### In-flight entertainment

All our long-haul flights — which are over seven hours long — set you up with seatback screens, featuring on-demand TV programmes, movies and games.

#### Food and drink

Free meals are included with all our long-haul flights. We'll also pass through the cabin with a free bar service offering soft, hot and alcoholic drinks of your choice.

#### Luggage allowance

On long-haul flights, 20kg of hold luggage comes as standard, along with 10kg hand luggage. If you need to, you can add checked-in luggage for an extra charge on selected flights.

And if you've upgraded to Premium on long-haul flights with TUI Airways, you'll also get 25kg\* of luggage, regardless of the holiday type.



# Fly Premium

Premium is available to book on long-haul TUI flights. If you've upgraded to Premium on long-haul flights with TUI Airways, you'll get 25kg of checked-in luggage and 10kg of hand luggage.

#### Premium benefits include:

- Airport lounge on departure, priority boarding with a welcome glass of bubbly, and a second lighter meal on your flight
- A priority bag-drop at the airport and fast-track through security
- A bigger 38-inch seat pitch with footrests and adjustable headrests in a separate cabin
- A pillow and a blanket on outward and return flights, and a Rituals<sup>®</sup> amenity kit on your outward flight

Prices start from just £399 return per person.

# Flying with other airlines

We've teamed up with leading airlines to give you even more holiday choice.



#### More destinations

We know that hunting for a holiday is much easier when you've got more choice. That's why we work with over 20 other airlines, to provide you with the exact dates, airports and durations that you want. Flexible flying also means we can open to the door to a variety of holiday hotpots, from Mykonos and Zanzibar to the Maldives and Antigua.



#### TUI service as standard

While you're away, it goes without saying that the high-standard service you've come to expect from TUI will still be present and correct. Your holiday is still ATOL protected, too. And who you're flying with doesn't affect the support you'll get from us while you're away – you can get in touch with us around the clock if you need to.



#### Airline partners

We package up holidays with airlines we trust, as well as our own award-winning TUI Airways fleet. All the partner airlines we use have met the same rigorous international safety standards as TUI Airways.

# Seats & extras



# Your seat on the plane

Your seats will be allocated to you when you check in. If you're travelling with a child under the age of 12, we'll make sure they're sat with at least one adult in your party – sat with means next to, across an aisle, or in front or behind.



#### Select your seat

Choose your exact seats from a plan of the plane by opting for our Select Your Seat service. You can add this on at the time of booking, or afterwards.



#### Seat upgrades

Extra Legroom Seats give from two extra inches on your seat pitch, and Extra Space Seats can be booked for adults – these come with extra legroom, taking your total space to 32 inches. You can opt for either of these at the time of booking or afterwards.



<sup>\*</sup>Not included if you book flights only

We understand the small print is the last thing anyone wants to read. But we believe it's really important to be clear in the information we give you. This A-Z outlines to what extent we would be liable, if at all. If any part of this guide isn't valid or can't be enforced, the rest will still apply. Not everything here will apply to you but a lot of it will so you'll need to read this guide before you book. You'll also need to read Our Agreement With You and Your Agreement With Us. Together, they explain every aspect of your holiday. If you need information in another format, do contact our Assisted Travel team on 0800 145 6920.

In line with EU regulations, we need to let you know who you'll be flying with, as your holiday package flights may not be with TUI. You'll see which airline is included in your package as part of your booking journey, and we'll also let you know who the airline is when we send your tickets. If there are changes after that point, we'll tell you before you check in or at the boarding gate. When you come across anything to do with flights in this guide, we'll usually be talking about flights with TUI. So if you're flying with another airline, you'll need to check their conditions, too. From time to time, we need to change airlines or plane types but this isn't classed as a "Major Change' to your holiday.

#### Α

A La Carte The Select Your Seat benefit that comes with A La Carte holidays is only available if you're flying with TUI and you book at least 3 days in advance. Please note, A La Carte benefits will not be available if you're combining your stay in an A La Carte hotel with a tour, or a stay in another hotel. See **Transfers** for more information.

Accessibility Here at TUI, we want to make travelling as easy as possible. That's whether you or someone you're travelling with has access needs, reduced mobility or a disability, including non-visible ones, and neurodiversity. We know holiday planning can be stressful if you're relying on the hotel's accessibility details being available before booking. So, we've partnered with AccessAble to bring you Detailed Access Guides for our most popular hotels, so you can check if they meet your individual needs. You can view these at accessable.co.uk/tui.

Whether you book your holiday in one of our TUI Stores, or make your booking online, our friendly and knowledgeable Assisted Travel Team are on hand to make sure your holiday's right for you. Give the team a call for free on 0800 145 6920. If you're a British Sign Language (BSL) user, you can also contact us via SignLive. Or, for more on accessible holidays, head over to our assisted travel page at tui.co.uk.

Accuracy We published our latest brochures in July 2025. Our prices and information in those brochures were accurate on that date but they may have changed since then. We always check our properties regularly to make sure we're giving you accurate information and we'll tell you of any changes we know about when you book. If you've already booked, we'll tell you about any major changes we're aware of as soon as we can. Bear in mind public holidays and religious festivals affect whether or not facilities are available. Also, it may be the case some facilities aren't managed directly by the hotel and they could close without notice.

Adjacent Rooms These are two rooms next to each other and usually share some facilities, such as an entrance or a bathroom. They're available at selected accommodation and for a small supplement. The facilities can vary so check the hotel description. When you're booking, the room description will have ADJ next to it. Depending on where you're staying, you may need to book two rooms to get this room type. Please ask when you book.

Advanced Passenger Information So that you can travel, it may be mandatory (as required by government authorities before or at the point(s) of departure and/or destination) to disclose and process your personal data for immigration, border control, security and anti-terrorism purposes, or any other purposes which they determine appropriate. Some countries will only permit travel if you provide your Advance Passenger Information or API (for example Caricom API Data and US Secure Flight Data) to the airline before your departure.

Some or all of the Caricom states have entered into an agreement with the USA whereby advance passenger data, required by and provided to Caricom states for border security purposes, will be passed to the USA Department for Homeland Security for processing on behalf of those Caricom states. Please see the Caricom website for more details.

The Transportation Security Administration (TSA) requires you to provide your full name, date of birth and gender for the purpose of watch list screening. You may also provide your Redress Number (as well as a Known Traveler Number), if available. Failure to provide details may result in denial of transport or denial of authority to enter the boarding area. TSA may share information you provide with law enforcement or intelligence agencies or others under its published system of records notice. Please see the TSA website for more details.

These requirements may differ depending on your destination and you are advised to check. Even if not mandatory, we may assist where appropriate.

You'll need your booking reference number, the lead passenger's surname and your date of departure to access the site.

Age Ranges No under-18s can travel on their own. For our hotels, 2 to 12-year-olds are classed as children unless we say otherwise. For self-catering properties and any type of property in Florida, it's 2 to 16 inclusive.

**Air-conditioning** This may depend on the time of year and be subject to hotelier discretion. Also, you may have to pay for it when you get there.

Airline Rules Charter airlines aren't allowed to carry certain nationals to and from their country of origin. This is due to licensing law restrictions with overseas aviation authorities. The current licensing laws, as of 15th November 2010, do not allow TUI Group airlines to carry nationals of the following countries on their operating routes – Brazil, Kenya, and Morocco. Some other restrictions also apply...

 Cuban nationals may travel to any international Cuban airport, except Cayo Largo and Cayo Coco, and must be travelling as part of an inclusive tour package.

- Indian and Turkish passport holders can only travel on inclusive tour package arrangements. Please check with your embassy or consulate before you book.
- If you're going to Goa, Kerala and Sri Lanka, on an Indian, Pakistani, Sri Lankan, Nepalese or Bangladeshi passport you can't fly on British charter flights. This travel restriction doesn't apply if you have a Pakistani, Sri Lankan, Nepalese or Bangladeshi passport but your spouse has a foreign non-Indian passport.

#### Airport Assistance See Assisted Travel

Airport Hotels and Parking - UK The companies that provide the hotels and car parks will have their own terms of use which will also apply to you. We can get you a copy of these if you need one, just ask.

If you don't follow the instructions we give you, we may not be able to refund you any additional costs you're charged as a result. Any parking is at your own risk, so we ask that you don't keep any valuables in your car. You should be prepared to leave your keys with car park staff as this may be necessary. If you have a larger-than-average vehicle or a motorbike, please contact us to check that the car park can accommodate it without an additional charge. When you travel, take your booking confirmation with you as it contains instructions on what you need to do. If you have any problems on the day, please let the hotel or car park know so they can help you. If you don't let them know, we may not be able to help you later on. If you're parking and you arrive before the day and time shown on your confirmation, or stay later than planned, you may be charged for the extra parking at the car park's normal price. If you leave earlier than planned, we won't refund any of the charges you've paid.

You can amend or cancel any time up until a minute to midnight, the day before you arrive at the airport, free of charge. So, if you fly on the 2nd, you'd need to cancel by 23:59 on the 1st. If you cancel in time, you will be refunded what you've paid for the hotel and parking. If you don't cancel in time you will not be refunded any amounts paid for the hotel and parking and we will retain this as a cancellation charge.

Airport Lounges You can pay for UK airport lounge access after you've booked, subject to availability. You can do this via a TUI Holiday Store, Manage My Booking or by logging into your Customer Account.

**Airport Service** In most airports overseas, our Travel Experts aren't allowed past check-in or into the arrivals hall but we will have staff waiting to greet you outside the airport.

**Alcohol** During your flight with us, you can only drink the alcohol that our staff serve you.

All Inclusive Hotels You may need to wear a wristband or carry some ID to get the benefits of your package. For a full description of what's included, check the hotel description. Times for inclusive drinks, meals and snacks vary. Your All Inclusive package may not include bottled water, imported drinks, à la carte meals, or some speciality dishes. Some restaurants expect you to reserve a table and will be subject to availability. Not all bars and restaurants operate on an All Inclusive basis. Also, there may be cash bars once All Inclusive bars close. Bear in mind, under-18s won't be served alcohol.

You should also be aware that we, and the hotels, may confiscate wristbands and IDs from guests who abuse All Inclusive benefits. You may be charged for motorised sports, and there are time limits or age and experience restrictions on some of these activities. You may have to pay a deposit to hire equipment. Things like classes and beauty treatments may be included in the price but there'll be a limit on how many sessions you can take. Safety deposit boxes may not be included and you'll need to pay for things like telephone calls and excursions.

All Inclusive packages end when you check out of your room. In some cases you can pay to keep using the facilities. If there's a delay to your flight home and you have to spend extra time in the resort, any refreshments will be in line with the airline's instructions – not the board basis of your hotel.

instructions – not the board basis of your hotel.

One last thing, you may find timings will change for things like happy hours in bars and dining times.

Amenities Lots of things you come across in resort will be quite different to what you've come to expect at home, like roads, power and water, for instance. If there's a prolonged drought, it might interrupt water supplies. In summer, there's often more demand on water, which means the pressure can drop, disrupting water heaters. You may also find in some destinations you won't be able to flush toilet paper down the toilet.

Artist Impressions These, together with any computer-generated images, are there to give you an idea of how the property will look – they're not replicas of the finished building.

Assisted Travel If you or anyone you're travelling with has a disability, is less mobile, has a vision or hearing impairment, or is undergoing medical treatment and needs support, contact our Assisted Travel Team - their number is at the end of this guide. Our colleagues can advise you which holidays are more suitable and meet your requirements. Also, if you've got any medical or dietary needs, they will do their best to help.

Assisted Travel at the Airport Assistance teams will be on hand at the airport, once notified of the request for assistance. Assistance is given at the designated points inside and outside terminal buildings. Assistance can include moving across various areas within the airport (e.g. check-in counter, toilet facilities and the luggage hall). And you can be assisted to the aircraft as well as boarding it. You can highlight to the Assisted Travel Team what type of assistance, and in which part of the airport experience, is

Assisted Travel on Your Flight If you or a member of your party has a disability, uses a mobility aid, can't walk, or has difficulty climbing stairs, you should notify us of your assistance needs before travel. You can do this by contacting our Assisted Travel Team. You are strongly advised to contact us at least 48 hours before your departure.

Assisted Travel on Transfers If you aren't able to use our coach transfers, we can arrange an adapted transfer, if you tell us in advance by contacting our Assisted Travel Team. See Medical Conditions & Wheelchairs.

#### В

BabyClub These are available at selected TUI BLUE and Sensatori by TUI BLUE hotels, and selected properties with TUI Kids' Clubs. There is always a minimum of one NNEB, CACHE or equivalent qualified staff member present. Trained staff look after under-threes for two-hour sessions throughout the day. Sessions in BabyClub are at an additional charge and can be booked in advance.

Bear in mind, wherever the BabyClub, if your child's ill, they won't be accepted in the club. Also, you'll need to supply your own nappies and prepared feeds.

We can't guarantee standards at BabyClubs that aren't run by us. Baby Equipment If you're travelling to one of our selected TUI BLUE or Sensatori by TUI BLUE hotels, or a Holiday Village resort, you can book a baby equipment pack, including highchair, changing mat, bottle warmer, steriliser, food blender, baby bath, stroller, playpen and UV sun tent. They are available to book before travel, or you can when in resort, subject to availability. Balconies If the description refers to a French or Juliette balcony,

Balconies If the description refers to a French or Juliette balcony, this means that your room will have glass doors but you won't necessarily be able to go out onto the balcony as it'll be shallow in deoth.

If you're on the ground floor, you'll get a terrace instead of a balcony, even if it says 'BL' or 'balcony' on your booking confirmation. Health and safety restrictions mean some hotels or apartments may not put you on a high floor if you have small children. Even if you're on a low floor, make sure you never leave your children unattended on your balcony.

Banned Airlines To improve safety, the European Commission

Banned Airlines To improve safety, the European Commission has banned some airlines from operating in European airspace. In line with EU directive (EC) no. 2111/2005, Article 9, we need to make you aware of the list of banned airlines. To view the list of airlines that are subject to an operating ban within the European Community, visit https://transport.ec.europa.eu/transport-themes/eu-air-safety-list\_en

**Bars** If a hotel has a bar, you may well hear some noise – even outside normal licensing hours.

Beaches Many of the beaches in our resorts have been awarded the Foundation for Environmental Education's Blue Flag. The programme awards beaches and marinas that meet its high standards of hygiene, cleanliness, safety and environmental management. For details, visit www.blueflag.org.

When you're on the beach, make sure you check any flag warning systems and take local conditions into account, particularly things like undercurrents and tides. You'll also need to supervise children at all times as most beaches won't have a lifeguard.

Some beaches in Mexico and the Caribbean may experience an increased level of seaweed from time to time. This is known as sargassum, and is a natural occurrence which can change on a daily basis influenced by weather patterns and sea currents. Hotels which are affected work hard to clear the seaweed so you can continue to enjoy the beach during your holiday. The situation can change day to day due to nature, wildlife and local laws. You may find that public beaches are closed at certain times, particularly in low season. Beach closures are carried out by local authorities so are beyond our control.

Building Work From time to time, building work is unavoidable, particularly where hotels are open all year round, and it can be noisy. If we're aware of any work, we'll let you know as soon as possible if we think it'll affect your holiday. This can be difficult as we don't control the work and we're not always told when it'll happen and how long it will last. But if we think it'll have a significant effect, you'll have the option of a refund or an alternative holiday, as outlined under 'Major changes to your holiday' in Our Agreement With You.

**Bungalows** If the description of your accommodation refers to a bungalow, this means that you may be located in an accommodation block within an annexe building separate from the main building which may not necessarily be single storey or detached.

#### С

#### Car Hire With Alamo

If you book car hire for your holiday to Florida, your car hire will be provided by Alamo. Please make sure that you take into account the space needed for luggage, any baby seats, equipment (e.g. golf clubs), as well as the distance you plan to drive. It may be worth you renting a larger vehicle, such as a mini-van, if there are more than 5 people in your party, to ensure that you all get to travel in the same vehicle.

When you pick your car up, anyone driving the car will need to sign the conditions of rental.

#### Additional Info for All Car Hire Packages

**Documentation:** A full valid driver's licence and credit card in the driver's name need to be presented in order to be allowed to pick up the vehicle.

**Locally Payable Charges:** Anything you pay for locally will have airport operating fees, handling fees and taxes, plus a local sales tax

Pre-authorisation Charges/Security Deposits: Any additional optional items selected at the counter will be pre-authorised (such as Child Seats, etc). If no additionals are required, an authorisation for \$1 will be taken to ensure the card is valid.

Additional Drivers: There's charge from \$15 per day for each additional driver.

Child Seats: Child seats are compulsory for under-6s. You'll need to pay \$6.99 a day for each seat on arrival (subject to availability) with a maximum of \$70 per every 30 day rental per infant/child

Sat Navs/GPS: Included with your car hire.

Young Driver Surcharge: The minimum age for hiring a car in Florida is 21 years. Drivers under 25 years will also need to pay an additional young driver surcharge from \$25 each per day. There's usually an extra charge for drivers under 25.

Returns: Alamo uses a 24—hour system. It means you need to return your vehicle by the same time as when you originally picked it up. Otherwise, you'll have to pay an extra day's hire at the local rate.

Minimum Age: Driver must be twenty-one (21) years of age to be allowed to hire the car.

**Toll roads:** There are numerous toll roads within Florida and across the USA. The renter is responsible for all charges incurred for using these roads.

Alamo Terms & Conditions: Full terms & conditions of your Alamo car hire can be found at

www.alamo.com/en/customer-support/car-rental-faqs.html Fully-inclusive Car Hire - comes as standard. This includes an air-conditioned car with unlimited mileage, automatic transmission, and radio, plus local road maps and information. Your car will come with a full tank of fuel. You can choose to simply return the car with a full tank, or pay this up front at the time of rental - the charge for this will be based on the average pump price for mid-grade fuel. You'll also get a Collision Damage Waiver (CDW) worth approx. \$26 per day and the following charges included...

- Florida state surcharge of \$2.05 a vehicle each day
- Airport operating fees \$3.00-\$3.50 per vehicle plus 10% on all optional extras
- State and local taxes
- Liability cover, which offers 3rd-party liability protection up to a \$1,000,000 maximum for each accident
- 3rd-party liability protection, which covers any damage or injury you may cause to people or property – it doesn't include your relatives or their property.
- Uninsured motorist protection, which covers you if you or any member of your family is injured or killed by an uninsured driver. This is up to a total of \$100,000 for each accident. Family members include those related by blood, marriage or adoption.

Gold-inclusive Car Hire - as an upgrade. With this, you get everything that comes with the fully-inclusive package, plus up to 3 additional drivers - so long as they're over 25 - and one tank of final

Anything you pay for locally will have airport operating fees, handling fees and taxes, plus a local sales tax. There's a charge of \$25 each day for each driver under 25. There's also a charge of \$10 a day for each additional driver. Child seats are compulsory for under-6s. You need to pay \$6.99 a day for each seat. To drive in the United States, you need a full UK driving licence and must be 21 or over. It's worth bearing in mind, laws may be different to ours – especially ones like drink driving.

#### Check-in

For Your Flight We recommend you arrive at the airport at least two hours before your scheduled departure time. For flights over seven hours, it's three hours before. Regardless of the length of your flight, you need to have completed check-in at least an hour before departure.

UK airlines need to carry out enhanced security screening from certain destinations for return flights to the United Kingdom. If this applies to your flight, you'll be told whilst you're on holiday as it may mean that you need to check in a bit earlier. You might need to be at the boarding gate earlier, too.

Heed to be at the boarding gate earnier, too. If we think you may be under the influence of alcohol or pose a threat to passengers or crew, you won't be able to fly. The same applies if you smoke, use insulting or abusive words before or after you board. If that happens, we won't be responsible for your holiday arrangements and we won't give you a refund, pay compensation, or cover any other costs. We may even seek compensation from you for any loss caused by your behaviour. This includes having to divert the plane.

It's also a criminal offence to cause disruption on board, so you may be prosecuted. Airlines may also share details about your behaviour with other airlines, which could affect your future trips. Online Check-in You'll be allocated your seats when you check in online. If you don't like the seats allocated, you can pay to select your seat. Sometimes we may need to change the seat allocated to you for operational or safety reasons or for persons with reduced mobility. Boarding cards must be printed on A4 paper and be clearly legible with no rips or tears. You must drop your bags off before bag drop closes, 45 minutes before your flight time. Just so you know, if you choose not to use our online check-in service, we reserve the right to charge a fee for airport check-in. Please also see Section 14 of Our Agreement with You and Yours with Us.

For Your Accommodation Check-in time is usually 3 pm to 4 pm for hotels, unless you're on a Villa Collection holiday when it's usually 2 pm. Depending on when your flight arrives, you may miss a meal if you've booked All Inclusive, Half or Full Board. If your flight arrives late at night, this is classed as the first night of your holiday and your room will be ready when you arrive. If you arrive in the early hours of the morning the day after your flight departed, your room may not be available until the hotel's normal check-in time. You'll be able to use the hotel's facilities while you wait. And because you're checking in later on your first day you'll get to keep your room on the last day of your stay.

If you're staying in a villa and expect to arrive after 7pm, you need to call the key holder with the rough time you expect to arrive so you can make arrangements to collect the key. If you don't, you may not be able to get into the villa until the following day.

#### Check-out

For Your Accommodation On the last day of your holiday, you'll usually have to leave your room by mid-morning or noon, If you're in a villa, you may need to leave earlier. You'll be told the exact time when you get there. You may be able to keep your accommodation for longer, but there could be a charge. Depending on the time of your flight, you may miss a meal at your hotel. Also, you might not be able to use some of the facilities or

take advantage of the full All Inclusive package. If your flight leaves on or after midnight, you'll have to check out of your hotel room by midday the previous day. There'll usually be a courtesy room or apartment available for you where you can

change and leave your bags until it's time to leave. You can pay for a late check—out room. They're normally available until 6pm that evening, but this varies from hotel to hotel. We recommend you book in advance as the hotel will allocate them on a first-come, first-served basis. You may be able to stay in the room you've had during your holiday, but you may have to move to another. The rooms will only be for you and your group to use, and will have beds and a private bathroom. Late check—out only covers the use of your room.

Child Prices Child prices are based on selected departures within the season dates, and will only apply to the cheapest room type that occupies children. Child prices are only available for the first and second child sharing a room with two full-fare-paying adults. Any more than two children on one booking pay the adult price, count towards room occupancy, and will pick up any applicable third or fourth adult reductions or occupancy discounts. You'll still pay full deposits, insurance, flight, room and board supplements, and any extras for all children travelling at a child price. Children qualifying for free or reduced child prices don't count towards group offers. Child prices only count towards room occupancy for self-catering and villa holidays.

You'll also need to pay a fee for an infant under the age of 2 on the date of return travel. Please note, infant fees vary dependent on holiday type. If any children in your group turn 13 after you've booked but before – or during – your holiday, they'll need to pay the adult price, plus the amendment fee

Child Protection We believe we have an important role to play in protecting children's rights everywhere. Our child protection policy applies both in the UK and abroad. We train our resort staff to identify situations where children may need protection and report them to the relevant organisations. We're signed up to the Child Protection Code www.thecode.org. This independent organisation monitors and supports our child protection activities. If you suspect any child is at risk on your holiday, please tell your Holiday Advisor or call Crimestoppers, anonymously, on 0800 555 111. For more information, visit https://www.tui.co.uk/editorial/child-protection.html.

Conditions Of Carriage When you travel by air or river, your journey may be subject to certain international conventions including, but not limited to, the Warsaw and Strasbourg Conventions, and the Montreal Convention for air. By law we need to give you these in 'legal speak' to avoid any misinter-pretation. We can supply a full copy of these if you ask us to.

Montreal Convention This is a notice required by European Community Regulation (EC) No. 889/2002.

Air carrier liability for passengers and their baggage This information notice summarises the liability rules applied by Community air carriers as required by Community legislation and the Montreal Convention.

Compensation In The Case Of Death Or Injury There are no financial limits to the liability for passenger injury or death. For damages up to 100,000 SDRs (approximately £96,000), the air carrier can't contest claims for compensation. Above that amount, the air carrier can defend itself against a claim by proving that it wasn't negligent or otherwise at fault.

Advance Payments If a passenger is killed or injured, the air carrier must make an advance payment, to cover immediate economic needs, within 15 days from the identification of the person entitled to compensation. In the event of death, this advance payment shall not be less than 16,000 SDRs (approximately £15,360).

Passenger Delays In case of passenger delay, the air carrier is liable for damage unless it took all reasonable measures to avoid the damage or it was impossible to take such measures. The liability for passenger delay is limited to 4,150 SDRs (approximately £3,980).

Baggage Delays In case of baggage delay, the air carrier is liable for damage unless it took all reasonable measures to avoid the damage or it was impossible to take such measures. The liability for baggage delay is limited to 1,000 SDRs (approximately £960).

Destruction Loss Or Damage To Baggage The air carrier is

Destruction, Loss Or Damage To Baggage The air carrier is liable for destruction, loss or damage to baggage up to 1,000 SDRs (approximately £960). In the case of checked baggage, it's liable even if not at fault, unless the baggage was defective. In the case of unchecked baggage, the carrier is liable only if at fault. Higher Limits For Baggage A passenger can benefit from a

Higher Limits For Baggage A passenger can benefit from a higher liability limit by making a special declaration at the latest at check-in and by paying a supplementary fee.

Complaints On Baggage If the baggage is damaged, delayed, lost or destroyed, the passenger must write and complain to the air carrier as soon as possible. In the case of damage to checked baggage, the passenger must write and complain within 7 days, and in the case of delay within 21 days, in both cases from the date on which the baggage was placed at the passenger's disposal.

Liability Of Contracting And Actual Carriers If the air carrier performing the flight is not the same as the contracting air carrier, the passenger has the right to address a complaint or to make a claim for damages against either. If the name or code of an air carrier is indicated on the ticket, that air carrier is the contracting air carrier.

**Time Limit For Action** Any action in court to claim damages must be brought within 2 years from the date of arrival of the aircraft, or from the date on which the aircraft ought to have arrived.

Basis For The Information The basis for the rules described above is the Montreal Convention of 28 May 1999, which is implemented in the Community by Regulation (EC) No. 2027/97 (as amended by Regulation (EC) No. 889/2002) and national legislation of the Member States.

Cots There's usually room for one cot in all our hotel rooms, apartments or villas, but you'll need to check with us before you travel to make sure there will definitely be one available when you arrive. If you're staying in a villa in Florida, you'll need to pay to hire a cot by credit card, before you travel. If you decide to bring your own travel cot, bear in mind there's no extra luggage allowance for these and the airline will charge extra if you go over your limit.

Crèches See BabyClub
Customer Welfare See Assisted Travel.

#### D

Data Protection All details provided by you will be held by us and used in accordance with our Privacy Notice. We will process personal data about you and members of your party so that we can manage your account or booking, provide you with our products, services and/or any other travel arrangements booked with us. By providing other people's personal data, you must be sure that they agree to share their data with us and, where appropriate, they understand how their personal data may be used by us. For more information, please refer to our Privacy Notice available on our website or upon request in our stores.

**Delays** Depending on airport facilities, we provide light refreshments for a delay of 2 to 4 hours, a meal – or vouchers for a meal – for 4 to 8 hours, overnight accommodation for delays of 8 to 12 hours if it's necessary and possible.

If a delay is longer than 5 hours, you can cancel your flight and we'll refund the flight part of your holiday. We'll only refund the whole cost of your holiday if we change or cancel your holiday. We set out exactly what this means in Our Agreement With You.

Deposits As well as the deposit you pay when you book, if you're staying in an apartment or villa, you may also be asked to pay a deposit in local currency when you arrive. If you're on a Scene holiday, you may be asked to pay a deposit – in cash – even if you're in a hotel. Some hotels require a credit card swipe or cash deposit when you check in. Deposits cover all, or part of, the replacement costs for things being lost, broken or damaged. It's also to take care of any unusual cleaning charges. You'll get it back when you leave, or with an amount deducted if necessary. The property needs to be inspected before you leave. In some cases, your deposit will be returned to you by post. Unfortunately we can't accept responsibility for any disputes which may arise, although we'll try to help you to resolve them. You'll find details of the amount and type of deposit for each property on our website, or you can call us.

See **Low Deposit Offer** for more details on the deposit you pay when you book.

#### Disability Assistance See Assisted Travel

**Dress Code** Men may need to wear full-length trousers, shirts with sleeves, and shoes for dinner in most hotels and apartments. See **Gala Meals** for more details.

#### Ε

#### ESTA See Visas.

Extra Charges The key aspects of your holiday will be included in the price when you book — see Prices for details. But it's important to point out you may have to pay extra for some things when you get there. For example, you might want to book an excursion, use the safety deposit box in your room or enjoy something from the minibar. You may also need to pay extra for things like sports, beauty treatments and classes. If we're aware you'll need to pay extra for a particular activity or facility, we'll show you by adding an asterisk after the item. You may also need to pay extras locally if you choose to hire a car, for example: upgraded insurance cover, young driver's insurance, local taxes etc. Please refer to the car rental terms and conditions for details. See Meals and All Inclusive Hotels for more details.

#### F

Family Rooms These are generally for two adults and two children. These are only available for selected holidays in selected accommodation, and only where the child is sharing a room, apartment or villa with a minimum of two full-fare-paying adults. When hotels are fully occupied, family rooms may be limited. Bear in mind, family- and 4-bedded rooms might not be larger than standard rooms.

Finishing Touches You'll need to book them at least seven days before departure and pay in full when you settle your invoice. Flight Times Actual flight times are on your tickets. They are local times based on the 24-hour system. We can't guarantee the flight times in our brochure, on our website or on your booking confirmation won't change, so please always check your tickets.

Flying With Children Infants less than 14 days old are not allowed to travel. Any child over 14 days and under two years old on the date of their return travel is classed as an infant. Infants must sit on an adult's lap and wear an extension seatbelt. If your child reaches their 2nd birthday while you're away you'll need to allow for this when you book. All children aged two and above must have their own seats on the plane. If you've paid for an additional seat for your infant, you can use your own car seat as long as it has a single release harness. It needs to be facing forward on the aircraft seat, designed to be secured by lap belt alone, and must conform to EU safety standards. You'll also need the instruction leaflet to show the cabin crew if they need it. The seat mustn't be more than 16 inches or 40cm wide. You can't use carrycots and deluxe child car seats, as they won't fit. The use of car seats will be at your airline's discretion. Airlines registered outside the UK may have their own rules. Call TUI for information on approved car seats.

Free Child Places These are only available for holidays departing between 1st May and 31st October in selected accommodation, and only where the child is sharing a room, apartment or villa with two full-fare-paying adults. They are available for children up to 12 years inclusive for hotels and up to 16 years inclusive for self-catering – unless we say otherwise in the property details. You'll need to pay a deposit but we deduct this from your final balance and will refund this when you pay for your holiday in full. Our free places don't include flexible dining, meal supplements, insurance, in-flight meals or any other extras. Plus, you need to pay the 'Select Your Seat' option for the child if you need this. If you change your booking, free child places on your new booking will depend on availability. If your first child goes free, your second child still pays the second child price. Not combinable with other selected discounts or special offers. See Special Offers.

Gala Meals Many hotels and apartments host gala meals over the Christmas and New Year period. Bear in mind that men will probably have to wear a jacket, shirt, tie and full-length trousers. You'll see if the meal's included by checking the individual property descriptions.

Group Offers You may qualify for discounts if there are 10 or more in your party. Group discounts apply only at the time of booking. When you're about to book, ask your Travel Expert to contact our Groups Department. Or call our Groups booking line yourself – you'll find the number at the end of this guide. Groups of more than 20 can have a special service from a representative at the accommodation, a private get-together and greeting on the first day, and discounts on resort excursions. Of course, group discounts are subject to availability and we may withdraw them at any time. We base discounts on how many are travelling and everyone needs to travel on the same date. Their holidays must be for the same length and to the same accommodation. If it's more convenient for them, we can sometimes make arrangements for large groups to leave from different airports. They may not be available in conjunction with any other offers. Cancellations within your group may mean a drop or a removal of your discount, and the people who cancel will need to pay our standard cancellation

Henna Tattoos Some resorts or hotels in which we operate may offer henna tattoos. We don't recommend or endorse these. If you decide to get a tattoo, please make sure that the henna being used is brown and not black. Black henna may contain chemicals that are known to cause skin irritation and burns.

**Holiday Villages** Our full Holiday Village programme will end on 31st October each year. Some of the hotels will stay open after this date but will be run as standard hotels, without the Holiday Village programme. Check the hotel descriptions for details

In-flight Entertainment We have in-flight entertainment on all of our TUI long haul flights. For more details, contact TUI – you'll find their details at the end of this guide.

#### Infants See Child Prices, Cots and Luggage

**Insurance** You'll need to take out a suitable insurance policy for you and anyone travelling with you. This includes infants and children. We'll tell you about our insurance policy when you book If you choose not to take out our insurance, you'll need to tell us who you're insured with. We'll need the company details and your policy number before you travel. We can't accept responsibility for any loss that you or anyone travelling on your booking suffers if the individual isn't adequately insured. As with all insurance policies, terms and conditions apply, so you need to make sure you've got the right policy for you. See **Delays** for more details. you're travelling to the European Economic Area you'll also need a Éuropean Health Insurance Card. You'll get a new UK Global Health Insurance Card (GHIC) instead of an EHIC. You can apply at www.gov.uk/global-health-insurance-card. Visit www.nhs.uk/ehic or full details on what it covers. You do not need to apply for a GHIC if you already have an EHIC. Your EHIC remains valid in the EU until it expires. An EHIC or GHIC is free of charge. You'll need to have both this card and adequate travel insurance.

Interconnecting Rooms These are two rooms with a lockable connecting door between them. They're available at selected accommodation for a small supplement. If you want to book, interconnecting rooms, you'll need to book and pay for two of these rooms.

Junior Suites When we advertise a Junior Suite, it means you'll get a bedroom with a sitting area and a bath or shower room.

Kids' Clubs No matter which kids' club you're looking at, there are certain things to bear in mind:

- Children who are unwell won't be accepted
- If your child has a disability, we will do our best to look after them but please check with us before you book that the club can accommodate your child's particular needs
- Sometimes, even when you have checked in advance, there may be reasons why the club can no longer accommodate your child's particular needs. When this happens we will do our best to include them in as many activities as possible but you may need to stay with your child to provide the care and attention that they require.
- If your child has an allergy or any other special requirements, please let us know when you sign them into the kids' club for the first time
- Staff aren't authorised to administer medication or change nappies, so you'll need to return to the club to do this if
- Staff may provide snacks and drinks during the day.
- You must register your child for all activities, sign them in at the start of the session, and out at the end
- You must stay within the complex while your child is in the club and also leave details of your whereabouts in case you're needed
- Activities may have to be cancelled, numbers limited and a rota introduced. This may be for health and safety reasons or at particularly busy times.
- If a kids' club is an important part of your time away, it's worth checking club availability before you book your holiday
- Even if you've booked a package holiday with us, you may still need to pay extra for some activities and sessions when you get there. If you haven't booked a package holiday with us, you'll also need to pay for your child to join the club itself.

**Hotel-run Kids' Clubs** Only clubs run by us meet our specification, which include strict staff to child ratios. Standards and facilities at hotel-run clubs vary. You should make sure you're satisfied with the facilities and staff providing the service before enrolling your child. Unfortunately, we're unable to take responsibility or guarantee that standards at hotel-run clubs meet UK standards

TUI Kids' Club We offer TUI Kids' Club for different age groups, with bespoke sessions designed for age ranges 3-6 and 7-12. There is a minimum of two 2-hour supervised sessions per day (morning and afternoon) six days a week. These can be booked in resort. Sometimes we'll combine ages for activities, but it won't affect our strict staff-to-child ratios. We'll have two staff on hand at all times. Kids' club activities run from 1st May to 31st October, unless stated otherwise. We may need to finish before the end of October if there isn't enough demand.

Kids' Clubs at selected TUI BLUE hotels and Sensatori by

Kids' Clubs at selected TUI BLUE hotels and Sensatori by TUI BLUE hotels (except at The Residence at TUI BLUE Sensatori Akra Fethiye). We offer up to two, two-hour sessions a day, six days per week for kids aged 3-12 with a variety of themed activities. For our TUI BLUE hotels with the Family Fun highlight, we split out the sessions by age group 3-6 and 7-12. Nearly all of our Kids' Clubs are free, with parties available at a small charge. All of our Kids' Club team are trained to TUI standards and have undergone relevant checks.

At our TUI BLUE hotels with a Family Fun highlight, and Sensatori by TUI BLUE resorts (except The Residence at TUI BLUE Sensatori Akra Fethiye) we've created The Hangout - an area exclusively for teenagers aged 12-15 where they can meet new friends and have a place to chill. Our Hangout Hosts arrange a variety of daily activities and a few nights a week they provide fun or chill evening events. Bespoke teen activities are also available in some of our TUI BLUE hotels without the Family Fun highlight in

some of our TUI BLUE hotels without the Family Fun highlight in the Teens Lounge, in high season only.

Kids' Clubs at Holiday Village There are four age groups in HV Kids' Clubs, each with their own club, numbers permitting. HV Creche is for 0-35 months, HV Club for 3-8 years and HV Crew for 9-12 and 13-17. Evening clubs may be available but you'll need to pay a little extra when you get there. Sometimes we'll combine ages for activities but it won't affect our strict staff-to-child ratios. Our HV Kids' Clubs run all season while it operates as a Holiday Village - please see Holiday Villages for details. We're constantly Village - please see **Holiday Villages** for details. We're constantly reviewing our clubs, so things like activities or the names of clubs might be different to what we describe.

#### Late Check-out Rooms See Check Out.

**Lifts** Some of our hotels don't have a lift. If stairs are a problem for you, please ask us for more details before you book so we can suggest a suitable property. See **Assisted Travel** for more details. **Local Laws** Sometimes local laws, religious customs or events mean facilities aren't available. For example, in all Muslim countries during the month of Ramadan, bars and restaurants

including hotel restaurants – change their opening hours. You may not be allowed to eat, drink or smoke in public areas during daylight hours either. Drinking and gambling ages vary by destination. It's a good idea to find out more before you travel. For the most up-to-date information, we recommend you check www.gov.uk/foreign-travel-advice.

Lost Property If you leave something behind on the plane during your flight out, you'll need to contact the overseas airport and ask them to check their lost property. If it's on your flight home, let us know and we'll do our best to track down the item for you. If you leave what we class as a 'valuable item' at your hotel, like a camera, a laptop or a wallet, we'll do our best to find it for you. If your item is found, you'll need to contact the hotel to arrange for it to be returned, and there may be a charge for this. If we can't find your item, we'll send you a statement to support your travel insurance claim. For help with lost property, please contact After Travel Customer Support.

Travel Customer Support.

Low Deposit Offer This offer is per passenger. We can change or withdraw this offer at any time. The rest of the deposit will be due within eight weeks of you booking your holiday. If you cancel your holiday you still have to pay the full deposit.

Low Season You may find that if you're travelling outside of peak holiday periods, some facilities, both in your hotel and resort, may not be available and entertainment may be more low-key. Hoteliers may remove facilities at certain times due to low demand. These can include restaurants or bars and can be sudden, implemented by hotels on the spot without prior notice. sudden, implemented by hotels on the spot without prior notice. Low season is usually May and October for short and mid-haul destinations like Spain and North Africa. For long haul destinations such as in the Caribbean and Mexico, low season tends to impact other months including January, May, September, October and November. However, unforeseen circumstances or lower-than-expected hotel occupancies can happen at any time, so facility closures are not limited to these specific months

Luggage

This section explains how much you can take, what you can pack, and how to keep your valuables safe. Please make sure you know your limits so your trip can get off to a smooth start. Luggage allowances vary, and could change - please check when you book.

Package Holidays including a checked-in luggage allowance If you've booked on or after 21st December 2023, all our packages include at least 20kg of checked-in luggage when you fly both ways with TUI Airways. (If you're not travelling both ways with TUI Airways, or you've booked before 21st December 2023, check your booking confirmation e-mail or Manage My Booking to see our checked-in luggage allowance.)

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When you're flying on a TUI Airways flight the following holidays
come with a 25kg luggage allowance per person: TUI BLUE,
Sensatori by TUI BLUE, Holiday Villages and A La Carte. If you upgrade to Premium on long-haul flights with TUI Airways, you'll also get 25kg of luggage, regardless of your holiday type.
Couples who've booked one of our wedding packages will get 25kg hold luggage each when flying with TUI Airways.
Our luggage allowances apply to all customers over the age of 2

years old. Infants under 2 get a 10kg checked-in allowance if travelling as part of a package.

If you're booking a TUI Tours or Multi-Destination holiday, remember to check your allowance. This is because your luggage allowance on any flight that forms part of the itinerary may be lower than the luggage allowance on your flights to / from the UK. You can buy extra checked-in luggage allowance in 5kg amounts if you need more space.

You can share your hold luggage allowance with others on your booking, but no single bag can be more than 25kg. This is for health and safety reasons. If you've booked extra luggage allowance, you still need to make sure each bag is under 25kg. otherwise check-in staff won't accept it.

Also, we can only accept luggage if it's packed and secured in suitcases or bags, and we believe it can stand up to reasonable handling. Otherwise, we may ask you to sign a disclaimer before we can take it. This also includes any bags we believe are already

Hand luggage

On a TUI Airways flight, you can take one 10kg bag with maximum dimensions of 55x40x20cm, plus one personal item that must fit under the seat in front of you with maximum dimensions of 40x30x20cm

You can't buy extra hand luggage allowance. You should be able to lift your hand luggage into the overhead storage compartments yourself. There are restrictions on what you can carry in your hand Juggage so make sure you read the information that comes with your booking confirmation. For example, you should pack valuables in your hand luggage – never your checked luggage. This includes money, house and car keys, jewellery, computers and important documents. Your airline won't be liable for loss or damage to valuable or fragile items packed in hold luggage, no matter how it's caused

Flying with another airline

Just so you know, TUI Airways flights have a flight number that starts with TOM or BY. If you're not travelling with TUI Airways, you'll need to check your airline's luggage allowance policies for checked-in luggage and hand luggage. Some airlines do not give infants their own allowance.

For full terms and conditions, see Luggage Allowance on TUI Airways at TUI.co.uk

Airways at TUI.co.uk

Excess Luggage And Sports Equipment There may be a charge for excess luggage and sports equipment. Whether or not we can carry it will depend on capacity on the day. You can arrange to take golf clubs, windsurf boards, diving equipment and other sports equipment on your flight. If you don't book, you may still be able to check your own equipment in. But we can't guarantee this and there'll be a charge. Bear in mind, any problems with excess luggage charges need to be sorted out at the airport. We can't guarantee you'll be able to take bulky sports equipment with you not the coach to your holiday accommodation and there may you on the coach to your holiday accommodation, and there may be an extra charge.

Lost And Damaged Luggage Please report any lost luggage or damage to us within seven days. If not, under the terms of the Montreal Convention, we won't be liable. See Montreal Convention for details. If your luggage is damaged on your way back to the UK, you need to complete a Property Irregularity Form (PIF) at the airport and keep a copy of it for insurance purposes.

М

#### Meals

On Your Flight TUI includes meals on long haul flights. Please let us know when you book if you require any children's meals. Just so you know, we don't provide meals for under-twos so you'll need to bring something with you. Remember to tell us if you have any special dietary requirements. We can't guarantee we'll able to meet them, but we'll do our best. For group bookings everyone in your party will need to either book in advance or decline the meal. For all other flights, we offer a range of snacks

and drinks to buy onboard.

At Your Hotel Meals are usually served in the hotel's main restaurant. The set—up here may change from buffet to waiter service, or vice versa. For à la carte restaurants you may be limited to a certain number of visits per stay and you may need to make a reservation. You may need to pay extra for these, too. Not all of the hotel's restaurants will necessarily be open at the same time. Meals for infants are not included in the price of your holiday so you'll need to make your own arrangements. **Full Board Plus** includes a Continental breakfast, lunch and dinner with drinks included during mealtimes. **Full Board** includes a Continental breakfast, lunch and dinner. **Half Board** includes a Continental breakfast, lunch and dinner. **Half Board** includes a Continental breakfast and dinner – or lunch, if you wish – at some hotels. **Bed** & Breakfast usually means Continental breakfast.

Medical Conditions

On Your Flight If you have a medical condition, a serious illness, or you've recently had surgery or an accident, you'll need to be cleared for travel by the airline. You may also need a 'Fitness to Fly' certificate from your GP. Conditions that need medical clearance include respiratory, coronary or infectious illness. You'll need to give your request for medical clearance to the airline at least four working days before you're due to fly. If you're unsure what conditions require medical clearance, or if you have any concerns about your health, we recommend that you contact your doctor before you book.

The risk of deep vein thrombosis (DVT) while flying is extremely low but is still a serious medical condition. DVT is when a blood clot forms, usually in the lower leg, sometimes because of sitting still for a long time. It needs treatment with blood-thinning drugs to prevent clots breaking off and travelling to the lungs. You can take precautions to reduce the risk. People most at risk include those with a history of bronchial or circulatory problems, thrombosis, those recently hospitalised, smokers, the obese, those with congestive heart failure, a malignant disease, pregnant women or women taking the contraceptive pill. To reduce the risk, exercise your legs from time to time, or walk around if possible. Elastic stockings may be helpful. Drink plenty of non-alcoholic liquids to prevent dehydration. See your doctor if you think you may be particularly prone to DVT.

At Your Destination If you have specific medical needs, think about whether the healthcare system in the destination you're looking at is likely to be able to meet those needs, if you have any problems while you're away. Consider things like the country's state of development and its size. You may find it helpful to look at www.gov.uk/browse/abroad/travel-abroad.

Mobility Aids See Wheelchairs

Mobility Assistance See Assisted Travel

Money Exchange If you want to change money to your hotel when you get there, check the property descriptions to find out if you can do this at your hotel.

Official Ratings Each country has its own system for rating properties, but at TUI we use our own ratings to make it easier to compare hotels. See **Tour Operator Ratings** for details.

Passports The name in your passport must match the name on your ticket otherwise you may not be able to travel and your your licket oureiwse you may inclue a pulle to travel and your insurance could be invalid. If someone in your group changes their name after you have booked, tell us and we'll issue the ticket in the new name. If you've already received the ticket, return it and we'll send one with the correct name. There may be a fee for this change. British Citizens must hold a valid 10-year passport. British change. British Citizens must hold a valid 10-year passport. British passport holders travelling to any EU country require at least six months validity on their passport on the day of travel. Some countries outside of the EU require a British passport to have a certain period of validity left on it, or blank pages. Please visit gov. uk/foreign-travel-advice for advice by country. Other nationalities should check with their own governments. It is also your responsibility to check whether you need a visa to enter your destination country. destination country.

British Citizens under 16 years old, including newborn babies, are required to have a child passport. The child's passport will initially be valid for 5 years, but can be renewed for a further 5 years at the end of this period. You can visit the gov.uk/ website for further information and how to apply.

If your passport has an Israeli stamp, you may be refused entry to some countries. For more information, visit HM Passport Office website at gov.uk/government/organisations/hm-passport-office. If you don't have a UK passport, you should always check with your own embassy, high commission or consulate before you book Please also see Visas.

#### Passenger Assistance See Assisted Travel

Playgrounds You need to supervise your children on all play

Pool Views If you book a room with a pool view, you'll look directly onto or have a side view of the pool.

Pregnancy You can travel with us up to the 28th week. If you're more than 28 weeks at the time of your flight home, you'll need a medical certificate from your GP. It must state there are no complications and give the dates of your pregnancy. If you're more than 36 weeks at the time of your flight home, they'll refuse to than 36 weeks at the time of your flight home, they if refuse to take you. If you're expecting twins or more, you must return by the 32nd week. Please check your insurance policy for any restrictions that apply, as many only cover to the 28th week.

Premium Collection Benefits You'll get the advertised benefits

as long as you're flying with TUI.

Premium Seating Premium seating is available to book on long haul TUI flights. If you book to fly Premium, your luggage allowance will be 25kg in the hold and 10kg as hand luggage. Lounge access and fast-track security are only available on departure from UK airports. You can access the lounge from 3 hours before and up to your original scheduled departure time. We advise you wear smart casual clothing. Fancy dress, vests, football shirts, tracksuits, baseball caps and other sports clothing are not allowed to be worn in the lounge. Shorts aren't permitted either, unless they are tailored and knee-length. Entry to lounges is subject to the individual lounge operator who may impose their own conditions and who reserves the right to refuse admission to anyone wearing clothing which their staff believe may cause offence to others. If the lounge is unavailable then alternative facilities may be offered. The location of fast-track security and airport lounges in the UK will be provided by TUI staff at the TUI bag drop.

Our Select Your Seat service is included, in accordance with ou Select Your Seat terms and conditions - see **Select Your Seat**. To get the best choice of seats, we recommend you book and select your seats as early as possible before departure. If you experience your seats as early as possible before departure. In you experience any difficulties using our online service, please contact your travel agent or, if you've booked your holiday online, please contact TUI on 0203 451 2688. Calls from UK landlines cost the standard rate, but calls from mobiles may be higher. Check with your network provider. Just so you know, we'll always do our best to seat your group together but we can't guarantee this.

Prices Our brochure prices are accurate at the time of publication, but you should only use them as a guide. The prices we give are selected from a range of prices available within the high season or outside the high season. The price you pay will depend on when you're travelling and prices may go up and down throughout the season. The brochure price is based on the standard occupancy for the room type included in the package so the price will change if the room is occupied by a different number of guests. See Occupancy Supplements/Discounts.

Prices - What's Included The basic cost of your holiday includes the following..

- Return flight from the UK
- Air passenger duty at the standard economy rate.
- Departure taxes are included on holidays to Jamaica, Aruba, Puerto Vallarta, Costa Rica, Cancun and Punta Cana
- Transfers between the airport and your accommodation this is usually by coach. Where we provide a taxi, the price we quote is for each person and based on 3 adults sharing a return taxi transfer.
- Car hire on selected holidays check when you book
- The accommodation and meals as advertised or confirmed on your invoice
- Luggage allowance as confirmed on your ticket
- Aviation insurance and security charge
- Estimated fuel costs.
- A Travel Expert at the UK airport and in resort
- All obligatory hotel service charges and taxes payable in advance VAT on all holidays to EC countries

Prices - What's Not Included The basic cost doesn't include the following...

Additional flight charges, such as taxes and regional

- supplements
- Additional air passenger duty there's a difference between standard and premium cabin charges. A higher rate is charged by the government for passengers travelling in premium cabins.
- In-flight meals unless we say otherwise
- Seats together on the plane unless we say otherwise
- Fuel supplements where applicable
- Excursions and shore excursions
- Holiday insurance
- Additional charges for particular room types, meals or under-occupancy in apartments. For details, ask your Travel Expert.
- Excess luggage and the transport of any sporting equipment
- Deposits requested on arrival by some apartment or villa owners, and by some hotels in Florida see Deposits
- Any local taxes, levies or similar that local authorities abroad expect you to pay yourselves

Room Upgrades If you arrange a different room type with the hotel when you arrive, this won't be included in your contract with us. Please also see Select Your Room

**Safety** Overseas safety standards are generally lower than ours in the UK. We take reasonable care to make sure only reputable businesses provide the services that make up our holidays, and we expect them to provide those services in line with local standards.

**Children's Safety** For our own Kids' Clubs, we take advice from leading UK child safety organisations and accident prevention agencies. You should always check you're happy with hotel clubs and children's facilities.

Health And Hygiene Hygiene standards are generally lower than in the UK – particularly in developing countries. Having said that, you can help to improve hygiene levels by taking a few basic steps...

- Wash your hands after going to the toilet
- Shower before you get into the pool
- Encourage children to go to the toilet before getting in the pool ■ Make sure babies and infants wear swim nappies in the pool

■ make sure papies and intants wear swim nappies in the pool Scuba Diving We recommend you check with your doctor before you go, and have a full medical examination in resort if you're planning scuba training. You may need to pay extra for this. It's also dangerous to fly within 24 hours of scuba diving. This is because pressure changes might cause 'the bends' or even in severe cases, paralysis. Of course, you also need to make sure you have adequate insurance cover.

Sea Views If you book a room with a sea view, it may be partly blocked by trees or smaller buildings, or across a road, but you'll still be able to see the sea. If we describe a room as a Limited Sea View, this will generally mean that your view of the sea will be to the side rather than directly in front of you. There may also be more obstructions like trees between your room and the sea than with a Sea View room.

with a Sea view room.

Seating If you're flying with TUI the minimum seat pitch of our aircraft is 29 inches. The minimum seat width is 16 inches. If you think you'll have difficulty fitting into this seat size, please call our Assisted Travel Team before booking - you can find their details at the end of this guide. You might need to pay an additional charge depending on what options are available.

Seat Upgrades If you buy any seat upgrade, including Select your Seat, seats can be selected via Manage My Booking as soon as your booking is confirmed. If you've paid extra for Select Your Seat or if you've reserved Premium Seats, Extra Legroom Seats or Extra Space Seats, on some holidays you will be able to choose your seats at the time of booking, otherwise you'll be able to access the seat map immediately after you book your holiday. You can also choose your seats by logging in to your Customer Account or the Flight Extras website.

Seats With Extra Legroom These are available to book on selected short and mid haul flights and are suitable for adults and children. Our Select Your Seat service is included, in accordance with our Select Your Seat terms and conditions – see Select Your Seat. To get the best choice of seats, we recommend you book and select your seats as early as possible before departure. If you and select your seats as early as possible before departure. If you experience any difficulties using our online service, please contact your travel agent or, if you've booked your holiday online, please contact TUI on 0203 636 1790. Calls from UK landlines cost the standard rate, but calls from mobiles may be higher. Check with your network provider. We'll always do our best to seat your group together but we can't guarantee this.

Seats With Extra Space These include seats that are close to or next to emergency exit doors, behind a bulkhead or behind a dividing wall. Seats with extra space are only available to pre-book for adults and children 12 years and over with TUI and 16 years and over on other carriers, but we may allocate these seats to families with children if the seats are not located in an emergency exit row. Emergency exit row seats are only available to passengers who are able to move quickly and operate the emergency exit without difficulty in the unlikely event of an emergency - in line with European Aviation Safety Authority (EASA) regulations. So, you won't be able to book these seats if you find it hard to move due to physical or mental disability, age, sickness or physical size. Just so you know, you also can't sit in these seats if you are:

- Under the age of 12, when travelling with TUI
- Under the influence of alcohol
- Travelling with an assistance animal
- Require an extension seatbelt.

These regulations have been put in place by the EASA and are for the safety of our passengers. The cabin crew have the final say and we kindly ask that their decisions are respected.

Select Your Seat If you pay to take advantage of our Select Your Seat service, you'll be able to log in to your booking and choose where you sit on the plane. If you're flying with TUI, online check-in opens 14 days before your flight takes off. You'll need to check in for your outbound and return flights separately.

Once you've checked in and confirmed your chosen seat, you won't be able to change it. That said, in some circumstances, we may have to change your seat. This would only be for operational, safety or security reasons. In accordance with the Civil Aviation Authority's guidelines, certain requirements must be satisfied before we can allocate seats near the exit. If we do have to change your seat, we'll try to keep it as close to what you booked as possible. A refund will only be offered if we can't seat you in a similar position to your original request. A similar position means the same type of seat - window, aisle etc - as your original selected seats. In such cases, we ask that you keep a copy of your confirmation documents and boarding cards. If you choose the Select Your Seat option but then don't go on to choose your seat numbers, we'll still try and seat your group together. If you're not flying with TUI, we'll do our best to keep your party together but we can't guarantee it.

To maximise seating options for all our customers, it may not be possible to book just a middle & aisle seat. If you have a specific seating requirement due to mobility restrictions, please contact our Assisted Travel Team

our Assisted Travel Team.

Select Your Room You can select your room after you've booked your TUI BLUE, TUI MAGIC LIFE or ROBINSON holiday via the link on your booking confirmation email or via the TUI app, subject to availability. Select your room is only available in select TUI BLUE, TUI MAGIC LIFE or ROBINSON properties, and you can only select a room within your booked room type. Room allocation takes place on arrival and in rare cases the hotel may not be able. takes place on arrival and in rare cases, the hotel may not be able to provide the selected room due to operational reasons e.g. repairs. In this case, an equivalent replacement room will be allocated without charge. Full Terms & Conditions can be found at www.tui-blue.com/en/en/select-your-room, www.magiclife.com/en/en/all-about-booking/select-your-room-

booking, and www.robinson.com/en/en/select-vour-room

Single Rooms Single rooms and rooms for sole occupancy Single Rooms Single rooms and rooms for sole occupancy are available in most hotels, but demand always exceeds availability. Sometimes when we refer to single rooms it may mean a room suitable for sole occupancy. Single rooms are generally smaller, may not have the best locations or the same amenities. If you're booking a double room just for yourself, you'll usually be asked to pay a supplement. This also applies to self-catering properties if, for example, three people choose a property for four. Our prices reflect the costs of the rooms contracted to us. reflect the costs of the rooms contracted to us.

Smoking All our flights are non-smoking. In our hotels, there are usually designated areas.

Spa Spas in our hotels aren't included in the price of your holiday unless we say otherwise.

**Special Offers** Our offers are only available on the holidays and dates we advertise, are per booking, and subject to availability. Special Requests We'll always do our best to help however we can, but we can't guarantee we'll be able to meet your needs every time. These special requests aren't covered by Our Agreement With You so from a legal point of view, they're not part of your holiday contract.

#### Supplements

On Your Flight Depending on the airport you choose to fly from, on certain days or at certain times, you may have to pay a 'flight supplement'. Flight supplements may go up or down throughout the season. Some holidays are only available on flights with extra charges, either because the accommodation is available only on certain days of flying, or because onward travel arrangements are only available at certain times Occupancy Supplements/Discounts Depending on the number

of people sharing a room, you may have to pay an 'occupancy supplement' for under-occupancy or single occupancy, or there may be a discount if more people share a room. Supplements and discounts may go up or down throughout the season.

**Room Supplements** Depending on the type of room you cho to stay in, you may have to pay a 'room supplement'. Room supplements may go up or down throughout the season. All rooms are subject to availability and any applicable occupancy and age restrictions.

Sustainability We're members of Sustainable Aviation, a UK initiative that sets out the collective, long-term strategy of UK aviation to tackle the challenge of ensuring a cleaner, quieter,  $\frac{1}{2} \left( \frac{1}{2} \right) = \frac{1}{2} \left( \frac{1}{2} \right) \left( \frac{$ smarter future for our industry. You can find more information at www.sustainableaviation.co.uk.

Swimming Pools It's unlikely your pool will have a lifeguard. An adult must always accompany children in the pool. This includes children's pools and surrounding areas. Pools may be closed in early or late season, so April, early May and October, or in particularly bad weather. Also, pools won't be heated unless we say otherwise in the property description. If your pool has a waterslide, there may be height or age restrictions.

Т

Taxes You may need to pay a tourist tax either at the airport or at your hotel. Taxes change regularly so check before you go. See **Prices** for more details.

**Tour Operator Ratings** We rate our holidays on our annual reviews and also the feedback we get from our end-of-holiday Customer Satisfaction Questionnaires. We rate hotels and apartments from '2' for no-frills, good value accommodation, to '5' for more comfort and a wider range of facilities. There may be some differences between accommodation that shares the same rating. That's where our 'plus' rating comes in.

**Tours** Most of our tours have age restrictions, so check before

you book.

Towels You'll see from the individual property descriptions whether or not there's a pool towel service. You may find you'll need to pay a small charge.

Transfers The transfer times we give you are a rough guide. They don't allow for delays to incoming flights or local traffic conditions. In terms of the type of transfer you'll get, it depends on the holiday you've booked. Just so you know, if your holiday includes a coach transfer, we may occasionally need to change this to a minibus or taxi. Where coach access is limited, we may need to transport your luggage separately to and from your accommodation. If this is the case, it may also be necessary for your luggage to be collected earlier than your return transfer time to ensure it arrives at the airport in time for you to collect it before checking in.

before checking in. If you've booked an A La Carte holiday, you get a private taxi transfer included for most destinations - see A La Carte for important information. Occasionally we may have to provide alternative transport, and in some cases you may have to share your taxi with other A La Carte guests. If you're not on an A La Carte holiday, you've still got the option of booking a private transfer, which will either be by minibus or taxi. In some destinations we feel that it's more suitable to book private transfers. Our prices are competitive against similar transfer services. Taxis take a maximum of three adults. Prices shown are per person, per return trip, based on three adults sharing. Luggage space may be limited and baby seats aren't provided.

The majority of Florida packages will include a coach transfer, but please note that priority drop-off isn't guaranteed. Transfers to theme parks in Florida are organised by the hotel so you may need to book when you get there. They're likely to be on a first-come first-served basis, and timings may change.

**Twin Rooms** Some twin rooms can take a 3rd or 4th bed but they're usually camp or folding beds. Rooms that take extra beds or a cot aren't necessarily bigger than standard rooms so space may be limited.

V

Vaccinations Speak to your doctor at least two months before you're due to go away. Some treatments, for malaria for example, should begin well before you go. If you're booking within three weeks of your departure, speak to your doctor before you book. There's more information available in the Department of Health's free leaflet – Health Advice for Travellers. Call 0800 555 777 for a copy.

Villas 'Villas' your villa is just for those who have booked with us. If you plan to invite anyone to join you when you get there, you must let us know so we can add them to your booking and sort out insurance. All of our self-catering villa accommodation is privately owned. The furnishings may be simple, but you can expect everything to be clean and in good repair. We've inspected all of our properties and instructed the owners on any improvements to be made before the start of the season.

We've tried to make sure most accommodation has a kettle and teapot. But you'll find the overall kitchen equipment reflects the local style, rather than British customs.

We provide essentials like toilet paper, washing—up liquid, cloths, and starter tablets for dishwashers where there is one, just to start you off. We also supply a fan in properties without air—conditioning. For safety reasons, barbecues aren't allowed on balconies or small terraces, or where a barbecue could be a particular fire hazard.

Bear in mind, many buildings are in rural areas so you may see wildlife, such as frogs, spiders, lizards, farm animals and the occasional snake, in or around the property. Some of our owners have dogs, cats or both, so do check with us if you're worried about this.

Villas in Florida are allocated on the day of arrival, so we can't provide you with an address before your holiday.

Cleaning And Maid Service Your accommodation will be clean when you arrive, and we ask you to do a minimal clean when you leave so it's left in a reasonable state. If it needs more than the normal cleaning, we may deduct the extra cost from your deposit. Maid service is generally provided weekly. This doesn't apply to Tuscany or Umbria, where there's just a mid-stay change of linen during a two-week stay. Maids are not responsible for washing dishes, laundry, ironing or emptying rubbish, although many will be happy to do laundry if you pay a little extra.

be happy to do laundry if you pay a little extra. Linen And Towels Sheets, pillowcases, hand, bath and tea towels are provided. In some cases, clean linen is provided by the maid for you to make up the beds. Linen and towels are generally changed weekly. You'll need to bring your own cot linen.

**Sunloungers** There may not be enough sunloungers at your villa for one per person. For example, villas in Florida will usually only have 2 sunloungers.

Nave 2 sumoungers.

Visas The best place for up–to–date information on visa and travel advice is the Foreign, Commonwealth & Development Office. Visit www.gov.uk/foreign-travel-advice or call 0845 850 2829. There may be specific entry requirements for under-18s, depending on your destination. For example, if a young person is travelling without both parents, there may be extra costs and they may need extra legal documents such as an affidavit, from a notary public. Always check with the consulate or embassy of the country you're travelling to before you book.

From 1st May 2025 it's obligatory for all visitors to Thailand to complete the Thailand Digital Arrival Card (TDAC) 3 days before arrival to avoid being denied entry. You'll need to do this via the official Thai government website https://tdac.immigration.go.th

W

Waterparks SplashWorld waterparks may be located onsite at your hotel or may be independent and located away from your hotel. They may also be open to non-hotel residents. Your All Inclusive board basis won't be available in the waterpark unless stated in the hotel description. Height or age restrictions may apply for some attractions. Some rides and facilities may need to be closed for maintenance. See Swimming Pools.

Weather There are sometimes tropical storms and hurricanes in Florida, the Caribbean and Mexico between June and November. It's impossible to predict their path or how long they will last more than three of four days in advance, and often it's much less. South-east Asia may be affected by its monsoon season, typically May to September. If a storm is forecast for one of our destinations, your safety is always our first priority. If there are hurricanes during your holiday we follow the advice of the Foreign, Commonwealth & Development Office and work with the Federation of Tour Operators.

Please also bear in mind that some hotel facilities - like outdoor bars and some sports - may not be available in adverse weather. Where we display weather information, this is supplied by the Met Office, © Crown copyright, the Met Office.

**Weddings And Renewals Of Vows** Please contact us for more details – the number you need is in the Getting In Touch section at the end of this guide. Also, see the Weddings brochure.

Wheelchairs

On Your Flight When you fly with TUI, we'll take your wheelchair and one other mobility item in addition to your normal luggage allowance. However, you'll need to let us know at least 48 hours before you travel. We recommend your wheelchair and other mobility aids are fully insured.

If you've got an electric wheelchair, you'll need to let our Assisted Travel Team know so that the necessary arrangements can be made. Please let us know the wheelchair's make and model when you call. There's a limit on how many electric mobility aids we can take on each flight. If you don't let us know before you book and we can't carry your wheelchair, you might need to pay an extra charge to change your booking.

You can bring a battery-powered wheelchair if it meets the conditions given in the ICAO Technical Instructions for the Safe Transport of Dangerous Goods, plus any other related CAA rules. Visit www.caa.co.uk for more information. Please contact us as soon as possible if you're travelling with a battery-powered wheelchair or mobility aid and let us know the device's make and model, dimensions and battery type. We can then confirm whether there's space onboard.

Electric wheelchairs need to be loaded in an upright position for the flight. Batteries must be securely attached to the mobility aid and terminals protected from short circuits. Electrical circuits must be isolated to prevent the device being operated accidentally. If the wheelchair can't be loaded in an upright position, the battery terminals need to be protected against short-circuiting, and the battery removed and stored in strong packaging. Lithium batteries that are designed to be removed must travel in the cabin. You need to bring the operating instructions for your mobility aid with you. If you don't have these details, see https://www.bhta.com/air-transport-advice where your make and model should be shown. If not, you'll need to contact the manufacturer, or shop where it was purchased or hired.

where it was purchased or hired.

If you want to check whether your wheelchair will fit onboard our aircraft, please contact our Assisted Travel Team – the number can be found at the end of this guide.

If you're flying with another airline, you'll need to contact them directly to see if your wheelchair will fit onboard. Our Assisted Travel Team can help you with this, too.

On Resort Transfers If you're taking an electric wheelchair or scooter, you'll need to book a taxi transfer to your hotel. You can't take them on the coach. There's an extra charge for this.

Wi-Fi Bandwidths may vary. Some hotels may offer an upgrade to a higher bandwidth which you may need to pay for. The upgraded service may also cover a different location to the free Wi-Fi zones. Some hotels may have a data cap on usage, or the free Wi-Fi may be restricted to a daily time limit per device or room. Once this usage or time limit is reached, there may be a charge to continue using the service. Factors that may reduce signal strength include high usage - particularly if lots of devices are using Wi-Fi at the same time, obstructions like thick walls and electronic machinery and adverse weather conditions. The device used to connect to the Wi-Fi - e.g. mobile phone, tablet or laptop - may result in a differing quality of service received. Wi-Fi zones may not be in the same location at every hotel. If your device isn't connected to Wi-Fi, remember to turn off data roaming to avoid possible data charges.

Due to factors outside of our control we can't guarantee the availability, performance or security of the Wi-Fi provided.

# Our agreement with you, and yours with us

We are TUI UK Limited, Company Number 02830117, our Registered Office is Wigmore House, Luton, LU2 9TN and Our Agreement sets out what we can expect from each other when you buy a holiday from us.

#### **Booking Your Holiday**

When you book your holiday you are accepting Our Agreement on behalf of everyone travelling with you. We will only deal with you, the lead name, and you must be an adult when you book. Anyone aged under 18 on your holiday must be accompanied by an adult. When we say "you" and "your" we mean you, as the lead name, or you and everyone travelling, depending on the context. Our Agreement, includes our A-Z Guide, the conditions of carriage of the airline or cruise operator and the provisions of international

Our Agreement, includes on Az-Guide, the continuits of carnage of the airline or cruise operator and the provisions of international conventions (including the Warsaw, Montreal, Strasbourg and Athens conventions) that apply to travel by air, land, sea or river. Please ask for a copy of any conditions applicable. Our Agreement along with the relevant details in the booking confirmation is the entire agreement between us for your holiday.

Our Agreement is made under the laws of England and Wales. You submit to the exclusive jurisdiction of those courts. You can choose the law and jurisdiction of Scotland or Northern Ireland but only if you live there.

#### Providing Information

You must ensure all information you give is correct. We'll use the personal data you give us in line with our Privacy Notice. You must pass on any information we give you to everyone travelling. You must comply with all passport, visa and other immigration requirements. Your passport and travel documents must be in good condition – you may be refused travel if they are damaged. If you are not self-reliant or have reduced mobility (like finding it hard to walk 500 metres) you must tell us before you book and if this changes tell us at least 48 hours before your holiday.

#### The Price You Pay

When you book your holiday, you must pay a deposit unless this is within 12 weeks of your holiday when you must pay in full. We'll tell you the price of your holiday and the deposit before you book. At least 12 weeks before you go you must pay the full balance. If you don't, we can cancel your holiday and charge you a termination fee.

When you book your holiday, we'll send your booking confirmation within 14 days. Mistakes can happen, so if any price on your booking confirmation, our website or our booking systems is obviously wrong, a booking made based on that price won't be valid, we can cancel it and refund you unless you want to pay the correct price.

For a breakdown of what's included in your basic holiday price, please see **Prices** in the A-Z.

Just so you know, you might also need to pay a tourist tax locally. We'll let you know what the approximate cost of this is before you book with us. Please also see **Taxes** in our A-Z.

#### **Before Your Holiday**

#### If You Change Your Holiday

Airlines or other transport providers can charge a fee for a change and sometimes treat a change as a cancellation. Fees can be up to 100% of the price for that part of your holiday. You must pay those fees as well as the amendment fee shown below.

When making changes, the price of your new travel arrangements will be based on the price that applies on the day you make the change. If your change means fewer adults travel, and your holiday price is based upon the number of adults, we'll recalculate the total price and the price per person may go up. This extra price isn't a termination fee. You will also need to pay the appropriate proportion of the termination fee for the adult who has cancelled. See "If you Cancel Your Holiday".

Some elements of your holiday, such as excursions, transfers, children's activities, flight or accommodation options, room/board upgrades, late check-out rooms theme park tickets and airport parking, may be non-refundable.

You may transfer your holiday to someone else if you give us at least 7 days' notice in writing or by email and the new lead name accepts the transfer and the terms of Our Agreement – insurance can't be transferred. You will be responsible, together with the new lead name, for our amendment fees and any costs as a result of the change.

# Our agreement with you, and yours with us

Change Days before your holiday					
Change	Days before your holiday				
	71+	70-29	28-15	14-0	
To change a name, passenger or passenger type (you can correct a spelling error without a fee).	£25 per person				
To upgrade a service, add on a flight extra, upgrade a room type or board basis.	No fee				
To change to a new package holiday from a TUI accommodation-only or TUI Airways light-only booking travelling on the same dates as original booking. Does not apply to third party accommodation or flights. Note: if your change request includes travelling on different dates to your original booking, the cancellation/amendment fees set out in the T&Cs applicable to your original booking will apply.	No fee (But you will need to pay the difference in price if your new TUI package booking is more expensive.)				
To change duration, the time of a TUI Airways flight or to travel on an earlier date than planned.	£50 per person				
To change accommodation, departure or destination airport, or change a flight not operated by TUI Airways.			Treate cancel		
To travel on a later date than planned.	£50 Treated as a cancellation				

#### If You Cancel Your Holiday

To cancel your holiday you must tell us as soon as possible. If you booked using a travel agency, that agency must tell us. When your holiday has been cancelled you will receive a cancellation invoice. You must pay a termination fee which covers our administration costs and compensates us for the risk that we do not resell your holiday. The fee is based upon how long before your holiday you tell us you want to cancel and is a percentage of the total price of your holiday.

How long before your holiday you cancel	Percentage of your holiday price		
70 days or more	Loss of deposit		
69-63 days	30%		
62-49 days	50%		
48-29 days	70%		
28-15 days	90%		
14-0 days	100%		

Even if the termination fee is lower than the deposit, your deposit will not be refunded. We may not be able to refund elements of your holiday if they are added extras. If you are cancelling because of an unavoidable and extraordinary circumstance happening at your destination that will significantly impact the performance of your holiday or your flight to get there, you will not have to pay a termination fee and your deposit will be refunded.

#### If We Cancel Your Holiday

If we cancel your holiday, except where it's because you haven't paid or you have been disruptive, you can have a refund or accept a replacement holiday from us of a similar standard and price if we can offer you one. We'll also pay the compensation shown below (unless we have cancelled because of one of the reasons listed in 'Events Beyond Our Control' or where you haven't paid) and we'll refund the difference if the replacement holiday is of a

#### If We Change Your Holiday

We aim to give you what we promise but, as we plan our holidays a long time in advance, sometimes things can change. We can make a change at any time but will let you know before your holiday if there's time.

Flight times given are for guidance only – your actual times will be shown on your e-ticket. Check that carefully when you receive it. Aircraft type can change and some facilities such as entertainment or advertised seat pitch may not be available. If we can't provide a seat option, we'll refund the price you paid for that optio

Occasionally, we may have to make a major change to your holiday such as a change of destination, a downgrade of your accommodation by one full star rating, a change in flight time by more than 12 hours or a change of UK departure airport. A change in flight time that we need to make within 24 hours before you are due to fly is not a major change unless the time changes by more than 24 hours.

If we tell you about a major change after you book your holiday, you can accept the new arrangements offered by us; or accept a replacement holiday from us of the same or similar standard and price at the date of the change (we'll always refund the difference in price if the replacement holiday is a lower price at the date of the change), if we are able to offer you one; or cancel your holiday with us and receive a full refund.

If we make a major change, and you choose to cancel your holiday and receive a full refund, we'll pay the compensation shown below, and receive a full return, we it pay the compensation shown believed unless the change is because of an event beyond our control. Any compensation payable is based upon how many days before your holiday departure we tell you about a major change. We'll pay 50% of the compensation for each person who paid a child price. No compensation will be paid for free child places.

How long before your holiday we tell you about a major change	Compensation per person		
84 days or more	0		
83-29 days	£25		
28-15 days	£35		
14-8 days	£50		
7.0 days	£100		

#### **Events Beyond Our Control**

Examples of events beyond our control are: war, threat of war, riots, civil disturbances, terrorist activity or its consequences industrial disputes, any failure to secure relevant flying rights, natural or nuclear disasters, fire, health risks, unavoidable and unforeseeable technical problems with transport, closed or congested airports or ports, actual or potential severe weather conditions, the imposition of sanctions or other Governmental action and any other similar events.

#### On Your Holiday

#### Behaviour

Only you can use your accommodation. You must not let anyone else stay there. You are responsible for any damage to you accommodation or its contents during your holiday

We can refuse to accept you on your holiday or continue dealing with you if we, or someone in authority, believe your behaviour (by any form of communication or in person) is disruptive. The Captain of your aircraft or ship can restrict your movements on board or remove you.

If you are disruptive and stopped from boarding your flight from the UK, or disruptive during your flight, we'll treat your booking as cancelled by you at that moment. If you are disruptive on your holiday we can remove you from your accommodation and you will be responsible for your own return home and for any other members of your group who cannot or will not travel without you. You will not be entitled to a refund in either case and we will not provide compensation or meet any costs or expenses

If you are disruptive you will be responsible for any damages, costs and expenses (including legal expenses) incurred as a result. This can include cleaning, repairing or replacing property lost, damaged or destroyed by you, compensating any passenger, crew, staff or agent affected by your actions and diverting the aircraft or ship for the purpose of removing you.

Disruptive behaviour includes being threatening or abusive, damaging property, upsetting, annoying or disturbing any other traveller, our staff or agents or putting any of them in danger.

#### Excursions

We may introduce you to suppliers of excursions or other services. If you buy one of these, you'll be contracting with the supplier directly, we act only as an agent and have no liability for the performance of that contract. Our Agreement doesn't apply to any contract for excursions or other services.

#### If Things Go Wrong on Your Holiday

You benefit from the rights applying to packages under The Package Travel and Linked Travel Arrangements Regulations 2018. We are responsible for all the travel services included in your holiday. If any of them isn't provided as we agreed, we'll pay you compensation, if appropriate, unless it's due to an event beyond our control (see 'Events Beyond Our Control'), is your fault or is caused but a third party. caused by a third-party.

If you are in difficulty on your holiday we'll help by providing information on health services, local authorities and consular assistance. We'll help you make phone calls, send emails or make alternative travel arrangements. You must pay any costs we incur if the difficulty is your fault.

#### If You Have A Complaint

It is very rare for things to go wrong. If they do, you must tell the supplier in question (e.g. the hotel) and our representative straight away so they can solve the issue. If our representative isn't available, you should contact our TUI Guest Experience Centre which is open 24/7. If you're still not satisfied, contact After-Travel Customer Support within 28 days of coming home so we can investigate properly. Contact details are in the A-Z Guide. We follow ABTA's Code of Conduct and usually solve any issues but you can use ABTA's ADR scheme for resolving disputes at

#### Personal Injury

Your holiday is made up from services provided by suppliers who follow local standards. Overseas safety standards are generally lower than in the UK.

If anyone travelling suffers injury, illness or death because of the services provided as part of your holiday, you must tell us and the supplier involved about it and complete a report at the time. After your holiday you can contact After-Travel Customer Support. It must be no more than 3 months after you come home so we can investigate properly. Contact details are at the end of this

#### **Protecting Your Money**

We provide security for the money you pay for your holiday and we provide security for the indirey you pay for your holiady and to bring you home in the event we become insolvent. When you buy a holiday from us that includes a flight, we do this by way of an ATOL (number 2524) managed by the Civil Aviation Authority, Gatwick Airport South, RH6 0YR. We also place a bond held by ABTA (V5126), 30 Park Street, London, SE1 9EQ, for holidays that do not include flights.

We've tried to write Our Agreement clearly. Unfortunately, the ATOL rules make us to include the next three paragraphs exactly as they're written.

When you buy an ATOL protected flight or flight inclusive package from us you will receive an ATOL Certificate. This lists what is financially protected, where you can get information on what this means for you and who to contact if things go wrong We, or the suppliers identified on your ATOL Certificate, will provide you with the services listed on the ATOL Certificate (or a suitable alternative). In some cases, where neither we nor the supplier are able to do so for reasons of insolvency, an alternative ATOL holder may provide you with the services you have bought or a suitable alternative (at no extra cost to you). You agree to accept that in those circumstances the alternative ATOL holder will perform those obligations and you agree to pay any money outstanding to be paid by you under your contract to that alternative ATOL holder. However, you also agree that in some cases it will not be possible to appoint an alternative ATOL holder, in which case you will be entitled to make a claim under the ATOL scheme (or your credit card issuer where applicable). If we, or the suppliers identified on your ATOL certificate, are unable to provide the services listed (or a suitable alternative, through an alternative ATOL holder or otherwise) for reasons of insolvency, the Trustees of the Air Travel Trust may make a payment to (or confer a benefit on) you under the ATOL scheme. You agree that in return for such a payment or benefit you assign absolutely to those Trustees any claims which you have or may have arising out of or relating to the non-provision of the services, including any claim against us, the travel agent (or your credit card issuer where applicable). You also agree that any such claims may be re-assigned to another body, if that other body has paid sums you have claimed under the ATOL scheme.

Where your holiday is protected under the ABTA scheme, you agree to accept that in the event of our insolvency ABTA may arrange for the services you have bought to continue, or for a suitable alternative to be provided at the same cost as your original holiday. You also agree to accept that in circumstances where the travel service provider provides the services you have bought, you agree to pay any outstanding sum under your contract with us to that alternative travel service provider. However, you also agree that in some cases the services will not be provided, in which case you will be entitled to make a claim under ABTA's Scheme of Protection (or your payment card issuer where applicable) for a refund of the monies you have paid. All money you pay to a travel agent for your holiday is held by that agent on behalf of and for the benefit of the Trustees of the Air Travel Trust at all times but subject to the agent's obligation to pay it to us for so long as we do not fail. If we do fail, any money held at that time by the agent, or subsequently accepted from you by the agent, is and continues to be held by that agent on behalf of and for the benefit of the Trustees of the Air Travel Trust without any obligation to pay that money to us.

#### Before You Go

If you're yet to travel with us, here are some numbers you may need...

Bookings, Amendments or General Enquiries	0203 451 2688
Assisted Travel Team	0800 145 6920
Groups	0203 451 2684
Weddings and Renewal of Vows	0203 451 2688
Finishing Touches	0203 451 2963
TUI Airways - new bookings, amendment in-flight extras and general enquiries	ts, 0203 451 2695

You can also email TUIPreTravel@tui.co.uk or write to us at the address below. If you've already booked, please include your reference number in your letter or email. If you're getting in touch about a wedding or renewal of vows please address your letter to 'Weddings or Renewal of Vows' instead of Pre—Travel Customer Services – at the same address

Pre-Travel Services, TUI UK, Contact Centre, Alexandra House, Alexandra Road, Swansea, SA1 5ED

#### While You're Away

For help while you're away, please call our Holidayline Team on +4433 33 365 147, text 80247, or use our contact form which can be found at www.tuicontact.com. They'll be there for you 24 hours a day, 7 days a week. Calls from abroad will be charged at international rates. Texts to 80247 cost 50p plus your network rate

#### When You Get Home

When you're back in the UK, to discuss your TUI Airways flight experience, please call 0203 451 2699. For any other aspects of your holiday you can complete the online form located in the 'Contact Us' section of our website. Alternatively, you can write to us at the address below. Remember to give us your booking

After Travel Customer Support, TUI UK, Contact Centre, Alexandra House, Alexandra Road, Swansea, SA1 5ED

#### Travel Agent Support

If you're a travel agent and need our help..

#### Agent Reservations, Administration, Group Bookings and Weddings

0203 451 2677

Calls to 0203 numbers cost the standard rate from UK landlines, but calls from mobiles may be higher. Check with your network provider

# Flight guide An at-a-glance guide to our flying programme

#### **Online search**

Find the most up-to-date info about flying at tui.co.uk/flight/timetable

#### Online check-in

You can check in online for your flights and print your boarding cards at home.

#### More room onboard

Book one of our **Seats With Extra Legroom** to enjoy a bigger seat pitch, or upgrade to **Seats With Extra Space**. Just so you know, these seats are restricted due to safety requirements.

Departure dates	Approx Flying Time**	Gatwick	Manchester	Newcastle	Glasgow
Nov 2025 - Apr 2026	9 hrs	W*, Su*	M*, Tu, Th*, Sa*		
May 2026 - Oct 2026	9 hrs	W*, Su*	M*, Th*	Tu*, Sa*	Tu*, W, F*

\* 10 and 11 nights available. \*\* Approx. flying time based on Gatwick departure.



For more flight information see pages 130-131 or visit tui.co.uk/flight/flying-with-us



# Great holidays start with travel insurance

# **TUI Travel Insurance offers...**

- · Holiday cancellation cover
- Emergency medical cover, including a 24/7 medical assistance helpline
- Options to flex your cover to suit your plans, including annual policies

Chat to our Travel Experts in store, check out Manage My Booking, or visit **tuitravelinsurance.co.uk** 

Terms, conditions and limitations apply. See policy for full details.

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# Finishing touches

Once you've picked your flights and hotel, here's how we can help to get the final pieces of your holiday all squared away...

# Before you go

Get sorted ahead of your break, with commission-free travel money, UK airport transfers, travel insurance and more.

# Travel Money Mastercard®

SAVE UP TO **75%** 

With our reloadable TUI Travel Money card\*\*, you can build up your getaway fund before you fly. It's a safe and secure alternative to carrying cash abroad. You can use it wherever Mastercard® is accepted. Visit tui.co.uk/travel-money



# UK airport transfers

Get to the good stuff sooner by saving yourself time and booking your ride to the airport instantly. Visit **tui-uk**. **mozio.com** 



#### TUI travel money

We offer great rates on up to 50 different currencies, all at 0% commission\*. You can click and collect your currency in your local TUI Store.

TUI Store. Visit tui.co.uk/ travel-money

# Airport extras

Start your holiday off right by pre-booking your airport parking, dropping your bags the day before or staying in an airport hotel.

# Airport parking and hotels

Reserve your parking space at holidayextras.com/tui/parking. Or, get a good night's sleep before your flight at an airport hotel – you can choose one that comes with parking. See our Never Beaten on Price guarantee at holidayextras. com/tui/nbop

# Airport lounges and fast track

Start your holiday as you mean to go on, with lounge access and an Airport Fast Track Pass. Visit holidayextras.com/ tui/lounges

# Free day-before bag drop

At selected airports, you can drop your bags the day before you're due to fly if your flight is eligible.
Save even more time by checking in online beforehand, too.



#### Flight extras

Fly in style by upgrading to Premium or choosing a seat with extra legroom or extra space. Plus, pre-book your extra luggage or sports equipment.

# **During your holiday**

Get your holiday activities sorted before you go by booking your car hire, TUI experiences, or golfing tee times.



#### Airport transfers

Upgrade your standard package transfer to a private taxi. Or, if you've just booked a flight or hotel stay, you can add a transfer.

# Keep your information safe

An eSim makes it easy to stay in touch with friends and family back home while you're away. You can add low-cost data to your current plan, which means you'll save money, and your number won't change. There's no need to get a new sim card, either.

# Download the TUI app

The TUI app's like having a 24/7 holiday expert in your pocket. Simply install it on Google Play or the App Store, then browse, add your booking, discover your holiday destination and much more.





It's important to arrange travel insurance for your trip. Visit tuitravelinsurance.co.uk

<sup>\*</sup>You may be charged for using your debit/credit card by your card provider for foreign exchange transactions; these charges may vary, please check with your card provider. All transactions are subject to currency availability and anti-money laundering controls. Not all currencies are in stock in TUI travel shops, you may need to pre-order, please ask in store for details or visit us online. The rate of the day applies for buy back transactions that are not subject to a Buy Back Guarantee. We may ask you to provide evidence of your identity prior to any foreign exchange transaction and retain copies of any evidence presented. Maximum transaction limits may apply. For online transactions please see https://www.money4travel.com/tuiuk/terms-and-conditions for terms of Use. TUI is a trading name of TUI UK Retail Limited, a member of TUI Group. Registered Office: Wigmore House, Wigmore Lane, Luton, LU2 9TN. Registered in England No: 1456086. ABTA No: L4750

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#### CALL 0203 451 2688\*

\*Calls to 020 numbers cost the standard rate from UK landlines, but calls from mobiles may be higher. Check with your network provider.

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