Sensatori by TUI BLUE

OCTOBER EDITION MAY 2027 – OCTOBER 2028



BOOK NOW FOR SUMMER 2028*

*Only available on selected holidays

Spain | Greece | Egypt | Turkey | Cyprus

On the cover: TUI BLUE Sensatori Coral Sea, Sharm El Sheikh, Egypt

Where in the world

Our five-star Sensatori by TUI BLUE resorts are sprinkled across the globe, from the balmy beaches of the Balearics to the reef-hemmed shores of Egypt's Sharm El Sheikh.



TUI BLUE Sensatori Biomar

Flight time: 2¼ hours

Majorca, Spain



TUI BLUE Sensatori Atlantica Dreams

Flight time: 3¾ hours



TUI BLUE Sensatori Atlantica Caldera Palace

Flight time: 3¾ hours

More info

Click here for more information on where we fly.

Staying safe and healthy abroad

travel aware gov.uk/travelaware

The Foreign, Commonwealth & Development Office (FCDO) and National Travel Health Network and Centre have up-to-date advice on staying safe and healthy abroad.

For the latest general FCDO travel advice, including security and local laws, plus passport and visa information, check **gov.uk/travelaware** and follow **x.com/FCDOtravelGovUK** and **facebook.com/FCDOtravel**

See FCDO travel advice about individual destinations and sign up for FCDO travel advice email alerts, so you automatically receive the latest travel advice updates and travel requirements for the destinations you want to know about, at **gov.uk/foreign-travel-advice**

For travel advice from TUI, see **tui.co.uk/destinations/info/travel-aware**

For current travel health news, see **travelhealthpro.org.uk**

Advice can change, so check regularly for updates.



The flight times shown here should be used as a rough guide only, as they can vary. All times are from London Gatwick.

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October Edition. This may be superseded and replaced by a later edition. Always check with your travel agent to ensure that you have the most up to date brochure edition. Also see Our agreement with You and Yours with us for our terms and conditions. This brochure was published in October 2026.

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With you all the way



There's nothing more important to us than making sure you have an amazing holiday. We're here for you throughout the entire process, from booking your getaway to returning home – and all those other bits in-between.

We're voted the '**Most Trusted Travel Company**'. And, we have thousands of excellent reviews on **Trustpilot**.

More info

Click this button or visit **tui.co.uk/destinations/info/reviews-and-awards** for more on our awards and reviews.

We're also the **home of holiday value** – we know that to Live Happy, you want to get the most for your money.

More info

Click this button or visit **tui.co.uk/value** for our tips, tricks and deals.

Don't forget, all our package holidays come with ABTA and ATOL protection. We also offer 24/7 support on the TUI app, which offers lots of helping-hand features.

In the know

The hunt for your perfect holiday begins now – we hope you're as excited as we are. Here are a few handy things worth knowing...

T ratings

Because traditional hotel star ratings differ from country to country, we provide our own tried-and-tested TUI ratings to help you compare. They're based on the hotel's facilities, location, general atmosphere, and feedback from customers just like you.

T T T T T Plus

More on our hotels

Each hotel page in this brochure has a click-through button, which will take you to our website so you can find out more information and check out more photos. If you can't find what you're looking for, you can also create your own brochure online, or visit one of our TUI Stores for advice.



Holiday headliner

TUI BLUE Sensatori Aphrodite Hills

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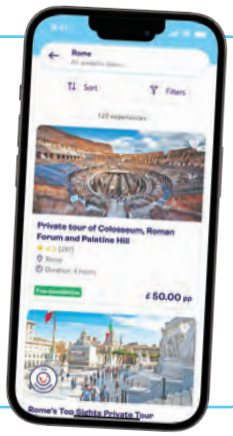
- Zones for adults and families
- Luxe swim-up rooms and suites
- Championship golf course

See Page 30

TUI app

Your holiday needs in one place

The TUI app is like having a holiday expert in your pocket. It's a one-stop shop for everything to do with your holiday, from live travel updates and 24/7 chat support to tailored trip planning and heaps of destination info.



Family holidays

Lots of our hotels come with TUI Kids' Clubs, catering for babies to teens. Plus, we've got thousands of free kids' places to give away. Look out for the logos in this brochure to see which hotels offer these.



MORE INFO

Click to view Detailed Access Guides, or visit **accessable/co.uk/tui**

AccessAble
Your Accessibility Guide

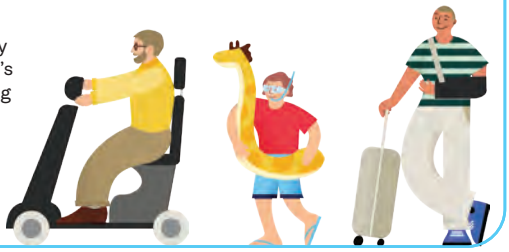
Accessible holidays

Here at TUI, we want to make travelling as easy as possible. That's whether you or someone you're travelling with has access needs, reduced mobility or a disability, including non-visible ones, and neurodiversity.

We know holiday planning can be stressful when you're reliant on the hotel's accessibility features being available before booking. That's why we've partnered with AccessAble to bring you Detailed Access Guides for our most popular hotels, so you can check if they meet your individual needs.

Whether you book your holiday in a TUI Store or make your booking online, our friendly and knowledgeable Assisted Travel team are on hand to make sure your holiday's right for you. Give the team a call for free on **0800 145 6920**.

If you're a British Sign Language (BSL) user, you can also contact us via Convo. Or, for more on accessible holidays, head over to our Assisted Travel page at **tui.co.uk**.



Sensatori by TUI BLUE

Hotels designed for indulgent experiences

Whether you're looking for a romantic getaway for two or a plush spot for a family holiday, there's a Sensatori by TUI BLUE resort for you. Every single one comes with a crop of premium touches, like speciality restaurants and professionally run kids' clubs – not to mention attentive service and five-star surroundings.



What to expect at a Sensatori by TUI BLUE resort

No matter which of these spots you stay at, you can expect the same high-quality hallmarks of a Sensatori by TUI BLUE resort.



Premium by design

High-end decor sets the scene at these resorts, and you can expect plenty of local touches, too. There are dedicated areas for adults and children, plus little extras like cosy seating areas and plush poolside cabanas.



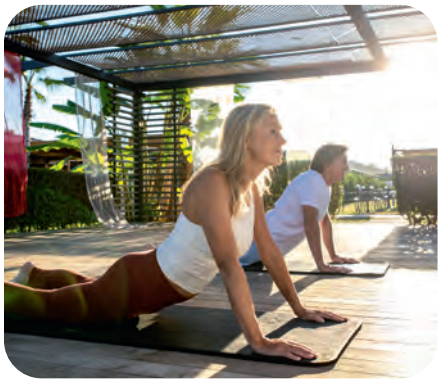
First-class food

You can expect at least one buffet and three à la carte restaurants at each resort – and they're included as part of the package. Plus, the All Inclusive offering's a 24-hour affair at some resorts, which means you can grab premium snacks day and night.



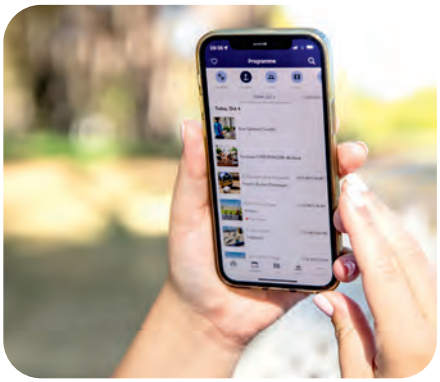
Always-on entertainment

You'll be hard pressed to get bored when you stay at a Sensatori by TUI BLUE resort. Top-quality shows, kids' clubs catering to babies, tots and teens, and an action-packed daytime activity roster are just a few of the things you can look forward to.



Sports and fitness

Every resort comes with a well-equipped gym and a line-up of BLUEf!t® activities, from Aqua Boards to archery. You'll have a spacious spa to unwind in, too. And for a proper pamper, you can sign up for Gong Bathing Meditation and Floating Zen Meditation.



A handy app

The BLUE® app lets you check out the activity programme, book a restaurant, sign up for activities, ask questions, and find out what there is to see and do nearby. For some resorts, you can also use it to check in online, saving you time when you arrive.



Personal touches

Thanks to the Sensatori Experience hub, you can find information and chat to our Sensatori Experts before you travel. If you've signed up to receive emails from us, we'll reach out with an invite to log in. You'll also chat with your dedicated Sensatori Expert in resort.

Visit **tui.co.uk/holidays/sensatori** for more information

Make yourself at home

Plush bathrobes. A huge, sink-into-me bed. Your very own whirlpool bubbling away like a flute of Champagne on the balcony. Nothing beats staying in a luxury hotel bedroom. And, the room portfolio at Sensatori by TUI BLUE resorts is bursting at the seams with options to make your stay extra special. Here's what's on offer...







Suites with a private pool or a whirlpool bath

Go one further than a swim-up suite by opting for a room with a private pool, available at some Sensatori by TUI BLUE resorts. You can also choose a room with a whirlpool bath. Perfect for couples, some have a whirlpool inside, while at other resorts it's on the balcony or terrace. Get that Prosecco on ice.

Adult, family and mixed zone rooms

We know what a difference having like-minded neighbours can make. That's why rooms are set out into zones at most Sensatori by TUI BLUE resorts. Opt for an adults-area room and a peaceful atmosphere's guaranteed. Rooms in family areas tend to be handily placed close to child-friendly facilities like kids' clubs and playgrounds. There are also mixed zones, which are great if you're travelling as a large group with a range of ages.

Rooms overlooking a golf course

The TUI BLUE Sensatori Atlantica Aphrodite Hills, in Cyprus, is a great pick for golf fans. It's right in the middle of a championship-level course, so you can book a room that looks out over the fairways. The swim-up family rooms pair the scenery with easy access to one of the hotel's pools. If it's a getaway for two you're after, some of the deluxe double rooms are angled so you can watch the pros play from your balcony or terrace.

Lake house suites

The Residence at TUI BLUE Sensatori Akra Fethiye takes luxury living to a whole new level. Plump for a Lake House Suite and you'll have a butler at your beck and call to deliver drinks to your terrace during the day – not to mention either an al fresco whirlpool or swim-up pool access. An invitation to dine at the chef's table is part of the deal, too.

The Residence at TUI BLUE Sensatori Akra Fethiye



TUI BLUE Sensatori Atlantica Dreams



TUI BLUE Sensatori Coral Sea

Family suites

There are a variety of options for families across the Sensatori by TUI BLUE range. These include rooms with sliding doors that create a partition, or rooms with one or two bedrooms and a separate lounge, giving you loads of space to spread out. And, if you thought staying in a family suite means forgoing luxury, think again. You can also get family rooms with a private pool, whirlpool bath or swim-up pool access, so you can take a late-night dip while the children are in bed.

Swim-up suites

If your holiday revolves around the pool, treat yourself to a swish 'swim-up family suite with terrace', which you'll find at all Sensatori by TUI BLUE resorts. Staying in one of these gives you direct access to a pool – reserved just for swim-up room guests – from your own private terrace. They're handy for families when it comes to nap time, too, as you can let your little one snooze without you having to substitute a swim.

Take a look at the individual resort pages to see which room types are available at each resort.

Great for grown-ups

Adults and couples are in for a treat at Sensatori by TUI BLUE resorts, with everything from grown-ups-only bars to peaceful spas in the collection. You can even choose a room in an adults-only zone...



The Residence at TUI BLUE Sensatori Akra Fethiye is entirely adults only, so its pool and spa are just for grown-ups. Plus, you'll get luxe extras, like a minibar stocked with wine and cocktail-making ingredients in your room. And to top it off, you'll get free access to the facilities at the TUI BLUE Sensatori Akra Fethiye, which adds six restaurants and lots of activities into the mix – plus much more.



Find your zone

Nothing says peace and quiet like an adults-only zone. Lots of our resorts feature adults-only spaces – formed of both bedrooms and common areas – where relaxation's the main priority. As well as standard bedrooms, there's often the option of upgrading to a plush swim-up room or one with a sea view. Some of the adults-only suites at Turkey's TUI BLUE Sensatori Akra Sorgun come with a private pool, and there's a bar with a no-kids-allowed policy. There are often adults-only restaurants on the cards, too. At Rhodes' TUI BLUE Sensatori Atlantica Dreams, for example, you'll find Citrus – a just-for-grown-ups eatery that deals in Mediterranean cuisine. And, even if there aren't specific adults-only zones at your resort, there'll still be a no-children-allowed area at the buffet restaurant.



Grown-up bars

All but one of our resorts* line up an adults-only bar, where playing children are replaced by playful cocktails. Each place has its own personality. Take the TUI BLUE Sensatori Atlantica Dreams, in Rhodes, for instance – it's got a just-for-grown-ups bar with a rooftop terrace, which means you get a beach view while you sip. And over in Cyprus, the TUI BLUE Sensatori Atlantica Aphrodite Hills sorts you out with an adults-only spot that's ideal for watching the sunset.



Tailored activities

There's plenty to pick from on our daily activity programme – whether you fancy archery, tennis or exercising on our innovative Aqua Boards. If you prefer to exercise in your own time, you can join virtual fitness workouts on demand via the BLUE® app. At certain resorts, there are free wine tastings and cocktail-making classes to sign up for, too. Alternatively, pampering's always on the menu, since every Sensatori by TUI BLUE resort has a spa**.



Child-free pools

Every single one of our resorts has an adults-only pool, where there's not a splash in sight. Some sit behind the beach, others have in-water loungers, and a handful are fringed by Balinese beds. What's more, these pools often come with swim-up bars, so you can sip while you take a dip.

Flick through the individual resort pages to see exactly what's on offer for adults.

*An adults-only bar isn't available at TUI BLUE Sensatori Coral Sea **Extra charge

Fun for families

Five-star facilities and family fun don't normally go hand-in-hand, but **Sensatori by TUI BLUE** is in a league of its own. Here's what's in store...



Play together

We've got a standout line-up of family activities, so making memories with your little ones is a piece of cake.

Family activities

There are loads of spaces where families can play with younger children at our Sensatori by TUI BLUE resorts, from the beach to the shaded garden areas. If you prefer, you can get the whole clan involved at one of our upbeat **BLUEf!t® for Families** activities. Sensory play is up for grabs, too. And as the evenings roll around, our jam-packed entertainment programme ticks off things for all ages, like themed nights and game shows. Our friendly resident robot – 2E-3000 – often makes an appearance, too.

Parent, baby and tots' activities

Indoor **Stay and Play** sessions let you enjoy unsupervised quality time together with your little ones. Outdoor sessions led by our Baby & Tots Club Hosts include **Little Splashers**, where parents and babies can join in with songs, games and rhymes at the Baby Pool. Then, you have our **wellbeing sessions** which encourage quality interaction between you and your baby in natural surroundings.

Aqua fun

Every child-friendly Sensatori by TUI BLUE resort has a pool set-up especially for pint-sized paddlers. Depending on the resort, you can expect mini pirate ships, rainbow-coloured slides, big tipping buckets, frog-shaped fountains, shaded baby pools... the list goes on. Each resort also has an activity pool, hosting things like water basketball, water volleyball and aqua fitness.

Family-friendly dining

The buffet restaurants at Sensatori by TUI BLUE resorts are designed with families in mind, with facilities for warming bottles and plenty of highchairs. Children can pick their dish at dinnertime from their own buffet table, which is lower so they can reach.

Lots of the speciality restaurants are set up to accommodate youngsters, too – you'll find at least one with a children's menu at every child-friendly resort.







Kids' clubs

Tots to teens are catered for at our range of professionally run kids' clubs, so you can enjoy some well-deserved R&R.

Baby & Tots Club

At our Baby & Tots Club, fully trained staff are on hand to look after children aged 0 to 35 months. They're open six days a week, with at least two, two-hour supervised sessions on offer each day, and can be pre-booked during your stay for an extra cost. Activities range from puppet storytelling to Shape & Sound sessions.

Kids' Club

Designed for kids aged 3 to 12, our innovative Kids' Club programme has been created by childcare experts, and is delivered by a professional, accredited team. There are at least two supervised sessions per day, six days a week, and little ones can do all sorts of activities, like step inside giant bubbles and taste astronaut ice-cream.

Evening parties

For a small charge, little ones can join in with our evening parties, which are held up to three times a week for up to two hours at a time. They'll have a blast with their new friends, while you enjoy some quiet drinks.



Activities for teens

In our hotels, 13 to 17-year-olds can form new friendships and relax away from their parents. Daily activities tick off everything from sports tournaments to mocktail-making classes. Plus, there's an evening session once a week. Just so you know, these are only available from mid-June to mid-September, and the offering may change between seasons and school holiday periods.

Baby equipment hire

Save space in your case by pre-booking the equipment you need, to be ready for you when you arrive at your resort. The list of available items includes a steriliser and bottle warmer set, a play pen and a pushchair, to name a few. You can add these on at the time of booking at an extra charge.

If you're staying at one of our Turkish resorts – either the **TUI BLUE Sensatori Akra Fethiye** or the **TUI BLUE Sensatori Akra Sorgun** – we include a package as standard. That means you get every piece of baby equipment you could need for free – just ask for what you want at reception.

If you'd rather bring your own pushchair, when you're flying with TUI, you can normally keep it with you right up until you get to the gate, when we'll put it in the hold for you, for free.

Five-star flavours



These resorts pull out all the culinary stops. Each one has a globe-trotting buffet place and at least three speciality restaurants, so your taste buds are in for a treat.

Buffet restaurants

Choice is the buzzword at our buffet restaurants. There's everything from local flavours and international favourites to healthy options and veggie or vegan dishes. The spreads cater for those with food allergies and intolerances, too. You can watch the chefs make the likes of pasta, sushi and crepes from scratch at the show-cooking stations. And there are often themed nights, as well. Children have their own dedicated section with child-friendly food. And, in lots of resorts, there are microwaves and bottle warmers for those with little ones in tow.

All of the buffet restaurants also have an adults-only section at dinnertime.

Extra eateries

On top of the included restaurants, you can pay extra to dine at additional à la cartes. Each resort has at least one payable restaurant, giving you the option to mix things up. These vary by resort, but your taste buds will thank you for the splurge. There are ones with menus designed by Michelin-starred chefs, like Mediterraneo at the TUI BLUE Sensatori Atlantica Caldera Palace, in Crete, or others where you can cook your own steak or fish on a volcanic hot stone.

24-hour All Inclusive

Most of our Sensatori by TUI BLUE resorts now give you 24-hour All Inclusive drinks and snacks. So you'll be able to grab premium bites whenever you feel peckish between meals, even if it's in the middle of the night. At the TUI BLUE Sensatori Biomar, for example, you'll find an overnight cold buffet and à la carte menu, while over at The Residence at TUI BLUE Sensatori Akra Fethiye, there's an around-the-clock cheese and wine corner.



From coffee to cocktails

You'll be able to sip on high-quality drinks all over the resort, including at the pools, by the beach, and while you're watching live entertainment. Each resort also has a coffee shop where you can get expertly brewed hot drinks, cakes, pastries and snacks.

Speciality restaurants

Every Sensatori by TUI BLUE resort has a minimum of three speciality restaurants. These eateries are included as part of your All Inclusive package – usually on a once-per-week basis, but it's worth checking with your chosen resort. They're often themed, too – from Italian trattorias to burger joints. At Cyprus' TUI BLUE Sensatori Atlantica Aphrodite Hills, there's an Asian eatery where you can tuck into sushi and noodle dishes. The headliner at Majorca's TUI BLUE Sensatori Biomar, meanwhile, is an Indian-themed place. You'll need to book for some of these restaurants, which you can do at reception, on the BLUE° App, or at the digital kiosks in your resort*.







*Extra charge

Around-the-clock entertainment

Our entertainment team pushes the boundaries, with innovative activities and shows to keep you wide-eyed from sunrise to sunset.





Daytime

Fitness made fun

Our fully certified instructors deliver professionally run programmes, including **fitness-focused sessions like aqua fit, functional training** and **HIIT**. Plus, there are classes that focus on wellbeing, like yoga and pilates. On top of all of that, at most Sensatori by TUI BLUE resorts, you can have a go at standing on our Aqua Balance Boards designed to improve your core strength and balance. Or, join in with **jumping fitness, adults' wellbeing** and **family fitness sessions**. Power Dumbell® classes are one of the latest additions to the line-up, along with relaxing options like Gong Bathing Meditation. It's also worth noting that from summer 2026, all BLUEf!t® instructors will be trained to adapt fitness and wellbeing sessions to pre and post-natal needs.

Shedloads of sports

Join an **archery** session, where our trained staff will teach you the basics of how to use a bow and arrow, followed by a series of individual team challenges. Or, there's **Body Zorbs**, where you step inside an inflatable ball and play games like football. Then, you've got the classic sports line-up, including the likes of **volleyball**, **basketball**, **football**, **water polo** and **tennis**. For something less strenuous, there's always **ping-pong**, **shuffleboard** or **boules**.

Wow-worthy wellness

Each resort in the Sensatori by TUI BLUE range has its own **luxury spa**. They come with standout features, like Greco-Roman heat rooms, light-therapy showers and around-the-world massage menus*. What's more, lots of our resorts put on pampering for guests aged 12 and over, too – they have their own list of treatments* to choose from. And if you're more of a meditation fan, every Sensatori by TUI BLUE resort offers professional-led classes.

More fun for all ages

On top of all that, there's even more on offer during the day – round up the whole family for a game of Giant Jenga, or sign up for a cooking class to get up to speed with the local flavours. Family SENSATion lays on water games and team challenges, too, and you can go for gold in rounds of darts and boules. Volleyball, football, table tennis and water polo are also on the agenda, along with arts and crafts.



Evening

Entertainment for everyone

When the sun sets at a Sensatori by TUI BLUE resort, the entertainment switches up a gear. Evenings kick off with singing, dancing and sensory play for younger guests, and there are special appearances from our resident robot 2E-3000. Plus, little groovers can bring out their best moves at the Kids' Disco. Later, sit back to watch **professional shows** and live musicians, or mingle at a **garden party**.

Professional shows

Our **professional shows** follow well-known themes like Glitterati, The Watch Maker and Adagio. As for **live music**, you can expect local and international artists to take to the stage, including much-loved tribute acts.

Something different

If you're after something a little more low-key, you can catch live music in the piano bar – every Sensatori by TUI BLUE resort has one. **Outdoor movie screenings** often feature on the agenda, too. And when you fancy a dance, you can always come along to one of our **silent discos**.









*Extra charge



TUI BLUE Sensatori Atlantica Caldera Palace, Swim-up room

Dial up the luxury

These holidays are all about adding an extra scoop of luxury to your Sensatori by TUI BLUE break

Did you know that you can stay in two different room types during your holiday? Rather than paying out for one of our top-end rooms for your entire stay, you can upgrade your room for the second half of your getaway. This means that you can get a taste of our fanciest rooms – like a swim-up room or a family suite with a whirlpool bath – without breaking your budget.

How does it work?

1

Pick your Sensatori by TUI BLUE resort

Decide which Sensatori by TUI BLUE resort you'd like to fly away to.

2

Choose your first room

Pick which room type you'd like to stay in for the first half of your holiday.

3

Choose your second room

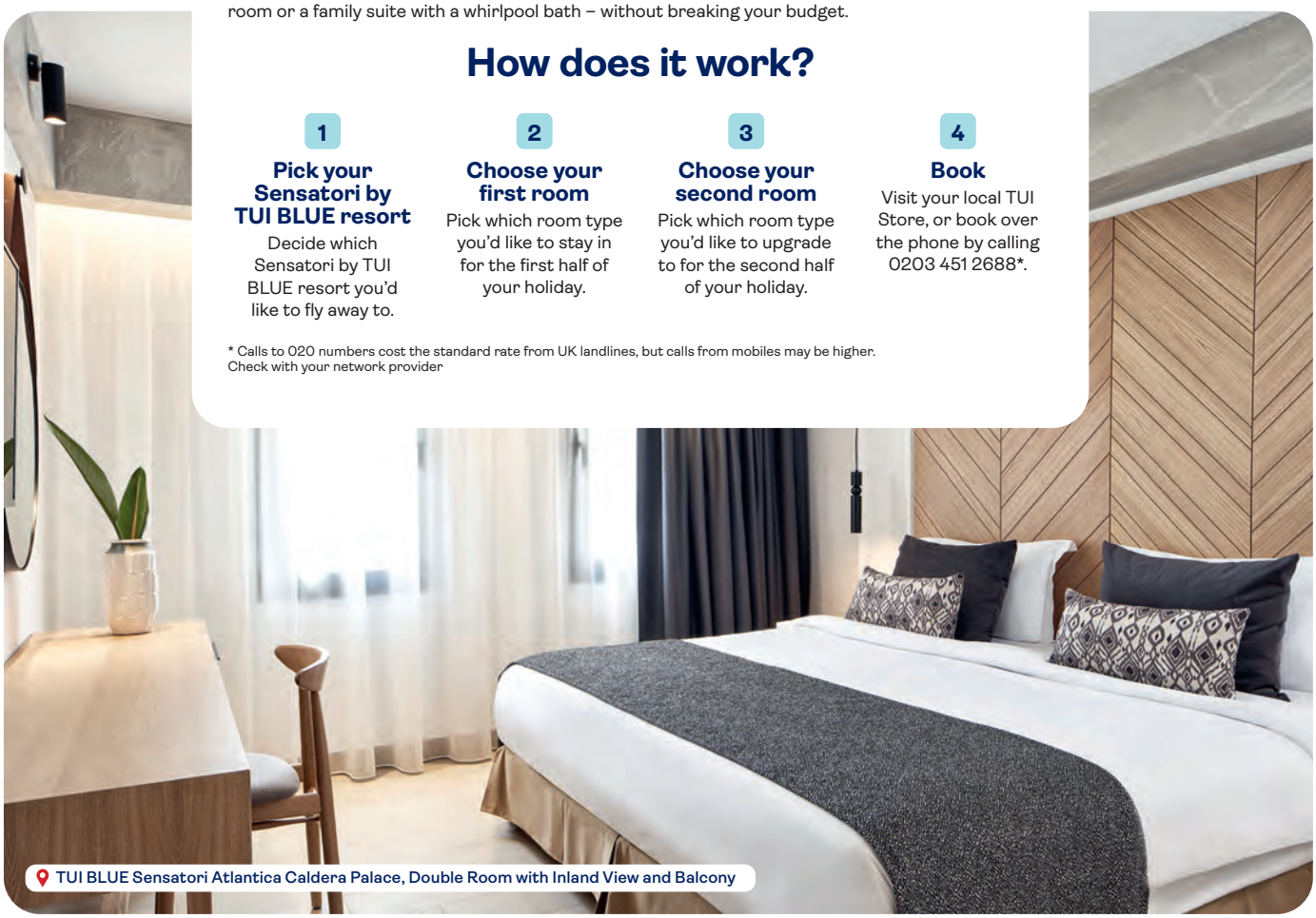
Pick which room type you'd like to upgrade to for the second half of your holiday.

4

Book

Visit your local TUI Store, or book over the phone by calling 0203 451 2688*.

* Calls to 020 numbers cost the standard rate from UK landlines, but calls from mobiles may be higher. Check with your network provider



TUI BLUE Sensatori Atlantica Caldera Palace, Double Room with Inland View and Balcony



Service at your fingertips

Our BLUE® App gives you everything you need in the palm of your hand – from restaurant opening times to daily activity programmes.

The Sensatori Experience hub

You can ask one of our Sensatori Experts all your burning questions before you travel via the Sensatori Experience Hub. If you've signed up to receive emails from us, we'll reach out with an invite to log in. Here, you can chat with your dedicated expert both before and during your holiday, arrange special requests, and find out lots of information about your resort.

Meet the team

See your resort's childcare, fitness and leisure teams before you travel, so you feel at home the minute you arrive.

Take a tour

Watch a video tour of the resorts, courtesy of our friendly BLUE® Guide team, and hear their top tips for making the most of your stay.

Plan your day

The app shows you exactly what activities are on offer each day. If you need to book, there's the option to do that for many of them, too. Children's activities can be booked once you're in resort.

Speak to the team

We want your holiday to be seamless. So, if something's not quite right, use the app to report it – whether you're after an extra pillow or need a light bulb replacing.

Book restaurants

You can find out everything you need to know about the restaurants in your resort, from dress codes to opening times. In some resorts, you can use the app to browse menus and make reservations, too.

Check in

Some resorts offer a check-in service before you arrive, so you can start your holiday sooner. All you'll need to do is collect your keys from reception.

How can I access it?

You can download our app for free on the App Store for iPhones or Google Play on Android – just search 'BLUE APP'. You can see lots of information – like resort facilities – before you book.

The TUI app – we're just a tap away

The TUI app is like having a holiday expert in your pocket. It's a one-stop shop for everything to do with your holiday, from live travel updates and 24/7 chat support to tailored trip planning and heaps of destination info.

- Browse and book breaks
- Step-by-step flight, transfer and hotel support
- 24/7 support while you're away
- Personalised trip planner

Click to download

It's easy to download the **TUI app**
Click the button or head to the App Store or the Google Play Store.

Say ‘yes’ to Sensatori by TUI BLUE

At our five-star Sensatori by TUI BLUE resorts, our hardworking teams take care of every detail to provide the ultimate luxury experience – so there’s no better place to pick for your destination wedding. Here’s what’s on offer...



Romantic venues

Seven of our Sensatori by TUI BLUE resorts are set up to host weddings, and each one hosts its own collection of venues designed to max out the romance during your special day. Across the resorts, you can pick from ceremonies on the beach, in a quaint garden, on a sea-view terrace or in a traditional-style stone chapel – plus much more.

Plenty of pampering

Every Sensatori by TUI BLUE resort flaunts a spa, so you’ll have no issues getting in any stress-relieving massages, facials or last-minute beauty treatments* before you walk down the aisle. If you’re travelling with little ones, some of our resorts even offer child-friendly treatments**, meaning they can get glammed up before the festivities, too.

Top-quality dining

The dining scene at any Sensatori by TUI BLUE is enough to make even the biggest foodie smile. Each one has at least three speciality restaurants, so you’ve got plenty of options when it comes to picking what’s going to be served at your wedding breakfast.

Some of our resorts offer Gourmet Inclusive as standard, which means you can have whatever you want, whenever you want – including premium drinks, snacks and 24-hour room service.

Hello honeymooners

From the sandy shores of Turkey to the quiet corners of Cyprus and Rhodes, our Sensatori by TUI BLUE resorts have all bagged a location that’s spot on for a relaxing honeymoon.

What’s more, you can upgrade your romantic getaway by opting for a swim-up suite or a room with a private hot tub. If you book a stay at The Residence at TUI BLUE Sensatori Akra Fethiye, rooms with butler service and a ‘press for Champagne’ button are on the cards, as well.

What’s included?

Every TUI wedding holiday includes a wedding cake, a decorated venue, a bouquet and a buttonhole, and breakfast in bed the day after your wedding. Plus, each Sensatori by TUI BLUE resort has its own list of additional special features for you to enjoy.

Choose the resort that's best for your big day

Take a look at some of the Sensatori by TUI BLUE resorts you can choose as your wedding venue...



TUI BLUE Sensatori Akra Sorgun – Turkey

Got your heart set on saying your vows with a sea-view backdrop? The TUI BLUE Sensatori Akra Sorgun's terrace is right up your aisle.

- Beachfront location
- 6 restaurants
- Adults-only swim-up rooms available



TUI BLUE Sensatori Akra Fethiye – Turkey

If you're dreaming of an al fresco wedding overseas, the gardens or beach at the TUI BLUE Sensatori Akra Fethiye are just the ticket.

- Rooftop cocktail bar
- Slide-fitted pool
- Lots of evening entertainment



TUI BLUE Sensatori Atlantica Dreams – Rhodes

This place is nestled by a Blue Flag pebbly beach, in a peaceful spot in southeast Rhodes, so it's perfect for a laidback coastal wedding.

- Two-storey seafront bar
- 5 pools
- One wedding per day



TUI BLUE Sensatori Atlantica Caldera Palace – Crete

At the TUI BLUE Sensatori Atlantica Caldera Palace, you'll dine Greek-meze-style in the morning, before exchanging rings outside a fairy-tale-style chapel.

- By a beach
- 5 pools
- Swim-up rooms available



TUI BLUE Sensatori Atlantica Aphrodite Hills – Cyprus

Ceremonies at the TUI BLUE Sensatori Atlantica Aphrodite Hills are held at the hotel's garden chapel, giving your big day a traditional Greek feel.

- Award-winning spa
- On a golf course
- 4 pools

Start planning your dream day

To find out more, head to **tui.co.uk/holidays/weddings**, or take a look at our weddings brochure. You can also speak to an expert in our specialist Weddings Team by calling **0203 451 2688****.

*Payable locally

†Only available at TUI BLUE Sensatori Atlantica Dreams, TUI BLUE Sensatori Atlantica Aphrodite Hills, TUI BLUE Sensatori Akra Sorgun, TUI BLUE Sensatori Akra Fethiye and TUI BLUE Sensatori Biomar.

** Calls to 020 numbers cost the standard rate from UK landlines, but calls from mobiles may be higher. Check with your network provider.

musement

Get to the heart of every destination with TUI Musement

Discover experiences created by locals, curated by us.

What makes our experiences different



Only the best

Our experiences go that extra mile, with added details that make the trip. One more stop. That hidden corner you can only reach on foot. Tried and tested, so they meet our tough standards and global regulations, too. That's why they score 4.2/5 with travellers.



Made by us

Our experiences are shaped around you. Built on what you tell us. Made better every time because we design the experience from end to end - based on your needs, TUI's 50+ years of travel know-how and a commitment to giving back to the communities you visit.



Local touch

The right time to go. The view most visitors miss. That spicy taqueria. Our experiences are run by trusted locals, with the kind of details only they can give you. The same goes for our guides, who live and love it there, and are trained to world-class standards.

More info

Click this button or **visit tui.co.uk/things-to-do** to see and book TUI experiences



Make it count

Did you know that you can make a difference through the love of travel? Every time you book a holiday with us, you have the chance to make your money go the extra mile, while experiencing the gift of giving along the way.

The how is easy – simply donate to the TUI Care Foundation when you book your next holiday.

With over 80 projects in 30 countries, this independent Foundation builds on the positive power of tourism to drive change and create lasting impact in holiday destinations around the world.

That means every penny you give helps to look after the environment and improve the lives of people living in global travel destinations.

So how far can your gift of giving go?

When you give, your impact is felt right the way around the world. It makes great work possible in Cape Verde, where organisations in resort are working to protect endangered sea turtles. And in Jamaica, too, where hundreds of students are becoming eco champions as part of the TUI Junior Academy. Wherever you travel to, your support brings positive change.

Working together

The good news is there's more than one way to join forces with the TUI Care Foundation. You can pledge whatever you like at tuicarefoundation.com. Plus, when you're booking a TUI holiday, keep an eye out for the 'Adopt a Tree' and 'Adopt a Turtle' check boxes on the 'Customise your Holiday' page.

Your donation will go directly to projects that help our planet to thrive. That means planting more trees, protecting sea turtles, and setting up opportunities for locals to benefit directly from tourism.

Find out about our Turtle and Tree adoption at tuicarefoundation.com/en/adoptions





TUI BLUE Sensatori Biomar

Holidays come in the lap of luxury when you stay at Majorca's TUI BLUE Sensatori Biomar.



Here's what you can expect at TUI BLUE Sensatori Biomar

At this place, the All Inclusive offering is a cut above – not to mention a 24-hour affair. Six bars pour out premium drinks, and a dinner at three different à la cartes is part of your package.

Suites complete with a shared rooftop pool, swim-up rooms and grand suites big enough for the whole family – these are just some of the luxe room types you can upgrade to.

When you book an adults-only room, you'll be staying inside the circular building, which is fitted with restaurants, bars, and a pool. All other rooms are set inside the family area, and they've all received a light touch up.

The spa's a real star at this resort. A tranquil trip around the hydrothermal circuit is included in your stay. In-water massage loungers and water jets? Yes please.

Things you'll love

- Zones for adults and families
- Luxe rooms, swim-ups and suites
- A host of All Inclusive dining
- 7 bars and 7 restaurants
- Huge spa
- 24-hour All Inclusive

Click here to watch the Sensatori by TUI BLUE resort tour, or visit **tui.co.uk/holidays/sensatori** to find out more.

Turn the page for more details




La Toscana*


Adults-only pool

Free Kids' places available
Subject to availability

This hotel can be booked as part of a **Multi-Centre holiday** – when you stay at more than one hotel while you're away.

TUI BLUE Sensatori Biomar

SA COMA **MAJORCA**

4.4/5 Based on 2447 reviews

Key Facilities
• 4 pools • 2 kids' pools • 9 bars • 6 restaurants • A la carte dining* • Free Wi-Fi • BLUEf!t® • Adventure Youth (7-12 years) • Kids' Club (3-12 years) • Evening entertainment programme • BLUE® Spa

Location
• 12-minute walk to Sa Coma beach • 10.1km to a golf course* • 11.2km to Drach Caves*

Transfer time: 90 minutes by coach from Palma Airport

Food & Drink
Every Sensatori by TUI BLUE resort lines up a premium buffet restaurant and at least three speciality places, all as part of your All Inclusive package.

Pools
You're geared up for pool days of all varieties here – there's a big main pool, a family splash zone, a peaceful adults' swimming spot, and kids' area with turtle-shaped jets. The spa's* got an indoor number, too.

Entertainment
Little ones are well catered for at Sensatori by TUI BLUE resorts, thanks to our industry-leading kids' clubs. You've got the Baby & Tots Club* for tots' playtime. There are also kids' clubs for 3 to 12-year-olds and activities for teens.

Sports & Wellbeing
Getting your sports fix is easy here. You can expect things like archery, volleyball and yoga – they're all part of the BLUEf!t® offering. There's a whole programme of classes and sessions on the BLUE® App, so you can even pencil in some plans before your holiday.

Health & Beauty
There are loads of professionally run fitness and wellbeing classes to join in with as part of the BLUEf!t® programme – think Aqua Fit, yoga and Pilates. From summer 2026 the team will be trained to adapt these to suit pregnant women and new mums, too. The BLUE® App has the schedule, as well as free access to virtual workouts on demand.

Number of rooms: 354

Kids' Club
Hotels with a Kids' club come with UK-certified childcare for babies, kids and teens.

Accessibility
This hotel's been surveyed by AccessAble so you can check if it's suitable for your access needs. See the A-Z guide for more details.

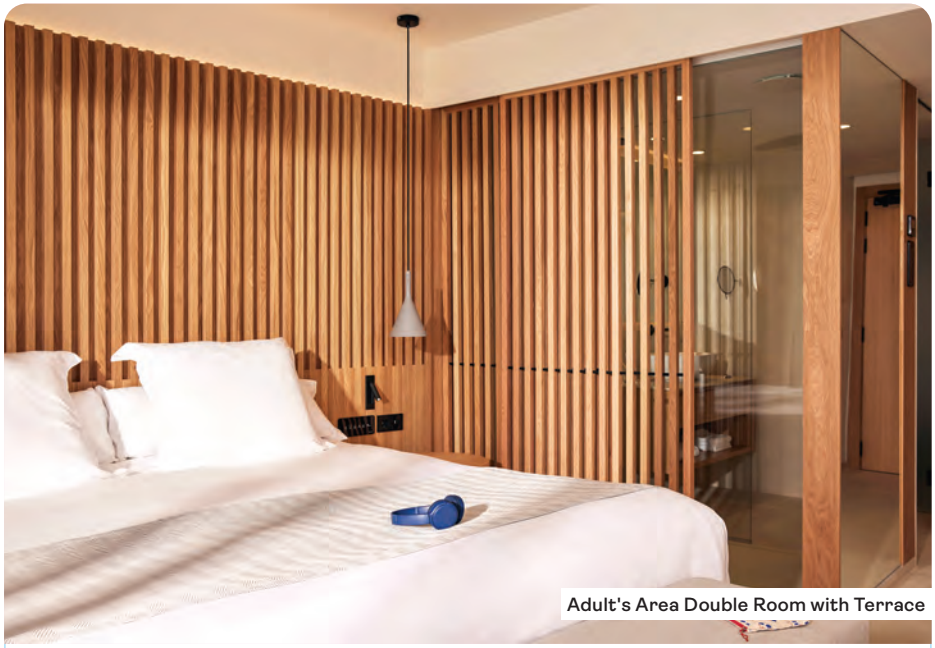
Your service on holiday
Holidays here come with **Hotel rep + 24/7 support on the TUI app and by phone**

Board Options
• All Inclusive

*Extra charge



Family pool



Adult's Area Double Room with Terrace



Swim-up Junior Suite with Shared Pool, Sliding Doors and Terrace



Swim-up Double Room with Shared Pool and Terrace

Rooms

Rooms are either in the **family** or the **adults area**. There are double rooms to choose from, including swim-up rooms which give you access to a shared pool. Opt for a **premium double**, or a **swim-up suite** which boasts a **private pool**. The family area includes **double rooms**, with the option to upgrade to a **swim-up**, as well as **premium, deluxe** or **swim-up junior suites.**

Start your holiday search

To see prices, dive in to destination details, or check out our full range of holiday types.

View online

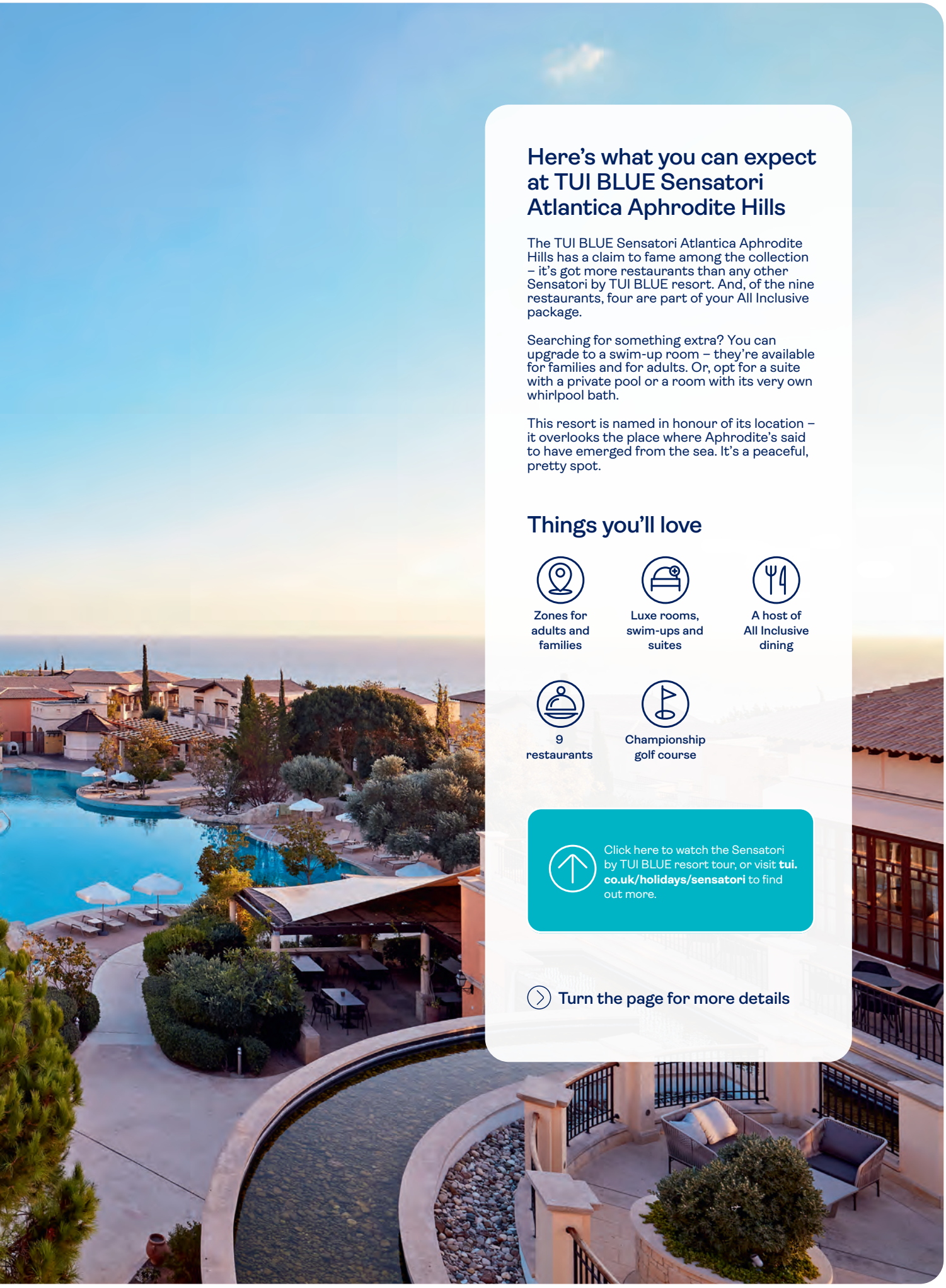
SENSATORI

BY TUI BLUE

TUI BLUE Sensatori Atlantica Aphrodite Hills

This place's name is inspired by the goddess of love – the luxurious line-up it offers will have you falling head over heels.





Here's what you can expect at TUI BLUE Sensatori Atlantica Aphrodite Hills

The TUI BLUE Sensatori Atlantica Aphrodite Hills has a claim to fame among the collection – it's got more restaurants than any other Sensatori by TUI BLUE resort. And, of the nine restaurants, four are part of your All Inclusive package.

Searching for something extra? You can upgrade to a swim-up room – they're available for families and for adults. Or, opt for a suite with a private pool or a room with its very own whirlpool bath.

This resort is named in honour of its location – it overlooks the place where Aphrodite's said to have emerged from the sea. It's a peaceful, pretty spot.

Things you'll love

- Zones for adults and families
- Luxe rooms, swim-ups and suites
- A host of All Inclusive dining
- 9 restaurants
- Championship golf course

Click here to watch the Sensatori by TUI BLUE resort tour, or visit **tui.co.uk/holidays/sensatori** to find out more.

Turn the page for more details




Eleonas buffet restaurant


Splash pool

This hotel can be booked as part of a **Multi-Centre holiday** – when you stay at more than one hotel while you're away.

TUI BLUE Sensatori Atlantica Aphrodite Hills

APHRODITE HILLS **CYPRUS**

4.4/5 Based on 4051 reviews

Key Facilities
• 4 pools • 1 kids' pool • 7 bars • 9 restaurants • A la carte dining* • Free Wi-Fi • BLUEf!t® • Daily activities • Adventure Youth (7-12 years) • Baby & Tots Club (0-2 years)* • Kids' Club (3-12 years) • Evening entertainment programme • The Retreat Spa* in the village square

Transfer time: 20 minutes by coach from Paphos Airport

Food & Drink
Every Sensatori by TUI BLUE resort lines up a premium buffet restaurant and at least three speciality places, all as part of your All Inclusive package. Plus, you can choose to dine in additional eateries for an extra cost.

Pools
A pair of pools with pretty infinity edges make the swimming scene extra chic. As well as the main and activity pools, there's a peaceful adults-only spot, and a splash pool – complete with slides – for little ones. Whichever one you pick, they're all edged with premium loungers, and covered by a poolside bar.

Entertainment
Little ones are well catered for at Sensatori by TUI BLUE resorts, thanks to our industry-leading kids' clubs. You've got the Baby & Tots Club* for tots' playtime. There are also kids' clubs for 3 to 12-year-olds and activities for teens.

Sports & Wellbeing
Lots of classes are included as part of your stay, from dance to HIIT training. Sporty types can sign up for the likes of football – there are organised games for adults and families.

Health & Beauty
There are loads of professionally run fitness and wellbeing classes to join in with as part of the BLUEf!t® programme – think Aqua Fit, yoga and Pilates. The team are trained to adapt these to suit pregnant women and new mums, too. The BLUE® App has the schedule, as well as free access to virtual workouts on demand.

Number of rooms: 290

Kids' Club
Hotels with a Kids' club come with UK-certified childcare for babies, kids and teens.

Accessibility
This hotel's been surveyed by AccessAble so you can check if it's suitable for your access needs. See the A-Z guide for more details.

Your service on holiday
Holidays here come with **Hotel rep + 24/7 support on the TUI app and by phone**

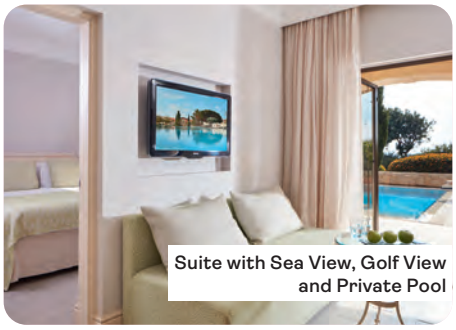
Board Options
• All Inclusive

*Extra charge





Deluxe Double Room with Garden or Pool View and Balcony



Suite with Sea View, Golf View and Private Pool



Swim-up Deluxe Double Room with Sea View, Golf View and Terrace

Rooms

All rooms have flatscreen TVs, Wi-Fi and a separate bath and shower. There's a choice of **deluxe doubles**, **family rooms, suites** and **swim-up** rooms. Family suites with a **Jacuzzi®** and **sea view** are available, too. And there's a **deluxe double room** on the ground floor, which is also set up as an adapted room, too.

Start your holiday search
To see prices, dive in to destination details, or check out our full range of holiday types.

View online

SENSATORI

BY TUI BLUE

TUI BLUE Sensatori Coral Sea

Luxury's the name of the game at Egypt's TUI BLUE Sensatori Coral Sea – and it sits right on the Red Sea coastline.





Here's what you can expect at TUI BLUE Sensatori Coral Sea

There's no such thing as spoilt for choice in this resort's books – the All Inclusive scene's a 24-hour affair, and it's packed with options, covering a range of cuisines. Think four restaurants, eight bars and a café, all part of the package.

This place is sorted into family and adults-only zones – there are more than 15 room types in total, sleeping up to six people. To level up the luxury, you can choose to upgrade your room. There are swim-ups in both zones, as well as suites with hot tubs.

Set on a wide stretch of sand, beach days here are as easy as they are relaxing. And, if you can't tear yourself away from the waves, you can learn a new skill at the hotel's dive centre*.

*Extra charge

Things you'll love

- Zones for adults and families
- Luxe rooms, swim-ups and suites
- A host of All Inclusive dining
- 6 restaurants and 10 bars
- On a sandy beach
- 24-hour All Inclusive
- First drop off and last pick up on transfers

Visit **tui.co.uk/holidays/sensatori** to find out more.

Turn the page for more details





Stonegrill steak and seafood à la carte restaurant*



This hotel can be booked as part of a **Multi-Centre holiday** – when you stay at more than one hotel while you're away.

TUI BLUE Sensatori Coral Sea

SHARM EL SHEIKH **EGYPT**

4.6/5 Based on 10954 reviews

Key Facilities
• 6 pools • 2 kids' pools • 10 bars • 6 restaurants • A la carte dining* • Free Wi-Fi • BLUEf!t® • Daily activities • Adventure Youth (7-12 years) • Baby & Tots Club (0-2 years)* • Kids' Club (3-12 years) • Evening entertainment programme • The Chavana Spa* • Teen activities (13-17 years)

Location
• On a long sandy beach • Looks out over Ras Nosrani Bay • 18 kilometres to the centre of Sharm El Sheikh • Close to Tiran Island, which is great for snorkelling and diving • 4 kilometres to Sharm El Sheikh International Airport

Transfer time: 30 minutes by coach from Sharm El Sheikh Airport

Food & Drink
Every Sensatori by TUI BLUE resort lines up a premium buffet restaurant and at least three speciality places, all as part of your All Inclusive package. Plus, you can choose to dine in additional eateries for an extra cost.

Pools
A five-strong pool line up gives the grounds a swish of light blue. You'll find thatched parasols set along the water's edge, and clusters of cushioned loungers for sunbathing on. As for drinks, there's a trio of bars perched beside the pools that major in cocktails and light bites.

Entertainment
Little ones are well catered for at Sensatori by TUI BLUE resorts, thanks to our industry-leading kids' clubs. You've got the Baby & Tots Club* for tots' playtime. There are also kids' clubs for 3 to 12-year-olds and activities for teens.

Sports & Wellbeing
Sporty types can play football, volleyball and tennis. Alternatively, hit the beach to get a closer view of the marine life beneath the sea. There's a PADI-certified diving centre* along the boardwalk which rolls out scuba courses and adrenaline-fuelled watersports*.

Health & Beauty
There are loads of professionally run fitness and wellbeing classes to join in with as part of the BLUEf!t® programme – think Aqua Fit, yoga and Pilates. From summer 2026 the team will be trained to adapt these to suit pregnant women and new mums, too. The BLUE® App has the schedule, as well as free access to virtual workouts on demand.

Number of rooms: 470

Kids' Club
Hotels with a Kids' club come with UK-certified childcare for babies, kids and teens.

Accessibility
This hotel's been surveyed by AccessAble so you can check if it's suitable for your access needs. See the A-Z guide for more details.

Your service on holiday
Holidays here come with **Hotel rep + 24/7 support on the TUI app and by phone**

Select your room
For a small fee, this hotel lets you choose your ideal room from an interactive map.

Board Options
• All Inclusive

*Extra charge



Infinity pool



Double Room with Inland View and Balcony or Terrace



Main Building Family Area 1 Bedroom Family Room with Sliding Doors and Balcony or Terrace



Main Building Mixed Area Double Room with Sea View and Balcony/ Terrace with Private Whirlpool

Rooms

Rooms come with a balcony or terrace, air-conditioning, tea and coffee-making facilities and an in-room safe. Many rooms have a Jacuzzi® bathtub in the bathroom. There's an adult's area for extra relaxation and a mixed area which is ideal for families. Upgrade to a **swim-up** room for direct pool access or stay in a **family suite** to sleep up to five people.

Start your holiday search
To see prices, dive in to destination details, or check out our full range of holiday types.

View online

SENSATORI

BY TUI BLUE

TUI BLUE Sensatori Atlantica Caldera Palace

This resort was the first in our Sensatori by TUI BLUE collection – so it's no wonder that it's so good at lining up luxury holidays.





Here's what you can expect at TUI BLUE Sensatori Atlantica Caldera Palace

The TUI BLUE Sensatori Atlantica Caldera Palace sits on Crete's sand-carpeted shores. In classic Sensatori by TUI BLUE style, the All Inclusive scene here is all about giving you that little bit extra – think multiple restaurants and Instagram-worthy drinks.

Rooms here are more than just a place to sleep. You can upgrade to one with a private pool or a swim-up suite, and they all come with their own balcony or terrace.

Soaking up the sunshine's easy at this place. The beach is stocked with loungers, and there are five options if you'd rather relax poolside.

Things you'll love

- Zones for adults and families
- Luxe rooms, swim-ups and suites
- A host of All Inclusive dining
- 8 restaurants
- By a beach

Click here to watch the Sensatori by TUI BLUE resort tour, or visit **tui.co.uk/holidays/sensatori** to find out more.

Turn the page for more details



Overview of family pools


Guru Bar*


Sprayground

This hotel can be booked as part of a **Multi-Centre holiday** – when you stay at more than one hotel while you're away.

TUI BLUE Sensatori Atlantica Caldera Palace

LYTTOS BEACH **CRETE**

4.3/5 Based on 6091 reviews

Key Facilities
• 6 pools • 1 kids' pool • 5 bars • 8 restaurants • A la carte dining* • Free Wi-Fi • BLUEf!t® • Daily activities • Adventure Youth (7-12 years) • Baby & Tots Club (0-2 years)* • Kids' Club (3-12 years) • Teen activities (13-17 years) • Evening entertainment programme • The Spa Retreat*

Location
• Close to a beach • In the centre of Analipsi, a traditional village that's home to a handful of cafés, bars and beach shops • 5 kilometres to livelier Hersonissos • 20 kilometres to Heraklion airport

Transfer time: 45 minutes by coach from Heraklion Airport

Food & Drink
Every Sensatori by TUI BLUE resort lines up a premium buffet restaurant and at least three speciality places, all as part of your All Inclusive package. Plus, you can choose to dine in additional eateries for an extra cost.

Pools
There are six pools here. The line-up includes an activities-focused one that puts on the likes of water polo and aqua fitness, plus a splash pool stocked with topping buckets, water jets and a swerving slide. There's also a pool just for grown-ups – it's divided into two sections, and one comes with in-water loungers.

Entertainment
Little ones are well catered for at Sensatori by TUI BLUE resorts, thanks to our industry-leading kids' clubs. You've got the Baby & Tots Club* for tots' playtime. There are also kids' clubs for 3 to 12-year-olds and activities for teens.

Sports & Wellbeing
There's a massive range of sporty activities on offer at this resort, including archery, basketball and tennis.

Health & Beauty
There are loads of professionally run fitness and wellbeing classes to join in with as part of the BLUEf!t® programme – think Aqua Fit, yoga and Pilates. From summer 2026 the team will be trained to adapt these to suit pregnant women and new mums, too. The BLUE® App has the schedule, as well as free access to virtual workouts on demand.

Number of rooms: 411

Kids' Club
Hotels with a Kids' club come with UK-certified childcare for babies, kids and teens.

Accessibility
This hotel's been surveyed by AccessAble so you can check if it's suitable for your access needs. See the A-Z guide for more details.

Your service on holiday
Holidays here come with **Hotel rep + 24/7 support on the TUI app and by phone**

Board Options
• All Inclusive • Full Board

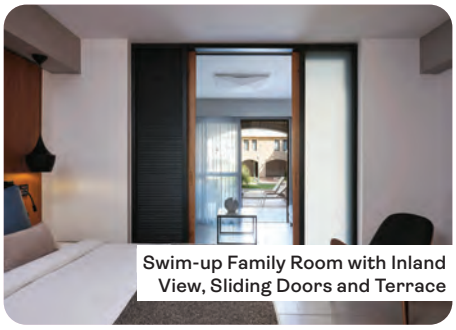
*Extra charge



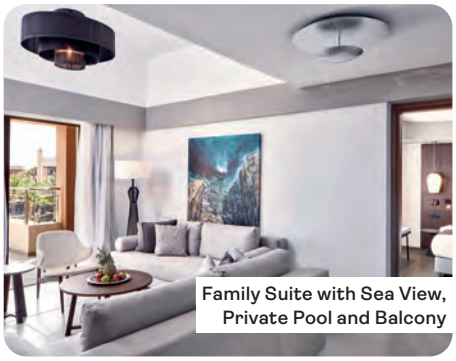
Adults-only pool



Double Room with Inland View and Balcony or Terrace



Swim-up Family Room with Inland View, Sliding Doors and Terrace



Family Suite with Sea View, Private Pool and Balcony

Rooms

All rooms here come with a balcony or terrace, seasonal air-conditioning, satellite TV, tea and coffee-making facilities and a safe. There's a choice of rooms available, covering **double** rooms, **family** rooms and **suites**. There's **swim-up** options available, as well as **sea views**.

Start your holiday search

To see prices, dive in to destination details, or check out our full range of holiday types.

View online



TUI BLUE Sensatori Atlantica Dreams

This resort brings luxury living to an under-the-radar corner of Rhodes.



Here's what you can expect at TUI BLUE Sensatori Atlantica Dreams

The TUI BLUE Sensatori Atlantica Dreams sits on a pretty pebbled beach. Seven bars and six restaurants are all set to keep you sated throughout your stay. Alongside the buffet restaurant, you can pick which three out of the four speciality restaurants you'd like as part of your All Inclusive package.

The selection of rooms at this place makes it easy to level up the luxury. You can upgrade to a family or adults-only swim-up suite. Or, opt for a beachfront suite complete with private pool.

Forget your typical hotel setting – this resort's built around the ruins of an Ancient Greek village. So, there's a historical hotspot right on your doorstep.

Things you'll love

- Zones for adults and families
- Luxe rooms, swim-ups and suites
- A host of All Inclusive dining
- 5 pools and a splash park
- On a pebbly beach

Click here to watch the Sensatori by TUI BLUE resort tour, or visit **tui.co.uk/holidays/sensatori** to find out more.

Turn the page for more details




Mesogios buffet restaurant


Splash park

This hotel can be booked as part of a **Multi-Centre holiday** – when you stay at more than one hotel while you're away.

TUI BLUE Sensatori Atlantica Dreams

GENNADI **RHODES**

4.5/5 Based on 3596 reviews

Key Facilities
• 5 pools • 1 kids' pool • 7 bars • 6 restaurants • A la carte dining* • Speciality restaurants • Free Wi-Fi • BLUEf!t® • Daily activities • Adventure Youth (7-12 years) • Baby & Tots Club (0-2 years)* • Kids' Club (3-12 years) • Evening entertainment programme • Spa*

Location
• On pebbly Gennadi beach • 20km to Lindos • 70km to Rhodes airport

Transfer time: 120 minutes by coach from Rhodes Airport

Food & Drink
Every Sensatori by TUI BLUE resort lines up a premium buffet restaurant and at least three speciality places, all as part of your All Inclusive package.

Pools
There's plenty of lounger-lined pool space for everyone here. First up, two main pools are on hand for anyone who fancies a swim. Then, there's the activity pool, which hosts the likes of Aqua Balance Boards. A quiet pool and an adults-only number complete the line-up.

Entertainment
Little ones are well catered for, thanks to our industry-leading kids' clubs. You've got the Baby & Tots Club* for tots' playtime. There are also kids' clubs for 3 to 12-year-olds and activities for teens.

Sports & Wellbeing
You're spoilt for choice when it comes to sports – you can work up an appetite playing football, tennis or volleyball. Or, test your skills with a session of darts, French boules or archery.

Health & Beauty
There are loads of professionally run fitness and wellbeing classes to join in with as part of the BLUEf!t® programme – think Aqua Fit, yoga and Pilates. From summer 2026 the team will be trained to adapt these to suit pregnant women and new mums, too. The BLUE® App has the schedule.

Number of rooms: 372

Kids' Club
Hotels with a Kids' club come with UK-certified childcare for babies, kids and teens.

Your service on holiday
Holidays here come with **Hotel rep + 24/7 support on the TUI app and by phone**

Board Options
• All Inclusive

*Extra charge





Double Room with Limited Sea View and Balcony



Swim-up Double Room with Pool View and Terrace



Family Room with Sliding Doors, Partition and Balcony

Rooms

Rooms here are spacious and modern with free Wi-Fi. Double rooms sleep up to three with a balcony. For a bit extra, choose a **swim-up room** with direct pool access. **Family swim-up rooms** with a sliding door are also available – they sleep up to four. Or for something really luxurious, upgrade to a **beachfront suite with a private pool**.

Start your holiday search
To see prices, dive in to destination details, or check out our full range of holiday types.

View online

SENSATORI

BY TUI BLUE

TUI BLUE Sensatori Akra Sorgun

We see your classic holiday experience, and raise you the luxury you'll find at TUI BLUE Sensatori Akra Sorgun.





Here's what you can expect at TUI BLUE Sensatori Akra Sorgun

Gourmet dining is part of the package here – a dinner at three à la cartes, to be precise. There's even an overnight dinner service, for the ultimate 24-hour All Inclusive experience. Premium drinks are poured around the clock, too.

Looking for an extra special experience? This resort has a selection of swim-up rooms that you can upgrade to, in both its adults-only and family zones. Within the adults-only zone, you can also opt to stay in a luxe suite with your very own private pool.

This place serves up camera-clicking views in every direction – it's bracketed by pretty forest on one side, and a golden-sand beach on the other. The sunset views on the beach are especially spectacular.

Things you'll love

- Zones for adults and families
- Luxe rooms, swim-ups and suites
- A host of All Inclusive dining
- 24-hour All Inclusive
- On a beach

Click here to watch the Sensatori by TUI BLUE resort tour, or visit **tui.co.uk/holidays/sensatori** to find out more.

Turn the page for more details




The Restaurant



TUI BLUE Sensatori Akra Sorgun

SORGUN **TURKEY - ANTALYA**

4.7/5 Based on 4799 reviews

Key Facilities
• 4 pools • 1 kids' pool • 6 bars • 5 restaurants • A la carte dining* • Free Wi-Fi • BLUEf!t® • Daily activities • Kids' Club (3-12 years) • Evening entertainment programme • BLUE® Spa*

Location
• On a golden-sand beach, in the small town of Sorgun • Opposite Sorgun Forest • 10-minute dolmus bus journey to the shops, restaurants and bars of Side town centre, which is four kilometres away • 70 kilometres to Antalya airport

Transfer time: 80 minutes by coach from Antalya Airport

Food & Drink
Every Sensatori by TUI BLUE resort lines up a premium buffet restaurant and at least three speciality places, all as part of your All Inclusive package. Plus, you can choose to dine in additional eateries for an extra cost.

Pools
Three main pools set the scene here, including an activity pool that hosts the likes of aqua aerobics, and a peaceful adults-only spot. And, they've all got a pool bar within easy reach.

Entertainment
Little ones are well catered for at Sensatori by TUI BLUE resorts, thanks to our industry-leading kids' clubs. You've got the Baby & Tots Club* for tots' playtime. There are also kids' clubs for 3 to 12-year-olds and activities for teens.

Sports & Wellbeing
There are so many activities to get involved in, all of which are included within your stay. Some activities are designed for families to do together, while others are just for adults. There's a long list of classes that focus on fitness. And you can check out the line-up before you arrive on the BLUE® app.

Health & Beauty
There are loads of professionally run fitness and wellbeing classes to join in with as part of the BLUEf!t® programme – think Aqua Fit, yoga and Pilates. From summer 2026 the team will be trained to adapt these to suit pregnant women and new mums, too. The BLUE® App has the schedule, as well as free access to virtual workouts on demand.

Number of rooms: 336

Kids' Club
Hotels with a Kids' club come with UK-certified childcare for babies, kids and teens.

Accessibility
This hotel's been surveyed by AccessAble so you can check if it's suitable for your access needs. See the A-Z guide for more details.

Your service on holiday
Holidays here come with **Hotel rep + 24/7 support on the TUI app and by phone**

Board Options
• All Inclusive

Free Kids' places available
Subject to availability

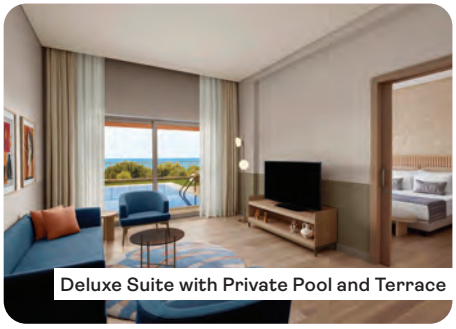
This hotel can be booked as part of a **Multi-Centre holiday** – when you stay at more than one hotel while you're away.

*Extra charge

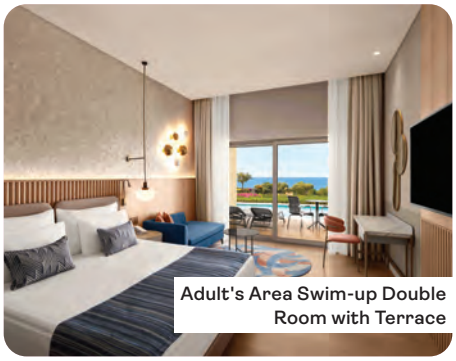




Adult's Area Double Room with Sea View and Balcony



Deluxe Suite with Private Pool and Terrace



Adult's Area Swim-up Double Room with Terrace

Rooms

All rooms were renovated in 2024, and include free Wi-Fi and a TV. Double rooms are available, and there are **sea-view** double and twin rooms in the adults' area as well as **swim-up rooms**. **Deluxe suites** have a lounge and a private pool.

Start your holiday search
To see prices, dive in to destination details, or check out our full range of holiday types.

View online



TUI BLUE Sensatori Akra Fethiye

The beachfront TUI BLUE Sensatori Akra Fethiye puts the treat in retreat.



Here's what you can expect at TUI BLUE Sensatori Akra Fethiye

Just like every TUI BLUE Sensatori resort, the All Inclusive scene's a 24-hour affair here, and it puts choice at the top of the agenda. Six restaurants work together to keep you satisfied – the majority of which are part of your All Inclusive package. Meanwhile, seven bars pour out premium drinks.

This resort has a selection of chic swim-up rooms that you can upgrade to, in both its adults-only and family zones. There are some other great room options for families, too, like the two-bedroom family suites.

The resort's grounds open out onto a beach where you can treat yourself to a cabana bed* with waiter service. Couples should make a beeline for the rooftop cocktail bar, which gets fantastic sunset views.

*Extra charge

Things you'll love

- Zones for adults and families
- Luxe rooms, swim-ups and suites
- A host of All Inclusive dining
- 7 bars
- Beachfront
- 24-hour All Inclusive

Click here to watch the Sensatori by TUI BLUE resort tour, or visit **tui.co.uk/holidays/sensatori** to find out more.

Turn the page for more details




Caretta beach club bar



Free Kids' places available
Subject to availability

This hotel can be booked as part of a **Multi-Centre holiday** – when you stay at more than one hotel while you're away.

TUI BLUE Sensatori Akra Fethiye

FETHIYE **TURKEY - DALAMAN**

4.7/5 Based on 3927 reviews

Key Facilities
• 5 pools • 1 kids' pool • 6 bars • 6 restaurants • A la carte dining* • Free Wi-Fi • BLUEf!t® • Daily activities • Baby & Tots Club (0-2 years)* • Kids' Club (3-12 years) • Evening entertainment programme • BLUE® Spa*

Location
• Peaceful setting, in between a forest and a beach • 13 kilometres from the town of Fethiye, with its shops, bars and restaurants • Shuttle boats* whisk guests to Fethiye every day, twice a day, from the resort's private pier

Transfer time: 60 minutes by coach from Dalaman Airport

Food & Drink
Every Sensatori by TUI BLUE resort lines up a premium buffet restaurant and at least three speciality places, all as part of your All Inclusive package. Plus, you can choose to dine in additional eateries for an extra cost.

Pools
You can choose where you swim from the resort's collection of pools. The main pool has its own roomy sun terrace dotted with premium loungers. The adults-only pool's huge, comes with in-water loungers and features a year-round heated section.

Entertainment
Little ones are well catered for at Sensatori by TUI BLUE resorts, thanks to our industry-leading kids' clubs. You've got the Baby & Tots Club* for tots' playtime. There are also kids' clubs for 3 to 12-year-olds and activities for teens.

Sports & Wellbeing
If you fancy a break from sunbathing – and a chance to bring out your competitive side – you can play the likes of tennis, volleyball, football, water polo and dodgeball. For something less strenuous, there's ping pong, boules and shuffleboard.

Health & Beauty
There are loads of professionally run fitness and wellbeing classes to join in with as part of the BLUEf!t® programme – think Aqua Fit, yoga and Pilates. From summer 2026 the team will be trained to adapt these to suit pregnant women and new mums, too. The BLUE® App has the schedule, as well as free access to virtual workouts on demand.

Number of rooms: 418

Kids' Club
Hotels with a Kids' club come with UK-certified childcare for babies, kids and teens.

Accessibility
This hotel's been surveyed by AccessAble so you can check if it's suitable for your access needs. See the A-Z guide for more details.

Your service on holiday
Holidays here come with **Hotel rep + 24/7 support on the TUI app and by phone**

Board Options
• All Inclusive

*Extra charge



Yasmine pool bar



Adult's Area Double Room with Balcony or Terrace



Mixed Area Swim-up Double Room with Terrace



Family Area 1 Bedroom Family Room with Limited Sea View, Sliding Doors and Balcony

Rooms

Rooms have a balcony or terrace and air-conditioning from May to October. There are double rooms in both the mixed and the adults' areas with a **sea view**, or for a bit extra, you can choose a **swim-up** room. One and two bedroom **swim-up family rooms** and **superior two bedroom family rooms** are also available.

Start your holiday search
To see prices, dive in to destination details, or check out our full range of holiday types.

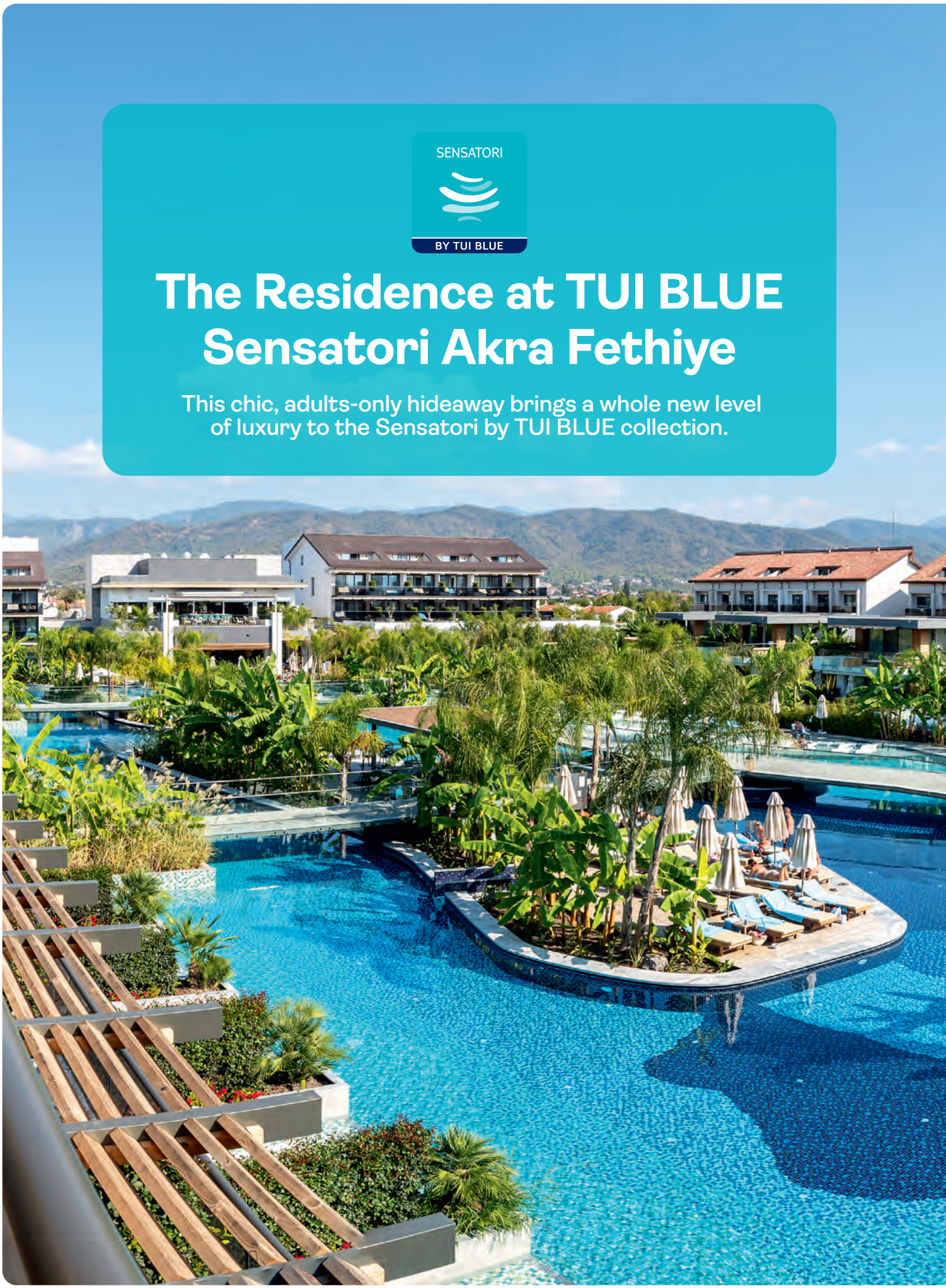
View online

SENSATORI

BY TUI BLUE

The Residence at TUI BLUE Sensatori Akra Fethiye

This chic, adults-only hideaway brings a whole new level of luxury to the Sensatori by TUI BLUE collection.





Here's what you can expect at The Residence at TUI BLUE Sensatori Akra Fethiye

The Residence takes 24-hour All Inclusive to another level – how about an around-the-clock cheese and wine corner to keep you happy between meals?

The rooms feature interiors fit for the glossiest of home magazines – free-standing bath tubs, bars stocked with drinks and cocktail ingredients, and UK plug sockets. Upgrade to a lap-of-luxury Lake House Suite and you'll have swim-up pool access. You'll be treated like a VIP when you stay in one of these, too, with butler service, a 'press for Champagne' button and an invitation to dine at the chef's table.

When you stay at The Residence, you can also use the facilities at the next-door TUI BLUE Sensatori Akra Fethiye. With this comes professional shows, heaps of activities, five pools, an additional six places to eat and three extra bars.

Things you'll love

- Peaceful, adults-only property
- Luxe rooms, swim-ups and suites
- A host of All Inclusive dining
- Access to next-door resort
- Lake-like pool
- 24-hour All Inclusive

Click here to watch the Sensatori by TUI BLUE resort tour, or visit tui.co.uk/holidays/sensatori to find out more.

Turn the page for more details




Balkon restaurant*


Beach cabana*

This hotel can be booked as part of a **Multi-Centre holiday** – when you stay at more than one hotel while you're away.

The Residence at TUI BLUE Sensatori Akra Fethiye

ADULTS ONLY

FETHIYE **TURKEY - DALAMAN**

TTTTT Plus **4.8/5** Based on 1138 reviews

Key Facilities
• 1 pool • 4 bars • 3 restaurants • A la carte dining* • Balkon restaurant* • Free Wi-Fi • BLUEf!t® • Daily activities • Evening entertainment • BLUE® Spa • Spa at the next-door resort

Location
• Tranquil setting, in between a forest and the beach • 13 kilometres to the town of Fethiye, with its shops, bars and restaurants • 45 kilometres to Dalaman airport

Transfer time: 65 minutes by coach from Dalaman Airport

Food & Drink
There are three restaurants at The Residence. Dine any time, 24/7, at the Food Repertory, which puts on a different theme every evening. Then there's Cuphea, which serves snacks during the day, before transforming into a Mediterranean bistro at night. And upstairs in Balkon, you can try a traditional Turkish breakfast, or pay extra for an à la carte dinner*.

Pools
The huge lagoon pool features different sections, and it's dotted with islands and wrapped in greenery – so it feels really secluded, despite its size. There are plenty of daybeds and sunken sunloungers to choose from. And, of course, a chic swim-up bar to keep your thirst at bay.

Entertainment
Little ones are well catered for at Sensatori by TUI BLUE resorts, thanks to our industry-leading kids' clubs. You've got the Baby & Tots Club* for tots' playtime. There are also kids' clubs for 3 to 12-year-olds and activities for teens.

Sports & Wellbeing
Grab your yoga mat, which you'll find in your room, and head to the wellbeing platform. There are sessions timed around sunrise and sunset, so you can find your balance before breakfast, or before you get ready for dinner.

Health & Beauty
There are loads of professionally run fitness and wellbeing classes to join in with as part of the BLUEf!t® programme – think Aqua Fit, yoga and Pilates. From summer 2026 the team will be trained to adapt these to suit pregnant women and new mums, too. The BLUE® App has the schedule, as well as free access to virtual workouts on demand.

Number of rooms: 152

Accessibility
This hotel's been surveyed by AccessAble so you can check if it's suitable for your access needs. See the A-Z guide for more details.

Your service on holiday
Holidays here come with **Hotel rep + 24/7 support on the TUI app and by phone**

Board Options
• All Inclusive

*Extra charge

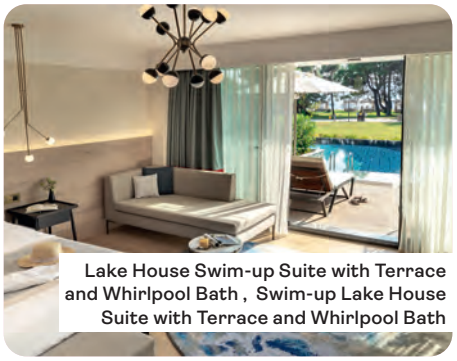




Superior Double Room with Balcony



Lake House Suite with Balcony/ Terrace with Private Whirlpool



Lake House Swim-up Suite with Terrace and Whirlpool Bath , Swim-up Lake House Suite with Terrace and Whirlpool Bath

Rooms

Rooms and suites are decorated in neutral tones, with wooden flooring and a free-standing bath. You can upgrade to a **superior junior suite** or a **swim-up room**. All rooms come with added luxuries such as a Nespresso® machine, a smart TV, a whirlpool bath, an in-room bar, and a pillow menu. There are also **penthouse**, **lake house** or **swim-up** suites.

Start your holiday search
To see prices, dive in to destination details, or check out our full range of holiday types.

View online

Take to the skies

Flights for most TUI holidays are with our very own airline, which means a seamless experience from the moment you step on board. Here's what you can expect...



Why fly with TUI?

Fly from 20 UK airports
It's easy to find a flight that takes off near you.

Flexible flight times
We've got flight times and holiday durations to suit you.

100+ destinations
We fly to more than 70 worldwide destinations.

Easy airport experience
We offer day-before and self-service bag drop on eligible flights.

Flying short and mid-haul

Our short and mid-haul flights are less than seven hours long. In the summer, you can fly from more than 20 UK airports to destinations like Spain, Greece and Italy.

Family-friendly flying

Our cabin crew are experts when it comes to looking after little ones in the sky, and they're always on hand to help.

Food and drink

Onboard, you can buy a range of food and drinks, including hot and cold snacks. We also now have the option to pre-book a meal for your flight. If you're flying to Lapland, you'll get a free meal, with a hot drink.

Luggage allowance

Your luggage allowance ranges from 20kg to 25kg, depending on the type of holiday you've booked. And, you get 10kg hand luggage. Children under 2 get 10kg hold allowance*. You can also pool your luggage allowance with others on your booking – but each individual bag can't weigh more than 25kg. You've also got the option of purchasing an extra 5kg or 10kg of luggage allowance per passenger.



Flying long-haul

Long-haul TUI flights – of seven hours or more – take place on our 787 Dreamliners†.

In-flight entertainment

All our long-haul flights – which are over seven hours long – set you up with seatback screens, featuring on-demand TV programmes, movies and games.

Food and drink

Free meals are included with all our long-haul flights, and your first meal service comes with a complimentary beer, wine or juice. We'll also pass through the cabin with a bar service offering complimentary soft drinks and hot beverages. Alcohol's also available for an extra charge.

Luggage allowance

On long-haul flights, 20kg of hold luggage comes as standard, along with 10kg hand luggage. If you need to, you can add checked-in luggage for an extra charge on selected flights.

And if you've upgraded to Premium on long-haul flights with TUI Airways, you'll also get 25kg* of luggage, regardless of the holiday type.

More info

Click here to watch our walk-through tour of a Dreamliner.

Fly Premium

Premium is available to book on long-haul TUI flights. If you've upgraded to Premium on long-haul flights with TUI Airways, you'll get 25kg of checked-in luggage and 10kg of hand luggage.

Premium benefits include:

- Airport lounge on departure, priority boarding with a welcome glass of bubbly, and a second lighter meal on your flight
- A priority bag-drop at the airport and fast-track through security
- A bigger 38-inch seat pitch with footrests and adjustable headrests in a separate cabin
- A pillow and a blanket on outward and return flights, and a Rituals® amenity kit on your outward flight

Prices start from just **£470** return per person.

Flying with other airlines

We've teamed up with leading airlines to give you even more holiday choice.

More destinations

We know that hunting for a holiday is much easier when you've got more choice. That's why we work with over 20 other airlines, to provide you with the exact dates, airports and durations that you want. Flexible flying also means we can open to the door to a variety of holiday hotspots, from Mykonos and Kenya to the Maldives and Antigua.

TUI service as standard

While you're away, it goes without saying that the high-standard service you've come to expect from TUI will still be present and correct. Your holiday is still ATOL protected, too. And who you're flying with doesn't affect the support you'll get from us while you're away – you can get in touch with us around the clock if you need to.

Airline partners

We package up holidays with airlines we trust, as well as our own award-winning TUI Airways fleet. All the partner airlines we use have met the same rigorous international safety standards as TUI Airways.



Seats & extras

Your seat on the plane

Your seats will be allocated to you when you check in. If you're travelling with a child under the age of 12, we'll make sure they're sat with at least one adult in your party – sat with means next to, across an aisle, or in front or behind.

Select your seat

Choose your exact seats from a plan of the plane by opting for our Select Your Seat service. You can add this on at the time of booking, or afterwards.

Seat upgrades

Extra Legroom Seats give from two extra inches on your seat pitch. And Extra Space Seats come with over eight inches of extra legroom, often without a row of seats in front - so you can expect a lot more space. You can opt for either of these at the time of booking or afterwards.

*Not included if you book flights only

†The vast majority of long-haul TUI flights are on the 787 Dreamliner, but this is not guaranteed

Flight Guide

An at-a-glance guide to our flying programme

		Approx flight duration**	Gatwick	Luton	Stansted	Norwich	Southampton	Bournemouth	Exeter	East Midlands	
Departures from May 2027 to October 2027											
BALEARICS	Majorca	2½ hrs	M*, Tu*, W*, Th*, F*, Sa*, Su*	Sa	Tu*, W*, Th*, Sa*, Su*	Tu*, Sa*	Tu	M*, Tu*, F*, Sa*, Su	Tu*, W*, Th*, Sa*, Su*	M*, Tu*, W*, Th*, F*, Sa*, Su*	
GREECE	Crete-Heraklion	4 hrs	M*, Tu*, W*, Th*, F*, Sa*, Su*		Th*, Su*	Tu		Th*, Su*	Tu*, F*	Tu*, Th*, F*, Su*	
	Rhodes	4 hrs	Tu*, W*, Th, F*, Sa*		Tu*, Sa*	Th		W*, Sa*	W*, Sa*	M*, Tu*, W*, F*, Sa*	
CYPRUS	Paphos	4½ hrs	M*, Tu*, W*, Th*, F*, Sa*, Su*		W*, Sa*	W		W*, Sa*	W*, Sa*	Tu*, W*, Sa*, Su*	
TURKEY	Dalaman	4¼ hrs	M*, Tu*, W*, Th*, F*, Sa*, Su*			M*, F*		M*, F*	M*, Th*	Tu*, W*, Th, Sa*	
	Antalya	4½ hrs	M*, Tu*, W*, Th*, F*, Sa*, Su*		M*, Tu*, W*, Th*, F*, Sa*, Su*			M*, F*		M*, F*	
EGYPT	Sharm El Sheikh	5½ hrs	M*, Tu*, W*, Th*, F*, Sa*, Su*		W*, Su*					M*, Th*	
Departures from November 2027 to April 2028											
BALEARICS	Majorca	2½ hrs	Tu*, F*, Sa*	Tu*, Sa*	Tu			Tu*, Sa*	Tu*, Sa*	Tu*, Sa*	
GREECE	Crete-Heraklion	4 hrs	Th*, Su*								
	Rhodes	4 hrs	Tu*, W*, Sa*								
CYPRUS	Paphos	4½ hrs	W*, Sa*, Su*		Sa			W	Sa	W*, Sa*	
TURKEY	Dalaman	4¼ hrs	M*, Tu*, W, F*								
	Antalya	4½ hrs	Tu*, W*, Th*, F*, Sa*, Su*							M*, F*	
EGYPT	Sharm El Sheikh	5½ hrs	M*, W*, Th*, F*, Su*		W*, Su*					M*, Th*	

* 10 and 11 nights available. ** Approx. flying time based on Gatwick departure. †† An Airport Development Fee (ADF) will be charged at Norwich airport, payable per passenger on departure. The ADF is £10 per adult, children under 16 years are free. For more information visit www.norwichairport.co.uk.

	Birmingham	Leeds Bradford	Bristol	Cardiff	Manchester	Liverpool	Humberside	Durham Tees Valley	Newcastle	Glasgow	Edinburgh	Inverness	Aberdeen
	M*, Tu*, W*, Th*, F*, Sa*, Su*	Tu*, Sa*	M*, Tu*, W*, Th*, F*, Sa*, Su*	M*, Tu*, W*, Th*, F*, Sa*, Su*	M*, Tu*, W*, Th*, F*, Sa*, Su*		Tu*, Sa*	Tu*, Sa*	M*, Tu*, W*, Th*, F*, Sa*, Su*	M*, Tu*, W*, Th*, F*, Sa*, Su*	Tu*, Sa*, Su	Th, Su	Tu*, W*, Sa*
	M*, Tu, Th*, Su*		M*, Th*, Su*	Th*, Su*	M*, Tu*, W*, Th*, F*, Sa*, Su*				Tu*, F*, Su				
	M*, Tu*, W*, Th*, F*, Sa*, Su*		M*, W*, F*, Sa*	W*, Sa*, Su*	M*, Tu*, W*, Th*, F*, Sa*, Su*				M*, Tu*, W*, F*, Sa*	Tu*, W*, Sa*, Su*			
	W*, Th*, Sa*, Su*		W*, Sa*, Su*	W*, Sa*	M*, Tu*, W*, Th*, F*, Sa*, Su*				W*, Sa*, Su*	W*, Th*, Su*			
	M*, Tu*, W*, Th*, F*, Sa*, Su*		M*, Th*	M*, W, F*	M, Tu, W*, Sa, Su*				M*, W*, Th*, Su*	M*, Th*			M*, Th*
	M*, Tu*, W*, Th*, F*, Sa*, Su*		Tu*, Sa*	M*, Th*, F*	M*, Tu*, W*, Th*, F*, Sa*, Su*				M*, Tu*, Th*, F*, Sa*				
	M*, W*, Th*, Su*		M*, Th*, F*		M*, Tu*, W*, Th*, F*, Sa*, Su*				Tu*, Sa*	W*, Su*			
	Tu*, Sa*		Tu*, Sa*	Tu	Tu*, F*, Sa*				Tu*, Sa*	Tu*, Sa*			
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					Tu, W*, Su*								
			Tu*, Sa*		W*, Th*, Su*								
	W*, Th*, Su*		M*, F*		M*, W*, Th*, F*, Su*				Tu*, Sa*	W*, Su*			

For our full flight schedule, and more details online, visit: **tui.co.uk/flight/timetable**

A-Z guide

We understand the small print is the last thing anyone wants to read. But we believe it's really important to be clear in the information we give you. This A-Z outlines to what extent we would be liable, if at all. If any part of this guide isn't valid or can't be enforced, the rest will still apply. Not everything here will apply to you but a lot of it will so you'll need to read this guide before you book. You'll also need to read Our Agreement With You and Your Agreement With Us. Together, they explain every aspect of your holiday. If you need information in another format, do contact our Assisted Travel team on 0800 145 6920.
In line with EU regulations, we need to let you know who you'll be flying with, as your holiday package flights may not be with TUI. You'll see which airline is included in your package as part of your booking journey, and we'll also let you know who the airline is when we send your tickets. If there are changes after that point, we'll tell you before you check in or at the boarding gate. When you come across anything to do with flights in this guide, we'll usually be talking about flights with TUI. So if you're flying with another airline, you'll need to check their conditions, too.
From time to time, we need to change airlines or plane types but this isn't classed as a 'Major Change' to your holiday.

A

Accessibility Here at TUI, we want to make travelling as easy as possible. That's whether you or someone you're travelling with has access needs, reduced mobility or a disability, including non-visible ones, and neurodiversity. We know holiday planning can be stressful if you're relying on the hotel's accessibility details being available before booking. So, we've partnered with AccessAble to bring you Detailed Access Guides for our most popular hotels, so you can check if they meet your individual needs. You can view these at accessable.co.uk/tui.
Whether you book your holiday in one of our TUI Stores, or make your booking online, our friendly and knowledgeable Assisted Travel Team are on hand to make sure your holiday's right for you. Give the team a call for free on 0800 145 6920. If you're a British Sign Language (BSL) user, you can also contact us via SignLive. Or, for more on accessible holidays, head over to our assisted travel page at tui.co.uk.
Accuracy We published our latest brochures in October 2026. Our prices and information in those brochures were accurate on that date but they may have changed since then. We always check our properties regularly to make sure we're giving you accurate information and we'll tell you of any changes we know about when you book. If you've already booked, we'll tell you about any major changes we're aware of as soon as we can. Bear in mind public holidays and religious festivals affect whether or not facilities are available. Also, it may be the case some facilities aren't managed directly by the hotel and they could close without notice.
Adjacent Rooms These are two rooms next to each other and usually share some facilities, such as an entrance or a bathroom. They're available at selected accommodation and for a small supplement. The facilities can vary so check the individual hotel description. When you're booking, the room description will have ADJ next to it. Depending on where you're staying, you may need to book two rooms to get this room type. Please ask when you book.
Adult Properties These are hotels that cater really well for adults in terms of facilities and destination. They include our adults only TUI BLUE hotels, where the minimum age is 16, and our Exclusively for Adults ranges, where the minimum age is 16 or 18. You must not book children to stay at any of these hotels under any circumstances as bookings for children will not be accepted.
For adults-only hotels in Mexico and the Dominican Republic, the minimum age accepted for all travelling on the booking is 18 years.
Advanced Passenger Information So that you can travel, it may be mandatory (as required by government authorities before or at the point(s) of departure and/or destination) to disclose and process your personal data for immigration, border control, security and anti-terrorism purposes, or any other purposes which they determine appropriate. Some countries will only permit travel if you provide your Advance Passenger Information or API (for example Caricom API Data and US Secure Flight Data) to the airline before your departure.
Some or all of the Caricom states have entered into an agreement with the USA whereby advance passenger data, required by and provided to Caricom states for border security purposes, will be passed to the USA Department for Homeland Security for processing on behalf of those Caricom states. Please see the Caricom website for more details.
The Transportation Security Administration (TSA) requires you to provide your full name, date of birth and gender for the purpose of watch list screening. You may also provide your Redress Number (as well as a Known Traveler Number), if available. Failure to provide details may result in denial of transport or denial of authority to enter the boarding area. TSA may share information you provide with law enforcement or intelligence agencies or others under its published system of records notice. Please see the TSA website for more details.
These requirements may differ depending on your destination and you are advised to check. Even if not mandatory, we may assist where appropriate.
You'll need your booking reference number, the lead passenger's surname and your date of departure to access the site.
Age Ranges No under-18s can travel on their own. For our hotels, 2 to 12-year-olds are classed as children unless we say otherwise. For self-catering properties it's 2 to 16.
Air-conditioning This may depend on the time of year and be subject to hotelier discretion. Also, you may have to pay for it when you get there.
Airline Rules Charter airlines aren't allowed to carry certain nationals to and from their country of origin. This is due to licensing law restrictions with overseas aviation authorities. The current licensing laws, as of 15th November 2010, do not allow TUI Group airlines to carry nationals of the following countries on their operating routes – Brazil, Kenya, and Morocco. Some other restrictions also apply...
- Cuban nationals may travel to any international Cuban airport, except Cayo Largo and Cayo Coco, and must be travelling as part of an inclusive tour package.
- Indian and Turkish passport holders can only travel on inclusive tour package arrangements. Please check with your embassy or consulate before you book.
- If you're going to Goa, Kerala and Sri Lanka, on an Indian, Pakistani, Sri Lankan, Nepalese or Bangladeshi passport you can't fly on British charter flights. This travel restriction doesn't apply if you have a Pakistani, Sri Lankan, Nepalese or Bangladeshi passport but your spouse has a foreign – non-Indian – passport.

Airport Assistance See **Assisted Travel**.
Airport Hotels and Parking - UK The companies that provide the hotels and car parks will have their own terms of use which will also apply to you. We can get you a copy of these if you need one, just ask.
If you don't follow the instructions we give you, we may not be able to refund you any additional costs you're charged as a result.
Any parking is at your own risk, so we ask that you don't keep any valuables in your car. You should be prepared to leave your keys with car park staff as this may be necessary. If you have a larger-than-average vehicle or a motorbike, please contact us to check that the car park can accommodate it without an additional charge. When you travel, take your booking confirmation with you as it contains instructions on what you need to do. If you have any problems on the day, please let the hotel or car park know so they can help you. If you don't let them know, we may not be able to help you later on. If you're parking and you arrive before the day and time shown on your confirmation, or stay later than planned, you may be charged for the extra parking at the car park's normal price. If you leave earlier than planned, we won't refund any of the charges you've paid.
You can amend or cancel any time up until a minute to midnight, the day before you arrive at the airport, free of charge. So, if you fly on the 2nd, you'd need to cancel by 23:59 on the 1st. If you cancel in time, you will be refunded what you've paid for the hotel and parking. If you don't cancel in time you will not be refunded any amounts paid for the hotel and parking and we will retain this as a cancellation charge.
Airport Lounges You can pay for UK airport lounge access after you've booked, subject to availability. You can do this via a TUI Holiday Store, Manage My Booking or by logging into your Customer Account.
Airport Service In most airports overseas, our Travel Experts aren't allowed past check-in or into the arrivals hall but we will have staff to greet you outside the airport.
Alcohol During your flight with us, you can only drink the alcohol that our staff serve you.
All Inclusive Hotels You may need to wear a wristband or carry some ID to get the benefits of your package. For a full description of what's included, check the hotel description. Times for inclusive drinks, meals and snacks vary. Your All Inclusive package may not include bottled water, imported drinks, à la carte meals, or some speciality dishes. Some restaurants expect you to reserve a table and will be subject to availability. Not all bars and restaurants operate on an All Inclusive basis. Also, there may be cash bars once All Inclusive bars close. Bear in mind, under-18s won't be served alcohol.
You should also be aware that we, and the hotels, may confiscate wristbands and IDs from guests who abuse the All Inclusive benefits.
You may be charged for motorised sports, and there are time limits or age and experience restrictions on some of these activities. You may have to pay a deposit to hire equipment. Things like classes and beauty treatments may be included in the price but there'll be a limit on how many sessions you can take. Safety deposit boxes may not be included and you'll need to pay for things like telephone calls and excursions.
All Inclusive packages end when you check out of your room. In some cases you can pay to keep using the facilities. If there's a delay to your flight home and you have to spend extra time in the resort, any refreshments will be in line with the airline's instructions – not the board basis of your hotel.
One last thing, you may find timings will change for things like happy hours in bars and dining times.
Amenities Lots of things you come across in resort will be quite different to what you've come to expect at home, like roads, power and water, for instance. If there's a prolonged drought, it might interrupt water supplies. In summer, there's often more demand on water, which means the pressure can drop, disrupting water heaters. You may also find in some destinations you won't be able to flush toilet paper down the toilet.
Artist Impressions These, together with any computer-generated images, are there to give you an idea of how the property will look – they're not replicas of the finished building.
Assisted Travel If you or anyone you're travelling with has a disability, is less mobile, has a vision or hearing impairment, or is undergoing medical treatment and needs support, contact our Assisted Travel Team - their number is at the end of this guide.
Our colleagues can advise you which holidays are more suitable and meet your requirements. Also, if you've got any medical or dietary needs, they will do their best to help.
Assisted Travel at the Airport Assistance teams will be on hand at the airport, once notified of the request for assistance. Assistance is given at the designated points inside and outside terminal buildings. Assistance can include moving across various areas within the airport (e.g. check-in counter, toilet facilities and the luggage hall). And you can be assisted to the aircraft as well as boarding it. You can highlight to the Assisted Travel Team what type of assistance, and in which part of the airport experience, is needed.
Assisted Travel on Your Flight If you or a member of your party has a disability, uses a mobility aid, can't walk, or has difficulty climbing stairs, you should notify us of your assistance needs before travel. You can do this by contacting our Assisted Travel Team. You are strongly advised to contact us at least 48 hours before your departure.
Assisted Travel on Transfers If you aren't able to use our coach transfers, we can arrange an adapted transfer, if you tell us in advance by contacting our Assisted Travel Team. See **Medical Conditions** & **Wheelchairs**.

B

Baby & Tots Club These are available at selected TUI BLUE and Sensatori by TUI BLUE hotels, and selected properties with TUI Kids' Clubs. There is always a minimum of one NNEB, CACHE or equivalent qualified staff member present. Trained staff look after under-3s for two-hour sessions. Sessions in Baby & Tots Club are at an additional charge and can be booked in advance.
Bear in mind, wherever the Baby & Tots Club, if your child's ill, they won't be accepted in the club. Also, you'll need to supply your own nappies and prepared feeds. We can't guarantee standards at Baby & Tots Clubs that aren't run by us.
Baby Equipment If you're travelling to one of our selected TUI BLUE or Sensatori by TUI BLUE hotels, or a Holiday Village resort, you can book a baby equipment pack, including highchair, changing mat, bottle warmer, steriliser, food blender, baby bath, stroller, playpen and UV sun tent. They are available to book before travel, or you can when in resort, subject to availability.
Balconies If the description refers to a French or Juliette balcony, this means that your room will have glass doors but you won't necessarily be able to go out onto the balcony as it'll be shallow in depth.
If you're on the ground floor, you'll get a terrace instead of a balcony, even if it says 'BL' or 'balcony' on your booking confirmation. Health and safety restrictions mean some hotels or apartments may not put you on a high floor if you have small children. Even if you are on a low floor, never leave your children unattended on your balcony.
Banned Airlines To improve safety, the European Commission has banned some airlines from operating in European airspace. In line with EU directive (EC) no. 2111/2005, Article 9, we need to make you aware of the list of banned airlines. To view the list of airlines that are subject to an operating ban within the European Community, visit https://transport.ec.europa.eu/transport-themes/eu-air-safety-list_en
Bars If a hotel has a bar, you may well hear some noise – even outside normal licensing hours.
Beaches Many of the beaches in our resorts have been awarded the Foundation for Environmental Education's Blue Flag. This awards beaches and marinas that meet its high standards of hygiene, cleanliness, safety and environmental management. For details, visit blueflag.org.
When you're on the beach, make sure you check any flag warning systems and take local conditions into account, particularly things like undercurrents and tides. You'll also need to supervise children at all times as most beaches won't have a lifeguard.
Some beaches in Mexico and the Caribbean may experience an increased level of seaweed from time to time. This is known as sargassum, and is a natural occurrence which can change on a daily basis influenced by weather patterns and sea currents. Hotels which are affected work hard to clear it so you can continue to enjoy the beach during your holiday. The situation can change day to day due to nature, wildlife and local laws.
You may find that public beaches are closed at certain times, particularly in low season. Beach closures are carried out by local authorities so are beyond our control.
One more thing, you may need to pay to use some beaches, especially in Italy.
Building Work From time to time, building work is unavoidable, particularly where hotels are open all year round, and it can be noisy. If we're aware of any work, we'll let you know as soon as possible if we think it'll affect your holiday. This can be difficult as we don't control the work and we're not always told when it'll happen and how long it will last. But if we think it'll have a significant effect, you'll have the option of a refund or an alternative holiday, as outlined under 'Major changes to your holiday' in Our Agreement With You.
Bungalows If the description of your accommodation refers to a bungalow, this means that you may be located in an accommodation block within an annexe building separate from the main building which may not necessarily be single storey or detached.

C

Check In - For Your Flight We recommend you arrive at the airport at least two hours before your scheduled departure time. For flights over seven hours, it's three hours before. Regardless of your flight length, you need to have completed check-in at least 1 hr before departure.
UK airlines need to carry out enhanced security screening from certain destinations for return flights to the UK. If this applies to your flight, you'll be told whilst you're on holiday as it may mean you need to check in a bit earlier. You might need to be at the boarding gate earlier, too.
If we think you may be under the influence of alcohol or pose a threat to passengers or crew, you won't be able to fly. The same applies if you smoke, use insulting or abusive words before or after you board. If that happens, we won't be responsible for your holiday arrangements and we won't give you a refund, pay compensation, or cover any other costs. We may even seek compensation from you for any loss caused by your behaviour. This includes having to divert the plane.
It's also a criminal offence to cause disruption on board, so you may be prosecuted. Airlines may also share details about your behaviour with other airlines, which could affect your future trips.
Check In - Online You'll be allocated your seats when you check in online. If you don't like the seats allocated, you can pay to select your seat. Sometimes we may need to change the seat allocated to you for operational or safety reasons or for persons with reduced mobility. Boarding cards must be printed on A4 paper and be clearly legible with no rips or tears. You must drop your bags off before bag drop closes, 45 minutes before your flight time. Just so you know, if you choose not to use our online check-in service, we reserve the right to charge a fee for airport check-in. Please also see Section 14 of **Our Agreement with You and Yours with Us**.
Check In - For Your Accommodation Check-in time is usually 3pm to 4pm for hotels. Depending on when your flight arrives, you may miss a meal if you've booked All Inclusive, Half or Full Board. If your flight arrives late at night, this is classed as the first night of your holiday and your room will be ready when you arrive. If you arrive in the early hours of the morning the day after your flight departed, your room may not be available until the hotel's normal check-in time. You'll be able to use the hotel's facilities while you wait. And because you're checking in later on your first day you'll get to keep your room on the last day of your stay.
Check Out - For Your Accommodation On the last day of your holiday, you'll usually have to leave your room by mid-morning or noon. If you're in a villa, you may need to leave earlier. You'll be told the exact time when you get there. You may be able to keep your accommodation for longer, but there could be a charge. Depending on the time of your flight, you may miss a meal at your hotel. Also, you might not be able to use some of the facilities or take advantage of the full All Inclusive package.
If your flight leaves on or after midnight, you'll have to check out of your hotel room by midday the previous day. There'll usually be a courtesy room or apartment available for you where you can change and leave your bags until it's time to leave. You can pay for a late check–out room. They're normally available until 6pm that evening, but this varies from hotel to hotel. We recommend you book in advance as the hotel will allocate them on a first–come, first-served basis. You may be able to stay in the room you've had during your holiday, but you may have to move to another. The rooms will only be for you and your group to use, and will have beds and a private bathroom. Late check–out only covers the use of your room.
Child Prices Child prices are based on selected departures within the season dates, and will only apply to the cheapest room type that occupies children. Child prices are only available for the first and second child sharing a room with two full-fare-paying adults. Any more than two children on one booking pay the adult price, count towards room occupancy, and will pick up any applicable third or fourth adult reductions or occupancy discounts. You'll still pay full deposits, insurance, flight, room and board supplements, and any extras for all children travelling at a child price. Children qualifying for free or reduced child prices don't count towards group offers. Child prices only count towards room occupancy for self-catering and villa holidays.
You'll also need to pay a fee for an infant under the age of 2 on the date of return travel. Please note, infant fees vary dependent on holiday type. If any children in your group turn 13 after you've booked but before – or during – your holiday, they'll need to pay the adult price, plus the amendment fee.
Child Protection We believe we have an important role to play in protecting children's rights everywhere. Our child protection policy applies both in the UK and abroad. We train our resort staff to identify situations where children may need protection and report them to the relevant organisations. We're signed up to the Child Protection Code www.thecode.org. This independent organisation monitors and supports our child protection activities. If you suspect any child is at risk on your holiday, please tell your Holiday Advisor or call Crimestoppers, anonymously, on 0800 555 111. For more information, visit https://www.tui.co.uk/editorial/child-protection.html.
Conditions Of Carriage When you travel by air or river, your journey may be subject to certain international conventions including, but not limited to, the Warsaw and Strasbourg Conventions, and the Montreal Convention for air. By law we need to give you these in 'legal speak' to avoid any misinter-pretation. We can supply a full copy of these if you ask us to.
Montreal Convention This is a notice required by European Community Regulation (EC) No. 889/2002.
Air carrier liability for passengers and their baggage This information notice summarises the liability rules applied by Community air carriers as required by Community legislation and the Montreal Convention.
Compensation In The Case Of Death Or Injury There are no financial limits to the liability for passenger injury or death. For damages up to 100,000 SDRs (approximately £96,000), the air carrier can't contest claims for compensation. Above that amount, the air carrier can defend itself against a claim by proving that it wasn't negligent or otherwise at fault.
Advance Payments If a passenger is killed or injured, the air carrier must make an advance payment, to cover immediate economic needs, within 15 days from the identification of the person entitled to compensation. In the event of death, this advance payment shall not be less than 16,000 SDRs (approximately £15,360).
Passenger Delays In case of passenger delay, the air carrier is liable for damage unless it took all reasonable measures to avoid the damage or it was impossible to take such measures. The liability for passenger delay is limited to 4,150 SDRs (approximately £3,980).
Baggage Delays In case of baggage delay, the air carrier is liable for damage unless it took all reasonable measures to avoid the damage or it was impossible to take such measures. The liability for baggage delay is limited to 1,000 SDRs (approximately £960).
Destruction, Loss Or Damage To Baggage The air carrier is liable for destruction, loss or damage to baggage up to 1,000 SDRs (approximately £960). In the case of checked baggage, it's liable even if not at fault, unless the baggage was defective. In the case of unchecked baggage, the carrier is liable only if at fault.
Higher Limits For Baggage A passenger can benefit from a higher liability limit by making a special declaration at the latest at check-in and by paying a supplementary fee.
Complaints On Baggage If the baggage is damaged, delayed, lost or destroyed, the passenger must write and complain to the air carrier as soon as possible. In the case of damage to checked baggage, the passenger must write and complain within 7 days, and in the case of delay within 21 days, in both cases from the date on which the baggage was placed at the passenger's disposal.
Liability Of Contracting And Actual Carriers If the air carrier performing the flight is not the same as the contracting air carrier, the passenger has the right to address a complaint or to make a claim for damages against either. If the name or code of an air carrier is indicated on the ticket, that air carrier is the contracting air carrier.
Time Limit For Action Any action in court to claim damages must be brought within 2 years from the date of arrival of the aircraft, or from the date on which the aircraft ought to have arrived.
Basis For The Information The basis for the rules described above is the Montreal Convention of 28 May 1999, which is implemented in the Community by Regulation (EC) No. 2027/97 (as amended by Regulation (EC) No. 889/2002) and national legislation of the Member States.
Cots There's usually room for one cot in all our hotel rooms, apartments or villas, but you'll need to check with us before you travel to make sure there will definitely be one available when you arrive. In some countries, such as Italy, you'll need to pay a daily charge to hire a cot.
Crèches See **Baby & Tots Club**
Customer Welfare See **Assisted Travel.**

D

Data Protection All details provided by you will be held by us and used in accordance with our Privacy Notice. We will process personal data about you and members of your party so that we can manage your account or booking, provide you with our products, services and/or any other travel arrangements booked with us. By providing other people's personal data, you must be sure that they agree to share their data with us and, where appropriate, they understand how their personal data may be used by us. For more information, please refer to our Privacy Notice available on our website or upon request in our stores.
Delays Depending on airport facilities, we provide light refreshments for a delay of 2 to 4 hours, a meal – or vouchers – for 4 to 8 hours, overnight accommodation for delays of 8 to 12 hours if it's necessary and possible.
If a delay is longer than 5 hours, you can cancel your flight and we'll refund the flight part of your holiday. We'll only refund the whole cost of your holiday if we change or cancel your holiday. We set out exactly what this means in Our Agreement With You.
Deposits As well as the deposit you pay when you book, if you're staying in an apartment or villa, you may also be asked to pay a deposit in local currency when you arrive Some hotels require a credit card swipe or cash deposit when you check in. Deposits cover all, or part of, the replacement costs for things being lost, broken or damaged. It's also to take care of any unusual cleaning charges. You'll get it back when you leave, or with an amount deducted if necessary. The property needs to be inspected before you leave. In some cases, your deposit will be returned to you by post. Unfortunately we can't accept responsibility for any disputes which may arise, although we'll try to help you to resolve them. You'll find details of the amount and type of deposit for each property on our website, or you can call us.
See **Low Deposit Offer** for more details on the deposit you pay when you book.
Disability Assistance See **Assisted Travel**.
Dress Code Men may need to wear full-length trousers, shirts with sleeves, and shoes for dinner in most hotels and apartments. See **Gala Meals** for more details.

E

ESTA See **Visas**.
Extra Charges The key aspects of your holiday will be included in the price when you book – see **Prices** for details. But it's important to point out you may have to pay extra for some things when you get there. For example, you might want to book an excursion, use the safety deposit box in your room or enjoy something from the minibar. You may also need to pay extra for things like sports, beauty treatments and classes. If we're aware you'll need to pay extra for a particular activity or facility, we'll show you by adding an asterisk after the item. You may also need to pay extras locally if you choose to hire a car, for example: upgraded insurance cover, young driver's insurance, local taxes etc. Please refer to the car rental terms and conditions for details when booking your holiday. See **Meals** and **All Inclusive Hotels** for details.

F

Family Rooms These are generally for two adults and two children. These are only available for selected holidays in selected accommodation, and only where the child is sharing a room, apartment or villa with a minimum of two full-fare-paying adults. When hotels are fully occupied, family rooms may be limited. Bear in mind, family- and 4–bedded rooms might not be larger than standard ones.
Finishing Touches You'll need to book them at least seven days before departure and pay for them in full when you settle your invoice.
Flight Times Actual flight times are on your tickets. They are local times based on the 24–hour system. We can't guarantee the flight times in our brochure, on our website or on your booking confirmation won't change, so please always check your tickets.
Flying With Children Infants less than 14 days old are not allowed to travel. Any child over 14 days and under 2 years old on the date of their return travel is classed as an infant. Infants must sit on an adult's lap and wear an extension seatbelt. If your child reaches their 2nd birthday while you're away you'll need to allow for this when you book. All children aged two and above must have their own seats on the plane. If you've paid for an additional seat for your infant, you can use your own car seat as long as it has a single release harness. It needs to be facing forward on the aircraft seat, designed to be secured by lap belt alone, and must conform to EU safety standards. You'll also need the instruction leaflet to show the cabin crew if they need it. The seat mustn't be more than 16 inches or 40cm wide. You can't use carrycots and deluxe child car seats, as they won't fit. The use of car seats will be at your airline's discretion. Airlines registered outside the UK may have their own rules. Call TUI for information on approved car seats.
Football Academy Our Football Academy is available at selected Holiday Village resorts between 1st May to 31st October, and 1st April and 31st October in Egypt. We offer 2, 3 or 4 football training sessions of two hours each. Approximate prices are 2 sessions £35, 3 sessions £48 and 4 sessions £61. Please note that prices can vary depending on exchange rates.
Free Child Places These are only available for holidays departing between 1st May and 31st October in selected accommodation, and only where the child is sharing a room, apartment or villa with two full-fare-paying adults. They are available for children up to 12 years inclusive for hotels and up to 16 years inclusive for self-catering - unless we say otherwise in the property details. You need to pay a deposit but we deduct this from your final balance and refund this when you pay for your holiday in full. Our free places don't include flexible dining, meal supplements, insurance, in-flight meals or other extras. Plus, you need to pay the 'Select Your Seat' option for the child if you need this. If you change your booking, free child places on your new booking will depend on availability. If your first child goes free, your second child still pays the second child price. Not combinable with other selected discounts or special offers. See **Special Offers.**

G

Gala Meals Many hotels and apartments host gala meals over the Christmas and New Year period. Bear in mind that men will probably have to wear a jacket, shirt, tie and full-length trousers. You'll see if the meal's included by checking the individual property descriptions.
Group Offers You may qualify for discounts if there are 10 or more in your party. Group discounts apply only at the time of booking. When you're about to book, ask your Travel Expert to contact our Groups Department. Or call our Groups booking line yourself – you'll find the number at the end of this guide. Groups of more than 20 can have a special service from a representative at the accommodation, a private get-together and greeting on the first day, and discounts on resort excursions. Of course, group discounts are subject to availability and we may withdraw them at any time. We base discounts on how many are travelling and everyone needs to travel on the same date. Their holidays must be for the same length and to the same accommodation. If it's more convenient for them, we can sometimes make arrangements for large groups to leave from different airports. They may not be available in conjunction with any other offers.
Cancellations within your group may mean a drop or a removal of your discount, and the people who cancel will need to pay our standard cancellation charges.

A-Z guide

H

Henna Tattoos Some resorts or hotels in which we operate may offer henna tattoos. We don't recommend or endorse these. If you decide to get a tattoo, please make sure that the henna being used is brown and not black. Black henna may contain chemicals that are known to cause skin irritation and burns.
Holiday Villages Our full Holiday Village programme will end on 31st October each year. Some of the hotels will stay open after this date but will be run as standard hotels, without the Holiday Village programme. Check the hotel descriptions for details.

I

In–flight Entertainment We have in–flight entertainment on all of our TUI long haul flights. For more details, contact TUI – you'll find their details at the end of this guide.
Infants See **Child Prices**, **Cots** and **Luggage**
Insurance You'll need to take out a suitable insurance policy for you and anyone travelling with you. This includes infants and children. We'll tell you about our insurance policy when you book. If you choose not to take out our insurance, you'll need to tell us who you're insured with. We'll need the company details and your policy number before you travel. We can't accept responsibility for any loss that you or anyone travelling on your booking suffers if the individual isn't adequately insured. As with all insurance policies, terms and conditions apply, so you need to make sure you've got the right policy for you. See **Delays** for more details.
If you're travelling to the European Economic Area you'll also need a European Health Insurance Card. You'll get a new UK Global Health Insurance Card (GHIC) instead of an EHIC. You can apply at www.gov.uk/global-health-insurance-card. Visit www.nhs.uk/ehic for full details on what it covers. You do not need to apply for a GHIC if you already have an EHIC. Your EHIC remains valid in the EU until it expires. An EHIC or GHIC is free of charge. You'll need to have both this card and adequate travel insurance.
Interconnecting Rooms These are two rooms with a lockable connecting door between them. They're available at selected accommodation for a small supplement. If you want to book, interconnecting rooms, you'll need to book and pay for two of these rooms.

J

Junior Suites When we advertise a Junior Suite, it means you'll get a bedroom with a sitting area and a bath or shower room.

K

Kids' Clubs No matter which kids' club you're looking at, there are certain things to bear in mind:
- Children who are unwell won't be accepted
- If your child has a disability, we will do our best to look after them but please check with us before you book that the club can accommodate your child's particular needs
- Sometimes, even when you have checked in advance, there may be reasons why the club can no longer accommodate your child's particular needs. When this happens we will do our best to include them in as many activities as possible but you may need to stay with your child to provide the care and attention that they require.
- If your child has an allergy or any other special requirements, please let us know when you sign them into the kids' club for the first time
- Staff aren't authorised to administer medication or change nappies, so you'll need to return to the club to do this if necessary
- Staff may provide snacks and drinks during the day.
- You must register your child for all activities, sign them in at the start of the session, and out at the end
- You must stay within the complex while your child is in the club and also leave details of your whereabouts in case you're needed
- Activities may have to be cancelled, numbers limited and a rota introduced. This may be for health and safety reasons or at particularly busy times.
- If a kids' club is an important part of your time away, it's worth checking availability before you book your holiday
- Even if you've booked a package holiday with us, you may still need to pay extra for some activities and sessions when you get there. If you haven't booked a package holiday with us, you'll also need to pay for your child to join the club itself.

Hotel-run Kids' Clubs Only clubs run by us meet our specification, which include strict staff to child ratios. Standards and facilities at hotel-run clubs vary. You should make sure you're satisfied with the facilities and staff providing the service before enrolling your child. Unfortunately, we're unable to take responsibility or guarantee that standards at hotel-run clubs meet UK standards.
TUI Kids' Club We offer TUI Kids' Club for different age groups, with bespoke sessions designed for age ranges 3-6 and 7-12. There is a minimum of two 2-hour supervised sessions per day (morning and afternoon) six days a week. These can be booked in resort. Sometimes we'll combine ages for activities, but it won't affect our strict staff-to-child ratios. We'll have two staff on hand at all times. Kids' club activities run from 1st May to 31st October, unless stated otherwise. We may need to finish before the end of October if there isn't enough demand.
Kids' Clubs and Teen activities at selected TUI BLUE hotels and Sensatori by TUI BLUE hotels (except at The Residence at TUI BLUE Sensatori Akra Fethiye). We offer up to two, two-hour sessions a day, six days per week for kids aged 3-12 with a variety of themed activities.
At selected TUI BLUE hotels, we split out the sessions by age group 3-6 and 7-12. Nearly all of our Kids' Clubs are free, with parties available at a small charge. All of our Kids' Club team are trained to TUI standards and have undergone relevant checks.
At selected TUI BLUE hotels and Sensatori by TUI BLUE resorts (except The Residence at TUI BLUE Sensatori Akra Fethiye) we've created teen activities - sessions exclusively for teenagers aged 13-17 - that combine social, wellbeing, and sports activities. The programme runs through high season June-September only.
Kids' Clubs at Holiday Village There are four age groups in HV Kids' Clubs, each with their own club, numbers permitting. HV Creche is for 0-35 months, HV Club for 3-8 years and HV Crew for 9-12 and 13-17. Evening clubs may be available but you'll need to pay a little extra when you get there. Sometimes we'll combine ages for activities but it won't affect our strict staff–to–child ratios. Our HV Kids' Clubs run all season while it operates as a Holiday Village - please see **Holiday Villages** for details. We're constantly reviewing our clubs, so things like activities or the names of clubs might be different to what we describe.

L

Late Check-out Rooms See **Check Out.**
Lifts Some of our hotels don't have a lift. If stairs are a problem for you, please ask us for more details before you book so we can suggest a suitable property. See **Assisted Travel** for more details.
Local Laws Sometimes local laws, religious customs or events mean facilities aren't available. For example, in all Muslim countries during the month of Ramadan, bars and restaurants – including hotel restaurants – change their opening hours. You may not be allowed to eat, drink or smoke in public areas during daylight hours either. Drinking and gambling ages vary by destination. It's a good idea to find out more before you travel. For the most up-to-date information, we recommend you check www.gov.uk/foreign-travel-advice.
Lost Property If you leave something behind on the plane during your flight out, you'll need to contact the overseas airport and ask them to check their lost property. If it's on your flight home, let us know and we'll do our best to track down the item for you. If you leave what we class as a 'valuable item' at your hotel, like a camera, a laptop or a wallet, we'll do our best to find it for you. If your item is found, you'll need to contact the hotel to arrange for it to be returned, and there may be a charge for this. If we can't find your item, we'll send you a statement to support your travel insurance claim. For help with lost property, contact After Travel Customer Support – you'll find their details in the Getting In Touch section.
Low and £0 Deposit Holidays For new package holiday bookings, flying with TUI, you can book and pay a low deposit. The rest of the deposit will be due up to eight weeks later. If you cancel your holiday you still have to pay the full deposit. If you're booking at least six months in advance and use our Direct Debit scheme, you will be eligible for the £0 deposit option. Your holiday cost will be spread over at least three Direct Debit payments.
These offers are per passenger, and we can change or withdraw them at any time. Please see tui.co.uk/destinations/info/low-deposit for more information.
Low Season You may find that if you're travelling outside of peak holiday periods, some facilities, both in your hotel and resort, may not be available and entertainment may be more low-key. Hoteliers may remove facilities at certain times due to low demand. These can include restaurants or bars and can be sudden, implemented by hotels on the spot without prior notice.
Low season is usually May and October for short and mid-haul destinations like Spain and North Africa. For long haul destinations such as in the Caribbean and Mexico, low season tends to impact other months including January, May, September, October and November. However, unforeseen circumstances or lower-than-expected hotel occupancies can happen at any time, so facility closures are not limited to these specific months
Luggage
This section explains how much you can take, what you can pack, and how to keep your valuables safe. Please make sure you know your limits so your trip can get off to a smooth start. Luggage allowances vary, and could change - please check when you book.
Package holidays including a checked-in luggage allowance
All our packages include at least 20kg of checked-in luggage, when you fly both ways with TUI Airways.
(If you're not travelling both ways with TUI Airways, check your booking confirmation e-mail or Manage My Booking to see your checked-in luggage allowance.)
When you're flying on a TUI Airways flight the following holidays come with a 25kg luggage allowance per person: TUI BLUE, Sensatori by TUI BLUE and Holiday Villages.
If you upgrade to Premium on long-haul flights with TUI Airways, you'll also get 25kg of luggage, regardless of your holiday type.
Couples who've booked one of our wedding packages will get 25kg hold luggage each when flying with TUI Airways.
Our luggage allowances apply to all customers over the age of 2 years old. Infants under 2 get a 10kg checked-in allowance if travelling as part of a package.
You can buy extra checked-in luggage allowance in 5kg amounts if you need more space.
You can share your hold luggage allowance with others on your booking, but no single bag can be more than 25kg. This is for health and safety reasons. If you've booked extra luggage allowance, you still need to make sure each bag is under 25kg, otherwise check-in staff won't accept it.
Also, we can only accept luggage if it's packed and secured in suitcases or bags, and we believe it can stand up to reasonable handling. Otherwise, we may ask you to sign a disclaimer before we can take it. This also includes any bags we believe are already damaged.
Hand luggage
On a TUI Airways flight, you can take one 10kg bag with maximum dimensions of 55x40x20cm, plus one personal item that must fit under the seat in front of you with maximum dimensions of 40x30x20cm.
You can't buy extra hand luggage allowance. You should be able to lift your hand luggage into the overhead storage compartments yourself. There are restrictions on what you can carry in your hand luggage so make sure you read the information that comes with your booking confirmation. For example, you should pack valuables in your hand luggage – never your checked luggage. This includes money, house and car keys. jewellery, computers and important documents. Your airline won't be liable for loss or damage to valuable or fragile items packed in hold luggage, no matter how it's caused
Luggage - flying with another airline
Just so you know, TUI Airways flights have a flight number that starts with TOM or BY. If you're not travelling with TUI Airways, you'll need to check your airline's luggage allowance policies for checked-in luggage and hand luggage. Some airlines do not give infants their own allowance. For full terms and conditions, see Luggage Allowance on TUI Airways at TUI.co.uk
Excess Luggage And Sports Equipment There may be a charge for excess luggage and sports equipment. Whether or not we can carry it will depend on capacity on the day. You can arrange to take golf clubs, windsurf boards, diving equipment and other sports equipment on your flight. If you don't book, you may still be able to check your own equipment in. But we can't guarantee this and there'll be a charge. Bear in mind, any problems with excess luggage charges need to be sorted out at the airport. We can't guarantee you'll be able to take bulky sports equipment with you on the coach to your holiday accommodation, and there may be an extra charge.
Lost And Damaged Luggage Please report any lost luggage or damage to us within seven days. If not, under the terms of the Montreal Convention, we won't be liable. See Montreal Convention for details. If your luggage is damaged on your way back to the UK, you need to complete a Property Irregularity Form (PIF) at the airport and keep a copy of it for insurance purposes.

M

Meals - On Your Flight TUI includes meals on long haul flights. Please let us know when you book if you require any children's meals. Just so you know, we don't provide meals for under-twos so you'll need to bring something with you. Remember to tell us if you have any special dietary requirements. We can't guarantee we'll be able to meet them, but we'll do our best. For group bookings, everyone in your party will need to either book in advance or decline the meal. For all other flights, we offer a range of snacks and drinks to buy onboard.
Meals - At Your Hotel Meals are usually served in the hotel's main restaurant. The set–up here may change from buffet to waiter service, or vice versa. For à la carte restaurants you may be limited to a certain number of visits per stay and you may need to make a reservation. You may need to pay extra for these, too. Not all of the hotel's restaurants will necessarily be open at the same time. Meals for infants are not included in the price of your holiday so you need to make your own arrangements.
Full Board Plus includes a Continental breakfast, lunch and dinner with drinks included during mealtimes. **Full Board** includes a Continental breakfast, lunch and dinner. **Half Board** includes a Continental breakfast and dinner – or lunch, if you wish – at some hotels. **Bed & Breakfast** usually means Continental breakfast.
Medical Conditions - On Your Flight If you have a medical condition, a serious illness, or you've recently had surgery or an accident, you'll need to be cleared for travel by the airline. You may need a 'Fitness to Fly' certificate from your GP. Conditions that need medical clearance include respiratory, coronary or infectious illness. You'll need to give your request for medical clearance to the airline at least four working days before you're due to fly. If you're unsure what conditions require medical clearance, or if you have any concerns about your health, we recommend that you contact a doctor before you book.
The risk of deep vein thrombosis (DVT) while flying is extremely low but is still a serious medical condition. DVT is when a blood clot forms, usually in the lower leg, sometimes because of sitting still for a long time. It needs treatment with blood-thinning drugs to prevent clots breaking off and travelling to the lungs. You can take precautions to reduce the risk. People most at risk include those with a history of bronchial or circulatory problems, thrombosis, those recently hospitalised, smokers, the obese, those with congestive heart failure, a malignant disease, pregnant women or women taking the contraceptive pill. To reduce the risk, exercise your legs from time to time, or walk around if possible. Elastic stockings may be helpful. Drink plenty of non–alcoholic liquids to prevent dehydration. See your doctor if you think you may be particularly prone to DVT.

Medical Conditions - At Your Destination If you have specific medical needs, think about whether the healthcare system in the destination you're looking at is likely to be able to meet those needs, if you have any problems while you're away. Consider things like the country's state of development and its size. You may find it helpful to look at www.gov.uk/browse/abroad/travel-abroad.
Mobility Aids See **Wheelchairs**
Mobility Assistance See **Assisted Travel**
Money Exchange If you want to change money to your hotel when you get there, check the property descriptions to find out if you can do this at your hotel.

O

Official Ratings Each country has its own system for rating properties, but at TUI we use our own ratings to make it easier to compare hotels. See **Tour Operator Ratings** for details.

P

Passports The name in your passport must match the name on your ticket otherwise you may not be able to travel and your insurance could be invalid. If someone in your group changes their name after you have booked, tell us and we'll issue the ticket in the new name. If you've already received the ticket, return it and we'll send one with the correct name. There may be a fee for this change. British Citizens must hold a valid 10-year passport. British passport holders travelling to any EU country require at least six months validity on their passport on the day of travel. Some countries outside of the EU require a British passport to have a certain period of validity left on it, or blank pages. Please visit gov.uk/foreign-travel-advice for advice by country. Other nationalities should check with their own governments. It is also your responsibility to check whether you need a visa to enter your destination country.
British Citizens under 16 years old, including newborn babies, are required to have a child passport. The child's passport will initially be valid for 5 years, but can be renewed for a further 5 years at the end of this period. You can visit the gov.uk/ website for further information and how to apply.
If your passport has an Israeli stamp, you may be refused entry to some countries. For more information, visit HM Passport Office website at gov.uk/government/organisations/hm-passport-office. If you don't have a UK passport, you should always check with your own embassy, high commission or consulate before you book. Please also see **Visas**.
Passenger Assistance See **Assisted Travel.**
Playgrounds You need to supervise your children on all play equipment.
Pool Views If you book a room with a pool view, you'll look directly onto or have a side view of the pool.
Pregnancy You can travel with us up to the 28th week. If you're more than 28 weeks at the time of your flight home, you'll need a medical certificate from your GP. It must state there are no complications and give the dates of your pregnancy. If you're more than 36 weeks at the time of your flight home, they'll refuse to take you. If you're expecting twins or more, you must return by the 32nd week. Check your insurance policy for any restrictions that apply, as many only cover to the 28th week.
Premium Collection Benefits You'll get the advertised benefits as long as you're flying with TUI.
Premium Seating Premium seating is available to book on long haul TUI flights. If you book to fly Premium, your luggage allowance will be 25kg in the hold and 10kg as hand luggage. Lounge access and fast-track security are only available on departure from UK airports. You can access the lounge from 3 hours before and up to your original scheduled departure time. We advise you wear smart casual clothing. Fancy dress, vests, football shirts, tracksuits, baseball caps and other sports clothing are not allowed to be worn in the lounge. Shorts aren't permitted either, unless they are tailored and knee-length. Entry to lounges is subject to the individual lounge operator who may impose their own conditions and reserves the right to refuse admission to anyone wearing clothing which their staff believe may cause offence to others. If the lounge is unavailable, alternative facilities may be offered. The location of fast-track security and airport lounges in the UK will be provided by TUI staff at the TUI bag drop.
Our Select Your Seat service is included, in accordance with our Select Your Seat terms and conditions - see **Select Your Seat**. To get the best choice of seats, we recommend you book and select your seats as early as possible before departure. If you experience any difficulties using our online service, please contact your travel agent or, if you've booked your holiday online, please contact TUI on 0203 451 2688. Calls from UK landlines cost the standard rate, but calls from mobiles may be higher. Check with your network provider. Just so you know, we'll always do our best to seat your group together but we can't guarantee this.
Prices Any brochure prices are accurate at the time of publication, but you should only use them as a guide. The prices we give are selected from a range of prices, either within the high season or outside the high season. The price you pay will depend on when you're travelling and the size of your party. Prices may go up and down throughout the season.
Prices - What's Included The basic cost of your holiday includes the following...
- Return flight from the UK
- Air passenger duty at the standard economy rate.
- Departure taxes are included on holidays to Jamaica, Aruba, Puerto Vallarta, Costa Rica, Cancun & Punta Cana.
- Transfers between the airport and your accommodation - this is usually by coach. Where we provide a taxi, the price we quote is for each person and based on 3 adults sharing a return taxi transfer.
- Car hire on selected holidays – check when you book
- The accommodation and meals as advertised or confirmed on your invoice
- Luggage allowance as confirmed on your ticket
- Aviation insurance and security charge
- Estimated fuel costs
- A Travel Expert at the UK airport and in resort
- All obligatory hotel service charges and taxes payable in advance
- VAT on all holidays to EC countries

Prices - What's Not Included The basic cost doesn't include the following...
- Additional flight charges, such as taxes and regional supplements
- Additional air passenger duty – there's a difference between standard and premium cabin charges. A higher rate is charged by the government for passengers travelling in premium cabins.
- In-flight meals unless we say otherwise
- Seats together on the plane unless we say otherwise
- Fuel supplements where applicable
- Excursions and shore excursions
- Holiday insurance
- Additional charges for particular room types, meals or under-occupancy in apartments. For details, ask your Travel Expert.
- Excess luggage and transport of any sporting equipment
- Deposits requested on arrival by some apartment or villa owners - see **Deposits**
- Any local taxes, levies or similar that local authorities abroad expect you to pay yourselves

R

Room Upgrades If you arrange a different room type with the hotel when you arrive, this won't be included in your contract with us. Please also see **Select Your Room**

S

Safeguarding We don't knowingly allow anyone to travel with us who is (a) a convicted child sex offender, (b) subject to the notification requirements of the Sexual Offences Act 2003, or (c) subject to a Sexual Risk Order or a Child Abduction Notice.
You must let us know if any of these apply to you or anyone you intend to include in your booking before you try to book.
If you fail to disclose any such information and it later becomes known to us, we may cancel your booking (if before departure) or remove you or the relevant member of your booking from the accommodation (if you are in resort) without any right to a refund, compensation and/or costs and expenses. In the latter case, you or the relevant party member would also be responsible for your/their own return home. We further reserve the right to refuse bookings from individuals with serious criminal convictions if we feel there is a specific risk to our guests, crew and/or staff.
Safety Overseas safety standards are generally lower than ours in the UK. We take reasonable care to make sure only reputable businesses provide the services that make up our holidays, and we expect them to provide those services in line with local standards.
Safety - Children For our own Kids' Clubs, we take advice from leading UK child safety organisations and accident prevention agencies. You should always check you're happy with hotel clubs and children's facilities.
Safety - Health And Hygiene Hygiene standards are generally lower than in the UK – particularly in developing countries. Having said that, you can help to improve hygiene levels by taking a few basic steps...
- Wash your hands after going to the toilet
- Shower before you get into the swimming pool
- Get children to go to the toilet before going in the pool
- Make sure babies/infants wear swim nappies in the pool

Scuba Diving We recommend you check with your doctor before you go, and have a full medical examination in resort if you're planning scuba training. You may need to pay extra for this. It's also dangerous to fly within 24 hours of scuba diving. This is because pressure changes might cause 'the bends' or even in severe cases, paralysis. Of course, you also need to make sure you have adequate insurance cover.
Sea Views If you book a room with a sea view, it may be partly blocked by trees or smaller buildings, or across a road, but you'll still be able to see the sea. If we describe a room as a Limited Sea View, this will generally mean that your view of the sea will be to the side rather than directly in front. There may also be more obstructions like trees between your room and the sea than in a Sea View room.
Seating If you're flying with TUI Airways the minimum seat pitch of our aircraft is 29 inches. The minimum seat width is 16 inches. If you think you'll have difficulty fitting into this seat size, please call our Assisted Travel Team before booking - you can find their details at the end of this guide. You might need to pay an additional charge depending on what options are available.
Seat Upgrades If you buy any seat upgrade, including Select your Seat, seats can be selected via Manage My Booking as soon as your booking is confirmed. If you've paid extra for Select Your Seat or if you've reserved Premium Seats, Extra Legroom Seats or Extra Space Seats, on some holidays you will be able to choose your seats at the time of booking, otherwise you'll be able to access the seat map immediately after you book your holiday. You can also choose your seats by logging in to your Customer Account or the Flight Extras website.
Seats With Extra Legroom These are available to book on selected short and mid haul flights and are suitable for adults and children. Our Select Your Seat service is included, in accordance with our Select Your Seat terms and conditions – see Select Your Seat. To get the best choice of seats, we recommend you book and select your seats as early as possible before departure. If you experience any difficulties using our online service, please contact your travel agent or, if you've booked your holiday online, please contact TUI on 0203 636 1790. Calls from UK landlines cost the standard rate, but calls from mobiles may be higher. Check with your network provider. We'll always do our best to seat your group together but we can't guarantee this.
Seats With Extra Space These include seats that are close to or next to emergency exit doors, behind a bulkhead or behind a dividing wall. Seats with extra space are only available to pre-book for adults and children 12 years and over with TUI and 16 years and over on other carriers, but we may allocate these seats to families with children if the seats are not located in an emergency exit row. Emergency exit row seats are only available to passengers who are able to move quickly and operate the emergency exit without difficulty in the unlikely event of an emergency - in line with European Aviation Safety Authority (EASA) regulations. So, you won't be able to book these seats if you find it hard to move due to physical or mental disability, age, sickness or physical size. Just so you know, you can't sit in these seats if you are:
- Under the age of 12, when travelling with TUI Airways
- Under the influence of alcohol
- Travelling with an assistance animal
- Require an extension seatbelt.

These regulations have been put in place by the EASA and are for the safety of our passengers. The cabin crew have the final say and we kindly ask that their decisions are respected.
Select Your Seat Once you've checked in and confirmed your chosen seat, you won't be able to change it. That said, in some circumstances, we may have to change your seat. This would only be for operational, safety or security reasons. In accordance with the Civil Aviation Authority's guidelines, certain requirements must be satisfied before we can allocate seats near the exit. If we do have to change your seat, we'll try to keep it as close to what you booked as possible. A refund will only be offered if we can't seat you in a similar position to your original request. A similar position means the same type of seat - window, aisle etc - as your original selected seats. In such cases, we ask that you keep a copy of your confirmation documents and boarding cards. If you choose the Select Your Seat option but then don't go on to choose your seat numbers, we'll still try and seat your group together. If you're not flying with TUI Airways, we'll do our best to keep your party together but we can't guarantee it.
To maximise seating options for all our customers, it may not be possible to book just a middle & aisle seat. If you have a specific seating requirement due to mobility restrictions, please contact our Assisted Travel Team.
Select Your Room You can select your room after you've booked your TUI BLUE, TUI MAGIC LIFE or ROBINSON holiday via the link on your booking confirmation email or via the TUI app, subject to availability. Select your room is only available in select TUI BLUE, TUI MAGIC LIFE or ROBINSON properties, and you can only select a room within your booked room type. Room allocation takes place on arrival and in rare cases, the hotel may not be able to provide the selected room due to operational reasons e.g. repairs. In this case, an equivalent replacement room will be allocated without charge. Full Terms & Conditions can be found at www.tui-blue.com/en/en/select-your-room, www.magiclife.com/en/en/all-about-booking/select-your-room-booking, and www.robinson.com/en/en/select-your-room
Single Rooms Single rooms and rooms for sole occupancy are available in most hotels, but demand always exceeds availability. Sometimes when we refer to single rooms it may mean a room suitable for sole occupancy. Single rooms are generally smaller, may not have the best locations or the same amenities. If you're booking a double room just for yourself, you'll usually be asked to pay a supplement. This also applies to self–catering accommodation, where, for example, three people choose a property for four. Our prices reflect the costs of the rooms contracted to us.
Smoking All our flights are non-smoking. In our hotels, there are usually designated areas.
Spa Spas in our hotels aren't included in the price of your holiday unless we say otherwise. So you know, in Spain and the Canary Islands, by law only over-16s can use the spa.
Special Offers Our offers are only available on the holidays and dates we advertise, are per booking, and subject to availability.
Special Requests We'll always do our best to help however we can, but we can't guarantee we'll be able to meet your needs every time. These special requests aren't covered by Our Agreement With You so from a legal point of view, they're not part of your holiday contract.

A-Z guide

Supplements - Your Flight Depending on the airport you choose to fly from, on certain days or at certain times, you may have to pay a 'flight supplement'. Flight supplements may go up or down throughout the season. Some holidays are only available on flights with extra charges, either because the accommodation is available only on certain days of flying, or because onward travel arrangements are only available at certain times.

Supplements/Discounts - Occupancy Depending on the number of people sharing a room, you may have to pay an 'occupancy supplement' for under-occupancy or single occupancy, or there may be a discount if more people share a room. Occupancy supplements/discounts may go up or down throughout the season.

Supplements - Your Room Depending on the type of room you choose to stay in, you may have to pay a 'room supplement'. Room supplements may go up or down throughout the season. All rooms are subject to availability and any applicable occupancy and age restrictions.

Sustainability We're members of Sustainable Aviation, a UK initiative that sets out the collective, long-term strategy of UK aviation to tackle the challenge of ensuring a cleaner, quieter, smarter future for our industry. You can find more information at www.sustainableaviation.co.uk.

Swim Academy These courses are available at our Holiday Villages between 1st May - 31st October. They cost between £15 and £30 depending on whether you book group or one-to-one sessions. You'll need to register your children at the start of each session. We may have to cancel courses if there isn't enough demand. You can book them before you go, or when you get there if places are still available.

Swimming Pools It's unlikely your pool will have a lifeguard. An adult must always accompany children in the pool. This includes children's pools and surrounding areas. Pools may be closed in early or late season, so April, early May and October, or in particularly bad weather. Also, pools won't be heated unless we say otherwise in the property description. If your pool has a waterslide, there may be height or age restrictions.

T

Taxes You may need to pay a tourist tax either at the airport or at your hotel. Taxes change regularly so check before you go. See **Prices** for more details.

Tour Operator Ratings We rate our holidays on our annual reviews and also the feedback we get from our end-of-holiday Customer Satisfaction Questionnaires. We rate hotels and apartments from '2' for no–frills, good value accommodation, to '5' for more comfort and a wider range of facilities. There may be some differences between accommodation that shares the same rating. That's where our 'plus' rating comes in.

Tours Most of our tours have age restrictions, so check before you book.

Towels You'll see from the individual property descriptions whether or not there's a pool towel service. You may find you'll need to pay a small charge.

Transfers

The transfer times we give you are a rough guide. They don't allow for delays to incoming flights or local traffic conditions. In terms of the type of transfer you'll get, it depends on the holiday you've booked. Just so you know, if your holiday includes a coach transfer, we may occasionally need to change this to a minibus or taxi. If it's a Holiday Village holiday, the coach will drop you off directly wherever possible.

Where coach access is limited, we may need to transport your luggage separately to and from your accommodation. If this is the case, it may also be necessary for your luggage to be collected earlier than your return transfer time to ensure it arrives at the airport in time for you to collect it before checking in.

Twin Rooms Some twin rooms can take a 3rd or 4th bed but they're usually camp or folding beds. Rooms that take extra beds or a cot aren't necessarily bigger than standard rooms so space may be limited.

V

Vaccinations Speak to your doctor at least two months before you're due to go away. Some treatments, for malaria for example, should begin well before you go. If you're booking within three weeks of your departure, speak to your doctor before you book. There's more information available in the Department of Health's free leaflet – Health Advice for Travellers. Call 0800 555 777 for a copy.

Visas The best place for up-to-date information on visa and travel advice is the Foreign, Commonwealth & Development Office. Visit www.gov.uk/foreign-travel-advice or call 0845 850 2829. There may be specific entry requirements for under-18s, depending on your destination. For example, if a young person is travelling without both parents, there may be extra costs and they may need extra legal documents such as an affidavit, from a notary public. Always check with the consulate or embassy of your destination country before you book.

It's obligatory for all visitors to Thailand to complete the Thailand Digital Arrival Card (TDAC) 3 days before arrival to avoid being denied entry. You'll need to do this via the official Thai government website https://tdac.immigration.go.th

W

Waterparks SplashWorld waterparks may be located onsite at your hotel or may be independent and located away from your hotel. They may also be open to non hotel residents. Your All Inclusive board basis won't be available in the waterpark unless stated in the hotel description. Some rides and facilities may need to be closed for maintenance, or due to poor weather conditions. Height or age restrictions may apply for some attractions. Please also see **Swimming Pools**.

Weather There are sometimes tropical storms and hurricanes in the Caribbean and Mexico between June and November. It's impossible to predict their path or how long they will last more than 3-4 days in advance, and often it's much less. South-east Asia may be affected by its monsoon season, typically May to September. If a storm is forecast for one of our destinations, your safety is always our first priority. If there are hurricanes during your holiday we follow the advice of the Foreign, Commonwealth & Development Office and work with the Federation of Tour Operators.

Please also bear in mind that some hotel facilities - like outdoor bars and some sports - may not be available in adverse weather.

Where we display weather information on our accommodation pages, this is historical data supplied by the Met Office, © Crown copyright, the Met Office. On destination pages, this data is from Open-Meteo.com.

Weddings And Renewals Of Vows Please contact us for more details, and see the Weddings brochure. Wedding package terms & conditions can be found at tui.co.uk/info/weddings-terms-and-conditions.

Wheelchairs - On Your Flight When you fly with TUI, we'll take your wheelchair and one other mobility item in addition to your normal luggage allowance. However, you'll need to let us know at least 48 hours before you travel. We recommend your wheelchair and other mobility aids are fully insured.

If you've got an electric wheelchair, you'll need to let our Assisted Travel Team know so that the necessary arrangements can be made. Please let us know the wheelchair's make and model when you call. There's a limit on how many electric mobility aids we can take on each flight. If you don't let us know before you book and we can't carry your wheelchair, you might need to pay an extra charge to change your booking.

You can bring a battery-powered wheelchair if it meets the conditions given in the ICAO Technical Instructions for the Safe Transport of Dangerous Goods, plus any other related CAA rules. Visit www.caa.co.uk for more information. Please contact us as soon as possible if you're travelling with a battery-powered wheelchair or mobility aid and let us know the device's make and model, dimensions and battery type. We can then confirm whether there's space onboard.

Electric wheelchairs need to be loaded in an upright position for the flight. Batteries must be securely attached to the mobility aid and terminals protected from short circuits. Electrical circuits must be isolated to prevent the device being operated accidentally. If the wheelchair can't be loaded in an upright position, the battery terminals need to be protected against short-circuiting, and the battery removed and stored in strong packaging. Lithium batteries that are designed to be removed must travel in the cabin.

You need to bring the operating instructions for your mobility aid with you. If you don't have these details, see https://www.bhta.com/air-transport-advice where your make and model should be shown. If not, you'll need to contact the manufacturer, or shop where it was purchased or hired.

If you want to check whether your wheelchair will fit onboard our aircraft, please contact our Assisted Travel Team – the number is at the end of this guide.

If you're flying with another airline, you'll need to contact them directly to see if your wheelchair will fit onboard. Our Assisted Travel Team can help you with this, too.

Wheelchairs - On Resort Transfers If you're taking an electric wheelchair or scooter, you'll need to book a taxi transfer to your hotel. You can't take them on the coach. There's an extra charge for this.

Wi-Fi Bandwidths may vary. Some hotels may offer an upgrade to a higher bandwidth which you may need to pay for. The upgraded service may also cover a different location to the free Wi-Fi zones. Some hotels may have a data cap on usage, or the free Wi-Fi may be restricted to a daily time limit per device or room. Once this usage or time limit is reached, there may be a charge to continue using the service. Factors that may reduce signal strength include high usage - particularly if lots of devices are using Wi-Fi at the same time, obstructions like thick walls and electronic machinery and adverse weather conditions. The device used to connect to the Wi-Fi - e.g. mobile phone, tablet or laptop - may result in a differing quality of service received. Wi-Fi zones may not be in the same location at every hotel. If your device isn't connected to Wi-Fi, remember to turn off data roaming to avoid possible data charges.

Due to factors outside of our control we can't guarantee the availability, performance or security of the Wi-Fi provided.

Our agreement with you, and yours with us

We are TUI UK Limited, Company Number 02830117, our Registered Office is Wigmore House, Luton, LU2 9TN and Our Agreement sets out what we can expect from each other when you buy a holiday from us.

Booking Your Holiday

When you book your holiday you are accepting Our Agreement on behalf of everyone travelling with you. We will only deal with you, the lead name, and you must be an adult when you book. Anyone aged under 18 on your holiday must be accompanied by an adult.

When we say "you" and "your" we mean you, as the lead name, or you and everyone travelling, depending on the context.

Our Agreement, includes our A-Z Guide, the conditions of carriage of the airline or cruise operator and the provisions of international conventions (including the Warsaw, Montreal, Strasbourg and Athens conventions) that apply to travel by air, land, sea or river. Please ask for a copy of any conditions applicable. Our Agreement along with the relevant details in the booking confirmation is the entire agreement between us for your holiday.

Our Agreement is made under the laws of England and Wales. You submit to the exclusive jurisdiction of those courts. You can choose the law and jurisdiction of Scotland or Northern Ireland but only if you live there.

Providing Information

You must ensure all information you give is correct. We'll use the personal data you give us in line with our Privacy Notice. You must pass on any information we give you to everyone travelling.

You must comply with all passport, visa and other immigration requirements. Your passport and travel documents must be in good condition – you may be refused travel if they are damaged.

If you are not self-reliant or have reduced mobility (like finding it hard to walk 500 metres) you must tell us before you book and if this changes tell us at least 48 hours before your holiday.

The Price You Pay

When you book your holiday, you must pay a deposit unless this is within 12 weeks of your holiday when you must pay in full. We'll tell you the price of your holiday and the deposit before you book. At least 12 weeks before you go you must pay the full balance. If you don't, we can cancel your holiday and charge you a termination fee.

When you book your holiday, we'll send your booking confirmation within 14 days. Mistakes can happen, so if any price on your booking confirmation, our website or our booking systems is obviously wrong, a booking made based on that price won't be valid, we can cancel it and refund you unless you want to pay the correct price.

For a breakdown of what's included in your basic holiday price, please see **Prices** in the A-Z.

Just so you know, you might also need to pay a tourist tax locally. We'll let you know what the approximate cost of this is before you book with us. Please also see **Taxes** in our A-Z.

Before Your Holiday

If You Change Your Holiday

Airlines or other transport providers can charge a fee for a change and sometimes treat a change as a cancellation. Fees can be up to 100% of the price for that part of your holiday. You must pay those fees as well as the amendment fee shown below.

When making changes, the price of your new travel arrangements will be based on the price that applies on the day you make the change. If your change means fewer adults travel, and your holiday price is based upon the number of adults, we'll recalculate the total price and the price per person may go up. This extra price isn't a termination fee. You will also need to pay the appropriate proportion of the termination fee for the adult who has cancelled. See "If you Cancel Your Holiday".

Some elements of your holiday, such as excursions, transfers, children's activities, flight or accommodation options, room/board upgrades, late check-out rooms theme park tickets and airport parking, may be non-refundable.

You may transfer your place on the booking to someone else if you give us at least 7 days' notice in writing or by email and the new lead name accepts the transfer and the terms of Our Agreement – insurance can't be transferred. You will be responsible, together with the new lead name, for our amendment fees and any costs as a result of the change.Please note - if everyone on your booking transfers their place to someone else, our standard cancellation charges will apply.

Our agreement with you, and yours with us

Change	Days before your holiday			
	71+	70-29	28-15	14-0
To change a name, passenger or passenger type (you can correct a spelling error without a fee).	£25 per person			
To upgrade a service, add on a flight extra, upgrade a room type or board basis.	No fee			
To change to a new package holiday from a TUI accommodation-only or TUI Airways flight-only booking travelling on the same dates as original booking. Does not apply to third party accommodation or flights. *Note: if your change request includes travelling on different dates to your original booking, the cancellation/amendment fees set out in the T&Cs applicable to your original booking will apply.*	No fee (But you will need to pay the difference in price if your new TUI package booking is more expensive.)			
To change duration, the time of a TUI Airways flight or to travel on an earlier date than planned.	£50 per person			
To change accommodation, departure or destination airport, or change a flight not operated by TUI Airways.	£50 per person		Treated as a cancellation	
To travel on a later date than planned.	£50 pp	Treated as a cancellation		

If You Cancel Your Holiday

To cancel your holiday you must tell us as soon as possible. If you booked using a travel agency, that agency must tell us. When your holiday has been cancelled you will receive a cancellation invoice.

You must pay a termination fee which covers our administration costs and compensates us for the risk that we do not resell your holiday. The fee is based upon how long before your holiday you tell us you want to cancel and is a percentage of the total price of your holiday.

How long before your holiday you cancel	Percentage of your holiday price
70 days or more	Loss of deposit
69-63 days	30%
62-49 days	50%
48-29 days	70%
28-15 days	90%
14-0 days	100%

Even if the termination fee is lower than the deposit, your deposit will not be refunded. We may not be able to refund elements of your holiday if they are added extras. If you are cancelling because of an unavoidable and extraordinary circumstance happening at your destination that will significantly impact the performance of your holiday or your flight to get there, you will not have to pay a termination fee and your deposit will be refunded.

If We Cancel Your Holiday

If we cancel your holiday, except where it's because you haven't paid or you have been disruptive, you can have a refund or accept a replacement holiday from us of a similar standard and price if we can offer you one. We'll also pay the compensation shown below (unless we have cancelled because of one of the reasons listed in 'Events Beyond Our Control' or where you haven't paid) and we'll refund the difference if the replacement holiday is of a lower price.

If We Change Your Holiday

We aim to give you what we promise but, as we plan our holidays a long time in advance, sometimes things can change. We can make a change at any time but will let you know before your holiday if there's time.

Flight times given are for guidance only – your actual times will be shown on your e-ticket. Check that carefully when you receive it. Aircraft type can change and some facilities such as entertainment or advertised seat pitch may not be available. If we can't provide a seat option, we'll refund the price you paid for that option.

Occasionally, we may have to make a major change to your holiday such as a change of destination, a downgrade of your accommodation by one full star rating, a change in flight time by more than 12 hours or a change of UK departure airport. A change in flight time that we need to make within 24 hours before you are due to fly is not a major change unless the time changes by more than 24 hours.

If we tell you about a major change after you book your holiday, you can accept the new arrangements offered by us; or accept a replacement holiday from us of the same or similar standard and price at the date of the change (we'll always refund the difference in price if the replacement holiday is a lower price at the date of the change), if we are able to offer you one; or cancel your holiday with us and receive a full refund.

If we make a major change, and you choose to cancel your holiday and receive a full refund, we'll pay the compensation shown below, unless the change is because of an event beyond our control. Any compensation payable is based upon how many days before your holiday departure we tell you about a major change. We'll pay 50% of the compensation for each person who paid a child price. No compensation will be paid for free child places.

How long before your holiday we tell you about a major change	Compensation per person
84 days or more	0
83-29 days	£25
28-15 days	£35
14-8 days	£50
7-0 days	£100

Events Beyond Our Control

Examples of events beyond our control are: war, threat of war, riots, civil disturbances, terrorist activity or its consequences, industrial disputes, any failure to secure relevant flying rights, natural or nuclear disasters, fire, health risks, unavoidable and unforeseeable technical problems with transport, closed or congested airports or ports, actual or potential severe weather conditions, the imposition of sanctions or other Governmental action and any other similar events.

On Your Holiday

Behaviour

Only you can use your accommodation. You must not let anyone else stay there. You are responsible for any damage to your accommodation or its contents during your holiday.

We can refuse to accept you on your holiday or continue dealing with you if we, or someone in authority, believe your behaviour (by any form of communication or in person) is disruptive. The Captain of your aircraft or ship can restrict your movements on board or remove you.

If you are disruptive and stopped from boarding your flight from the UK, or disruptive during your flight, we'll treat your booking as cancelled by you at that moment. If you are disruptive on your holiday we can remove you from your accommodation and you will be responsible for your own return home and for any other members of your group who cannot or will not travel without you. You will not be entitled to a refund in either case and we will not provide compensation or meet any costs or expenses.

If you are disruptive you will be responsible for any damages, costs and expenses (including legal expenses) incurred as a result. This can include cleaning, repairing or replacing property lost, damaged or destroyed by you, compensating any passenger, crew, staff or agent affected by your actions and diverting the aircraft or ship for the purpose of removing you.

Disruptive behaviour includes being threatening or abusive, damaging property, upsetting, annoying or disturbing any other traveller, our staff or agents or putting any of them in danger.

Excursions

We may introduce you to suppliers of excursions or other services. If you buy one of these, you'll be contracting with the supplier directly, we act only as an agent and have no liability for the performance of that contract. Our Agreement doesn't apply to any contract for excursions or other services.

If Things Go Wrong on Your Holiday

You benefit from the rights applying to packages under The Package Travel and Linked Travel Arrangements Regulations 2018. We are responsible for all the travel services included in your holiday. If any of them isn't provided as we agreed, we'll pay you compensation, if appropriate, unless it's due to an event beyond our control (see 'Events Beyond Our Control'), is your fault or is caused by a third-party.

If you are in difficulty on your holiday we'll help by providing information on health services, local authorities and consular assistance. We'll help you make phone calls, send emails or make alternative travel arrangements. You must pay any costs we incur if the difficulty is your fault.

If You Have A Complaint

It is very rare for things to go wrong. If they do, you must tell the supplier in question (e.g. the hotel) and our representative straight away so they can solve the issue. If our representative isn't available, you should contact our TUI Guest Experience Centre which is open 24/7. If you're still not satisfied, contact After-Travel Customer Support within 28 days of coming home so we can investigate properly. Contact details are in the A-Z Guide.

We follow ABTA's Code of Conduct and usually solve any issues but you can use ABTA's ADR scheme for resolving disputes at www.abta.com.

Personal Injury

Your holiday is made up from services provided by suppliers who follow local standards. Overseas safety standards are generally lower than in the UK.

If anyone travelling suffers injury, illness or death because of the services provided as part of your holiday, you must tell us and the supplier involved about it and complete a report at the time.

After your holiday you can contact After-Travel Customer Support. It must be no more than 3 months after you come home so we can investigate properly. Contact details are at the end of this guide.

Protecting Your Money

We provide security for the money you pay for your holiday and to bring you home in the event we become insolvent. When you buy a holiday from us that includes a flight, we do this by way of an ATOL (number 2524) managed by the Civil Aviation Authority, Gatwick Airport South, RH6 0YR. We also place a bond held by ABTA (V5126), 30 Park Street, London, SE1 9EQ, for holidays that do not include flights.

We've tried to write Our Agreement clearly. Unfortunately, the ATOL rules make us include the next three paragraphs exactly as they're written.

Your Financial Protection.

When you buy an ATOL protected flight or flight inclusive package from us you will receive an ATOL Certificate. This lists what is financially protected, where you can get information on what this means for you and who to contact if things go wrong

We, or the suppliers identified on your ATOL Certificate, will provide you with the services listed on the ATOL Certificate (or a suitable alternative). In some cases, where neither we nor the supplier are able to do so for reasons of insolvency, an alternative ATOL holder may provide you with the services you have bought or a suitable alternative (at no extra cost to you). You agree to accept that in those circumstances the alternative ATOL holder will perform those obligations and you agree to pay any money outstanding to be paid by you under your contract to that alternative ATOL holder. However, you also agree that in some cases it will not be possible to appoint an alternative ATOL holder, in which case you will be entitled to make a claim under the ATOL scheme (or your credit card issuer where applicable).

If we, or the suppliers identified on your ATOL certificate, are unable to provide the services listed (or a suitable alternative, through an alternative ATOL holder or otherwise) for reasons of insolvency, the Trustees of the Air Travel Trust may make a payment to (or confer a benefit on) you under the ATOL scheme. You agree that in return for such a payment or benefit you assign absolutely to those Trustees any claims which you have or may have arising out of or relating to the non-provision of the services, including any claim against us, the travel agent (or your credit card issuer where applicable). You also agree that any such claims may be re-assigned to another body, if that other body has paid sums you have claimed under the ATOL scheme.

Where your holiday is protected under the ABTA scheme, you agree to accept that in the event of our insolvency ABTA may arrange for the services you have bought to continue, or for a suitable alternative to be provided at the same cost as your original holiday. You also agree to accept that in circumstances where the travel service provider provides the services you have bought, you agree to pay any outstanding sum under your contract with us to that alternative travel service provider. However, you also agree that in some cases the services will not be provided, in which case you will be entitled to make a claim under ABTA's Scheme of Protection (or your payment card issuer where applicable) for a refund of the monies you have paid.

All money you pay to a travel agent for your holiday is held by that agent on behalf of and for the benefit of the Trustees of the Air Travel Trust at all times but subject to the agent's obligation to pay it to us for so long as we do not fail. If we do fail, any money held at that time by the agent, or subsequently accepted from you by the agent, is and continues to be held by that agent on behalf of and for the benefit of the Trustees of the Air Travel Trust without any obligation to pay that money to us.

Getting In Touch

To get in touch with us before, during or after your holiday, visit **tui.co.uk/destinations/contact-us**

Before You Go
Call us on **0203 451 2688** or use the 'Here to help' form at **tui.co.uk/destinations/contact-us/pre-travel**

We can help you with holiday bookings, amendments, group bookings, weddings/renewals of vows, adding on finishing touches, and any general enquiries. If you've already booked, please tell us your reference number.

You can also write to us at this address:
Pre-Travel Customer Services, TUI UK&I,
71-72 The Kingsway, Swansea, SA1 5JE
If you're contacting us about a wedding or renewal of vows then address your letter to 'Weddings & Renewal of Vows' instead of 'Pre-Travel Customer Services'.

If you'd like to speak to someone in the **Assisted Travel Team**, you can contact them on **0800 145 6920**

While You're Away
For help while you're on holiday you can contact our TUI Guest Experience Centre on **+44 203 830 3111*** or get in touch via the **TUI app.** The team will be there for you 24 hours a day, 7 days a week.

When You Get Home
When you're back in the UK please use the online form at **tui.co.uk/destinations/contact-us/after-travel**
Don't forget to provide us with your booking reference.

Travel Agent Support
TUI travel agents can get in touch on **0203 578 0997**
If you're one of our travel partners, call **0203 578 0998**

Calls to 0203 numbers cost the standard rate from UK landlines, but calls from mobiles may be higher. Please check with your network provider.
*Calls from abroad will be charged at international rates.



Great holidays start with travel insurance

TUI Travel Insurance offers...

- Holiday cancellation cover
- Emergency medical cover, including a 24/7 medical assistance helpline
- Options to flex your cover to suit your plans, including annual policies

Chat to our Travel Experts in store, check out Manage My Booking, scan the QR code, or visit **tuitravelinsurance.co.uk**

Terms, conditions and limitations apply. See policy for full details.

More info

Allianz | Allianz Partners

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Finishing touches

Once you've picked your flights and hotel, here's how we can help to get the final pieces of your holiday all squared away...

Before you go

Get sorted ahead of your break, with commission-free travel money, UK airport transfers, travel insurance and more.

Travel Money Mastercard®

With our reloadable TUI Travel Money card**, you can build up your getaway fund before you fly. It's a safe and secure alternative to carrying cash abroad. You can use it wherever Mastercard® is accepted. We also recommend downloading our TUI Travel Money app. Plus, keep an eye out for our new digital wallets. For more info, visit **tui.co.uk/travel-money**



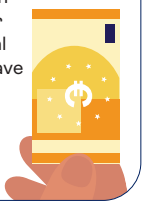
UK airport transfers

Get to the good stuff sooner by saving yourself time and booking your ride to the airport instantly. Visit **tui.co.uk/holidays/tui-transfers/**



TUI travel money

We offer great rates on up to 50 different currencies, all at 0% commission*. You can click and collect your currency in your local TUI Store, or even have it delivered to your door. Visit **tui.co.uk/travel-money**



Airport extras

Start your holiday off right by pre-booking your airport parking, dropping your bags the day before or staying in an airport hotel.

Airport parking and hotels

SAVE UP TO **75%**

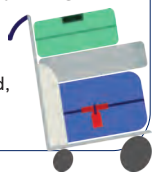
Reserve your parking space at **holidayextras.com/tui/parking** and save up to 75%. Or, get a good night's sleep before your flight at an airport hotel – you can choose one that comes with parking. See our Never Beaten on Price guarantee at **holidayextras.com/tui/nbop**

Airport lounges and fast track

Start your holiday as you mean to go on, with lounge access and an Airport Fast Track Pass. Visit **holidayextras.com/tui/lounges**

Free day-before bag drop

At selected airports, you can drop your bags the day before you're due to fly if your flight is eligible. Save even more time by checking in online beforehand, too.





Flight extras

Fly in style by upgrading to Premium or choosing a seat with extra legroom or extra space. Plus, pre-book your extra luggage or sports equipment.

During your holiday

Get your holiday activities sorted before you go by booking your car hire, TUI experiences, or golfing tee times.



Airport transfers

Upgrade your standard package transfer to a private taxi. Or, if you've just booked a flight or hotel stay, you can add a transfer.

Keep your information safe with an eSim

An eSim makes it easy to stay in touch with friends and family back home while you're away. You can add low-cost data to your current plan, which means you'll save money, and your number won't change. There's no need to get a new sim card, either. Find out more at **discover.airalo.com/tui-uk/**

Download the TUI app

The TUI app's like having a 24/7 holiday expert in your pocket. Simply install it on Google Play or the App Store, then browse, add your booking, discover your holiday destination and much more.

Download on the App Store | GET IT ON Google Play



It's important to arrange **travel insurance** for your trip. Visit **tuitravelinsurance.co.uk**

*You may be charged for using your debit/credit card by your card provider for foreign exchange transactions; these charges may vary, please check with your card provider. All transactions are subject to currency availability and anti-money laundering controls. Not all currencies are in stock in TUI travel shops, you may need to pre-order, please ask in store for details or visit us online. The rate of the day applies for buy back transactions that are not subject to a Buy Back Guarantee. We may ask you to provide evidence of your identity prior to any foreign exchange transaction and retain copies of any evidence presented. Maximum transaction limits may apply. For online transactions please see https://www.money4travel.com/tuiuk/terms-and-conditions for terms of Use. TUI is a trading name of TUI UK Retail Limited, a member of TUI Group. Registered Office: Wigmore House, Wigmore Lane, Luton, LU2 9TN. Registered in England No: 1456086. ABTA No: L4750

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EXPLORE tui.co.uk

CALL 0203 451 2688*

*Calls to 020 numbers cost the standard rate from UK landlines, but calls from mobiles may be higher. Check with your network provider.

VISIT your local TUI Store

DOWNLOAD the TUI app

ATOL 2524 PROTECTED

All the flights and flight-inclusive holidays in this brochure are financially protected by the ATOL scheme. When you pay you will be supplied with an ATOL Certificate. Please ask for it and check to ensure that everything you booked (flights, hotels and other services) is listed on it. Please see our booking conditions for further information or for more information about financial protection and the ATOL Certificate go to: www.atol.org.uk/ATOLCertificate.

ABTA Travel with confidence ABTA No.V5126

TUI UK Limited is a Member of ABTA. When you book with an ABTA Member you can expect high service standards, fair terms of trading and accurate information. ABTA's strict joining criteria for Members, code of conduct, customer helpline and approved ADR scheme to resolve complaints are all there to give you confidence and peace of mind when booking your travel arrangements. For more information see www.abta.com.

PEFC PEFC/16-33-141 PEFC Certified This product is from sustainably managed forests and controlled sources www.pefc.co.uk

recycle