



Small & Friendly

JULY EDITION MAY 2025 – OCTOBER 2025



Greece | Turkey | Cyprus | Croatia | Spain | Portugal | Italy

Where in the world

From Spain's sandy shores to Italy's picture-perfect countryside, here are all of the destinations you'll find in this brochure...



CROATIA

✈ Flight time: 2¾ hours

EUROPE



Mainland Spain

✈ Flight time: 2 hours



Balearic Islands

✈ Flight time: 2½ hours



Portugal



PORTUGAL

✈ Flight time: 2¾ hours

AFRICA



Madeira

✈ Flight time: 3¾ hours

MORE INFO



Click here for more information on where we fly.

STAYING SAFE AND HEALTHY ABROAD

The Foreign, Commonwealth & Development Office (FCDO) and National Travel Health Network and Centre have up-to-date advice on staying safe and healthy abroad.

See gov.uk/travelaware and follow @FCDOtravelGovUK on Twitter and facebook.com/FCDOtravel – for the latest general FCDO travel advice, including coronavirus travel guidance, security and local laws, and passport and visa information.

See gov.uk/foreign-travel-advice – for FCDO travel advice about individual destinations.

See tui.co.uk/destinations/info/travel-aware and tui.co.uk/destinations/info/travel-with-confidence – for travel advice from TUI.

See travelhealthpro.org.uk – for current travel health news.

The advice can change, so check regularly for updates.

travel
aware
gov.uk/travelaware

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July Edition. This may be superseded and replaced by a later edition. Always check with your travel agent to ensure that you have the most up to date brochure edition. Also see Our Agreement with You and Yours with us for our terms and conditions.

This brochure was published in July 2024.

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This brochure was produced using 100% carbon-balanced paper.
CBP0106 16TUI

 The flight times shown here should be used as a rough guide only, as they can vary. All times are from London Gatwick.

Where's next?

Experiences expanded. Horizons broadened.

Boundaries broken. Memories made.

Curiosity fed. Self lost. Self found.

Live Happy.

When you travel with TUI, anywhere can happen.





Trust in TUI

There's nothing more important to us than making sure you have an amazing holiday. We're there for you throughout your holiday, all the way from when you book to when you return – and we always bring you home.

But don't just take our word for it – readers of the UK's most-read newspaper have voted us '**Most Trusted Travel Company**' and we've scooped thousands of 'excellent' reviews on Trustpilot.

We also know that for you to Live Happy, great value has to be a given. That's why we're the home of holiday value.

MORE INFO



Click the button or visit **tui.co.uk/value** for tips, tricks and deals.

MORE INFO



Click the button for more on our reviews and awards

Don't forget, all our package holidays are backed by the safety net of ABTA and ATOL protection, alongside 24/7 support – plus lots of helping-hand features – on the TUI app.

In the know

Holiday headliners

Want a whistle-stop tour of what's new in our holiday line-up? Look no further – from hotels that are brand new to our books to places that have been treated to a top-to-toe makeover, here are our top picks...

Page 74



Maricel Apartments,
Majorca, Spain **TTT**

Page 23



Nine Muses,
Skala, Kefalonia **TTTT**

I'M A
FAVOURITE

The hunt for your perfect holiday begins right now – we hope you're as excited as we are. Here are a few things you might want to know...

TTTT

Alongside every hotel in this brochure, you'll see our **T rating**.

T ratings

Because traditional hotel star ratings differ from country to country, we provide our own tried-and-tested TUI ratings to help you compare. They're based on the hotel's **facilities, location, general atmosphere**, and feedback from customers just like you.



Award-winning

In 2022, we won lots of awards at the **British Travel Awards**, including **gold** for both our winter AND summer sun holidays. Plus, we've scooped thousands of 'excellent' reviews on **Trustpilot**.

MORE INFO



Free kids' places

We've got thousands of **free kids' places** to give away. Look out for the logos in this brochure or scan the QR code to use our online free kids' place finder.

Holiday brochures

You'll find everything from fun-filled family getaways to laidback adults-only breaks in our holiday brochures. You can flick through them online, grab a copy from your local TUI Store, or even create a brochure online that suits your holiday search. Choose your own filters to build a bespoke selection of our package holidays. You can even personalise the cover with your name or dedicate it to a loved one.

Create yours now at tui.co.uk/brochures



Winner
of Innovation
of the Year at the
**Printweek 2023
Awards**



Accessible holidays

Here at TUI, we want to make travelling as easy as possible. That's whether you or someone you're travelling with has access needs, reduced mobility or a disability, including non-visible ones, and neurodiversity.

We know holiday planning can be stressful if you're relying on the hotel's accessibility details being available before booking. So, we've partnered with AccessAble to bring you Detailed Access Guides for our most popular hotels, so you can check if they meet your individual needs.

MORE INFO



Click to view Detailed Access Guides or visit accessible.co.uk/tui

Whether you book your holiday in one of our TUI Stores, or make your booking online, our friendly and knowledgeable Assisted Travel team are on hand to make sure your holiday's right for you. Give the team a call for free on **0800 145 6920**. If you're a British Sign Language (BSL) user, you can also contact us via SignLive. Or, for more on accessible holidays, head over to our assisted travel page at tui.co.uk.





The TUI app

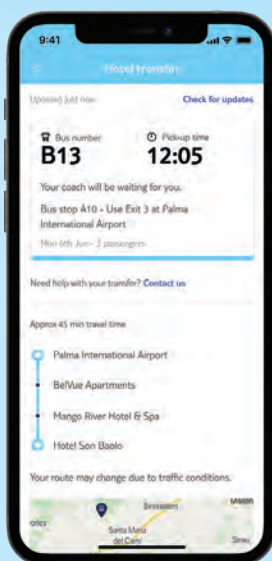
Your holiday needs in one place

The TUI app is like having a holiday expert in your pocket. From live travel updates and 24/7 chat support to trip planning tools and destination information, it's got everything you need to manage your getaway.



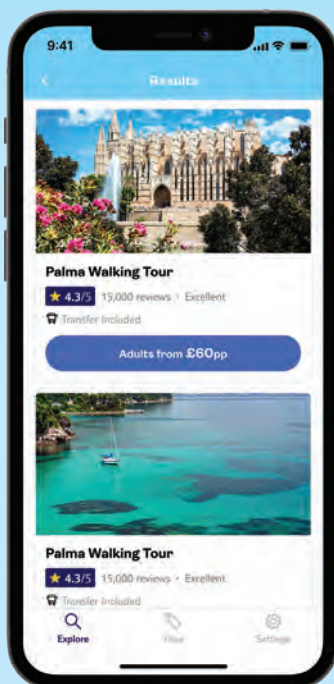
Find essential holiday info

See your flights, transfers, hotel and destination info in one place – including details like where to collect your luggage from.



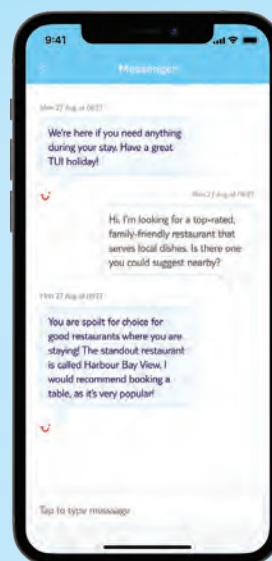
Tailor-make your trip

Get to know your destination by searching and booking experiences and tours in the app.



Get 24/7 customer support

Got questions during your holiday? Contact us any time via the app's chat feature



Download the TUI app

CLICK TO
DOWNLOAD

Small & Friendly

Intimate hotels with an authentic feel



Superior settings come as standard on a Small & Friendly holiday

Welcome to our latest collection of properties chosen for their local flavour, traditional look and feel and authentic home-from-home ambiance. Many are family-run for that more intimate approach, and all will welcome you with a smile and personal touch.

All of our properties come with no more than 130 rooms, so you'll really feel like part of the family. But it's more than that – they're also in places that make exploring a pleasure. You'll get to discover the true 'face' of the country you're in. Car hire's also included with a few of our properties, which makes it even easier to get out and about. And for those more laidback days, you'll find tranquil beaches and coves close by.

GET OUT AND ABOUT

Take the time to explore and enjoy some of these activities...



Walking

Find your feet and trek your way to the very heart of a country's culture. You'll see breathtaking vistas and get a true feel for the land, away from the standard tourist routes.

For a holiday that's all about the hike, how about Crete? More experienced walkers will relish the chance to conquer the path through the 16km Samaria Gorge. Nature lovers will enjoy the Ropa Valley in Corfu. More than two million olive trees and 36 varieties of orchid call this place home.

History

The ancient site of Ephesus was once the capital of Asia Minor, and one of the largest cities in the Roman Empire. Stand in the shadow of ruins like the Library of Celsus and the Great Theatre, which held up to 25,000 spectators in its heyday. Campania is bumper to bumper with historical sites. Pompeii and Herculaneum are two of the best-preserved classical cities in the world.

JOIN THE FESTIVITIES

Do you love a local festival? Ensure your Small & Friendly holiday coincides with our pick of the bunch...

Italy

In June, movie buffs can head to **Taormina International Film Festival** where screenings are held in an ancient amphitheatre overlooking the Mediterranean. Running since 1955, it's a major event for the independent feature and documentary film-making world and brings a host of actors, directors and writers to Sicily every year.

Greece

Thassos' **Festival of Music** is well worth a visit. It's held in the mountain village of Kazaviti throughout June and July, and is known as '**Kazavitiana**'. And if you're in Corfu during August, head to Corfu Town for the **Procession of St Spyridon**.

Croatia

Rovinj, on the country's Istrian Riviera, hosts an annual **Summer Salsa Festival** in June and July. It takes over the whole city, with dance workshops and beach parties filling the line-up.

Dubrovnik's version is a classy celebration of music, drama and dance. From mid-July to the end of August, ticket-only Shakespearian plays, folkloric dances, and classical concerts play out in the city's plazas, palaces and churches.



Golf

Courses designed by sporting legends like Nick Faldo are all part of the Mediterranean's golfing arsenal. Majorca's golf courses have a Tinseltown following. The 18-hole Club de Golf Alcanada in Puerto Pollensa is a favourite with stars like Jack Nicholson and Michael Douglas.

With 15 world-class courses, Portugal is a golfing Mecca. Try The Victoria in Vilamoura – it was designed by Arnold Palmer, and cost \$18 million to build.

Wine tasting

Like everything else in Santorini, the vineyards come with a view. The whitewashed Santos Winery is set on a cliffside overlooking the caldera. Wine is a keystone in Madeira's culture, too. To get the inside story on the island's wine-making tradition, make your way to the Funchal Wine Festival in September.



Take to the skies

Flights for most TUI holidays are with our very own airline, which means a seamless experience from the moment you step on board. Here's what you can expect...



Find out about assisted travel

More info

Why fly with TUI?



FLY FROM 21 UK AIRPORTS

It's easy to find a flight that takes off near you.



FLEXIBLE FLIGHT TIMES

We've got flight times and holiday durations to suit you.



70+ DESTINATIONS

We fly to more than 70 worldwide destinations.



EASY AIRPORT EXPERIENCE

We offer day-before and self-service bag drop on eligible flights.

Flying short and mid-haul

Flights of more than seven hours usually take place on our fleet of Boeing 737s.

You'll have at least a **28-inch seat pitch**. On board, you can buy a range of **food and drinks**, including great-value meal deals, hot and cold sandwiches, and snacks. If you're flying to Lapland, you'll get a complimentary meal, with a hot drink.

Your luggage allowance ranges from **20kg to 25kg**, depending on the type of holiday you've booked. And, you get 10kg hand luggage. Children under 2 get 10kg hold allowance*. You can pool your luggage allowance with others on your booking – but each bag must weigh 25kg max.



Assisted travel



737 Max

Seats & extras



YOUR SEAT ON THE PLANE

Your seats will be automatically allocated to you when you check in. If you're travelling with a child under the age of 12, we'll make sure they're sat with at least one adult in your party – sat with means next to, across an aisle, or in front or behind.



SELECT YOUR SEAT

Choose your exact seats from a plan of the plane by opting for our Select Your Seat service. You can add this on at the time of booking.



SEAT UPGRADES

Extra Legroom seats give up to two extra inches on your seat pitch, and Extra Space Seats can be booked for adults. You can opt for either of these at the time of booking or afterwards.

Flying long-haul

Long-haul TUI flights – of seven hours or more – take place on our 787 Dreamliners†. Flying on a Dreamliner's as soothing as it sounds. Here's why...

Our Dreamliners are quieter and more spacious than other planes, with a seat pitch of up to **32 inches** – they're designed for comfort. On your flight, you'll get a **three course meal** accompanied by a hot drink. Then, depending on the time of day, you'll be served afternoon tea or a breakfast before landing. We'll also pass through the cabin with complimentary bar services offering soft, hot and alcoholic drinks of your choice**.

Your seat will have a **nine-inch TV** with headphones. You'll be able to choose from a selection of popular on-demand films, TV shows, music channels and games.

20kg of hold luggage comes as standard, along with 10kg hand luggage. Children under 2 get 10kg hold allowance*. You can pool your luggage allowance with others on your booking – but each bag must weigh 25kg max.



Premium



Premium



Fly Premium

Treat yourself by upgrading to Premium, and you can look forward to loads of extras, including...

- **Premium check-in** and bag drop, and **fast-track** through UK security and boarding.
- Biggest and **comfiest** seats, plus a pillow, blanket and **luxury** amenity kit.
- **Lounge access** at UK airports and some overseas airports.
- Pre-take-off glass of **bubbles**, drinks available throughout your flight**, and a **four-course meal**.
- 10kg of luggage to carry on, and 25kg to put in the hold – just so you know, it's still 10kg for under 2s*.

Prices start from just **£399** return per person.

Watch our video for more on the Premium experience.

Watch



*Not included if you book flights only **Excludes Champagne and Prosecco
†The vast majority of long-haul TUI flights are on the 787 Dreamliner, but this is not guaranteed

Flexible flying

We've teamed up with leading airlines to give you even more holiday choice...

We know that hunting for a holiday is a whole lot easier when you've got more choice. That's why we work with over 20 other leading airlines – like **British Airways** and **Emirates** – to help you tailor-make your time away with the exact dates, durations and airports that you want. Flexible flying also means that we can open the door to a wider variety of holiday hotspots, from **Mykonos** and **Zanzibar** to the **Maldives** and **Antigua**.

While you're away, it goes without saying that the great service you've come to expect from TUI will still be present and correct. Your holiday is of course still **financially protected by ATOL**, too. And, who you're flying with doesn't affect the support you'll get while you're away. You can still get in touch with us around the clock, if you need to.

American Airlines



What you get

- 38-inch seat pitch with extendable footrest
- Amenity kits, pillows and blankets
- On-demand entertainment and noise-reducing headphones
- Pre-order meals with complimentary drinks
- Baggage allowance 23kgs

BRITISH AIRWAYS



What you get

- Generous hand baggage allowance included
- Complimentary meals and drinks (long haul) or snack (short haul)
- New pre-purchase menu developed by Michelin-star chef Tom Kerridge (short haul)
- Baggage allowance 23kgs
- Activity pack for kids (long haul)
Collect yours at the Family and Club World check-in zones at Heathrow Terminal 5, Gatwick or London City

QATAR AIRWAYS



What you get

- Skytrax 2023 Best Airline in the Middle East
- Over 4,000 in-flight entertainment options including the Oryx Kids' Club
- One of the widest seats in the industry designed to bring ultimate space and comfort
- Complimentary drinks and meals with fresh ingredients and international flavours by award-winning chefs

easyJet

What you get

- Allocated seating
- 23kg bag allowance
- Extensive onboard meal, snack and drinks options available for purchase
- Winner of Net Zero Strategy of the year at the UK Green Business Awards 2023



What you get

- Award-winning entertainment system with up to 6,500 channels
- Complimentary multi-course meal and drinks
- Kids' meals, dedicated channels, special headphones, toys and infant amenity kits
- All Skyward members in every class get some form of free connectivity onboard



What you get

- Skytrax 2023 Best Airline in Europe and Best Economy Class Catering
- 30kg luggage allowance (long haul), and 23kg to Turkey
- Complimentary meals and drinks
- Priority boarding for families with babies and children
- Kids' toys and amenity kits on long-haul flights
- Free Istanbul tours on layovers of between 6 and 24 hours

Just so you know, the details above relate to Economy Cabins

Take your pick with TUI

Whether you're after a budget beach break, a cruise around the Caribbean or the adventure of a lifetime to somewhere like Africa or Asia, you can trust us to make it amazing. Here's just a taste of what we offer.

FAMILY



These hotels include a range of great family properties...

TUI MAGIC LIFE

- 24-hour All Inclusive
- Kids' clubs and activities for all
- Family rooms and facilities

ROBINSON

- Family-friendly dining options
- Kids' and teens' clubs
- Sports and activities for all ages

HOLIDAY VILLAGES

- All Inclusive
- Unlimited activities
- Kids' clubs for tots to teens

TUI BLUE



These hotels combine best-in-class service, authentic local cuisine and activities to suit you.

TUI BLUE

- Hotels designed for you
- Local experts and dedicated BLUE® Guides
- Global buffets, regional dishes and fine-dining speciality restaurants
- Tailored activities including kids' clubs and cooking classes for adults
- Range of adults-only hotels (16+) for restful, child-free breaks

LUXURY



These hotel collections focus on the finer things in life...

Sensatori by TUI BLUE

- At least 3 speciality restaurants
- Special adults-only and family zones
- Professional shows and piano bars
- Huge range of activities, ranging from yoga to cooking classes
- Luxury spas designed to appeal to your senses

A LA CARTE

- 5T hotels only
- Private taxi transfers included
- World-renowned brands

BUDGET-FRIENDLY



For a no-fuss kind of break, look no further than these hotels...

TUI SUNE0

- Well located hotels, close to the beach and resort centres
- All Inclusive options to help with budgeting
- Friendly staff, light entertainment and laid back activities

SPLASHWORLD

- Free waterpark access
- All Inclusive and self-catering options
- Family-friendly hotels

SNOW OVER SUN



Our TUI holidays to Lapland put family fun in the snow first, and Crystal Ski Holidays are all about slalomming down the slopes...

LAPLAND

- From daytrips to 4-night breaks
- Activities, like snowmobiling and husky rides
- Meet Santa and tell him your Christmas list

CRYSTAL SKI HOLIDAYS

- For skiers, snowboarders and sit-back-and-socialisers
- Over 100 resorts across Europe and North America
- Bar time, spa time and snowy adventure time

CRUISES



Our cruises let you sail the seas or Europe's rivers...

MARELLA CRUISES

- Over 200 destinations, from the Mediterranean to the Caribbean
- Adults-only and family ships
- All Inclusive as standard

TUI RIVER CRUISES

- Exciting European cities and hidden gems
- Egyptian history along the River Nile
- Sophisticated, adults-only ships
- Flights and meals with drinks included

CULTURE



If you like your holidays to come with a dash of culture, we've got just the ticket.

CITY BREAKS

- European destinations like Barcelona, Rome and Paris
- North American cities like Toronto, Las Vegas and New York
- Handpicked hotel and flights included in each package

TUI TOURS

- Local, English-speaking guides
- Europe, Asia, Africa and more
- Guided tours, private tours and self-drive tours available

SOMETHING DIFFERENT



For holidays that go beyond the beach, we've got lots of options...

MULTI-DESTINATION BREAKS

- Visit more than one place in a trip

FLORIDA

- Self-catering villas and themed Disney or Universal hotels
- Beach breaks on the west and east coast

TUI LAKES & MOUNTAINS

- Lakeside towns and mountain villages
- Handpicked hotels and family-run guesthouses
- Spectacular scenery and local food

SCENE

- Party holidays with around-the-clock experiences



Check out all the holidays you can book with us at tui.co.uk

4 things to love about a **LAKES & MOUNTAINS** holiday

Lakes & Mountains holidays are all about exploring towns and villages full of tradition, getting wonderfully lost in new cultures and making the most of your surroundings, from mountain tops to lake shores.

Here are four of our favourite things about a getaway like this.





PINCH-ME VIEWS

See it all as you meander through meadows and stroll along the lakeside at sunset. There are camera-clicking views all around, whether you're boat hopping between towns, taking lifts to the peaks or lingering over lunches on terraces.

REGIONAL FLAVOURS

From freshly caught fish in a waterfront café to dumplings in a hillside hut, nothing beats the taste of a local speciality. And the tipples are often from just around the corner too, so you can sip a glass of wine with a vineyard view.

AUTHENTIC EXPERIENCES

Go at your own pace as you discover gardens, waterfalls and villas fit for royalty. And say 'hello history' in cities like **Venice, Verona and Salzburg**, on day trips that'll last a lifetime. You can even see all the best bits on a guided TUI experience.

LOCAL STAYS

Choose from hotels and family-run guesthouses where the staff really know their stuff – chat to them and you'll soon have tips about everything from the best walks to top spots for coffee and ice-cream.



Find out more about Lakes & Mountains holidays to Europe at tui.co.uk/holidays/lakes-and-mountains

The cruise you didn't know you needed



A greatest hits of
the most famous
European and
African rivers



Adventures for all,
from go-slow village
wanders to pick-up-
the-pace city tours



Sophisticated,
adults-only ships
with a choice of
restaurants
and bars



Lots of handy
extras, like direct
flights and transfers



Unleash your inner explorer with TUI experiences

With TUI experiences, you can get even more out of your holiday. Pre-book your holiday highlights before you're due to go, or from the comfort of your sunlounger, at times and dates to suit you. Here are some of our favourites...

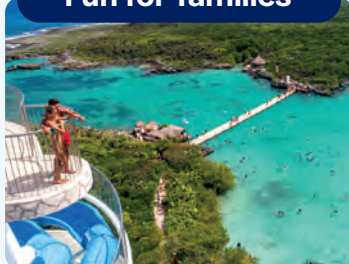


All-out adventure



Climb your way to the top of **Dunn's River in Jamaica**, or zip-line through the jungle at **Xcaret in Mexico**. For something a little more off the beaten track, take a **4X4 tour** through the **Atlas Mountains in Morocco**.

Fun for families



See jungle caves and swim in the river on a visit to **Xel-Há in Mexico**, which is geared up for family days out. Plus, you can spot **loggerhead turtles and dolphins** on a cruise designed for kids in **Zante, Greece**.

Calm and cultured



Explore beyond the beach with a tour of northern **Majorca**, including a ride on the famous **Soller train**. Or, take a break from the sands and get a real flavour of **Rhodes** on a **food and wine tour** of the island.



1000s of experiences worldwide



Pick-ups available from selected hotels



Customer care 7 days a week

Click this button to check out our range of experiences

More info



TUI Collection

These experiences let you get to the heart of every destination. With guaranteed great value and top-rated guides, they're the best way to explore popular sights and hidden gems, while caring for the environment and supporting local communities.

Green & Fair hotels



At TUI, we believe in responsible travel. In fact, our ever-growing range of **Green & Fair** hotels helps us support local communities in our destinations, look after the environment and create holiday memories in a way that tries to minimise any impact on Mother Earth.

WHAT ARE GREEN & FAIR HOTELS?

Green & Fair hotels have been recognised by an independent organisation for their sustainability standards, according to criteria set by the Global Sustainable Tourism Council (GSTC). The GSTC Criteria works as a worldwide standard in sustainability that all hotels should strive for, and is focused around four key areas:

- ✓ Sustainable management
- ✓ Environmental protection
- ✓ Social and economic support of the local community
- ✓ Recognising and promoting cultural heritage

If a hotel has earned a certification that shows it complies with the GSTC Criteria, we award it with a Green & Fair label. This badge of honour not only shows off hotels with more planet-friendly practices, it also makes it easier for you to make more sustainable holiday choices. Just look for the Green & Fair label when you're browsing for your next getaway.



GREEN & FAIR HOTELS

Find out more about the
GSTC Criteria at
gstccouncil.org/gstc-criteria



Looking to find out more about our sustainability work? Simply click the button to visit our sustainability page. Or, use your web browser and visit tui.co.uk/destinations/info/sustainability

Find out more



The TUI Care Foundation

The TUI Care Foundation turns holidaymakers' love of travel into something that makes a difference. It uses the positive power of tourism to improve the lives of young people, care for the natural world and help local communities thrive.

By creating projects that use tourism as a force for good, this independent Foundation works globally with local partners and international organisations to create meaningful and long-lasting impact. With over 30 projects in 25 countries, the TUI Care Foundation focuses on the specific needs of a destination.

In Cape Verde and Turkey, for example, it's working with organisations in resort to help protect native sea turtles. And, over in the Dominican Republic, its TUI Academy is

empowering young people with vocational training, to help them find jobs in the hospitality industry.

WORKING TOGETHER

For every booking to a Green & Fair hotel, we also donate £1 per person to the TUI Care Foundation, plus, you have the option to donate an additional £1 per person when you book. This helps support the foundation's projects in holiday destinations around the world.



TUI Academy, Dominican Republic



TUI Turtle Aid programme

DID YOU KNOW?

Booking a Green & Fair hotel stay isn't the only way you can contribute to the TUI Care Foundation. You can also pledge whatever you'd like at tuicarefoundation.com. Plus, when you're booking a TUI holiday, keep an eye out for the 'Adopt a Tree' and 'Adopt a Turtle' check boxes on the 'customise your holiday' page.

Cyprus



PRE-BOOKABLE EXPERIENCES – all of our experiences are available to book in advance at tui.co.uk/things-to-do

AN ISLAND FOR EVERYONE

Thanks to its sandy stretches, ancient sights and up-tempo nightlife, Cyprus is a firm holiday favourite, attracting everyone from families to clubbers. A mix of laidback and lively resorts fringe the island, along with beautiful beaches – 64 are Blue Flag-certified. And if you go inland, you'll find sleepy villages, hidden hamlets and the scenic Troodos Mountains.

LARNACA REGION

The Larnaca region of Cyprus is home to the family-favourite resort of Protaras. Its golden beach and clear shallow waters are a winning combination for anyone with little ones, and its main strip has a good mix of restaurants, cafés and bars. Further south is Ayia Napa. It's best known as a clubbing mecca, but it's also home to one of the island's best beaches and has a pretty old town. Neighbouring Nissi Beach completes the trio of resorts. It boasts a waterpark and white-sand beach with its own islet.

PAPHOS REGION

The town of Paphos is the best-known resort on Cyprus' west coast. A traditional harbour town, it's got a handful of golden beaches, a pretty marina and a long list of historical sights, including the Tombs of the Kings. Elsewhere in the region is Limassol, which has a 7-mile stretch of beach, and Coral Bay, where you'll find a large horseshoe-shaped cove with Blue Flag credentials. If you're after somewhere away from it all, the quiet seaside villages of Polis, Amathus Bay and Latchi give you an authentic slice of island life.

AT A GLANCE

- Discover the Tombs of the Kings in Paphos
- Drive up into the pine-cloaked Troodos Mountains
- Sample Ayia Napa's electric nightlife



AVERAGE TEMPERATURE

Jan 17°C	Feb 17°C	Mar 20°C	Apr 23°C	May 27°C	Jun 31°C
Jul 33°C	Aug 33°C	Sep 31°C	Oct 28°C	Nov 23°C	Dec 19°C

 **DESTINATION AIRPORT**
Larnaca and Paphos

 **FLYING TIME**
4 hours 30 minutes from Gatwick

travel aware
gov.uk/travelaware

TRAVEL AWARE - STAYING SAFE & HEALTHY ABROAD
Turn to page 2 to find out more.

Greece



PRE-BOOKABLE EXPERIENCES – all of our experiences are available to book in advance at tui.co.uk/things-to-do

GRECIAN CHARMS

Pulling in more than 28 million tourists every year, Greece is one of the world's most popular holiday spots. And it's not hard to see why. Spotless sands, centuries of history, and traditional sugar-cube towns are just the start of what the country has to offer. The holiday variety's a mixed bag, too. Pick from Greece package holidays that include self-catering and All Inclusive hotels, as well as options for families and couples.

SECLUDED SPOTS FOR SUN, SAND AND SEA

Greece racks up a tonne of crowd-free destinations. Santorini, Mykonos and Skiathos have all put a cosmopolitan gloss on the classic Greek combination of sun, sea and sand, while Kefalonia and Skopelos offer up beautiful beaches and laid-back towns. Thassos, Paros and Samos like to stay out of the spotlight – the beaches here are footprint-free and cypress trees are the only high rises you'll find. And if a villa sounds like your cup of tea, we've got over 60 to choose from – check them out in our Villas Collection brochure.

BIG-NAME ISLANDS

The biggest of the Greek islands is Crete, which boasts 650 miles of coastline and some impressive historical sights. Corfu – AKA the Emerald Isle – is known for its lush interior. Kos and Zante do a great line in beaches and have impressive after-dark scenes. And as for Rhodes, this place gets the prize for the best sunshine record in these parts. Saying that, Greece's weather is attractive no matter when you go – even the shoulder months of April and November boast balmy temperatures of 19°C and above.

MAINLAND HOTSPOTS

If you want to stay on the mainland, consider Halkidiki, Kalamata or Parga – they're great springboards for exploring the rest of the country. A holiday to Athens is also a strong contender. The Greek capital comes up trumps with lashings of ancient history, picturesque neighbourhoods and landmarks like the mighty Acropolis. Plus, it's just a 20-minute drive from Glyfada Beach, so you can easily combine the city with the seaside on an Athens holiday.

AT A GLANCE

- Peer inside the 12th-century citadel in Rhodes
- Poke around the Palace of Knossos in Crete
- Party with the A-list in Mykonos



DESTINATION AIRPORT

Crete (Chania and Heraklion Airports), Kefalonia, Corfu, Kos, Rhodes, Preveza (for Lefkas and Parga), Zante, Santorini, Mykonos, Skiathos, Halkidiki, Thassos, Samos



FLYING TIME

3 hours to 4 hours from Gatwick



AVERAGE TEMPERATURE

Jan 13°C	Feb 14°C	Mar 17°C	Apr 20°C	May 25°C	Jun 30°C
Jul 34°C	Aug 34°C	Sep 29°C	Oct 24°C	Nov 19°C	Dec 15°C

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**TRAVEL AWARE - STAYING
SAFE & HEALTHY ABROAD**
Turn to page 2 to find out more.





Hotel Pelagos Bay

SKALA KEFALONIA

T T T Plus 4.5/5 Based on 391 reviews

Billy, Barbara and their family, make welcoming hosts at this little hotel. Sea-facing rooms look onto the pool, where the bar serves up meals and snacks and – at night – is a great place for cocktails.

One of the reasons guests keep coming back is the cove just across the road. It's a little rocky number, secluded and quiet, where you can leave your towel while you pop back to the hotel for lunch.

Key Facilities

- 1 pool • 1 kids' pool • 1 bar • Free Wi-Fi areas

Location

- 2km from Skala's village and beach

Transfer time: 120 minutes by coach

Rooms

These rooms all include a stunning sea view, a balcony, a hairdryer, a fridge and a kettle. You can also upgrade for a bit extra to a **superior twin** or **double room** offering a bit more space. Family rooms are also available. Just so you know, there's an extra charge for air-conditioning.

Number of rooms: 28

Your service at this hotel

Holidays here come with **24/7 support on the TUI app and by phone**



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Board Options

- Bed & Breakfast



Aeolos Beach Hotel

SKALA KEFALONIA

T T T Plus 5.0/5 Based on 588 reviews

This family-run hotel is just a couple of minutes' walk from Skala's long, sandy beach. It has a fantastic pool with sea views and a poolside bar that does homemade food and ice-cream cocktails.

The nearest restaurants are about 10 minutes away on foot, and the centre of Skala is about a 20-minute walk along the beach road.

Key Facilities

- 1 pool • 1 bar • 1 restaurant

Location

- 100m to the beach • 1.7km to the centre of Skala • 800m to a few restaurants • Just so you know, owing

to the hotels location, your transfer may include a short changeover to a smaller vehicle

Transfer time: 120 minutes by coach

Rooms

All rooms come with balcony or terrace and a shower. **1 bedroom family rooms** can accommodate 2 adults and 2 children with child beds in the lounge. Some **twin** and **double rooms** sleep up to 3 with a foldaway bed.

Number of rooms: 28

Your service at this hotel

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Board Options

- Bed & Breakfast



Anassa Hotel Studios

SKALA KEFALONIA

T T T Plus   5.0/5 Based on 647 reviews

The pool area gets uninterrupted views across the Ionian Sea. And right next to the pool, there's a whirlpool bath and bar serving cocktails and snacks. There are weekly barbecue nights, too.

The Anassa is right across the road from Skala's long, sandy beach. Plus, it's just a 5-minute walk to Skala village centre, and the nearest restaurant is next door.

Key Facilities

• 1 pool • 1 bar • 1 restaurant • Live music and weekly barbecue night

Location

• On the beach • 300m from the village centre • Nearest restaurant is next door, shops and other restaurants are 250m away • 100m to the nearest bar


• 100m to local bus stop • 40km to Argostoli • 40km to the airport.

Transfer time: 120 minutes by coach

Rooms

In all double rooms and studios at the Anassa Hotel Studios you'll have a balcony or terrace. The studios have a range of beds to suit different group sizes as well as a furnished kitchenette.

Number of rooms: 33

 **Your service at this hotel**
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Board Options

• Bed & Breakfast • Self Catering



Regina Dell Acqua Resort

SKALA KEFALONIA

T T T T Plus   5.0/5 Based on 1575 reviews



GREEN & FAIR HOTELS This hotel has been certified as sustainable by an independent organisation for complying with the Global Sustainable Tourism Council Criteria. See A-Z for further information.

The Regina Dell Acqua Resort weighs anchor on a beach just outside of Skala. It's been built so it's in harmony with the rocky landscape.

With just 39 bedrooms, the hotel has a boutique feel to it. Rooms come with carved-wood furniture and they all look out on the garden or sea.

Key Facilities

• 1 pool • 1 kids' pool • 1 bar
• 1 restaurant • Free Wi-Fi zones
• Themed nights

Location


• Overlooking Skala beach

Transfer time: 120 minutes by coach

Rooms

There's a choice of twin and double rooms here, with some offering a **sea view**. All rooms come with a balcony or a terrace. Plus free Wi-Fi and air-conditioning is provided.

Number of rooms: 39

 **Your service at this hotel**
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Board Options

• Bed & Breakfast • Half Board



Aligis Studios

KATELIOS KEFALONIA

TTT 5.0/5 Based on 200 reviews

This place has a modern minimalist look throughout. Some bedrooms will feature bleached wood furniture and muslin-topped four-poster beds.

From the front door of the hotel, you can walk to Katelios' shops, bars and restaurants in around five minutes. The village's sand-and-shingle beach is just a little further on.

Key Facilities

- 1 pool • 1 bar

Location

- 50m to the bus stop • 300m from restaurants, bars and a supermarket
- 500m from the beach

Transfer time: 120 minutes by coach

Rooms

These studios make a great base for exploring the local area. They come with a kitchenette, air-conditioning, a mini-fridge, hairdryer, safety deposit box, Wi-Fi and a TV. All studios have a **balcony** or **terrace** with a **garden view**.

Number of rooms: 20

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Board Options

- Self Catering



Magnolia

KATELIOS KEFALONIA

TTTT 4.5/5 Based on 790 reviews

The hotel's in a peaceful spot in Katelios, just a five-minute walk from the shops, bars and tavernas of the town centre. What's more, it's a 15-minute stroll from Katelios Beach.

This family-run property is a regular winner of TripAdvisor's Certificate of Excellence. It's all down to its peaceful, adults-only atmosphere and friendly staff.

Key Facilities

- 1 pool • 1 bar • Free Wi-Fi • Spa*

Location

- 15-minute walk to the beach • 700m to the resort centre • 150m to nearest shops, bars and restaurants • 150m to bus stop



ADULTS ONLY

Transfer time: 120 minutes by coach

Rooms

Double and premium double rooms can sleep up to 2. A double bed or twin beds, air-conditioning, a mini-fridge, and a TV can be found in rooms. Premium rooms have added home comforts including bathrobes. A **balcony** complements both room types, too.

Number of rooms: 50

Your service at this hotel
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Board Options

- Bed & Breakfast

*Extra charge



Pericles Hotel

SAMI KEFALONIA

T+ Plus   **4.0/5** Based on 732 reviews

This hotel's nestled into the countryside, a 25-minute walk from the port town of Sami. It's surrounded by hills thick with trees, which is reflected in the hotel, where flowerbeds, bushes and tropical trees decorate the grounds.

The hotel's circular swimming spot is lined by sunloungers, so there's plenty of space for relaxing beside the water. Little ones get a space to make a splash, and there's a waterside bar on hand for light bites and drinks.

Key Facilities

- 1 pool • 1 kids' pool • 1 bar
- 1 restaurant • Free Wi-Fi

Location


- The beach is a 10-minute walk away
- 1km to Cave Melissani • 35km to Kefalonia Airport

Transfer time: 70 minutes by coach

Rooms

Located on the ground floor are **2 bedroom family rooms**, as well as **twin rooms**, equipped with a terrace. **Family rooms** can occupy 4, and **twin rooms** 2. **Double rooms** and **twin rooms**, each come with a **balcony or terrace**. All rooms have a shower, bedside tables, a mirror and free Wi-Fi. The hotel has lots of steps, including to ground floor rooms.

Number of rooms: 82

 **Your service at this hotel**
Holidays here come with our **Hotel rep** + **24/7 support on the TUI app and by phone**



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Board Options

- Bed & Breakfast



Ai Helis Hotel Apartments

SVORONATA KEFALONIA

T+ Plus   **4.0/5** Based on 50 reviews

These family-run apartments put the emphasis on laidback breaks. Aside from the pool and bar, the highlight is the surrounding countryside. It's a mix of rolling hills and thick olive groves – ideal for scenic walks. Plus, there's a tucked-away beach 10 minutes away on foot.

Design-wise, the apartments have a less-is-more charm. Each one comes with a kitchenette and a private balcony, which faces out towards the countryside.

Key Facilities

- 1 pool • 1 bar • 1 restaurant • Free Wi-Fi

Location


- 15-minute walk to the beach

Transfer time: 20 minutes by coach

Rooms

All rooms here come with a kitchenette and a bathroom with shower and hairdryer, as well as air-conditioning*, a safe*, a TV and free Wi-Fi. You'll have a terrace or balcony, too, depending on what floor you're on. **Studios** are available and can sleep up to three people, plus there's **one bedroom apartments** which can sleep up to four.

Number of rooms: 16

 **Your service at this hotel**
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Board Options

- Self Catering

*Extra charge



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- Bed & Breakfast



Rose Garden Studios and Apartments

SAN STEFANOS CORFU

T T T 5.0/5 Based on 92 reviews

These pretty, self-catering apartments are set among sleepy olive groves and well-kept gardens. They share a big pool flanked by palm trees, a sun terrace and a snack bar.

The complex is about a 10-minute walk from the restaurants, bars and shops in San Stefanos village centre. A couple of minutes more will take you to the sandy beach – one of the best in Corfu.

Key Facilities

- 1 pool • 1 kids' pool • 1 bar

Location

- 900m from San Stefanos with its bars and restaurants • 1.1km to the beach

Transfer time: 120 minutes by coach

Rooms

These **studios** and **apartments** come with a kitchenette, balcony or terrace, plus air-conditioning* from May to September. You can choose either 2 twin bedrooms, or 1 double and 1 twin bedroom, when booking a **2-bedroom apartment**.

Number of rooms: 11

Your service at this hotel

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Board Options

- Self Catering



Tereza's Sunset

SAN STEFANOS CORFU

T T T 4.5/5 Based on 385 reviews

This family-run hotel may be small, but it gets widescreen sea views. It's on the side of a steep hill, about a 10-minute walk from San Stefanos centre. And the beach is only six minutes' walk down a flight of steps.

The pool gets the best views in the house and has its own bar. Home-cooked, Mediterranean-style meals come courtesy of the restaurant, and there are regular Greek dancing nights, too.

Key Facilities

- 1 pool • 1 kids' pool • 1 bar
- 1 restaurant • Greek night

Location

- 200m to the beach • 200m down a steep hill to the resort centre

Transfer time: 150 minutes by coach

Rooms

You can expect a balcony or terrace in all rooms at the Tereza's Sunset Hotel. They all come with tea and coffee-making facilities, a mini-fridge and Wi-Fi. There's a variety of rooms to choose from, ranging from a twin room up to a **twin room with a shared pool** and **family rooms with a private pool**.

Number of rooms: 30

Your service at this hotel

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Board Options

- Half Board

*Extra charge



Hotel Costas Golden Beach

AGHIOS GEORGIOS NORTH CORFU

T T T   5.0/5 Based on 904 reviews

This hotel's just steps from the pebble-and-shingle beach. And it's right in the middle of Aghios Georgios, so shops, bars and restaurants are just a few minutes' walk away.

The pool here is set above the coastline, so you get fantastic sea views. Meanwhile, the restaurant serves breakfast and snacks during the day, and an à la carte selection for dinner.

Key Facilities

- 1 pool • 1 bar • 1 restaurant • Free Wi-Fi zones • Evening entertainment programme

Location

- 10m across the road to the beach
- 50m to shops, bars and tavernas

Transfer time: 150 minutes by coach

Rooms

Twin rooms in this hotel come with air-conditioning* and a balcony. For a bit extra you can opt for a **sea view** and an extra bed.

Number of rooms: 43

Your service at this hotel

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Board Options

- Bed & Breakfast



Hotel Theo

AGHIOS GEORGIOS NORTH CORFU

T T T   4.0/5 Based on 396 reviews

This hotel is on a quiet country road, about a 10-minute walk from a village where you'll find shops, bars and restaurants. And it's about 15 minutes to the sand-and-shingle Blue Flag beach.

The pool is at the back of the hotel, giving it a secluded feel. It's got great views over the nearby hills. There's a restaurant serving home-cooked Greek specialities, while the bar's known for its whiskies.

Key Facilities

- 1 pool • 2 bars • 1 restaurant • Free Wi-Fi • Greek night

Location

- On a quiet country road leading into Pagi village • 200m to nearest café and

supermarket • 250m to the nearest restaurant/wine bar • 850m from the sandy beach of Aghios Georgios North - the first 40m from beach is a hill, followed by a steady incline for the remainder

Transfer time: 150 minutes by coach

Rooms

Rooms here are very laid back and simple. They are decorated in light soft colours with bold accents. You'll have a choice of twin rooms which sleep up to 2 or 3, and can have the added comfort of air-conditioning for an extra charge.

Number of rooms: 31

Your service at this hotel

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Board Options

- Bed & Breakfast

*Extra charge



Zefiros Apartments

GOUVIA CORFU

T T T 5.0/5 Based on 230 reviews

You'll find this place in a quiet spot between the villages of Gouvia and Kontokali. That said, there's plenty going on – you've got a clutch of bars and restaurants within a 10-minute walk, as well as a yacht-filled marina and a pretty pebble beach.

Each apartment has a balcony or terrace overlooking the hotel's manicured gardens. They also have kitchenettes that come with a fridge, a hob, a kettle and a coffee-maker so you'll be set up for self-catering.

Key Facilities

• 1 pool • 1 kids' pool • 1 bar • Free Wi-Fi

Location

• Close to bars and restaurants • 400m to the beach • 1km to Gouvia Marina • 8km to Corfu Old Town

Transfer time: 25 minutes by coach

Rooms

All studios come with air-conditioning*, a TV and Wi-Fi. There's also a fully-equipped kitchenette for preparing meals. If you opt for an apartment then you'll have a lounge area, too.

Number of rooms: 16

Your service at this hotel

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Board Options

• Self Catering



Theodoros Fiona Apartments

RODA CORFU

T T T Plus 4.5/5 Based on 455 reviews

These apartments are just across the road from their bigger sibling, the Theodoros Resort, where there are pools, a swim-up bar and a splash zone you can use, it hosts Greek nights, as well.

It only takes five minutes to walk to Roda's seafront, which is laced with a stretch of sand. There are plenty of traditional bars and restaurants close to the shoreline.

Key Facilities

• 1 pool • 1 kids' pool • 1 bar
• 1 restaurant • Free Wi-Fi at the pool bar

Location

• Across the road from the sister hotel • 300m to seafront bars and restaurants • 300m to the beach

Transfer time: 90 minutes by coach

Rooms

Studios and 2-bedroom apartments come with air-con*, a safety deposit box*, a balcony and a kitchenette with a hob.

Number of rooms: 29

Your service at this hotel

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Board Options

• Self Catering

*Extra charge



Theodoros Resort

RODA CORFU

T T T Plus   4.5/5 Based on 455 reviews

This resort's spread out like a little village with a road running through it. Looks-wise, it's all whitewashed stone and terracotta rooftops. There's a big pool complete with bridges and a water fountain, and a roomy sun terrace with lots of loungers to kick back on.

The closest beach – a sandy number – is a five-minute walk away. And to reach the centre of Roda, you only need to walk a few minutes before you hit a cluster of shops, bars and restaurants.

Key Facilities

- 1 pool • 1 kids' pool • 1 bar
- 1 restaurant • Free Wi-Fi at the pool bar

Location

- 300m to seafront bars and restaurants • 300m to the beach

Transfer time: 60 minutes by coach

Rooms

Studios and apartments come with air-con*, a kitchenette and a balcony. There's a range of rooms available for all group sizes, the studios can accommodate 2 guests or there's a 3-bedroom apartment which sleeps up to 7. Just so you know, this resort is spread out in a village style and you may have to cross a small road to access some rooms.

Number of rooms: 28

Your service at this hotel

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Board Options

- Self Catering • Bed & Breakfast
- Half Board



Hotel Afrodite

RODA CORFU

T T T   4.5/5 Based on 574 reviews

The Afrodite Hotel is just across the street from Roda Beach, a long ribbon of sand that makes ideal swimming and sunbathing territory. The centre of town is just a couple of minutes' walk away, too.

Design-wise, this hotel is traditionally Greek. Think whitewashed walls, terracotta-tiled roofs and arched balconies. Poke your head inside, and you'll see traditional tiled floors and dark-wood furnishings.

Key Facilities

- 1 pool • 1 kids' pool • 1 bar
- 1 restaurant

Location

- In resort centre • 15m from Roda beach • Restaurants and bars nearby

Transfer time: 90 minutes by coach

Rooms

Twin rooms come with twin beds, a shower and a balcony. There are also family rooms which have 2 extra beds in the bedroom, to sleep 4 people. All rooms have the option of a **sea view** to wake up to in the mornings.

Number of rooms: 59

Your service at this hotel

Holidays here come with **24/7 support on the TUI app and by phone**



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Board Options

- Bed & Breakfast • Half Board



Hotel Three Brothers

SIDARI CORFU

T T T Plus   4.5/5 Based on 653 reviews

Location-wise, this hotel couldn't be any more central – turn right at the front of the building and you're on Sidari's main strip. Slip out of a little gate by the pool and you're on the sandy beach.

As the name suggests, the Three Brothers is a family-run place. It has a pristine pool and a good reputation for evening entertainment – including Greek nights. There's also an à la carte restaurant offering up a snack menu throughout the day.

Key Facilities

- 1 pool • 1 kids' pool • 3 bars
- 1 restaurant • Greek dancing • Live music • Quiz night

Location

- On the beachfront • Located in the centre of Sidari close to all amenities

Transfer time: 150 minutes by coach

Rooms

In the **duplex double room** there is a double bed upstairs and two single beds on the ground floor. Meanwhile, there are **double bedded rooms** with a **street view**, or a **limited sea view** from the **balcony**. **Twin rooms** with a **limited sea view** have a bath only. All rooms have air-conditioning, a TV, Wi-Fi and a mini-fridge.

Number of rooms: 36

Your service at this hotel

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Board Options

- Bed & Breakfast



Spiros Apartments

SIDARI CORFU

T T T Plus   4.5/5 Based on 283 reviews

The large pool is the main attraction at this family-run apartment complex. The pool bar scores highly on TripAdvisor, too, thanks to its freshly-prepared snacks and cocktails, and regular Greek dancing nights.

Sidari beach and centre are about 20 minutes away on foot, and there are two supermarkets at the bottom of the road for self-catering essentials.

Key Facilities

- 1 pool • 1 kids' pool • 1 bar • Free Wi-Fi in bar area

Location

- 1km to the beach and centre of Sidari
- 500m to the nearest bars, tavernas and supermarket

Transfer time: 150 minutes by coach

Rooms

Studios apartments come with a kitchenette and a balcony, offering that extra space outside. You can upgrade to an **2 bedroom apartment** that include a lounge as well.

Number of rooms: 16

Your service at this hotel

Holidays here come with **24/7 support on the TUI app and by phone**



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Board Options

- Self Catering • Bed & Breakfast



Sunshine Studios & Apartments

SIDARI CORFU

T T Plus   4.5/5 Based on 282 reviews

The Sunshine Studios & Apartments have a great location in a quiet part of Sidari. The bars, restaurants and shops of the town centre are only a ten-minute walk away, as is the Canal d'Amour.

The studios and apartments are set in five blocks spread across the hotel grounds. Inside, they're simply furnished with exposed timber ceilings, and there's a pool and restaurant* for breakfast and snacks on-site, too.

Key Facilities

- 1 pool • 1 kids' pool • 1 bar
- 1 restaurant

Location

- 70m from a supermarket • 100m to small sandy cove

Transfer time: 150 minutes by coach

Rooms

You can choose from studios, or spacious **2-bedroom apartments** here. They all come with a terrace for that added outdoor space. Plus, air-con* is available.

Number of rooms: 10

Your service at this hotel

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Board Options

- Self Catering



Christina's

SIDARI CORFU

T T T   4.5/5 Based on 287 reviews

This place has bagged a peaceful spot in a residential area on the outskirts of Sidari. When you want to venture further afield, a 20-minute stroll will take you to the town centre and a sandy beach.

Terracotta-coloured accommodation blocks are spread out between neatly trimmed lawns. Inside, things are fairly basic, but you get all the essentials including a balcony or terrace that looks out over the gardens.

Key Facilities

- 1 pool • 1 kids' pool • 2 bars
- 1 restaurant • Free Wi-Fi • Greek nights

Location

- Nearest beach is 900m away • 1km from Megali beach and Sidari's centre
- Within easy walking distance of numerous bars, restaurants and shops

Transfer time: 120 minutes by coach

Rooms

Rooms here are simply furnished. You can expect a balcony or terrace offering outside space. Studios sleep 2. For a bit more space you can go for an apartment, they sleep up to 4 with twin beds and a lounge.

Number of rooms: 22

Your service at this hotel

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Board Options

- Self Catering • Bed & Breakfast



2-bedroom apartment



Kaloudis Village Apartments

ARILAS CORFU

TTT   4.5/5 Based on 278 reviews

People keep returning to this family-run complex, which is in the kind of peaceful village where everybody knows each other. And it's a 2-minute walk to sandy Arilas Beach.

The pool's a classic rectangular shape, and good for lengths. It's surrounded by gardens on 3 sides, and at one end there's a pool bar. In the evenings, it's the pool bar that hosts quizzes and bingo.

Key Facilities

- 1 pool • 1 kids' pool • 1 bar • 1 restaurant • Free Wi-Fi • Evening entertainment programme

Location

- 50m from the beach • Close to the shops and tavernas of Arilas

Transfer time: 120 minutes by coach

Rooms

These studios and apartments have everything required for a self-catering holiday. They all come with a well-equipped kitchenette and air-conditioning* - plus you'll also have a balcony providing some outside space. If you're looking for something more spacious try the **2 or 3-bedroom apartments** - they'll have a lounge area too.

Number of rooms: 37

Your service at this hotel

Holidays here come with **24/7 support on the TUI app and by phone**



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Board Options

- Self Catering

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*Extra charge



Twin room



Sunny View Hotel

KARDAMENA KOS

T T Plus   4.0/5 Based on 488 reviews

The family that runs the Sunny View will give you the five-star treatment. Meals are home-cooked, the rooms are comfy, and everything is set among their well-tended gardens.

Location-wise, you're only a 10-minute walk away from the beach. Keep wandering along this sandy stretch, and you'll be in the town centre within half an hour.

Key Facilities

- 1 pool • 1 kids' pool • 1 bar • Free Wi-Fi

Location

- 500m to nearest sand and shingle beach • 2.5km to resort centre • Local bus service runs to Kardamena

Transfer time: 10 minutes by coach

Rooms

There's a selection of simple **twin rooms** available here. They all come with a **balcony** with a **side garden view**. Plus, you'll have air-conditioning*, a shower, a TV, Wi-Fi, and an in-room safe*.

Number of rooms: 57

Your service at this hotel

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Board Options

- Bed & Breakfast • Half Board

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Villa Maria

TROULOS SKIATHOS

T T Plus   4.5/5 Based on 148 reviews

The appeal of this place is its peaceful setting amid pine trees. That said, everything is in walking distance – the centre can be reached in 15 minutes, the beach in 20.

This isn't an all-singing, all-dancing kind of place, so you won't find activities and entertainment. What you will find is a chilled-out pool with a bar serving drinks and snacks.

Key Facilities

- 1 pool • 1 kids' pool • 1 bar • Free Wi-Fi

Location

- 1.2km from the beach • 500m from Troulos' centre

Transfer time: 30 minutes by coach

Rooms

Studios are simply presented with classic wooden furnishings. You can expect a kitchenette, satellite TV, a hairdryer, safe box, and a **balcony** or **terrace**. Air-conditioning* is also available.

Number of rooms: 16

Your service at this hotel

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Board Options

- Self Catering



Morfia Aparthotel

TROULOS SKIATHOS

T T Plus   4.5/5 Based on 278 reviews

Design-wise, this place is head-to-toe Greek. The terracotta-topped building's painted in blue and white. It's bordered with well-kept gardens, in the middle of which you'll find the rectangular pool.

The Ratatouille taverna and grill* takes pride of place at the Morfia Aparthotel. The Greek menu's loaded with grilled options, from lamb skewers and seafood to burgers and stuffed peppers. Plus, if you want to eat out, you can reach some of Troulos' family-run restaurants in less than five minutes' walk.

Key Facilities

- 1 pool • 1 bar • 1 restaurant • Free Wi-Fi in public areas

Location

- Close to bars and restaurants • 600m to the beach • 10km to Skiathos Town

Transfer time: 30 minutes by coach

Rooms

Studios come with air-conditioning, a TV, safe, kettle, toaster, microwave and a fridge. You can upgrade to a **duplex studio** for more space with an extra bedroom.

Number of rooms: 49

Your service at this hotel

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Board Options

- Self Catering

Hotel Troulos Bay

TROULOS SKIATHOS

TTT                                          

You couldn't be closer to the beach – just head across the terrace at the back and you'll be on soft sand. Troulos' bars and tavernas are only a short walk away, too.

The pool comes with beach views. And edging even closer to the sea is the terraced restaurant, which does buffet breakfasts and top à la carte meals.

Key Facilities

- 1 pool • 1 kids' pool • 2 bars
- 1 restaurant • A la carte dining*

Location

- The centre of Troulos, with its tavernas and bars, is a short stroll away
- Troulos Beach offers a range of watersports

Transfer time: 20 minutes by coach

Rooms

Rooms All of these rooms come with a balcony or terrace and air-conditioning from mid-June to mid-September*. There's limited sea-view twin rooms and mountain-view double rooms available. Or for that bit extra- you can have a **sea view**.

Number of rooms: 43

 Your service at this hotel

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Board Options

- Bed & Breakfast • Half Board



La Luna Studios and Apartments

TROULOS SKIATHOS

TTT Plus **4.5/5** Based on 536 reviews

Tucked into a wooded hill above Troulos Beach, this place comes with first-rate views. It's about a 10-minute walk downhill to the sand, and 15 to the centre with its shops, bars and restaurants.

Life revolves around the pool here. It looks out onto the beach, and there's a bar supplying drinks and generously-proportioned snacks. The bar's terrace is a great place to be in the evenings.

Key Facilities

- 1 pool • 1 bar • Free Wi-Fi

Location

- 125m from sandy Troulos Beach
- 900m from Troulos resort centre

Transfer time: 30 minutes by coach

Rooms

Studios all come with a kitchenette. Whilst **apartments**, will have this and a lounge area. There's even a **2-bedroom apartments** for those after that extra sleeping space. All studios and apartments come with either a balcony or a terrace that offers views of the ocean. And air-conditioning* and a safe* is available for a bit extra.

Number of rooms: 34

 Your service at this hotel

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Board Options

- Self Catering



Mythos

TROULOS BAY SKIATHOS

T T T 4.5/5 Based on 335 reviews

These studios are in a hideaway spot amid rolling countryside layered with pine trees. That said, they're only 10 minutes' walk from a sandy beach, and even closer to shops, bars and restaurants.

There's a rectangular pool for swimming. And drinks and snacks come courtesy of a pool bar, which is also open in the evenings.

Key Facilities

- 1 pool • 1 kids' pool • 2 bars • Free Wi-Fi in public areas

Location

- 200m to nearest shops, restaurants and bars • 700m to the beach

Transfer time: 30 minutes by coach

Rooms

Studios here are light and bright and come with a kitchenette, Wi-Fi*, and a balcony. Sleeping up to 2, they also come with twin beds, and have a shower in the bathroom. Air-conditioning* and a safety deposit box* is payable.

Number of rooms: 36

Your service at this hotel
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Board Options
• Self Catering



Zorbas Studios and Apartments

AGHIA PARASKEVI SKIATHOS

T T T 4.5/5 Based on 68 reviews

These studios and apartments are above the main coast road, so you get great views over the bay. It's a 10-minute downhill walk to Aghia Paraskevi's golden-sand beach, and there are plenty of tavernas along the way.

There's an infinity pool that looks out over the surrounding countryside. Next to this is an open-air pool bar that serves simple, home-cooked meals and snacks. And it stays open late for drinks.

Key Facilities

- 1 pool • 1 bar

Location

- In a quiet setting • Up a steep slope • 450m from the beach

Transfer time: 40 minutes by coach

Rooms

The studios here come with a kitchenette, whilst the **apartments** have a kitchenette and a lounge area. They all come with a balcony or terrace and air-conditioning*.

Number of rooms: 19

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Board Options
• Self Catering



Sergios Studios and Apartments

KOUKOUNARIES SKIATHOS

T T T 4.5/5 Based on 170 reviews

This place is tucked away in a quiet spot by a country lane. Around 5 minutes on foot takes you to bars and tavernas, while 15 minutes brings you to golden sands fringed by pine trees.

The family-run studios and apartments are set in pretty gardens with the pool as the main focus. It has a separate toddlers' pool to go with it, and the poolside bar does drinks and home-cooked food.

Key Facilities

• 1 pool • 1 kids' pool • 1 bar • Wi-Fi zones*

Location

• 1km from Koukounaries Beach
• 300m from the nearest taverna • A

bar and supermarket are just a stroll away

Transfer time: 40 minutes by coach

Rooms

Rooms all vary at Sergios studios and apartments. You can expect air-conditioning, a Satellite TV with Greek channels, a kitchenette, and a safe*. Please note, some bathrooms have a shower in bath instead of just a shower.

Apartments come with either a pool, garden or limited mountain view.

Number of rooms: 14

Your service at this hotel

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Board Options

• Self Catering



Myrtia Summer Village

KOUKOUNARIES SKIATHOS

T T T Plus 4.5/5 Based on 599 reviews

Looks-wise, this place takes a leaf out of Mother Nature's book. Its whitewashed apartment blocks are nestled into a thick pine forest, with well-kept gardens and flowerbeds dotted around the grounds.

Some of Skiathos' mainstays are within easy reach of this hotel. Koukounaries Beach – a 600-metre-long sandy swathe – is a 10-minute walk away. Further afield, you can get to the island's capital, Skiathos Town, in 20 minutes by car.

Key Facilities

• 1 pool • 1 kids' pool • 1 bar
• 1 restaurant • Free Wi-Fi • Evening entertainment programme

Location

• 300m to the beach • 600m to Koukounaries • 13km to Skiathos

Transfer time: 30 minutes by coach

Rooms

Rooms come with air-conditioning, double or twin beds, kitchenette and a balcony or terrace. Rooms with a pool or garden view are available. **Duplex studios** can accommodate larger group with an upper level with extra beds.

Number of rooms: 50

Your service at this hotel

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Board Options

• Self Catering

*Extra charge



Aegean Aparthotel

KRIOPIGI HALKIDIKI

T T T 4.5/5 Based on 507 reviews

This place is owned and run by 2 brothers. And they've made it a high scoring hotel on TripAdvisor. The deep pool is one reason, as is the restaurant, which hosts a barbecue night every week.

There's a Blue Flag beach 15 minutes' walk away. It's a sand-and-pebble number with a small bar.

Key Facilities

- 1 pool • 1 kids' pool • 2 bars
- 1 restaurant • Weekly quiz

Location

- 700m downhill to nearest beach
- 200m uphill to resort centre

Transfer time: 120 minutes by coach

Rooms

You can expect a **balcony** or **terrace** in **rooms** and **studios** at the Aegean Aparthotel – the latter includes an **upgrade** to a **Preferred studio**. Accommodation usually has a double bed, plus 1 or 2 extra single beds – depending on the room's occupancy. And just so you know, air-conditioning* is extra.

Number of rooms: 41

Your service at this hotel
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Board Options

- Half Board



Ammos Studios & Apartments

POLICHRONO HALKIDIKI

T T T 4.5/5 Based on 433 reviews

This hotel is a handy base. Less than 10 minutes' walk away you've got a shingle beach, with shops, bars and restaurants lining the promenade. Hanioti is 5 minutes by car, and a 10-minute ride takes you to Kalithea.

The bar is a friendly meeting place in the evenings. There's also a sociable scene at the little pool, which has a separate section for children.

Key Facilities

- 1 pool • 1 kids' pool • 1 bar

Location

- 300m to the beach • Polichrono's bars and restaurants nearby

Transfer time: 105 minutes by coach

Rooms

These rooms are spacious with amenities such as a TV, a kitchenette and a balcony or terrace – you'll be able to request air-conditioning* in resort too. If there's a few more of you try a **1-bedroom apartment**, where you'll also find the same comforts.

Number of rooms: 24

Your service at this hotel
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Board Options

- Self Catering

*Extra charge



Nostos Studios

GOLDEN BEACH THASSOS

T T Plus   5.0/5 Based on 150 reviews

These studios are set off a quiet road, about 10 to 15 minutes away from the fabulous beach – the walk there takes you through olive groves. In about the same time, you'll reach the centre's bars and tavernas.

You won't find a pool here or noisy activities and entertainment. Instead, you'll find yourself in an oasis of calm with pretty gardens. In among the flowers and shrubs is a bar that does evening drinks.

Key Facilities

- 1 bar

Location

- Peaceful location • Golden Beach as a backdrop • 500m to cafés and tavernas


in village centre • 600m to the fine, sandy beach

Transfer time: 110 minutes by coach and ferry. The ferry crossing is around 35 minutes – just so you know, this doesn't include any waiting time at the port.

Rooms

These studio apartments are a great base for exploring the local area. They each come with a kitchenette, and a balcony, offering that extra space outside. You can go for a twin or double bed.

Number of rooms: 20

 **Your service at this hotel**
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Board Options

- Self Catering



Hotel Zafira

SKALA RAHONI THASSOS

T T T   4.5/5 Based on 315 reviews

You'll find these studios at one end of Skala Rahoni, just steps from the beach. There are bars and tavernas close by and the centre is just a 10-minute walk away.

Besides the beachside setting, the pool is the main event here. It's big and comes with a whirlpool bath. When it comes to food, there's a restaurant serving Mediterranean dishes, and the weekly barbecue is a highlight.

Key Facilities

- 1 pool • 1 kids' pool • 1 bar
- 2 restaurants

Location


- 40m to the beach • 200m to the nearest bars and restaurants • 500m to the resort centre

Transfer time: 110 minutes by coach and ferry. The ferry crossing is around 35 minutes – just so you know, this doesn't include any waiting time at the port.

Rooms

Studios are available here, with a choice of views, including garden and pool-view. And for those who want extra space, **apartments** come with a lounge area and a large balcony. You'll find all studios and apartments have a balcony or a terrace. Plus, air-conditioning is available for a small fee.

Number of rooms: 29

 **Your service at this hotel**
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Board Options

- Bed & Breakfast



Planet Studios & Apartments

TSILIVI ZANTE

T T T 4.5/5 Based on 704 reviews

The Planet Studios give you a base right in the middle of Tsilivi. As you'd expect from such a central location, there may be some road and bar noise. They come with a good-sized pool and a bar, and there's a sandy beach about 10-minutes away.

The highlight is the popular sports bar, where you'll find satellite TV, regular live music and top DJ music. But don't worry if you want an early night – the apartments come with soundproofed patio doors.

Key Facilities

- 1 pool • 1 kids' pool • 2 bars

Location

- 750m from Tsilivi's beach • 350m from the resort centre

Transfer time: 30 minutes by coach

Rooms

Rooms are clean and simply decorated. There is air-conditioning, TV, balcony or terrace and pool views. Plus the kitchenette contains all the essentials you should need – like fridge, toaster, kettle and mini electric hob / oven. You have the choice of a studio, **1-bedroom** or **2-bedroom apartment**.

Number of rooms: 52

Your service at this hotel

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Board Options

- Self Catering



St Denis Apartments

TSILIVI ZANTE

T T T 4.5/5 Based on 462 reviews

Location-wise, these self-catering apartments couldn't be better placed. You'll find them down a quiet side street less than a 5-minute walk from Tsilivi's main strip. And the beach is even closer.

There's a pristine pool in the middle of the complex. It's set among well-tended gardens and comes with plenty of sunbathing space. The poolside bar will keep you topped up with drinks and snacks.

Key Facilities

- 1 pool • 1 bar

Location

- 100m from the beach • 250m from Tsilivi's resort centre, with its shops, bars and restaurants

Transfer time: 30 minutes by coach

Rooms

There's a choice of rooms here - studios and apartments are available and come with a kitchenette with a fridge, kettle, hob and toaster. You'll also find air-conditioning* on request and there's TV with limited English channels. If you're looking for more space opt for a **2-bedroom apartment**.

Number of rooms: 38

Your service at this hotel

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Board Options

- Self Catering

*Extra charge



Hotel Evelin

PYTHAGORION SAMOS

T T Plus        **4.5/5** Based on 195 reviews

The Hotel Evelin has a secluded location, cocooned by pretty gardens and with a backdrop of rolling hills. That said, it's just a 5-minute drive to the town centre, and there's a pebbly beach about a 15-minute walk away.

This place is traditionally Greek. The lounge is filled with antique mahogany furniture, and the pool terrace is all cobblestones. Rooms are simple, and come with balconies or terraces with views of the surrounding greenery.

Key Facilities

• 1 pool • 1 kids' pool • 1 bar • Free Wi-Fi

Location

• 500m to pebbly beach • 1.5km to the resort centre • Bus stop 300m from the hotel that goes to Samos Town

Transfer time: 5 minutes by coach

Rooms

These studios make a great base for exploring the local area. They come with a kitchenette, a balcony or terrace and air-conditioning*. **Superior studios** are also available.

Number of rooms: 36

Your service at this hotel

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Board Options

• Self Catering • Bed & Breakfast



Anna Studios & Jasmine Apartments

PYTHAGORIAN SAMOS

T T T        **4.5/5** Based on 240 reviews

This intimately-sized property benefits from an away-from-it-all location. It's set away from the road, and is surrounded by peaceful countryside. It's a 20-minute walk into town, and 10 to a sand-and-pebble beach.

These studios are a great Samos base. Inside, you've got simple rooms arranged in a whitewashed building, while the outside space is dominated by two decent-sized swimming pools and bar.

Key Facilities

• 2 pools • 1 bar • Daytime activity programme • Evening entertainment programme

Location

• 100m to the nearest restaurant and bar • 150m to the nearest shops • 500m to the nearest beach • 1km to the resort centre and nearest nightclub

Transfer time: 15 minutes by coach

Rooms

Rooms are simple and fresh with double or twin beds. There's satellite TV plus a kitchenette. Air-conditioning and heating is at an extra charge. Plus, you'll also get a balcony or terrace offering outside space.

Number of rooms: 29

Your service at this hotel

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Board Options

• Self Catering • Bed & Breakfast



A skirt of olive trees is all that separates this place from a sleepy sand-and-pebble beach. Inland, the picture's made up of tree-tussled mountains and open countryside, so scenic selfie backdrops are easy to come by.

The rooms fit in with the rural, back-to-basics setting. They're in simple apartment blocks with whitewashed walls and terracotta roofs. A big pool takes centre stage between them, with an al fresco bar beside it serving all-day drinks and snacks.

- 1 pool • 1 kids' pool • 2 bars
- 2 restaurants • Free Wi-Fi

- On the beach • 800m to Pythagorion village

Transfer time: 25 minutes by coach

Rooms here are light and airy. You can expect satellite TV, mini-fridge, air-conditioning and a furnished balcony or terrace. Double rooms are available with either **limited sea views** or **pool views**. Or you can opt for a slightly larger twin room.

Number of rooms: 87

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• Bed & Breakfast • Half Board



The Hotel Kalidon Panorama certainly gets the thumbs up for its setting. Surrounded by olive groves, it's on a hillside that's just a 10-minute shuttle bus ride from Kakkari Town.

This place is fairly dinky, as hotels go, and all 34 of the room balconies have a view – either out to sea or over the gardens. At the pool, meanwhile, it's cinematic sea views all the way.

- 1 pool • 1 bar

- 500m to Lemonakia Beach • 1km to centre of Kokkari • 250m to nearest tavernas, shops and supermarket
- Hotel shuttle bus runs 6 times a day

to Kokkari resort centre and nearby beaches

Transfer time: 40 minutes by coach

All rooms come with a balcony and a garden view or limited sea view. Air-conditioning is available between July and August, too.

Number of rooms: 34

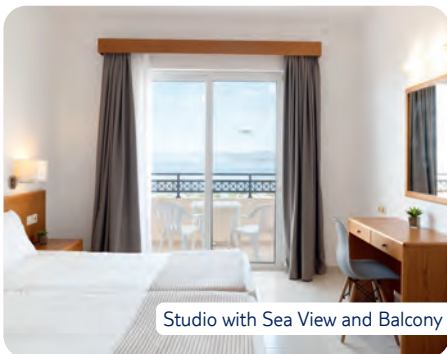
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- Bed & Breakfast



Studio with Sea View and Balcony



Snack bar*

Ziakis Hotel & Studios

PEFKOS RHODES

T T T Plus            **4.5/5** Based on 495 reviews

The hotel's good-size swimming pool comes with a small spot on the side reserved just for kids. It's joined by a waterside bar, too, which dishes up breakfast, then drinks and light snacks are on the menu all day long.

It's a 20-minute downhill stroll to the village's taverna-lined centre – you're around the same distance from a small sandy cove, too. If you don't fancy the walk back up, you can hop in a taxi and be back at the hotel in less than five minutes.

Key Facilities

- 1 pool • 1 kids' pool • 1 bar • 1 restaurant

Location

- 900m from small Kavos beach • 600m from nearest supermarket & restaurant • 700m from bus stop • 2km from resort centre

Transfer time: 75 minutes by coach

Rooms

1 bedroom apartments with a sea view and balcony are on offer here, as well as **studios** with an **inland view** or a **sea view**. All rooms include a stocked kitchenette and air-conditioning.

Number of rooms: 51

Your service at this hotel

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• Self Catering
• Bed & Breakfast

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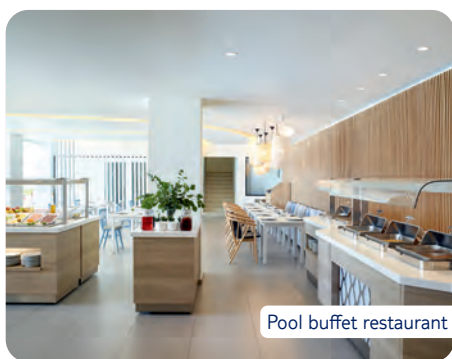
Lindia Thalassa Studios and Apartments

PEFKOS RHODES

TTTTT  4.5/5 Based on 1081 reviews



GREEN & FAIR HOTELS This hotel has been certified as sustainable by an independent organisation for complying with the Global Sustainable Tourism Council Criteria. See A-Z for further information.



Pool buffet restaurant



Studio with Balcony or Terrace



Reception area

Great views come as standard at these clifftop apartments, with the sun setting over the Med a real highlight. And getting about is easy – it's 10 minutes on foot to Pefkos, 10 minutes by bus to Lindos.

There's a big pool and the beach is a couple of minutes' walk away. There's also a highly-rated poolside restaurant that majors in Mediterranean dishes.

Key Facilities

- 1 pool • 1 kids' pool • 1 bar • Free Wi-Fi
- Evening entertainment programme

Location

- Directly above the beach, accessed by 61 steps
- A short walk from the small resort of Pefkos, with

its selection of restaurants • Lindos, with its amazing history and scenery, is also nearby

Transfer time: 120 minutes by coach

Rooms

All of the rooms come complete with a balcony or terrace, as well as essentials such as a kitchenette, phone and satellite TV. Rooms come as both studio and 2 bedroom apartments. For some added luxury, you can opt for a **sea view** from either an apartment or studio. All rooms are air-conditioned.

Number of rooms: 90

Your service at this hotel

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Board Options

- Bed & Breakfast

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*Extra charge



Amfitriti Hotel and Studios

PEFKOS RHODES

T T T 4.5/5 Based on 256 reviews

This place has a craggy mountain backdrop, and it looks out over the Aegean Sea. You can walk to the beach in 5 minutes, as well as a handful of tavernas serving net-fresh seafood.

The hotel's interiors are understated. The lobby features a mix of marble and stone, with simple wicker sofas. Rooms are basic, and come with sun-drenched balconies or terraces.

Key Facilities

- 1 pool • 1 kids' pool • 1 bar
- 1 restaurant • Wi-Fi zones*

Location

- 250m to the beach • 250m to Pefkos' shops, bars and fish tavernas

Transfer time: 105 minutes by coach

Rooms

These rooms all offers facilities such as telephone, fridge and a balcony or terrace. **Studios** have a kitchenette with 2 electric rings or for more space you could opt for a **1-bedroom** or **2-bedroom** apartment with a separate lounge too. Just so you know air-conditioning* can be requested in resort.

Number of rooms: 55



Your service at this hotel

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Board Options

- Self Catering • Bed & Breakfast



Evi Studios and Apartments

PEFKOS RHODES

T T 4.5/5 Based on 332 reviews

This hillside apartment block has a peaceful setting on the road leading out of Pefkos. Walk downhill for a few minutes through the grounds' olive groves, and you'll come to a secluded sand-and-rock cove.

Accommodation is set out in whitewashed blocks. Inside, they're simple and compact, and come with balconies or terraces that overlook olive groves and mountains.

Key Facilities

- 1 pool • 1 kids' pool • 1 bar

Location

- Direct access to the beach from hotel grounds • 500m from the resort centre of Pefkos

Transfer time: 120 minutes by coach

Rooms

These studios and apartments have a well-equipped kitchenette with a kettle, fridge, toaster and 2 electric rings – ideal if you'd like to prepare a meal. You'll also have a balcony or terrace and air-conditioning* can be requested in resort.

Number of rooms: 26



Your service at this hotel

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Board Options

- Self Catering



Pefki Islands Resort

PEFKOS RHODES

T T T Plus         **4.5/5** Based on 1124 reviews



GREEN & FAIR HOTELS This hotel has been certified as sustainable by an independent organisation for complying with the Global Sustainable Tourism Council Criteria. See A-Z for further information.

Location-wise, things couldn't be better. Steps lead down to a sandy beach, and the hub of Pefkos is 5 minutes' walk away. In the same time, you can be at the local bus stop for trips to Lindos and Rhodes Town.

It's all about the pools here. The hotel has two of its own, and with a pair of sister hotels as your neighbours, the count rises to five. Between them they offer a swim-up bar and a poolside restaurant that's highly rated.

Key Facilities

- 2 pools • 2 kids' pools • 2 bars
- 3 restaurants • Free Wi-Fi • Evening entertainment programme

Location

- 500m to the beach down 61 steps
- 500m to the centre of Pefkos • 100m to the nearest mini-market with English products, at the sister hotel

Transfer time: 120 minutes by coach

Rooms

At this resort there's the choice between a studio or a 2-bedroom apartment. They both come with either a balcony or terrace and TV, plus a kitchenette with 2 electric rings, a fridge, kettle and toaster.

Number of rooms: 104



Your service at this hotel
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Board Options

- Bed & Breakfast



Cosmos Maris

LARDOS RHODES

T T T Plus         **5.0/5** Based on 707 reviews

These family-run apartments get top marks for friendliness. The owner, George, and his family keep everything in tip-top shape, from the open-sided restaurant to the big pool. And the Greek nights are good fun, too.

You'll find the complex just outside the village of Lotharika, near Lardos. Set against rugged hills and fields, it's in a peaceful spot with a shingle beach 5 minutes' walk away.

Key Facilities

- 1 pool • 1 kids' pool • 1 bar • Free Wi-Fi in bar • Evening entertainment programme

Location

- 400m from Lardos shingle beach
- 100m to the nearest supermarket, restaurant and bars • 2km to Pefkos

- 2.5km to Lardos Village • Bus service 100m away to Lindos, Pefkos and Kiotari

Transfer time: 120 minutes by coach

Rooms

There are **2 bedroom apartments** or **studios** – the former has two twin bedrooms, meanwhile **studios** can occupy up to 2 or 3 guests – if you book a **studio** for 3, then an extra single bed is available. All **studios** and **apartments** have a kitchenette, air-conditioning*, a separate bathroom with shower, and a **balcony**.

Number of rooms: 32



Your service at this hotel
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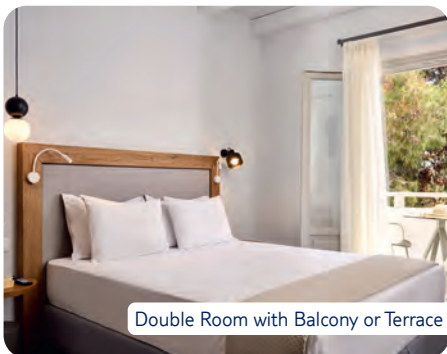
Board Options

- Self Catering

*Extra charge



Breakfast room



Double Room with Balcony or Terrace



Meltemi Village

PERISSA SANTORINI

TTTTT 4.5/5 Based on 806 reviews



GREEN & FAIR HOTELS This hotel has been certified as sustainable by an independent organisation for complying with the Global Sustainable Tourism Council Criteria. See A-Z for further information.

This place is in a quiet spot about a 10-minute walk from Perissa Beach, a 6-kilometre stretch of black volcanic sand and shingle. And it's about the same distance to the shops, bars and restaurants.

The hotel has a pool that's lined by palm trees – from here you get fantastic views of the neighbouring mountains. And there's also a pool bar.

Key Facilities

• 1 pool • 1 bar • 1 restaurant • Free Wi-Fi

Location

• 350m to the black sand beach • 20m to the nearest supermarket • 100m to the resort centre

Transfer time: 40 minutes by coach

Rooms

A **duplex 1 bedroom apartment** comes with 1 extra single bed in the bedroom for a third guest. Or you can stay in a **double room**. Lastly, a **deluxe junior suite** has its own Jacuzzi® or a private pool. All rooms and suites have a balcony or terrace, air-con, a safe*, plus a shower.

Number of rooms: 56

Your service at this hotel

Holidays here come with **24/7 support on the TUI app and by phone**



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Board Options

• Bed & Breakfast • Half Board

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Pool bar

Meltemi Suites

PERISSA SANTORINI

TTTTT 4.5/5 Based on 369 reviews

This charming, whitewashed complex has a great location, just a couple of minutes' walk from Perissa's shops, tavernas and bars. And it's less than a 5-minute stroll to the beach.

There's a lovely, half-moon pool, with views of the nearby mountains. Meanwhile, on the beach, you'll find a formal restaurant, serving Greek specialities, and a lunch spot that uses local produce.

Key Facilities

- 1 pool • 1 bar • 1 restaurant

Location

- 250m to the hotel from the transfer drop-off point
- 150m to the beach • 50m to the resort centre

with shops, bars, cafés and restaurants • 200m to supermarket

Transfer time: 40 minutes by coach

Rooms

You can expect air-conditioning from May to October and a balcony or terrace in all rooms. There are double rooms, studios and suites with a lounge that can be upgraded to include a **private whirlpool**.

Number of rooms: 16

Your service at this hotel

Holidays here come with **24/7 support on the TUI app and by phone**



Double Room with Balcony or Terrace



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Board Options

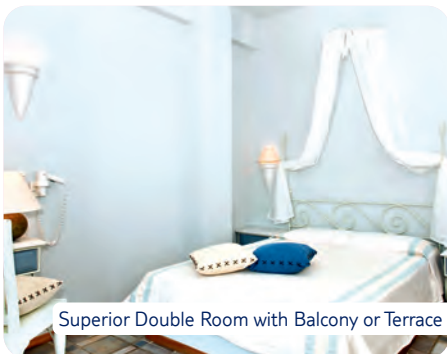
- Bed & Breakfast • Half Board

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Pool bar



Superior Double Room with Balcony or Terrace



Reception

Atlantis Beach Villa PERISSA SANTORINI

T T T 4.5/5 Based on 369 reviews

This place backs onto Perivolos Beach's volcanic sands. It's halfway between the towns of Perissa and Perivolos, so has a peaceful vibe. But there are tavernas and beachfront bars within 10 minutes' walk in each direction.

The hotel's main draw is the lagoon pool – it's surrounded by palm trees and looks out to sea. As for dining, there's an outdoor terrace for Continental breakfasts.

Key Facilities

• 1 pool • 1 bar • 1 restaurant • Free Wi-Fi areas



ADULTS
ONLY

Location

• 30m to Perivolos Beach • 800m to the centre of Perissa • 150m to the bus stop • 100m to the nearest bar • 500m to the nearest supermarket

Transfer time: 40 minutes by coach

Rooms

You can stay in a **Double Room** at the Atlantis Beach Villa. You'll have a double bed, a shower, towels, a Satellite TV, a safe*, a fridge, and a hairdryer. And each accommodation has a **balcony** or **terrace**, too.

Number of rooms: 33

Your service at this hotel

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Board Options

• Bed & Breakfast • Half Board

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Panorama Studios and Apartments

STALIS CRETE

T T Plus   4.0/5 Based on 414 reviews

If you want a simple base near Stalis beach, the Panorama Studios and Apartments are ideal. They're on the main beach road, with a great mix of bars, shops and restaurants on the doorstep.

The Panorama Studios and Apartments provide all the essentials, like two pools, a restaurant, sun terrace and beach bar. The rooms themselves are basic but comfortable, with good-sized balconies or terraces.

Key Facilities

- 2 pools • 2 kids' pools • 2 bars
- 1 restaurant

Location

- 50m from the busy resort centre, with its shops, tavernas, bars and restaurants
- 100m from the beach

Transfer time: 75 minutes by coach

Rooms

Rooms are simply presented and come with all of the basics you should need for your break. They all offer a balcony or terrace for outside space. Safety deposit boxes and air-conditioning are available at an extra charge. Stay in a studio or opt for a 1 bedroom apartment.

Number of rooms: 55

Your service at this hotel

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Board Options

- Bed & Breakfast • Half Board



Hotel Moonlight

STALIS CRETE

T T   4.5/5 Based on 402 reviews

The Moonlight Hotel's just a few steps from a sandy beach, with a café and restaurant on the doorstep.

The hotel has its own bar which does Continental breakfasts and evening cocktails. Elsewhere, there's plenty of space for sunbathing in the grounds, and there's a swimming pool you can use at the hotel across the road.

Key Facilities

- 1 pool • 1 bar

Location

- 100m from the sandy beach • 10m to the nearest supermarket • 25m to the nearest restaurant • 30m to the nearest café • Close to all of Stalis' amenities including souvenir shops

Transfer time: 105 minutes by coach

Rooms

You can expect air-conditioning* and a mini-bar* in all rooms at the Moonlight Hotel. Twin rooms come with a TV, Wi-Fi and a balcony or terrace.

Number of rooms: 19

Your service at this hotel

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Board Options

- Bed & Breakfast

*Extra charge



Christina Hotel

RETHYMNON CRETE

T T T Plus   **4.5/5** Based on 303 reviews

This family-run hotel has 2 outdoor swimming pools, right next to Rethymnon's sandy beach. There's a nice lounge bar, which hosts some great entertainment – like regular Greek nights.

In terms of location, the complex is in the heart of Adelianos Kampos, just a quick walk from the beach. Lively Rethymnon is a 10-minute drive away.

Key Facilities

- 1 pool • 1 kids' pool • 1 bar
- Free Wi-Fi in bar area • Evening entertainment programme

Location

- 50m from Adelianos Kampos Beach and surrounded by shops, bars and tavernas
- Situated on the main coastal

road to Rethymnon which is 6km away and easily accessible by bus or taxi

- 800m to the village of Platanos

Transfer time: 70 minutes by coach, 120 minutes by coach

Rooms

There's a good selection of double and family rooms here, for a range of party sizes. All of which come with a balcony, a lounge area, and a kitchenette. Air-con is available at a local charge.

Number of rooms: 36

Your service at this hotel

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Board Options

- Bed & Breakfast



Golden Bay Apartments

GOURNES CRETE

T T T Plus   **4.5/5** Based on 418 reviews

The Golden Bay Apartments are set in a quiet seaside spot in the traditional village of Gournes. There's a large pool to lounge around, while a traditional Greek restaurant takes care of breakfast. There are a handful of bars and restaurants nearby or, for more choice, Hersonissos is 20 minutes away by car or bus.

Apartments are set back from the pool, surrounded by manicured gardens. Each comes with its own kitchenette, colour TV and a private balcony or terrace.

Key Facilities

- 1 pool • 1 kids' pool • 3 bars
- 1 restaurant • Free Wi-Fi • Evening entertainment programme

Location

- In the quiet village of Gournes • 10m across the road to the sea • 150m down the road to a small, sandy beach

Transfer time: 30 minutes by coach

Rooms

Studios and apartments here come with free Wi-Fi, kitchenettes and shower cabins - just so you know air-conditioning* is available on request. You'll be able to choose between a studio with a terrace or if you'd like a bit more space try a **1-Bedroom Apartment with Balcony**.

Number of rooms: 40

Your service at this hotel

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Board Options

- Bed & Breakfast



Manos Apartments

ELOUNDA CRETE

T T T   **4.5/5** Based on 554 reviews

This place has a great spot near the beach. And each of the rooms has a balcony or terrace.

Just over the road is a sand-and-shingle beach. And it's about 10 minutes' walk to Elounda's main square, where there are lots of bars, tavernas and authentic Greek cafés.

Key Facilities

- 1 pool • 1 bar • Quiz night

Location

- 500m from Elounda's main square
- 100m from the main beach and tavernas

Transfer time: 135 minutes by coach

Rooms

There's a choice of studios and apartments here, and they all have air-con*, plus a balcony or terrace.

Number of rooms: 29

Your service at this hotel

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Board Options

- Self Catering



Matheos Apartments & Studios

PISKOPIANO CRETE

T T Plus   **5.0/5** Based on 504 reviews

The Matheos Studios are in the tiny village of Piskopiano, which is set on the slopes of Mount Harakas. Despite its tiny size, the place is a bit of a foodie haven, with plenty of tavernas and bars.

There are 14 studios and apartments, and the whole place has a friendly feel. That's largely thanks to the owners – George, Helen and Matthew – who go out of their way to make you feel welcome.

Key Facilities

- 1 pool • 1 bar • Wi-Fi zones*

Location

- 1.5km to Hersonissos beach • 100m to the nearest shops, restaurants and bars • 1.5km to the resort centre and nightclubs

Transfer time: 60 minutes by coach

Rooms

You can expect a kitchenette plus balcony or terrace in rooms at Matheos Studios. You can choose a studio, or if you'd like an extra bit of space, you can opt for a **1 bedroom apartment** which has a **lounge**. Just so you know, air-conditioning is 55€ per week.

Number of rooms: 14

Your service at this hotel

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Board Options

- Self Catering

*Extra charge



Ourania Apartments Hotel

GOUVES CRETE

T T Plus 4.5/5 Based on 618 reviews

These whitewashed apartments come with a gleaming white pool area. The poolside bar serves snacks made from local produce, and it puts on regular sporting matches on its TVs.

The sandy beach is a 5-minute walk down the road, and there are plenty of shops, bars and restaurants within walking distance, too.

Key Facilities

• 1 pool • 1 bar • 1 restaurant • Free Wi-Fi

Location

• 300m to the nearest beach, shops, bar and restaurant • 1.1km to the resort centre • 500m to the bus stop • 10km to the nearest nightclub

Transfer time: 40 minutes by coach

Rooms

1 bedroom apartments with a balcony or terrace are on offer here. Plus you can opt for a **superior 1 bedroom apartment**, or a **2 bedroom apartment** for that added space. Each apartment includes a stocked kitchenette, air-conditioning* and free Wi-Fi. **Studios** are also available, or you can upgrade to a **superior studio**, which offers more space and has a sofa-bed for the third guest.

Number of rooms: 57

Your service at this hotel

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Board Options

• Self Catering • Bed & Breakfast



Oscar Suites & Village

AGHIA MARINA CRETE

T T T Plus 4.5/5 Based on 662 reviews

This place has clinched a quiet spot, tucked among tropical gardens. Walk for a couple of minutes through the palms and you'll come to Aghia Marina's beach. The town centre is just a few minutes further on.

Rooms are spread out among building blocks painted in shades of pink and vanilla. Inside, they're modern spaces. Apartments, for example, feature lime-green walls with LED backlit artwork.

Key Facilities

• 2 pools • 2 kids' pools • 2 bars • 1 restaurant • Free Wi-Fi • Evening entertainment programme

Location

• 3 minutes' walk from Aghia Marina Beach • 500 metres from the resort centre

Transfer time: 60 minutes by coach

Rooms

These apartments come complete with a flatscreen TV, kitchenette. Wi-Fi, and either a balcony or terrace, offering that extra space outside. Studios come with a twin bed with the option of an extra bed. The 1-bedroom apartments are the more spacious option with a twin bedroom and either 1 or 2 extra beds in the lounge.

Number of rooms: 60

Your service at this hotel

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Board Options

• Bed & Breakfast • Half Board • Full Board

*Extra charge



Kids pool



Superior Apartment



Greek restaurant

Mike's Hotel & Apartments

MALEME CRETE

T T Plus   5.0/5 Based on 584 reviews

Mike's Hotel and Apartments are family-run, and it's the owners' hands-on approach and attention to detail that really make it stand out from the crowd.

The hotel and apartments are housed in contemporary buildings with sand-coloured walls and chunky white balconies. Well-kept gardens dotted with palms and bougainvillea frame the set-up.

Key Facilities

- 1 pool • 1 kids' pool • 2 bars • 1 restaurant
- A la carte dining* • Free Wi-Fi

Location

- Hotel and restaurant are 150m from the pebble beach - reached via a steep incline • Apartments are in a separate building by the beach • 25km from Chania International airport

Transfer time: 75 minutes by coach

Rooms

You can expect air-conditioning and a balcony or terrace for a bit of outside space in all rooms. There are studios, double rooms and twin rooms. For a little extra, you can have a **limited sea view** or a **full sea view**. Or go all out and opt for a **superior 1-bedroom apartment** with either a **shared** or **private pool**.

Number of rooms: 61

Your service at this hotel

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Board Options

- Bed & Breakfast
- Self Catering

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*Extra charge

Turkey



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FIRST-CLASS BEACHES

Turkey's beach scene is top-notch, and it has the awards to prove it. More than 500 of them have been given Blue Flag status, with the best of the bunch sitting on the west and south-west coast. The Aegean Coast in the west's home to familiar favourites like Bodrum and up-and-coming Izmir, while a shuffle south takes you to the Turkish Riviera, where the likes of Marmaris and Fethiye draw in the crowds.

EAST MEETS WEST

Turkey's one of the few countries in the world which straddles two continents. Most of the country sits in Asia, while a far smaller portion's nestled in south-east Europe. The divide's most notable in the country's biggest city, Istanbul, which is literally split in two by the Bosphorus River, with the western side in Europe and the eastern side in Asia.

ANCIENT WONDERS

Turkey's ancient cities are a big hit with history buffs, and there are plenty of them to see. The seaside spot of Side packs in an ancient amphitheatre, Roman baths and a 30-kilometre aqueduct that dates back to the 2nd century AD, while the UNESCO World Heritage Site of Ephesus has ruins going back to the 10th century BC.

ACTION-PACKED ADVENTURES

If fly and flop's not your style, there are activities galore along the coast. Loads of the beaches come with a watersports line-up that's geared up for adrenaline junkies, with everything from windsurfing to kiteboarding making an appearance. There are plenty of popular spots for scuba diving, too, or if you prefer your activities on the drier side, hang gliding and paragliding adventures are easy to find.

AT A GLANCE

- Step back in time at the ruins of Ephesus
- Get scrubbed down from head to toe in a Turkish hammam
- Barter for a bargain in Izmir's bazaars



DESTINATION AIRPORT

Dalaman, Antalya, Bodrum, Izmir



FLYING TIME

4 hours from Gatwick

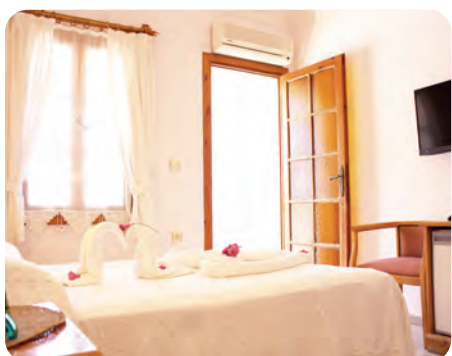


AVERAGE TEMPERATURE

Jan 15°C	Feb 16°C	Mar 18°C	Apr 22°C	May 27°C	Jun 32°C
Jul 35°C	Aug 35°C	Sep 31°C	Oct 27°C	Nov 21°C	Dec 17°C



TRAVEL AWARE - STAYING SAFE & HEALTHY ABROAD
Turn to page 2 to find out more.



Toloman Hotel

BITEZ TURKEY - BODRUM

T T T 4.5/5 Based on 195 reviews

If you like everything on your doorstep, you'll love this place. The beach is just out the front and comes equipped with loungers and beanbags. And it's less than five minutes' walk to shops and restaurants.

There's a pool in a quiet spot at the back of the hotel. And when it comes to food, the hotel does a great Turkish breakfast. Plus, there's an à la carte restaurant serving lunch and evening meals.

Key Facilities

- 1 pool • 1 kids' pool • 1 bar • 1 restaurant
- A la carte dining* • Free Wi-Fi zones

Location

- Beachfront • 150m from nearest bars, restaurants and mini-markets • 3km from Gumbet • 7km from Bodrum

Transfer time: 75 minutes by coach

Rooms

The rooms in this hotel come with garden views, a TV, a mini-fridge and a balcony.

Number of rooms: 31

Your service at this hotel

Holidays here come with **24/7 support on the TUI app and by phone**



FREE CHILD PLACES AVAILABLE

Subject to availability



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Board Options

- Bed & Breakfast • Half Board

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*Extra charge



Prince Apart Hotel

ICMELER TURKEY - DALAMAN

T T T T 4.0/5 Based on 207 reviews

This place lands you in the heart of Icmeler, just three minutes' stroll from the beach. It's a sandy number complete with calm water and views of the nearby forest-clad islands. There are handfuls of bars and eateries within walking distance, including everything from ice-cream parlours to Turkish grills.

You can splash about in the roomy outdoor pool – it's lined with sunloungers and palms. It sits next-door to a restaurant with outdoor seating. You can expect to see Turkish and international fare on the menu, plus, there's a well-stocked bar for tipples.

Key Facilities

- 1 pool • 1 kids' pool • 1 bar
- 1 restaurant • Free Wi-Fi

Location

- 50m to the beach • In the resort centre • Surrounded by local restaurants, cafes and shops

Transfer time: 120 minutes by coach

Rooms

All rooms here come with free Wi-Fi, a TV with satellite channels, air-conditioning and a kitchenette. **Studios** sleep up to 2 people or if you need a little more space you can opt for a **one or two bedroom apartment**.

Number of rooms: 63

Your service at this hotel

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Board Options

- Self Catering



Turgay Apartments

ICMELER TURKEY - DALAMAN

T T T 4.5/5 Based on 427 reviews

This place has plenty of authentic charm. The pool is surrounded by flower-filled gardens and gets first-rate mountain views. The poolside bar, meanwhile, is all wooden beams and home cooking.

There are plenty of Turkish dishes on the menu here, though you'll find a good selection of home-from-home classics, too. And the shops and bars in the centre are only a 15-minute walk away.

Key Facilities

- 1 pool • 1 bar • 1 restaurant • Free Wi-Fi • Turkish night

Location

- On outskirts of the resort • Peaceful location • 800m from the resort centre

- Local shops, bars and restaurants are on your doorstep

Transfer time: 120 minutes by coach

Rooms

The apartments here are picturesque with balconies with ironwork railings and cascading bougainvillea. You'll have simple furnishings plus a lounge area and a kitchenette.

Number of rooms: 19

Your service at this hotel

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Board Options

- Self Catering



Asur Hotel and Apartments

DALYAN TURKEY - DALAMAN

T T T 4.5/5 Based on 698 reviews

Days on the water are a cinch, thanks to a marina right across the street. If you'd rather stretch your legs, it takes 15 minutes to stroll to the centre of Dalyan. Beach bathing, meanwhile, is possible if you take a 20-minute drive.

The hotel's restaurant is housed under carved wooden canopies, and rooms are split among traditional, balcony-fronted apartments. A big, lounge-lined pool crops up on the outdoor terrace, too.

Key Facilities

- 1 pool • 1 kids' pool • 1 bar
- 1 restaurant • Free Wi-Fi

Location

- A 15-minute drive to Iztuzu Beach
- A 15 minute boat ride to Dalyan channels
- Lots of bars and restaurants nearby

Transfer time: 50 minutes by coach

Rooms

Double rooms and apartments come with air-conditioning, tea and coffee facilities, satellite TV, a safe and a hairdryer. **Two-bedroom apartments** are more spacious with a large balcony.

Number of rooms: 44

Your service at this hotel

Holidays here come with **24/7 support** on the TUI app and by phone



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Board Options

- Self Catering • Bed & Breakfast



Club Evin

MARMARIS TURKEY - DALAMAN

T T T 4.5/5 Based on 1231 reviews

These apartments show off a top location and laid-back pool scene. They also come with a spa and evening entertainment, including quizzes and shows.

There's an excellent restaurant serving lots of Turkish dishes and home favourites. As for location, the complex is in a quiet spot, about a 15-minute walk from the beach, shops and restaurants in Marmaris' centre.

Key Facilities

- 1 pool • 1 kids' pool • 1 bar
- 1 restaurant • Free Wi-Fi • Evening entertainment programme*

Location

- 700m to the beach and main resort amenities
- 1.2km to the Old Town of Marmaris

Transfer time: 90 minutes by coach

Rooms

You can expect Wi-Fi, air-conditioning*, kitchenette and a furnished balcony in all studios and apartments. There's studios or for a bit more space - you can opt for a **1 or 2 bedroom apartment** which can come with **pool views** for that bit extra.

Number of rooms: 50

Your service at this hotel

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Board Options

- Self Catering • Bed & Breakfast
- Half Board

*Extra charge



Turkish restaurant



Twin Room with Pool View, Garden View and Balcony



Hotel Club E

CALIS BEACH TURKEY - DALAMAN

T T T Plus                               



Double room



Ramos Hotel

HISARONU TURKEY - DALAMAN

T T T 4.5/5 Based on 282 reviews

This traditional-style hotel is right in the middle of town so you're only a couple of minutes' walk from all the restaurants and bars. There's a good snack bar by the pool, too, which serves lots of fresh, local dishes.

Days are mostly spent by the pool. It's a good size, with lawns providing extra sunbathing space.

Key Facilities

- 1 pool • 2 bars

Location

- 3.5km to beach • 600m to resort centre • 25m to bar & restaurant • Bus stop directly outside hotel

Transfer time: 105 minutes by coach

Rooms

You'll find all your basics like air-conditioning, a double bed or twin beds, as well as a hairdryer in these **twin rooms** – plus there's also a furnished **balcony** outside.

Number of rooms: 38

Your service at this hotel

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Board Options

- Bed & Breakfast

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*Extra charge



Alp Pasa Hotel

KALEICI TURKEY - ANTALYA

TTT **4.0/5** Based on 1673 reviews

This place is housed in an 18th-century Ottoman mansion in Antalya's old quarter. The grounds are speckled with thick trees and well-preened flowerbeds, most of which you'll find around the central cobblestone pool courtyard.

Sightseers and suntanners have it made here. One of the city's most popular historic sights, the 3,000-year-old Hadrian's Gate, is a two-minute walk away. A beach and a restaurant-lined marina are both 10 minutes away on foot, too.

Key Facilities

- 1 pool • 2 bars • 1 restaurant • Free Wi-Fi

Location


- 100m to Hadrian's Gate • Mermerli Beach* is a five-minute walk away
- 3km to Konyaaltı Pebble Beach

Transfer time: 40 minutes by coach

Rooms

All rooms have character in their design, featuring Ottoman woodwork or Oriental Turkish motifs. Rooms come with air-conditioning, a bath or shower, a minibar, a safety deposit box, slippers, and a TV. If you opt for a **deluxe room**, and depending on the room selection, you'll have added extras, such as a lounge area.

Number of rooms: 60

 **Your service at this hotel**
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Board Options

• Bed & Breakfast • Half Board



Hotel Aspen

KALEICI TURKEY - ANTALYA

TTT

You'll find this place nestled in the centre of Kaleici, Antalya's historical old town. It's within strolling distance of a pretty marina and a dainty curve of sand – the route takes you through cobbled streets, past lively bars and cafés.

This hotel is an old Ottoman house, so it's full of traditional Turkish touches – like the old-style bay windows that jut out from the side of the building. Plus, it picked up a TripAdvisor Travellers Choice Award in 2021.

Key Facilities

- 1 pool • 1 bar • 1 restaurant • Free Wi-Fi zones and in rooms

Location


- 200m down a steep cobbled hill to the marina • 300m down a steep cobbled hill to nearest nightclub • 15km to Antalya airport

Transfer time: 35 minutes by coach

Rooms

The double rooms here make a great base for exploring the local area. And you can expect to find free Wi-Fi, a safety deposit and air-conditioning included.

Number of rooms: 40

 **Your service at this hotel**
Holidays here come with **24/7 support**
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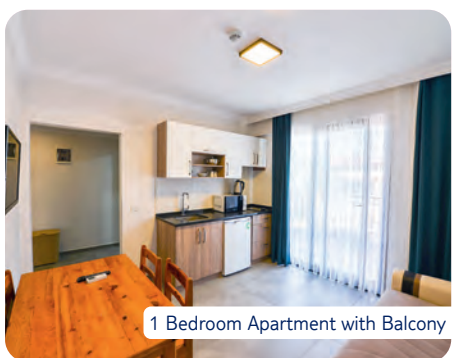
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Board Options

- Bed & Breakfast



1 Bedroom Apartment with Balcony



Milky Way Hotel and Apartments

HISARONU TURKEY - DALAMAN

TTT 4.5/5 Based on 522 reviews

The Milky Way Hotel and Apartments have got an impressive setting. They're surrounded by palm-studded gardens and backed by dramatic mountains. Hisaronu is a 20-minute walk away, or a few minutes in a cab.

There are two pristine pools, plus an al fresco restaurant. The Turkish nights are the high point of the week, with music, meze and dancing.

Key Facilities

- 2 pools • 1 kids' pool • 1 bar • 1 restaurant
- A la carte dining*

Location

- Walking distance to nearest shops, bars and restaurants
- 4km to the beach

Transfer time: 75 minutes by coach

Rooms

Twin rooms are available here, or for a bit more space, **1-bedroom apartments** come with a lounge area. All rooms have a balcony and air-conditioning*.

Number of rooms: 10

Your service at this hotel

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Board Options

- Bed & Breakfast
- Self Catering

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*Extra charge

Croatia



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A HAVEN OF HIDDEN GEMS

Croatia turned up on the UK's tourism timeline fashionably late. In fact, it was only in the late 90s that the country started to find its feet in the mainstream market. And that means lots of the country is yet to be discovered by the masses. Take, Kvarner Bay, for instance. It's one of Croatia's best-kept secrets, and lines up sandy beaches, the historic town of Opatija and a collection of easy-to-explore islands.

ISLAND-HOPPING TERRITORY

A large part of Croatia's appeal comes from its coastline. The seaside here stretches out for 1,778 kilometres and 1,185 islands float off the shores. Each place has its own calling card. The likes of Koločep and Mljet put Mother Nature in the driving seat, while Hvar and Dubrovnik are favourites with celebrities and film-makers. Then there's Brač Island, which is known for its iconic, fin-shaped beach. If you can't settle on just one place, a tour or Multi-Destination holiday is sure to do the trick.

A SUPER SNORKELLING SCENE

The country is quickly making its mark in the diving world, too. The shallow waters of the Istrian Riviera and Dalmatian Coast are ideal for beginners, while the deeper waters in the south offer more experienced divers the chance to explore coral reefs, caves and shipwrecks.

HISTORY AND HIKING

Then there are the historical sites to consider. You could run yourself ragged in Split and Dubrovnik alone, working your way around the likes of the old town walls and Diocletian's Palace. Croatia is also great walking territory. The vineyards, pine forests and national parks here beg for the tread of walking boots.

AT A GLANCE

- Explore the walled city of Dubrovnik
- Admire the views from Zlatni Rat beach
- Go off the beaten track in Kvarner Bay



DESTINATION AIRPORT

Dubrovnik, Pula and Split



FLYING TIME

2 hours 30 minutes from Gatwick



AVERAGE TEMPERATURE

Jan 10°C	Feb 11°C	Mar 14°C	Apr 19°C	May 24°C	Jun 29°C
Jul 31°C	Aug 31°C	Sep 25°C	Oct 20°C	Nov 15°C	Dec 11°C



TRAVEL AWARE - STAYING SAFE & HEALTHY ABROAD
Turn to page 2 to find out more.



Villa Peric Studios

DUBROVNIK CROATIA

T T Plus   **4.0/5** Based on 11 reviews

The Villa Peric Studios are well-located and a comfortable base. They're looking smart, and the hillside setting lends fantastic views over Gruz Harbour.

Set in well-tended gardens, this old stone house has a distinctly traditional feel. Inside, it's a case of dark wooden furniture and tiled floors, all rounded off with white walls.

Key Facilities

- Gardens • Air-conditioning* • Shared barbecue

Location

- 35-minute walk to Old Town
- 10-minute walk to the beach, promenade, cafés, restaurants and tennis courts

Transfer time: 40 minutes by coach

Rooms

All of these studios come complete with a kitchenette and air-con*. All studios come with sea views and a terrace, too.

Number of rooms: 3

Your service at this hotel

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Board Options

- Self Catering



Castelletto

CAVTAT CROATIA

T T T Plus   **4.5/5** Based on 359 reviews

Castelletto is managed by a friendly Croatian couple who believe it's the little things that make a big difference. They and their staff go the extra mile to ensure every guest feels special.

Perched on a hill above Cavtat harbour, Castelletto was built in the early 1980s but had a major facelift in 2020. Inside, it's smart, modern and energy efficient, with rooms done up in creams and whites.

Key Facilities

- 1 pool • 1 bar • 1 restaurant • Free Wi-Fi in the rooms

Location

- 10-15 minute walk to the beach
- 10-minute walk to the resort centre with its shops, bars and restaurants

Transfer time: 15 minutes by coach

Rooms

The rooms here are all provided with your basic holiday requirements - there's a fridge, a kettle and some tea, a hairdryer, TV, free Wi-Fi, a balcony and air-conditioning - plus you can borrow beach towels at reception if required.

Number of rooms: 13

Your service at this hotel

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Board Options

- Bed & Breakfast

*Extra charge

Balearic Islands



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A SPANISH FAVOURITE

There are plenty of reasons why the Balearic Islands are such a hit with British holidaymakers. Just off Spain's east coast, these islands serve up everything from lively beaches and world-class clubs to prehistoric ruins and picturesque countryside. Choose from Majorca, Menorca, Ibiza and Formentera.

MAJORCA

The Balearics' biggest island is all about the beaches. And whether you pick superleague stretches like 13-kilometre-long Ca'n Picafort, or tucked away coves, such as those around billionaire's playground, Cala d'Or, you're pretty much guaranteed golden sand and calm waters.

IBIZA

Ibiza is the king of Europe's club scene. The island's main resort, San Antonio, is home to world-famous dance spots like Pacha. It's a different story up on the north coast, though. Make your way to the countryside around Puerto San Miguel and you'll find hidden caves and walking trails through thick pine forests.

MENORCA

If you're after an island that moves at a slower pace, Menorca hits the spot. Families flock here for quiet beaches like Son Bou and Cala'n Forcat. Plus, there are prehistoric relics like the village of Torre d'en Gaumes, which is over 3,000 years old.



AT A GLANCE

- Step back in time in Menorca's sleepy fishing villages
- Hop between the boutiques and tapas bars of Palma in Majorca
- Haggle your way around the Hippy Markets in Ibiza



AVERAGE TEMPERATURE

Jan 16°C	Feb 16°C	Mar 18°C	Apr 20°C	May 23°C	Jun 27°C
Jul 30°C	Aug 30°C	Sep 28°C	Oct 24°C	Nov 19°C	Dec 17°C

-  **DESTINATION AIRPORT**
Palma (for Majorca), Mahon (for Menorca), Ibiza Town (for Ibiza)
-  **FLYING TIME**
2 hours 15 minutes from Gatwick

travel aware
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Turn to page 2 to find out more.



Hotel Miramar

PUERTO POLLENSA MAJORCA

T T T   5.0/5 Based on 1327 reviews

This place – made up of a hotel and apartments – is just across from the sand. It's made really good use of its position, its own jetty and a sun terrace that edges close to the sea.

There are two pools, one at the Miramar, and another at the Maricel Apartments. On the food front, the evening à la carte menu makes the most of Majorcan produce. And for after-dinner drinks, there's a cocktail place right by the sea.

Key Facilities

- 2 pools • 2 bars • 1 restaurant • Free Wi-Fi • Daytime activity programme*
- Spa*

Location


- In the centre of Puerto Pollensa with shops, bars and restaurants nearby

Transfer time: 75 minutes by coach

Rooms

All rooms come with Wi-Fi. There's also a balcony offering outside space. Choose a twin room or opt for more space with a **1 or 2-bedroom apartment**. **Pool view** and **sea view** rooms are also available.

Number of rooms: 86

 **Your service at this hotel**
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Board Options

- Bed & Breakfast



Hotel Pula Suites

PULA GOLF / SON SERVERA MAJORCA

T T T T Plus   4.5/5 Based on 523 reviews

This hotel has a secluded spot on Majorca's best golf course. It's a PGA Tour 18-hole course, with two putting greens, a pitching green and a driving range.

There's an artistically designed pool, with three different levels for swimming. There are also two tennis courts and a spa with a Turkish bath. For dinner, you can try traditional Majorcan dishes in the à la carte*.

Key Facilities

- 2 pools • 1 kids' pool • 1 bar
- 3 restaurants • Free Wi-Fi • Evening entertainment programme • Spa*

Location

- On Majorca's longest golf course
- 5 minute drive to Son Severa village


- 10 minute drive to Cala Bona and Cala Millor • 15 minute drive to Sa Coma

Transfer time: 90 minutes by taxi

Rooms

All suites here come with a balcony or terrace, air-conditioning, Wi-Fi, tea and coffee facilities, TV with satellite channels, safe and a minibar*. Upgrade options include Deluxe Suites, which come with their own Jacuzzi® and Suites with a private pool.

Number of rooms: 68

 **Your service at this hotel**
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Board Options

- All Inclusive • Half Board
- Bed & Breakfast

*Extra charge



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- Half Board



- Self Catering



Sa Bassa Rotja Ecoturisme

PORRERES MAJORCA

TTTT 4.5/5 Based on 405 reviews



GREEN & FAIR HOTELS This hotel has been certified as sustainable by an independent organisation for complying with the Global Sustainable Tourism Council Criteria. See A-Z for further information.

This beautifully restored finca offers peace and quiet in spades. It's in the heart of the Majorcan countryside, surrounded by a patchwork of fields, vineyards and rolling hills. What's more, car hire's included in your stay so you can explore at your own pace.

A walled, tree-lined driveway leads up to the finca, which is set in 100 hectares of land. The property dates back to the 13th century, so you'll find quirky vintage artefacts dotted around.

Key Facilities

• 2 pools • 1 bar • 1 restaurant • Spa*

Location

• 3km to town of Porreres • 18km to nearest beaches of Es Trenc, Ses Covetes and Es Carbó

Transfer time: 50 minutes with car hire

Rooms

These are traditional rooms with beautifully chic modern touches. You can expect air-conditioning and heating, satellite TV, tea and coffee facilities and a fridge. **Suites** have a lounge and terrace. All are suitable for sole use at a supplement.

Number of rooms: 38

Your service at this hotel
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Board Options

• Bed & Breakfast • Half Board



Hotel Del Almirante

ES CASTELL MENORCA

TT 4.5/5 Based on 415 reviews



ADULTS ONLY

Once the home of a seafaring aristocrat, this 18th-century mansion is now a stately hotel filled with paintings, maps and antiques.

The hotel sits on a hill above a rocky strip of shore. It's halfway between Es Castell, a pretty town steeped in military history, and Mahon, Menorca's capital. Both are a 15-minute walk away.

Key Facilities

• 1 pool • 1 bar • 1 restaurant • Free Wi-Fi in reception

Location

• On the south side of the Bay of Mahon and about 10km from Punta

Prima Beach • 5km to Sa Mesquida Beach • 1.5km to Es Castell with its military museum, wide variety of restaurants and delightful shopping • 1.5km to Mahon with its quayside

Transfer time: 20 minutes by coach

Rooms

These twin rooms make a great base for exploring the local area. And there's a ceiling fan inside.

Number of rooms: 40

Your service at this hotel
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Board Options

• Bed & Breakfast • Half Board

*Extra charge



Double Room with Terrace



Agroturismo Can Lluc

IBIZA IBIZA

TTTTT 4.5/5 Based on 293 reviews

Each of the 25 rooms at the Agroturismo Can Luc are traditional yet luxurious. You can tuck in to a homemade breakfast each morning, and enjoy lazy lunches at the Mediterranean restaurant. And, the tropical gardens line up Bali beds with sunset views.

The hotel sits in a rural spot at the centre of the island, so you're well placed for visits to both San Antonio on the lively west coast, and Ibiza Town on the chilled-out east coast. What's more, car hire's included in your stay, so you'll be free to explore at your own pace.

Key Facilities

• 1 pool • 1 bar • 1 restaurant • Free Wi-Fi

Location

• 10km from Ibiza town • 10km to the beach

Transfer time: 25 minutes with car hire

Rooms

All of the rooms here come with either two twin beds or a queen-size bed, safe, air-con, a Smart TV and a large bathroom. **Double rooms** come with a private terrace too. **Superior rooms** come with a lounge area and two extra beds. For a little extra, **Junior Suites** are on offer too.

Number of rooms: 25

Your service at this hotel

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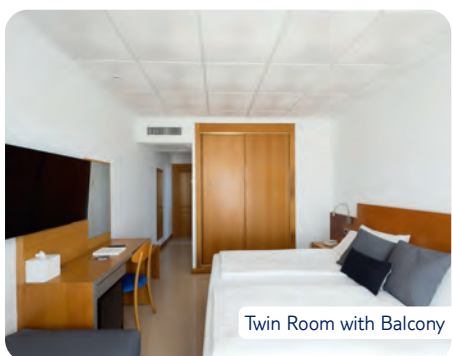


Board Options

• Bed & Breakfast • Half Board

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Twin Room with Balcony



Hotel Tahiti

ES PUJOLS FORMENTERA

TTTTT   4.5/5 Based on 632 reviews

This hotel is ultra-stylish. There are three swish decked terraces, with comfy, hanging pod chairs, and sea views. The bar and lounge is a shrine to minimalist chic, and the lobby is really contemporary, too.

The hotel's got a prime spot on Es Pujols' half-moon, white-sand beach. You're on the quieter edge of town, but it's just a three-minute walk along the prom to the bars and restaurants.

Key Facilities

• 1 pool • 2 bars • 1 restaurant • Free Wi-Fi

Location

• 100m from the resort centre, with its shops and restaurants • 5m to a half-moon, sandy beach • 20m

to the bus stop • A short stroll to nearby restaurants, clubs and bars

Transfer time: 135 minutes by coach and ferry. The ferry crossing is around 45 minutes - just so you know, this doesn't include any waiting time at the port.

Rooms

You can expect air-con and a balcony in all of these rooms. There's twin rooms available which for a bit extra can come with a **sea view** or as a **superior** room.

Number of rooms: 74

Your service at this hotel

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Board Options

• Bed & Breakfast

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Mainland Spain



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MAINLAND SPAIN

When you consider its textbook beaches, warm climate and the fact it's just a short hop from home soil, it's no surprise Spain is the golden child of the British tourism industry. Every year, millions of holidaymakers flock to the Costas to stake their claim on the country's 1,500-kilometre coastline.

THE SUNSHINE COAST

Unfurled along Spain's south-eastern tip, the Costa Del Sol is positively solar powered. In Torremolinos and Marbella, daytimes revolve around the beaches. While in the evenings, glitzy marinas attract the cocktail crowd. Further up the eastern shoreline, you'll find Costa Blanca, where Benidorm is the top dog. Most people know it for its neon nightlife, but the old town is a sleepy mix of cobbled streets and tapas bars.

THEME PARK CENTRAL

Up in Catalonia, you'll find the rugged Costa Brava, where Britain's love affair with Spain started. Today, the main towns of Platja d'Aro and Lloret de Mar are a marriage of old and new. Then you've got Costa Dorada, home to PortAventura, Spain's largest theme park.

SPANISH CHARM

Finally, you've got Costa De La Luz and Costa De Almeria, which sit either side of the Costa Del Sol. This duo serves up a taste of traditional Spain, with footprint-free beaches, sleepy whitewashed houses, and nightlife that comes in the form of fiestas and flamenco dancing.

AT A GLANCE

- Ride the rollercoasters at the PortAventura theme park
- Meet the monkeys at Gibraltar's Rock
- Go on a dolphin-spotting boat trip



DESTINATION AIRPORT

Malaga (for Costa del Sol), Alicante (for Costa Blanca), Reus (for Costa Dorada), Girona (for Costa Brava), Almeria (for Costa de Almeria), Faro in Portugal or Jerez (for Costa de la Luz)

FLYING TIME

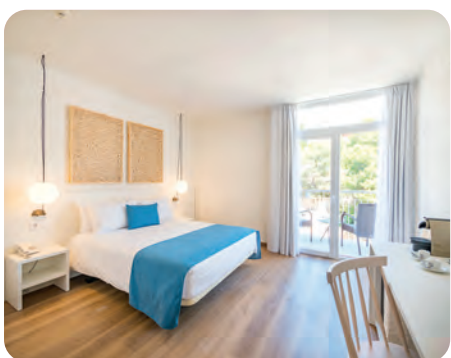
2 hours 30 minutes from Gatwick

AVERAGE TEMPERATURE

Jan 15°C	Feb 16°C	Mar 18°C	Apr 20°C	May 24°C	Jun 28°C
Jul 31°C	Aug 32°C	Sep 28°C	Oct 24°C	Nov 19°C	Dec 16°C



TRAVEL AWARE - STAYING SAFE & HEALTHY ABROAD
Turn to page 2 to find out more.



Golden Mar Menuda

TOSSA DE MAR COSTA BRAVA

TTTTT 4.5/5 Based on 311 reviews

Hotels don't come better placed than this. This one's perched right on the edge of Mar Menuda beach.

This place sticks to the important stuff – tasty food, great views, and a peaceful pool scene. The stylish rooms are decked out in soft Mediterranean colours.

Key Facilities

- 1 pool • 1 bar • 1 restaurant • A la carte dining*
- Free Wi-Fi

Location

- On the beach • 5-minute walk to bars and restaurants along the seafront promenade

Transfer time: 50 minutes by coach. Transfers are via a shuttle service between this hotel and the Hotel Golden Bahia de Tossa

Rooms

Double rooms here come complete with air-conditioning from the 1st June 'til 30th September, free Wi-Fi, a mini-fridge and a balcony. **Sea-view** and **partial sea view rooms** are also available.

Number of rooms: 54

Your service at this hotel

Holidays here come with **24/7 support on the TUI app and by phone**



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Board Options

- Bed & Breakfast • Half Board

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*Extra charge

Portugal



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A EUROPEAN FAVOURITE

Portugal's winning combination of sandy beaches, dramatic scenery and world-class golf courses has kept it firmly on the holiday map for decades. And if all that wasn't enough, the country also has good weather credentials, basking in around 300 days of sunshine a year.

THE ALGARVE

Curving round the south coast is the Algarve region, which has a dramatic coastline scalloped with sandy bays and secluded coves. Resort-wise, you can choose between large, lively towns and sleepy fishing villages. This pocket of Portugal is also one of the best places in Europe for golfers – and some of the courses are spectacular.

MADEIRA

The Portuguese island of Madeira is set in the Atlantic Ocean, about 1,000 kilometres away from the mainland. It's been nicknamed the Floating Garden thanks to its flower-filled botanical gardens. The capital, Funchal, is a real mix of old and new, with cosy tavernas and traditional markets sitting next to swanky wine bars and chic boutiques.

PORTO SANTO

North of Madeira is tiny Porto Santo. It's a bit of a newcomer to the travel scene, so tourists are few and far between. Vila Baleira, the only town, is a typically Portuguese affair, with cobbled lanes and whitewashed houses. It's your gateway to the island's 10-kilometre-long sandy beach, too.

AT A GLANCE

- Tee off at one of the Algarve's championship golf courses
- Wander through Madeira's fragrant botanical gardens
- Escape the crowds on the beaches of Porto Santo



DESTINATION AIRPORT

Faro (for Algarve), Funchal (Madeira), Porto Santo (for Porto Santo)



FLYING TIME

2 hours 45 minutes to 3 hours 45 minutes from Gatwick



AVERAGE TEMPERATURE

Jan 16°C	Feb 17°C	Mar 19°C	Apr 21°C	May 23°C	Jun 26°C
Jul 29°C	Aug 29°C	Sep 26°C	Oct 23°C	Nov 20°C	Dec 17°C



TRAVEL AWARE - STAYING SAFE & HEALTHY ABROAD
Turn to page 2 to find out more.

Hotel Alisios

ALBUFEIRA ALGARVE

T T T Plus          **4.5/5** Based on 521 reviews

GREEN & FAIR HOTELS This hotel has been certified as sustainable by an independent organisation for complying with the Global Sustainable Tourism Council Criteria. See A-Z for further information.

Sea views are part of the deal at this hotel. It occupies a spot on the edge of a small cliff, with a stretch of golden sand directly beneath. You can walk to Albufeira's cobbled Old Town in less than 10 minutes.

The hotel's doors open up to elegant interiors. The marble-floored lobby features high-backed chairs placed around vintage rugs. It's a similar story in the rooms, where fawn-coloured fabrics are paired with dark-wood furniture.

Key Facilities

- 1 pool • 1 bar • 2 restaurants • Free Wi-Fi

Location


- 30m to beach • 300m to nearby restaurants • 800m to shops, bars and nightclubs in the resort centre of Albufeira • 50m to bus stop for buses to resort centre

Transfer time: 90 minutes by coach

Rooms

There's a choice of single and twin rooms available, with some of the twin rooms offering a **limited sea view**. All twin rooms come with a balcony or terrace. Plus, free Wi-Fi and air-conditioning is included.

Number of rooms: 112

 **Your service at this hotel**
Holidays here come with our **Hotel rep** + **24/7 support on the TUI app and by phone**


Board Options
• Bed & Breakfast • Half Board

Casa Mitchell Apartments

ALBUFEIRA ALGARVE

T T T          **4.5/5** Based on 272 reviews


ADULTS ONLY

Casa Mitchell is a tiny, family-run hotel, set in a converted old townhouse in Albufeira. The atmospheric old town is just a ten-minute walk away, and sandy Fisherman's Beach is roughly the same distance.

One-bedroom apartments and studios are spread over the property, and some overlook the gardens, which are full of blooms. They've got lots of character, thanks to homely rugs and pastel blue wooden furnishings.

Key Facilities

- 1 pool

Location

- Less than 400m from the promenade and beach • Within easy reach of


restaurants, bars and nightlife of Albufeira's Old Town

Transfer time: 90 minutes by coach

Rooms

The apartments here come well equipped. Expect kitchenettes, a living area, plus a balcony or terrace, giving you that extra space outside. For larger groups, you can choose between the 1 or 2 bedroom apartments. Single rooms are also available.

Number of rooms: 19

 **Your service at this hotel**
Holidays here come with **24/7 support on the TUI app and by phone**


Board Options
• Self Catering



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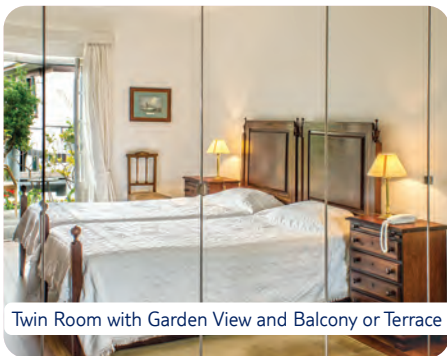
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Twin Room with Garden View and Balcony or Terrace



Vila Vicencia

FUNCHAL MADEIRA

T T T 4.5/5 Based on 432 reviews

These three family-run villas are an oasis of calm yet just five minutes' walk from the Lido and its promenade of cafés and restaurants. And a little further afield – half-an-hour on foot tops – is Funchal's old town.

Step through the iron gate and you're in a pretty garden with a small pool as its focal point. A conservatory with outside seating makes a tranquil spot for breakfast and afternoon tea, and there's a little bar for drinks.

Key Facilities

- 2 pools • 1 bar • 1 restaurant • Free Wi-Fi

Location

- 200m to seafront lido with restaurants, bars and shops on the promenade

Transfer time: 60 minutes by coach

Rooms

These twin rooms make a great base for exploring the local area. With many of these come with a balcony and air-conditioning.

Number of rooms: 31

Your service at this hotel

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Board Options

- Bed & Breakfast

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Hotel Madeira

Hotel Madeira FUNCHAL MADEIRA

TTT 4.5/5 Based on 772 reviews

Hotel Madeira is one of the few hotels right in the centre of Funchal. And given how hilly this city is, it's worth knowing it's one of the few on the flat, too.

Next door there's the Municipal Gardens, full of tropical flowers and shrubs. And the cobbled old town, with its cable car and 17th-century fort, is a 10-minute walk away.

Key Facilities

• 1 pool • 1 bar • 1 restaurant • Free Wi-Fi

Location

• In the town centre with harbour, promenade, bars and restaurants nearby

Transfer time: 60 minutes by coach

Rooms

Rooms in this hotel include air-conditioning, tea making facilities, a shower and free Wi-Fi, plus the option to have a balcony. You can go for a twin room, or for a little extra you can upgrade to a more spacious **superior twin room**. For a bit of added luxury a **suite** will sleep up to three with a sofa-bed in the lounge area.

Number of rooms: 52

Your service at this hotel

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Twin room



Breakfast room



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Board Options

• Bed & Breakfast • Half Board

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*Extra charge

Italy



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THE GOOD LIFE

Postcard-perfect scenery, café-backed beaches and cities stacked with big-name sights – long-legged Italy manages to pack a lot into its borders. And no matter which part of the boot you plump for, you'll find top-drawer food, fine wines and a healthy dose of la dolce vita.

DRAMATIC LANDSCAPES

Italy's most northerly regions are a different story altogether. Here, you'll see some of Mother Nature's best work, from glistening lakes to soaring mountains. When it comes to Italian lakes holidays, Garda, Como and Maggiore are the big names. Their glass-clear shores are fringed with forested slopes, tree-lined promenades and lavish villas. This spectacular scenery's ramped up by the Dolomites – a cloud-tickling mountain range, where snow-crowned peaks mingle with village-lined valleys.

ITALIAN ISLANDS

Holidays to Italy aren't just confined to the mainland, though. At the toe of Italy's boot is Sicily, which ticks off gorgeous beaches, ancient ruins and friendly resorts. And then there's Sardinia, with its wild interior and sun-bleached beaches. Olbia's your gateway to the island's most famous stretch of coastline – the 34-mile-long Costa Smeralda.

EXPLORE THE BOOT

In the north, romantic Venice reigns supreme, while nearby Lido di Jesolo supplies the sands. A bit further south lies Campania, home to the dramatic Amalfi Coast and cliff-hugging towns like Sorrento, Ravello and Positano.

AT A GLANCE

- Trek to the top of Mount Vesuvius
- Stroll along the shores of Lake Garda, Italy's largest lake
- Explore the islands of Sicily and Sardinia



AVERAGE TEMPERATURE

Jan 15°C	Feb 14°C	Mar 16°C	Apr 19°C	May 23°C	Jun 27°C
Jul 29°C	Aug 30°C	Sep 27°C	Oct 23°C	Nov 19°C	Dec 16°C



DESTINATION AIRPORT

Naples (for Campania), Olbia and Alghero (for Sardinia), Catania (for Sicily)



FLYING TIME

2 to 3 hours from Gatwick



TRAVEL AWARE - STAYING SAFE & HEALTHY ABROAD
Turn to page 2 to find out more.



Hotel exterior

Hotel Admiral

SORRENTO CAMPANIA

T T T T Plus   4.0/5 Based on 1484 reviews

This hotel is set on the waterfront, just a couple of minutes' walk from a little beach and Marina Grande's bars and restaurants. About 20 minutes on foot takes you up the hill to the heart of Sorrento.

The view across the sea to Mount Vesuvius is really special – and the pool and bar are prime places to take it all in.

In the UK, this holiday is only available from the TUI group.

Key Facilities

• 1 pool • 1 bar • 1 restaurant • Wi-Fi in reception*

Location

• Located in the traditional, old-style Italian harbour in the Marina Grande area of Sorrento • 1km uphill to Piazza Tasso • 30m to small public beach and private bathing platforms, where


facilities carry a charge • 50m to shops, restaurants and the local bars of Marina Grande and to the bus stop for buses to Piazza Tasso and Sorrento centre

Transfer time: 105 minutes by minibus. Please note that due to narrow roads, there will be a short walk to the hotel from your minibus drop off.

Rooms

All rooms come as either twins or doubles, and include air-conditioning, flatscreen satellite TV, phone and hairdryer. **Full balcony** rooms with limited, or full **sea-view** are also available as an upgrade.

Number of rooms: 60

 **Your service at this hotel**
Holidays here come with our **Hotel rep** + **24/7 support on the TUI app and by phone**



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Board Options

• Bed & Breakfast • Half Board



Hotel Capri

SORRENTO CAMPANIA

T T T T T   4.0/5 Based on 776 reviews

You'll find this hotel on Corso Italia, an avenue in Sorrento that's stocked with shops, restaurants and pizzerias. Plus, Marina Grande's coffee-coloured beach is 20 minutes' walk away.

This place is a great pick for sightseers and culture vultures. Naples' lively city centre and Amalfi's world-class waterfront are both with an hours' drive. If the island of Capri's caught your eye, you can get there in a 30-minute ferry ride – they set sail from Sorrento's port all throughout the day.

Key Facilities

• 1 pool • 2 bars • 1 restaurant • Free Wi-Fi zones

Location


• 300m to Sorrento's main Piazza • 1km to a small shingle beach accessed via a lift at a charge • Bus stop directly outside the hotel • 150m to train station

Transfer time: 90 minutes by coach

Rooms

You can expect air-conditioning from mid-June to October in all rooms at the Hotel Capri. There are twin rooms available. Or-for that bit extra- you can have a room overlooking the **pool** and **garden**.

Number of rooms: 38

 **Your service at this hotel**
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Board Options

• Bed & Breakfast

*Extra charge



Double room with sea view and balcony



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Villa Pina Hotel

MASSA LUBRENSE CAMPANIA

T T Plus   3.5/5 Based on 306 reviews

This little, family-run guesthouse is in the tiny hamlet of Villazzano, which looks out over the Bay of Naples and Capri. The holiday inn is split into two halves, with rooms on one side and a gourmet restaurant and rooftop terrace on the other. Simmer in the whirlpool bath on the terrace and take in widescreen views of the Sorrentine Peninsula at mealtimes.

It's a 20-minute walk to Marina di Puolo, where you've got a shingle beach backed by bars and restaurants. Or you can make the half-an-hour stroll to the secluded cove at Bagni della Regina Giovanna. When you fancy more action, just hop on the bus to Massa Lubrense or Sorrento – the stop is just outside the hotel's doors.

Key Facilities

- 1 restaurant • A la carte dining

Location

- On a main road in a rural area between Sorrento and Massa Lubrense
- Bus stop outside the hotel • 4.5km from the main square of Sorrento with its bars, cafés and restaurants • Massa Lubrense 4km away

Transfer time: 90 minutes by coach

Rooms

Rooms here come with air-conditioning from mid-June to mid-September, Wi-Fi, a TV, a hairdryer, and either a bath or shower. And for a bit extra, you can opt for a room with a **sea view**.

Number of rooms: 16

Your service at this hotel

Holidays here come with **24/7 support** on the TUI app and by phone



Board Options

- Half Board



Sciaron Hotel

CAPO VATICANO CALABRIA

T T T   4.5/5 Based on 414 reviews

You'll find this hotel in the hills above Capo Vaticano. From the pool area, you can look out over Santa Maria Beach and the Tyrrhenian Sea. On a clear day, you can spot the Aeolian Islands and Sicily on the horizon.

If you enjoy walking, there are plenty of routes to explore. The stroll to the train station takes about half an hour. Alternatively, you can hop on the hotel's shuttle bus* to get to the beach and the nearby town of Tropea.

Key Facilities

- 1 pool • 1 bar • 1 restaurant • Free Wi-Fi

Location

• Set on the headland of Capo Vaticano with views of the coast and Aeolian

- Islands • A sand and pebble beach is 200m downhill • Another sandy beach is 800m away

Transfer time: 80 minutes by coach

Rooms

The twin rooms here all include Wi-Fi, a flatscreen TV, air-con, a mini-fridge*, a safe, toiletries and a hairdryer. For a bit extra, you can have a **sea view** room or a **superior** room. Superior rooms are a bit more modern and are located in the annexe building, just a few steps away from the main building.

Number of rooms: 50

Your service at this hotel

Holidays here come with **24/7 support** on the TUI app and by phone



Board Options

- Half Board



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Hotel Punta Negra

ALGHERO SARDINIA

TTTTT   4.0/5 Based on 920 reviews

Set on a hillside looking out over the Gulf of Alghero, the Hotel Punta Negra has been designed to make the most of its fantastic views.

Bedrooms are spacious and modern, and decorated in a palette of soft pastel colours. Some come with sea views, while others have views of the pine forest behind the hotel.

Key Facilities

• 2 pools • 1 kids' pool • 1 bar • 1 restaurant • Free Wi-Fi • Live music

Location

• On the beach • 800m to Fertilia • 8km to Alghero centre

Transfer time: 120 minutes by coach

Rooms

These twin rooms have either a **sea view** or garden view from your balcony. You'll also have satellite TV showing an English news channel, a minibar and a hairdryer.

Number of rooms: 86

Your service at this hotel

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Board Options

• Half Board • Bed & Breakfast

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*Extra charge



Villa Daphne Hotel

GIARDINI NAXOS SICILY

T T T 4.5/5 Based on 420 reviews

You'll find this place a five-minute wander from a pebbly beach. If you're looking for a sandier stretch, walk along the coast for another five minutes and you'll reach the powder-soft Naxos Beach.

Rooms are decorated with paintings of Daphne and Apollo, legends from Greek mythology, which give a nod to the hotel's name and the ancient history of Sicily. Balconies and terraces, meanwhile, come with garden or pool views.

Key Facilities

• 1 pool • 1 bar • 1 restaurant • Free Wi-Fi

Location

• 250m from the beach • Close to shops, bars and restaurants

Transfer time: 45 minutes by coach from Catania Fontanarossa Airport, 215 minutes by coach from Palermo Airport.

Rooms

Rooms have air-conditioning and have heating, a TV, Wi-Fi, a shower in bath, minibar* and a safety deposit box. The **superior rooms** feature an extra bed in the bedroom and come with a **pool view**.

Number of rooms: 37

Your service at this hotel
Holidays here come with our **Hotel rep** + **24/7 support on the TUI app and by phone**

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Board Options

• Bed & Breakfast • Half Board



Hotel Villa Angela

TAORMINA SICILY

T T T T 5.0/5 Based on 1210 reviews

Jim Kerr, lead singer of Simple Minds, fell in love with Sicily when he visited on tour, and later set up Villa Angela on a hillside above Taormina.

The walls are crafted from Taormina stone, furniture is carved from Sicilian chestnut trees, and the ceramics are made in Caltagirone, a town famous for its pottery.

Key Facilities

• 1 pool • 1 bar • 1 restaurant • Free Wi-Fi

Location

• 5-minute drive or 15-minute downhill walk to resort centre • 3km to nearest beach

Transfer time: 75 minutes by coach and minibus from Catania Fontanarossa Airport, 220 minutes by coach from Palermo Airport.

Rooms

All of these spacious, deluxe rooms at this hotel come with Wi-Fi, air-conditioning, and a large balcony overlooking Mount Etna and come with a limited sea view. The stylish rooms sleep 2 and come with home comforts like satellite TV. Rooms can be booked for single occupants as well.

Number of rooms: 27

Your service at this hotel
Holidays here come with **24/7 support on the TUI app and by phone**

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Board Options

• Bed & Breakfast

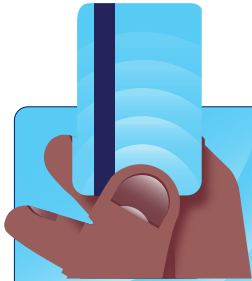
Finishing touches

Once you've picked your flights and hotel, here's how we can help to get the final pieces of your holiday all squared away...

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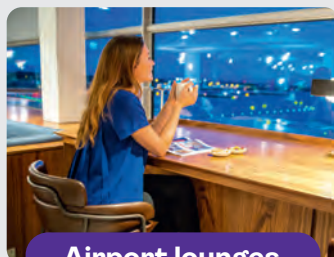
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Flight Guide

An at-a-glance guide
to our flying programme

Approx flight
duration**

Gatwick

Luton

Stansted

Norwich

Southampton

Bournemouth

Exeter

Departures from May 2025 to October 2025

BALEARICS	Majorca	2½ hrs	M*, Tu*, W*, Th*, F*, Sa*, Su*	Tu*, W*, Sa*	Tu*, W*, Sa*, Su*	Tu*, F*, Sa*	Tu*, Sa*	Tu*, Th*, F*, Sa*, Su*	Tu*, W*, Sa*, Su*	
	Ibiza	2¾ hrs	M*, W*, Th*, F*, Sa*		W*, Sa*	Sa		W*, Sa*	Sa	
	Menorca	2½ hrs	M*, W*, F*, Sa*, Su*		M*, F*	Th*, Su*		W*, Su*	M*, F*	
MAINLAND SPAIN	Costa Brava	2 hrs	Tu*, Sa*							
PORTUGAL	Madeira	3¾ hrs								
	Algarve-Faro	2¾ hrs	M*, Th*, Su*							
ITALY	Lamezia-Terme	3 hrs	Sa							
	Campania	3 hrs	M*, F*							
	Sardinia-Olbia	2½ hrs	W*, Sa*							
CROATIA	Dubrovnik	2¾ hrs	Th*, Su*							
GREECE	Halkidiki	3¼ hrs	M*, Th*, Su*							
	Crete-Heraklion	4 hrs	Tu*, W*, Th*, F*, Sa*, Su*		Th*, Su*	Tu		Th*, Su*	Tu*, F*	
	Crete-Chania	4 hrs	Tu*, F*, Sa*							
	Corfu	3¼ hrs	M*, Th*, F*, Su*	F	M*, F*	F		M*, F*	M*, F*	
	Rhodes	4 hrs	Tu*, W*, F*, Sa*	Tu*, Sa*	W*, Sa*	Th		Tu*, Sa*	W*, Sa*	
	Kos	4 hrs	Tu*, W*, Sa*, Su*	Su						
	Kefalonia	3½ hrs	Tu, Th*, Su*		Th*, Su*			Th*, Su*		
	Zante	3½ hrs	M*, Tu*, F*, Su		Tu*, F*			M	Th*, Su*	
	Skiathos	3½ hrs	M*, W, F*							
	Santorini	4 hrs								
	Thassos	3½ hrs	W*, Su*							
	Preveza	3½ hrs	Su							
	Samos	4 hrs	Th							
CYPRUS	Larnaca	4¾ hrs	M*, Tu*, W*, Th*, F*, Su*							
TURKEY	Dalaman	4¼ hrs	M, Tu*, W*, Th*, F*, Sa*, Su*	M*, Th*	Tu*, Th*, Su*	M*, F*		M*, F*	M*, Th*	
	Bodrum	4 hrs	M*, Th*							
	Antalya	4¼ hrs	M*, Tu*, W*, Th*, F*, Sa*, Su*		Tu*, Th*, F*, Su*			W*, Su*	Th*, Su*	

* 10 and 11 nights available. ** Approx. flying time based on Gatwick departure. †† An Airport Development Fee (ADF) will be charged at Norwich airport, payable per passenger on departure. The ADF is £10 per adult, children under 16 years are free. For more information visit www.norwichairport.co.uk. ‡ This flight operates October only

	Bristol	Cardiff	Birmingham	East Midlands	Manchester	Leeds Bradford	Humberside	Durham Tees Valley	Newcastle	Glasgow	Edinburgh	Inverness	Aberdeen	Belfast
	M*, Tu*, W*, Th*, F*, Sa*, Su*	Tu*, Th*, F*, Sa*, Su*	M*, Tu*, W*, Th*, F*, Sa*, Su*	M*, Tu*, W*, Th*, F*, Sa*, Su*	M*, Tu*, W*, Th*, F*, Sa*, Su*	Tu*, W*, Sa*, Su*	Tu*, Sa*	Tu*, Sa*	M*, Tu*, W*, Th*, F*, Sa*, Su*	Tu*, W*, Th*, Sa*, Su*	Tu*, Sa*, Su	W, Su	Tu*, W*, Sa*	M, Tu*, Sa*, Su
	M*, Tu*, F*	W*, Sa*	M*, W*, Th*, F*, Sa*, Su*	Tu*, W*, F*, Sa*	M*, Tu*, W*, Th*, F*, Sa*, Su*				M*, F*, Sa	W*, Sa*, Su*				
	W*, Sa*	M*, F*	M*, W*, F*, Sa*	W*, F, Sa*	M*, Tu*, W*, Th*, F*, Sa*, Su*				W*, Su*	Sa				
			Tu*, Sa*		Tu*, Sa*									
			M*, F*		M*, F*									
			Th*, Su*	M*, Th*, Su*	M*, Th*, Su*									
					Sa									
			M*, F*	M*, F*	M*, Tu*, F*				M*, F*	F				
					Sa									
	Th	Th	Th*, Su*	Th*, Su*	Th*, Su*	Th			Th	Th				
	M		M*, Th*		M*, Th*									
	Th*, Sa, Su*	Th*, Su*	M*, Tu, Th*, Su*	Tu*, Th*, F*, Su*	M*, Tu*, W*, Th*, F*, Sa*, Su*				Tu*, F*					M
			Tu*, F*		Tu*, F*, Sa*									
	M*, Th*, F*, Su*	M*, F*	M*, W*, Th*, F*, Su*	M*, Th*, F*, Su*	M*, W*, Th*, F*, Su*	F			M*, Th*, F*, Su*	M*, F*	F		F	F
	W*, F, Sa*	W*, Sa*	M*, Tu*, W*, F*, Sa*, Su*	Tu*, W*, F*, Sa*	M*, Tu*, W*, Th*, F*, Sa*, Su*				Tu*, W*, F*, Sa*	Tu*, W*, Sa*				Th
	Tu*, W*, Sa*, Su*	W*, Sa*	Tu*, W*, Sa*, Su*	Tu*, W*, Sa*, Su*	Tu*, W*, Th*, Sa*, Su*				W*, Th*, Su*					Sa
	Th*, Su*	Tu	Tu, Th*, Su*	Th*, Su*	Tu, Th, Su				Th					
	Tu*, F*, Su	Tu*, F*	M*, Tu*, Th*, F*, Su*	M*, Tu*, Th*, F*	M*, Tu*, F*, Su				Tu*, F*, Su	Th*, Su*				
	Tu*, F*		Tu*, F*	M*, F*	M*, Tu*, W, F*				Tu					
	Tu		Tu*, Sa*	Th	Tu, Th									
			Su		Su									
					W*, Su*									
	W*, Th*, Su*	Th*, Su*	Tu*, W*, Th*, F*, Su*	W*, Th*, Su*	M*, W*, Th*, F*, Su*				W*, Th*, Su*					W
	M*, W*, F*, Sa*	M*, W, Th*	M*, Tu*, W*, Th*, F*, Sa*, Su*	M, Tu*, W*, Sa*	M*, Tu*, W*, Th*, F*, Sa*, Su*	W*, Su*		M	M*, Tu*, W*, Th*, F*, Sa*, Su*	M*, Th*, Su*	M*, Th*		Th*, Su*	M, Tu*, Sa*
			M*, Th*		M*, Th*									
	M*, Tu*, F*	M*, Th*, F*	M*, Tu*, W*, Th*, F*, Sa*, Su*	Tu*, W*, F*, Sa*	M*, Tu*, W*, Th*, F*, Sa*, Su*	W*, Su*			M, W*, Sa*, Su*	M*, W*, Th*, Su*				

A-Z guide

We understand the small print is the last thing anyone wants to read. But we believe it's really important to be clear in the information we give you. This A-Z outlines to what extent we would be liable, if at all. If any part of this guide isn't valid or can't be enforced, the rest will still apply. Not everything here will apply to you but a lot of it will so you'll need to read this guide before you book. You'll also need to read Our Agreement With You and Your Agreement With Us. Together, they explain every aspect of your holiday. If you need information in another format, do contact our Assisted Travel team on 0800 145 6920. In line with EU regulations, we need to let you know who you'll be flying with, as your holiday package flights may not be with TUI. You'll see which airline is included in your package as part of your booking journey, and we'll also let you know who the airline is when we send your tickets. If there are changes after that point, we'll tell you before you check in or at the boarding gate. When you come across anything to do with flights in this guide, we'll usually be talking about flights with TUI. So if you're flying with another airline, you'll need to check their conditions, too. From time to time, we need to change airlines or plane types but this isn't classed as a 'Major Change' to your holiday.

A

Accessibility Here at TUI, we want to make travelling as easy as possible. That's whether you or someone you're travelling with has access needs, reduced mobility or a disability, including non-visible ones, and neurodiversity. We know holiday planning can be stressful if you're relying on the hotel's accessibility details being available before booking. So, we've partnered with Accessible to bring you Detailed Access Guides for our most popular hotels, so you can check if they meet your individual needs. You can view these at accessible.co.uk/tui.

Whether you book your holiday in one of our TUI Stores, or make your booking online, our friendly and knowledgeable Assisted Travel Team are on hand to make sure your holiday's right for you. Give the team a call for free on 0800 145 6920. If you're a British Sign Language (BSL) user, you can also contact us via SignLive. Or, for more on accessible holidays, head over to our assisted travel page at tui.co.uk.

Accuracy We published our latest brochures in July 2024. Our prices and information in those brochures were accurate on that date but they may have changed since then. We always check our properties regularly to make sure we're giving you accurate information and we'll tell you of any changes we know about when you book. If you've already booked, we'll tell you about any major changes we're aware of as soon as we can. Bear in mind public holidays and religious festivals affect whether or not facilities are available. Also, it may be the case some facilities aren't managed directly by the hotel and they could close without notice.

Adjacent Rooms These are two rooms next to each other and usually share some facilities, such as an entrance or a bathroom. They're available at selected accommodation and for a small supplement. The facilities can vary so check the individual hotel description. When you're booking, the room description will have ADJ next to it. Depending on where you're staying, you may need to book two rooms to get this room type. Please ask when you book.

Adult Properties These are hotels that cater really well for adults in terms of facilities and destination. They include our adults only TUI BLUE hotels, where the minimum age is 16, and our Exclusively for Adults ranges, where the minimum age is 16 or 18. You must not book children to stay at any of these hotels under any circumstances as bookings for children will not be accepted.

Advanced Passenger Information So that you can travel, it may be mandatory (as required by government authorities before or at the point(s) of departure and/or destination) to disclose and process your personal data for immigration, border control, security and anti-terrorism purposes, or any other purposes which they determine appropriate. Some countries will only permit travel if you provide your Advance Passenger Information or API (for example Caricom API Data and US Secure Flight Data) to the airline before your departure.

Some or all of the Caricom states have entered into an agreement with the USA whereby advance passenger data, required by and provided to Caricom states for border security purposes, will be passed to the USA Department for Homeland Security for processing on behalf of those Caricom states. Please see the Caricom website for more details.

The Transportation Security Administration (TSA) requires you to provide your full name, date of birth and gender for the purpose of watch list screening. You may also provide your Redress Number (as well as a Known Traveler Number), if available. Failure to provide details may result in denial of transport or denial of authority to enter the boarding area. TSA may share information you provide with law enforcement or intelligence agencies or others under its published system of records notice. Please see the TSA website for more details. These requirements may differ depending on your destination and you are advised to check. Even if not mandatory, we may assist where appropriate.

You'll need your booking reference number, the lead passenger's surname and your date of departure to access the site.

Age Ranges No under-18s can travel on their own. For our hotels, 2 to 12-year-olds are classed as children unless we say otherwise. For self-catering properties and any type of property in Florida, it's 2 to 16 inclusive.

Air-conditioning This may depend on the time of year and be subject to hotelier discretion. Also, you may have to pay for it when you get there.

Airline Rules Charter airlines aren't allowed to carry certain nationals to and from their country of origin. This is due to licensing law restrictions with overseas aviation authorities. The current licensing laws, as of 15th November 2010, do not allow TUI Group airlines to carry nationals of the following countries on their operating routes – Brazil, Kenya, and Morocco. Some other restrictions also apply...

- Cuban nationals may travel to any international Cuban airport, except Cayo Largo and Cayo Coco, and must be travelling as part of an inclusive tour package.

- Indian and Turkish passport holders can only travel on inclusive tour package arrangements. Please check with your embassy or consulate before you book.

- If you're going to Goa, Kerala and Sri Lanka, on an Indian, Pakistani, Sri Lankan, Nepalese or Bangladeshi passport you can't fly on British charter flights. This travel restriction doesn't apply if you have a Pakistani, Sri Lankan, Nepalese or Bangladeshi passport but your spouse has a foreign – non-Indian – passport.

Airport Assistance See Assisted Travel.

Airport Hotels and Parking - UK The companies that provide the hotels and car parks will have their own terms of use which will also apply to you. We can get you a copy of these if you need one, just ask.

If you don't follow the instructions we give you, we may not be able to refund you any additional costs you're charged as a result.

Any parking is at your own risk, so we ask that you don't keep any valuables in your car. You should be prepared to leave your keys with car park staff as this may be necessary. If you have a larger-than-average vehicle or a motorbike, please contact us to check that the car park can accommodate it without an additional charge. When you travel, take your booking confirmation with you as it contains instructions on what you need to do. If you have any problems on the day, please let the hotel or car park know so they can help you. If you don't let them know, we may not be able to help you later on. If you're parking and you arrive before the day and time shown on your confirmation, or stay later than planned, you may be charged for the extra parking at the car park's normal price. If you leave earlier than planned, we won't refund any of the charges you've paid.

You can amend or cancel any time up until a minute to midnight, the day before you arrive at the airport, free of charge. So, if you fly on the 2nd, you'd need to cancel by 23:59 on the 1st. If you cancel in time, you will be refunded what you've paid for the hotel and parking. If you don't cancel in time you will not be refunded any amounts paid for the hotel and parking and we will retain this as a cancellation charge.

Airport Lounges You can pay for UK airport lounge access after you've booked, subject to availability. You can do this via a TUI Holiday Store, Manage My Booking or by logging into your Customer Account.

Airport Service In most airports overseas, our Travel Experts aren't allowed past check-in or into the arrivals hall but we will have staff waiting to greet you outside the airport.

Alcohol During your flight with us, you can only drink the alcohol that our staff serve you.

All Inclusive Hotels You may need to wear a wristband or carry some ID to get the benefits of your package. For a full description of what's included, check the hotel description. Times for inclusive drinks, meals and snacks vary. Your All Inclusive package may not include bottled water, imported drinks, à la carte meals, or some speciality dishes. Some restaurants expect you to reserve a table and will be subject to availability. Not all bars and restaurants operate on an All Inclusive basis. Also, there may be cash bars once All Inclusive bars close. Bear in mind, under-18s won't be served alcohol. You should also be aware that we, and the hotels, may confiscate wristbands and IDs from guests who abuse the All Inclusive benefits.

You may be charged for motorised sports, and there are time limits or age and experience restrictions on some of these activities. You may have to pay a deposit to hire equipment. Things like classes and beauty treatments may be included in the price but there'll be a limit on how many sessions you can take. Safety deposit boxes may not be included and you'll need to pay for things like telephone calls and excursions.

All Inclusive packages end when you check out of your room. In some cases you can pay to keep using the facilities. If there's a delay to your flight home and you have to spend extra time in the resort, any refreshments will be in line with the airline's instructions – not the board basis of your hotel.

One last thing, you may find timings will change for things like happy hours in bars and dining times.

Amenities Lots of things you come across in resort will be quite different to what you've come to expect at home, like roads, power and water, for instance. If there's a prolonged drought, it might interrupt water supplies. In summer, there's often more demand on water, which means the pressure can drop, disrupting water heaters. You may also find in some destinations you won't be able to flush toilet paper down the toilet.

Artist Impressions These, together with any computer-generated images, are there to give you an idea of how the property will look – they're not replicas of the finished building.

Assisted Travel If you or anyone you're travelling with has a disability, is less mobile, has a vision or hearing impairment, or is undergoing medical treatment and needs support, contact our Assisted Travel Team - their number is at the end of this guide. Our colleagues can advise you which holidays are more suitable and meet your requirements. Also, if you've got any medical or dietary needs, they will do their best to help.

Assisted Travel at the Airport Assistance teams will be on hand at the airport, once notified of the request for assistance.

Assistance is given at the designated points inside and outside terminal buildings. Assistance can include moving across various areas within the airport (e.g. check-in counter, toilet facilities and the luggage hall). And you can be assisted to the aircraft as well as boarding it. You can highlight to the Assisted Travel Team what type of assistance, and in which part of the airport experience, is needed.

Assisted Travel on Your Flight If you or a member of your party has a disability, uses a mobility aid, can't walk, or has difficulty climbing stairs, you should notify us of your assistance needs before travel. You can do this by contacting our Assisted Travel Team. You are strongly advised to contact us at least 48 hours before your departure.

Assisted Travel on Transfers If you aren't able to use our coach transfers, we can arrange an adapted transfer, if you tell us in advance by contacting our Assisted Travel Team. See **Medical Conditions & Wheelchairs**.

B

Balconies If the description refers to a French or Juliette balcony, this means that your room will have glass doors but you won't necessarily be able to go out onto the balcony as it'll be shallow in depth.

If you're on the ground floor, you'll get a terrace instead of a balcony, even if it says 'BL' or 'balcony' on your booking confirmation. Health and safety restrictions mean some hotels or apartments may not put you on a high floor if you have small children. Even if you're on a low floor, make sure you never leave your children unattended on your balcony.

Banned Airlines To improve safety, the European Commission has banned some airlines from operating in European airspace. In line with EU directive (EC) no. 2111/2005, Article 9, we need to make you aware of the list of banned airlines. To view the list of airlines that are subject to an operating ban within the European Community, visit http://ec.europa.eu/transport/modes/air/safety/air-ban/search_en

Bars If a hotel has a bar, you may well hear some noise – even outside normal licensing hours.

Beaches Many of the beaches in our resorts have been awarded the Foundation for Environmental Education's Blue Flag. The programme awards beaches and marinas that meet its high standards of hygiene, cleanliness, safety and environmental management. For details, visit www.blueflag.org.

When you're on the beach, make sure you check any flag warning systems and take local conditions into account, particularly things like undercurrents and tides. You'll also need to supervise children at all times as most beaches won't have a lifeguard.

Some beaches in Mexico and the Caribbean may experience an increased level of seaweed from time to time. This is known as sargassum, and is a natural occurrence which can change on a daily basis influenced by weather patterns and sea currents. Hotels which are affected work hard to clear the seaweed so you can continue to enjoy the beach during your holiday. The situation can change day to day due to nature, wildlife and local laws.

You may find that public beaches are closed at certain times, particularly in low season. Beach closures are carried out by local authorities so are beyond our control. One more thing, you may need to pay to use some beaches, especially in Italy.

Building Work From time to time, building work is unavoidable, particularly where hotels are open all year round, and it can be noisy. If we're aware of any work, we'll let you know as soon as possible if we think it'll affect your holiday. This can be difficult as we don't control the work and we're not always told when it'll happen and how long it will last. But if we think it'll have a significant effect, you'll have the option of a refund or an alternative holiday, as outlined under 'Major changes to your holiday' in Our Agreement With You.

Bungalows If the description of your accommodation refers to a bungalow, this means that you may be located in an accommodation block within an annexe building separate from the main building which may not necessarily be single storey or detached.

C

Car Hire

Certain holidays come with car hire included. This will be with Enterprise for the majority of Greek islands, Alfa Car Hire for Paxos, Reflections Travel for Meganisi, and Europcar for the rest of Europe. Your contract will be with them rather than us, so please make sure you check their terms and conditions. These vary by country - for more information, see www.enterprise.co.uk, www.reflections-travel.com, www.alfacarhirepaxos.com or www.europcar.co.uk. In some destinations, we may use an alternative hire car supplier. If this is the case, we'll tell you about it and any new terms and conditions.

The car hire supplier may have to allocate more than one vehicle to accommodate parties of 5 or more. For an additional charge you may request an upgrade to a larger vehicle prior to departure, subject to availability. Your hire car includes unlimited mileage, Collision Damage Waiver (CDW), Theft Waiver (THW), 3rd-party liability cover, airport and local surcharges, local government tax, 24/7 breakdown service and airport pick-up. Europcar offer a pre-registration service on their website <http://tourops.europcar.co.uk/>. We recommend you complete this form to minimise the waiting time for your car upon arrival at your destination. This should be completed at least 48 hours prior to your departure from the UK. You'll need your drivers licence details, passport details, holiday reference number and driver's credit card details – for reference only - to pre-register.

General Conditions All rentals follow the hire car supplier's rental terms and conditions and these follow local laws. If you don't meet all the terms of the rental agreement or break any of the terms e.g. through negligence or driving under the influence of alcohol or drugs, you'll not be covered by the insurance. This means that you may be responsible for any costs of repairing or replacing the car and any other costs the hire car supplier incurs if the car is lost, damaged or stolen. Driving on unpaved roads is not allowed unless these roads are the access tracks to your holiday accommodation. Costs such as petrol, parking charges, toll fees, traffic fines and garage costs are not included in your hire cost. If you return the car late, you'll have to pay extra rental charges, charged at the local daily rate. The hire car supplier does not take responsibility for the fitting of child or baby seats to any car. All taxes are subject to government policy changes. If you cancel your car rental at any time up to 7 days before your departure you'll have to pay a cancellation fee of £15. If you cancel your car rental within 7 days of your departure, the full amount of the rental will be charged. Bookable car rental is only available if you book more than 7 days before your departure date.

Deposits You will be asked to leave an imprint of the named driver's valid major credit card – not debit card – to cover security based on the basic hire cost, plus CDW and THW excess charges, petrol, toll fees and extra days you book locally. This will vary depending on the type of rental car and by destination. This amount will be held on your credit card and released on the safe return of the fully-fuelled car. If you rent 2 cars, a separate credit card in the name of the driver is required. For larger cars a second credit card imprint may be required.

Insurance CDW and THW cover your responsibility for loss of, damage, theft, attempted theft or vandalism to the car. The cover will only apply if you meet all the terms of the rental agreement. You may have to pay insurance excess charges towards any claim. This amount may vary by country or car group. Insurance to reduce the excess charges can be taken out where available for an extra fee, this is called an 'excess waiver'. Insurance does not cover tyres, windscreens, the roof, the underside or interior of the car and towing charges. You may, therefore, be liable for damage to these items. Insurance does not cover loss or theft of personal belongings left in the car. Personal Effects Insurance covering contents of the car can be taken out for an extra fee where available. Personal Accident Insurance can be taken out for an extra fee, but is usually covered by your travel insurance policy.

Out Of Hour Charges These will apply if you are collecting or returning a car, requesting delivery or collection of a car outside of the hire car supplier's locations opening hours. This will vary by destination.

Drivers Documentation And Age Restrictions A full and valid original driver's licence in English that has been held for at least one year is required. In Malta, Gozo and Turkey, it's at least two years, and Cyprus and Croatia at least three. Photo card licences must be supported with a counterpart licence if applicable. A photocopy or fax copy of the licence won't be accepted. At the time of booking any endorsements to a driver's licence such as driving under the influence of drugs or alcohol and negligence should be advised to us. Your holiday documentation and passport are required when you pick up the car. All intended drivers must produce the appropriate documentation and sign the rental agreement. A car rental voucher will be issued along with your holiday documentation. The minimum rental age for the majority of destinations is 21 years, except in Turkey where it's 22. The maximum age for all countries is 70. There's usually an extra charge for drivers under 25.

Additional Drivers Additional driver charges apply for 2 or more drivers. You must make any additional driver arrangements when you pick up the car. All drivers must meet the age and driving licence conditions explained in the documentation section. Only named drivers may drive the rental car.

Extras You can hire infant seats and roof racks when you get there but numbers are limited.

Check-in

For Your Flight We recommend you arrive at the airport at least two hours before your scheduled departure time. For flights over seven hours, it's three hours before. Regardless of the length of your flight, you need to have completed check-in at least an hour before departure.

UK airlines need to carry out enhanced security screening from certain destinations for return flights to the United Kingdom. If this applies to your flight, you'll be told whilst you're on holiday as it may mean that you need to check in a bit earlier. You might need to be at the boarding gate earlier, too.

If we think you may be under the influence of alcohol or pose a threat to passengers or crew, you won't be able to fly. The same applies if you smoke, use insulting or abusive words before or after you board. If that happens, we won't be responsible for your holiday arrangements and we won't give you a refund, pay compensation, or cover any other costs. We may even seek compensation from you for any loss caused by your behaviour. This includes having to divert the plane.

It's also a criminal offence to cause disruption on board, so you may be prosecuted. Airlines may also share details about your behaviour with other airlines, which could affect your future trips.

Online Check-in You'll be allocated your seats when you check in online. If you don't like the seats allocated, you can pay to select your seat. Sometimes we may need to change the seat allocated to you for operational or safety reasons or for persons with reduced mobility. Boarding cards must be printed on A4 paper and be clearly legible with no rips or tears. You must drop your bags off before bag drop closes, 45 minutes before your flight time. Just so you know, if you choose not to use our online check-in service, we reserve the right to charge a fee for airport check-in. Please also see Section 14 of Our Agreement with You and Yours with Us.

For Your Accommodation Check-in time is usually 3pm to 4pm for hotels, unless you're on a Villa Collection holiday when it's usually 2pm. Depending on when your flight arrives, you may miss a meal if you've booked All Inclusive, Half or Full Board. If your flight arrives late at night, this is classed as the first night of your holiday and your room will be ready when you arrive. If you arrive in the early hours of the morning the day after your flight departed, your room may not be available until the hotel's normal check-in time. You'll be able to use the hotel's facilities while you wait. And because you're checking in later on your first day you'll get to keep your room on the last day of your stay. If you're staying in a villa and expecting to arrive after 7pm, you need to call the key holder with the rough time you expect to arrive so you can make arrangements to collect the key. If you don't, you may not be able to get into the villa until the following day.

Check-out

For Your Accommodation On the last day of your holiday, you'll usually have to leave your room by mid-morning or noon. If you're in a villa, you may need to leave earlier. You'll be told the exact time when you get there. You may be able to keep your accommodation for longer, but there could be a charge. Depending on the time of your flight, you may miss a meal at your hotel. Also, you might not be able to use some of the facilities or take advantage of the full All Inclusive package. If your flight leaves on or after midnight, you'll have to check out of your hotel room by midday the previous day. There'll usually be a courtesy room or apartment available for you where you can change and leave your bags until it's time to leave. You can pay for a late check-out room. They're normally available until 6pm that evening, but this varies from hotel to hotel. We recommend you book in advance as the hotel will allocate them on a first-come, first-served basis. You may be able to stay in the room you've had during your holiday, but you may have to move to another. The rooms will only be for you and your group to use, and will have beds and a private bathroom. Late check-out only covers the use of your room.

Child Prices Child prices are based on selected departures within the season dates, and will only apply to the cheapest room type that occupies children. Child prices are only available for the first and second child sharing a room with two full-fare-paying adults. Any more than two children on one booking pay the adult price, count towards room occupancy, and will pick up any applicable third or fourth adult reductions or occupancy discounts. You'll still pay full deposits, insurance, flight, room and board supplements, and any extras for all children travelling at a child price. Children qualifying for free or reduced child prices don't count towards group offers. Child prices only count towards room occupancy for self-catering and villa holidays.

You'll also need to pay a fee for an infant under the age of 2 on the date of return travel. Please note, infant fees vary dependent on holiday type. If any children in your group turn 13 after you've booked but before – or during – your holiday, they'll need to pay the adult price, plus the amendment fee.

Child Protection We believe we have an important role to play in protecting children's rights everywhere. Our child protection policy applies both in the UK and abroad. We train our resort staff to identify situations where children may need protection and report them to the relevant organisations. We're signed up to the Child Protection Code www.thecode.org. This independent organisation monitors and supports our child protection activities. If you suspect any child is at risk on your holiday, please tell your Holiday Advisor or call Crimestoppers, anonymously, on 0800 555 111. For more information, visit <https://www.tui.co.uk/editorial/child-protection.html>.

Conditions Of Carriage When you travel by air or river, your journey may be subject to certain international conventions including, but not limited to, the Warsaw and Strasbourg Conventions, and the Montreal Convention for air. By law we need to give you these in 'legal speak' to avoid any misinterpretation. We can supply a full copy of these if you ask us to.

Montreal Convention This is a notice required by European Community Regulation (EC) No. 889/2002.

Air carrier liability for passengers and their baggage This information notice summarises the liability rules applied by Community air carriers as required by Community legislation and the Montreal Convention.

Compensation In The Case Of Death Or Injury There are no financial limits to the liability for passenger injury or death. For damages up to 100,000 SDRs (approximately £96,000), the air carrier can't contest claims for compensation. Above that amount, the air carrier can defend itself against a claim by proving that it wasn't negligent or otherwise at fault.

Advance Payments If a passenger is killed or injured, the air carrier must make an advance payment, to cover immediate economic needs, within 15 days from the identification of the person entitled to compensation. In the event of death, this advance payment shall not be less than 16,000 SDRs (approximately £15,360).

Passenger Delays In case of passenger delay, the air carrier is liable for damage unless it took all reasonable measures to avoid the damage or it was impossible to take such measures. The liability for passenger delay is limited to 4,150 SDRs (approximately £3,980).

Baggage Delays In case of baggage delay, the air carrier is liable for damage unless it took all reasonable measures to avoid the damage or it was impossible to take such measures. The liability for baggage delay is limited to 1,000 SDRs (approximately £960).

Destruction, Loss Or Damage To Baggage The air carrier is liable for destruction, loss or damage to baggage up to 1,000 SDRs (approximately £960). In the case of checked baggage, it's liable even if not at fault, unless the baggage was defective. In the case of unchecked baggage, the carrier is liable only if at fault.

Higher Limits For Baggage A passenger can benefit from a higher liability limit by making a special declaration at the latest at check-in and by paying a supplementary fee.

Complaints On Baggage If the baggage is damaged, delayed, lost or destroyed, the passenger must write and complain to the air carrier as soon as possible. In the case of damage to checked baggage, the passenger must write and complain within 7 days, and in the case of delay within 21 days, in both cases from the date on which the baggage was placed at the passenger's disposal.

Liability Of Contracting And Actual Carriers If the air carrier performing the flight is not the same as the contracting air carrier, the passenger has the right to address a complaint or to make a claim for damages against either. If the name or code of an air carrier is indicated on the ticket, that air carrier is the contracting air carrier.

Time Limit For Action Any action in court to claim damages must be brought within 2 years from the date of arrival of the aircraft, or from the date on which the aircraft ought to have arrived.

Basis For The Information The basis for the rules described above is the Montreal Convention of 28 May 1999, which is implemented in the Community by Regulation (EC) No. 2027/97 (as amended by Regulation (EC) No. 889/2002) and national legislation of the Member States.

Cots There's usually room for one cot in all our hotel rooms, apartments or villas, but you'll need to check with us before you travel to make sure there will definitely be one available when you arrive. In some countries, such as Italy, you'll need to pay a daily charge to hire a cot. If you're staying in a villa in Florida, you'll need to pay to hire a cot by credit card, before you travel. If you decide to bring your own travel cot, bear in mind there's no extra luggage allowance for these and the airline will charge extra if you go over your limit.

Customer Welfare See Assisted Travel.

D

Data Protection All details provided by you will be held by us and used in accordance with our Privacy Notice. We will process personal data about you and members of your party so that we can manage your account or booking, provide you with our products, services and/or any other travel arrangements booked with us. By providing other people's personal data, you must be sure that they agree to share their data with us and, where appropriate, they understand how their personal data may be used by us. For more information, please refer to our Privacy Notice available on our website or upon request in our stores.

Delays Depending on airport facilities, we provide light refreshments for a delay of 2 to 4 hours, a meal – or vouchers for a meal – for 4 to 8 hours, overnight accommodation for delays of 8 to 12 hours if it's necessary and possible.

If a delay is longer than 5 hours, you can cancel your flight and we'll refund the flight part of your holiday. We'll only refund the whole cost of your holiday if we change or cancel your holiday. We set out exactly what this means in Our Agreement With You.

Deposits As well as the deposit you pay when you book, if you're staying in an apartment or villa, you may also be asked to pay a deposit in local currency when you arrive. If you're on a Scene holiday, you may be asked to pay a deposit – in cash – even if you're in a hotel. Some hotels require a credit card swipe or cash deposit when you check in. Deposits cover all, or part of, the replacement costs for things being lost, broken or damaged. It's also to take care of any unusual cleaning charges. You'll get it back when you leave, or with an amount deducted if necessary. The property needs to be inspected before you leave. In some cases, your deposit will be returned to you by post.

Unfortunately we can't accept responsibility for any disputes which may arise, although we'll try to help you to resolve them. You'll find details of the amount and type of deposit for each property on our website, or you can call us.

See **Low Deposit Offer** for more details on the deposit you pay when you book.

Disability Assistance See Assisted Travel.

Dress Code Men may need to wear full-length trousers, shirts with sleeves, and shoes for dinner in most hotels and apartments. See **Gala Meals** for more details.

E

ESTA See Visas.

Extra Charges The key aspects of your holiday will be included in the price when you book – see **Prices** for details. But it's important to point out you may have to pay extra for some things when you get there. For example, you might want to book an excursion, use the safety deposit box in your room or enjoy something from the minibar. You may also need to pay extra for things like sports, beauty treatments and classes. If we're aware you'll need to pay extra for a particular activity or facility, we'll show you by adding an asterisk after the item. You may also need to pay extras locally if you choose to hire a car, for example: upgraded insurance cover, young driver's insurance, local taxes etc. Please refer to the car rental terms and conditions for details when booking your holiday. See **Meals** and **All Inclusive Hotels** for more details.

F

Family Rooms These are generally for two adults and two children. These are only available for selected holidays in selected accommodation, and only where the child is sharing a room, apartment or villa with a minimum of two full-fare-paying adults. When hotels are fully occupied, family rooms may be limited. Bear in mind, family- and 4-bedded rooms might not be larger than standard rooms.

Finishing Touches You'll need to book them at least seven days before departure and pay for them in full when you settle your invoice.

A-Z guide

Flight Times Actual flight times are on your tickets. They are local times based on the 24-hour system. We can't guarantee the flight times in our brochure, on our website or on your booking confirmation won't change, so please always check your tickets.

Flying With Children Infants less than 14 days old are not allowed to travel. Any child over 14 days and under two years old on the date of their return travel is classed as an infant. Infants must sit on an adult's lap and wear an extension seatbelt. If your child reaches their 2nd birthday while you're away you'll need to allow for this when you book. All children aged two and above must have their own seats on the plane. If you've paid for an additional seat for your infant, you can use your own car seat as long as it has a single release harness. It needs to be facing forward on the aircraft seat, designed to be secured by lap belt alone, and must conform to EU safety standards. You'll also need the instruction leaflet to show the cabin crew if they need it. The seat mustn't be more than 16 inches or 40cm wide. You can't use carrycots and deluxe child car seats, as they won't fit. The use of car seats will be at your airline's discretion. Airlines registered outside the UK may have their own rules. Call TUI for information on approved car seats. You'll find the number at the end of this guide.

Free Child Places These are only available for holidays departing between 1st May and 31st October in selected accommodation, and only where the child is sharing a room, apartment or villa with two full-fare-paying adults. They are available for children up to 12 years inclusive for hotels and up to 16 years inclusive for self-catering - unless we say otherwise in the property details. You'll need to pay a deposit but we deduct this from your final balance and will refund this when you pay for your holiday in full. Our free places don't include flexible dining, meal supplements, insurance, in-flight meals or any other extras. Plus, you need to pay the 'Select Your Seat' option for the child if you need this. If you change your booking, free child places on your new booking will depend on availability. If your first child goes free, your second child still pays the second child price. Not combinable with other selected discounts or special offers. See **Special Offers**.

G

Gala Meals Many hotels and apartments host gala meals over the Christmas and New Year period. Bear in mind that men will probably have to wear a jacket, shirt, tie and full-length trousers. You'll see if the meal's included by checking the individual property descriptions.

Green & Fair You may see hotels marked as Green & Fair in this brochure. These are hotels, which at the time of going to print, were certified as sustainable by an independent organisation. This process involved a third-party assessment to certify that the hotel complies with the Global Sustainable Tourism Council (GSTC) criteria or an equivalent standard. The GSTC criteria serves as the global standards for sustainability in travel and tourism and covers four main areas of impact: sustainable management, environment, social and economic benefits to the local community, and cultural heritage. For every holiday sold to a Green & Fair hotel, TUI makes a donation of £1 per person to the TUI Care Foundation (www.tuicarefoundation.com/en).

You can find out more about Green & Fair Hotels and the latest list of certified hotels - including the name of the certification body for each hotel - at www.tui.co.uk/holidays/green-and-fair. You should know that we review our portfolio of Green & Fair hotels three times a year and grant the Green & Fair label to any hotel certified at that time.

We're also members of Sustainable Aviation, a UK initiative that sets out the collective, long-term strategy of UK aviation to tackle the challenge of ensuring a cleaner, quieter, smarter future for our industry. You can find more information at www.sustainableaviation.co.uk.

Group Offers You may qualify for discounts if there are 10 or more in your party. Group discounts apply only at the time of booking. When you're about to book, ask your Travel Expert to contact our Groups Department. Or call our Groups booking line yourself - you'll find the number at the end of this guide. Groups of more than 20 can have a special service from a representative at the accommodation, a private get-together and greeting on the first day, and discounts on resort excursions. Of course, group discounts are subject to availability and we may withdraw them at any time. We base discounts on how many are travelling and everyone needs to travel on the same date. Their holidays must be for the same length and to the same accommodation. If it's more convenient for them, we can sometimes make arrangements for large groups to leave from different airports. They may not be available in conjunction with any other offers. Cancellations within your group may mean a drop or a removal of your discount, and the people who cancel will need to pay our standard cancellation charges.

H

Henna Tattoos Some resorts or hotels in which we operate may offer henna tattoos. We don't recommend or endorse these. If you decide to get a tattoo, please make sure that the henna being used is brown and not black. Black henna may contain chemicals that are known to cause skin irritation and burns.

I

In-flight Entertainment We have in-flight entertainment on all of our TUI long haul flights. For more details, contact TUI - you'll find their details at the end of this guide.

Infants See **Child Prices, Cots and Luggage**

Insurance You'll need to take out a suitable insurance policy for you and anyone travelling with you. This includes infants and children. We'll tell you about our insurance policy when you book. If you choose not to take out our insurance, you'll need to tell us who you're insured with. We'll need the company details and your policy number before you travel. We can't accept responsibility for any loss that you or anyone travelling on your booking suffers if the individual isn't adequately insured. As with all insurance policies, terms and conditions apply, so you need to make sure you've got the right policy for you. See **Delays** for more details.

If you're travelling to the European Economic Area you'll also need a European Health Insurance Card. You'll get a new UK Global Health Insurance Card (GHIC) instead of an EHIC. You can apply at www.gov.uk/global-health-insurance-card. Visit www.nhs.uk/ehic for full details on what it covers. You do not need to apply for a GHIC if you already have an EHIC. Your EHIC remains valid in the EU until it expires. An EHIC or GHIC is free of charge. You'll need to have both this card and adequate travel insurance.

Interconnecting Rooms These are two rooms with a lockable connecting door between them. They're available at selected accommodation for a small supplement. If you want to book, interconnecting rooms, you'll need to book and pay for two of these rooms.

J

Junior Suites When we advertise a Junior Suite, it means you'll get a bedroom with a sitting area and a bath or shower room.

K

Kids' Clubs No matter which kids' club you're looking at, there are certain things to bear in mind:

- Children who are unwell won't be accepted
- If your child has a disability, we will do our best to look after them but please check with us before you book that the club can accommodate your child's particular needs
- Sometimes, even when you have checked in advance, there may be reasons why the club can no longer accommodate your child's particular needs. When this happens we will do our best to include them in as many activities as possible but you may need to stay with your child to provide the care and attention that they require.
- If your child has an allergy or any other special requirements, please let us know when you sign them into the kids' club for the first time
- Staff aren't authorised to administer medication or change nappies, so you'll need to return to the club to do this if necessary
- Staff may provide snacks and drinks during the day.
- You must register your child for all activities, sign them in at the start of the session, and out at the end
- You must stay within the complex while your child is in the club and also leave details of your whereabouts in case you're needed
- Activities may have to be cancelled, numbers limited and a rota introduced. This may be for health and safety reasons or at particularly busy times.
- If a child's club is an important part of your time away, it's worth checking club availability before you book your holiday
- Even if you've booked a package holiday with us, you may still need to pay extra for some activities and sessions when you get there. If you haven't booked a package holiday with us, you'll also need to pay for your child to join the club itself.

Hotel-run Kids' Clubs Only clubs run by us meet our specification, which include strict staff to child ratios. Standards and facilities at hotel-run clubs vary. You should make sure you're satisfied with the facilities and staff providing the service before enrolling your child. Unfortunately, we're unable to take responsibility or guarantee that standards at hotel-run clubs meet UK standards.

L

Late Check-out Rooms See **Check Out**.

Lifts Some of our hotels don't have a lift. If stairs are a problem for you, please ask us for more details before you book so we can suggest a suitable property. See **Assisted Travel** for more details.

Local Laws Sometimes local laws, religious customs or events mean facilities aren't available. For example, in all Muslim countries during the month of Ramadan, bars and restaurants - including hotel restaurants - change their opening hours. You may not be allowed to eat, drink or smoke in public areas during daylight hours either. Drinking and gambling ages vary by destination. It's a good idea to find out more before you travel. For the most up-to-date information, we recommend you check www.gov.uk/foreign-travel-advice.

Lost Property If you leave something behind on the plane during your flight out, you'll need to contact the overseas airport and ask them to check their lost property. If it's on your flight home, let us know and we'll do our best to track down the item for you. If you leave what we class as a 'valuable item' at your hotel, like a camera, a laptop or a wallet, we'll do our best to find it for you. If your item is found, you'll need to contact the hotel to arrange for it to be returned, and there may be a charge for this. If we can't find your item, we'll send you a statement to support your travel insurance claim. For help with lost property, contact After Travel Customer Support - you'll find their details in the Getting In Touch section.

Low Deposit Offer This offer is per passenger. We can change or withdraw this offer at any time. The rest of the deposit will be due within eight weeks of you booking your holiday. If you cancel your holiday you still have to pay the full deposit.

Low Season You may find that if you're travelling outside of peak holiday periods, some facilities, both in your hotel and resort, may not be available and entertainment may be more low-key. Hoteliers may remove facilities at certain times due to low demand. These can include restaurants or bars and can be sudden, implemented by hotels on the spot without prior notice. Low season is usually May and October for short and mid-haul destinations like Spain and North Africa. For long haul destinations such as in the Caribbean and Mexico, low season tends to impact other months including January, May, September, October and November. However, unforeseen circumstances or lower-than-expected hotel occupancies can happen at any time, so facility closures are not limited to these specific months.

Luggage When travelling with TUI your checked-in allowance will vary between 15kg and 23kg depending on your holiday, so make sure you check when you book, and check your booking confirmation to confirm your allowance, as it may vary depending on the airline you are flying with.

You can buy extra checked-in luggage allowance if you need to - you'll need to do this at least 3 days before departure. If you're booking a tour or twin centre, remember to check your allowance, as your amount during the tour or twin centre may be less than for your international flights.

On package holidays with TUI, under twos get 10kg hold luggage allowance - hand luggage is not included. If you've booked a flight only, there is 0kg hold or hand luggage for infants. Folding pushchairs can be brought onboard, but will count towards your own adult hand luggage allowance and must fit within the size and weight limits - please see **Hand luggage**. You also have the option to check this in with your luggage, or take it to the aircraft door where we'll pop it in the hold for free. Please let the check in staff know on the day.

You can share your hold luggage allowance with others on your booking, but no single bag can be more than 25kg. If you have booked extra luggage allowance, you still need to make sure each bag is under 25kg, otherwise check-in staff won't accept it. If you've booked one of our wedding packages as a couple, you'll qualify for an extra 5kg of luggage allowance each for your wedding attire. This will be added to your booking when you book your wedding package. Bear in mind, if your flights change to another airline we won't be able to offer this allowance.

Hand luggage The maximum dimensions are 55x40x20cm, and your weight allowance is 10kg. You can't buy extra hand luggage allowance. In addition to this, passengers can bring one small personal item, ie a handbag, laptop bag, briefcase or camera bag. This must be small enough to be stored under the seat. There are restrictions on what you can carry in your hand luggage so please read the information that comes with your tickets. Your airline won't be liable for loss or damage to valuable or fragile items packed in hold luggage, no matter how it's caused.

On Other Airlines If you're not flying with TUI, you'll need to find out what your allowance is for checked-in luggage and hand luggage. Some airlines do not give infants their own allowance.

Excess Luggage And Sports Equipment There may be a charge for excess luggage and sports equipment. Whether or not we can carry it will depend on capacity on the day. You can arrange to take golf clubs, windsurf boards, diving equipment and other sports equipment on your flight. If you don't book, you may still be able to check your own equipment in. But we can't guarantee this and there'll be a charge. Bear in mind, any problems with excess luggage charges need to be sorted out at the airport. We can't guarantee you'll be able to take bulky sports equipment with you on the coach to your holiday accommodation, and there may be an extra charge.

Lost And Damaged Luggage Please report any lost luggage or damage to us within seven days. If not, under the terms of the Montreal Convention, we won't be liable. See Montreal Convention for details. If your luggage is damaged on your way back to the UK, you need to complete a Property Irregularity Form (PIF) at the airport and keep a copy of it for insurance purposes.

M

Meals

On Your Flight TUI includes meals on long haul flights. Please let us know when you book if you require any children's meals. Just so you know, we don't provide meals for under-twos so you'll need to bring something with you. Remember to tell us if you have any special dietary requirements. We can't guarantee we'll be able to meet them, but we'll do our best. For group bookings, everyone in your party will need to either book in advance or decline the meal. For all other flights, we offer a range of snacks and drinks to buy onboard.

At Your Hotel Meals are usually served in the hotel's main restaurant. The set-up here may change from buffet to waiter service, or vice versa. For à la carte restaurants you may be limited to a certain number of visits per stay and you may need to make a reservation. You may need to pay extra for these, too. Not all of the hotel's restaurants will necessarily be open at the same time. Meals for infants are not included in the price of your holiday so you'll need to make your own arrangements. **Full Board Plus** includes a Continental breakfast, lunch and dinner with drinks included during mealtimes. **Full Board** includes a Continental breakfast, lunch and dinner. **Half Board** includes a Continental breakfast and dinner - or lunch, if you wish - at some hotels. **Bed & Breakfast** usually means Continental breakfast.

Medical Conditions

On Your Flight If you have a medical condition, a serious illness, or you've recently had surgery or an accident, you'll need to be cleared for travel by the airline. You may also need a 'Fitness to Fly' certificate from your GP. Conditions that need medical clearance include respiratory, coronary or infectious illness. You'll need to give your request for medical clearance to the

airline at least four working days before you're due to fly. If you're unsure what conditions require medical clearance, or if you have any concerns about your health, we recommend that you contact your doctor before you book.

The risk of deep vein thrombosis (DVT) while flying is extremely low but is still a serious medical condition. DVT is when a blood clot forms, usually in the lower leg, sometimes because of sitting still for a long time. It needs treatment with blood-thinning drugs to prevent clots breaking off and travelling to the lungs. You can take precautions to reduce the risk. People most at risk include those with a history of bronchial or circulatory problems, thrombosis, those recently hospitalised, smokers, the obese, those with congestive heart failure, a malignant disease, pregnant women or women taking the contraceptive pill. To reduce the risk, exercise your legs from time to time, or walk around if possible. Elastic stockings may be helpful. Drink plenty of non-alcoholic liquids to prevent dehydration. See your doctor if you think you may be particularly prone to DVT.

At Your Destination If you have specific medical needs, think about whether the healthcare system in the destination you're looking at is likely to be able to meet those needs, if you have any problems while you're away. Consider things like the country's state of development and its size. You may find it helpful to look at www.gov.uk/browse/abroad/travel-abroad.

Mobility Aids See **Wheelchairs**

Mobility Assistance See **Assisted Travel**

Money Exchange If you want to change money to your hotel when you get there, check the property descriptions to find out if you can do this at your hotel.

O

Official Ratings Each country has its own system for rating properties, but at TUI we use our own ratings to make it easier to compare hotels. See **Tour Operator Ratings** for details.

P

Passports The name in your passport must match the name on your ticket otherwise you may not be able to travel and your insurance could be invalid. If someone in your group changes their name after you have booked, tell us and we'll issue the ticket in the new name. If you've already received the ticket, return it and we'll send one with the correct name. There may be a fee for this change. British Citizens must hold a valid 10-year passport. British passport holders travelling to any EU country require at least six months validity on their passport on the day of travel. Some countries outside of the EU require a British passport to have a certain period of validity left on it, or blank pages. Please visit gov.uk/foreign-travel-advice for advice by country. Other nationalities should check with their own governments. It is also your responsibility to check whether you need a visa to enter your destination country.

British Citizens under 16 years old, including newborn babies, are required to have a child passport. The child's passport will initially be valid for 5 years, but can be renewed for a further 5 years at the end of this period. You can visit the gov.uk/ website for further information and how to apply.

If your passport has an Israeli stamp, you may be refused entry to some countries. For more information, visit HM Passport Office website at gov.uk/government/organisations/hm-passport-office. If you don't have a UK passport, you should always check with your own embassy, high commission or consulate before you book. Please also see **Visas**.

Passenger Assistance See **Assisted Travel**.

Playgrounds You need to supervise your children on all play equipment.

Pool Views If you book a room with a pool view, you'll look directly onto or have a side view of the pool.

Pregnancy You can travel with us up to the 28th week. If you're more than 28 weeks at the time of your flight home, you'll need a medical certificate from your GP. It must state there are no complications and give the dates of your pregnancy. If you're more than 36 weeks at the time of your flight home, they'll refuse to take you. If you're expecting twins or more, you must return by the 32nd week. Please check your insurance policy for any restrictions that apply, as many only cover to the 28th week.

Premium Seating Premium seating is available to book on long haul TUI flights. If you book to fly Premium, your luggage allowance will be 25kg in the hold and 10kg as hand luggage. Lounge access and fast-track security are only available on departure from UK airports. You can access the lounge from 3 hours before and up to your original scheduled departure time. We advise you wear smart casual clothing. Fancy dress, vests, football shirts, tracksuits, baseball caps and other sports clothing are not allowed to be worn in the lounge. Shorts aren't permitted either, unless they are tailored and knee-length. Entry to lounges is subject to the individual lounge operator who may impose their own conditions and who reserves the right to refuse admission to anyone wearing clothing which their staff believe may cause offence to others. If the lounge is unavailable then alternative facilities may be offered. The location of fast-track security and airport lounges in the UK will be provided by TUI staff at the TUI bag drop.

Our Select Your Seat service is included, in accordance with our Select Your Seat terms and conditions - see **Select Your Seat**. To get the best choice of seats, we recommend you book and select your seats as early as possible before departure. If you experience any difficulties using our online service, please contact your travel agent or, if you've booked your holiday online, please contact TUI on 0203 636 1790. Calls from UK landlines cost the standard rate, but calls from mobiles may be higher. Check with your network provider. Just so you know, we'll always do our best to seat your group together but we can't guarantee this.

Prices Our brochure prices are accurate at the time of publication, but you should only use them as a guide. The prices we give are selected from a range of prices available within the high season or outside the high season. The price you pay will depend on when you're travelling and prices may go up and down throughout the season. The brochure price is based on the standard occupancy for the room type included in the package so the price will change if the room is occupied by a different number of guests. See **Occupancy Supplements/Discounts**.

What's Included The basic cost of your holiday includes the following...

- Return flight from the UK
- Air passenger duty at the standard economy rate.
- Departure taxes are included on holidays to Jamaica, Aruba, Puerto Vallarta, Costa Rica, Cancun and Punta Cana.
- Transfers between the airport and your accommodation - this is usually by coach. Where we provide a taxi, the price we quote is for each person and based on 3 adults sharing a return taxi transfer.
- Car hire on selected holidays - check when you book
- The accommodation and meals as advertised or confirmed on your invoice
- Luggage allowance as confirmed on your ticket
- Aviation insurance and security charge
- Estimated fuel costs
- A Travel Expert at the UK airport and in resort
- All obligatory hotel service charges and taxes payable in advance
- VAT on all holidays to EC countries

What's Not Included The basic cost doesn't include the following...

- Additional flight charges, such as taxes and regional supplements
- Additional air passenger duty - there's a difference between standard and premium cabin charges. A higher rate is charged by the government for passengers travelling in premium cabins.
- In-flight meals unless we say otherwise
- Seats together on the plane unless we say otherwise
- Fuel supplements where applicable
- Excursions and shore excursions
- Holiday insurance
- Additional charges for particular room types, meals or under-occupancy in apartments. For details, ask your Travel Expert.
- Excess luggage and the transport of any sporting equipment
- Deposits requested on arrival by some apartment or villa owners, and by some hotels in Florida - see **Deposits**
- Any local taxes, levies or similar that local authorities abroad expect you to pay yourselves

R

Room Upgrades If you arrange a different room type with the hotel when you arrive, this won't be included in your contract with us. Please also see **Select Your Room**

S

Safety Overseas' safety standards are generally lower than ours in the UK. We take reasonable care to make sure only reputable businesses provide the services that make up our holidays, and we expect them to provide those services in line with local standards.

Children's Safety For our own Kids' Clubs, we take advice from leading UK child safety organisations and accident prevention agencies. You should always check you're happy with hotel clubs and children's facilities.

Health And Hygiene Hygiene standards are generally lower than in the UK - particularly in developing countries. Having said that, you can help to improve hygiene levels by taking a few basic steps...

- Wash your hands after going to the toilet
- Shower before you get into the pool
- Encourage children to go to the toilet before getting in the pool
- Make sure babies and infants wear swim nappies in the pool

Scuba Diving We recommend you check with your doctor before you go, and have a full medical examination in resort if you're planning scuba training. You may need to pay extra for this. It's also dangerous to fly within 24 hours of scuba diving. This is because pressure changes might cause 'the bends' or even in severe cases, paralysis. Of course, you also need to make sure you have adequate insurance cover.

Sea Views If you book a room with a sea view, it may be partly blocked by trees or smaller buildings, or across a road, but you'll still be able to see the sea. If we describe a room as a Limited Sea View, this will generally mean that your view of the sea will be to the side rather than directly in front of you. There may also be more obstructions like trees between your room and the sea than with a Sea View room.

Seating If you're flying with TUI the minimum seat pitch of our aircraft is 29 inches. The minimum seat width is 16 inches. If you think you'll have difficulty fitting into this seat size, please call our Assisted Travel Team before booking - you can find their details at the end of this guide. You might need to pay an additional charge depending on what options are available.

Seat Upgrades If you buy any seat upgrade, including Select your Seat, seats can be selected via Manage My Booking as soon as your booking is confirmed. If you've paid extra for Select Your Seat or if you've reserved Premium Seats, Extra Legroom Seats or Extra Space Seats, on some holidays you will be able to choose your seats at the time of booking, otherwise you'll be able to access the seat map immediately after you book your holiday. You can also choose your seats by logging in to your Customer Account or the Flight Extras website.

Seats With Extra Legroom These are available to book on selected short and mid haul flights and are suitable for adults and children. Our Select Your Seat service is included, in accordance with our Select Your Seat terms and conditions - see **Select Your Seat**. To get the best choice of seats, we recommend you book and select your seats as early as possible before departure. If you experience any difficulties using our online service, please contact your travel agent or, if you've booked your holiday online, please contact TUI on 0203 636 1790. Calls from UK landlines cost the standard rate, but calls from mobiles may be higher. Check with your network provider. We'll always do our best to seat your group together but we can't guarantee this.

Seats With Extra Space These include seats that are close to or next to emergency exit doors, behind a bulkhead or behind a dividing wall. Seats with extra space are only available to pre-book for adults and children 12 years and over with TUI and 16 years and over on other carriers, but we may allocate these seats to families with children if the seats are not located in an emergency exit row. Emergency exit row seats are only available to passengers who are able to move quickly and operate the emergency exit without difficulty in the unlikely event of an emergency - in line with European Aviation Safety Authority (EASA) regulations. So, you won't be able to book these seats if you find it hard to move due to physical or mental disability, age, sickness or physical size. Just so you know, you also can't sit in these seats if you are:

- Under the age of 12, when travelling with TUI
- Under the influence of alcohol
- Travelling with an assistance animal
- Require an extension seatbelt.

These regulations have been put in place by the EASA and are for the safety of our passengers. The cabin crew have the final say and we kindly ask that their decisions are respected.

Select Your Seat If you pay to take advantage of our Select Your Seat service, you'll be able to log in to your booking and choose where you sit on the plane. If you're flying with TUI, online check-in opens 14 days before your flight takes off. You'll need to check in for your outbound and return flights separately.

Once you've checked in and confirmed your chosen seat, you won't be able to change it. That said, in some circumstances, we may have to change your seat. This would only be for operational, safety or security reasons. In accordance with the Civil Aviation Authority's guidelines, certain requirements must be satisfied before we can allocate seats near the exit. If we do have to change your seat, we'll try to take as close to what you booked as possible. A refund will only be offered if we can't seat you in a similar position to your original request. A similar position means the same type of seat - window, aisle etc - as your original selected seats. In such cases, we ask that you keep a copy of your confirmation documents and boarding cards. If you choose the Select Your Seat option but then don't go on to choose your seat numbers, we'll still try and seat your group together. If you're not flying with TUI, we'll do our best to keep your party together but we can't guarantee it.

To maximise seating options for all our customers, it may not be possible to book just a middle & aisle seat. If you have a specific seating requirement due to mobility restrictions, please contact our Assisted Travel Team.

Select Your Room You can select your room after you've booked your TUI BLUE, TUI MAGIC LIFE or ROBINSON holiday via the link on your booking confirmation email or via the TUI app, subject to availability. Select your room is only available in select TUI BLUE, TUI MAGIC LIFE or ROBINSON properties, and you can only select a room within your booked room type. Room allocation takes place on arrival and in rare cases, the hotel may not be able to provide the selected room due to operational reasons e.g. repairs. In this case, an equivalent replacement room will be allocated without charge. Full Terms & Conditions can be found at www.tui-blue.com/en/en/select-your-room, www.magiclife.com/en/en/all-about-booking/select-your-room-booking, and www.robinson.com/en/en/select-your-room

Single Rooms Single rooms and rooms for sole occupancy are available in most hotels, but demand always exceeds availability. Sometimes when we refer to single rooms it may mean a room suitable for sole occupancy. Single rooms are generally smaller, may not have the best locations or the same amenities. If you're booking a double room just for yourself, you'll usually be asked to pay a supplement. This also applies to self-catering accommodation, where, for example, three people choose a property for four. Our prices reflect the costs of the rooms contracted to us.

Smoking All our flights are non-smoking. In our hotels, there are usually designated areas.

Spa Spas In our hotels aren't included in the price of your holiday unless we say otherwise. Just so you know, in Spain and the Canary Islands, by law only over-16s can use the facilities.

Special Offers Our offers are only available on the holidays and dates we advertise, are per booking, and subject to availability.

Special Requests We'll always do our best to help however we can, but we can't guarantee we'll be able to meet your needs every time. These special requests aren't covered by Our Agreement With You so from a legal point of view, they're not part of your holiday contract.

Supplements

On Your Flight Depending on the airport you choose to fly from, on certain days or at certain times, you may have to pay a 'flight supplement'. Flight supplements may go up or down throughout the season. Some holidays are only available on flights with extra charges, either because the accommodation is available only on certain days of flying, or because onward travel arrangements are only available at certain times.

A-Z guide

Occupancy Supplements/Discounts Depending on the number of people sharing a room, you may have to pay an 'occupancy supplement' for under-occupancy or single occupancy, or there may be a discount if more people share a room. Occupancy supplements/discounts may go up or down throughout the season.

Room Supplements Depending on the type of room you choose to stay in, you may have to pay a 'room supplement'. Room supplements may go up or down throughout the season. All rooms are subject to availability and any applicable occupancy and age restrictions.

Sustainability See **Green & Fair**.

Swimming Pools It's unlikely your pool will have a lifeguard. An adult must always accompany children in the pool. This includes children's pools and surrounding areas. Pools may be closed in early or late season, so April, early May and October, or in particularly bad weather. Also, pools won't be heated unless we say otherwise in the property description. If your pool has a waterslide, there may be height or age restrictions.

T

Taxes You may need to pay a tourist tax either at the airport or at your hotel. Taxes change regularly so check before you go. See **Prices** for more details.

Tour Operator Ratings We rate our holidays on our annual reviews and also the feedback we get from our end-of-holiday Customer Satisfaction Questionnaires. We rate hotels and apartments from '2' for no-frills, good value accommodation, to '5' for more comfort and a wider range of facilities. There may be some differences between accommodation that shares the same rating. That's where our 'plus' rating comes in.

Tours Most of our tours have age restrictions, so check before you book.

Towels You'll see from the individual property descriptions whether or not there's a pool towel service. You may find you'll need to pay a small charge.

Transfers The transfer times we give you are a rough guide. They don't allow for delays to incoming flights or local traffic conditions. In terms of the type of transfer you'll get, it depends on the holiday you've booked. Just so you know, if your holiday includes a coach transfer, we may occasionally need to change this to a minibus or taxi. Where coach access is limited, we may need to transport your luggage separately to and from your accommodation. If this is the case, it may also be necessary for your luggage to be collected earlier than your return transfer time to ensure it arrives at the airport in time for you to collect it before checking in.

In some destinations we feel that it's more suitable to book private transfers. Our prices are competitive against similar transfer services. Taxis take a maximum of three adults. Prices shown are per person, per return trip, based on three adults sharing. Luggage space may be limited and baby seats aren't provided.**Twin Rooms** Some twin rooms can take a 3rd or 4th bed but they're usually camp or folding beds. Rooms that take extra beds or a cot aren't necessarily bigger than standard rooms so space may be limited.

V

Vaccinations Speak to your doctor at least two months before you're due to go away. Some treatments, for malaria for example, should begin well before you go. If you're booking within three weeks of your departure, speak to your doctor before you book. There's more information available in the Department of Health's free leaflet – Health Advice for Travellers. Call 0800 555 777 for a copy.

Visas The best place for up-to-date information on visa and travel advice is the Foreign, Commonwealth & Development Office. Visit www.gov.uk/foreign-travel-advice or call 0845 850 2829. There may be specific entry requirements for under-18s, depending on your destination. For example, if a young person is travelling without both parents, there may be extra costs and they may need extra legal documents such as an affidavit, from a notary public. Always check with the consulate or embassy of the country you're travelling to before you book.

W

Weather There are sometimes tropical storms and hurricanes in Florida, the Caribbean and Mexico between June and November. It's impossible to predict their path or how long they will last more than three of four days in advance, and often it's much less. South-east Asia may be affected by its monsoon season, typically May to September. If a storm is forecast for one of our destinations, your safety is always our first priority. If there are hurricanes during your holiday we follow the advice of the Foreign, Commonwealth & Development Office and work with the Federation of Tour Operators.

If you're on a Lapland holiday, some activities may not run because of current or forecast weather conditions, particularly if they affect the state of the snow. In the unlikely event this happens, we'll do our best to adapt the activity programme or offer suitable alternatives, but this won't be considered a Major Change to your holiday. Please see the Our Agreement With You pages.

Please also bear in mind that some hotel facilities - like outdoor bars and some sports - may not be available in adverse weather. Where we display weather information, this is supplied by the Met Office. © Crown copyright, the Met Office.

Weddings And Renewals Of Vows Please contact us for more details – the number you need is in the Getting In Touch section at the end of this guide. Also, see the Weddings brochure.

Wheelchairs

On Your Flight When you fly with TUI, we'll take your wheelchair and one other mobility item in addition to your normal luggage allowance. However, you'll need to let us know at least 48 hours before you travel. We recommend your wheelchair and other mobility aids are fully insured.

If you've got an electric wheelchair, you'll need to let our Assisted Travel Team know so that the necessary arrangements can be made. Please let us know the wheelchair's make and model when you call. There's a limit on how many electric mobility aids we can take on each flight. If you don't let us know before you book and we can't carry your wheelchair, you might need to pay an extra charge to change your booking.

You can bring a battery-powered wheelchair if it meets the conditions given in the ICAO Technical Instructions for the Safe Transport of Dangerous Goods, plus any other related CAA rules. Visit www.caa.co.uk for more information. Please contact us as soon as possible if you're travelling with a battery-powered wheelchair or mobility aid and let us know the device's make and model, dimensions and battery type. We can then confirm whether there's space onboard.

Electric wheelchairs need to be loaded in an upright position for the flight. Batteries must be securely attached to the mobility aid and terminals protected from short circuits. Electrical circuits must be isolated to prevent the device being operated accidentally. If the wheelchair can't be loaded in an upright position, the battery terminals need to be protected against short-circuiting, and the battery removed and stored in strong packaging. Lithium batteries that are designed to be removed must travel in the cabin.

You need to bring the operating instructions for your mobility aid with you. If you don't have these details, see <https://www.bhta.com/air-transport-advice> where your make and model should be shown. If not, you'll need to contact the manufacturer, or shop where it was purchased or hired.

If you want to check whether your wheelchair will fit onboard our aircraft, please contact our Assisted Travel Team – the number can be found at the end of this guide.

If you're flying with another airline, you'll need to contact them directly to see if your wheelchair will fit onboard. Our Assisted Travel Team can help you with this, too.

On Resort Transfers If you're taking an electric wheelchair or scooter, you'll need to book a taxi transfer to your hotel. You can't take them on the coach. There's an extra charge for this.

Wi-Fi Bandwidths may vary. Some hotels may offer an upgrade to a higher bandwidth which you may need to pay for. The upgraded service may also cover a different location to the free Wi-Fi zones. Some hotels may have a data cap on usage, or the free Wi-Fi may be restricted to a daily time limit per device or room. Once this usage or time limit is reached, there may be a charge to continue using the service. Factors that may reduce signal strength include high usage - particularly if lots of devices are using Wi-Fi at the same time, obstructions like thick walls and electronic machinery and adverse weather conditions. The device used to connect to the Wi-Fi - e.g. mobile phone, tablet or laptop - may result in a differing quality of service received. Wi-Fi zones may not be in the same location at every hotel. If your device isn't connected to Wi-Fi, remember to turn off data roaming to avoid possible data charges.

Due to factors outside of our control we can't guarantee the availability, performance or security of the Wi-Fi provided.

Our agreement with you, and yours with us

We are TUI UK Limited, Company Number 02830117, our Registered Office is Wigmore House, Luton, LU2 9TN and Our Agreement sets out what we can expect from each other when you buy a holiday from us.

Booking Your Holiday

When you book your holiday you are accepting Our Agreement on behalf of everyone travelling with you. We will only deal with you, the lead name, and you must be an adult when you book. Anyone aged under 18 on your holiday must be accompanied by an adult.

When we say "you" and "your" we mean you, as the lead name, or you and everyone travelling, depending on the context. Our Agreement, includes our A-Z Guide, the conditions of carriage of the airline or cruise operator and the provisions of international conventions (including the Warsaw, Montreal, Strasbourg and Athens conventions) that apply to travel by air, land, sea or river. Please ask for a copy of any conditions applicable. Our Agreement along with the relevant details in the booking confirmation is the entire agreement between us for your holiday.

Our Agreement is made under the laws of England and Wales. You submit to the exclusive jurisdiction of those courts. You can choose the law and jurisdiction of Scotland or Northern Ireland but only if you live there.

Providing Information

You must ensure all information you give is correct. We'll use the personal data you give us in line with our Privacy Notice. You must pass on any information we give you to everyone travelling. You must comply with all passport, visa and other immigration requirements. Your passport and travel documents must be in good condition – you may be refused travel if they are damaged. If you are not self-reliant or have reduced mobility (like finding it hard to walk 500 metres) you must tell us before you book and if this changes tell us at least 48 hours before your holiday.

The Price You Pay

When you book your holiday, you must pay a deposit unless this is within 12 weeks of your holiday when you must pay in full. We'll tell you the price of your holiday and the deposit before

you book. At least 12 weeks before you go you must pay the full balance. If you don't, we can cancel your holiday and charge you a termination fee.

When you book your holiday, we'll send your booking confirmation within 14 days. Mistakes can happen, so if any price on your booking confirmation, our website or our booking systems is obviously wrong, a booking made based on that price won't be valid, we can cancel it and refund you unless you want to pay the correct price.

If your holiday price changes because of movement in the relevant exchange rates, taxes or fees charged by someone else including tourist or landing taxes, port or airport fees or the cost of transport fuel or other power sources we can charge you that increase or refund to you a decrease (less our administrative expenses) providing it doesn't happen within 20 days before the start of your holiday. If we need to do this, we'll forward an amended invoice to you showing the changes made along with a detailed explanation.

We'll absorb any increase of 2% or less of your holiday price, so we won't pass on any increase below that level.

If the increase is more than 8% of the holiday price, you may cancel your holiday within 14 days of us telling you about the increase and we'll refund your holiday price except any amendment charges; and the increase will be considered a major change, see below.

Before Your Holiday

If You Change Your Holiday

Airlines or other transport providers can charge a fee for a change and sometimes treat a change as a cancellation. Fees can be up to 100% of the price for that part of your holiday. You must pay those fees as well as the amendment fee shown below.

When making changes, the price of your new travel arrangements will be based on the price that applies on the day you make the change. If your change means fewer adults travel, and your holiday price is based upon the number of adults, we'll recalculate the total price and the price per person may go up. This extra price isn't a termination fee. You will also need to pay the appropriate proportion of the termination fee for the adult who has cancelled. See "If you Cancel Your Holiday".

Some elements of your holiday, such as excursions, transfers, children's activities, flight or accommodation options, room/ board upgrades, late check-out rooms theme park tickets and airport parking, may be non-refundable.

You may transfer your holiday to someone else if you give us at least 7 days' notice in writing or by email and the new lead name accepts the transfer and the terms of Our Agreement – insurance can't be transferred. You will be responsible, together with the new lead name, for our amendment fees and any costs as a result of the change.

Change	Days before your holiday			
	71+	70-29	28-15	14-0
To change a name, passenger or passenger type (you can correct a spelling error without a fee).	£25 per person			
To upgrade a service, add on a flight extra, upgrade a room type or board basis.	No fee			
To change to a new package holiday from a TUI accommodation-only or TUI Airways flight-only booking travelling on the same dates as original booking. Does not apply to third party accommodation or flights. <i>Note: if your change request includes travelling on different dates to your original booking, the cancellation/amendment fees set out in the T&Cs applicable to your original booking will apply.</i>	No fee (But you will need to pay the difference in price if your new TUI package booking is more expensive.)			
To change duration, the time of a TUI Airways flight or to travel on an earlier date than planned.	£50 per person			
To change accommodation, departure or destination airport, or change a flight not operated by TUI Airways.	£50 per person	Treated as a cancellation		
To travel on a later date than planned.	£50 pp	Treated as a cancellation		

Our agreement with you, and yours with us

If You Cancel Your Holiday

To cancel your holiday you must tell us as soon as possible. If you booked using a travel agency, that agency must tell us. When your holiday has been cancelled you will receive a cancellation invoice. You must pay a termination fee which covers our administration costs and compensates us for the risk that we do not resell your holiday. The fee is based upon how long before your holiday you tell us you want to cancel and is a percentage of the total price of your holiday.

How long before your holiday you cancel	Percentage of your holiday price
70 days or more	Loss of deposit
69-63 days	30%
62-49 days	50%
48-29 days	70%
28-15 days	90%
14-0 days	100%

Even if the termination fee is lower than the deposit, your deposit will not be refunded. We may not be able to refund elements of your holiday if they are added extras. If you are cancelling because of an unavoidable and extraordinary circumstance happening at your destination that will significantly impact the performance of your holiday or your flight to get there, you will not have to pay a termination fee and your deposit will be refunded.

If We Cancel Your Holiday

If we cancel your holiday, except where it's because you haven't paid or you have been disruptive, you can have a refund or accept a replacement holiday from us of a similar standard and price if we can offer you one. We'll also pay the compensation shown below (unless we have cancelled because of one of the reasons listed in 'Events Beyond Our Control' or where you haven't paid) and we'll refund the difference if the replacement holiday is of a lower price.

If We Change Your Holiday

We aim to give you what we promise but, as we plan our holidays a long time in advance, sometimes things can change. We can make a change at any time but will let you know before your holiday if there's time. Flight times given are for guidance only – your actual times will be shown on your e-ticket. Check that carefully when you receive it. Aircraft type can change and some facilities such as entertainment or advertised seat pitch may not be available. If we can't provide a seat option, we'll refund the price you paid for that option. Occasionally, we may have to make a major change to your holiday such as a change of destination, a downgrade of your accommodation by one full star rating, a change in flight time by more than 12 hours or a change of UK departure airport. A change in flight time that we need to make within 24 hours before you are due to fly is not a major change unless the time changes by more than 24 hours. If we tell you about a major change after you book your holiday, you can accept the new arrangements offered by us; or accept a replacement holiday from us of the same or similar standard and price at the date of the change (we'll always refund the difference in price if the replacement holiday is a lower price at the date of the change), if we are able to offer you one; or cancel your holiday with us and receive a full refund. If we make a major change, and you choose to cancel your holiday and receive a full refund, we'll pay the compensation shown below, unless the change is because of an event beyond our control. Any compensation payable is based upon how many days before your holiday departure we tell you about a major change. We'll pay 50% of the compensation for each person who paid a child price. No compensation will be paid for free child places.

How long before your holiday we tell you about a major change	Compensation per person
84 days or more	0
83-29 days	£25
28-15 days	£35
14-8 days	£50
7-0 days	£100

Events Beyond Our Control

Examples of events beyond our control are: war, threat of war, riots, civil disturbances, terrorist activity or its consequences, industrial disputes, any failure to secure relevant flying rights, natural or nuclear disasters, fire, health risks, unavoidable and unforeseeable technical problems with transport, closed or congested airports or ports, actual or potential severe weather conditions, the imposition of sanctions or other Governmental action and any other similar events.

On Your Holiday

Behaviour

Only you can use your accommodation. You must not let anyone else stay there. You are responsible for any damage to your accommodation or its contents during your holiday. We can refuse to accept you on your holiday or continue dealing with you if we, or someone in authority, believe your behaviour (by any form of communication or in person) is disruptive. The Captain of your aircraft or ship can restrict your movements on board or remove you. If you are disruptive and stopped from boarding your flight from the UK, or disruptive during your flight, we'll treat your booking as cancelled by you at that moment. If you are disruptive on your holiday we can remove you from your accommodation and you will be responsible for your own return home and for any other members of your group who cannot or will not travel without you. You will not be entitled to a refund in either case and we will not provide compensation or meet any costs or expenses. If you are disruptive you will be responsible for any damages, costs and expenses (including legal expenses) incurred as a result. This can include cleaning, repairing or replacing property lost, damaged or destroyed by you, compensating any passenger, crew, staff or agent affected by your actions and diverting the aircraft or ship for the purpose of removing you. Disruptive behaviour includes being threatening or abusive, damaging property, upsetting, annoying or disturbing any other traveller, our staff or agents or putting any of them in danger.

Excursions

We may introduce you to suppliers of excursions or other services. If you buy one of these, you'll be contracting with the supplier directly, we act only as an agent and have no liability for the performance of that contract. Our Agreement doesn't apply to any contract for excursions or other services.

If Things Go Wrong on Your Holiday

You benefit from the rights applying to packages under The Package Travel and Linked Travel Arrangements Regulations 2018. We are responsible for all the travel services included in your holiday. If any of them isn't provided as we agreed, we'll pay you compensation, if appropriate, unless it's due to an event beyond our control (see 'Events Beyond Our Control'), is your fault or is caused by a third-party. If you are in difficulty on your holiday we'll help by providing information on health services, local authorities and consular assistance. We'll help you make phone calls, send emails or make alternative travel arrangements. You must pay any costs we incur if the difficulty is your fault.

If You Have A Complaint

It is very rare for things to go wrong. If they do, you must tell the supplier in question (e.g. the hotel) and our representative straight away so they can solve the issue. If our representative isn't available, you should contact our TUI Guest Experience Centre which is open 24/7. If you're still not satisfied, contact After-Travel Customer Support within 28 days of coming home so we can investigate properly. Contact details are in the A-Z Guide. We usually solve any issues but you can use ABTA's scheme for resolving disputes at www.abta.com.

Personal Injury

Your holiday is made up from services provided by suppliers who follow local standards. Overseas safety standards are generally lower than in the UK. If anyone travelling suffers injury, illness or death because of the services provided as part of your holiday, you must tell us and the supplier involved about it and complete a report at the time. After your holiday you can contact After-Travel Customer Support. It must be no more than 3 months after you come home so we can investigate properly. Contact details are at the end of this guide.

Protecting Your Money

We provide security for the money you pay for your holiday and to bring you home in the event we become insolvent. When you buy a holiday from us that includes a flight, we do this by way of an ATOL (number 2524) managed by the Civil Aviation Authority, Gatwick Airport South, RH6 0YR. We also place a bond held by ABTA (V5126), 30 Park Street, London, SE1 9EQ, for holidays that do not include flights. We've tried to write Our Agreement clearly. Unfortunately, the ATOL rules make us to include the next three paragraphs exactly as they're written.

Your Financial Protection.

When you buy an ATOL protected flight or flight inclusive package from us you will receive an ATOL Certificate. This lists what is financially protected, where you can get information on what this means for you and who to contact if things go wrong. We, or the suppliers identified on your ATOL Certificate, will provide you with the services listed on the ATOL Certificate (or a suitable alternative). In some cases, where neither we nor the supplier are able to do so for reasons of insolvency, an alternative ATOL holder may provide you with the services you have bought or a suitable alternative (at no extra cost to you). You agree to accept that in those circumstances the alternative ATOL holder will perform those obligations and you agree to pay any money outstanding to be paid by you under your contract to that alternative ATOL holder. However, you also agree that in some cases it will not be possible to appoint an alternative ATOL holder, in which case you will be entitled to make a claim under the ATOL scheme (or your credit card issuer where applicable). If we, or the suppliers identified on your ATOL certificate, are unable to provide the services listed (or a suitable alternative, through an alternative ATOL holder or otherwise) for reasons of insolvency, the Trustees of the Air Travel Trust may make a payment to (or confer a benefit on) you under the ATOL scheme. You agree that in return for such a payment or benefit you assign absolutely to those Trustees any claims which you have or may have arising out of or relating to the non-provision of the services, including any claim against us, the travel agent (or your credit card issuer where applicable). You also agree that any such claims may be re-assigned to another body, if that other body has paid sums you have claimed under the ATOL scheme. Where your holiday is protected under the ABTA scheme, you agree to accept that in the event of our insolvency ABTA may arrange for the services you have bought to continue, or for a suitable alternative to be provided at the same cost as your original holiday. You also agree to accept that in circumstances where the travel service provider provides the services you have bought, you agree to pay any outstanding sum under your contract with us to that alternative travel service provider. However, you also agree that in some cases the services will not be provided, in which case you will be entitled to make a claim under ABTA's Scheme of Protection (or your payment card issuer where applicable) for a refund of the monies you have paid. All money you pay to a travel agent for your holiday is held by that agent on behalf of and for the benefit of the Trustees of the Air Travel Trust at all times but subject to the agent's obligation to pay it to us for so long as we do not fail. If we do fail, any money held at that time by the agent, or subsequently accepted from you by the agent, is and continues to be held by that agent on behalf of and for the benefit of the Trustees of the Air Travel Trust without any obligation to pay that money to us.

Getting In Touch

Before You Go

If you're yet to travel with us, here are some numbers you may need...

Bookings, Amendments or General Enquiries	0203 451 2688
Assisted Travel Team	0800 145 6920
Groups	0203 451 2684
Weddings and Renewal of Vows	0203 451 2688
Finishing Touches	0203 451 2963
TUI Airways - new bookings, amendments, in-flight extras and general enquiries	0203 451 2695

You can also email TUIPreTravel@tui.co.uk or write to us at the address below. If you've already booked, please include your reference number in your letter or email. If you're getting in touch about a wedding or renewal of vows please address your letter to 'Weddings or Renewal of Vows' instead of Pre-Travel Customer Services – at the same address. Pre-Travel Services, TUI UK, Contact Centre, Alexandra House, Alexandra Road, Swansea, SA1 5ED

While You're Away

For help while you're away, please call our Holidayline Team on +4433 33 365 147, text 80247, or use our contact form which can be found at www.tuicontact.com. They'll be there for you 24 hours a day, 7 days a week. Calls from abroad will be charged at international rates. Texts to 80247 cost 50p plus your network rate.

When You Get Home

When you're back in the UK, to discuss your TUI Airways flight experience, please call 0203 451 2699. For any other aspects of your holiday you can complete the online form located in the 'Contact Us' section of our website. Alternatively, you can write to us at the address below. Remember to give us your booking reference details. After Travel Customer Support, TUI UK, Contact Centre, Alexandra House, Alexandra Road, Swansea, SA1 5ED

Travel Agent Support

If you're a travel agent and need our help...

Agent Reservations, Administration, Group Bookings and Weddings	0203 451 2677
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Calls to 0203 numbers cost the standard rate from UK landlines, but calls from mobiles may be higher. Check with your network provider.



EXPLORE tui.co.uk

CALL 0203 451 2688*

*Calls to 020 numbers cost the standard rate from UK landlines, but calls from mobiles may be higher. Check with your network provider.

VISIT your local TUI Store

DOWNLOAD the TUI app



All the flights and flight-inclusive holidays in this brochure are financially protected by the ATOL scheme. When you pay you will be supplied with an ATOL Certificate. Please ask for it and check to ensure that everything you booked (flights, hotels and other services) is listed on it. Please see our booking conditions for further information or for more information about financial protection and the ATOL Certificate go to: www.atol.org.uk/ATOLCertificate.



TUI UK Limited is a Member of ABTA. When you book with an ABTA Member you can expect high service standards, fair terms of trading and accurate information. ABTA's strict joining criteria for Members, code of conduct, customer helpline and approved ADR scheme to resolve complaints are all there to give you confidence and peace of mind when booking your travel arrangements. For more information see www.abta.com.



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