Italy, Malta, Croatia & Montenegro

OCTOBER EDITION MAY 2027 – OCTOBER 2028



BOOK NOW FOR SUMMER 2028*

*Only available on selected holidays

Calabria | Sardinia | Sicily | Campania | Brac Island
Dubrovnik | Medulin | Rabac | Bugibba | Plus lots more...

On the cover:
Amalfi Coast, Italy



Italy
Flight time: 3 hours

Venetian Riviera

Istrian Riviera

Dalmatian Coast & Islands

Dubrovnik & Islands

Sardinia

Campania

Calabria

Sicily



Malta
Flight time: 3 hours

More info

Click here for more information on where we fly.

Staying safe and healthy abroad

The Foreign, Commonwealth & Development Office (FCDO) and National Travel Health Network and Centre have up-to-date advice on staying safe and healthy abroad.

travel aware
gov.uk/travelaware

For the latest general FCDO travel advice, including security and local laws, plus passport and visa information, check **gov.uk/travelaware** and follow **x.com/FCDOtravelGovUK** and **facebook.com/FCDOtravel**

See FCDO travel advice about individual destinations and sign up for FCDO travel advice email alerts, so you automatically receive the latest travel advice updates and travel requirements for the destinations you want to know about, at **gov.uk/foreign-travel-advice**

For travel advice from TUI, see **tui.co.uk/destinations/info/travel-aware**

For current travel health news, see **travelhealthpro.org.uk**

Advice can change, so check regularly for updates.

Where in the world

Rustic Mediterranean food, cities loaded with history, and quaint beach towns – together, the southern European lineup of Italy, Malta, Croatia and Montenegro have bagged the lot.



Croatia
Flight time: 2½ hours



Montenegro
Flight time: 2¾ hours

The flight times shown here should be used as a rough guide only, as they can vary. All times are from London Gatwick.

Brochure map credit: openstreetmap.org/copyright. All maps used in this brochure are for guidance only.

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October Edition. This may be superseded and replaced by a later edition. Always check with your travel agent to ensure that you have the most up to date brochure edition. Also see Our agreement with You and Yours with us for our terms and conditions. This brochure was published in October 2026.

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With you all the way



There's nothing more important to us than making sure you have an amazing holiday. We're here for you throughout the entire process, from booking your getaway to returning home – and all those other bits in-between.

We're voted the '**Most Trusted Travel Company**'. And, we have thousands of excellent reviews on **Trustpilot**.

More info

Click this button or visit **tui.co.uk/destinations/info/reviews-and-awards** for more on our awards and reviews.

We're also the **home of holiday value** – we know that to Live Happy, you want to get the most for your money.

More info

Click this button or visit **tui.co.uk/value** for our tips, tricks and deals.

Don't forget, all our package holidays come with ABTA and ATOL protection. We also offer 24/7 support on the TUI app, which offers lots of helping-hand features.

In the know

The hunt for your perfect holiday begins now – we hope you're as excited as we are. Here are a few handy things worth knowing...

T ratings

Because traditional hotel star ratings differ from country to country, we provide our own tried-and-tested TUI ratings to help you compare. They're based on the hotel's facilities, location, general atmosphere, and feedback from customers just like you.

TTTTT Plus

More on our hotels

Each hotel page in this brochure has a click-through button, which will take you to our website so you can find out more information and check out more photos. If you can't find what you're looking for, you can also create your own brochure online, or visit one of our TUI Stores for advice.



Holiday headliner

TUI BLUE Nastro Azzurro

TTTT Plus

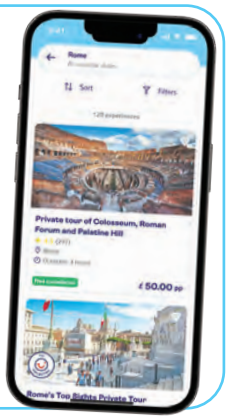
- Adults-only
- Views of the Bay of Naples
- Rooftop bar

See Page 18

TUI app

Your holiday needs in one place

The TUI app is like having a holiday expert in your pocket. It's a one-stop shop for everything to do with your holiday, from live travel updates and 24/7 chat support to tailored trip planning and heaps of destination info.



Family holidays

Lots of our hotels come with TUI Kids' Clubs, catering for babies to teens. Plus, we've got thousands of free kids' places to give away. Look out for the logos in this brochure to see which hotels offer these.

Adults-only holidays

Candlelit dinners, cocktail lounges, luxe spas – these are just some of the things you can expect at our adults-only hotels. You'll find some of the best 4T and 5T-rated hotels in our Platinum and TUI BLUE collections.



MORE INFO

Click to view Detailed Access Guides, or visit **accessable/co.uk/tui**

AccessAble
Your Accessibility Guide

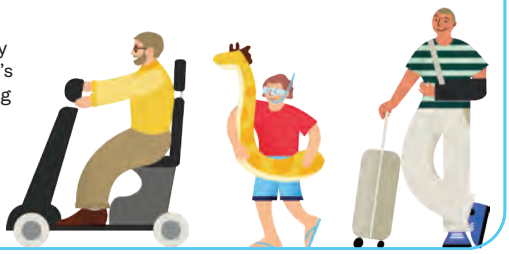
Accessible holidays

Here at TUI, we want to make travelling as easy as possible. That's whether you or someone you're travelling with has access needs, reduced mobility or a disability, including non-visible ones, and neurodiversity.

We know holiday planning can be stressful when you're reliant on the hotel's accessibility features being available before booking. That's why we've partnered with AccessAble to bring you Detailed Access Guides for our most popular hotels, so you can check if they meet your individual needs.

Whether you book your holiday in a TUI Store or make your booking online, our friendly and knowledgeable assisted travel team are on hand to make sure your holiday's right for you. Give the team a call for free on **0800 145 6920**.

If you're a British Sign Language (BSL) user, you can also contact us via Convo. Or, for more on accessible holidays, head over to our Assisted Travel page at **tui.co.uk**.





Holiday cheat sheet

Want to know all about **Italy**, **Malta**, **Croatia** and **Montenegro** without racking up the research hours? Our holiday cheat sheet's here to help you...

When culture's in the crosshairs...

Make a beeline for Croatia's Istrian Riviera. In the pretty town of Porec, pebbly beaches sidle up to a town centre full of historical heirlooms – like the World Heritage Site of the Euphrasian Basilica.

For city slickers...

It's got to be Rome, AKA the Eternal City. Italy's culture-stuffed capital ticks off centuries-old architecture, trendy boutiques and charming piazzas, not to mention Vatican City, home to the Sistine Chapel.

Families mustn't forget...

The Popeye Village theme park near Mellieha Bay in Malta. It's the original set of the Eighties film, and children will get to meet characters like Olive Oyl, Captain Bluto and Popeye.

Or, Maro World if you're heading to Croatia. You'll find this fun-filled, family-friendly entertainment hub at loads of Valamar hotels. See page 50 for more details.

For couples to cash in...

Take a trip to the seaside setting of Makarska. It's got some of the most beautiful beaches in Croatia, plus the centre of town's dotted with restaurants that are perfect for a romantic meal at sunset.

A foodie fact to chew over...

Those with a sweet tooth should head to the chocolate factory in Bugibba. We've got a TUI experience that ticks off a truffle-making session. Plus, you'll get to take your creations away with you.

If you like to get off the beaten track...

Take a TUI Tour, like Spotlight on Sicily. History and food combine on this tour as you visit mountain-top towns and dramatic ruins, and taste everything from pastries to cannoli pasta.

If you want to avoid holiday FOMO...

Bag yourself a Multi-Centre holiday. Our Montenegro pairings whisk you between the likes of buzzy Budva and peaceful Perast.



Where am I looking at?

This is Sicily's Cefalu. There's plenty of wriggle room on its eight-kilometre beach, plus a Medieval old town where you can eat pizza and sip an espresso in the shade of palm trees.

Millie Skakel, Social Video Editor for TUI, has been to Croatia, and had this piece of advice...

"Brave the Biokovo Skywalk – it's a glass platform that extends over the cliff edge, near Makarska. It's a long way up, but the views of Croatia's islands are amazing."

Find your perfect holiday with TUI

From family-focused hotels to adults-only places with a side of luxury, TUI ticks all the boxes when it comes to the holiday style that's right for you.







TUI BLUE

Our made-to-measure TUI BLUE hotels are all about best-in-class service, authentic local cuisine and activities that are tailored to suit you. Plus, every hotel's designed to immerse you in the location you're in – they're sprinkled across a range of destinations, from Croatia to Corfu and Turkey to Thailand.

Adults Only

Whether you're seeking a romantic getaway, celebrating an occasion, or simply longing for a peaceful escape, our adults-only hotels offer restful, child-free breaks.

As you browse our collection of TUI BLUE hotels, you'll see some that are specifically for adults, and some with extra highlights by their name. Here's what to look out for...

Foodie
Hotels that take the gourmet levels up another notch

Discovery
Close to sightseeing spots, nature areas and amazing scenery

Style
Standout architecture and impressive interior design

Smaller Hotel
Home-from-home hotels that are cosier than the rest

Some hotels come with no highlight, but they still showcase the best of TUI BLUE. Lots come with a Kids' Club, so they're a great fit for families.



Sensatori by TUI BLUE

Whether you're looking for a getaway for two or a plush spot for a family holiday, there's a Sensatori by TUI BLUE resort for you. Every single one comes with a crop of premium touches, like speciality restaurants and professionally run kids' clubs – not to mention attentive service and five-star surroundings.

Premium by design
High-end decor sets the scene at these resorts, and you can expect plenty of local touches, too.

First-class food
There's at least one buffet and three á la carte restaurants at each resort – and they're included as part of the package. Plus, many of these hotels offer a 24/7 All Inclusive programme, and have a number of bars where you can take advantage of this.

Always-on entertainment
Look forward to top-quality shows, kids' clubs catering from babies to teens, and an action-packed daytime activity roster.

Sports and fitness
Every resort comes with a well-equipped gym and a line-up of BLUEf!t® activities, from Aqua Boards and archery to new Gong Bathing Meditation and Floating Zen Meditation. You'll have a spacious spa to unwind in, too.



Holiday Villages

Holiday Villages knock family getaways out of the park, with pool games during the day, a variety of evening entertainment, and bits for mums and dads in between. Plus, professional academies that bring football, stage and swim skills to life.

Highlights

Aerial Adventure courses are the crowning glory at our Holiday Villages.

Our HV Creche and three HV Clubs are tweaked for different age groups, from babies to 12-year-olds. Plus, there's The Zone for teens.

Buffet restaurants tick off home-from-home favourites, healthy options and local specialities.



TUI SUNEO

Say hello to TUI SUNEO – affordable three and four-star hotels that are close to the centre of their resort. Every hotel meets our high-quality standards without breaking the bank.

Highlights

These hotels are in a variety of destinations, from close-to-home Spain to faraway Thailand.

TUI SUNEO hotels come with an All Inclusive option – ideal if you're watching your budget.

Our friendly staff host light entertainment including at least two professional shows per week.



TUI MAGIC LIFE

TUI MAGIC LIFE clubs take All Inclusive to the next level, with drinks and snacks served 24/7, and an action-packed sports, activities and entertainment programme.

Highlights

Each TUI MAGIC LIFE is near a beach – almost all of them have their own private stretch.

Archery, mountain biking and Zumba – there's a real A to Z of activities on offer.

The entertainment ticks off everything from foot-tapping shows to family-friendly theme days.



ROBINSON

ROBINSON clubs offer that perfect active-unwind formula, with lots of sports and fitness sessions to join in with, plus relaxing WellFit spas and gourmet dining options.

Highlights

Choose from up to 64 sports, from golf and tennis to bodyboarding and scuba diving.

You'll find our ROBINSON clubs in scenic spots – on a beach, a nature reserve or a golf course.

There are well-equipped premium gyms, personal trainers and relaxing WellFit spas in every resort.



SplashWorld

If you like your holidays with plenty of H2O, you'll love our SplashWorld hotels, which include free entry to a top-rated waterpark.

Highlights

Most SplashWorld hotels have a waterpark onsite, and if not, you'll have free access to one no more than 15 minutes' walk away.

Lots of the hotels are All Inclusive – so you won't have to dip into your wallet once.

SplashWorld hotels are located all over the globe, from Cyprus to the Dominican Republic.

This is just a snippet of the holidays we offer at TUI. Other holiday types you can book with us include:

- Marella Cruises
- TUI River Cruises
- TUI Tours
- Multi-Centre holidays
- City breaks
- Holidays to Iceland and Lapland
- Ski holidays
- Lakes and Mountains holidays
- Trips to Florida
- Disney getaways
- Hotels with TUI KIDS' CLUBS
- Platinum holidays
- Villas

More info

Click this button to see our handy **guide to TUI-designed hotels.** Or, head to the **TUI website** or download the **TUI app.**

Mix and match with a Multi-Centre holiday



Our Multi-Centre holidays add something extra to your classic getaway. Change things up by adding on a second beach break, combine it with a TUI Tour, or stay in three locations in a single trip. And if you want a double dose of the same destination, you can book a getaway that ticks off two hotels in the same area, or even two rooms in the same hotel.

Find your perfect holiday combination at **tui.co.uk/holidays/multi-centres**



PART OF A MULTI-CENTRE

Look out for this icon to see which destinations are included

musement

Get to the heart of every destination with TUI Musement

Discover experiences created by locals, curated by us.

What makes our experiences different

Only the best

Our experiences go that extra mile, with added details that make the trip. One more stop. That hidden corner you can only reach on foot. Tried and tested, so they meet our tough standards and global regulations, too. That's why they score 4.2/5 with travellers.

Made by us

Our experiences are shaped around you. Built on what you tell us. Made better every time because we design the experience from end to end - based on your needs, TUI's 50+ years of travel know-how and a commitment to giving back to the communities you visit.

Local touch

The right time to go. The view most visitors miss. That spicy taqueria. Our experiences are run by trusted locals, with the kind of details only they can give you. The same goes for our guides, who live and love it there, and are trained to world-class standards.

More info

Click this button or **visit tui.co.uk/things-to-do** to see and book TUI experiences

TUI CARE FOUNDATION

Make it count

Did you know that you can make a difference through the love of travel? Every time you book a holiday with us, you have the chance to make your money go the extra mile, while experiencing the gift of giving along the way.

The how is easy – simply donate to the TUI Care Foundation when you book your next holiday.

With over 80 projects in 30 countries, this independent Foundation builds on the positive power of tourism to drive change and create lasting impact in holiday destinations around the world.

That means every penny you give helps to look after the environment and improve the lives of people living in global travel destinations.

So how far can your gift of giving go?

When you give, your impact is felt right the way around the world. It makes great work possible in Cape Verde, where organisations in resort are working to protect endangered sea turtles. And in Jamaica, too, where hundreds of students are becoming eco champions as part of the TUI Junior Academy. Wherever you travel to, your support brings positive change.

Working together

The good news is there's more than one way to join forces with the TUI Care Foundation. You can pledge whatever you like at tuicarefoundation.com. Plus, when you're booking a TUI holiday, keep an eye out for the 'Adopt a Tree' and 'Adopt a Turtle' check boxes on the 'Customise your Holiday' page.

Your donation will go directly to projects that help our planet to thrive. That means planting more trees, protecting sea turtles, and setting up opportunities for locals to benefit directly from tourism.

Find out about our Turtle and Tree adoption at tuicarefoundation.com/en/adoptions





Amalfi Coast

Italy

Along with fantastic food, holidays to Italy serve up pinch-yourself scenery, impossibly pretty towns and no end of ancient sights.

The good life
Postcard-perfect scenery, café-backed beaches and cities stacked with big-name sights – long-legged Italy manages to pack a lot into its borders. And no matter which part of the boot you plump for, you'll find top-drawer food, fine wines and a healthy dose of la dolce vita.

Explore the boot
In the north, romantic Venice reigns supreme, while nearby Lido di Jesolo supplies the sands – and just inland, storybook Verona dishes up Roman ruins, riverside strolls, and Shakespearean charm. Further south lies Campania, home to the dramatic Amalfi Coast and cliff-hugging towns like Sorrento, Ravello and Positano.

Dramatic landscapes
When it comes to Italian lakes, Garda, Como and Maggiore are the big names. Their glass-clear shores are fringed with forested slopes, tree-lined promenades and lavish villas. This spectacular scenery's ramped up by the Dolomites – a cloud-tickling mountain range, where snow-crowned peaks mingle with village-lined valleys.

Italian islands
Holidays to Italy aren't just confined to the mainland, though. At the toe of Italy's boot is Sicily, which ticks off gorgeous beaches, ancient ruins and friendly resorts. And then there's Sardinia, with its wild interior and sun-bleached beaches. Olbia's your gateway to the island's most famous stretch of coastline – the 34-mile-long Costa Smeralda.

Download the TUI app
The TUI app's your one-stop shop for support while you're away, and provides everything you need for your holiday in one place.

Download the TUI app



Selva Val Gardena



Taormina, Sicily



Castle Scaligero and Lake Garda, Malcesine



Flight time
2 to 3 hrs

Timezone
GMT +1

Weather

Temperatures range from around 27°C on the Venetian Riviera to 30°C plus down in Campania. If you prefer things a little milder, spring and autumn are great times to visit – temperatures in the low to mid-20s are the norm.

Did you know

Italy boasts a whopping 58 UNESCO World Heritage Sites – more than any other country in the world. These include icons like the Colosseum, the Leaning Tower of Pisa, and parts of historical cities like Florence, Rome and Venice – plus Verona, with its Roman amphitheatre and beautifully preserved old town.

We fly from a wide range of regional airports, so chances are there'll be one near you. Take a look at our flight timetable at the back of this brochure for an at-a-glance guide to our flying programme.

Flight time shown above is from London Gatwick and should be used as a rough guide, as they can vary.




Heated family pool


Double Room with Balcony or Terrace


Magico buffet restaurant

TUI MAGIC LIFE Calabria

PIZZO **ITALY - CALABRIA**

4.4/5 Based on 2194 reviews

Because this place has its own beach, it's easy to swap poolside for seaside. The club's nestled between one of Calabria's best stretches of sand and hills blanketed by pine trees and vineyards.

Days here will be as active or as dialled-down as you like. There are sports for the whole family, including tennis lessons and cycling trips. Alternatively, if you upgrade to a room in the adults-only Private Lodge area, you'll be able to take a dip in the pool or relax on a private section of the beach, both exclusively for grown-ups.

Key Facilities
• 3 pools • 2 kids' pools • 7 bars • 5 restaurants
• Free Wi-Fi • MAGIC Teens • MyMo Maxis
• MyMo Minis • YoungStars • Daytime and evening entertainment programme • Spa*

Location
• Located just outside of Pizzo • Close to the beach

Transfer time: 30 minutes by coach from Lamezia Terme Airport

Rooms
Rooms come with air-con, a mini-fridge, a safe, Wi-Fi, a flatscreen TV and a balcony or terrace. There's a choice of double rooms and family rooms. If you upgrade to a **Private Lodge** for over-16s, you'll have access to an adults-only pool with bar, a cordoned-off section on the beach, and an exclusive buffet restaurant. There's central heating if needed, too.

Number of rooms: 621

Accessibility
This hotel's been surveyed by AccessAble so you can check if it's suitable for your access needs. See the A-Z guide for more details.

Your service on holiday
Holidays here come with **Hotel rep + 24/7 support on the TUI app and by phone**

Select your room
For a small fee, this hotel lets you choose your ideal room from an interactive map.

Board Options
• All Inclusive

Start your holiday search
To see prices, dive in to destination details, or check out our full range of holiday types.

View online

Free Kids' places available
Subject to availability

*Extra charge

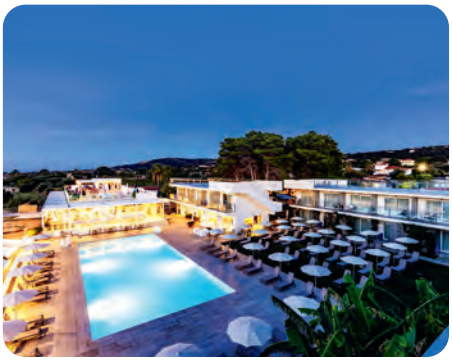




Buffet restaurant



Superior Double Room with Garden View and Terrace



TUI BLUE La Conchiglia Resort & Spa

CAPO VATICANO **ITALY - CALABRIA**

4.2/5 Based on 652 reviews

This place has the TUI BLUE stamp, so you can expect top-notch activities and plenty of space for relaxing. Speaking of chill-out time, there's a spa* where you can treat yourself to a massage. And when hunger comes knocking, you have the pick of two restaurants serving Mediterranean and Italian favourites. Plus, there's a handy snack bar by the pool.

If you love a sea view, you've hit the location jackpot at this place. It's plotted in a postcard-perfect spot in Costa degli Dei, just over 10 minutes' stroll from a beach with vanilla-hued sand. If you'd rather not walk, the hotel has a shuttle bus to take you there. And when you arrive, you can grab a drink from the hotel's beach bar and sprawl out on a sunbed.

Key Facilities
• 2 pools • 2 bars • 1 restaurant • Free Wi-Fi • Daytime activity programme • Evening entertainment • La Conchiglia Spa*

Location
• 600m to nearby beach • 2km to Capo Vaticano
• 65.6km from Lamezia Terme Airport

Transfer time: 85 minutes by coach from Lamezia Terme Airport

Rooms
All rooms come with seasonal air-conditioning, a mini-fridge, Wi-Fi, a hairdryer, a safety deposit box and a **balcony or terrace.** There's **comfort, deluxe** or **superior double rooms** available. You can opt to upgrade to a double room with a **sea view.**

Number of rooms: 125

Your service on holiday
Holidays here come with **24/7 support on the TUI app and by phone**

Board Options
• All Inclusive

Start your holiday search
To see prices, dive in to destination details, or check out our full range of holiday types.

View online

*Extra charge

Sciaron Hotel

CAPO VATICANO **ITALY - CALABRIA**

TTT **4.3/5** Based on 477 reviews



You'll find this hotel in the hills above Capo Vaticano. From the pool area, you can look out over Santa Maria Beach and the Tyrrhenian Sea. On a clear day, you can spot the Aeolian Islands and Sicily on the horizon.

If you enjoy walking, there are plenty of routes to explore. The stroll to the train station takes about half an hour. Alternatively, you can hop on the hotel's shuttle bus* to get to the beach and the nearby town of Tropea.

Key Facilities
• 1 pool • 1 bar • 1 restaurant • Free Wi-Fi

Location
• Set on the headland of Capo Vaticano with views of the coast and Aeolian Islands • A sand and pebble beach is 200m downhill • Another sandy beach is 800m away

Transfer time: 80 minutes by coach from Lamezia Terme Airport

Rooms
The twin rooms here all include Wi-Fi, a flatscreen TV, air-con, a mini-fridge*, a safe, toiletries and a hairdryer. For a bit extra, you can have a **sea view** room or a **superior** room. Superior rooms are a bit more modern and are located in the annexe building, just a few steps away from the main building.

Number of rooms: 50

Your service on holiday
Holidays here come with **24/7 support on the TUI app and by phone**

Board Options
• Half Board

Start your holiday search
To see prices, dive in to destination details, or check out our full range of holiday types.

View online

Hotel Tirreno

PARGHELIA **ITALY - CALABRIA**

TTTT **4.7/5** Based on 902 reviews

ADULTS ONLY



The property's surrounded by trees and plants, which give it a rural feel. From its hilltop position, you'll have sweeping views along the coast. And on a clear day, you can spot Stromboli's volcano on the horizon.

The hotel's just a 10-minute walk from Parghelia's beach. The strip of shortbread-coloured sand is tucked between craggy cliffs, and the Tyrrhenian Sea is glass-clear.

Key Facilities
• 1 pool • 1 bar • 1 restaurant • Restaurant • Free Wi-Fi

Location
• 600m to the beach and 2km to Tropea town • 1km to Tropea Port for boats trips to the Aeolian Islands • 12km to Museo della Civiltà Rupestre – caves and museum.

Transfer time: 65 minutes by coach from Lamezia Terme Airport

Rooms
Twin room and suites all include a furnished terrace, Wi-Fi, a flatscreen TV, a minibar*, a safe, a hairdryer and toiletries. Junior suites also have tea and coffee facilities and a lounge area. Some junior suites give you a **sea view**, too.

Number of rooms: 50

Your service on holiday
Holidays here come with **24/7 support on the TUI app and by phone**

Board Options
• Half Board

Start your holiday search
To see prices, dive in to destination details, or check out our full range of holiday types.

View online

*Extra charge

Hotel Residence Piccolo

PARGHELIA **ITALY - CALABRIA**

4.8/5 Based on 212 reviews



This place has a good-for-everything postcode. It's a 10-minute walk to the beach and Parghelia's restaurants. Or you can hop on the hotel's shuttle to Tropea's beach and buzzing town centre.

The views are what most guests write home about here. It's got a lovely terrace overlooking the coast, which is laid out with loungers, hot tubs and tables.

Key Facilities
• 1 bar • 1 restaurant • Free Wi-Fi

Location
• 500m to the beach and 2km to Tropea town - shuttle service provided • 1km to Tropea Port for boats trips to the Aeolian Islands • 12km to Museo della Civiltà Rupestre - caves and museum.

Transfer time: 65 minutes by coach from Lamezia Terme Airport

Rooms
All rooms here come with air-con and heating, Wi-Fi, a TV, a kettle, a minibar*, beach towels, a safe, toiletries and a hairdryer. **Junior suites** have the same facilities but are more modern and spacious with a lounge area, a double shower in the bathroom and a bigger TV and safe.

Number of rooms: 19

Your service on holiday
Holidays here come with **24/7 support on the TUI app and by phone**

Board Options
• Half Board

Start your holiday search
To see prices, dive in to destination details, or check out our full range of holiday types.

View online

Falkensteiner Club Funimation Garden Calabria

PIZZO **CALABRIA**

3.7/5 Based on 1741 reviews



Set on the sunny Calabrian coast, the resort sits just steps from a private beach, reached via a shady pine forest path. It's a typical pebble-meets-sand stretch, with wow-factor waters that are starting to put this part of Italy on the map. Two main pool areas cater to all ages – one's a family pool with a kids' spray park, and the other is a grown-ups-only number.

Activity-wise, this hotel's a hit with families. Kids can run wild at Falky Land, teens have their own hangouts, and the sports roster includes minigolf, badminton, four tennis courts and a football club. When hunger strikes, dining ranges from buffet fare to à la carte restaurants. And on the drinks front there are bars scattered around the resort – you'll find them by the pool, on the beach and in the main square.

Key Facilities
• 2 pools • 1 kids' pool • 3 bars • 4 restaurants • Free Wi-Fi • Falky land • Evening entertainment programme • Aquapura spa*

Location
• 13.9km from airport • 13.2km to city centre • 0.04km to beach

Transfer time: 25 minutes by coach from Lamezia Terme Airport

Rooms
All rooms come with air-conditioning, minibar, shower, hairdryer, TV and a safety deposit box. **Deluxe Quad Rooms with Garden View and a balcony or terrace** are also available.

Number of rooms: 583

Your service on holiday
Holidays here come with **24/7 support on the TUI app and by phone**

Board Options
• All Inclusive

Start your holiday search
To see prices, dive in to destination details, or check out our full range of holiday types.

View online

*Extra charge



Smaller Hotel Home-from-home hotels which are smaller and more cosy than the rest.



Sunset bar



Main Building Double Room with Garden View and Balcony



Main Restaurant

TUI BLUE Nastro Azzurro

PIANO DI SORRENTO **ITALY - CAMPANIA**

TTTT Plus **4.5/5** Based on 2750 reviews

ADULTS ONLY

This place is set in spacious gardens dotted with citrus trees, and it oozes Italian charm. You have sea views from the main pool, which comes with pretty white parasols and sky-blue loungers, and there are three whirlpool baths on the sun terrace. It's got the TUI BLUE stamp, so you can count on a stellar food and drink scene, too. There are lots of steps at this hotel, which is worth bearing in mind.

Getting out and about is easy from the TUI BLUE Nastro Azzurro, thanks to a free small shuttle bus that whisks you to the centre of Sorrento in under half an hour. The local village of Colli di Fontanalle is even closer – you can wander to its bars and restaurants in around 20 minutes.

Key Facilities
• 1 pool • 3 bars • 2 restaurants • Free Wi-Fi • Daily activities • Evening entertainment • BLUE Spa*

Location
• 700m to a bus stop • 1.5km to the local village of Colli di Fontanalle with a few bars and restaurants and a small supermarket • 25 minutes, by a free shuttle bus, to Sorrento

Transfer time: 100 minutes by coach from Naples Airport

Rooms
Double rooms here come with garden or **partial sea views.** Some rooms have a shared roof terrace which can be accessed via a communal lift. **Superior rooms** are available in the annexe with garden, **partial sea** or **full sea views** and include luxury toiletries. Rooms may vary in shape and size due to layout of the hotel.

Number of rooms: 120

Accessibility
This hotel's been surveyed by AccessAble so you can check if it's suitable for your access needs. See the A-Z guide for more details.

Your service on holiday
Holidays here come with **Hotel rep + 24/7 support on the TUI app and by phone**

Board Options
• All Inclusive

Start your holiday search
To see prices, dive in to destination details, or check out our full range of holiday types.

View online

This hotel can be booked as part of a **Multi-Centre holiday** – when you stay at more than one hotel while you're away.

*Extra charge

Atlantic Palace

SORRENTO **ITALY - CAMPANIA**

TTTT **4.3/5** Based on 2206 reviews



This hotel looks typically Italian from the outside, with white-brick walls and columned balconies. Up on the roof, you'll find a terrace that looks out towards Mount Vesuvius, and there's a lemon tree garden in the grounds.

Key Facilities
• 1 pool • 3 bars • 2 restaurants • Free Wi-Fi • Daytime activity programme • Evening entertainment programme

Location
• 200m to a small corner shop and café • Shuttle service* • 1km away from Maya Beach Experience* beach club • This hotel is on a gentle slope along the main Sorrento road without any pavement

Transfer time: 90 minutes by coach from Naples Airport

Rooms
Rooms here come with a satellite TV, a minibar* and tea or coffee-making facilities. **Double rooms** have got **balconies**. All rooms are suitable for parties of 2.

Number of rooms: 75

Your service on holiday
Holidays here come with **Hotel rep + 24/7 support on the TUI app and by phone**

Board Options
• Half Board

Start your holiday search
To see prices, dive in to destination details, or check out our full range of holiday types.

View online

This hotel can be booked as part of a **Multi-Centre holiday**.

Hotel La Meridiana

SORRENTO **ITALY - CAMPANIA**

TTT **4.1/5** Based on 798 reviews



This simple hotel makes a great base – Sorrento's centre is about 5 to 10 minutes away on foot, and it's just a little further to a small shingle beach. And a train station is on hand for trips to Pompeii and Naples.

It's all about pared-down simplicity here. There isn't a pool but you've got a rooftop terrace for sunbathing with a bar serving drinks and light lunches. Plus, there's a sociable restaurant open for breakfast and lunch, and a watering hole for night-time drinks.

Key Facilities
• 2 bars • Free Wi-Fi

Location
• Sorrento • 500m to small shingle beach and bathing platforms
• 300m to the resort centre

Transfer time: 90 minutes by coach from Naples Airport

Rooms
These twin rooms make a great base for exploring the local area. Rooms with Balconys are available for a bit extra. Plus, air-conditioning is available from mid-June to mid-September.

Number of rooms: 45

Your service on holiday
Holidays here come with **Hotel rep + 24/7 support on the TUI app and by phone**

Board Options
• Bed & Breakfast

Start your holiday search
To see prices, dive in to destination details, or check out our full range of holiday types.

View online

This hotel can be booked as part of a **Multi-Centre holiday**.

*Extra charge





Hotel Bristol

SORRENTO **ITALY - CAMPANIA**

4.7/5 Based on 3908 reviews

Perched on a cliff above Marina Grande, this family-run hotel is in a prime position for some of Sorrento's best views. What's more, it's just a 10-minute downhill walk into the heart of town.

Bedrooms here are elegantly styled. Big beds take centre stage, while painted floor tiles and brightly coloured soft furnishings add a chic but homely feel.

Key Facilities
• 1 pool • 2 bars • 3 restaurants • A la carte dining*
• Free Wi-Fi zones

Location
• Built into the cliffside overlooking Marina Grande
• 800m to the resort centre

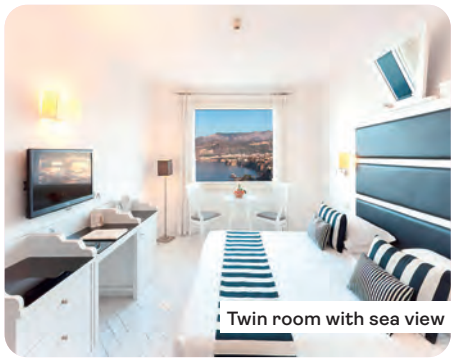
Transfer time: 90 minutes by coach from Naples Airport

Rooms
The rooms here include air-conditioning and satellite TV. You can upgrade to a room with a **sea view** or a **sea view with a balcony** too. **Junior suites** offer the most space - they'll be open-plan inside and outside there's a balcony with a sea view.

Number of rooms: 120

Your service on holiday
Holidays here come with **Hotel rep + 24/7 support on the TUI app and by phone**

Board Options
• Full Board • Half Board



Twin room with sea view



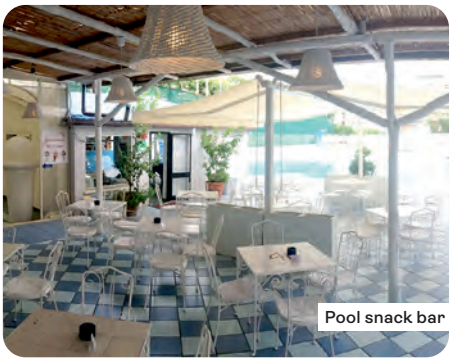
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View online

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*Extra charge





Pool snack bar



Twin Room with Sea View and Balcony



Grand Hotel Flora

SORRENTO **ITALY - CAMPANIA**

TTT Plus **4/5** Based on 45 reviews

Location-wise, it's less than a 10-minute walk to get into the centre of Sorrento and the hotel flaunts views looking out to Mount Vesuvius.

The pool is generously proportioned, with plenty of room for laps, and there's a bar at one end for drinks and snacks. The restaurant serves buffet breakfasts and waiter-service dinners.

Key Facilities
• 1 pool • 2 bars • 2 restaurants • Free Wi-Fi
• Live music May - Oct

Location
• On the main road in Sorrento • 50m to the nearest cafés, bars and restaurants • 300m to the resort centre and shops • 1.5km to the seafront and bathing platforms

Transfer time: 105 minutes by coach from Naples Airport

Rooms
Rooms here come with a natural colour scheme. You'll have free Wi-Fi, satellite TV, a shower or bath, and air-conditioning from mid-June to mid-September. Rooms are available with a balcony. There's also option to upgrade to a **pool view** or **sea-view** room if you'd prefer to be away from the hustle and bustle of the city.

Number of rooms: 120

Your service on holiday
Holidays here come with **Hotel rep + 24/7 support on the TUI app and by phone**

Board Options
• Bed & Breakfast • Half Board

Start your holiday search
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View online

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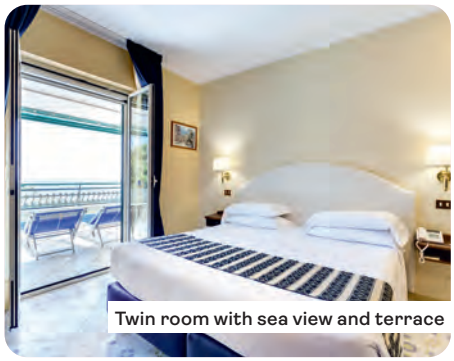
*Extra charge

Platinum

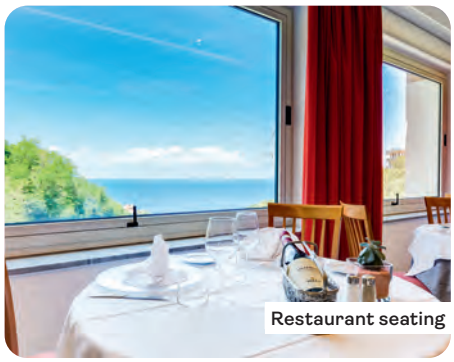




Restaurant



Twin room with sea view and terrace



Restaurant seating

Hotel La Solara

SORRENTO **ITALY - CAMPANIA**

4.8/5 Based on 2813 reviews

The Hotel La Solara has been designed to get you away from it all. It's set on a hillside, three kilometres from the heart of Sorrento, and it's surrounded by olive trees and lemon orchards.

The gardens cocoon a pool and sun terrace, while inside you'll find a restaurant, relaxed lounge, and bedrooms with traditional Italian-style décor.

Key Facilities
• 1 pool • 1 kids' pool • 2 bars • 1 restaurant • A la carte dining* • Free Wi-Fi • Evening entertainment

Location
• A secluded spot, 3km from Sorrento centre • 800m downhill to Marina di Puolo Beach with black, volcanic sand and pebbles • Nearest small local supermarket 800m • Complimentary hourly shuttle bus into Sorrento centre every day

Transfer time: 105 minutes by coach from Naples Airport

Rooms
All rooms come with a balcony, air-conditioning from June to mid-September, Wi-Fi, a TV, safe and tea and coffee facilities. Some rooms come with a terrace and sea view, too.

Number of rooms: 58

Accessibility
The property is generally unsuitable for those with reduced mobility. See the A-Z guide for more details.

Your service on holiday
Holidays here come with **Hotel rep + 24/7 support on the TUI app and by phone**

Board Options
• Full Board • Half Board

Start your holiday search
To see prices, dive in to destination details, or check out our full range of holiday types.

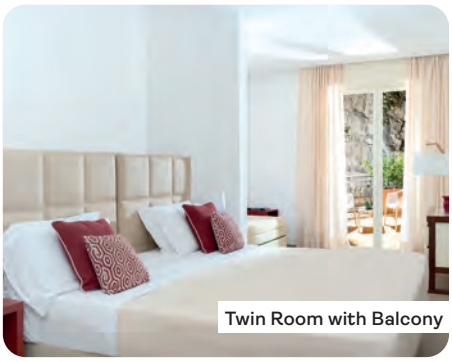
View online

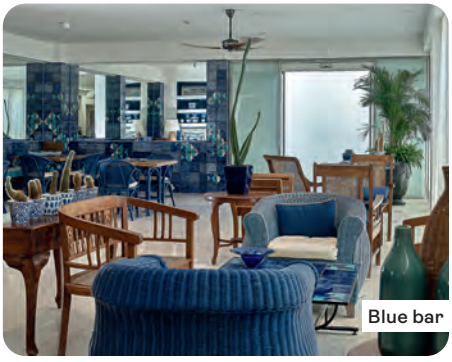
This hotel can be booked as part of a **Multi-Centre holiday** – when you stay at more than one hotel while you're away.

*Extra charge




Intarsio restaurant


Twin Room with Balcony


Blue bar

Hotel Conca Park

SORRENTO **ITALY - CAMPANIA**

4.4/5 Based on 3563 reviews

This hotel's location couldn't be better. It's in a quiet spot yet less than 10 minutes' walk from the heart of Sorrento with its shops, cafés and restaurants. You've got a shingle beach about 15 minutes away on foot, too.

There's a large pool with areas for adults and children. The restaurant serves buffet breakfast and dinner, plus there's a poolside snack bar. At night, cocktails are served in the Mediterranean garden.

Key Facilities
• 1 pool • 1 kids' pool • 2 bars • 1 restaurant

Location
• Entrance is via an art gallery from the main road • 1km to nearest shingle beach with a local charge • 500m to the resort centre • 500m to Piazza Tasso • 10-minute walk to Marina Grande

Transfer time: 90 minutes by coach from Naples Airport

Rooms
There's a selection of twin rooms here. For a little extra you can add a pool view, or sea view. They are available with or without balconies. Twin rooms that sleep 3 are also available. Plus, air-conditioning is available between mid-May 'til mid-October

Number of rooms: 190

Your service on holiday
Holidays here come with **Hotel rep + 24/7 support on the TUI app and by phone**

Board Options
• Half Board

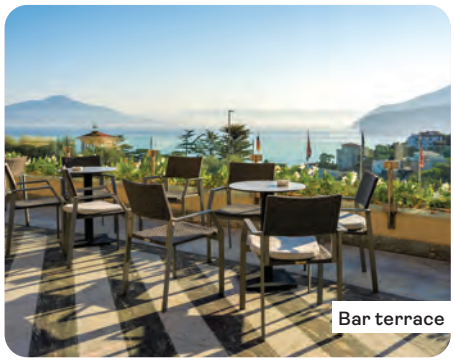
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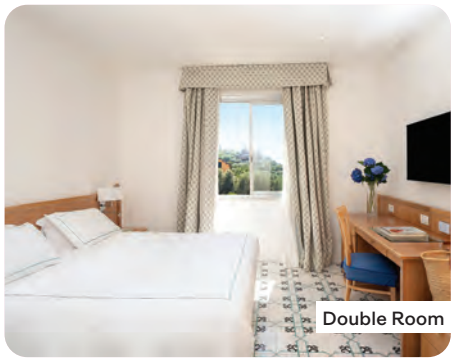
View online

This hotel can be booked as part of a **Multi-Centre holiday** – when you stay at more than one hotel while you're away.

*Extra charge




Bar terrace


Double Room


Main pool

Grand Hotel Vesuvio

SORRENTO **ITALY - CAMPANIA**

4/5 Based on 1956 reviews

The Grand Hotel Vesuvio sits just behind Sorrento, in a peaceful spot surrounded by lemon and olive groves. Its lofty position gives it spectacular views – they sweep over the bustling town and the Bay of Naples to Mount Vesuvius.

It's a 20-minute walk down into the town centre from the hotel. It's packed with snaking shopping streets, popular pizzerias and a restaurant-backed marina. The petite, pebbly beach of Tonnarella is a 10-minute walk away, too.

Key Facilities
• 1 pool • 1 kids' pool • 2 bars • 1 restaurant

Location
• Set 50m back from the main road • 5-minute drive to centre of Sorrento • 10-minute walk to tiny Tonnarella pebble beach - entrance fee • Local bus runs to Sorrento • Set amongst gardens and lemon and olive groves

Transfer time: 90 minutes by coach from Naples Airport

Rooms
Rooms here come with air-conditioning, minibar*, free Wi-Fi and a satellite TV. Single rooms are available or for a bit extra, you can upgrade to a **twin or a double room with a sea-view.**

Number of rooms: 250

Your service on holiday
Holidays here come with **Hotel rep + 24/7 support on the TUI app and by phone**

Board Options
• Half Board

Start your holiday search
To see prices, dive in to destination details, or check out our full range of holiday types.

View online

This hotel can be booked as part of a **Multi-Centre holiday** – when you stay at more than one hotel while you're away.

*Extra charge

Hotel Girasole

SORRENTO **ITALY - CAMPANIA**

TTT **4.2/5** Based on 848 reviews



This family-run place is on busy Corso Italia, with Sant Agnello's main square and train station – for trips to Herculaneum and Pompeii – about 10 minutes' walk away. Twenty minutes on foot gets you into Sorrento.

There's a peaceful pool area with a curtain of orange trees, and an outside terrace for breakfasts among the pretty shrubbery.

Key Facilities
• 1 pool • 1 bar • 1 restaurant

Location
• About 300m to the centre of Sant'Angello • 1km to the centre of Sorrento • 800m to the beach

Transfer time: 90 minutes by coach from Naples Airport

Rooms
There's a choice of twin rooms available here. Some of which include a **garden view**. You'll find all rooms come with a balcony or a terrace for that added outdoor space. And there's air-conditioning too.

Number of rooms: 39

Your service on holiday
Holidays here come with **Hotel rep + 24/7 support on the TUI app and by phone**

Board Options
• Half Board

Start your holiday search
To see prices, dive in to destination details, or check out our full range of holiday types.

View online

This hotel can be booked as part of a **Multi-Centre holiday**.

Hotel Terme Providence

ISCHIA - FORIO **ITALY - CAMPANIA**

TTTT **4.5/5** Based on 541 reviews



The sun terrace here comes with grade-A views of the waterfront. And when you want to relax on the beach, there's a stone staircase which gets you down to the shoreline in five minutes.

This place takes spa time seriously – you can wind down in a natural thermal pool outside, where the water's a toasty 40°C. Inside, you can book red wine baths and perfumed massages.

Key Facilities
• 3 pools • 1 bar • 1 restaurant • Free Wi-Fi in public areas • Kids' club • Evening entertainment • Spa*

Location
• Short walk to the beach • 1km to Poseidon Garden thermal pools

Transfer time: 180 minutes by coach and boat from Naples Airport

Rooms
Rooms here include a balcony or terrace, satellite TV, air-con, a safe and a hairdryer.

Number of rooms: 63

Your service on holiday
Holidays here come with **24/7 support on the TUI app and by phone**

Board Options
• Bed & Breakfast • Half Board

Start your holiday search
To see prices, dive in to destination details, or check out our full range of holiday types.

View online

This hotel can be booked as part of a **Multi-Centre holiday**.

*Extra charge

Hotel Admiral

SORRENTO **ITALY - CAMPANIA**

TTT Plus **4/5** Based on 1561 reviews



This hotel is set on the waterfront, just a couple of minutes' walk from a little beach and Marina Grande's bars and restaurants. About 20 minutes on foot takes you up the hill to the heart of Sorrento.

The view across the sea to Mount Vesuvius is really special – and the pool and bar are prime places to take it all in.

Key Facilities
• 1 pool • 1 bar • 1 restaurant • Wi-Fi in reception*

Location
• Located in the traditional, old-style Italian harbour in the Marina Grande area of Sorrento • 1km uphill to Piazza Tasso • 30m to small public beach and private bathing platforms, where facilities carry a charge • 50m to shops, restaurants and the local bars of Marina Grande and to the bus stop for buses to Piazza Tasso and Sorrento centre

Transfer time: 105 minutes by minibus from Naples Airport

Rooms
All rooms have a double bed and include air-conditioning – between June and September, flatscreen satellite TV, phone and hairdryer. **Full balcony** rooms with limited, or full **sea-view** are also available as an upgrade.

Number of rooms: 60

Your service on holiday
Holidays here come with **Hotel rep + 24/7 support on the TUI app and by phone**

Board Options
• Bed & Breakfast • Half Board

Start your holiday search
To see prices, dive in to destination details, or check out our full range of holiday types.

View online

This hotel can be booked as part of a **Multi-Centre holiday**.

Hotel Capri

SORRENTO **ITALY - CAMPANIA**

TTTT **4.2/5** Based on 838 reviews



You'll find this hotel on Corso Italia, an avenue in Sorrento that's stocked with shops, restaurants and pizzerias. Plus, Marina Grande's coffee-coloured beach is 20 minutes' walk away.

This place is a great pick for sightseers and culture vultures. Naples' lively city centre and Amalfi's world-class waterfront are both with an hours' drive. If the island of Capri's caught your eye, you can get there in a 30-minute ferry ride – they set sail from Sorrento's port all throughout the day.

Key Facilities
• 1 pool • 2 bars • 1 restaurant • Free Wi-Fi

Location
• 300m to Sorrento's main Piazza • 1km to a small shingle beach accessed via a lift at a charge • Bus stop directly outside the hotel • 150m to train station

Transfer time: 90 minutes by coach from Naples Airport

Rooms
You can expect air-conditioning from the 15th May until 15th October in all rooms at the Hotel Capri. There are twin rooms available. Or, for that bit extra – you can have a room overlooking the **pool** and **garden**.

Number of rooms: 38

Your service on holiday
Holidays here come with **24/7 support on the TUI app and by phone**

Board Options
• Bed & Breakfast

Start your holiday search
To see prices, dive in to destination details, or check out our full range of holiday types.

View online

This hotel can be booked as part of a **Multi-Centre holiday**.

*Extra charge




Rooftop bar


Twin room



Grand Hotel President

SORRENTO **ITALY - CAMPANIA**

4.6/5 Based on 2147 reviews

The Grand Hotel President offers up some of the best views in Italy. The property is set on a hilltop and looks out over the Mediterranean Sea, Mount Vesuvius and the inlets of the Sorrento Coast. Plus, there's a complimentary shuttle bus into the centre of Sorrento.

The hotel is a great example of Italian good looks. The bedrooms are traditional, with tiled floors and plenty of inlaid wood furniture, while communal areas feature marble staircases and chandeliers. And the outdoor scene is one of landscaped gardens and manicured lawns. You'll even find a whirlpool bath out here.

Key Facilities
• 1 pool • 2 bars • 1 restaurant • A la carte dining*
• Free Wi-Fi zones • Evening entertainment May - Oct*

Location
• 3km to centre of Sorrento • Regular courtesy bus to and from Sorrento • 20-30 minute walk downhill into town

Transfer time: 90 minutes by coach from Naples Airport

Rooms
The twin and double rooms come with free Wi-Fi, TV, air-conditioning June to September, minibar and a balcony or terrace, For a bit extra you can add a **sea view. Superior rooms** are larger with branded toiletries. **Junior suites** have a whirlpool bath and a sea view. **Single rooms** do not have balconies and may be below street level.

Number of rooms: 110

Your service on holiday
Holidays here come with **Hotel rep + 24/7 support on the TUI app and by phone**

Board Options
• Bed & Breakfast • Half Board

Start your holiday search
To see prices, dive in to destination details, or check out our full range of holiday types.

View online

This hotel can be booked as part of a **Multi-Centre holiday** – when you stay at more than one hotel while you're away.

*Extra charge

Grand Hotel Hermitage

SORRENTO **ITALY - CAMPANIA**

TTT Plus **4.5/5** Based on 1633 reviews



The family run hotel is nestled high on a hillside, overlooking the bay and Mount Vesuvius. It's a 10-minute walk to Sant'Agata, where you've got a handful of cafés and restaurants. Plus, the hotel puts on a free shuttle to Sorrento.

This place oozes old-world charm with white-washed walls and gardens full of olive and fruit trees. Inside, rooms are colourful with Sorrentine floor tiles and antique furniture. Some come with a sea view, too.

Key Facilities
• 1 pool • 1 kids' pool • 2 bars • 1 restaurant • Free Wi-Fi in rooms

Location
• Overlooking the Sorrento Peninsula and Gulf of Naples

Transfer time: 100 minutes by coach from Naples Airport

Rooms
All of these rooms come with air-conditioning. There's twin rooms which for a bit extra can come with a **larger balcony** and **sea views**. The **annexe twin rooms** are situated about 150m away from the hotel at the Villa Romita - a renovated 3 floor 19th Century villa nestled amongst olive trees and orchards, and is up a steep incline.

Number of rooms: 78

Your service on holiday
Holidays here come with **24/7 support on the TUI app and by phone**

Board Options
• Half Board

Start your holiday search
To see prices, dive in to destination details, or check out our full range of holiday types.

View online

Alimuri Bay Resort

META DI SORRENTO **ITALY - CAMPANIA**

TTT Plus **4.2/5** Based on 1835 reviews



Location-wise, this place is perched on Meta di Sorrento's waterfront, with a small pebbly beach on its doorstep. The pool courtyard's a few metres from the shore.

You can break up your stints on the coast using the hotel's free shuttle. It goes to the middle of Sorrento's town centre, where you'll find a variety of family-run pizzerias, handicraft souvenir shops and designer boutiques.

Key Facilities
• 1 pool • 2 bars • 1 restaurant • Free Wi-Fi • Evening live music

Location
• On a shingle beach • 100m to nearest restaurant • 5km to Sorrento - courtesy shuttle bus available.

Transfer time: 105 minutes by minibus from Naples Airport

Rooms
All rooms come with essentials like air-conditioning (May to October), satellite TV, and a mini-fridge. You'll be able to upgrade your twin to a **deluxe twin** or a **superior twin** or you could treat yourself and splash out on a **junior suite** with a whirlpool bath. **Family rooms** are also available.

Number of rooms: 85

Your service on holiday
Holidays here come with **Hotel rep + 24/7 support on the TUI app and by phone**

Board Options
• All Inclusive • Half Board

Start your holiday search
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View online

This hotel can be booked as part of a **Multi-Centre holiday**.

*Extra charge



Pompeii, Italy



Salerno, Amalfi Coast, Italy

TUI tours

Tour duration: 8 days **Moderate pace** **Max group size: 35**

Flavours of Sorrento and the Amalfi Coast

Peel back the wrapping on the spectacular region around Naples. This seven-night handcrafted Italian adventure is based from just one hotel – perfect if you don't like having to repack your suitcase.

DAY 1. FLY TO ITALY
Locations: Naples
You'll arrive in Naples today, where your guide will be waiting for you. Dinner will be dished up for you in the evening, too.
Meals: Dinner

DAY 2. MOZZARELLA MAKING AND LIMONCELLO TASTING
Locations: Sorrento
Today, you'll visit a rural, family-run farm and a lemon grove in the heart of Sorrento. Traditional treats are on the agenda at both.
Meals: Breakfast, Lunch

DAY 3. BOAT TRIP TO CAPRI
Locations: Capri
After a boat trip across the Bay of Naples, you'll cruise along the cave-filled coastline of Capri, before touring the picturesque island's main town.
Meals: Breakfast, Lunch

DAY 4. NAPLES CITY TOUR
Locations: Naples
A full day tour of Naples is on today's agenda – expect sweeping sea views and a medley of architecture from bygone eras.
Meals: Breakfast, Lunch

DAY 5. MOUNT VESUVIUS AND POMPEII
Locations: Mount Vesuvius, Pompeii
Two of Campania's most historic sites are lined up. See the perfectly preserved streets of Pompeii and climb to the summit of Mount Vesuvius.
Meals: Breakfast, Lunch

DAY 6. DRIVING THE AMALFI COAST
Locations: Amalfi, Ravello
The Amalfi Coast is one of Italy's – and the world's – prettiest scenes. A driving tour along the scenic route will tick off its best bits.
Meals: Breakfast, Lunch

DAY 7. FREE DAY
Locations: Castellammare di Stabia
Today's yours to spend however you wish. In the evening, you'll tuck in to a traditional dinner.
Meals: Breakfast, Dinner

DAY 8. GOODBYE, ITALY
Locations: Naples
You'll say ciao to Italy today, as you head back to Naples to fly home. Or, you can stretch out your holiday with one of our Multi-Destination breaks.
Meals: Breakfast



Highlights

- Take a boat trip to Capri
- Tuck into mozzarella at a farm
- Visit the ruins of Pompeii

Price includes

Hotels

Flights

Transport Includes coach transfers, mini bus and ferry transport.

Meals 7 X Breakfasts, 5 x Lunches, 2 x Dinners

8 included experiences

Local English-speaking guides

2027 - 2028 Dates: April - November

UK departure day: Friday

Extend your stay
Extend your stay in the sun in your pick of one of our many relaxing TUI hotels

Hotels

1 x hotel of a 4* standard. You'll stay at the following or similar: Hotel Stabia in Castellammare di Stabia on days 1-8.

Ready to find out more

View online

or call **0204 578 0994***

*Call charges may apply - see back cover. See A-Z at the back of the brochure for more information on Prices and Supplements.



Smaller Hotel Home-from-home hotels which are smaller and more cosy than the rest.



TUI BLUE Matta Village

MATTA E PERU **ITALY - SARDINIA**

4.3/5 Based on 1152 reviews

ADULTS ONLY

This small and intimate hotel – which is part of the TUI BLUE collection – serves up a fusion of flavours in the buffet restaurant. Plus, there's a duo of bars on hand for drinks and a big pool area where you can relax.

This place is modelled on a Mediterranean village in a peaceful plot. If you make your way through the pine forest, you'll reach a white sandy beach. Or, if you want to get out and about, the village of Budoni is a 10-minute drive away – it has restaurants, shops and a harbour for boat trips.

Key Facilities
• 1 pool • 2 bars • 1 restaurant • Culinarium à la carte restaurant* • Free Wi-Fi • Daily activities • Evening entertainment

Location
• On Spiaggia di Matta e Peru beach • 150m to Spiaggia di Orvile • 3.5km to Budoni town centre • 8km to San Teodoro • 44km to Olbia Costa Smeralda Airport

Transfer time: 40 minutes by coach from Olbia Airport

Rooms
Double rooms come with a shower, a TV, a minibar, a hairdryer, plus a **balcony** or **terrace**. They also have free Wi-Fi and an in-room safe.

Number of rooms: 90

Accessibility
This hotel's generally suitable for those with reduced mobility, but all access needs are different. See the A-Z guide for more details.

Your service on holiday
Holidays here come with **Hotel rep + 24/7 support on the TUI app and by phone**

Board Options
• All Inclusive



Double room



The Restaurant

Start your holiday search
To see prices, dive in to destination details, or check out our full range of holiday types.

View online

This hotel can be booked as part of a **Multi-Centre holiday** – when you stay at more than one hotel while you're away.

*Extra charge

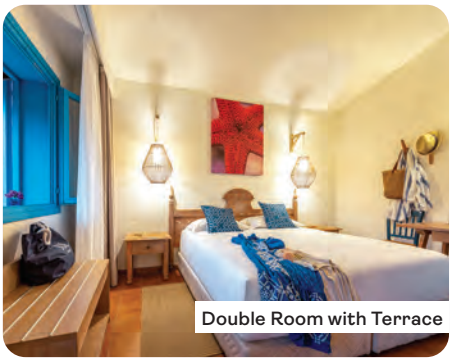


Main pool

Smaller Hotel Home-from-home hotels which are smaller and more cosy than the rest.



The main restaurant



Double Room with Terrace



TUI BLUE Budoni

BUDONI **ITALY - SARDINIA**

4.1/5 Based on 1359 reviews

The restaurants, bars and pools all come in twos at this place, which is part of the TUI BLUE collection. You've got a buffet joint and a pizzeria to pick from at mealtimes, and the swimming spots share a lounger-lined patio area. One of the bars sits poolside, and there's a splash park for little ones, as well.

Stroll to the end of the hotel's green grounds, and you'll land on a stretch of white sand. In true Sardinian style, the water's as clear as glass. If you want to see more of the area's nature, head left at the seafront – there's a lake right next door, and a pine forest just the other side of it.

Key Facilities
• 1 pool • 1 kids' pool • 2 bars • 2 restaurants
• A la carte dining* • Free Wi-Fi • Daily activities
• Evening entertainment

Location
• Private beach area • 300m to bus stop, where buses operate from 1st June • 3km to Budoni town

Transfer time: 35 minutes by coach from Olbia Airport

Rooms
Rooms at the TUI BLUE Budoni all include a terrace, as standard. Double rooms are on offer and can sleep up to two. Or, for a little extra you could upgrade to a superior double room with the option for a garden side room, too.

Number of rooms: 150

Accessibility
This hotel's been surveyed by AccessAble so you can check if it's suitable for your access needs. See the A-Z guide for more details.

Your service on holiday
Holidays here come with **Hotel rep + 24/7 support on the TUI app and by phone**

Board Options
• All Inclusive

Start your holiday search
To see prices, dive in to destination details, or check out our full range of holiday types.

View online

This hotel can be booked as part of a **Multi-Centre holiday** – when you stay at more than one hotel while you're away.

*Extra charge


Activity Pool


Quiet Pool


Double Room with Balcony or Terrace


Buffet Restaurant

Janna e Sole

BUDONI **ITALY - SARDINIA**

4.1/5 Based on 3643 reviews

You'll find this hotel perched in a hillside spot looking out over Sardinia's north-east coast. With a 20-minute walk, you can reach an almond-coloured beach and Port Ottiolu's restaurant-lined harbour.

The facilities list at the Janna e Sole ticks off three pools, a kids' pool, a restaurant, a snack bar and a wine bar. There are massage rooms*, as well, which offer a variety of head-to-toe pampering treatments*.

Key Facilities
• 3 pools • 1 kids' pool • 2 bars • 2 restaurants
• Free Wi-Fi • Daytime activity programme
• Massage treatments*

Location
• 600m to the beach • 2km to Porto Ottiolu Marina • 4km to Budoni • Shuttle service* to San Teodoro, Budoni, Porto Ottiolu and Olbia on certain days of the week available from June onwards

Transfer time: 45 minutes by coach from Olbia Airport

Rooms
All rooms come with Wi-Fi, air-con, satellite TV, a safe and a balcony, terrace or small shared patio. Options include double rooms for two or three adults, for two adults and one child, and for three adults and one child. Or you can go for a 1-bedroom family room with a double bed and a pair of extra beds. There's also a 2-bedroom option.

Number of rooms: 286

Accessibility
This hotel's been surveyed by AccessAble so you can check if it's suitable for your access needs. See the A-Z guide for more details.

Your service on holiday
Holidays here come with **Hotel rep + 24/7 support on the TUI app and by phone**

Board Options
• All Inclusive

Start your holiday search
To see prices, dive in to destination details, or check out our full range of holiday types.

View online

Free Kids' places available
Subject to availability

This hotel can be booked as part of a **Multi-Centre holiday** – when you stay at more than one hotel while you're away.

*Extra charge

Club Hotel Baja Sardinia

BAIA SARDINIA **ITALY - SARDINIA**

4.5/5 Based on 949 reviews



This elegant hotel stretches down to a private cove, so you're minutes away from the sand. Plus, it's right in the centre of Baia Sardinia.

Sea views are a bit of a speciality here. You can dine out on oceanfront terraces at the hotel's restaurants.

Key Facilities
• 1 bar • 2 restaurants • Free Wi-Fi

Location
• On Cala Battistoni beach • 150m to public beach area • 200m to Baia Sardinia town centre • 8km to Porto Cervo • 27km to Olbia Costa Smeralda Airport

Transfer time: 50 minutes by coach from Olbia Airport

Rooms
Rooms here may come finished in neutral tones and feature free Wi-Fi, satellite TV, a minibar and beach towels. Double rooms are available with a balcony or terrace. Sea view double rooms have a small balcony.

Number of rooms: 100

Your service on holiday
Holidays here come with **24/7 support on the TUI app and by phone**

Board Options
• Bed & Breakfast • Half Board

Start your holiday search
To see prices, dive in to destination details, or check out our full range of holiday types.

View online

This hotel can be booked as part of a **Multi-Centre holiday**.

Mangia's Santa Teresa, Sardinia, Curio Collection by Hilton

SANTA TERESA GALLURA **ITALY - SARDINIA**

4.1/5 Based on 210 reviews



This hotel is perched on the rocky coastline of north Sardinia, less than a 10-minute drive from the picturesque village of Santa Teresa Gallura. The hotel's by its own private bay, too, which forms a sandy break in the stony shoreline.

You can see the coastline from the hotel's pool area – you can grab snacks and drinks at the waterside bar, sit back and relax on the sunloungers while taking in the sea view. Or, in the evening, you can head over to the terrace bar and sip cocktails while looking out over the Strait of Bonifacio and Corsica.

Key Facilities
• 2 pools • 2 bars • 2 restaurants • Free Wi-Fi • Wellness and wellbeing centre*

Location
• 2.4km to The Tomb of the Giants • 35.7km to Maddalena Island
• 67.3km to the airport

Transfer time: 90 minutes by coach from Olbia Airport

Rooms
Rooms and suites have air-conditioning, a TV, WI-Fi, a shower, hairdryer and a safety deposit box. **Standard double rooms** can sleep up to 2 people, meanwhile **deluxe double rooms** can accommodate up to 2 and **suites** can sleep 4 guests. Deluxe rooms also have the option for a **sea view.** Air-conditioning is individually controlled and is on from opening till seasonal closing.

Number of rooms: 194

Your service on holiday
Holidays here come with **24/7 support on the TUI app and by phone**

Board Options
• All Inclusive • Bed & Breakfast • Half Board

Start your holiday search
To see prices, dive in to destination details, or check out our full range of holiday types.

View online

This hotel can be booked as part of a **Multi-Centre holiday**.

*Extra charge







Main Building Twin Room with Balcony or Terrace



Hotel Ariston

TAORMINA **ITALY - SICILY**

TTT Plus **4/5** Based on 1931 reviews

This hotel is just a 20-minute walk from Corso Umberto, Taormina's main artery. And there's a shingle beach at the bottom of the hill – there's a cable car to take you down there.

There's a lake-style pool built into the hillside, which has great coastal views. And there's a buffet restaurant serving breakfast and dinner, while the lounge bar covers drinks.

Key Facilities
• 1 pool • 2 bars • 3 restaurants • Free Wi-Fi
• Evening entertainment programme

Location
• In the resort centre, near to bars, cafés and restaurants. Just so you know, it's a cobbled path and on an incline. A porter will collect your luggage from the bus terminal

Transfer time: 60 minutes by coach and minibus from Catania Fontanarossa Airport, 200 minutes by coach from Palermo Airport

Rooms
For added luxury, you can opt for a **sea-view twin room**, where you'll receive bathrobes and slippers. **Sea-view superior twin rooms** have the added benefits of sparkling wine, on arrival, and soft drinks in the minibar. Extra beds are only added when more than 2 people are booked to stay in the room. Air-conditioning is centrally-controlled between May and October – however, it's weather dependent.

Number of rooms: 146

Your service on holiday
Holidays here come with **Hotel rep + 24/7 support on the TUI app and by phone**

Board Options
• All Inclusive • Bed & Breakfast • Half Board

Start your holiday search
To see prices, dive in to destination details, or check out our full range of holiday types.

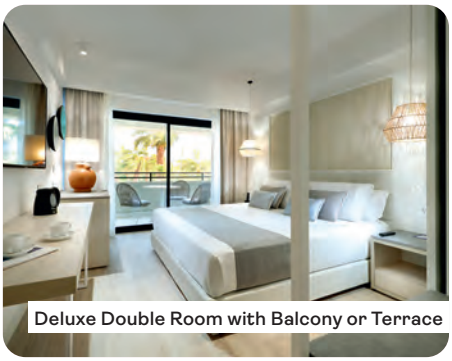
View online

This hotel can be booked as part of a **Multi-Centre holiday** – when you stay at more than one hotel while you're away.

*Extra charge






Deluxe Double Room with Balcony or Terrace



Grand Palladium Sicilia Resort & Spa

CAMPOFELICE DI ROCCELLA **ITALY - SICILY**

4.6/5 Based on 5325 reviews

You'll find this place on Sicily's northern coastline, with a pretty pebbly beach on its doorstep. Around the grounds, you'll have free rein of three pools, four restaurants and six bars.

One of the pools is perched next to the hotel's private beach. And if you fancy an extra dose of relaxation, you can head to the spa for a massage* or a soak in the whirlpool bath.

Key Facilities
• 3 pools • 1 kids' pool • 6 bars • 4 restaurants • 3 à la carte restaurants* • Free Wi-Fi • Kids' club for ages 4 to 11 • Evening entertainment • Zentropia Palladium Spa & Wellness*

Location
• Private beach in front of hotel • Close to historic sites including the Castle of Campofelice di Roccella, the Greek ruins of Himera, the Temple of Victory and the Mother Church in the Piazza Garibaldi • 5km to Campofelice centre and supermarket • 15km to Cefalu

Transfer time: 120 minutes by coach from Catania Fontanarossa Airport, 80 minutes by coach from Palermo Airport

Rooms
Rooms here include a **balcony** or **terrace**, air-conditioning from May to October, Wi-Fi, a flatscreen TV, a minibar*, plus a shower in bath or shower. An iron and ironing board is available, upon request. You can stay in a **deluxe double room** or a **bungalow.**

Number of rooms: 469

Your service on holiday
Holidays here come with **24/7 support on the TUI app and by phone**

Board Options
• All Inclusive

Start your holiday search
To see prices, dive in to destination details, or check out our full range of holiday types.

View online

This hotel can be booked as part of a **Multi-Centre holiday** – when you stay at more than one hotel while you're away.

*Extra charge

Hotel Caesar Palace

GIARDINI NAXOS **ITALY - SICILY**

TTTT **3.9/5** Based on 2033 reviews



This pretty, ivy-clad hotel has a peaceful setting on the edge of town. The solarium on the roof terrace offers up some great views of nearby Mount Etna, and you might even catch a glimpse from your room.

The hotel has its own stretch of beach on Giardini Naxos's sand-and-shingle beach. It's about a 20-minute walk away, so the hotel runs a free shuttle bus.

Key Facilities
• 1 pool • 1 kids' pool • 2 bars • 2 restaurants • Daytime activities • Kids' club mid-June to mid-September • Evening entertainment mid-May - mid-Sep

Location
• 1.5km from the public beach • 1.5km from the resort centre • Shuttle service runs to the beach and resort 09.00-23.00 • Local bus service runs in front of hotel to Taormina and Giardini Naxos

Transfer time: 60 minutes by coach from Catania Fontanarossa Airport, 220 minutes by coach from Palermo Airport

Rooms
Rooms are large and spacious. You'll have features such as satellite TV, air-conditioning from June to September, and tea and coffee facilities. You can upgrade and have a **balcony** as part of your room. Just so you know, extra beds will only be added to a room when there are more than 2 people booked to stay in that room.

Number of rooms: 223

Your service on holiday
Holidays here come with **24/7 support on the TUI app and by phone**

Board Options
• All Inclusive

Start your holiday search
To see prices, dive in to destination details, or check out our full range of holiday types.

View online

This hotel can be booked as part of a **Multi-Centre holiday**.

Mangia's Brucoli, Sicily, Autograph Collection

BRUCOLI **ITALY - SICILY**

TTTT **4.5/5** Based on 665 reviews



The pool scene's the best thing about this hotel – you've got an adults-only number, a kids' pool with slides, and another that's open to everyone. Plus, at mealtimes, you've got five restaurants to choose from and two bars to keep the drinks flowing.

Location-wise, things are pretty scenic. You can take in the sea views from the sunbathing deck, or wander into Brucoli – the walk takes about 20 minutes. Here, you'll find a small harbour, the remains of a castle, and an old lighthouse.

Key Facilities
• 2 pools • 1 kids' pool • 2 bars • 5 restaurants • Free Wi-Fi • Crèche • Kids' club • Teens club • Evening entertainment programme

Location
• Seafront location • Views of Mount Etna • 1.5km to the centre of Brucoli

Transfer time: 205 minutes by coach from Palermo Airport, 60 minutes by coach from Catania Fontanarossa Airport

Rooms
There's **standard and superior twin rooms,** sleeping up to two. **Deluxe doubles** sleep up to 3, whilst **Suites** are larger with a separate lounge area and can accommodate 4. All rooms come with individually controlled air-con, a safe, fridge and TV. **Swim-up rooms** are also available.

Number of rooms: 402

Your service on holiday
Holidays here come with **Hotel rep + 24/7 support on the TUI app and by phone**

Board Options
• All Inclusive • Bed & Breakfast • Half Board

Start your holiday search
To see prices, dive in to destination details, or check out our full range of holiday types.

View online

*Extra charge

UNAHOTELS Naxos Beach Sicilia

GIARDINI NAXOS **ITALY - SICILY**

TTT Plus **4.2/5** Based on 3553 reviews



The numbers add up at this hotel. You've got five restaurants, including three à la cartes, as well as a bar-lined piazza. There are two pools to choose from, too – one of which is Olympic-sized.

The hotel's nestled among gardens full of glossy palms, with the added bonus of a view of Mount Etna. It's less than 10 minutes' walk from a beach and under five minutes' drive from the centre of Giardini Naxos.

Key Facilities
• 2 pools • 2 kids' pools • 4 bars • 5 restaurants • A la carte dining* • Beach towels* • Free Wi-Fi • Daytime activity programme • Baby club • Kids' club • Evening entertainment programme

Location
• 1.5km to resort centre • 50-400m to beach • 200m to restaurants and shops • 50m to bar • 500m to bus stop

Transfer time: 60 minutes by coach from Catania Fontanarossa Airport, 220 minutes by coach from Palermo Airport

Rooms
All rooms come with a balcony or terrace, air-conditioning, a fridge, TV, Wi-Fi and a safe. Rooms are located in either the main building or the garden building. **2 bedroom family rooms** can accommodate up to 4 guests.

Number of rooms: 636

Your service on holiday
Holidays here come with **Hotel rep + 24/7 support on the TUI app and by phone**

Board Options
• All Inclusive • Full Board • Half Board

Start your holiday search
To see prices, dive in to destination details, or check out our full range of holiday types.

View online

This hotel can be booked as part of a **Multi-Centre holiday**.

Villa Daphne Hotel

GIARDINI NAXOS **ITALY - SICILY**

TTT **4.7/5** Based on 510 reviews



You'll find this place a five-minute wander from a pebbly beach. If you're looking for a sandier stretch, walk along the coast for another five minutes and you'll reach the powder-soft Naxos Beach.

Rooms are decorated with paintings of Daphne and Apollo, legends from Greek mythology, which give a nod to the hotel's name and the ancient history of Sicily. Balconies and terraces, meanwhile, come with garden or pool views.

Key Facilities
• 1 pool • 1 bar • 1 restaurant • Free Wi-Fi

Location
• 250m from the beach • Close to shops, bars and restaurants

Transfer time: 215 minutes by coach from Palermo Airport, 45 minutes by coach from Catania Fontanarossa Airport

Rooms
Rooms have air-conditioning and have heating, a TV, Wi-Fi, a shower in bath, minibar* and a safety deposit box. The **superior rooms** feature an extra bed in the bedroom and come with a **pool view.**

Number of rooms: 37

Your service on holiday
Holidays here come with **24/7 support on the TUI app and by phone**

Board Options
• Bed & Breakfast • Half Board

Start your holiday search
To see prices, dive in to destination details, or check out our full range of holiday types.

View online

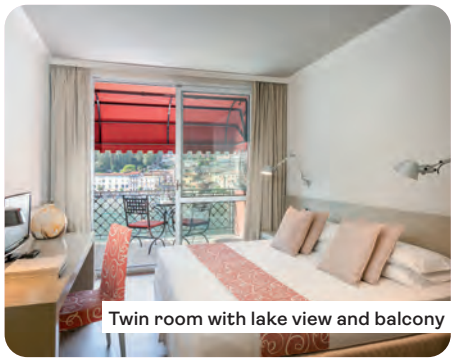
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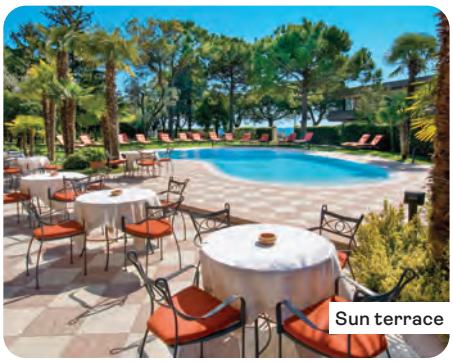
*Extra charge

Lakes & Mountains




Restaurant


Twin room with lake view and balcony


Sun terrace

Hotel Milano

MADERNO **ITALY - LAKE GARDA**

3.7/5 Based on 291 reviews

Built back in 1904, the hotel is just how you'd picture the classic Italian getaway. Classical columns and frescoes dial up the style outside, while high ceilings, marble floors and old oil paintings keep the theme going indoors. The bedrooms have a fresh, modern feel though – and lots come with a private balcony too.

Days here are all taking breakfast alfresco out on the terrace, soaking in the pool and lying back on a lounger in the peaceful gardens. Then when the sun starts to dip, don't miss rounding things off in true Italian fashion – sipping an aperitif in the stylish bar* as you chat over your day's highlights.

Key Facilities
• 1 pool • 1 bar • 1 restaurant • Sun terrace • Free Wi-Fi • Bar*

Location
• On the lakefront • 200m to the ferry point • 500m to the beach • 200m to the centre of Maderno • 100m to the bus stop

Transfer time: 135 minutes by coach from Verona Airport

Rooms
Asides from the simple **twin rooms,** all of the other **twin, superior twin** and **2 bedroom family rooms** come with their own balcony with beautiful views over Lake Garda. Refreshingly simple with cream walls, wooden floors and pops of red, you'll have your basics such as a TV and free Wi-Fi whichever one you go for.

Tourist tax is approx. €2.50 per person, per night cash.

Please note: Ground floor rooms are not available.

Number of rooms: 46

Your service on holiday
Holidays here come with **Hotel rep + 24/7 support on the TUI app and by phone**

Board Options
• Bed & Breakfast • Half Board

Start your holiday search
To see prices, dive in to destination details, or check out our full range of holiday types.

View online

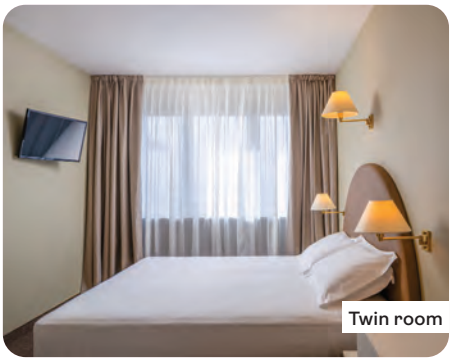
*Extra charge



Lakes & Mountains



Outdoor restaurant



Twin room



Hotel Nettuno

BARDOLINO **ITALY - LAKE GARDA**

4.6/5 Based on 724 reviews

The hotel's got a real charm to it, from its pretty grounds and sun terrace to the parasols and awnings around the pool. It's just a couple of minutes' stroll around the lake to the centre of Bardolino, plus there's a spacious hotel bar* for a relaxing drink back at the hotel.

Spend a leisurely afternoon around the pool, going for cooling dips before drying off on a lounger with a good book. Dig into four courses of Italian dishes for your evening meal, and when the sun begins to set, feel the balmy summer air on your skin with a walk along the waterfront. Stay out a little later for a digestif, or make your way back to the hotel for a nightcap.

Key Facilities
• 1 pool • 1 kids' pool • 1 bar • 1 restaurant
• Restaurant • Free Wi-Fi

Location
Lakefront location • 750m to the centre of Bardolino • 850m to the Bardolino ferry port • 500m to the bus stop

Transfer time: 45 minutes by coach from Verona Airport

Rooms
Take your pick from a **single** or **twin room.** Plus there's a TV, hairdryer, tea and coffee-making facilities, minibar* and air-conditioning (approx. 15 June to 15 September). There aren't any rooms with a lake view available. The showers in this hotel are small and have a step to enter them.

Tourist tax is approx. €2.50 per person, per night.

Cots are available to hire, free of charge, on request.

Number of rooms: 63

Accessibility
The property is generally unsuitable for those with reduced mobility. See the A-Z guide for more details.

Your service on holiday
Holidays here come with **Hotel rep + 24/7 support on the TUI app and by phone**

Board Options
• Half Board

Start your holiday search
To see prices, dive in to destination details, or check out our full range of holiday types.

View online

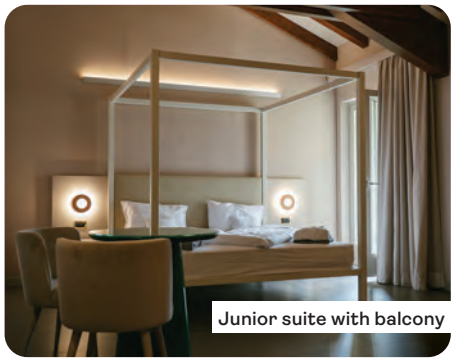
*Extra charge

Lakes & Mountains





Rubacouri restaurant



Junior suite with balcony



Bar

Villa Nicolli Romantic Resort

RIVA **ITALY - LAKE GARDA**

4.6/5 Based on 1422 reviews

ADULTS ONLY

The adults-only Villa Nicolli's in a beautiful setting. Leafy gardens dotted with palms and ferns wrap around the building and rugged mountains line the horizon. Add top-notch service and food, and you've got all the ingredients for the perfect Lake Garda getaway.

Days spent at the hotel are all about giving yourself the VIP holiday treatment. For pure relaxation, a visit to the Plein Air spa is a must, with its Himalayan salt grotto, steam room and indoor pool, plus an impressive menu of treatments* and massages*, in a unique setting in the hotel's historic cellar. Book a wine tasting experience* to sample some of the local vintages or learn the secret to making proper Italian pasta at a cooking class*.

Key Facilities
• 2 pools • 2 bars • 3 restaurants • Outdoor pool • Vecchio Pozzo restaurant* • Free Wi-Fi • Plein Air spa • Private spa*

Location
• 400m to the lake • 800m to the centre of Riva • 500m to the nearest bus stop • 1km to the ferry

Transfer time: 120 minutes by coach from Verona Airport

Rooms
The **twin rooms** here are just right for couples, or you could go all out with a **junior suite** – and whatever you pick, you'll get your own private balcony.

Tourist tax is approx. €2.50 per person, per night, in cash.

Number of rooms: 57

Your service on holiday
Holidays here come with **Hotel rep + 24/7 support on the TUI app and by phone**

Board Options
• Half Board

Start your holiday search
To see prices, dive in to destination details, or check out our full range of holiday types.

View online

*Extra charge




Rooftop pool


Twin room with balcony


Restaurant

Hotel Kristal Palace

RIVA **ITALY - LAKE GARDA**

TTTT Plus **4.8/5** Based on 1194 reviews

This place makes the most of its setting, with a rooftop pool and terrace that looks out across the town, Lake Garda and its surrounding mountains. Head up here each morning for your buffet breakfast and tuck into the likes of fresh crêpes and pastries, served with show-stealing views and laid-back live music. Then keep the holiday feels flowing with some sun lounger lazing or a leisurely swim – now that's la dolce vita.

Inside, you'll find lots of marble, polished mirrors and statement lighting. The same easygoing elegance carries through to the rooms too, which are modern and stylish, with calming neutral, pale tones and beds made for lie-ins.

Key Facilities
• 1 pool • 2 bars • 1 restaurant • Free Wi-Fi throughout

Location
• 300m to the lake • 1.5km to the centre of Riva

Transfer time: 120 minutes by coach from Verona Airport

Rooms
The **twin rooms** here are simple and stylish, and come with a balcony, free Wi-Fi, air-conditioning (15th June – 15th September), a hairdryer, safe, minibar* and satellite TV.

Tourist tax is approx. €2.50 per person, per night cash.

Number of rooms: 58

Accessibility
This hotel's generally suitable for those with reduced mobility, but all access needs are different. See the A-Z guide for more details.

Your service on holiday
Holidays here come with **Hotel rep + 24/7 support on the TUI app and by phone**

Board Options
• Half Board

Start your holiday search
To see prices, dive in to destination details, or check out our full range of holiday types.

View online

*Extra charge




Restaurant


Twin room with pool view and balcony



Hotel Continental

GARDA **ITALY - LAKE GARDA**

TTT Plus **4.4/5** Based on 312 reviews

Family-run for generations, there's a really welcoming feeling at this spot. The local staff are full of great tips for ways to make the most of your trip, and will happily nod you in the direction of fave aperitifs at the bar*. After your first night, you'll probably be on first-name terms already.

Wraparound gardens give this place a laidback feel, with leafy trees dotted here and there and a pool for a refreshing dip. Head inside, and there's a retro feel to the look – we're talking pastel tones of pink and purple and plenty of laminated wood trim. On the food front, the tasty morning buffet will have you jumping out of bed each morning, and come evenings you can upgrade to Half Board to have a choice of menus – from Italian classics to international crowd-pleasers, you'll find something spot-on for you.

Key Facilities
• 1 pool • 1 bar • 1 restaurant • Outdoor pool
• Free Wi-Fi throughout • Hotel restaurant
• Bar* • TV room

Location
• Quiet location • 400m to the lake • 300m to the centre of Garda • 400m to the ferry departure point

Transfer time: 60 minutes by coach from Verona Airport

Rooms
Rooms here are a no-fuss affair, with plain wood furniture and cream-coloured walls. You can choose between a **single** or **twin room**, and some even come with a balcony or a terrace if you fancy stepping straight outside to take in the views.

Cots are available free of charge.

Tourist tax is approx. €2 per person, per night cash.

Number of rooms: 53

Accessibility
The property is generally unsuitable for those with reduced mobility. See the A-Z guide for more details.

Your service on holiday
Holidays here come with **Hotel rep + 24/7 support on the TUI app and by phone**

Board Options
• Bed & Breakfast • Half Board

Start your holiday search
To see prices, dive in to destination details, or check out our full range of holiday types.

View online

*Extra charge




Buffet restaurant




La Tavernee bar

Hotel La Perla

GARDA **ITALY - LAKE GARDA**

4.4/5 Based on 1191 reviews

The large outdoor pool's front and centre here, with plenty of loungers and parasols to kick back on. The pool bar's* on hand for cool drinks and snacks, plus there's often music playing to add to the easy-going feel. When evening rolls around, you can tap your toes to live music, on three nights a week, with a drink from the hotel bar*.

Inside, the hotel's decked out with bright colours and bold patterns from top to bottom, with lots of big windows to let in the Italian sunshine. And the theme continues in the dining room too, where you're treated to a hit list of classic Italian dishes at the evening buffet.

Key Facilities
• 1 pool • 1 kids' pool • 2 bars • 1 restaurant
• Free Wi-Fi throughout

Location
• 200m to the resort centre • 800m to the lake and ferry point

Transfer time: 60 minutes by coach from Verona Airport

Rooms
The **twin rooms** here have modern looks, with pastel colours and patterns on the walls. You've got all the essentials, like air-conditioning, a TV and tea and coffee-making facilities, and to seal the deal, you'll get a private balcony too.

Cots are available free of charge – please let us know about any requirements when you book.

Tourist tax is approx. €2 per person, per night cash or credit card.

Number of rooms: 148

Accessibility
The property is generally unsuitable for those with reduced mobility. See the A-Z guide for more details.

Your service on holiday
Holidays here come with **Hotel rep + 24/7 support on the TUI app and by phone**

Board Options
• Half Board

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View online

*Extra charge



Pula

Croatia

Holidays to Croatia have really crept onto the radar over the last few years. This scenic part of Eastern Europe scores highly on everything from beaches to history.

A haven of hidden gems
Croatia turned up on the UK's tourism timeline fashionably late. In fact, it was only in the late 90s that the country started to find its feet in the mainstream market. And that means lots of the country is yet to be discovered by the masses. Take, Kvarner Bay, for instance. It's one of Croatia's best-kept secrets, and lines up sandy beaches, the historic town of Opatija and a collection of easy-to-explore islands.

Island-hopping territory
A large part of Croatia's appeal comes from its coastline. The seaside here stretches out for 1,778 kilometres and 1,185 islands float off the shores. Each place has its own calling card. The likes of Kolocep and Mljet put Mother Nature in the driving seat, while Hvar and Dubrovnik are favourites with celebrities and film-makers. Then there's Brac Island, which is known for its iconic, fin-shaped beach. If you can't settle on just one place, a TUI Tour or Multi-Centre holiday is sure to do the trick.

A super snorkelling scene
The country is quickly making its mark in the diving world, too. The shallow waters of the Istrian Riviera and Dalmatian Coast are ideal for beginners, while the deeper waters in the south offer more experienced divers the chance to explore coral reefs, caves and shipwrecks.

History and hiking
Then there are the historical sites to consider. You could run yourself ragged in Split and Dubrovnik alone, working your way around the likes of the old town walls and Diocletian's Palace. Then, there are smaller cities like Zadar, where you can check out Roman ruins and watch a sunset while you listen to the sounds of the famous sea organ. Croatia's also full of vineyards and pine forests, making it great walking territory.

Download the TUI app
The TUI app's your one-stop shop for support while you're away, and provides everything you need for your holiday in one place.

Download the TUI app



Pula



Krka National park



Makarska



Flight time
2 hrs 30 mins

Timezone
GMT +1

Weather

Along the Croatian coast, you can expect a Mediterranean climate made up of long hot summers and mild winters. The best time to take a holiday here is between early June and late September.

Did you know

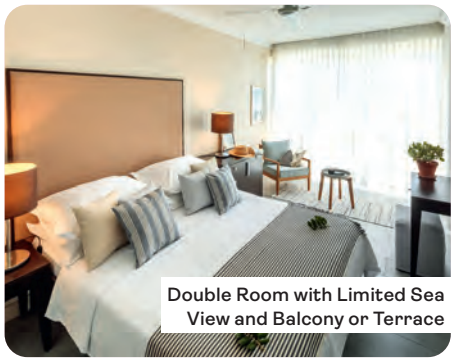
Croatia is home to eight national parks, each showcasing camera-ready landscapes and trails that call for the tread of walking boots. Our top sights to visit include the dramatic waterfalls of Plitvice Lakes National Park, and the peaceful Brijuni Islands.

We fly from a wide range of regional airports, so chances are there'll be one near you. Take a look at our flight timetable at the back of this brochure for an at-a-glance guide to our flying programme.

Flight time shown above is from London Gatwick and should be used as a rough guide, as they can vary.






Double Room with Limited Sea View and Balcony or Terrace


Buffet restaurant

TUI SUNEO Supetar

BRAC ISLAND **CROATIA**

TTT Plus **4.4/5** Based on 404 reviews

This place ticks off all of TUI SUNEO's signature features – like the WorldCuisine buffet restaurant, where you can munch your way around the globe.

Most of the action takes place by the big circular pool, plus there's a pebbly beach a hop, skip and a jump away. There's also a splash area for tots and an al fresco entertainment stage too.

Key Facilities
• 1 pool • 2 kids' pools • 2 bars • 1 restaurant • A la carte dining* • Otok à la carte restaurant* • Free Wi-Fi in common areas • Daytime activity programme • Evening entertainment programme

Location
• Close to the beach • Close to bars and restaurants

Transfer time: In total, travel to the hotel will take approximately 125 minutes from Split Airport. This includes a boat crossing of around 50 minutes - just so you know, this doesn't include any waiting time at the port.

Rooms
All rooms come with double or twin beds, air-con, a mini-fridge, balcony or terrace, shower or bath tub, flatscreen TV, a phone, a hairdryer and a safe*. Double rooms,**1-bedroom family rooms** and **suites** are available with **partial sea views** or a **pool view**.

Number of rooms: 162

Accessibility
This hotel's been surveyed by AccessAble so you can check if it's suitable for your access needs. See the A-Z guide for more details.

Your service on holiday
Holidays here come with **Hotel rep + 24/7 support on the TUI app and by phone**

Board Options
• All Inclusive

Start your holiday search
To see prices, dive in to destination details, or check out our full range of holiday types.

View online

This hotel can be booked as part of a **Multi-Centre holiday** – when you stay at more than one hotel while you're away.

*Extra charge

Gava Waterman Milna Resort

BRAC ISLAND **CROATIA**

TTTT **4.2/5** Based on 956 reviews



This place is pinned to a pine-backed cove, a few minutes' walk from the sea. There are two outdoor pools with sea views, plus a heated indoor pool and a kids' pool.

A restaurant, two bars and an ice-cream parlour make up the food and drink offering, plus you've got a collection of local Croatian eateries on your doorstep. Evenings are super lively, with music and dance shows.

Key Facilities
• 3 pools • 1 kids' pool • 2 bars • 1 restaurant • Free Wi-Fi • Kids' Club
• Evening entertainment programme

Location
• Right by a beach • 35-minute drive to Supetar • 1 hour drive to Bol

Transfer time: In total, travel to the hotel will take approximately 195 minutes from Split Airport. This includes a boat crossing of around 50 minutes - just so you know, this doesn't include any waiting time at the port.

Rooms
Suites, **junior suites** and **twin rooms** are bookable at the Gava Waterman Milna Resort. You'll have an individual air-conditioning unit, an LCD satellite TV, a desk, Wi-Fi, a hairdryer and a safety deposit box*. **Suites** come with 2 extra beds, meanwhile **twin rooms** have 1 extra bed in the bedroom. Housekeeping is five times per week, too.

Number of rooms: 108

Your service on holiday
Holidays here come with **24/7 support on the TUI app and by phone**

Board Options
• All Inclusive

Start your holiday search
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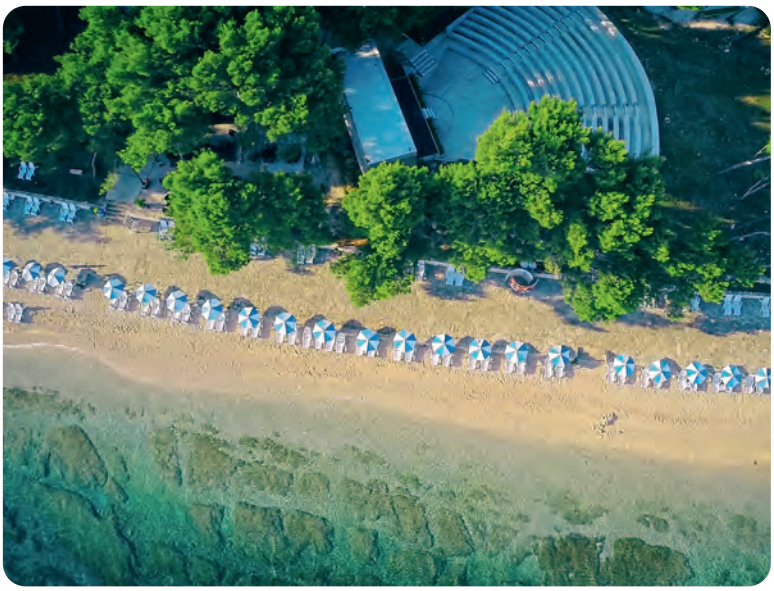
View online

This hotel can be booked as part of a **Multi-Centre holiday**.

Waterman Kaktus Resort

BRAC ISLAND **CROATIA**

TTTT **4.2/5** Based on 157 reviews



The Waterman Kaktus Resort is in a really private spot on Brac Island's north coast. You're two minutes' walk from a pair of beaches. Or, you can pass them by on a 10-minute walk to the shops and bars of Supetar.

A couple of pools offer an alternative to sea swimming. You've also got a duo of restaurants and a spa, plus a playground and a mini-club for children. The activity list reels off archery and minigolf, too.

Key Facilities
• 2 pools • 2 kids' pools • 2 bars • 1 restaurant • Tavern Konoba*
• Free Wi-Fi • Kids' club • Spa

Location
• By a pebble beach • 500m to shops* • 45-minute drive to Bol

Transfer time: • In total, your travel to the hotel will take approximately 165 minutes from Split Airport. This includes a boat crossing of around 50 minutes - just so you know, this doesn't include any waiting time at the port.

Rooms
Single and **double rooms** are available with the latter also have the option for a **sea view**, too. **Junior suites** have 2 extra beds in the bedroom meanwhile **standard suites** have them placed in the lounge area. Air-conditioning, a shower or bath, a safe*, plus Wi-Fi access is included, too. Just so you know, housekeeping is provided 5 days-per-week with the exception of Sunday, and the day after your arrival date.

Number of rooms: 178

Your service on holiday
Holidays here come with **Hotel rep + 24/7 support on the TUI app and by phone**

Board Options
• All Inclusive

Start your holiday search
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View online

This hotel can be booked as part of a **Multi-Centre holiday**.

*Extra charge






Superior Double Room with Sea View and Balcony or Terrace


The Restaurant

TUI BLUE Adriatic Beach

MAKARSKA **CROATIA**

TTTT Plus **4.4/5** Based on 2139 reviews

ADULTS ONLY

A fine-dining restaurant and a slick pool scene give you a taste of this TUI BLUE hotel's credentials. And you can ramp the luxury up even further by booking a swim-up room*.

This hotel's set in a peaceful spot at the foot of a pine-covered mountain, on Croatia's Dalmatian Coast, with sweeping vistas of the Adriatic Sea and Hvar Island. It's hemmed by a dainty pebbled beach, too, which is at the end of a stepped path through the grounds.

Key Facilities
• 1 pool • 3 bars • 2 restaurants • A la carte dining* • Free Wi-Fi • Daily activities • Evening entertainment • Spa*

Location
• On a pebble beach at the foot of one of Croatia's highest mountains • Multi-level hotel with steps • Along the Makarska Riviera • 3km to Igrane town with shops and restaurants • 20km to Makarska

Transfer time: 135 minutes by coach from Split Airport

Rooms
These contemporary rooms have flatscreen TVs, rain-showers, a mini-fridge and tea and coffee facilities. You'll find that **sea-view**, **swim-up** rooms and **superior** rooms are available - or upgrade to one of the **junior suites**.

Number of rooms: 271

Your service on holiday
Holidays here come with **Hotel rep + 24/7 support on the TUI app and by phone**

Select your room
For a small fee, this hotel lets you choose your ideal room from an interactive map.

Board Options
• All Inclusive

Start your holiday search
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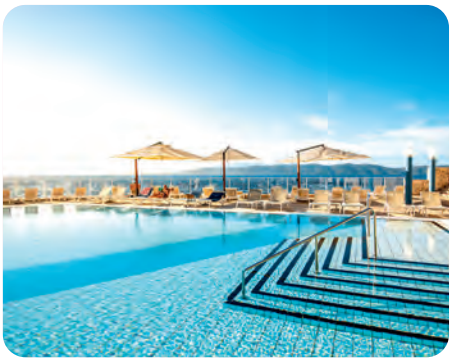
View online

This hotel can be booked as part of a **Multi-Centre holiday** – when you stay at more than one hotel while you're away.

*Extra charge



Discovery Putting you close to sightseeing spots, nature areas and photo-worthy scenery.




Double Room with Balcony or Terrace


Buffet restaurant

TUI BLUE Makarska

IGRANE **CROATIA**

4.3/5 Based on 672 reviews

ADULTS ONLY

Widescreen views come courtesy of the hotel's two pools. When you're not relaxing and soaking up the vistas, there are a couple of restaurants and a wellness centre to make the most of. The hotel's part of our signature TUI BLUE line-up, so you can expect all the usual hallmarks here, too.

The hotel's right on the seafront, just steps from a pebble beach, and surrounded by greenery. From here, you can see the yachts moored in Igrane Harbour and take a stroll along the town's promenade. If you fancy a daytrip, Biokovo Nature Park's just a 20-minute taxi ride away. You can hike, climb and cycle through the park, and head up to its skywalk – a glass walkway that's more than 1,200 metres above sea level, and even offers views of Italy on a clear day.

Key Facilities
• 2 pools • 3 bars • 2 restaurants • A la carte dining* • Free Wi-Fi • Daily activities • Evening entertainment • Spa*

Location
• 270m to resort centre • Bus stop 100m • 50m to shingle beach • Short walk to harbour with promenade, restaurants and shops

Transfer time: 135 minutes by coach from Split Airport

Rooms
All rooms come with air-conditioning, a minibar*, TV, a safety deposit box and a balcony or a terrace. For a bit extra, you can choose to have a **sea view**. If you need more space, upgrade and book a **superior** room.

Number of rooms: 179

Accessibility
This hotel's been surveyed by AccessAble so you can check if it's suitable for your access needs. See the A-Z guide for more details.

Your service on holiday
Holidays here come with **Hotel rep + 24/7 support on the TUI app and by phone**

Board Options
• Bed & Breakfast • Half Board

Start your holiday search
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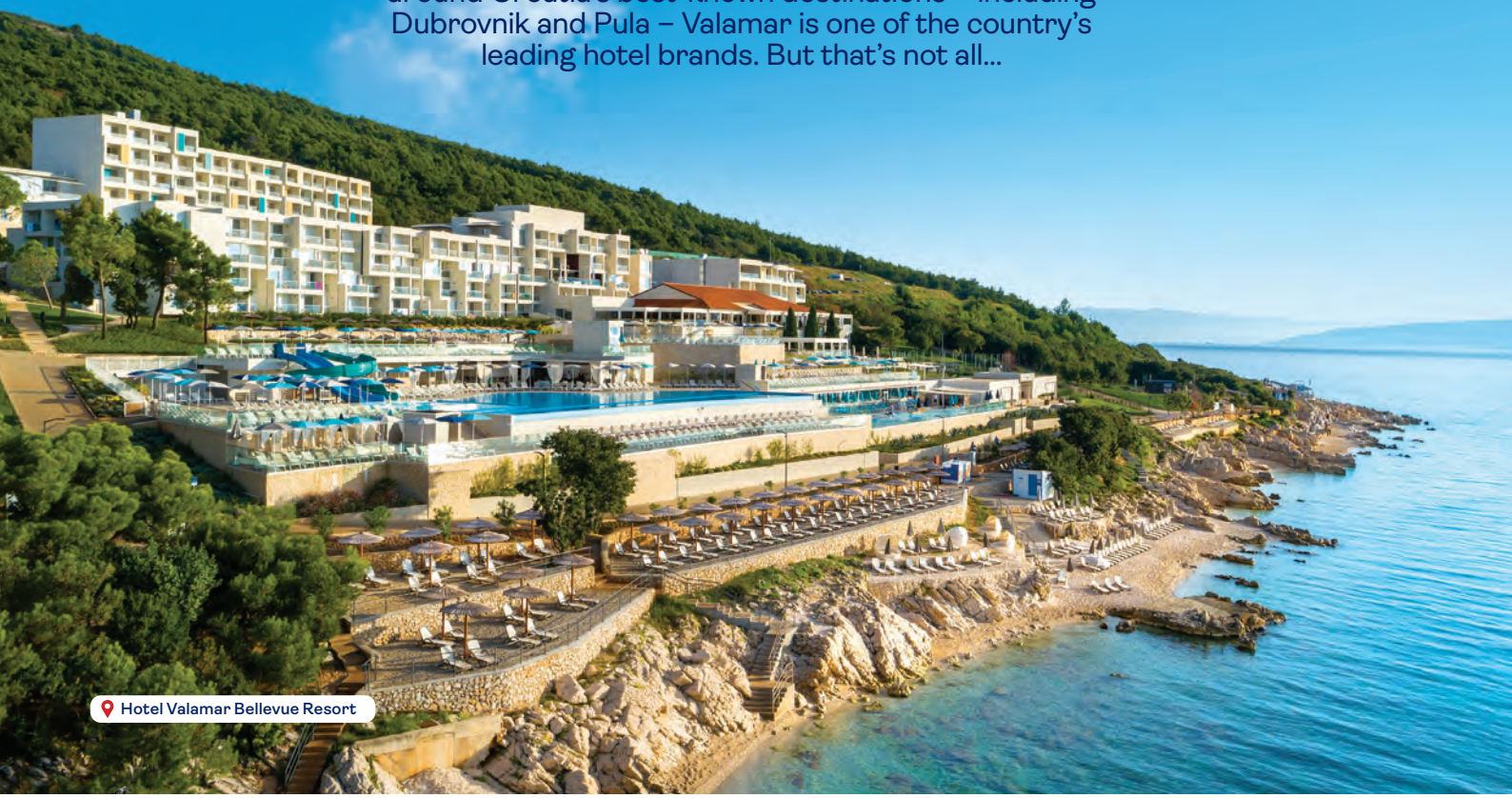
View online

This hotel can be booked as part of a **Multi-Centre holiday** – when you stay at more than one hotel while you're away.

*Extra charge

Next stop, Valamar

With more than 30 hotels and resorts dotted around Croatia's best-known destinations – including Dubrovnik and Pula – Valamar is one of the country's leading hotel brands. But that's not all...


Hotel Valamar Bellevue Resort

Family fun starts at Maro World

Loads of hotels in the Valamar Collection come with free access to Maro World – Valamar's fun-filled, family-friendly entertainment hub. There's everything from creative play zones to video games and soft play, for all the family to enjoy.

Here's a sneak peek at some of the activities you can look forward to...

Maro Clubs

These supervised kids' clubs are for little ones aged 3-7 and 7-12. Little'uns can paint, craft, cook and more, while older kids have things like pool tables and laser tag to keep them entertained.

Maro Smart Play

With Smart Play, youngsters aged 3-12 have everything from an interactive light wall to giant Lego® sets to keep them stimulated. And with Paint2Life, they get to colour in sea animals and watch them come to life on the giant virtual aquarium.

Maro Fun Zone

Slides, soft cages and ball pools are on the cards in the fun zone. Not to mention, a giant trampoline park with beams, basketball hoops and more.

Maro Entertainment

After a day of activities, the Maro Entertainment Theatre's the go-to spot in the evenings. There are family-friendly shows and movies to enjoy, plus a game lounge with the latest video game consoles.


Maro Smart Play


Maro Fun Zone




Sunny Restaurant




Maro world facilities

Sunny Dubrovnik by Valamar

DUBROVNIK **CROATIA**

TTT **3.9/5** Based on 1558 reviews

This hotel's in a real blue-ribbon location – it's nestled on a leafy hillside, with uninterrupted views of the Adriatic. And, for daytrips to Dubrovnik's city centre, the bus stop is a 3-minute walk from the hotel, or you can hop in a taxi – the journey's around 15 minutes.

You'll never be stuck for something to do here – volleyball, minigolf and badminton are all on the schedule, not to mention the huge pool for splashing about in. As for food and drink, you've got a buffet restaurant, a snack place and a couple of bars*.

Holidays here come with free entry to Maro World. With a trampoline park, a movie theatre, play areas, an action-packed kids' club and loads more, it's the ultimate family day out – and all just a three-minute walk too.

Key Facilities
• 1 pool • 1 kids' pool • 2 bars • 1 restaurant
• Free Wi-Fi • Daytime activities* • Maro World

Location
• 150m to Copacabana beach • 6km to the Old Town

Transfer time: 50 minutes by coach from Dubrovnik Airport

Rooms
All rooms come with centrally-controlled air-conditioning, a double or twin beds, a sofa-bed or rollaway bed in the bedroom area, TV, and a safety deposit box. Some rooms offer a **garden** or **limited sea view** from the **balcony** or **terrace**. Keep in mind, the rollaway beds are approx. 6ft in length.

Number of rooms: 338

Accessibility
This hotel's generally suitable for those with reduced mobility, but all access needs are different. See the A-Z guide for more details.

Your service on holiday
Holidays here come with **Hotel rep + 24/7 support on the TUI app and by phone**

Board Options
• All Inclusive

Start your holiday search
To see prices, dive in to destination details, or check out our full range of holiday types.

View online

This hotel can be booked as part of a **Multi-Centre holiday** – when you stay at more than one hotel while you're away.

*Extra charge

Platinum





Valamar Lacroma Hotel

DUBROVNIK **CROATIA**

4.4/5 Based on 3034 reviews

This hotel's set on the Babin Kuk peninsula, looking out to the Elaphiti Islands. It's a short drive to Dubrovnik Old Town, and there's a white-pebble beach five minutes' walk away.

The whole place has a modern feel. The food and drink options include a premium à la carte with sea views. And as for things to do, you've got access to a couple of big outdoor pools, along with Maro World – a huge entertainment complex with loads for little ones. It's about five minutes' stroll away.

Holidays here come with free entry to the nearby Maro World. With a trampoline park, a movie theatre, play areas, an action-packed kids' club and loads more, it's the ultimate family day out.

Key Facilities
• 2 pools • 1 kids' pool • 3 bars • 2 restaurants
• Free Wi-Fi • Balance Mediterranean Spa by Valamar*

Location
• 300m to the beach • Close to 3 beaches, Cava beach, Copacabana beach and Val President Relax beach • 6km to Dubrovnik • 8km to the marina

Transfer time: 50 minutes by coach from Dubrovnik Airport

Rooms
The rooms are spacious here and they all come with free Wi-Fi, a flatscreen TV and facilities to make tea and coffee. Superior rooms have a balcony or terrace and a park view. Upgrade to a **Superior partial sea-view room** with a balcony or terrace.

Number of rooms: 385

Accessibility
This hotel's generally suitable for those with reduced mobility, but all access needs are different. See the A-Z guide for more details.

Your service on holiday
Holidays here come with **24/7 support on the TUI app and by phone**

Board Options
• Bed & Breakfast • Half Board



Twin Room with Garden View



Maro world facilities

Start your holiday search
To see prices, dive in to destination details, or check out our full range of holiday types.

View online

This hotel can be booked as part of a **Multi-Centre holiday** – when you stay at more than one hotel while you're away.

*Extra charge





Mediterraneo restaurant



Twin Room with Garden View and Balcony or Terrace



Maro world facilities

Valamar Argosy

DUBROVNIK **CROATIA**

TTTT Plus **4.5/5** Based on 1161 reviews

This place perches between two pebble beaches, which are only a couple of minutes' walk away. Hop on a bus from outside the lobby, and you can reach the historic city of Dubrovnik in only 20 minutes.

The Valamar Argosy doesn't hold back when it comes to luxurious touches. You've got free rein of a pair of infinity pools that look out over the coast, a top-tier spa and a buffet restaurant with a terrace – perfect for al fresco dining.

Holidays here come with free entry to Maro World. With a trampoline park, a movie theatre, play areas, an action-packed kids' club and loads more, it's the ultimate family day out.

Key Facilities
• 3 pools • 1 kids' pool • 2 bars • 1 restaurant • A la carte dining • Free Wi-Fi • Stay Fit programme • Evening entertainment programme • Balance Mediterranean Spa

Location
• 200m to the nearest beach • Historic city of Dubrovnik is 20 minutes by bus • Regular public transportation to the Old City

Transfer time: 50 minutes by coach from Dubrovnik Airport

Rooms
Rooms come with essentials like Wi-Fi, air-conditioning from 1st June to 1st October, tea and coffee facilities and a safe. Some room types have a balcony or terrace, too. A view of the park can be seen from the classic room. For a supplement, you can get a room with a limited sea view or a full sea view. You'll also have a kettle, a safety deposit box and a pillow menu to choose from.

Number of rooms: 308

Accessibility
This hotel's generally suitable for those with reduced mobility, but all access needs are different. See the A-Z guide for more details.

Your service on holiday
Holidays here come with **24/7 support on the TUI app and by phone**

Board Options
• Bed & Breakfast • Half Board

Start your holiday search
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View online

This hotel can be booked as part of a **Multi-Centre holiday** – when you stay at more than one hotel while you're away.

*Extra charge

Hotel Lapad

DUBROVNIK **CROATIA**

TTTT **4.3/5** Based on 3195 reviews



This grand old hotel is one of Dubrovnik's most prestigious places to stay. It comes with a pool, a buffet restaurant, and a bar with award-winning cocktails.

You'll find the Lapad next to a peaceful harbour. There's a small pebble beach 10 minutes' walk away, and it's about a half-hour walk – 5 minutes in a cab – to the old town.

Key Facilities
• 1 pool • 2 bars • 1 restaurant • A la carte dining* • Free Wi-Fi

Location
• On the harbour-front • 15-minute walk to a beach • By Lapadska obala – street with local coffee shops and restaurants • 5-minute drive to Gruž

Transfer time: 45 minutes by coach from Dubrovnik Airport

Rooms
All rooms come with a bathroom with bathtub, minibar* – on request, satellite TV, tea or coffee-making facilities and Wi-Fi. For a bit more it's possible to upgrade to a room with **limited views** of the **Adriatic Sea**.

Number of rooms: 163

Accessibility
This hotel's generally suitable for those with reduced mobility, but all access needs are different. See the A-Z guide for more details.

Your service on holiday
Holidays here come with **24/7 support on the TUI app and by phone**

Board Options
• Bed & Breakfast • Half Board

Start your holiday search
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View online

This hotel can be booked as part of a **Multi-Centre holiday**.

Rixos Premium Dubrovnik

DUBROVNIK **CROATIA**

TTTTT **4.7/5** Based on 2208 reviews



Fancy is this hotel's middle name – sparkling wine and chocolates are on hand to get your holiday off to a great start at check-in, and the hotel's decorated with art from local and international artists. If you like the look of it, you can pick up a piece to take home from the gallery up on the 9th floor.

The hotel hires international chefs on themed nights, just to make sure that the dishes are served with authentic flavours. The waiting staff are clued up on the wine list, too, so they can help you find a perfect pairing for your plate.

Key Facilities
• 2 pools • 1 kids' pool • 3 bars • 4 restaurants • A la carte dining*
• Free Wi-Fi • Live music • Spa*

Location
• Seafront location with bathing platforms • 300m to restaurant and bar • 1.5km to resort centre and shops • 15-20 minute walk from the Old Town

Transfer time: 45 minutes by coach from Dubrovnik Airport

Rooms
There's spacious double rooms here, or you can opt for one of the **superior twin rooms** that feature a balcony overlooking the sea. Plus, you get free Wi-Fi, satellite TV, air-con, Bvlgari™ toiletries, tea and coffee facilities, a minibar* and a hairdryer.

Number of rooms: 307

Your service on holiday
Holidays here come with **24/7 support on the TUI app and by phone**

Board Options
• Bed & Breakfast • Half Board

Start your holiday search
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View online

Free Kids' places available
Subject to availability

This hotel can be booked as part of a **Multi-Centre holiday**.

*Extra charge




Steakhouse*


Saltwater pool


Spinaker Beach Restaurant*

Hotel Croatia

CAVTAT **CROATIA**

4.3/5 Based on 4826 reviews

Set on a rocky cliffside, the Hotel Croatia is a stylish retreat with knock-out views across the Adriatic and the old town of Cavtat. It has two pools and access to two beaches to its name, as well as an elegant spa.

The buffet restaurant serves international dishes and there's a steakhouse, too. A poolside place specialises in light dishes and a beachside joint offers a seafood menu. And there's a piano bar as well.

Key Facilities
• 2 pools • 1 kids' pool • 2 bars • 4 restaurants
• Free Wi-Fi • Kids' club • Spa & Wellness*

Location
• Access to nearby rocky beach and bathing platform on the edge of the bay • 10-15 minute walk downhill to Cavtat's centre

Transfer time: 15 minutes by coach from Dubrovnik Airport

Rooms
The Croatia Hotel has a choice of twin rooms available. Some of which even feature a **sea view**. All rooms will come with a balcony. Plus, you'll find free Wi-Fi and air-conditioning included.

Number of rooms: 487

Accessibility
The property is generally unsuitable for those with reduced mobility. See the A-Z guide for more details.

Your service on holiday
Holidays here come with **24/7 support on the TUI app and by phone**

Board Options
• Bed & Breakfast • Half Board

Start your holiday search
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View online

This hotel can be booked as part of a **Multi-Centre holiday** – when you stay at more than one hotel while you're away.

*Extra charge

Hotel Cavtat

CAVTAT **CROATIA**

TTTT **4.3/5** Based on 2283 reviews



This place has nabbed a waterfront position, just a five-minute walk from the centre of Cavtat. It's right on the picturesque Tiha Bay, and the hotel has its own sunbathing platform on the rooftop by the infinity pool.

A recent renovation means the hotel looks really fresh with modern touches. All rooms have been upgraded with walk-in showers and fridges.

Key Facilities
• 1 pool • 1 bar • 2 restaurants • Tiha Restaurant & Bar* • Free Wi-Fi zones

Location
• 10m to the beach • 50m to restaurants and bars • 200m to shops and the centre of town

Transfer time: 15 minutes by coach from Dubrovnik Airport

Rooms
You can expect air-conditioning, a TV and Wi-Fi in all rooms. There are twin rooms available. For a bit more space, you can upgrade to a **balcony**. And for that bit extra, you can stay in a **sea view room**.

Number of rooms: 140

Your service on holiday
Holidays here come with **24/7 support on the TUI app and by phone**

Board Options
• Bed & Breakfast • Half Board

Start your holiday search
To see prices, dive in to destination details, or check out our full range of holiday types.

View online

This hotel can be booked as part of a **Multi-Centre holiday**.

Admiral Grand Hotel

SLANO **CROATIA**

TTTT Plus **4.4/5** Based on 1027 reviews



This hotel is on a beach in the sheltered Bay of Slano. It's backed by rolling hills, which are coated in pines and olive groves, and laced with walking and cycling trails.

There's a sea-facing pool and a couple of good restaurants here, but it's easy to get out and about if you want more choice. A local bus runs to Dubrovnik's picturesque old town, 45 minutes away.

Key Facilities
• 2 pools • 2 bars • 2 restaurants • Free Wi-Fi • Evening entertainment programme • Spa*

Location
• On the beach • In the Bay of Slano • 35km from Dubrovnik Old Town

Transfer time: 85 minutes by coach from Dubrovnik Airport

Rooms
These double or twin rooms make a great base for those beach ventures. Plus free Wi-Fi and air-conditioning is provided.

Number of rooms: 241

Accessibility
This hotel's generally suitable for those with reduced mobility, but all access needs are different. See the A-Z guide for more details.

Your service on holiday
Holidays here come with **Hotel rep + 24/7 support on the TUI app and by phone**

Board Options
• Half Board

Start your holiday search
To see prices, dive in to destination details, or check out our full range of holiday types.

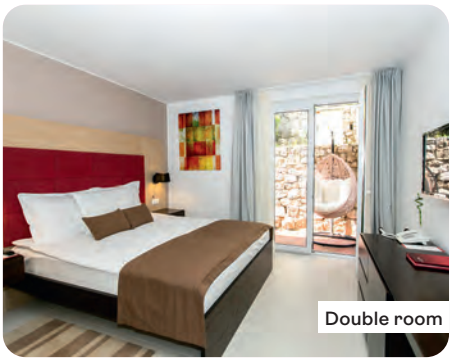
View online

*Extra charge



Smaller Hotel Home-from-home hotels which are smaller and more cosy than the rest.





Double room



The Restaurant

TUI BLUE Kalamota Island

KOLOCEP **CROATIA**

ADULTS ONLY

TTTT Plus **4.3/5** Based on 2418 reviews

This hotel – which is part of our flagship TUI BLUE collection – takes its cues from the calming views. A pebble-and-sand beach wraps around the front of the hotel, and there's a beach lounge brimming with softly-draped daybeds. That's not forgetting the pool, either, which serves up its share of sweeping sea views.

Thanks to its plot pitched-up on a peaceful, traffic-free island, you'd be hard pressed to find a location more chilled than this. This hotel's only neighbours are palm trees, olive groves and the Adriatic Sea. Daytrips aren't off the cards, either, thanks to boats departing for Croatia's best-loved city, Dubrovnik, up to four times a day.

Key Facilities
• 1 pool • 3 bars • 2 restaurants • A la carte dining* • Free Wi-Fi zones • Daily activities • Evening entertainment • Spa*

Location
• Peaceful island location • Regular shuttle to the surrounding towns • There are a number of steps to the hotel rooms and pool areas as the hotel is built on a hill. Depending on which room you've been allocated, you may have 120 steps to climb

Transfer time: 90 minutes by coach and boat from Dubrovnik Airport. The coach journey takes around 45 minutes, then it's a 30-minute boat trip from Gruz harbour. Depending on flight time, there may be a waiting time in the port of around 2 hours for the regular ferry line - you'll be informed about this on arrival at the airport, where relevant. There is a short walk from the ferry port to the hotel and delays are possible in cases of bad weather when ships cannot operate.

Rooms
These rooms come with a double bed, air-conditioning, mini-fridge, and either a balcony or terrace. For a little bit extra you can choose to have a **sea view** - plus double rooms can be upgraded to **superior double rooms.** For a bit more space, try a **junior suite with sea view** - they have a lounge area, too.

Number of rooms: 144

Accessibility
This hotel's been surveyed by AccessAble so you can check if it's suitable for your access needs. See the A-Z guide for more details.

Your service on holiday
Holidays here come with **Hotel rep + 24/7 support on the TUI app and by phone**

Board Options
• All Inclusive

Start your holiday search
To see prices, dive in to destination details, or check out our full range of holiday types.

View online

This hotel can be booked as part of a **Multi-Centre holiday** – when you stay at more than one hotel while you're away.

*Extra charge




Luna Lounge bar*


Main Building Superior Twin Room with Balcony



Hotel Park Plaza Histria

PULA **CROATIA**

4.3/5 Based on 2189 reviews

The Hotel Park Plaza Histria is perched on the Verudela Peninsula and bordered by greenery and pebbly coves. The beach is less than 5 minutes' walk away, and the centre of Pula is a 10-minute bus ride.

There's a smart pool overlooking the sea, a luxurious spa and wellness centre too. Style-wise, the rooms are really contemporary and some even come with sea views.

Key Facilities
• 2 pools • 3 bars • 1 restaurant • Free Wi-Fi • Daytime activity programme • Occasional entertainment • Spa & Wellness centre*

Location
• 50m from Blue Flag beach • 4km from Pula in the resort of Verudela • Public boat service* to neighbouring islands 500m away from the hotel

Transfer time: 40 minutes by coach from Pula Airport

Rooms
There's free Wi-Fi, centrally controlled air-conditioning, and tea and coffee facilities in all the rooms here. You can choose a **sea view** which is really worth the bit extra thanks to the hotel's high position. You can upgrade to have a **suite**, or a room in the Marina Wing - in the annexe part of the hotel.

Number of rooms: 369

Accessibility
The property is generally unsuitable for those with reduced mobility. See the A-Z guide for more details.

Your service on holiday
Holidays here come with **24/7 support on the TUI app and by phone**

Board Options
• Bed & Breakfast • Half Board

Start your holiday search
To see prices, dive in to destination details, or check out our full range of holiday types.

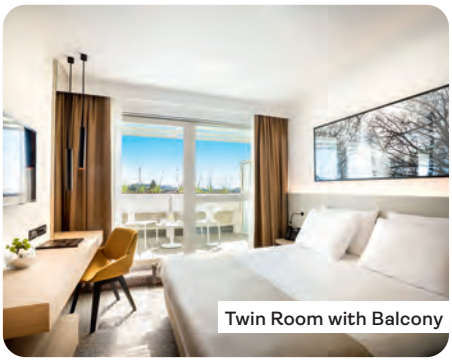
View online

This hotel can be booked as part of a **Multi-Centre holiday** – when you stay at more than one hotel while you're away.

*Extra charge




Beach bar


Twin Room with Balcony


Burin local cuisine restaurant

Hotel Eden

ROVINJ **CROATIA**

4.1/5 Based on 1498 reviews

This hotel is tucked away in woodland on the outskirts of Rovinj. Walk for a couple of minutes in one direction and you'll come to a pebbly beach. Head the other way, and you'll find bars and restaurants.

In terms of facilities, the Eden lines up a lake-like pool, a plush spa and a couple of restaurants. As for bedrooms, they come with a flatscreen satellite TV and sliding doors leading to a spacious balcony.

Key Facilities
• 2 pools • 1 kids' pool • 3 bars • 2 restaurants • A la carte dining* • Free Wi-Fi • Daytime activity programme • Miniclub • Evening entertainment programme • Evening entertainment programme for kids and teens • Eden wellness & spa*

Location
• Mulini pebble beach overlooking the Lone Bay at 50m - parasols and deckchairs free of charge to hotel guests within the hotel's own section of the beach • 800m to pizzeria, coffee shop, ice-cream parlour, wine bar and small shops • 1.5km to centre of Rovinj

Transfer time: 75 minutes by coach from Pula Airport

Rooms
You can expect air-conditioning from May to mid-September, plus TV and Wi-Fi* in rooms at the Hotel Eden. There are twin rooms available with 1 extra bed. **Poolside superior rooms with a balcony** are also available for a bit extra.

Number of rooms: 325

Accessibility
The property is generally unsuitable for those with reduced mobility. See the A-Z guide for more details.

Your service on holiday
Holidays here come with **24/7 support on the TUI app and by phone**

Board Options
• Half Board

Start your holiday search
To see prices, dive in to destination details, or check out our full range of holiday types.

View online

Free Kids' places available
Subject to availability

This hotel can be booked as part of a **Multi-Centre holiday** – when you stay at more than one hotel while you're away.

*Extra charge

Platinum




Lobby bar


Twin Room with Sea View and Balcony


Buffet restaurant

Island Hotel Istra

ROVINJ **CROATIA**

4.3/5 Based on 1488 reviews

The Island Hotel Istra is perched on the tiny, traffic-free island of St Andrew's, so you'll start your holiday with a 15-minute boat ride from the pretty port at Rovinj.

The Island Hotel Istra is designed to put everything you need at your fingertips – from sea-view pools and a petite beach to chic restaurants and rooms.

Key Facilities
• 3 pools • 2 kids' pools • 5 bars • 5 restaurants
• A la carte dining* • Free Wi-Fi • MySky Kids' Club
• Evening entertainment programme
• Otok Wellness Centre*

Location
• On idyllic St Andrew's Island, also known as Crveni Otok or Red Island • 50m to shingle/rocky beach with sunbeds and parasols • Shuttle boat service runs approx. every hour 06.00-00.00

Transfer time: 90 minutes by coach and boat from Pula Airport. Just so you know, this doesn't include any waiting time at the airport and port.

Rooms
Twin and **double rooms** have air-conditioning and central heating and is centrally regulated, an LCD TV, a minibar*, Wi-Fi, and a safety deposit box. All rooms have a **balcony** with either an **inland** or a **sea view**. There are **1 bedroom family rooms** with **interconnecting room** too, these sleep 4, two adults and two children.

Number of rooms: 326

Your service on holiday
Holidays here come with **24/7 support on the TUI app and by phone**

Board Options
• Half Board

Start your holiday search
To see prices, dive in to destination details, or check out our full range of holiday types.

View online

Free Kids' places available
Subject to availability

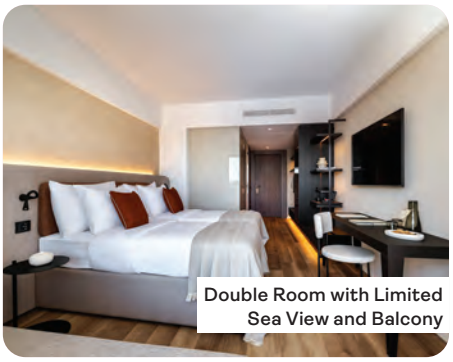
This hotel can be booked as part of a **Multi-Centre holiday** – when you stay at more than one hotel while you're away.

*Extra charge





More restaurant



Double Room with Limited Sea View and Balcony



Maro world facilities

Pical Resort, Valamar Collection – Pical Hotel

POREC **CROATIA**

4.6/5 Based on 127 reviews

This place doubles down on Croatian touches – it's set right on the seaside promenade into Porec, and the main buffet restaurant has options that are inspired by the Istrian Riviera. Elsewhere, an on-site bike centre* makes it easy to explore more of the rugged coastal countryside. If you prefer your holidays with a side of sea views, the beachfront infinity pool is the spot for you.

Aside from cycling and sun worshipping, there are plenty of ways to while away the days here, from tournaments at the 15-court tennis academy to beach volleyball, minigolf, and stress-busting treatments* in the spa. When it's cocktail o'clock, you can pick between airy beach bars and a rooftop hangout with DJ-led entertainment.

When you stay here, you'll have free access to Maro World – Valamar's fun-filled, family-friendly entertainment hub. There's everything from creative play zones to video games and soft play, for all the family to enjoy.

Key Facilities
• 2 pools • 2 kids' pools • 2 bars • 1 restaurant • Free Wi-Fi • Maro Club • Evening entertainment programme • ESPA at Pical*

Location
• 350m to a beach • 1km to Poreč • Between 500m and 1km to bars and restaurants

Transfer time: 60 minutes by coach from Pula Airport

Rooms
Double rooms come with a **balcony**, and you can upgrade to also have a **limited sea view**. Or, you can opt for a **family room** which comes with 2 interconnecting rooms to sleep up to 4 guests. All rooms come with air-conditioning, Wi-Fi, a TV and a safety deposit box.

Number of rooms: 191

Accessibility
The property is generally unsuitable for those with reduced mobility. See the A-Z guide for more details.

Your service on holiday
Holidays here come with **24/7 support on the TUI app and by phone**

Board Options
• Half Board

Start your holiday search
To see prices, dive in to destination details, or check out our full range of holiday types.

View online

This hotel can be booked as part of a **Multi-Centre holiday** – when you stay at more than one hotel while you're away.

*Extra charge

Hotel Admiral

OPATIJA **CROATIA**

TTTT **3.8/5** Based on 376 reviews



This place sits on the promenade that runs between Volosko and Lovran, a pair of towns that line up plenty of shops and eateries. Plus, you're right in the centre of Opatija, close to its marina and lido.

Great views come as standard here. Each room has a balcony overlooking the marina, which means you can sit back and watch the yachts cruise in and out.

Key Facilities
• 2 pools • 1 bar • 2 restaurants • A la carte restaurant • Free Wi-Fi • Kids' club • Spa

Location
• 100m to beach • Bus-stop 150m away • 200m to nightclub • The centre of Opatija is 300m away

Transfer time: 105 minutes by coach from Pula Airport

Rooms
Rooms here come with a host of amenities. **Superior Single Rooms** come with a **Sea View and Balcony** and there is a **Superior Twin* and Premium double** version available. All rooms boast air-conditioning, a flat screen TV, Wi-Fi and a safety deposit box.

Number of rooms: 200

Your service on holiday
Holidays here come with **24/7 support on the TUI app and by phone**

Board Options
• Bed & Breakfast • Half Board

Start your holiday search
To see prices, dive in to destination details, or check out our full range of holiday types.

View online

This hotel can be booked as part of a **Multi-Centre holiday**.

Hotel Excelsior

LOVRAN **CROATIA**

TTTT **3.8/5** Based on 300 reviews



This place is tucked between trees along the Opatija Riviera. There's private access to a sunbathing platform on the sea, or there's a lido within five minutes' walk.

It's in a really secluded spot, but you can walk to the little village of Lovran in five minutes. Bigger Opatija's a 10-minute drive away, or you can reach it in just over an hour using the seafront promenade.

Key Facilities
• 3 pools • 1 kids' pool • 1 bar • 2 restaurants • A la carte dining* • Free Wi-Fi • Daytime activity programme • Kids' club • Teens' club for 13 to 17-year-olds • Evening entertainment programme • Spa*

Location
• Seafront • 500m to Lovran • 6km to Opatija

Transfer time: 110 minutes by coach from Pula Airport

Rooms
The rooms have air-conditioning, a TV, a bath, an in-room safe, plus free Wi-Fi. There are **superior single rooms** – ideal for solo travellers. Plus, **superior twin rooms** can accommodate up to three people – with 1 sofa-bed in the bedroom, too.

Number of rooms: 185

Your service on holiday
Holidays here come with **24/7 support on the TUI app and by phone**

Board Options
• Bed & Breakfast • Half Board

Start your holiday search
To see prices, dive in to destination details, or check out our full range of holiday types.

View online

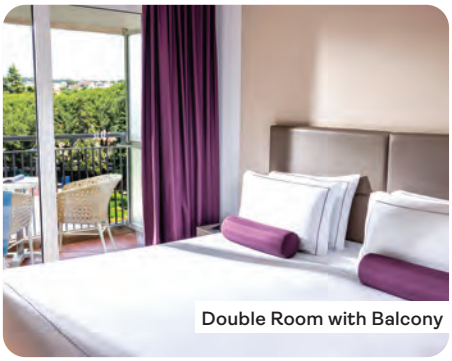
This hotel can be booked as part of a **Multi-Centre holiday**.

*Extra charge





The Restaurant



Double Room with Balcony



TUI BLUE Medulin

MEDULIN **CROATIA**

4.4/5 Based on 2046 reviews

ADULTS ONLY

Holidays at this TUI BLUE hotel pair a peaceful, adults-only environment with go-slow activities. Spend your days lounging by the saltwater swimming pool, or take part in wine tasting and Croatian language lessons.

The hotel comes up with the goods on location, too. For starters, it's got a sprawling sandy beach on its doorstep, topped with bathing platforms. It's also less than 15 minutes' walk to the town centre.

Key Facilities
• 1 pool • 2 bars • 2 restaurants • A la carte dining* • Free Wi-Fi • Daily activities • Evening entertainment • Wellness & Spa*

Location
• 100m to the beach • 500m to the resort centre of Medulin with harbour, bars, shops and restaurants • 50m to nearest shops and bars • 10km to Pula - nearest stop 50m from hotel • Miniature train service along the beachfront to centre of Medulin • Locally-run taxi boat services to neighbouring islands

Transfer time: 30 minutes by coach from Pula Airport

Rooms
The rooms at the TUI BLUE Medulin are decorated with modern furnishings. **Double rooms** come with walk-in showers, free Wi-Fi, plus bathrobes and slippers. There are **superior double rooms** which have a **large balcony**, plus you can opt for a **sea view**. Meanwhile, **junior suites** have a double bed, plus a foldaway sofa-bed is in the lounge area, too.

Number of rooms: 190

Accessibility
This hotel's been surveyed by AccessAble so you can check if it's suitable for your access needs. See the A-Z guide for more details.

Your service on holiday
Holidays here come with **Hotel rep + 24/7 support on the TUI app and by phone**

Board Options
• All Inclusive

Start your holiday search
To see prices, dive in to destination details, or check out our full range of holiday types.

View online

This hotel can be booked as part of a **Multi-Centre holiday** – when you stay at more than one hotel while you're away.

*Extra charge

Belvedere Resort

VRSAR **CROATIA**

TTTT **4.1/5** Based on 438 reviews



The Belvedere Resort is set on a tree-flanked hillside just above a Blue Flag rocky beach, with standout vistas across the island-speckled sea. Vrsar's shops and restaurants are only a few minutes' walk away, too.

A large number of steps weave throughout the resort's grounds, linking the red-roofed apartment buildings with the pool terrace and the sea-view restaurant. A lively evening entertainment scene completes the picture.

Key Facilities
• 1 pool • 1 kids' pool • 2 bars • 2 restaurants • Free Wi-Fi • Miniclub • Children's evening entertainment programme • Live music

Location
• Overlooking the Vrsar archipelago and marina • 200m down a mild slope to the pebble beach • 300m from Vrsar's old town and market • 300m from the port

Transfer time: 105 minutes by coach from Pula Airport

Rooms
These rooms are decorated in fresh, spring-like colours and they all have air-conditioning, twin beds, a satellite TV, mini-fridge and a balcony. Free Wi-Fi is part of the package too.

Number of rooms: 310

Accessibility
The property is generally unsuitable for those with reduced mobility. See the A-Z guide for more details.

Your service on holiday
Holidays here come with **24/7 support on the TUI app and by phone**

Board Options
• Half Board

Start your holiday search
To see prices, dive in to destination details, or check out our full range of holiday types.

View online

Free Kids' places available
Subject to availability

This hotel can be booked as part of a **Multi-Centre holiday**.

Hotel Valamar Bellevue Resort

RABAC **CROATIA**

TTTT **4.3/5** Based on 847 reviews



This beachfront base is ideal for laidback days by the sea. It's tiered on the hillside, with widescreen views out to sea. The best vistas are from the pool terrace – take a dip in the curvy number on the deck and you'll be able to see the neighbouring bay and islands while you swim.

With three beaches within a 10-minute walk, the call of the coastline is strong here. When you're not paddling in the sea, you can play out a friendly rally on the tennis courts back at base or try your hand at volleyball on the sports ground.

When you stay here, you'll have free access to Maro World – Valamar's fun-filled, family-friendly entertainment hub. There's everything from creative play zones to video games and soft play, for all the family to enjoy.

Key Facilities
• 3 pools • 2 kids' pools • 4 bars • 2 restaurants • Oliva Grill* • Free Wi-Fi • Kids' club • Evening entertainment programme

Location
• 150m to the pebble beach down some steps • 1.6km to the centre of Rabac • 300m to the Girandella complex where you will find restaurants and bars • Bus stop 500m • Supermarket 1km

Transfer time: 70 minutes by coach from Pula Airport

Rooms
There are **double rooms** available**,** or you can opt to stay in a **family room** – the latter offers a double bedroom, plus 2 sofa-beds in the same room. All room types have air-conditioning, a bathroom with shower, a fridge, a TV, tea or coffee-making facilities, and Wi-Fi.

Number of rooms: 372

Your service on holiday
Holidays here come with **24/7 support on the TUI app and by phone**

Board Options
• All Inclusive

Start your holiday search
To see prices, dive in to destination details, or check out our full range of holiday types.

View online

Free Kids' places available
Subject to availability

This hotel can be booked as part of a **Multi-Centre holiday**.

*Extra charge






1 Bedroom Apartment with Balcony or Terrace


Oliva bar & restaurant

Park Plaza Verudela Apartments

PULA **CROATIA**

4.1/5 Based on 1283 reviews

The Park Plaza Verudela Apartments does chic on a grand scale, lining up streamlined Moroccan-hued rooms and a couple of pools. It's right on the edge of the Aegean Sea, so you can bet the views are 10/10.

There's a kids' club broken down into different age groups. And as a guest here, you can also try out the spa* and restaurants in the Park Plaza Histria Pula. To get there, just wander along the hotel's swanky shopping street of wine shops and art galleries.

Key Facilities
• 2 pools • 1 kids' pool • 1 bar • 2 restaurants • A la carte dining* • Free Wi-Fi • Verudela buffet restaurant • Kids' club • Spa*

Location
• 50m from Blue Flag rock and pebble beach with bathing platforms • 4km from Pula, in the resort of Verudela

Transfer time: 40 minutes by coach from Pula Airport

Rooms
Park Plaza Verudela offers studios to sleep 2 or 1-bedroom apartments that can sleep 4. You can expect Wi-Fi, air-conditioning is individually controlled and a kitchenette with microwave and fridge-freezer. Plus, there's a balcony or terrace.

Number of rooms: 385

Your service on holiday
Holidays here come with **Hotel rep + 24/7 support on the TUI app and by phone**

Board Options
• Bed & Breakfast • Half Board • Half Board Plus • Self Catering

Start your holiday search
To see prices, dive in to destination details, or check out our full range of holiday types.

View online

This hotel can be booked as part of a **Multi-Centre holiday** – when you stay at more than one hotel while you're away.

*Extra charge

Girandella Maro Suites

RABAC **CROATIA**

TTTT Plus **4.5/5** Based on 633 reviews



Flumes and splash pools make the swimming set-up perfect for little ones, and there's an infinity pool for grown-ups, too. Elsewhere, there's a cinema, a children's buffet zone and a reception area that's designed like an indoor playground.

This place is part of the huge Valamar Collection Girandella Resort, which is spread out along Rabac's pebbled shoreline. Take a walk around the site, and you can use shared tennis courts*, spa facilities and gourmet restaurants.

Holidays here come with free entry to Maro World. With a trampoline park, a movie theatre, play areas, an action-packed kids' club and loads more, it's the ultimate family day out.

Key Facilities
• 3 pools • 2 kids' pools • 4 bars • 5 restaurants • A la carte dining* • Free Wi-Fi • Daytime activity programme • Hotel-run kids' clubs • Teen hangout zone • Evening entertainment programme • Spa*

Location
• 100m to the beach • 1km to Rabac resort centre

Transfer time: 70 minutes by coach from Pula Airport

Rooms
All of the suites here are kitted out for families, with amenities like plug socket covers and lower sinks. There's also Wi-Fi, TV, tea and coffee facilities and air-conditioning in all suites, too.

Your service on holiday
Holidays here come with **24/7 support on the TUI app and by phone**

Board Options
• All Inclusive

Start your holiday search
To see prices, dive in to destination details, or check out our full range of holiday types.

View online

This hotel can be booked as part of a **Multi-Centre holiday**.

Girandella Valamar Collection Resort - Girandella Family Hotel

RABAC **CROATIA**

TTTT Plus **4.5/5** Based on 633 reviews



This place is set on the shores of the Adriatic Sea, with a dove-coloured pebble beach just steps away. A waterfront terrace soaks up the views, and lines up pools for all ages.

As the hotel's part of the Valamar Collection Girandella Resort, there are loads of shared facilities to make the most of. They range from a trio of à la carte restaurants to tennis courts and an open-air cinema.

Holidays here come with free entry to Maro World. With a trampoline park, a movie theatre, play areas, an action-packed kids' club and loads more, it's the ultimate family day out.

Key Facilities
• 1 pool • 1 kids' pool • 4 bars • 5 restaurants • A la carte dining* • Free Wi-Fi • Daytime activity programme • Hotel-run kids' clubs • Teen hangout zone • Evening entertainment programme • Spa*

Location
• 50m to the beach • 1km to Rabac resort centre

Transfer time: 70 minutes by coach from Pula Airport

Rooms
All rooms here come with a TV, Wi-Fi, air-conditioning and a safe. You can also rent a Playstation® for an additional charge.

Your service on holiday
Holidays here come with **24/7 support on the TUI app and by phone**

Board Options
• All Inclusive

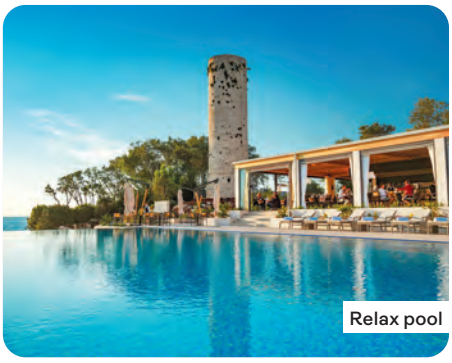
Start your holiday search
To see prices, dive in to destination details, or check out our full range of holiday types.

View online

This hotel can be booked as part of a **Multi-Centre holiday**.

*Extra charge




Relax pool


Main Building Superior Double Room with Sea View and Balcony


Maro world facilities

Isabella Island Resort, Valamar Collection

POREC **CROATIA**

TTTT Plus **4.5/5** Based on 932 reviews

This resort is set on a tiny traffic-free island, just off Porec's mainland. The island's carpeted with trees, so there's a real castaway feel about the place. That said, there's a boat that runs regularly to and from the mainland.

Everything's really modern – think contemporary furniture in typical Mediterranean shades of the earth and the sea. You'll have your pick of the main building rooms and the garden studios, which come with a modern minimalist style.

When you stay here, you'll have free access to Maro World – Valamar's fun-filled, family-friendly entertainment hub. There's everything from creative play zones to video games and soft play, for all the family to enjoy.

Key Facilities
• 3 pools • 1 kids' pool • 4 bars • 3 restaurants • A la carte dining* • Free Wi-Fi zones • Hotel-run kids' club • Hotel entertainment programme • Wellness centre*

Location
• On a small island along the shoreline facing a broad bathing platform • 5 minutes by boat from the centre of Porec - complimentary boat service operates roughly every half an hour until 00.00 • Close to a few sandy and pebble beaches • 57.7km from airport

Transfer time: 95 minutes by coach and boat from Pula Airport. Just so you know, this doesn't include any waiting time at the port or airport.

Rooms
All rooms come with free Wi-Fi, twin beds or double beds, air-conditioning and a balcony or terrace. **Superior twin rooms with sea-view** sleep two adults and two children or 3 adults. **Studio bungalow rooms** are dotted around the island, and sleep up to 2 adults and 2 children, with twin beds and a double sofa-bed, a terrace and limited sea-view.

Number of rooms: 270

Accessibility
This hotel's generally suitable for those with reduced mobility, but all access needs are different. See the A-Z guide for more details.

Your service on holiday
Holidays here come with **Hotel rep + 24/7 support on the TUI app and by phone**

Board Options
• All Inclusive • Half Board

Start your holiday search
To see prices, dive in to destination details, or check out our full range of holiday types.

View online

Free Kids' places available
Subject to availability

This hotel can be booked as part of a **Multi-Centre holiday** – when you stay at more than one hotel while you're away.

*Extra charge



Malta

Holidays to Malta serve up more than just history – you'll also find lively towns, great nightlife, and a calendar packed with cultural events.

Small but mighty
For such a small island, Malta packs a lot in. You've got beaches, chic harbour towns, and enough centuries-old sights to keep you busy for weeks. It's a real up-and-comer on the clubbing scene, too, and has a calendar that's crammed with carnivals, festivals and parties.

History lessons
When it comes to history, Malta's up there with Italy and Greece. The island boasts so many sights, it's like a vast open-air museum. You'll find the best of the bunch in the UNESCO-listed capital, Valletta. Must-sees include the 16th-century St John's Cathedral and Casa Rocca Piccola, a grand palazzo.

Beach variety pack
Malta's other big draw is its coastline. It's pretty rugged, with rocky coves mixed in with a few sandy spots. The biggest swathe of sand is at Mellieha Bay, while resorts like Qawra and Bugibba have flat rocks and platforms for stretching out in the sun.

Neon nightlife
Sliema, on the east coast, is a former fishing village that's now better known for its stylish restaurants and wine bars. Wander north along the promenade and you'll hit St Julian's, an upmarket town with a decent helping of bars and clubs. The music keeps going until the early hours, and the sea-facing promenade's flush with cafés for a bite to eat the morning after.

Flight time

3 hrs

We fly from a wide range of regional airports, so chances are there'll be one near you. Take a look at our flight timetable at the back of this brochure for an at-a-glance guide to our flying programme.

Weather

For full-on sunshine, head to Malta between July and September. Temperatures average out at a balmy 30 degrees and can sometimes top 40 degrees in August. In winter, the mercury hovers around 15 degrees.

Flight time shown above is from London Gatwick and should be used as a rough guide, as they can vary.

Download the TUI app
The TUI app's your one-stop shop for support while you're away, and provides everything you need for your holiday in one place.

Download the TUI app

db Seabank Resort + Spa

MELLIEHA BAY **MALTA**

TTTT **4.4/5** Based on 13571 reviews



The db Seabank Resort & Spa has a prime spot, right opposite Malta's largest sandy beach. Mellieha Town is a 20-minute walk up the hill, and there's a bus that stops outside the hotel.

It has an impressive line-up of indoor and outdoor pools, including a few for kids. You're spoilt for choice on the food and drink front, too, with seven restaurants and three bars. And there's a varied entertainment programme that runs from daytime into night.

Key Facilities
• 4 kids' pools • Free Wi-Fi • Daytime activity programme • Kids' club • Evening entertainment programme • Relaxation room* • Spa*

Location
• Beach over the road from the hotel • 1km to resort centre • Shops and bars nearby • 150m to the Blu Beach Complex, with its lido, bar, restaurant and souvenir shop • Just so you know, the route to the main village is on an incline and so may not be suitable for less mobile guests

Transfer time: 60 minutes by coach from Malta (Luqa) Airport

Rooms
Rooms are presented in clean fresh tones with bold accents. You can expect air-conditioning from 15th June 'til 15th October, a ceiling fan and satellite TV. Plus, there's a balcony or terrace. Options include **pool view** and **sea view** rooms. **Family rooms** are larger.

Number of rooms: 540

Accessibility
This hotel's generally suitable for those with reduced mobility, but all access needs are different. See the A-Z guide for more details.

Your service on holiday
Holidays here come with **Hotel rep + 24/7 support on the TUI app and by phone**

Board Options
• All Inclusive • Half Board Plus

Start your holiday search
To see prices, dive in to destination details, or check out our full range of holiday types.

View online

Maritim Antonine Hotel & Spa

MELLIEHA BAY **MALTA**

TTTT **4.1/5** Based on 4397 reviews



Three's the magic number here, with a trio of pools and a triple-pronged selection of restaurants to pick from. One of each are set on the hotel's rooftop terrace, which delivers standout views of the coastline.

One of Malta's most popular pockets of sand, Mellieha Bay, is five minutes' drive away. And if you fancy a daytrip to the neighbouring island of Gozo, it'll only take an extra five to reach the ferry port.

Key Facilities
• 3 pools • 1 kids' pool • 4 bars • 3 restaurants • Free Wi-Fi • Spa*

Location
• 1km from Mellieha Bay Beach • In the centre of Mellieha village near to cafés, supermarkets, bars and restaurants

Transfer time: 60 minutes by coach from Malta (Luqa) Airport

Rooms
All rooms are decorated in neutral tones and feature air-conditioning, a fridge, tea and coffee making facilities, a TV, free Wi-Fi and a safe. There's a choice of comfort twin rooms, **superior comfort twin rooms**, **deluxe junior suites** and **deluxe superior junior suites**. Some have a garden view, or a balcony or both.

Number of rooms: 280

Your service on holiday
Holidays here come with **24/7 support on the TUI app and by phone**

Board Options
• Bed & Breakfast

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*Extra charge

Hard Rock Hotel Malta

ST JULIAN'S **MALTA**

2.3/5 Based on 7 reviews



Planned appearance

A locker full of rockstar memorabilia isn't the only thing this hotel has going for it. For starters, it's managed to nab a spot in St George's Bay, just a 15-minute stroll from lively St Julian's. And you can pop plenty of pool days in your holiday itinerary, since this place has eight swimming spots, including a rooftop number that's not far from Eclipse – the top-floor bar with panoramic views over the island.

Keep your cozzie on for a trip to the spa*, and you can treat yourself to sauna soaks and red-light therapy facials* while little ones burn off steam in the kids' club. Or, have a go on the AI-powered gym equipment, before refuelling in one of four restaurants. Come sunset, you'll have DJ sets and beachfront performances to look forward to.

Key Facilities
• 11 pools • 2 kids' pools • 3 bars • 3 restaurants • A la carte dining* • Eclipse Rooftop Bar* • 8 Outdoor pools • Free Wi-Fi • Cyana Greek Rooftop Restaurant* • Roxity Kids' club • Vibe City Teen's club • Evening entertainment programme • Rock Spa*

Location
• 250m from St George's Bay beach • 500m from a shopping complex • 50m from the bus stop

Transfer time: 40 minutes by coach from Malta (Luqa) Airport

Rooms
Double rooms come in two flavours at the Hard Rock Hotel Malta. **Superior rooms** cater to individuals or duos, while **deluxe rooms** can accommodate up to 3 guests, thanks to an **extra bed**. Both varieties feature a **balcony** with a **sea or city view**, as well as a few other comforts to help you settle in.

Number of rooms: 397

Your service on holiday
Holidays here come with **24/7 support on the TUI app and by phone**

Board Options
• Bed & Breakfast • Full Board • Half Board

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The Westin Dragonara Resort

ST JULIAN'S BAY **MALTA**

4.5/5 Based on 5460 reviews



Bayview pool area

This hotel is perched on its own 18-acre peninsula, just footsteps from a private lido with designated sections for adults and families. Plus, it's only a 15-minute drive to the island's bustling capital, Valletta.

When you stay here, you'll have two sea-facing pools to relax by. In between sunbathing stints, you can take part in exercise classes, while the little ones are at the hotel-run kids' club. Dining, meanwhile, is covered by three restaurants – a buffet, a Mediterranean place and an Italian eatery.

Key Facilities
• 3 pools • 1 kids' pool • 3 bars • 4 restaurants • A la carte dining* • Wi-Fi* in public areas • Kids' club*

Location
• In the popular resort of St Julian's Bay • Just 15 minutes from Valletta, the capital city

Transfer time: 20 minutes by coach from Malta (Luqa) Airport

Rooms
All rooms here offer a view of the Mediterranean Sea or the hotel's gardens, plus a balcony, air-con, Wi-Fi* and TV. If you opt for a **Club** room, you'll also have access to the Westin Executive Club Lounge, which serves breakfasts, snacks and pre-dinner drinks.

Number of rooms: 413

Accessibility
This hotel's generally suitable for those with reduced mobility, but all access needs are different. See the A-Z guide for more details.

Your service on holiday
Holidays here come with **24/7 support on the TUI app and by phone**

Board Options
• Bed & Breakfast • Full Board • Half Board

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*Extra charge

Preluna Hotel & Spa

SLIEMA **MALTA**

TTTT **3.7/5** Based on 3252 reviews



This place is right on Sliema's waterfront, with the Mediterranean Sea ahead and the bustling city behind. That means top-drawer views while you relax at the hotel, plus the bars of St Julians and Paceville a 10-minute cab ride away.

Despite being set on a rocky patch of coastline, this place has come up with a great beach substitute. You'll find a sea-facing saltwater pool a minute's walk away, with a children's pool, a sunbathing terrace and a bar and grill for company.

Key Facilities
• 2 pools • 1 kids' pool • 3 bars • 4 restaurants • A la carte dining*
• Free Wi-Fi • Evening entertainment programme • Spa*

Location
• Seafront • 200m to Sliema resort centre

Transfer time: 30 minutes by coach from Malta (Luqa) Airport

Rooms
All rooms here come with Wi-Fi, air-conditioning, TV, minibar* and a balcony.

Number of rooms: 247

Your service on holiday
Holidays here come with **Hotel rep + 24/7 support on the TUI app and by phone**

Board Options
• All Inclusive • Bed & Breakfast • Full Board • Half Board

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To see prices, dive in to destination details, or check out our full range of holiday types.

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Hotel Plaza Regency

SLIEMA **MALTA**

TTT **3.4/5** Based on 1983 reviews



A prom-side setting has the Hotel Plaza Regency serving up sea views left, right and centre. A rocky beach and a family-friendly park also pull up opposite the hotel.

The Hotel Plaza Regency is joined at the hip to the hotel next door, so as well as a smart rooftop pool and sea-view restaurants and bars, a big range of rooms are in the offing.

Key Facilities
• 2 pools • 1 kids' pool • 3 bars • 2 restaurants • Free Wi-Fi

Location
• Across from the promenade • Public garden and small rocky beach across the main road • 50m to nearest bars and restaurants • Bus stop next to hotel for buses to Valletta and Sliema centre

Transfer time: 20 minutes by coach from Malta (Luqa) Airport

Rooms
All rooms at the Hotel Plaza Regency are twin rooms with 1 extra bed. For that bit extra- you can have a **sea view**. Or -if you'd like a bit more space- you can upgrade to a **superior twin room**. Air-conditioning is centrally controlled and runs May - October in summer and November - April in winter.

Number of rooms: 211

Your service on holiday
Holidays here come with **24/7 support on the TUI app and by phone**

Board Options
• Bed & Breakfast • Self Catering

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To see prices, dive in to destination details, or check out our full range of holiday types.

View online

*Extra charge

AX Odycy

QAWRA **MALTA**

4.8/5 Based on 3093 reviews



The AX Odycy has a noteworthy pool scene. It ticks off family-friendly swimming spots, including a big main pool with a waterpark, plus adults-only hot tubs and not one, but two infinity pools. They're perched on the hotel's rooftop, which is just for grown-ups.

This place has a central setting. It looks out over Qawra's glittering bay and there's a beach on its doorstep. You're also less than 15 minutes' walk from the hustle and bustle of Bugibba Square, or you can hop on a bus from the front of the hotel.

Key Facilities
• 4 pools • 1 kids' pool • 5 bars • 5 restaurants • Free Wi-Fi
• Entertainment • Carisma Spa & Wellness*

Location
• At Qawra/Bugibba promenade • Opposite a rocky beach - 15m away
• 6km to Golden Sands beach • 10km to Mdina and Rabat

Transfer time: 30 minutes by coach from Malta (Luqa) Airport

Rooms
Rooms here are complete with a balcony, as well as free Wi-Fi, a flatscreen TV, air-conditioning from mid-June to the end of September, tea and coffee facilities and a hairdryer. Twin rooms can be upgraded to include a **sea view**, or for a little extra luxury, you can opt for a **deluxe twin room**, which are located on the 6th floor and upwards**.** Family rooms are available for bigger groups, too.

Number of rooms: 600

Accessibility
This hotel's generally suitable for those with reduced mobility, but all access needs are different. See the A-Z guide for more details.

Your service on holiday
Holidays here come with **24/7 support on the TUI app and by phone**

Board Options
• All Inclusive • Bed & Breakfast • Half Board Plus

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Qawra Palace Resort & Spa

QAWRA **MALTA**

4/5 Based on 1503 reviews



The Qawra Palace Resort & Spa is in a great spot. It's within a 15-minute walk of a couple of beaches – and the shops, restaurants and bars are even closer.

This hotel couldn't get closer to the sea, with the pool sidling up to the rocky shore. To top things off, there's plenty of choice when it comes to activities, too, with things like minigolf, scuba diving and sailing all on the cards.

Key Facilities
• 3 pools • 1 kids' pool • 3 bars • 4 restaurants • Free Wi-Fi • Daytime activity programme • Evening entertainment programme • Dee Spa*

Location
• Close to bars, restaurants and shops • 50m to the rocky beach
• 700m to Qawra resort centre

Transfer time: 75 minutes by coach from Malta (Luqa) Airport

Rooms
All **twin** rooms come with a balcony, safety deposit box and complimentary tea and coffee-making facilities - dependent on your room type, you can also add on a **sea view**.

Number of rooms: 567

Your service on holiday
Holidays here come with **24/7 support on the TUI app and by phone**

Board Options
• All Inclusive • Half Board Plus

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*Extra charge

db San Antonio Hotel and Spa

BUGIBBA **MALTA**

4.4/5 Based on 9860 reviews



In addition to the adults-only infinity pool, there's a bigger pool down at ground level. You can look forward to hammam treatments in the hotel spa and a handful of stylish restaurants, too.

As well as being just across the road from a beach dotted with sunloungers, this place is a 10-minute walk to the centre of Bugibba.

Key Facilities
• 3 pools • 2 kids' pools • 4 bars • 5 restaurants • A la carte dining* • Free Wi-Fi • Daytime activity programme • Kids' club • Evening entertainment programme • Pearl Spa*

Location
• 100m from a man-made beach - open 15th June to 15th September - with a small, private section offering discounted sunlounger hire for hotel guests • 150m from the promenade • The shops, bars, restaurants and casino of Qawra and Bugibba are nearby • 15km to Valletta

Transfer time: 45 minutes by coach from Malta (Luqa) Airport

Rooms
They come with air-conditioning, satellite TV and a balcony or terrace. If you're travelling with the kids, a **family room** offers up more space - for up to 4. A bit extra will get you a **pool view** or **sea view**.

Number of rooms: 512

Your service on holiday
Holidays here come with **Hotel rep + 24/7 support on the TUI app and by phone**

Board Options
• All Inclusive • Half Board Plus

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Riviera Spa Resort – Adults Only

MARFA BAY **MALTA**

ADULTS ONLY

4.1/5 Based on 5225 reviews



The hotel's perched by a quiet cove, plus Mellieha Bay – a big Blue Flag number – is a five-minute drive away. You can reach Mellieha Village in 15 minutes by car, and to top it all off, the island of Comino's blue lagoons are 15 minutes away by ferry.

Back at base, you've got a pair of pools to spread out by, both of which look out over the Mediterranean Sea. Come mealtimes, four restaurants – a buffet and three à la cartes – are on hand with international, Lebanese, Italian and Maltese options.

Key Facilities
• 3 pools • 3 bars • 4 restaurants • Free Wi-Fi • Carisma Spa*

Location
• 2km from Mellieha Bay • 1.5km from Gozo Ferry Terminal • 4km or approximately a 15-minute drive to Mellieha Village, with shops and restaurants

Transfer time: 40 minutes by coach from Malta (Luqa) Airport

Rooms
Rooms at the Riviera Spa Resort – Adults Only come with free Wi-Fi, satellite TV, centrally-controlled air-conditioning, balcony, minibar*, safety deposit box and a hairdryer. Twin rooms come with either an inland, **pool or sea view,** or you can opt for a **superior double room** or **superior twin room** to get a sea view. Family rooms and junior suites are available, too.

Number of rooms: 358

Your service on holiday
Holidays here come with **Hotel rep + 24/7 support on the TUI app and by phone**

Board Options
• All Inclusive • Bed & Breakfast • Half Board

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*Extra charge



Kotor

Montenegro

Beautiful beaches, lively resorts and spectacular scenery – you'll find them all on a holiday to Montenegro, Europe's under-the-radar spot.

Balkan beauty
With great beaches, forest-cloaked mountains and mirror-like lakes, Montenegro is certainly easy on the eye. But natural beauty isn't all the country has got going for it. You'll also find friendly locals, centuries-old sights and resorts that are completely geared up for holidaymakers.

Budva Riviera
The town of Budva is the main resort on the country's Budva Riviera. It's a lively place with a handful of first-class beaches to pick from. The old town is characterised by Venetian houses, bell towers and shady piazzas, while the newer part of the city houses swish boutiques and pavement cafés.

Becici
A few kilometres down the road is Becici, a modern town with a spectacular sandy beach and a backdrop of pine-cloaked hills. At the far end of the promenade you'll find quirky shops and al fresco cafés in the old fishing village.

Petrovac
Further south is Petrovac. It's sleepier than its neighbours, so it's a great choice if you want to turn the tempo down a few notches. The beach is the big attraction here – it's a sandy number set in a horseshoe-shaped bay.

Flight time

2 hrs 45 mins

We fly from a wide range of regional airports, so chances are there'll be one near you. Take a look at our flight timetable at the back of this brochure for an at-a-glance guide to our flying programme.

Weather

The coastal areas of Montenegro enjoy hot summers and mild winters. November to March are the coldest months. At this time of year, average daily temperatures range from 10°C to 15°C. Things begin to warm up in April and the heat reaches its peak in July and August when the mercury regularly climbs up into the high twenties.

Flight time shown above is from London Gatwick and should be used as a rough guide, as they can vary.

Download the TUI app
The TUI app's your one-stop shop for support while you're away, and provides everything you need for your holiday in one place.

Download the TUI app

Azul Beach Resort Montenegro by Karisma

ULCINJ **MONTENEGRO**

TTTT **4.2/5** Based on 710 reviews



The hotel's Ultra All Inclusive package makes way for gourmet-dining experiences, themed evenings in the restaurant, and dedicated dining sections for kids. Plus, the Premium Section features rooms and suites that offer exclusive amenities and experiences, as well as 2 premium pools and Premium Pool Bar & Grill, available to premium guests only.

The beach bar and lounge is fitted with a sun terrace that's peppered with parasols and sunloungers. If swimming pools are more up your street, you've got four spots to choose from – including a big-sized activity pool, an adults-only infinity pool, and an indoor option.

Key Facilities
• 6 pools • 2 kids' pools • 6 bars • 5 restaurants • L'Osteria à la carte restaurant* • Daytime activity programme • Azulitos kids' club • Evening entertainment programme

Location
• 250m from the beachfront • 300m from local bars and restaurants • 3km from the city centre

Transfer time: 125 minutes by coach from Tivat Airport

Rooms
All rooms and suites come with air-conditioning, a TV, Wi-Fi and a have a balcony or terrace. These can be upgraded so your balcony offers a **sea view** or even direct access to a pool from your terrace in a **swim-up** room. You also have the option to upgrade to a **premium** type room to enjoy exclusive access to a premium pool area and bar.

Number of rooms: 479

Your service on holiday
Holidays here come with **Hotel rep + 24/7 support on the TUI app and by phone**

Board Options
• All Inclusive

Start your holiday search
To see prices, dive in to destination details, or check out our full range of holiday types.
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Monte Casa

PETROVAC **MONTENEGRO**

TTTT Plus **4.2/5** Based on 288 reviews



This place has loads going for it. For starters, there's a big spa with a menu of luxurious treatments* on offer. You've got indoor and outdoor pools to pick from. And a couple of restaurants dish up Mediterranean and European cuisine.

This place scores highly on the location front. You've got top-notch views all-round, thanks to the Adriatic Sea out front, the rolling green countryside out back, and the castle next door. It's a short walk down to the beachfront, where restaurants and watersports kiosks are waiting.

Key Facilities
• 2 pools • 1 bar • 2 restaurants • A la carte dining* • Spa*

Location
• In the centre of Petrovac Bay • 1-minute walk from the beach • 47.7km to the airport

Transfer time: 80 minutes by coach from Tivat Airport

Rooms
All of the rooms here come with a balcony or enclosed terrace, giving you some extra space to relax on and some rooms come with a **lounge area**. Plus, there's a satellite TV and free Wi-Fi, a minibar, safety deposit box, and air-conditioning. **Studios** are available, as well as **double rooms** and **family rooms**.

Number of rooms: 63

Your service on holiday
Holidays here come with **24/7 support on the TUI app and by phone**

Board Options
• Bed & Breakfast • Full Board • Half Board

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To see prices, dive in to destination details, or check out our full range of holiday types.
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*Extra charge

Iberostar Waves Herceg Novi

IGALO **MONTENEGRO**

TTTT **4.4/5** Based on 1386 reviews



The Iberostar Herceg Novi makes the most of its picture-perfect position – the rooms come with balconies that face out onto pine forests or the admiral-blue bay.

Steps lead down to an idyllic, private beach. Alternatively, you can hop on a water taxi* to nearby Herceg Novi, where the promenade's packed with shops, bars and restaurants.

Key Facilities
• 1 pool • 1 kids' pool • 4 bars • 1 restaurant • Free Wi-Fi • Star Camp Kids' Clubs • Spa*

Location
• Located at the entrance of the Bay of Kotor • On the beach

Transfer time: 45 minutes by coach from Dubrovnik Airport, 70 minutes by coach from Tivat Airport

Rooms
All the rooms here are bright and modern. They come with air-conditioning, a TV, safety deposit box*, a minibar* and a balcony. You can upgrade your room to have a **garden** or **sea view**.

Number of rooms: 238

Accessibility
The property is generally unsuitable for those with reduced mobility. See the A-Z guide for more details.

Your service on holiday
Holidays here come with **24/7 support on the TUI app and by phone**

Board Options
• All Inclusive

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This hotel can be booked as part of a **Multi-Centre holiday**.

Palmon Bay Hotel & Spa

IGALO **MONTENEGRO**

TTTT **4.1/5** Based on 788 reviews



You'll struggle to get away from the panoramic views at this hotel – they're A-star quality whether you're relaxing by the pool, stretching out on the private beach or sipping a cocktail on the al fresco terrace. The interiors stack up the style points, too – think calming neutrals and wavy designs.

You're right in the heart of Igalo – a cute town around an hour's drive from the city of Kotor. Or, you can tick another country off your travel to-do list – Croatia's terracotta-tipped Dubrovnik is just under an hour away by car, too.

Key Facilities
• 1 pool • 3 bars • 2 restaurants • Free Wi-Fi • Spa*

Location
• Next to Palmon Bay beach • 24km from Porto Montenegro marina • 37km from Perast • 46km from Kotor old town

Transfer time: 70 minutes by coach from Tivat Airport, 65 minutes by coach from Dubrovnik Airport

Rooms
All **double rooms** here come with free Wi-Fi, a TV with satellite channels, air-conditioning, a safe, slippers, a shower and a hairdryer. For a bit more space, you can opt for a **superior double room** with a **park** or **sea view**. These room types also have a double sofa-bed in the bedroom.

Number of rooms: 212

Your service on holiday
Holidays here come with **24/7 support on the TUI app and by phone**

Board Options
• Bed & Breakfast • Half Board

Start your holiday search
To see prices, dive in to destination details, or check out our full range of holiday types.

View online

This hotel can be booked as part of a **Multi-Centre holiday**.

*Extra charge

Iberostar Waves Bellevue Hotel

BECICI **MONTENEGRO**

4.3/5 Based on 3102 reviews



Location-wise, the Iberostar Waves Bellevue Hotel is a 15-minute cab ride from Budva's history-soaked town centre. Plus, the whole area's surrounded by a towering mountain range, so scenic hikes are also on the cards.

A stay at this hotel puts you on the edge of a sand and pebble beach, as well. You'll also find a variety of watersports* close by.

Key Facilities
• 3 pools • 1 kids' pool • 7 bars • 2 restaurants • Free Wi-Fi in public areas • Daytime activity programme • Star Camp , Kids' Clubs • Evening entertainment programme • Tripologia de spa*

Location
• On a sandy, pebbly beach • City centre 2km away in Budva • 150m to bus stop

Transfer time: 40 minutes by coach from Tivat Airport

Rooms
Rooms and **junior suites** at the Iberostar Waves Bellevue Hotel feature air-conditioning, a bathroom with shower or bath, a TV with English channels, a safe and minibar* – stocked upon request, a hairdryer, plus a **balcony or terrace** – complemented by varying views. There are **family rooms**, **twin rooms**, plus **junior suites**. Just a heads up, air-conditioning is available in June, July and August.

Number of rooms: 583

Your service on holiday
Holidays here come with **24/7 support on the TUI app and by phone**

Board Options
• All Inclusive

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Montenegro Beach Resort

BECICI **MONTENEGRO**

4.1/5 Based on 663 reviews



This hotel's set up shop in Becici's postcard-worthy bay, which comes with first-rate views of the Adriatic. A five-minute car journey away is Budva, with its charming old town. If you'd rather pound the cobbles to get there, it's a half-hour stroll along the promenade.

There's plenty to get stuck in to here, with a daily programme of activities ranging from volleyball to aqua aerobics. Kids aren't left out either – there are team sports, gaming competitions and arts and crafts.

Key Facilities
• 2 pools • 1 kids' pool • 3 bars • 2 restaurants • Free Wi-Fi • Daytime activity programme • Kids' club • Evening entertainment programme

Location
• 10m to the beach • 3km to popular resort of Budva

Transfer time: 40 minutes by coach from Tivat Airport

Rooms
Rooms come with air-conditioning, a TV, safe, minibar* and Wi-Fi.

Number of rooms: 228 rooms and 9 apartments

Your service on holiday
Holidays here come with **24/7 support on the TUI app and by phone**

Board Options
• All Inclusive • Bed & Breakfast • Full Board • Half Board

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View online

*Extra charge

Avala Resort & Villa

BUDVA **MONTENEGRO**

TTTT **3.6/5** Based on 1323 reviews



With its angular buildings, exposed brickwork and tinted glass panelling, the Avala Resort & Villa looks more like a modern art gallery than a hotel. The signature feature is a thermometer-shaped infinity pool that pokes out above the sea.

The hotel is right on City Beach, and offers panoramic views over the Venetian architecture of Budva's old town, and out across the Adriatic to the tiny island of Sveti Nicola.

Key Facilities
• 3 pools • 1 kids' pool • 1 bar • 1 restaurant • A la carte dining*
• Free Wi-Fi • Avala Spa & Wellness*

Location
• Close to the Old Town • 50m to Ricardova Glava Beach with direct access from the hotel by panoramic lift

Transfer time: 30 minutes by coach from Tivat Airport

Rooms
All rooms come with essentials like air-conditioning, a TV and a minibar*. You'll have a balcony, too, and a choice between a mountain view, garden view or a limited sea view.

Number of rooms: 303

Your service on holiday
Holidays here come with **24/7 support on the TUI app and by phone**

Board Options
• Bed & Breakfast • Full Board • Half Board

Start your holiday search
To see prices, dive in to destination details, or check out our full range of holiday types.

View online

This hotel can be booked as part of a **Multi-Centre holiday**.

Lazure Hotel & Marina

IGALO **MONTENEGRO**

TTTTT **4.8/5** Based on 411 reviews



If you love watching boats bobbing in the harbour on holiday, this place is for you – it overlooks its own private marina. You can spot masts from almost every angle, including at both the indoor and outdoor pools, the gym and the two restaurant terraces. One restaurant is an all-day dining spot with everything from sushi to Italian, while the other is more of a fine-dining affair, offering fusion cuisine and seafood.

There's no fighting for a spot on the sand here – the hotel boasts its own private beach right next to the marina. The plush pool area is pulled right up to the sand, and there's a seasonal beach bar serving both, with snacks and drinks delivered right to your lounger. A separate shallow pool keeps little ones cool, or they can visit the hotel-run kids' club for some afternoon entertainment.

Key Facilities
• 2 pools • 2 kids' pools • 2 bars • 3 restaurants • Free Wi-Fi • Kids' suite
• Atmosphere Spa*

Location
• 2m to the nearest restaurant • 190m to Beach Meljine • 220m to a supermarket

Transfer time: 140 minutes by coach and ferry from Tivat Airport

Rooms
Lazure Hotel & Marina has deluxe double rooms – some of which offer views of the Lazure park. If you opt for a superior double room then you'll have views of the sea from its balcony. A studio means you'll have your own kitchenette – this room type also has 1 extra bed in its lounge area. And lastly, the Executive Suite is located in the Historical Building.

Number of rooms: 128

Your service on holiday
Holidays here come with **24/7 support on the TUI app and by phone**

Board Options
• Bed & Breakfast

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View online

*Extra charge

Tour information

Important information for all destinations

Please note

- All charges and visa requirements are subject to change.
- For all passport, visa and health requirements, please consult the Foreign, Commonwealth & Development Office Website – **www.gov.uk/foreign-travel-advice**.
- It is the responsibility of all passengers to ensure that prior to travel they have taken the necessary health precautions applicable to their chosen destination. Advice about destinations can change, therefore please consult with your doctor at least 2 months before your departure, as some treatments (e.g. malaria) should begin well in advance of travel. For late bookings within 3 weeks of departure, please consult with your doctor before booking your holiday.
- American Express Traveller Cheque Cards cannot be used in all longhaul destinations. Please check with your holiday advisor.
- Tour itineraries and days of departure may be subject to change and in some circumstances it may be necessary to use alternative hotels of a similar standard in the same resort.
- We will advise the latest known itinerary and latest known hotels prior to departure, and we will endeavour to let you know of any changes. However, due to operational reasons hotel changes and itinerary changes can take place at any time prior to departure or whilst you are in resort. For this reason, we do not recommend you book any hotel extras or upgrades directly with the hotel until you are in resort. Our team in resort will advise of any changes.
- The star rating of each hotel or accommodation included will be shown when confirming your tour within the tour itinerary.
- During periods of low occupancy, some facilities and amenities may be unavailable.
- During quieter periods, some hotels may hold business conferences.
- During March and April, the resorts are often very busy with Spring Break students. This usually happens in the USA and Mexico.
- To make the most of each day, there may be a number of early starts on the tours.
- Some tours cover long distances on certain days, however there will be short stops at points, and the journeys are very rewarding.
- Guests are advised to pack suitable attire for the tour and the season, including sturdy walking shoes and warm clothes for higher altitudes.
- Lots of our tours are child-friendly, but there are a few that aren't available to children. You can check the 'important information' section of your chosen tour itinerary for details on age restrictions.
- English-speaking guides are used on the majority of tours, with the exception of our small boat cruises – where the onboard crew will be there to assist you – our self-drive tours, and a small number of our standard tours. We state in the tour itinerary whether a guide is included.
- Tour group sizes will be stated on the individual tour itinerary.
- Most tours include: all road transportation, applicable entrance fees, tour listed transfers and listed excursions. Please check about what's included in your tour with your holiday advisor or on our website before you book.
- Some touring groups are shared with other multi-national travellers, however the programme will be delivered in English.
- Optional excursions are available for most tours at an extra charge, and are sometimes shared with other multi-national travellers not on your TUI Tour. Optional excursions can be pre-booked during your initial tour booking as well as in destination. Where indicated, some tours will only offer excursions whilst in destination.
- Beverages, tips and gratuities are not included.
- If you are on a safari or on some other specialist tour, your luggage allowance could be reduced. This will be clearly stated at the time you book, and will be available in your customer documents.
- Any customers booking a tour/twin centre involving an internal flight will be required to provide their full passenger names at time of booking, as they appear on their passports.
- Several destinations will require your passport information in advance. When booking your tour we will advise you on how to submit this information, if it's relevant for the destination you are travelling to.

Hurricanes and tropical storms

The Caribbean, USA and Mexico are occasionally affected by tropical storms and hurricanes between June – November. Such storms can blow up quickly and it is impossible to predict their path or duration more than three to four days in advance, often less.

South East Asia may be affected by a monsoon season, typically between May – September.

If a storm is forecast for one of our holiday destinations we monitor all activity through various websites and information received from local and international experts. We follow the advice of the FCDO and work with the Federation of Tour Operators in resort to ensure that customer safety is foremost if there is hurricane activity during your holiday.



For more information call **0204 578 0994*** or email **tours@tui.co.uk**

*Calls to 020 numbers cost the standard rate from UK landlines, but calls from mobiles may be higher. Check with your network provider.

Take to the skies

Flights for most TUI holidays are with our very own airline, which means a seamless experience from the moment you step on board. Here's what you can expect...



Why fly with TUI?

Fly from 20 UK airports
It's easy to find a flight that takes off near you.

Flexible flight times
We've got flight times and holiday durations to suit you.

100+ destinations
We fly to more than 70 worldwide destinations.

Easy airport experience
We offer day-before and self-service bag drop on eligible flights.

Flying short and mid-haul

Our short and mid-haul flights are less than seven hours long. In the summer, you can fly from more than 20 UK airports to destinations like Spain, Greece and Italy.

Family-friendly flying

Our cabin crew are experts when it comes to looking after little ones in the sky, and they're always on hand to help.

Food and drink

Onboard, you can buy a range of food and drinks, including hot and cold snacks. We also now have the option to pre-book a meal for your flight. If you're flying to Lapland, you'll get a free meal, with a hot drink.

Luggage allowance

Your luggage allowance ranges from 20kg to 25kg, depending on the type of holiday you've booked. And, you get 10kg hand luggage. Children under 2 get 10kg hold allowance*. You can also pool your luggage allowance with others on your booking – but each individual bag can't weigh more than 25kg. You've also got the option of purchasing an extra 5kg or 10kg of luggage allowance per passenger.



Flying long-haul

Long-haul TUI flights – of seven hours or more – take place on our 787 Dreamliners†.

In-flight entertainment

All our long-haul flights – which are over seven hours long – set you up with seatback screens, featuring on-demand TV programmes, movies and games.

Food and drink

Free meals are included with all our long-haul flights, and your first meal service comes with a complimentary beer, wine or juice. We'll also pass through the cabin with a bar service offering complimentary soft drinks and hot beverages. Alcohol's also available for an extra charge.

Luggage allowance

On long-haul flights, 20kg of hold luggage comes as standard, along with 10kg hand luggage. If you need to, you can add checked-in luggage for an extra charge on selected flights.

And if you've upgraded to Premium on long-haul flights with TUI Airways, you'll also get 25kg* of luggage, regardless of the holiday type.

More info

Click here to watch our walk-through tour of a Dreamliner.

Fly Premium

Premium is available to book on long-haul TUI flights. If you've upgraded to Premium on long-haul flights with TUI Airways, you'll get 25kg of checked-in luggage and 10kg of hand luggage.

Premium benefits include:

- Airport lounge on departure, priority boarding with a welcome glass of bubbly, and a second lighter meal on your flight
- A priority bag-drop at the airport and fast-track through security
- A bigger 38-inch seat pitch with footrests and adjustable headrests in a separate cabin
- A pillow and a blanket on outward and return flights, and a Rituals® amenity kit on your outward flight

Prices start from just **£470** return per person.

Flying with other airlines

We've teamed up with leading airlines to give you even more holiday choice.

More destinations

We know that hunting for a holiday is much easier when you've got more choice. That's why we work with over 20 other airlines, to provide you with the exact dates, airports and durations that you want. Flexible flying also means we can open to the door to a variety of holiday hotspots, from Mykonos and Kenya to the Maldives and Antigua.

TUI service as standard

While you're away, it goes without saying that the high-standard service you've come to expect from TUI will still be present and correct. Your holiday is still ATOL protected, too. And who you're flying with doesn't affect the support you'll get from us while you're away – you can get in touch with us around the clock if you need to.

Airline partners

We package up holidays with airlines we trust, as well as our own award-winning TUI Airways fleet. All the partner airlines we use have met the same rigorous international safety standards as TUI Airways.



Seats & extras

Your seat on the plane

Your seats will be allocated to you when you check in. If you're travelling with a child under the age of 12, we'll make sure they're sat with at least one adult in your party – sat with means next to, across an aisle, or in front or behind.

Select your seat

Choose your exact seats from a plan of the plane by opting for our Select Your Seat service. You can add this on at the time of booking, or afterwards.

Seat upgrades

Extra Legroom Seats give from two extra inches on your seat pitch. And Extra Space Seats come with over eight inches of extra legroom, often without a row of seats in front - so you can expect a lot more space. You can opt for either of these at the time of booking or afterwards.

*Not included if you book flights only

†The vast majority of long-haul TUI flights are on the 787 Dreamliner, but this is not guaranteed

Flight Guide

An at-a-glance guide to our flying programme

		Approx flight duration**	Gatwick	Luton	Stansted	Norwich	Southampton	Bournemouth	Exeter	East Midlands	
Departures from May 2027 to October 2027											
ITALY	Lamezia-Terme	3 hrs	W*, Sa*								
	Campania	3 hrs	M*, F*							M*, F*	
	Sardinia-Olbia	2½ hrs									
CROATIA	Dubrovnik	2¾ hrs	Th*, Su*							Th	
	Split	2½ hrs									
	Pula	2¼ hrs	Tu*, W*, Sa*								
Departures from November 2027 to April 2028											
ITALY	Campania	3 hrs	M*, F*								
CROATIA	Dubrovnik	2¾ hrs	Th							Th	



* 10 and 11 nights available. ** Approx. flying time based on Gatwick departure. †† An Airport Development Fee (ADF) will be charged at Norwich airport, payable per passenger on departure. The ADF is £10 per adult, children under 16 years are free. For more information visit www.norwichairport.co.uk.

	Birmingham	Leeds Bradford	Bristol	Cardiff	Manchester	Liverpool	Humberside	Durham Tees Valley	Newcastle	Glasgow	Edinburgh	Inverness	Aberdeen
					Sa								
	M*, F*				M*, F*				M*, F*	M*, F*			
					Tu*, Sa*								
	W*, Th*, Su*	Th	Th	Th	W*, Th*, Su*				Th	Th			
					M*, F*								
	Tu*, Sa*				Tu*, W*, Sa*								
	M*, F*				M*, F*					F			
	Th	Th	Th	Th	Th				Th	Th			



For our full flight schedule, and more details online, visit: **tui.co.uk/flight/timetable**

A-Z guide

We understand the small print is the last thing anyone wants to read. But we believe it's really important to be clear in the information we give you. This A-Z outlines to what extent we would be liable, if at all. If any part of this guide isn't valid or can't be enforced, the rest will still apply. Not everything here will apply to you but a lot of it will so you'll need to read this guide before you book. You'll also need to read Our Agreement With You and Your Agreement With Us. Together, they explain every aspect of your holiday. If you need information in another format, do contact our Assisted Travel team on 0800 145 6920.
In line with EU regulations, we need to let you know who you'll be flying with, as your holiday package flights may not be with TUI. You'll see which airline is included in your package as part of your booking journey, and we'll also let you know who the airline is when we send your tickets. If there are changes after that point, we'll tell you before you check in or at the boarding gate. When you come across anything to do with flights in this guide, we'll usually be talking about flights with TUI. So if you're flying with another airline, you'll need to check their conditions, too.
From time to time, we need to change airlines or plane types but this isn't classed as a 'Major Change' to your holiday.

A

Accessibility Here at TUI, we want to make travelling as easy as possible. That's whether you or someone you're travelling with has access needs, reduced mobility or a disability, including non-visible ones, and neurodiversity. We know holiday planning can be stressful if you're relying on the hotel's accessibility details being available before booking. So, we've partnered with AccessAble to bring you Detailed Access Guides for our most popular hotels, so you can check if they meet your individual needs. You can view these at accessable.co.uk/tui.
Whether you book your holiday in one of our TUI Stores, or make your booking online, our friendly and knowledgeable Assisted Travel Team are on hand to make sure your holiday's right for you. Give the team a call for free on 0800 145 6920. If you're a British Sign Language (BSL) user, you can also contact us via SignLive. Or, for more on accessible holidays, head over to our assisted travel page at tui.co.uk.
Accuracy We published our latest brochures in October 2026. Our prices and information in those brochures were accurate on that date but they may have changed since then. We always check our properties regularly to make sure we're giving you accurate information and we'll tell you of any changes we know about when you book. If you've already booked, we'll tell you about any major changes we're aware of as soon as we can. Bear in mind public holidays and religious festivals affect whether or not facilities are available. Also, it may be the case some facilities aren't managed directly by the hotel and they could close without notice.
Adjacent Rooms These are two rooms next to each other and usually share some facilities, such as an entrance or a bathroom. They're available at selected accommodation and for a small supplement. The facilities can vary so check the individual hotel description. When you're booking, the room description will have ADJ next to it. Depending on where you're staying, you may need to book two rooms to get this room type. Please ask when you book.
Adult Properties These are hotels that cater really well for adults in terms of facilities and destination. They include our adults only TUI BLUE hotels, where the minimum age is 16, and our Exclusively for Adults ranges, where the minimum age is 16 or 18. You must not book children to stay at any of these hotels under any circumstances as bookings for children will not be accepted.
Advanced Passenger Information So that you can travel, it may be mandatory (as required by government authorities before or at the point(s) of departure and/or destination) to disclose and process your personal data for immigration, border control, security and anti-terrorism purposes, or any other purposes which they determine appropriate. Some countries will only permit travel if you provide your Advance Passenger Information or API (for example Caricom API Data and US Secure Flight Data) to the airline before your departure.
Some or all of the Caricom states have entered into an agreement with the USA whereby advance passenger data, required by and provided to Caricom states for border security purposes, will be passed to the USA Department for Homeland Security for processing on behalf of those Caricom states. Please see the Caricom website for more details.
The Transportation Security Administration (TSA) requires you to provide your full name, date of birth and gender for the purpose of watch list screening. You may also provide your Redress Number (as well as a Known Traveler Number), if available. Failure to provide details may result in denial of transport or denial of authority to enter the boarding area. TSA may share information you provide with law enforcement or intelligence agencies or others under its published system of records notice. Please see the TSA website for more details.
These requirements may differ depending on your destination and you are advised to check. Even if not mandatory, we may assist where appropriate.
You'll need your booking reference number, the lead passenger's surname and your date of departure to access the site.
Age Ranges No under-18s can travel on their own. For our hotels, 2 to 12-year-olds are classed as children unless we say otherwise. For self-catering properties it's 2 to 16.
Air-conditioning This may depend on the time of year and be subject to hotelier discretion. Also, you may have to pay for it when you get there.
Airline Rules Charter airlines aren't allowed to carry certain nationals to and from their country of origin. This is due to licensing law restrictions with overseas aviation authorities. The current licensing laws, as of 15th November 2010, do not allow TUI Group airlines to carry nationals of the following countries on their operating routes – Brazil, Kenya, and Morocco. Some other restrictions also apply...
- Cuban nationals may travel to any international Cuban airport, except Cayo Largo and Cayo Coco, and must be travelling as part of an inclusive tour package.
- Indian and Turkish passport holders can only travel on inclusive tour package arrangements. Please check with your embassy or consulate before you book.
- If you're going to Goa, Kerala and Sri Lanka, on an Indian, Pakistani, Sri Lankan, Nepalese or Bangladeshi passport you can't fly on British charter flights. This travel restriction doesn't apply if you have a Pakistani, Sri Lankan, Nepalese or Bangladeshi passport but your spouse has a foreign – non-Indian – passport.

Airport Assistance See **Assisted Travel**.
Airport Hotels and Parking - UK The companies that provide the hotels and car parks will have their own terms of use which will also apply to you. We can get you a copy of these if you need one, just ask.
If you don't follow the instructions we give you, we may not be able to refund you any additional costs you're charged as a result.
Any parking is at your own risk, so we ask that you don't keep any valuables in your car. You should be prepared to leave your keys with car park staff as this may be necessary. If you have a larger-than-average vehicle or a motorbike, please contact us to check that the car park can accommodate it without an additional charge. When you travel, take your booking confirmation with you as it contains instructions on what you need to do. If you have any problems on the day, please let the hotel or car park know so they can help you. If you don't let them know, we may not be able to help you later on. If you're parking and you arrive before the day and time shown on your confirmation, or stay later than planned, you may be charged for the extra parking at the car park's normal price. If you leave earlier than planned, we won't refund any of the charges you've paid.
You can amend or cancel any time up until a minute to midnight, the day before you arrive at the airport, free of charge. So, if you fly on the 2nd, you'd need to cancel by 23:59 on the 1st. If you cancel in time, you will be refunded what you've paid for the hotel and parking. If you don't cancel in time you will not be refunded any amounts paid for the hotel and parking and we will retain this as a cancellation charge.
Airport Lounges You can pay for UK airport lounge access after you've booked, subject to availability. You can do this via a TUI Holiday Store, Manage My Booking or by logging into your Customer Account.
Airport Service In most airports overseas, our Travel Experts aren't allowed past check-in or into the arrivals hall but we will have staff to greet you outside the airport.
Alcohol During your flight with us, you can only drink the alcohol that our staff serve you.
All Inclusive Hotels You may need to wear a wristband or carry some ID to get the benefits of your package. For a full description of what's included, check the hotel description. Times for inclusive drinks, meals and snacks vary. Your All Inclusive package may not include bottled water, imported drinks, à la carte meals, or some speciality dishes. Some restaurants expect you to reserve a table and will be subject to availability. Not all bars and restaurants operate on an All Inclusive basis. Also, there may be cash bars once All Inclusive bars close. Bear in mind, under-18s won't be served alcohol.
You should also be aware that we, and the hotels, may confiscate wristbands and IDs from guests who abuse the All Inclusive benefits.
You may be charged for motorised sports, and there are time limits or age and experience restrictions on some of these activities. You may have to pay a deposit to hire equipment. Things like classes and beauty treatments may be included in the price but there'll be a limit on how many sessions you can take. Safety deposit boxes may not be included and you'll need to pay for things like telephone calls and excursions.
All Inclusive packages end when you check out of your room. In some cases you can pay to keep using the facilities. If there's a delay to your flight home and you have to spend extra time in the resort, any refreshments will be in line with the airline's instructions – not the board basis of your hotel.
One last thing, you may find timings will change for things like happy hours in bars and dining times.
Amenities Lots of things you come across in resort will be quite different to what you've come to expect at home, like roads, power and water, for instance. If there's a prolonged drought, it might interrupt water supplies. In summer, there's often more demand on water, which means the pressure can drop, disrupting water heaters. You may also find in some destinations you won't be able to flush toilet paper down the toilet.
Artist Impressions These, together with any computer-generated images, are there to give you an idea of how the property will look – they're not replicas of the finished building.
Assisted Travel If you or anyone you're travelling with has a disability, is less mobile, has a vision or hearing impairment, or is undergoing medical treatment and needs support, contact our Assisted Travel Team - their number is at the end of this guide.
Our colleagues can advise you which holidays are suitable and meet your requirements. Also, if you've got any medical or dietary needs, they will do their best to help.
Assisted Travel at the Airport Assistance teams will be on hand at the airport, once notified of the request for assistance. Assistance is given at the designated points inside and outside terminal buildings. Assistance can include moving across various areas within the airport (e.g. check-in counter, toilet facilities and the luggage hall). And you can be assisted to the aircraft as well as boarding it. You can highlight to the Assisted Travel Team what type of assistance, and in which part of the airport experience, is needed.
Assisted Travel on Your Flight If you or a member of your party has a disability, uses a mobility aid, can't walk, or has difficulty climbing stairs, you should notify us of your assistance needs before travel. You can do this by contacting our Assisted Travel Team. You are strongly advised to contact us at least 48 hours before your departure.
Assisted Travel on Transfers If you aren't able to use our coach transfers, we can arrange an adapted transfer, if you tell us in advance by contacting our Assisted Travel Team. See **Medical Conditions** & **Wheelchairs**.

B

Baby & Tots Club These are available at selected TUI BLUE and Sensatori by TUI BLUE hotels, and selected properties with TUI Kids' Clubs. There is always a minimum of one NNEB, CACHE or equivalent qualified staff member present. Trained staff look after under-3s for two-hour sessions. Sessions in Baby & Tots Club are at an additional charge and can be booked in advance.
Bear in mind, wherever the Baby & Tots Club, if your child's ill, they won't be accepted in the club. Also, you'll need to supply your own nappies and prepared feeds. We can't guarantee standards at Baby & Tots Clubs that aren't run by us.
Baby Equipment If you're travelling to one of our selected TUI BLUE or Sensatori by TUI BLUE hotels, or a Holiday Village resort, you can book a baby equipment pack, including highchair, changing mat, bottle warmer, steriliser, food blender, baby bath, stroller, playpen and UV sun tent. They are available to book before travel, or you can when in resort, subject to availability.
Balconies If the description refers to a French or Juliette balcony, this means that your room will have glass doors but you won't necessarily be able to go out onto the balcony as it'll be shallow in depth.
If you're on the ground floor, you'll get a terrace instead of a balcony, even if it says 'BL' or 'balcony' on your booking confirmation. Health and safety restrictions mean some hotels or apartments may not put you on a high floor if you have small children. Even if you are on a low floor, never leave your children unattended on your balcony.
Banned Airlines To improve safety, the European Commission has banned some airlines from operating in European airspace. In line with EU directive (EC) no. 2111/2005, Article 9, we need to make you aware of the list of banned airlines. To view the list of airlines that are subject to an operating ban within the European Community, visit https://transport.ec.europa.eu/transport-themes/eu-air-safety-list_en
Bars If a hotel has a bar, you may well hear some noise – even outside normal licensing hours.
Beaches Many of the beaches in our resorts have been awarded the Foundation for Environmental Education's Blue Flag. This awards beaches and marinas that meet its high standards of hygiene, cleanliness, safety and environmental management. For details, visit blueflag.org.
When you're on the beach, make sure you check any flag warning systems and take local conditions into account, particularly things like undercurrents and tides. You'll also need to supervise children at all times as most beaches won't have a lifeguard.
You may find that public beaches are closed at certain times, particularly in low season. Beach closures are carried out by local authorities so are beyond our control. One more thing, you may need to pay to use some beaches, especially in Italy.
Building Work From time to time, building work is unavoidable, particularly where hotels are open all year round, and it can be noisy. If we're aware of any work, we'll let you know as soon as possible if we think it'll affect your holiday. This can be difficult as we don't control the work and we're not always told when it'll happen and how long it will last. But if we think it'll have a significant effect, you'll have the option of a refund or an alternative holiday, as outlined under 'Major changes to your holiday' in Our Agreement With You.
Bungalows If the description of your accommodation refers to a bungalow, this means that you may be located in an accommodation block within an annexe building separate from the main building which may not necessarily be single storey or detached.

C

Check In - For Your Flight We recommend you arrive at the airport at least two hours before your scheduled departure time. For flights over seven hours, it's three hours before. Regardless of the length of your flight, you need to have completed check-in at least an hour before departure.

UK airlines need to carry out enhanced security screening from certain destinations for return flights to the United Kingdom. If this applies to your flight, you'll be told whilst you're on holiday as it may mean that you need to check in a bit earlier. You might need to be at the boarding gate earlier, too.

If we think you may be under the influence of alcohol or pose a threat to passengers or crew, you won't be able to fly. The same applies if you smoke, use insulting or abusive words before or after you board. If that happens, we won't be responsible for your holiday arrangements and we won't give you a refund, pay compensation, or cover any other costs. We may even seek compensation from you for any loss caused by your behaviour. This includes having to divert the plane.

It's also a criminal offence to cause disruption on board, so you may be prosecuted. Airlines may also share details about your behaviour with other airlines, which could affect your future trips.

Check In - Online You'll be allocated your seats when you check in online. If you don't like the seats allocated, you can pay to select your seat. Sometimes we may need to change the seat allocated to you for operational or safety reasons or for persons with reduced mobility. Boarding cards must be printed on A4 paper and be clearly legible with no rips or tears. You must drop your bags off before bag drop closes, 45 minutes before your flight time. Just so you know, if you choose not to use our online check-in service, we reserve the right to charge a fee for airport check-in. Please also see Section 14 of **Our Agreement with You and Yours with Us**.

Check In - For Your Accommodation Check-in time is usually 3pm to 4pm for hotels, unless you're on a Villa Collection holiday when it's usually 2pm. Depending on when your flight arrives, you may miss a meal if you've booked All Inclusive, Half or Full Board. If your flight arrives late at night, this is classed as the first night of your holiday and your room will be ready when you arrive. If you arrive in the early hours of the morning the day after your flight departed, your room may not be available until the hotel's normal check-in time. You'll be able to use the hotel's facilities while you wait. And because you're checking in later on your first day you'll get to keep your room on the last day of your stay.

If you're staying in a villa and expecting to arrive after 7pm, you need to call the key holder with the rough time you expect to arrive so you can make arrangements to collect the key. If you don't, you may not be able to get into the villa until the following day.

Check Out - For Your Accommodation On the last day of your holiday, you'll usually have to leave your room by mid-morning or noon. If you're in a villa, you may need to leave earlier. You'll be told the exact time when you get there. You may be able to keep your accommodation for longer, but there could be a charge. Depending on the time of your flight, you may miss a meal at your hotel. Also, you might not be able to use some of the facilities or take advantage of the full All Inclusive package.

If your flight leaves on or after midnight, you'll have to check out of your hotel room by midday the previous day. There'll usually be a courtesy room or apartment available for you where you can change and leave your bags until it's time to leave. You can pay for a late check–out room. They're normally available until 6pm that evening, but this varies from hotel to hotel. We recommend you book in advance as the hotel will allocate them on a first–come, first-served basis. You may be able to stay in the room you've had during your holiday, but you may have to move to another. The rooms will only be for you and your group to use, and will have beds and a private bathroom. Late check–out only covers the use of your room.

Child Prices Child prices are based on selected departures within the season dates, and will only apply to the cheapest room type that occupies children. Child prices are only available for the first and second child sharing a room with two full-fare-paying adults. Any more than two children on one booking pay the adult price, count towards room occupancy, and will pick up any applicable third or fourth adult reductions or occupancy discounts. You'll still pay full deposits, insurance, flight, room and board supplements, and any extras for all children travelling at a child price. Children qualifying for free or reduced child prices don't count towards group offers. Child prices only count towards room occupancy for self-catering and villa holidays.

You'll also need to pay a fee for an infant under the age of 2 on the date of return travel. Please note, infant fees vary dependent on holiday type. If any children in your group turn 13 after you've booked but before – or during – your holiday, they'll need to pay the adult price, plus the amendment fee.

Child Protection We believe we have an important role to play in protecting children's rights everywhere. Our child protection policy applies both in the UK and abroad. We train our resort staff to identify situations where children may need protection and report them to the relevant organisations. We're signed up to the Child Protection Code www.thecode.org. This independent organisation monitors and supports our child protection activities. If you suspect any child is at risk on your holiday, please tell your Holiday Advisor or call Crimestoppers, anonymously, on 0800 555 111. For more information, visit https://www.tui.co.uk/editorial/child-protection.html.

Conditions Of Carriage When you travel by air or river, your journey may be subject to certain international conventions including, but not limited to, the Warsaw and Strasbourg Conventions, and the Montreal Convention for air. By law we need to give you these in 'legal speak' to avoid any misinter-pretation. We can supply a full copy of these if you ask us to.

Montreal Convention This is a notice required by European Community Regulation (EC) No. 889/2002.

Air carrier liability for passengers and their baggage This information notice summarises the liability rules applied by Community air carriers as required by Community legislation and the Montreal Convention.

Compensation In The Case Of Death Or Injury There are no financial limits to the liability for passenger injury or death. For damages up to 100,000 SDRs (approximately £96,000), the air carrier can't contest claims for compensation. Above that amount, the air carrier can defend itself against a claim by proving that it wasn't negligent or otherwise at fault.

Advance Payments If a passenger is killed or injured, the air carrier must make an advance payment, to cover immediate economic needs, within 15 days from the identification of the person entitled to compensation. In the event of death, this advance payment shall not be less than 16,000 SDRs (approximately £15,360).

Passenger Delays In case of passenger delay, the air carrier is liable for damage unless it took all reasonable measures to avoid the damage or it was impossible to take such measures. The liability for passenger delay is limited to 4,150 SDRs (approximately £3,980).

Baggage Delays In case of baggage delay, the air carrier is liable for damage unless it took all reasonable measures to avoid the damage or it was impossible to take such measures. The liability for baggage delay is limited to 1,000 SDRs (approximately £960).

Destruction, Loss Or Damage To Baggage The air carrier is liable for destruction, loss or damage to baggage up to 1,000 SDRs (approximately £960). In the case of checked baggage, it's liable even if not at fault, unless the baggage was defective. In the case of unchecked baggage, the carrier is liable only if at fault.

Higher Limits For Baggage A passenger can benefit from a higher liability limit by making a special declaration at the latest at check-in and by paying a supplementary fee.

Complaints On Baggage If the baggage is damaged, delayed, lost or destroyed, the passenger must write and complain to the air carrier as soon as possible. In the case of damage to checked baggage, the passenger must write and complain within 7 days, and in the case of delay within 21 days, in both cases from the date on which the baggage was placed at the passenger's disposal.

Liability Of Contracting And Actual Carriers If the air carrier performing the flight is not the same as the contracting air carrier, the passenger has the right to address a complaint or to make a claim for damages against either. If the name or code of an air carrier is indicated on the ticket, that air carrier is the contracting air carrier.

Time Limit For Action Any action in court to claim damages must be brought within 2 years from the date of arrival of the aircraft, or from the date on which the aircraft ought to have arrived.

Basis For The Information The basis for the rules described above is the Montreal Convention of 28 May 1999, which is implemented in the Community by Regulation (EC) No. 2027/97 (as amended by Regulation (EC) No. 889/2002) and national legislation of the Member States.

Cots There's usually room for one cot in all our hotel rooms, apartments or villas, but you'll need to check with us before you travel to make sure there will definitely be one available when you arrive. In some countries, such as Italy, you'll need to pay a daily charge to hire a cot.

Crèches See **Baby & Tots Club**

Customer Welfare See **Assisted Travel.**

D

Data Protection All details provided by you will be held by us and used in accordance with our Privacy Notice. We will process personal data about you and members of your party so that we can manage your account or booking, provide you with our products, services and/or any other travel arrangements booked with us. By providing other people's personal data, you must be sure that they agree to share their data with us and, where appropriate, they understand how their personal data may be used by us. For more information, please refer to our Privacy Notice available on our website or upon request in our stores.

Delays Depending on airport facilities, we provide light refreshments for a delay of 2 to 4 hours, a meal – or vouchers for a meal – for 4 to 8 hours, overnight accommodation for delays of 8 to 12 hours if it's necessary and possible. If a delay is longer than 5 hours, you can cancel your flight and we'll refund the flight part of your holiday. We'll only refund the whole cost of your holiday if we change or cancel your holiday. We set out exactly what this means in Our Agreement With You.

Deposits As well as the deposit you pay when you book, if you're staying in an apartment or villa, you may also be asked to pay a deposit in local currency when you arrive Some hotels require a credit card swipe or cash deposit when you check in. Deposits cover all, or part of, the replacement costs for things being lost, broken or damaged. It's also to take care of any unusual cleaning charges. You'll get it back when you leave, or with an amount deducted if necessary. The property needs to be inspected before you leave. In some cases, your deposit will be returned to you by post. Unfortunately we can't accept responsibility for any disputes which may arise, although we'll try to help you to resolve them. You'll find details of the amount and type of deposit for each property on our website, or you can call us.

See **Low Deposit Offer** for more details on the deposit you pay when you book.

Disability Assistance See **Assisted Travel**.

Dress Code Men may need to wear full-length trousers, shirts with sleeves, and shoes for dinner in most hotels and apartments. See **Gala Meals** for more details.

E

Extra Charges The key aspects of your holiday will be included in the price when you book – see **Prices** for details. But it's important to point out you may have to pay extra for some things when you get there. For example, you might want to book an excursion, use the safety deposit box in your room or enjoy something from the minibar. You may also need to pay extra for things like sports, beauty treatments and classes. If we're aware you'll need to pay extra for a particular activity or facility, we'll show you by adding an asterisk after the item. You may also need to pay extras locally if you choose to hire a car, for example: upgraded insurance cover, young driver's insurance, local taxes etc. Please refer to the car rental terms and conditions for details when booking your holiday. See **Meals** and **All Inclusive Hotels** for details.

F

Family Rooms These are generally for two adults and two children. These are only available for selected holidays in selected accommodation, and only where the child is sharing a room, apartment or villa with a minimum of two full-fare-paying adults. When hotels are fully occupied, family rooms may be limited. Bear in mind, family- and 4–bedded rooms might not be larger than standard ones.

Finishing Touches You'll need to book them at least seven days before departure and pay for them in full when you settle your invoice.

Flight Times Actual flight times are on your tickets. They are local times based on the 24–hour system. We can't guarantee the flight times in our brochure, on our website or on your booking confirmation won't change, so please always check your tickets.

Flying With Children Infants less than 14 days old are not allowed to travel. Any child over 14 days and under two years old on the date of their return travel is classed as an infant. Infants must sit on an adult's lap and wear an extension seatbelt. If your child reaches their 2nd birthday while you're away you'll need to allow for this when you book. All children aged two and above must have their own seats on the plane. If you've paid for an additional seat for your infant, you can use your own car seat as long as it has a single release harness. It needs to be facing forward on the aircraft seat, designed to be secured by lap belt alone, and must conform to EU safety standards. You'll also need the instruction leaflet to show the cabin crew if they need it. The seat mustn't be more than 16 inches or 40cm wide. You can't use carrycots and deluxe child car seats, as they won't fit. The use of car seats will be at your airline's discretion. Airlines registered outside the UK may have their own rules. Call TUI for information on approved car seats.

Football Academy Our Football Academy is available at selected Holiday Village resorts between 1st May to 31st October, and 1st April and 31st October in Egypt. We offer 2, 3 or 4 football training sessions of two hours each. Approximate prices are 2 sessions £35, 3 sessions £48 and 4 sessions £61. Please note that prices can vary depending on exchange rates.

Free Child Places These are only available for holidays departing between 1st May and 31st October in selected accommodation, and only where the child is sharing a room, apartment or villa with two full-fare-paying adults. They are available for children up to 12 years inclusive for hotels and up to 16 years inclusive for self-catering - unless we say otherwise in the property details. You'll need to pay a deposit but we deduct this from your final balance and will refund this when you pay for your holiday in full. Our free places don't include flexible dining, meal supplements, insurance, in-flight meals or any other extras. Plus, you need to pay the 'Select Your Seat' option for the child if you need this. If you change your booking, free child places on your new booking will depend on availability. If your first child goes free, your second child still pays the second child price. Not combinable with other selected discounts or special offers. See **Special Offers.**

G

Gala Meals Many hotels and apartments host gala meals over the Christmas and New Year period. Bear in mind that men will probably have to wear a jacket, shirt, tie and full-length trousers. You'll see if the meal's included by checking the individual property descriptions.

Group Offers You may qualify for discounts if there are 10 or more in your party. Group discounts apply only at the time of booking. When you're about to book, ask your Travel Expert to contact our Groups Department. Or call our Groups booking line yourself – you'll find the number at the end of this guide. Groups of more than 20 can have a special service from a representative at the accommodation, a private get-together and greeting on the first day, and discounts on resort excursions. Of course, group discounts are subject to availability and we may withdraw them at any time. We base discounts on how many are travelling and everyone needs to travel on the same date. Their holidays must be for the same length and to the same accommodation. If it's more convenient for them, we can sometimes make arrangements for large groups to leave from different airports. They may not be available in conjunction with any other offers. Cancellations within your group may mean a drop or a removal of your discount, and the people who cancel will need to pay our standard cancellation charges.

A-Z guide

H

Henna Tattoos Some resorts or hotels in which we operate may offer henna tattoos. We don't recommend or endorse these. If you decide to get a tattoo, please make sure that the henna being used is brown and not black. Black henna may contain chemicals that are known to cause skin irritation and burns.
Holiday Villages Our full Holiday Village programme will end on 31st October each year. Some of the hotels will stay open after this date but will be run as standard hotels, without the Holiday Village programme. Check the hotel descriptions for details.

I

In–flight Entertainment We have in–flight entertainment on all of our TUI long haul flights. For more details, contact TUI – you'll find their details at the end of this guide.
Infants See **Child Prices**, **Cots** and **Luggage**
Insurance You'll need to take out a suitable insurance policy for you and anyone travelling with you. This includes infants and children. We'll tell you about our insurance policy when you book. If you choose not to take out our insurance, you'll need to tell us who you're insured with. We'll need the company details and your policy number before you travel. We can't accept responsibility for any loss that you or anyone travelling on your booking suffers if the individual isn't adequately insured. As with all insurance policies, terms and conditions apply, so you need to make sure you've got the right policy for you. See **Delays** for more details.
If you're travelling to the European Economic Area you'll also need a European Health Insurance Card. You'll get a new UK Global Health Insurance Card (GHIC) instead of an EHIC. You can apply at www.gov.uk/global-health-insurance-card. Visit www.nhs.uk/ehic for full details on what it covers. You do not need to apply for a GHIC if you already have an EHIC. Your EHIC remains valid in the EU until it expires. An EHIC or GHIC is free of charge. You'll need to have both this card and adequate travel insurance.
Interconnecting Rooms These are two rooms with a lockable connecting door between them. They're available at selected accommodation for a small supplement. If you want to book, interconnecting rooms, you'll need to book and pay for two of these rooms.

J

Junior Suites When we advertise a Junior Suite, it means you'll get a bedroom with a sitting area and a bath or shower room.

K

Kids' Clubs No matter which kids' club you're looking at, there are certain things to bear in mind:
- Children who are unwell won't be accepted
- If your child has a disability, we will do our best to look after them but please check with us before you book that the club can accommodate your child's particular needs
- Sometimes, even when you have checked in advance, there may be reasons why the club can no longer accommodate your child's particular needs. When this happens we will do our best to include them in as many activities as possible but you may need to stay with your child to provide the care and attention that they require.
- If your child has an allergy or any other special requirements, please let us know when you sign them into the kids' club for the first time
- Staff aren't authorised to administer medication or change nappies, so you'll need to return to the club to do this if necessary
- Staff may provide snacks and drinks during the day.
- You must register your child for all activities, sign them in at the start of the session, and out at the end
- You must stay within the complex while your child is in the club and also leave details of your whereabouts in case you're needed
- Activities may have to be cancelled, numbers limited and a rota introduced. This may be for health and safety reasons or at particularly busy times.
- If a kids' club is an important part of your time away, it's worth checking availability before you book your holiday
- Even if you've booked a package holiday with us, you may still need to pay extra for some activities and sessions when you get there. If you haven't booked a package holiday with us, you'll also need to pay for your child to join the club itself.

Hotel-run Kids' Clubs Only clubs run by us meet our specification, which include strict staff to child ratios. Standards and facilities at hotel-run clubs vary. You should make sure you're satisfied with the facilities and staff providing the service before enrolling your child. Unfortunately, we're unable to take responsibility or guarantee that standards at hotel-run clubs meet UK standards.
TUI Kids' Club We offer TUI Kids' Club for different age groups, with bespoke sessions designed for age ranges 3-6 and 7-12. There is a minimum of two 2-hour supervised sessions per day (morning and afternoon) six days a week. These can be booked in resort. Sometimes we'll combine ages for activities, but it won't affect our strict staff-to-child ratios. We'll have two staff on hand at all times. Kids' club activities run from 1st May to 31st October, unless stated otherwise. We may need to finish before the end of October if there isn't enough demand.
Kids' Clubs and Teen activities at selected TUI BLUE hotels and Sensatori by TUI BLUE hotels (except at The Residence at TUI BLUE Sensatori Akra Fethiye). We offer up to two, two-hour sessions a day, six days per week for kids aged 3-12 with a variety of themed activities.
At selected TUI BLUE hotels, we split out the sessions by age group 3-6 and 7-12. Nearly all of our Kids' Clubs are free, with parties available at a small charge. All of our Kids' Club team are trained to TUI standards and have undergone relevant checks.
At selected TUI BLUE hotels and Sensatori by TUI BLUE resorts (except The Residence at TUI BLUE Sensatori Akra Fethiye) we've created teen activities - sessions exclusively for teenagers aged 13-17 - that combine social, wellbeing, and sports activities. The programme runs through high season June-September only.
Kids' Clubs at Holiday Village There are four age groups in HV Kids' Clubs, each with their own club, numbers permitting. HV Creche is for 0-35 months, HV Club for 3-8 years and HV Crew for 9-12 and 13-17. Evening clubs may be available but you'll need to pay a little extra when you get there. Sometimes we'll combine ages for activities but it won't affect our strict staff–to–child ratios. Our HV Kids' Clubs run all season while it operates as a Holiday Village - please see **Holiday Villages** for details. We're constantly reviewing our clubs, so things like activities or the names of clubs might be different to what we describe.

L

Late Check-out Rooms See **Check Out.**
Lifts Some of our hotels don't have a lift. If stairs are a problem for you, please ask us for more details before you book so we can suggest a suitable property. See **Assisted Travel** for more details.
Local Laws Sometimes local laws, religious customs or events mean facilities aren't available. For example, in all Muslim countries during the month of Ramadan, bars and restaurants – including hotel restaurants – change their opening hours. You may not be allowed to eat, drink or smoke in public areas during daylight hours either. Drinking and gambling ages vary by destination. It's a good idea to find out more before you travel. For the most up-to-date information, we recommend you check www.gov.uk/foreign-travel-advice.
Lost Property If you leave something behind on the plane during your flight out, you'll need to contact the overseas airport and ask them to check their lost property. If it's on your flight home, let us know and we'll do our best to track down the item for you. If you leave what we class as a 'valuable item' at your hotel, like a camera, a laptop or a wallet, we'll do our best to find it for you. If your item is found, you'll need to contact the hotel to arrange for it to be returned, and there may be a charge for this. If we can't find your item, we'll send you a statement to support your travel insurance claim. For help with lost property, contact After Travel Customer Support – you'll find their details in the Getting In Touch section.
Low and £0 Deposit Holidays For new package holiday bookings, flying with TUI, you can book and pay a low deposit. The rest of the deposit will be due up to eight weeks later. If you cancel your holiday you still have to pay the full deposit. If you're booking at least six months in advance and use our Direct Debit scheme, you will be eligible for the £0 deposit option. Your holiday cost will be spread over at least three Direct Debit payments.
These offers are per passenger, and we can change or withdraw them at any time. Please see tui.co.uk/destinations/info/low-deposit for more information.
Low Season You may find that if you're travelling outside of peak holiday periods, some facilities, both in your hotel and resort, may not be available and entertainment may be more low-key. Hoteliers may remove facilities at certain times due to low demand. These can include restaurants or bars and can be sudden, implemented by hotels on the spot without prior notice.
Low season is usually May and October for short and mid-haul destinations like Spain and North Africa. For long haul destinations such as in the Caribbean and Mexico, low season tends to impact other months including January, May, September, October and November. However, unforeseen circumstances or lower-than-expected hotel occupancies can happen at any time, so facility closures are not limited to these specific months
Luggage
This section explains how much you can take, what you can pack, and how to keep your valuables safe. Please make sure you know your limits so your trip can get off to a smooth start. Luggage allowances vary, and could change - please check when you book.
Package holidays including a checked-in luggage allowance
All our packages include at least 20kg of checked-in luggage, when you fly both ways with TUI Airways.
(If you're not travelling both ways with TUI Airways, check your booking confirmation e-mail or Manage My Booking to see your checked-in luggage allowance.)
When you're flying on a TUI Airways flight the following holidays come with a 25kg luggage allowance per person: TUI BLUE, Sensatori by TUI BLUE and Holiday Villages.
If you upgrade to Premium on long-haul flights with TUI Airways, you'll also get 25kg of luggage, regardless of your holiday type.
Couples who've booked one of our wedding packages will get 25kg hold luggage each when flying with TUI Airways.
Our luggage allowances apply to all customers over the age of 2 years old. Infants under 2 get a 10kg checked-in allowance if travelling as part of a package.
You can buy extra checked-in luggage allowance in 5kg amounts if you need more space.
You can share your hold luggage allowance with others on your booking, but no single bag can be more than 25kg. This is for health and safety reasons. If you've booked extra luggage allowance, you still need to make sure each bag is under 25kg, otherwise check-in staff won't accept it.
Also, we can only accept luggage if it's packed and secured in suitcases or bags, and we believe it can stand up to reasonable handling. Otherwise, we may ask you to sign a disclaimer before we can take it. This also includes any bags we believe are already damaged.
Hand luggage
On a TUI Airways flight, you can take one 10kg bag with maximum dimensions of 55x40x20cm, plus one personal item that must fit under the seat in front of you with maximum dimensions of 40x30x20cm.
You can't buy extra hand luggage allowance. You should be able to lift your hand luggage into the overhead storage compartments yourself. There are restrictions on what you can carry in your hand luggage so make sure you read the information that comes with your booking confirmation. For example, you should pack valuables in your hand luggage – never your checked luggage. This includes money, house and car keys. jewellery, computers and important documents. Your airline won't be liable for loss or damage to valuable or fragile items packed in hold luggage, no matter how it's caused
Luggage - flying with another airline
Just so you know, TUI Airways flights have a flight number that starts with TOM or BY. If you're not travelling with TUI Airways, you'll need to check your airline's luggage allowance policies for checked-in luggage and hand luggage. Some airlines do not give infants their own allowance. For full terms and conditions, see Luggage Allowance on TUI Airways at TUI.co.uk
Excess Luggage And Sports Equipment There may be a charge for excess luggage and sports equipment. Whether or not we can carry it will depend on capacity on the day. You can arrange to take golf clubs, windsurf boards, diving equipment and other sports equipment on your flight. If you don't book, you may still be able to check your own equipment in. But we can't guarantee this and there'll be a charge. Bear in mind, any problems with excess luggage charges need to be sorted out at the airport. We can't guarantee you'll be able to take bulky sports equipment with you on the coach to your holiday accommodation, and there may be an extra charge.
Lost And Damaged Luggage Please report any lost luggage or damage to us within seven days. If not, under the terms of the Montreal Convention, we won't be liable. See Montreal Convention for details. If your luggage is damaged on your way back to the UK, you need to complete a Property Irregularity Form (PIF) at the airport and keep a copy of it for insurance purposes.

M

Meals - On Your Flight TUI includes meals on long haul flights. Please let us know when you book if you require any children's meals. Just so you know, we don't provide meals for under-twos so you'll need to bring something with you. Remember to tell us if you have any special dietary requirements. We can't guarantee we'll be able to meet them, but we'll do our best. For group bookings, everyone in your party will need to either book in advance or decline the meal. For all other flights, we offer a range of snacks and drinks to buy onboard.
Meals - At Your Hotel Meals are usually served in the hotel's main restaurant. The set–up may change from buffet to waiter service, or vice versa. For à la carte restaurants you may be limited to a certain number of visits per stay and you may need to make a reservation. You may need to pay extra for these, too. Not all of the hotel's restaurants will necessarily be open at the same time. Meals for infants are not included in the price of your holiday so you need to make your own arrangements.
Full Board Plus includes a Continental breakfast, lunch and dinner with drinks included during mealtimes. **Full Board** includes a Continental breakfast, lunch and dinner. **Half Board** includes a Continental breakfast and dinner – or lunch, if you wish – at some hotels. **Bed & Breakfast** usually means Continental breakfast.
Medical Conditions - On Your Flight If you have a medical condition, a serious illness, or you've recently had surgery or an accident, you'll need to be cleared for travel by the airline. You may also need a 'Fitness to Fly' certificate from your GP. Conditions that need medical clearance include respiratory, coronary or infectious illness. You'll need to give your request for medical clearance to the airline at least four working days before you're due to fly. If you're unsure what conditions need medical clearance, or if you have any health concerns, we recommend you contact your doctor before you book.
The risk of deep vein thrombosis (DVT) while flying is extremely low but is still a serious medical condition. DVT is when a blood clot forms, usually in the lower leg, sometimes because of sitting still for a long time. It needs treatment with blood-thinning drugs to prevent clots breaking off and travelling to the lungs. You can take precautions to reduce the risk. People most at risk include those with a history of bronchial or circulatory problems, thrombosis, those recently hospitalised, smokers, the obese, those with congestive heart failure, a malignant disease, pregnant women or women taking the contraceptive pill. To reduce the risk, exercise your legs from time to time, or walk around if possible. Elastic stockings may be helpful. Drink plenty of non–alcoholic liquids to prevent dehydration. See your doctor if you think you may be particularly prone to DVT.

Medical Conditions - At Your Destination If you have specific medical needs, think about whether the healthcare system in the destination you're looking at is likely to be able to meet those needs, if you have any problems while you're away. Consider things like the country's state of development and its size. You may find www.gov.uk/browse/abroad/travel-abroad helpful
Mobility Aids See **Wheelchairs**
Mobility Assistance See **Assisted Travel**
Money Exchange If you want to change money to your hotel when you get there, check the property descriptions to find out if you can do this at your hotel.

O

Official Ratings Each country has its own system for rating properties, but at TUI we use our own ratings to make it easier to compare hotels. See **Tour Operator Ratings** for details.

P

Passports The name in your passport must match the name on your ticket otherwise you may not be able to travel and your insurance could be invalid. If someone in your group changes their name after you have booked, tell us and we'll issue the ticket in the new name. If you've already received the ticket, return it and we'll send one with the correct name. There may be a fee for this change. British Citizens must hold a valid 10-year passport. British passport holders travelling to any EU country require at least six months validity on their passport on the day of travel. Some countries outside of the EU require a British passport to have a certain period of validity left on it, or blank pages. Please visit gov.uk/foreign-travel-advice for advice by country. Other nationalities should check with their own governments. It is your responsibility to check whether you need a visa to enter your destination country. British Citizens under 16 years old, including newborn babies, are required to have a child passport. This will initially be valid for 5 years, but can be renewed for a further 5 years at the end of this period. You can visit the gov.uk website for information and how to apply.
If your passport has an Israeli stamp, you may be refused entry to some countries. For more information, visit HM Passport Office website at gov.uk/government/organisations/hm-passport-office. If you don't have a UK passport, you should always check with your own embassy, high commission or consulate before you book.
Passenger Assistance See **Assisted Travel.**
Playgrounds You need to supervise your children on all play equipment.
Pool Views If you book a room with a pool view, you'll look directly onto or have a side view of the pool.
Pregnancy You can travel with us up to the 28th week. If you're more than 28 weeks at the time of your flight home, you'll need a medical certificate from your GP. It must state there are no complications and give the dates of your pregnancy. If you're more than 36 weeks at the time of your flight home, they'll refuse to take you. If you're expecting twins or more, you must return by the 32nd week. Check your insurance policy for any restrictions that apply, as many only cover to the 28th week.
Premium Collection Benefits You'll get the advertised benefits as long as you're flying with TUI.
Premium Seating Premium seating is available to book on long haul TUI flights. If you book to fly Premium, your luggage allowance will be 25kg in the hold and 10kg as hand luggage. Lounge access and fast-track security are only available on departure from UK airports. You can access the lounge from 3 hours before and up to your original scheduled departure time. We advise you wear smart casual clothing. Fancy dress, vests, football shirts, tracksuits, baseball caps and other sports clothing are not allowed to be worn in the lounge. Shorts aren't permitted either, unless they are tailored and knee-length. Entry to lounges is subject to the individual lounge operator who may impose their own conditions and reserves the right to refuse admission to anyone wearing clothing which their staff believe may cause offence to others. If the lounge is unavailable, alternative facilities may be offered. The location of fast-track security and airport lounges in the UK will be provided by TUI staff at the TUI bag drop.
Our Select Your Seat service is included, in accordance with our Select Your Seat terms and conditions - see **Select Your Seat**. To get the best choice of seats, we recommend you book and select your seats as early as possible before departure. If you experience any difficulties using our online service, please contact your travel agent or, if you've booked your holiday online, please contact TUI on 0203 451 2688. Calls from UK landlines cost the standard rate, but calls from mobiles may be higher. Check with your network provider. Just so you know, we'll always do our best to seat your group together but we can't guarantee this.
Prices Any brochure prices are accurate at the time of publication, but you should only use them as a guide. The price you pay will depend on when you're travelling and the size of your party. Prices may go up and down throughout the season.
Prices - What's Included The basic cost of your holiday includes the following...
- Return flight from the UK
- Air passenger duty at the standard economy rate.
- Departure taxes are included on holidays to Jamaica, Aruba, Puerto Vallarta, Costa Rica, Cancun & Punta Cana.
- Transfers between the airport and your accommodation, usually by coach. Where we provide a taxi, the price we quote is for each person and based on 3 adults sharing a return taxi transfer.
- Car hire on selected holidays – check when you book
- The accommodation and meals as advertised or confirmed on your invoice
- Luggage allowance as confirmed on your ticket
- Aviation insurance and security charge
- Estimated fuel costs
- A Travel Expert at the UK airport and in resort
- All obligatory hotel service charges and taxes payable in advance
- VAT on all holidays to EC countries

Prices - What's Not Included The basic cost doesn't include the following...
- Additional flight charges, such as taxes and regional supplements
- Additional air passenger duty – there's a difference between standard and premium cabin charges. A higher rate is charged by the government for passengers travelling in premium cabins.
- In-flight meals unless we say otherwise
- Seats together on the plane unless we say otherwise
- Fuel supplements where applicable
- Excursions and shore excursions
- Holiday insurance
- Additional charges for particular room types, meals or under-occupancy in apartments. For details, ask your Travel Expert.
- Excess luggage and transport of any sporting equipment
- Deposits requested on arrival by some apartment or villa owners - see **Deposits**
- Any local taxes, levies or similar that local authorities abroad expect you to pay yourselves

R

Room Upgrades If you arrange a different room type with the hotel when you arrive, this won't be included in your contract with us. Please also see **Select Your Room**

S

Safeguarding We don't knowingly allow anyone to travel with us who is (a) a convicted child sex offender, (b) subject to the notification requirements of the Sexual Offences Act 2003, or (c) subject to a Sexual Risk Order or a Child Abduction Notice.
You must let us know if any of these apply to you or anyone you intend to include in your booking before you try to book.
If you fail to disclose any such information and it later becomes known to us, we may cancel your booking (if before departure) or remove you or the relevant member of your booking from the accommodation (if you are in resort) without any right to a refund, compensation and/or costs and expenses. In the latter case, you or the relevant party member would also be responsible for your/their own return home. We further reserve the right to refuse bookings from individuals with serious criminal convictions if we feel there is a specific risk to our guests, crew and/or staff.
Safety Overseas safety standards are generally lower than ours in the UK. We take reasonable care to make sure only reputable businesses provide the services that make up our holidays, and we expect them to provide those services in line with local standards.
Safety - Children For our own Kids' Clubs, we take advice from leading UK child safety organisations and accident prevention agencies. You should always check you're happy with hotel clubs and children's facilities.
Safety - Health And Hygiene Hygiene standards are generally lower than in the UK – particularly in developing countries. Having said that, you can help to improve hygiene levels by taking a few basic steps...
- Wash your hands after going to the toilet
- Shower before you get into the swimming pool
- Get children to go to the toilet before going in the pool
- Make sure babies/infants wear swim nappies in the pool

Scuba Diving We recommend you check with your doctor before you go, and have a full medical examination in resort if you're planning scuba training. You may need to pay extra for this. It's also dangerous to fly within 24 hours of scuba diving. This is because pressure changes might cause 'the bends' or even in severe cases, paralysis. Of course, you also need to make sure you have adequate insurance cover.
Sea Views If you book a room with a sea view, it may be partly blocked by trees or smaller buildings, or across a road, but you'll still be able to see the sea. If we describe a room as a Limited Sea View, this will generally mean that your view of the sea will be to the side rather than directly in front. There may also be more obstructions like trees between your room and the sea than in a Sea View room.
Seating If you're flying with TUI Airways the minimum seat pitch of our aircraft is 29 inches. The minimum seat width is 16 inches. If you think you'll have difficulty fitting into this seat size, please call our Assisted Travel Team before booking - you can find their details at the end of this guide. You might need to pay an additional charge depending on what options are available.
Seat Upgrades If you buy any seat upgrade, including Select your Seat, seats can be selected via Manage My Booking as soon as your booking is confirmed. If you've paid extra for Select Your Seat or if you've reserved Premium Seats, Extra Legroom Seats or Extra Space Seats, on some holidays you will be able to choose your seats at the time of booking, otherwise you'll be able to access the seat map immediately after you book your holiday. You can also choose your seats by logging in to your Customer Account or the Flight Extras website.
Seats With Extra Legroom These are available to book on selected short and mid haul flights and are suitable for adults and children. Our Select Your Seat service is included, in accordance with our Select Your Seat terms and conditions – see Select Your Seat. To get the best choice of seats, we recommend you book and select your seats as early as possible before departure. If you experience any difficulties using our online service, please contact your travel agent or, if you've booked your holiday online, please contact TUI on 0203 636 1790. Calls from UK landlines cost the standard rate, but calls from mobiles may be higher. Check with your network provider. We'll always do our best to seat your group together but we can't guarantee this.
Seats With Extra Space These include seats that are close to or next to emergency exit doors, behind a bulkhead or behind a dividing wall. Seats with extra space are only available to pre-book for adults and children 12 years and over with TUI and 16 years and over on other carriers, but we may allocate these seats to families with children if the seats are not located in an emergency exit row. Emergency exit row seats are only available to passengers who are able to move quickly and operate the emergency exit without difficulty in the unlikely event of an emergency - in line with European Aviation Safety Authority (EASA) regulations. So, you won't be able to book these seats if you find it hard to move due to physical or mental disability, age, sickness or physical size. Just so you know, you can't sit in these seats if you are:
- Under the age of 12, when travelling with TUI Airways
- Under the influence of alcohol
- Travelling with an assistance animal
- Require an extension seatbelt.

These regulations have been put in place by the EASA and are for the safety of our passengers. The cabin crew have the final say and we kindly ask that their decisions are respected.
Select Your Seat Once you've checked in and confirmed your chosen seat, you won't be able to change it. That said, in some circumstances, we may have to change your seat. This would only be for operational, safety or security reasons. In accordance with the Civil Aviation Authority's guidelines, certain requirements must be satisfied before we can allocate seats near the exit. If we do have to change your seat, we'll try to keep it as close to what you booked as possible. A refund will only be offered if we can't seat you in a similar position to your original request. A similar position means the same type of seat - window, aisle etc - as your original selected seats. In such cases, we ask that you keep a copy of your confirmation documents and boarding cards. If you choose the Select Your Seat option but then don't go on to choose your seat numbers, we'll still try and seat your group together. If you're not flying with TUI Airways, we'll do our best to keep your party together but we can't guarantee it.
To maximise seating options for all our customers, it may not be possible to book just a middle & aisle seat. If you have a specific seating requirement due to mobility restrictions, please contact our Assisted Travel Team.
Select Your Room You can select your room after you've booked your TUI BLUE, TUI MAGIC LIFE or ROBINSON holiday via the link on your booking confirmation email or via the TUI app, subject to availability. Select your room is only available in select TUI BLUE, TUI MAGIC LIFE or ROBINSON properties, and you can only select a room within your booked room type. Room allocation takes place on arrival and in rare cases, the hotel may not be able to provide the selected room due to operational reasons e.g. repairs. In this case, an equivalent replacement room will be allocated without charge. Full Terms & Conditions can be found at www.tui-blue.com/en/en/select-your-room, www.magiclife.com/en/en/all-about-booking/select-your-room-booking, and www.robinson.com/en/en/select-your-room
Single Rooms Single rooms and rooms for sole occupancy are available in most hotels, but demand always exceeds availability. Sometimes when we refer to single rooms it may mean a room suitable for sole occupancy. Single rooms are generally smaller, may not have the best locations or the same amenities. If you're booking a double room just for yourself, you'll usually be asked to pay a supplement. This also applies to self–catering accommodation, where, for example, three people choose a property for four. Our prices reflect the costs of the rooms contracted to us.
Smoking All our flights are non-smoking. In our hotels, there are usually designated areas.
Spa Spas in our hotels aren't included in the price of your holiday unless we say otherwise. Just so you know, in Spain and the Canary Islands, by law only over-16s can use the facilities.
Special Offers Our offers are only available on the holidays and dates we advertise, are per booking, and subject to availability.
Special Requests We'll always do our best to help however we can, but we can't guarantee we'll be able to meet your needs every time. These special requests aren't covered by Our Agreement With You so from a legal point of view, they're not part of your holiday contract.
Supplements - Your Flight Depending on the airport you choose to fly from, on certain days or at certain times, you may have to pay a 'flight supplement'. Flight supplements may go up or down throughout the season. Some holidays are only available on flights with extra charges, either because the accommodation is available only on certain days of flying, or because onward travel arrangements are only available at certain times.

A-Z guide

Supplements/Discounts - Occupancy Depending on the number of people sharing a room, you may have to pay an 'occupancy supplement' for under-occupancy or single occupancy, or there may be a discount if more people share a room. Occupancy supplements/discounts may go up or down throughout the season.
Supplements - Your Room Depending on the type of room you choose to stay in, you may have to pay a 'room supplement'. Room supplements may go up or down throughout the season. All rooms are subject to availability and any applicable occupancy and age restrictions.
Sustainability We're members of Sustainable Aviation, a UK initiative that sets out the collective, long-term strategy of UK aviation to tackle the challenge of ensuring a cleaner, quieter, smarter future for our industry. You can find more information at sustainableaviation.co.uk.
Swim Academy These courses are available at our Holiday Villages between 1st May - 31st October. They cost between £15 and £30 depending on whether you book group or one-to-one sessions. You'll need to register your children at the start of each session. We may have to cancel courses if there isn't enough demand. You can book them before you go, or when you get there if places are still available.
Swimming Pools It's unlikely your pool will have a lifeguard. An adult must always accompany children in the pool. This includes children's pools and surrounding areas. Pools may be closed in early or late season, so April, early May and October, or in particularly bad weather. Also, pools won't be heated unless we say otherwise in the property description. If your pool has a waterslide, there may be height or age restrictions.

T

Taxes You may need to pay a tourist tax either at the airport or at your hotel. Taxes change regularly so check before you go. See **Prices** for more details.
Tour Operator Ratings We rate our holidays on our annual reviews and also the feedback we get from our end-of-holiday Customer Satisfaction Questionnaires. We rate hotels and apartments from '2' for no-frills, good value accommodation, to '5' for more comfort and a wider range of facilities. There may be some differences between accommodation that shares the same rating. That's where our 'plus' rating comes in.
Tours Most of our tours have age restrictions, so check before you book.
Towels You'll see from the individual property descriptions whether or not there's a pool towel service. You may find you'll need to pay a small charge.
Transfers
The transfer times we give you are a rough guide. They don't allow for delays to incoming flights or local traffic conditions. In terms of the type of transfer you'll get, it depends on the holiday you've booked. Just so you know, if your holiday includes a coach transfer, we may occasionally need to change this to a minibus or taxi. If it's a Holiday Village holiday, the coach will drop you off directly wherever possible. Where coach access is limited, we may need to transport your luggage separately to and from your accommodation. If this is the case, it may also be necessary for your luggage to be collected earlier than your return transfer time to ensure it arrives at the airport in time for you to collect it before checking in.
Twin Rooms Some twin rooms can take a 3rd or 4th bed but they're usually camp or folding beds. Rooms that take extra beds or a cot aren't necessarily bigger than standard rooms so space may be limited.

V

Vaccinations Speak to your doctor at least two months before you're due to go away. Some treatments, eg for malaria, should begin well before you go. If you're booking within three weeks of your departure, speak to a doctor before you book. There's more information available in the Department of Health's free leaflet – Health Advice for Travellers. Call 0800 555 777 for a copy.
Villas Your villa is just for those who have booked with us. If you plan to invite anyone to join you when you get there, you must let us know so we can add them to your booking and sort out insurance. All of our self-catering villa accommodation is privately owned. The furnishings may be simple, but you can expect everything to be clean and in good repair. We've inspected all of our properties and instructed the owners on any improvements to be made before the start of the season.
We've tried to make sure most accommodation has a kettle and teapot. But you'll find overall kitchen equipment reflects the local style, rather than British customs.
We provide essentials like toilet paper, washing-up liquid, cloths, and starter tablets for dishwashers where there is one, just to start you off. We also supply a fan in properties without air-conditioning. For safety reasons, barbecues aren't allowed on balconies or small terraces, or where a barbecue could be a particular fire hazard.
Bear in mind, many buildings are in rural areas so you may see wildlife, such as frogs, spiders, lizards, farm animals and the occasional snake, in or around the property. Some of our owners have dogs, cats or both, so do check with us if you're worried about this.
Cleaning And Maid Service Your accommodation will be clean when you arrive, and we ask you to do a minimal clean when you leave so it's left in a reasonable state. If it needs more than the normal cleaning, we may deduct the extra cost from your deposit. Maid service is generally provided weekly. This doesn't apply to Tuscany or Umbria, where there's just a mid-stay change of linen during a two-week stay. Maids are not responsible for washing dishes, laundry, ironing or emptying rubbish, although many will be happy to do laundry if you pay a little extra.
Linen And Towels Sheets, pillowcases, hand, bath and tea towels are provided. In some cases, clean linen is provided by the maid for you to make up the beds. Linen and towels are generally changed weekly. You'll need to bring your own cot linen.
Sunloungers There may not be enough sunloungers at your villa for one per person.

W

Waterparks SplashWorld waterparks may be located onsite at your hotel or may be independent and located away from your hotel. They may also be open to non hotel residents. Your All Inclusive board basis won't be available in the waterpark unless stated in the hotel description. Some rides and facilities may need to be closed for maintenance, or due to poor weather conditions. Height or age restrictions may apply for some attractions. Please also see **Swimming Pools**.
Weather Some hotel facilities - like outdoor bars and some sports - may not be available in adverse weather.
Where we display weather information on our accommodation pages, this is historical data supplied by the Met Office, © Crown copyright, the Met Office. On destination pages, this data is from Open-Meteo.com.
Wheelchairs - On Your Flight When you fly with TUI, we'll take your wheelchair and one other mobility item in addition to your normal luggage allowance. However, you'll need to let us know at least 48 hours before you travel. We recommend your wheelchair and other mobility aids are fully insured.
If you've got an electric wheelchair, you'll need to let our Assisted Travel Team know so that the necessary arrangements can be made. Please let us know the wheelchair's make and model when you call. There's a limit on how many electric mobility aids we can take on each flight. If you don't let us know before you book and we can't carry your wheelchair, you might need to pay an extra charge to change your booking.
You can bring a battery-powered wheelchair if it meets the conditions given in the ICAO Technical Instructions for the Safe Transport of Dangerous Goods, plus any other related CAA rules. Visit www.caa.co.uk for more information. Please contact us as soon as possible if you're travelling with a battery-powered wheelchair or mobility aid and let us know the device's make and model, dimensions and battery type. We can then confirm whether there's space onboard.
Electric wheelchairs need to be loaded in an upright position for the flight. Batteries must be securely attached to the mobility aid and terminals protected from short circuits. Electrical circuits must be isolated to prevent the device being operated accidentally. If the wheelchair can't be loaded in an upright position, the battery terminals need to be protected against short-circuiting, and the battery removed and stored in strong packaging. Lithium batteries that are designed to be removed must travel in the cabin.
You need to bring the operating instructions for your mobility aid with you. If you don't have these details, see https://www.bhta.com/air-transport-advice where your make and model should be shown. If not, you'll need to contact the manufacturer, or shop where it was purchased or hired.
If you want to check whether your wheelchair will fit onboard our aircraft, please contact our Assisted Travel Team – the number is at the end of this guide.
If you're flying with another airline, you'll need to contact them directly to see if your wheelchair will fit onboard. Our Assisted Travel Team can help you with this, too.
Wheelchairs - On Resort Transfers If you're taking an electric wheelchair or scooter, you'll need to book a taxi transfer to your hotel. You can't take them on the coach. There's an extra charge for this.
Wi-Fi Bandwidths may vary. Some hotels may offer an upgrade to a higher bandwidth which you may need to pay for. The upgraded service may also cover a different location to the free Wi-Fi zones. Some hotels may have a data cap on usage, or the free Wi-Fi may be restricted to a daily time limit per device or room. Once this usage or time limit is reached, there may be a charge to continue using the service. Factors that may reduce signal strength include high usage - particularly if lots of devices are using Wi-Fi at the same time, obstructions like thick walls and electronic machinery and adverse weather conditions. The device used to connect to the Wi-Fi - e.g. mobile phone, tablet or laptop - may result in a differing quality of service received. Wi-Fi zones may not be in the same location at every hotel. If your device isn't connected to Wi-Fi, remember to turn off data roaming to avoid possible data charges.
Due to factors outside of our control we can't guarantee the availability, performance or security of the Wi-Fi provided.

Our agreement with you, and yours with us

We are TUI UK Limited, Company Number 02830117, our Registered Office is Wigmore House, Luton, LU2 9TN and Our Agreement sets out what we can expect from each other when you buy a holiday from us.

Booking Your Holiday

When you book your holiday you are accepting Our Agreement on behalf of everyone travelling with you. We will only deal with you, the lead name, and you must be an adult when you book. Anyone aged under 18 on your holiday must be accompanied by an adult.
When we say "you" and "your" we mean you, as the lead name, or you and everyone travelling, depending on the context.
Our Agreement, includes our A-Z Guide, the conditions of carriage of the airline or cruise operator and the provisions of international conventions (including the Warsaw, Montreal, Strasbourg and Athens conventions) that apply to travel by air, land, sea or river. Please ask for a copy of any conditions applicable. Our Agreement along with the relevant details in the booking confirmation is the entire agreement between us for your holiday.
Our Agreement is made under the laws of England and Wales. You submit to the exclusive jurisdiction of those courts. You can choose the law and jurisdiction of Scotland or Northern Ireland but only if you live there.

Providing Information

You must ensure all information you give is correct. We'll use the personal data you give us in line with our Privacy Notice. You must pass on any information we give you to everyone travelling.
You must comply with all passport, visa and other immigration requirements. Your passport and travel documents must be in good condition – you may be refused travel if they are damaged.
If you are not self-reliant or have reduced mobility (like finding it hard to walk 500 metres) you must tell us before you book and if this changes tell us at least 48 hours before your holiday.

The Price You Pay

When you book your holiday, you must pay a deposit unless this is within 12 weeks of your holiday when you must pay in full. We'll tell you the price of your holiday and the deposit before you book. At least 12 weeks before you go you must pay the full balance. If you don't, we can cancel your holiday and charge you a termination fee.
When you book your holiday, we'll send your booking confirmation within 14 days. Mistakes can happen, so if any price on your booking confirmation, our website or our booking systems is obviously wrong, a booking made based on that price won't be valid, we can cancel it and refund you unless you want to pay the correct price.
For a breakdown of what's included in your basic holiday price, please see **Prices** in the A-Z.
Just so you know, you might also need to pay a tourist tax locally. We'll let you know what the approximate cost of this is before you book with us. Please also see **Taxes** in our A-Z.

Before Your Holiday

If You Change Your Holiday

Airlines or other transport providers can charge a fee for a change and sometimes treat a change as a cancellation. Fees can be up to 100% of the price for that part of your holiday. You must pay those fees as well as the amendment fee shown below.
When making changes, the price of your new travel arrangements will be based on the price that applies on the day you make the change. If your change means fewer adults travel, and your holiday price is based upon the number of adults, we'll recalculate the total price and the price per person may go up. This extra price isn't a termination fee. You will also need to pay the appropriate proportion of the termination fee for the adult who has cancelled. See "If you Cancel Your Holiday".
Some elements of your holiday, such as excursions, transfers, children's activities, flight or accommodation options, room/board upgrades, late check-out rooms theme park tickets and airport parking, may be non-refundable.
You may transfer your place on the booking to someone else if you give us at least 7 days' notice in writing or by email and the new lead name accepts the transfer and the terms of Our Agreement – insurance can't be transferred. You will be responsible, together with the new lead name, for our amendment fees and any costs as a result of the change.Please note - if everyone on your booking transfers their place to someone else, our standard cancellation charges will apply.

Our agreement with you, and yours with us

Change	Days before your holiday			
	71+	70-29	28-15	14-0
To change a name, passenger or passenger type (you can correct a spelling error without a fee).	£25 per person			
To upgrade a service, add on a flight extra, upgrade a room type or board basis.	No fee			
To change to a new package holiday from a TUI accommodation-only or TUI Airways flight-only booking travelling on the same dates as original booking. Does not apply to third party accommodation or flights. *Note: if your change request includes travelling on different dates to your original booking, the cancellation/amendment fees set out in the T&Cs applicable to your original booking will apply.*	No fee (But you will need to pay the difference in price if your new TUI package booking is more expensive.)			
To change duration, the time of a TUI Airways flight or to travel on an earlier date than planned.	£50 per person			
To change accommodation, departure or destination airport, or change a flight not operated by TUI Airways.	£50 per person		Treated as a cancellation	
To travel on a later date than planned.	£50 pp	Treated as a cancellation		

If You Cancel Your Holiday

To cancel your holiday you must tell us as soon as possible. If you booked using a travel agency, that agency must tell us. When your holiday has been cancelled you will receive a cancellation invoice.

You must pay a termination fee which covers our administration costs and compensates us for the risk that we do not resell your holiday. The fee is based upon how long before your holiday you tell us you want to cancel and is a percentage of the total price of your holiday.

How long before your holiday you cancel	Percentage of your holiday price
70 days or more	Loss of deposit
69-63 days	30%
62-49 days	50%
48-29 days	70%
28-15 days	90%
14-0 days	100%

Even if the termination fee is lower than the deposit, your deposit will not be refunded. We may not be able to refund elements of your holiday if they are added extras. If you are cancelling because of an unavoidable and extraordinary circumstance happening at your destination that will significantly impact the performance of your holiday or your flight to get there, you will not have to pay a termination fee and your deposit will be refunded.

If We Cancel Your Holiday

If we cancel your holiday, except where it's because you haven't paid or you have been disruptive, you can have a refund or accept a replacement holiday from us of a similar standard and price if we can offer you one. We'll also pay the compensation shown below (unless we have cancelled because of one of the reasons listed in 'Events Beyond Our Control' or where you haven't paid) and we'll refund the difference if the replacement holiday is of a lower price.

If We Change Your Holiday

We aim to give you what we promise but, as we plan our holidays a long time in advance, sometimes things can change. We can make a change at any time but will let you know before your holiday if there's time.

Flight times given are for guidance only – your actual times will be shown on your e-ticket. Check that carefully when you receive it. Aircraft type can change and some facilities such as entertainment or advertised seat pitch may not be available. If we can't provide a seat option, we'll refund the price you paid for that option.

Occasionally, we may have to make a major change to your holiday such as a change of destination, a downgrade of your accommodation by one full star rating, a change in flight time by more than 12 hours or a change of UK departure airport. A change in flight time that we need to make within 24 hours before you are due to fly is not a major change unless the time changes by more than 24 hours.

If we tell you about a major change after you book your holiday, you can accept the new arrangements offered by us; or accept a replacement holiday from us of the same or similar standard and price at the date of the change (we'll always refund the difference in price if the replacement holiday is a lower price at the date of the change), if we are able to offer you one; or cancel your holiday with us and receive a full refund.

If we make a major change, and you choose to cancel your holiday and receive a full refund, we'll pay the compensation shown below, unless the change is because of an event beyond our control. Any compensation payable is based upon how many days before your holiday departure we tell you about a major change. We'll pay 50% of the compensation for each person who paid a child price. No compensation will be paid for free child places.

How long before your holiday we tell you about a major change	Compensation per person
84 days or more	0
83-29 days	£25
28-15 days	£35
14-8 days	£50
7-0 days	£100

Events Beyond Our Control

Examples of events beyond our control are: war, threat of war, riots, civil disturbances, terrorist activity or its consequences, industrial disputes, any failure to secure relevant flying rights, natural or nuclear disasters, fire, health risks, unavoidable and unforeseeable technical problems with transport, closed or congested airports or ports, actual or potential severe weather conditions, the imposition of sanctions or other Governmental action and any other similar events.

On Your Holiday

Behaviour

Only you can use your accommodation. You must not let anyone else stay there. You are responsible for any damage to your accommodation or its contents during your holiday.

We can refuse to accept you on your holiday or continue dealing with you if we, or someone in authority, believe your behaviour (by any form of communication or in person) is disruptive. The Captain of your aircraft or ship can restrict your movements on board or remove you.

If you are disruptive and stopped from boarding your flight from the UK, or disruptive during your flight, we'll treat your booking as cancelled by you at that moment. If you are disruptive on your holiday we can remove you from your accommodation and you will be responsible for your own return home and for any other members of your group who cannot or will not travel without you. You will not be entitled to a refund in either case and we will not provide compensation or meet any costs or expenses.

If you are disruptive you will be responsible for any damages, costs and expenses (including legal expenses) incurred as a result. This can include cleaning, repairing or replacing property lost, damaged or destroyed by you, compensating any passenger, crew, staff or agent affected by your actions and diverting the aircraft or ship for the purpose of removing you.

Disruptive behaviour includes being threatening or abusive, damaging property, upsetting, annoying or disturbing any other traveller, our staff or agents or putting any of them in danger.

Excursions

We may introduce you to suppliers of excursions or other services. If you buy one of these, you'll be contracting with the supplier directly, we act only as an agent and have no liability for the performance of that contract. Our Agreement doesn't apply to any contract for excursions or other services.

If Things Go Wrong on Your Holiday

You benefit from the rights applying to packages under The Package Travel and Linked Travel Arrangements Regulations 2018. We are responsible for all the travel services included in your holiday. If any of them isn't provided as we agreed, we'll pay you compensation, if appropriate, unless it's due to an event beyond our control (see 'Events Beyond Our Control'), is your fault or is caused by a third-party.

If you are in difficulty on your holiday we'll help by providing information on health services, local authorities and consular assistance. We'll help you make phone calls, send emails or make alternative travel arrangements. You must pay any costs we incur if the difficulty is your fault.

If You Have A Complaint

It is very rare for things to go wrong. If they do, you must tell the supplier in question (e.g. the hotel) and our representative straight away so they can solve the issue. If our representative isn't available, you should contact our TUI Guest Experience Centre which is open 24/7. If you're still not satisfied, contact After-Travel Customer Support within 28 days of coming home so we can investigate properly. Contact details are in the A-Z Guide.

We follow ABTA's Code of Conduct and usually solve any issues but you can use ABTA's ADR scheme for resolving disputes at www.abta.com.

Personal Injury

Your holiday is made up from services provided by suppliers who follow local standards. Overseas safety standards are generally lower than in the UK.

If anyone travelling suffers injury, illness or death because of the services provided as part of your holiday, you must tell us and the supplier involved about it and complete a report at the time.

After your holiday you can contact After-Travel Customer Support. It must be no more than 3 months after you come home so we can investigate properly. Contact details are at the end of this guide.

Protecting Your Money

We provide security for the money you pay for your holiday and to bring you home in the event we become insolvent. When you buy a holiday from us that includes a flight, we do this by way of an ATOL (number 2524) managed by the Civil Aviation Authority, Gatwick Airport South, RH6 0YR. We also place a bond held by ABTA (V5126), 30 Park Street, London, SE1 9EQ, for holidays that do not include flights.

We've tried to write Our Agreement clearly. Unfortunately, the ATOL rules make us include the next three paragraphs exactly as they're written.

Your Financial Protection.

When you buy an ATOL protected flight or flight inclusive package from us you will receive an ATOL Certificate. This lists what is financially protected, where you can get information on what this means for you and who to contact if things go wrong

We, or the suppliers identified on your ATOL Certificate, will provide you with the services listed on the ATOL Certificate (or a suitable alternative). In some cases, where neither we nor the supplier are able to do so for reasons of insolvency, an alternative ATOL holder may provide you with the services you have bought or a suitable alternative (at no extra cost to you). You agree to accept that in those circumstances the alternative ATOL holder will perform those obligations and you agree to pay any money outstanding to be paid by you under your contract to that alternative ATOL holder. However, you also agree that in some cases it will not be possible to appoint an alternative ATOL holder, in which case you will be entitled to make a claim under the ATOL scheme (or your credit card issuer where applicable).

If we, or the suppliers identified on your ATOL certificate, are unable to provide the services listed (or a suitable alternative, through an alternative ATOL holder or otherwise) for reasons of insolvency, the Trustees of the Air Travel Trust may make a payment to (or confer a benefit on) you under the ATOL scheme. You agree that in return for such a payment or benefit you assign absolutely to those Trustees any claims which you have or may have arising out of or relating to the non-provision of the services, including any claim against us, the travel agent (or your credit card issuer where applicable). You also agree that any such claims may be re-assigned to another body, if that other body has paid sums you have claimed under the ATOL scheme.

Where your holiday is protected under the ABTA scheme, you agree to accept that in the event of our insolvency ABTA may arrange for the services you have bought to continue, or for a suitable alternative to be provided at the same cost as your original holiday. You also agree to accept that in circumstances where the travel service provider provides the services you have bought, you agree to pay any outstanding sum under your contract with us to that alternative travel service provider. However, you also agree that in some cases the services will not be provided, in which case you will be entitled to make a claim under ABTA's Scheme of Protection (or your payment card issuer where applicable) for a refund of the monies you have paid.

All money you pay to a travel agent for your holiday is held by that agent on behalf of and for the benefit of the Trustees of the Air Travel Trust at all times but subject to the agent's obligation to pay it to us for so long as we do not fail. If we do fail, any money held at that time by the agent, or subsequently accepted from you by the agent, is and continues to be held by that agent on behalf of and for the benefit of the Trustees of the Air Travel Trust without any obligation to pay that money to us.

Getting In Touch

To get in touch with us before, during or after your holiday, visit **tui.co.uk/destinations/contact-us**

Before You Go
Call us on **0203 451 2688** or use the 'Here to help' form at **tui.co.uk/destinations/contact-us/pre-travel**

We can help you with holiday bookings, amendments, group bookings, weddings/renewals of vows, adding on finishing touches, and any general enquiries. If you've already booked, please tell us your reference number.

You can also write to us at this address:
Pre-Travel Customer Services, TUI UK&I,
71-72 The Kingsway, Swansea, SA1 5JE
If you're contacting us about a wedding or renewal of vows then address your letter to 'Weddings & Renewal of Vows' instead of 'Pre-Travel Customer Services'.

If you'd like to speak to someone in the **Assisted Travel Team**, you can contact them on **0800 145 6920**

While You're Away
For help while you're on holiday you can contact our TUI Guest Experience Centre on **+44 203 830 3111*** or get in touch via the **TUI app.** The team will be there for you 24 hours a day, 7 days a week.

When You Get Home
When you're back in the UK please use the online form at **tui.co.uk/destinations/contact-us/after-travel**
Don't forget to provide us with your booking reference.

Travel Agent Support
TUI travel agents can get in touch on **0203 578 0997**
If you're one of our travel partners, call **0203 578 0998**

Calls to 0203 numbers cost the standard rate from UK landlines, but calls from mobiles may be higher. Please check with your network provider.
*Calls from abroad will be charged at international rates.

In the driving seat



Here's why you should book your holiday car hire with TUI...

- Free cancellation up to 48 hours before your pick-up
- No hidden charges – we'll explain any additional costs before you book
- 24/7 customer service – our team is always here to help

How to book

Hiring a car with us couldn't be easier. For great service and face-to-face advice, pop into your local **TUI Store**. You can arrange things over the **phone**, too, by calling 0203 451 2688*. Alternatively, sort your car hire in **Manage My Booking**, or by visiting **tui.co.uk**

*Calls to 020 numbers cost the standard rate from UK landlines, while calls from mobiles may be higher. Check with your network provider.

Great holidays start with travel insurance

TUI Travel Insurance offers...

- Holiday cancellation cover
- Emergency medical cover, including a 24/7 medical assistance helpline
- Options to flex your cover to suit your plans, including annual policies

Chat to our Travel Experts in store, check out Manage My Booking, or click the button below for more information

More info

Allianz | Allianz Partners

Terms, conditions and limitations apply. See policy for full details.



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Finishing touches

Once you've picked your flights and hotel, here's how we can help to get the final pieces of your holiday all squared away...

Before you go

Get sorted ahead of your break, with commission-free travel money, UK airport transfers, travel insurance and more.

Travel Money Mastercard®

With our reloadable TUI Travel Money card**, you can build up your getaway fund before you fly. It's a safe and secure alternative to carrying cash abroad. You can use it wherever Mastercard® is accepted. We also recommend downloading our TUI Travel Money app. Plus, keep an eye out for our new digital wallets. For more info, visit **tui.co.uk/travel-money**



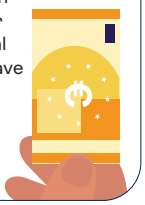
UK airport transfers

Get to the good stuff sooner by saving yourself time and booking your ride to the airport instantly. Visit **tui.co.uk/holidays/tui-transfers/**



TUI travel money

We offer great rates on up to 50 different currencies, all at 0% commission*. You can click and collect your currency in your local TUI Store, or even have it delivered to your door. Visit **tui.co.uk/travel-money**



Airport extras

Start your holiday off right by pre-booking your airport parking, dropping your bags the day before or staying in an airport hotel.

Airport parking and hotels

SAVE UP TO **75%**

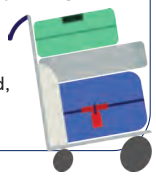
Reserve your parking space at **holidayextras.com/tui/parking** and save up to 75%. Or, get a good night's sleep before your flight at an airport hotel – you can choose one that comes with parking. See our Never Beaten on Price guarantee at **holidayextras.com/tui/nbop**

Airport lounges and fast track

Start your holiday as you mean to go on, with lounge access and an Airport Fast Track Pass. Visit **holidayextras.com/tui/lounges**

Free day-before bag drop

At selected airports, you can drop your bags the day before you're due to fly if your flight is eligible. Save even more time by checking in online beforehand, too.





Flight extras

Fly in style by upgrading to Premium or choosing a seat with extra legroom or extra space. Plus, pre-book your extra luggage or sports equipment.

During your holiday

Get your holiday activities sorted before you go by booking your car hire, TUI experiences, or golfing tee times.



Airport transfers

Upgrade your standard package transfer to a private taxi. Or, if you've just booked a flight or hotel stay, you can add a transfer.

Keep your information safe with an eSim

An eSim makes it easy to stay in touch with friends and family back home while you're away. You can add low-cost data to your current plan, which means you'll save money, and your number won't change. There's no need to get a new sim card, either. Find out more at **discover.airalo.com/tui-uk/**

Download the TUI app

The TUI app's like having a 24/7 holiday expert in your pocket. Simply install it on Google Play or the App Store, then browse, add your booking, discover your holiday destination and much more.

Download on the App Store | GET IT ON Google Play



It's important to arrange **travel insurance** for your trip. Visit **tuitravelinsurance.co.uk**

*You may be charged for using your debit/credit card by your card provider for foreign exchange transactions; these charges may vary, please check with your card provider. All transactions are subject to currency availability and anti-money laundering controls. Not all currencies are in stock in TUI travel shops, you may need to pre-order, please ask in store for details or visit us online. The rate of the day applies for buy back transactions that are not subject to a Buy Back Guarantee. We may ask you to provide evidence of your identity prior to any foreign exchange transaction and retain copies of any evidence presented. Maximum transaction limits may apply. For online transactions please see https://www.money4travel.com/tuiuk/terms-and-conditions for terms of Use. TUI is a trading name of TUI UK Retail Limited, a member of TUI Group. Registered Office: Wigmore House, Wigmore Lane, Luton, LU2 9TN. Registered in England No: 1456086. ABTA No: L4750

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EXPLORE tui.co.uk

CALL 0203 451 2688*

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VISIT your local TUI Store

DOWNLOAD the TUI app

All the flights and flight-inclusive holidays in this brochure are financially protected by the ATOL scheme. When you pay you will be supplied with an ATOL Certificate. Please ask for it and check to ensure that everything you booked (flights, hotels and other services) is listed on it. Please see our booking conditions for further information or for more information about financial protection and the ATOL Certificate go to: www.atol.org.uk/ATOLCertificate.

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