



Villas Collection

JULY EDITION NOVEMBER 2024 – APRIL 2026



**BOOK NOW FOR
SUMMER 2025***

*Only available on selected holidays

Spain | Portugal | Cyprus | Turkey | Greece | Florida

Where in the world

From sun-splashed suburb properties in Florida to rustic hillside hideaways in Italy, our villas are spread out around the world.

EUROPE



Spain

✈️ Flight time: 2½ hours



Portugal



Balearic Islands



BALEARIC ISLANDS

✈️ Flight time: 2½ hours



PORTUGAL

✈️ Flight time: 2¾ hours

Click here
for more
information on
where we fly.

MORE INFO

STAYING SAFE AND HEALTHY ABROAD

The Foreign, Commonwealth & Development Office (FCDO) and National Travel Health Network and Centre have up-to-date advice on staying safe and healthy abroad.

See gov.uk/travelaware and follow [@FCDOtravelGovUK](https://twitter.com/FCDOtravelGovUK) on Twitter and facebook.com/FCDOtravel – for the latest general FCDO travel advice, including coronavirus travel guidance, security and local laws, and passport and visa information.

See gov.uk/foreign-travel-advice – for FCDO travel advice about individual destinations.

See tui.co.uk/destinations/info/travel-aware and tui.co.uk/destinations/info/travel-with-confidence – for travel advice from TUI.

See travelhealthpro.org.uk – for current travel health news.

The advice can change, so check regularly for updates.

travel
aware
gov.uk/travelaware

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July Edition. This may be superseded and replaced by a later edition. Always check with your travel agent to ensure that you have the most up to date brochure edition. Also see Our Agreement with You and Yours with us for our terms and conditions.

This brochure was published in July 2024.

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This brochure was produced using 100% carbon-balanced paper.
CBP0106 16TUI

The flight times shown here should be used as a rough guide only, as they can vary. All times are from London Gatwick.

Where's next?

Experiences expanded. Horizons broadened.

Boundaries broken. Memories made.

Curiosity fed. Self lost. Self found.

Live Happy.

When you travel with TUI, anywhere can happen.





Trust in TUI

There's nothing more important to us than making sure you have an amazing holiday. We're there for you throughout your holiday, all the way from when you book to when you return – and we always bring you home.

But don't just take our word for it – readers of the UK's most-read newspaper have voted us '**Most Trusted Travel Company**' and we've scooped thousands of 'excellent' reviews on Trustpilot.

We also know that for you to Live Happy, great value has to be a given. That's why we're the home of holiday value.

MORE INFO



Click the button or visit **tui.co.uk/value** for tips, tricks and deals.

MORE INFO



Click the button for more on our reviews and awards

Don't forget, all our package holidays are backed by the safety net of ABTA and ATOL protection, alongside 24/7 support – plus lots of helping-hand features – on the TUI app.

In the know

Holiday headliners

Want a whistle-stop tour of what's new in our holiday line-up? Look no further – from hotels that are brand new to our books to places that have been treated to a top-to-toe makeover, here are our top picks...

Page 65



Orlando Villas Finest,
Florida

I'M A
FAVOURITE

Page 19



Casa Ti Toine,
Portugal

I'M A
FAVOURITE

The hunt for your perfect holiday begins right now – we hope you're as excited as we are. Here are a few things you might want to know...

Holiday brochures

You'll find everything from fun-filled family getaways to laidback adults-only breaks in our holiday brochures. You can flick through them online, grab a copy from your local TUI Store, or even create a brochure online that suits your holiday search. Choose your own filters to build a bespoke selection of our package holidays. You can even personalise the cover with your name or dedicate it to a loved one.

Create yours now at
tui.co.uk/brochures

Winner
of Innovation
of the Year at the
Printweek 2023
Awards



Accessible holidays

Here at TUI, we want to make travelling as easy as possible. That's whether you or someone you're travelling with has access needs, reduced mobility or a disability, including non-visible ones, and neurodiversity.

We know holiday planning can be stressful if you're relying on the hotel's accessibility details being available before booking. So, we've partnered with AccessAble to bring you Detailed Access Guides for our most popular hotels, so you can check if they meet your individual needs.

MORE INFO



Click to view Detailed Access Guides or
visit accessible.co.uk/tui

Whether you book your holiday in one of our TUI Stores, or make your booking online, our friendly and knowledgeable Assisted Travel team are on hand to make sure your holiday's right for you. Give the team a call for free on **0800 145 6920**. If you're a British Sign Language (BSL) user, you can also contact us via SignLive. Or, for more on accessible holidays, head over to our assisted travel page at tui.co.uk.



Award-winning

In 2022, we won lots of awards at the **British Travel Awards**, including **gold** for both our winter AND summer sun holidays. Plus, we've scooped thousands of 'excellent' reviews on **Trustpilot**.



The TUI app

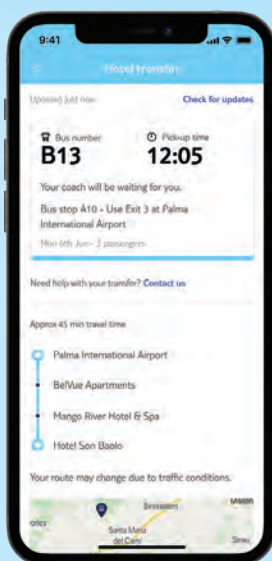
Your holiday needs in one place

The TUI app is like having a holiday expert in your pocket. From live travel updates and 24/7 chat support to trip planning tools and destination information, it's got everything you need to manage your getaway.



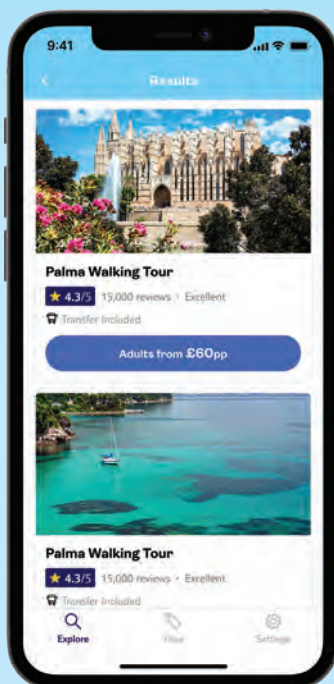
Find essential holiday info

See your flights, transfers, hotel and destination info in one place – including details like where to collect your luggage from.



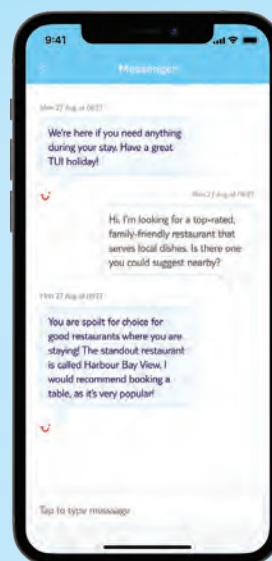
Tailor-make your trip

Get to know your destination by searching and booking experiences and tours in the app.



Get 24/7 customer support

Got questions during your holiday? Contact us any time via the app's chat feature



Download the TUI app

CLICK TO
DOWNLOAD

Welcome to the Villas collection



APHRODITE HILLS VILLAS, CYPRUS

What your villa holiday includes

We offer everything from cosy one-bedroom **hillside hideaways** to sprawling six-bedroom villas with **envious ocean views**. With a wide range of destinations to choose from, you're guaranteed to discover the place and property type to match your villa requirements. While all come with bed linen and towels, many places are also equipped with great extras like private pools and barbecues.



FLIGHTS

All of our villa holidays include flights. Plus, we fly from a wide range of regional airports, so chances are there'll be one near you.



PRIVATE AND SHARED POOLS AVAILABLE

The majority of villas come with a private or shared pool.



VILLAS TO SUIT YOU

From big modern villas by the beach to rustic retreats away from the hustle and bustle, you're sure to find the villa experience just right for you and your group.



ENCORE RESORT AT REUNION, FLORIDA

Make yourself at home...

Our villas come in all shapes, sizes and settings. Whether you want a secluded spot, nightlife on your doorstep, or enough room for your extended family, you're sure to find something that fits. Here's our pick of the bunch...

TUCKED-AWAY RETREATS

If all you want to do is hole up in your own little hideaway, a retreat villa's just the ticket. The **Mounta Villas** are totally off the radar, in a secluded countryside spot on the Greek island of **Kefalonia**. It only takes 10 minutes to drive to the shops and sandy shores of Skala, and back at base you've got a private pool flanked by a stone sunbathing terrace. Inside, funky wall art and leather furniture give the villas a modern feel.

BEST OF BOTH WORLDS

Villa resorts strike a balance between having your own space and accessing hotel-style facilities. Take the **Aphrodite Hills Villas** in **Cyprus**. This luxury complex comes with restaurants, night-time entertainment and plenty of activities, plus a private pool waiting for you back at your villa. Football, tennis and horse riding academies keep active teens busy, and there's a pirate-themed kids' club for under 12s. Grown-ups, meanwhile, can book pamper sessions at the spa or play a round of golf on the 18-hole course.

GREAT FOR GROUPS

Our larger villas are suited to those with friends, children or grandparents in tow. **Villa Monte Domingos Simoes** is a converted farmhouse in the **Algarve** with room for 12 – that's six bedrooms and three bathrooms. The outdoor area's furnished with grassy gardens, a terrace and enough poolside loungers for the whole clan to sunbathe on. When you don't fancy cooking for yourself, there's a restaurant and a bar less than a minute's walk away. There's also a supermarket nearby and a beach within five minutes' drive.

'Enough loungers for the whole clan to sunbathe by the pool'

PARTIES OF 12+

If even our largest, 6-bed villa doesn't cut it, many of our destinations have villas next to each other so you can stay close to friends and family. Ask your Travel Expert for more details, and turn to the A-Z pages for information on our special offers for larger groups.

FIRST-RATE FOR THRILLS

We've lined up a smart selection of villas in the heart of **Florida's theme park** territory, which means days on the rides and downtime in a swish suburban-style property.

At the **Emerald Island Villas**, you're 15 minutes' drive from **Walt Disney World Resort**, and have a private pool waiting for a post-park dip. The shared facilities are on point, too, with an arcade, a tiki-themed café and sports courts to fill your time.

Head a few minutes down the road, and you'll come to the **Encore Resort at Reunion**. Not only are the villas super stylish – they're also close to a bunch of stellar shared facilities. There are flumes, racing slides and splash zones, plus a couple of restaurants, a mansion-like clubhouse and a children's play area.

GEARED UP FOR LITTLE ONES

Our **family-friendly villas** are perfect for when you're holidaying with kids – you'll have your own private space where they can toddle around or splash about to their heart's content. **Louis Althea Kalamies**, in **Cyprus**, shows off a private pool and bright, modern interiors. It's right on the seafront, too – you're practically next-door to a sandy bay backed by bars and restaurants.

LOUIS ALTHEA KALAMIES, CYPRUS



To book, chat to one of our Travel Experts, visit tui.co.uk or call 0203 451 2688*.

*Calls to 020 numbers cost the standard rate from UK landlines, but calls from mobiles may be higher. Check with your network provider.

Car hire for villas off the beaten track

Travelling to a more remote property and want the freedom to explore the area more fully once you get there? We help you make your onward journey and days out easier with our car hire offering. We work with some of the most recognised names in the business, so you'll get top service once you pay to add it on.



EUROPEAN CAR HIRE

What's included with your rental car

- Unlimited mileage.
- Collision Damage Waiver coverage (CDW) – does not cover damage to the underside of the car, tyres, wheels, keys or windscreen. You may be liable for damage to these items.
- Theft Waiver coverage – covers your responsibility for damage, theft, attempted theft or vandalism to the car.
- Third-party liability cover.
- Local taxes, airport surcharges, licence and fees.
- Airport pick-up.
- Breakdown service, 24 hours a day, 7 days a week.

What's not included but available as optional extras (payable locally)

- Super CDW & Theft Waiver coverage.
- Baby and child seats – request at time of booking and are subject to availability.
- Personal Accident Insurance – usually covered by your travel insurance policy.
- Personal Effects Insurance – usually covered by your travel insurance policy.
- Roof racks – only available on a limited number of cars and subject to availability.
- Additional driver(s).
- Young drivers – ages vary by destination, please check at time of booking.
- One way rental charges.

What's not included

- Fuel (cars are usually provided with a full tank of petrol on arrival, but need to be returned with a full tank to avoid additional charges).
- Costs such as parking charges and traffic fines.

Luggage

- The luggage space in a group A car is rather limited, so if you are collecting your car from the airport on arrival with a lot of luggage, or you would like that extra bit of comfort when touring, we recommend you upgrade to a larger car in a different vehicle group.
- We regret that we are unable to offer a separate transfer for excess luggage that does not fit in the car.

Attraction tickets

We've got a huge selection of tickets, plus some special offers that are only available when you book in the UK. Here are a few of our favourites...

ADDITIONAL CHARGES AND OPTIONAL EXTRAS

The extra charges below may also apply to your car hire booking, so it's worth having a look through them before your holiday. These can all be paid for when you collect your hire car.

ADDITIONAL DRIVER SURCHARGE If two or more people are going to be driving the car, you'll need to pay an additional driver surcharge of \$9.99 per driver, per day, plus taxes and local surcharges.

DEPOSITS You'll need to leave a credit card imprint in the name of the driver when you pick up the car.

CHILD SEATS Remember, child seats are compulsory for children under 6 years. You can hire these locally for an additional fee of up to \$6.99 per seat per day, plus taxes, with a maximum of \$70.00 per every 30 day rental per infant/child seat. Please note that Alamo staff are not allowed to help fit car seats due to liability reasons.

FUEL Your car will come with a full tank of fuel. You can choose to simply return the car with a full tank, or pay for this upfront at the time of rental – the charge for this will be based on the average pump price for mid-grade fuel.

YOUNG DRIVER SURCHARGE The minimum age for hiring a car in Florida is 21 years, but drivers under 25 will need to pay an additional young driver surcharge of \$25 per day, plus taxes and local surcharges.

RETURNING YOUR CAR Alamo operates a 24-hour rental system, so on your last day you'll need to return the car by the same time you originally collected it. It's important to stick to this, or you'll be charged for an extra day's rental.

COLLISION DAMAGE WAIVER (CDW)

You can add this for \$22 unless you have already upgraded to the Fully Inclusive or Gold Insurance packages.

Please also remember, all extras purchased locally are subject to airport operating fees, handling fees and taxes plus local sales tax of approximately 7%.

For full terms and conditions for our Florida car hire, take a look at our A-Z Guide.

BEAT THE QUEUES AT THE COUNTER

You can save time at the counter when you activate **Accelerated Check-In** online. Just pop your details in online and follow the instructions. If **Skip the Counter** is available at your location, you'll be able to activate that at the same time by following the instructions. Then, when you land, you can go straight to your rental car.

Visit [alamo.co.uk/en/reserve/check-in-partners-lookup/tui](https://www.alamo.co.uk/en/reserve/check-in-partners-lookup/tui)



1. ALGARVE

High-speed thrill rides at Aquashow waterpark include the biggest water coaster in Europe.

2. FLORIDA

Hang out with Mickey and Minnie at Walt Disney World Resort, or hit the movie-inspired rides of Universal Orlando Resort™.

3. MAJORCA

Amazing acrobatics, rip-roaring comedy and a buccaneers' feast are on the cards at Pirates' Adventure.



For our full range of experiences, speak to your Travel Expert or visit [tui.co.uk/things-to-do](https://www.tui.co.uk/things-to-do)

Take to the skies

Flights for most TUI holidays are with our very own airline, which means a seamless experience from the moment you step on board. Here's what you can expect...



Find out about assisted travel

More info

Why fly with TUI?



FLY FROM 21 UK AIRPORTS

It's easy to find a flight that takes off near you.



FLEXIBLE FLIGHT TIMES

We've got flight times and holiday durations to suit you.



70+ DESTINATIONS

We fly to more than 70 worldwide destinations.



EASY AIRPORT EXPERIENCE

We offer day-before and self-service bag drop on eligible flights.

Flying short and mid-haul

Flights of more than seven hours usually take place on our fleet of Boeing 737s.

You'll have at least a **28-inch seat pitch**. On board, you can buy a range of **food and drinks**, including great-value meal deals, hot and cold sandwiches, and snacks. If you're flying to Lapland, you'll get a complimentary meal, with a hot drink.

Your luggage allowance ranges from **20kg to 25kg**, depending on the type of holiday you've booked. And, you get 10kg hand luggage. Children under 2 get 10kg hold allowance*. You can pool your luggage allowance with others on your booking – but each bag must weigh 25kg max.



Assisted travel



737 Max

Seats & extras



YOUR SEAT ON THE PLANE

Your seats will be automatically allocated to you when you check in. If you're travelling with a child under the age of 12, we'll make sure they're sat with at least one adult in your party – sat with means next to, across an aisle, or in front or behind.



SELECT YOUR SEAT

Choose your exact seats from a plan of the plane by opting for our Select Your Seat service. You can add this on at the time of booking.



SEAT UPGRADES

Extra Legroom seats give up to two extra inches on your seat pitch, and Extra Space Seats can be booked for adults. You can opt for either of these at the time of booking or afterwards.

Flying long-haul

Long-haul TUI flights – of seven hours or more – take place on our 787 Dreamliners†. Flying on a Dreamliner's as soothing as it sounds. Here's why...

Our Dreamliners are quieter and more spacious than other planes, with a seat pitch of up to **32 inches** – they're designed for comfort. On your flight, you'll get a **three course meal** accompanied by a hot drink. Then, depending on the time of day, you'll be served afternoon tea or a breakfast before landing. We'll also pass through the cabin with complimentary bar services offering soft, hot and alcoholic drinks of your choice**.

Your seat will have a **nine-inch TV** with headphones. You'll be able to choose from a selection of popular on-demand films, TV shows, music channels and games.

20kg of hold luggage comes as standard, along with 10kg hand luggage. Children under 2 get 10kg hold allowance*. You can pool your luggage allowance with others on your booking – but each bag must weigh 25kg max.



Premium



Premium



Fly Premium

Treat yourself by upgrading to Premium, and you can look forward to loads of extras, including...

- **Premium check-in** and bag drop, and **fast-track** through UK security and boarding.
- Biggest and **comfiest** seats, plus a pillow, blanket and **luxury** amenity kit.
- **Lounge access** at UK airports and some overseas airports.
- Pre-take-off glass of **bubbles**, drinks available throughout your flight**, and a **four-course meal**.
- 10kg of luggage to carry on, and 25kg to put in the hold – just so you know, it's still 10kg for under 2s*.

Prices start from just **£399** return per person.

Watch our video for more on the Premium experience.

Watch



*Not included if you book flights only **Excludes Champagne and Prosecco
†The vast majority of long-haul TUI flights are on the 787 Dreamliner, but this is not guaranteed

Green & Fair hotels



At TUI, we believe in responsible travel. In fact, our ever-growing range of **Green & Fair** hotels helps us support local communities in our destinations, look after the environment and create holiday memories in a way that tries to minimise any impact on Mother Earth.

WHAT ARE GREEN & FAIR HOTELS?

Green & Fair hotels have been recognised by an independent organisation for their sustainability standards, according to criteria set by the Global Sustainable Tourism Council (GSTC). The GSTC Criteria works as a worldwide standard in sustainability that all hotels should strive for, and is focused around four key areas:

- ✓ Sustainable management
- ✓ Environmental protection
- ✓ Social and economic support of the local community
- ✓ Recognising and promoting cultural heritage

If a hotel has earned a certification that shows it complies with the GSTC Criteria, we award it with a Green & Fair label. This badge of honour not only shows off hotels with more planet-friendly practices, it also makes it easier for you to make more sustainable holiday choices. Just look for the Green & Fair label when you're browsing for your next getaway.



GREEN & FAIR HOTELS

Find out more about the
GSTC Criteria at
gstccouncil.org/gstc-criteria



Looking to find out more about our sustainability work? Simply click the button to visit our sustainability page. Or, use your web browser and visit tui.co.uk/destinations/info/sustainability

Find out more



The TUI Care Foundation

The TUI Care Foundation turns holidaymakers' love of travel into something that makes a difference. It uses the positive power of tourism to improve the lives of young people, care for the natural world and help local communities thrive.

By creating projects that use tourism as a force for good, this independent Foundation works globally with local partners and international organisations to create meaningful and long-lasting impact. With over 30 projects in 25 countries, the TUI Care Foundation focuses on the specific needs of a destination.

In Cape Verde and Turkey, for example, it's working with organisations in resort to help protect native sea turtles. And, over in the Dominican Republic, its TUI Academy is

empowering young people with vocational training, to help them find jobs in the hospitality industry.

WORKING TOGETHER

For every booking to a Green & Fair hotel, we also donate £1 per person to the TUI Care Foundation, plus, you have the option to donate an additional £1 per person when you book. This helps support the foundation's projects in holiday destinations around the world.



TUI Academy, Dominican Republic



TUI Turtle Aid programme

DID YOU KNOW?

Booking a Green & Fair hotel stay isn't the only way you can contribute to the TUI Care Foundation. You can also pledge whatever you'd like at tuicarefoundation.com. Plus, when you're booking a TUI holiday, keep an eye out for the 'Adopt a Tree' and 'Adopt a Turtle' check boxes on the 'customise your holiday' page.

Take your pick with TUI

Whether you're after a budget beach break, a cruise around the Caribbean or the adventure of a lifetime to somewhere like Africa or Asia, you can trust us to make it amazing. Here's just a taste of what we offer.

FAMILY



These hotels include a range of great family properties...

TUI MAGIC LIFE

- 24-hour All Inclusive
- Kids' clubs and activities for all
- Family rooms and facilities

ROBINSON

- Family-friendly dining options
- Kids' and teens' clubs
- Sports and activities for all ages

HOLIDAY VILLAGES

- All Inclusive
- Unlimited activities
- Kids' clubs for tots to teens

TUI BLUE



These hotels combine best-in-class service, authentic local cuisine and activities to suit you.

TUI BLUE

- Hotels designed for you
- Local experts and dedicated BLUE® Guides
- Global buffets, regional dishes and fine-dining speciality restaurants
- Tailored activities including kids' clubs and cooking classes for adults
- Range of adults-only hotels (16+) for restful, child-free breaks

LUXURY



These hotel collections focus on the finer things in life...

Sensatori by TUI BLUE

- At least 3 speciality restaurants
- Special adults-only and family zones
- Professional shows and piano bars
- Huge range of activities, ranging from yoga to cooking classes
- Luxury spas designed to appeal to your senses

A LA CARTE

- 5T hotels only
- Private taxi transfers included
- World-renowned brands

BUDGET-FRIENDLY



For a no-fuss kind of break, look no further than these hotels...

TUI SUNE0

- Well located hotels, close to the beach and resort centres
- All Inclusive options to help with budgeting
- Friendly staff, light entertainment and laid back activities

SPLASHWORLD

- Free waterpark access
- All Inclusive and self-catering options
- Family-friendly hotels

SNOW OVER SUN



Our TUI holidays to Lapland put family fun in the snow first, and Crystal Ski Holidays are all about slalomming down the slopes...

LAPLAND

- From daytrips to 4-night breaks
- Activities, like snowmobiling and husky rides
- Meet Santa and tell him your Christmas list

CRYSTAL SKI HOLIDAYS

- For skiers, snowboarders and sit-back-and-socialisers
- Over 100 resorts across Europe and North America
- Bar time, spa time and snowy adventure time

CRUISES



Our cruises let you sail the seas or Europe's rivers...

MARELLA CRUISES

- Over 200 destinations, from the Mediterranean to the Caribbean
- Adults-only and family ships
- All Inclusive as standard

TUI RIVER CRUISES

- Exciting European cities and hidden gems
- Egyptian history along the River Nile
- Sophisticated, adults-only ships
- Flights and meals with drinks included

CULTURE



If you like your holidays to come with a dash of culture, we've got just the ticket.

CITY BREAKS

- European destinations like Barcelona, Rome and Paris
- North American cities like Toronto, Las Vegas and New York
- Handpicked hotel and flights included in each package

TUI TOURS

- Local, English-speaking guides
- Europe, Asia, Africa and more
- Guided tours, private tours and self-drive tours available

SOMETHING DIFFERENT



For holidays that go beyond the beach, we've got lots of options...

MULTI-DESTINATION BREAKS

- Visit more than one place in a trip

FLORIDA

- Self-catering villas and themed Disney or Universal hotels
- Beach breaks on the west and east coast

TUI LAKES & MOUNTAINS

- Lakeside towns and mountain villages
- Handpicked hotels and family-run guesthouses
- Spectacular scenery and local food

SCENE

- Party holidays with around-the-clock experiences



Check out all the holidays you can book with us at tui.co.uk

Unleash your inner explorer with TUI experiences

With TUI experiences, you can get even more out of your holiday. Pre-book your holiday highlights before you're due to go, or from the comfort of your sunlounger, at times and dates to suit you. Here are some of our favourites...



1000s of experiences worldwide



Pick-ups available from selected hotels



Customer care 7 days a week

All-out adventure



Climb your way to the top of **Dunn's River in Jamaica**, or zip-line through the jungle at **Xcaret in Mexico**. For something a little more off the beaten track, take a **4X4 tour** through the **Atlas Mountains in Morocco**.

Fun for families



See jungle caves and swim in the river on a visit to **Xel-Há in Mexico**, which is geared up for family days out. Plus, you can spot **loggerhead turtles and dolphins** on a cruise designed for kids in **Zante, Greece**.

Calm and cultured



Explore beyond the beach with a tour of northern **Majorca**, including a ride on the famous **Soller train**. Or, take a break from the sands and get a real flavour of **Rhodes** on a **food and wine tour** of the island.



TUI Collection

These experiences let you get to the heart of every destination. With guaranteed great value and top-rated guides, they're the best way to explore popular sights and hidden gems, while caring for the environment and supporting local communities.

Click this button to check out our range of experiences

More info



The Algarve



PRE-BOOKABLE EXPERIENCES – all of our experiences are available to book in advance at tui.co.uk/things-to-do

AWARD-WINNING DESTINATION

The Algarve is a regular winner at the World Travel Awards – the travel industry's answer to the Oscars. In fact, over the years, it's taken home accolades for everything from its fabulous diving and great golf resorts to its top-of-the-range attractions and sweeping beaches.

STANDOUT COASTLINE

If there's one category this part of Portugal really deserves gold for, it's the beaches. Hidden coves, crescent-shaped bays and rocky inlets make up the Algarve's coastline. Most of the pale sands are child-friendly, plus many come with Blue Flag credentials.

POPULAR ALBUFEIRA

When it comes to places to stay, Albufeira leads the pack. The Algarve's largest holiday spot, it's a tale of two resorts. Its new town has a lively strip of thumping nightclubs and open-air bars, while the old town is filled with cobbled squares, colourful market stalls and al fresco restaurants.

THE BEST OF THE REST

Just down the road from Albufeira is Olhos d'Agua, a sleepy fishing village with cobbled lanes and traditional restaurants. On the beach, freshwater springs bubble through the sands and there are rock pools great for little ones. Finally, there's Sao Rafael, which is famous for its dramatic rock formations and Blue Flag beach.

AT A GLANCE

- Stretch out on the sand at Praia d'Oura
- Enjoy a night on the tiles in Albufeira
- Improve your handicap on a Championship golf course



DESTINATION AIRPORT

Faro



FLYING TIME

2 hours 45 minutes from Gatwick



AVERAGE TEMPERATURE

Jan 16°C	Feb 17°C	Mar 19°C	Apr 21°C	May 23°C	Jun 26°C
Jul 29°C	Aug 29°C	Sep 26°C	Oct 23°C	Nov 20°C	Dec 17°C

travel aware
gov.uk/travelaware

TRAVEL AWARE - STAYING SAFE & HEALTHY ABROAD
Turn to page 2 to find out more.



Casa Ti Toine

ALBUFEIRA ALGARVE

Wild fields and orange groves wrap around this former farmhouse. Saying that, you've got a pick of sandy coves within five minutes' drive, and Albufeira's bustling centre is another five minutes down the road.

A striking, red-tile pool, pebbled borders and palm trees gives the villa's garden a real desert vibe. There are loungers laid out for sunbathing, and a veranda provides shade for al fresco lunches.

Inside, there's a nice mix of old meets new. Arched doorways and tiled floors are paired with quirky, gold armchairs and white decor. The kitchen's got all the mod-cons, too, like a dishwasher and a fridge-freezer.

Your Villa

Ground floor: • Living/dining room with air-conditioning • Kitchen with dishwasher, washing machine, fridge,

freezer, microwave and toaster • 2 twin bedrooms- 1 with en suite bathroom • 3 double bedrooms with en suite shower room

Extra features: • Barbecue • Outdoor tables and chairs

Key Facilities

• Sleeps up to 10 • 5 bedrooms • Air-conditioning • Private pool • Beach 1.5km

Swimming Pool

• Private pool

Location

• Beach 1.5km • Albufeira 5.5km • Close to bars and restaurants

Transfer time: 50 minutes by car

Arrival Day Sunday

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Villa Monte Domingos Simoes

ALBUFEIRA ALGARVE

Originally built in 1900, this farmhouse has since been renovated, giving it a modern revamp. The owners decided to keep original features, like stone walls and slanted ceilings, so it's still packed with character.

Roman steps dip in to the pool, which comes with a wraparound sun terrace and shower. There's a barbecue out here, too.

The Villa Monte Domingos Simoes is a stone's throw away from the nearest bar and restaurant, a few minutes' drive north of the beach, and five minutes away from Albufeira's centre.

Your Villa

• 2 double bedrooms • 4 twin bedrooms • Bathroom with a side bath and 2 hand basins • En suite bathroom with bath and fixed shower • Kitchen with oven, hob, kettle, toaster, fridge, freezer, microwave and dishwasher • Dining/living room with stone walls and cane ceilings • TV with DVD player

Extra features: • Washing machine • Iron and board • Safety deposit box • Air-conditioning* in 2 of the first floor bedrooms, at an extra charge • Barbecue • Gardens • Terrace • Outside shower

Key Facilities

• Sleeps up to 12 • 6 bedrooms • 3 bathrooms • Air-conditioning • Private pool • Beach 1.5km

Swimming Pool

• Private pool: 4.2x8.2m, 0.8-2.0m deep

Location

• Beach 1.5km • Restaurant and bar 30m • Supermarket 50m • Resort/town 5km • Airport 51km

Transfer time: 50 minutes by car

Arrival Day Sunday

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*Extra charge



Villa Verde

BRANQUEIRA ALGARVE

The Villa Verde is a peaceful place just ten minutes' drive from the beach and Albufeira. Go for a ten-minute stroll, meanwhile, and you'll discover the laid-back bars of Branqueira village.

With five bedrooms, an open-plan living-dining area and a king-size kitchen, the Villa Verde has elbow room for up to ten people in total.

The tiered garden sets the scene for a pool with a children's section and a sprinkling of sunlounger-topped terraces. Wherever you kick back out here, wide-angle countryside views are a given.

Your Villa

First floor: • 2 twin bedrooms each with an en suite bathroom • Double bedroom with en suite bathroom • Large terrace

Ground floor: • Twin bedroom with en suite bathroom • 1 bedroom with 2 sofa-beds suitable for children up to 12 yrs • Shower room • Open-plan lounge/dining area • Kitchen

• Microwave • Oven • Hob • Fridge/freezer • Dishwasher • Lawned garden • Terrace

Extra features: • Washing machine • Utility room • Kettle • Toaster • TV • DVD player • Garden furniture • Maid service twice a week - towels changed twice and linen once a week • Poolside shower • Paddling pool

Key Facilities

• Sleeps up to 8 + 2 • 5 bedrooms • 5 bathrooms • Private pool • Beach 5km

Swimming Pool

• Private pool: 12x6m, 0.92m deep

Location

• Nearest bars and restaurants 500m • New Town area 3.4km • Beach 5km

Transfer time: 90 minutes by car

Arrival Day Sunday

Your service on holiday

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Villa Tónico

ALTE ALGARVE

The Villa Tónico is the perfect retreat. You need only stroll half an hour – or drive five minutes – to reach Alte, one of the prettiest villages in the Algarve.

You'll spot the two-bedroom Villa Tónico by its bright mandarin and white exterior. Inside, oversized patterned cushions and silver tea trays give things a Moorish spin.

Roman steps dip in to the pool, which comes surrounded by a large red-tiled sun terrace. Yellow loungers and parasols, plus an al fresco dining table, complete the picture.

Your Villa

• Double bedroom • Twin bedroom • Kitchen • Cooker/hob • Fridge/freezer • Microwave • Dishwasher • Bathroom with shower over bath • Living room

Extra features: • Air-conditioning in the two bedrooms • Cable TV • DVD

• Washing machine • Pool terrace • Parasols • Sunloungers • Pool shower • Barbecue

Key Facilities

• Sleeps up to 4 • 2 bedrooms • 1 bathroom • Air-conditioning • Private pool • Beach 20km

Swimming Pool

• Private pool: 9x4.5m, 1-1.9m deep

Location

• 25 minute drive to the sandy beach • Short drive to Alte for shops, bars and restaurants • 30 minute drive to the Ferreiras/Albufeira train stations

Transfer time: 60 minutes by car

Arrival Day Sunday

Your service on holiday

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Casa D'Avo

GUIA ALGARVE

The Casa D'Avo is nicely tucked away. The shops and restaurants in the village of Guia can be reached in 15 minutes on foot and the nearest beach is ten minutes away by car.

The private pool takes centre stage at the Casa D'Avo. It's surrounded by a stone terrace and leafy trees provide plenty of shady spots. There's also a bonus barbecue area with a dining set.

Sofas and a fireplace kit out the living room, while the adjoining dining room is the place for sit-down meals. And as for the two bedrooms, they go for bright soft furnishings and whitewashed walls.

Your Villa

- Double bedroom • Twin bedroom
- Bathroom • Shower room with toilet
- Lounge/diner • Kitchen • Oven • Hob
- Washing machine • Kettle • Coffee-maker • Toaster • Interior garden
- Terrace

Extra features: • Satellite TV
• Electric fan • Maid service 2 times a week - linen changed once, towels changed twice a week • Barbecue

Key Facilities

- Sleeps up to 4 • 2 bedrooms
- 1 bathroom • Private pool • Beach 6.9km

Swimming Pool

- Private pool: 6x4m, 1.04-2.14m deep

Location

- In Quinta dos Alamos • Guia 1.7km
- Beach 6.9km

Transfer time: 100 minutes by car

Arrival Day Sunday

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Villa Nascente

GUIA ALGARVE

Sitting pretty in shades of peach and cream, the Villa Nascente serves up a great location within a five-minute drive of the stylish centre of Guia. Zoomarine is a stone's throw away, too.

The Villa Nascente sleeps up to eight people in four bedrooms. A well-equipped kitchen has extras like a breakfast bar and dining area, while the living room stars a hammock chair and flatscreen TV.

A red-tiled sun terrace and a border of Mediterranean plants frame the L-shaped swimming pool, plus sunloungers are on hand.

Your Villa

Lower floor: • Living room/dining area with breakfast bar • Kitchen area with oven, toaster, kettle, electric hob, dishwasher, coffee-maker and microwave • Bathroom • Double bedroom with fitted wardrobes

Upper floor: • Double bedroom with en suite bathroom and whirlpool bath • 2 twin bedrooms - 1 with balcony and walk-in shower room

Extra features: • Washing machine • TV • Air-conditioning at a charge • Terrace • Wi-Fi • Sunloungers

Key Facilities

- Sleeps up to 8 • 4 bedrooms
- 3 bathrooms • Air-conditioning
- Private pool • Beach 7.5km

Swimming Pool

- Private pool: 7x6m, 1.10-1.70m deep

Neighbouring villas: Villa Nascente neighbours Villa Poente

Location

- Nearest restaurant, 100m • Guia resort centre with shops, 1.9km • Praia da Gale beach, 7.5km • N125 close by
- Countryside views • Conveniently close for visiting Silves, Alte, Albufeira and Zoomarine

Transfer time: 50 minutes by car

Arrival Day Sunday

Your service on holiday

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Villa Monte Serafina

GUIA ALGARVE

The Villa Monte Serafina roosts on the outskirts of Guia, so you get the best of both worlds. Restaurants and bars are a 20-minute walk away, yet the surroundings stay pretty quiet.

The four-bedroom villa is a simple, traditional affair – cue wood-beamed ceilings and wooden window shutters. The kitchen, however, is filled with moderns, plus there's a TV in the lounge.

Step outside the Villa Monte Serafina, and you'll find a good-sized swimming pool that looks out over the surrounding countryside.

Your Villa

Lower floor: • 3 bedrooms - double with en suite bathroom and 2 twins
• Lounge with 2 sofas and a separate dining area • Kitchen with gas oven and hob, microwave, kettle, tea/coffee maker, toaster, fridge/freezer and dishwasher

Upper floor: • 1 bedroom - double with en suite bathroom

Extra features: • Air-conditioning in bedrooms • Hairdryer • Washing machine • Iron and board • Satellite TV with limited channels • CD/DVD player • Barbecue • Towels changed twice a week • Linen changed once a week • Maid service twice a week • Terrace with table and chairs • Sunbeds • Parasols • Pool shower

Key Facilities

• Sleeps up to 8 • 4 bedrooms
• 3 bathrooms • Air-conditioning
• Private pool • Beach 7.5km

Swimming Pool

• Private pool: 10x5m, 1.10-1.90m

Location

• 1km to resort centre, shops, supermarkets, restaurants and bus stop • 7.5km to the beach • 7km to Albufeira

Transfer time: 45 minutes by car

Arrival Day Sunday

Your service on holiday

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Villa Cabrita

ALCANTARILHA ALGARVE

The Villa Cabrita is a couple of minutes' drive from the charm-packed town of Alcantarilha. The beaches at Armação da Pera and Senhora da Rocha, meanwhile, are less than ten minutes away.

A large mosaic-lined pool stretches out in the garden. It's matched with a good helping of sunloungers and parasols.

Elaborately carved furniture and patterned Portuguese plates decorate the living-dining room. The three bedrooms are simpler affairs wrapped in white walls and tiled floors.

Your Villa

• Double bedroom • Bathroom
• 2 twin bedrooms and adjacent bathroom • Kitchen with dining table and chairs, doors to small courtyard with built-in barbecue and steps to the roof terrace with panoramic views of the

surrounding countryside • Living/dining room with doors to the covered terrace

Extra features: • Washing machine • Dishwasher • TV • Barbecue • CD player • DVD player

Key Facilities

• Sleeps up to 6 • 3 bedrooms • 2 bathrooms • Private pool • Beach 3km

Swimming Pool

• Private pool: 10x5m, 1.10-2.1m deep

Location

• Countryside location • Restaurant 1.4km • Waterpark 1.7km • Beach and shops 3km

Transfer time: 40 minutes by car

Arrival Day Sunday

Your service on holiday

Holidays here come with **24/7 support** on the TUI app and by phone



Villa Horta da Avozinha

LUZ BAY ALGARVE

Villa Horta da Avozinha is wrapped in gardens, orchards and terraces. They're shared with Villa Kimbo, and the other property perches at the far end of the garden, so you've still got plenty of privacy. The living accommodation is spacious and comfortable – and stylish, too. Against a background of pale-washed walls and light-tiled floors, wooden furniture and fabrics add splashes of colour.

A pool stretches out alongside Villa Horta da Avozinha, hugged by a tiled terrace scattered with lemon-yellow loungers and nautical-striped parasols. The beaches at Praia da Luz are only a 10-minute drive away from Villa Horta da Avozinha. Most head for the Blue Flag stretch, with its sheltered sands and promenade.

Wide French windows in the large dining-come-living area lead straight onto a veranda. A dining table and chairs are out here, too, for al fresco meals by the pool. Horta da Avozinha – or 'Granny's Garden' – sits in a lovely garden and orchard where you can pluck a fresh lemon straight off the tree for your gin and tonic.

Your Villa

- 2 double bedrooms - 1 with extra single child bed for up to 12 yrs
- 2 bathrooms • Spacious living/ dining room with wood-burning stove
- Kitchen with full cooker, microwave, fridge/freezer and dishwasher • Washing machine • Iron/board • Satellite TV

Extra features: • Barbecue • Orchard • Covered veranda for al fresco dining • Sun terrace • Garden

Key Facilities

- Sleeps up to 4 + 1 • 2 bedrooms
- 2 bathrooms • Private pool • Beach 4km to Praia da Luz

Swimming Pool

Private pool: 10x5m, 1-2m deep - heated on request, 165 euros a week

Location

- 10-minute drive to the restaurant and beach • 10-minute drive to Lagos

Transfer time: 75 minutes by car

Arrival Day Sunday

Your service on holiday

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Villa Kimbo

LUZ BAY ALGARVE

Villa Kimbo and its pool, al fresco dining areas and orchards is situated in the peaceful countryside of the western Algarve. This property shares its grounds with another villa, but they stand at opposite ends of the garden, so there's no compromise on privacy – and the trees' fruit can be enjoyed by either house.

Wide French windows open out on to a terrace surrounding a lovely swimming pool. All around it are lawns and gardens filled with orange, lemon, fig, peach and avocado trees. Villa Kimbo is just a 10-minute drive away from the low-key resorts of Praia da Luz and Burgau, which are both home to a collection of beautiful sandy beaches.

The two living-come-dining areas at Villa Kimbo are nice and homely, decorated with chunky wooden dining tables and stone walls. There are plenty of outdoor dining chairs and tables to go round, plus a big, built-in shaded barbecue area for al fresco dining.

Your Villa

- 2 double bedrooms • 2 twin bedrooms • En suite bathroom in 3

- rooms • Bathroom • 2 living/dining areas - 1 with wood-burning stove
- Kitchen with full cooker, microwave, fridge/freezer, dishwasher and coffee-maker

Extra Facilities: • Wi-Fi • TV • Video • CD player • Washing machine • Iron/board • Terrace • Parasols • Built-in barbecue

Key Facilities

- Sleeps up to 8 • 4 bedrooms • 4 bathrooms • Private pool • Beach 5km

Swimming Pool

Private pool: 12x5m, 1.2-2.5m deep • Whirlpool bath*

Location

- 10-minute drive to the restaurant and beach • 1 hour 15 minute drive to the airport

Transfer time: 75 minutes by car

Arrival Day Sunday

Your service on holiday

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*Extra charge



Sanuno Villa

VALE DE PARRA ALGARVE

This place settles itself just 10 minutes' walk from the nearest shops and restaurants, and less than a five-minute drive from sandy Gale Beach.

A good-sized pool takes pride of place in the villa's grounds, flanked by a large, palm-dotted lawn. You'll also find a shaded terrace complete with a seating area and a barbecue outside.

Sky-blue walls and tiled floors wrap the five bedrooms, with chunky wooden furnishings rounding things off. The kitchen impresses, too, thanks to extras like a washing machine and dishwasher.

Your Villa

Ground floor: • Main kitchen • 2 twin bedrooms • Double bedroom with en suite • Sofa bed in hall • Lounge/dining room • Bathroom • Shower room

First floor: • Double bedroom • Twin bedroom • Upstairs kitchen • Large bathroom

Extra features: • Satellite TV • DVD player • Main kitchen and upstairs kitchen equipped with full ovens with 4 rings, fridge/freezers, toasters and kettles • Main kitchen also has

microwave, dishwasher and washing machine • Barbecue area • Lawned garden • Swing • Table tennis • Table football • Highchair • Cot • Maid service and towels changed twice a week, linen changed once • Air-conditioning in bedrooms • Tennis court shared with neighbouring villa • Sunbeds • Parasols • Pool shower

Key Facilities

• Sleeps up to 10 • 5 bedrooms • 3 bathrooms • Air-conditioning • Private pool • Beach 3.4km

Swimming Pool

• Private pool: 10x5m, 0.85-2.00m deep

Location

• Nearest shops, bars and restaurants 1km away • Gale Beach 2km away • 6km to resort centre • 1km to nearest bus stop

Transfer time: 45 minutes by car

Arrival Day Sunday

Your service on holiday

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Casa do Rui Villa

SESMARIAS ALGARVE

You'll find the Villa Casa do Rui in Sesmarias, just a 15-minute drive away from Albufeira and the necklace of sandy beaches that runs along the Algarve coastline.

The Villa Casa do Rui is a traditional one-floor property with sugar-white walls and a terracotta-tiled roof. Outside, well-tended gardens feature a pool that's framed by a sun terrace and loungers.

Separate dining and living areas give the villa a roomy feel, while a well-equipped kitchen offers everything you'll need for self-catering. On the bedroom front, the villa easily sleeps up to six.

Your Villa

• 3 bedrooms - double bedroom with en suite bathroom and 2 twins • Bathroom • Lounge with sofas and separate dining area • Kitchen with electric oven and hob, microwave, kettle, tea/coffee maker, toaster, fridge/freezer and dishwasher

Extra features: • Air-conditioning in bedrooms • Hairdryer • Satellite TV • Washing machine • Iron and board

• Barbecue • Terrace with table and chairs • Linen changed once a week • Maid service twice a week plus a towel change • Sunbeds • Parasols • Pool shower

Key Facilities

• Sleeps up to 6 • 3 bedrooms • 2 bathrooms • Air-conditioning • Private pool • Beach 2km

Swimming Pool

• Private pool: 10x5m, 1.10-2.10m deep

Neighbouring villas: Casa do Marco is next door

Location

• Shops, supermarkets and restaurants 500m • Beach 2km • Bars and Albufeira 5km

Transfer time: 40 minutes by car

Arrival Day Sunday

Your service on holiday

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Villa Os Arcos

NEAR VILAMOURA ALGARVE

Although hidden away on the peaceful outskirts of Vilamoura, the Villa Os Arcos is within a ten-minute drive of the stylish marina, beach and golf courses.

Green gardens crowned with a private tennis court surround the Villa Os Arcos. There's also an impressive pool area that ticks off a shower and red-tiled sun terrace.

Charming touches include the old-school snooker room and Chesterfield-style sofas in the lounge. Plus, the Villa Os Arcos is thoughtfully designed so that each room has its own balcony or terrace.

Your Villa

Upper floor: • Master double bedroom with doors to balcony • Separate shower room • Double bedroom with private balcony • Twin bedroom with private balcony overlooking pool • Bathroom

Lower floor: Twin bedroom with doors to terrace • Shower room • Kitchen with breakfast area • Dining room with doors to terrace • Spacious living room with doors to covered terrace overlooking the pool and gardens

Extra features: • Washing machine • Dishwasher • Microwave • TV • CD/cassette player/radio • DVD player • Central heating at a charge • Barbecue • Private tennis court - please bring own tennis equipment • Snooker room • Landscaped gardens around pool, bordered by trees • Barbecue area

Key Facilities

• Sleeps up to 8 • 4 bedrooms • 3 bathrooms • Private pool • Beach 6km

Swimming Pool

• Private pool: 11x5m, 1-2m deep

Location

• Restaurant 800m • Supermarket 2km • Vilamoura 5km • Marina Beach, 6km approx.

Transfer time: 30 minutes by car

Arrival Day Sunday

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Casa Catuna

SAO RAFAEL ALGARVE

The Casa Catuna is in a quiet spot. Saying that, it's only a five-minute drive from Sao Rafael beach and a gathering of shops and restaurants. Albufeira, meanwhile, comes in at ten.

The pool terrace is the real plus point of the villa. Its elevated position makes the most of the curve of countryside views. There's also a dining area capped by a domed barbecue.

The Casa Catuna has been lovingly kitted out. The living room shelves are filled with decorative plates, vases and a miniature library of books, while the two bedrooms are streamlined and comfy.

Your Villa

• Double bedroom • Twin bedroom • Single sofa-bed • Shower room with WC • Open-plan lounge and dining area • Kitchenette • Small garden • Sun terrace

Extra features: • Microwave • Oven • Hob • Fridge • Dishwasher • Washing machine • Kettle • Coffee-maker • Satellite TV with limited channels • Electric fan • Barbecue • Maid service 3 times a week: linen changed once, towels twice a week

Key Facilities

• Sleeps up to 5 • 2 bedrooms • 1 bathroom • Private pool • Beach 2km

Swimming Pool

• Private pool: 8x4m, 1.2-2.15m deep

Location

• On a hillside overlooking the road towards the new Albufeira marina • Shops, bars and restaurants 2km • Albufeira 4km • Praia de Sao Rafael beach 2km

Transfer time: 90 minutes by car

Arrival Day Sunday

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Villa Casa do Marco

SESMARIAS NEAR ALBUFEIRA ALGARVE

Set in its own well-tended gardens, the Villa Casa do Marco is a ten-minute walk from the heart of Sesmarias, a small village near Albufeira. Hop in a car, and you can be on the beach in 15 minutes.

A large pool is bordered by a sun terrace dotted with citrus-yellow sunloungers. You can see right across to the island of Farol on a clear day. There's also a Portuguese barbecue by the poolside.

This former family home has been lovingly restored. Take the pool-view dining room and three bedrooms – they're all decked out in dark-wood furniture and patterned rugs.

Your Villa

- 3 bedrooms - double with en suite bathroom and 2 twins • 2 bathrooms with walk-in showers • Lounge with 2 sofas and separate dining area
- Kitchen with electric oven and hob, microwave, kettle, coffee maker, toaster, fridge, freezer and dishwasher

Extra features: • Air-conditioning in bedrooms • Satellite TV • Washing machine • Iron and board • Terrace with table and chairs • Barbecue • Solar panels for hot water • Linen changed once a week • Maid service twice a week and a towel change • Sunbeds • Umbrellas • Pool shower

Key Facilities

- Sleeps up to 6 • 3 bedrooms • 3 bathrooms • Air-conditioning • Private pool • Beach 2km

Swimming Pool

- Private pool: 10x5m, 1.05-2.20m

Neighbouring villas: Casa do Rui

Location

- Shops, supermarkets and restaurants 800m • Beach 2km • Bars and Albufeira 5km

Transfer time: 40 minutes by car

Arrival Day Sunday

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Salgados Beach Villas

SALGADOS ALGARVE

The Salgados Beach Villas are just a five-minute walk away from a Blue Flag beach, where the golden sands stretch out for miles. There's also a beautiful nature reserve, which is a 10-minute walk away.

The villas are modern and spacious, with large windows that look out onto your own al fresco pool area. You'll also have an oven, a refrigerator and a dishwasher in your kitchen.

Your Villa

- Ground floor: • Open-plan lounge and dining room, TV • Separate kitchen with microwave, oven, hob, fridge, freezer, dishwasher, washing machine, kettle, coffee-maker, toaster • Toilet • Terrace with private pool at the back

First floor: • 2 bedroom villas have a double room and twin room, both with en suite bathrooms, and a balcony

- 3 bedroom villas have a double room and two twin rooms, all with en suite bathrooms, and a balcony • 4 bedroom villas have two double rooms and two twin rooms, some with en suite bathrooms, and a large balcony

Key Facilities

- Sleeps up to 8 • 2, 3 or 4 bedrooms • 3 or 4 bathrooms • Air-conditioning • Private pool • Beach 800m

Swimming Pool

- Private pool

Location

- Beach nearby

Transfer time: 45 minutes by car

Arrival Day Sunday

 **Your service on holiday**

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Casa Tres Rosas

QUINTA DOS ALAMOS ALGARVE

The Casa Tres Rosas is in the tiny village of Quinta Dos Alamos, just a 20-minute walk from the stylish bars and restaurants in Guia, and less than a 15-minute drive from Gale Beach and lively Albufeira.

A lounge-topped terrace frames the pool, which gets the sun all day. What's more, when dusk falls, the scene lights up, so you can spend your evenings out here, too.

The two bedrooms have a fresh and airy feel and the kitchen comes with shiny granite work surfaces. But the star turn has to be the open-plan living area, with its traditional stone chimney.

Your Villa

- Twin bedroom • Double bedroom
- Bathroom • Shower room • Lounge with large brick fireplace and sofa-bed • Open-plan kitchen and diner
- Terrace • Patio

Extra features: • Air-conditioning in bedrooms and living room at a charge

- TV • CD/DVD player • Electric oven
- Gas hob and grill • Microwave • Kettle
- Toaster • Fridge/freezer • Dishwasher
- Washing machine • Highchairs • Cots
- Garden furniture • Barbecue • Maid service twice a week • Linen changed once a week • Sunbeds • Umbrellas

Key Facilities

- Sleeps up to 4 • 2 bedrooms • 2 bathrooms • Air-conditioning • Private pool • Beach 5km

Swimming Pool

- Private pool: 8x4m, 0.90-1.90m deep

Location

- Resort centre with shops, bars and restaurants 2km • Gale beach 5km
- Albufeira 6km

Transfer time: 40 minutes by car

Arrival Day Sunday

Your service on holiday

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Casa Alves

BRANQUEIRA ALGARVE

Perched above an orange grove less than ten minutes' drive from the beach, the Casa Alves sits within a tranquil rustic locale that's within easy reach of the Algarve's highlights.

The Casa Alves is practically palatial. Colonnaded sun terraces and balconies look out on to a pool terrace that has its own shower and barbecue.

Rooms at the Casa Alves are dressed to impress. The living room features a corner fireplace and built-in stone seating, while the meticulously neat bedrooms open up on to a balcony or terrace.

Your Villa

Upper floor: • Master double bedroom with separate bathroom
• Twin bedroom and doors to terrace overlooking countryside

Lower floor: • Double bedroom
• Twin bedroom, 2 bathrooms, guest cloakroom • Fully-fitted and well-equipped kitchen with breakfast dining area • Dishwasher • Microwave
• Spacious living room with dining alcove, traditional wood burning fire and doors to pool

Extra features: • Free Wi-Fi
• Washing machine • CD/Cassette/Radio • TV • Barbecue • Alarm
• Built-in barbecue • Large terrace with rectangular salt water pool with Roman steps • Poolside shower • Pool heated* at an extra charge

Key Facilities

- Sleeps up to 8 • 4 bedrooms • 3 bathrooms • Air-conditioning • Private pool • Beach 2km

Swimming Pool

- Private pool: 10x5m, 1-2m deep

Location

- Beach 2km • Mini-market 1km
- Restaurant 1.3km • Bar 500m

Transfer time: 45 minutes by car

Arrival Day Sunday

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*Extra charge

Costa del Sol



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A NATIONAL TREASURE

Britain's love affair with the Costa del Sol has just passed the diamond anniversary point. It was slightly more than 60 years ago that holidaymakers from the UK started to head to Spain's southern coast. Today, the relationship couldn't be stronger. Not only do thousands of visitors travel over here every year, but 300,000 expats now call this place home.

PUEBLO BLANCOS

The Costa del Sol is the gateway to Andalucía. This part of Spain is known for its pueblo blancos – whitewashed villages that spill down the hillside. It's also the location of guidebook-touted cities like Granada and Seville.

THE SUNSHINE COAST

The secret to the Costa del Sol's success is in its name. The sunshine coast experiences approximately 320 days of sun every year. What's more, the region's 161-kilometre coastline has everything you need to make the most of the weather. In Marbella alone there are 25 kilometres of silky sand, broken up by five-star hotels and beach clubs. Torremolinos' beaches, meanwhile, are backed by tapas bars, shops and ice-cream parlours. And in Benalmadena, a whitewashed old town sits shoulder-to-shoulder with a cosmopolitan harbour area.

AT A GLANCE


- Marvel at the glitz and glamour of the Alhambra Palace
- Put the Champagne on ice in one of Puerto Banus' beach clubs
- Improve your par on one of the 'Costa del Golf's greens



AVERAGE TEMPERATURE

Jan 17°C	Feb 18°C	Mar 20°C	Apr 22°C	May 25°C	Jun 28°C
Jul 31°C	Aug 31°C	Sep 28°C	Oct 24°C	Nov 20°C	Dec 17°C

 **DESTINATION AIRPORT**
Malaga

 **FLYING TIME**
2 hours 45 minutes from Gatwick

travel aware
gov.uk/travelaware

TRAVEL AWARE - STAYING SAFE & HEALTHY ABROAD
Turn to page 2 to find out more.



Casa Chica

CALAHONDA COSTA DEL SOL

Sitting in palm-freckled gardens, Casa Chica I and II are neighbouring villas on a private estate just a 20-minute walk from Calahonda and the beach. There are several golf courses on the doorstep, too.

The pièce de résistance of the villas is the private pool – it's sunk into an emerald-green lawn and surrounded by sunloungers. It's also a top spot for a barbecue, thanks to the nearby dining terrace.

Casa Chica I and II both offer a charming mix of traditional and contemporary styles. Whitewashed walls and authentic wooden furniture sit alongside soft sofas and modern furnishings.

Your Villa

Upper floor: • Double bedroom with large terrace and views out to sea • Twin bedroom • Large family bathroom

Lower Floor: • Twin bedroom • En suite bathroom • Separate toilet • Open-plan kitchen with dining and lounge area • Microwave • Dishwasher • Electric oven and 4-ring hob • Fridge-freezer • Coffee machine • Kettle • Doors to shaded patio

Extra features: • Air-conditioning • Washing machine • TV • DVD player • Barbecue • Free Wi-Fi • Both villas have the same interior layout.

Key Facilities

• Sleeps up to 6 • 3 bedrooms • 2 bathrooms • Air-conditioning • Private pool • Beach 5km

Swimming Pool

• Private pool: Casa Chica I - rectangular pool 8x4m, 1-2m deep; Casa Chica II - kidney-shaped pool 6x4m, 1.2-2m deep • Secluded lawned area and hedging around pool


Neighbouring villas: Casas Chica 1 and 2 neighbour each other

Location

• Beach, restaurant, bar and supermarket 2km

Transfer time: 35 minutes by car

Arrival Day Sunday

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Villa Roma

BENALMADENA PUEBLO COSTA DEL SOL

The Villa Roma feels like it's well away from the action – and yet with a car, you can get to the lively beach towns of Benalmadena and Fuengirola in 15 minutes.

Sunloungers and a dining table surround the petite swimming pool. A border of fiery flowering plants, leafy trees and china-white walls give the whole garden a secluded feel.

The Villa Roma keeps things simple, décor-wise, setting wooden furniture against whitewashed walls and tiled floors. The kitchen is well-stocked, too – great for preparing barbecue fare.

Your Villa

• Master double bedroom with en suite bathroom • Twin bedroom • Main bathroom with walk-in shower • Kitchen • Living and dining room with doors to terrace and garden • Hall is accessed via a series of steps in the garden

Extra features: • 40" flatscreen HD TV with many UK TV stations available, including BBC and ITV • Washing machine • Microwave • Barbecue • Air-conditioning in the living room and main bedroom • Complimentary Wi-Fi • Terrace

Key Facilities

• Sleeps up to 4 • 2 bedrooms • 2 bathrooms • Air-conditioning • Private pool • Beach 10km

Swimming Pool


• Private pool: 5x3m, 1.15-1.3m deep

Location

• 5 minute drive to a supermarket, restaurant and bar • 10 minute drive to the beach

Transfer time: 25 minutes by car

Arrival Day Sunday

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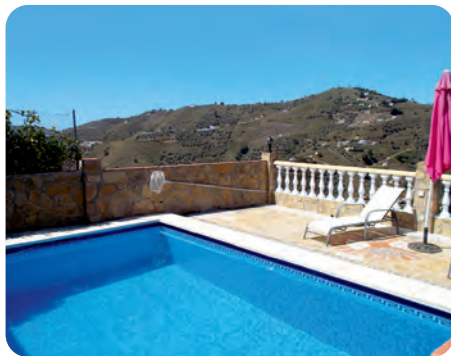


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Twin room



Open-plan living area

Villa Cortijo Trivino

FRIGILIANA COSTA DEL SOL

Cosy, secluded and with fantastic views, the Villa Cortijo Trivino is a charming house set against a mountain backdrop. If you want to explore, Frigiliana is less than ten minutes away by car.

Out on the terraces, show-stopping views greet you. There's a private pool out here accessorised with sunbeds and parasols, while tables, chairs and a barbecue offer al fresco dining.

The villa is rural in style, offering up a bit of Spanish authenticity in the shape of tiled floors and beamed ceilings. These old world touches are complemented with modern, comfy furnishings.

Your Villa

- Double bedroom • Twin bedroom • Single bedroom • Open-plan lounge/diner with fireplace
- American style kitchen • Electric oven • Hob
- Kettle • Toaster • Fridge • Freezer • Microwave
- Dishwasher

Extra features: • Free Wi-Fi • Washing machine • Iron and board • Satellite TV • Terrace with built-in barbecue and refrigerator with tables and chairs • Sunbeds and parasols

Key Facilities

- Sleeps up to 5 • 3 bedrooms • 2 bathrooms
- Air-conditioning • Private pool • Beach 9km

Swimming Pool

- Private pool: 5.5x4m, 1.7-1.95m deep

Location

- 200m to a restaurant • 4km to the resort centre and shops • 10km to the nearest supermarket • 9km to the beach

Transfer time: 80 minutes by car

Arrival Day Sunday

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Open-plan kitchen, lounge and dining area



Double room



Terrace

Villa Cortijo Maria Dolores

NEAR FRIGILIANA COSTA DEL SOL

Tucked away in the mountains, the Villa Cortijo Maria Dolores is just a ten-minute drive away from the wine bars and shops of Frigiliana.

For the best vantage point, make a beeline for the terrace surrounding the swimming pool. From here, you're treated to a scene-stealing panorama of mountains and countryside.

Inside the villa, low wood-beamed ceilings are paired with arching windows and white walls. The kitchen breakfast bar is the star of the show, though, thanks to its characterful Moorish tiling.

Your Villa

Ground floor: • Twin bedroom • Adjacent shower room • Living-dining room with kitchen • Dishwasher • Microwave • Oven

First floor: • Double bedroom • En suite shower room

Extra features: • Sea-view terrace with barbecue • Satellite TV • Washing machine

Key Facilities

• Sleeps up to 4 • 2 bedrooms • 2 bathrooms • Private pool • Beach 12km

Swimming Pool

• Private pool: 6x3.5m, 1.3-1.6m deep

Neighbouring villas: Maria Dolores neighbours Cortijo Nazario

Location

• Short walk to the nearest restaurant • 15 minute drive to the beach • 10 minute drive to shops

Transfer time: 80 minutes by car

Arrival Day Sunday

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Balearic Islands



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A SPANISH FAVOURITE

There are plenty of reasons why the Balearic Islands are such a hit with British holidaymakers. Just off Spain's east coast, these islands serve up everything from lively beaches and world-class clubs to prehistoric ruins and picturesque countryside.

MAJORCA

The Balearics' biggest island is all about the beaches. And whether you pick superleague stretches like 13-kilometre-long Ca'n Picafort, or tucked away coves, such as those around billionaire's playground, Cala d'Or, you're pretty much guaranteed golden sand and calm waters.

IBIZA

Ibiza is the king of Europe's club scene. The island's main resort, San Antonio, is home to world-famous dance spots like Pacha. It's a different story up on the north coast, though. Make your way to the countryside around Puerto San Miguel and you'll find hidden caves and walking trails through thick pine forests.

MENORCA

If you're after an island that moves at a slower pace, Menorca hits the spot. Families flock here for quiet beaches like Son Bou and Cala'n Forcat. Plus, there are prehistoric relics like the village of Torre d'en Gaumes, which is over 3,000 years old.

AT A GLANCE

- Step back in time in Menorca's sleepy fishing villages
- Hop between the boutiques and tapas bars of Palma in Majorca
- Haggle your way around the Hippy Markets in Ibiza



DESTINATION AIRPORT

Palma (for Majorca), Mahon (for Menorca), Ibiza Town (for Ibiza)



FLYING TIME

2 hours 15 minutes from Gatwick



AVERAGE TEMPERATURE

Jan 16°C	Feb 16°C	Mar 18°C	Apr 20°C	May 23°C	Jun 27°C
Jul 30°C	Aug 30°C	Sep 28°C	Oct 24°C	Nov 19°C	Dec 17°C



TRAVEL AWARE - STAYING SAFE & HEALTHY ABROAD
Turn to page 2 to find out more.



Cati Sontoiri Villa

POLLENZA MAJORCA

It's a 15-minute walk to the bars, restaurants and Roman remains in town. And there's a sandy beach five minutes' drive down the road. Plus, daytrips to Alcudia are easily doable at 15 minutes away by car.

A good-sized pool is set in a manicured garden of palm trees, terracotta pots and cacti. Over to one side, a veranda sits on a patchwork patio, with tables and chairs, and a barbecue for al fresco dining.

The villa's interiors mimic its historic, rural location, with wood-beamed ceilings and a brick fireplace. That said, the kitchen has all the modern must-haves, like a dishwasher, a microwave and a fridge-freezer.

Your Villa

- Lounge and dining area • 1 double bedroom - with en suite • 2 twin bedrooms • Family bathroom • Kitchen • Doors opening onto shaded terrace for outside dining

- Extra features:** • Wi-Fi • Gardens • Barbecue • Dishwasher • Fridge-freezer • Hob • Microwave • Oven • Washing machine • Sunloungers • Terrace

Key Facilities

- Sleeps up to 8 • 3 bedrooms • 1 bathroom • Air-conditioning • Private pool • Beach 7km

Swimming Pool

- Private pool: 10x4m, 0.90-1.90m deep

Location

- 1.5km to the nearest shops and restaurants at Pollensa Town • 7km to Puerto Pollensa's sandy beach • 9km to Alcudia

Transfer time: 40 minutes by car

Arrival Day Saturday

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Villa Mala Garba

POLLENZA MAJORCA

Hemmed by swathes of countryside, the Villa Mala Garba is in a laid-back locale that's just a ten-minute drive from Pollensa and its galleries, pavement cafés and ancient ruins.

A spacious swimming pool looks out over the countryside. Plus, there's a barbecue area for when you want to dine outside.

The Villa Mala Garba isn't short on good looks. The sympathetically restored semi-detached farmhouse is full of traditional features like beamed ceilings, exposed stone walls and tiled floors.

Your Villa

- Master double bedroom with en suite bathroom with corner bath • Separate terrace with views of the mountains • 2 twin bedrooms with countryside views • Small shower room • Living and dining area with stone walls with separate fully fitted kitchen • Microwave • Dishwasher • Separate laundry room

- Door from the kitchen leads onto the covered, beamed terrace at the side of the villa • Shower room with separate toilet

- Extra features:** • Washing machine • Partially enclosed lawned garden with young trees, shrubs and barbecue area

Key Facilities

- Sleeps up to 6 • 3 bedrooms • 2 bathrooms • Private pool • Beach 8.4km

Swimming Pool

- Private pool: 8x4m, 1.05-1.8m deep

Location

- Pollensa 2.4km • Mini-market 2.4km • Alcudia 4.7km

Transfer time: 60 minutes by car

Arrival Day Saturday

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Almadrava Villa

POLLENSA MAJORCA

When it comes to location, Almadrava Villa is a bit of an all-rounder. It's perched in a peaceful countryside spot, with a sandy beach five minutes' drive down the road in one direction, and the traditional, picturesque town of Pollensa just 10 minutes away in the other.

Back at base, the pool takes centre stage in the garden. It's got a handful of loungers sprinkled along its edge, and there's an al fresco dining area, too. There's a built-in barbecue to top things off as well.

Indoors, there's a rustic feel to the villa, with wooden-beamed ceilings, whitewashed walls and an open plan living and dining room. There's a fully-equipped kitchen for rustling up your own meals, too.

Your Villa

- 3 bedroom villa • 1 separate bathroom • 1 ensuite bathroom
- Shower • Bath • Lounge • Kitchen
- Sunbeds on terrace • Private pool
- Built-in barbecue

Extra features: • Dishwasher • Microwave • Oven • Fridge • Kettle • Toaster • Water purifier • TV and DVD Player • Air-conditioning • Wi-Fi • Hairdryer • WC

Key Facilities

- Sleeps up to 6 • 1 bathroom
- Air-conditioning • Private pool
- Beach 3.4km

Swimming Pool

Private pool: 0.95m - 2.00m deep

Location

- 3.4km to the nearest beach • 3.4km to nearest restaurant and café • 3.6km to a mini-market • 4.6km to Puerto Pollensa

Transfer time: 50 minutes by car

Arrival Day Saturday



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Son March Villa

POLLENSA MAJORCA

Perfect for families, this four-bedroom villa has a big stretch of lawn, with a good-sized pool sunk into a sun terrace. There's plenty of room for sunbathing, and a poolside shower, too.

There's an inbuilt barbecue outside, and a shaded dining terrace for meals al fresco. Head out and about, and you'll find the towns and villages of Pollensa, Alcudia and Lluc all 20 minutes' drive away or less.

Your Villa

- Double bedroom with en suite bathroom • Twin bedroom with en suite bathroom and doors that open to terrace • Twin bedroom with doors to terrace • Twin bedroom • Shower room
- Air-conditioning • Open-plan living/ dining area

Extra features: • Free Wi-Fi • TV • DVD player • Bluetooth speaker • Kitchen with oven, microwave and dishwasher • Utility area with washing

machine • Shaded seating/dining terrace • In-built barbecue • Sun terrace • Poolside shower • Private parking

Key Facilities

- Sleeps up to 8 • 2 bathrooms
- Air-conditioning • Private pool
- Beach 12km

Swimming Pool

Private pool: 10m x 5m – accessed via steps

Location

- 6km to local shops and restaurants
- 8.2km to Pollensa • 12km to a beach
- 19.1km from Port d'Alcúdia • 66.3km from Palma de Mallorca Airport

Transfer time: 50 minutes by car

Arrival Day Saturday



Your service on holiday

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Villa Ca'n Moscard

POLLENSA MAJORCA

The Villa Ca'n Moscard is a well-placed property just a ten-minute drive from Pollensa and less than five minutes from the beach.

The pool terrace comes with a few extras out here – there's a barbecue spot and children's play area.

Inside, you've got an open-plan living area that's dotted with traditional furniture and a kitchen where you can cook up meals.

Your Villa

Lower floor: • Front door leads into living/dining room • Kitchen with door leading to large 'L' shaped furnished terrace overlooking garden and swimming pool • Electric oven and gas hob • Kettle • Toaster • Fridge • Microwave • Double bedroom • Twin bedroom • Shower room

Extra features: • Washing machine • TV • Barbecue • Terrace with sunbeds

Key Facilities

• Sleeps up to 4 • 2 bedrooms • 1 bathroom • Private pool • Beach 2km

Swimming Pool

• Private pool: 8x4m, 1.2-1.7m deep

Location

• Nearest beach 2km • Shops, restaurants, bars and supermarkets in resort of Puerto Pollensa 5km • Airport 65km

Transfer time: 60 minutes by car

Arrival Day Saturday

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Villa Fucsia

CALA'N BOSCH MENORCA

This newly refurbished villa sleeps six, making it ideal for family or friends to getaway together. Inside, you've got three bedrooms, two bathrooms and lots of space to lounge.

There's a wraparound veranda here with sofas to lounge on, in addition to the living space inside. You've also got some modern touches, like a Nespresso coffee machine and air conditioning.

Stay here and you'll be just a 15-minute walk from the restaurants and bars of Cala'n Bosch. The closest beach is the same distance away, and offers watersports hire*, plus plenty of room to sunbathe.

Your Villa

• Double bedroom • 2 twin bedrooms • 1 extra bed • 2 bathrooms • Air-conditioning • Living area • Outdoor dining area

Extra features: • TV • Kitchen with oven, hob, toaster, fridge, freezer, washing machine, dishwasher, coffee machine, kettle and microwave • Barbecue • Iron • Hairdryer

Key Facilities

• Sleeps up to 6 • 3 bedrooms • 2 bathrooms • Air-conditioning • Private pool • Beach 1.8km

Swimming Pool

• Private pool

Location

• 1.2km to Cala'n Bosch • 1.8km to a beach • 8km to Ciutadella

Transfer time: 45 minutes by car

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*Extra charge



Marta Villa

CALA BLANCA MENORCA

The pool's the shining star here. It's tucked away in a hedge-fringed courtyard, which is lined with artificial grass and a handful of sunbeds. There's an outdoor patio area with a brick barbecue, as well, for al fresco cooking.

Style-wise, this three-bedroom villa's got a traditional Spanish feel, thanks to its tiled terracotta roof, snow-white walls and wooden furniture. The kitchen, meanwhile, is fitted with a modern oven, an induction hob and a fridge freezer.

In terms of location, this place comes up trumps, too. You'll find a couple of supermarkets and a restaurant-lined beach within a 10-minute walk. Plus, one of the island's biggest towns – Ciutadella de Menorca – is 10 minutes away by car.

Your Villa

Ground floor: • Open-plan dining area and kitchenette • Lounge • 1 double bedroom • 2 twin bedrooms • Separate bathroom

Extra features: • TV • Fridge-freezer • Electric oven • Hob • Sink • Cupboards • Washing machine • Dishwasher • Microwave • Dining table and chairs • Shower • Sofa • Terrace • Private pool • Sunbeds • Garden furniture

Key Facilities

• Sleeps up to 6 • 3 bedrooms • 1 bathroom • Private • Beach 1.1km

Swimming Pool

Private Pool with a depth of 1m to 2.2m.

Location

• 10-minute walk to a beach
• Ciutadella de Menorca – is 10 minutes away by car

Transfer time: 60 minutes by car

Arrival Day Saturday

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Roser Villa

CALA BLANCA MENORCA

The spotlight's on the pool at the Roser Villa. It's a rectangular number bordered by bright blue sunloungers and neatly-clipped hedges. You've got your own BBQ, as well, so al fresco dinners under the column-fronted porch are easy.

Inside, there's a comfy living room with glass patio doors leading to the terrace. The kitchen is kitted out with all the essentials, including an oven, a hob, a microwave, a dishwasher and a washing machine.

Cala Blanca's lively avenue of shops and restaurants is only a couple of minutes' walk away. Grab your towel and stroll the other way, and you'll come across a sheltered, sandy cove in 10 minutes.

Your Villa

• Living/dining area • Kitchen with electric oven and hob, microwave, dishwasher and washing machine

• Double bedroom with en-suite
• Twin bedroom with en-suite • 2 twin bedrooms • Bathroom • Private pool

Extra features: • Air-conditioning in bedrooms • Barbecue • DVD player

Key Facilities

• Sleeps up to 8 • 4 bedrooms • 1 bathroom • Air-conditioning • Private pool • Beach 1km

Swimming Pool

• Private pool: 7x4m, 1-2m deep

Location

• Close to the shops • 5km to Ciutadella

Transfer time: 60 minutes by car

Arrival Day Saturday

Your service on holiday

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Villa Xiscu

CIUTADELLA MENORCA

Villa Xiscu is a countryside retreat surrounded by fields and farmland. A 15-minute drive will get you to Ciutadella's city centre, where you can explore 13th-century cathedrals and plazas, as well as a swish restaurant-packed harbour. A couple of minutes further on, there's a couple of sandy beaches to choose from.

Whitewashed walls and a terracotta tiled roof give the property an authentic Mediterranean style. Out the back, you've got your own swimming pool that's framed by a well-kept garden lined with bushes and fruit trees. There's also a covered terrace with a dining table, and a big, stone barbecue for al fresco meals.

Indoors, there's a kitchen fitted with all the mod-cons, a laundry room with a washing machine, and a living room with a satellite TV and DVD player for cosy nights in. The kitchen and the living room both have patio doors that open out onto the terrace. There's two twin bedrooms which share a bathroom and the double room comes with its own ensuite shower room.

Your Villa

- 2 twin bedrooms • 1 double bedroom with en suite shower room
- Separate bathroom • Lounge and dining area with patio doors • TV
- DVD • CD player • Kitchen with patio doors to covered terrace • Electric oven • Washing machine • Gas hob
- Microwave • Fridge • Laundry room

Extra features: • Built-in barbecue • Terrace • Garden • Wi-Fi

Key Facilities

- Sleeps up to 6 • 3 bedrooms • 1 bathroom • Private pool • Beach 2km

Swimming Pool

- Private pool: 7.50m x 3.50m

Location

- 2km from the beach • 1km from local shops and bars

Transfer time: 45 minutes by car

Arrival Day Saturday

Your service on holiday

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Villas del Lago

CALA'N BOSCH MENORCA

The Villas del Lago are in a prime location, with the El Lago marina right on their doorstep. The white-sand Cala'n Bosch beach is a five-minute walk away. The town of Ciutadella is only a 20-minute drive, and is great for sightseeing and nightlife.

Inside, you'll find three modern bedrooms, a spacious living room and a fully kitted out kitchen, where you can prepare meals to eat on one of your two al fresco terraces. Or, if you don't feel like cooking, you can head over to the sister hotel for a meal at the Fiesta restaurant*.

There are loads of places to relax outside. One terrace features a pool and enough sunbed space for six – including a double sunbed. The other looks out over the lively marina, so you can feel part of the action without leaving the comfort of your villa.

Your Villa

- Double bedroom • Twin bedroom
- Single bedroom • 2 bathrooms

- Living room • Kitchen with a fridge, microwave, hob, kettle and coffee machine • Furnished terrace with a Marina view • Private pool

Extra features: • Double sunbed • 4 single sunbeds • Parasol

Key Facilities

- Sleeps up to 5 • 3 bedrooms • 2 bathrooms • Air-conditioning • Private pool • Beach 900m

Swimming Pool

- Private pool

Location

- At Cala'n Bosch Marina • Check-in at reception of the sister hotel – Suites del Lago – 50m away

Transfer time: 60 minutes by car

Arrival Day Saturday

Your service on holiday

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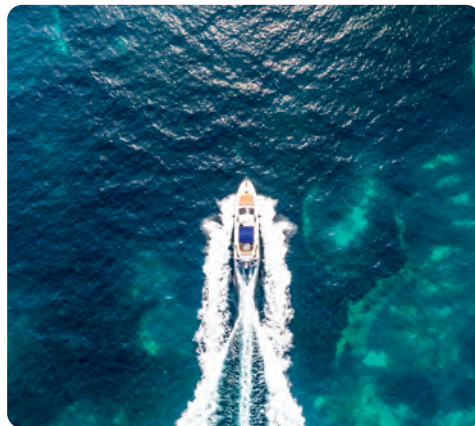
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*Extra charge

Greece



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GRECIAN CHARMS

Pulling in more than 28 million tourists every year, Greece is one of the world's most popular holiday spots. And it's not hard to see why. Spotless sands, centuries of history, and traditional sugar-cube towns are just the start of what the country has to offer. The holiday variety's a mixed bag, too. Pick from Greece package holidays that include self-catering and All Inclusive hotels, as well as options for families and couples.

SECLUDED SPOTS FOR SUN, SAND AND SEA

Greece racks up a tonne of crowd-free destinations. Santorini, Mykonos and Skiathos have all put a cosmopolitan gloss on the classic Greek combination of sun, sea and sand, while Kefalonia and Skopelos offer up beautiful beaches and laid-back towns. Thassos, Paros and Samos like to stay out of the spotlight – the beaches here are footprint-free and cypress trees are the only high rises you'll find. And if a villa sounds like your cup of tea, we've got over 60 to choose from – check them out in our Villas Collection brochure.

BIG-NAME ISLANDS

The biggest of the Greek islands is Crete, which boasts 650 miles of coastline and some impressive historical sights. Corfu – AKA the Emerald Isle – is known for its lush interior. Kos and Zante do a great line in beaches and have impressive after-dark scenes. And as for Rhodes, this place gets the prize for the best sunshine record in these parts. Saying that, Greece's weather is attractive no matter when you go – even the shoulder months of April and November boast balmy temperatures of 19°C and above.

MAINLAND HOTSPOTS

If you want to stay on the mainland, consider Halkidiki, Kalamata or Parga – they're great springboards for exploring the rest of the country. A holiday to Athens is also a strong contender. The Greek capital comes up trumps with lashings of ancient history, picturesque neighbourhoods and landmarks like the mighty Acropolis. Plus, it's just a 20-minute drive from Glyfada Beach, so you can easily combine the city with the seaside on an Athens holiday.

AT A GLANCE

- Peer inside the 12th-century citadel in Rhodes
- Poke around the Palace of Knossos in Crete
- Party with the A-list in Mykonos



DESTINATION AIRPORT

Kefalonia, Corfu, Crete (Heraklion Airport), Preveza (for Lefkas and Parga), Zante, Rhodes



FLYING TIME

3 hours to 4 hours from Gatwick



AVERAGE TEMPERATURE

Jan 13°C	Feb 14°C	Mar 17°C	Apr 20°C	May 25°C	Jun 30°C
Jul 34°C	Aug 34°C	Sep 29°C	Oct 24°C	Nov 19°C	Dec 15°C

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Mounta Villa SKALA KEFALONIA

The Mounta Villa's in a secluded countryside locale. That said, you're still in a good position for getting around – the shops, tavernas and beach of Skala are less than a ten-minute drive away.

It comes with a private pool set in a stone terrace flanked by loungers and parasols. Sweeping views of the countryside and sea stretch out in front of scene.

The villa has all the traits of a contemporary hideaway. In the living areas, expect tiled floors, plush leather sofas and vibrant wall art. And bedroom-wise, there's a double and two twins.

Your Villa

• Double bedroom • 2 twin bedrooms
• Bathroom • Shower • Open-plan living/dining room • Kitchen area

Extra features: • TV • Oven • Hob
• Microwave • Fridge/freezer • Kettle
• Toaster • Washing machine • Iron and board • Hairdryer • Air-conditioning
• Maid service and linen change twice a week

Key Facilities

• Sleeps up to 6 + 1 • 3 bedrooms
• 2 bathrooms • Air-conditioning
• Private pool • Beach 3km

Swimming Pool

• Private pool: set into a stone terrace

Location

• 1.7km to Mounda beach • 2km to resort centre, shops, bars, restaurants and supermarket

Transfer time: 120 minutes by car

Arrival Day Sunday

Your service on holiday
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Villa Fedra SKALA KEFALONIA

The Villa Fedra is really peaceful, but you've still got easy access to the town centre of Skala and the nearest beach – both are around seven minutes' drive away.

Days at the Villa Fedra are spent relaxing in the infinity pool, which looks over the Ionian Sea. There's also a seating area and barbecue outside, so you can dig in to al fresco meals.

The villa is modern inside, with three comfy bedrooms and an open-plan lounge, kitchen and dining room. It's a bright space, thanks to floor-to-ceiling French doors that open out onto the patio.

Your Villa

Ground floor: • Twin bedroom
• Bathroom • Kitchen • Open-plan living and dining area • Terrace

Upper floor: • Twin bedroom with en suite bathroom and balcony • Double bedroom with en suite bathroom and balcony

Extra features: • TV • CD and DVD players • Washing machine • Iron and board • BBQ • Sea view terrace
• Sunbeds • Parasols

Key Facilities

• Sleeps up to 6 • 3 bedrooms
• 3 bathrooms • Private pool • Beach 3km

Swimming Pool

• Private infinity pool: 9x4m

Location

• 3km to beach • 4km to resort centre
• 50km to airport

Transfer time: 120 minutes by car

Arrival Day Sunday

Your service on holiday
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Villa Electra

SKALA KEFALONIA

The Villa Electra sidles up to the very edge of the Kefalonian coastline. It's a peaceful spot, and yet only a five-minute drive away from the nearest restaurants and tavernas

The private swimming pool has an infinity edge that melts seamlessly into sea views. There's a barbecue outside, too, along with a family-sized dining table.

Two of the three bedrooms have tall, wide windows that watch over the Ionian Sea. The twin bedroom is topped with a balcony with an equally impressive vista.

Your Villa

Ground floor: • Twin bedroom
• Bathroom • Kitchen • Open-plan living and dining area • Terrace

Upper floor: • Twin bedroom with en suite bathroom and balcony • Double bedroom with en suite bathroom and balcony

Extra features: • TV • Washing machine • Iron and board • Hairdryer
• Barbecue • Sea view terrace
• Sunbeds • Parasols

Key Facilities

• Sleeps up to 6 • 3 bedrooms
• 3 bathrooms • Private pool • Beach 3km

Swimming Pool

• Private pool: 9x4m

Location

• 3km to beach • 4km to resort centre
• 50km to Kefalonias Airport

Transfer time: 120 minutes by car

Arrival Day Sunday

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Anassa Villas

RATZAKLI KEFALONIA

The Anassa Villas have nabbed a great spot. Turtle Beach is within a 20-minute walk, the village centre is a ten-minute drive away, and the lively town of Katelios isn't much further.

The villas come with an infinity pool apiece, set in tiered gardens that step down towards a sun terrace and the surrounding countryside.

Steel-coloured feature walls, polished marble floors and sleek furnishings mix inside the Anassa Villas. And depending on which villa you pick, they sleep up to eight across two or three bedrooms.

Your Villa

2 bedroom villa: • Twin bedroom
• Double bedroom • 2 extra beds in the lounge • Shower • Bathroom • Open-plan living room and kitchen • Fireplace
• Doors to patio

3 bedroom villa: • 2 twin bedrooms
• Double bedroom • Extra bed in the lounge • Shower • Bathroom • Balcony or terrace

Extra features: • Electric oven and hob • Kettle • Toaster • Fridge/freezer
• Washing machine • Iron and board
• Flat screen TV • Dining table and chairs • Garden lights • Patio • Air-conditioning • Maid service with linen change

Key Facilities

• Sleeps up to 8 • 2 or 3 bedrooms
• 2 bathrooms • Air-conditioning
• Private plunge pool • Beach 1 km

Location

• 1km to the beach • 4km to resort centre with its shops, restaurants, bars and supermarket • 30km to the airport

Transfer time: 60 minutes by car

Arrival Day Sunday

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Villa Della

KARAVADOS KEFALONIA

Squirrelled away in the sleepy village of Karavados, the Villa Della serves up dramatic views over Mount Enos and the forested countryside. Plus, a couple of beaches are a ten-minute drive away.

A sunbathing deck frames the private pool. It lines up sunny yellow loungers, a covered terrace and a barbecue.

When it comes to mod cons, the Villa Della goes above and beyond. A chrome fridge-freezer and dishwasher kit out the kitchen. The lounge, meanwhile, is fitted out with a flatscreen TV.

Your Villa

- Ground floor: • Kitchen • Lounge with patio doors • Bathroom • Upper floor: • Bedroom with en suite • Bedroom with en suite and balcony

Extra features: • Free Wi-Fi • Air-conditioning • Dishwasher • Oven

- Hob • Fridge-freezer • Coffee machine • Satellite TV • Flatscreen TV • DVD player • Pool towels

Key Facilities

- Sleeps up to 4 • 2 bedrooms • 3 bathrooms • Air-conditioning • Private pool • Beach 1.5km

Swimming Pool

- Private pool: 6x4m, 0.80-1.60m deep

Location

- Set in a quiet location • The village of Karavados only 100m away with tavernas, bars, and shops • Closest beach is 2km away

Transfer time: 20 minutes by car

Arrival Day Sunday

Your service on holiday

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Alexandros Villa

AGHIOS IOANNIS CORFU

This property is tucked back from the main road, in a sleepy, hillside nook. A downhill drive of just 10 minutes will take you to the nearest beach, while Corfu Town is half an hour away.

The villa's three storeys mean that panoramic views of the countryside are part of the deal. Outside, a neatly-clipped lawn acts as the anchor-point for a swimming pool and a stone-built barbecue.

You'll find an open-plan lounge, kitchen and dining room on the ground floor, and the villa benefits from al fresco terraces on three sides. Elsewhere, four bedrooms provide sleeping space for up to seven people.

Your Villa

- Open-plan kitchen • Living room • Dining room • 3 double bedrooms, 1 with en suite bathroom and 1 with

en suite shower • Separate family bathroom • Downstairs WC • Barbecue area

- Extra features:** • Electric oven • Microwave • Dishwasher • TV • Outdoor dining area • Sunbeds

Key Facilities

- Sleeps up to 7 • 4 bedrooms • 3 bathrooms • Air-conditioning • Private pool • Beach 3km

Location

- Set on the hillside with countryside views

Transfer time: 15 minutes by car

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Eleni Villa

AGHIOS IOANNIS CORFU

The villa is just as attractive indoors as it is out. The open-plan living area has a sky-high ceiling, and the lounge area is overlooked by a mezzanine reading area.

You'll find the two double bedrooms off the main lounge, as well as a family bathroom. There's two more upstairs – both with en suites.

Outside, the pièce de résistance is the private pool. It's set on a raised sun terrace, so it's the perfect spot for some afternoon sunbathing. Aside from loungers and a handy outdoor shower, there's also a barbecue area with a table and chairs for al fresco dining.

Your Villa

- Lounge with reading area • dining room • Family bathroom • Open-plan kitchen • 3 double bedrooms, 1 with bathroom, 1 with en suite shower room • Single bedroom

Extra features: • Barbecue area • Outdoor dining area and terraces • Electric oven • Microwave • Dishwasher • Sunbeds • Outdoor shower

Key Facilities

- Sleeps up to 7 • 4 bedrooms • 1 bathroom • Air-conditioning • Private pool • Beach 2.5km

Location

- Nestled in the countryside

Transfer time: 20 minutes by car

Arrival Day Friday

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Villa De Bono

GOUVIA CORFU

The deluxe Villa De Bono is cocooned in countryside just outside of Gouvia. A short wander along a rural lane will land you in the centre of town, while Corfu Town is a 20-minute drive away.

An infinity pool has views over olive groves, and is edged by a sundeck freckled with loungers. Steps from here lead up to a shady roof terrace with views stretching across the Ionian Sea.

Polished wooden floors, cream sofas and a fireplace deck out the open-plan lounge-diner. Double doors open onto a terrace with a barbecue for cooking al fresco.

Your Villa

- Ground floor: • Twin bedroom is downstairs with en suite bathroom and doors to private terrace and whirlpool • Open-plan lounge and dining area that opens onto a terrace that adjoins the barbecue area • Kitchen with washing machine and dishwasher

Upper floor: • Twin bedroom with direct access to garden • 1 double room with en suite bathroom and private veranda • 1 shower room

Extra features: • Lounge with TV, CD and DVD players • Air-conditioning • Fitness room with exercise bike • Sunbeds • Parasols • Steps from poolside to shaded roof terrace

Key Facilities

- Sleeps up to 6 • 3 bedrooms • 2 bathrooms • Air-conditioning • Private pool • Beach 1200m

Location

- 8km walk from Corfu town • Near to the beach

Transfer time: 20 minutes by car

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Seadream Villas

SAN STEFANOS CORFU

These stylish villas were brand new in 2023, so everything's fresh out the box, from the private pool to the whitewashed interiors and wooden finishes.

The private pool's the standout feature here. It's got a smart wooden terrace for company, which is dotted with comfy daybeds. And if you fancy swapping the pool for the sea, Agios Stefanos' golden sands are just footsteps away.

Back at base, there's a fully equipped kitchen for rustling up meals, two bedrooms and a spacious lounge to relax in.

Your Villa

- 1 double bedroom • 1 twin bedroom
- 2 bathrooms • Kitchen with dining table and chairs • Lounge area
- Balcony on the top floor • Private pool • Sunbeds on the outdoor terrace

Extra features: • Sofa-bed • Fridge • TV • Wi-Fi • Air-conditioning

Key Facilities

- Sleeps up to 5 • 2 bathrooms
- Air-conditioning • Private pool
- Beach 1.4km

Swimming Pool

- Private pool: 1.4m deep

Location

- 100m to the beach • 39km to the airport

Transfer time: 70 minutes by car

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Villa Christina

KASSIOPI CORFU

Nestled in north east Corfu, this classically-styled villa's got its own secluded plot among rolling green hills, with first-class views of the Ionian Sea. And while it's out-of-the-way, it's just five-minutes' drive from the bars and tavernas in nearby Kassiopi, and a little under 10 minutes' drive to the nearest beach.

If you'd prefer to stay around the villa, there's a good-sized pool to take a dip in. It's fringed by a crazy-paved terrace with sweeping sea views and a handful of loungers from which to enjoy them.

Indoors, meanwhile, there's a spacious living room to lounge around in and a separate dining area next to it. And as for the kitchen, all the essentials are in place to take care of mealtimes.

Your Villa

- Double bedroom • 2 twin bedrooms
- 3 en suite bathrooms • Kitchen with dishwasher, fridge, toaster, microwave, tea and coffee-making facilities
- Lounge area • Private garden • Large balcony • Private pool • Terrace

Extra features: • Air-conditioning • Wi-Fi • Iron and ironing board • Hairdryer • Television • Safety deposit box • Sunbeds on terrace

Key Facilities

- Sleeps up to 6 • 3 bathrooms
- Air-conditioning • Private pool

Swimming Pool

- 1.6m deep

Location

- On a hill with views of the Ionian sea • 2km from the centre of Kassiopi
- Close to beaches

Transfer time: 75 minutes by car

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Villa Spiros

KASSIOPI CORFU

This place is five minutes' drive from Kassiopei – a traditional fishing village on Corfu's northeast coast. Here, you'll find a scattering of bars, restaurants and shops, plus a quaint harbour and a crop of pristine pebble beaches.

The villa's set on a hill, so you get sweeping views of the sea from the terrace. The private pool's a real talking point – it curves its way around the edge of a stone-paved patio and is flanked on one side by sea-facing sunloungers. You've also got an al fresco dining area with a barbecue.

Inside, the views are just as impressive thanks to the big glass doors. There's an open-plan living and dining area, a well-equipped kitchen and modern bedrooms. Plus, there's some extra sunbathing space on the first-floor terrace.

Your Villa

- Double bedroom • 2 Twin bedrooms
- 3 en suite bathrooms • Kitchen with dishwasher, fridge, toaster, microwave, tea and coffee-making facilities
- Lounge • Private garden • Large balcony • Private pool

Extra features:

- Air-conditioning
- Wi-Fi • Iron and ironing board
- Hairdryer • DVD player

Key Facilities

- Sleeps up to 6 • 3 bedrooms
- 2 bathrooms • Private pool

Location

- On a hill with views of the Ionian sea • 2km from the center of Kassiopei
- Close to beaches

Transfer time: 70 minutes by car

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Villa Martha

LOGGOS PAXOS

Villa Martha's hillside spot gives you a birds-eye view of the unhurried pace of life in the small fishing village of Loggos.

The terracotta-coloured, cube-shaped house has a whitewashed interior that's simple yet comfy. The two upstairs bedrooms are even decked out in timber floors.

The practical kitchen at Villa Martha is separated from the open-plan living area by a breakfast bar. The terrace has plenty of room for al fresco dining – as well as an umbrella for shade. Foodies will be torn between whipping up home-made Greek food in the villa's kitchen or tasting the dishes mamma makes in one of Loggos' tavernas. They're a ten-minute walk away downhill.

Your Villa

- Double bedroom • Twin bedroom
- 2 bathrooms with shower and WC
- Lounge with sofa-bed and small balcony • Dining room and kitchen with fridge/freezer, oven, 4 electric rings

Extra features: • Iron and board

- TV • Air-conditioning in bedrooms and lounge • Cot available on request

Key Facilities

- Sleeps up to 4 • 2 bedrooms
- 2 bathrooms • Private pool • Beach 2km

Swimming Pool

- Private pool: 7.50x3.60m

Location

- 10 minute walk to Loggos village, mini-market, bar, taverna and shops
- 12 minute drive to the port

Transfer time: 105 minutes by car and ferry. In total, your transfer to the hotel will take approximately 105 minutes.

This includes a boat crossing of around 60 minutes - just so you know, this doesn't include any waiting time at the port

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Amygdalia Cottage

MAGAZIA PAXOS

The set-up of Amygdalia Cottage is traditional Greek – think whitewashed walls, a wrought-iron double bed and exposed stone walls. Amygdalia Cottage might be in a quiet spot, but it's still only a ten-minute drive away from Kaki Lagada Beach and Gaios, the main town in Paxos.

The L-shaped pool and paved patio with cream and timber deckchairs are made for lazy afternoons. If the beach is more your scene, a ten-minute car trip will take you to pine-lined Kaki Lagada.

The kitchen has all the basics covered, including a hob and fridge. The outdoor barbecue, meanwhile, is perfect for sunset al fresco meals. For groceries or a taverna meal, Magazia is less than ten minutes away by car. It's a tiny hamlet, so there's little more than a bakery, general shop and a café.

Your Villa

- Double bedroom and a sofa-bed in the lounge suitable for a child up to 12 years
- Shower room
- Open-plan living area and kitchen with oven, hob, grill, kettle, fridge, iron and board
- Air-conditioning in living area

Extra features: • Barbecue • TV • Sunbeds • Parasols • Table and chairs by pool

Key Facilities

- Sleeps up to 2 + 1 • 1 bedroom • 1 bathroom
- Private pool • Beach 2.6km

Swimming Pool

- Private pool: 9x4m, 1-1.80m deep
- Sunbeds • Parasols • Table and chairs

Location

- A 5-minute drive to the village centre
- 10-minute drive to Gaios' beach, restaurant and supermarket

Transfer time: 105 minutes by car, and taxi and ferry. In total, your transfer to the hotel will take approximately 105 minutes. This includes a boat crossing of around 60 minutes - just so you know, this doesn't include any waiting time at the port

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Villa Elpida

GAIOS PAXOS

You'll find this three-bedroom villa on a tree-covered hillside on the east coast of Paxos. It's a 10-minute walk to a beach and the harbour town of Gaios.

The attention-grabber here's the kidney-shaped pool that looks out over the sea. It's sat in a patio courtyard that's dotted with flowers, well-pruned trees and a cluster of sunbeds.

The kitchen comes with all the essentials, including a dishwasher, a hob and a fridge-freezer. There's also a barbecue and table and chairs on the patio for al fresco dining.

Your Villa

- 3 bedrooms - 1 four-poster double and 2 twins
- 2 bathrooms - 1 en suite to the double bedroom, both with shower
- Kitchen • Dining area
- Lounge

Extra features:

- Oven • Hob
- Fridge • Freezer • Dishwasher
- Washing machine • Iron and board
- TV • Fireplace • CD and DVD player
- Barbecue

Key Facilities

- Sleeps up to 6 • 3 bedrooms
- 2 bathrooms • Air-conditioning
- Private pool • Beach 1km

Swimming Pool

- Private pool: 6.3x4m • Sunbeds
- Sea-view terrace • Covered poolside dining area

Location

- 2-minute drive to Gaios
- 3-minute drive to the beach

Transfer time: 130 minutes by car, and taxi and ferry. In total, your transfer to the hotel will take approximately 130 minutes. This includes a boat crossing of around 60 minutes - just so you know, this doesn't include any waiting time at the port.

Arrival Day Friday

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Villa Magda

GAIOS PAXOS

Villa Magda has a spot on a forested hillside on the east coast of Paxos, within a ten-minute walk of a beach and the harbour town of Gaios. The pool, terraces and all of the bedrooms come with views over the Ionian Sea.

To the side of the house is a terrace with a kidney-shaped pool overlooking the sea, and smart grey loungers for sunbathing. A 10-minute walk, meanwhile, will bring you to the nearest beach.

The kitchen is fully-equipped kitchen with a dishwasher, a hob and a fridge-freezer. There's also a covered patio with a barbecue and table and chairs for al fresco dining. The villa's a five-minute walk – or a two-minute drive – from Gaios, a charming harbour town with plenty in the way of traditional tavernas and café-bars.

Your Villa

- Double bedroom with en suite with shower • Kitchen • Dining area • Lounge

Extra features: • Oven • Toaster • Fridge • Freezer • Dishwasher

- Kettle • TV • Fireplace • CD and DVD player • Barbecue • Sunbeds • Sea-view terrace • Covered poolside dining area

Key Facilities

- Sleeps up to 2 + 1 • 1 bedroom • 2 bathrooms • Air-conditioning • Private pool • Beach 1km

Swimming Pool

- Private pool: 6.3x4m

Location

- 2-minute drive to Gaios • 3-minute drive to the beach

Transfer time: 75 minutes by car, and taxi and ferry. In total, your transfer to the hotel will take approximately 75 minutes. This includes a boat crossing of around 60 minutes - just so you know, this doesn't include any waiting time at the port

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Villa Gortys

KAMILARI CRETE

Set among fields overlooking the surrounding hills and the sea in the distance, the location of Villa Gortys is impressive to say the least. A pristine white sugar-cube villa with arch framed windows, Villa Gortys certainly looks the part. And on the inside, the classic style follows suit with traditional architecture and elegant furnishings.

The terrace is a smart outdoor spot with a decent-sized pool and comfy sunbeds from which you can really make the most of the hillside views. Kalamaki Beach is just a ten-minute drive away from Villa Gortys. This sandy stretch is well-stocked with sunloungers and beach bars.

On the upper floor, the open-plan dining area boasts beautiful barestone archways, terracotta-tiled flooring and an open fireplace. For a spot of al fresco dining, make for the barbecue on the terrace. You can stock up on food supplies at the mini-market just a few minutes away in town.

Your Villa

- Double bedroom • Twin bedroom • Shower with hydro-massage on the

ground floor • Shower room and WC with washing machine • Open-plan living-dining room • Kitchenette with 4-ring hob, oven, grill, fridge-freezer, microwave and coffee-maker

Extra features: • Air-conditioning in bedrooms and living room, at a charge • Hairdryer • Open fire • CD player and stereo • 3D smart TV • DVD player • Iron and board • Free Wi-Fi • Dishwasher • Nespresso machine

Key Facilities

- Sleeps up to 4 • 2 bedrooms • 2 bathrooms • Private pool • Beach 1km

Swimming Pool

- Private pool: 7.5x3.5m, 1.3m deep • Separate children's pool

Location

- A short drive to the beach, taverna and mini-market

Transfer time: 100 minutes by car

Arrival Day Sunday

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Villa Knossos

KAMILARI CRETE

This place is one of a handful of villas that cluster on a hillside close to Kamilari. And thanks to the location, there are great views down the hill and to the sea. Old-world furniture such as the darkly polished hand-carved wardrobes and gleaming golden chandeliers lend a sophisticated edge, too.

The sea and countryside views are best enjoyed from the pool. It's a smart spot with a tiled terrace dotted with sunloungers. If you're hankering after a dip in the sea, lounge-lined Kalamaki Beach is just a five-minute drive away.

Mod cons such as a coffee maker and microwave fit out the kitchen, while the dining room is all vintage chic. The terrace, meanwhile, is the perfect spot for al fresco dining. Just a few minutes' drive through the countryside will take you to the local taverna and a mini-market that's great for stocking up on farm-fresh fruit and vegetables.

Your Villa

- Double bedroom • Twin bedroom
- Shower with hydro-massage • Shower

room and WC with washing machine

- Iron/board • Open-plan living/dining room • Kitchenette with 4-ring hob, oven, grill, fridge/freezer, dishwasher, microwave and espresso machine

Extra features: • Air-conditioning in bedrooms and living room • Hairdryer • Open fire • CD player/stereo • 3D Smart TV • DVD player • Barbecue • Free Wi-Fi

Key Facilities

- Sleeps up to 4 • 2 bedrooms
- 2 bathrooms • Private pool
- Beach 2km

Swimming Pool

- Private pool: 7.5x3.5m, 1.3m deep

Location

- A short drive to the beach, taverna and mini-market

Transfer time: 100 minutes by car

Arrival Day Sunday

Your service on holiday

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Villa Maria-Emmanuella

PRINA, NEAR KALO CHORIO CRETE

From the coast at Istron, a small road climbs up into the mountains, past pine forests and olive groves, to the hamlet of Prina. And on the edge of the village is the lovely Villa Maria-Emmanuella. Villa Maria-Emmanuella is a handsome property wrapped in sand-hued stone walls and timber-striped ceilings, and rounded off with a stylish pool.

A rectangular pool is set into an orchard of grapevines, olive and pomegranate trees. From here, you can peer up at the tiny hilltop church of Agios Timios Stavros on the other side of the valley. Steps lead from the pool up to an extensive stone-flagged terrace. The two spacious bedrooms also have direct access to the pool terrace.

An old pair of cast iron gates divides the open-plan kitchen and dining area from the lounge. All the mod cons are present and correct, as well as a traditional wood-burning oven. The nearest taverna is around a 5-minute walk away. It's a typically Cretan affair, so expect local produce and seafood caught at the coast.

Your Villa

- 1 double and 1 twin bedroom with access to terrace • Bathroom with marble bath • Open-plan kitchen and dining area with oven, fridge/freezer, coffee-maker, kettle and toaster • Living room with fireplace • Terrace with barbecue and wood-burning oven

Extra features: • Air-conditioning* and Wi-Fi*

Key Facilities

- Sleeps up to 4 • 2 bedrooms
- 1 bathroom • Private pool
- Beach 11km

Swimming Pool

- Private pool: 8x4m, 1.5-2m deep

Location

- Taverna nearby • 15 minute drive to the beach

Transfer time: 90 minutes by car

Arrival Day Sunday

Your service on holiday

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*Extra charge



Villa Rafaella

PRINA, NEAR KALO CHORIO CRETE

The steep driveway approaching Villa Rafaella may test your stamina, but the magnificent views when you arrive at the top are well worth it, with rolling hills as far as the eye can see. Villa Rafaella comfortably sleeps four, and inside it's bright and airy with an ensuite double bedroom and a second twin.

The swimming pool is located to one side of the villa and surrounded by a tiled terrace and raised gardens. You'll also find plenty of sunbeds and parasols. The town of Istron lays claim to the nearest beach. Family-friendly Blue Flag sands are the name of the game here – and they're just a 15-minute drive from Villa Rafaella.

The kitchen is open-plan and well-equipped, offering up handy mod cons like a dishwasher and fridge-freezer. For a spot of al fresco dining, the cook can migrate to the poolside barbecue. Colourful markets start the day in surrounding villages. Agios Nikolaos holds one on a Wednesday, Elounda holds theirs on a Friday, while Saturday is the turn of nearby Irepetra.

Your Villa

- Double bedroom • Twin bedroom
- Bathroom • Open-plan living and dining area • Kitchen with full oven, fridge/freezer, dishwasher and toaster
- WC

Extra features: • Air-conditioning at a charge • Patio • Portable barbecue

Key Facilities

- Sleeps up to 4 • 2 bedrooms • 2 bathrooms • Private pool • Beach 11km to the nearest beach.

Swimming Pool

- Private pool: 8x4m, 1.5m deep

Location

- 15 minute drive to the beach, resort centre, restaurants, bars and supermarkets

Transfer time: 90 minutes by car

Arrival Day 7 days a week

Your service on holiday

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Villa Nicoletta

PRINA, NEAR KALO CHORIO CRETE

Villa Nicoletta might be fashioned from pretty stone walls and arched windows, but its polished kitchen and smart mountain-view pool are all modern. The hilltop hamlet of Prina is less than a five-minute drive away from Villa Nicoletta, where whitewashed houses and old-world tavernas live life in the slow lane.

A petite pool sits behind the villa, cocooned by a tiled sun terrace fitted out with sunloungers and parasols. Aim your car towards the coast, and it'll take you 15 minutes to hit Istron's pristine sandy beach.

Villa Nicoletta is open-plan downstairs, with a good-sized kitchen and dining area flanked by stone walls sat to the side. There's a portable barbecue on hand, too – you'll find it by the pool. Just a 15-minute drive away is Kalo Chorio, a sleepy little village known for its morning markets, where stalls are stacked with rounds of cheese and pyramids of fruit.

Your Villa

- Double bedroom • Twin bedroom
- Bathroom • Open-plan living-dining area • Kitchen with full oven, fridge-freezer, dishwasher and toaster
- Mountain views

Extra features: • Patio • Portable barbecue • Air-conditioning and Wi-Fi at a charge

Key Facilities

- Sleeps up to 4 • 2 bedrooms
- 1 bathroom • Private pool • Beach 10.5km

Swimming Pool

- Private pool: 8x4m, 1.5m deep

Location

- 15-minute drive to the beach, resort centre, restaurants, bars and supermarkets

Transfer time: 90 minutes by car

Arrival Day Sunday

Your service on holiday

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Lefkada Villas

NIDRI LEFKAS

Couples give the villas a huge thumbs-up, thanks to the views and the privacy. From your garden terrace, you can eat al fresco and soak up panoramas of the surrounding islands and dramatic mountains.

You can also expect total seclusion. The complex is located bang in the middle of the island and puts you a 15-minute drive from touristy spots like rustic Nidri village and the busier town and beach of Agios Nikitas.

Each villa comes with its own private garden, pool and whirlpool. There are hammocks and sunbeds dotted outside, too. Plus, there's a poolside shower. Indoors, you've got a fully equipped kitchen and internet access.

Your Villa

- Double bedroom • Twin bedroom
- Air-conditioning • Private pool
- Sunbeds on terrace

Extra features: • TV • Shower or bath • Wi-Fi • Safety deposit box • Kitchen with dishwasher, fridge and microwave • Tea or coffee-making facilities • Hairdryer

Key Facilities

- Sleeps up to 4 in the 2 Bedroom Villa, or 6 in the 3 Bedroom Villa • 2 or 3 bedrooms • Air-conditioning • Private pool • Beach 9.5km

Swimming Pool

- Private pool

Location

- Secluded location • 3km to Nidri Waterfalls • 9.5km to the beach

Transfer time: 70 minutes by car

Arrival Day Sunday

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Prestige Villa

LEFKADA LEFKAS

The Prestige Villa is one of two properties hidden away in a mountainous area on the island of Lefkas. It's a 10-minute drive to the town of Lefkada and a 30-minute drive to the award-winning beach of Porto Katsiki.

Split over two levels, this villa's brightly painted, with cosy rooms and a suntrap of a garden. You can expect a welcome pack with local wine and a fruit basket upon arrival. The nearest supermarket's a couple of minutes' walk away.

A good-sized pool is skirted by a collection of loungers and parasols. There's a well-equipped kitchen and a shaded balcony area for dining outside, with cucumber-green mountain views in every direction.

Your Villa

- Double bedroom with queens-ze bed and en suite • 2 twin bedrooms with double beds and en suite bath room • Open-plan kitchen leads onto a terrace with oven, hob, grill, kettle, toaster, fridge/freezer and dishwasher
- Washing and drying room

Extra features: • Air-conditioning • Tables and chairs • Sunloungers • Washing machine • Tumble dryer • Iron/board • Store room • Satellite TV • DVD player • Stereo/CD • Whirlpool bath

Key Facilities

- Sleeps up to 6 • 3 bedrooms • 3 bathrooms • Air-conditioning • Private pool • Beach 20km

Swimming Pool

- Private pool

Location

- Quiet location • 8.5km from Lefkada Town • 3.5km from the beach of Agios Nikitas • 20km from the award winning beach of Porto Katsiki

Transfer time: 50 minutes by car

Arrival Day Sunday

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Anemones Villas

LEFKAS PREVEZA

These villas won the lottery when it comes to peaceful postcodes. You'll find them in the hills overlooking Lefkada City, a 15-minute drive from the coast.

Each villa flaunts a sea-view pool courtyard. The edge of the pool's perched on the hillside, so you can admire the views of the countryside, city centre and coast while you soak.

Inside, you'll find a fully fitted kitchen, complete with an oven, an induction hob and an American-style fridge-freezer. The bathrooms, meanwhile, boast Jacuzzi®-branded bathtubs and waterjet-fitted showers.

Your Villa

- Lounge and dining areas
- Kitchenette • 1 double bedroom • 1 twin bedroom • Bathroom and WC

Extra features: • Air-conditioning • Satellite TV • DVD Player • Radio and CD Player • Refrigerator • Electric Oven and Stove • Sink • Cupboards

- Dishwasher • Washing machine
- Microwave • Kettle • Utensils
- Bedding • Sofa • Coffee table
- Safety deposit box • Wi-Fi
- Bathroom towels • Hairdryer
- Bathrobes and slippers • Bathroom toiletries

Outside: • Private pool • Parasol • Pool towels • Sunbeds • Terrace • Parking

Key Facilities

- Sleeps up to 4–6 • 2 bathrooms
- Air-conditioning • Private • Beach 8.1km to Agios Ioannis Beach

Location

• Countryside location • 12-minute drive to Lefkas • 8.1km to Agios Ioannis Beach

Transfer time: 35 minutes by car



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Elaionas Estate Perdika

PARGA PREVEZA

This modern villa comes with a private pool and a pair of stylishly decorated bedrooms. Plus, there's a well-equipped kitchen complimented by an open-air dining terrace – perfect if you fancy taking your meals outdoors.

Location-wise, you've got a pebble-fronted beach a five-minute drive away, and you're only a couple of minutes' car ride from a handful of tavernas in Perdika's sleepy centre.

You're in a great spot for exploring further afield, too – the coastal town of Parga's less than a 30-minute drive away and it's a 20-minute trip to Sivota's string of first-rate beaches.

Your Villa

- 2 bedrooms • En suite bathroom
- Air-conditioning • Lounge • Kitchen
- WC • shower • private pool

Extra features: • TV • 1 sofa-bed • fridge • iron and ironing board • King-size bed • microwave • toaster • safe • sunbeds on terrace • kettle • Wi-Fi

Key Facilities

- Sleeps up to 5 • 2 bedrooms
- 2 bathrooms • Air-conditioning
- Beach 4.1km

Swimming Pool

Pool depth 1.4m

Location

• 5-minute drive from a beach • Parga is a 30-minute drive away • 79km from Aktion National Airport

Transfer time: 65 minutes by car

Arrival Day Sunday



Your service on holiday

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Kookis Village 1 & 2

LIMNI KERIOU ZANTE

The Kookis Village 1 & 2 are only a few minutes' walk away from the pebbled beach. A handful of supermarkets, bars and restaurants are within easy striking distance, too.

Elegant wooden sunloungers surround the villa's private pools. There's also a communal bar that offers room service for breakfast.

Bright Mediterranean colours decorate the Kookis Village 1 & 2. Depending on which villa you opt for, you can sleep between four and six people across one or two smartly dressed bedrooms.

Your Villa

Villas sleeping up to 6: • 2 sofa-beds in lounge • Twin bedroom • Double room • Open-plan kitchen, dining and living area • En suite bathroom • 1 separate bathroom

Villas sleeping up to 4: • Open-plan living room/kitchen • 2 sofa-beds in lounge • 1 double bedroom with en suite bathroom upstairs • Fireplace

Extra features: • Telephone • Radio • DVD player • Hairdryer • Iron/board • Air-conditioning • Satellite TV • Cots on request • Wi-Fi zones • Laundry service – at a charge • Some have a fireplace

Key Facilities

• Sleeps up to 4 or 6 • 1 or 2 bedrooms • 1 or 2 bathrooms • Air-conditioning • Private pool • Beach 250m

Swimming Pool

• Private pool

Neighbouring villas: Kookis Village apartments are located next door to each other

Location

• 250m from the beach • 15km from Zante

Transfer time: 35 minutes by car

Arrival Day Friday

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Demetra Villa

Aresti Villas

AGIOS DIMITRIOS ZANTE

The Aresti Villas are a group of 16 villas set among rolling farmland, olive groves and fragrant eucalyptus trees on the edge of the tiny hamlet of Agios Dimitrios.

Each villa gets its own private pool and sun terrace. Plus, a stylish restaurant-bar serves traditional dishes like Aresti pork, vegetable casseroles and rooster ragu by candlelight.

Chic, individually decorated interiors are a given at the Aresti Villas. Bedrooms might feature four-poster beds, while living areas could be kitted out in dove-grey walls and dark-wood furniture.

Your Villa

• There are seven villas with a well-equipped kitchen area, a comfortably-furnished, open-plan lounge/dining area • Double doors open onto a terraced seating area beside the pool • Villa Chryssa is a single-storey villa and comes with a double bedroom, two twin bedrooms and a bathroom with a shower

Extra features: • Air-conditioning • TV • Washing machine • Internet corner in reception*

Key Facilities

• Sleeps up to 6 • 2 or 3 rooms per villa bedrooms • 2 bathrooms • Air-conditioning • Private pool • Beach 4km

Swimming Pool

• Private pools: 8.5x5m, 1.50 - 1.75m deep

Location

• 4km to the beach • 4km to restaurants & shops in Alikes • 10km to Zante Town

Transfer time: 20 minutes by car

Arrival Day Friday

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St John Villas

TSILIVI ZANTE

The St John Villas are in a peaceful spot, on a hillside that looks out towards the Ionian Sea. It's a 10-minute walk to Tsilivi village centre, and a sandy beach is five minutes' drive away. The villa complex has a restaurant at its centre. There's also a mini-market, a gym and spa, and a children's playground on site.

Each of the villas are set in private grounds, with a well-kept garden and a pool. There's a barbecue and dining table out here for al fresco dining, too.

Your Villa

3 bedroom villas - Cherry Tree, Ibiscus and Olive Tree: Lower floor: • Twin bedroom and separate bathroom. Upper floor: • Double and twin bedrooms, both en suite bathroom • Shared terrace

2 bedroom villas - Apricot, Camillia and Jasmine: Lower floor: • Twin bedroom and separate bathroom. Upper floor: • Double bedroom, en suite bathroom and large terrace

Extra features: • In the Olive Tree, Camellia, Cherry Tree and Ibiscus: • Living-dining room with two divans, French doors lead out to a covered terrace by the pool. The Camillia is the only villa with a sea view

All villas also have: • Air-conditioning • TV • Wi-Fi zones • Microwave • Hairdryer • Iron and board • Washing machine • Private parking • Pool towels • Pools are accessed out of the main villa door or from the lounge balcony and then down some steps

Key Facilities

• Sleeps up to 4 or 6 • 2 or 3 bedrooms • 2 or 3 bathrooms • Air-conditioning • Private pool • Beach 2km

Swimming Pool

• Private pool: 6.5x4m, 1.20m deep

Neighbouring villas: Villas Jasmine, Apricot and Camellia all neighbour each other (Olive Tree, Ibiscus, Cherry Tree are in other areas around the complex).

Location

• Set on a hill overlooking Tsilivi • 4km to Zante Town • 700m to mini-markets & tavernas • 1.5km to Tsilivi beach and watersports

Transfer time: 25 minutes by car

Arrival Day 7 days a week

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Oasis Villa

FALIRAKI RHODES

These family-friendly villas comes with a big pool in the garden, surrounded by a lawn and sunloungers. There's also a patio with a barbecue area, and an outdoor seating area that wraps around one side of the villa.

Location-wise, you can be on the sand in 15 minutes – both Faliraki Beach and Katafygio Beach are within walking distance. You've got a few walking trails on your doorstep, plus the centre of Faliraki is 15 minutes away on foot.

Your Villa

Lower floor: • Lounge area with TV • Dining area with table and chairs • Kitchen with hob and cooker, microwave, kettle, toaster, coffee machine • Patio with garden area and swimming pool • Barbecue
Upper floor: • Three double bedrooms • One bathroom • Balcony

Key Facilities

• Sleeps up to 6 • 3 bedrooms • 1 bathroom • Air-conditioning • Private pool • Beach 1.7km

Swimming Pool

Private pool; 10mx3m, 1.2m deep.

Location

• Close to Katafygio beach • 1.7km from Faliraki beach

Transfer time: 25 minutes by car

Arrival Day Wednesday and Saturday

Your service on holiday

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Duplex 3 Bedroom Villa with Sea View, Private Pool and Large Balcony



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Villa Gonos

KIOTARI RHODES

This group of villas are in a great location – Kiotari's long sandy stretch is a five-minute walk away, and there's a line-up of laidback tavernas on the seafront, too.

Each villa comes with a private pool – it's set on a smart terrace which also hosts an al fresco dining area.

Just so you know, our villas come in all different shapes and sizes – there's a mix of detached and semi-detached properties.

Your Villa

Ground floor: In a 3-bedroom villa
• Master bedroom with queen-size bed
• Twin bedroom • Bathroom • Open-plan living, dining and kitchen area
• Sofa • Dining table

Upper floor: • In a 3-bedroom villa
• Open-plan double bedroom on mezzanine level • Bathroom • Balcony
• In a 2-bedroom villa there's one master bedroom with a queen-size bed and a twin bedroom all on the upper floor.

Extra features: • Air-conditioning in bedrooms and living room • Satellite TV with English channels and news
• Electric stove • Microwave • Fridge/freezer • Dishwasher • Coffee-maker
• Toaster • Washing machine • Sunbeds
• Weekly maid service with towel and linen change • Free Wi-Fi

Key Facilities

• Sleeps up to 6 • 3 bedrooms
• 2 bathrooms • Air-conditioning
• Private pool • Beach 400m

Swimming Pool

• Private pool: 8x4m

Location

• 400m to beach • 500m to Kiotari
• 10km to Lindos

Transfer time: 60 minutes by car

Arrival Day Saturday

Your service on holiday
Holidays here come with **24/7 support on the TUI app and by phone**



Duplex 3 Bedroom Villa with Sea View, Private Pool and Large Balcony



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Villa Gonos 2

KIOTARI RHODES

This group of villas are in a great location – Kiotari's long sandy stretch is a five-minute walk away, and there's a line-up of laidback tavernas on the seafront, too.

Each villa comes with a private pool – it's set on a smart terrace which also hosts an al fresco dining area.

Just so you know, our villas come in all different shapes and sizes – there's a mix of detached and semi-detached properties.

Your Villa

Ground floor: In a 3-bedroom villa
• Master bedroom with queen-size bed
• Twin bedroom • Bathroom • Open-plan living, dining and kitchen area
• Sofa • Dining table

Upper floor: • In a 3-bedroom villa
• Open-plan double bedroom on mezzanine level • Bathroom • Balcony
• In a 2-bedroom villa there's one master bedroom with a queen-size bed and a twin bedroom all on the upper floor.

Extra features: • Air-conditioning in bedrooms and living room • Satellite TV with English channels and news
• Electric stove • Microwave • Fridge/freezer • Dishwasher • Coffee-maker
• Toaster • Washing machine • Sunbeds
• Weekly maid service with towel and linen change • Free Wi-Fi

Key Facilities

• Sleeps up to 6 • 3 bedrooms
• 2 bathrooms • Air-conditioning
• Private pool • Beach 400m

Swimming Pool

• Private pool: 8x4m

Location

• 400m to beach • 500m to Kiotari
• 10km to Lindos

Transfer time: 60 minutes by car

Arrival Day Saturday

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Cyprus



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AN ISLAND FOR EVERYONE

Thanks to its sandy stretches, ancient sights and up-tempo nightlife, Cyprus is a firm holiday favourite, attracting everyone from families to clubbers. A mix of laidback and lively resorts fringe the island, along with beautiful beaches – 64 are Blue Flag-certified. And if you go inland, you'll find sleepy villages, hidden hamlets and the scenic Troodos Mountains.

LARNACA REGION

The Larnaca region of Cyprus is home to the family-favourite resort of Protaras. Its golden beach and clear shallow waters are a winning combination for anyone with little ones, and its main strip has a good mix of restaurants, cafés and bars. Further south is Ayia Napa. It's best known as a clubbing mecca, but it's also home to one of the island's best beaches and has a pretty old town. Neighbouring Nissi Beach completes the trio of resorts. It boasts a waterpark and white-sand beach with its own islet.

PAPHOS REGION

The town of Paphos is the best-known resort on Cyprus' west coast. A traditional harbour town, it's got a handful of golden beaches, a pretty marina and a long list of historical sights, including the Tombs of the Kings. Elsewhere in the region is Limassol, which has a 7-mile stretch of beach, and Coral Bay, where you'll find a large horseshoe-shaped cove with Blue Flag credentials. If you're after somewhere away from it all, the quiet seaside villages of Polis, Amathus Bay and Latchi give you an authentic slice of island life.

AT A GLANCE

- Discover the Tombs of the Kings in Paphos
- Drive up into the pine-cloaked Troodos Mountains
- Sample Ayia Napa's electric nightlife



AVERAGE TEMPERATURE

Jan 17°C	Feb 17°C	Mar 20°C	Apr 23°C	May 27°C	Jun 31°C
Jul 33°C	Aug 33°C	Sep 31°C	Oct 28°C	Nov 23°C	Dec 19°C

 **DESTINATION AIRPORT**
Larnaca and Paphos

 **FLYING TIME**
4 hours 30 minutes from Gatwick

travel aware
gov.uk/travelaware

TRAVEL AWARE - STAYING SAFE & HEALTHY ABROAD
Turn to page 2 to find out more.



Azzurro Villas

CORAL BAY CYPRUS

A quiet complex of three-bedroom houses, the Azzurro Villas put the beaches, restaurants and bars of Coral Bay within a ten-minute drive away.

Each villa has a large private pool sunk into its own lounge-lined sun terrace. Come evening, you can flick on the garden lights and cook up a barbecue feast out here.

The Azzurro Villas have lots in the way of top-notch facilities. We're talking all the mod cons, like a dishwasher in the kitchen, and a lounge.

Your Villa

Lower floor: • Twin bedroom with en suite shower • Open-plan living/dining room with kitchen area

Upper floor: • Double master bedroom with en suite bath/shower • Twin bedroom with en suite shower
• Large balcony

Extra features: • Satellite TV
• Cots and highchairs on request
• Air-conditioning at a charge per villa, per day • Terrace • Gardens • Outside lights • Pagoda • Barbecue

Key Facilities

• Sleeps up to 6 • 3 bedrooms
• 3 bathrooms • Air-conditioning
• Private pool • Beach 8.5-9km

Swimming Pool


• Private pool: 5x10m, 1-1.6m deep

Location

• Beach, 9km • Shops and supermarket, 8.5km • Coral Bay is a wide, sandy cove just north of Paphos, with regular bus services into the resort

Transfer time: 50 minutes by car

Arrival Day Saturday

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Villa Prengos

LATCHI CYPRUS

While the Villa Prengos sets down in a peaceful rural spot, you can stroll to Latchi's tavernas and shops in around ten minutes. A five-minute drive, meanwhile, will get you to the beach.

The star of the show is the private pool. It's set in a flagstone terrace surrounded by greenery, and comes with a built-in whirlpool bath. There's a barbecue by the water, too.

Marble floors and stonework team up with chunky wooden furniture and pale fabrics. And thanks to the modern design, there's a roomy living area, a smart kitchen, and a couple of chic bedrooms.

Your Villa

Two double bedrooms • En suite bathroom in both rooms • Bathroom • Shower room with toilet • Sitting room and dining area • Fully equipped kitchen

Extra features: • Complementary fruit and wine on arrival • Fridge-freezer • Oven • Washing machine

• Dishwasher • Toaster • Kettle
• Smart TV • Air-conditioning available in bedrooms and lounge at a charge
• Safety deposit box at a charge
• Garden furniture and sun loungers
• Barbecue

Key Facilities

• Sleeps up to 4 • 2 bedrooms
• 3 bathrooms • Air-conditioning
• Private pool • Beach 4.5km

Swimming Pool


• Private pool 9x4.5m in size with whirlpool bath

Location

In the village of Neo Chorio near Polis and Latchi • 5 minutes' drive to the beach • Walking distance to local shop and tavernas

Transfer time: 75 minutes by car

Arrival Day Saturday

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Aphrodite Hills Apartments Communal Pool



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Aphrodite Hills Holiday Residences

APHRODITE HILLS RESORT CYPRUS

At this collection of villas, you've got all the pros of an upmarket resort a stone's throw away – including a health spa, tennis and football academies, horse riding, a golf course and a full house of bars and restaurants.

The smart, stone-clad villas each have a private pool and a sun terrace, most of which overlook the greens of the PGA National Cyprus 18-hole golf course.

Inside, you can expect super stylish décor and modern, open-plan living areas. They come in different sizes, too, with everything from intimate two-room villas to spacious four-bed places.

Your Villa

- Fully-equipped kitchen • Living room
- Separate bathroom

Extra features: • Air-conditioning • DVD player • discounted green fees at the Aphrodite Hills Golf Course • 10% discount card which can be used in food and beverage outlets within the resort - excluding Costa Coffee, Ladi &

Rigani and Häagen-Dazs • Aphrodite Hills Kids Club – five hours free use per seven day stay — a reservation is required.

Key Facilities

- Sleeps up to 6 • 3 bedrooms • 2 bathrooms • Air-conditioning • Private pool or Shared pool • Beach 13.6km to Bonamare Beach Club

Swimming Pool

- Private pool for villas • Shared pool for apartments

Location

- Views of the Aphrodite Hills golf course • Aphrodite Hills Resort Village Square close by • Bonamare Beach Club is a 15-minute drive

Transfer time: 40 minutes by car

Arrival Day Saturday

Your service on holiday

Holidays here come with **24/7 support on the TUI app and by phone**



Villa Clarissa

POMOS CYPRUS

Villa Clarissa is every inch the quintessential Mediterranean villa. Whitewashed from top to toe, it has fantastic sea views. The open-plan kitchen-diner and living room at Villa Clarissa is framed in a stone floor and beamed ceiling, while the whitewashed finish and dividing archway give the place a truly Cypriot feel.

The best views in the house are spied from the pool and terrace. The area – and its spectacular sea views – are all yours, and there's even a Jacuzzi®, tailor-made for a sunset dip. Villa Clarissa is a 20-minute drive away from the beach in the tiny town of Polis. This stretch goes mostly au naturel, with the odd café thrown in in for good measure.

The modern kitchen is well-equipped, with home-from-home appliances that include a dishwasher. The terrace, meanwhile, features a stone-built barbecue and wooden garden furniture. The harbour of Pomos is only a few minutes' drive away.

Your Villa

- Lower floor: • Twin bedroom • Bathroom • Open-plan kitchen-diner and living room

Upper floor: • Double bedroom with en suite • Twin bedroom • Bathroom with shower

Extra features: • Fireplace • TV • CD/DVD player • Radio • Electric oven • Gas hob • Grill • Kettle • Toaster • Fridge/freezer • Dishwasher • Washing machine • Iron/board • Air-conditioning, payable locally – charged per villa, per day • Balcony

Key Facilities

- Sleeps up to 6 • 3 bedrooms • 2 bathrooms • Private pool • Beach • 2km

Swimming Pool

- Private pool: 6x3m, 1-1.8m deep • Sunbeds • Barbecue • Table and chairs

Location

- 5 minute drive to the beach • 15 minute drive to Polis town centre

Transfer time: 60 minutes by car

Arrival Day Wednesday and Sunday

Your service on holiday

Holidays here come with **24/7 support on the TUI app and by phone**



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Villa Pomos Mediterranean

POMOS CYPRUS

Set in a really tranquil spot, Villa Pomos Mediterranean is less than a ten-minute stroll from the seafront and small harbour just down the road. This villa does outdoor living in style, thanks to its dining patios and poolside terrace. Inside, it's just as roomy and every bit as attractive.

A small, private swimming pool is set into a terrace decked out with sunloungers. A Jacuzzi®-style hot tub also sits beneath a thatched gazebo roof. The little town of Pomos serves up a small, sandy beach that's just a ten-minute walk away from Villa Pomos Mediterranean.

In the spacious, fully-fitted kitchen you'll find extras like a microwave and washing machine. Outside, a covered veranda comes with a teak dining table and chairs. People journey from as far away as Nicosia to sample the wares at the fish taverna by the harbour. It's just a ten-minute walk away from Villa Pomos Mediterranean.

Your Villa

- Double bedroom • Twin bedroom
- En suite in both rooms • Separate

WC • Large living area with ornamental fireplace and satellite TV • Spacious fully-equipped kitchen with fridge/freezer, cooker/oven, washing machine, microwave, toaster and kettle • Air-conditioning/heating in bedrooms and living room at a charge – 8€ per unit per day

Extra features: • Outdoor whirlpool
• Barbecue area • Garden furniture

Key Facilities

- Sleeps up to 4 • 2 bedrooms • 2 bathrooms • Private • Beach 1km

Swimming Pool

- Private pool: 6x4m, 1-1.8m deep
- Sunloungers

Location

- Short walk to Pomos harbour and seafront

Transfer time: 50 minutes by car

Arrival Day Wednesday and Sunday

Your service on holiday

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Louis Althea Kalamies

PROTARAS CYPRUS

Location-wise, these three-bedroom villas offer the best of both worlds. They're sat next to the cracker-coloured sand of Kalamies Beach, and Perna's lively town centre is 10 minutes away on foot. WaterWorld Ayia Napa is just a 15-minute drive away, as well.

Each one comes with a rectangular private pool, a fully equipped kitchen and a patio area for al fresco dining. Plus, the master bedroom has an en suite bathroom.

If you don't feel like cooking, you'll find a couple of restaurants* a two-minute walk away. There's an international buffet restaurant in the Louis Althea Beach Hotel next door, and a seafood eatery near the beach.

Your Villa

Ground floor: • Living room • Fully fitted kitchen with fridge, dishwasher, toaster, microwave and washing machine • WC

First floor: • Master bedroom with en suite bathroom • Two twin bedrooms • Shower

Extra features: • Air conditioning
• Pool towels • Bathrobes & slippers
• Satellite TV • Safe • Hairdryer
• Sunbeds • Patio furniture • Wi-Fi
• Welcome package on arrival with wine, water, soft drinks, juice and fruit

Key Facilities

- Sleeps up to 8 • 3 bedrooms • 2 bathrooms • Air-conditioning • Private pool • Beach 100m

Swimming Pool

- Private freshwater pool: 18m², 1.4m deep

Location

- 100m to the beach • 200m to the shops, bars and restaurants at Perna centre • 5-minute drive to Protaras centre

Transfer time: 60 minutes by car

Arrival Day Saturday

Your service on holiday

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Turkey



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FIRST-CLASS BEACHES

Turkey's beach scene is top-notch, and it has the awards to prove it. More than 500 of them have been given Blue Flag status, with the best of the bunch sitting on the west and south-west coast. The Aegean Coast in the west's home to familiar favourites like Bodrum and up-and-coming Izmir, while a shuffle south takes you to the Turkish Riviera, where the likes of Marmaris and Fethiye draw in the crowds.

EAST MEETS WEST

Turkey's one of the few countries in the world which straddles two continents. Most of the country sits in Asia, while a far smaller portion's nestled in south-east Europe. The divide's most notable in the country's biggest city, Istanbul, which is literally split in two by the Bosphorus River, with the western side in Europe and the eastern side in Asia.

ANCIENT WONDERS

Turkey's ancient cities are a big hit with history buffs, and there are plenty of them to see. The seaside spot of Side packs in an ancient amphitheatre, Roman baths and a 30-kilometre aqueduct that dates back to the 2nd century AD, while the UNESCO World Heritage Site of Ephesus has ruins going back to the 10th century BC.

ACTION-PACKED ADVENTURES

If fly and flop's not your style, there are activities galore along the coast. Loads of the beaches come with a watersports line-up that's geared up for adrenaline junkies, with everything from windsurfing to kiteboarding making an appearance. There are plenty of popular spots for scuba diving, too, or if you prefer your activities on the drier side, hang gliding and paragliding adventures are easy to find.

AT A GLANCE

- Step back in time at the ruins of Ephesus
- Get scrubbed down from head to toe in a Turkish hammam
- Barter for a bargain in Izmir's bazaars



DESTINATION AIRPORT

Dalaman, Antalya, Bodrum, Izmir



FLYING TIME

4 hours from Gatwick



AVERAGE TEMPERATURE

Jan 15°C	Feb 16°C	Mar 18°C	Apr 22°C	May 27°C	Jun 32°C
Jul 35°C	Aug 35°C	Sep 31°C	Oct 27°C	Nov 21°C	Dec 17°C

travel
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**TRAVEL AWARE - STAYING
SAFE & HEALTHY ABROAD**
Turn to page 2 to find out more.



Orka Platinum Villa

FETHIYE TURKEY - DALAMAN

This place is perched on a hill, which means panoramas and peace are guaranteed. It's far from cut-off, though – you can reach Hisaronu's bars and shops within five minutes' drive. And Olu Deniz is just a little further on.

The ground floor is open plan, with a spacious lounge and a smart kitchen with all the mod-cons, like a microwave and dishwasher. Elsewhere, there are three bedrooms – all of which are en suite.

You'll probably spend most of your time outside here, thanks to a private pool and garden. Sunbeds and parasols line up by the water. Plus, there's a balcony on each floor, so you're never far from a vista.

Your Villa

Main rooms: • Kitchen • Lounge area
• 1 double bedroom • 2 twin bedrooms

Extra features: • Air-conditioning
• TV • DVD player • Fridge • Oven
• Hob • Sink • Cupboards • Washing machine • Dishwasher • Microwave
• 3 showers • Hairdryer • Sofa • Kettle
• Fireplace • Private pool • Sunbeds on terrace • Parasols

Key Facilities

- Sleeps up to 6 • 3 bedrooms
- 3 bathrooms • Air-conditioning
- Private pool • Beach 3.70km

Swimming Pool

Private Pool with a depth of 1.5m

Location

- Close to Oludeniz Beach • Local markets and restaurants nearby
- Not far from Fethiye city centre

Transfer time: 70 minutes by car

Arrival Day Monday, Thursday and Sunday

Your service on holiday

Holidays here come with **24/7 support** on the TUI app and by phone



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Orka Four Seasons Villa

FETHIYE TURKEY - DALAMAN

This place is nestled in the quiet hillside village of Ovacik. You can walk into bigger Hisaronu in 20 minutes, make the 10-minute drive to Olu Deniz for the Blue Flag beach, or catch a dolmus bus into Fethiye.

Inside is bright and modern – think white walls and tiles. There's an open-plan lounge and kitchen. Speaking of the latter, there are handy touches like a microwave, dishwasher and huge fridge-freezer.

Turn your attention outside, meanwhile, and you'll find a good-sized pool ringed by sunbeds and parasols. Plus, you can dine under an awning on the patio.

Your Villa

Ground floor: • Open-plan lounge and kitchen • 1 double bedroom • 3 twin bedrooms • 4 showers • WC

Extra features: • Fridge-freezer
• Sink • Cupboards • Washing machine
• Dishwasher • Microwave • Kettle
• Dining table and chairs • Two leather 2-seater sofas • Flatscreen TV • DVD Player • Lamps • Air-conditioning
• Ceiling fans • Terrace • Private pool
• Sunbeds

Key Facilities

- Sleeps up to 8 • 4 bedrooms
- 4 bathrooms • Air-conditioning
- Private pool • Beach 4.5km to the Blue Flag beach

Swimming Pool

Private Pool with a depth of 1.5m

Location

- 1.5km to a market • 2km to city centre • 4.5km to the beach

Transfer time: 80 minutes by car

Arrival Day Monday, Thursday and Sunday

Your service on holiday

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Orka Diamond Villa

FETHIYE TURKEY - DALAMAN



You'll find the villa in a quiet hillside setting, just five minutes' drive from bustling Hisaronu. If it's beaches you're after, it's another 10 minutes into Olu Deniz, which is home to the famous Blue Lagoon.

On the outside, this place resembles a whitewashed Greco-Roman villa. Inside, things are a lot more modern with an open-plan kitchen-diner-lounge. Plus, all three bedrooms come with an en suite.

A good-sized private pool's set into a tiled terrace, which looks out towards the surrounding mountains. There are loungers and parasols, as well, for when you're not having a paddle.

Your Villa

Villa: • Open-plan dining area and kitchenette
• Lounge • 1 double bedroom • 2 twin bedrooms
• 3 showers

Extra features: • Air-conditioning • TV • DVD player • Fridge • Electric oven • Hob • Sink • Cupboards • Washing machine • Dishwasher • Microwave • Dining table and chairs • Sofa • Coffee table • Balcony • Private pool • Sunbeds • Private garden

Key Facilities

• Sleeps up to 6 • 3 bedrooms • 2 bathrooms
• Air-conditioning • Private pool • Beach 4.98km to Belcekiz Beach

Swimming Pool

Private Pool with a depth of 1.5m

Location

• Surrounded by a nature reserve • Next to a national park • Close to local bars and restaurants

Transfer time: 70 minutes by car

Arrival Day Monday, Thursday and Sunday

Your service on holiday

Holidays here come with **24/7 support on the TUI app and by phone**



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Orka Residence Villa

FETHIYE TURKEY - DALAMAN

You'll find the Orka Residence Villa in the Ocakoy Holiday Village, a collection of modern holiday homes a 10-minute drive from Olu Deniz's bar-and-restaurant-stocked village centre. You can get there by hopping on the dolmus bus* that stops nearby.

The outside area's the shining star here. Out back, you'll find a private infinity pool set into a wooden deck, with views of the distant mountains. It's bordered by sunbeds, and there's a dining table for al fresco meals.

Inside, this place has four bedrooms – two en-suite options with double beds and two twin numbers. The open-plan kitchen and living room, meanwhile, is stocked with a flatscreen TV, full cooking facilities and a breakfast bar.

Your Villa

Ground floor: • Open-plan kitchen and living room
• 2 double bedrooms • 2 twin bedrooms • 2 en suite bathrooms • 1 shower room • WC

Extra features: • Fridge-freezer • Sink
• Cupboards • Washing machine • Dishwasher
• Microwave • Kettle • Toaster • Dining table and chairs • L-shaped sofa • Flatscreen TV • Air-conditioning • Ironing board and iron

Terrace • Private pool • Sunbeds • Parasol

Key Facilities

• Sleeps up to 8 • 4 bedrooms • 1 bathroom
• Air-conditioning • Private pool • Beach 5km

Swimming Pool

Private Pool with a depth of 1.5m

Location

• 500m to a shuttle bus • Hisaronu centre is 1.5km away • 5km to Oludeniz Beach

Transfer time: 75 minutes by car

Arrival Day 7 days a week

Your service on holiday

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*Extra charge

Florida



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THEME PARKS

When Walt Disney's grand plans for Magic Kingdom were brought to life in Orlando back in the Seventies, it set the precedent for things to come. Today, the Sunshine State's the world leader when it comes to theme parks. There are no less than 15, including six Parks at Walt Disney World Resort, and other household names like Universal Orlando Resort, and SeaWorld Parks & Entertainment.

MALLS, GREENS AND RESTAURANTS

White-knuckle rides and worlds of make-believe are only part of the picture, though. With city-sized malls and more restaurants per head than any other US state, Florida pulls out all the stops to impress the tens of millions of visitors it receives every year. World-class golf courses steal a lot of the limelight, too. The Orlando region alone racks up more than a thousand greens, including a handful that are fit for the pros.

THE EVERGLADES

Pierce the tourist bubble, meanwhile, and you'll discover national parks, dense forests and swamplands teeming with the region's resident alligators. The Everglades are your best bet for outdoor adventure – hiking, kayaking and hot-air ballooning are just a few of the ways you can explore. There's loads for animal lovers to get excited about, too – the area's home to beasts like Florida panthers, American crocodiles and West Indian manatees.

THE BEACH SCENE

Then there are the beaches to consider. Shelving gently into the warm waters of the Gulf Coast, the swathes at St Pete's, Fort Lauderdale and Clearwater are among the best in the country. The latter draws in a big chunk of the crowd, thanks to its buzzing beachfront nightlife and something-for-everyone watersports scene. Miami's famous for its sandy shoreline, too, and it's paired with an iconic Art Deco backdrop.

AT A GLANCE

- Take on the rollercoasters in Orlando's legendary theme parks
- Tee off at one of the state's Championship golf courses
- Relax on the beaches of the Gulf Coast



Fly long haul on our **787 DREAMLINER**



AVERAGE TEMPERATURE


Jan 22°C	Feb 23°C	Mar 26°C	Apr 28°C	May 31°C	Jun 33°C
Jul 33°C	Aug 33°C	Sep 32°C	Oct 29°C	Nov 26°C	Dec 22°C



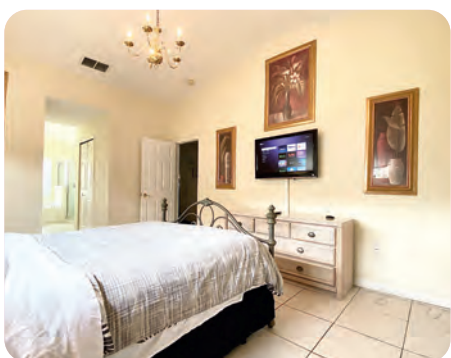
DESTINATION AIRPORT
Melbourne Orlando International Airport (MLB), except between mid-November and mid-March when flights are also to Orlando International Airport (MCO).



FLYING TIME
9 hours 30 minutes from Gatwick



TRAVEL AWARE - STAYING SAFE & HEALTHY ABROAD
Turn to page 2 to find out more.



Orlando Villas – Standard

KISSIMMEE, CLERMONT, HAINES CITY OR DAVENPORT FLORIDA

You can pick the right size villa for your group – there are three, four, five and six-bedroom options on offer, and they're all individually owned and decorated. These homes are allocated on your arrival in Florida, and they're dotted around the outskirts of Orlando, in Clermont, Davenport, Haines City or Kissimmee – so it's easy to reach the Disney and Universal parks. Staying in a residential community means you'll be living alongside local Floridians going about their day-to-day lives.

Every property has a private pool on a screened outdoor patio. They also come with a fully equipped kitchen, complete with an oven, a fridge and a dishwasher. A comfy lounge and dining area's part of the deal, too.

Your Villa

- 3, 4, 5, or 6 bedrooms with a mix of twin and doubles
- En suite bathroom in the master bedroom
- Separate bathroom
- Fully equipped kitchen
- Lounge
- Dining room

Extra features: • Free Wi-Fi • TVs • Air-con and heating • Washer and dryer • Cots* • Highchairs* • BBQ grill* • Linen and towels • Iron and ironing board • 2 sunloungers • Table and chairs by the pool • Heating* for villa pool between November and April

Key Facilities

- Sleeps up to 6, 8, 10 or 12
- 3, 4, 5 or 6 bedrooms
- 1 bathroom
- Air-conditioning
- Private pool

Location

- You'll be allocated a villa in either Kissimmee, Haines City, Clermont or Davenport
- These properties are in a residential community
- All areas have easy access to the Disney and Universal parks
- Flights are to Melbourne Orlando International Airport (MLB), except between mid-November and mid-March when flights are to Orlando International Airport (MCO).

Transfer time: 80 minutes by car from Melbourne Orlando International Airport, 35 minutes by car from Orlando International Airport

Please note: You can add car hire to your holiday during the booking process

Arrival Day 7 days a week

Your service on holiday

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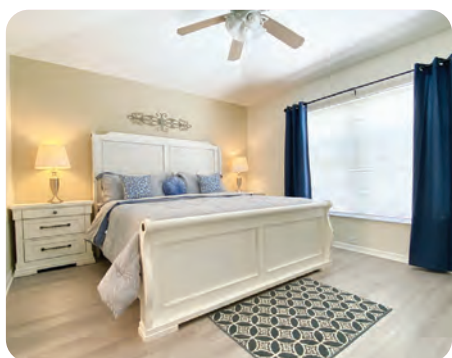
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*Extra charge



Orlando Villas – Preferred

KISSIMMEE, CLERMONT, HAINES CITY OR DAVENPORT FLORIDA

You can pick the right size villa for your group – there are three, four, five and six-bedroom options on offer, and they're all individually owned and decorated. These homes are allocated on your arrival in Florida, and they're dotted around the outskirts of Orlando, in Clermont, Davenport, Haines City or Kissimmee – so it's easy to reach the Disney and Universal parks. Staying in a residential community means you'll be living alongside local Floridians going about their day-to-day lives.

Every property has a private pool on a screened outdoor patio. They also come with a fully equipped kitchen, complete with an oven, a fridge and a dishwasher. A comfy lounge and dining area's part of the deal, too.

Your Villa

- 3, 4, 5, or 6 bedrooms with a mix of twin and doubles
- En suite bathroom in the master bedroom
- Separate bathroom
- Fully equipped kitchen
- Lounge
- Dining room

Extra features: • Free Wi-Fi • TVs • Air-con and heating • Washer and dryer • Cots* • Highchairs* • BBQ grill* • Linen and towels • Iron and ironing board • 2 sunloungers • Table and chairs by the pool

Key Facilities

- Sleeps up to 6, 8, 10 or 12
- 3, 4, 5 or 6 bedrooms
- 1 bathroom
- Air-conditioning
- Private pool

Location

- You'll be allocated a villa in either Kissimmee, Haines City, Clermont or Davenport
- These properties are in a residential community
- All areas have easy access to the Disney and Universal parks
- Flights are to Melbourne Orlando International Airport (MLB), except between mid-November and mid-March when flights are to Orlando International Airport (MCO).

Transfer time: 80 minutes by car from Melbourne Orlando International Airport, 35 minutes by car from Orlando International Airport

Please note: You can add car hire to your holiday during the booking process

Arrival Day 7 days a week

Your service on holiday

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Orlando Villas – Finest

KISSIMMEE, CLERMONT, HAINES CITY OR DAVENPORT FLORIDA

You can pick the right size villa for your group – there are three, four, five and six-bedroom options on offer, and they're all individually owned and decorated. These homes are allocated on your arrival in Florida, and they're dotted around the outskirts of Orlando, in Clermont, Davenport, Haines City or Kissimmee – so it's easy to reach the Disney and Universal parks. Staying in a residential community means you'll be living alongside local Floridians going about their day-to-day lives.

Every property has a private pool on a screened outdoor patio. They also come with a fully equipped kitchen, complete with an oven, a fridge and a dishwasher. A comfy lounge and dining area's part of the deal, too.

Your Villa

• 3, 4, 5, or 6 bedrooms with a mix of twin and doubles • En suite bathroom in the master bedroom • Separate bathroom • Lounge • Dining room

Extra features: • Free Wi-Fi • TVs • Air-con and heating • Washer and dryer • Cots* • Highchairs* • BBQ grill* • Linen and towels • Iron • 2 sunloungers • Table and chairs by pool

Key Facilities

• Sleeps up to 6, 8, 10 or 12 • 3, 4, 5 or 6 bedrooms • 1 bathroom • Air-conditioning • Private pool


Location

• You'll be allocated a villa in either Kissimmee, Haines City, Clermont or Davenport • These properties are in a residential community • All areas have easy access to the Disney and Universal parks • Flights are to Melbourne Orlando International Airport (MLB), except between mid-November and mid-March when flights are to Orlando International Airport (MCO).

Transfer time: 80 minutes by car from Melbourne Orlando International Airport, 35 minutes by car from Orlando International Airport

Please note: You can add car hire to your holiday during the booking process

Arrival Day 7 days a week

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Storey Lakes Resort Homes

KISSIMMEE FLORIDA

It takes less than 15 minutes to reach *Walt Disney World Resort* and *Universal Orlando Resort™* from here. The first of the two's 10 minutes' drive away. Head in the opposite direction, and you'll hit the Universal parks in the same time plus five.

The homes have a luxe feel to them, with modern decor and private pools outside. They're deal for groups of twelve to fourteen.

Your Villa

• 6 and 7-bedroom homes - all with a master bedroom with a king or queen-size bed and en suite bathroom • Kitchen • Lounge

Extra features: • TV • DVD player • Patio furniture • Oven • Hob • Microwave • Dishwasher • Washing machine • Tumble dryer • Coffee maker • Toaster • Utensils • Crockery • Highchairs arranged on arrival in resort, payable locally • Cots pre-book prior to departure, payable locally • Free parking • Barbecue, payable locally

Key Facilities

• Sleeps up to 12 or 14 • 6 or 7 bedrooms • 1 bathroom • Air-conditioning • Private pool • Public pool in the communal area • Beach Walt Disney World 6 miles


Location

• In a named community with a clubhouse • Minutes away from shopping outlets • 7 miles from the gates of *Walt Disney World* • 12 miles Universal Orlando Resort™

Transfer time: 90 minutes by car from Melbourne Orlando International Airport, 30 minutes by car from Orlando International Airport

Please note: You can add car hire to your holiday during the booking process

Arrival Day 7 days a week

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Emerald Island Villas

KISSIMMEE FLORIDA

This place is like a preened and polished American suburb. The smart villas are all four or five-bed numbers, and come with private pools, comfy lounges and well-equipped kitchens. We're talking an oven, hob, microwave, dishwasher, fridge-freezer and washing machine.

Take a stroll around the resort, and you'll come across a couple of heated communal pools and a clubhouse*. It's home to an arcade-style games place, a fitness room, a sauna and a tiki-style café. Courts for tennis, volleyball and basketball are also dotted about, plus a playground for children.

Your Villa

• 4 or 5-bedroom home with an en suite bathroom, lounge and kitchen

Extra features: • Wi-Fi • TV • DVD player • Oven • Hob • Microwave • Dishwasher • Washing machine • Tumble dryer • Fridge-freezer • Toaster • Iron and board • Crockery • Cutlery • Highchairs arranged on arrival in resort, payable locally • Cots pre-book prior to departure, payable locally • Free parking • Barbecue, payable locally

Key Facilities

• Sleeps up to 8 or 10 • 4 or 5 bedrooms • 1 bathroom • Air-conditioning • Private pool • Beach Walt Disney World 10 miles

Location

• In a named community with a clubhouse • 10 miles to the *Walt Disney World Resort* • 17 miles to Seaworld® Orlando • 21 miles to Universal Orlando Resort™ • 65 miles to Busch Gardens® • Flights are to Melbourne Orlando International Airport (MLB), except between mid-November and mid-March when flights are to Orlando International Airport (MCO).

Transfer time: 90 minutes by car from Melbourne Orlando International Airport, 35 minutes by car from Orlando International Airport

Please note: You can add car hire to your holiday during the booking process

Arrival Day 7 days a week



Your service on holiday

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9 bedroom villa



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Encore Resort at Reunion

KISSIMMEE FLORIDA

Walt Disney World Resort's only 10 minutes' drive from this place, and the trio of Universal parks are just 15 minutes further on. When you're ready to set off, the property puts on a free shuttle service to get you there and back without the hassle.

Each of these villas comes with a private pool, a well-equipped kitchen and a comfy living space. And if you fancy a break from whipping up meals, there are a couple of grill restaurants and a bar in the heart of the complex.

Your Villa

4, 5, 6 or 8-bedroom villas

Extra features: • Wi-Fi • TV • Microwave • Oven • Hob • Fridge • Coffee maker • Dishwasher • Iron and board • Sunbeds on terrace

Key Facilities

• Sleeps up to 8, 10, 12 or 16 • 4, 5, 6 or 8 bedrooms • 3 bathrooms • Air-

conditioning • Private pool • Aquapark in the communal area • Beach Walt Disney World 5 miles

Location

• In a named community with a clubhouse • 5 miles from *Walt Disney World Resort* • Flights are to Melbourne Orlando International Airport (MLB), except between mid-November and mid-March when flights are to Orlando International Airport (MCO).

Transfer time: 90 minutes by car from Melbourne Orlando International Airport, 35 minutes by car from Orlando International Airport

Please note: You can add car hire to your holiday during the booking process

Arrival Day 7 days a week



Your service on holiday

Holidays here come with **24/7 support on the TUI app and by phone**



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Balmoral Resort Florida

CLERMONT, DAVENPORT & HAINES AREA FLORIDA

With *Walt Disney World* Resort half an hour away and Universal Orlando Resort just 10 minutes further, you'll be within easy reach of the rides and rollercoasters when you stay here. You can reach LEGOLAND in 20, and International Drive in about 40 minutes, too.

For your lazier days, there's a big communal pool complete with a slide-studded splash park and loads of sunbathing space. An onsite restaurant means you won't need to cook your own meals if you don't want to, and there's a bar for your poolside tipples.

Your Villa

- Master bedroom with en suite bathroom
- Additional bedrooms are doubles or twins
- At least 1 other bathroom
- Kitchen
- Oven
- Hob
- Microwave
- Dishwasher
- Fridge/freezer
- Coffee maker
- Toaster
- Crockery
- Utensils
- 3 bedroom villas sleep up to 6, 4 bedroom villas sleep up to 8, 5 bedroom villas sleep up to 10, 6 bedroom villas sleep up to 12
- All villas are non-smoking and vary in layout and furnishing but have these listed facilities.

Extra features:

- Washing machine/dryer
- Iron and board
- Smart TV
- Phone
- Towels
- Bed linen
- Sun-loungers
- Free Wi-Fi
- Free parking
- Welcome basket to be requested prior to arrival, charge applies.

Key Facilities

- Sleeps up to 12
- 1 or 2 bathrooms
- Private pool with a villa


Location

- 1.4km to Publix Super Market at Haines City Mall
- 35km to *Walt Disney World*
- 49km to Universal Orlando Resort

Transfer time: 110 minutes by car from Melbourne Orlando International Airport.

Please note: You can add car hire to your holiday during the booking process.

Arrival Day 7 days a week

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Southern Dunes HAINES CITY FLORIDA

The villas at Southern Dunes Excel are a great base for ticking off Florida's theme parks. You're just 22 miles away from the Walt Disney World Resort, and there's a handful of bars and restaurants nearby.

These three, four and five-bedroom villas feature fully fitted kitchens, plus open-plan lounge and dining areas. Out the back, you've got your own pool with a patio and sunbeds.

Your Villa

- Master bedroom with en suite bathroom
- Additional bedrooms are doubles or twins
- At least 1 other bathroom
- 3 bedroom villas sleep up to 6, 4 bedroom villas sleep up to 8, 5 bedroom villas sleep up to 10
- Pool heating, Oct-Apr, payable on arrival
- All villas are non-smoking and vary in layout and furnishing

Extra features:

- Air-conditioning
- Washing machine/dryer
- Iron
- Cable TV
- Phone
- Towels
- Bed linen
- 2 sunloungers
- Highchairs arranged on arrival in resort, payable locally
- Cots pre-book prior to departure, payable locally
- Free Wi-Fi
- Free parking
- Barbecue to be requested prior to arrival

Key Facilities

- Sleeps up to 12
- 3, 4 or 5 bedrooms
- 2 bathrooms
- Air-conditioning
- Private pool
- Beach Walt Disney World 16 miles


Location

- In a named community with a clubhouse
- 22 miles *Walt Disney World*
- 29 miles Universal Orlando® Resort
- 25 miles to SeaWorld® Orlando
- 85 miles to the nearest beach
- Coach transfer is not available so car hire is essential
- Flights are to Melbourne Orlando International Airport (MLB), except between mid-November and mid-March when flights are to Orlando International Airport (MCO).

Transfer time: 110 minutes by car from Melbourne Orlando International Airport, 50 minutes by car from Orlando International Airport

Please note: You can add car hire to your holiday during the booking process

Arrival Day 7 days a week

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Solterra Resort

CLERMONT, DAVENPORT & HAINES AREA FLORIDA

With *Walt Disney World Resort* on your doorstep, you're never far from the action. Not only that, but International Drive's less than half an hour away too, with its huge line-up of restaurants, bars and shopping malls.

The complex has a lagoon-shaped central pool with a café next to it. There's a lazy river and a handful of slides, too, plus a sports court to keep you occupied on your lazy days. As for accommodation, you can pick from a selection of family-sized villas and townhouses, each with their own pool.

Your Villa

- Master bedroom with en suite
- Twin or double bedrooms • Separate bathrooms • Kitchen • Utensils
- Crockery • Hob • Dishwasher • Fridge
- Cooker • Microwave • Toaster • Tea and coffee-making facilities • Iron and ironing board • Dining area • Living room with TV • Wi-Fi • Garden area with pool
- 4 bedroom townhouses sleep up to 8 • 4 bedroom villas sleep up to 8 • 5 bedroom townhouses sleep up to 10 • 5 bedroom villas sleep up to 10 • 6 bedroom villas sleep up to 12 • 7 bedroom villas sleep up to 14

Key Facilities

- Sleeps up to 14 • 3 or 4 bathrooms
- Private pools • Beach *Walt Disney World* 12 miles

Location

- Close to the Disney Parks • 25 minutes to International Drive by car
- Close to bars and restaurants

Transfer time: 110 minutes by car from Melbourne Orlando International Airport

Please note: You can add car hire to your holiday during the booking process

Arrival Day 7 days a week



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The Retreat at ChampionsGate

CHAMPIONSGATE FLORIDA

When you stay in one of these villas, you'll be about 15 minutes' drive from *Walt Disney World Resort* and 25 minutes from Universal Orlando Resort, so you can be at the Parks in no time at all. Closer to home, there are plenty of golf courses for you to practice your swing on.

Whichever villa or townhouse you choose, you'll have your own private pool. There's a communal pool, too, which is joined by a lazy river and a kids' splash zone. When you're not in the water, you can sip cocktails from the tiki bar or grab American-style meals at the grill restaurant.

Your Villa/Townhouse

- Master bedroom with separate bathroom • Additional bedrooms are doubles or twins • At least 1 other bathroom • Fully equipped kitchen
- 4 bedroom townhouses sleep up to 8, 5 bedroom townhouses sleep up to 10, 5 bedroom villas sleep up to 10, 6 bedroom villas sleep up to 12 • 7 bedroom villas sleep up to 14 • 8 bedroom villas sleep up to 16 • 9 bedroom villas sleep up to 16 • All villas are non-smoking and vary in layout and furnishings but have these listed facilities.

Extra features: • Washing machine/dryer • Iron and board • Cable TV • Phone • Towels • Bed linen • Free Wi-Fi • Free parking

Key Facilities

- Sleeps up to 16 • 1 or 2 bathrooms
- Air-conditioning • Private pool
- Communal pool with lazy river and kids' splash zone

Location

- 20km to *Walt Disney World Resort*
- 31km to International Drive • 35km to Universal Orlando® Resort

Transfer time: 110 minutes by car from Melbourne Orlando International Airport, 50 minutes by car from Orlando International Airport.

Please note: You can add car hire to your holiday during the booking process.

Arrival Day 7 days a week



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West Haven Villas

CLERMONT, DAVENPORT AND HAINES FLORIDA

These four and five-bed villas are in Orlando's Davenport neighbourhood – just down the road from the pro-designed golf courses of Championsgate. *Walt Disney World Resort's* around 20 minutes' drive away, so you can dip in and out of thrill-seeking.

You'll get a private pool with loungers on the patio. Inside each villa there's a family-sized living area and an open-plan kitchen. There's a full fridge-freezer you can stock with supplies, and you can whip up dinner using the hob, oven or microwave.

Your Villa

• 4 or 5-bedroom homes include a private pool, fully equipped kitchen, dining room and lounge

Extra features: • Wi-Fi • TV • DVD player • Air-conditioning • Washing machine and tumble dryer • Iron • Ironing board • Vacuum cleaner • Highchairs arranged on arrival in resort, payable locally • Cots pre-book prior to departure, payable locally • Free parking • Barbecue, payable locally

Key Facilities

• Sleeps up to 8 or 10 • 4 or 5 bedrooms • 1 bathroom • Air-conditioning • Private pool


Location

• In a named community with a clubhouse • 13 miles to the *Walt Disney World Resort* • 18 miles to Seaworld® Orlando • 22 miles to Universal Orlando Resort™ • 60 miles to Busch Gardens® • Flights are to Melbourne Orlando International Airport (MLB), except between mid-November and mid-March when flights are to Orlando International Airport (MCO).

Transfer time: 100 minutes by car from Melbourne Orlando International Airport, 110 minutes by car from Orlando International Airport

Please note: You can add car hire to your holiday during the booking process

Arrival Day 7 days a week

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Highlands Reserve

DAVENPORT FLORIDA

You'll find these villas pulled up to an 18-hole golf course*, in a peaceful, forest-fringed plot. They're all individually owned and decorated. *Walt Disney World Resort* is a 20-mile drive away, while the journey to Universal Orlando Resort is closer to 30 miles.

When you want to recharge your batteries, you can spread out by your villa's private pool. Alternatively, you can get in some sunbathing time by the communal pool, or play a game of tennis* on the sports court.

Your Villa

• Master bedroom with en suite bathroom • Additional bedrooms are doubles or twins • At least 1 other bathroom • Fully equipped kitchen • 3 bedroom villas sleep up to 6, 4 bedroom villas sleep up to 8, 5 bedroom villas sleep up to 10 • Pool heating*, Oct-Apr, payable on arrival • All villas are non-smoking and vary in layout and furnishing but have these listed facilities

Extra features: • Air-conditioning • Washing machine/dryer • Iron and board • Cable TV • Phone • Towels • Bed linen • 2 sunloungers • Cots and highchairs can be arranged but must be requested prior to arrival.

Key Facilities


• Sleeps up to 10 • 3, 4 or 5 bedrooms • 2 bathrooms • Air-conditioning • Private pool • Beach Walt Disney World 20 miles

Location

• In a named community with a clubhouse • Walt Disney World 20 miles • Universal Orlando Resort® 30 miles • SeaWorld® 25 miles • Nearest beach 80 miles • Coach transfers are not available, so car hire is essential. • Flights are to Melbourne Orlando International Airport (MLB), except between mid-November and mid-March when flights are to Orlando International Airport (MCO).

Transfer time: 90 minutes by car from Melbourne Orlando International Airport, 40 minutes by car from Orlando International Airport i

Arrival Day 7 days a week

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*Extra charge



High Grove Villas

CLERMONT, DAVENPORT AND HAINES FLORIDA

There's a touch of la dolce vita about these villas. They're designed with central Italy in mind, so you can expect terracotta-tiled roofs and simple whitewashed walls. Each one has a private pool out the back, and a well-equipped kitchen/diner inside.

Stroll to the clubhouse if you want to fill your time away from the theme parks. It's got an arcade room, a children's play area and tables for foosball and billiards. There's also a spa*, a chill-out lounge and a bigger, shared pool in the grounds.

Your Villa

• 4 or 5-bedroom home with a private pool, en suite bathroom, fully equipped kitchen and lounge

Extra features: • Wi-Fi • TV • DVD player • Washing machine • Tumble dryer • Iron and board • Utensils • Cutlery • Crockery • Highchairs arranged on arrival in resort, payable locally • Cots pre-book prior to departure, payable locally • Free parking • Barbecue, payable locally

Key Facilities

• Sleeps up to 8 or 10 • 4 or 5 bedrooms • 1 bathroom • Air-conditioning • Private pool • Beach Walt Disney World 10 miles

Location

• In a named community with a clubhouse • 10 miles to the *Walt Disney World Resort* • 17 miles to Seaworld® Orlando • 21 miles to Universal Orlando Resort™ • 65 miles to Busch Gardens® • Flights are to Melbourne Orlando International Airport (MLB), except between mid-November and mid-March when flights are to Orlando International Airport (MCO).

Transfer time: 90 minutes by taxi, 40 minutes by taxi

Arrival Day 7 days a week

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Orange Tree

CLERMONT FLORIDA

It's approximately 15 miles to *Walt Disney World Resort*, with Universal Orlando Resort around 30 miles from door to door. You've got supermarkets, bars and restaurants within easy driving distance, too.

The Orange Tree offers 3, 4, 5 or 6-bedroom villas, so it's a perfect pick for big parties. Each villa comes with a private pool, as well as a well-equipped kitchen for making your own meals.

Your Villa

• En suite with master bedroom • Twin or double bedrooms • Lounge area • TV • Wi-Fi • Kitchen • Utensils • Hob • Crockery • Microwave • Toaster • Tea and coffee-making facilities • Fridge • Freezer • Dishwasher • Bathroom with bath • Iron and ironing board • Private pool • Air-conditioning

• 3 bedroom villas sleep up to six
• 4 bedroom villas sleep up to 8 • 5 bedroom villas sleep up to 10 • 6 bedroom villas sleep up to 12

Key Facilities

• Sleeps up to 12 • 2, 3 or 4 bathrooms • Private pool • Beach 90 miles

Location

• Close to Orlando Parks
• Approximately 15 miles to *Walt Disney World Resort* • Local restaurants close by

Transfer time: 50 minutes by coach

Arrival Day 7 days a week

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A GUIDE TO CAR HIRE, UPGRADING & ADDING CARS

Along with each of our destinations, we've added an example of the type of car you can hire on your holiday, along with the party size that each car's suitable for below.

To upgrade to a bigger car, or to add extra cars to your booking, just call **0203 451 2688**^{*}. You can do this at the time of booking, or up until seven days before your departure.

KEY FOR CAR RENTAL CODING

This guide will help you learn more about each car in the table below. You'll see a collection of letters, which refer to the features each car has. For example, if you see EDMR, that means an economy class car, with four doors, manual transmission and air-conditioning. Don't worry about using the key for Florida car hire, as all vehicle types are listed.

Class Type

M - Mini	E - Economy	J - All Terrain
B - 2 door	C - Compact	X - Special
D - 4 door	C - 2/4 door	W - Estate

Transmission

M - Manual

Air-conditioning

R - Yes N - No



EUROPEAN CAR HIRE

SUITCASE -

SMALL BAG -

DESTINATION	BASE CAR CODE		
PORTUGAL	CODE: EDMR Seat Ibiza or similar		OR
CYPRUS	CODE: EDMR Ford Fiesta or similar		OR
ITALY	CODE: EDMR Peugeot 208 or Similar		OR
MAJORCA	CODE: EDMR VW Polo or Similar		OR
MENORCA	CODE: EDMR VW Polo or Similar		OR
CANARIES	CODE: EDMR Seat Ibiza or Similar		OR

DESTINATION	BASE CAR CODE		
COSTA DEL SOL	CODE: EDMR VW Polo or Similar		OR
TURKEY	CODE: EDMR Renault Symbol or Similar		OR
GREECE (EXCL. SKOPELOS, PAXOS & MEGANISI)	CODE: MDMR Suzuki Celero or Similar		OR

FLORIDA CAR HIRE

Optional car hire can be added at the time of booking Florida villas. Prices are available online.

INTERMEDIATE 4-DOOR
Toyota Corolla¹ or similar



STANDARD SIZE SUV
Ford Edge¹ or similar



INTERMEDIATE SUV
Nissan Rouge¹ or similar



STANDARD SIZE
VW Jetta¹ or similar



CONVERTIBLE
Ford Mustang¹ or similar



Please note that you can also book a 7-seater vehicle through the online journey. For bigger party sizes, you can request a 15-seater vehicle by calling our team on the above number.

^{*}Calls to 020 numbers cost the standard rate from UK landlines, but calls from mobiles may be higher. Check with your network provider.

Please note an alternative hire car supplier may be working with us in some destinations. We shall notify you of this prior to departure and will notify you of the new terms and conditions that apply. Please see the A-Z Guide for important notes regarding car hire.

¹Please note these are example models and similar models may be provided when you pick up your car.

Flexible flying

We've teamed up with leading airlines to give you even more holiday choice...

We know that hunting for a holiday is a whole lot easier when you've got more choice. That's why we work with over 20 other leading airlines – like **British Airways** and **Emirates** – to help you tailor-make your time away with the exact dates, durations and airports that you want. Flexible flying also means that we can open the door to a wider variety of holiday hotspots, from **Mykonos** and **Zanzibar** to the **Maldives** and **Antigua**.

While you're away, it goes without saying that the great service you've come to expect from TUI will still be present and correct. Your holiday is of course still **financially protected by ATOL**, too. And, who you're flying with doesn't affect the support you'll get while you're away. You can still get in touch with us around the clock, if you need to.

American Airlines



What you get

- 38-inch seat pitch with extendable footrest
- Amenity kits, pillows and blankets
- On-demand entertainment and noise-reducing headphones
- Pre-order meals with complimentary drinks
- Baggage allowance 23kgs

BRITISH AIRWAYS



What you get

- Generous hand baggage allowance included
- Complimentary meals and drinks (long haul) or snack (short haul)
- New pre-purchase menu developed by Michelin-star chef Tom Kerridge (short haul)
- Baggage allowance 23kgs
- Activity pack for kids (long haul)
Collect yours at the Family and Club World check-in zones at Heathrow Terminal 5, Gatwick or London City

QATAR
AIRWAYS
القطرية



What you get

- Skytrax 2023 Best Airline in the Middle East
- Over 4,000 in-flight entertainment options including the Oryx Kids' Club
- One of the widest seats in the industry designed to bring ultimate space and comfort
- Complimentary drinks and meals with fresh ingredients and international flavours by award-winning chefs

easyJet

What you get

- Allocated seating
- 23kg bag allowance
- Extensive onboard meal, snack and drinks options available for purchase
- Winner of Net Zero Strategy of the year at the UK Green Business Awards 2023



What you get

- Award-winning entertainment system with up to 6,500 channels
- Complimentary multi-course meal and drinks
- Kids' meals, dedicated channels, special headphones, toys and infant amenity kits
- All Skyward members in every class get some form of free connectivity onboard

TURKISH
AIRLINES



What you get

- Skytrax 2023 Best Airline in Europe and Best Economy Class Catering
- 30kg luggage allowance (long haul), and 23kg to Turkey
- Complimentary meals and drinks
- Priority boarding for families with babies and children
- Kids' toys and amenity kits on long-haul flights
- Free Istanbul tours on layovers of between 6 and 24 hours

Just so you know, the details above relate to Economy Cabins

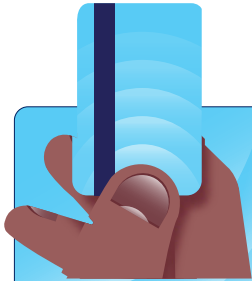
Finishing touches

Once you've picked your flights and hotel, here's how we can help to get the final pieces of your holiday all squared away...

BEFORE YOU GO

It's important to arrange **travel insurance** for your trip. Visit tui.co.uk/destinations/holiday-extras

Get sorted ahead of your break, with commission-free currency exchange, UK airport transfers, travel insurance and more.

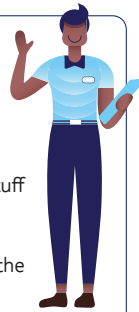


MULTI-CURRENCY TRAVEL MONEY MASTERCARD®

With our reloadable TUI Multi-Currency Travel Money Card**, you can build up your getaway fund before you fly. It's a safe and secure alternative to carrying cash abroad. You can use it wherever Mastercard® is accepted. Visit tui.co.uk/travel-money

UK AIRPORT TRANSFERS

Get to the good stuff sooner by saving yourself time and book your ride to the airport instantly. Visit tui-uk.mozio.com



TUI TRAVEL MONEY

We offer great rates on up to 50 different currencies, all at 0% commission*. You can click and collect your currency in your local TUI Store. Visit tui.co.uk/travel-money

AIRPORT EXTRAS

Start your holiday off right by pre-booking your airport parking, dropping your bags the day before or staying in an airport hotel.

AIRPORT PARKING AND HOTELS

Reserve your parking space at holidayextras.com/tui/parking. Or, get a good night's sleep before your flight at an airport hotel – you can choose one that comes with parking.

See our Never Beaten on Price guarantee at holidayextras.com/tui/nbop

AIRPORT LOUNGES AND FAST TRACK

Start your holiday as you mean to go on, with lounge access and an Airport Fast Track Pass. Visit holidayextras.com/tui/lounges



FLIGHT EXTRAS

Fly in style by upgrading to Premium or choosing a seat with extra legroom or extra space. Plus, pre-book your extra luggage or sports equipment.

FREE DAY-BEFORE BAG DROP

At selected airports, you can drop your bags the day before you're due to fly if your flight is eligible. Save even more time by checking in online beforehand.



DURING YOUR HOLIDAY

Get your holiday activities sorted before you go by booking your car hire, TUI experiences, or golfing tee times.



CAR HIRE

You can head off on your own adventures when you book car hire with us.

EXPERIENCES

Wherever you're travelling, we'll offer an experience to level up your break. Visit tui.co.uk/things-to-do



STAY CONNECTED WITH AN eSIM

An eSim makes it easy to stay in touch with friends and family back at home while you're away. You can add low-cost data to your current plan, which means you'll save money and your number won't change. And, there's no need to get a new SIM card.



AIRPORT TRANSFERS

Upgrade your package transfer to a private taxi. Or, if you've just booked a flight or hotel stay, you can add a transfer.

*You may be charged for using your debit/credit card by your card provider for foreign exchange transactions; these charges may vary, please check with your card provider. All transactions are subject to currency availability and anti-money laundering controls. Not all currencies are in stock in TUI travel shops, you may need to pre-order, please ask in store for details or visit us online. The rate of the day applies for buy back transactions that are not subject to a Buy Back Guarantee. We may ask you to provide evidence of your identity prior to any foreign exchange transaction and retain copies of any evidence presented. Maximum transaction limits may apply. For online transactions please see <https://www.money4travel.com/tuiuk/terms-and-conditions> for terms of Use. TUI is a trading name of TUI UK Retail Limited, a member of TUI Group. Registered Office: Wigmore House, Wigmore Lane, Luton, LU2 9TN. Registered in England No: 1456086. ABTA No: L4750

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Start your holiday early with Holiday Extras

Want less hassle, more holiday? That's where Holiday Extras comes in. Through them, you can book the likes of airport parking, lounge access, and security fast track – plus all sorts of extras to help get your holiday off to a flying start. Here's a taste of what they offer...



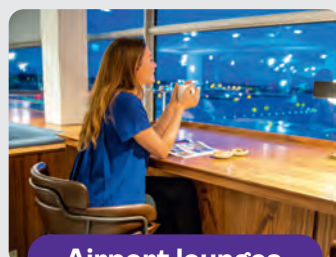
Airport parking

Book your airport parking in advance. Then, you can enjoy your holiday knowing your car is parked in a safe, secure parking space.



Airport hotels

Say goodbye to traffic worries on the day of your flight. Instead, spend the night before you fly at an airport hotel and you'll wake feeling refreshed, minutes from the airport terminal.



Airport lounges and fast track

Treat yourself to a VIP start to your holiday with airport lounge access, or whizz through security with a handy Airport Fast Track Pass.



Click this button to find out more

More info



Never beaten on price guarantee

If you can find exactly the same product cheaper within 24 hours of paying for your booking with Holiday Extras, they'll match the price by refunding the difference. You'll find all the T&Cs at holidayextras.com/tui/nbop

Great holidays start with travel insurance

TUI Travel Insurance offers...

- Holiday cancellation cover
- Emergency medical cover including 24/7 medical assistance helpline
- Options to flex your cover to suit your plans

Chat to our team in store for more information or visit tuitravelinsurance.co.uk.

Terms, conditions and limitations apply. See policy for full details.

Allianz 

Allianz
Partners

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Flight Guide

An at-a-glance guide
to our flying programme

Approx flight
duration**

Gatwick

Luton

Stansted

Norwich

Southampton

Bournemouth

Exeter

Departures from May 2025 to October 2025

BALEARICS	Majorca	2½ hrs	M*, Tu*, W*, Th*, F*, Sa*, Su*	Tu*, W*, Sa*	Tu*, W*, Sa*, Su*	Tu*, F*, Sa*	Tu*, Sa*	Tu*, Th*, F*, Sa*, Su*	Tu*, W*, Sa*, Su*	
	Menorca	2½ hrs	M*, W*, F*, Sa*, Su*		M*, F*	Th*, Su*		W*, Su*	M*, F*	
MAINLAND SPAIN	Costa del Sol	3 hrs	W*, Th*, Su*							
PORTUGAL	Algarve-Faro	2¾ hrs	M*, Th*, Su*							
GREECE	Crete-Heraklion	4 hrs	Tu*, W*, Th*, F*, Sa*, Su*		Th*, Su*	Tu		Th*, Su*	Tu*, F*	
	Corfu	3¼ hrs	M*, Th*, F*, Su*	F	M*, F*	F		M*, F*	M*, F*	
	Rhodes	4 hrs	Tu*, W*, F*, Sa*	Tu*, Sa*	W*, Sa*	Th		Tu*, Sa*	W*, Sa*	
	Kefalonia	3½ hrs	Tu, Th*, Su*		Th*, Su*			Th*, Su*		
	Zante	3½ hrs	M*, Tu*, F*, Su		Tu*, F*			M	Th*, Su*	
	Thassos	3½ hrs	W*, Su*							
	Preveza	3½ hrs	Su							
CYPRUS	Paphos	4½ hrs	M*, Tu*, W*, Th*, Sa*, Su*	W	Tu*, W*, Sa*	W		W*, Sa*	W*, Sa*	
	Larnaca	4¾ hrs	M*, Tu*, W*, Th*, F*, Su*							
TURKEY	Dalaman	4¼ hrs	M, Tu*, W*, Th*, F*, Sa*, Su*	M*, Th*	Tu*, Th*, Su*	M*, F*		M*, F*	M*, Th*	
FLORIDA	Melbourne	8¾ hrs	W*, Su*							

Departures from November 2024 to April 2025

BALEARICS	Majorca	2½ hrs	Tu*, F*, Sa*	Tu*, Sa*	Tu			Tu*, Sa*	Tu*, Sa*	
MAINLAND SPAIN	Costa del Sol	3 hrs	W*, Th*, Su*		Th			Tu, Th		
PORTUGAL	Algarve-Faro	2¾ hrs	Th*, Su*							
GREECE	Crete-Heraklion	4 hrs	Th*, Su*							
	Corfu	3¼ hrs	F		F			F		
	Rhodes	4 hrs	Tu*, W*, Sa*							
CYPRUS	Paphos	4½ hrs	W*, F, Sa*, Su*		W*, Sa*			W	Sa	
	Larnaca	4¾ hrs	W*, Su*							
TURKEY	Dalaman	4¼ hrs	M*, Tu*, W, F*, Sa, Su							
FLORIDA	Melbourne	9 hrs	W, Su							

* 10 and 11 nights available. ** Approx. flying time based on Gatwick departure. †† An Airport Development Fee (ADF) will be charged at Norwich airport, payable per passenger on departure. The ADF is £10 per adult, children under 16 years are free. For more information visit www.norwichairport.co.uk. ‡ This flight operates October only

	Bristol	Cardiff	Birmingham	East Midlands	Manchester	Leeds Bradford	Humberside	Durham Tees Valley	Newcastle	Glasgow	Edinburgh	Inverness	Aberdeen	Belfast
	M*, Tu*, W*, Th*, F*, Sa*, Su*	Tu*, Th*, F*, Sa*, Su*	M*, Tu*, W*, Th*, F*, Sa*, Su*	M*, Tu*, W*, Th*, F*, Sa*, Su*	M*, Tu*, W*, Th*, F*, Sa*, Su*	Tu*, W*, Sa*, Su*	Tu*, Sa*	Tu*, Sa*	M*, Tu*, W*, Th*, F*, Sa*, Su*	Tu*, W*, Th*, Sa*, Su*	Tu*, Sa*, Su	W, Su	Tu*, W*, Sa*	M, Tu*, Sa*, Su
	W*, Sa*	M*, F*	M*, W*, F*, Sa*	W*, F, Sa*	M*, Tu*, W*, Th*, F*, Sa*, Su*				W*, Su*	Sa				
	W*, Su*	W*, Su*	W*, Su*	W*, Th*, Su*	W*, Th*, Su*				Th*, Su*	Th*, Su*				
			Th*, Su*	M*, Th*, Su*	M*, Th*, Su*									
	Th*, Sa, Su*	Th*, Su*	M*, Tu, Th*, Su*	Tu*, Th*, F*, Su*	M*, Tu*, W*, Th*, F*, Sa*, Su*				Tu*, F*					M
	M*, Th*, F*, Su*	M*, F*	M*, W*, Th*, F*, Su*	M*, Th*, F*, Su*	M*, W*, Th*, F*, Su*	F			M*, Th*, F*, Su*	M*, F*	F		F	F
	W*, F, Sa*	W*, Sa*	M*, Tu*, W*, F*, Sa*, Su*	Tu*, W*, F*, Sa*	M*, Tu*, W*, Th*, F*, Sa*, Su*				Tu*, W*, F*, Sa*	Tu*, W*, Sa*				Th
	Th*, Su*	Tu	Tu, Th*, Su*	Th*, Su*	Tu, Th, Su				Th					
	Tu*, F*, Su	Tu*, F*	M*, Tu*, Th*, F*, Su*	M*, Tu*, Th*, F*	M*, Tu*, F*, Su				Tu*, F*, Su	Th*, Su*				
			Su		Su									
					W*, Su*									
	Tu*, W*, Sa*, Su*	W*, Su*	M*, Tu*, W*, F*, Sa*, Su*	M, Tu*, W*, Sa*, Su*	M*, Tu*, W*, Th*, F*, Sa*, Su*				W*, Sa*, Su*	M, W*, Su*				
	W*, Th*, Su*	Th*, Su*	Tu*, W*, Th*, F*, Su*	W*, Th*, Su*	M*, W*, Th*, F*, Su*				W*, Th*, Su*					W
	M*, W*, F*, Sa*	M*, W, Th*	M*, Tu*, W*, Th*, F*, Sa*, Su*	M, Tu*, W*, Sa*	M*, Tu*, W*, Th*, F*, Sa*, Su*	W*, Su*		M	M*, Tu*, W*, Th*, F*, Sa*, Su*	M*, Th*, Su*	M*, Th*		Th*, Su*	M, Tu*, Sa*
			M*, Th*		Tu*, F*, Sa*				Tu*, Sa*	M, Tu*, F*				Sa
	Tu	Tu	Tu*, Sa*	Tu*, Sa*	Tu*, F*, Sa*				Tu*, Sa*	Tu*, Sa*				
	Su	Su	W*, Su*	Th*, Su*	W*, Th*, Su*	Tu			Th, Su	Su				
			Su		Su									
			Th*, Su*		Th*, Su*									
	F	F	F	F	F	F			F	F				
			W*, Sa*		W*, Sa*									
	W*, Sa*	W	W*, Sa*, Su*	W	W*, F, Sa*, Su*				W*, Sa*	W				
	Th*, Su*		W*, Th*, Su*		W*, Th*, Su*									
	M*, F*, Sa		M*, Tu*, F*, Sa, Su		M*, Tu*, W, F*, Su				M					
			M*, F*		Tu*, F*, Sa*									

A-Z guide

We understand the small print is the last thing anyone wants to read. But we believe it's really important to be clear in the information we give you. This A-Z outlines to what extent we would be liable, if at all. If any part of this guide isn't valid or can't be enforced, the rest will still apply. Not everything here will apply to you but a lot of it will so you'll need to read this guide before you book. You'll also need to read Our Agreement With You and Your Agreement With Us. Together, they explain every aspect of your holiday. If you need information in another format, do contact our Assisted Travel team on 0800 145 6920. In line with EU regulations, we need to let you know who you'll be flying with, as your holiday package flights may not be with TUI. You'll see which airline is included in your package as part of your booking journey, and we'll also let you know who the airline is when we send your tickets. If there are changes after that point, we'll tell you before you check in or at the boarding gate. When you come across anything to do with flights in this guide, we'll usually be talking about flights with TUI. So if you're flying with another airline, you'll need to check their conditions, too. From time to time, we need to change airlines or plane types but this isn't classed as a 'Major Change' to your holiday.

A

Accessibility Here at TUI, we want to make travelling as easy as possible. That's whether you or someone you're travelling with has access needs, reduced mobility or a disability, including non-visible ones, and neurodiversity. We know holiday planning can be stressful if you're relying on the hotel's accessibility details being available before booking. So, we've partnered with Accessible to bring you Detailed Access Guides for our most popular hotels, so you can check if they meet your individual needs. You can view these at accessible.co.uk/tui.

Whether you book your holiday in one of our TUI Stores, or make your booking online, our friendly and knowledgeable Assisted Travel Team are on hand to make sure your holiday's right for you. Give the team a call for free on 0800 145 6920. If you're a British Sign Language (BSL) user, you can also contact us via SignLive. Or, for more on accessible holidays, head over to our assisted travel page at tui.co.uk.

Accuracy We published our latest brochures in July 2024. Our prices and information in those brochures were accurate on that date but they may have changed since then. We always check our properties regularly to make sure we're giving you accurate information and we'll tell you of any changes we know about when you book. If you've already booked, we'll tell you about any major changes we're aware of as soon as we can. Bear in mind public holidays and religious festivals affect whether or not facilities are available. Also, it may be the case some facilities aren't managed directly by the hotel and they could close without notice.

Adjacent Rooms These are two rooms next to each other and usually share some facilities, such as an entrance or a bathroom. They're available at selected accommodation and for a small supplement. The facilities can vary so check the individual hotel description. When you're booking, the room description will have ADJ next to it. Depending on where you're staying, you may need to book two rooms to get this room type. Please ask when you book.

Advanced Passenger Information So that you can travel, it may be mandatory (as required by government authorities before or at the point(s) of departure and/or destination) to disclose and process your personal data for immigration, border control, security and anti-terrorism purposes, or any other purposes which they determine appropriate. Some countries will only permit travel if you provide your Advance Passenger Information or API (for example Caricom API data and US Secure Flight Data) to the airline before your departure.

Some or all of the Caricom states have entered into an agreement with the USA whereby advance passenger data, required by and provided to Caricom states for border security purposes, will be passed to the USA Department for Homeland Security for processing on behalf of those Caricom states. Please see the Caricom website for more details.

The Transportation Security Administration (TSA) requires you to provide your full name, date of birth and gender for the purpose of watch list screening. You may also provide your Redress Number (as well as a Known Traveler Number), if available. Failure to provide details may result in denial of transport or denial of authority to enter the boarding area. TSA may share information you provide with law enforcement or intelligence agencies or others under its published system of records notice. Please see the TSA website for more details. These requirements may differ depending on your destination and you are advised to check. Even if not mandatory, we may assist where appropriate.

You'll need your booking reference number, the lead passenger's surname and your date of departure to access the site.

Age Ranges No under-18s can travel on their own. For our hotels, 2 to 12-year-olds are classed as children unless we say otherwise. For self-catering properties and any type of property in Florida, it's 2 to 16 inclusive.

Air-conditioning This may depend on the time of year and be subject to hotelier discretion. Also, you may have to pay for it when you get there.

Airline Rules Charter airlines aren't allowed to carry certain nationals to and from their country of origin. This is due to licensing law restrictions with overseas aviation authorities. The current licensing laws, as of 15th November 2010, do not allow TUI Group airlines to carry nationals of the following countries on their operating routes – Brazil, Kenya, and Morocco. Some other restrictions also apply...

- Cuban nationals may travel to any international Cuban airport, except Cayo Largo and Cayo Coco, and must be travelling as part of an inclusive tour package.

- Indian and Turkish passport holders can only travel on inclusive tour package arrangements. Please check with your embassy or consulate before you book.

- If you're going to Goa, Kerala and Sri Lanka, on an Indian, Pakistani, Sri Lankan, Nepalese or Bangladeshi passport you can't fly on British charter flights. This travel restriction doesn't apply if you have a Pakistani, Sri Lankan, Nepalese or Bangladeshi passport but your spouse has a foreign – non-Indian – passport.

Airport Assistance See Assisted Travel.

Airport Hotels and Parking - UK The companies that provide the hotels and car parks will have their own terms of use which will also apply to you. We can get you a copy of these if you need one, just ask.

If you don't follow the instructions we give you, we may not be able to refund you any additional costs you're charged as a result.

Any parking is at your own risk, so we ask that you don't keep any valuables in your car. You should be prepared to leave your keys with car park staff as this may be necessary. If you have a larger-than-average vehicle or a motorbike, please contact us to check that the car park can accommodate it without an additional charge. When you travel, take your booking confirmation with you as it contains instructions on what you need to do. If you have any problems on the day, please let the hotel or car park know so they can help you. If you don't let them know, we may not be able to help you later on. If you're parking and you arrive before the day and time shown on your confirmation, or stay later than planned, you may be charged for the extra parking at the car park's normal price. If you leave earlier than planned, we won't refund any of the charges you've paid.

You can amend or cancel any time up until a minute to midnight, the day before you arrive at the airport, free of charge. So, if you fly on the 2nd, you'd need to cancel by 23:59 on the 1st. If you cancel in time, you will be refunded what you've paid for the hotel and parking. If you don't cancel in time you will not be refunded any amounts paid for the hotel and parking and we will retain this as a cancellation charge.

Airport Lounges You can pay for UK airport lounge access after you've booked, subject to availability. You can do this via a TUI Holiday Store, Manage My Booking or by logging into your Customer Account.

Airport Service In most airports overseas, our Travel Experts aren't allowed past check-in or into the arrivals hall but we will have staff waiting to greet you outside the airport.

Alcohol During your flight with us, you can only drink the alcohol that our staff serve you.

Amenities Lots of things you come across in resort will be quite different to what you've come to expect at home, like roads, power and water, for instance. If there's a prolonged drought, it might interrupt water supplies. In summer, there's often more demand on water, which means the pressure can drop, disrupting water heaters. You may also find in some destinations you won't be able to flush toilet paper down the toilet.

Artist Impressions These, together with any computer-generated images, are there to give you an idea of how the property will look – they're not replicas of the finished building.

Assisted Travel If you or anyone you're travelling with has a disability, is less mobile, has a vision or hearing impairment, or is undergoing medical treatment and needs support, contact our Assisted Travel Team - their number is at the end of this guide. Our colleagues can advise you which holidays are more suitable and meet your requirements. Also, if you've got any medical or dietary needs, they will do their best to help.

Assisted Travel at the Airport Assistance teams will be on hand at the airport, once notified of the request for assistance. Assistance is given at the designated points inside and outside terminal buildings. Assistance can include moving across various areas within the airport (e.g. check-in counter, toilet facilities and the luggage hall). And you can be assisted to the aircraft as well as boarding it. You can highlight to the Assisted Travel Team what type of assistance, and in which part of the airport experience, is needed.

Assisted Travel on Your Flight If you or a member of your party has a disability, uses a mobility aid, can't walk, or has difficulty climbing stairs, you should notify us of your assistance needs before travel. You can do this by contacting our Assisted Travel Team. You are strongly advised to contact us at least 48 hours before your departure.

Assisted Travel on Transfers If you aren't able to use our coach transfers, we can arrange an adapted transfer, if you tell us in advance by contacting our Assisted Travel Team. See **Medical Conditions & Wheelchairs**.

B

Balconies If the description refers to a French or Juliette balcony, this means that your room will have glass doors but you won't necessarily be able to go out onto the balcony as it'll be shallow in depth.

If you're on the ground floor, you'll get a terrace instead of a balcony, even if it says 'BL' or 'balcony' on your booking confirmation. Health and safety restrictions mean some hotels or apartments may not put you on a high floor if you have small children. Even if you're on a low floor, make sure you never leave your children unattended on your balcony.

Banned Airlines To improve safety, the European Commission has banned some airlines from operating in European airspace. In line with EU directive (EC) no. 2111/2005, Article 9, we need to make you aware of the list of banned airlines. To view the list of airlines that are subject to an operating ban within the European Community, visit http://ec.europa.eu/transport/modes/air/safety/air-ban/search_en

Beaches Many of the beaches in our resorts have been awarded the Foundation for Environmental Education's Blue Flag. The programme awards beaches and marinas that meet its high standards of hygiene, cleanliness, safety and environmental management. For details, visit www.blueflag.org.

When you're on the beach, make sure you check any flag warning systems and take local conditions into account, particularly things like undercurrents and tides. You'll also need to supervise children at all times as most beaches won't have a lifeguard.

Some beaches in Mexico and the Caribbean may experience an increased level of seaweed from time to time. This is known as sargassum, and is a natural occurrence which can change on a daily basis influenced by weather patterns and sea currents. Hotels which are affected work hard to clear the seaweed so you can continue to enjoy the beach during your holiday. The situation can change day to day due to nature, wildlife and local laws.

You may find that public beaches are closed at certain times, particularly in low season. Beach closures are carried out by local authorities so are beyond our control. One more thing, you may need to pay to use some beaches, especially in Italy.

Building Work From time to time, building work is unavoidable, particularly where hotels are open all year round, and it can be noisy. If we're aware of any work, we'll let you know as soon as possible if we think it'll affect your holiday. This can be difficult as we don't control the work and we're not always told when it'll happen and how long it will last. But if we think it'll have a significant effect, you'll have the option of a refund or an alternative holiday, as outlined under 'Major changes to your holiday' in Our Agreement With You.

Bungalows If the description of your accommodation refers to a bungalow, this means that you may be located in an accommodation block within an annexe building separate from the main building which may not necessarily be single storey or detached.

C

Car Hire

If you add car hire to your booking, it will be with Enterprise for the majority of Greek islands, Alfa Car Hire for Paxos, Reflections Travel for Meganisi, and Europcar for the rest of Europe. Your contract will be with them rather than us, so please make sure you check their terms and conditions. These vary by country - for more information, see www.enterprise.co.uk, www.reflections-travel.com, www.alfacarhirepaxos.com or www.europcar.co.uk. In some destinations, we may use an alternative hire car supplier. If this is the case, we'll tell you about it and any new terms and conditions.

For an additional charge you may request an upgrade to a larger vehicle prior to departure, subject to availability. Your hire car includes unlimited mileage, Collision Damage Waiver (CDW), Theft Waiver (THW), 3rd-party liability cover, airport and local surcharges, local government tax, 24/7 breakdown service and airport pick-up.

Europcar offer a pre-registration service on their website <http://tourops.europcar.co.uk/>. We recommend you complete this form to minimise the waiting time for your car upon arrival at your destination. This should be completed at least 48 hours prior to your departure from the UK. You'll need your drivers licence details, passport details, holiday reference number and driver's credit card details – for reference only - to pre-register.

General Conditions All rentals follow the hire car supplier's rental terms and conditions and these follow local laws. If you don't meet all the terms of the rental agreement or break any of the terms e.g. through negligence or driving under the influence of alcohol or drugs, you'll not be covered by the insurance. This means that you may be responsible for any costs of repairing or replacing the car and any other costs the hire car supplier incurs if the car is lost, damaged or stolen. Driving on unpaved roads is not allowed unless these roads are the access tracks to your holiday accommodation. Costs such as petrol, parking charges, toll fees, traffic fines and garage costs are not included in your hire cost. If you return the car late, you'll have to pay extra rental charges, charged at the local daily rate. The hire car supplier does not take responsibility for the fitting of child or baby seats to any car. All taxes are subject to government policy changes. If you cancel your car rental at any time up to 7 days before your departure you'll have to pay a cancellation fee of £15. If you cancel your car rental within 7 days of your departure, the full amount of the rental will be charged. Bookable car rental is only available if you book more than 7 days before your departure date.

Deposits You will be asked to leave an imprint of the named driver's valid major credit card – not debit card – to cover security based on the basic hire cost, plus CDW and THW excess charges, petrol, toll fees and extra days you book locally. This will vary depending on the type of rental car and by destination. This amount will be held on your credit card and released on the safe return of the fully-fuelled car. If you rent 2 cars, a separate credit card in the name of the driver is required. For larger cars a second credit card imprint may be required.

Insurance CDW and THW cover your responsibility for loss of, damage, theft, attempted theft or vandalism to the car. The cover will only apply if you meet all the terms of the rental agreement. You may have to pay insurance excess charges towards any claim. This amount may vary by country or car group. Insurance to reduce the excess charges can be taken out where available for an extra fee, this is called an 'excess waiver'. Insurance does not cover tyres, windscreens, the roof, the underside or interior of the car and towing charges. You may, therefore, be liable for damage to these items. Insurance does not cover loss or theft of personal belongings left in the car. Personal Effects Insurance covering contents of the car can be taken out for an extra fee where available. Personal Accident Insurance can be taken out for an extra fee, but is usually covered by your travel insurance policy.

Out Of Hour Charges These will apply if you are collecting or returning a car, requesting delivery or collection of a car outside of the hire car supplier's locations opening hours. This will vary by destination.

Drivers Documentation And Age Restrictions A full and valid original driver's licence in English that has been held for at least one year is required. In Malta, Gozo and Turkey, it's at least two years, and Cyprus and Croatia at least three. Photo card licences must be supported with a counterpart licence if applicable. A photocopy or fax copy of the licence won't be accepted. At the time of booking any endorsements to a driver's licence such as driving under the influence of drugs or alcohol and negligence should be advised to us. Your holiday documentation and passport are required when you pick up the car. All intended drivers must produce the appropriate documentation and sign the rental agreement. A car rental voucher will be issued along with your holiday documentation. The minimum rental age for the majority of destinations is 21 years, except in Turkey where it's 22. The maximum age for all countries is 70. There's usually an extra charge for drivers under 25.

Additional Drivers Additional driver charges apply for 2 or more drivers. You must make any additional driver arrangements when you pick up the car. All drivers must meet the age and driving licence conditions explained in the documentation section. Only named drivers may drive the rental car.

Extras You can hire infant seats and roof racks when you get there but numbers are limited.

Car Hire With Alamo

If you add car hire for your holiday to Florida, your car hire will be provided by Alamo. Please make sure that you take into account the space needed for luggage, any baby seats, equipment (e.g. golf clubs), as well as the distance you plan to drive. It may be worth you renting a larger vehicle, such as a mini-van, if there are more than 5 people in your party, to ensure that you all get to travel in the same vehicle. When you pick your car up, anyone driving the car will need to sign the conditions of rental.

Additional Info for All Car Hire Packages

Documentation: A full valid driver's licence and credit card in the driver's name need to be presented in order to be allowed to pick up the vehicle.

Locally Payable Charges: Anything you pay for locally will have airport operating fees, handling fees and taxes, plus a local sales tax.

Pre-authorisation Charges/Security Deposits: Any additional optional items selected at the counter will be pre-authorised (such as, GPS, Child Seats, etc.). If no additional are required, an authorisation for \$1 will be taken to ensure the card is valid.

Additional Drivers: There's charge from \$15 per day for each additional driver.

Child Seats: Child seats are compulsory for under-6s. You'll need to pay \$6.99 a day for each seat on arrival (subject to availability) with a maximum of \$70 per every 30 day rental per infant/child seat.

Sat Navs/GPS: Included with your car hire.

Young Driver Surcharge: The minimum age for hiring a car in Florida is 21 years. Drivers under 25 years will also need to pay an additional young driver surcharge from \$25 each per day. There's usually an extra charge for drivers under 25.

Returns: Alamo uses a 24-hour system. It means you need to return your vehicle by the same time as when you originally picked it up. Otherwise, you'll have to pay an extra day's hire at the local rate.

Minimum Age: Driver must be twenty-one (21) years of age to be allowed to hire the car.

Toll roads: There are numerous toll roads within Florida and across the USA. The renter is responsible for all charges incurred for using these roads.

Alamo Terms & Conditions: Full terms & conditions of your Alamo car hire can be found at www.alamo.com/en/customer-support/car-rental-faqs.html

Fully-inclusive Car Hire - comes as standard. This includes an air-conditioned car with unlimited mileage, automatic transmission, and radio, plus local road maps and information. Your car will come with a full tank of fuel. You can choose to simply return the car with a full tank, or pay this up front at the time of rental - the charge for this will be based on the average pump price for mid-grade fuel. You'll also get a Collision Damage Waiver (CDW) worth approx. \$26 per day and the following charges included...

- Florida state surcharge of \$2.05 a vehicle each day
- Airport operating fees \$3.00-\$3.50 per vehicle plus 10% on all optional extras
- State and local taxes
- Liability cover, which offers 3rd-party liability protection up to a \$1,000,000 maximum for each accident

■ 3rd-party liability protection, which covers any damage or injury you may cause to people or property – it doesn't include your relatives or their property.

■ Uninsured motorist protection, which covers you if you or any member of your family is injured or killed by an uninsured driver. This is up to a total of \$100,000 for each accident. Family members include those related by blood, marriage or adoption.

Gold-inclusive Car Hire - as an upgrade. With this, you get everything that comes with the fully-inclusive package, plus up to 3 additional drivers - so long as they're over 25 - and one tank of fuel.

Anything you pay for locally will have airport operating fees, handling fees and taxes, plus a local sales tax. There's a charge of \$25 each day for each driver under 25. There's also a charge of \$10 a day for each additional driver. Child seats are compulsory for under-6s. You need to pay \$6.99 a day for each seat.

To drive in the United States, you need a full UK driving licence and must be 21 or over. It's worth bearing in mind, laws may be different to ours – especially ones like drink driving.

Check-in

For Your Flight We recommend you arrive at the airport at least two hours before your scheduled departure time. For flights over seven hours, it's three hours before. Regardless of the length of your flight, you need to have completed check-in at least an hour before departure.

UK airlines need to carry out enhanced security screening from certain destinations for return flights to the United Kingdom. If this applies to your flight, you'll be told whilst you're on holiday as it may mean that you need to check in a bit earlier. You might need to be at the boarding gate earlier, too.

If we think you may be under the influence of alcohol or pose a threat to passengers or crew, you won't be able to fly. The same applies if you smoke, use insulting or abusive words before or after you board. If that happens, we won't be responsible for your holiday arrangements and we won't give you a refund, pay compensation, or cover any other costs. We may even seek compensation from you for any loss caused by your behaviour. This includes having to divert the plane.

It's also a criminal offence to cause disruption on board, so you may be prosecuted. Airlines may also share details about your behaviour with other airlines, which could affect your future trips.

Online Check-in You'll be allocated your seats when you check in online. If you don't like the seats allocated, you can pay to select your seat. Sometimes we may need to change the seat allocated to you for operational or safety reasons or for persons with reduced mobility. Boarding cards must be printed on A4 paper and be clearly legible with no rips or tears. You must drop your bags off before bag drop closes, 45 minutes before your flight time. Just so you know, if you choose not to use our online check-in service, we reserve the right to charge a fee for airport check-in. Please also see Section 14 of Our Agreement with You and Yours with Us.

For Your Accommodation On a Villa Collection holiday, check in is usually 2pm. If you expect to arrive after 7pm, you need to call the key holder with the rough time you expect to arrive so you can make arrangements to collect the key. If you don't, you may not be able to get into the villa until the following day.

Check-out

For Your Accommodation On the last day of your holiday, you'll usually have to leave your room by mid-morning or noon. If you're in a villa, you may need to leave earlier. You'll be told the exact time when you get there. You may be able to keep your accommodation for longer, but there could be a charge.

Child Prices Child prices are based on selected departures within the season dates, and will only apply to the cheapest room type that occupies children. Child prices are only available for the first and second child sharing a room with two full-fare-paying adults. Any more than two children on one booking pay the adult price, count towards room occupancy, and will pick up any applicable third or fourth adult reductions or occupancy discounts. You'll still pay full deposits, insurance, flight, room and board supplements, and any extras for all children travelling at a child price. Children qualifying for free or reduced child prices don't count towards group offers. Child prices only count towards room occupancy for self-catering and villa holidays.

You'll also need to pay a fee for an infant under the age of 2 on the date of return travel. Please note, infant fees vary dependent on holiday type. If any children in your group turn 13 after you've booked but before – or during – your holiday, they'll need to pay the adult price, plus the amendment fee.

Child Protection We believe we have an important role to play in protecting children's rights everywhere. Our child protection policy applies both in the UK and abroad. We train our resort staff to identify situations where children may need protection and report them to the relevant organisations. We're signed up to the Child Protection Code www.thecode.org. This independent organisation monitors and supports our child protection activities. If you suspect any child is at risk on your holiday, please tell your Holiday Advisor or call Crimestoppers, anonymously, on 0800 555 111. For more information, visit <https://www.tui.co.uk/editorial/child-protection.html>.

Conditions Of Carriage When you travel by air or river, your journey may be subject to certain international conventions including, but not limited to, the Warsaw and Strasbourg Conventions, and the Montreal Convention for air. By law we need to give you these in 'legal speak' to avoid any misinterpretation. We can supply a full copy of these if you ask us to.

Montreal Convention This is a notice required by European Community Regulation (EC) No. 889/2002.

Air carrier liability for passengers and their baggage This information notice summarises the liability rules applied by Community air carriers as required by Community legislation and the Montreal Convention.

Compensation In The Case Of Death Or Injury There are no financial limits to the liability for passenger injury or death. For damages up to 100,000 SDRs (approximately £96,000), the air carrier can't contest claims for compensation. Above that amount, the air carrier can defend itself against a claim by proving that it wasn't negligent or otherwise at fault.

Advance Payments If a passenger is killed or injured, the air carrier must make an advance payment, to cover immediate economic needs, within 15 days from the identification of the person entitled to compensation. In the event of death, this advance payment shall not be less than 16,000 SDRs (approximately £15,360).

Passenger Delays In case of passenger delay, the air carrier is liable for damage unless it took all reasonable measures to avoid the damage or it was impossible to take such measures. The liability for passenger delay is limited to 4,150 SDRs (approximately £3,980).

Baggage Delays In case of baggage delay, the air carrier is liable for damage unless it took all reasonable measures to avoid the damage or it was impossible to take such measures. The liability for baggage delay is limited to 1,000 SDRs (approximately £960).

Destruction, Loss Or Damage To Baggage The air carrier is liable for destruction, loss or damage to baggage up to 1,000 SDRs (approximately £960). In the case of checked baggage, it's liable even if not at fault, unless the baggage was defective. In the case of unchecked baggage, the carrier is liable only if at fault.

Higher Limits For Baggage A passenger can benefit from a higher liability limit by making a special declaration at the latest at check-in and by paying a supplementary fee.

Complaints On Baggage If the baggage is damaged, delayed, lost or destroyed, the passenger must write and complain to the air carrier as soon as possible. In the case of damage to checked baggage, the passenger must write and complain within 7 days, and in the case of delay within 21 days, in both cases from the date on which the baggage was placed at the passenger's disposal.

Liability Of Contracting And Actual Carriers If the air carrier performing the flight is not the same as the contracting air carrier, the passenger has the right to address a complaint or to make a claim for damages against either. If the name or code of an air carrier is indicated on the ticket, that air carrier is the contracting air carrier.

Time Limit For Action Any action in court to claim damages must be brought within 2 years from the date of arrival of the aircraft, or from the date on which the aircraft ought to have arrived.

Basis For The Information The basis for the rules described above is the Montreal Convention of 28 May 1999, which is implemented in the Community by Regulation (EC) No. 2027/97 (as amended by Regulation (EC) No. 889/2002) and national legislation of the Member States.

Cots There's usually room for one cot in all our hotel rooms, apartments or villas, but you'll need to check with us before you travel to make sure there will definitely be one available when you arrive. In some countries, such as Italy, you'll need to pay a daily charge to hire a cot. If you're staying in a villa in Florida, you'll need to pay to hire a cot by credit card, before you travel. If you decide to bring your own travel cot, bear in mind there's no extra luggage allowance for these and the airline will charge extra if you go over your limit.

Customer Welfare See **Assisted Travel**.

D

Data Protection All details provided by you will be held by us and used in accordance with our Privacy Notice. We will process personal data about you and members of your party so that we can manage your account or booking, provide you with our products, services and/or any other travel arrangements booked with us. By providing other people's personal data, you must be sure that they agree to share their data with us and, where appropriate, they understand how their personal data may be used by us. For more information, please refer to our Privacy Notice available on our website or upon request in our stores.

Delays Depending on airport facilities, we provide light refreshments for a delay of 2 to 4 hours, a meal – or vouchers for a meal – for 4 to 8 hours, overnight accommodation for delays of 8 to 12 hours if it's necessary and possible.

If a delay is longer than 5 hours, you can cancel your flight and we'll refund the flight part of your holiday. We'll only refund the whole cost of your holiday if we change or cancel your holiday. We set out exactly what this means in Our Agreement With You.

Deposits As well as the deposit you pay when you book, if you're staying in an apartment or villa, you may also be asked to pay a deposit in local currency when you arrive. If you're on a Scene holiday, you may be asked to pay a deposit – in cash – even if you're in a hotel. Some hotels require a credit card swipe or cash deposit when you check in. Deposits cover all, or part of, the replacement costs for things being lost, broken or damaged. It's also to take care of any unusual cleaning charges. You'll get it back when you leave, or with an amount deducted if necessary. The property needs to be inspected before you leave. In some cases, your deposit will be returned to you by post.

Unfortunately we can't accept responsibility for any disputes which may arise, although we'll try to help you to resolve them. You'll find details of the amount and type of deposit for each property on our website, or you can call us.

See **Low Deposit Offer** for more details on the deposit you pay when you book.

Disability Assistance See **Assisted Travel**.

Dress Code Men may need to wear full-length trousers, shirts with sleeves, and shoes for dinner in most hotels and apartments.

A-Z guide

E
ESTA See **Visas**.
Extra Charges The key aspects of your holiday will be included in the price when you book – see **Prices** for details. But it's important to point out you may have to pay extra for some things when you get there. For example, you might want to book an excursion, use the safety deposit box in your room or enjoy something from the minibar. You may also need to pay extra for things like sports, beauty treatments and classes. If we're aware you'll need to pay extra for a particular activity or facility, we'll show you by adding an asterisk after the item. You may also need to pay extras locally if you choose to hire a car, for example: upgraded insurance cover, young driver's insurance, local taxes etc. Please refer to the car rental terms and conditions for details when booking your holiday. See **Meals** for more details.

F
Finishing Touches You'll need to book them at least seven days before departure and pay for them in full when you settle your invoice.
Flight Times Actual flight times are on your tickets. They are local times based on the 24-hour system. We can't guarantee the flight times in our brochure, on our website or on your booking confirmation won't change, so please always check your tickets.

Flying With Children Infants less than 14 days old are not allowed to travel. Any child over 14 days and under two years old on the date of their return travel is classed as an infant. Infants must sit on an adult's lap and wear an extension seatbelt. If your child reaches their 2nd birthday while you're away you'll need to allow for this when you book. All children aged two and above must have their own seats on the plane. If you've paid for an additional seat for your infant, you can use your own car seat as long as it has a single release harness. It needs to be facing forward on the aircraft seat, designed to be secured by lap belt alone, and must conform to EU safety standards. You'll also need the instruction leaflet to show the cabin crew if they need it. The seat mustn't be more than 16 inches or 40cm wide. You can't use carrycots and deluxe child car seats, as they won't fit. The use of car seats will be at your airline's discretion. Airlines registered outside the UK may have their own rules. Call TUI for information on approved car seats. You'll find the number at the end of this guide.

Free Child Places These are only available for holidays departing between 1st May and 31st October in selected accommodation, and only where the child is sharing a room, apartment or villa with two full-fare-paying adults. They are available for children up to 12 years inclusive for hotels and up to 16 years inclusive for self-catering - unless we say otherwise in the property details. You'll need to pay a deposit but we deduct this from your final balance and will refund this when you pay for your holiday in full. Our free places don't include flexible dining, meal supplements, insurance, in-flight meals or any other extras. Plus, you need to pay the 'Select Your Seat' option for the child if you need this. If you change your booking, free child places on your new booking will depend on availability. If your first child goes free, your second child still pays the second child price. Not combinable with other selected discounts or special offers. See **Special Offers**.

G
Green & Fair You may see hotels marked as Green & Fair in this brochure. These are hotels, which at the time of going to print, were certified as sustainable by an independent organisation. This process involved a third-party assessment to certify that the hotel complies with the Global Sustainable Tourism Council (GSTC) criteria or an equivalent standard. The GSTC criteria serves as the global standards for sustainability in travel and tourism and covers four main areas of impact: sustainable management, environment, social and economic benefits to the local community, and cultural heritage. For every holiday sold to a Green & Fair hotel, TUI makes a donation of £1 per person to the TUI Care Foundation (www.tuicarefoundation.com/en). You can find out more about Green & Fair Hotels and the latest list of certified hotels – including the name of the certification body for each hotel - at www.tui.co.uk/holidays/green-and-fair. You should know that we review our portfolio of Green & Fair hotels three times a year and grant the Green & Fair label to any hotel certified at that time. We're also members of Sustainable Aviation, a UK initiative that sets out the collective, long-term strategy of UK aviation to tackle the challenge of ensuring a cleaner, quieter, smarter future for our industry. You can find more information at www.sustainableaviation.co.uk.

Group Offers You may qualify for discounts if there are 10 or more in your party. Group discounts apply only at the time of booking. When you're about to book, ask your Travel Expert to contact our Groups Department. Or call our Groups booking line yourself – you'll find the number at the end of this guide. Groups of more than 20 can have a special service from a representative at the accommodation, a private get-together and greeting on the first day, and discounts on resort excursions. Of course, group discounts are subject to availability and we may withdraw them at any time. We base discounts on how many are travelling and everyone needs to travel on the same date. Their holidays must be for the same length and to the same accommodation. If it's more convenient for them, we can sometimes make arrangements for large groups to leave from different airports. They may not be available in conjunction with any other offers. Cancellations within your group may mean a drop or a removal of your discount, and the people who cancel will need to pay our standard cancellation charges.

I
In-flight Entertainment We have in-flight entertainment on all of our TUI long haul flights. For more details, contact TUI – you'll find their details at the end of this guide.
Infants See Child Prices, Cots and Luggage
Insurance You'll need to take out a suitable insurance policy for you and anyone travelling with you. This includes infants and children. We'll tell you about our insurance policy when you book. If you choose not to take out our insurance, you'll need to tell us who you're insured with. We'll need the company details and your policy number before you travel. We can't accept responsibility for any loss that you or anyone travelling on your booking suffers if the individual isn't adequately insured. As with all insurance policies, terms and conditions apply, so you need to make sure you've got the right policy for you. See **Delays** for more details.
If you're travelling to the European Economic Area you'll also need a European Health Insurance Card. You'll get a new UK Global Health Insurance Card (GHIC) instead of an EHIC. You can apply at www.gov.uk/global-health-insurance-card. Visit www.nhs.uk/ehic for full details on what it covers. You do not need to apply for a GHIC if you already have an EHIC. Your EHIC remains valid in the EU until it expires. An EHIC or GHIC is free of charge. You'll need to have both this card and adequate travel insurance.

L
Local Laws Sometimes local laws, religious customs or events mean facilities aren't available. For example, in all Muslim countries during the month of Ramadan, bars and restaurants – including hotel restaurants – change their opening hours. You may not be allowed to eat, drink or smoke in public areas during daylight hours either. Drinking and gambling ages vary by destination. It's a good idea to find out more before you travel. For the most up-to-date information, we recommend you check www.gov.uk/foreign-travel-advice.

Lost Property If you leave something behind on the plane during your flight out, you'll need to contact the overseas airport and ask them to check their lost property. If it's on your flight home, let us know and we'll do our best to track down the item for you. If you leave what we class as a 'valuable item' at your hotel, like a camera, a laptop or a wallet, we'll do our best to find it for you. If your item is found, you'll need to contact the hotel to arrange for it to be returned, and there may be a charge for this. If we can't find your item, we'll send you a statement to support your travel insurance claim. For help with lost property, contact After Travel Customer Support – you'll find their details in the Getting In Touch section.

Low Deposit Offer This offer is per passenger. We can change or withdraw this offer at any time. The rest of the deposit will be due within eight weeks of you booking your holiday. If you cancel your holiday you still have to pay the full deposit.

Low Season You may find that if you're travelling outside of peak holiday periods, some facilities, both in your hotel and resort, may not be available and entertainment may be more low-key. Hoteliers may remove facilities at certain times due to low demand. These can include restaurants or bars and can be sudden, implemented by hotels on the spot without prior notice. Low season is usually May and October for short and mid-haul destinations like Spain and North Africa. For long haul destinations such as in the Caribbean and Mexico, low season tends to impact other months including January, May, September, October and November. However, unforeseen circumstances or lower-than-expected hotel occupancies can happen at any time, so facility closures are not limited to these specific months

Luggage When travelling with TUI your checked-in allowance will vary between 15kg and 23kg depending on your holiday, so make sure you check when you book, and check your booking confirmation to confirm your allowance, as it may vary depending on the airline you are flying with. You can buy extra checked-in luggage allowance if you need to – you'll need to do this at least 3 days before departure. If you're booking a tour or twin centre, remember to check your allowance, as your amount during the tour or twin centre may be less than for your international flights.

On package holidays with TUI, under twos get 10kg hold luggage allowance – hand luggage is not included. If you've booked a flight only, there is 0kg hold or hand luggage for infants. Folding pushchairs can be brought onboard, but will count towards your own adult hand luggage allowance and must fit within the size and weight limits – please see **Hand luggage**. You also have the option to check this in with your luggage, or take it to the aircraft door where we'll pop it in the hold for free. Please let the check in staff know on the day.

You can share your hold luggage allowance with others on your booking, but no single bag can be more than 25kg. If you have booked extra luggage allowance, you still need to make sure each bag is under 25kg, otherwise check-in staff won't accept it. If you've booked one of our wedding packages as a couple, you'll qualify for an extra 5kg of luggage allowance each for your wedding attire. This will be added to your booking when you book your wedding package. Bear in mind, if your flights change to another airline we won't be able to offer this allowance.

Hand luggage The maximum dimensions are 55x40x20cm, and your weight allowance is 10kg. You can't buy extra hand luggage allowance. In addition to this, passengers can bring one small personal item, ie a handbag, laptop bag, briefcase or camera bag. This must be small enough to be stored under the seat. There are restrictions on what you can carry in your hand luggage so please read the information that comes with your tickets. Your airline won't be liable for loss or damage to valuable or fragile items packed in hold luggage, no matter how it's caused.

On Other Airlines If you're not flying with TUI, you'll need to find out what your allowance is for checked-in luggage and hand luggage. Some airlines do not give infants their own allowance.
Excess Luggage And Sports Equipment There may be a charge for excess luggage and sports equipment. Whether or not we can carry it will depend on capacity on the day. You can arrange to take golf clubs, windsurf boards, diving equipment and other sports equipment on your flight. If you don't book, you may still be able to check your own equipment in. But we can't guarantee this and there'll be a charge. Bear in mind, any problems with excess luggage charges need to be sorted out at the airport. We can't guarantee you'll be able to take bulky sports equipment with you on the coach to your holiday accommodation, and there may be an extra charge.
Lost And Damaged Luggage Please report any lost luggage or damage to us within seven days. If not, under the terms of the Montreal Convention, we won't be liable. See Montreal Convention for details. If your luggage is damaged on your way back to the UK, you need to complete a Property Irregularity Form (PIF) at the airport and keep a copy of it for insurance purposes.

M
Meals
On Your Flight TUI includes meals on long haul flights. Please let us know when you book if you require any children's meals. Just so you know, we don't provide meals for under-twos so you'll need to bring something with you. Remember to tell us if you have any special dietary requirements. We can't guarantee we'll be able to meet them, but we'll do our best. For group bookings, everyone in your party will need to either book in advance or decline the meal. For all other flights, we offer a range of snacks and drinks to buy onboard.
At Your Hotel Meals are usually served in the hotel's main restaurant. The set-up here may change from buffet to waiter service, or vice versa. For à la carte restaurants you may be limited to a certain number of visits per stay and you may need to make a reservation. You may need to pay extra for these, too. Not all of the hotel's restaurants will necessarily be open at the same time. Meals for infants are not included in the price of your holiday so you'll need to make your own arrangements.
Full Board Plus includes a Continental breakfast, lunch and dinner with drinks included during mealtimes. **Full Board** includes a Continental breakfast, lunch and dinner. **Half Board** includes a Continental breakfast and dinner – or lunch, if you wish – at some hotels. **Bed & Breakfast** usually means Continental breakfast.

Medical Conditions
On Your Flight If you have a medical condition, a serious illness, or you've recently had surgery or an accident, you'll need to be cleared for travel by the airline. You may also need a 'Fitness to Fly' certificate from your GP. Conditions that need medical clearance include respiratory, coronary or infectious illness. You'll need to give your request for medical clearance to the airline at least four working days before you're due to fly. If you're unsure what conditions require medical clearance, or if you have any concerns about your health, we recommend that you contact your doctor before you book.

The risk of deep vein thrombosis (DVT) while flying is extremely low but is still a serious medical condition. DVT is when a blood clot forms, usually in the lower leg, sometimes because of sitting still for a long time. It needs treatment with blood-thinning drugs to prevent clots breaking off and travelling to the lungs. You can take precautions to reduce the risk. People most at risk include those with a history of bronchial or circulatory problems, thrombosis, those recently hospitalised, smokers, the obese, those with congestive heart failure, a malignant disease, pregnant women or women taking the contraceptive pill. To reduce the risk, exercise your legs from time to time, or walk around if possible. Elastic stockings may be helpful. Drink plenty of non-alcoholic liquids to prevent dehydration. See your doctor if you think you may be particularly prone to DVT.

At Your Destination If you have specific medical needs, think about whether the healthcare system in the destination you're looking at is likely to be able to meet those needs, if you have any problems while you're away. Consider things like the country's state of development and its size. You may find it helpful to look at www.gov.uk/browse/abroad/travel-abroad.

Mobility Aids See **Wheelchairs**
Mobility Assistance See **Assisted Travel**

O
Official Ratings Each country has its own system for rating properties, but at TUI we use our own ratings to make it easier to compare hotels. See **Tour Operator Ratings** for details.

P
Passports The name in your passport must match the name on your ticket otherwise you may not be able to travel and your insurance could be invalid. If someone in your group changes their name after you have booked, tell us and we'll issue the ticket in the new name. If you've already received the ticket, return it and we'll send one with the correct name. There may be a fee for this change. British Citizens must hold a valid 10-year passport. British passport holders travelling to any EU country require at least six months validity on their passport on the day of travel. Some countries outside of the EU require a British passport to have a certain period of validity left on it, or blank pages. Please visit gov.uk/foreign-travel-advice for advice by country. Other nationalities should check with their own governments. It is also your responsibility to check whether you need a visa to enter your destination country. British Citizens under 16 years old, including newborn babies, are required to have a child passport. The child's passport will initially be valid for 5 years, but can be renewed for a further 5 years at the end of this period. You can visit the gov.uk/ website for further information and how to apply.

If your passport has an Israeli stamp, you may be refused entry to some countries. For more information, visit HM Passport Office website at gov.uk/government/organisations/hm-passport-office. If you don't have a UK passport, you should always check with your own embassy, high commission or consulate before you book. Please also see **Visas**.

Passenger Assistance See **Assisted Travel**.

Playgrounds You need to supervise your children on all play equipment.

Pool Views If you book a room with a pool view, you'll look directly onto or have a side view of the pool.

Pregnancy You can travel with us up to the 28th week. If you're more than 28 weeks at the time of your flight home, you'll need a medical certificate from your GP. It must state there are no complications and give the dates of your pregnancy. If you're more than 36 weeks at the time of your flight home, they'll refuse to take you. If you're expecting twins or more, you must return by the 32nd week. Please check your insurance policy for any restrictions that apply, as many only cover to the 28th week.

Premium Seating Premium seating is available to book on long haul TUI flights. If you book to fly Premium, your luggage allowance will be 25kg in the hold and 10kg as hand luggage. Lounge access and fast-track security are only available on departure from UK airports. You can access the lounge from 3 hours before and up to your original scheduled departure time. We advise you wear smart casual clothing. Fancy dress, vests, football shirts, tracksuits, baseball caps and other sports clothing are not allowed to be worn in the lounge. Shorts aren't permitted either, unless they are tailored and knee-length. Entry to lounges is subject to the individual lounge operator who may impose their own conditions and who reserves the right to refuse admission to anyone wearing clothing which their staff believe may cause offence to others. If the lounge is unavailable then alternative facilities may be offered. The location of fast-track security and airport lounges in the UK will be provided by TUI staff at the TUI bag drop.

Our Select Your Seat service is included, in accordance with our Select Your Seat terms and conditions - see **Select Your Seat**. To get the best choice of seats, we recommend you book and select your seats as early as possible before departure. If you experience any difficulties using our online service, please contact your travel agent or, if you've booked your holiday online, please contact TUI on 0203 636 1790. Calls from UK landlines cost the standard rate, but calls from mobiles may be higher. Check with your network provider. Just so you know, we'll always do our best to seat your group together but we can't guarantee this.

Prices Our brochure prices are accurate at the time of publication, but you should only use them as a guide. The prices we give are selected from a range of prices available within the high season or outside the high season. The price you pay will depend on when you're travelling and prices may go up and down throughout the season. The brochure price is based on the standard occupancy for the room type included in the package so the price will change if the room is occupied by a different number of guests. See **Occupancy Supplements/Discounts**.

What's Included The basic cost of your holiday includes the following...

- Return flight from the UK
- Air passenger duty at the standard economy rate.
- Departure taxes are included on holidays to Jamaica, Aruba, Puerto Vallarta, Costa Rica, Cancun and Punta Cana.
- Transfers between the airport and your accommodation - this is usually by coach. Where we provide a taxi, the price we quote is for each person and based on 3 adults sharing a return taxi transfer.
- Car hire on selected holidays – check when you book
- The accommodation and meals as advertised or confirmed on your invoice
- Luggage allowance as confirmed on your ticket
- Aviation insurance and security charge
- Estimated fuel costs
- A Travel Expert at the UK airport and in resort
- All obligatory hotel service charges and taxes payable in advance

- VAT on all holidays to EC countries

What's Not Included The basic cost doesn't include the following...

- Additional flight charges, such as taxes and regional supplements
- Additional air passenger duty – there's a difference between standard and premium cabin charges. A higher rate is charged by the government for passengers travelling in premium cabins.
- In-flight meals unless we say otherwise
- Seats together on the plane unless we say otherwise
- Fuel supplements where applicable
- Excursions and shore excursions
- Holiday insurance
- Additional charges for particular room types, meals or under-occupancy in apartments. For details, ask your Travel Expert.
- Excess luggage and the transport of any sporting equipment
- Deposits requested on arrival by some apartment or villa owners, and by some hotels in Florida - see **Deposits**
- Any local taxes, levies or similar that local authorities abroad expect you to pay yourselves

S

Safety Overseas' safety standards are generally lower than ours in the UK. We take reasonable care to make sure only reputable businesses provide the services that make up our holidays, and we expect them to provide those services in line with local standards.

Children's Safety For our own Kids' Clubs, we take advice from leading UK child safety organisations and accident prevention agencies. You should always check you're happy with hotel clubs and children's facilities.

Health And Hygiene Hygiene standards are generally lower than in the UK – particularly in developing countries. Having said that, you can help to improve hygiene levels by taking a few basic steps...

- Wash your hands after going to the toilet
- Shower before you get into the pool
- Encourage children to go to the toilet before going in the pool
- Make sure babies and infants wear swim nappies in the pool

Scuba Diving We recommend you check with your doctor before you go, and have a full medical examination in resort if you're planning scuba training. You may need to pay extra for this. It's also dangerous to fly within 24 hours of scuba diving. This is because pressure changes might cause 'the bends' or even in severe cases, paralysis. Of course, you also need to make sure you have adequate insurance cover.

Sea Views If you book a room with a sea view, it may be partly blocked by trees or smaller buildings, or across a road, but you'll still be able to see the sea. If we describe a room as a Limited Sea View, this will generally mean that your view of the sea will be to the side rather than directly in front of you. There may also be more obstructions like trees between your room and the sea than with a Sea View room.

Seating If you're flying with TUI the minimum seat pitch of our aircraft is 29 inches. The minimum seat width is 16 inches. If you think you'll have difficulty fitting into this seat size, please call our Assisted Travel Team before booking - you can find their details at the end of this guide. You might need to pay an additional charge depending on what options are available.

Seat Upgrades If you buy any seat upgrade, including Select your Seat, seats can be selected via Manage My Booking as soon as your booking is confirmed. If you've paid extra for Select Your Seat or if you've reserved Premium Seats, Extra Legroom Seats or Extra Space Seats, on some holidays you will be able to choose your seats at the time of booking, otherwise you'll be able to access the seat map immediately after you book your holiday. You can also choose your seats by logging in to your Customer Account or the Flight Extras website.

Seats With Extra Legroom These are available to book on selected short and mid haul flights and are suitable for adults and children. Our Select Your Seat service is included, in accordance with our Select Your Seat terms and conditions – see Select Your Seat. To get the best choice of seats, we recommend you book and select your seats as early as possible before departure. If you experience any difficulties using our online service, please contact your travel agent or, if you've booked your holiday online, please contact TUI on 0203 636 1790. Calls from UK landlines cost the standard rate, but calls from mobiles may be higher. Check with your network provider. We'll always do our best to seat your group together but we can't guarantee this.

Seats With Extra Space These include seats that are close to or next to emergency exit doors, behind a bulkhead or behind a dividing wall. Seats with extra space are only available to pre-book for adults and children 12 years and over with TUI and 16 years and over on other carriers, but we may allocate these seats to families with children if the seats are not located in an emergency exit row. Emergency exit row seats are only available to passengers who are able to move quickly and operate the emergency exit without difficulty in the unlikely event of an emergency - in line with European Aviation Safety Authority (EASA) regulations. So, you won't be able to book these seats if you find it hard to move due to physical or mental disability, age, sickness or physical size. Just so you know, you also can't sit in these seats if you are:

- Under the age of 12, when travelling with TUI
- Under the influence of alcohol
- Travelling with an assistance animal
- Require an extension seatbelt.

These regulations have been put in place by the EASA and are for the safety of our passengers. The cabin crew have the final say and we kindly ask that their decisions are respected.

Select Your Seat If you pay to take advantage of our Select Your Seat service, you'll be able to log in to your booking and choose where you sit on the plane. If you're flying with TUI, online check-in opens 14 days before your flight takes off. You'll need to check in for your outbound and return flights separately.

Once you've checked in and confirmed your chosen seat, you won't be able to change it. That said, in some circumstances, we may have to change your seat. This would only be for operational, safety or security reasons. In accordance with the Civil Aviation Authority's guidelines, certain requirements must be satisfied before we can allocate seats near the exit. If we do have to change your seat, we'll try to keep it as close to what you booked as possible. A refund will only be offered if we can't seat you in a similar position to your original request. A similar position means the same type of seat - window, aisle etc - as your original selected seats. In such cases, we ask that you keep a copy of your confirmation documents and boarding cards. If you choose the Select Your Seat option but then don't go on to choose your seat numbers, we'll still try and seat your group together. If you're not flying with TUI, we'll do our best to keep your party together but we can't guarantee it.

To maximise seating options for all our customers, it may not be possible to book just a middle & aisle seat. If you have a specific seating requirement due to mobility restrictions, please contact our Assisted Travel Team.

Select Your Room You can select your room after you've booked your TUI BLUE, TUI MAGIC LIFE or ROBINSON holiday via the link on your booking confirmation email or via the TUI app, subject to availability. Select your room is only available in select TUI BLUE, TUI MAGIC LIFE or ROBINSON properties, and you can only select a room within your booked room type. Room allocation takes place on arrival and in rare cases, the hotel may not be able to provide the selected room due to operational reasons e.g. repairs. In this case, an equivalent replacement room will be allocated without charge. Full Terms & Conditions can be found at www.tui-blue.com/en/en/select-your-room, www.magiclife.com/en/en/all-about-booking/select-your-room-booking, and www.robinson.com/en/en/select-your-room

Single Rooms Single rooms and rooms for sole occupancy are available in most hotels, but demand always exceeds availability. Sometimes when we refer to single rooms it may mean a room suitable for sole occupancy. Single rooms are generally smaller, may not have the best locations or the same amenities. If you're booking a double room just for yourself, you'll usually be asked to pay a supplement. This also applies to self-catering accommodation, where, for example, three people choose a property for four. Our prices reflect the costs of the rooms contracted to us.

Smoking All our flights are non-smoking. In our hotels, there are usually designated areas.

Spa Spas in our hotels aren't included in the price of your holiday unless we say otherwise. Just so you know, in Spain and the Canary Islands, by law only over-16s can use the facilities.

Special Offers Our offers are only available on the holidays and dates we advertise, are per booking, and subject to availability.

Special Requests We'll always do our best to help however we can, but we can't guarantee we'll be able to meet your needs every time. These special requests aren't covered by Our Agreement With You so from a legal point of view, they're not part of your holiday contract.

Supplements

On Your Flight Depending on the airport you choose to fly from, on certain days or at certain times, you may have to pay a 'flight supplement'. Flight supplements may go up or down throughout the season. Some holidays are only available on flights with extra charges, either because the accommodation is available only on certain days of flying, or because onward travel arrangements are only available at certain times.

Occupancy Supplements/Discounts Depending on the number of people sharing a room, you may have to pay an 'occupancy supplement' for under-occupancy or single occupancy, or there may be a discount if more people share a room. Occupancy supplements/discounts may go up or down throughout the season.

Room Supplements Depending on the type of room you choose to stay in, you may have to pay a 'room supplement'. Room supplements may go up or down throughout the season. All rooms are subject to availability and any applicable occupancy and age restrictions.

Sustainability See Green & Fair

Swimming Pools It's unlikely your pool will have a lifeguard. An adult must always accompany children in the pool. This includes children's pools and surrounding areas. Pools may be closed in early or late season, so April, early May and October, or in particularly bad weather. Also, pools won't be heated unless we say otherwise in the property description. If your pool has a waterslide, there may be height or age restrictions.

T

Taxes You may need to pay a tourist tax either at the airport or at your hotel. Taxes change regularly so check before you go. See **Prices** for more details.

Tour Operator Ratings We rate our holidays on our annual reviews and also the feedback we get from our end-of-holiday Customer Satisfaction Questionnaires. We rate hotels and apartments from '2' for no-frills, good value accommodation, to '5' for more comfort and a wider range of facilities. There may be some differences between accommodation that shares the same rating. That's where our 'plus' rating comes in.

Tours Most of our tours have age restrictions, so check before you book.

Towels You'll see from the individual property descriptions whether or not there's a pool towel service. You may find you'll need to pay a small charge.

Transfers The transfer times we give you are a rough guide. They don't allow for delays to incoming flights or local traffic conditions. In terms of the type of transfer you'll get, it depends on the holiday you've booked. Just so you know, if your holiday includes a coach transfer, we may occasionally need to change this to a minibus or taxi. Where coach access is limited, we may need to transport your luggage separately to and from your accommodation. If this is the case, it may also be necessary for your luggage to be collected earlier than your return transfer time to ensure it arrives at the airport in time for you to collect it before checking in.

In some destinations we feel that it's more suitable to book private transfers. Our prices are competitive against similar transfer services. Taxis take a maximum of three adults. Prices shown are per person, per return trip, based on three adults sharing. Luggage space may be limited and baby seats aren't provided.

Twin Rooms Some twin rooms can take a 3rd or 4th bed but they're usually camp or folding beds. Rooms that take extra beds or a cot aren't necessarily bigger than standard rooms so space may be limited.

A-Z guide

V
Vaccinations Speak to your doctor at least two months before you're due to go away. Some treatments, for malaria for example, should begin well before you go. If you're booking within three weeks of your departure, speak to your doctor before you book. There's more information available in the Department of Health's free leaflet – Health Advice for Travellers. Call 0800 555 777 for a copy.

Villas Your villa is just for those who have booked with us. If you plan to invite anyone to join you when you get there, you must let us know so we can add them to your booking and sort out insurance. All of our self-catering villa accommodation is privately owned. The furnishings may be simple, but you can expect everything to be clean and in good repair. We've inspected all of our properties and instructed the owners on any improvements to be made before the start of the season. We've tried to make sure most accommodation has a kettle and teapot. But you'll find the overall kitchen equipment reflects the local style, rather than British customs.

We provide essentials like toilet paper, washing-up liquid, cloths, and starter tablets for dishwashers where there is one, just to start you off. We also supply a fan in properties without air-conditioning. For safety reasons, barbecues aren't allowed on balconies or small terraces, or where a barbecue could be a particular fire hazard. Bear in mind, many buildings are in rural areas so you may see wildlife, such as frogs, spiders, lizards, farm animals and the occasional snake, in or around the property. Some of our owners have dogs, cats or both, so do check with us if you're worried about this.

Villas in Florida are allocated on the day of arrival, so we can't provide you with an address before your holiday.

Cleaning And Maid Service Your accommodation will be clean when you arrive, and we ask you to do a minimal clean when you leave so it's left in a reasonable state. If it needs more than the normal cleaning, we may deduct the extra cost from your deposit. Maid service is generally provided weekly. This doesn't apply to Tuscany or Umbria, where there's just a mid-stay change of linen during a two-week stay. Maids are not responsible for washing dishes, laundry, ironing or emptying rubbish, although many will be happy to do laundry if you pay a little extra.

Linen And Towels Sheets, pillowcases, hand, bath and tea towels are provided. In some cases, clean linen is provided by the maid for you to make up the beds. Linen and towels are generally changed weekly. You'll need to bring your own cot linen.

Sunloungers There may not be enough sunloungers at your villa for one per person. For example, villas in Florida will usually only have 2 sunloungers.

Visas The best place for up-to-date information on visa and travel advice is the Foreign, Commonwealth & Development Office. Visit www.gov.uk/foreign-travel-advice or call 0845 850 2829. There may be specific entry requirements for under-18s, depending on your destination. For example, if a young person is travelling without both parents, there may be extra costs and they may need extra legal documents such as an affidavit, from a notary public. Always check with the consulate or embassy of the country you're travelling to before you book.

W
Weather There are sometimes tropical storms and hurricanes in Florida, the Caribbean and Mexico between June and November. It's impossible to predict their path or how long they will last more than three or four days in advance, and often it's much less. South-east Asia may be affected by its monsoon season, typically May to September. If a storm is forecast for one of our destinations, your safety is always our first priority. If there are hurricanes during your holiday we follow the advice of the Foreign, Commonwealth & Development Office and work with the Federation of Tour Operators.

If you're on a Lapland holiday, some activities may not run because of current or forecast weather conditions, particularly if they affect the state of the snow. In the unlikely event this happens, we'll do our best to adapt the activity programme or offer suitable alternatives, but this won't be considered a Major Change to your holiday. Please see the Our Agreement With You pages.

Please also bear in mind that some hotel facilities - like outdoor bars and some sports - may not be available in adverse weather. Where we display weather information, this is supplied by the Met Office, © Crown copyright, the Met Office.

Weddings And Renewals Of Vows Please contact us for more details - the number you need is in the Getting In Touch section at the end of this guide. Also, see the Weddings brochure.

Wheelchairs
On Your Flight When you fly with TUI, we'll take your wheelchair and one other mobility item in addition to your normal luggage allowance. However, you'll need to let us know at least 48 hours before you travel. We recommend your wheelchair and other mobility aids are fully insured.

If you've got an electric wheelchair, you'll need to let our Assisted Travel Team know so that the necessary arrangements can be made. Please let us know the wheelchair's make and model when you call. There's a limit on how many electric mobility aids we can take on each flight. If you don't let us know before you book and we can't carry your wheelchair, you might need to pay an extra charge to change your booking.

You can bring a battery-powered wheelchair if it meets the conditions given in the ICAO Technical Instructions for the Safe Transport of Dangerous Goods, plus any other related CAA rules. Visit www.caa.co.uk for more information. Please contact us as soon as possible if you're travelling with a battery-powered wheelchair or mobility aid and let us know the device's make and model, dimensions and battery type. We can then confirm whether there's space onboard.

Electric wheelchairs need to be loaded in an upright position for the flight. Batteries must be securely attached to the mobility aid and terminals protected from short circuits. Electrical circuits must be isolated to prevent the device being operated accidentally. If the wheelchair can't be loaded in an upright position, the battery terminals need to be protected against short-circuiting, and the battery removed and stored in strong packaging. Lithium batteries that are designed to be removed must travel in the cabin.

You need to bring the operating instructions for your mobility aid with you. If you don't have these details, see <https://www.bhta.com/air-transport-advice> where your make and model should be shown. If not, you'll need to contact the manufacturer, or shop where it was purchased or hired.

If you want to check whether your wheelchair will fit onboard our aircraft, please contact our Assisted Travel Team - the number can be found at the end of this guide.

If you're flying with another airline, you'll need to contact them directly to see if your wheelchair will fit onboard. Our Assisted Travel Team can help you with this, too.

On Resort Transfers If you're taking an electric wheelchair or scooter, you'll need to book a taxi transfer to your hotel. You can't take them on the coach. There's an extra charge for this.

Wi-Fi Bandwidths may vary. Some hotels may offer an upgrade to a higher bandwidth which you may need to pay for. The upgraded service may also cover a different location to the free Wi-Fi zones. Some hotels may have a data cap on usage, or the free Wi-Fi may be restricted to a daily time limit per device or room. Once this usage or time limit is reached, there may be a charge to continue using the service. Factors that may reduce signal strength include high usage - particularly if lots of devices are using Wi-Fi at the same time, obstructions like thick walls and electronic machinery and adverse weather conditions. The device used to connect to the Wi-Fi - e.g. mobile phone, tablet or laptop - may result in a differing quality of service received. Wi-Fi zones may not be in the same location at every hotel. If your device isn't connected to Wi-Fi, remember to turn off data roaming to avoid possible data charges.

Due to factors outside of our control we can't guarantee the availability, performance or security of the Wi-Fi provided.

Our agreement with you, and yours with us

We are TUI UK Limited, Company Number 02830117, our Registered Office is Wigmore House, Luton, LU2 9TN and Our Agreement sets out what we can expect from each other when you buy a holiday from us.

Booking Your Holiday

When you book your holiday you are accepting Our Agreement on behalf of everyone travelling with you. We will only deal with you, the lead name, and you must be an adult when you book. Anyone aged under 18 on your holiday must be accompanied by an adult.

When we say "you" and "your" we mean you, as the lead name, or you and everyone travelling, depending on the context. Our Agreement, includes our A-Z Guide, the conditions of carriage of the airline or cruise operator and the provisions of international conventions (including the Warsaw, Montreal, Strasbourg and Athens conventions) that apply to travel by air, land, sea or river. Please ask for a copy of any conditions applicable. Our Agreement along with the relevant details in the booking confirmation is the entire agreement between us for your holiday.

Our Agreement is made under the laws of England and Wales. You submit to the exclusive jurisdiction of those courts. You can choose the law and jurisdiction of Scotland or Northern Ireland but only if you live there.

Providing Information

You must ensure all information you give is correct. We'll use the personal data you give us in line with our Privacy Notice. You must pass on any information we give you to everyone travelling. You must comply with all passport, visa and other immigration requirements. Your passport and travel documents must be in good condition - you may be refused travel if they are damaged. If you are not self-reliant or have reduced mobility (like finding it hard to walk 500 metres) you must tell us before you book and if this changes tell us at least 48 hours before your holiday.

The Price You Pay

When you book your holiday, you must pay a deposit unless this is within 12 weeks of your holiday when you must pay in full. We'll tell you the price of your holiday and the deposit before

you book. At least 12 weeks before you go you must pay the full balance. If you don't, we can cancel your holiday and charge you a termination fee.

When you book your holiday, we'll send your booking confirmation within 14 days. Mistakes can happen, so if any price on your booking confirmation, our website or our booking systems is obviously wrong, a booking made based on that price won't be valid, we can cancel it and refund you unless you want to pay the correct price.

If your holiday price changes because of movement in the relevant exchange rates, taxes or fees charged by someone else including tourist or landing taxes, port or airport fees or the cost of transport fuel or other power sources we can charge you that increase or refund to you a decrease (less our administrative expenses) providing it doesn't happen within 20 days before the start of your holiday. If we need to do this, we'll forward an amended invoice to you showing the changes made along with a detailed explanation.

We'll absorb any increase of 2% or less of your holiday price, so we won't pass on any increase below that level.

If the increase is more than 8% of the holiday price, you may cancel your holiday within 14 days of us telling you about the increase and we'll refund your holiday price except any amendment charges; and the increase will be considered a major change, see below.

Before Your Holiday

If You Change Your Holiday

Airlines or other transport providers can charge a fee for a change and sometimes treat a change as a cancellation. Fees can be up to 100% of the price for that part of your holiday. You must pay those fees as well as the amendment fee shown below.

When making changes, the price of your new travel arrangements will be based on the price that applies on the day you make the change. If your change means fewer adults travel, and your holiday price is based upon the number of adults, we'll recalculate the total price and the price per person may go up. This extra price isn't a termination fee. You will also need to pay the appropriate proportion of the termination fee for the adult who has cancelled. See "If you Cancel Your Holiday".

Some elements of your holiday, such as excursions, transfers, children's activities, flight or accommodation options, room/board upgrades, late check-out rooms theme park tickets and airport parking, may be non-refundable.

You may transfer your holiday to someone else if you give us at least 7 days' notice in writing or by email and the new lead name accepts the transfer and the terms of Our Agreement - insurance can't be transferred. You will be responsible, together with the new lead name, for our amendment fees and any costs as a result of the change.

Change	Days before your holiday			
	71+	70-29	28-15	14-0
To change a name, passenger or passenger type (you can correct a spelling error without a fee).	£25 per person			
To upgrade a service, add on a flight extra, upgrade a room type or board basis.	No fee			
To change to a new package holiday from a TUI accommodation-only or TUI Airways flight-only booking travelling on the same dates as original booking. Does not apply to third party accommodation or flights. <i>Note: if your change request includes travelling on different dates to your original booking, the cancellation/amendment fees set out in the T&Cs applicable to your original booking will apply.</i>	No fee (But you will need to pay the difference in price if your new TUI package booking is more expensive.)			
To change duration, the time of a TUI Airways flight or to travel on an earlier date than planned.	£50 per person			
To change accommodation, departure or destination airport, or change a flight not operated by TUI Airways.	£50 per person	Treated as a cancellation		
To travel on a later date than planned.	£50 PP	Treated as a cancellation		

Our agreement with you, and yours with us

If You Cancel Your Holiday

To cancel your holiday you must tell us as soon as possible. If you booked using a travel agency, that agency must tell us. When your holiday has been cancelled you will receive a cancellation invoice. You must pay a termination fee which covers our administration costs and compensates us for the risk that we do not resell your holiday. The fee is based upon how long before your holiday you tell us you want to cancel and is a percentage of the total price of your holiday.

How long before your holiday you cancel	Percentage of your holiday price
70 days or more	Loss of deposit
69-63 days	30%
62-49 days	50%
48-29 days	70%
28-15 days	90%
14-0 days	100%

Even if the termination fee is lower than the deposit, your deposit will not be refunded. We may not be able to refund elements of your holiday if they are added extras. If you are cancelling because of an unavoidable and extraordinary circumstance happening at your destination that will significantly impact the performance of your holiday or your flight to get there, you will not have to pay a termination fee and your deposit will be refunded.

If We Cancel Your Holiday

If we cancel your holiday, except where it's because you haven't paid or you have been disruptive, you can have a refund or accept a replacement holiday from us of a similar standard and price if we can offer you one. We'll also pay the compensation shown below (unless we have cancelled because of one of the reasons listed in 'Events Beyond Our Control' or where you haven't paid) and we'll refund the difference if the replacement holiday is of a lower price.

If We Change Your Holiday

We aim to give you what we promise but, as we plan our holidays a long time in advance, sometimes things can change. We can make a change at any time but will let you know before your holiday if there's time. Flight times given are for guidance only – your actual times will be shown on your e-ticket. Check that carefully when you receive it. Aircraft type can change and some facilities such as entertainment or advertised seat pitch may not be available. If we can't provide a seat option, we'll refund the price you paid for that option. Occasionally, we may have to make a major change to your holiday such as a change of destination, a downgrade of your accommodation by one full star rating, a change in flight time by more than 12 hours or a change of UK departure airport. A change in flight time that we need to make within 24 hours before you are due to fly is not a major change unless the time changes by more than 24 hours. If we tell you about a major change after you book your holiday, you can accept the new arrangements offered by us; or accept a replacement holiday from us of the same or similar standard and price at the date of the change (we'll always refund the difference in price if the replacement holiday is a lower price at the date of the change), if we are able to offer you one; or cancel your holiday with us and receive a full refund. If we make a major change, and you choose to cancel your holiday and receive a full refund, we'll pay the compensation shown below, unless the change is because of an event beyond our control. Any compensation payable is based upon how many days before your holiday departure we tell you about a major change. We'll pay 50% of the compensation for each person who paid a child price. No compensation will be paid for free child places.

How long before your holiday we tell you about a major change	Compensation per person
84 days or more	0
83-29 days	£25
28-15 days	£35
14-8 days	£50
7-0 days	£100

Events Beyond Our Control

Examples of events beyond our control are: war, threat of war, riots, civil disturbances, terrorist activity or its consequences, industrial disputes, any failure to secure relevant flying rights, natural or nuclear disasters, fire, health risks, unavoidable and unforeseeable technical problems with transport, closed or congested airports or ports, actual or potential severe weather conditions, the imposition of sanctions or other Governmental action and any other similar events.

On Your Holiday

Behaviour

Only you can use your accommodation. You must not let anyone else stay there. You are responsible for any damage to your accommodation or its contents during your holiday. We can refuse to accept you on your holiday or continue dealing with you if we, or someone in authority, believe your behaviour (by any form of communication or in person) is disruptive. The Captain of your aircraft or ship can restrict your movements on board or remove you. If you are disruptive and stopped from boarding your flight from the UK, or disruptive during your flight, we'll treat your booking as cancelled by you at that moment. If you are disruptive on your holiday we can remove you from your accommodation and you will be responsible for your own return home and for any other members of your group who cannot or will not travel without you. You will not be entitled to a refund in either case and we will not provide compensation or meet any costs or expenses. If you are disruptive you will be responsible for any damages, costs and expenses (including legal expenses) incurred as a result. This can include cleaning, repairing or replacing property lost, damaged or destroyed by you, compensating any passenger, crew, staff or agent affected by your actions and diverting the aircraft or ship for the purpose of removing you. Disruptive behaviour includes being threatening or abusive, damaging property, upsetting, annoying or disturbing any other traveller, our staff or agents or putting any of them in danger.

Excursions

We may introduce you to suppliers of excursions or other services. If you buy one of these, you'll be contracting with the supplier directly, we act only as an agent and have no liability for the performance of that contract. Our Agreement doesn't apply to any contract for excursions or other services.

If Things Go Wrong on Your Holiday

You benefit from the rights applying to packages under The Package Travel and Linked Travel Arrangements Regulations 2018. We are responsible for all the travel services included in your holiday. If any of them isn't provided as we agreed, we'll pay you compensation, if appropriate, unless it's due to an event beyond our control (see 'Events Beyond Our Control'), is your fault or is caused by a third-party. If you are in difficulty on your holiday we'll help by providing information on health services, local authorities and consular assistance. We'll help you make phone calls, send emails or make alternative travel arrangements. You must pay any costs we incur if the difficulty is your fault.

If You Have A Complaint

It is very rare for things to go wrong. If they do, you must tell the supplier in question (e.g. the hotel) and our representative straight away so they can solve the issue. If our representative isn't available, you should contact our TUI Guest Experience Centre which is open 24/7. If you're still not satisfied, contact After-Travel Customer Support within 28 days of coming home so we can investigate properly. Contact details are in the A-Z Guide. We usually solve any issues but you can use ABTA's scheme for resolving disputes at www.abta.com.

Personal Injury

Your holiday is made up from services provided by suppliers who follow local standards. Overseas safety standards are generally lower than in the UK. If anyone travelling suffers injury, illness or death because of the services provided as part of your holiday, you must tell us and the supplier involved about it and complete a report at the time. After your holiday you can contact After-Travel Customer Support. It must be no more than 3 months after you come home so we can investigate properly. Contact details are at the end of this guide.

Protecting Your Money

We provide security for the money you pay for your holiday and to bring you home in the event we become insolvent. When you buy a holiday from us that includes a flight, we do this by way of an ATOL (number 2524) managed by the Civil Aviation Authority, Gatwick Airport South, RH6 0YR. We also place a bond held by ABTA (V5126), 30 Park Street, London, SE1 9EQ, for holidays that do not include flights. We've tried to write Our Agreement clearly. Unfortunately, the ATOL rules make us to include the next three paragraphs exactly as they're written.

Your Financial Protection.

When you buy an ATOL protected flight or flight inclusive package from us you will receive an ATOL Certificate. This lists what is financially protected, where you can get information on what this means for you and who to contact if things go wrong. We, or the suppliers identified on your ATOL Certificate, will provide you with the services listed on the ATOL Certificate (or a suitable alternative). In some cases, where neither we nor the supplier are able to do so for reasons of insolvency, an alternative ATOL holder may provide you with the services you have bought or a suitable alternative (at no extra cost to you). You agree to accept that in those circumstances the alternative ATOL holder will perform those obligations and you agree to pay any money outstanding to be paid by you under your contract to that alternative ATOL holder. However, you also agree that in some cases it will not be possible to appoint an alternative ATOL holder, in which case you will be entitled to make a claim under the ATOL scheme (or your credit card issuer where applicable). If we, or the suppliers identified on your ATOL certificate, are unable to provide the services listed (or a suitable alternative, through an alternative ATOL holder or otherwise) for reasons of insolvency, the Trustees of the Air Travel Trust may make a payment to (or confer a benefit on) you under the ATOL scheme. You agree that in return for such a payment or benefit you assign absolutely to those Trustees any claims which you have or may have arising out of or relating to the non-provision of the services, including any claim against us, the travel agent (or your credit card issuer where applicable). You also agree that any such claims may be re-assigned to another body, if that other body has paid sums you have claimed under the ATOL scheme. Where your holiday is protected under the ABTA scheme, you agree to accept that in the event of our insolvency ABTA may arrange for the services you have bought to continue, or for a suitable alternative to be provided at the same cost as your original holiday. You also agree to accept that in circumstances where the travel service provider provides the services you have bought, you agree to pay any outstanding sum under your contract with us to that alternative travel service provider. However, you also agree that in some cases the services will not be provided, in which case you will be entitled to make a claim under ABTA's Scheme of Protection (or your payment card issuer where applicable) for a refund of the monies you have paid. All money you pay to a travel agent for your holiday is held by that agent on behalf of and for the benefit of the Trustees of the Air Travel Trust at all times but subject to the agent's obligation to pay it to us for so long as we do not fail. If we do fail, any money held at that time by the agent, or subsequently accepted from you by the agent, is and continues to be held by that agent on behalf of and for the benefit of the Trustees of the Air Travel Trust without any obligation to pay that money to us.

Getting In Touch

Before You Go

If you're yet to travel with us, here are some numbers you may need...

Bookings, Amendments or General Enquiries	0203 451 2688
Assisted Travel Team	0800 145 6920
Groups	0203 451 2684
Weddings and Renewal of Vows	0203 451 2688
Finishing Touches	0203 451 2963
TUI Airways - new bookings, amendments, in-flight extras and general enquiries	0203 451 2695

You can also email TUIPreTravel@tui.co.uk or write to us at the address below. If you've already booked, please include your reference number in your letter or email. If you're getting in touch about a wedding or renewal of vows please address your letter to 'Weddings or Renewal of Vows' instead of Pre-Travel Customer Services – at the same address. Pre-Travel Services, TUI UK, Contact Centre, Alexandra House, Alexandra Road, Swansea, SA1 5ED

While You're Away

For help while you're away, please call our Holidayline Team on +4433 33 365 147, text 80247, or use our contact form which can be found at www.tuicontact.com. They'll be there for you 24 hours a day, 7 days a week. Calls from abroad will be charged at international rates. Texts to 80247 cost 50p plus your network rate.

When You Get Home

When you're back in the UK, to discuss your TUI Airways flight experience, please call 0203 451 2699. For any other aspects of your holiday you can complete the online form located in the 'Contact Us' section of our website. Alternatively, you can write to us at the address below. Remember to give us your booking reference details. After Travel Customer Support, TUI UK, Contact Centre, Alexandra House, Alexandra Road, Swansea, SA1 5ED

Travel Agent Support

If you're a travel agent and need our help...

Agent Reservations, Administration, Group Bookings and Weddings	0203 451 2677
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Calls to 0203 numbers cost the standard rate from UK landlines, but calls from mobiles may be higher. Check with your network provider.



EXPLORE tui.co.uk

CALL 0203 451 2688*

*Calls to 020 numbers cost the standard rate from UK landlines, but calls from mobiles may be higher. Check with your network provider.

VISIT your local TUI Store

DOWNLOAD the TUI app



All the flights and flight-inclusive holidays in this brochure are financially protected by the ATOL scheme. When you pay you will be supplied with an ATOL Certificate. Please ask for it and check to ensure that everything you booked (flights, hotels and other services) is listed on it. Please see our booking conditions for further information or for more information about financial protection and the ATOL Certificate go to: www.atol.org.uk/ATOLCertificate.



TUI UK Limited is a Member of ABTA. When you book with an ABTA Member you can expect high service standards, fair terms of trading and accurate information. ABTA's strict joining criteria for Members, code of conduct, customer helpline and approved ADR scheme to resolve complaints are all there to give you confidence and peace of mind when booking your travel arrangements. For more information see www.abta.com.



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