



Florida

JULY EDITION NOVEMBER 2026 – APRIL 2028



Introducing Florida

The Sunshine State's famous for its theme parks, but that's not the only thing it's got up its sleeve...



Orlando

Get your full Orlando fix on page 8

More info

[Click here for more information on where we fly.](#)

Staying safe and healthy abroad

The Foreign, Commonwealth & Development Office (FCDO) and National Travel Health Network and Centre have up-to-date advice on staying safe and healthy abroad.

For the latest general FCDO travel advice, including security and local laws, plus passport and visa information, check gov.uk/travelaware and follow x.com/FCDOtravelGovUK and facebook.com/FCDOtravel

See FCDO travel advice about individual destinations and sign up for FCDO travel advice email alerts, so you automatically receive the latest travel advice updates and travel requirements for the destinations you want to know about, at gov.uk/foreign-travel-advice

For travel advice from TUI, see tui.co.uk/destinations/info/travel-aware

For current travel health news, see travelhealthpro.org.uk

Advice can change, so check regularly for updates.

**travel
aware**
gov.uk/travelaware

On the cover:
Guest with Mickey Mouse at Cinderella Castle, *Magic Kingdom Park*





 **Cocoa Beach**



 **Melbourne Beach**

We're here for you 24/7

While you're on holiday, we're available 24/7 via our TUI app. And you can also reach us by phone and SMS if you prefer. When you message us through the app or text us, our fully trained teams aim to get back to you within 30 minutes.

Click here to download the TUI app to your phone:

MORE INFO



The flight times shown here should be used as a rough guide only, as they can vary. All times are from London Gatwick.

Brochure map credit: openstreetmap.org/copyright. All maps used in this brochure are for guidance only.

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July Edition. This may be superseded and replaced by a later edition. Always check with your travel agent to ensure that you have the most up to date brochure edition. Also see Our agreement with You and Yours with us for our terms and conditions. This brochure was published in July 2026.

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With you all the way



There's nothing more important to us than making sure you have an amazing holiday. We're here for you throughout the entire process, from booking your getaway to returning home – and all those other bits in-between.

We're voted the **'Most Trusted Travel Company'**. And, we have thousands of excellent reviews on **Trustpilot**.

More info

Click this button or visit tui.co.uk/destinations/info/reviews-and-awards for more on our awards and reviews.

We're also the **home of holiday value** – we know that to Live Happy, you want to get the most for your money.

More info

Click this button or visit tui.co.uk/value for our tips, tricks and deals.

Don't forget, all our package holidays come with ABTA and ATOL protection. We also offer 24/7 support on the TUI app, which offers lots of helping-hand features.

In the know

The hunt for your perfect holiday begins now – we hope you're as excited as we are. Here are a few handy things worth knowing...

T ratings

Because traditional hotel star ratings differ from country to country, we provide our own tried-and-tested TUI ratings to help you compare. They're based on the hotel's facilities, location, general atmosphere, and feedback from customers just like you.

TTTTT Plus

More on our hotels

Each hotel page in this brochure has a click-through button, which will take you to our website so you can find out more information and check out more photos. If you can't find what you're looking for, you can also create your own brochure online, or visit one of our TUI Stores for advice.



Holiday headliner

**Coco Key Resort & Water Park
Orlando**

TTT

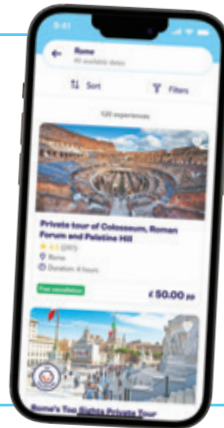
- Onsite waterpark
- Family friendly activities
- Free Disney shuttle bus

See Page 91

TUI app

Your holiday needs in one place

The TUI app is like having a holiday expert in your pocket. It's a one-stop shop for everything to do with your holiday, from live travel updates and 24/7 chat support to tailored trip planning and heaps of destination info.



Family holidays

Lots of our hotels come with TUI Kids' Clubs, catering for babies to teens. Plus, we've got thousands of free kids' places to give away. Look out for the logos in this brochure to see which hotels offer these.



MORE INFO

Click to view Detailed Access Guides, or visit accessible.co.uk/tui



AccessAble
Your Accessibility Guide

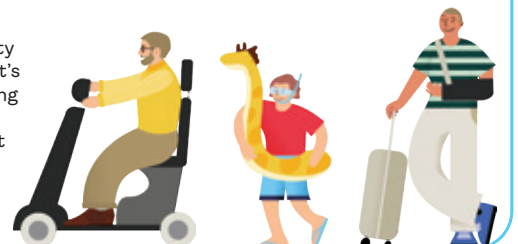
Accessible holidays

Here at TUI, we want to make travelling as easy as possible. That's whether you or someone you're travelling with has access needs, reduced mobility or a disability, including non-visible ones, and neurodiversity.

We know holiday planning can be stressful when you're reliant on the hotel's accessibility features being available before booking. That's why we've partnered with AccessAble to bring you Detailed Access Guides for our most popular hotels, so you can check if they meet your individual needs.

Whether you book your holiday in a TUI Store or make your booking online, our friendly and knowledgeable Assisted Travel team are on hand to make sure your holiday's right for you. Give the team a call for free on **0800 145 6920**.

If you're a British Sign Language (BSL) user, you can also contact us via Convo. Or, for more on accessible holidays, head over to our Assisted Travel page at tui.co.uk.



Holiday cheat sheet

Want to know all about **Florida** without racking up the research hours? Our holiday cheat sheet's here to help you...



Shaun Ringwood, Product Copy Editor for TUI, is a big Florida fan, and has this top tip...

"For the easiest way of getting around *Walt Disney World Resort*, make sure you stay in a *Disney Resorts Collection* hotel. They're super close to the action, and you'll get free transport to the Disney Parks from your hotel".

If you like hotels with the wow-factor...

head to *Walt Disney World Resort*, where there are more than 25 hotels to choose from. We love *Disney's Art of Animation Resort* for its *Little Mermaid*, *Lion King*, *Cars* and *Finding Nemo*-themed rooms. Universal has 11 hotels, too, with options to suit every budget and style. And for peace and quiet, bag yourself a villa in one of Florida's leafy suburbs, like Kissimmee or Davenport.

For theme park thrills...

try *Walt Disney World Resort* or *Universal Orlando Resort* for size. The latter's home to four theme parks, including *Universal Epic Universe*, where you can explore five immersive worlds, like *The Wizarding World of Harry Potter™ – Ministry of Magic™*.

Families mustn't forget...

not all rides have to be sky-high rollercoasters. Families with little travellers in tow will find fun for all ages across *Walt Disney World Resort*. Head to *Disney's Hollywood Studios* for *Toy Story Land*, or *Magic Kingdom Park* for parades, shows, and an unmissable night-time fireworks display.

Shop 'til you drop...

at *Disney Springs*. This shopping, dining and entertainment district is the perfect spot to splash the cash on *Walt Disney World Resort* merch – from branded T-shirts to soft toys. *Universal CityWalk* – a complex of shops, restaurants and entertainment options – is also a great place to pick up holiday souvenirs.

Get behind the wheel...

by hiring a car when booking your holiday, for the freedom to explore the Sunshine State. The roads in Florida are well maintained and signposted, and petrol is very reasonably priced. Or book a *Self Drive* tour, like our *Florida Coastal Breezes Self Drive* adventure.

Beachgoers need to check out...

Cocoa Beach, one of the main hubs along Florida's *Space Coast* – a 72-mile stretch of shoreline with pristine sands and inviting waters. *Melbourne Beach* also shines bright along here. Think silk-soft sands stretching for miles, a charming town, and natural beauty to back it all up.

Say hello to the natural world...

by getting a load of Florida's wild side – and we're not talking rollercoasters anymore. We've got TUI experiences like boat rides to see alligators, airboat adventures in the Everglades, and visits to *Crystal River National Wildlife Refuge* where you can see manatees up close.



Where am I looking at?

Our *Self Drive Florida* tours are a great way to explore the Sunshine State at your own pace.



[More info](#)

Click this button to access our **Florida holiday planning tool** or visit tui.co.uk/holidays/florida-planning-guide

Welcome to Orlando

Theme parks, mega malls and golf courses –
Orlando has more than one string to its bow...



📍 Disney's Animal Kingdom Theme Park



📍 Seaworld Infinity Falls



Shop and dine

Orlando has some of the best shopping hotspots in the USA. The supersized Florida Mall boasts more than 250 shops, while the Mall at Millenia serves up designer labels alongside American favourites like Macy's. Bargain hunters can choose from two different Premium Outlets. After you've worked up an appetite, I-Drive and nearby Restaurant Row are meccas for hungry tourists. Similarly, Winter Park has everything from Italian and gastro pubs, to oyster bars and smokehouses.



Tee off

With over 170 courses and 20 academies, golfing in Orlando is a must. It's no wonder big-hitters like Rory Mollroy and Dustin Johnson all call this place home.

There are tonnes to pick from, with swanky country clubs sharing area codes with award-winning public courses. Take the Grand Cypress Golf Club, for instance – its greens were designed by none other than championship golfer Jack Nicklaus. Woods, bunkers, slopes and sweeping plateaus are part and parcel of a game here.



Universal Volcano Bay



World-class thrills

Universal Orlando Resort, Walt Disney World Resort, the SeaWorld Parks – the big-name theme parks are all here. But there's so much more to see in Orlando.

International Drive's newest attraction, I-Drive 360, includes a 400-foot 'Eye' to rival London's, as well as Madame Tussauds and a SEA LIFE aquarium. Near Kissimmee, you'll find Celebration – a community with quirky shops and pastel-tinted houses surrounded by lakes.

See more on a Multi-Centre holiday

Can't decide between beach, city or theme park? Now you don't have to. Our Multi-Centre holidays let you tick off two or three at a time, in one easy-to-book package.



International Drive & Villa

This Multi-Centre holiday will see you spend some time near International Drive's mammoth malls, where you'll have endless entertainment options, from comedy shows to games of minigolf and museum visits.

Plus, you're only a 15-minute drive away from Walt Disney World Resort and Universal Orlando Resort, with plenty of the hotels along this stretch offering a shuttle service to and from the Theme Parks.

The second part of your stay will be in a private villa in one of the suburbs close to Orlando's most famous landmarks.

Florida Home & Atlantic Coast

This Multi-Centre match-up kicks off in a typical Florida home. You can sit back and relax, or take advantage of the included car hire and explore the local legendary theme parks, tee-off at one of the state's championship golf courses, or take your pick from the lively bars and restaurants. After you've explored Florida like a local, it's off to the Atlantic Coast for sun-soaked sandy shorelines and surf-worthy waves.

Hit up Cocoa Beach – it's one of the main hubs along Florida's Space Coast and flaunts a 72-mile stretch of shoreline with pristine sands and inviting waters. Or, head to Melbourne Beach, where you can lounge on the sand at some of the state's quieter bays.

How does it work?

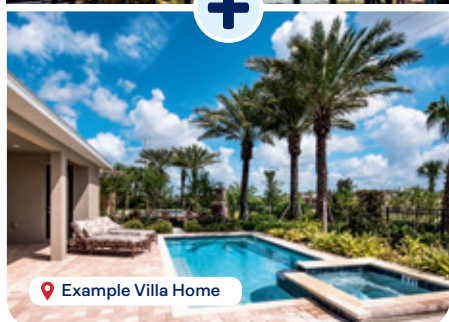
We've already done the hard work for you, by lining up a range of expertly chosen, ready-made Multi-Centre holidays. Simply decide what kind of holiday you're after – all of our holidays are self-drive, plus, you can choose from hotels and villas near the theme parks or villas along the coast. Then book online in just a few clicks, and receive instant confirmation via email.



International Drive



Example Florida Home



Example Villa Home



Melbourne Beach

For more about our Florida beach destinations, flick to page 125. And for our full range of Multi-Centre breaks, visit tui.co.uk or a TUI Store.

Unleash your inner explorer with TUI experiences

From guided tours and sunset cruises to train rides and foodie masterclasses, the TUI experiences programme has got all sorts of activities for you to add to your holiday. Pre-book before your getaway, or from the comfort of your sunlounger while you're there. Here are some of the categories you can browse...



**All-out
adventure**



**Fun for
families**



**Calm and
cultured**



TUI Collection

These experiences let you get to the heart of every destination. With guaranteed great value and top-rated guides, they're the best way to explore popular sights and hidden gems, while caring for the environment and supporting local communities.

More info

Click this button or
visit tui.co.uk/things-to-do
to see and book TUI experiences



Miami Beach, Florida



Key West



Tour duration: 15 days



Leisurely pace



Self-drive tour

Florida Family Fun Self Drive

This 14-day Self-Drive tour shines a spotlight on the sunshine state's sugary beaches, action-packed theme parks and must-see wildlife.

DAY 1. FLY TO ORLANDO

Locations: Orlando

After touching down in Orlando, pick up your rental car and make your way to your hotel.

DAY 2. FREE DAY IN ORLANDO

Locations: Orlando

Today's yours to do as you please. Orlando's brimming with theme parks and shopping malls, so you'll have loads of attractions to pick from.

DAY 3. FREE DAY IN ORLANDO

Locations: Orlando

Another free day in the theme park capital of the world is on today's agenda.

DAY 4. SEA AND SAND AT MELBOURNE BEACH

Locations: Orlando, Melbourne Beach

Today, you'll leave Orlando and make the 90-minute drive to Melbourne Beach – one of the gems along Florida's Space Coast.

DAY 5. SWAP MELBOURNE FOR MIAMI

Locations: Melbourne Beach, Miami Beach

There's a three-hour drive on today's agenda – you'll be swapping laidback Melbourne Beach for big-hitter Miami Beach.

DAY 6. FREE DAY IN MIAMI BEACH

Locations: Miami Beach

You've got today free to explore some more of Miami Beach.

DAY 7. MAKE TRACKS TOWARDS KEY WEST

Locations: Miami Beach, Key West

After a four-hour drive, today's end destination is Florida's famous Key West – and there's plenty to see en-route.

DAY 8. FREE DAY IN KEY WEST

Locations: Key West

Today's yours to spend at your leisure in the USA's southernmost point – Key West.

DAY 9. DRIVE THROUGH THE EVERGLADES TO FORT MYERS

Locations: Key West, Everglades, Fort Myers Beach

You'll say farewell to Key West today, and make a beeline through the Everglades to Fort Myers Beach – the drive's around five hours

DAY 10. FREE DAY IN FORT MYERS BEACH

Locations: Fort Myers Beach

A free day in Fort Myers Beach is on the schedule today. Hit the sand, or go in search of Florida's must-see wildlife.

DAY 11. SAY HELLO TO SARASOTA

Locations: Sarasota

You'll leave Fort Myers behind today, and head to Sarasota. It's less than two hours' drive along the Gulf Coast, so you'll have plenty of free time.

DAY 12. FREE DAY IN SARASOTA

Locations: Sarasota

You've got today free to spend however you fancy in the city of Sarasota.

DAY 13. TAKE SOME TIME OUT IN TAMPA

Locations: Sarasota, Tampa, Orlando

Today, you'll make the two-hour drive back to Orlando. Stop at Tampa on the way – it's home to some of Florida's top theme parks.

DAY 14. FAREWELL, FLORIDA

Locations: Orlando

It's time to wave goodbye to Florida today, as your adventure comes to an end.

DAY 15. HELLO, HOME

You'll land back in the UK today following your overnight flight.

Highlights

- Visit Orlando's theme parks
- Drive through the Florida Keys
- Spot alligators and turtles

Price includes

- Hotels
- Flights
- Car Hire
- Self-drive tour

2026-28 Dates: Year-round

UK departure day: Daily

Ready to find out more

[View online](#)

or call 0204 578 0994*

Hotels

Split between 7 x hotels of a 3* standard. You'll stay at the following or similar: Grand Hotel Orlando at Universal Boulevard on days 1, 2, 3 & 13, DoubleTree Guest Suites Melbourne Beach Oceanfront on day 4, Lexington by Hotel RL Miami Beach on days 5-6, 24 North Hotel Key West on days 7-8, Pink Shell Beach Resort on days 9-10 and Sandcastle Resort at Lido Beach on days 11-12.

Hit the highway



The Kennedy Space Center. Time-warped beach towns. Manatee-inhabited nature reserves. You can really get to know Florida with our car hire. Here's how we make it easy for you to hit the road and explore.

It's easy to add car hire to your Florida holiday, so that getting about under your own steam's even simpler. If you've got coach or taxi transfers included as standard, and you'd rather switch to your own set of wheels, it's straightforward to upgrade*.

You can select Alamo Car Hire when booking a holiday to Florida. Choosing to hire a car gives you the freedom to get the most out of your holiday. Driving is a really easy way to get around in the Sunshine State – the roads are well maintained and signposted, and petrol is very reasonably priced. All of our Alamo cars feature automatic transmission and air conditioning.

What is included in your Alamo Fully Inclusive package?

In addition to Third Party Liability, with the Fully Inclusive package you get:

- Collision Damage Waiver*. Please note, rentals within New York State are subject to a \$100 excess.
- \$1million Liability Coverage (Liability Protection LP). This is up to an aggregate, single limit of \$100,000.
- Uninsured Motorist benefit, up to an aggregate, single limit of \$100,000.

For full terms and conditions for our Florida car hire, take a look at our A-Z Guide.

*Collision Damage Waiver, or CDW. If you are involved in an accident, CDW relieves you of all responsibility for the collision and covers you for all damage to the car up to its full retail value regardless of fault. Alamo reserves the right to refuse a replacement vehicle to anyone who has had an accident, a breakdown or contravened the law as a result of their negligence.

Intermediate 4-Door

Hyundai Elantra* or similar



Intermediate suv

Toyota RAV4* or similar



Standard size suv

Nissan Pathfinder* or similar



Standard size

VW Jetta* or similar



Convertible

Ford Mustang* or similar



15-seater van

Ford Transit Wagon* or similar



*Please note that these are example models and similar models may be provided when you pick up your car. *To upgrade to car hire, or to book a 15-seater van, please ask your Travel Expert or call us on 0203 451 2688. Calls to 020 numbers cost the standard rate from UK landlines, but calls from mobiles may be higher. Check with your network provider.

Alamo

Additional charges and optional extras

The extra charges below may also apply to your car hire booking, so it's worth having a look through them before your holiday. These can all be paid for when you collect your hire car.

Additional driver surcharge If two or more people are going to be driving the car, you'll need to pay an additional driver surcharge of \$15 per driver, per day, plus taxes and local surcharges.

Deposits You'll need to leave a credit card imprint in the name of the driver when you pick up the car.

Child seats Remember, child seats are compulsory for children under 6 years. You can hire these locally for an additional fee of up to \$6.99 per seat per day, plus taxes, with a maximum of \$70.00 per every 30 day rental per infant/child seat. Please note; Alamo staff are not allowed to help fit car seats due to liability reasons.

Fuel Your car will come with a full tank of fuel. You can choose to simply return the car with a full tank, or pay for this upfront at the time of rental – the charge for this will be based on the average pump price for mid-grade fuel.

Young driver surcharge The minimum age for hiring a car in Florida is 21 years, but drivers under 25 will need to pay an additional young driver surcharge of \$25 per day, plus taxes and local surcharges.

Returning your car Alamo operates a 24-hour rental system, so on your last day you'll need to return the car by the same time you originally collected it. It's important to stick to this, or you'll be charged for an extra day's rental.

Please also remember, all extras purchased locally are subject to airport operating fees, handling fees and taxes plus local sales tax of approximately 7%.

Why not upgrade to Gold insurance?

In addition to Third Party Liability protection you get...

- All the benefits of the Fully Inclusive package
- Free tank of fuel
- Up to three additional drivers

Just so you know, there's a minimum four-day rental for the Gold package.

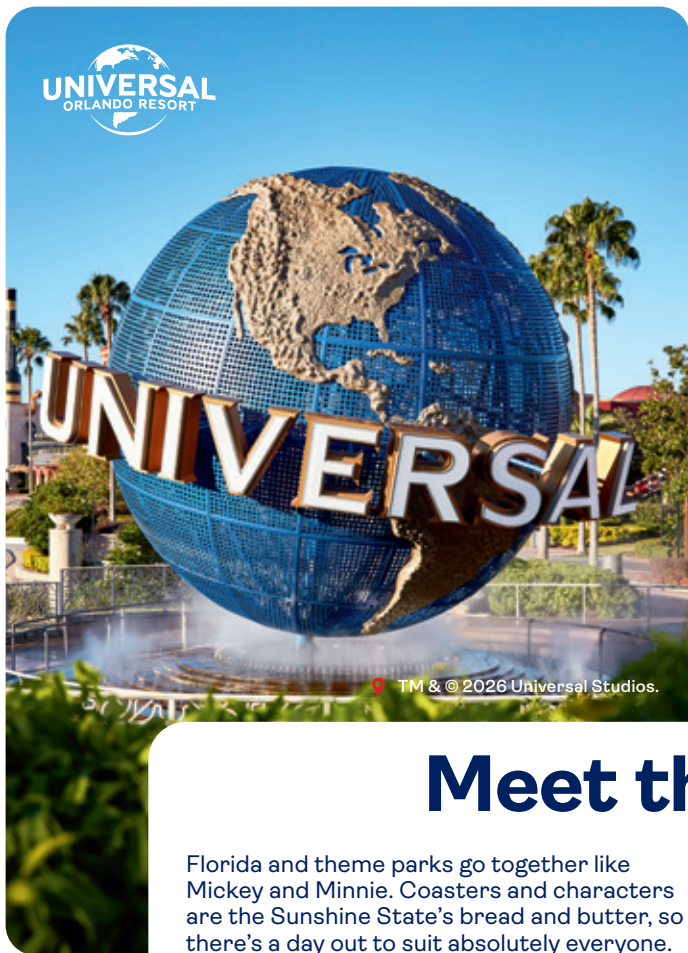
Did you know?

Our car hire offer also includes free GPS, making it easy for you to navigate the Sunshine State.

Beat the queues at the counter

You can save time at the counter when you activate **Accelerated Check-In online**. Just pop your details in online, and follow the instructions. If **Skip the Counter** is available at your location, you'll be able to activate that at the same time by following the instructions. Then, when you land, you can go straight to your rental car.

Visit alamo.co.uk/en/reserve/check-in-partners-lookup/tui



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Meet the parks

Florida and theme parks go together like Mickey and Minnie. Coasters and characters are the Sunshine State's bread and butter, so there's a day out to suit absolutely everyone. *Walt Disney World Resort* counts nature adventures and big-screen sensations in its repertoire. Get ready for classic favourites and new adventures at *Walt Disney World Resort* in Florida.

Another of Orlando's theme park heavyweights is Universal Orlando Resort. Here, you can immerse yourself in your favourite entertainment, TV shows and movies – including *The Wizarding World of Harry Potter™* across three of the theme parks. You've also got the thrills and relaxation of Universal Volcano Bay – a tropical water

theme park. And Universal Epic Universe is the cherry on top – this park, with five immersive worlds, is a theme park beyond anything you've experienced before.

SeaWorld, Busch Gardens, Discovery Cove and Aquatica are the final piece in the puzzle, serving up wildlife-inspired thrill rides, once-in-a-lifetime animal encounters, and the chance to simply float the day away. All that's left to do is pick the package that suits you.

Book theme park tickets online or with one of our Travel Experts. For more Florida experiences visit tui.co.uk/things-to-do



WALT DISNEY WORLD
RESORT
FLORIDA

© 2026 Disney



Universal Orlando Resort Tickets

Prices from			
Universal Orlando All Parks Ticket* Enjoy 14 consecutive days of unlimited park-to-park access, to Universal Studios Florida, Universal Islands of Adventure, Universal Volcano Bay water park, and Universal Epic Universe.		Universal Orlando Three Park Adventure Ticket** Available from 1st November 2026 – 24th March 2027, this ticket gives you the flexibility to enjoy Universal Studios Florida, Universal Islands of Adventure, and Universal Epic Universe over 14 days.	
Adult	Child (3-9)	Adult	Child (3-9)
£452	£444	£390	£383

The All Parks Ticket is not available from 20th October 2026 to 24th March 2027.

*The Universal Orlando All Parks Ticket entitles one (1) guest admission to Universal Studios Florida, Universal Islands of Adventure, Universal Epic Universe, AND Universal Volcano Bay on all days during a fourteen (14) consecutive calendar day period which commences on and includes the date selected. The ticket will expire in full on the expiration date printed on ticket. Unused days shall be forfeited. **The Universal Orlando Three Park Adventure Ticket entitles one (1) guest admission to Universal Studios Florida, Universal Islands of Adventure, AND Universal Epic Universe on all days during a fourteen (14) consecutive calendar day period which commences on and includes the date selected. The ticket will expire in full on the expiration date printed on ticket. Unused days shall be forfeited. The above Admission Media is non-refundable, non-transferable, and must be used by the same person on all days. Standard entry includes biometric scan. Valid only during normal operating hours. Parks, attractions, or entertainment may; close due to refurbishing, capacity, weather or special events; change operating hours; and otherwise change or be discontinued without notice and without liability to the owners of Universal Orlando Resort ("Universal"). Unless otherwise stated, the above Admission Media specifically excludes admission to separately ticketed events and venues at any of the Universal theme parks and/or CityWalk and excludes parking or discounts on food or merchandise. Some CityWalk venues require ages 21 or older for admission. Valid Photo ID required. Additional restrictions may apply and benefits are subject to change without notice.



Available to book via your local **TUI Store** – upgrade to the **Discovery Cove Ultimate Package**, and you'll receive admission to SeaWorld, Aquatica and Busch Gardens plus an all-inclusive day at Discovery Cove.

SeaWorld Parks & Entertainment® Tickets



What's included

- Experience a day at SeaWorld, Aquatica PLUS Busch Gardens
- Enjoy access to all the rides and experiences they have to offer
- This ticket includes All-Day Dining at all three parks
- PLUS enjoy FREE return Shuttle Express service to Busch Gardens

SeaWorld Parks & Entertainment Tickets	Includes	Prices from	
		Adult	Child
3-Visit Ticket	Enjoy a day at SeaWorld, Aquatica and Busch Gardens	£169	£165

This ticket is not available at any park's entrance, and only available to buy in the UK & Ireland

All 2026 tickets must be booked and first used by December 31st 2026. All tickets are valid for 14 days from first use. The 3-Visit Ticket & All Day Dine is valid for one visit to each of the parks - SeaWorld, Aquatica and Busch Gardens. Eat all day with All Day Dine inclusions during your visit to each of the parks. The All Day Dine is automatically activated upon park admission. Enjoy 1 entrée, 1 side or 1 dessert and 1 regular-sized non-alcoholic beverage every 90 minutes at participating restaurants. Discovery Cove is a one-day experience. Guests must be at least 6 years of age to swim with the dolphins. Guests aged 6-12 must be accompanied by a paying adult who is also participating in the dolphin swim experience. Discovery Cove guests aged 3-5 must purchase the non-dolphin swim package. Children 0-2 years of age are free of charge. Unlimited free parking at SeaWorld, Aquatica and Busch Gardens is only available with the Discovery Cove Ultimate Package. Unlimited free parking is only valid for the duration of your ticket. This offer can be withdrawn or changed at any time. Free transportation is available on the Busch Gardens Shuttle Express service for any guests who have purchased a Busch Gardens inclusive ticket. Reservations are required and can be made by calling 800-221-1339 or visiting <https://buschgardens.means.com>. Service schedule and stops are subject to change.

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Disney Magic Tickets

These tickets are specially designed for UK and Ireland guests.

They're better value than at-the-gate tickets, as they come with a whole host of incredible benefits.

- Access to the Walt Disney World Parks – Magic Kingdom Park, EPCOT, Disney's Hollywood Studios, Disney's Animal Kingdom Theme Park, Disney's Blizzard Beach Water Park & Disney's Typhoon Lagoon Water Park*

- Park Hopper access to more than one Park on the same day
- Memory Maker* with every 2026/2027 adult Disney Magic Ticket
- Access to ESPN Wide World of Sports Complex**, Disney's Oak Trail Golf Course and one round of miniature golf per day**
- Savings in value seasons and use across non-consecutive days*

Disney 7-Day Magic Ticket	
Adult 2026/2027 Prices from	Child 2026/2027 Prices from*
£539	£512
Disney 14-Day Magic Ticket	
Adult 2026/2027 Prices from	Child 2026/2027 Prices from*
£600	£570

*Memory Maker includes Disney PhotoPass photos and other digital content taken during the Memory Maker window and linked to the Memory Maker guest's Disney account. If Memory Maker is sold or ordered in combination with a Park ticket, the Memory Maker window for that Memory Maker entitlement will be equal to the usage window of the associated Park ticket and will automatically begin upon the first use of the associated Park ticket. The Memory Maker window will end upon the sooner of either the expiration or depletion of the Park ticket. Photos and other digital content will expire pursuant to the expiration policy at https://disneyworld.disney.go.com/en_GB/photopass-terms-conditions/. Valid Theme Park admission is required for certain photo locations. Memory Maker is subject to Memory Maker terms at https://disneyworld.disney.go.com/en_GB/photopass-terms-conditions/. Disney is not responsible for missing, lost or damaged photos or other digital content. Book by 31 December 2027 for arrivals until 31 December 2027. **One round of miniature golf per day available at either Disney's Winter Summerland or Disney's Fantasia Gardens Miniature Golf Courses; round must start before 4pm. Disney's Oak Trail Golf Course includes green fees only, subject to availability, tee time reservations required. **Valid only on event days; some events priced separately. *With Disney Magic Tickets you'll need to choose a specific date for when you'd like your usage window to start. You can use the Disney 7-Day Magic Ticket over 15 days and the Disney 14-Day Magic Ticket over 18 days. *For child tickets, children must be aged 3-9 at time of use. All elements of your booking are subject to capacity and availability. Some experiences, shows or events may be modified depending on reasons including but not limited to adverse weather or refurbishment. Walt Disney World will not be liable for related consequences on your holiday or visit. Important details to know before you visit: disneytraveltradeinfo.com/wdwnews. Theme Park reservations will no longer be required for date-based tickets. For other admission types, Theme Park reservations may be required. *Tickets will include admission to Disney's Blizzard Beach or Disney's Typhoon Lagoon Water Park, whichever is open. Currently reservation is not required to visit a Disney Water Park, but reservation requirements may change. Disney Water Parks are subject to rehabilitation, seasonal, capacity and weather closures. Information correct as of May 2026. © 2026 Disney. All Rights Reserved.



Memory Maker*

Included with 2026/2027 adult Disney Magic Tickets.

With Memory Maker, you'll receive access to digital downloads of your Walt Disney World Resort holiday memories, up to 45 days from when they were taken, including:

- All your Disney PhotoPass images, including must-have iconic locations and select attractions – perfect for sharing!
- Magical extras such as animated Magic Shots and videos from selected attractions.
- Viewing photos on My Disney Experience or via the website at disneyworld.disney.go.com/photopass

DISNEY WATER PARKS

Tickets include access to Disney's Blizzard Beach and Disney's Typhoon Lagoon Water Park, when both Water Parks are open; at other times, admission may be to one Water Park.



Good to know

Disney Magic Tickets include Park Hopper access giving you the flexibility to visit more than one Theme Park at any time of day during park hours (subject to capacity limitations).

Universal Orlando Resort

Four amazing theme parks and 11 spectacular themed hotels - Universal Orlando Resort holidays are bigger and better than ever.



This changes everything.

With four amazing theme parks – Universal Studios Florida, Universal Islands of Adventure, Universal Volcano Bay, and Universal Epic Universe – Universal Orlando options a full holiday's worth of thrills.

Ride Jurassic World VelociCoaster. Make mischief with Illumination's Minions. Discover a new way to play at SUPER NINTENDO WORLD™. Step into magical adventures in The Wizarding World of Harry Potter™.

Soak up the fun in a tropical paradise. Enjoy great dining and entertainment at Universal CityWalk, day or night. And, stay at one of Universal's spectacular themed hotels, with offerings to suit all styles of holiday, resort-style amenities, exclusive theme park benefits, and locations close to the parks. It's a holiday destination unlike anything you've ever experienced.

Don't miss!



Halloween Horror Nights*

Select dates during Autumn

Summon your scream squad and get ready for haunted houses, scare zones and live entertainment at Halloween Horror Nights¹. Legend has it you should never go alone.



Christmas

Mid-November to the end of December

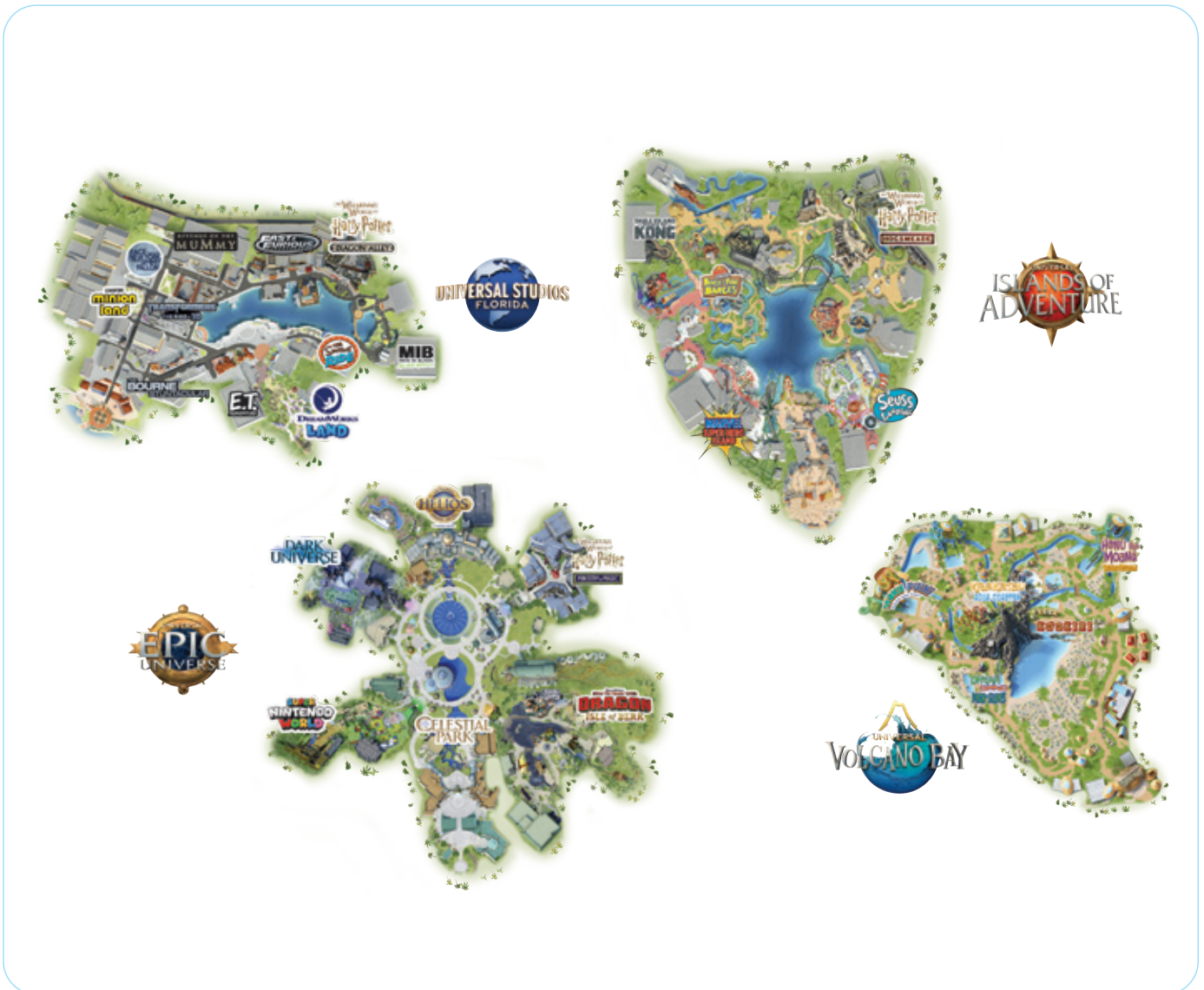
Universal Orlando Resort takes the festive season to new heights with Grinchmas™, Christmas in The Wizarding World of Harry Potter™, an Universal's Holiday Parade featuring Macy's, and more.



Universal Mardi Gras: International Flavors of Carnival

Early Feb to Mid-April

Let the good times roll with food, fun and carnival celebrations from around the world. Live concerts from big-name artists are part of the programme on selected nights, too.



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*Event may be too intense for young children and is not recommended for children under the age of 13. No costumes or costume masks allowed.

Which Universal Orlando hotel is right for you?

All of Universal's hotels put you close to the theme park action. Staying at any of them means you get Early Park Admission* to select attractions (valid theme park admission required) along with free transport to the theme parks, free merchandise delivery* to your hotel, and resort-wide charging privileges with your room key. Here's a bit more about what's on offer...



📍 Universal Cabana Bay Beach Resort

UNIVERSAL
Cabana Bay
Beach Resort

UNIVERSAL
Dockside
Inn & Suites

UNIVERSAL
Surfside
Inn & Suites

Value Inns and Suites

Top picks for great-value and family-friendly hotels include Universal Endless Summer Resort - Dockside Inn and Suites, where you get a couple of huge pools – each with its own bar – a food court and a splash pad for kids. Its counterpart, Universal Endless Summer Resort - Surfside Inn and Suites, has a surfboard-shaped pool and a by-the-water cocktail bar. Both of them offer handy extras like a free fitness centre, pizza delivery to your room and an on-site Starbucks®.

Universal Cabana Bay Beach Resort, meanwhile, has a top-drawer pool scene – there's one with a waterslide and another with a winding lazy river. Bayliner Diner food court offers an array of choices for every palate. Plus, you have a walking path to Universal Volcano Bay water theme park (theme park admission required for entry).

All hotels in the Value Inns and Suites category offer standard rooms, as well as spacious suites with kitchenettes that sleep up to six people.



📍 Universal Terra Luna Resort

UNIVERSAL
Aventura Hotel

UNIVERSAL
TERRA LUNA
RESORT

UNIVERSAL
STELLA NOVA
RESORT

Prime Value Hotels

You can also take a look at the hotels that sit around the mid point when it comes to price and amenities – they range from sleek and stylish to otherworldly. Take Universal Aventura Hotel, for example. It has smart in-room tech, like tablet-controlled lights and media. A rooftop bar and a pool with a firepit add to the slick finish.

Two more hotels to pick from in this category are Universal Stella Nova Resort and Universal Terra Luna Resort. Universal Stella Nova is inspired by the infinite vastness of the universe, and Universal Terra Luna Resort is more than your launchpad into adventures at the parks – it's also your landing zone for relaxation and recharging between the fun.



📍 Loews Portofino Bay Hotel



Signature Collection

Take a peek at the hotels that are the crème de la crème of the Universal collection. Select hotels in this collection come with extra perks, like free** Universal Express Unlimited ride access (valid theme park admission required; select attractions. Not valid at Universal Volcano Bay or Universal Epic Universe). You also get priority seating** at select restaurants.

Loews Portofino Bay Hotel has the look of an Italian seaside village – plus it's got Despicable Me kids' suites – while the Hard Rock Hotel® surrounds you with music memorabilia and has a pool that plays an underwater soundtrack. Loews Royal Pacific Resort is like a tropical

paradise, and has Jurassic World kids' suites and restaurants with exotic menus.

Another great option is Loews Sapphire Falls Resort, an island-inspired escape with a lagoon-style pool that's surrounded by a sandy beach and a cluster of swaying palm trees. Fun fact – this pool's the largest one out of all the hotels at Universal Orlando Resort. Unlimited ride access or priority seating.

And don't forget Universal's newest hotel. Rising above the waters of Celestial Park, Universal Helios Grand Hotel, a Loews Hotel, puts you at the heart of Universal Epic Universe. Stay at this hotel and you'll have a dedicated entrance to the park (theme park admission is required for entry).

[View Universal Orlando Resort hotels on page 72.](#)

*Universal Orlando hotel guests must present hotel key card and valid theme park admission; all other guests must show theme park ticket stating Early Park Admission benefit. Early Park Admission begins up to one (1) hour prior to regular scheduled park opening to: (a) Universal Studios Florida and/or Universal Islands of Adventure as determined by Universal Orlando; (b) Universal Volcano Bay (weather permitting); and/or (c) Universal Epic Universe. Valid at select attractions at each park. Park-to-Park admission is required to board the Hogwarts Express™. Benefit is non-transferable. Parks, attractions, operational times and offerings for the Early Park Admission benefit may vary and are subject to substitutions, change, availability, capacity and/or cancellation without notice and not guaranteed. Additional restrictions may apply. **Requires theme park admission. Valid only at participating rides and attractions in Universal Studios Florida and Universal Islands of Adventure, during normal theme park operating hours. Not valid at Universal Volcano Bay or at Universal Epic Universe. Excludes separately ticketed events. Park-to-Park admission is required to board the Hogwarts Express™. Benefit is non-transferable and valid only for guests of Loews Royal Pacific Resort, Hard Rock Hotel® and Loews Portofino Bay Hotel, for the number of guests staying in the room for the length of hotel stay. Express ride access is a separate line with a shorter wait time at participating rides and attractions. Present valid room key card to the attendant upon entering the Express queue for a participating ride and attraction. Parks, attractions, operational times and benefits are subject to substitutions, change, availability, capacity and/or cancellation without notice and not guaranteed. Additional restrictions may apply. *Only merchandise purchased from select Universal Orlando owned and operated theme park stores are eligible for Hotel Delivery. Hotel Delivery concludes daily at 5pm and the service cannot be used the day of guest check out. Additional restrictions apply and are subject to change without notice. **Priority Seating is only available to guests of Loews Portofino Bay Hotel, Hard Rock Hotel® and Loews Royal Pacific Resort with room key card. Valid at select dining venues in Universal Studios Florida, Universal Islands of Adventure and Universal CityWalk during normal park/venue operating hours, subject to availability. Separate theme park admission is required to enter the theme parks. Parking is not included. Guests are encouraged to visit the hotel's Concierge Desk for details, availability and to make a reservation. Reservations are highly recommended but not required. Any groups over seven require direct contact with the preferred venue to check and confirm availability as it is not guaranteed. Benefit and participating locations are subject to availability, change and/or cancellation without notice, and additional restrictions may apply.

(**You must be 21 or older and have a valid photo ID to consume alcoholic beverages).



Universal Epic Universe

Enter a universe of excitement that takes you beyond anything you've experienced before. Step through amazing portals transporting you to the excitement of The Wizarding World of Harry Potter™ - Ministry of Magic™, SUPER NINTENDO WORLD™, How to Train Your Dragon – Isle of Berk, and Dark Universe. Five immersive worlds. One amazing theme park.



📍 SUPER NINTENDO WORLD™



📍 The Wizarding World of Harry Potter™ - Ministry of Magic™

Hiccup's Wing Gliders

Board Hiccup's Wing Gliders and fly like a dragon as this winged contraption sends you swooping and soaring throughout the Isle of Berk.



Thrills & Adventure

Stardust Racers

Feel what it's like to board a comet and race through the stars on Stardust Racers. Blaze across the sky as this dual-launch coaster sends all who ride racing to the furthest reaches of the cosmos.

Mine-Cart Madness™

Board your mine cart on this family coaster, which seemingly jumps the track and performs other feats from Donkey Kong Country™ video games.

Just for the kids

Fyre Drill

In Fyre Drill, Viking twins Ruffnut and Tuffnut have transformed Berk's Fyre Skööl into a watery, interactive boat battle at sea where teams of Vikings compete to outsoak each other.

Constellation Carousel

On this cosmic carousel, the constellations themselves take physical form, enabling you and your family to ride celestial lions, dragons, bears and more as you're whirled in every direction.

Fun for the family

Harry Potter and the Battle at the Ministry™

Travel by Métro-Floo to the British Ministry of Magic™ and join Harry, Ron, and Hermione as adventure awaits at the trial of Dolores Umbridge™.

Mario Kart™: Bowser's Challenge On Mario Kart™: Bowser's Challenge, steer through iconic courses alongside Mario, Luigi and Princess Peach, throwing shells and collecting digital coins to defeat Team Bowser and win the Golden Cup.

Monsters Unchained: The Frankenstein Experiment

Dr. Victoria Frankenstein continues the work of her ancestors deep below the family estate. A demonstration of her experiments to control monsters goes awry when Dracula leads a revolt of enraged monsters including The Wolf Man, The Mummy, the Creature from the Black Lagoon and more.



📍 Hagrid's Magical Creatures Motorbike Adventure™



Thrills & Adventure

The Incredible Hulk Coaster®

You'll feel the strength and rush of becoming a gamma-charged Hulk on this coaster, which sends you through zero-gravity rolls.

Hagrid's Magical Creatures Motorbike Adventure™

Experience the wizarding world like never before - join Hagrid™ as you fly beyond the grounds of Hogwarts™ castle and soar into the Forbidden Forest to discover rare magical creatures on a thrilling roller coaster.

Jurassic World VelociCoaster

Feel the rush of the hunt on this high speed roller coaster.

Just for the kids

The Cat in the Hat™

Ride your couch through the mischievous world of The Cat in the Hat™.

The High in the Sky Seuss Trolley Train Ride!™

Board this slow-moving trolley for a gentle journey high above the colourful rides and attractions of Seuss Landing™.

Fun for the family

Flight of the Hippogriff™

A family-friendly coaster that twists and dives around the pumpkin patch and past Hagrid's hut.

Popeye & Bluto's Bilge-Rat Barges®

Brave white-water rapids as you swirl through Sweethaven's waterways on this raft ride.

The Amazing Adventures of Spider-Man®

Scale skyscrapers and experience a 400-foot virtual freefall as you soar with Spider-Man.

Universal Islands of Adventure

Where can you join the battle of good versus evil alongside the web-slinger, Spider-Man? Where can you enter The Wizarding World of Harry Potter™ – Hogsmeade™ and soar above Hogwarts™ castle with Harry Potter™? Universal Islands of Adventure is where. Journey through uniquely themed lands, where the shows and attractions bring timeless myths, bedtime stories, and comic book capers to life right before your eyes.



📍 Jurassic World VelociCoaster



📍 The Amazing Adventures of Spider-Man®
Universal Islands of Adventure

Hogwarts™ Always

On select nights, experience the wonder of Hogwarts™ Always, a breathtaking show that takes you on a magical journey through a school year at Hogwarts™. Enjoy unforgettable music and incredible moments of wizardry, all set against the majestic backdrop of Hogwarts™ castle.





📍 Illumination's Minion Land

Universal Studios Florida

Universal Studios Florida transports you beyond the screen, behind the scenes, and into the action of your favourite movies and TV shows. Experience the magic and excitement of The Wizarding World of Harry Potter™ – Diagon Alley™, where you can shop for wizarding supplies before navigating the perilous, underground vaults of Gringotts™ bank. Then join the ranks of Illumination's mischievous Minions in Gru's latest scheme, or help the TRANSFORMERS Autobots in their battle to save the Earth. At Universal Studios, you become the star of the show.



📍 The Wizarding World of Harry Potter™ - Diagon Alley™



📍 TRANSFORMERS™: The Ride-3D

Universal Mega Movie Parade

Your favourite movie characters leap off the screen and spring to life in this daytime parade. Feel the roar of the T. rex, enjoy the adventure of E.T. and embrace your true colours with Trolls. Cheer along with the whole family at these memorable movie moments on select days.



Thrills & Adventure

Harry Potter and the Escape from Gringotts™

Journey deep underground and sweep through the vaults at Gringotts™ bank on this thrill ride.

Revenge of the Mummy: The Ride

Hold on tight as you rush forwards and back on the track, fleeing from the evil Mummy.

Just for the kids

E.T. Adventure

Hop on your flying bicycle and swoop over the city to E.T.'s homeland, the Green Planet.

Trolls Trollicopter

Hop onto the caterpillar Caterbus on this family-friendly coaster. You'll join Poppy, Tiny and the twins Satin and Chenille as you try to make an escape from spooky spiders.

Fun for the family

TRANSFORMERS™: The Ride

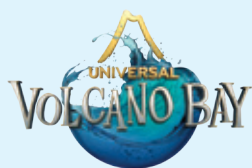
This ultra-immersive ride sees you fighting alongside Optimus Prime and Bumblebee.

MEN IN BLACK™ Alien Attack™

Zap aliens on this high-tech ride through the streets of New York City.

Despicable Me Minion Mayhem

Join Gru, his daughters and the mischievous Minions from Illumination's Despicable Me on a heartwarming and humorous ride.



Thrills & Adventure

Ko'okiri Body Plunge

This nail-biting ride sends you plummeting through a drop door down a 125-foot, near-vertical descent

TeAwa The Fearless River

Hop into a rubber ring, and you'll splash through churning white-water rapids and choppy waves

Ohyah of the Ohyah and Ohno Drop Slides

This plunging, snake-like slide involves a four-foot drop from the chute to the water

Just for the kids

Runamukka Reef

Runamukka Reef is a network of bubbling geysers, water-guns, and child-friendly flumes

Tot Tiki Reef

Tot Tiki Reef is a fun-soaked selection of mini-slides, water volcanoes and spraying whales

Puka Uli Lagoon

This pool comes with fun bits, like bongo drums and spraying water

Fun for the family

Krakatau Aqua Coaster

Four-person canoes twist and turn through the misty Krakatau Volcano, before tumbling out through a waterfall

Waturi Beach

Swim, splash or relax in this lagoon-like set-up, which is overlooked by the mighty Krakatau

Taniwha Tubes - Tonga & Raki

You'll get a soaking on your way down these flumes, with water spraying from face-like tiki statues

Universal Volcano Bay

Designed like a tropical island retreat, Universal Volcano Bay has everything from swaying palms to sun-swept beaches. It's an oasis right in the heart of Universal, with thrilling water slides and secluded waterfalls on show. Take on the challenge of the Krakatau Aqua Coaster, drift down winding waterways, or take a white-knuckle drop down the heart of the volcano on Ko'okiri Body Plunge. Volcano Bay is the perfect place to get away from it all, a beach paradise you can enjoy without ever leaving Orlando.



📍 Krakatau Aqua Coaster



📍 Maku Puihi Round Raft Ride

Just so you know

Universal Volcano Bay will begin a seasonal closure on 26th October 2026, with plans to reopen its doors on or before 24th March 2027. Universal will use this close-down season to maintain and improve the park experience. Also, the TapuTapu wearable and virtual line at Universal Volcano Bay won't be available anymore – so you'll queue as normal for rides and attractions.



Universal CityWalk

Universal CityWalk is the resort's entertainment complex that's brimming with restaurants, clubs, shops, and more. Whether you fancy a quick bite after leaving the theme parks, or want to shop till you drop in retail stores, CityWalk is the one spot with everything you need. Catch a movie at Universal Cinemark, enjoy a game of minigolf, or reserve a table at some of the finest dining venues around.



The Toothsome Chocolate Emporium & Savory Feast Kitchen

Indulge in classic dishes like steak and seafood, but save some room for the grand finale – it's all gourmet chocolates and one-of-a-kind desserts, ranging from artisan milkshakes to sumptuous sundaes that suit a sweet tooth.



CityWalk's Rising Star

Step up and take to the stage at this rocking bar and karaoke club, where you can belt out your favourite tunes with help from talented backup singers and a live band (subject to availability).

UNIVERSAL CITYWALK

Restaurants

The Cowfish®

Innovators of Burgushi®, a cutting-edge fusion of hamburgers and sushi

Bigfire

At this bold restaurant open-fire cooking takes centre stage. Steaks and freshwater cuisine are given the fire-kissed treatment

Hard Rock Cafe® Orlando

The world's biggest Hard Rock Cafe cranks up the volume, and dishes up one-of-a-kind meals

Entertainment

Universal Cinemark

Catch the latest blockbusters on big screens featuring state-of-the-art projection and sound systems, plus oversized, luxury recliners. Fees apply

Hollywood Drive-In Golf™

Two fun-packed minigolf courses themed around the horror and sci-fi movies of the Fifties. Fees apply

Universal's Great Movie Escape

Escape into the movies like never before on adventures inspired by Jurassic World and Back to the Future. It's up to you and your skills to save the day Fees apply

Snacks

Menchie's® Frozen Yogurt Grab a bowl and fill it with sweet flavours, before stacking on heaps of fresh fruit and other tasty toppings

Voodoo Doughnut Try more than 50 sinfully delicious doughnuts at this one-of-a-kind place, which has a huge line-up of creations

Red Oven Pizza Bakery

Enjoy authentic, artisan pizza made from scratch, all cooked in a stone-lined oven.

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Thrills & Adventure

Pipeline: The Surf Coaster The world's first surf coaster has innovative seats that allow you to experience the rush of launching 110 feet up in the air at 60mph, as though you're really riding the waves

Mako® Travel at nerve-shattering speeds on Orlando's fastest, tallest hypercoaster

Manta® Soar head-first above the water on this thrill ride, which mimics the flight of a manta ray

Fun for the family

Penguin Trek This family ride glides through an Antarctic-themed landscape in snowmobile-style cars, ending with an up-close visit to the park's penguin colony.

Sesame Street Land™ Enjoy the award-winning parade, exciting rides and meeting your favourite Sesame Street friends

Infinity Falls™ Hold on tight, as roaring rapids send you swirling towards the world's tallest river rapid drop

Sea Lion and Otter Spotlight® You'll love seeing California sea lions and Asian small-clawed otters in action, and learn more about their characteristics, skills and behaviour

Animal encounters

SeaWorld Rescue Center Learn about animal rescue and rehabilitation in a more immersive and fascinating way than ever before

Manatee Rehabilitation Area Meet our rescued manatees and learn about the challenges these gentle giants face in the wild

Antarctica: Empire of the Penguin® You'll spot these lovable birds above and below their icy world

SeaWorld®

The world beneath the waves comes to life at SeaWorld. As well as meeting loveable marine animals, you can slide and soar on rides inspired by fearsome and friendly underwater creatures. Mako – Orlando's only hypercoaster – is inspired by one of the world's speediest sharks. On Manta, you'll glide through corkscrews like a giant ray, and Kraken®'s huge loops dive and soar like the mythical ocean beast. The park's signature animal experiences let you catch your breath between thrills. Meet sea lions at Pacific Point Preserve®, and watch penguins waddle around in Antarctica: Empire of the Penguin. Furry friends come in the form of Elmo and Big Bird, at Sesame Street Land™. Or, cool down on Infinity Falls, the world's tallest river rapid drop.



📍 SEAQuest: Legends of the Deep



📍 Ice Breaker

Newest attraction – SEAQuest: Legends of the Deep

Prepare to dive beneath the waves on a first-of-its-kind ride. Opening in 2026, SEAQuest: Legends of the Deep will take families on an amazing voyage into the ocean's most extraordinary realms. Step aboard a state-of-the-art sub, and discover eye-widening ecosystems, legendary sea life, and inspiring stories of resilience.

™/© 2026 Sesame Workshop.

SeaWorld Orlando has passed the TUI Animal Welfare Audit



Aquatica®

Whether you're travelling with kids, or you're just a big kid at heart, Aquatica's sure to raise a smile. Tots can paddle and play in Turi's Kid Cove, or explore the colourful, castle-like playground at Walkabout Waters. Bigger swimmers can get their thrill fix on KareKare Curl, which sends you up a near-vertical slide in a rubber ring. Ray Rush, meanwhile, blends three family-friendly rides into one. Compete for bragging rights on the Taumata Racer mat slides. Pluck up the courage to take on Ihu's Breakaway Falls, where trap doors disappear beneath you and you plummet down a 40ft drop. Or, escape the hubbub by bobbing past tropical fish on Loggerhead Lane, and relax on a picture-perfect beach.



📍 AquaGlow



📍 Aloha to Summer

New events at Aquatica

Aquatica Orlando comes alive with seasonal events, including **AquaGlow** – a high-energy nighttime celebration with glowing lights and music. There's also **Aloha to Summer**, an island-inspired daytime festival filled with tropical vibes and family fun, and **Illuminate**, where stunning light displays transform the park into a vibrant after-dark experience.

AQUATICA®

Thrills & Adventure

Riptide Race Florida's first-ever duelling water slide starts atop a 68-foot tower, and sends you down side-by-side racing lanes

Taumata Racer® Grab a mat and go head-to-head with seven other racers down this super-speedy slide

Omaka Rocka™ On this ring ride, you'll rock high up the sides of the flumes and in and out of tunnels

Just for the kids

Turi's Kid Cove Little ones will love this all-new attraction – they can splash around under watering palms, tipping buckets and waterjets

Walkabout Waters™ A watery play area that's home to a 60-foot-tall fortress, slides and tipping buckets

Loggerhead Lane™ Sink into a rubber ring, and drift through a grotto of tropical fish, and past the black-and-white dolphins

Fun for the family

Ray Rush™ Grab your family and head to Ray Rush for three exciting thrills in one ride

Roa's Rapids® With high tides, swirling eddies and gushing geysers, Roa's Rapids leave the traditional lazy river in its wake

Cutback Cove™ & Big Surf Shores™ You won't find side-by-side wave pools with a real, white-sand beach anywhere else in the USA



Thrills & Adventure

Serengeti Flyer Experience the thrills of the world's tallest and fastest ride of its kind. You'll reach speeds of 68 miles per hour and heights of 135 feet above the Serengeti Plain, experiencing multiple negative-G moments before plunging back downwards

Iron Gwazi™ Riders will experience a dozen airtime moments, including three inversions, as they sink their teeth into crocodile-inspired thrills

Falcon's Fury® This drop ride tilts you into a face-down dive, just like the bird of prey it's named after

Fun for the family

Cobra's Curse® Rise on a vertical lift to face the cobra, before speeding along, spinning backwards and forwards

Cheetah Hunt® Race at the speed of the world's fastest land animal, on the ultimate launch coaster

Serengeti Express Train Travel on a replica locomotive past free-roaming herds of giraffe, zebra, antelope and more

Sesame Street® Safari of Fun® Join Elmo, Big Bird and friends on made-for-children rides and family entertainment areas

Animal encounters

Serengeti Plain® Roaming freely in this 65-acre habitat are giraffes, rhinos, wildebeests, antelope, ostriches and more

Edge of Africa® Trek through an abandoned fishing village, and encounter lions, hyenas, crocodiles and more

Myombe Reserve® Here, you'll come across fascinating chimpanzees and powerful gorillas

Busch Gardens®

Wildlife and white-knuckle rides join forces at Busch Gardens. You'll feel like you're on safari on the 65-acre Serengeti Plain, where giraffes, wildebeest and rhinos make up the local population. Lions, hyenas and crocs crop up in Edge of Africa. And it's all chest beating and branch swinging in Myombe Reserve – home to chimps and gorillas. The rides follow suit, and channel the spirit of the savannah. Tigris is inspired by the powerful tiger. And, on Falcon's Fury, you'll dive like a bird of prey, and Cheetah Hunt zooms along at hair-raising speeds. Cobra's Curse twists and contorts like the body of a snake, and Kumba® is designed to sound like a lion's roar. Take thrills to new heights on Iron Gwazi™, North America's tallest hybrid, and the fastest, steepest hybrid coaster in the world.



📍 Wild Oasis



📍 Iron Gwazi

Newest attraction – Wild Oasis

Busch Gardens' Wild Oasis invites you into a lush, immersive environment featuring new capybara habitats, multi-level climbing structures, and an interactive splash pad. Enjoy a vibrant, family-friendly space that blends wildlife discovery, play, and conservation.

™/© 2026 Sesame Workshop.



Discovery Cove®

Discovery Cove is all about creating pinch-yourself moments. The resort's tropical pools are packed with brightly coloured fish, and you'll often see flamingos strolling along the shoreline. Sea otters splash around the shallows of Freshwater Oasis while marmosets scamper around the treetops. The Grand Reef's waters are as clear as glass, and you'll see rays and reef sharks swimming around. Don a wetsuit for a dip with bottlenose dolphins, and snorkel with schools of tropical fish in a rocky lagoon. Waterfalls splash into the depths of Serenity Bay, which is flanked by a palm-fronted beach that wouldn't look out of place in the Bahamas. And with all-inclusive admission, you won't have to fork out any extra for food and drink throughout the day.



📍 SeaVenture



📍 Freshwater Oasis

Don't miss – SeaVenture®

For a once-in-a-lifetime experience, book onto SeaVenture*. You'll stick your head into an innovative dive helmet, before descending down to literally walk along the bed of The Grand Reef. Your tour of the subaquatic scenery is accompanied by schools of fish and gentle rays, and there'll be one-on-one touches with incredible marine animals. What's more, you'll come nose-to-nose with sharks – behind the safety of massive panoramic windows, of course.

*Additional costs apply
Discovery Cove has passed the TUI Animal Welfare Audit



DISCOVERY COVE

Animal encounters

Dolphin Lagoon™ If you've booked a Dolphin Swim package, you'll spend half an hour in the water with a bottlenose dolphin

The Grand Reef® Here, you can snorkel with giant rays and kaleidoscopic fish, and come eye-to-eye with sharks

Freshwater Oasis® Wade through this freshwater river, and you'll meet energetic otters and marmosets along the way

Slowing the pace

Serenity Bay Pick a sunbathing spot on the sand, or cool off in the balmy waters of this chilled-out beach

Wind-Away River Waterfalls, rainforest-like foliage, and an underwater cave all feature along this tropical river

North Beach This sandy sweep looks out over Dolphin Lagoon, so you can lie back and watch the animals in the water

On dry land

Explorer's Aviary Meet hundreds of feathered friends, including parrots and toucans, in this free-flight aviary

Laguna Grill® Your ticket includes a full breakfast and lunch, plus unlimited snacks and drinks throughout the day

Private cabanas* There are private cabanas tucked away among the greenery that you can rent

WALT DISNEY WORLD RESORT FLORIDA



© 2026 Disney

There is a place on Earth where the power of magic ignites the wonder that lets everyone be a kid – no matter who they are. *Walt Disney World* Resort in Florida welcomes all to stunning worlds, favourite stories and far-off galaxies.

Explore incredible lands and attractions in four amazing Theme Parks that immerse you in fantasy, adventure, natural wonders and new possibilities.

Discover magic in every drop at amazing Water Parks. Shop, dine and play at *Disney Springs*. And escape into imaginative Resort hotels as you stay in the magic and wake up in a dream. Here, the magic finds its way into every moment, every encounter and every heart to make memories magical enough to last a lifetime.

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Key to Disney's complimentary transportation

Travel times are estimates from each *Disney Resort* hotel to the nearest Disney Park. Complimentary transportation is also available to the other Disney Parks and locations.

EPCOT resort area Time from hotel to EPCOT

- | | | |
|---|----------------------------|---------|
| 1 | Disney's BoardWalk Inn | 10 mins |
| 2 | Disney's Beach Club Resort | 15 mins |
| 3 | Disney's Yacht Club Resort | 15 mins |
| 4 | Disney's Riviera Resort | 15 mins |

Disney's Hollywood Studios resort area Time from hotel to Disney's Hollywood Studios

- | | | |
|---|----------------------------------|---------|
| 5 | Disney's Pop Century Resort | 10 mins |
| 6 | Disney's Art of Animation Resort | 10 mins |
| 7 | Disney's Caribbean Beach Resort | 15 mins |

Disney's Animal Kingdom resort area Time from hotel to Disney's Animal Kingdom Theme Park

- | | | |
|----|----------------------------------|---------|
| 8 | Disney's All-Star Sports Resort | 15 mins |
| 9 | Disney's All-Star Music Resort | 15 mins |
| 10 | Disney's All-Star Movies Resort | 15 mins |
| 11 | Disney's Coronado Springs Resort | 15 mins |
| 12 | Disney's Animal Kingdom Lodge | 15 mins |
| 13 | Disney's Animal Kingdom Villas | 15 mins |

Magic Kingdom resort area

Time from hotel to Magic Kingdom Park

- | | | |
|----|---|---------|
| 14 | Disney's Contemporary Resort | 10 mins |
| 15 | Disney's Grand Floridian Resort & Spa | 10 mins |
| 16 | Disney's Polynesian Village Resort | 10 mins |
| 17 | Disney's Wilderness Lodge | 15 mins |
| 18 | Bay Lake Tower at Disney's Contemporary Resort | 10 mins |
| 19 | Boulder Ridge Villas at Disney's Wilderness Lodge | 15 mins |
| 20 | Copper Creek Villas & Cabins at Disney's Wilderness Lodge | 15 mins |

Disney Springs resort area

time from hotel to Disney's Hollywood Studios

- | | | |
|----|---|---------|
| 21 | Disney's Port Orleans Resort - French Quarter | 10 mins |
| 22 | Disney's Port Orleans Resort - Riverside | 15 mins |
| 23 | Disney's Saratoga Springs Resort & Spa | 15 mins |

Time by coach Time by monorail Time by foot

Some coaches and monorails may run reduced services, and travel estimates do not take into account disruptions or delays. Subject to change.



My Disney Experience

Don't forget to create a *My Disney Experience* account to help you plan your holiday. It gives you access to a whole host of useful tools that make planning a breeze, from linking your Tickets to making reservations. Once you arrive at *Walt Disney World Resort* we recommend you download the *My Disney Experience* app* as it has many helpful features to enhance your visit, including:

- Downloading tickets, already purchased, to your mobile device to access the parks.
- Mobile Order Service and menus for dining.
- Online Check-In at *Disney Resorts Collection* hotels, and a digital key feature to enter your room.
- Access to the complimentary *Disney Genie* service.
- The ability to download and share *Memory Maker** photos and videos.
- Details on how to join virtual queues for any attractions for which it is available.
- Purchase *Lightning Lane* Multi Pass or *Lightning Lane* Single Pass and enjoy even more magic*.

*Products and services are featured and fulfilled within the *My Disney Experience* app which can be downloaded upon arrival in the U.S. and is intended for use in the U.S. only. Currently, the app is only available in English. Message, data and roaming rates may apply. Availability subject to handset limitations, and features may vary by handset, service provider. Coverage and app stores not available everywhere.

*For full *Memory Maker* terms and conditions see page 15. Book by 31st December 2027 for arrivals until 31st December 2027.



Don't miss at *Walt Disney World Resort*

There's so much to look forward to at *Walt Disney World Resort* with exciting attractions and shows bringing even more magical moments for everyone to enjoy.



📍 *Disney Starlight: Dream the Night Away*

Don't miss...

Disney Starlight: Dream the Night Away

Spend an enchanting night under the stars as magical moments from *Moana*, *Peter Pan*, *Frozen*, *Cinderella* and more light up *Magic Kingdom Park* in *Disney Starlight: Dream the Night Away*. This night-time parade recalls the nostalgia of nighttime spectacles with innovation lighting the way for a magically enhanced experience like never before.

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Artist's impression

📍 **Rock 'n' Roller Coaster Starring The Muppets**

New **Rock 'n' Roller Coaster Starring The Muppets**

Fuelled by the tasty tunes of the Electric Mayhem and the high-speed hijinks of The Muppets, take a twisting, turning, and screamingly fun road trip across Hollywood. At *Disney's Hollywood Studios*, you'll speed past the iconic scenery and landmarks of Tinseltown, all with a Muppets twist.



📍 **Zootopia: Better Zoogether!**

Don't miss **Zootopia: Better Zoogether!**

Embark on an unforgettable journey at *Disney's Animal Kingdom Theme Park* as you step into the world of *Zootopia: Better Zoogether!* - an exciting new 4D experience at the *Tree of Life Theater*! Join Judy Hopps, Nick Wilde, and all your favourite *Zootopia* Characters as they take you on a thrilling, family-friendly adventure through the vibrant world of *Zootopia*.



📍 **Bluey's Wild World**

New **Bluey's Wild World at Conservation Station**

Do you have Bluey fans in your clan? Great news – you can now play and dance with Bluey and Bingo at Conservation Station in *Disney's Animal Kingdom Theme Park*. The whole family can join in games, snap some photos and even see some animals native to Australia at *Jumping Junction*.



📍 **Disney Jr. Mickey Mouse Clubhouse Live!**

New **Disney Jr. Mickey Mouse Clubhouse Live!**

This all-singing and all-dancing show is inspired by Disney Jr.'s hit series, *Mickey Mouse Clubhouse*. It involves plenty of songs, along with interactive fun for little ones. The story follows Mickey Mouse and Minnie Mouse as they search for their friends, Goofy, Daisy and Pluto, ahead of a party at Mickey's house.



📍 TRON Lightcycle / Run Presented by Enterprise

Magic Kingdom®

Thrills & Adventure

TRON Lightcycle / Run Presented by Enterprise

Speed across a world with no horizons in a high-stakes race based on the Disney sci-fi film *TRON: Legacy*

Seven Dwarfs Mine Train Race through the diamond mine from *Snow White and the Seven Dwarfs* on a swaying family coaster ride

Space Mountain Jet past stars, comets and satellites at full speed as you journey into outer space

Just for the kids

Dumbo the Flying Elephant Presented by Scentsy Soar high in the sky and see an elephant fly on a whimsical flight, aboard Dumbo

Buzz Lightyear's Space Ranger Spin

Ready. Aim. Blast. And earn points on the newly updated Buzz Lightyear's Space Ranger Spin attraction

"it's a small world" Embark on a whimsical boat ride past singing children from around the globe

Fun for the family

Tiana's Bayou Adventure Drop on in and come along for the ride with Princess Tiana on this exhilarating musical adventure

Festival of Fantasy Parade Celebrate the spirit of Disney as Magic Kingdom Park comes alive with music and dance during a tribute to the tales of Fantasyland

Happily Ever After presented by Pandora Jewellery Featuring projections down Main Street, U.S.A. get ready to reach out and find your happily ever after

Magic Kingdom Park

Magic Kingdom Park sets the benchmark for Disney days out, with enchanted lands for you to live out fairy tales and adventures. Masses of magical attractions make exciting experiences and timeless Disney classics just a smile away. It's the place where Disney fantasies and Characters come to life.



📍 Tiana's Bayou Adventure



📍 Disney Starlight: Dream the Night Away

Don't miss

Disney Starlight: Dream the Night Away

Brought to life by the magic of the Blue Fairy, *Disney Starlight: Dream the Night Away* takes viewers on a starlit journey through beloved tales like *Moana*, *Peter Pan*, *Frozen*, *Cinderella* and more as magical moments throughout the parade electrify Main Street, U.S.A. with the power of starlight.

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Disney's Hollywood Studios

At Disney's Hollywood Studios, you don't simply watch big-screen stories – you become a part of them. If you're bold enough, you can brave *The Twilight Zone Tower of Terror*™. *Star Wars*™ fans can take part in a battle between the Resistance and the First Order at *Star Wars: Rise of the Resistance*. And on *Millennium Falcon: Smuggler's Run*, you'll be able to pilot the famous starship. Elsewhere, you'll be able to enter the cartoon world on *Mickey & Minnie's Runaway Railway*.



📍 *Rock 'n' Roller Coaster Starring The Muppets*
Artist's impression



📍 *Slinky Dog Dash*

New

Rock 'n' Roller Coaster Starring The Muppets

Rock 'n' Roller Coaster Starring The Muppets will come speeding into *Disney's Hollywood Studios*, fuelled by the fun tunes of the *Electric Mayhem* and the high-speed hijinks of *The Muppets*.

Disney's HOLLYWOOD STUDIOS

Thrills & Adventure

Star Wars: Rise of the Resistance

Join the Resistance in an epic battle against the First Order

Slinky Dog Dash†

This crazy coaster whooshes around curves, up hills and down drops for unmissable family fun

The Twilight Zone Tower of Terror™

Hurtle up and down on a haunted, elevator-themed ride. You're about to enter... *The Twilight Zone*™!

Just for the kids

Alien Swirling Saucers†

Inspired by Disney and Pixar's *Toy Story* films, take a whirlwind ride with the aliens in a toy spaceship while *The Claw* looms above!

Toy Story Mania!†

Step inside Andy's room and board a carnival-inspired tram, then use your spring-action shooter to take your best shot at an array of moving targets

Mickey & Minnie's Runaway Railway

Zip away on a zany adventure through a cartoon universe crammed with surprises

Fun for the family

Millennium Falcon: Smugglers Run

Experience an all-new mission where the Mandalorian and Grogu join the adventure

The Little Mermaid - A Musical Adventure

Relive Ariel's enchanting story in this dazzling theatrical production inspired by the animated classic *The Little Mermaid*.

Fantasmic!

Be there as the forces of good and evil battle it out in Mickey's dream during this extravagant open-air nighttime spectacular

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📍 Guardians of the Galaxy: Cosmic Rewind

EPCOT

Thrills & Adventure

Test Track presented by General Motors

Get ready to feel the thrill of the open road, the wind in your hair, and nothing but adventure ahead

Mission: SPACE

Play your part in this thrilling astronaut-like experience

Guardians of the Galaxy: Cosmic Rewind

Take off on an intergalactic chase through space and time with the Guardians of the Galaxy

Just for the Kids

Journey of Water, Inspired by Moana

Explore the wonders of water along an interactive trail that's fun for all ages – based on the Disney animated film *Moana*

Mickey & Friends at CommuniCore Hall:

Meet beloved Disney Characters at CommuniCore Hall – a delightful location at EPCOT

Frozen Ever After

Voyage to Arendelle on an ancient Nordic Vessel while your favourite *Frozen* tunes play

Fun for the Family

New Soarin' across America

Buckle up and get ready for takeoff! Soar from sea to shining sea in a new airborne adventure across the US

Remy's Ratatouille Adventure

Feel like you've shrunk down to Chef Remy's size for an adventure based on the Disney and Pixar film, *Ratatouille*

World Showcase

You'll feel like you're strolling across the globe as you experience the sights, sounds and tastes of 11 different countries in one day

EPCOT

Welcome to *EPCOT*, where the impossible becomes possible. It's a place that inspires you to look at the world differently. That invites people of all ages to come to *Walt Disney World Resort* and get inspired. Get curious. And get connected to the people around us. Because we all need a place that dares us to dream bigger. That shows how amazing our world can be when we dream together and imagine what's possible.



📍 Journey of Water, Inspired by Moana



📍 Luminous The Symphony of Us

Don't miss

Luminous The Symphony of Us

Feast your eyes on a night-time spectacular that lights up the sky over World Showcase Lagoon. Featuring dazzling fireworks, fountains, lights and music, this show shines a light on how each of our unique melodies comes together to form a great symphony – the symphony of us.

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Avatar Flight of Passage

Disney's Animal Kingdom Theme Park

A trip to Disney's Animal Kingdom Theme Park is like stepping into a scene from *The Lion King*, so lions, giraffes and elephants all call the place home. The best way to see the Park's residents is on *Kilimanjaro Safaris*, where you can tour the savannah in an open-air 4x4. Elsewhere, rollercoaster rides through the Himalayas, jungle river adventures, and Disney musicals are among the memorable attractions.



Kilimanjaro Safaris



Zootopia: Better Zoo Together!

Don't miss

Zootopia: Better Zoo Together!

New in the *Tree of Life* Theater, this wild adventure featuring Judy Hopps, Nick Wilde, and friends is packed with excitement, laughs, and moments that will have the whole family clapping along.

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Disney's ANIMAL KINGDOM®

Thrills & Adventure

Avatar Flight of Passage

Take flight on the back of a mountain banshee as it soars above the vast peaks and plains of Pandora

Expedition Everest - Legend of the Forbidden Mountain

Watch out for the Yeti as you charge through the mountains on a speeding train

Kali River Rapids

Prepare to get wet – really wet! – on this wild, white-water river ride

Just for the Kids

Wilderness Explorers

Follow in the footsteps of Russell from the Disney and Pixar's film *Up* as you earn adventure badges around the park

Finding Nemo: The Big Blue...and Beyond!

Dive into a spectacular stage show – filled with puppets, singers and other performers – set in the underwater world of Disney and Pixar's *Finding Nemo*

Maharajah Jungle Trek

Traipse down mystical trails to discover a wonderland of tigers and other wild animals

Fun for the Family

Na'vi River Journey

Glide deep into a bioluminescent rainforest on a mystical family adventure

Festival Of The Lion King

Delight in a Broadway-style show filled with songs, pageantry and puppetry

Kilimanjaro Safaris

Ride in an open-air vehicle for an 18-minute tour of the African savannah



DISNEY WATER PARKS

Tickets include access to
Disney's Blizzard Beach and
Disney's Typhoon Lagoon Water
Park, when both Water Parks are
open; at other times, admission
may be to one Water Park.



📍 Tike's Peak

Disney's Blizzard Beach

Thrills & Adventure

Downhill Double Dipper

Race to the finish line on one of two twin enclosed slides

Snow Stormers

Weave your way down the mountain on this trio of winding waterslides

Slush Gusher

A 90-foot-long waterslide with a couple of big dips

Just for the Kids

Tike's Peak

Little ones can chill out in a Frozen-themed play area with pint-sized waterslides and other cool features

Cross Country Creek

Float through grottos and caves as you loop lazily around the Park

Melt-Away Bay

A one-acre wave pool framed by a long sweep of sand

Fun for the Family

Toboggan Racers

Go for glory as one of eight racing to the finish line of this hilly slalom

Teamboat Springs

This six-person raft ride rushes 1,200 feet downhill

Ski Patrol Training Camp

Play area with zip lines, cargo nets and slides

Disney's Blizzard Beach Water Park

Like a choc-ice in a sauna, Disney's attempt at building a ski resort in Florida didn't take long to succumb to the heat. On the plus side, what remains is *Disney's Blizzard Beach Water Park* – where snow-capped slopes are now home to thrill-a-minute slides, downhill rapids and soothing warm waters. And, in the shadow of the Park's highest point, Mount Gushmore, you'll find Melt-Away Bay, a lagoon-like chill out spot.



📍 Melt-Away Bay



📍 Summit Plummet

Don't miss Summit Plummet

Plunge 12 storeys almost straight down, rocketing through a darkened tunnel and into a massive spray of whitewater after a 360-foot-long, high-speed descent. Hardcore thrill-seekers won't want to miss this slide so steep, you can't see where you're going – until you're there! Do you dare experience the most extreme attraction at *Disney's Blizzard Beach Water Park*?

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DISNEY WATER PARKS

Tickets include access to Disney's Blizzard Beach and Disney's Typhoon Lagoon Water Park, when both Water Parks are open; at other times, admission may be to one Water Park.

📍 Surf Pool

Disney's Typhoon Lagoon Water Park

The term 'surf's up' isn't lost on the boffins at Disney who dreamed up *Disney's Typhoon Lagoon Water Park*. Huge breakers crash down in North America's biggest wave pool, with palm-lined flumes, rocky rapids and a teetering tugboat providing the backdrop. If you want something more laid-back, though, you can watch the waves creep in while topping up your tan.



📍 Sandy White Beach



📍 Miss Adventure Falls

Don't miss Sandy White Beach

Slow right down as you lie back and relax on the beautiful white shores surrounding the Surf Pool. With waves lapping and golden sun beaming down, these pristine sands are a haven from which to watch watery antics, or simply top up the tan.

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Disney's TYPHOON LAGOON

Thrills & Adventure

Crush 'n' Gusher

This raft ride twists and turns for 400 feet

Humunga Kowabunga

Plunge five storeys on a trio of near-vertical tube slides

Storm Slides

You're in for an aquatic adventure as you twist and turn your way past rocky outcrops and lush greenery, then down into an epic three-storey-high waterfall finale

Just for the Kids

Ketchakiddee Creek

A mini-water park with pint-size slides and water cannons

Bay Slides

Twin flumes built specially for smaller swimmers

Castaway Creek

Drift between palm trees and waterfalls as you circle the entire Park in a rubber ring

Fun for the Family

Miss Adventure Falls

This family-sized raft ride twists and turns past secret treasure.

Surf Pool

In this blue lagoon, experience the drama of six-foot swells at the largest wave pool in North America

Gangplank Falls

Gather the family for a raft ride like never before in a giant inner tube

Big fun for little ones

At Walt Disney World Resort in Florida, every moment is filled with magic that even the youngest Disney fans will remember forever. They'll discover a world filled with pixie dust across the Disney Parks with attractions ideal for little ones. From magical moments like seeing some of their favourite Characters, to child-friendly dining and perfect places to stay – every day promises a new adventure your kids and toddlers will love.

📍 Guests at Disney's Animal Kingdom Theme Park

Hotels they'll love

All *Disney Resorts Collection* hotels are perfectly suited to guests of all ages, and you'll find the same level of imagination, service and storytelling wherever you stay. Complimentary Disney transportation makes getting around stress-free, plus you can take advantage of the Online Check-in service to skip the front desk and go straight to your room giving you extra time to explore the magic!

Family attractions

With lots of themed attractions that the whole family can enjoy, there's so much for kids of all ages – from exploring the ocean's depths with Nemo and friends, to soaring through the sky on *Dumbo the Flying Elephant*. Some attractions even offer special interactive queues, perfect for keeping the little ones entertained while they wait!

Pushchair hire

Pushchairs are available to rent in all four Theme Parks, as well as in *Disney Springs*. Even better, there's designated 'pushchair parking' at most restaurants, shows and attractions, making getting around a breeze.

Family dining fun

Dining at Walt Disney World Resort is not just delicious but also convenient for young families. Whether that's grabbing a tasty snack on the go, enjoying the magical experience of Character Dining or having a delicious family meal at your *Disney Resort* hotel. There are lots of different cuisines and restaurants, plus, when you're in Walt Disney World Resort, you can order ahead at select dining locations using the *My Disney Experience* app[^] - so filling little tummies is as easy as pie.

Spectacular experiences

Little ones will love meeting some of their favourite Disney Characters throughout the Theme Parks. You'll have plenty of opportunities to capture the moment with photos you'll treasure forever.

Baby care centres

Facilities for little ones are always close across the four Theme Parks with handy Baby Care Centres – you'll find changing areas, private nursing rooms and kitchens with microwaves and sinks – perfect for a quiet moment.

My Disney Experience

We recommend you download the *My Disney Experience* app[^] when you arrive at Walt Disney World Resort. It has many helpful features to enhance your visit; plan your route with detailed maps, make and store dining reservations, pre-order tasty grab and go selections, check in to your *Disney Resort* hotel, and more. When in the Parks you can connect to your account with free Wi-Fi if you want to make any changes on the go!

Rider switch

If all the Guests in your party can't or don't want to board an attraction, you don't have to miss out! At selected attractions across the four Theme Parks, Rider Switch lets one adult wait with any non-riders while the rest of their party enjoys the attraction. Then when the other adult returns, they can switch with the waiting adult – so they can enjoy the attraction without having to wait in the regular line again.

[^]Products and services are featured and fulfilled within the *My Disney Experience* app which can be downloaded upon arrival in the U.S. and is intended for use in the U.S. only. Currently, the app is only available in English. Message, data and roaming rates may apply. Availability subject to handset limitations, and features may vary by handset, service provider or otherwise. Coverage and app stores not available everywhere. All elements of your booking are subject to capacity and availability. Some experiences, shows or events may be modified depending on reasons including but not limited to adverse weather or refurbishment. *Walt Disney World* will not be liable for related consequences on your holiday or visit. Important details to know before you visit: disneytraveltradeinfo.com/wdwww. Theme Park reservations will no longer be required for date-based tickets. For other admission types, Theme Park reservations may be required. Tickets will include admission to *Disney's Blizzard Beach* or *Disney's Typhoon Lagoon Water Park*, whichever is open. Currently, a reservation is not required to visit a Disney Water Park, but reservation requirements may change. Disney Water Parks are subject to rehabilitation, seasonal, capacity and weather closures. Age and height restrictions may apply to some attractions. Information correct as of May © 2026 Disney. All Rights Reserved.



📍 Disney Springs

Disney Springs

Discover another side to your Walt Disney World Resort experience at *Disney Springs*. It's the perfect place to come and indulge in a whole new kind of magic with family and friends. Where the promise of new discoveries puts an unexpected spin on shopping, world-class dining and entertainment you can't get anywhere else. Why just have one wish when you can have them all?

Serious shopping

Shop your way around more than 100 retail destinations, which are filled with designer clothes, signature Disney apparel, and unique finds. Discover all kinds of retailers, from big name brands to specialty boutiques, as well as the world's largest collection of Disney merchandise at *World of Disney*. With so many stores, neighbourhoods and pop-ups to browse, your afternoon out could turn into a real shopping adventure.



📍 World of Disney

Unique entertainment

Play all day and night with a collection of must-see shows, live music and outstanding experiences that take you to places out of this world. Set your imagination in motion with *Drawn to Life* – a first-ever creative collaboration between Cirque du Soleil and Disney. Or soar sky-high in a tethered helium balloon offering panoramic views across the Resort.



📍 Drawn to Life presented by Cirque du Soleil and Disney

Delicious dining

Dine at the tables of world-class chefs or make your own culinary journey through more than 90 dining venues*. Whether it's casual eateries or contemporary restaurants, the mix of dining spots is sure to please the whole family. And if you're after something sweet, don't forget to treat yourself to something from the handcrafted confectioneries.



📍 STK Steakhouse

*Dining reservations are recommended for all table service restaurants and can be made via My Disney Experience. All elements of your booking are subject to capacity and availability. Some experiences, shows or events may be modified depending on reasons including but not limited to adverse weather or refurbishment. Walt Disney World will not be liable for related consequences on your holiday or visit. Important details to know before you visit: disneytraveltradeinfo.com/wdwws. Complimentary Resort transportation to get you to and from your Disney Resort hotel to the Theme Parks and Disney Springs is operating. Age or height restrictions may apply to some attractions. Information correct as of May 2026. © 2026 Disney. All Rights Reserved. Cirque du Soleil properties: ©Disney & TM Cirque du Soleil Disney properties: © & TM Disney.



Disney Dining

With more than 180+ different venues across the entire *Walt Disney World* Resort, you'll be spoilt for choice when it comes to dining.

Whether you choose to tuck in at your *Disney Resort* hotel, or dine in the *Disney Parks**, other *Disney Resorts Collection* hotels or *Disney Springs*, you'll have plenty of places to choose from. And there's everything from snacks and quick bites to sit-down family meals on offer.

All elements of your booking are subject to capacity and availability. Some experiences, shows or events may be modified depending on reasons including but not limited to adverse weather or refurbishment. *Walt Disney World* will not be liable for related consequences on your holiday or visit. Important details to know before you visit: disneytraveltradeinfo.com/wdwws. Theme Park reservations will no longer be required for date-based tickets. For other admission types, Theme Park reservations may be required. Tickets will include admission to *Disney's Blizzard Beach* or *Disney's Typhoon Lagoon Water Park*, whichever is open. Currently, a reservation is not required to visit a *Disney Water Park*, but reservation requirements may change. *Disney Water Parks* are subject to rehabilitation, seasonal, capacity and weather closures. Age and height restrictions may apply to some attractions. Information correct as of May 2026. © 2026 Disney. All Rights Reserved. *In-park dining requires valid Theme Park admission.



📍 DOLE Whip®

Top Tip – Aloha Isle*

There's a dessert stand in *Adventureland, Magic Kingdom Park*, that doles out sweet treats that bring big smiles. Aloha Isle is where you'll find the much sought-after soft-serve delight known as Pineapple DOLE Whip®, as well as frosty floats galore.



📍 Landscape of Flavors, Disney's Art of Animation Resort



Table-Service dining*

There are loads of options available, from casual meals to Character Dining, plus unparalleled cuisine at the more upscale Signature Restaurants. Just so you know, it's strongly recommended that you make a reservation in advance – you can do this starting 60 days before you arrive at select dining locations.



Drinks

Adventuring can be thirsty work, but there's a huge variety of drinks to choose from to keep you hydrated along the way. There are speciality refreshments, like artisan milkshakes, smoothies, hot chocolates, sodas, teas and coffees. You've also got alcoholic beverages* (for Guests 21 and older) including cocktails, to quench your thirst.



Quick-Service dining*

Quick-Service restaurants offer a wide variety of food for breakfast, lunch or dinner, from soups, sandwiches and salads to pastas, fish, chicken and more. Plus, when in *Walt Disney World Resort* you can use the *My Disney Experience* app^ to order ahead at select dining locations and pick up food during a designated arrival window.



Snacks

Snacks are available at Quick-Service restaurants, outdoor food carts and selected merchandise locations across the Disney Parks. There's a wide range of options – from healthy choices to frozen treats and desserts. The options include soft drinks, bottled water, fresh fruit, ice-cream, fresh popcorn, and more.

Look out for extra-special themed snacks, which bring your favourite Disney adventures straight to your plate. And don't forget when in *Walt Disney World Resort* you can save time and order ahead with the *My Disney Experience* app^.



*Products and services are featured and fulfilled within the *My Disney Experience* app which can be downloaded upon arrival in the U.S. and is intended for use in the U.S. only. Currently, the app is only available in English. Message, data and roaming rates may apply. Availability subject to handset limitations, and features may vary by handset, service provider or otherwise. Coverage and app stores not available everywhere. *In-park dining requires valid admission for each person in your party ages 3 and up. *Guests must be 21 years of age or over to consume alcohol; valid photo ID is required. As to Disney artwork and properties, © 2026 Disney. All rights reserved. DOLE WHIP is a trademark of Dole Food Company, Inc. Used with permission.

Handy hints before you go

Dining reservations

You can make dining reservations starting 60 days in advance of your arrival at select dining locations. These are highly recommended for table-service restaurants throughout *Walt Disney World Resort*. If you've got a valid *Disney Resort* hotel reservation, you can make dining reservations for the entire length of your stay 60 days in advance of your arrival for up to a 10-night stay.



Top Tip Satu'li Canteen*

Try the Na'vi inspired menu and quench your thirst the Pandoran way at the otherworldly pit-stop Satu'li Canteen, *Disney's Animal Kingdom Theme Park*.



Storybook Dining at Artist Point with Snow White

Character dining

You can enjoy Character Dining experiences throughout the Resort. Why not try Breakfast à la Art at Topolino's Terrace – Flavors of the Riviera, or meet Snow White, Dopey and Grumpy at the Storybook Dining at Artist Point with Snow White, located at *Disney's Wilderness Lodge*.



Satu'li Canteen

Cashless payment

It's recommended that you use cashless payment methods, such as debit or credit cards, mobile wallets, or *Disney Gift Cards* when making purchases across *Walt Disney World Resort*. *Disney Gift Cards* can be purchased at Guest Relations, or at select merchandise locations.



Mobile ordering & check-in

When in *Walt Disney World Resort*, you can use *My Disney Experience* app* to check-in for dining reservations, access digital menus via QR code, and pre-order food at Quick-Service venues.

There's also a walk-up waitlist for participating Table-Service restaurants, allowing Guests in parties of seven or less to check the wait time and join the virtual queue.



Tusker House



Top Tip Tusker House*

Graze on a bountiful buffet brimming with African-inspired flavours and see host Donald Duck and his *Disney* friends at *Disney's Animal Kingdom Theme Park*.

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Free Dining & Drinks

Book your dream 2027 package holiday by 4th November 2026 and enjoy Free Dining & Drinks on selected *Disney Resorts Collection* hotel & Ticket packages.

Plus, save £400 per booking and get *Disney 14-Day Magic Tickets* for the price of 7 days.

Free Dining & Drinks is back – and it's available during most school holidays. Simply book a selected 2027 *Disney Resorts Collection* hotel + Ticket package, and you'll be able to eat and drink at over 100 venues with Quick-Service Meals & Quick-Service Dining Plans. Plus, choose from over 180 venues for Dining Plans across all *Disney Resort* hotels, Theme Parks and Water Parks, and at *Disney Springs* and *Disney's BoardWalk*. There's a world of wonderful cuisine to dive into, from French and Italian to Mexican and Moroccan, as well as fine-dining, quick-bite favourites, healthy dinners, and even meals with beloved Disney Characters, including Minnie, Stitch and Disney Princesses.

VALUE RESORTS

Free Quick-Service Meal

You can enjoy breakfast, lunch or dinner with a FREE Quick-Service meal per night.

Per guest (ages 3+), ^per night of your stay

AVAILABLE AT 100+ LOCATIONS

WHAT'S INCLUDED:

-  1 Quick-Service meal^
-  1 non-alcoholic/alcoholic drink per meal†

MODERATE RESORTS

Free Quick-Service Dining Plan

For families on the go, this is a fast and easy meal plan option – especially for Guests with little ones in tow.

Per guest (ages 3+), ^per night of your stay

AVAILABLE AT 100+ LOCATIONS

WHAT'S INCLUDED:

-  2 Quick-Service meals^
-  1 non-alcoholic/alcoholic drink per meal†
-  1 selected snack or non-alcoholic drink^
-  1 Resort-refillable drink mug (per stay)

DELUXE & DELUXE VILLA RESORTS

Free Table-Service Dining Plan

Guests can easily plan meals around their family's schedule – Quick-Service when they're on the go and Table-Service when they're ready to savour the moment.

Per guest (ages 3+), ^per night of your stay

AVAILABLE AT 180+ LOCATIONS

WHAT'S INCLUDED:

-  1 Quick-Service meals^
-  1 Table-Service meal^
-  1 non-alcoholic/alcoholic drink per meal†
-  1 selected snack or non-alcoholic drink^
-  1 Resort-refillable drink mug (per stay)

Top tip: If you've made a booking at a Value or Moderate *Disney Resort* hotel, you can pay to enhance your dining plan. For example, if your holiday booking features the free Quick-Service Dining Plan, you can choose to select and pay for the Table-Service Dining Plan instead. If you've booked in-store, online or via our call centre, you can make dining enhancements by heading to a TUI Store or by contacting the call centre. It's good to note, though, that if you'd like to enhance your dining plan, we recommend you do so at the time of booking your holiday. Fees may apply to amend your booking afterwards, depending on your booking type.

How it works:

-  Your meals and snacks* are loaded onto your Disney band or card.
-  Present your Disney band or card to your server or cashier when you purchase snacks* or meals.
-  You'll get a receipt from your server showing your updated meal balance, which can also be viewed on the *My Disney Experience* app^.
-  Want to eat light one day and splurge the next? No problem! You can enjoy multiple meals or snacks* until your total number of meals and snacks* are redeemed, right up to midnight on your reservation checkout date.

To qualify for the Disney Dining Offer, a Disney Resort hotel and a Disney Magic Park Ticket must be purchased together at the time of booking, and you must have selected a Disney Magic Park ticket that says, "14 for 7 Days Disney Magic Ticket". The Disney Dining Offer is available for eligible bookings with a minimum stay of five nights, and maximum stay of twenty-one nights, made between 21st April 2026 to 4th November 2026 inclusive, for arrivals from 3rd January 2027 to 27th March 2027, 5th April 2027 to 6th October 2027 and 21st October 2027 to 19th December 2027. The Disney Dining Offer is available for all guests 3 years and over. Participating restaurants are subject to change and signified with a 'Dining Plan' symbol when in Resort. Please note that the offer (if available) must be actively selected and will not automatically be added to your booking. This offer is valid on new bookings only and subject to availability. This offer is not valid on all Disney Resorts or all Disney Room types. This offer may be changed or withdrawn at any time. ^Inclusions are per night of your stay, unless indicated otherwise. *Guests must be 21 years of age or over to consume alcohol; valid photo ID is required. *If applicable.

Stay in the Magic



📍 Donald at Disney's Yacht Club Resort

DISNEY RESORTS COLLECTION

WALT DISNEY WORLD RESORT | FLORIDA

*Walt Disney World Resort offers a whole world of magic. And we invite you to come stay in the magic with the *Disney Resorts Collection*.*



📍 Disney's All-Star Movies Resort

Immerse yourself in magic

Disney Resorts Collection hotels feature the same legendary storytelling, detail and Guest service found in the Theme Parks. You'll experience enchantment around every corner, from themed pools with slides and poolside activities to dining experiences and unique recreation such as Movies Under the Stars. You may even spot some familiar Disney friends.



📍 Disney Skyliner

Get around with ease

Enjoy the ease and convenience of getting around Walt Disney World Resort with fun transportation options. Zip about on the world-famous monorail, fly high on Disney Skyliner and cruise along serene waterways aboard a water taxi. Some of the Disney Resort hotels are even within walking distance of a Theme Park. If you've hired a car, you'll now get free complimentary standard parking at your Disney Resort hotel as well as complimentary standard parking at all the Disney Parks.



📍 Disney's Animal Kingdom Lodge



📍 Disney's Art of Animation Resort - Family Suite

Themed resorts that bring stories to life

Prepare to be immersed in fantastical settings inspired by worlds both real and imagined—including some of your favourite Disney and Pixar tales. Whether you're taking in views of an African savannah, swimming alongside Nemo and friends or savouring the flavours of the Polynesian Isles, you'll find fun and surprising Disney touches in every detail.

Options for five or more guests

Feel right at home in accommodations that go beyond the traditional hotel room, with room types that accommodate everything from intimate getaways for two to extended family gatherings for 12. There are options for separate bedrooms, kitchenettes and living areas, with something for nearly every family size and budget.



📍 Expedition Everest- Legend of the Forbidden Mountain, Disney's Animal Kingdom Theme Park

Enjoy more time in the Theme Parks

Early Theme Park Entry gives you a 30-minute head start in the Parks, so you'll have access to select attractions, shops and dining before regular hours. And you can enjoy this benefit right through 2026 and 2027 on each day of your stay in any of the four Theme Parks, subject to capacity.

Guests staying at Disney Deluxe Resort Hotels or Disney Deluxe Villas can enjoy extended evening hours – experiencing select attractions, shops and dining after regular park hours – in select Theme Parks on select nights through 2026 and 2027.

For early Theme Park entry and extended evening Theme Park hours, you'll need valid Theme Park admission and a Disney band, Disney MagicMobile pass or Key to the World Card.

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Disney's All-Star Sports Resort © 2026 Disney



End Zone Food Court



Standard Room



Grand Slam Pool

Disney's All-Star Sports Resort

WALT DISNEY WORLD RESORT FLORIDA

T T T Plus   **3.9/5** Based on 8263 reviews

This place is split into five sports-related zones – American football, baseball, basketball, tennis and surfing. Each is accessorised with the likes of sky-high surfboards and staircases hidden in giant helmets.

Key facilities

- 2 pools • 1 kids' pool • 1 bar • Food court
- Free Wi-Fi • Playground • Games arcade*
- Jogging trail • Campfire activities • Movies under the stars

Location

- In Disney's Animal Kingdom Resort Area
- Free shuttle bus to and from the Disney Parks and Disney Springs.

Transfer time: 90 minutes by coach from Melbourne Orlando International Airport. 35 minutes from Orlando International Airport between mid-Nov and mid-March.

Good to know

If you're staying at a *Disney Resorts Collection* hotel you'll get free standard overnight parking at your hotel, as well as free standard parking at all the Disney Parks.

Rooms

You can expect air-conditioning and a TV with the Disney Channel in all rooms. There are double rooms available, and you can upgrade to a **Preferred Room** to be closer to the food court and the bus stop.

Number of rooms: 1900

Your service on holiday

Holidays here come with **Hotel rep + 24/7 support on the TUI app and by phone**

Board Options

- Room Only

Start your holiday search

To see prices, dive in to destination details, or check out our full range of holiday types.

[View online](#)



Book theme park tickets online or with one of our Travel Experts. For more Florida experiences, visit tui.co.uk/things-to-do

Disney's All-Star Music Resort © 2026 Disney



Intermission Food Court



Family Suite



Standard Room

Disney's All-Star Music Resort

WALT DISNEY WORLD RESORT FLORIDA

T T T Plus 4/5 Based on 6970 reviews

The five themed areas that make up this *Disney All-Star* Resort pay homage to the genres of jazz, country, calypso, Broadway, and rock 'n' roll.

Key facilities

- 2 pools • 1 kids' pool • 1 bar • Food court
- Free Wi-Fi • Playground • Games arcade*
- Jogging trail • Campfire activities • Movies under the stars

Location

- Within *Disney's Animal Kingdom* Resort Area
- Free shuttle bus to and from the Disney Parks and *Disney Springs*.

Transfer time: 90 minutes by coach from Melbourne Orlando International Airport.
35 minutes from Orlando International Airport between mid-Nov and mid-March.

Good to know

If you're staying at a *Disney Resorts Collection* hotel you'll get free standard overnight parking at your hotel, as well as free standard parking at all the Disney Parks.

Rooms

The themes continue on into the rooms - they're also fully air-conditioned, showing the *Disney Channel* on TV. And there's a beverage cooler, a hairdryer and a table and chairs. If you'd like a bit more room it's possible to upgrade to a **Family Suite**.

Number of rooms: 1700

Your service on holiday

Holidays here come with **Hotel rep + 24/7 support on the TUI app and by phone**

Board Options

- Room Only

Start your holiday search

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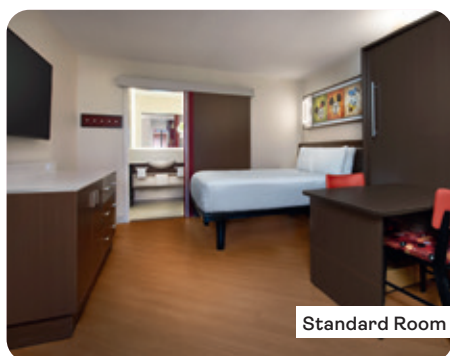

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Disney's All-Star Movies Resort © 2026 Disney/Pixar



Fantasia Pool © 2026 Disney



Standard Room



World Premiere Food Court

Disney's All-Star Movies Resort

WALT DISNEY WORLD RESORT FLORIDA

T T T Plus                                  **3.9/5** Based on 8263 reviews

This Disney All-Star Resort transports you into the movies. You'll be greeted by Characters from the silver screen, including two-storey-tall spotted dogs from *101 Dalmatians* and the playful toys of Andy's Room.

Key facilities

- 2 pools • 1 kids' pool • 1 bar • Food court
- Free Wi-Fi • Playground • Games arcade*
- Jogging trail • Campfire activities • Movies under the stars

Location

- In Disney's Animal Kingdom Resort Area • Free shuttle bus to and from the Disney Parks and Disney Springs.

Transfer time: 90 minutes by coach from Melbourne Orlando International Airport. 35 minutes from Orlando International Airport between mid-Nov and mid-March.

Good to know

If you're staying at a *Disney Resorts Collection* hotel you'll get free standard overnight parking at your hotel, as well as free standard parking at all the Disney Parks.

Rooms

These cheerful rooms continue with the theme - the Disney Channel is showing on TV - plus, there's air-conditioning, a beverage cooler, iron and ironing board, a hairdryer and a table and chairs. You can upgrade to a **Preferred Room** to be closer to the food court and the bus stop.

Number of rooms: 1900

Your service on holiday

Holidays here come with **Hotel rep + 24/7 support on the TUI app and by phone**

Board Options

- Room Only

Start your holiday search

To see prices, dive in to destination details, or check out our full range of holiday types.

[View online](#)



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Disney's Pop Century Resort © 2026 Disney



Disney's Pop Century Resort

Disney's Pop Century Resort

WALT DISNEY WORLD RESORT FLORIDA

T T T Plus  4.1/5 Based on 12960 reviews

Everything at this place is themed around pop culture from the 20th century. There are five zones, showcasing fads from every decade from the Fifties to the Nineties.

Key facilities

- 3 pools • 1 kids' pool • 1 bar • Food court
- Free Wi-Fi • Playground • Games arcade*
- Jogging trail • Campfire activities • Movies under the stars

Location

- In Disney's Hollywood Studios Resort Area
- Free shuttle bus from your hotel entrance to the Disney Parks and Disney Springs • Access to the Disney Skyliner - a panoramic aerial gondola system which connects you with Disney's Hollywood Studios and EPCOT.

Transfer time: 90 minutes by coach from Melbourne Orlando International Airport. 35 minutes from Orlando International Airport between mid-Nov and mid-March.

Good to know

If you're staying at a *Disney Resorts Collection* hotel you'll get free standard overnight parking at your hotel, as well as free standard parking at all the Disney Parks.

Rooms

You'll find themes from popular eras of the 20th Century in each of the hotel blocks here. Rooms all have TVs showing the Disney Channel, plus they're equipped with air-conditioning and a beverage cooler. **Preferred Rooms** are also available - these are closer to the amenities like bus stops and the food court.

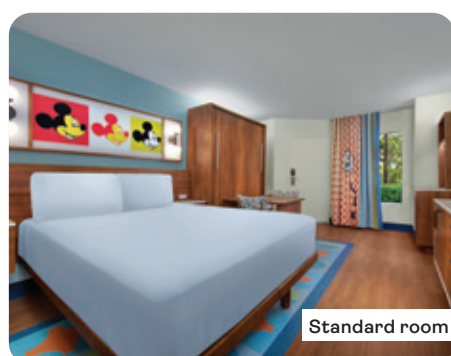
Number of rooms: 2800

Your service on holiday

Holidays here come with **24/7 support on the TUI app and by phone**

Board Options

- Room Only



Standard room



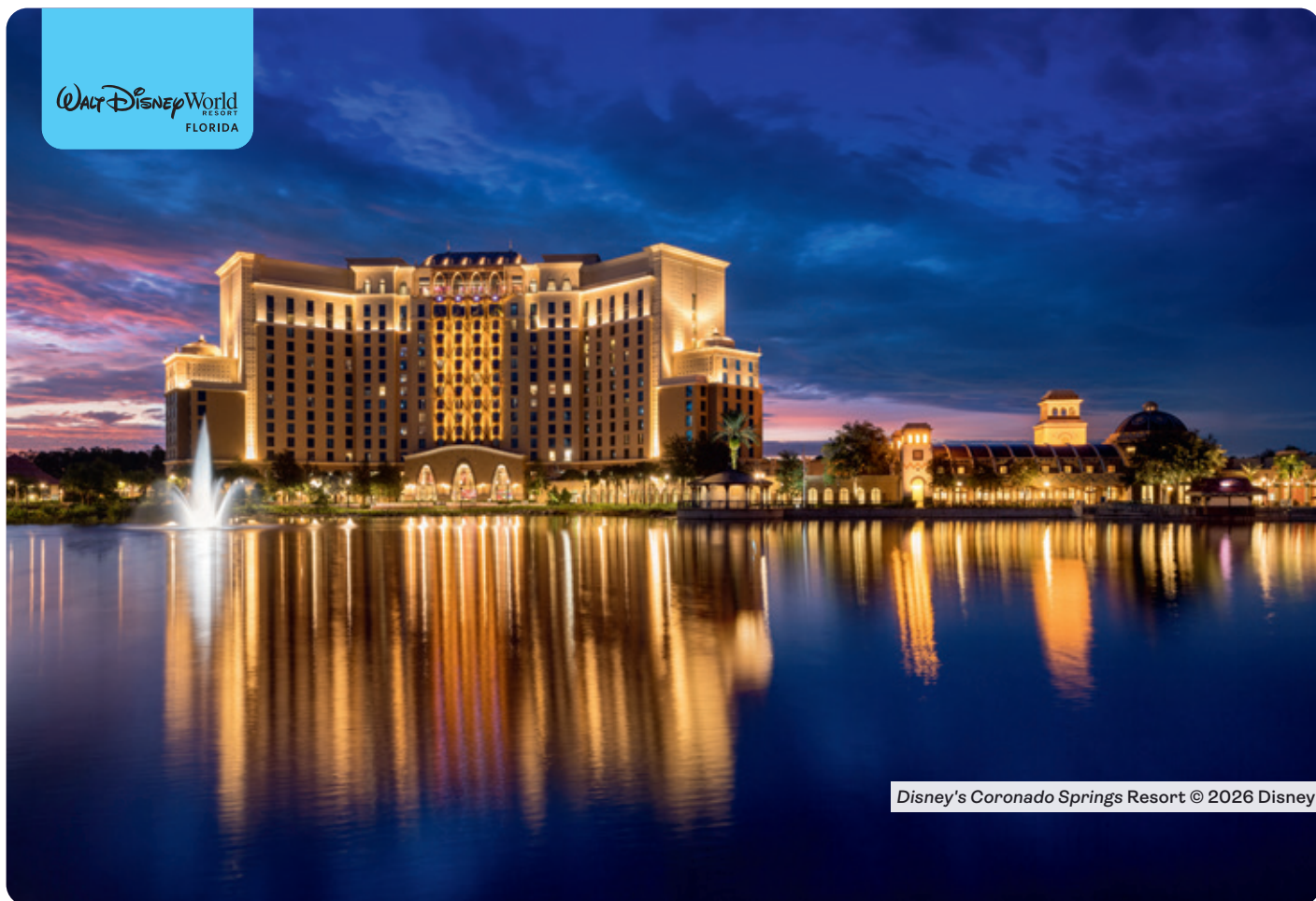
Petals Pool Bar

Start your holiday search

To see prices, dive in to destination details, or check out our full range of holiday types.

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Disney's Coronado Springs Resort © 2026 Disney



Village - Standard Location



Dahlia Lounge

Disney's Coronado Springs Resort

WALT DISNEY WORLD RESORT FLORIDA

TTTTT ●●●●○ 3.8/5 Based on 8185 reviews

This hotel blends Spanish, Mexican and Southwest American cultures in a lakeside setting. It lines up waterfront eateries and a pool beside a 50-foot Mayan pyramid.

There are nods to ancient Mexico all over the complex. The main pool features a temple-style waterfall. Rooms have cocoa-brown and orange interiors, and are arranged in pastel-painted casitas blocks or in the Grand Destino Tower.

Key facilities

- 4 pools • 1 kids' pool • 4 bars • 4 restaurants
- Food court • Free Wi-Fi • Playground • Games arcade* • Jogging trail • Campfire activities
- Volleyball* • Movies under the stars • Health club

Location

- Within Disney's Animal Kingdom Resort Area
- Free shuttle bus to all the Disney Parks and Disney Springs.

Transfer time: 90 minutes by coach from Melbourne Orlando International Airport. 35 minutes from Orlando International Airport between mid-Nov and mid-March.

Good to know

If you're staying at a *Disney Resorts Collection* hotel you'll get free standard overnight parking at your hotel, as well as free standard parking at all the Disney Parks.

Number of rooms: 2300

Your service on holiday

Holidays here come with **Hotel rep + 24/7 support on the TUI app and by phone**

Board Options

- Room Only



Book theme park tickets online or with one of our Travel Experts. For more Florida experiences, visit tui.co.uk/things-to-do



The Lost City of Cibola Pool



Tower - Resort View - King Bed

Rooms

This Mexican-themed hotel has a good choice of double rooms available, with some offering **water views**. Plus, free Wi-Fi and air-conditioning is provided. Some double rooms sleep up to two people with a US king-size bed whilst other double rooms can accommodate up to four people with two US queen-size beds. We also offer **Preferred Location** rooms, which are closer to the dining, shopping and transport options.



Panchito's Gifts and Sundries



Toledo - Tapas, Steak & Seafood

Start your holiday search

To see prices, dive in to destination details, or check out our full range of holiday types.

[View online](#)



Disney's Caribbean Beach Resort © 2026 Disney



Standard Location Room



Fuentes del Morro Pool

Disney's Caribbean Beach Resort

WALT DISNEY WORLD RESORT FLORIDA

TTTTT      3.8/5 Based on 9251 reviews

Set eyes on this place, and you'll feel like you've landed 500 miles south of Orlando, in the Caribbean. Colonial-style buildings in hues of pink and blue are set against towering palms and manicured lawns.

The whole place is split into separate villages, representing the West Indies Islands of Trinidad, Martinique, Barbados, Aruba and Jamaica.

Key facilities

- 6 pools • 1 kids' water play area • 1 bar
- 2 restaurants • Food court • Free Wi-Fi
- Playground • Jogging trail • Campfire activities
- Volleyball* • Fishing* • Movies under the stars

Location

• Located in the *Disney's Hollywood Studios Resort Area* • Free shuttle bus to the Disney Parks and *Disney Springs* • Access to the Disney Skyliner - a panoramic aerial gondola system which connects you with *Disney's Hollywood Studios* and *EPCOT*.

Transfer time: 90 minutes by coach from Melbourne Orlando International Airport.
35 minutes from Orlando International Airport between mid-Nov and mid-March.

Good to know

If you're staying at a *Disney Resorts Collection* hotel you'll get free standard overnight parking at your hotel, as well as free standard parking at all the Disney Parks.

Number of rooms: 1500

Your service on holiday

Holidays here come with **24/7 support on the TUI app and by phone**

Board Options

- Room Only



Book theme park tickets online or with one of our Travel Experts. For more Florida experiences, visit tui.co.uk/things-to-do



Fuentes del Morro Pool



King Bed Room

Rooms

There's a good choice of Caribbean-themed double rooms here, and you can upgrade to a double room with a king-size bed. **Preferred Location** rooms are also available, which are close to dining, shopping and transportation. Free Wi-Fi, air conditioning and a TV showing the Disney Channel all come as standard, too.



Sebastian's Bistro



Banana Cabana

Start your holiday search

To see prices, dive in to destination details, or check out our full range of holiday types.

[View online](#)



Disney's Port Orleans Resort - Riverside © 2026 Disney



Ol' Man Island



Standard Location Room



Riverside Mill Food Court

Disney's Port Orleans Resort - Riverside

WALT DISNEY WORLD RESORT FLORIDA

TTTTT 4.2/5 Based on 10501 reviews

The Riverside half of Disney's Port Orleans Resort takes inspiration from rural Louisiana.

It's set beside a river, so it really makes you feel as though you're in the wetlands of America's Pelican State.

Key facilities

- 6 pools • 1 kids' pool • 2 bars • 1 restaurant
- Food court • Free Wi-Fi • Playground • Games arcade* • Jogging trail • Campfire activities
- Fishing* • Bike hire* • Movies under the stars

Location

- In the Disney Springs Resort Area • Free shuttle bus to and from the Disney Parks • Water taxi to Disney Springs.

Transfer time: 90 minutes by coach from Melbourne Orlando International Airport. 35 minutes from Orlando International Airport between mid-Nov and mid-March.

Good to know

If you're staying at a Disney Resorts Collection hotel you'll get free standard overnight parking at your hotel, as well as free standard parking at all the Disney Parks.

Rooms

Rooms here are styled up as old-fashioned white-columned mansions, and rural backwater apartments. For a little extra, you can opt for a **Preferred Location** room. You can also upgrade to a **Royal Guest** room - these come with a fibre optic fireworks display on the headboard, custom linens and curtains, Prince and Princess-themed artwork and a choice of views.

Number of rooms: 2000

Your service on holiday

Holidays here come with **Hotel rep + 24/7 support on the TUI app and by phone**

Board Options

- Room Only

Start your holiday search

To see prices, dive in to destination details, or check out our full range of holiday types.

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Disney's Port Orleans Resort - French Quarter © 2026 Disney



Sassagoula Floatworks & Food Factory



Standard Location Room



Disney's Port Orleans Resort - French Quarter

Disney's Port Orleans Resort - French Quarter

WALT DISNEY WORLD RESORT FLORIDA

TTTTT 4.3/5 Based on 6768 reviews

Strolling through this place, you'll be forgiven for thinking you're in the heart of New Orleans' historic French Quarter. Flowers bloom over wrought-iron balconies, and glass lamps illuminate cobblestone walkways.

Key facilities

- 1 pool • 1 kids' water play area • 2 bars
- Food court • Free Wi-Fi • Playground • Games arcade* • Jogging trail • Campfire activities
- Movies under the stars

Location

- In the *Disney Springs* Resort Area • Free shuttle bus to and from the Disney Parks • Water taxi to *Disney Springs*.

Transfer time: 90 minutes by coach from Melbourne Orlando International Airport. 35 minutes from Orlando International Airport between mid-Nov and mid-March.

Good to know

If you're staying at a *Disney Resorts Collection* hotel you'll get free standard overnight parking at your hotel, as well as free standard parking at all the Disney Parks.

Rooms

Rooms are decorated with elegance in mind. You can choose rooms with 2 double beds, or 1 king-size bed. And for something extra, there's the option of a **Preferred Location** room.

Number of rooms: 1000

Your service on holiday

Holidays here come with **24/7 support on the TUI app and by phone**

Board Options

- Room Only

Start your holiday search

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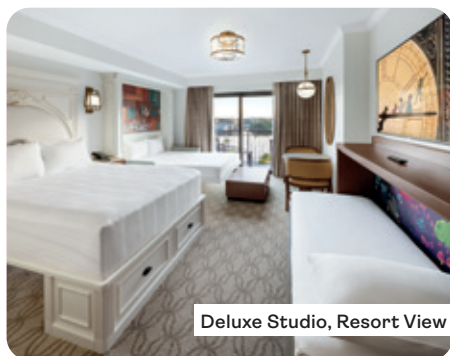
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Disney's Riviera Resort © 2026 Disney



Riviera Pool



Deluxe Studio, Resort View



Topolino's Terrace - Flavors of the Riviera

Disney's Riviera Resort

WALT DISNEY WORLD RESORT FLORIDA

TTTTT 4.3/5 Based on 261 reviews

Enchantment awaits you at this Resort hotel, which is inspired by Europe and imagined by Disney. Exhilarating activities, delectable dining and stylish accommodations are all on the cards.

Key facilities

- 2 pools • 1 kids' water play area • 1 bar
- 2 restaurants • Le Petit Cafe • Free Wi-Fi
- Campfire activities • Health Club • Movies under the stars

Location

- Located within the EPCOT Resort Area • Access to the Disney Skyliner - an aerial gondola system connecting you with EPCOT and Disney's Hollywood Studios • Free shuttle bus to the Disney Parks and Disney Springs.

Transfer time: 90 minutes by coach from Melbourne Orlando International Airport. 35 minutes from Orlando International Airport between mid-Nov and mid-March.

Good to know

If you're staying at a *Disney Resorts Collection* hotel you'll get free standard overnight parking at your hotel, as well as free standard parking at all the Disney Parks.

Rooms

Rooms here come with a host of extras for a more comfortable stay. You'll have a mini-fridge, free Wi-Fi and a TV with cable TV and Disney channels. **Deluxe Studios with a balcony or porch** are on offer, or you can opt for a **Deluxe Studio with a Preferred View and a balcony or porch**. **Tower Studios** are also available.

Number of rooms: 489

Your service on holiday

Holidays here come with **24/7 support on the TUI app and by phone**

Board Options

- Room Only

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Disney's Art Of Animation Resort © 2026 Disney/Pixar



Landscape of Flavors food court © 2026 Disney



The Lion King Family Suite



Cozy Cone Pool

Disney's Art Of Animation Resort

WALT DISNEY WORLD RESORT FLORIDA

T T T Plus 4.3/5 Based on 8885 reviews

Be surrounded in the artistry and magic of Disney and Pixar movies. Stay at a *Disney Resort* hotel that invites you to explore the storybook landscapes seen in classic films like *Finding Nemo*, *Cars*, *The Lion King* and *The Little Mermaid*. From themed family suites to decorated courtyards, *Disney's Art of Animation* 'draws' you and your family in to become a part of some of your animated favourites.

Key facilities

- 3 pools • 1 kids' water play area • 1 bar • Food court • Free Wi-Fi • Playground • Games arcade*
- Jogging trail • Campfire activities
- Movies under the stars

Location

- In *Disney's Hollywood Studios* Resort Area
- Free shuttle bus to the *Disney Parks* and *Disney Springs* • Access to the *Disney Skyliner* - a panoramic aerial gondola system which connects you with *Disney's Hollywood Studios* and *EPCOT*.

Transfer time: 90 minutes by coach from Melbourne Orlando International Airport. 35 minutes from Orlando International Airport between mid-Nov and mid-March.

Good to know

If you're staying at a *Disney Resorts Collection* hotel you'll get free standard overnight parking at your hotel, as well as free standard parking at all the *Disney Parks*.

Rooms

Rooms here are split into four sections. In *The Little Mermaid* area you'll find standard rooms that sleep four. In the *Cars*, *Finding Nemo* or *The Lion King* section, you'll find **Family Suites** that sleep up to six. All rooms come with Wi-Fi, a beverage cooler and a TV with the *Disney Channel*.

Number of rooms: 1984

Your service on holiday

Holidays here come with **24/7 support on the TUI app and by phone**

Board Options

- Room Only

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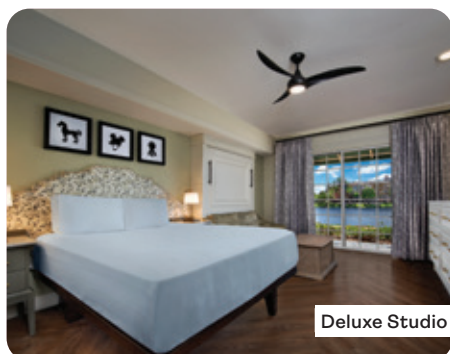
Disney's Saratoga Springs Resort and Spa © 2026 Disney



The Turf Club Bar and Grill



1 Bedroom Villa



Deluxe Studio

Disney's Saratoga Springs Resort and Spa

WALT DISNEY WORLD RESORT FLORIDA

TTTTT   4.3/5 Based on 4709 reviews

Staying here is like stepping into Victorian New York. The whole place is themed on the historic city of Saratoga Springs – a place known for its lively horse racing and relaxing spas.

Disney's Lake Buena Vista Golf Course is on your doorstep, and *Disney Springs* is a short boat ride away across the lake. Plus, you'll stay in one of the stately studios or multi-bedroom Villas.

Key facilities

- 5 pools • 1 kids' water play area • 3 bars
- 3 restaurants • Free Wi-Fi in rooms
- Campfire activities • Movies under the stars
- Bike hire* • Tennis* • Basketball* • Jogging trail
- Playground • Games arcade* • Health Club

Location

- Within walking distance or a short boat ride away from the entertainment, shops and dining of *Disney Springs*

Transfer time: 90 minutes by coach from Melbourne Orlando International Airport. 30 minutes from Orlando International Airport between mid-Nov and mid-March.

Good to know

If you're staying at a *Disney Resorts Collection* hotel you'll get free standard overnight parking at your hotel, as well as free standard parking at all the Disney Parks.

Rooms

Deluxe Studios sleep up to four with a queen-sized bed and a double sleeper sofa. You'll also get a coffee maker, microwave, mini-fridge, free Wi-Fi and a safe. **Villas** are available in 1 or 2-bedroom varieties and come with a whirlpool tub in the bathroom. All rooms come with views of the garden, lake, pool, woodlands or fairways.

Number of rooms: 1200

Your service on holiday

Holidays here come with **24/7 support on the TUI app and by phone**

Board Options

- Room Only

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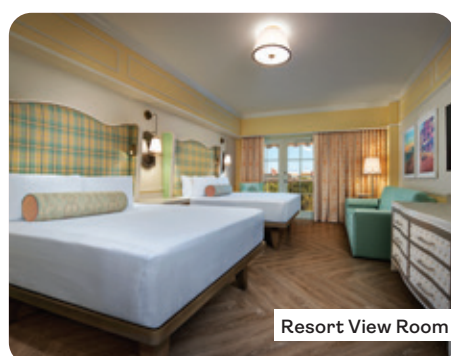
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Disney's BoardWalk Inn © 2026 Disney



Luna Park Pool



Resort View Room



Flying Fish

Disney's BoardWalk Inn

WALT DISNEY WORLD RESORT FLORIDA

TTTTT  4.3/5 Based on 2163 reviews

This place sits on the waterfront of Disney's BoardWalk, with bars, shops and restaurants all around. Plus, you can hop on water taxis and buses to the Disney Parks from just outside. As for the hotel itself, it's a throwback to the candy-coloured seaside buildings of 1940s America. Cue striped awnings, bright façades and a Coney Island-style boardwalk with street performers.

Key facilities

- 3 pools • 1 kids' pool • 3 bars • 2 restaurants
- Free Wi-Fi • Playground • Games arcade*
- Jogging trail • Campfire activities • Tennis*
- Bike hire* • Movies under the stars • Health club

Location

• Located within the EPCOT Resort Area • Within walking distance of EPCOT and Disney's Hollywood Studios • Free shuttle bus service to and from the Disney Parks and Disney Springs • Water taxi to EPCOT and Disney's Hollywood Studios.

Transfer time: 90 minutes by coach from Melbourne Orlando International Airport. 35 minutes from Orlando International Airport between mid-Nov and mid-March.

Good to know

If you're staying at a Disney Resorts Collection hotel you'll get free standard overnight parking at your hotel, as well as free standard parking at all the Disney Parks.

Rooms

There's an elegant American country manor theme to the rooms here. You'll find extras that make your stay more comfortable, like a beverage cooler, air-con and a TV with Disney and ESPN channels. You can also upgrade to include a view of Disney's BoardWalk or Crescent Lake, or opt for a **club level room** for some added luxury benefits.

Number of rooms: 370

Your service on holiday

Holidays here come with **24/7 support on the TUI app and by phone**

Board Options

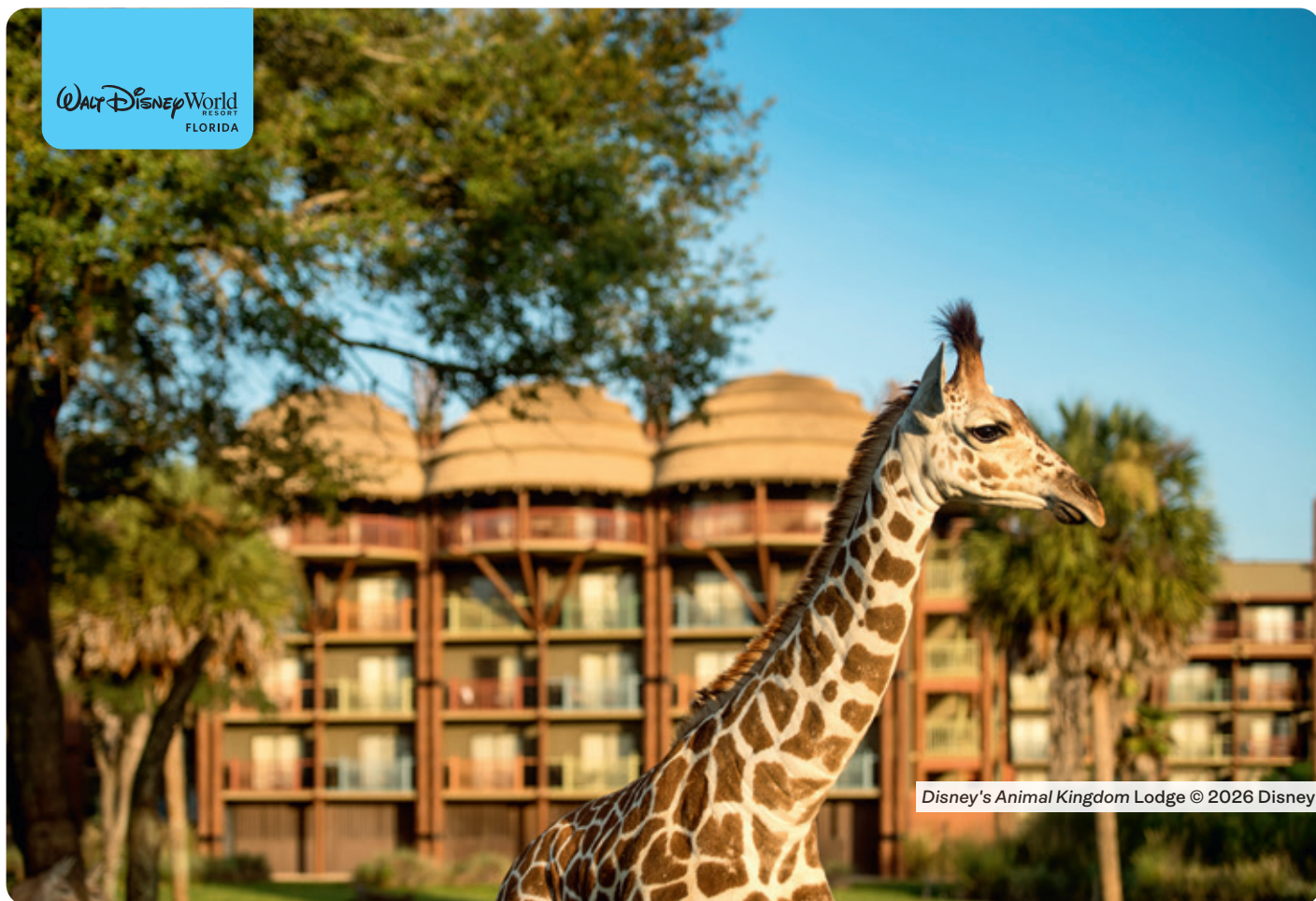
- Room Only

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Disney's Animal Kingdom Lodge © 2026 Disney



Disney's Animal Kingdom Lodge

Disney's Animal Kingdom Lodge

WALT DISNEY WORLD RESORT FLORIDA

TTTTT  4.4/5 Based on 8588 reviews

Step into the heart of Africa at this Resort hotel. Inspired by the traditional African kraal, the horseshoe-curved design provides spectacular views of four savannas that over 200 animals and birds call home. Delight in dazzling pool areas, exciting animal programs, and one of the largest collections of African art in the United States, as you experience your own African safari adventure with a touch of Disney magic.

Key facilities

- 1 pool • 1 kids' pool • 3 bars • 3 restaurants
- Free Wi-Fi • Playground • Games arcade*
- Jogging trail • Campfire activities • Movies under the stars • Health club

Location

- In Disney's Animal Kingdom Resort Area
- Free shuttle bus to the Disney Parks and Disney Springs.

Transfer time: 90 minutes by coach from Melbourne Orlando International Airport. 35 minutes from Orlando International Airport between mid-Nov and mid-March.

Good to know

If you're staying at a *Disney Resorts Collection* hotel you'll get free standard overnight parking at your hotel, as well as free standard parking at all the Disney Parks.

Number of rooms: 970

Your service on holiday

Holidays here come with **Hotel rep + 24/7 support on the TUI app and by phone**

Board Options

- Room Only



Jiko restaurant*



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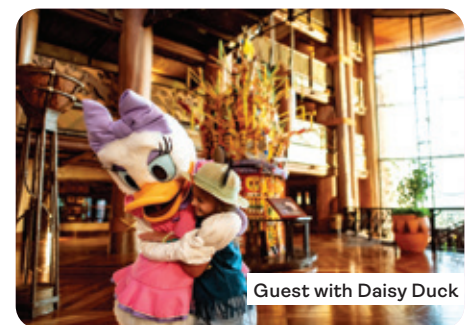
Uzima Springs Pool



Savannah-View Room

Rooms

Rooms transport you to another continent with their African-inspired interiors. There's a choice of double rooms available, including **Savannah-view** rooms where you can see the wildlife roam by. **Water view** rooms and **King Bed** rooms are also available.



Guest with Daisy Duck



Uzima Springs Pool

Start your holiday search

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Disney's Animal Kingdom Villas - Kidani Village © 2026 Disney



Samawati Springs Pool



1 Bedroom Villa - Savanna View



Sanaa*

Disney's Animal Kingdom Villas - Kidani Village

WALT DISNEY WORLD RESORT FLORIDA

TTTTT  4.4/5 Based on 1800 reviews

Escape on your own African safari adventure at this Resort hotel. Inspired by the traditional African kraal, the horseshoe-curved design offers far-reaching views of the savanna where over 30 species of African wildlife freely roam. Enjoy dazzling pool areas, exciting animal programs, and all the comforts of home in the spacious Studios and multi-bedroom Villas.

Key facilities

- 1 pool • 1 kids' water play area • 2 bars
- 1 restaurant • Free Wi-fi • Campfire Activities
- Movies under the stars • Health club
- Basketball* • Tennis* • Games arcade*

Location

- In Disney's Animal Kingdom Resort Area
- Free shuttle bus to and from the Disney Parks and Disney Springs

Transfer time: 90 minutes by coach from Melbourne Orlando International Airport.
30 minutes from Orlando International Airport between mid-Nov and mid-March.

Good to know

If you're staying at a *Disney Resorts Collection* hotel you'll get free standard overnight parking at your hotel, as well as free standard parking at all the Disney Parks.

Rooms

Rooms here available include deluxe studios, one bedroom villas and two bedroom villas. For a little extra you can upgrade to a **Savanna view**.

No of rooms: 500

Your service on holiday

Holidays here come with **24/7 support on the TUI app and by phone**

Board Options

- Room Only

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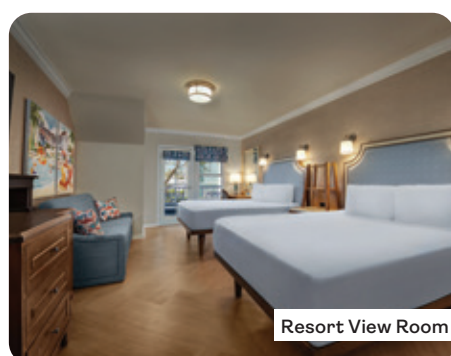


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Disney's Beach Club Resort © 2026 Disney



Stormalong Bay



Resort View Room



Cape May Cafe*

Disney's Beach Club Resort

WALT DISNEY WORLD RESORT FLORIDA

TTTTT 4.3/5 Based on 3500 reviews

Discover the casual elegance of this charming, New England-style Resort hotel. Savor exquisite dining, and explore the pools, lagoons and spas of Stormalong Bay. Sail around Crescent Lake on a rented mini-powerboard, and experience the luxurious comfort of a Club Level Suite. Sharing many amenities with its more formal sister, *Disney's Yacht Club Resort*, *Disney's Beach Club Resort* is within walking distance to *EPCOT* and a convenient boat ride to *Disney's Hollywood Studios*.

Key facilities

- 4 pools • 1 kids' pool • 4 bars • 4 restaurants
- Free Wi-Fi • Games arcade* • Jogging trail
- Campfire activities • Tennis* • Volleyball*
- Fishing* • Boat rental* • Movies under the stars
- Health club

Location

• Located within the *EPCOT* Resort Area • Within walking distance to *EPCOT* and *Disney's Hollywood Studios* • Free shuttle bus service to and from the Disney Parks and *Disney Springs* • Water taxi to *EPCOT* and *Disney's Hollywood Studios*.

Transfer time: 90 minutes by coach from Melbourne Orlando International Airport. 35 minutes from Orlando International Airport between mid-Nov and mid-March.

Good to know

If you're staying at a *Disney Resorts Collection* hotel you'll get free standard overnight parking at your hotel, as well as free standard parking at all the Disney Parks.

Rooms

Rooms at *Disney's Beach Club Resort* come complete with a balcony or patio, air-conditioning, plus a TV with the Disney Channel. You can opt for a room with a **water view** or **club level access**, too.

Number of rooms: 570

Your service on holiday

Holidays here come with **24/7 support on the TUI app and by phone**

Board Options

- Room Only

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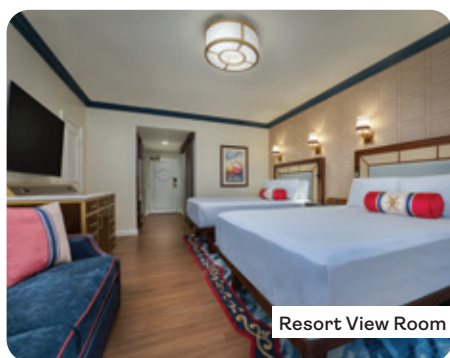

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Disney's Yacht Club Resort © 2026 Disney



Stormalong Bay



Resort View Room



Ale & Compass Restaurant*

Disney's Yacht Club Resort

WALT DISNEY WORLD RESORT FLORIDA

TTTTT 4.3/5 Based on 3500 reviews

Delight in the formal grace of a grand New England-style yacht club at this lakeside hotel. Relax in the elegance of a plush lobby complete with nautical decor, explore the whimsical Stormalong Bay and rent a variety of watercraft from Bayside Marina. Sharing many amenities with its pastel-toned sister, *Disney's Beach Club Resort*, *Disney's Yacht Club Resort* is within walking distance to *EPCOT* and a convenient boat ride to *Disney's Hollywood Studios*.

Key facilities

- 4 pools • 1 kids' pool • 4 bars • 4 restaurants
- Free Wi-Fi • Games Arcade* • Jogging trail
- Campfire activities • Tennis* • Volleyball*
- Fishing* • Boat Rental* • Movies under the stars
- Health club

Location

- Located within the *EPCOT* Resort Area • Within walking distance to *EPCOT* and *Disney's Hollywood Studios* • Free shuttle bus to and from the Disney Parks and *Disney Springs* • Water taxi to *EPCOT* and *Disney's Hollywood Studios*.

Transfer time: 90 minutes by coach from Melbourne Orlando International Airport.
35 minutes from Orlando International Airport between mid-Nov and mid-March.

Good to know

If you're staying at a *Disney Resorts Collection* hotel you'll get free standard overnight parking at your hotel, as well as free standard parking at all the Disney Parks.

Rooms

You can expect air-conditioning, a balcony or patio and a TV with the Disney Channel in these rooms. There are double rooms available which can come with a **resort or water view**.

Number of rooms: 600

Your service on holiday

Holidays here come with **24/7 support on the TUI app and by phone**

Board Options

- Room Only

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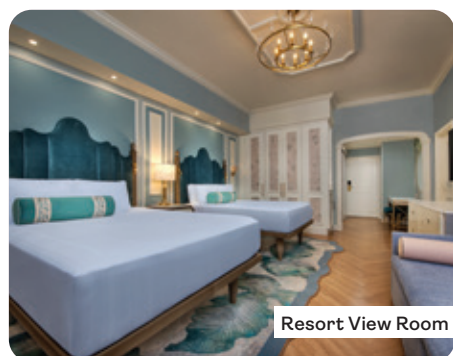


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Disney's Grand Floridian Resort & Spa © 2026 Disney



Courtyard pool



Resort View Room



1900 Park Fare

Disney's Grand Floridian Resort & Spa

WALT DISNEY WORLD RESORT FLORIDA

TTTTT      4.3/5 Based on 5587 reviews

Victorian elegance meets modern sophistication at this lavish *Disney Resort* hotel. Unwind outdoors, indulge in a luxurious massage and watch evening fireworks light up the sky over Cinderella Castle. Just one stop to *Magic Kingdom Park* on the complimentary Resort Monorail, this timeless Victorian-style marvel evokes Palm Beach's golden era.

Key facilities

- 2 pools • 1 kids' water play area • 5 bars
- 6 restaurants • Room service* – breakfast and dinner • Free Wi-Fi • Games arcade* • Jogging trail
- Basketball court* • Campfire activities
- Fishing* • Boat rental* • Movies under the stars
- Electrical Water Pageant • Health club
- The Grand Floridian Spa*

Location

- Within the *Magic Kingdom Resort Area*
- Resort Monorail and water taxi to the *Magic Kingdom Park* • Free shuttle bus to and from the Disney Parks and *Disney Springs*.

Transfer time: 90 minutes by coach from Melbourne Orlando International Airport. 35 minutes from Orlando International Airport between mid-Nov and mid-March.

Good to know

If you're staying at a *Disney Resorts Collection* hotel you'll get free standard overnight parking at your hotel, as well as free standard parking at all the Disney Parks.

Rooms

Here you can expect air-conditioning and a TV with the Disney channel. You can opt for a double room with a **resort view** – or for that bit extra – a double room with a **theme park or water view**.

Number of rooms: 870

Your service on holiday

Holidays here come with **24/7 support on the TUI app and by phone**

Board Options

- Room Only

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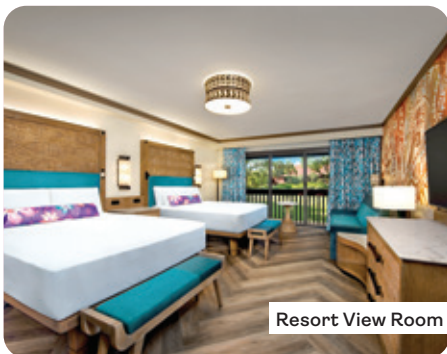

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Disney's Polynesian Village Resort © 2026 Disney



Lava Pool



Resort View Room



Ohana

Disney's Polynesian Village Resort

WALT DISNEY WORLD RESORT FLORIDA

TTTTTT 4.1/5 Based on 4125 reviews

Celebrate the spirit of the South Pacific at this oasis of tropical palms, lush vegetation and so much more. From moonlit nights immersed in the outdoor island ambience to the exotic tastes of world-class restaurants, discover the signature tropical atmosphere that's made *Disney's Polynesian Village Resort* a favourite Disney destination since 1971.

Key facilities

- 3 pools • 1 kids' water play area • 5 bars
- 4 restaurants • Free Wi-Fi • Volleyball*
- Jogging trail • Campfire activities • Electrical Water Pageant • Movies under the stars

Location

- Located within the *Magic Kingdom Resort Area*
- Resort Monorail and water taxi to the *Magic Kingdom Park* • Free shuttle bus to and from the Disney Parks and *Disney Springs*.

Transfer time: 90 minutes by coach from Melbourne Orlando International Airport. 35 minutes from Orlando International Airport between mid-Nov and mid-March.

Good to know

If you're staying at a *Disney Resorts Collection* hotel you'll get free standard overnight parking at your hotel, as well as free standard parking at all the Disney Parks.

Rooms

Rooms here have Polynesian-style interiors. You can choose a **resort view double room**, or a **double room with a theme park view**. If you're after a little more luxury, you can opt for a **double room with club level** benefits - including extras like access to the **club lounge** and **concierge services**.

Number of rooms: 475

Your service on holiday

Holidays here come with **24/7 support on the TUI app and by phone**

Board Options

- Room Only

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Disney's Contemporary Resort © 2026 Disney



Feature Pool



Garden Wing - Resort View



Chef Mickey's

Disney's Contemporary Resort

WALT DISNEY WORLD RESORT FLORIDA

TTTTT 4/5 Based on 3858 reviews

Retreat to this ultra-modern *Disney Resort* hotel and discover award-winning dining, spectacular views and dazzling pools. Whether you're staying in the iconic A-frame Contemporary tower or the nearby Garden Wing, you can walk to *Magic Kingdom* main gate or catch the Resort Monorail as it breezes through the tower.

Key facilities

- 2 pools • 1 kids' water play area • 5 bars
- 4 restaurants • Free Wi-Fi • Games arcade*
- Jogging trail • Fishing* • Volleyball* • Tennis*
- Campfire activities • Electrical Water Pageant
- Movies under the stars • Boat Rental*
- Health club

Location

- Within the *Magic Kingdom* Resort Area • Resort Monorail to the *Magic Kingdom* Park runs through the hotel - you can board on the 4th floor • Free shuttle bus to the Disney Parks and *Disney Springs*.

Transfer time: 90 minutes by coach from Melbourne Orlando International Airport. 35 minutes from Orlando International Airport between mid-Nov and mid-March.

Good to know

If you're staying at a *Disney Resorts Collection* hotel you'll get free standard overnight parking at your hotel, as well as free standard parking at all the Disney Parks.

Rooms

Rooms here are bright and modern and come with home comforts like free Wi-Fi, a coffee-maker, flatscreen cable TV and a beverage cooler. They all sleep up to 5 people. If you're after a spectacular view, you can upgrade to a **Main Tower** room with views of the *Magic Kingdom* Park.

Number of rooms: 650

Your service on holiday

Holidays here come with **24/7 support on the TUI app and by phone**

Board Options

- Room Only

Start your holiday search

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Bay Lake Tower at Disney's Contemporary Resort © 2026 Disney



Bay Cove Pool



Deluxe Studio - Resort View



Electrical Water Pageant

Bay Lake Tower at Disney's Contemporary Resort

WALT DISNEY WORLD RESORT ORLANDO

T T T T T T 4.4/5 Based on 2077 reviews

Luxury meets elegance at this lakeside Resort hotel, located within walking distance to *Magic Kingdom Park*. Choose from studios and multi-bedroom villas with kitchens or kitchenettes, and dramatic views that might include old-growth cypress trees, the shimmering Bay Lake, the courtyard or Cinderella Castle. Enjoy enchanting pools and award-winning dining — plus the extensive offerings of *Disney's Contemporary Resort*, connected by the convenient Sky Way Bridge.

Key facilities

- 1 pool and a kids' water play area located at Bay Lake Tower • 2 pools and a kids' water play area located at *Disney's Contemporary Resort* • 5 bars^
- 4 restaurants^ • Games arcade** • Basketball**
- Volleyball** • Boat rental* • Tennis** • Free Wi-Fi
- Jogging trail • Movies under the stars^ • Campfire activities^ • Electrical Water Pageant • Health Club^

Location

- Within the *Magic Kingdom Resort Area*
- Resort Monorail to the *Magic Kingdom Park*^
- Free shuttle bus to the Disney Parks and *Disney Springs*.

Transfer time: 90 minutes by coach from Melbourne Orlando International Airport.
35 minutes from Orlando International Airport between mid-Nov and mid-March.

Good to know

If you're staying at a *Disney Resorts Collection* hotel you'll get free standard overnight parking at your hotel, as well as free standard parking at all the Disney Parks.

Rooms

Deluxe studios are bookable here. Or, you could opt for a **one or two bedroom villa** for that added space.

Number of rooms: 281

Your service on holiday

Holidays here come with **24/7 support on the TUI app and by phone**

Board Options

• Room Only

Start your holiday search

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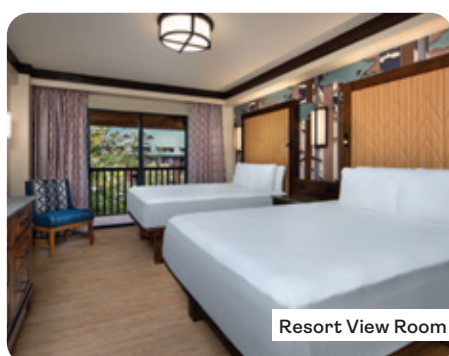
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Disney's Wilderness Lodge © 2026 Disney



Copper Creek Springs Pool



Resort View Room



Whispering Canyon Cafe

Disney's Wilderness Lodge

WALT DISNEY WORLD RESORT FLORIDA

TTTTT 4.5/5 Based on 698 reviews

Escape to the rustic majesty of America's Great Northwest. Inspired by turn-of-the-century National Park lodges, *Disney's Wilderness Lodge* celebrates American craftsmanship and the beauty of the wilderness. Soak in the splendor of the great outdoors, from nature trails through pine forests to rocking chairs overlooking the creek. Inside, discover totem poles, headdresses and more, and enjoy the rustic stone hearth and roaring fireplace.

Key facilities

- 2 pools • 1 kids' water play area • 1 bar
- 4 restaurants • Free Wi-Fi • Games arcade*
- Jogging trail • Campfire activities • Electrical Water Pageant • Movies under the stars • Fishing*
- Health club

Location

- Within the *Magic Kingdom* Resort Area • Free shuttle bus to and from the Disney Parks and *Disney Springs* • Water taxi to the *Magic Kingdom* Park.

Transfer time: 90 minutes by coach from Melbourne Orlando International Airport. 35 minutes from Orlando International Airport between mid-Nov and mid-March.

Good to know

If you're staying at a *Disney Resorts Collection* hotel you'll get free standard overnight parking at your hotel, as well as free standard parking at all the Disney Parks.

Rooms

You can expect a balcony or patio, air-conditioning and a TV with the Disney channel in these rooms. For a little extra there are **double rooms** available with a **fireworks view** or **water view**.

Number of rooms: 300

Your service on holiday

Holidays here come with **24/7 support on the TUI app and by phone**

Board Options

- Room Only

Start your holiday search

To see prices, dive in to destination details, or check out our full range of holiday types.

[View online](#)

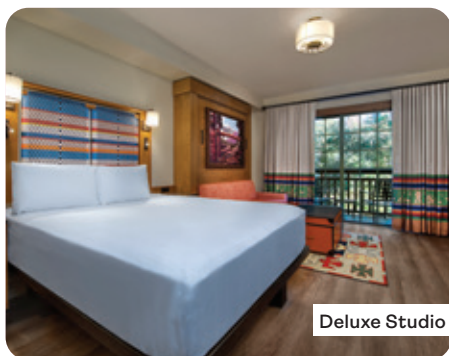

Book theme park tickets online or with one of our Travel Experts. For more Florida experiences, visit tui.co.uk/things-to-do



Boulder Ridge Villas at Disney's Wilderness Lodge © 2026 Disney



Geyser Point Bar & Grill



Deluxe Studio



1 Bedroom Villa

Boulder Ridge Villas at Disney's Wilderness Lodge

WALT DISNEY WORLD RESORT FLORIDA

T T T T T  4.5/5 Based on 698 reviews

The Boulder Ridge Villas at Disney's Wilderness Lodge put you within easy reach of the action at Walt Disney World Resort – you can catch a boat ride across the lake to Magic Kingdom Park, and there's free transport to the other Disney Parks.

There are two swimming pools to choose from, including one with a 67-foot slide. Hot-and-cold whirlpools are dotted around both pools – they're perfect for sinking into after a busy day.

Key facilities

- 2 pools • 1 kids' water play area • 1 bar
- 4 restaurants • Movies under the stars
- Campfire activities • Electrical Water Pageant
- Jogging trail • Games arcade* • Free Wi-Fi
- Fishing* • Health Club

Location

- Within the Magic Kingdom Resort Area • Free shuttle bus to and from the Disney Parks and Disney Springs • Water taxi to the Magic Kingdom Park.

Transfer time: 90 minutes by coach from Melbourne Orlando International Airport. 35 minutes from Orlando International Airport between mid-Nov and mid-March.

Good to know

If you're staying at a Disney Resorts Collection hotel you'll get free standard overnight parking at your hotel, as well as free standard parking at all the Disney Parks.

Rooms

There are a range of rooms available here. **Deluxe Studios** can sleep up to five. **One or two bedroom villas** are spacious and offer up that extra space.

Number of rooms: 200

Your service on holiday

Holidays here come with **24/7 support on the TUI app and by phone**

Board Options

- Room Only

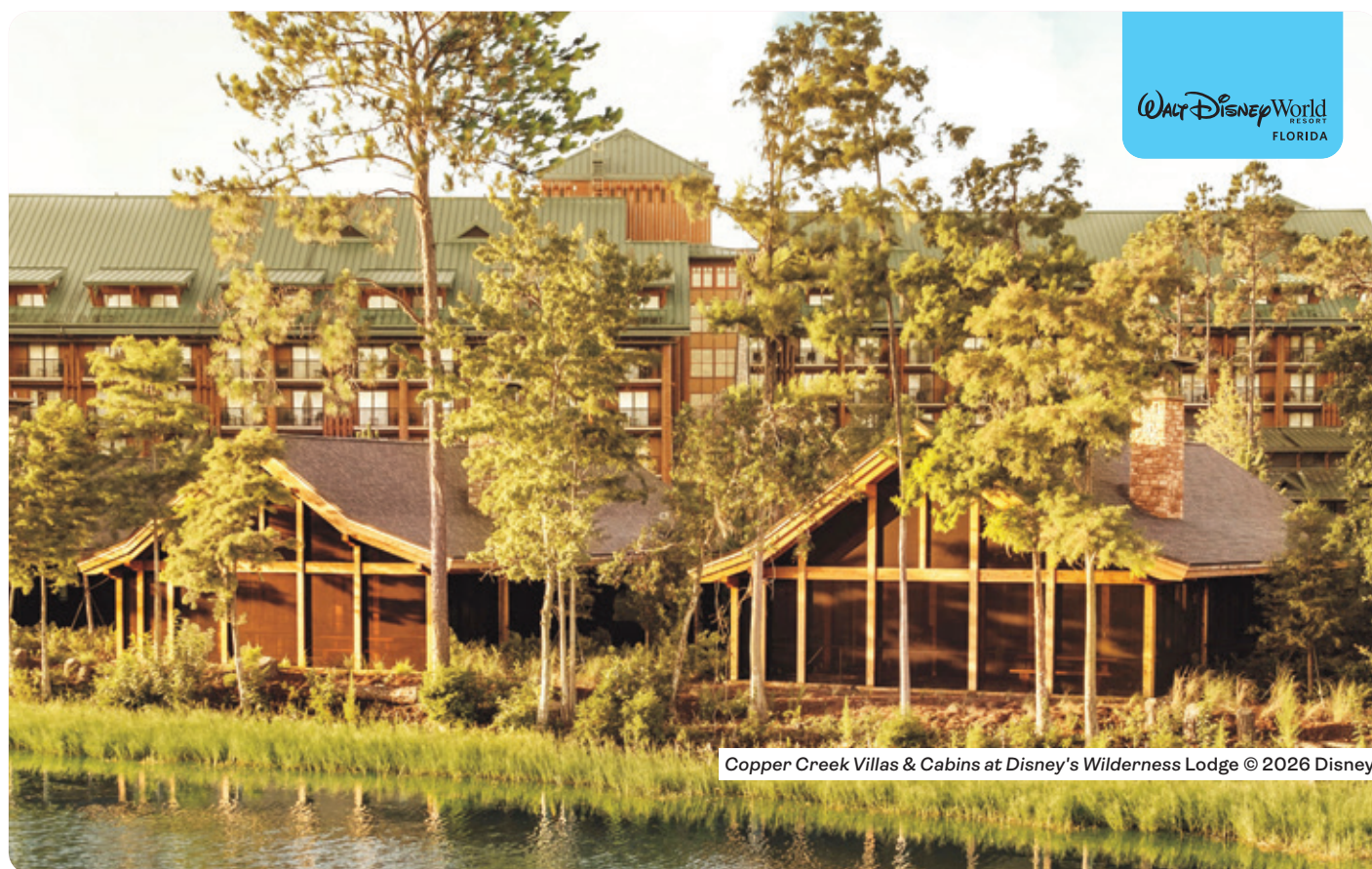
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Copper Creek Villas & Cabins at Disney's Wilderness Lodge © 2026 Disney



2 Bedroom Cabin



1 Bedroom Villa



Story Book Dining at Artist Point with Snow White

Copper Creek Villas & Cabins at Disney's Wilderness Lodge

WALT DISNEY WORLD RESORT FLORIDA

TTTTT 4.6/5 Based on 162 reviews

Welcome to an idyllic retreat with a rustic-elegant vibe - a nod to the pioneering heritage of the Pacific Northwest. Consider this your new go-to holiday base camp, located just around the river bend from *Magic Kingdom Park*. Standout features include a full range of accommodations with modern amenities, from Deluxe Studios to 26 waterfront Cabins with wraparound porches.

There are four restaurants to choose from, including a place where you can meet the Characters from *Snow White and the Seven Dwarfs*, and an Old West-themed place that offers all-you-care-to-enjoy skillet.

Key facilities

- 2 pools • 1 kids' water play area • 1 bar
- 4 restaurants • Movies under the stars
- Campfire activities • Electrical Water Pageant
- Jogging trail • Health club • Games arcade*
- Free Wi-fi • Fishing* • Tennis*

Location

- Within the *Magic Kingdom* Resort Area • Free shuttle bus to and from the Disney Parks and *Disney Springs* • Water taxi to the *Magic Kingdom Park*.

Transfer time: 90 minutes by coach from Melbourne Orlando International Airport. 35 minutes from Orlando International Airport between mid-Nov and mid-March.

Good to know

If you're staying at a *Disney Resorts Collection* hotel you'll get free standard overnight parking at your hotel, as well as free standard parking at all the Disney Parks.

Rooms

Rooms at *Copper Creek Villas & Cabins* include **Deluxe Studios, one bedroom villas, or two bedroom villas.**

Your service on holiday

Holidays here come with **24/7 support on the TUI app and by phone**

Board Options

- Room Only

Start your holiday search

To see prices, dive in to destination details, or check out our full range of holiday types.

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*Extra charge



Loews Portofino Bay Hotel



Universal Endless Summer Resort - Dockside Inn and Suites



Universal Helios Grand Hotel, a Loews Hotel



Loews Sapphire Falls Resort

Universal Orlando Resort hotel benefits

Stay at a Universal Orlando hotel and you'll be close to the action of the theme parks. There's a Universal Orlando hotel for every style and budget, all of which come with exclusive theme park benefits...



Early Park Admission[^] to select attractions up to one hour before other guests (valid theme park admission required).



Access to resort-wide charging privileges with your room key, which means you can go cash-free across Universal.



Complimentary transportation to all Universal Orlando theme parks and Universal CityWalk.



Complimentary merchandise delivery^{}** to your hotel from shops across Universal, so you don't have to carry your souvenirs around the park.

PLUS Guests at Loews Portofino Bay Hotel, Hard Rock Hotel® or Loews Royal Pacific Resort also receive:

Free^{**} Universal Express Unlimited,

so you can enjoy shorter wait times all day in Universal Studios and Islands of Adventure. That means less time waiting for rides like The Amazing Adventures of Spider-Man®, Despicable Me Minion Mayhem and The Incredible Hulk Coaster®. (Valid theme park admission required. Not valid at Universal Volcano Bay or Universal Epic Universe).

Priority seating^{*} at select restaurants

throughout Universal Orlando Resort (Reservations required).

[^]Universal Orlando hotel guests must present hotel key card and valid theme park admission; all other guests must show theme park ticket stating Early Park Admission benefit. Early Park Admission begins up to one (1) hour prior to regular scheduled park opening to: (a) Universal Studios Florida and/or Universal Islands of Adventure as determined by Universal Orlando; (b) Universal Volcano Bay (weather permitting); and/or (c) Universal Epic Universe. Valid at select attractions at each park. Park-to-Park admission required to board the Hogwarts Express™. Benefit is non-transferable. Parks, attractions, operational times, and offerings for the Early Park Admission benefit may vary and are subject to substitutions, change, availability, capacity and/or cancellation without notice, and not guaranteed. Additional restrictions may apply. ^{**}Valid theme park admission required. Valid only at participating rides and attractions in Universal Studios Florida and Universal Islands of Adventure, during normal theme park operating hours. Not valid at Universal Volcano Bay or at Universal Epic Universe. Excludes separately ticketed events. Park-to-Park admission required to board the Hogwarts Express™. Benefit is non-transferable and valid only for guests of Loews Royal Pacific Resort, Hard Rock Hotel® and Loews Portofino Bay Hotel, for the number of guests staying in the room for the length of hotel stay. Express ride access is a separate line with a shorter wait time (when compared to the average estimated wait time of the regular lines) at participating rides and attractions. Wait times are estimates that may vary due to weather, demand, and downtimes and are not guaranteed. Present valid room key card (or other authorized Express validation) to the attendant upon entering the Express queue for a participating ride and attraction. Parks, attractions, wait/operational times, and benefits are subject to substitutions, change, availability, capacity and/or cancellation without notice, and not guaranteed. Additional restrictions apply. ^{**} Only merchandise purchased from select Universal Orlando owned and operated theme park stores are eligible for Hotel Delivery. Hotel Delivery concludes daily at 5pm and the service cannot be used the day of guest check out. Additional restrictions apply and are subject to change without notice. ^{*} Priority Seating is only available to guests of Loews Portofino Bay Hotel, Hard Rock Hotel® and Loews Royal Pacific Resort with room key card. Valid at select dining venues in Universal Studios Florida, Universal Islands of Adventure and Universal CityWalk during normal park/venue operating hours, subject to availability. Separate theme park admission is required to enter the theme parks. Parking is not included. Guests are encouraged to visit the hotel's Concierge Desk for details, availability and to make a reservation. Reservations are highly recommended but not required. Any groups over seven require direct contact with the preferred venue to check and confirm availability as it is not guaranteed. Benefit and participating locations are subject to availability, change and/or cancellation without notice, and additional restrictions may apply.

You must be aged 21 or over, and be able to show valid photo ID, to purchase and consume alcoholic beverages.

Lazy River Courtyard

Lazy River Courtyard

A bright, modern hotel room with a large window offering a view of a volcano. The room features two beds with blue and white patterned bedding, a small table with two yellow chairs, and a blue accent wall with framed artwork. The text "Volcano Bay View Standard Room" is overlaid at the bottom.

Volcano Bay View Standard Room

Galaxy Bowl Restaurant*

Galaxy Bowl Restaurant*

- Includes Early Park Admission* to select attractions at Universal's theme parks (theme park ticket required) • Complimentary shuttle buses to all four Universal theme parks and Universal CityWalk

- Room Only



UNIVERSAL ORLANDO RESORT 73

UNIVERSAL ORLANDO RESORT **FLORIDA**

The extra-affordable Universal Endless Summer Resort - Dockside Inn and Suites is part of the Value Inns and Suites category. It's got a coastal vibe, and comes with the option of staying in a two-bedroom suite sleeping up to six people.

- 2 pools • 2 pool bars⁺ • Lounge bar⁺ • Food Court
- Coffee shop • Free Wi-Fi • Games room*
- Universal Studios Store • Fitness centre

Transfer time: 90 minutes by coach from Melbourne Orlando International Airport. 30 minutes from Orlando International Airport between mid-Nov and mid-March.

- Includes Early Park Admission^ to select attractions at Universal's theme parks (theme park ticket required) • Complimentary shuttle buses to all four Universal theme parks and Universal CityWalk

- Room Only

*Extra charge *You must be aged 21 or over, and be able to show valid photo ID, to consume alcoholic beverages.
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Universal Endless Summer Resort - Surfside Inn and Suites

UNIVERSAL ORLANDO RESORT FLORIDA

T T T   **4.2/5** Based on 2086 reviews

The vibe here is super chilled, with a beach theme running through the facilities – the main pool's shaped like a surfboard, and the decor has an ocean-blue colour palette.

It's great for families, with spacious suites on offer that sleep up to six people, thoughtfully designed room plans and a big roster of activities, all at affordable prices..

Key Facilities

- 1 pool • Pool bar* • Food Court • Coffee shop
- Free Wi-Fi • Fitness centre • Games room*
- Universal Studios Store

Location

- Between Universal Boulevard and International Drive • Close to all the Universal theme parks

Transfer time: 90 minutes by coach from Melbourne Orlando International Airport. 30 minutes from Orlando International Airport between mid-Nov and mid-March.

Universal Theme Park benefits

- Includes Early Park Admission[^] to select attractions at Universal's theme parks (theme park ticket required) • Complimentary shuttle buses to all four Universal theme parks and Universal CityWalk

Hotel category: Value Inns and Suites

Rooms

All rooms include air-conditioning, Wi-Fi, a flatscreen TV, a mini-fridge, iron, ironing board, a hair dryer and a safe. Standard rooms sleep up to four people with two queen-size beds, while 2-bedroom suites sleep up to six with a trio of queen-size beds. Just so you know, at least one person needs to be aged 21 or over in each room.

Number of rooms: 750

Your service on holiday

Holidays here come with **Hotel rep + 24/7 support on the TUI app and by phone**

Board Options

- Room Only

This hotel can be booked as part of a **Multi-Centre holiday** – when you stay at more than one hotel while you're away.

Start your holiday search

To see prices, dive in to destination details, or check out our full range of holiday types.

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Lobby



2-Bedroom Suite



Beach Break Cafe

^{*}Extra charge ⁺ You must be aged 21 or over, and be able to show valid photo ID, to consume alcoholic beverages.
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Universal Stella Nova Resort

UNIVERSAL ORLANDO RESORT FLORIDA

T T T Plus                            



Universal Terra Luna Resort

UNIVERSAL ORLANDO RESORT FLORIDA

T T T Plus                       **3.4/5** Based on 60 reviews

This hotel's like a launchpad into the adventures of Universal Orlando Resort. It's also the landing zone for relaxation and recharging between time at the parks.

Key facilities

- 1 pool • 2 bars* • 3 restaurants • Free Wi-Fi
- Hot tub • Fire pit • Game room* • Fitness centre
- Universal Orlando Resort Store

Location

- Between Universal Boulevard and International Drive • Close to all the Universal theme parks

Transfer time: 90 minutes by coach from Melbourne Orlando International Airport.

Universal Theme Park benefits

- Includes Early Park Admission* to select attractions at Universal's theme parks (theme park ticket required) • Complimentary shuttle buses to all four Universal theme parks and Universal CityWalk

Hotel category: Prime Value Hotels

Rooms

Standard 2 Queen Rooms have automated heating and air-conditioning, a TV with HD channels, Wi-Fi, mini-fridge, a separate bathroom with a shower or bath, hairdryer, ironing facilities, safety deposit box and tea and coffee-making facilities. Rooms can accommodate up to 4 people with 2 queen-size beds.

Number of rooms: 750

Your service on holiday

Holidays here come with **24/7 support on the TUI app and by phone**

Board Options

- Room Only



Moonrise Bar* and Moonrise Grill



Standard Two Queen Room



Lobby

This hotel can be booked as part of a **Multi-Centre holiday** – when you stay at more than one hotel while you're away.

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Universal Aventura Hotel

UNIVERSAL ORLANDO RESORT FLORIDA

T T T Plus          **4.3/5** Based on 2806 reviews

This hotel is within easy strolling distance of Universal Volcano Bay. It goes all out in the style stakes, too, with a swanky rooftop bar and a sleek, all-glass exterior.

Key facilities

- 1 pool • Pool bar* • Lobby bar* • Rooftop bar*
- Food Court • Coffee shop • Hot tub • Fire pit
- Free Wi-Fi • Fitness centre • Universal Studios Store

Location

- Located just a short walk from Universal Volcano Bay • Close to all the Universal theme parks

Transfer time: 90 minutes by coach from Melbourne Orlando International Airport. 30 minutes from Orlando International Airport between mid-Nov and mid-March

Universal Theme Park benefits

- Includes Early Park Admission* to select attractions at Universal theme parks (theme park ticket required) • Complimentary shuttle buses to all four Universal theme parks and Universal CityWalk

Hotel category: Prime Value Hotels

Rooms

Rooms here are as modern, with free Wi-Fi and a tablet that controls many of the in-room features. Standard Rooms sleep up to four with two queen-size beds, a separate bath, a vanity area and plenty of quality amenities for a comfortable stay.

Number of rooms: 600

Your service on holiday

Holidays here come with **24/7 support on the TUI app and by phone**

Board Options

- Room Only



Urban Pantry



Standard Two Queen Room



Bar 17 Bistro*

This hotel can be booked as part of a **Multi-Centre holiday** – when you stay at more than one hotel while you're away.

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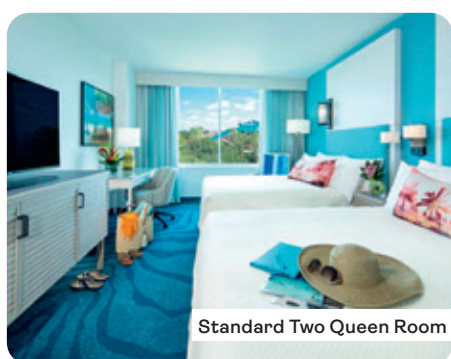
[View online](#)



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Pool and flume water slide



Standard Two Queen Room



Lagoon

Loews Sapphire Falls Resort at Universal Orlando

UNIVERSAL ORLANDO RESORT FLORIDA

T T T T          **4.4/5** Based on 6995 reviews

This Signature Collection Hotel mirrors the Caribbean, with exotic greenery and cascading waterfalls. Even though it feels like you're on an island, it is within easy reach of everything Universal Orlando Resort has to offer.

Key facilities

• 1 pool • 2 bars* • 3 restaurants • Grab-and-go restaurant • Free Wi-Fi • Fitness centre • Games room* • Fire pit • Hot tub • Universal Studios Store

Location

• Close to all the Universal theme parks

Transfer time: 90 minutes by coach from Melbourne Orlando International Airport. 30 minutes from Orlando International Airport between mid-Nov and mid-March

Universal Theme Park benefits

• Includes Early Park Admission[^] to select attractions at Universal's theme parks (theme park ticket required) • Complimentary water taxis and shuttles to all four Universal theme parks and Universal CityWalk. Just so you know, the water taxi doesn't go to Universal Volcano Bay or Universal Epic Universe.

Hotel category: Signature Collection

Rooms

Standard 2 Queen Rooms all come with two queen-size beds, air-conditioning, and free Wi-Fi. Other features include flatscreen TVs with HD channels, a mini-fridge and a coffee maker. For a little extra, your room can come with a view overlooking the pool or lagoon.

Number of rooms: 1000

Your service on holiday

Holidays here come with **24/7 support on the TUI app and by phone**

Board Options

• Room Only

Start your holiday search

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Orchid Court Lounge & Sushi Bar



Standard Two Queen Room



Pool

Loews Royal Pacific Resort at Universal Orlando

UNIVERSAL ORLANDO RESORT FLORIDA

T T T T Plus   **4.3/5** Based on 16787 reviews

You'll be swept away to an island paradise with tropical scenery and exotic food at this hotel. Relax beneath swaying palms on the white sands of its lagoon-style pool. Plus, you'll be able to tuck in to innovative culinary creations from the hotel's four restaurants day and night.

Lily ponds are dotted throughout the grounds, and there's a palm-lined lake, complete with an old-fashioned sea plane floating in it. The island-style interiors feature carved mahogany furniture and floral fabrics.

Key facilities

- 1 pool • 3 bars* • 4 restaurants
- Grab-and-go restaurant • Free Wi-Fi
- Fitness centre • Hot tubs • Games room*

Location

- Close to all the Universal theme parks

Transfer time: 90 minutes by coach from Melbourne Orlando International Airport. 30 minutes from Orlando International Airport between mid-Nov and mid-March

Universal Theme Park benefits

- FREE* Universal Express Unlimited ride access to enjoy shorter wait times at participating rides and attractions in Universal Studios Florida and Universal Islands of Adventure (Valid theme park admission required; select attractions.

Not valid at Universal Volcano Bay or Universal Epic Universe) • Early Park Admission* to select attractions at Universal's theme parks (theme park ticket required) • Complimentary water taxi and shuttle to all four Universal theme parks and Universal City Walk. Just so you know, the water taxi doesn't go to Universal Volcano Bay or Universal Epic Universe.

Hotel category: Signature Collection

Rooms

At this resort, all Standard 2 Queen Rooms come with two queen-size beds, air-conditioning and a flatscreen TV. Extras include 24-hour room service*, alarm clocks with wireless charging pads and mobile phone docking, a coffee machine and on-demand movies*.

Number of rooms: 1000

Your service on holiday

Holidays here come with **24/7 support on the TUI app and by phone**

Board Options

- Room Only

Start your holiday search

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*Extra charge + You must be aged 21 or over, and be able to show valid photo ID, consume alcoholic beverages.

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The Palm Restaurant*



Standard Two Queen Room



Velvet Bar**

Hard Rock Hotel® at Universal Orlando

UNIVERSAL ORLANDO RESORT FLORIDA

TTTTT      4.3/5 Based on 12392 reviews

You'll feel like music royalty at this hotel. It's inspired by music, with a guitar-themed fountain out front and a priceless collection of memorabilia to top things off.

Key facilities

- 1 pool • 1 bar* • 3 restaurants • Grab-and-go restaurant • Free Wi-Fi • Sand volleyball court
- Fitness centre • Hot tubs • Hard Rock® Rock Shop

Location

- Close to all the Universal theme parks

Transfer time: 90 minutes by coach from Melbourne Orlando International Airport. 30 minutes from Orlando International Airport between mid-Nov and mid-March

Universal Theme Park benefits

- FREE* Universal Express Unlimited ride access to enjoy shorter wait times at participating rides and attractions in Universal Studios Florida and Universal Islands of Adventure (Valid theme park admission required; select attractions. Not valid at Universal Volcano Bay or Universal Epic Universe.) • Early Park Admission* to select attractions at Universal's theme parks (theme park ticket required) • Complimentary water taxis and shuttles to all four Universal theme parks and Universal CityWalk. Just so you know, the water taxi doesn't go to Universal Volcano Bay or Universal Epic Universe.

Hotel category: Signature Collection

Rooms

All rooms feature 24-hour room service*, two queen-size beds or a king-size bed, a flatscreen TV, air-conditioning, a mini-fridge, a coffee maker and an alarm clock with a wireless charging pad and docking stations. You can also opt to upgrade to a room with a garden view or pool view.

Number of rooms: 650

Your service on holiday

Holidays here come with **24/7 support on the TUI app and by phone**

Board Options

- Room Only

This hotel can be booked as part of a **Multi-Centre holiday** – when you stay at more than one hotel while you're away.

Start your holiday search

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Villa Pool



Bay View 2 Queen



Despicable Me Kids' Suite

Loews Portofino Bay Hotel at Universal Orlando UNIVERSAL ORLANDO RESORT FLORIDA

TTTTT  4.2/5 Based on 8726 reviews

You'll feel like you've stepped into the Italian Riviera at this hotel. It was inspired by the Mediterranean seaside favourite, and flaunts cobbled streets, brightly coloured cafés and a beautiful harbour full of bobbing boats.

Key facilities

- 3 pools • Pool bar* • 2 bars* • 1 Coffee Shop
- 5 restaurants • Gelateria • Free Wi-Fi
- Fitness centre • Games room*

Location

- Close to all the Universal theme parks

Transfer time: 90 minutes by coach from Melbourne Orlando International Airport. 30 minutes from Orlando International Airport between mid-Nov and mid-March

Universal Theme Park benefits

- FREE[^] Universal Express Unlimited ride access to enjoy shorter wait times at participating rides and attractions in Universal Studios Florida and Universal Islands of Adventure (Valid theme park admission required; select attractions. Not valid at Universal Volcano Bay or Universal Epic Universe.)
- Early Park Admission[^] to select attractions at Universal's theme parks (theme park ticket required)
- Complimentary water taxis and shuttles to all four Universal theme parks and Universal CityWalk. Just so you know, the water taxi doesn't go to Universal Volcano Bay or Universal Epic Universe.

Hotel category: Signature Collection

Rooms

You'll have Wi-Fi, a flatscreen TV, alarm clocks with wireless charging pads, plus two queen-size beds or a king-size bed in all rooms. There are Standard 2 Queen rooms with a garden view or, for a bit extra, you can have **views of the bay**.

Number of rooms: 750

Your service on holiday

Holidays here come with **24/7 support on the TUI app and by phone**

Board Options

- Room Only

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Start your holiday search

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*Extra charge * You must be aged 21 or over, and be able to show valid photo ID, to consume alcoholic beverages.

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TTT Plus

Universal Helios Grand Hotel puts you right at the heart of Universal Epic Universe, by the water of Celestial Park. You can expect multiple dining options, a rooftop bar, and R&R facilities. Plus, you've got a dedicated entrance to the theme park (valid theme park admission required).

Key Facilities

- 1 pool • Fire pit • Hot tub • Fitness centre
- Universal Studios Store • Game room*
- 3 restaurants • 1 bar† • Free Wi-Fi

Location

- Overlooking Universal Epic Universe theme park
- Close to all the Universal theme parks

Transfer time: 90 minutes by coach from

Melbourne Orlando International Airport.

Universal Theme Park benefits

- Includes Early Park Admission^ to select attractions at Universal's theme parks (theme park ticket required) • Complimentary shuttle buses to all four Universal theme parks and Universal CityWalk • Dedicated entrance to Universal Epic Universe (valid theme park admission required)

Hotel category: Signature Collection

Rooms

Rooms here are Mediterranean inspired, featuring hues of blue and rose. The Standard 2 Queen Rooms include two queen-size beds, with a 55-inch flat-panel television with HD channels. There's also a mini-fridge, coffee-maker and more. Plus, you can upgrade to a Theme Park View room for views of Universal Epic Universe. How To Train Your Dragon-themed kids' suites are also available to book.

Number of rooms: 500

Your service on holiday

Holidays here come with **24/7 support on the TUI app and by phone**

Board Options

- Room Only

Start your holiday search

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View online



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Inside Orlando

Location, location, location – we get how important it is when it comes to choosing where to stay in Orlando. So – with the help of our handy map – we’ve shone a spotlight on three of Orlando’s big-name neighbourhoods to give you the intel on what to expect from each place.



Kissimmee



International Drive



Lake Buena Vista



📍 Universal Orlando Resort

Kissimmee

You get the best of both worlds when you stay in Kissimmee – it's close enough to the theme parks when you want a slice of the action, but far away enough when you fancy some time out.

Time has stood still in downtown Kissimmee, where classic American diners and family owned antique shops line the sidewalk. Things are more modern outside of the centre, where you can expect to see the XL shopping malls that the Sunshine State's famous for.



**Driving distance* from
Walt Disney World Resort:**
25 minutes

**Driving distance* from
Universal Orlando Resort:**
30 minutes

International Drive

Stays along International Drive are all about entertainment and eating out – this 11-mile stretch serves up more than 600 shops, endless eateries and more minigolf courses than you can shake a putter at.

The I-RIDE Trolley stops up and down the street, so it's easy to get to the likes of Universal Orlando Resort and Aquatica. If you're visiting *Walt Disney World Resort*, keep your eyes peeled for the hotels that sort you out with free transport to and from the Theme Parks.



**Driving distance* from
Walt Disney World Resort:**
15 minutes

**Driving distance* from
Universal Orlando Resort:**
20 minutes

Lake Buena Vista

The hotels and villas in Lake Buena Vista put you in the same postcode as *Walt Disney World Resort* – you're so close you can almost spot the tip of the Cinderella Castle.

It's home to some of Florida's best-rated golf courses, and its dining scene gets top marks from foodies. Plus, *Disney Springs* is right on your doorstep, giving you easy access to live shows, a roster of restaurants and the world's largest Disney Store.



**Driving distance* from
Walt Disney World Resort:**
10 minutes

**Driving distance* from
Universal Orlando Resort:**
25 minutes

*Driving times may vary depending on traffic.



Double Room



Rosen Inn at Pointe Orlando

INTERNATIONAL DRIVE FLORIDA

TTT       4/5 Based on 10026 reviews

The Rosen Inn at Pointe Orlando is a big, motel-style property spread across tropical gardens. Tucked among the palms are three pools flanked by terraces, a playground, a mini-market and a coffee bar.

Location-wise, you're just across the way from Pointe Orlando, a huge mall which is home to a cinema, restaurants and bars. Universal Orlando Resort is just a few minutes' drive away via the hotel shuttle bus. There is also a shuttle bus to Epic Universe.

Key Facilities

• 3 pools • 1 bar • 2 restaurants • Free Wi-Fi in the rooms • Shuttle to Universal

Location

• 2 miles from SeaWorld Orlando • 2 miles to Epic Universe • Across the road from Pointe Orlando shopping and entertainment complex
• Flights are to Melbourne Orlando International Airport (MLB) or Orlando International Airport (MCO), except between the end of November and mid-March when flights are only to Orlando International Airport

Transfer time: 90 minutes by coach from Melbourne Orlando Airport, 25 minutes by coach from Orlando International Airport. Travel times may vary depending on traffic conditions. Please note, you can add car hire to your holiday during the booking process.

Rooms

The double rooms here come with home comforts such as cable TV with complimentary Disney channels, a fridge, microwave and free Wi-Fi are offered. Rooms come with 2 double beds, and a rollaway bed is also available.

Number of rooms: 1020

Your service on holiday

Holidays here come with **Hotel rep + 24/7 support on the TUI app and by phone**

Board Options

• Bed & Breakfast • Room Only

Free Kids' places available
Subject to availability

This hotel can be booked as part of a **Multi-Centre holiday** – when you stay at more than one hotel while you're away.

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Double Room



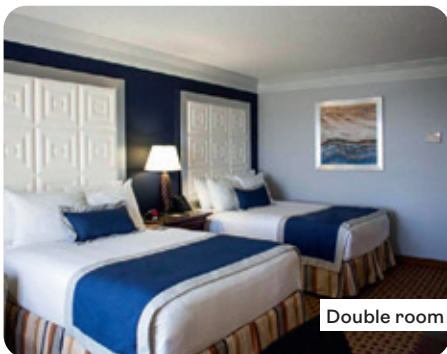
Rosen Inn International Drive

INTERNATIONAL DRIVE FLORIDA

TTT                                



Lobby bar



Double room



Rosen Plaza Hotel

INTERNATIONAL DRIVE FLORIDA

T T T Plus                            

Rosen Shingle Creek

INTERNATIONAL DRIVE FLORIDA

T T T T Plus             **4.3/5** Based on 5310 reviews



The Rosen Shingle Creek Hotel offers a selection of activities and an impressive dining scene. For chilling out, there are four pools, plus a spa* and a fitness centre*, both of which overlook the Shingle Creek Golf Course & Academy. When you want to get out and explore, International Drive is just five minutes' drive away. Here, there are shops and outlet stores for during the day, and lively bars and cinemas for the evenings. There's also a walking trail to Shingle Creek, the headwaters to the Florida Everglades.

Key Facilities

- 3 pools • 1 kids' pool • 4 bars • 8 restaurants
- Free Wi-Fi zones • The Spa at Shingle Creek*

Location

• On Universal Boulevard • 3km from the nightlife and entertainment at International Drive • Close to famous attractions like Universal Orlando, Sea World Orlando and more • 10-minute drive to *Walt Disney World Resort* • 90-minute drive to Daytona Beach • Flights are to Melbourne Orlando International Airport (MLB) or Orlando International Airport (MCO), except between the end of November and mid-March when flights are only to MCO.

Transfer time: 80 minutes by car from Melbourne Orlando Airport, 15 minutes by coach from Orlando International Airport. Travel times may vary depending on traffic conditions. Please note, you can add car hire to your holiday during the booking process.

Rooms

Rooms at Rosen Shingle Creek come kitted out with free Wi-Fi, a 55-inch flatscreen with on-demand movies, audio dock and radio, safety deposit box*, mini-fridge, bathrobes and a hairdryer.

Number of rooms: 1501

Your service on holiday

Holidays here come with **24/7 support on the TUI app and by phone**

Board Options • Bed & Breakfast • Room Only

Start your holiday search

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Free Kids' places available
Subject to availability

This hotel can be booked as part of a **Multi-Centre holiday**.

Rosen Centre Hotel

INTERNATIONAL DRIVE FLORIDA

T T T T T             **3.9/5** Based on 3798 reviews



Rosen Centre Hotel has a great location on International Drive. A 10-minute ride on the shuttle bus* gets you to Universal Orlando Resort and SeaWorld, while the I-RIDE trolley stops right in front of the hotel, too. And *Walt Disney World Resort* is within easy reach, a 15 minute-drive away. The hotel itself is really big. It's got a pool to match, nine restaurants and lounges. Venture out and you're 10 minutes' walk away from a large family entertainment complex.

Key Facilities

- 1 pool • 3 bars • 6 restaurants • A la carte dining*
- The Spa at Rosen Centre*

Location

• Situated right on I-Drive, although the rooms themselves are set back from the road • 8 miles to *Walt Disney World Resort* • 3.5 miles to Universal Orlando Resort • 2 miles to Universal Epic Universe • 1.5 miles to SeaWorld • Shops, restaurants and night-time entertainment of Pointe Orlando within walking distance • Flights are to Melbourne Orlando International Airport (MLB) or Orlando International Airport (MCO), except between the end of November and mid-March when flights are only to MCO.

Transfer time: 90 minutes by coach from Melbourne Orlando Airport, 20 minutes by coach from Orlando International Airport. Travel times may vary depending on traffic conditions. Please note, you can add car hire to your holiday during the booking process.

Rooms

You can expect air-conditioning in all rooms, as well as free Wi-Fi, a cable TV with in-room movies and a mini-fridge. There are double rooms available with two queen-size beds.

Number of rooms: 1334

Your service on holiday

Holidays here come with **24/7 support on the TUI app and by phone**

Board Options • Bed & Breakfast • Room Only

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Free Kids' places available
Subject to availability

This hotel can be booked as part of a **Multi-Centre holiday**.

*Extra charge



Sonesta ES Suites Orlando - International Drive

INTERNATIONAL DRIVE FLORIDA

T T T T 4.4/5 Based on 3074 reviews

The Sonesta ES Suites are housed in what looks like a classic American townhouse. Think big windows, immaculately kept gardens, and fresh-look paint.

Thanks to the resort's central International Drive setting across from ICON Park and the Orlando Eye, you're just a few minutes' drive from *Walt Disney World Resort* and *Universal Orlando*.

Key Facilities

• 1 pool • 1 restaurant • Free Wi-Fi in the apartments

Location

• A prime spot across from the Orlando Eye
• 8 miles from *Walt Disney World Resort* • 2 miles from *Universal Orlando Resort* • 2 miles from *SeaWorld Orlando* • Shops and restaurants within walking distance
• Flights are to Melbourne Orlando International Airport (MLB) or Orlando International Airport (MCO), except between the end of November and mid-March when flights are only to MCO.

Transfer time: 80 minutes by coach from Melbourne Orlando Airport, 25 minutes by coach from Orlando International Airport. Travel times may vary depending on traffic conditions. Please note, you can add car hire to your holiday during the booking process.

Rooms

These apartments are light and bright with an open-plan living area. They come with air-conditioning, a TV, Wi-Fi, and a kitchen. 1-bedroom apartments sleep up to four with a king-size bed and a sofa-bed. For a bit of extra space choose a **2-bedroom apartment**, giving you an extra bedroom and beds.

Number of rooms: 146

Your service on holiday

Holidays here come with **Hotel rep + 24/7 support on the TUI app and by phone**

Board Options

• **Self Catering**

This hotel can be booked as part of a **Multi-Centre holiday** – when you stay at more than one hotel while you're away.

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Parrot's Perch Water park



Double Room



Tradewinds

Coco Key Resort & Water Park Orlando

INTERNATIONAL DRIVE FLORIDA

TTT       4.1/5 Based on 1622 reviews

This hotel is near all of Orlando's major attractions – SeaWorld's a 10-minute drive away, it's 25 minutes to *Walt Disney World Resort*, and Universal Orlando is just 10 minutes away. Resort fees are included here.

This place's home to a huge waterpark with 14 slides. And when you start to get hungry, you've got a tiki bar and a couple of eateries to choose from.

Key Facilities

- 3 pools • 1 kids' pool • 2 bars • 5 restaurants
- Free Wi-Fi

Location

- Universal Orlando Resort 10 minutes • SeaWorld Orlando 10 minutes • *Walt Disney World Resort* 25 minutes
- Flights are to Melbourne Orlando International Airport (MLB) or Orlando International Airport (MCO), except between the end of November and mid-March when flights are only to MCO.

Transfer time: 90 minutes by coach from Melbourne Orlando Airport, 30 minutes by coach from Orlando International Airport. Travel times may vary depending on traffic conditions. Please note, you can add car hire to your holiday during the booking process.

Rooms

Rooms are doubles, and come with 2 US queen-size beds. Also in the room is a coffee maker, hairdryer, iron and ironing board, digital safe, 55 inch TV, Wi-Fi*, air-conditioning, plus a microwave and a mini-fridge.

Number of rooms: 392

Your service on holiday

Holidays here come with **Hotel rep + 24/7 support on the TUI app and by phone**

Board Options

- Room Only

Free Kids' places available
Subject to availability

This hotel can be booked as part of a **Multi-Centre holiday** – when you stay at more than one hotel while you're away.

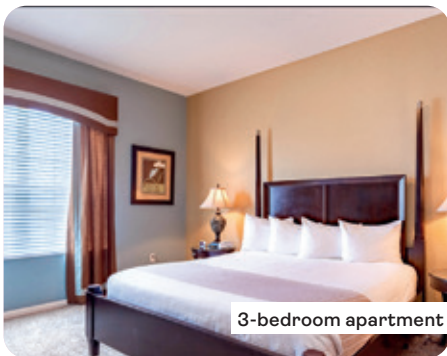
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3-bedroom apartment



Vista Cay Resort by Millenium INTERNATIONAL DRIVE FLORIDA

TTTTT 4.3/5 Based on 2721 reviews

This modern-style complex sits on immaculate grounds, by Lake Cay in a gated community on Universal Boulevard. It's just a 10-minute drive from the Universal Orlando Resort theme parks and across the street from Epic Universe.

The hotel has the feel of an Italian villa, with sunshine-yellow walls and terracotta rooftops. It's got two swimming pools at its centre, and spacious two and three-bedroom apartments are peppered among tropical gardens.

Key Facilities

• 2 pools • 1 kids' pool • 1 bar • Free Wi-Fi in the apartments and townhouses

Location

• On Universal Boulevard • Close to the Universal Orlando Resort theme parks
• Flights to Melbourne Orlando International Airport (MLB) or Melbourne Orlando International (MCO), except between the end of November and mid-March when flights are only to MCO.

Transfer time: 80 minutes by car from Melbourne Orlando Airport, 20 minutes by coach from Orlando International Airport. Travel times may vary depending on traffic conditions. Please note, you can add car hire to your holiday during the booking process.

Rooms

Apartments and townhouses have king or queen-size beds, air-con, and Wi-Fi*. There's a balcony or terrace, plus a lounge. Choose from a **2 or 3-bedroom apartment**, or for a bit extra, you can have a **3-bedroom executive townhouse**. You can request a maid service* to help you keep things in order. A \$200 security deposit is payable by credit card on arrival.

Number of rooms: 674

Your service on holiday

Holidays here come with **24/7 support on the TUI app and by phone**

Board Options

• Self Catering

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Barista café



Double Room



Children's pool

Avanti International Resort

INTERNATIONAL DRIVE FLORIDA

TTT       4.1/5 Based on 8777 reviews

This cheerful-looking complex has bagged a prime spot on International Drive. From the outside, it's all glossy palms and lime-green walls. Inside, expect rainbow-coloured bubble chairs and light-wood furnishings.

Avanti International Resort has theme parks at almost every compass point. Universal Orlando Resort is 10 minutes north, SeaWorld Orlando is five minutes south, and Universal's brand new Epic Universe is five minutes east. Plus, the iconic Walt Disney World Resort is only 20 minutes away.

The hotel runs a free shuttle bus to the biggest parks. Resort fees are included here.

Key Facilities

- 1 pool • 1 kids' pool • 1 bar • 3 restaurants
- Free Wi-Fi

Location

- On International Drive • 2 miles west of Universal® Epic Universe • Close to theme parks
- Flights are to Melbourne Orlando International Airport (MLB) or Orlando International Airport (MCO), except between the end of November and mid-March when flights are only to MCO.

Transfer time: 90 minutes by coach from Melbourne Orlando Airport, 25 minutes by coach from Orlando International Airport. Travel times may vary depending on traffic conditions. Please note, you can add car hire to your holiday during the booking process.

Rooms

The rooms at this hotel are bright and modern spaces with air-conditioning, an LCD TV, coffee-maker, mini-fridge and free Wi-Fi.

Number of rooms: 652

Your service on holiday

Holidays here come with **Hotel rep + 24/7 support on the TUI app and by phone**

Board Options

- Room Only

Free Kids' places available
Subject to availability

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Wyndham Avanti Resort & Conference Center
INTERNATIONAL DRIVE FLORIDA

TTT       **3.7/5** Based on 2294 reviews

This place is right in the heart of Orlando's entertainment district, so you've got shops, restaurants and bars at your fingertips. Universal Orlando Resort is right on your doorstep, and *Walt Disney World Resort* and *SeaWorld Orlando* are both a 20-minute shuttle ride away.

Outside, there's a lagoon-style pool to splash about in. It's set on a roomy terrace, so there's plenty of sunbathing space.

Key Facilities

- 1 pool • 1 kids' pool • 2 bars • 1 restaurant
- Free Wi-Fi

Location

- In the heart of I-Drive • 1 mile to Universal Orlando Resort and Volcano Bay • 10 miles to *Walt Disney World Resort*
- Flights are to Melbourne Orlando International Airport (MLB) or Orlando International Airport (MCO), except between the end of November and mid-March when flights are only to MCO.

Transfer time: 90 minutes by coach from Melbourne Orlando Airport, 25 minutes by coach from Orlando International Airport. Travel times may vary depending on traffic conditions. Please note, you can add car hire to your holiday during the booking process.

Rooms

These double rooms make a great base for exploring the local area. They come with two queen-size beds, and you'll find air-conditioning, a TV, a mini-fridge, microwave and free Wi-Fi.

Number of rooms: 653

Your service on holiday

Holidays here come with **24/7 support on the TUI app and by phone**

Board Options

- Room Only

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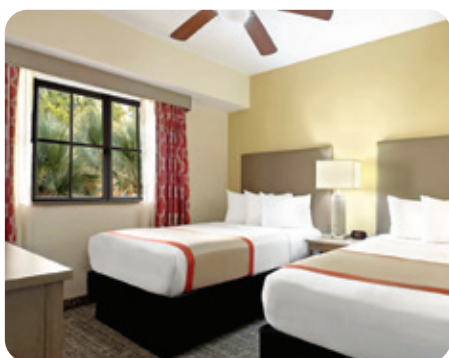
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Floridays Resort Orlando

INTERNATIONAL DRIVE FLORIDA

TTT                                 **4.5/5** Based on 12119 reviews

Set at the south end of International Drive, this place hits the location jackpot. It's a ten-minute drive from the gates of *Walt Disney World Resort*, SeaWorld Orlando is just minutes away, and Universal is 20 minutes down the road. Plus, there's a shuttle bus to get you there. Resort fees are included here.

The pool area's pretty impressive, too. Cue two big sweeps of turquoise in a roomy sun terrace. One has spray jets, fountains and a water play area for kids. Plus there's a whirlpool tub and a therapy pool, not to mention a poolside bar and grill.

Key Facilities

• 2 pools • 1 kids' pool • 1 bar • 1 restaurant

Location

• 12 miles from Orlando International Airport • 2.4 miles from the Lake Buena Vista entrance to *Walt Disney World Resort* • 2.3 miles from SeaWorld • 7.7 miles from Universal Studios • 3.5 miles from the Orange County Convention Center • Flights are to Melbourne Orlando International Airport (MLB) or Orlando International Airport (MCO), except between the end of November and mid-March when flights are only to MCO

Transfer time: 35 minutes by coach from Orlando International Airport, 90 minutes by coach from Melbourne Orlando Airport. Travel times may vary depending on traffic conditions. Please note, you can add car hire to your holiday during the booking process.

Rooms

Suites here come with an equipped kitchen that has a full range of appliances, it forms part of the open plan living and dining area. **2-bedroom suites** can sleep up to 6 and **3-bedroom suites** sleep up to 8. They come with a full bathroom, plus the master bedroom has an en-suite featuring a Jacuzzi® bath. You'll also have a furnished balcony.

Number of rooms: 432

Your service on holiday

Holidays here come with **24/7 support on the TUI app and by phone**

Board Options

• Self Catering

This hotel can be booked as part of a **Multi-Centre holiday** – when you stay at more than one hotel while you're away.

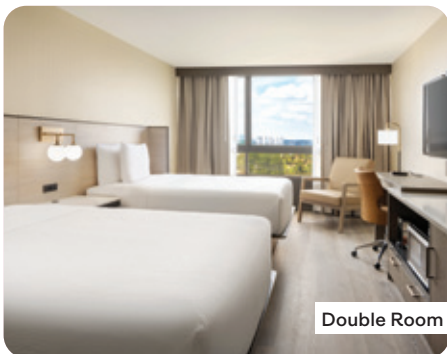
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Double Room



Ramada Plaza Resort and Suites

INTERNATIONAL DRIVE FLORIDA

TTT   4.1/5 Based on 187 reviews

Set on the banks of Sandy Lake, Ramada Plaza promises great views and easy access to the shops and restaurants of I-Drive. You're near all the theme parks, too, and there's a free 10-minute shuttle to Universal Studios and Walt Disney World Resort.

You can choose between double rooms in the main building with flatscreen TVs and free Wi-Fi, or suites in the north tower. Here, you get a Continental breakfast every morning.

Key Facilities

• 1 pool • 1 bar • Free Wi-Fi zones

Location

• 1 mile from Universal Orlando® Resort • Flights are to Melbourne Orlando International Airport (MLB) or Orlando International Airport (MCO), except between the end of November and mid-March when flights are only to MCO

Transfer time: 90 minutes by coach from Melbourne Orlando Airport, 25 minutes by coach from Orlando International Airport. Travel times may vary depending on traffic conditions. Please note, you can add car hire to your holiday during the booking process.

Rooms

All rooms have air-conditioning, a TV and Wi-Fi. There's also a fridge, microwave and coffee maker. You can opt for a **suite** if you're after more space or in a larger group.

Number of rooms: 295

Your service on holiday

Holidays here come with **24/7 support on the TUI app and by phone**

Board Options

• Room Only

Free Kids' places available
Subject to availability

This hotel can be booked as part of a **Multi-Centre holiday** – when you stay at more than one hotel while you're away.

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Boardwalk buffet*



Double room



Rosen Inn Lake Buena Vista

LAKE BUENA VISTA FLORIDA

TTT 3.7/5 Based on 6499 reviews

The Rosen Inn Lake Buena Vista provides easy access to Orlando's world-famous theme parks. It puts on a free shuttle bus service to *Walt Disney World Resort*. If you want to get out and about in the evenings, *Disney Springs* is just a 10-minute drive away.

Two restaurants and a shop make up the facilities at this hotel. The property is located next to a lake, so it's got an out-of-the-way feel while still being really close to all the parks.

Key Facilities

• 2 pools • 1 kids' pool • 1 bar • 2 restaurants

Location

• 1 mile to *Disney Springs* area • 2 miles to SeaWorld, Aquatica, and Discovery Cove • Flights are to Melbourne Orlando International Airport (MLB) or Orlando International Airport (MCO), except between the end of November and mid-March when flights are only to MCO.

Transfer time: 90 minutes by coach from Melbourne Orlando Airport, 30 minutes by coach from Orlando International Airport. Travel times may vary depending on traffic conditions. Please note, you can add car hire to your holiday during the booking process.

Rooms

There's everything you need here for a great holiday base. The rooms are classic in style with modern touches. They come with a queen-size or two double beds, plus air-conditioning and cable TV. There's also a fridge, microwave and coffee-maker.

Number of rooms: 640

Your service on holiday

Holidays here come with **Hotel rep + 24/7 support on the TUI app and by phone**

Board Options

• Bed & Breakfast • Room Only

Free Kids' places available
Subject to availability

This hotel can be booked as part of a **Multi-Centre holiday** – when you stay at more than one hotel while you're away.

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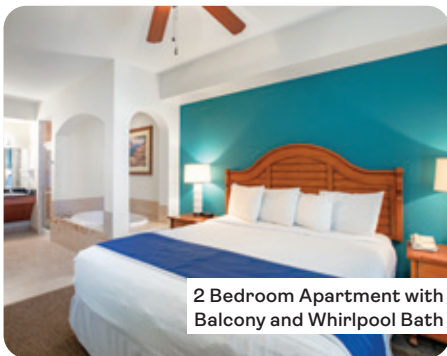
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*Extra charge



2 Bedroom Apartment with Balcony and Whirlpool Bath



Pizza Hut Express

Lake Buena Vista Resort Village & Spa

LAKE BUENA VISTA FLORIDA

TTTTT 4.2/5 Based on 12239 reviews

The hotel's set around a pirate-themed pool, but if you're more about chilling than swashbuckling, there's a second pool that's all about relaxation. Meals are covered at the Pizza Hut Express, or there's an Irish pub serving dishes like fish and chips.

It's just a 10-minute drive to *Walt Disney World Resort* and 25 minutes to Universal Studios. The hotel's got you covered though, with a complimentary shuttle service to all three parks.

Key Facilities

- 2 pools • 2 bars • 2 restaurants • Free Wi-Fi
- Reflections Spa & Salon*

Location

- 3 miles to *Walt Disney World Resort* • 7 miles to SeaWorld Orlando • 10 miles to Universal Orlando
- Flights are to Melbourne Orlando International Airport (MLB) or Orlando International Airport (MCO), except between the end of November and mid-March when flights are only to MCO

Transfer time: 80 minutes by coach from Melbourne Orlando Airport, 30 minutes by coach from Orlando International Airport. Travel times may vary depending on traffic conditions. Please note, you can add car hire to your holiday during the booking process.

Rooms

These apartments have air-con, Wi-Fi, a flatscreen TV and a fully-equipped kitchen. The master bedrooms come with a king-size bed and an en suite bathroom with a whirlpool bath – then, in the 2 bedroom, the second bedroom includes a double bed, while the 3 bedroom offers a second king-size and a double in the other bedrooms.

Number of rooms: 490

Your service on holiday

Holidays here come with **24/7 support on the TUI app and by phone**

Board Options

- Self Catering

This hotel can be booked as part of a **Multi-Centre holiday** – when you stay at more than one hotel while you're away.

Start your holiday search

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Marriott Village Orlando at Lake Buena Vista

LAKE BUENA VISTA FLORIDA

TTT                                                           

The Marriott Village Orlando at Lake Buena Vista is a collection of three side-by-side hotels – the Courtyard by Marriott, the Springhill Suites by Marriott and the Fairfield by Marriott – so where you'll be staying depends on which board basis you book and the room type you choose.

This place is a *Walt Disney World Good Neighbour Hotel*, which lands you close to all the action – a free shuttle service does trips to *Disney Springs*, *EPCOT* and *Disney's Hollywood Studios* in less than 15 minutes. Resort fees are included here. Meanwhile, back at base you can access the facilities across all three hotels, highlights include a trio of outdoor pools, an all-day American restaurant and the Village Food Hall.

Key Facilities

- 3 pools • 1 bar • 2 restaurants • A la carte dining*
- Free Wi-Fi

Location

- 1.1 miles from Vineland Premium Outlet • 2.5km to *Walt Disney World Resort* • 15km to Universal Studios • 2.1km to *Disney Springs* • Flights are to Melbourne Orlando International Airport (MLB) or Orlando International Airport (MCO), except between the end of November and mid-March when flights are only to MCO

Transfer time: 30 minutes by taxi from Orlando International Airport, 80 minutes by taxi from Melbourne Orlando Airport. Travel times may vary depending on traffic conditions. Please note, you can add car hire to your holiday during the booking process.

Rooms

Double rooms can sleep up to 4 people and come with a TV, Wi-Fi, mini-fridge, microwave, shower in bath, hairdryer, towels, iron and ironing board and tea and coffee-making facilities.

Number of rooms: 1,100

Your service on holiday

Holidays here come with **24/7 support on the TUI app and by phone**

Board Options

- Bed & Breakfast • Room Only

This hotel can be booked as part of a **Multi-Centre holiday** – when you stay at more than one hotel while you're away.

Start your holiday search

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Sonesta ES Suites Orlando Lake Buena Vista

LAKE BUENA VISTA FLORIDA

T T T 4.5/5 Based on 3198 reviews



These smartly dressed suites are in a top-notch location for Orlando's premier theme parks. *Walt Disney World* Resort's front gates are less than five minutes away by car, and it's barely 15 minutes to Universal Orlando Resort.

Fresh from a full 2026 refurbishment, the apartments all come with their own fully equipped kitchens and free-to-use barbecues. And, if you fancy a cooling dip, there's a roomy pool to swim in.

Key Facilities

• 1 pool • 1 kids' pool • Free Wi-Fi

Location

• Situated in the Lake Buena Vista area • 2 miles to *Walt Disney World* Resort's main gate • 5 miles to Universal Studios • 3 miles to SeaWorld Orlando • Grocery store adjacent to the hotel • Flights are to Melbourne Orlando International Airport (MLB) or Orlando International Airport (MCO), except between the end of November and mid-March when flights are only to MCO

Transfer time: 80 minutes by taxi from Melbourne Orlando Airport, 30 minutes by taxi from Orlando International Airport. Travel times may vary depending on traffic conditions. Please note, you can add car hire to your holiday during the booking process.

Rooms

1 and 2 bedroom apartments are available and come with a lounge, kitchen, a TV, Wi-Fi, bath and shower, towels, iron and ironing board and safety deposit box. 1 bedroom apartments can sleep up to 4 and 2 bedroom apartments can accommodate 8 people. These apartments have recently been renovated.

Number of rooms: 150 suites

Your service on holiday

Holidays here come with **24/7 support on the TUI app and by phone**

Board Options • Self Catering

Start your holiday search

To see prices, dive in to destination details, or check out our full range of holiday types.

[View online](#)

Free Kids' places available
Subject to availability

This hotel can be booked as part of a **Multi-Centre holiday.**

Blue Tree Resort At Lake Buena Vista

LAKE BUENA VISTA FLORIDA

T T T 4.2/5 Based on 2710 reviews



The Blue Tree Resort is in the Lake Buena Vista area of Orlando. It's a Mickey Mouse ear's throw away from the area's theme parks, and you can easily get there on the hotel's shuttle bus. It's a five-minute bus ride to *Walt Disney World*, and it takes 15 minutes to get to Universal Studios. Resort fees are included here.

This place is a 10-minute walk away from a good selection of restaurants. Plus, there's a big shopping mall just 10 minutes away by car.

Key Facilities

• 4 pools • 1 kids' pool • Free Wi-Fi

Location

• 6km from *Walt Disney World* theme parks • A short drive to beaches, attractions and shopping malls • Flights are to Melbourne Orlando International Airport (MLB) or Orlando International Airport (MCO), except between the end of November and mid-March when flights are only to MCO

Transfer time: 90 minutes by coach from Melbourne Orlando Airport, 20 minutes by coach from Orlando International Airport. Travel times may vary depending on traffic conditions. Please note, you can add car hire to your holiday during the booking process.

Rooms

The apartments here include free Wi-Fi, a TV, DVD player, a living area, a kitchen and a dining area. You can pick between a 1 or 2-bedroom apartment. Some buildings are individually controlled for air-conditioning and heat and some are run by a chiller system which means it is dictated by the temperature outside.

Number of rooms: 275

Your service on holiday

Holidays here come with **24/7 support on the TUI app and by phone**

Board Options • Room Only

Start your holiday search

To see prices, dive in to destination details, or check out our full range of holiday types.

[View online](#)

This hotel can be booked as part of a **Multi-Centre holiday.**



Holiday Inn Resort Lake Buena Vista

LAKE BUENA VISTA FLORIDA

T T T Plus                                 **4.2/5** Based on 3328 reviews

This Holiday Inn Resort is really well placed for exploring Orlando. It's just a 10-minute drive from Walt Disney World Resort's main entrance, so you're close to all the theme parks. There's a free shuttle bus each day that'll save you driving, too.

Families are well catered for here, with a video games arcade and movies in the lobby. Outside, you'll find a huge swimming pool edged by sky-high palm trees. On the dining and drinking front, there's an Applebee's restaurant, a breakfast buffet and a tiki bar.

Key Facilities

• 1 pool • 1 bar • 1 restaurant

Location

• Restaurants and shops opposite and next to the hotel • 4 miles to SeaWorld • 11 miles to Walt Disney World Resort • Flights are to Melbourne Orlando International Airport (MLB) or Orlando International Airport (MCO), except between the end of November and mid-March when flights are only to MCO

Transfer time: 75 minutes by coach from Orlando International Airport, 90 minutes by coach from Melbourne Orlando Airport. Travel times may vary depending on traffic conditions. Please note, you can add car hire to your holiday during the booking process.

Rooms

Double rooms are on offer here at the Holiday Inn Resort Lake Buena Vista. They are spacious and sleep up to four people. You'll have two queen-size beds, plus free Wi-Fi, too.

Number of rooms: 503

Your service on holiday

Holidays here come with **24/7 support on the TUI app and by phone**

Board Options

• Room Only

Free Kids' places available
Subject to availability

This hotel can be booked as part of a **Multi-Centre holiday** – when you stay at more than one hotel while you're away.

Start your holiday search

To see prices, dive in to destination details, or check out our full range of holiday types.

[View online](#)



Book theme park tickets online or with one of our Travel Experts. For more Florida experiences, visit tui.co.uk/things-to-do

Caribe Royale Orlando

LAKE BUENA VISTA FLORIDA

TTTTT  4.2/5 Based on 5719 reviews



Start your holiday search

To see prices, dive in to destination details, or check out our full range of holiday types.

[View online](#)

Free Kids' places available
Subject to availability

This hotel can be
booked as part of a
Multi-Centre holiday.

This hotel is a 10-minute drive from the nearest theme parks, *Disney's Typhoon Lagoon Water Park* and *EPCOT*, with free Disney Shuttles. Resort fees are included here. To visit Universal Orlando Resort, it takes around 15 minutes by car.

The hotel has loads of spots for dinner and drinks, including an award-winning chop house, a pool bar and grill. Plus, its reception area is fitted with a rum bar and a Starbucks™ café. Kids will love the pool set-up, too – there's a 75-foot slide and a separate splash spot.

Key Facilities

• 2 pools • 1 kids' pool • 2 bars • 4 restaurants • Free Wi-Fi
• The Island Spa*

Location

• Close to theme parks • 15 minute by taxi to International Drive
• 15 minute drive to Orange County Convention Center • Flights are to Melbourne Orlando International Airport (MLB) or Orlando International Airport (MCO), except between the end of November and mid-March when flights are only to MCO

Transfer time: 80 minutes by coach from Melbourne Orlando Airport, 30 minutes by coach from Orlando International Airport. Travel times may vary depending on traffic conditions. Please note, you can add car hire to your holiday during the booking process.

Rooms

Suites have either 2 queen-sized beds or 1 king-size bed – depending on your room's occupancy. Plus, you'll have a sofa-bed in the lounge. Home comforts include free Wi-Fi, tea or coffee-making facilities, and two flatscreen TV's. There's also a mini-fridge and microwave, a walk-in shower, a safe, ironing facilities, and a hairdryer.

Number of rooms: 1335

Your service on holiday

Holidays here come with **24/7 support on the TUI app and by phone**

Board Options • Bed & Breakfast • Room Only

Buena Vista Suites

LAKE BUENA VISTA FLORIDA

TTTTT  4/5 Based on 1561 reviews



Start your holiday search

To see prices, dive in to destination details, or check out our full range of holiday types.

[View online](#)

Free Kids' places available
Subject to availability

This hotel can be
booked as part of a
Multi-Centre holiday.

This place is just 10 minutes drive from *Disney Springs*, *EPCOT* and *Disney's Hollywood Studios*, and the hotel runs a free shuttle bus to get you there and back. To visit Universal Orlando Resort, it takes around 15 minutes by car. Resort fees are included here.

Start each day by browsing the buffet. Then, after a day on the rides, you've got a pool and hot tub to soak in on the hotel's outdoor terrace. For meals, you can order a pizza in the lobby or try In-suite dining with food directly to your suite.

Key Facilities

• 1 pool • 1 bar • 2 restaurants • Free Wi-Fi

Location

• Shuttle to Disney parks • 15-minute drive to International Drive
• Flights are to Melbourne Orlando International Airport (MLB) or Orlando International Airport (MCO), except between the end of November and mid-March when flights are only to MCO

Transfer time: 80 minutes by coach from Melbourne Orlando Airport, 30 minutes by coach from Orlando International Airport. Travel times may vary depending on traffic conditions. Please note, you can add car hire to your holiday during the booking process.

Rooms

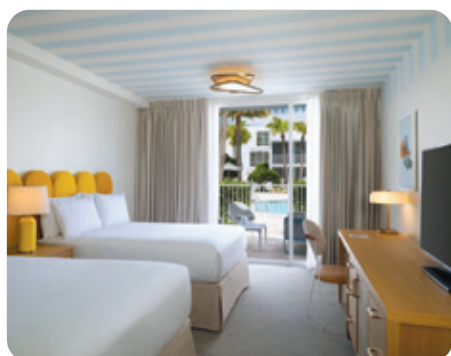
Suites feature two flatscreen TVs with satellite channels, tea or coffee-making facilities, a mini-fridge, microwave, a desk and chair, ironing facilities, a safe and Wi-Fi.

Number of rooms: 279

Your service on holiday

Holidays here come with **24/7 support on the TUI app and by phone**

Board Options • Bed & Breakfast



Renaissance Orlando Resort - Disney Springs Area

LAKE BUENA VISTA FLORIDA

T T T T T 4.4/5 Based on 239 reviews

There's a big pool here, as well as tennis courts and a games arcade – so there's plenty to do when you're not exploring the wider *Walt Disney World* Resort. Three restaurants take care of all your meals, too.

Make a base at this hotel and you can enjoy selected early entry into the Disney Theme Parks during your stay. Plus, there's a free shuttle bus every hour to all *Walt Disney World* Resort Parks throughout the day.

Key Facilities

- 1 pool • 2 bars • 1 restaurant • Free Wi-Fi
- Daytime activity programme
- B Indulged®, an Aveda Lifestyle Spa*

Location

- In the Disney Resort • Close to *Disney Springs* and its restaurants, shops and entertainment venues • 11-minute drive to Seaworld • 10-minute drive to Discovery Cove • 15-minute drive to Universal Islands of Adventure, International Drive and Volcano Bay

Transfer time: 90 minutes by coach from Melbourne Orlando Airport, 20 minutes by coach from Orlando International Airport. Travel times may vary depending on traffic conditions. Please note, you can add car hire to your holiday during the booking process.

Rooms

Double rooms come in a few different flavours here, with city, pool and street views available. US Queen-size beds come as standard, along with a few other comforts.

Number of rooms: 394

Your service on holiday

Holidays here come with **24/7 support on the TUI app and by phone**

Board Options

- Bed & Breakfast • Room Only

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The Grove Resort and Waterpark Orlando

KISSIMMEE FLORIDA

TTTT Plus            **4.3/5** Based on 4936 reviews

This sprawling place is set on tree-dotted grounds that overlook Lake Austin. It comes with four swimming pools, a water park and seven places to grab food and drink. Rooms are stylish and contemporary, and some have views of the lake.

You're perfectly placed to experience the best of both worlds. Florida's more natural side is right on your doorstep, and it's around a 15-minute drive to Walt Disney World Resort and Universal Orlando Resort. The hotel runs a shuttle bus service to Disney, Universal and Sea World.

Key Facilities

- 5 pools • 2 kids' pools • 4 bars • 5 restaurants
- Free Wi-Fi

Location

• About a 15-minute drive to *Walt Disney World Resort* and 35-minute drive to Universal Orlando Resort • In the Kissimmee area • Flights are to Melbourne Orlando International Airport (MLB) or Orlando International Airport (MCO), except between the end of November and mid-March when flights are only to MCO.

Transfer time: 100 minutes by coach from Melbourne Orlando Airport, 45 minutes by coach from Orlando International Airport. Travel times may vary depending on traffic conditions. Please note, you can add car hire to your holiday during the booking process.

Rooms

You can stay in a **2 or 3-bedroom apartment** with a **courtyard view** and **balcony**. They each have a US King and Queen-sized bed, plus 1 double sofa-bed in the lounge. They also have kitchen with a fridge and microwave, lounge, air-conditioning, a TV, Wi-Fi, safety deposit box, shower and a bath. **Superior 2 or 3-bedroom apartments** with **balcony** are available.

Number of rooms: 1016

Your service on holiday

Holidays here come with **24/7 support on the TUI app and by phone**

Board Options

- Self Catering



The Springs Bar & Grill



Valencia Restaurant

This hotel can be booked as part of a **Multi-Centre holiday** – when you stay at more than one hotel while you're away.

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Embassy Suites by Hilton Orlando Sunset Walk

KISSIMMEE FLORIDA

T T T T           4.1/5 Based on 84 reviews



Start your holiday search

To see prices, dive in to destination details, or check out our full range of holiday types.

[View online](#)

This hotel can be booked as part of a **Multi-Centre holiday**.

This hotel has the ideal location for days at the parks. It's a 10-minute drive from *Walt Disney World Resort* and 20 minutes from Universal Orlando Resort. Plus, for evenings out, you can jump on a free shuttle which will take you to a promenade that's packed with restaurants and shops.

Back at base, you've got a heated pool with lots of sunloungers around it, a shallower pool for little ones – featuring a tipping bucket and jets – plus a waterside restaurant for when you want to dine al fresco. There's also a snack station so you can take something out to the parks with you.

Key Facilities

• 1 pool • 1 kids' pool • 1 bar • 1 restaurant • Free Wi-Fi

Location

• Supermarket across the road • Free shuttle service to Disney and Universal Theme Parks • 20-minute drive to *Disney Springs* • 30-minute drive to Universal • Flights are to Melbourne Orlando International Airport (MLB) or Orlando International Airport (MCO), except between the end of November and mid-March when flights are only to MCO

Transfer time: 105 minutes by coach from Melbourne Orlando Airport, 40 minutes by coach from Orlando International Airport. Travel times may vary depending on traffic conditions. Please note, you can add car hire to your holiday during the booking process.

Rooms

There are **double rooms** as well as **suites** – the latter also includes **2 bedroom suites**. All room types have air-conditioning, a kitchen, ironing facilities, towels, Wi-Fi and in-room safe.

Number of rooms: 317

Your service on holiday

Holidays here come with **24/7 support on the TUI app and by phone**

Board Options • Bed & Breakfast

Legacy Vacation Resorts Orlando-Kissimmee

KISSIMMEE FLORIDA

T T T           3.5/5 Based on 3121 reviews



Start your holiday search

To see prices, dive in to destination details, or check out our full range of holiday types.

[View online](#)

This hotel can be booked as part of a **Multi-Centre holiday**.

Its big name is easily matched by its big holiday offering – the Legacy Vacation Resorts Orlando-Kissimmee is packed with pools and things to do.

And when it comes to location, this place is bang on the money. Walt Disney World Resort, Universal Orlando Resort and SeaWorld Orlando are all less than a 20-minute drive away.

Key Facilities

• 4 pools • 1 bar • 1 restaurant • Free Wi-Fi

Location

• 15-minute drive to *Disney Springs* • 20-minute drive to Discovery Cove • 20-minute drive to *Disney's Animal Kingdom Theme Park*

Transfer time: 30 minutes by taxi from Orlando International Airport, 105 minutes by taxi from Melbourne Orlando Airport. Travel times may vary depending on traffic conditions. Please note, you can add car hire to your holiday during the booking process.

Rooms

1 bedroom apartments and **suites** can accommodate up to four people. For groups of up to six people, opt for a **2 bedroom apartment**. And there are **2 bedroom suites**, too, that can sleep eight. All room types have a shower in bath, tea or coffee-making facilities, towels, at least two TVs, a mini-fridge, plus free Wi-Fi.

Number of rooms: 514

Your service on holiday

Holidays here come with **24/7 support on the TUI app and by phone**

Board Options • Room Only • Self Catering



📍 Orlando Villas – Preferred

Make yourself at home with our villas

Waking up with a dip in your own pool. Breakfast in your PJs. Not worrying about the kids disturbing the neighbours as they belt out all the Disney classics. If you like the sound of this, then a villa holiday's for you...

Our Florida villas are like homes away from home. As well as your own space to spread out, you'll have all the comforts you'd want – from washing machines to Wi-Fi. They're all within reach of Orlando's top attractions, and you can upgrade to car hire* if you want your own set of wheels to get around in. Read on for more information on the types of communities you can stay in, as well as some information on what to expect.

Residential communities

These homes are allocated on your arrival in Florida, and can be located in Clermont, Davenport, Haines City or Kissimmee.

Staying in a residential community means you'll be living alongside local Floridians going about their day-to-day lives.

Named Communities

If you opt for a named community, you'll pick the residential area you'll be staying in before you arrive.

Staying in a named community also means you'll be living alongside local Floridians going about their day-to-day lives.

Named communities with clubhouse

If you choose a named community with a clubhouse, you'll be staying in a gated community with communal facilities, in addition to the facilities at your villa. This could include the likes of communal pools, children's areas, barbecue areas, cinemas or restaurants.



Choosing a Villa resort

📍 Championsgate

Golfers flock to ChampionsGate for its pro-designed fairways and smart villas. It's great for families, too, as its 15 minutes' drive from *Magic Kingdom* Park and *Disney's Animal Kingdom* Theme Park. The villa resorts here come with grill restaurants, shared, lagoon-style pools and lazy rivers.

📍 Kissimmee

This small town has a big personality. It's just south of central Orlando, which means a 25-minute drive to the Disney Parks. Facilities-wise, its modern villas are among the best around, and are set on complexes with bars, restaurants and clubhouses.

📍 Lake Buena Vista

The villas here are among the closest in Orlando to *Walt Disney World* Resort. It only takes ten minutes to drive to EPCOT and *Disney's Hollywood Studios*, and the restaurants of *Disney Springs* are even closer. For when you're not at the parks, landscaped golf courses and watersports are on the cards.

📍 Clermont, Davenport & Haines city

This trio of small towns is great for getting away from the hustle and bustle of Orlando. Despite being less than half an hour's drive from the action, they feel much more suited to R&R. Clermont puts you within reach of the popular Lakeridge Winery, and the area around Davenport and Haines City boasts 16 swimming, fishing and boating spots.



📍 Orlando Villas – Finest

What to expect

Whichever community you pick, in all our villas you can expect a full-sized kitchen that's equipped with a dishwasher, a coffee machine and all the utensils you could need. You'll have a washing machine and dryer, as well as extras like towels and linen. Your dining table will seat between six and eight, and larger villas may have more than one dining area.

If your villa has a pool, it'll have a few sunbeds – the exact amount will depend on space.



📍 Encore Resort at Reunion, Kissimmee



📍 The Retreat at Champions Gate

Other options in Orlando

If staying in a villa resort isn't for you, we've got other properties that are close to the action.

Our Orlando villas are split into three categories so that you can find the right fit. Choose from Standard, Preferred and Finest. Once you've picked one of these property types, we'll sort the rest for you.

Standard villas do exactly what their name suggests. They're basic, but homely and comfortable if you like lazy days in, and also make handy bases for days out.

Our Preferred villas are a great base for exploring Orlando. They're pretty swish, without getting too carried away with high-end features.

Then there's our Finest collection – you can expect smart interiors, at least three flatscreen TVs, and modern kitchens.

Head to tui.co.uk to discover the full range.



Orlando Villas – Finest

KISSIMMEE, CLERMONT, HAINES CITY OR DAVENPORT FLORIDA



Our Finest villas live up to their billing – you can expect smart interiors, at least three flatscreen TVs and modern kitchens. Every property has a private pool on a screened outdoor patio. They also come with a fully equipped kitchen, complete with an oven, a fridge and a dishwasher. A comfy lounge and dining area's part of the deal, too.

You can pick the right size villa for your group – there are three, four, five and six-bedroom options on offer, and they're all individually owned and decorated. These homes are allocated on your arrival in Florida, and they're dotted around the outskirts of Orlando, in Clermont, Davenport, Haines City or Kissimmee – so it's easy to reach the Disney and Universal parks. Staying in a residential community means you'll be living alongside local Floridians going about their day-to-day lives.

Your Villa

• 3, 4, 5, or 6 bedrooms with a mix of twin and doubles • En suite bathroom in the master bedroom • Bedding varies from villa to villa – a mix of King, Queen, double or twin beds • Separate bathroom • Kitchen • Lounge • Dining room

Extra features: • Free Wi-Fi • TVs • Air-con and heating • Cutlery, crockery and utensils • Coffee maker • Dishwasher • Fridge • Microwave • Oven • Toaster • Washer and dryer • Cots • Highchairs* • BBQ grill* • Linen and towels • Iron and board • 2 sunloungers • Table and chairs by the pool

Key facilities

• Sleeps up to 6, 8, 10 or 12 • 3, 4, 5 or 6 bedrooms • 2 bathrooms • Air-conditioning • Private pool

Location

• You'll be allocated a villa in either Kissimmee, Haines City, Clermont or Davenport • These properties are in a residential community • All areas have easy access to the Disney and Universal parks • Flights are to Melbourne Orlando International Airport (MLB) or Orlando International Airport (MCO), except between the end of November and mid-March when flights are only to MCO

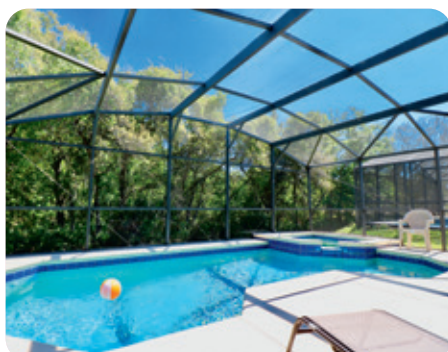
Transfer time: 80 minutes by car from Melbourne Orlando Airport, 35 minutes by car from Orlando International Airport. Travel times may vary depending on traffic conditions.

Please note: you can add car hire to your holiday during the booking process.

Arrival day: 7 days a week

Your service on holiday

Holidays here come with **24/7 support on the TUI app and by phone**



Start your holiday search

To see prices, dive in to destination details, or check out our full range of holiday types.

[View online](#)



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Orlando Villas – Preferred

KISSIMMEE, CLERMONT, HAINES CITY OR DAVENPORT **FLORIDA**



Villas
Collection

Start your holiday search

To see prices, dive in to destination details, or check out our full range of holiday types.

[View online](#)

Our Preferred villas are a great base for exploring Orlando. You can pick the right size villa for your group – there are three, four, five and six-bedroom options on offer, and they're all individually owned and decorated. Staying in a residential community means you'll be living alongside local Floridians going about their day-to-day lives.

Every property has a private pool on a screened outdoor patio. They also come with a fully equipped kitchen, a comfy lounge and a dining area.

Your Villa

- 3, 4, 5, or 6 bedrooms with a mix of king, queen, twin or doubles
- En suite bathroom for the master bedroom
- Separate bathroom
- Kitchen
- Lounge
- Dining room

Extra features:

- Free Wi-Fi
- TVs
- Air-con and heating
- Cutlery, crockery and utensils
- Coffee maker
- Dishwasher
- Fridge
- Microwave
- Oven
- Toaster
- Washer and dryer
- Cots
- Highchairs*
- BBQ grill*
- Linen and towels
- Iron & board
- 2 sunloungers
- Table and chairs by the pool

Key facilities

- Sleeps up to 6, 8, 10 or 12
- 3, 4, 5 or 6 bedrooms
- 2 bathrooms
- Air-conditioning
- Private pool

Location

• You'll be allocated a villa in either Kissimmee, Haines City, Clermont or Davenport • These properties are in a residential community • All areas have easy access to the Disney and Universal parks • Flights are to Melbourne Orlando International Airport (MLB) or Orlando International Airport (MCO), except between the end of November and mid-March when flights are only to MCO

Transfer time: 80 minutes by car from Melbourne Orlando Airport, 35 minutes by car from Orlando International Airport. Travel times may vary depending on traffic conditions.

Please note: you can add car hire to your holiday during the booking process.

Arrival day: 7 days a week

Your service on holiday

Holidays here come with **24/7 support on the TUI app and by phone**

Orlando Villas – Standard

KISSIMMEE, CLERMONT, HAINES CITY OR DAVENPORT **FLORIDA**



Villas
Collection

Start your holiday search

To see prices, dive in to destination details, or check out our full range of holiday types.

[View online](#)

Our Standard villas do exactly what their name suggests. They're basic, but homely and comfortable if you like lazy days, and also make handy bases for days out.

These homes are in the outskirts of Orlando, so it's easy to reach the Disney and Universal parks. Every property has a private pool on a screened outdoor patio. They also come with a kitchen, complete with an oven, dishwasher and fridge. A lounge and dining area's part of the deal, too.

Your Villa

- 3, 4, 5, or 6 bedrooms with a mix of king, queen, double or twin beds
- En suite bathroom in the master bedroom
- Separate bathroom
- Kitchen
- Lounge
- Dining room

Extra features:

- Free Wi-Fi
- TVs
- Air-con and heating
- Cutlery, crockery and utensils
- Coffee maker
- Dishwasher
- Fridge
- Microwave
- Oven
- Toaster
- Washer and dryer
- Cots, requested prior to arrival
- Highchairs*
- BBQ grill*
- Linen and towels
- Iron & board
- 2 sunloungers
- Table and chairs by pool
- Pool heating* between November and April

Key facilities

- Sleeps up to 6, 8, 10 or 12
- 3, 4, 5 or 6 bedrooms
- 1 bathroom
- Air-conditioning
- Private pool

Location

• You'll be allocated a villa in either Kissimmee, Haines City, Clermont or Davenport • These properties are in a residential community • All areas have easy access to the Disney and Universal parks • Flights are to Melbourne Orlando International Airport (MLB) or Orlando International Airport (MCO), except between the end of November and mid-March when flights are only to MCO

Transfer time: 80 minutes by car from Melbourne Orlando Airport, 35 minutes by car from Orlando International Airport. Travel times may vary depending on traffic conditions.

Please note: you can add car hire to your holiday during the booking process.

Arrival day: 7 days a week

Your service on holiday

Holidays here come with **24/7 support on the TUI app and by phone**

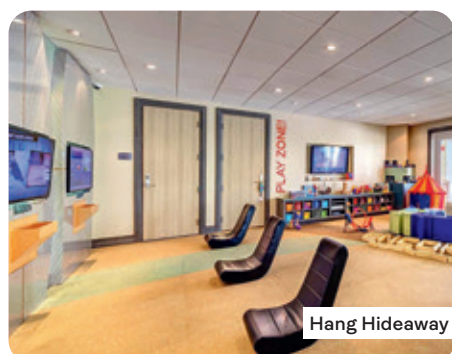
*Extra charge



9 bedroom villa



9 bedroom villa



Hang Hideaway

Encore Resort at Reunion

KISSIMMEE FLORIDA

Walt Disney World Resort's only 10 minutes' drive from this place, and the Universal parks are just 15 minutes further on. When you're ready to set off, the property puts on a free shuttle service to get you there and back without the hassle. Resort fees are included here.

Each of these villas comes with a private pool, a well-equipped kitchen and a comfy living space. And if you fancy a break from whipping up meals, there are a couple of grill restaurants and a bar in the heart of the complex.

Your Villa

• 4, 5, 6 or 8-bedroom villas

Extra features:

• Wi-Fi • TV • Microwave
• Oven • Hob • Fridge • Coffee maker • Dishwasher
• Iron and ironing board • Sunbeds on terrace

Key facilities

• Sleeps up to 8, 10, 12 or 16 • 4, 5, 6 or 8 bedrooms
• 3 bathrooms • Air-conditioning
• Private pool • Aquapark in the communal area

Location

• In a named community with a clubhouse • 5 miles from Walt Disney World Resort • Flights are to Melbourne Orlando International Airport (MLB) or Orlando International Airport (MCO), except between the end of November and mid-March when flights are only to MCO

Transfer time: 90 minutes by car from Melbourne Orlando Airport, 35 minutes by car from Orlando International Airport. Travel times may vary depending on traffic conditions.

Please note: you can add car hire to your holiday during the booking process.

Arrival day: 7 days a week

Your service on holiday

Holidays here come with **24/7 support on the TUI app and by phone**

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Emerald Island Villas

KISSIMMEE FLORIDA

This place is like a preened and polished American suburb. The smart villas are all four or five-bed numbers, and come with private pools, comfy lounges and well-equipped kitchens. We're talking an oven, hob, microwave, dishwasher, fridge-freezer and washing machine.

Take a stroll around the resort, and you'll come across a couple of heated communal pools and a clubhouse*. It's home to an arcade-style games place, a fitness room, a sauna and a tiki-style café. Courts for tennis, volleyball and basketball are also dotted about, plus a playground for children.

Your Villa

- 4 or 5-bedrooms • En suite bathroom • Lounge
- Fully-equipped kitchen

Extra features: • Wi-Fi • TV • DVD player • Oven • Hob • Microwave • Dishwasher • Washing machine • Tumble dryer • Fridge-freezer • Toaster • Iron and board • Crockery • Cutlery • Highchairs arranged on arrival in resort, payable locally • Cots pre-book prior to departure, payable locally • Parking is \$20 per day • Barbecue, payable locally

Key facilities

- Sleeps up to 8 or 10 • 4 or 5 bedrooms
- 1 bathroom • Air-conditioning
- Private pool • Shared pools in communal areas

Location

- In a named community with a clubhouse*
- 10 miles to *Walt Disney World Resort* • 17 miles to Seaworld Orlando • 21 miles to Universal Orlando • 65 miles to Busch Gardens • Flights are to Melbourne Orlando International Airport (MLB) or Orlando International Airport (MCO), except between the end of November and mid-March when flights are only to MCO

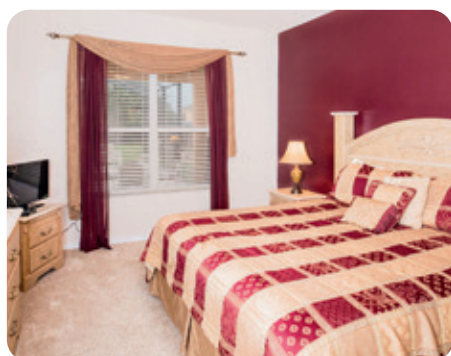
Transfer time: 90 minutes by car from Melbourne Orlando Airport, 35 minutes by car from Orlando International Airport. Travel times may vary depending on traffic conditions.

Please note: you can add car hire to your holiday during the booking process.

Arrival day: 7 days a week

Your service on holiday

Holidays here come with **24/7 support on the TUI app and by phone**



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Bahama Bay Resort & Spa

DAVENPORT FLORIDA

There's a community feel to this place, which is set in 70 acres of landscaped gardens, with pools, bars, restaurants and activities onsite. And every apartment comes with its own fully-equipped kitchen, so you can easily make your own meals.

There's plenty here to keep you busy, but if you're planning on heading to Florida's famous parks, *Walt Disney World Resort* is just 15 minutes' drive away, and *Universal Studios* is around 30 minutes' drive.

Your Villa

- Master bedroom with separate bathroom
- Additional bedrooms are doubles • At least one other bathroom • Kitchen • Oven • Hob
- Dishwasher • Microwave • Fridge • Toaster
- Crockery • Utensils • 2 bedroom apartments and deluxe 2 bedroom apartments sleep up to 5, superior and deluxe 3 bedroom apartments sleep up to 7 • All apartments are non-smoking and vary in layout and furnishings but have these listed facilities.

Extra features: • Washing machine/dryer • Iron and board • Cable TV • Phone • Towels • Bed linen • Free Wi-Fi • Free parking • High chair • Pack 'n Play

Key facilities

- Sleeps up to 7 • 2 or 3 bedrooms • 1 bathroom
- Air-conditioning • 4 shared swimming pools in the complex • Sun terraces • 6 poolside Jacuzzis®
- Manmade sandy beach

Location

- 15 minutes to *Walt Disney World Resort*
- 30 minutes to *Universal Orlando Resort*
- 30 minutes to *International Drive*
- Flights are to *Melbourne Orlando International Airport (MLB)* or *Orlando International Airport (MCO)*, except between the end of November and mid-March when flights are only to MCO

Transfer time: 50 minutes by car from *Orlando International Airport*, 100 minutes by car from *Melbourne Orlando Airport*. Travel times may vary depending on traffic conditions.

Please note: you can add car hire to your holiday during the booking process.

Your service on holiday

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Solara Resort Homes

KISSIMMEE FLORIDA

Private pools, fully equipped kitchens and games rooms feature across most of the accommodation options here. And the famous theme parks of *Walt Disney World Resort* are just a 20-minute drive away.

In addition, you can make use of a community restaurant, café and bar, plus a gym, basketball courts and a football field. There's also FlowRider® – a surf simulator – and a pool and a kid-friendly splash zone.

Your Villa

- 4 and 5-bedroom townhouses with a plunge pool
- 5 and 6-bedroom villas with a private pool

Extra features: • Free Wi-Fi • Lounge • Terrace
• Kitchen • Dishwasher • Microwave • Toaster
• Fridge • TV • Towels • Tea or coffee facilities • Iron and ironing board

Key facilities

- Sleeps up to 8, 10, 12 or 14 • 4, 5 or 6 bedrooms
- 1 to 4 bathrooms • Private pool or plunge pool
- Shared pool in complex

Location

• Security gated resort • 20 minute drive to *Walt Disney World Resort* • 40 minute drive to Universal Studios • Flights are to Melbourne Orlando International Airport (MLB) or Orlando International Airport (MCO), except between the end of November and mid-March when flights are only to MCO

Transfer time: 40 minutes by car from Orlando International Airport, 100 minutes by car from Melbourne Orlando Airport. Travel times may vary depending on traffic conditions.

Please note: you can add car hire to your holiday during the booking process.

Your service on holiday

Holidays here come with **24/7 support on the TUI app and by phone**



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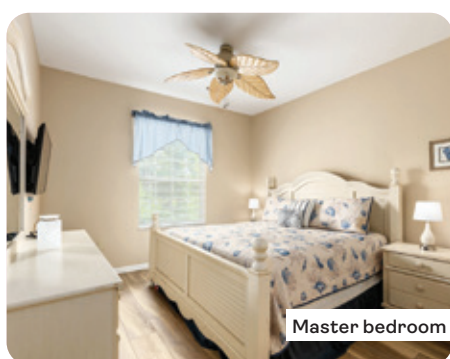

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Shared outdoor pool



5 and 6-bedroom villa pool



Master bedroom



Windsor Hills

KISSIMMEE FLORIDA

The views of the nightly Disney fireworks are a highlight at this place. After all, it's just seven miles away from the *Walt Disney World Resort* theme parks.

There's a home-from-home for everyone here, whether it's a three-bedroom condo, a three-bedroom townhouse with a splash pool, or a five or six-bedroom villa with a private pool. Whichever one you choose, you can expect eat-in kitchens and all the mod-cons, plus some come with games rooms, too.

Your Villa

- 3-bedroom apartments and townhouses
- 5 and 6-bedroom villas with a private pool • All with a kitchen and lounge

Extra features: • Lounge • Kitchen • Microwave • Dishwasher • Fridge • Tea or coffee facilities • Toaster • Iron & ironing board • Free Wi-Fi • Free parking • Highchairs arranged on arrival in resort, payable locally • Cots can be pre-booked prior to departure, payable locally • Barbecue, payable locally

Key facilities

- Sleeps up to 6, 8, 10 or 12 • 3, 5 or 6 bedrooms
- 2+ bathrooms • Air-conditioning • Shared pool

Location

- In a named community with a clubhouse • 7 miles from *Walt Disney World Resort* • 16 miles from Universal Orlando • 12 miles from SeaWorld
- Flights are to Melbourne Orlando International Airport (MLB) or Orlando International Airport (MCO), except between the end of November and mid-March when flights are only to MCO

Transfer time: 100 minutes by car from Melbourne Orlando Airport, 40 minutes by car from Orlando International Airport. Travel times may vary depending on traffic conditions.

Please note: you can add car hire to your holiday during the booking process.

Arrival day: 7 days a week

Your service on holiday

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Windsor at Westside Resort Homes

KISSIMMEE FLORIDA



Villas
Collection

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These villas are in prime position for theme park lovers. *Disney's Animal Kingdom Park's* a 15-minute drive away, the rest of the Disney parks are just a little further on, and Universal Studios is about 30 minutes' drive away. Plus, you've got plenty of restaurants and supermarkets nearby.

The spacious villas all have five to six bedrooms, so they're made for big family holidays. They all have private screened pools and outdoor furniture for al fresco dining. You can whip up food for yourself in the fully equipped modern kitchen, before hosting a movie night – there are TVs in the living room and master bedroom with cable channels.

Your Villa

• 5-bedroom townhouse with plunge pool • 5 and 6-bedroom homes with private pool

Extra features: • Lounge • Modern kitchen • Microwave • Dishwasher • Fridge • Tea or coffee facilities • Toaster • Iron & ironing board • Free Wi-Fi • Towels • Solarium • Outdoor furniture

Key facilities

• Sleeps up to 10 or 12 • 5 or 6 bedrooms • 3 or 4 bathrooms • Private pool or plunge pool • Shared pool

Location

• Set within a gated resort community • Close to a great selection of dining and shopping venues • 15 minute drive to *Disney's Animal Kingdom Park* • Flights are to Melbourne Orlando International Airport (MLB) or Orlando International Airport (MCO), except between the end of November and mid-March when flights are only to MCO

Transfer time: 40 minutes by car from Melbourne Orlando Airport. Travel times may vary depending on traffic conditions.

Please note: you can add car hire to your holiday during the booking process.

Your service on holiday

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Windsor Palms

KISSIMMEE FLORIDA



Villas
Collection

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This gated complex has a privileged position next to Mystic Dunes Golf Club and close to Orlando's theme parks. You can reach *Walt Disney World Resort* or Universal by car, and there's a shuttle bus* to both, too.

Fully fitted kitchens, dining and living areas come as standard at these three to six-bedroom homes. And you get your own pool at the villas. The clubhouse steps it up a notch, packing in an extra pool, a bar and a cinema.

Your Villa

3-bedroom apartments and townhouses • 4, 5 and 6-bedroom villas with a private pool

Extra features: • Ceiling fan • Lounge • TV • Kitchen • Microwave • Dishwasher • Fridge • Tea or coffee facilities • Toaster • Iron & ironing board • Hairdryer • Free parking • Free Wi-Fi • Highchairs arranged on arrival in resort, payable locally • Cots pre-book prior to departure, payable locally • Barbecue, payable locally

Key facilities

• Sleeps up to 6 to 12 • 3 to 6 bedrooms • Air-conditioning • Large shared pool on complex • Private pool for villas

Location

• In a named community with a clubhouse • The homes are just a short distance away from the main complex • 0.75 miles from a shopping complex • 10 miles to *Walt Disney World Resort* • 20 miles from Universal Orlando • Flights are to Melbourne Orlando International Airport (MLB) or Orlando International Airport (MCO), except between the end of November and mid-March when flights are only to MCO

Transfer time: 100 minutes by car from Melbourne Orlando Airport, 40 minutes by car from Orlando International Airport. Travel times may vary depending on traffic conditions.

Please note: you can add car hire to your holiday during the booking process.

Arrival day: 7 days a week

Your service on holiday

Holidays here come with **24/7 support on the TUI app and by phone**

*Extra charge



Paradise Palms

KISSIMMEE FLORIDA

These villas are tucked away in a palm-lined gated community, just a short drive from Orlando's theme parks. They frame a central clubhouse, where you'll find a cinema, a games room and a grill-come-bar, along with a pool.

The villas are done out like show homes, with private pools, plush carpets and king-size master suites. Mod-cons come in the form of oversized fridge-freezers and flatscreen TVs. Some come with games rooms, too.

Your Villa

- 4 or 5 bedroom townhouses and 5 or 6 bedroom villas are available
- Master bedroom with en suite bathroom
- Additional bedrooms are doubles or twins
- At least 1 other bathroom
- Kitchen
- Oven
- Hob
- Microwave
- Dishwasher
- Fridge/freezer
- Coffee maker
- Toaster
- Crockery
- Utensils
- Homes may vary in layout and furnishing but have all these listed facilities

Extra facilities:

- Washing machine/dryer
- Iron and board
- Cable TV
- Phone
- Towels
- Bed linen
- On the terrace are 2 sunloungers and a table and chairs
- Highchairs arranged on arrival in resort, payable locally
- Cots pre-book prior to departure, payable locally
- Free Wi-Fi
- Free parking
- Barbecue, payable locally

Key facilities

- Sleeps up to 10 or 12
- 4, 5 or 6 bedrooms
- 2 bathrooms
- Air-conditioning
- Private pool
- Shared pool on complex

Location

- In a named community with a clubhouse
- 7 miles from the gates of Walt Disney World Resort
- 19 miles Universal Orlando Resort
- Just south of Highway 192
- Flights are to Melbourne Orlando International Airport (MLB) or Orlando International Airport (MCO), except between the end of November and mid-March when flights are only to MCO

Transfer time: 100 minutes by car from Melbourne Orlando Airport, 40 minutes by car from Orlando International Airport. Travel times may vary depending on traffic conditions.

Please note: you can add car hire to your holiday during the booking process.

Arrival day: 7 days a week

Your service on holiday

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Storey Lakes Resort Town Homes

KISSIMMEE FLORIDA



Villas
Collection

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It takes less than 15 minutes to reach *Walt Disney World* Resort and Universal Orlando Resort from here. The first of the two's 10 minutes' drive away. Head in the opposite direction, and you'll hit the Universal parks in the same time plus five.

The homes have modern decor and private splash pools outside. They're ideal for groups of eight or ten.

Your Villa

- 4 and 5-bedroom town homes all with a master bedroom with a king or queen-size bed and en suite bathroom
- Kitchen • Lounge

Extra features: • TV • Patio furniture • Oven • Hob • Microwave • Dishwasher • Washing machine • Tumble dryer • Coffee maker • Toaster • Utensils • Crockery • Barbecue, payable locally • Highchairs arranged on arrival in resort, payable locally • Cots pre-book prior to departure, payable locally

Key facilities

- Sleeps up to 8 or 10
- 4 or 5 bedrooms • 1 bathroom
- Air-conditioning • Private splash pool • Public pool in the communal area

Location

• In a named community with a clubhouse • Easy access to the major attractions • Minutes away from shopping outlets • 7 miles from the gates of *Walt Disney World* Resort • 12 miles to Universal Orlando • Flights are to Melbourne Orlando International Airport (MLB) or Orlando International Airport (MCO), except between the end of Nov and mid-March when flights are only to MCO

Transfer time: 90 minutes by car from Melbourne Orlando Airport, 30 minutes by car from Orlando International Airport. Travel times may vary depending on traffic conditions.

Please note: you can add car hire to your holiday during the booking process.

Arrival day: 7 days a week

Your service on holiday

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Storey Lakes Resort Homes

KISSIMMEE FLORIDA



Villas
Collection

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It takes less than 15 minutes to reach *Walt Disney World* Resort and Universal Orlando Resort from here. The first of the two's 10 minutes' drive away. Head in the opposite direction, and you'll hit the Universal parks in the same time plus five.

The homes have a luxe feel to them, with modern decor and private pools outside. They're ideal for groups of twelve to sixteen.

Your Villa

- 6 and 8-bedroom homes - all with a master bedroom with a king or queen-size bed and en suite bathroom
- Kitchen • Lounge

Extra features: • TV • Patio furniture • Oven • Hob • Microwave • Dishwasher • Washing machine • Tumble dryer • Coffee maker • Toaster • Utensils • Crockery • Highchairs arranged on arrival in resort, payable locally • Cots pre-book prior to departure, payable locally • Free parking • Barbecue, payable locally

Key facilities

- Sleeps up to 12 or 14
- 6 or 8 bedrooms • 1 bathroom
- Air-conditioning • Private pool • Public pool in communal area

Location

• In a named community with a clubhouse • Minutes away from shopping outlets • 7 miles from the gates of *Walt Disney World* Resort • 12 miles to Universal Orlando Resort • Flights are to Melbourne Orlando International Airport (MLB) or Orlando International Airport (MCO), except between the end of November and mid-March when flights are only to MCO.

Transfer time: 90 minutes by car from Melbourne Orlando Airport, 30 minutes by car from Orlando International Airport. Travel times may vary depending on traffic conditions.

Please note: you can add car hire to your holiday during the booking process.

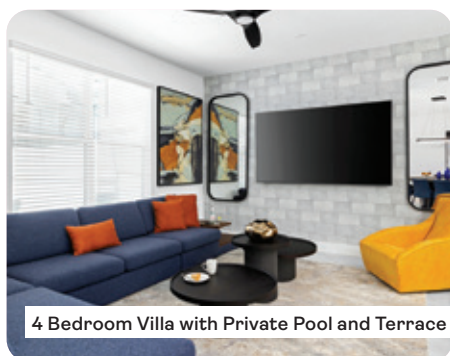
Arrival day: 7 days a week

Your service on holiday

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Planned appearance - Outdoor bar and grill*



4 Bedroom Villa with Private Pool and Terrace



Planned appearance - Lazy River

Villatel Orlando Resort INTERNATIONAL DRIVE FLORIDA

This newly-built resort gives you the best of both worlds. All the comfort and privacy of your own accommodation, and the top-notch facilities of a resort – including a big pool, and even added extras like waterslides and a lazy river.

There's an onsite-restaurant, fitness centre, basketball, and pickle ball courts. Plus, you're just a 10-minute drive from Universal Orlando Resort, and a 20-minute drive from *Walt Disney World Resort* when you stay here. A complimentary resort shuttle is also available.

Your Villa

- 2 and 3-bedroom apartments with terrace
- 4, 5, 6, 7 and 9-bedroom villas with a private pool and terrace

Extra features: • Wi-Fi • Spacious lounge • Fully equipped kitchen • Dishwasher • Microwave • Toaster • Tea and coffee facilities • TV • Towels • Safety deposit box • Iron & ironing

Key facilities

- Sleeps up to 4, 6, 8, 10, 12 or 14
- 4, 5, 6, 7 or 9 bedrooms • 1 to 5 bathrooms
- Air-conditioning • Shared pool
- Villas have a private pool

Location

- 1.3 miles to Orlando International Premium Outlets • 2.6 miles to Universal Studios • 10 miles to *Walt Disney World Resort* • Flights are to Melbourne Orlando International Airport (MLB) or Orlando International Airport (MCO), except between the end of November and mid-March when flights are only to MCO

Transfer time: 40 minutes by coach from Orlando International Airport, 85 minutes by coach from Melbourne Orlando Airport. Travel times may vary depending on traffic conditions.

Please note: you can add car hire to your holiday during the booking process.

Your service on holiday

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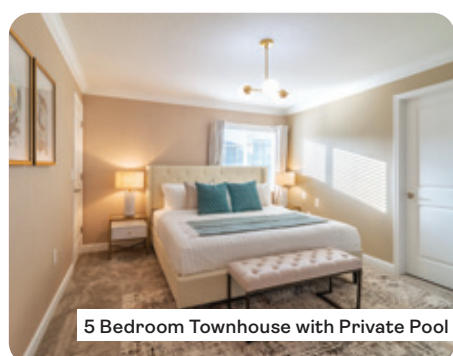
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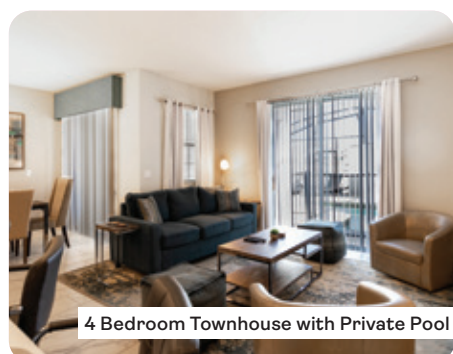
5 Bedroom Townhouse with Private Pool



9 Bedroom Villa with Private Pool



5 Bedroom Townhouse with Private Pool



4 Bedroom Townhouse with Private Pool

The Retreat at ChampionsGate

CHAMPSGATE FLORIDA

When you stay in one of these villas, you'll be about 15 minutes' drive from *Walt Disney World Resort* and 25 minutes from Universal Orlando Resort, so you can be at the Parks in no time at all. Closer to home, there are plenty of golf courses for you to practice your swing on.

Whichever villa or townhouse you choose, you'll have your own private pool. There's a communal pool, too, which is joined by a lazy river and a kids' splash zone. When you're not in the water, you can sip cocktails from the tiki bar or grab American-style meals at the grill restaurant.

Your Villa

- Master bedroom with separate bathroom
- Additional bedrooms are doubles or twins • At least 1 other bathroom • Kitchen • Oven • Hob • Microwave • Dishwasher • Fridge/freezer • Coffee maker • Toaster • Crockery • Utensils • 4 bedroom townhouses sleep up to 8, 5 bedroom townhouses and villas sleep up to 10, 6 bedroom villas sleep up to 12 • 7 bedroom villas sleep up to 14 • 8 bedroom villas sleep up to 16 • 9 bedroom villas sleep up to 16 • All villas are non-smoking and vary in layout and furnishings, but have these listed facilities.

Extra features: • Washing machine/dryer • Iron and board • Cable TV • Phone • Towels • Bed linen • Free Wi-Fi • Free parking

Key facilities

- Sleeps up to 8, 10, 12, 14 or 16 • 4, 5, 6, 7, 8 or 9 bedrooms • 1 or 2 bathrooms • Air-conditioning • Private pool • Shared pool on complex

Location

- 20km to *Walt Disney World Resort* • 31km to International Drive • 35km to Universal Orlando
- Flights are to Melbourne Orlando International Airport (MLB) or Orlando International Airport (MCO), except between the end of November and mid-March when flights are only to MCO

Transfer time: 50 minutes from Orlando International Airport by car, 100 minutes from Melbourne Orlando Airport by car. Travel times may vary depending on traffic conditions.

Please note: you can add car hire to your holiday during the booking process.

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Balmoral Resort Florida

CLERMONT, DAVENPORT & HAINES AREA FLORIDA

With *Walt Disney World* Resort half an hour away and Universal Orlando Resort just 10 minutes' further, you'll be within easy reach of the rides and rollercoasters when you stay here. You can reach LEGOLAND® in 20, and International Drive in about 40 minutes, too.

For your lazier days, there's a big communal pool complete with a slide-studded splash park and loads of sunbathing space. An onsite restaurant means you won't need to cook your own meals if you don't want to, and there's a bar for your poolside tipples.

Your Villa

- Master bedroom with en suite bathroom
- Additional bedrooms are doubles or twins
- At least 1 other bathroom • Kitchen • Oven • Hob
- Microwave • Dishwasher • Fridge/freezer • Coffee maker • Toaster • Crockery • Utensils • 3 bedroom villas sleep up to 6, 4 bedroom villas sleep up to 8, 5 bedroom villas sleep up to 10, 6 bedroom villas sleep up to 12 • All villas are non-smoking and vary in layout and furnishing but have these listed facilities.

Extra features: • Washing machine/dryer • Iron and board • Smart TV • Phone • Towels • Bed linen • Sun-loungers • Free Wi-Fi • Free parking • Welcome basket - to be requested prior to arrival, charge applies.

Key facilities

- Sleeps up to 4, 6, 8, 10 or 12 • 2, 3, 4, 5 or 6 bedrooms • 1 or 2 bathrooms • Air-conditioning
- Private pool • Shared pool

Location

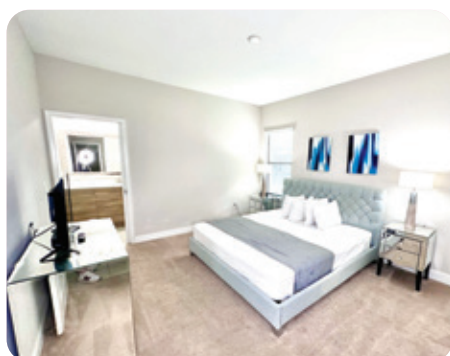
- 1.4km to Publix Super Market at Haines City Mall • 35km to *Walt Disney World* Resort • 49km to Universal Orlando • Flights are to Melbourne Orlando International Airport (MLB) or Orlando International Airport (MCO), except between the end of November and mid-March when flights are only to MCO.

Transfer time: 65 minutes by car from Orlando International Airport, 110 minutes by car from Melbourne Orlando Airport. Travel times may vary depending on traffic conditions.

Please note: you can add car hire to your holiday during the booking process.

Your service on holiday

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Southern Dunes

HAINES CITY FLORIDA

The villas at Southern Dunes Excel are a great base for ticking off Florida's theme parks. You're just 22 miles away from *Walt Disney World Resort*, and there's a handful of bars and restaurants nearby.

These three, four and five-bedroom villas feature fully fitted kitchens, plus open-plan lounge and dining areas. Out the back, you've got your own pool with a patio, sunbeds and a table and chairs.

Your Villa

- Master bedroom with en suite bathroom
- Additional bedrooms are queen-size, doubles or twins
- At least 1 other bathroom
- Kitchen
- Oven
- Hob
- Microwave
- Dishwasher
- Fridge/freezer
- Coffee maker
- Toaster
- Crockery
- Utensils
- 3 bedroom villas sleep up to 6, 4 bedroom villas sleep up to 8, 5 bedroom villas sleep up to 10
- Pool heating, Oct-Apr, payable on arrival
- All villas are non-smoking and vary in layout and furnishing but have these listed facilities

Extra features: • Air-conditioning • Washing machine/dryer • Iron and board • Cable TV • Phone • Towels • Bed linen • 2 sunloungers • Highchairs arranged on arrival in resort, payable locally • Cots pre-book prior to arrival, payable locally • Free Wi-Fi • Free parking • Barbecue to be requested prior to arrival, payable locally

Key facilities

- Sleeps up to 6, 8 or 10 • 3, 4 or 5 bedrooms
- 2 bathrooms • Air-conditioning • Private pool

Location

- In a named community with a clubhouse
- 22 miles to *Walt Disney World Resort* • 29 miles to Universal Orlando • 25 miles to SeaWorld Orlando • 85 miles to the nearest beach
- Coach transfer is not available so car hire is essential
- Flights are to Melbourne Orlando International Airport (MLB) or Orlando International Airport (MCO), except between the end of November and mid-March when flights are only to MCO

Transfer time: 110 minutes by car from Melbourne Orlando Airport, 50 minutes by car from Orlando International Airport. Travel times may vary depending on traffic conditions.

Please note: you can add car hire to your holiday during the booking process.

Arrival day: 7 days a week

Your service on holiday

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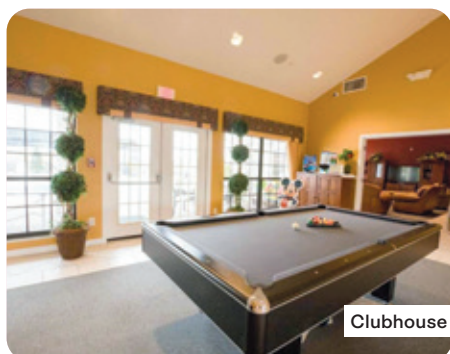
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Communal pool



Private pool



Clubhouse

High Grove Villas

CLERMONT, DAVENPORT AND HAINES FLORIDA

There's a touch of la dolce vita about these villas. They're designed with central Italy in mind, so you can expect terracotta-tiled roofs and simple whitewashed walls. Each one has a private pool out the back, and a well-equipped kitchen-diner inside.

Stroll to the clubhouse if you want to fill your time away from the theme parks. It's got an arcade room, a children's play area and tables for foosball and billiards. There's also a spa*, a chill-out lounge and a bigger, shared pool in the grounds.

Your Villa

- 4 or 5-bedroom home with a private pool
- En suite bathroom • Kitchen • Lounge

Extra features: • Wi-Fi • TV • DVD player • Oven • Hob • Microwave • Dishwasher • Washing machine • Tumble dryer • Fridge-freezer • Coffee maker • Toaster • Iron and board • Utensils • Cutlery • Crockery • Highchairs arranged on arrival in resort, payable locally • Cots pre-book prior to departure, payable locally • Free parking • Barbecue, payable locally

Key facilities

- Sleeps up to 8 or 10 • 4 or 5 bedrooms
- 1 bathroom • Air-conditioning • Private pool
- Shared pool on complex

Location

- In a named community with a clubhouse
- 10 miles to the Walt Disney World Resort
- 17 miles to Seaworld Orlando • 21 miles to Universal Orlando Resort • 65 miles to Busch Gardens • Flights are to Melbourne Orlando International Airport (MLB) or Orlando International Airport (MCO), except between the end of November and mid-March when flights are only to MCO

Transfer time: 90 minutes by car from Melbourne Orlando Airport, 40 minutes by car from Orlando International Airport. Travel times may vary depending on traffic conditions.

Please note: you can add car hire to your holiday during the booking process.

Arrival day: 7 days a week

Your service on holiday

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Two-storey villa



Highlands Reserve

DAVENPORT FLORIDA

You'll find these villas pulled up to an 18-hole golf course*, in a peaceful, forest-fringed plot. They're all individually owned and decorated. *Walt Disney World Resort* is a 20-mile drive away, while the journey to Universal Orlando Resort is closer to 30 miles.

When you want to recharge your batteries, you can spread out by your villa's private pool. Alternatively, you can get in some sunbathing time by the communal pool, or play a game of tennis* on the sports court.

Your Villa

- Master bedroom with en suite bathroom
- Additional bedrooms are doubles or twins
- At least 1 other bathroom • Kitchen • Oven • Hob
- Microwave • Dishwasher • Fridge/freezer • Coffee maker • Toaster • Crockery • Utensils • 3 bedroom villas sleep up to 6, 4 bedroom villas sleep up to 8, 5 bedroom villas sleep up to 10 • Pool heating*, Oct-Apr, payable on arrival • All villas are non-smoking and vary in layout and furnishing but have these listed facilities

Extra features: • Air-conditioning • Washing machine/dryer • Iron and board • Cable TV • Phone • Towels • Bed linen • Cots and highchairs* can be arranged but must be requested prior to arrival • If pool heating is required this must be requested 48 hours prior to arrival • Barbecue grills* can be requested prior to arrival, for an extra charge.

Key facilities

- Sleeps up to 6, 8 or 10 • 3, 4 or 5 bedrooms
- 1 bathroom • Air-conditioning • Private pool
- Shared pool

Location

- *Walt Disney World Resort* 20 miles • Universal Orlando Resort 30 miles • SeaWorld 25 miles
- Nearest beach 80 miles • Coach transfers are not available, so car hire is essential • Flights are to Melbourne Orlando International Airport (MLB) or Orlando International Airport (MCO), except between the end of November and mid-March when flights are only to MCO.

Transfer time: 90 minutes by car from Melbourne Orlando Airport, 40 minutes by car from Orlando International Airport. Travel times may vary depending on traffic conditions.

Please note: you can add car hire to your holiday during the booking process.

Arrival day: Monday, Tuesday, Thursday, Friday, Saturday and Sunday

Your service on holiday

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*Extra charge



West Haven Villas

CLERMONT, DAVENPORT AND HAINES FLORIDA



These four and five-bed villas are in Orlando's Davenport neighbourhood – just down the road from the pro-designed golf courses of Championsgate. *Walt Disney World Resort's* around 20 minutes' drive away, so you can dip in and out of thrill-seeking.

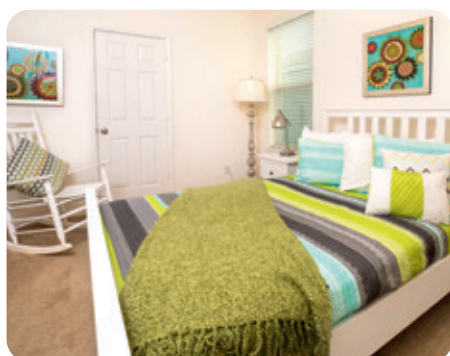
You'll get a private pool with loungers on the patio. Inside each villa there's a family-sized living area and an open-plan kitchen. There's a full fridge-freezer you can stock with supplies, and you can whip up dinner using the hob, oven or microwave.

Your Villa

• 4 or 5-bedroom homes include a private pool, a kitchen, dining room and lounge

Extra features:

• Wi-Fi • TV • DVD player
• Air-conditioning • Fridge-freezer • Oven and hob
• Microwave • Dishwasher • Washing machine and tumble dryer • Coffee maker • Toaster • Utensils and crockery • Iron and board • Vacuum cleaner
• Highchairs arranged on arrival in resort, payable locally • Cots pre-book prior to departure, payable locally • Free parking • Barbecue, payable locally



Key facilities

• Sleeps up to 8 or 10 • 4 or 5 bedrooms
• 1 bathroom • Air-conditioning • Private pool

Location

• In a named community with a clubhouse • 13 miles to the *Walt Disney World Resort* • 18 miles to Seaworld Orlando • 22 miles to Universal Orlando Resort • 60 miles to Busch Gardens • Flights are to Melbourne Orlando International Airport (MLB) or Orlando International Airport (MCO), except between the end of November and mid-March when flights are only to MCO

Transfer time:

100 minutes by car from Melbourne Orlando Airport, 110 minutes by car from Orlando International Airport. Travel times may vary depending on traffic conditions.

Please note: you can add car hire to your holiday during the booking process.

Arrival day:

7 days a week

Your service on holiday

Holidays here come with **24/7 support on the TUI app and by phone**

Start your holiday search

To see prices, dive in to destination details, or check out our full range of holiday types.

[View online](#)



Book theme park tickets online or with one of our Travel Experts. For more Florida experiences, visit tui.co.uk/things-to-do



Beach breakdown – Florida-style

Most eyes are drawn to the Sunshine State's theme parks, but you're missing a trick if you don't give the beaches a try. And with our Multi-Centre holidays, you can add an Orlando stay to your beach getaway. Spring Break hotspots, eggshell-white sands and America's number-one sunbathing stretch are just a flavour of where you can visit...

Daytona Beach

In Daytona Beach, petrol-heads meet sunbeds in a blend of thrills and chills. Its mammoth speedway stadium hosts the Daytona 500 every year – NASCAR's equivalent of the FA Cup final. And when its streets aren't teeming with racing fans, its tanning credentials tag into the ring. The city's nicknamed 'The World's Most Famous Beach' for a reason, with a huge skirt of sand facing the Atlantic Ocean. Spring Breakers populate the waterfront bars for small portions of the year, and Orlando's theme parks are less than an hour's drive away.



Melbourne Beach

Melbourne Beach is on a slim peninsula that's trimmed with a belt of marshmallow-white sand. Sun-seekers aren't the only ones flocking here, though – it's on Florida's Space Coast, so the launchpads and lunar learnings of the Kennedy Space Center are just up the shoreline. And with the state's most modern airport up its sleeve, the city's got plenty going for it.

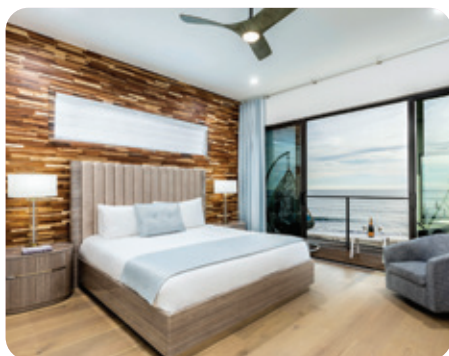


Cocoa Beach

Cocoa Beach is one of the trendiest beach towns on Florida's 'Space Coast'. It's separated from the mainland by the Indian and Banana rivers, leaving a skinny, peninsula-style spot that's almost more sand than settlement. The seafront's a striking shade of ivory, and you'll find one of the world's biggest surf shops posted up near the shore. Plus, Cocoa Beach lands you within easy reach of the world-famous Kennedy Space Center, which is just a short jaunt north from here.



Check out our full range of Florida beach holidays at tui.co.uk.



Villatel at Harbor Island Beach Club

MELBOURNE BEACH FLORIDA

T T T T There's no TripAdvisor rating available for this property.

The villas here have between four and eight bedrooms, and they're super stylish – think marble coffee tables and chunky leather couches. Some even come with their own home cinemas and private pools*, too.

You're right by Melbourne Beach when you stay here, and there's a wooden walkway leading you straight to it. If you're more of a pool person, there's a curved swimming spot sunken into a sundeck that's scattered with loungers and parasols.

Key Facilities

- 1 communal pool • 1 private pool in each villa
- Free Wi-Fi

Location

• Close to Melbourne beach • 40 miles from Kennedy Space Centre • 80 miles from Walt Disney World Parks • Flights are to Melbourne Orlando International Airport (MLB) or Orlando International Airport (MCO), except between the end of November and mid-March when flights are only to MCO

Transfer time: 80 minutes by car from Orlando International Airport, 35 minutes by car from Melbourne Orlando Airport. Travel times may vary depending on traffic conditions.

Please note: you can add car hire to your holiday during the booking process.

Rooms

Each home features a fully equipped kitchen, along with private bathrooms, free Wi-Fi, a games room, private pool, and free parking. If there's more of you, try out a spacious **Superior 8 Bedroom Home** which can sleep up to 16.

Number of rooms: 5, 6 or 8 bedrooms per villa

Your service on holiday

Holidays here come with **24/7 support on the TUI app and by phone**

Board Options

- Self Catering

This hotel can be booked as part of a **Multi-Centre holiday** – when you stay at more than one hotel while you're away.

Start your holiday search

To see prices, dive in to destination details, or check out our full range of holiday types.

[View online](#)



Book theme park tickets online or with one of our Travel Experts. For more Florida experiences, visit tui.co.uk/things-to-do

Tour information

Important information for all destinations

Please note

- All charges and visa requirements are subject to change.
- For all passport, visa and health requirements, please consult the Foreign, Commonwealth & Development Office Website – www.gov.uk/foreign-travel-advice.
- It is the responsibility of all passengers to ensure that prior to travel they have taken the necessary health precautions applicable to their chosen destination. Advice about destinations can change, therefore please consult with your doctor at least 2 months before your departure, as some treatments (e.g. malaria) should begin well in advance of travel. For late bookings within 3 weeks of departure, please consult with your doctor before booking your holiday.
- American Express Traveller Cheque Cards cannot be used in all longhaul destinations. Please check with your holiday advisor.
- Tour itineraries and days of departure may be subject to change and in some circumstances it may be necessary to use alternative hotels of a similar standard in the same resort.
- We will advise the latest known itinerary and latest known hotels prior to departure, and we will endeavour to let you know of any changes, however due to operational reasons hotel changes and itinerary changes can take place at any time prior to departure or whilst you are in resort. For this reason, we do not recommend you book any hotel extras or upgrades directly with the hotel until you are in resort. Our team in resort will advise of any changes.
- The star rating of each hotel or accommodation included will be shown when confirming your tour within the tour itinerary.
- During periods of low occupancy, some facilities and amenities may be unavailable.
- During quieter periods, some accommodation may hold business conferences.
- During March and June, the resorts are often very busy with Spring Break students. This usually happens in the USA and Mexico.
- To make the most of each day, there may be a number of early starts on the tours.
- Some tours cover long distances on certain days, however there will be short stops at points, and the journeys are very rewarding.
- Guests are advised to pack suitable attire for the tour and the season, including sturdy walking shoes and warm clothes for higher altitudes.
- Lots of our tours are child-friendly, but there are a few that aren't available to children. You can check the 'important information' section of your chosen tour itinerary for details on age restrictions.
- English-speaking guides are used on the majority of tours, with the exception of our small boat cruises – where the onboard crew will be there to assist you – our self-drive tours, and a small number of our standard tours. We state in the tour itinerary whether a guide is included.
- Tour group sizes will be stated on the individual tour itinerary.
- Most tours include: all road transportation, applicable entrance fees, tour listed transfers and listed excursions. Please check with one of the TUI team or on our website before you book about what's included in your tour.
- Some touring groups are shared with other multi-national travellers, however the programme will be delivered in English.
- Optional excursions are available for most tours at an extra charge, and are sometimes shared with other multi-national travellers not on your TUI Tour. Optional excursions can be pre-booked during your initial tour booking as well as in destination. Some tours will offer these optional excursions whilst in destination only, where indicated.
- Beverages, tips and gratuities are not included.
- If you're on a safari and some other specialist tours your luggage allowance could be reduced. This will be clearly stated at the time you book, and will be available in your customer documents.
- Any customers booking a tour/twin centre involving an internal flight will be required to provide their full passenger names at time of booking, as they appear on their passports.
- Several destinations will require your passport information in advance. When booking your tour we will advise you on how to submit this information, if it's relevant for the destination you are travelling to.

Hurricanes and tropical storms

The Caribbean, USA and Mexico are occasionally affected by tropical storms and hurricanes between June – November. Such storms can blow up quickly and it is impossible to predict their path or duration more than three to four days in advance, often less.

South East Asia may be affected by a monsoon season, typically between May – September.

If a storm is forecast for one of our holiday destinations we monitor all activity through various websites and information received from local and international experts. We follow the advice of the FCDO and work with the Federation of Tour Operators in resort to ensure that customer safety is foremost if there is hurricane activity during your holiday.



For more information call **0204 578 0994***
or email **tours@tui.co.uk**

*Calls to 020 numbers cost the standard rate from UK landlines, but calls from mobiles may be higher. Check with your network provider.

Melbourne Orlando International Airport

Our flights to Florida touch down at Melbourne Orlando International Airport. Here's why we reckon it's the state's best airport...



Landing in style

It's no coincidence that Melbourne Orlando International Airport has bagged first place in a list of North America's most scenic airports. The runways sidle right up to the Sunshine State's eastern shores, which means you'll have standout views of Florida's Space Coastline as you come in to land. Look out the windows at the Indian River on your approach, plus the famous launchpads of the Kennedy Space Center. And, as TUI's the only transatlantic airline to fly here, you'll have a unique slant to your holiday.

New terminal

The airport itself is looking tip-top after a multi-million dollar makeover, which has been carried out with TUI customers in mind. You can watch 787 Dreamliners land and take off from the comfort of the brand-new panoramic terminal building. The international arrival gates have been built just a short walk from the arrivals hall and customs, too, to speed things up when you arrive. And there's a brand-new air traffic control tower and upgrades to all three runways.



First-class location

Once the wheels touch down on the tarmac and you're through the airport, you'll see just how handy the location is. You've got the likes of Cocoa Beach a 30-minute drive away, plus Cape Canaveral and the Kennedy Space Center about 50 minutes' drive north. Spend around an hour on the road, and you'll find yourself right in the heart of Orlando. That means easy access to *Walt Disney World Resort*, *Universal Orlando Resort* and *International Drive*, plus the stores and restaurants of *The Florida Mall*. Plus, it's just as simple to reach some of the state's best villa resorts – the likes of *Champions Gate* and *Windsor Hills* are 20 minutes' drive further on.



Take to the skies

Flights for most TUI holidays are with our very own airline, which means a seamless experience from the moment you step on board. Here's what you can expect...



Why fly with TUI?



Fly from 21 UK airports

It's easy to find a flight that takes off near you.



Flexible flight times

We've got flight times and holiday durations to suit you.



70+ destinations

We fly to more than 70 worldwide destinations.



Easy airport experience

We offer day-before and self-service bag drop on eligible flights.

Flying short and mid-haul

Our short and mid-haul flights are less than seven hours long. In the summer, you can fly from more than 21 UK airports to destinations like Spain, Greece and Italy.

Family-friendly flying

Our cabin crew are experts when it comes to looking after little ones in the sky, and they're always on hand to help.

Food and drink

On board, you can buy a range of food and drinks, including hot and cold snacks. We also now have the option to pre-book a meal for your flight. If you're flying to Lapland, you'll get a free meal, with a hot drink.

Luggage allowance

Your luggage allowance ranges from 20kg to 25kg, depending on the type of holiday you've booked. And, you get 10kg hand luggage. Children under two get 10kg hold allowance*. You can also pool your luggage allowance with others on your booking – but each individual bag can't weigh more than 25kg. You've also got the option of purchasing an extra 5kg or 10kg of luggage allowance per passenger.



Flying long-haul

Long-haul TUI flights – of seven hours or more – take place on our 787 Dreamliners*.

In-flight entertainment

All our long-haul flights – which are over seven hours long – set you up with seatback screens, featuring on-demand TV programmes, movies and games.

Food and drink

Free meals are included with all our long-haul flights. We'll also pass through the cabin with a bar service offering soft drinks and hot beverages.

Luggage allowance

On long-haul flights, 20kg of hold luggage comes as standard, along with 10kg hand luggage. If you need to, you can add checked-in luggage for an extra charge on selected flights.

And if you've upgraded to Premium on long-haul flights with TUI Airways, you'll also get 25kg* of luggage, regardless of the holiday type.

More info

[Click here to watch our walk-through tour of a Dreamliner.](#)



Fly Premium

Premium is available to book on long-haul TUI flights. If you've upgraded to Premium on long-haul flights with TUI Airways, you'll get 25kg of checked-in luggage and 10kg of hand luggage.

Premium benefits include:

- Airport lounge on departure, priority boarding with a welcome glass of bubbly, and a second lighter meal on your flight
- A priority bag-drop at the airport and fast-track through security
- A bigger 38-inch seat pitch with footrests and adjustable headrests in a separate cabin
- A pillow and a blanket on outward and return flights, and a Rituals* amenity kit on your outward flight

Prices start from just **£399** return per person.

Seats & extras



Your seat on the plane

Your seats will be allocated to you when you check in. If you're travelling with a child under the age of 12, we'll make sure they're sat with at least one adult in your party – sat with means next to, across an aisle, or in front or behind.



Select your seat

Choose your exact seats from a plan of the plane by opting for our Select Your Seat service. You can add this on at the time of booking, or afterwards.



Seat upgrades

Extra Legroom Seats give from two extra inches on your seat pitch. And Extra Space Seats come with over eight inches of extra legroom, often without a row of seats in front – so you can expect a lot more space. You can opt for either of these at the time of booking or afterwards.

Flying with other airlines

We've teamed up with leading airlines to give you even more holiday choice.



More destinations

We know that hunting for a holiday is much easier when you've got more choice. That's why we work with over 20 other airlines, to provide you with the exact dates, airports and durations that you want. Flexible flying also means we can open to the door to a variety of holiday hotspots, from Mykonos and Zanzibar to the Maldives and Antigua.



TUI service as standard

While you're away, it goes without saying that the high-standard service you've come to expect from TUI will still be present and correct. Your holiday is still ATOL protected, too. And who you're flying with doesn't affect the support you'll get from us while you're away – you can get in touch with us around the clock if you need to.



Airline partners

We package up holidays with airlines we trust, as well as our own award-winning TUI Airways fleet. All the partner airlines we use have met the same rigorous international safety standards as TUI Airways.



*Not included if you book flights only

*The vast majority of long-haul TUI flights are on the 787 Dreamliner, but this is not guaranteed

A-Z guide

We understand the small print is the last thing anyone wants to read. But we believe it's really important to be clear in the information we give you. This A-Z outlines to what extent we would be liable, if at all. If any part of this guide isn't valid or can't be enforced, the rest will still apply. Not everything here will apply to you but a lot of it will so you'll need to read this guide before you book. You'll also need to read Our Agreement With You and Your Agreement With Us. Together, they explain every aspect of your holiday. If you need information in another format, do contact our Assisted Travel team on 0800 145 6920. In line with EU regulations, we need to let you know who you'll be flying with, as your holiday package flights may not be with TUI. You'll see which airline is included in your package as part of your booking journey, and we'll also let you know who the airline is when we send your tickets. If there are changes after that point, we'll tell you before you check in or at the boarding gate. When you come across anything to do with flights in this guide, we'll usually be talking about flights with TUI. So if you're flying with another airline, you'll need to check their conditions, too. From time to time, we need to change airlines or plane types but this isn't classed as a 'Major Change' to your holiday.

A

Accessibility Here at TUI, we want to make travelling as easy as possible. That's whether you or someone you're travelling with has access needs, reduced mobility or a disability, including non-visible ones, and neurodiversity. We know holiday planning can be stressful if you're relying on the hotel's accessibility details being available before booking. So, we've partnered with AccessAble to bring you Detailed Access Guides for our most popular hotels, so you can check if they meet your individual needs. You can view these at [accessible.co.uk/tui](https://www.accessible.co.uk/tui).

Whether you book your holiday in one of our TUI Stores, or make your booking online, our friendly and knowledgeable Assisted Travel Team are on hand to make sure your holiday's right for you. Give the team a call for free on 0800 145 6920. If you're a British Sign Language (BSL) user, you can also contact us via SignLive. Or, for more on accessible holidays, head over to our assisted travel page at [tui.co.uk](https://www.tui.co.uk).

Accuracy We published our latest brochures in July 2026. Our prices and information in those brochures were accurate on that date but they may have changed since then. We always check our properties regularly to make sure we're giving you accurate information and we'll tell you of any changes we know about when you book. If you've already booked, we'll tell you about any major changes we're aware of as soon as we can. Bear in mind public holidays and religious festivals affect whether or not facilities are available. Also, it may be the case some facilities aren't managed directly by the hotel and they could close without notice.

Adjacent Rooms These are two rooms next to each other and usually share some facilities, such as an entrance or a bathroom. They're available at selected accommodation and for a small supplement. The facilities can vary so check the individual hotel description. When you're booking, the room description will have ADJ next to it. Depending on where you're staying, you may need to book 2 rooms to get this room type. Please ask when you book.

Advanced Passenger Information So that you can travel, it may be mandatory (as required by government authorities before or at the point(s) of departure and/or destination) to disclose and process your personal data for immigration, border control, security and anti-terrorism purposes, or any other purposes which they determine appropriate. Some countries will only permit travel if you provide your Advance Passenger Information or API (for example Caricom API Data and US Secure Flight Data) to the airline before your departure.

Some or all of the Caricom states have entered into an agreement with the USA whereby advance passenger data, required by and provided to Caricom states for border security purposes, will be passed to the USA Department for Homeland Security for processing on behalf of those Caricom states. Please see the Caricom website for more details.

The Transportation Security Administration (TSA) requires you to provide your full name, date of birth and gender for the purpose of watch list screening. You may also provide your Redress Number (as well as a Known Traveler Number), if available. Failure to provide details may result in denial of transport or denial of authority to enter the boarding area. TSA may share information you provide with law enforcement or intelligence agencies or others under its published system of records notice. Please see the TSA website for more details.

These requirements may differ depending on your destination and you are advised to check. Even if not mandatory, we may assist where appropriate. You'll need your booking reference number, the lead passenger's surname and your date of departure to access the site.

Age Ranges No under-18s can travel on their own. For our hotels, 2 to 12-year-olds are classed as children unless we say otherwise. For self-catering properties and any type of property in Florida, it's 2 to 16 inclusive.

Air-conditioning This may depend on the time of year and be subject to hotelier discretion. Also, you may have to pay for it when you get there.

Airline Rules Charter airlines aren't allowed to carry certain nationals to and from their country of origin. This is due to licensing law restrictions with overseas aviation authorities. The current licensing laws, as of 15th November 2010, do not allow TUI Group airlines to carry

nationals of the following countries on their operating routes – Brazil, Kenya, and Morocco. Some other restrictions also apply...

- Cuban nationals may travel to any international Cuban airport, except Cayo Largo and Cayo Coco, and must be travelling as part of an inclusive tour package.

- Indian and Turkish passport holders can only travel on inclusive tour package arrangements. Please check with your embassy or consulate before you book.

- If you're going to Goa, Kerala and Sri Lanka, on an Indian, Pakistani, Sri Lankan, Nepalese or Bangladeshi passport you can't fly on British charter flights. This travel restriction doesn't apply if you have a Pakistani, Sri Lankan, Nepalese or Bangladeshi passport but your spouse has a foreign – non-Indian – passport.

Airport Assistance See Assisted Travel.

Airport Hotels and Parking - UK The companies that provide the hotels and car parks will have their own terms of use which will also apply to you. We can get you a copy of these if you need one, just ask.

If you don't follow the instructions we give you, we may not be able to refund you any additional costs you're charged as a result.

Any parking is at your own risk, so we ask that you don't keep any valuables in your car. You should be prepared to leave your keys with car park staff as this may be necessary. If you have a larger-than-average vehicle or a motorbike, please contact us to check that the car park can accommodate it without an additional charge. When you travel, take your booking confirmation with you as it contains instructions on what you need to do. If you have any problems on the day, please let the hotel or car park know so they can help you. If you don't let them know, we may not be able to help you later on. If you're parking and you arrive before the day and time shown on your confirmation, or stay later than planned, you may be charged for the extra parking at the car park's normal price. If you leave earlier than planned, we won't refund any of the charges you've paid.

You can amend or cancel any time up until a minute to midnight, the day before you arrive at the airport, free of charge. So, if you fly on the 2nd, you'd need to cancel by 23:59 on the 1st. If you cancel in time, you will be refunded what you've paid for the hotel and parking. If you don't cancel in time you will not be refunded any amounts paid for the hotel and parking and we will retain this as a cancellation charge.

Airport Lounges You can pay for UK airport lounge access after you've booked, subject to availability. You can do this via a TUI Holiday Store, Manage My Booking or by logging into your Customer Account.

Airport Service In most airports overseas, our Travel Experts aren't allowed past check-in or into the arrivals hall but we will have staff waiting to greet you outside the airport.

Alcohol During your flight with us, you can only drink the alcohol that our staff serve you.

Amenities Lots of things you come across in resort will be quite different to what you've come to expect at home, like roads, power and water, for instance. If there's a prolonged drought, it might interrupt water supplies. In summer, there's often more demand on water, which means the pressure can drop, disrupting water heaters. You may also find in some destinations you won't be able to flush toilet paper down the toilet.

Artist Impressions These, together with any computer-generated images, are there to give you an idea of how the property will look – they're not replicas of the finished building.

Assisted Travel If you or anyone you're travelling with has a disability, is less mobile, has a vision or hearing impairment, or is undergoing medical treatment and needs support, contact our Assisted Travel Team - their number is at the end of this guide. Our colleagues can advise you which holidays are more suitable and meet your requirements. Also, if you've got any medical or dietary needs, they will do their best to help.

Assisted Travel at the Airport Assistance teams will be on hand at the airport, once notified of the request for assistance. Assistance is given at the designated points inside and outside terminal buildings. Assistance can include moving across various areas within the airport (e.g. check-in counter, toilet facilities and the luggage hall). And you can be assisted to the aircraft as well as boarding it. You can highlight to the Assisted Travel Team what type of assistance, and in which part of the airport experience, is needed.

Assisted Travel on Your Flight If you or a member of your party has a disability, uses a mobility aid, can't walk, or has difficulty climbing stairs, you should notify us of your assistance needs before travel, by contacting our Assisted Travel Team. You are strongly advised to contact us at least 48 hours before your departure.

Assisted Travel on Transfers If you aren't able to use our coach transfers, we can arrange an adapted transfer, if you tell us in advance by contacting our Assisted Travel Team. See **Medical Conditions & Wheelchairs**.

B

Balconies If the description refers to a French or Juliette balcony, this means that your room will have glass doors but you won't necessarily be able to go out onto the balcony as it'll be shallow in depth. If you're on the ground floor, you'll get a terrace instead of a balcony, even if it says 'BL' or 'balcony' on your booking confirmation. Health and safety restrictions mean some hotels or apartments may not put you on a high floor if you have small children. Even if you're on a low floor, make sure you never leave your children unattended on your balcony.

Banned Airlines To improve safety, the European Commission has banned some airlines from operating in European airspace. In line with EU directive (EC) no. 2111/2005, Article 9, we need to make you aware of the list of banned airlines. To view the list of airlines that are subject to an operating ban within the European Community, visit https://transport.ec.europa.eu/transport-themes/eu-air-safety-list_en

Bars If a hotel has a bar, you may well hear some noise – even outside normal licensing hours.

Beaches Many of the beaches in our resorts have been awarded the Foundation for Environmental Education's Blue Flag. This awards beaches and marinas that meet its high standards of hygiene, cleanliness, environmental management and safety. For details, visit www.blueflag.org. When you're on the beach, make sure you check any flag warning systems and take local conditions into account, particularly things like undercurrents and tides. You'll also need to supervise children at all times as most beaches won't have a lifeguard.

Some beaches in Mexico and the Caribbean may experience an increased level of seaweed from time to time. This is known as sargassum, and is a natural occurrence which can change on a daily basis influenced by weather patterns and sea currents. Hotels which are affected work hard to clear the seaweed so you can continue to enjoy the beach during your holiday. The situation can change day to day due to nature, wildlife and local laws.

You may find that public beaches are closed at certain times, particularly in low season. Beach closures are carried out by local authorities so are beyond our control. One more thing, you may need to pay to use some beaches, especially in Italy.

Building Work From time to time, building work is unavoidable, particularly where hotels are open all year round, and it can be noisy. If we're aware of any work, we'll let you know as soon as possible if we think it'll affect your holiday. This can be difficult as we don't control the work and we're not always told when it'll happen and how long it will last. But if we think it'll have a significant effect, you'll have the option of a refund or an alternative holiday, as outlined under 'Major changes to your holiday' in Our Agreement With You.

Bungalows If the description of your accommodation refers to a bungalow, this means that you may be located in an accommodation block within an annexe building separate from the main building which may not necessarily be single storey or detached.

C

Car Hire With Alamo

If you book car hire for your holiday to Florida, your car hire will be provided by Alamo. Please make sure that you take into account the space needed for luggage, any baby seats, equipment (e.g. golf clubs), as well as the distance you plan to drive. It may be worth you renting a larger vehicle, such as a mini-van, if there are more than 5 people in your party, to ensure that you all get to travel in the same vehicle.

When you pick your car up, anyone driving the car will need to sign the conditions of rental.

Additional Info for All Car Hire Packages

Documentation: A full valid driver's licence and credit card in the driver's name need to be presented in order to be allowed to pick up the vehicle.

Locally Payable Charges: Anything you pay for locally will have airport operating fees, handling fees and taxes, plus a local sales tax.

Pre-authorisation Charges/Security Deposits: Any additional optional items selected at the counter will be pre-authorised (such as Child Seats, etc.). If no additional are required, an authorisation for \$1 will be taken to ensure the card is valid.

Additional Drivers: There's a charge from \$15 per day for each additional driver.

Child Seats: Child seats are compulsory for under-6s. You'll need to pay \$6.99 a day for each seat on arrival (subject to availability) with a maximum of \$70 per every 30 day rental per infant/child seat.

Sat Navs/GPS: Included with your car hire.

Young Driver Surcharge: The minimum age for hiring a car in Florida is 21 years. Drivers under 25 years will also need to pay an additional young driver surcharge from \$25 each per day. There's usually an extra charge for drivers under 25.

Returns: Alamo uses a 24-hour system. It means you need to return your vehicle by the same time as when you originally picked it up. Otherwise, you'll have to pay an extra day's hire at the local rate.

Minimum Age: Driver must be twenty-one (21) years of age to be allowed to hire the car.

Toll roads: There are numerous toll roads within Florida and across the USA. The renter is responsible for all charges incurred for using these roads.

Alamo Terms & Conditions: Full terms & conditions of your Alamo car hire can be found at www.alamo.com/en/customer-support/car-rental-faqs.html

Fully-inclusive Car Hire - comes as standard. This includes an air-conditioned car with unlimited mileage, automatic transmission, and radio, plus local road maps and information. Your car will come with a full tank of fuel. You can choose to simply return the car with a full tank, or pay this up front at the time of rental - the charge for this will be based on the average pump price for mid-grade fuel. You'll also get a Collision Damage Waiver (CDW) worth approx. \$26 per day and the following charges included...

- Florida state surcharge of \$2.05 a vehicle each day
- Airport operating fees \$3.00-\$3.50 per vehicle plus 10% on all optional extras
- State and local taxes
- Liability cover, which offers 3rd-party liability protection up to a \$1,000,000 maximum for each accident
- 3rd-party liability protection, which covers any damage or injury you may cause to people or property – it doesn't include your relatives or their property.
- Uninsured motorist protection, which covers you if you or any member of your family is injured or killed by an uninsured driver. This is up to a total of \$100,000 for each accident. Family members include those related by blood, marriage or adoption.

Gold-inclusive Car Hire - as an upgrade. With this, you get everything that comes with the fully-inclusive package, plus up to 3 additional drivers - so long as they're over 25 - and one tank of fuel.

Anything you pay for locally will have airport operating fees, handling fees and taxes, plus a local sales tax. There's a charge of \$25 each day for each driver under 25. There's also a charge of \$10 a day for each additional driver. Child seats are compulsory for under-6s. You need to pay \$6.99 a day for each seat.

To drive in the United States, you need a full UK driving licence and must be 21 or over. It's worth bearing in mind, laws may be different to ours – especially ones like drink driving.

Check In - For Your Flight We recommend you arrive at the airport at least two hours before your scheduled departure time. For flights over seven hours, it's three hours before. Regardless of the length of your flight, you need to have completed check-in at least an hour before departure.

UK airlines need to carry out enhanced security screening from certain destinations for return flights to the United Kingdom. If this applies to your flight, you'll be told whilst you're on holiday as it may mean that you need to check in a bit earlier. You might need to be at the boarding gate earlier, too.

If we think you may be under the influence of alcohol or pose a threat to passengers or crew, you won't be able to fly. The same applies if you smoke, use insulting or abusive words before or after you board. If that happens, we won't be responsible for your holiday arrangements and we won't give you a refund, pay compensation, or cover any other costs. We may even seek compensation from you for any loss caused by your behaviour. This includes having to divert the plane.

It's also a criminal offence to cause disruption on board, so you may be prosecuted. Airlines may also share details about your behaviour with other airlines, which could affect your future trips.

Check In - Online You'll be allocated your seats when you check in online. If you don't like the seats allocated, you can pay to select your seat. Sometimes we may need to change the seat allocated to you for operational or safety reasons or for persons with reduced mobility. Boarding cards must be printed on A4 paper and be clearly legible with no rips or tears. You must drop your bags off before bag drop closes, 45 minutes before your flight time. Just so you know, if you choose not to use our online check-in service, we reserve the right to charge a fee for airport check-in. Please also see Section 14 of **Our Agreement with You and Yours with Us**.

Check In - For Your Accommodation Check-in time is usually 3pm to 4pm for hotels, unless you're on a Villa Collection holiday when it's usually 2pm. Depending on when your flight arrives, you may miss a meal if you've booked All Inclusive, Half or Full Board. If your flight arrives late at night, this is classed as the first night of your holiday and your room will be ready when you arrive. If you arrive in the early hours of the morning the day after your flight departed, your room may not be available until the hotel's normal check-in time. You'll be able to use the hotel's facilities while you wait. And because you're checking in later on your first day you'll get to keep your room on the last day of your stay.

If you're staying in a villa and expecting to arrive after 7pm, you need to call the key holder with the rough time you expect to arrive so you can make arrangements to collect the key. If you don't, you may not be able to get into the villa until the following day.

Check Out - For Your Accommodation On the last day of your holiday, you'll usually have to leave your room by mid-morning or noon. If you're in a villa, you may need to leave earlier. You'll be told the exact time when you get there. You may be able to keep your accommodation for longer, but there could be a charge. Depending on the time of your flight, you may miss a meal at your hotel. Also, you might not be able to use some of the facilities or take advantage of the full All Inclusive package.

If your flight leaves on or after midnight, you'll have to check out of your hotel room by midday the previous day. There'll usually be a courtesy room or apartment available for you where you can change and leave your bags until it's time to leave. You can pay for a late check-out room. They're normally available until 6pm that evening, but this varies from hotel to hotel. We recommend you book in advance as the hotel will allocate them on a first-come, first-served basis. You may be able to stay in the room you've had during your holiday, but you may have to move to another. The rooms will only be for you and your group to use, and will have beds and a private bathroom. Late check-out only covers the use of your room.

Child Prices Child prices are based on selected departures within the season dates, and will only apply to the cheapest room type that occupies children. Child prices are only available for the first and second child

sharing a room with two full-fare-paying adults. Any more than two children on one booking pay the adult price, count towards room occupancy, and will pick up any applicable third or fourth adult reductions or occupancy discounts. You'll still pay full deposits, insurance, flight, room and board supplements, and any extras for all children travelling at a child price. Children qualifying for free or reduced child prices don't count towards group offers. Child prices only count towards room occupancy for self-catering and villa holidays.

You'll also need to pay a fee for an infant under the age of 2 on the date of return travel. Please note, infant fees vary dependent on holiday type. If any children in your group turn 13 after you've booked but before – or during – your holiday, they'll need to pay the adult price, plus the amendment fee.

Child Protection We believe we have an important role to play in protecting children's rights everywhere. Our child protection policy applies both in the UK and abroad. We train our resort staff to identify situations where children may need protection and report them to the relevant organisations. We're signed up to the Child Protection Code www.thecode.org. This independent organisation monitors and supports our child protection activities. If you suspect any child is at risk on your holiday, please tell your Holiday Advisor or call Crimestoppers, anonymously, on 0800 555 111. For more information, visit <https://www.tui.co.uk/editorial/child-protection.html>.

Conditions Of Carriage When you travel by air or river, your journey may be subject to certain international conventions including, but not limited to, the Warsaw and Strasbourg Conventions, and the Montreal Convention for air. By law we need to give you these in 'legal speak' to avoid any misinterpretation. We can supply a full copy of these if you ask us to.

Montreal Convention This is a notice required by European Community Regulation (EC) No. 889/2002.

Air carrier liability for passengers and their baggage

This information notice summarises the liability rules applied by Community air carriers as required by Community legislation and the Montreal Convention.

Compensation In The Case Of Death Or Injury There are no financial limits to the liability for passenger injury or death. For damages up to 100,000 SDRs (approximately £96,000), the air carrier can't contest claims for compensation. Above that amount, the air carrier can defend itself against a claim by proving that it wasn't negligent or otherwise at fault.

Advance Payments If a passenger is killed or injured, the air carrier must make an advance payment, to cover immediate economic needs, within 15 days from the identification of the person entitled to compensation. In the event of death, this advance payment shall not be less than 16,000 SDRs (approximately £15,360).

Passenger Delays In case of passenger delay, the air carrier is liable for damage unless it took all reasonable measures to avoid the damage or it was impossible to take such measures. The liability for passenger delay is limited to 4,150 SDRs (approximately £3,980).

Baggage Delays In case of baggage delay, the air carrier is liable for damage unless it took all reasonable measures to avoid the damage or it was impossible to take such measures. The liability for baggage delay is limited to 1,000 SDRs (approximately £960).

Destruction, Loss Or Damage To Baggage The air carrier is liable for destruction, loss or damage to baggage up to 1,000 SDRs (approximately £960). In the case of checked baggage, it's liable even if not at fault, unless the baggage was defective. In the case of unchecked baggage, the carrier is liable only if at fault.

Higher Limits For Baggage A passenger can benefit from a higher liability limit by making a special declaration at the latest at check-in and by paying a supplementary fee.

Complaints On Baggage If the baggage is damaged, delayed, lost or destroyed, the passenger must write and complain to the air carrier as soon as possible. In the case of damage to checked baggage, the passenger must write and complain within 7 days, and in the case of delay within 21 days, in both cases from the date on which the baggage was placed at the passenger's disposal.

Liability Of Contracting And Actual Carriers If the air carrier performing the flight is not the same as the contracting air carrier, the passenger has the right to address a complaint or to make a claim for damages against either. If the name or code of an air carrier is indicated on the ticket, that air carrier is the contracting air carrier.

Time Limit For Action Any action in court to claim damages must be brought within 2 years from the date of arrival of the aircraft, or from the date on which the aircraft ought to have arrived.

Basis For The Information The basis for the rules described above is the Montreal Convention of 28 May 1999, which is implemented in the Community by Regulation (EC) No. 2027/97 (as amended by Regulation (EC) No. 889/2002) and national legislation of the Member States.

Cots There's usually room for one cot in all our hotel rooms, apartments or villas, but you'll need to check with us before you travel to make sure there will definitely be one available when you arrive. In some countries, such as Italy, you'll need to pay a daily charge to hire a cot. If you're staying in a villa in Florida, you'll need to pay to hire a cot by credit card, before you travel. If you decide to bring your own travel cot, bear in mind there's no extra luggage allowance for these and the airline will charge extra if you go over your limit.

Crèches See **Baby & Tots Club**

Customer Welfare See **Assisted Travel**.

D

Data Protection All details provided by you will be held by us and used in accordance with our Privacy Notice. We will process personal data about you and members of your party so that we can manage your account or booking, provide you with our products, services and/or any other travel arrangements booked with us. By providing other people's personal data, you must be sure that they agree to share their data with us and, where appropriate, they understand how their personal data may be used by us. For more information, please refer to our Privacy Notice available on our website or upon request in our stores.

Delays Depending on airport facilities, we provide light refreshments for a delay of 2 to 4 hours, a meal – or vouchers for a meal – for 4 to 8 hours, overnight accommodation for delays of 8 to 12 hours if it's necessary and possible.

If a delay is longer than 5 hours, you can cancel your flight and we'll refund the flight part of your holiday. We'll only refund the whole cost of your holiday if we change or cancel your holiday. We set out exactly what this means in Our Agreement With You.

Deposits As well as the deposit you pay when you book, if you're staying in an apartment or villa, you may also be asked to pay a deposit in local currency when you arrive. Some hotels require a credit card swipe or cash deposit when you check in. Deposits cover all, or part of, the replacement costs for things being lost, broken or damaged. It's also to take care of any unusual cleaning charges. You'll get it back when you leave, or with an amount deducted if necessary. The property needs to be inspected before you leave. In some cases, your deposit will be returned to you by post. Unfortunately we can't accept responsibility for any disputes which may arise, although we'll try to help you to resolve them. You'll find details of the amount and type of deposit for each property on our website, or you can call us.

See **Low Deposit Offer** for more details on the deposit you pay when you book.

Disability Assistance See **Assisted Travel**.

Dress Code Men may need to wear full-length trousers, shirts with sleeves, and shoes for dinner in most hotels and apartments. See **Gala Meals** for more details.

E

ESTA See **Visas**.

Extra Charges The key aspects of your holiday will be included in the price when you book – see **Prices** for details. But it's important to point out you may have to pay extra for some things when you get there. For example, you might want to book an excursion, use the safety deposit box in your room or enjoy something from the minibar. You may also need to pay extra for things like sports, beauty treatments and classes. If we're aware you'll need to pay extra for a particular activity or facility, we'll show you by adding an asterisk after the item. You may also need to pay extras locally if you choose to hire a car, for example: upgraded insurance cover, young driver's insurance, local taxes etc. Please refer to the car rental terms and conditions for details when booking your holiday. See **Meals** and **All Inclusive Hotels** for more details.

F

Family Rooms These are generally for two adults and two children. These are only available for selected holidays in selected accommodation, and only where the child is sharing a room, apartment or villa with a minimum of two full-fare-paying adults. When hotels are fully occupied, family rooms may be limited. Bear in mind, family- and 4-bedded rooms might not be larger than standard ones.

Finishing Touches You'll need to book them at least seven days before departure and pay for them in full when you settle your invoice.

Flight Times Actual flight times are on your tickets. They are local times based on the 24-hour system. We can't guarantee the flight times in our brochure, on our website or on your booking confirmation won't change, so please always check your tickets.

Flying With Children Infants less than 14 days old are not allowed to travel. Any child over 14 days and under two years old on the date of their return travel is classed as an infant. Infants must sit on an adult's lap and wear an extension seatbelt. If your child reaches their 2nd birthday while you're away you'll need to allow for this when you book. All children aged two and above must have their own seats on the plane. If you've paid for an additional seat for your infant, you can use your own car seat as long as it has a single release harness. It needs to be facing forward on the aircraft seat, designed to be secured by lap belt alone, and must conform to EU safety standards. You'll also need the instruction leaflet to show the cabin crew if they need it. The seat mustn't be more than 16 inches or 40cm wide. You can't use carrycots and deluxe child car seats, as they won't fit. The use of car seats will be at your airline's discretion. Airlines registered outside the UK may have their own rules. Call TUI for information on approved car seats.

Free Child Places These are only available for holidays departing between 1st May and 31st October in selected accommodation, and only where the child is sharing a room, apartment or villa with two full-fare-paying adults. They are available for children up to 12 years inclusive for hotels and up to 16 years inclusive for self-catering - unless we say otherwise in the property details. You'll need to pay a deposit but we deduct this from your final balance and will refund this when you pay for your holiday in full. Our free places don't include flexible dining, meal

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supplements, insurance, in-flight meals or any other extras. Plus, you need to pay the 'Select Your Seat' option for the child if you need this. If you change your booking, free child places on your new booking will depend on availability. If your first child goes free, your second child still pays the second child price. Not combinable with other selected discounts or special offers. See **Special Offers**.

G

Gala Meals Many hotels and apartments host gala meals over the Christmas and New Year period. Bear in mind that men will probably have to wear a jacket, shirt, tie and full-length trousers. You'll see if the meal's included by checking the individual property descriptions.

Group Offers You may qualify for discounts if there are 10 or more in your party. Group discounts apply only at the time of booking. When you're about to book, ask your Travel Expert to contact our Groups Department. Or call our Groups booking line yourself – you'll find the number at the end of this guide. Groups of more than 20 can have a special service from a representative at the accommodation, a private get-together and greeting on the first day, and discounts on resort excursions. Of course, group discounts are subject to availability and we may withdraw them at any time. We base discounts on how many are travelling and everyone needs to travel on the same date. Their holidays must be for the same length and to the same accommodation. If it's more convenient for them, we can sometimes make arrangements for large groups to leave from different airports. They may not be available in conjunction with any other offers. Cancellations within your group may mean a drop or a removal of your discount, and the people who cancel will need to pay our standard cancellation charges.

H

Henna Tattoos Some resorts or hotels in which we operate may offer henna tattoos. We don't recommend or endorse these. If you decide to get a tattoo, please make sure that the henna being used is brown and not black. Black henna may contain chemicals that are known to cause skin irritation and burns.

I

In-flight Entertainment We have in-flight entertainment on all of our TUI long haul flights. For more details, contact TUI – you'll find their details at the end of this guide.

Infants See **Child Prices, Cots and Luggage**

Insurance You'll need to take out a suitable insurance policy for you and anyone travelling with you. This includes infants and children. We'll tell you about our insurance policy when you book. If you choose not to take out our insurance, you'll need to tell us who you're insured with. We'll need the company details and your policy number before you travel. We can't accept responsibility for any loss that you or anyone travelling on your booking suffers if the individual isn't adequately insured. As with all insurance policies, terms and conditions apply, so you need to make sure you've got the right policy for you. See **Delays** for more details.

If you're travelling to the European Economic Area you'll also need a European Health Insurance Card. You'll get a new UK Global Health Insurance Card (GHIC) instead of an EHIC. You can apply at www.gov.uk/global-health-insurance-card. Visit www.nhs.uk/ehic for full details on what it covers. You do not need to apply for a GHIC if you already have an EHIC. Your EHIC remains valid in the EU until it expires. An EHIC or GHIC is free of charge. You'll need to have both this card and adequate travel insurance.

Interconnecting Rooms These are two rooms with a lockable connecting door between them. They're available at selected accommodation for a small supplement. If you want to book, interconnecting rooms, you'll need to book and pay for two of these rooms.

J

Junior Suites When we advertise a Junior Suite, it means you'll get a bedroom with a sitting area and a bath or shower room.

K

Kids' Clubs No matter which kids' club you're looking at, there are certain things to bear in mind:

- Children who are unwell won't be accepted
- If your child has a disability, we will do our best to look after them but please check with us before you book that the club can accommodate your child's particular needs
- Sometimes, even when you have checked in advance, there may be reasons why the club can no longer accommodate your child's particular needs. When this happens we will do our best to include them in as many activities as possible but you may need to stay with your child to provide the care and attention that they require.
- If your child has an allergy or any other special requirements, please let us know when you sign them into the kids' club for the first time
- Staff aren't authorised to administer medication or change nappies, so you'll need to return to the club to do this if necessary
- Staff may provide snacks and drinks during the day.
- You must register your child for all activities, sign them in at the start of the session, and out at the end
- You must stay within the complex while your child is in the club and also leave details of your whereabouts in case you're needed

- Activities may have to be cancelled, numbers limited and a rota introduced. This may be for health and safety reasons or at particularly busy times.

- If a kids' club is an important part of your time away, it's worth checking availability before you book your holiday

- Even if you've booked a package holiday with us, you may still need to pay extra for some activities and sessions when you get there. If you haven't booked a package holiday with us, you'll also need to pay for your child to join the club itself.

Hotel-run Kids' Clubs Only clubs run by us meet our specification, which include strict staff to child ratios. Standards and facilities at hotel-run clubs vary. You should make sure you're satisfied with the facilities and staff providing the service before enrolling your child. Unfortunately, we're unable to take responsibility or guarantee that standards at hotel-run clubs meet UK standards.

L

Late Check-out Rooms See **Check Out**.

Lifts Some of our hotels don't have a lift. If stairs are a problem for you, please ask us for more details before you book so we can suggest a suitable property. See **Assisted Travel** for more details.

Local Laws Sometimes local laws, religious customs or events mean facilities aren't available. For example, in all Muslim countries during the month of Ramadan, bars and restaurants – including hotel restaurants – change their opening hours. You may not be allowed to eat, drink or smoke in public areas during daylight hours either. Drinking and gambling ages vary by destination. It's a good idea to find out more before you travel. For the most up-to-date information, we recommend you check www.gov.uk/foreign-travel-advice.

Lost Property If you leave something behind on the plane during your flight out, you'll need to contact the overseas airport and ask them to check their lost property. If it's on your flight home, let us know and we'll do our best to track down the item for you. If you leave what we class as a 'valuable item' at your hotel, like a camera, a laptop or a wallet, we'll do our best to find it for you. If your item is found, you'll need to contact the hotel to arrange for it to be returned, and there may be a charge for this. If we can't find your item, we'll send you a statement to support your travel insurance claim. For help with lost property, contact After Travel Customer Support – you'll find their details in the Getting In Touch section.

Low and £0 Deposit Holidays For new package holiday bookings, flying with TUI, you can book and pay a low deposit. The rest of the deposit will be due up to eight weeks later. If you cancel your holiday you still have to pay the full deposit. If you're booking at least six months in advance and use our Direct Debit scheme, you will be eligible for the £0 deposit option. Your holiday cost will be spread over at least three Direct Debit payments. These offers are per passenger, and we can change or withdraw them at any time. Please see tui.co.uk/destinations/info/low-deposit for more information.

Low Season You may find that if you're travelling outside of peak holiday periods, some facilities, both in your hotel and resort, may not be available and entertainment may be more low-key. Hoteliers may remove facilities at certain times due to low demand. These can include restaurants or bars and can be sudden, implemented by hotels on the spot without prior notice.

Low season is usually May and October for short and mid-haul destinations like Spain and North Africa. For long haul destinations such as in the Caribbean and Mexico, low season tends to impact other months including January, May, September, October and November. However, unforeseen circumstances or lower-than-expected hotel occupancies can happen at any time, so facility closures are not limited to these specific months

Luggage

This section explains how much you can take, what you can pack, and how to keep your valuables safe. Please make sure you know your limits so your trip can get off to a smooth start. Luggage allowances vary, and could change – please check when you book.

Package Holidays including checked-in luggage

All our packages include at least 20kg of checked-in luggage, when you fly both ways with TUI Airways. (If you're not travelling both ways with TUI Airways, check your booking confirmation e-mail or Manage My Booking to see your checked-in luggage allowance.)

When you're flying on a TUI Airways flight the following holidays come with a 25kg luggage allowance per person: TUI BLUE, Sensori by TUI BLUE and Holiday Villages. If you upgrade to Premium on long-haul flights with TUI Airways, you'll also get 25kg of luggage, regardless of your holiday type.

Couples who've booked one of our wedding packages will get 25kg hold luggage each when flying with TUI Airways. Our luggage allowances apply to all customers over the age of 2 years old. Infants under 2 get a 10kg checked-in allowance if travelling as part of a package.

You can buy extra checked-in luggage allowance in 5kg amounts if you need more space.

You can share your hold luggage allowance with others on your booking, but no single bag can be more than 25kg. This is for health and safety reasons. If you've booked extra luggage allowance, you still need to make sure each bag is under 25kg, otherwise check-in staff won't accept it. Also, we can only accept luggage if it's packed and secured in suitcases or bags, and we believe it can stand up to reasonable handling. Otherwise, we may ask you to sign a disclaimer before we can take it. This also includes any bags we believe are already damaged.

Hand luggage

On a TUI Airways flight, you can take one 10kg bag with maximum dimensions of 55x40x20cm, plus one personal item that must fit under the seat in front of you with maximum dimensions of 40x30x20cm.

You can't buy extra hand luggage allowance. You should be able to lift your hand luggage into the overhead storage compartments yourself. There are restrictions on what you can carry in your hand luggage so make sure you read the information that comes with your booking confirmation. For example, you should pack valuables in your hand luggage – never your checked luggage. This includes money, house and car keys, jewellery, computers and important documents. Your airline won't be liable for loss or damage to valuable or fragile items packed in hold luggage, no matter how it's caused

Flying with another airline

Just so you know, TUI Airways flights have a flight number that starts with TOM or BY. If you're not travelling with TUI Airways, you'll need to check your airline's luggage allowance policies for checked-in luggage and hand luggage. Some airlines do not give infants their own allowance. For full terms and conditions, see **Luggage Allowance** on TUI Airways at TUI.co.uk

Excess Luggage And Sports Equipment There may be a charge for excess luggage and sports equipment.

Whether or not we can carry it will depend on capacity on the day. You can arrange to take golf clubs, windsurf boards, diving equipment and other sports equipment on your flight. If you don't book, you may still be able to check your own equipment in. But we can't guarantee this and there'll be a charge. Bear in mind, any problems with excess luggage charges need to be sorted out at the airport. We can't guarantee you'll be able to take bulky sports equipment with you on the coach to your holiday accommodation, and there may be an extra charge.

Lost And Damaged Luggage Please report any lost luggage or damage to us within seven days. If not, under the terms of the Montreal Convention, we won't be liable. See Montreal Convention for details. If your luggage is damaged on your way back to the UK, you need to complete a Property Irregularity Form (PIF) at the airport and keep a copy of it for insurance purposes.

M

Meals - On Your Flight TUI includes meals on long haul flights. Please let us know when you book if you require any children's meals. Just so you know, we don't provide meals for under-twos so you'll need to bring something with you. Remember to tell us if you have any special dietary requirements. We can't guarantee we'll be able to meet them, but we'll do our best. For group bookings, everyone in your party will need to either book in advance or decline the meal. For all other flights, we offer a range of snacks and drinks to buy onboard.

Meals - At Your Hotel Meals are usually served in the hotel's main restaurant. The set-up here may change from buffet to waiter service, or vice versa. For à la carte restaurants you may be limited to a certain number of visits per stay and you may need to make a reservation. You may need to pay extra for these, too. Not all of the hotel's restaurants will necessarily be open at the same time. Meals for infants are not included in the price of your holiday so you'll need to make your own arrangements. **Full Board Plus** includes a Continental breakfast, lunch and dinner with drinks included during mealtimes. **Full Board** includes a Continental breakfast, lunch and dinner. **Half Board** includes a Continental breakfast and dinner – or lunch, if you wish – at some hotels. **Bed & Breakfast** usually means Continental breakfast.

Medical Conditions - On Your Flight If you have a medical condition, a serious illness, or you've recently had surgery or an accident, you'll need to be cleared for travel by the airline. You may also need a 'Fitness to Fly' certificate from your GP. Conditions that need medical clearance include respiratory, coronary or infectious illness. You'll need to give your request for medical clearance to the airline at least four working days before you're due to fly. If you're unsure what conditions require medical clearance, or if you have any concerns about your health, we recommend that you contact your doctor before you book.

The risk of deep vein thrombosis (DVT) while flying is extremely low but is still a serious medical condition. DVT is when a blood clot forms, usually in the lower leg, sometimes because of sitting still for a long time. It needs treatment with blood-thinning drugs to prevent clots breaking off and travelling to the lungs. You can take precautions to reduce the risk. People most at risk include those with a history of bronchial or circulatory problems, thrombosis, those recently hospitalised, smokers, the obese, those with congestive heart failure, a malignant disease, pregnant women or women taking the contraceptive pill. To reduce the risk, exercise your legs from time to time, or walk around if possible. Elastic stockings may be helpful. Drink plenty of non-alcoholic liquids to prevent dehydration. See your doctor if you think you may be particularly prone to DVT.

Medical Conditions - At Your Destination If you have specific medical needs, think about whether the healthcare system in the destination you're looking at is likely to be able to meet those needs, if you have any problems while you're away. Consider things like the country's state of development and its size. You may find it helpful to look at www.gov.uk/browse/abroad/ travel-abroad.

Mobility Aids See **Wheelchairs**

Mobility Assistance See **Assisted Travel**

Money Exchange If you want to change money to your hotel when you get there, check the property descriptions to find out if you can do this at your hotel.

O

Official Ratings Each country has its own system for rating properties, but at TUI we use our own ratings to make it easier to compare hotels. See **Tour Operator Ratings** for details.

P

Passports The name in your passport must match the name on your ticket otherwise you may not be able to travel and your insurance could be invalid. If someone in your group changes their name after you have booked, tell us and we'll issue the ticket in the new name. If you've already received the ticket, return it and we'll send one with the correct name. There may be a fee for this change. British Citizens must hold a valid 10-year passport. British passport holders travelling to any EU country require at least six months validity on their passport on the day of travel. Some countries outside of the EU require a British passport to have a certain period of validity left on it, or blank pages. Please visit gov.uk/foreign-travel-advice for advice by country. Other nationalities should check with their own governments. It is also your responsibility to check whether you need a visa to enter your destination country.

British Citizens under 16 years old, including newborn babies, are required to have a child passport. The child's passport will initially be valid for 5 years, but can be renewed for a further 5 years at the end of this period. You can visit the gov.uk/ website for further information and how to apply.

If your passport has an Israeli stamp, you may be refused entry to some countries. For more information, visit HM Passport Office website at gov.uk/government/organisations/hm-passport-office. If you don't have a UK passport, you should always check with your own embassy, high commission or consulate before you book. Please also see **Visas**.

Passenger Assistance See **Assisted Travel**.

Playgrounds You need to supervise your children on all play equipment.

Pool Views If you book a room with a pool view, you'll look directly onto or have a side view of the pool.

Pregnancy You can travel with us up to the 28th week. If you're more than 28 weeks at the time of your flight home, you'll need a medical certificate from your GP. It must state there are no complications and give the dates of your pregnancy. If you're more than 36 weeks at the time of your flight home, they'll refuse to take you. If you're expecting twins or more, you must return by the 32nd week. Check your insurance policy for any restrictions that apply, as many only cover to the 28th week.

Premium Collection Benefits You'll get the advertised benefits as long as you're flying with TUI.

Premium Seating Premium seating is available to book on long haul TUI flights. If you book to fly Premium, your luggage allowance will be 25kg in the hold and 10kg as hand luggage. Lounge access and fast-track security are only available on departure from UK airports. You can access the lounge from 3 hours before and up to your original scheduled departure time. We advise you wear smart casual clothing. Fancy dress, vests, football shirts, tracksuits, baseball caps and other sports clothing are not allowed to be worn in the lounge. Shorts aren't permitted either, unless they are tailored and knee-length. Entry to lounges is subject to the individual lounge operator who may impose their own conditions and reserves the right to refuse admission to anyone wearing clothing which their staff believe may cause offence to others. If the lounge is unavailable, alternative facilities may be offered. The location of fast-track security and airport lounges in the UK will be provided by TUI staff at the TUI bag drop. Our Select Your Seat service is included, in accordance with our Select Your Seat terms and conditions - see **Select Your Seat**. To get the best choice of seats, we recommend you book and select your seats as early as possible before departure. If you experience any difficulties using our online service, please contact your travel agent or, if you've booked your holiday online, please contact TUI on 0203 451 2688. Calls from UK landlines cost the standard rate, but calls from mobiles may be higher. Check with your network provider. Just so you know, we'll always do our best to seat your group together but we can't guarantee this.

Prices Any brochure prices are accurate at the time of publication, but you should only use them as a guide. The prices we give are selected from a range of prices, either within the high season or outside the high season. The price you pay will depend on when you're travelling and the size of your party. Prices may go up and down throughout the season.

Prices - What's Included The basic cost of your holiday includes the following...

- Return flight from the UK
- Air passenger duty at the standard economy rate.
- Departure taxes are included on holidays to Jamaica, Aruba, Puerto Vallarta, Costa Rica, Cancun & Punta Cana.
- Transfers between the airport and your accommodation - this is usually by coach. Where we provide a taxi, the price we quote is for each person and based on 3 adults sharing a return taxi transfer.
- Car hire on selected holidays - check when you book
- The accommodation and meals as advertised or confirmed on your invoice
- Luggage allowance as confirmed on your ticket

- Aviation insurance and security charge

- Estimated fuel costs

- A Travel Expert at the UK airport and in resort

- All obligatory hotel service charges and taxes payable in advance

- VAT on all holidays to EC countries

Prices - What's Not Included The basic cost doesn't include the following...

- Additional flight charges, such as taxes and regional supplements
- Additional air passenger duty - there's a difference between standard and premium cabin charges. A higher rate is charged by the government for passengers travelling in premium cabins.
- In-flight meals unless we say otherwise
- Seats together on the plane unless we say otherwise
- Fuel supplements where applicable
- Excursions and shore excursions
- Holiday insurance
- Additional charges for particular room types, meals or under-occupancy in apartments. For details, ask your Travel Expert.
- Excess luggage and transport of any sporting equipment
- Deposits requested on arrival by some apartment or villa owners, and by some hotels in Florida - see **Deposits**
- Any local taxes, levies or similar that local authorities abroad expect you to pay yourselves

R

Room Upgrades If you arrange a different room type with the hotel when you arrive, this won't be included in your contract with us. Please also see **Select Your Room**

S

Safeguarding We don't knowingly allow anyone to travel with us who is (a) a convicted child sex offender, (b) subject to the notification requirements of the Sexual Offences Act 2003, or (c) subject to a Sexual Risk Order or a Child Abduction Notice.

You must let us know if any of these apply to you or anyone you intend to include in your booking before you try to book.

If you fail to disclose any such information and it later becomes known to us, we may cancel your booking (if before departure) or remove you or the relevant member of your booking from the accommodation (if you are in resort) without any right to a refund, compensation and/or costs and expenses. In the latter case, you or the relevant party member would also be responsible for your/their own return home. We further reserve the right to refuse bookings from individuals with serious criminal convictions if we feel there is a specific risk to our guests, crew and/or staff.

Safety Overseas safety standards are generally lower than ours in the UK. We take reasonable care to make sure only reputable businesses provide the services that make up our holidays, and we expect them to provide those services in line with local standards.

Children's Safety For our own Kids' Clubs, we take advice from leading UK child safety organisations and accident prevention agencies. You should always check you're happy with hotel clubs and children's facilities.

Health And Hygiene Hygiene standards are generally lower than in the UK - particularly in developing countries. Having said that, you can help to improve hygiene levels by taking a few basic steps...

- Wash your hands after going to the toilet
- Shower before you get into the pool
- Encourage children to go to the toilet before getting in the pool
- Make sure babies and infants wear swim nappies

Scuba Diving We recommend you check with your doctor before you go, and have a full medical examination in resort if you're planning scuba training. You may need to pay extra for this. It's also dangerous to fly within 24 hours of scuba diving. This is because pressure changes might cause 'the bends' or even in severe cases, paralysis. Of course, you also need to make sure you have adequate insurance cover.

Sea Views If you book a room with a sea view, it may be partly blocked by trees or smaller buildings, or across a road, but you'll still be able to see the sea. If we describe a room as a Limited Sea View, this will generally mean that your view of the sea will be to the side rather than directly in front. There may also be more obstructions like trees between your room and the sea than in a Sea View room.

Seating If you're flying with TUI Airways the minimum seat pitch of our aircraft is 29 inches. The minimum seat width is 16 inches. If you think you'll have difficulty fitting into this seat size, please call our Assisted Travel Team before booking - you can find their details at the end of this guide. You might need to pay an additional charge depending on what options are available.

Seat Upgrades If you buy any seat upgrade, including Select Your Seat, seats can be selected via Manage My Booking as soon as your booking is confirmed. If you've paid extra for Select Your Seat or if you've reserved Premium Seats, Extra Legroom Seats or Extra Space Seats, on some holidays you will be able to choose your seats at the time of booking, otherwise you'll be able to access the seat map immediately after you book your holiday. You can also choose your seats by logging in to your Customer Account or the Flight Extras website.

Seats With Extra Legroom These are available to book on selected short and mid haul flights and are suitable for adults and children. Our Select Your Seat service is included, in accordance with our Select Your Seat terms

and conditions - see Select Your Seat. To get the best choice of seats, we recommend you book and select your seats as early as possible before departure. If you experience any difficulties using our online service, please contact your travel agent or, if you've booked your holiday online, please contact TUI on 0203 636 1790. Calls from UK landlines cost the standard rate, but calls from mobiles may be higher. Check with your network provider. We'll always do our best to seat your group together but we can't guarantee this.

Seats With Extra Space These include seats that are close to or next to emergency exit doors, behind a bulkhead or behind a dividing wall. Seats with extra space are only available to pre-book for adults and children 12 years and over with TUI and 16 years and over on other carriers, but we may allocate these seats to families with children if the seats are not located in an emergency exit row. Emergency exit row seats are only available to passengers who are able to move quickly and operate the emergency exit without difficulty in the unlikely event of an emergency - in line with European Aviation Safety Authority (EASA) regulations. So, you won't be able to book these seats if you find it hard to move due to physical or mental disability, age, sickness or physical size. Just so you know, you also can't sit in these seats if you are:

- Under the age of 12, when travelling with TUI Airways
- Under the influence of alcohol
- Travelling with an assistance animal
- Require an extension seatbelt.

These regulations have been put in place by the EASA and are for the safety of our passengers. The cabin crew have the final say and we kindly ask that their decisions are respected.

Select Your Seat Once you've checked in and confirmed your chosen seat, you won't be able to change it. That said, in some circumstances, we may have to change your seat. This would only be for operational, safety or security reasons. In accordance with the Civil Aviation Authority's guidelines, certain requirements must be satisfied before we can allocate seats near the exit. If we do have to change your seat, we'll try to keep it as close to what you booked as possible. A refund will only be offered if we can't seat you in a similar position to your original request. A similar position means the same type of seat - window, aisle etc - as your original selected seats. In such cases, we ask that you keep a copy of your confirmation documents and boarding cards. If you choose the Select Your Seat option but then don't go on to choose your seat numbers, we'll still try and seat your group together. If you're not flying with TUI Airways, we'll do our best to keep your party together but we can't guarantee it.

To maximise seating options for all our customers, it may not be possible to book just a middle & aisle seat. If you have a specific seating requirement due to mobility restrictions, please contact our Assisted Travel Team.

Single Rooms Single rooms and rooms for sole occupancy are available in most hotels, but demand always exceeds availability. Sometimes when we refer to single rooms it may mean a room suitable for sole occupancy. Single rooms are generally smaller, may not have the best locations or the same amenities. If you're booking a double room just for yourself, you'll usually be asked to pay a supplement. This also applies to self-catering accommodation, where, for example, three people choose a property for four. Our prices reflect the costs of the rooms contracted to us.

Smoking All our flights are non-smoking. In our hotels, there are usually designated areas.

Spa Spas in our hotels aren't included in the price of your holiday unless we say otherwise. Just so you know, in Spain and the Canary Islands, by law only over-16s can use the facilities.

Special Offers Our offers are only available on the holidays and dates we advertise, are per booking, and subject to availability.

Special Requests We'll always do our best to help however we can, but we can't guarantee we'll be able to meet your needs every time. These special requests aren't covered by Our Agreement With You so from a legal point of view, they're not part of your holiday contract.

Supplements - Your Flight Depending on the airport you choose to fly from, on certain days or at certain times, you may have to pay a 'flight supplement'. Flight supplements may go up or down throughout the season. Some holidays are only available on flights with extra charges, either because the accommodation is available only on certain days of flying, or because onward travel arrangements are only available at certain times.

Supplements/Discounts - Occupancy Depending on the number of people sharing a room, you may have to pay an 'occupancy supplement' for under-occupancy or single occupancy, or there may be a discount if more people share a room. Occupancy supplements/discounts may go up or down throughout the season.

Supplements - Your Room Depending on the type of room you choose to stay in, you may have to pay a 'room supplement'. Room supplements may go up or down throughout the season. All rooms are subject to availability and any applicable occupancy and age restrictions.

Sustainable Aviation We're members of Sustainable Aviation, a UK initiative that sets out the collective, long-term strategy of UK aviation to tackle the challenge of ensuring a cleaner, quieter, smarter future for our industry. You can find more information at www.sustainableaviation.co.uk.

A-Z guide

Swimming Pools It's unlikely your pool will have a lifeguard. An adult must always accompany children in the pool. This includes children's pools and surrounding areas. Pools may be closed in early or late season, so April, early May and October, or in particularly bad weather. Also, pools won't be heated unless we say otherwise in the property description. If your pool has a waterslide, there may be height or age restrictions.

T

Taxes You may need to pay a tourist tax either at the airport or at your hotel. Taxes change regularly so check before you go. See **Prices** for more details.

Tour Operator Ratings We rate our holidays on our annual reviews and also the feedback we get from our end-of-holiday Customer Satisfaction Questionnaires. We rate hotels and apartments from '2' for no-frills, good value accommodation, to '5' for more comfort and a wider range of facilities. There may be some differences between accommodation that shares the same rating. That's where our 'plus' rating comes in.

Tours Most of our tours have age restrictions, so check before you book.

Towels You'll see from the individual property descriptions whether or not there's a pool towel service. You may find you'll need to pay a small charge.

Transfers

The transfer times we give you are a rough guide. They don't allow for delays to incoming flights or local traffic conditions. In terms of the type of transfer you'll get, it depends on the holiday you've booked. Just so you know, if your holiday includes a coach transfer, we may occasionally need to change this to a minibus or taxi. Where coach access is limited, we may need to transport your luggage separately to and from your accommodation. If this is the case, it may also be necessary for your luggage to be collected earlier than your return transfer time to ensure it arrives at the airport in time for you to collect it before checking in. Transfers to theme parks in Florida are organised by the hotel so you may need to book when you get there. They're likely to be on a first-come first-served basis, and timings may change.

The majority of Florida packages will include a coach transfer, but please note that priority drop-off isn't guaranteed. You've got the option of booking a private transfer, which will either be by minibus or taxi. In some destinations we feel that it's more suitable to book private transfers. Our prices are competitive against similar transfer services. Taxis take a maximum of three adults. Prices shown are per person, per return trip, based on three adults sharing. Luggage space may be limited and baby seats aren't provided.

Twin Rooms Some twin rooms can take a 3rd or 4th bed but they're usually camp or folding beds. Rooms that take extra beds or a cot aren't necessarily bigger than standard rooms so space may be limited.

V

Vaccinations Speak to your doctor at least two months before you're due to go away. Some treatments, for malaria for example, should begin well before you go. If you're booking within three weeks of your departure, speak to your doctor before you book. There's more information available in the Department of Health's free leaflet – Health Advice for Travellers. Call 0800 555 777 for a copy.

Villas Your villa is just for those who have booked with us. If you plan to invite anyone to join you when you get there, you must let us know so we can add them to your booking and sort out insurance. All of our self-catering villa accommodation is privately owned. The furnishings may be simple, but you can expect everything to be clean and in good repair. We've inspected all of our properties and instructed the owners on any improvements to be made before the start of the season.

We've tried to make sure most accommodation has a kettle and teapot. But you'll find the kitchen equipment reflects the local style, rather than British customs.

We provide essentials like toilet paper, washing-up liquid, cloths, and starter tablets for dishwashers where there is one, just to start you off. We also supply a fan in properties without air-conditioning. For safety reasons, barbecues aren't allowed on balconies or small terraces, or where a barbecue could be a particular fire hazard.

Villas in Florida are allocated on the day of arrival, so we can't provide you with an address before your holiday.

Cleaning And Maid Service Your accommodation will be clean when you arrive, and we ask you to do a minimal clean when you leave so it's left in a reasonable state. If it needs more than the normal cleaning, we may deduct the extra cost from your deposit. Maid service is generally provided weekly. This doesn't apply to Tuscany or Umbria, where there's just a mid-stay change of linen during a two-week stay. Maids are not responsible for washing dishes, laundry, ironing or emptying rubbish, although many will be happy to do laundry if you pay a little extra.

Linen And Towels Sheets, pillowcases, hand, bath and tea towels are provided. In some cases, clean linen is provided by the maid for you to make up the beds. Linen and towels are generally changed weekly. You'll need to bring your own cot linen.

Sunloungers There may not be enough sunloungers at your villa for one per person. For example, villas in Florida will usually only have 2 sunloungers.

Visas The best place for up-to-date information on visa and travel advice is the Foreign, Commonwealth & Development Office. Visit www.gov.uk/foreign-travel-advice or call 0845 850 2829. There may be specific entry requirements for under-18s, depending on your destination. For example, if a young person is travelling without both parents, there may be extra costs and they may need extra legal documents such as an affidavit, from a notary public. Always check with the consulate or embassy of your destination country before you book.

W

Weather There are sometimes tropical storms and hurricanes in Florida, the Caribbean and Mexico between June and November. It's impossible to predict their path or how long they will last more than 3-4 days in advance, and often it's much less. If a storm is forecast for one of our destinations, your safety is always our first priority. If there are hurricanes during your holiday we follow the advice of the Foreign, Commonwealth & Development Office and work with the Federation of Tour Operators. Please also bear in mind that some hotel facilities - like outdoor bars and some sports - may not be available in adverse weather.

Where we display weather information on our accommodation pages, this is historical data supplied by the Met Office, © Crown copyright, the Met Office. On destination pages, this data is from Open-Meteo.com.

Weddings And Renewals Of Vows Please contact us for more details – the number you need is in the Getting In Touch section at the end of this guide. Also, see the Weddings brochure. Wedding package terms & conditions can be found at tui.co.uk/destinations/info/booking-terms-and-conditions.

Wheelchairs - On Your Flight When you fly with TUI, we'll take your wheelchair and one other mobility item in addition to your normal luggage allowance. However, you'll need to let us know at least 48 hours before you travel. We recommend your wheelchair and other mobility aids are fully insured.

If you've got an electric wheelchair, you'll need to let our Assisted Travel Team know so that the necessary arrangements can be made. Please let us know the wheelchair's make and model when you call. There's a limit on how many electric mobility aids we can take on each flight. If you don't let us know before you book and we can't carry your wheelchair, you might need to pay an extra charge to change your booking.

You can bring a battery-powered wheelchair if it meets the conditions given in the ICAO Technical Instructions for the Safe Transport of Dangerous Goods, plus any other related CAA rules. Visit www.caa.co.uk for more information. Please contact us as soon as possible if you're travelling with a battery-powered wheelchair or mobility aid and let us know the device's make and model, dimensions and battery type. We can then confirm whether there's space onboard.

Electric wheelchairs need to be loaded in an upright position for the flight. Batteries must be securely attached to the mobility aid and terminals protected from short circuits. Electrical circuits must be isolated to prevent the device being operated accidentally. If the wheelchair can't be loaded in an upright position, the battery terminals need to be protected against short-circuiting, and the battery removed and stored in strong packaging. Lithium batteries that are designed to be removed must travel in the cabin.

You need to bring the operating instructions for your mobility aid with you. If you don't have these details, see <https://www.bhta.com/air-transport-advice> where you make and model should be shown. If not, you'll need to contact the manufacturer, or shop where it was purchased or hired.

If you want to check whether your wheelchair will fit onboard our aircraft, please contact our Assisted Travel Team – the number is at the end of this guide.

If you're flying with another airline, you'll need to contact them directly to see if your wheelchair will fit onboard. Our Assisted Travel Team can help you with this, too.

Wheelchairs - On Resort Transfers If you're taking an electric wheelchair or scooter, you'll need to book a taxi transfer to your hotel. You can't take them on the coach. There's an extra charge for this.

Wi-Fi Bandwidths may vary. Some hotels may offer an upgrade to a higher bandwidth which you may need to pay for. The upgraded service may also cover a different location to the free Wi-Fi zones. Some hotels may have a data cap on usage, or the free Wi-Fi may be restricted to a daily time limit per device or room. Once this usage or time limit is reached, there may be a charge to continue using the service. Factors that may reduce signal strength include high usage - particularly if lots of devices are using Wi-Fi at the same time, obstructions like thick walls and electronic machinery and adverse weather conditions. The device used to connect to the Wi-Fi - e.g. mobile phone, tablet or laptop - may result in a differing quality of service received. Wi-Fi zones may not be in the same location at every hotel. If your device isn't connected to Wi-Fi, remember to turn off data roaming to avoid possible data charges.

Due to factors outside of our control we can't guarantee the availability, performance or security of the Wi-Fi provided.

Our agreement with you, and yours with us

We are TUI UK Limited, Company Number 02830117, our Registered Office is Wigmore House, Luton, LU2 9TN and Our Agreement sets out what we can expect from each other when you buy a holiday from us.

Booking Your Holiday

When you book your holiday you are accepting Our Agreement on behalf of everyone travelling with you. We will only deal with you, the lead name, and you must be an adult when you book. Anyone aged under 18 on your holiday must be accompanied by an adult.

When we say "you" and "your" we mean you, as the lead name, or you and everyone travelling, depending on the context.

Our Agreement, includes our A-Z Guide, the conditions of carriage of the airline or cruise operator and the provisions of international conventions (including the Warsaw, Montreal, Strasbourg and Athens conventions) that apply to travel by air, land, sea or river. Please ask for a copy of any conditions applicable. Our Agreement along with the relevant details in the booking confirmation is the entire agreement between us for your holiday.

Our Agreement is made under the laws of England and Wales. You submit to the exclusive jurisdiction of those courts. You can choose the law and jurisdiction of Scotland or Northern Ireland but only if you live there.

Providing Information

You must ensure all information you give is correct. We'll use the personal data you give us in line with our Privacy Notice. You must pass on any information we give you to everyone travelling.

You must comply with all passport, visa and other immigration requirements. Your passport and travel documents must be in good condition – you may be refused travel if they are damaged.

If you are not self-reliant or have reduced mobility (like finding it hard to walk 500 metres) you must tell us before you book and if this changes tell us at least 48 hours before your holiday.

The Price You Pay

When you book your holiday, you must pay a deposit unless this is within 12 weeks of your holiday when you must pay in full. We'll tell you the price of your holiday and the deposit before you book. At least 12 weeks before you go you must pay the full balance. If you don't, we can cancel your holiday and charge you a termination fee. When you book your holiday, we'll send your booking confirmation within 14 days. Mistakes can happen, so if any price on your booking confirmation, our website or our booking systems is obviously wrong, a booking made based on that price won't be valid, we can cancel it and refund you unless you want to pay the correct price. For a breakdown of what's included in your basic holiday price, please see **Prices** in the A-Z.

Just so you know, you might also need to pay a tourist tax locally. We'll let you know what the approximate cost of this is before you book with us. Please also see **Taxes** in our A-Z.

Before Your Holiday

If You Change Your Holiday

Airlines or other transport providers can charge a fee for a change and sometimes treat a change as a cancellation. Fees can be up to 100% of the price for that part of your holiday. You must pay those fees as well as the amendment fee shown below.

When making changes, the price of your new travel arrangements will be based on the price that applies on the day you make the change. If your change means fewer adults travel, and your holiday price is based upon the number of adults, we'll recalculate the total price and the price per person may go up. This extra price isn't a termination fee. You will also need to pay the appropriate proportion of the termination fee for the adult who has cancelled. See "If you Cancel Your Holiday".

Some elements of your holiday, such as excursions, transfers, children's activities, flight or accommodation options, room/board upgrades, late check-out rooms theme park tickets and airport parking, may be non-refundable.

You may transfer your place on the booking to someone else if you give us at least 7 days' notice in writing or by email and the new lead name accepts the transfer and the terms of Our Agreement – insurance can't be transferred. You will be responsible, together with the new lead name, for our amendment fees and any costs as a result of the change. Please note - if everyone on your booking transfers their place to someone else, our standard cancellation charges will apply.

Our agreement with you, and yours with us

Change	Days before your holiday			
	71+	70-29	28-15	14-0
To change a name, passenger or passenger type (you can correct a spelling error without a fee).	£25 per person			
To upgrade a service, add on a flight extra, upgrade a room type or board basis.	No fee			
To change to a new package holiday from a TUI accommodation-only or TUI Airways flight-only booking travelling on the same dates as original booking. Does not apply to third party accommodation or flights. <i>Note: if your change request includes travelling on different dates to your original booking, the cancellation/amendment fees set out in the T&Cs applicable to your original booking will apply.</i>	No fee (But you will need to pay the difference in price if your new TUI package booking is more expensive.)			
To change duration, the time of a TUI Airways flight or to travel on an earlier date than planned.	£50 per person			
To change accommodation, departure or destination airport, or change a flight not operated by TUI Airways.	£50 per person	Treated as a cancellation		
To travel on a later date than planned.	£50 pp	Treated as a cancellation		

If You Cancel Your Holiday

To cancel your holiday you must tell us as soon as possible. If you booked using a travel agency, that agency must tell us. When your holiday has been cancelled you will receive a cancellation invoice. You must pay a termination fee which covers our administration costs and compensates us for the risk that we do not resell your holiday. The fee is based upon how long before your holiday you tell us you want to cancel and is a percentage of the total price of your holiday.

How long before your holiday you cancel	Percentage of your holiday price
70 days or more	Loss of deposit
69-63 days	30%
62-49 days	50%
48-29 days	70%
28-15 days	90%
14-0 days	100%

Even if the termination fee is lower than the deposit, your deposit will not be refunded. We may not be able to refund elements of your holiday if they are added extras. If you are cancelling because of an unavoidable and extraordinary circumstance happening at your destination that will significantly impact the performance of your holiday or your flight to get there, you will not have to pay a termination fee and your deposit will be refunded.

If We Cancel Your Holiday

If we cancel your holiday, except where it's because you haven't paid or you have been disruptive, you can have a refund or accept a replacement holiday from us of a similar standard and price if we can offer you one. We'll also pay the compensation shown below (unless we have cancelled because of one of the reasons listed in 'Events Beyond Our Control' or where you haven't paid) and we'll refund the difference if the replacement holiday is of a lower price.

If We Change Your Holiday

We aim to give you what we promise but, as we plan our holidays a long time in advance, sometimes things can change. We can make a change at any time but will let you know before your holiday if there's time. Flight times given are for guidance only – your actual times will be shown on your e-ticket. Check that carefully when you receive it. Aircraft type can change and some facilities such as entertainment or advertised seat pitch may not be available. If we can't provide a seat option, we'll refund the price you paid for that option. Occasionally, we may have to make a major change to your holiday such as a change of destination, a downgrade of your accommodation by one full star rating, a change in flight time by more than 12 hours or a change of UK departure airport. A change in flight time that we need to make within 24 hours before you are due to fly is not a major change unless the time changes by more than 24 hours. If we tell you about a major change after you book your holiday, you can accept the new arrangements offered by us; or accept a replacement holiday from us of the same or similar standard and price at the date of the change (we'll always refund the difference in price if the replacement holiday is a lower price at the date of the change), if we are able to offer you one; or cancel your holiday with us and receive a full refund. If we make a major change, and you choose to cancel your holiday and receive a full refund, we'll pay the compensation shown below, unless the change is because of an event beyond our control. Any compensation payable is based upon how many days before your holiday departure we tell you about a major change. We'll pay 50% of the compensation for each person who paid a child price. No compensation will be paid for free child places.

How long before your holiday we tell you about a major change	Compensation per person
84 days or more	0
83-29 days	£25
28-15 days	£35
14-8 days	£50
7-0 days	£100

Events Beyond Our Control

Examples of events beyond our control are: war, threat of war, riots, civil disturbances, terrorist activity or its consequences, industrial disputes, any failure to secure relevant flying rights, natural or nuclear disasters, fire, health risks, unavoidable and unforeseeable technical problems with transport, closed or congested airports or ports, actual or potential severe weather conditions, the imposition of sanctions or other Governmental action and any other similar events.

On Your Holiday

Behaviour

Only you can use your accommodation. You must not let anyone else stay there. You are responsible for any damage to your accommodation or its contents during your holiday. We can refuse to accept you on your holiday or continue dealing with you if we, or someone in authority, believe your behaviour (by any form of communication or in person) is disruptive. The Captain of your aircraft or ship can restrict your movements on board or remove you. If you are disruptive and stopped from boarding your flight from the UK, or disruptive during your flight, we'll treat your booking as cancelled by you at that moment. If you are disruptive on your holiday we can remove you from your accommodation and you will be responsible for your own return home and for any other members of your group who cannot or will not travel without you. You will not be entitled to a refund in either case and we will not provide compensation or meet any costs or expenses. If you are disruptive you will be responsible for any damages, costs and expenses (including legal expenses) incurred as a result. This can include cleaning, repairing or replacing property lost, damaged or destroyed by you, compensating any passenger, crew, staff or agent affected by your actions and diverting the aircraft or ship for the purpose of removing you. Disruptive behaviour includes being threatening or abusive, damaging property, upsetting, annoying or disturbing any other traveller, our staff or agents or putting any of them in danger.

Excursions

We may introduce you to suppliers of excursions or other services. If you buy one of these, you'll be contracting with the supplier directly, we act only as an agent and have no liability for the performance of that contract. Our Agreement doesn't apply to any contract for excursions or other services.

If Things Go Wrong on Your Holiday

You benefit from the rights applying to packages under The Package Travel and Linked Travel Arrangements Regulations 2018. We are responsible for all the travel services included in your holiday. If any of them isn't provided as we agreed, we'll pay you compensation, if appropriate, unless it's due to an event beyond our control (see 'Events Beyond Our Control'), is your fault or is caused by a third-party. If you are in difficulty on your holiday we'll help by providing information on health services, local authorities and consular assistance. We'll help you make phone calls, send emails or make alternative travel arrangements. You must pay any costs we incur if the difficulty is your fault.

If You Have A Complaint

It is very rare for things to go wrong. If they do, you must tell the supplier in question (e.g. the hotel) and our representative straight away so they can solve the issue. If our representative isn't available, you should contact our TUI Guest Experience Centre which is open 24/7. If you're still not satisfied, contact After-Travel Customer Support within 28 days of coming home so we can investigate properly. Contact details are in the A-Z Guide. We follow ABTA's Code of Conduct and usually solve any issues but you can use ABTA's ADR scheme for resolving disputes at www.abta.com.

Personal Injury

Your holiday is made up from services provided by suppliers who follow local standards. Overseas safety standards are generally lower than in the UK. If anyone travelling suffers injury, illness or death because of the services provided as part of your holiday, you must tell us and the supplier involved about it and complete a report at the time. After your holiday you can contact After-Travel Customer Support. It must be no more than 3 months after you come home so we can investigate properly. Contact details are at the end of this guide.

Protecting Your Money

We provide security for the money you pay for your holiday and to bring you home in the event we become insolvent. When you buy a holiday from us that includes a flight, we do this by way of an ATOL (number 2524) managed by the Civil Aviation Authority, Gatwick Airport South, RH6 OYR. We also place a bond held by ABTA (V5126), 30 Park Street, London, SE1 9EQ, for holidays that do not include flights.

We've tried to write Our Agreement clearly. Unfortunately, the ATOL rules make us to include the next three paragraphs exactly as they're written.

Your Financial Protection.

When you buy an ATOL protected flight or flight inclusive package from us you will receive an ATOL Certificate. This lists what is financially protected, where you can get information on what this means for you and who to contact if things go wrong. We, or the suppliers identified on your ATOL Certificate, will provide you with the services listed on the ATOL Certificate (or a suitable alternative). In some cases, where neither we nor the supplier are able to do so for reasons of insolvency, an alternative ATOL holder may provide you with the services you have bought or a suitable alternative (at no extra cost to you). You agree to accept that in those circumstances the alternative ATOL holder will perform those obligations and you agree to pay any money outstanding to be paid by you under your contract to that alternative ATOL holder. However, you also agree that in some cases it will not be possible to appoint an alternative ATOL holder, in which case you will be entitled to make a claim under the ATOL scheme (or your credit card issuer where applicable).

If we, or the suppliers identified on your ATOL certificate, are unable to provide the services listed (or a suitable alternative, through an alternative ATOL holder or otherwise) for reasons of insolvency, the Trustees of the Air Travel Trust may make a payment to (or confer a benefit on) you under the ATOL scheme. You agree that in return for such a payment or benefit you assign absolutely to those Trustees any claims which you have or may have arising out of or relating to the non-provision of the services, including any claim against us, the travel agent (or your credit card issuer where applicable). You also agree that any such claims may be re-assigned to another body, if that other body has paid sums you have claimed under the ATOL scheme.

Where your holiday is protected under the ABTA scheme, you agree to accept that in the event of our insolvency ABTA may arrange for the services you have bought to continue, or for a suitable alternative to be provided at the same cost as your original holiday. You also agree to accept that in circumstances where the travel service provider provides the services you have bought, you agree to pay any outstanding sum under your contract with us to that alternative travel service provider.

However, you also agree that in some cases the services will not be provided, in which case you will be entitled to make a claim under ABTA's Scheme of Protection (or your payment card issuer where applicable) for a refund of the monies you have paid.

All money you pay to a travel agent for your holiday is held by that agent on behalf of and for the benefit of the Trustees of the Air Travel Trust at all times but subject to the agent's obligation to pay it to us for so long as we do not fail. If we do fail, any money held at that time by the agent, or subsequently accepted from you by the agent, is and continues to be held by that agent on behalf of and for the benefit of the Trustees of the Air Travel Trust without any obligation to pay that money to us.

Getting In Touch

To get in touch with us before, during or after your holiday, visit tui.co.uk/destinations/contact-us

Before You Go

If you're yet to travel with us, but you would like to get in touch, please call **0203 451 2688**. We can help you with holiday bookings or amendments, making group bookings, weddings and renewal of vows, adding on finishing touches, and any general enquiries. If you'd like to speak to someone in the **Assisted Travel Team**, you can contact them on **0800 145 6920**.

You can also email TUIPreTravel@tui.co.uk or write to us at the address below. If you've already booked, please include your reference number in your letter or email. If you're getting in touch about a wedding or renewal of vows then address your letter to 'Weddings & Renewal of Vows' instead of Pre-Travel Customer Services. **Pre-Travel Customer Services, TUI UK, Contact Centre, Alexandra House, Alexandra Road, Swansea, SA1 5ED**

While You're Away

For help while you're away, please contact our TUI Guest Experience Centre on **+4420 38 303 111***, text **80247****, or get in touch via the **TUI app**. The team will be there for you 24 hours a day, 7 days a week.

When You Get Home

When you're back in the UK, to discuss your TUI Airways flight experience, call **0203 451 2699**. For any other aspects of your holiday you can complete the online form at www.tui.co.uk/destinations/contact-us. Alternatively, you can write to us at the address below. Remember to give us your booking reference. **After Travel Customer Support, TUI UK, Contact Centre, Alexandra House, Alexandra Road, Swansea, SA1 5ED**

Travel Agent Support

If you're a travel agent, contact us on **0203 451 2677**

Calls to 0203 numbers cost the standard rate from UK landlines, but calls from mobiles may be higher. Please check with your network provider.
*Calls from abroad will be charged at international rates.
**Texts to 80247 cost 50p plus your network rate.

Flight guide An at-a-glance guide to our flying programme

Online search

Find the most up-to-date info about flying at tui.co.uk/flight/timetable

Online check-in

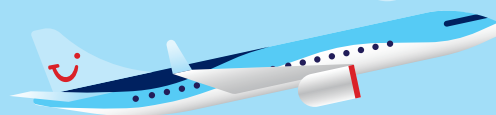
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Departure dates	Approx Flying Time**	Gatwick	Manchester	Newcastle	Glasgow
Nov 2026 - Apr 2027	9 hrs	W*, Su*	M*, Th*,		
May 2027 - Oct 2027	9 hrs	W*, Su*	M*, Th*, F	Tu*, Sa*	M*, Tu*, W, F*

* 10 and 11 nights available. ** Approx. flying time based on Gatwick departure.



For more flight information see pages **130-131** or visit tui.co.uk/flight/flying-with-us



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Finishing touches

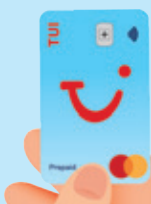
Once you've picked your flights and hotel, here's how we can help to get the final pieces of your holiday all squared away...

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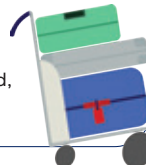
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The TUI app's like having a 24/7 holiday expert in your pocket. Simply install it on Google Play or the App Store, then browse, add your booking, discover your holiday destination and much more.



It's important to arrange **travel insurance** for your trip. Visit tuitravelinsurance.co.uk

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