



Best for Families

featuring Holiday Villages
and SplashWorld

OCTOBER EDITION MAY 2026 – OCTOBER 2027



**BOOK NOW FOR
SUMMER 2027***

*Only available on selected holidays

Bulgaria | Cape Verde | Greece | Croatia | Tunisia | Italy | Cyprus
Dominican Republic | Egypt | Morocco | Plus lots more...



On the cover: TUI BLUE Sensatori
Atlantica Aphrodite Hills, Cyprus

Where in the world


You'll find our family-friendly properties sprinkled across the map, from the Canary Islands to Cyprus and Greece to the beach-brushed shores of Turkey.



Spain

 **Flight time:** 2–2½ hours

Morocco

 **Flight time:** 3¾ hours

Canary Islands

 **Flight time:** 4½ hours




BALEARIC ISLANDS

 **Flight time:** 2¼ hours



TUNISIA

 **Flight time:** 3 hours

Cape Verde

 **Flight time:** 6¼ hours

More info

[Click here for more information on where we fly.](#)

Staying safe and healthy abroad

The Foreign, Commonwealth & Development Office (FCDO) and National Travel Health Network and Centre have up-to-date advice on staying safe and healthy abroad.

For the latest general FCDO travel advice, including security and local laws, plus passport and visa information, check gov.uk/travelaware and follow x.com/FCDOtravelGovUK and facebook.com/FCDOtravel

See FCDO travel advice about individual destinations and sign up for FCDO travel advice email alerts, so you automatically receive the latest travel advice updates and travel requirements for the destinations you want to know about, at gov.uk/foreign-travel-advice

For travel advice from TUI, see tui.co.uk/destinations/info/travel-aware

For current travel health news, see travelhealthpro.org.uk

Advice can change, so check regularly for updates.

travel aware
gov.uk/travelaware

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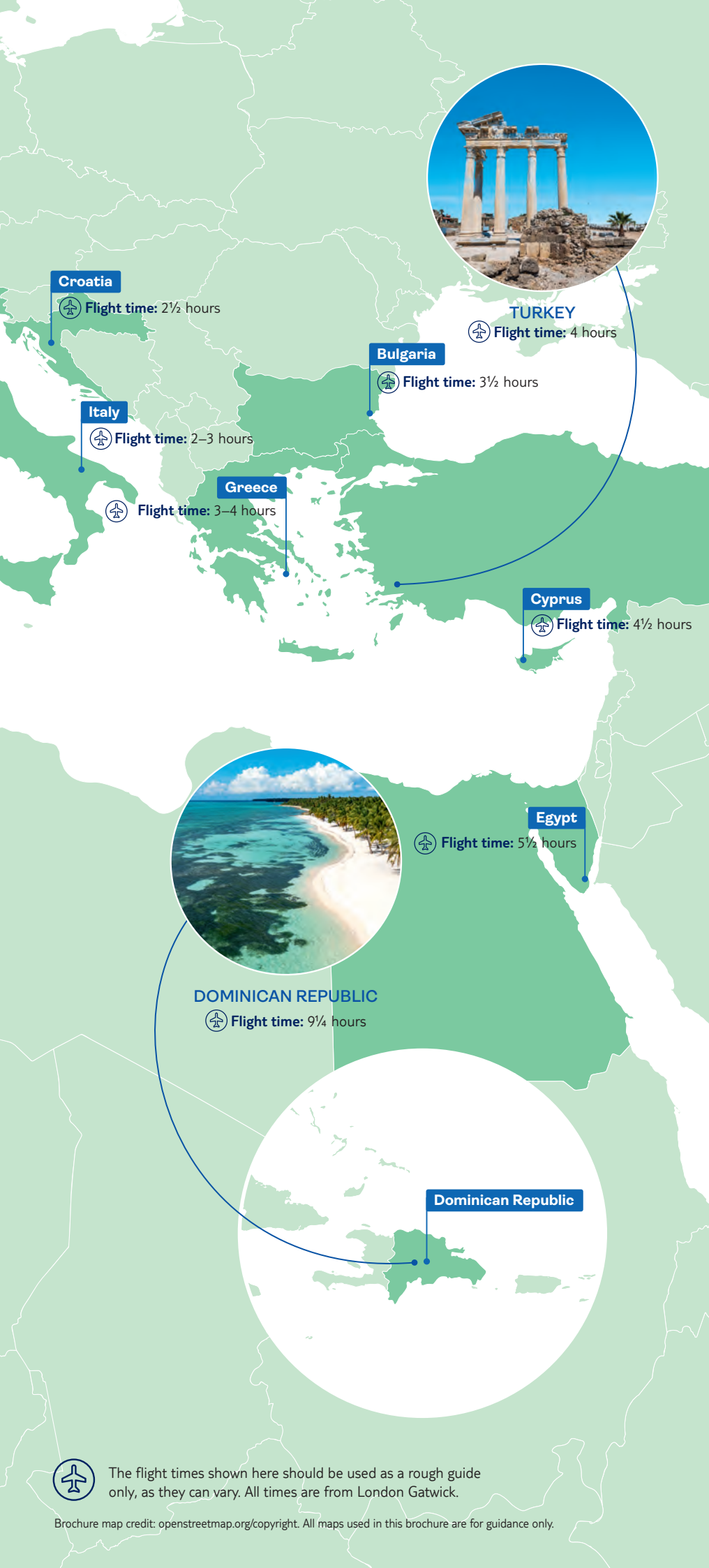
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October Edition. This may be superseded and replaced by a later edition. Always check with your travel agent to ensure that you have the most up to date brochure edition. Also see Our Agreement with You and Yours with us for our terms and conditions. This brochure was published in October 2025.

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This brochure was produced using 100% carbon-balanced paper.
CBP0106 16TUI



The flight times shown here should be used as a rough guide only, as they can vary. All times are from London Gatwick.

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With you all the way



There's nothing more important to us than making sure you have an amazing holiday. We're here for you throughout the entire process, from booking your getaway to returning home – and all those other bits in-between.

We're voted the **'Most Trusted Travel Company'**. And, we have thousands of excellent reviews on **Trustpilot**.

More info

Click this button or visit tui.co.uk/destinations/info/reviews-and-awards for more on our awards and reviews.

We're also the **home of holiday value** – we know that to Live Happy, you want to get the most for your money.

More info

Click this button or visit tui.co.uk/value for our tips, tricks and deals.

Don't forget, all our package holidays come with ABTA and ATOL protection. We also offer 24/7 support on the TUI app, which offers lots of helping-hand features.

In the know

The hunt for your perfect holiday begins now – we hope you're as excited as we are. Here are a few handy things worth knowing...

T ratings

Because traditional hotel star ratings differ from country to country, we provide our own tried-and-tested TUI ratings to help you compare. They're based on the hotel's facilities, location, general atmosphere, and feedback from customers just like you.

TTTTT Plus

More on our hotels

Each hotel page in this brochure has a click-through button, which will take you to our website so you can find out more information and check out more photos. If you can't find what you're looking for, you can also create your own brochure online, or visit one of our TUI Stores for advice.



Holiday headliner

Holiday Village Aql Skanes Resort

TTTTT Plus

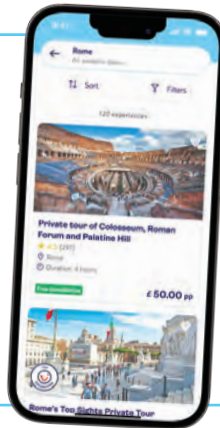
- Beachside postcode
- Stacked activity schedule
- Colourful waterslides

See Page 120

TUI app

Your holiday needs in one place

The TUI app is like having a holiday expert in your pocket. It's a one-stop shop for everything to do with your holiday, from live travel updates and 24/7 chat support to tailored trip planning and heaps of destination info.



Family holidays

Lots of our hotels come with TUI Kids' Clubs, catering for babies to teens. Plus, we've got thousands of free kids' places to give away. Look out for the logos in this brochure to see which hotels offer these.



MORE INFO

Click to view Detailed Access Guides, or visit accessible.co.uk/tui



AccessAble
Your Accessibility Guide

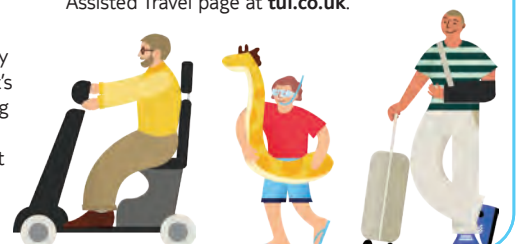
Accessible holidays

Here at TUI, we want to make travelling as easy as possible. That's whether you or someone you're travelling with has access needs, reduced mobility or a disability, including non-visible ones, and neurodiversity.

We know holiday planning can be stressful when you're reliant on the hotel's accessibility features being available before booking. That's why we've partnered with AccessAble to bring you Detailed Access Guides for our most popular hotels, so you can check if they meet your individual needs.

Whether you book your holiday in a TUI Store or make your booking online, our friendly and knowledgeable Assisted Travel team are on hand to make sure your holiday's right for you. Give the team a call for free on **0800 145 6920**.

If you're a British Sign Language (BSL) user, you can also contact us via Convo. Or, for more on accessible holidays, head over to our Assisted Travel page at tui.co.uk.



Turn up the fun with TUI family holidays

TUI sets the bar for family holidays. When you whisk your clan away to our all-action hotels, you get the cream of the crop. From next-to-it-all postcodes in sunny climes, to roomy pools packed with waterslides – holiday hunting comes with all the sprinkles, and tonnes of top-notch picks.

Need more inspo? Here are our top reasons to book your getaway with the gang...





Great value picks

Making memories with your nearest and dearest doesn't have to come with a hefty bill. We have a huge range of budget-friendly family holidays, and year-round deals to scoop up in the hottest short and long-haul destinations around the world.



Free kids' places

You can bag your dream holiday for even less, courtesy of our free kid's places. We've got loads of them up for grabs – with flights and transfers included. Plus, you can save on spending money by going All Inclusive.



£0 deposit holiday options

We've created our low deposit scheme so you can spread the cost of your holiday and bag a great deal – even if you don't have the money at the time. Find your perfect break, and book it straight away with £0 deposit and partial deposit options.



Food for every mood

Huge buffet breakfasts, street-food style cuisine, and infinite ice-cream are just a few of the things you can expect from our fits-all food scene. Family-friendly dining is always on the cards, and we have special kids' menus to suit even the fussiest of eaters.



All-day entertainment

From garden parties to get-up-and-go dance shows, and fun-filled kids' clubs to cocktail-making classes, the activity and entertainment options are always fine-tuned to fit your hotel. No two days are the same, and you'll find loads in the line-up for kids and the young at heart.



Kids' clubs for all ages

Our kids' clubs are a cut above the rest, with tonnes of activities for tots, teens and in-betweens. Designed with youngsters in mind, these clubs bring you dance parties, epic quests and much more.

Plus, they're run by a team of certified childcare experts for peace of mind.



Pick of pools

Big, lounge-lined pools are part of the package at our hotels, so there's always plenty of room to relax. Plus, you'll find the likes of slide pools and splash parks, and swimming clubs for all ages at some properties.



Show-off suites

Our hotels are pitched in our most popular destinations, from close-to-home spots like Spain to faraway places like Cape Verde. And even better yet, our properties cater to all generations and have first-rate facilities as standard. That means you can expect things like sea-view rooms, onsite waterparks and gourmet restaurants.



Family Fun, anyone?

For a family holiday that ticks all the boxes, check out our TUI BLUE hotels with the Family Fun highlight. They take our trademark top-quality family facilities, and ramp them up with first-class kids' clubs, bigger activity rosters and exciting evening shows.



Kitted out for kids

At TUI BLUE, we've got loads in our locker for kids – from splash parks for tots to child-friendly pools, and kids' clubs packed with activities.

And when you settle into a spot with the Family Fun highlight, the roster gets even bigger. Cue kids' clubs that are the cream of the crop, all-action shows, and so much more...

Splash-happy days

Our family-friendly resorts are about getting the clan together and making special memories. That means plenty of pools to leap into and a pick of sporty activities like shuffleboard and aqua disco. Plus, when you stay in a hotel with the Family Fun highlight, the bill gets even bigger, with Family Olympics and big water challenges for all.

Tots on tour

First family holidays are our forte. Hotels with a Kids' Club host Parent, Baby & Tots sessions throughout the day. Plus, at properties with the Family Fun highlight, Baby & Tots Club* swoop in six days a week – and some evenings, too – with the VIP treatment for tots. These hotels also come with air-conditioned Baby Lounges and essentials for hire* like pushchairs*, and sterilisers*.

Play all day

Hotels with a Kids' Club run supervised sessions for kids aged 3-12 at least twice a day, six days a week, with a focus on being active and making new friends. We also cater to teens with activities including quests, crafts and poolside games. Plus, there are easy-to-book Swim School** sessions for little ones over five across our Family Fun hotels.

Neurodiversity

All TUI BLUE childcare teams are trained in neurodiversity. We offer sensory bags across all TUI BLUE hotels, as well as communication cards in all Kids' Clubs to help children explain their needs. Plus, we've opened brand new sensory rooms at TUI BLUE Aura in Ibiza and TUI BLUE Nausicaa Beach in Cyprus.



Goodies for grown-ups

When you're not joining in with pool games, crafts and sports sessions, it's easy to enjoy a little guilt-free 'me-time.' TUI BLUE hotels specialise in pick-me-ups for parents. Slipping into a robe and getting the five-star treatment at the spa is only the beginning...



Spa sessions

Plenty of our hotels come with spas* as standard, making it easy for you to unwind. Marine body wraps and Thai treatments fill the menu at the TUI BLUE Atlantica Aeneas Resort in Cyprus. And at the TUI BLUE Nevis resort you've got massages and pedicures on top of a Turkish bath, a sauna and a beauty salon.

Cut-above classes

You can melt into the mat at sunset yoga, learn to brew a Turkish-style coffee or master mixology on a cocktail-making tour of the region's top tastes. Throw in authentic cooking classes, and you've got the TUI BLUE recipe nailed.

Wining and dining

Savour mealtimes with the whole family in tow. Our fits-all dining scene packs in live-cooking stations, regional flavours and kid-friendly buffets – plus a host of menu hits from home. There are loads of fuss-free options for vegetarians and vegans, and some resorts even come with a rooftop bar for drinks with a view.



Coffee and cake

It's the little things, like a tasty cup of coffee, that can be the perfect pick-me-up. That's why, at selected hotels, you'll find Thea's Coffee Shop*, where frothy cappuccinos and freshly squeezed fruit drinks are our forte.

Entertainment

We pull out all the stops to keep you going from the morning to night. You can expect everything from garden parties to local shows and live music. Plus, meet our adorable robot hero, 2E-3000. Join him and his crew on exciting adventures at our hotels with the Family Fun highlight.

First-class fitness

Send your happy hormones soaring with our top-notch fitness classes. BLUEfit® for Families, available at our Family Fun highlight hotels, brings together dance, wellbeing and fitness in a tailored weekly workout for the whole gang. Then there's aqua fit, HIIT, yoga, pilates and tennis, plus a raft of sports to set pulses racing.

Thinking about whisking the kids away to a TUI BLUE hotel?
Discover our line-up in full at tui.co.uk/holidays/tui-blue

*Extra charge. **Available during selected periods with payable options.

Holla at Holiday Villages



There's no time for thumb-twiddling at Holiday Villages. These fun-loving hotels knock it out of the park with fab academies and a full house of more than 200 activities to choose from. You could take on our Aerial Adventure by day, watch belting shows come evening and join in games for all ages in between.

Ready for smiles all around? Here's all the need-to-know info.

Splash-tastic stays

There's splashing good fun for all ages at these hotels – aqua boarding, canoeing, raft-building and water polo are just a few of the activities in the line-up. And it gets even better for water babies. Select hotels come with access to whizz-tastic waterparks where white water rapids and charging chutes are the talk of the town.

Pro academies

We have a trio of academies for youngsters to get stuck in to, covering football, swimming and performing arts. Kids will be able to flex their skills and meet new friends at these professionally run clubs.

Heaps of entertainment

At Holiday Villages, the activity line-up is longer than your arm, and it ticks off everything from archery to zorbing. Our HV clubs press play first thing in the morning and keep tots to teens active with quests and games all through the day. And after dark, the agenda's just as stacked, with something to suit every tempo. We're expanding our entertainment line-up in 2025, meaning there's even more fun for the whole clan, including silent discos, family bingo and movie screenings. Plus, there's a variety night where you can go head-to-head with the Holiday Villages team in games and karaoke.

Food for everyone

Big buffet breakfasts, ice-cream on tap and a smorgasbord of kid-friendly dishes – this is just scratching the surface of what's in store at a Holiday Villages hotel. They're All Inclusive as standard, so you can expect at least two à la carte or themed restaurants in the mix – think Chinese, Indian and Mexican fare. You'll find stations just for kids at our buffet places, too.



Beach days in the bag

There are nine Holiday Villages in heart-of-the-action postcodes around the world. Most of our hotels cosy up to beaches, so seaside days are a breeze. And some even come with their own beachfront plot. There's even the chance to tie the knot at some of our Holiday Villages, including the Holiday Village Seaview Ibiza.



Slide into SplashWorld

If you like your holidays with plenty of H2O, you'll love our SplashWorld hotels, which include free entry to a top-rated onsite waterpark. Here are some great things about this slide-packed posse...

FLIP-FLOP TO THE PARKS

Does your family like being close to the action? Our SplashWorld hotels all have a waterpark onsite, meaning you can roll out of bed and be ready and raring to zoom down a tangle of slides in a matter of minutes.

SLIDE ROULETTE

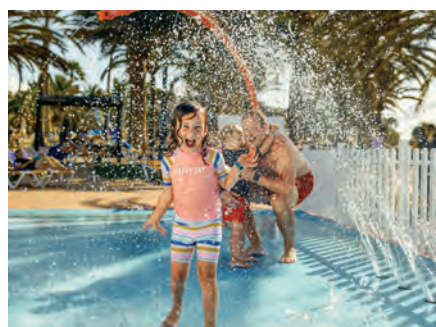
Our SplashWorld hotels all have a stellar waterpark onsite, making it as easy as pie to make the journey from your room to the chutes. Plus, you can ride the slides as often as you like. On your marks, get set...

TUI KIDS' CLUB

You'll find our action-packed kids' clubs in a squad of SplashWorld hotels. Youngsters can join in games and activities at TUI KIDS' Club 3-6, and TUI KIDS' Club 7-12 is for older children. They're run to high UK standards, so you can sunbathe worry-free.

Find your perfect holiday with TUI

From family-focused hotels to adults-only places with a side of luxury, TUI ticks all the boxes when it comes to the holiday style that's right for you.



TUI BLUE

Our made-to-measure TUI BLUE hotels are all about best-in-class service, authentic local cuisine and activities that are tailored to suit you. Plus, every hotel's designed to immerse you in the location you're in – they're sprinkled across a range of destinations, from Croatia to Corfu and Turkey to Thailand.

Adults Only

Whether you're seeking a romantic getaway, celebrating an occasion, or simply longing for a peaceful escape, our adults-only hotels offer restful, child-free breaks.

As you browse our collection of TUI BLUE hotels, you'll see some that are specifically for adults, and some with extra highlights by their name. Here's what to look out for...

Foodie

Hotels that take the gourmet levels up another notch

Family Fun

First-class kids' clubs, bigger activity rosters and exciting evening shows

Discovery

Close to sightseeing spots, nature areas and amazing scenery

Style

Standout architecture and impressive interior design

Smaller Hotel

Home-from-home hotels that are cosier than the rest

Some hotels come with no highlight or extra tag, but they still showcase the best of what TUI BLUE has to offer.



SENSATORI



BY TUI BLUE

Sensatori by TUI BLUE

Whether you're looking for a getaway for two or a plush spot for a family holiday, there's a Sensatori by TUI BLUE resort for you. Every single one comes with a crop of premium touches, like speciality restaurants and professionally run kids' clubs – not to mention attentive service and five-star surroundings.

Premium by design

High-end decor sets the scene at these resorts, and you can expect plenty of local touches, too.

First-class food

There's at least one buffet and three à la carte restaurants at each resort – and they're included as part of the package. Plus, many of these hotels offer a 24/7 All Inclusive programme, and have a number of bars where you can take advantage of this.

Always-on entertainment

Look forward to top-quality shows, kids' clubs catering from babies to teens, and an action-packed daytime activity roster.

Sports and fitness

Every resort comes with a well-equipped gym and a line-up of BLUEfit® activities, from Aqua Boards to archery. You'll have a spacious spa to unwind in, too.



Holiday Villas

Holiday Villas knock family getaways out of the park, with pool games during the day, a variety of evening entertainment, and bits for mums and dads in between. Plus, professional academies that bring football, stage and swim skills to life.

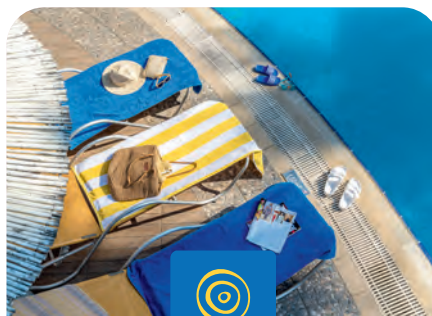


Highlights

Aerial Adventure courses are the crowning glory at our Holiday Villas.

Our three HV Clubs are tweaked for different age groups, from babies to 12-year-olds.

Buffet restaurants tick off home-from-home favourites, healthy options and local specialities.



TUI SUNEО

Say hello to TUI SUNEО – affordable three and four-star hotels that are close to the centre of their resort. Every hotel meets our high-quality standards without breaking the bank.



Highlights

These hotels are in a variety of destinations, from close-to-home Spain to faraway Thailand.

TUI SUNEО hotels come with an All Inclusive option – ideal if you're watching your budget.

Our friendly staff host light entertainment up to six nights a week.



TUI MAGIC LIFE

TUI MAGIC LIFE clubs take All Inclusive to the next level, with drinks and snacks served 24/7, and an action-packed sports, activities and entertainment programme.

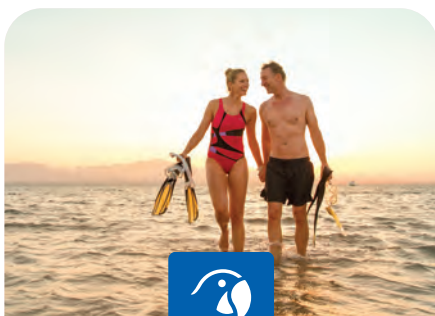


Highlights

Each TUI MAGIC LIFE is near a beach – almost all of them have their own private stretch.

Archery, mountain biking and Zumba – there's a real A to Z of activities on offer.

The entertainment ticks off everything from foot-tapping shows to family-friendly theme days.



ROBINSON

ROBINSON clubs offer that perfect active-unwind formula, with lots of sports and fitness sessions to join in with, plus relaxing WellFit spas and gourmet dining options.



Highlights

Choose from up to 64 sports, from golf and tennis to bodyboarding and scuba diving.

You'll find our ROBINSON clubs in scenic spots – on a beach, a nature reserve or a golf course.

There are well-equipped premium gyms, personal trainers and relaxing WellFit spas in every resort.



SplashWorld

If you like your holidays with plenty of H2O, you'll love our SplashWorld hotels, which include free entry to a top-rated waterpark.



Highlights

Most SplashWorld hotels have a waterpark onsite, or a free shuttle bus to get you to one.

Lots of the hotels are All Inclusive – so you won't have to dip into your wallet once.

SplashWorld hotels are located all over the globe, from Cyprus to the Dominican Republic.

This is just a snippet of the holidays we offer at TUI. Other holiday types you can book with us include:

- Marella Cruises
- TUI River Cruises
- TUI Tours
- Multi-Centre holidays
- City breaks
- Holidays to Iceland and Lapland
- Ski holidays
- Lakes and Mountains holidays
- Trips to Florida
- Disney getaways
- Hotels with TUI KIDS' CLUBS
- Party holidays with Scene
- Platinum holidays
- Villas

More info

Click this button

for our full range of hotels, head to the **TUI website** or download the **TUI app**. Or, use the QR code to take our **interactive quiz** that picks the perfect hotel for you.

Unleash your inner explorer with TUI experiences

From guided tours and sunset cruises to train rides and foodie masterclasses, the TUI experiences programme has got all sorts of activities for you to add to your holiday. Pre-book before your getaway, or from the comfort of your sunlounger while you're there. Here are some of the categories you can browse...



**All-out
adventure**



**Fun for
families**



**Calm and
cultured**



TUI Collection

These experiences let you get to the heart of every destination. With guaranteed great value and top-rated guides, they're the best way to explore popular sights and hidden gems, while caring for the environment and supporting local communities.

More info

Click this button or
visit tui.co.uk/things-to-do to
see and book TUI experiences



Make it count

Did you know that you can make a difference through the love of travel? Every time you book a holiday with us, you have the chance to make your money go the extra mile, while experiencing the gift of giving along the way.

The how is easy – simply donate to the TUI Care Foundation when you book your next holiday.

With over 70 projects in 30 countries, this independent Foundation builds on the positive power of tourism to drive change and create lasting impact in holiday destinations around the world.

That means every penny you give helps to look after the environment and improve the lives of people living in global travel destinations.

So how far can your gift of giving go?

When you give, your impact is felt right the way around the world. It makes great work possible in Cape Verde, where organisations in resort are working to protect endangered sea turtles. And in Jamaica, too, where hundreds of students are becoming eco champions as part of the TUI Junior Academy. Wherever you travel to, your support brings positive change.

Working together

The good news is there's more than one way to join forces with the TUI Care Foundation. You can pledge whatever you like at tuicarefoundation.com. Plus, when you're booking a TUI holiday, keep an eye out for the 'Adopt a Tree' and 'Adopt a Turtle' check boxes on the 'Customise your Holiday' page.

Your donation will go directly to projects that help our planet to thrive.

That means planting more trees, protecting sea turtles, and setting up opportunities for locals to benefit directly from tourism.

Find out about our Turtle and Tree adoption at tuicarefoundation.com/en/adoptions





Kemer, Antalya

Turkey

From spice-laden bazaars and ancient temples to chic boutiques and bar-backed beaches, holidays to Turkey showcase the best of East and West.

First-class beaches

Turkey's beach scene is top-notch, and it has the awards to prove it. More than 500 sandy swathes have been given Blue Flag status, with the best of the bunch sitting on the west and south-west coast. The Aegean Coast in the west's home to familiar favourites like Bodrum and up-and-coming Izmir, while a shuffle south takes you to the Turkish Riviera, where the likes of Marmaris and Fethiye draw in the crowds.

A country of two continents

Turkey's one of the few countries in the world which straddles two continents. Most of the country sits in Asia, while a far smaller portion's nestled in south-east Europe. The divide's most notable in the country's biggest city, Istanbul, which is literally split in two by the Bosphorus River, with the western side in Europe and the eastern side in Asia.

Ancient wonders

Turkey's ancient cities are a big hit with history buffs, and there are plenty of them to see. The seaside spot of Side packs in an ancient amphitheatre, Roman baths and a 30-kilometre aqueduct that dates back to the 2nd century AD, while the UNESCO World Heritage Site of Ephesus has ruins going back to the 10th century BC.

The Turquoise Coast

The Turquoise Coast is a stretch of sandy beaches that curves along the south-west shoreline of Turkey, from Izmir to Antalya. Along the way, you'll find everything from sleepy fishing villages to ancient cities, along with bucketloads of sandy swathes where you can try your hand at watersports. Make note of the Blue Lagoon if you're in the area, too – it's one of the most photographed spots in this part of the world.



The TUI app's your one-stop shop for support while you're away, and provides everything you need for your holiday in one place.

[Download the TUI app](#)



Flight time

4 hrs



Timezone

GMT +3



Weather

Turkey heats up around Easter, with temperatures in the early 20s. By July, they'll often surpass the 30°C mark. Autumn's still pretty warm, and even in winter, you can expect temperatures between 15 and 20°C.



Did you know

You might not expect it, but Turkey's a big player in the wine world. In fact, it's one of the oldest wine countries on the planet. There are hundreds of vineyards dotted about the countryside, and you'll find plenty of them near the vibrant city of Izmir.

We fly from a wide range of regional airports, so chances are there'll be one near you. Take a look at our flight timetable at the back of this brochure for an at-a-glance guide to our flying programme.

Flight time shown above is from London Gatwick and should be used as a rough guide, as they can vary.



SplashWorld



Onsite waterpark



SplashWorld holidays come with free, unlimited access to a first-rate waterpark.



Pool bar



AQI Pegasos World SIDE TURKEY - ANTALYA

TTTTT 4.3/5 Based on 4861 reviews

This hotel is just the ticket for both sun-worshippers and sightseers. The property looks out over a Blue Flag beach. Plus, Manavgat's shop-filled town centre and Side's ancient ruins are both 15 minutes' drive away.

During days at the hotel, you can ride the 13 slides at the waterpark, which also has a fountain-filled splash park for youngsters. Dining's covered by a buffet restaurant, plus three à la cartes serving Italian, Asian and Turkish fare. Volleyball and water polo feature on the activity list, then you've got family shows after dark.

Key Facilities

- 2 pools • 2 kids' pools • 6 bars • 4 restaurants
- A la carte dining • Free Wi-Fi • FOC leisure and sports activities • Miniclub • Teenage club • Evening entertainment programme

Location

- Located in the bay where the Sorgun forest meets the Mediterranean Sea • 1km to Titreyengol resort centre • 6km to Side • 70km to Alanya • 80km to Antalya

Transfer time: 70 minutes by coach from Antalya Airport

Food & Drink

The buffet restaurant has an al fresco section overlooking the pool. There are regular themed nights, carvery stations where roast chicken and lamb are cut to order, and nightly barbecues on the terrace.

Pools

The waterpark has 13 white-knucklers, so you'll be taking on the Black Hole and Super Drop in no time. And younger kids can roam between a pirate ship, pint-sized slides and a spray park in their own zone.

Entertainment

As well as six bars, you've got nightly shows in the amphitheatre. There's special kids' entertainment in the summer and a hotel-run kids' club.

Sports & Activities

There's tonnes of sporty stuff, like beach volleyball, mini-football and tennis, plus pool activities like water polo and aqua gymnastics.

Health & Beauty

Inside, you'll find a pool paired with a steam room, sauna and Turkish bath.

Number of rooms: 819

Accessibility

This hotel's been surveyed by AccessAble so you can check if it's suitable for your access needs. See the A-Z guide for more details.

Your service at this hotel

Holidays here come with our **Hotel rep + 24/7 support on the TUI app and by phone**



Buffet restaurant



Kids' pool



Double Room with Balcony

Rooms

Room types include a **double room**, **family suite**, **deluxe suite**, or a **deluxe 2 bedroom suite**. Some rooms or suites will have a **terrace**, while others will have a **French balcony**. All rooms and suites have air-conditioning and a TV.



FREE KIDS' PLACES AVAILABLE Subject to availability



MULTI-CENTRE
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Board Options

• All Inclusive



TUI MAGIC LIFE



Magico buffet restaurant



Main Building Double Room with Balcony



Aquapark

TUI MAGIC LIFE Jacaranda

SIDE TURKEY - ANTALYA

TTTTT Plus 4.1/5 Based on 1739 reviews

The grounds lead down to a big, sandy beach, which acts as a launch pad for watersports like windsurfing and canoeing. Meanwhile, there's a big shopping bazaar five minutes' stroll away.

On top of pools, sports courts and a splash park, the activities list also ticks off archery, mountain biking and football. And the impressive dining scene takes in seven speciality restaurants and a buffet eatery.

Key Facilities

- 9 pools • 2 kids' pools • 8 bars • 8 restaurants
- Free Wi-Fi • Daytime activity programme • MyMo Maxis • MyMo Minis • Teens Time • YoungStars
- Daytime and evening entertainment

Location

- Beachfront • 3km from town of Colakli
- 10km from Side

Transfer time: 45 minutes by coach from Antalya Airport

Rooms

Double rooms and 2-bedroom family rooms are available, plus you can add on a pool view, too. Rooms come with air-con, satellite TV, a mini-fridge, hairdryer and a safe. Family rooms have a double bedroom and a children's room with 2 single beds and 2 TV's.

Number of rooms: 781

Accessibility

This hotel's been surveyed by AccessAble so you can check if it's suitable for your access needs. See the A-Z guide for more details.

Your service at this hotel

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FREE KIDS' PLACES AVAILABLE Subject to availability



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Board Options

- All Inclusive



Turan Prince Hotel SIDE TURKEY - ANTALYA

TTTTT  4.1/5 Based on 2047 reviews

Water-based breaks are what this hotel does best. You can spread out around a pair of pools – one indoors and one outdoors – and whizz down the slides at the splash park. Stroll through the gardens, meanwhile, and you can lay your beach towel down on a strip of Side's sandy coast.

In between tanning sessions, you can help yourself to lots of different activities, including archery, ping pong and bowling. There's plenty when it comes to food and drinks, too. The hotel has four restaurants, a patisserie, a café and a couple of bars.

Key Facilities

- 3 pools • 3 kids' pools • 11 bars • 5 restaurants
- A la carte dining* • Free Wi-Fi • Daytime activity programme • TUI KIDS' CLUB • Evening entertainment programme • Spa*

Location

- On the beach • 15km to Manavgat • 18.5km to Side
- Transfer time:** 90 minutes by coach from Antalya Airport



Rooms

All rooms come with air-conditioning, a TV, Wi-Fi, tea and coffee facilities, a safe and a minibar. You can choose from double rooms with a **sea view** or if it's more space you're after, there are **2-bedroom family rooms**.

Number of rooms: 458

TUI Kids' Clubs

Hotels with a TUI KIDS' CLUB come with UK-certified childcare for babies, kids and teens.

Your service at this hotel

Holidays here come with our **Hotel rep + 24/7 support on the TUI app and by phone**



FREE KIDS' PLACES AVAILABLE Subject to availability



MULTI-CENTRE

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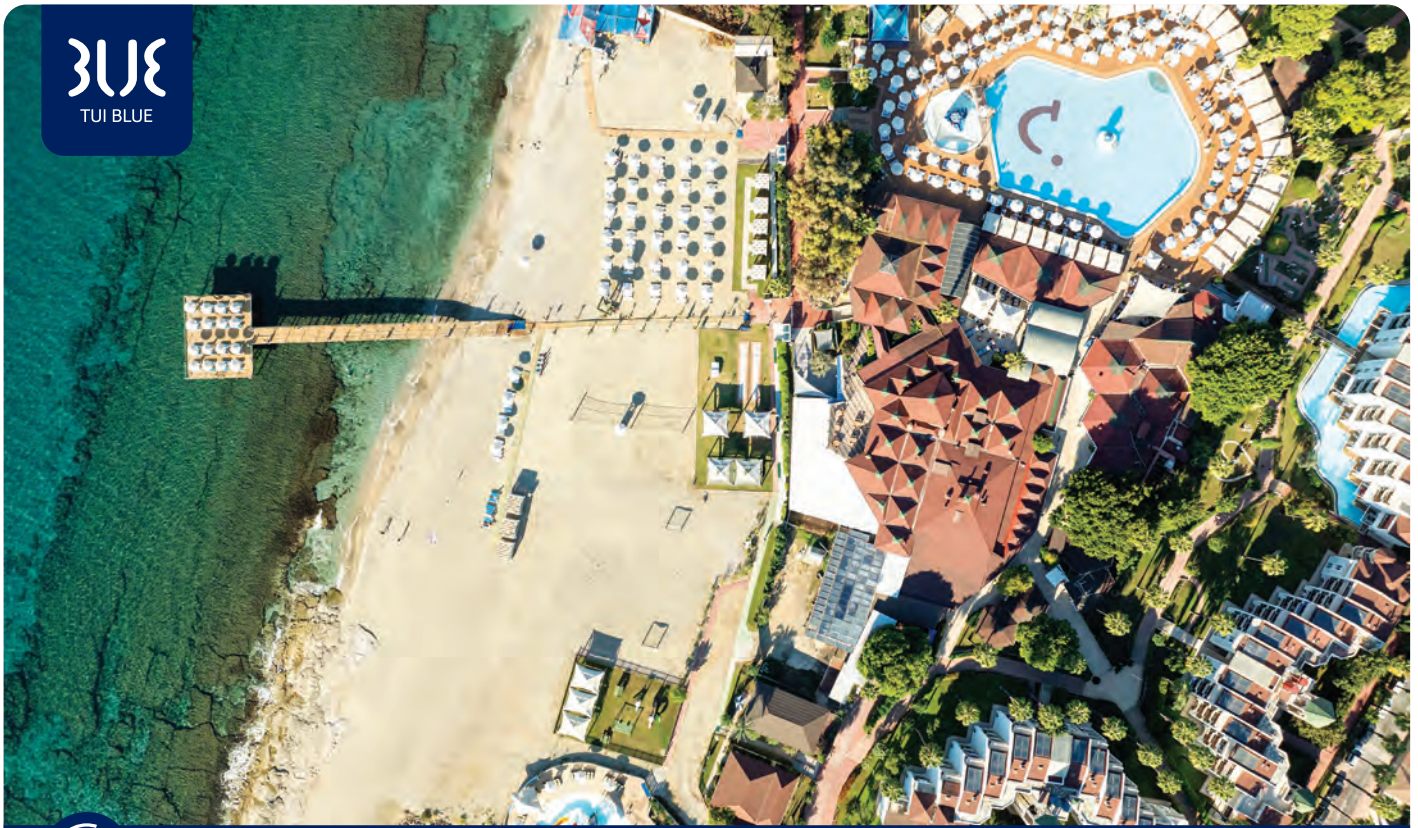
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Board Options

- All Inclusive

*Extra charge



Family Fun Hotels with top-rated kids' clubs and jam-packed activity rosters.



Mini waterpark



Twin Room with Balcony



Main restaurant

TUI BLUE Pascha Bay ALANYA TURKEY - ANTALYA

TTTTT 4.6/5 Based on 1728 reviews

This hotel's part of our TUI BLUE collection, and it's got a to-do list that's as long as your arm, from kids' clubs to sports and fitness classes. What's more, there's a slide-filled waterpark to go wild in, too.

Location-wise, there are lots of child-friendly things to do. The hotel's fronted by a wide beach, which is studded with a playground, a sandy volleyball court and a mini football pitch. When you want to get out and explore, a 15-minute bus ride will get you to activity-packed Alanya.

Key Facilities

- 1 pool • 2 kids' pools • 3 bars • 3 restaurants
- The Taverna • Free Wi-Fi • Daytime activities
- Baby & Tots Club, 0-2 years* • Kids' Club, 3-12 years • Evening entertainment • Teen activities, 13-17 years • Spa*

Location

- On a beach • 2km to Konakli • 8km to Alanya
- Due to heavy traffic, transfers can take up to three hours – comfort breaks are available en route

Transfer time: 130 minutes by coach from Antalya Airport



Rooms

All rooms come with a balcony or terrace, air-conditioning, tea and coffee-making facilities, Wi-Fi and a TV. There's a choice of rooms, including **family rooms with interconnecting rooms** and **2 bedroom apartments**.

Number of rooms: 306

Kids' Club

Hotels with a Kids' club come with UK-certified childcare for babies, kids and teens.

Your service at this hotel

Holidays here come with our **Hotel rep + 24/7 support on the TUI app and by phone**



FREE KIDS' PLACES AVAILABLE Subject to availability



MULTI-CENTRE

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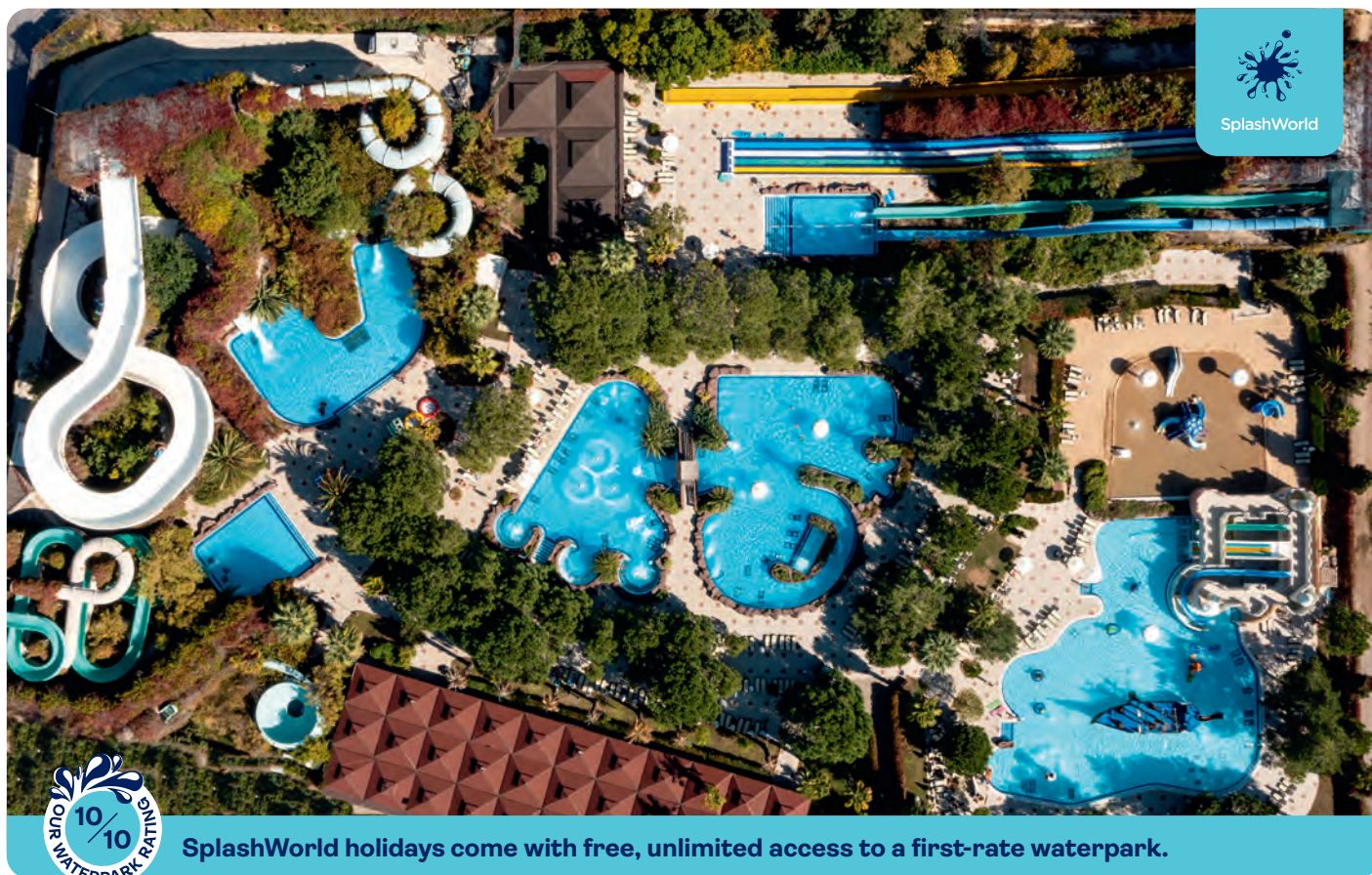
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Board Options

- All Inclusive



SplashWorld holidays come with free, unlimited access to a first-rate waterpark.



Ali Bey Club

MANAVGAT TURKEY - ANTALYA

TTTTT 4.3/5 Based on 990 reviews

Location-wise, this place lines up along a sand-and-shingle beach on Turkey's south coast. It's a Blue Flag number where you can spread out on a sunbed, or hit the open water on a rented catamaran*.

Around the hotel, you've got unlimited access to a giant waterpark that boasts 25 slides, an animal-themed splash park and a lazy river. Tennis players are well taken care of here, too – there are 62 courts.

Key Facilities

- 2 pools • 1 kids' pool • 9 bars • 4 restaurants
- Panorama à la carte restaurant* • Free Wi-Fi
- Kids' and teens' club May to September • Kids' entertainment and activities • Evening entertainment programme • Samara Spa*

Location

- On a long sand-and-shingle stretch of beach • A few restaurants and bars nearby, and Lyra shopping centre • 12km from Manavgat with its shops and market • 17km from Side old town

Transfer time: 90 minutes by coach from Antalya Airport

Rooms

You can expect each of the rooms here to come with centrally-controlled air-conditioning, Wi-Fi, and a balcony overlooking the garden. For larger groups, there's a **2 bedroom family room available**, or for that bit of added luxury, you can go for the spacious **superior double room**.

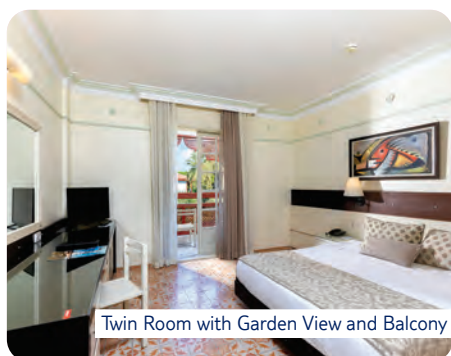
Number of rooms: 443

Accessibility

This hotel's been surveyed by AccessAble so you can check if it's suitable for your access needs. See the A-Z guide for more details.

Your service at this hotel

Holidays here come with our **Hotel rep + 24/7 support on the TUI app and by phone**



Twin Room with Garden View and Balcony



Buffet restaurant



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Board Options

- All Inclusive

*Extra charge



HolidayVillages



Holiday Villages deliver family-friendly hotels that are packed with activities



HV Bar



Holiday Village Aql Turkiye SARIGERME TURKEY - DALAMAN

TTTTT  4.2/5 Based on 5745 reviews



This place – part of the Holiday Village collection – lines up loads for families. As well as a pool for every day of the week, you'll find four different restaurants and five bars. And when it comes to things to do, you've got a bowling alley* and a games arcade* on top of a bumper activities line-up.

Our Holiday Village hotels have something for everyone, whether you want to relax by the pool or get involved with activities. There are over 200 to choose from for the whole family, with an A-Z list ticking off everything from archery to zorbing. Tots to teens are catered for at our HV Clubs and our football, swimming and stage academies ramp up the fun. And come evening, you can catch professional shows and gameshows.

Key Facilities

- 7 pools • 3 kids' pools • 5 bars • 4 restaurants
- A la carte dining • Free Wi-Fi • Aeroball • Daytime activity programme • Kids' daytime activity programme
- HV Club • Parent and toddler sessions • The Zone
- Evening entertainment programme • Spa*

Location

- Direct access to the beach • 2km from Sarigerme
- 22km to the larger town of Ortaca

Transfer time: 20 minutes by coach from Dalaman Airport

Food & Drink

Each Holiday Village hotel has a buffet restaurant with a kids' buffet section, and at least two à la carte or themed spots, which are included as part of your All Inclusive package. Keep an eye out for Russell the Brussel – he's our healthy eating mascot.

Pools

There are seven swimming spots here. The main one's a big lake-like affair with water funnels, but you've also got a trio of quieter numbers and a slide pool with four chutes to try out.

Entertainment

All ages are catered for at our HV Clubs. There's the HV Creche* for tiny tots, the HV Club for 3 to 9-year-olds, and the HV Crew for 10 to 12-year-olds. As for teens, they get The Zone, which runs the likes of mocktail-making sessions and TikTok classes.

Sports & Activities

The activity line-up at these hotels is a cut above the rest – there are hundreds of options to pick from. You can expect everything from paddleboarding and raft building to our professional swim, football and stage academies*. On top of all that, you can put your balance skills to the test on the Aerial Adventure course.

Health & Beauty

As well as ticking off a sauna and steam room, the spa* comes with a traditional hammam.

Number of rooms: 500

TUI Kids' Clubs

Hotels with a TUI KIDS' CLUB come with UK-certified childcare for babies, kids and teens.

Accessibility

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Your service at this hotel

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*Extra charge



A la carte restaurant



Archery



Double Room with Sliding Doors and Balcony or Terrace

Rooms

Rooms come with a TV, air-conditioning and a balcony or terrace. Double rooms and family rooms have a lounge area which is separated from the bedroom. You can upgrade to a **select double room**, a **family room with kids' den** or a **suite** with a **whirlpool bath**. If you've purchased late check-out, the check-out time is 17:00.



FREE KIDS' PLACES AVAILABLE

Subject to availability

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Board Options

• All Inclusive



TUI MAGIC LIFE



Magico buffet restaurant



Main Building Double Room with No Balcony or Terrace



Activity pool

TUI MAGIC LIFE Sarigerme

SARIGERME TURKEY - DALAMAN

TTTTT 4.5/5 Based on 822 reviews

TUI MAGIC LIFE Sarigerme is right on the edge of the Aegean Sea. The facilities are set among thick greenery, including a total of five pools and four restaurants.

You're in a great location to have a go at watersports, as there's a centre on the beach. The club also has its own tennis courts and a programme of fitness classes. If you're looking to relax, there's a spa with Turkish baths.

Key Facilities

- 4 pools • 1 kids' pool • 7 bars • 4 restaurants
- Free Wi-Fi • Daytime activity programme • MyMo Maxis • MyMo Minis • Teen Club • Evening entertainment programme • Spa*

Location

- On the dark yellow sand of Sarigerme Beach • 1km to village centre • Dolmus stops on road at entrance to hotel every half hour • 20km to Ortaca where you can catch a bus to Dalyan, Fethiye and Marmaris

Transfer time: 20 minutes by coach from Dalaman Airport

Rooms

The rooms and bungalows here all come with free Wi-Fi, a TV, air-con, a mini-fridge, a safe and a hairdryer. Double rooms can come with or without a **balcony** and some also have a **limited sea view**. Double rooms are in the main building while the bungalows are situated on a hillside with up to 70 natural stone steps to access them.

Number of rooms: 253

Accessibility

This hotel's been surveyed by AccessAble so you can check if it's suitable for your access needs. See the A-Z guide for more details.



Your service at this hotel

Holidays here come with our **Hotel rep + 24/7 support on the TUI app and by phone**

Select your room

For a small fee, this hotel lets you choose your ideal room from an interactive map.



FREE KIDS' PLACES AVAILABLE Subject to availability



MULTI-CENTRE

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Board Options

- All Inclusive



Family Fun Hotels with top-rated kids' clubs and jam-packed activity rosters.



The Taverna



Family Room with Balcony or Terrace



Green & Grill

TUI BLUE Tropical SARIGERME TURKEY - DALAMAN

TTTTT 4.5/5 Based on 4114 reviews

Water babies will love this place – the main pool has two waterslides, you've got a relaxing swimming spot, and there are four pools just for kids. As with all the hotels in our TUI BLUE collection, you've got lots to pick from on the food and drink front – the four restaurants cover off colourful buffets and à la carte dining.

The nearest town's about 20 minutes' walk away if you fancy trying out some local pubs and restaurants. On the other hand, you could hop in a half-hour taxi ride to İztuzu Beach, a roomy swathe of sand known for its bright-blue waters and loggerhead turtles.

Key Facilities

- 3 pools • 4 kids' pools • 5 bars • 4 restaurants
- A la carte dining • Free Wi-Fi • Daytime activities
- Baby & Tots Club, 0-2 years* • Kids' Club, 3-12 years • Teen activities, 13-17 years • Evening entertainment

Location

- On the beach • 2km to Sarigerme • 16km to Ortaca
- Transfer time:** 20 minutes by coach from Dalaman Airport



Rooms

All rooms come with a balcony or terrace, air-conditioning from May to October, free Wi-Fi, a TV and tea or coffee-making facilities. There are **family rooms** available, while upgrade options include **suites** and **junior suites**, which come with extras like a lounge area.

Number of rooms: 500

Kids' Club

Hotels with a Kids' club come with UK-certified childcare for babies, kids and teens.

Accessibility

This hotel's been surveyed by Accessible so you can check if it's suitable for your access needs. See the A-Z guide for more details.



Your service at this hotel

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Select your room

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Subject to availability

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Board Options

- All Inclusive



Children's paddling pool



1 Bedroom Apartment with Balcony



Club Candan

MARMARIS TURKEY - DALAMAN

TTTTT  4.3/5 Based on 1598 reviews

This place has a big lagoon pool that comes complete with a waterslide. On the dining front, there's a poolside restaurant that hosts a Turkish night every week – expect barbecues and belly dancing.

It's in a peaceful spot just a 10-minute walk from the middle of Marmaris. And the marina's even closer. It's also about a 10-minute stroll to the sand-and-shingle beach.

Key Facilities

• 1 pool • 1 kids' pool • 1 bar • 1 restaurant • Free Wi-Fi zones • TUI KIDS' CLUB • Turkish nights

Location

• 200m to shops, bars and restaurants • 1km to resort centre • 800m to nearest beach • 50m to dolmus bus stop

Transfer time: 105 minutes by coach from Dalaman Airport



Rooms

Apartments here come with a lounge and kitchenette for that home-from-home feel. 1-bedroom apartments have a twin bedroom and one or two sofa-beds in the lounge. The larger 2-bedroom apartments can sleep up to 6. Both room types can be upgraded to include a **pool view**. Just so you know, air-conditioning is available but is chargeable.

Number of rooms: 166

TUI Kids' Clubs

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Your service at this hotel

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MULTI-CENTRE

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Board Options

• Self Catering



Family Fun Hotels with top-rated kids' clubs and jam-packed activity rosters.



Caribbean pool



Double Room with Garden View and Balcony



Buffet restaurant

TUI BLUE Ephesus

KUSADASI TURKEY - IZMIR

TTTT Plus 4.3/5 Based on 977 reviews

As part of the TUI BLUE collection, this hotel lines up all the holiday essentials and more. As well as four restaurants and five pools, you get free access to Aqua Fantasy Waterpark, which is jam-packed with slides, chutes and flumes.

The hotel's pulled right up to a beach, so you can flit between the pool and the sand as often as you fancy. That's when you're not splashing around at the waterpark, of course – it's right next door.

Key Facilities

• 3 pools • 2 kids' pools • 4 bars • 4 restaurants
• Free Wi-Fi • Daytime activities • Baby & Tots Club, 0-2 years* • Kids' Club, 3-12 years • Teen activities, 13-17 years • Evening entertainment programme • Spa*

Location

• On a private beach • 9km to Kusadasi • 9km to Selcuk • 80 minutes from Adnan Menderes Airport
• 165 minutes from Bodrum Airport

Transfer time: 80 minutes by coach from Adnan Menderes Airport, 165 minutes by coach from Bodrum Airport



Rooms

All rooms come with air-conditioning, a minibar*, a satellite TV, a safe, tea and coffee making facilities, Wi-Fi and a balcony. **Double rooms** can sleep up to three as they have an extra bed in the bedroom, while the **family rooms** come with a garden view.

Number of rooms: 335

Kids' Club

Hotels with a Kids' club come with UK-certified childcare for babies, kids and teens.

Accessibility

This hotel's generally suitable for those with reduced mobility, but all access needs are different. See the A-Z guide for more details.



Your service at this hotel

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FREE KIDS' PLACES AVAILABLE Subject to availability

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Board Options

• All Inclusive



Egypt

Giant pyramids, iconic cities and mile-upon-mile of beaches – holidays to Egypt are in a league of their own.

An elite holiday destination

In the race for the title of the world's top holiday destination, Egypt runs with the elite – more than 12 million tourists flock here every year. But the country has had an advantage. It's been in training for the best part of 25 centuries. The ancient Greeks and Romans started holidaying here as far back as the 4th century BC. And, it'll come as no surprise that ancient sites top the must-see list, like the Pyramids of Giza and Luxor's sandstone temples.

Sun, sea and sand

Today, tourists fall into two camps. On one side of the coin you've got the visitors who come for the weather and the beaches. Hurghada, Sharm El Sheikh and Marsa Alam dip their toes in the clear waters of the Red Sea. Expect white beaches that stretch out like party streamers, some of the world's best scuba diving sites, and every watersport you can think of.

After-dark entertainment

A holiday to Egypt isn't just about daytime activities, though. Cocktail bars, karaoke spots and bass-pumping nightclubs all help to get things going when the sun goes down, regardless of which part of Egypt you jet off to. In Sharm El Sheikh, the strip's the place to be – music concerts and foam parties are just a few of the major events here. Hurghada's Marine Boulevard, meanwhile, offers up everything from traditional belly-dancing shows to family-friendly seafront bars. And over in Marsa Alam, there are loads of swish restaurants to check out.

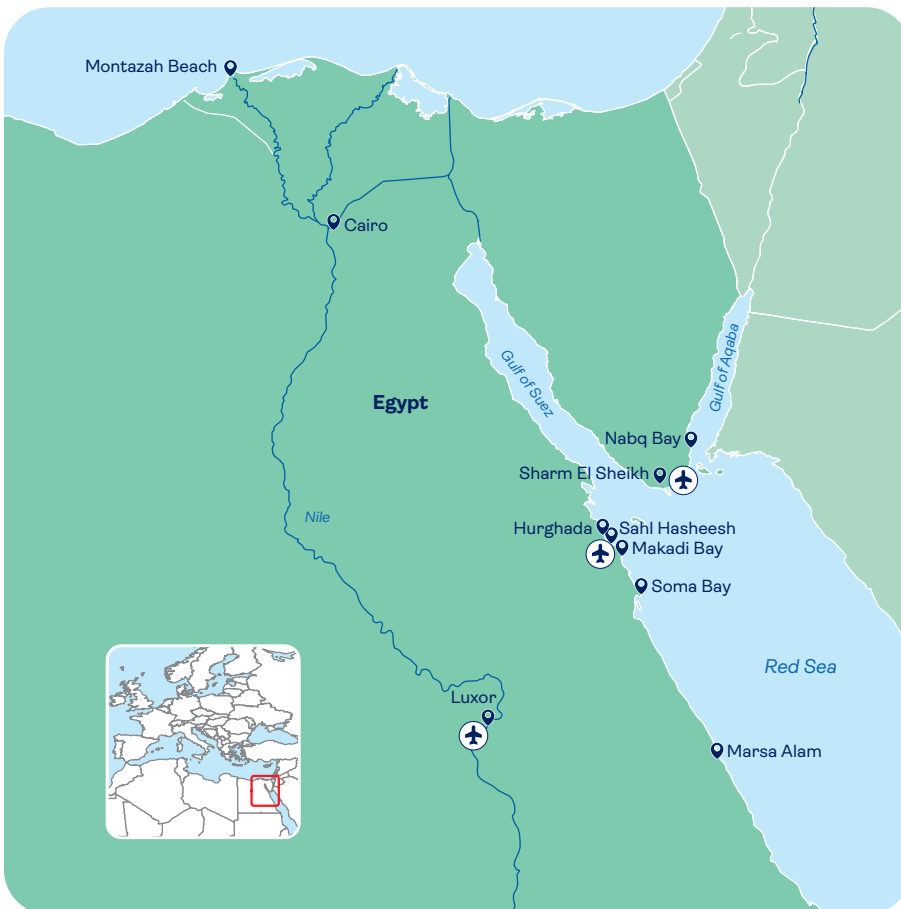
Cruise along the Nile


If you really want to scratch beneath Egypt's sandy surface, our Nile river cruises are just the ticket. They start and finish in Luxor – often dubbed 'the world's greatest open-air museum' for its ancient sights like the Valley of the Kings. In between, you'll stop off in Edfu, Kom Ombo and Aswan, where some of the country's best-preserved temples are the big draw.



The TUI app's your one-stop shop for support while you're away, and provides everything you need for your holiday in one place.

[Download the TUI app](#)




Flight time
 5 hrs 15 mins to 5 hrs 30 mins


Timezone
 GMT +2


Weather
 Count on Egypt for year-round sunshine. In the summer temperatures soar above 35°C and rarely dip below 20°C in the winter. In the winter season, divers should bear in mind that waters can cool to around 20°C.


Did you know
 The Red Sea is the hottest sea on earth, yet its super coral reefs are thought to be some of the healthiest in the world.

We fly from a wide range of regional airports, so chances are there'll be one near you. Take a look at our flight timetable at the back of this brochure for an at-a-glance guide to our flying programme.

Flight time shown above is from London Gatwick and should be used as a rough guide, as they can vary.



TUI MAGIC LIFE



Magico buffet restaurant



Double Room with Garden View and Balcony or Terrace



Family pool with slides

TUI MAGIC LIFE Kalawy HURGHADA EGYPT

TTTTTT 4.5/5 Based on 1543 reviews

The TUI MAGIC LIFE Kalawy comes with its own private beach. The sand is edged by a big lagoon, which hosts everything from stand-up paddle boarding to canoeing to wind surfing.

This place is a paradise for divers. Strap on a snorkel and dip into the lagoon for a chance to spot lionfish, rays and turtles gliding beneath the waves.

Key Facilities

- 5 pools • 1 kids' pool • 9 bars • 5 restaurants
- Free Wi-Fi • Dance lessons 16+ • Daytime activity programme • Theme days • Weekly sports tournaments +16 • MyMo Maxis • MyMo Minis
- Teens • Amphitheatre • Spa*

Location

- Between a sandy bay and a beautiful coral reef
- 30km from Safaga

Transfer time: 90 minutes by coach from Hurghada Airport

Rooms

There's a choice of double rooms here, with views ranging from garden to the ocean. And if you're coming with little ones, **family rooms** are available. All rooms come with a balcony or a terrace. Plus air-con is supplied.

Number of rooms: 537

Accessibility

This hotel's been surveyed by AccessAble so you can check if it's suitable for your access needs. See the A-Z guide for more details.

Your service at this hotel

Holidays here come with our **Hotel rep + 24/7 support on the TUI app and by phone**

Select your room

For a small fee, this hotel lets you choose your ideal room from an interactive map.



FREE KIDS' PLACES AVAILABLE Subject to availability



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Board Options

- All Inclusive



SplashWorld



SplashWorld holidays come with free, unlimited access to a first-rate waterpark.



Jaz Makadi Aquaviva HURGHADA EGYPT

TTTTT 4.7/5 Based on 9873 reviews

This place comes with unlimited access to Makadi Water World, Egypt's largest waterpark. There are 50 rides to choose from, making this the ultimate aqua spot for water babies, young and old.

The hotel has four pools, a smart restaurant, and a nearby 18-hole golf course. And when it comes to bedrooms, they're set to be spacious and stylish.

Key Facilities

- 5 pools • 3 kids' pools • 2 bars • 1 restaurant
- Free Wi-Fi • Makadi Water World • Makadi Spa*

Location

- In the Madinat Makadi area • Free shuttle bus to the beach daily • 30km to Hurghada

Transfer time: 60 minutes by coach from Hurghada Airport

Rooms

There's a warm and inviting feel to the rooms here. They all come with air-conditioning, satellite TV, and a balcony or terrace. You can choose a twin or upgrade to a **swim-up superior twin room** which gets you direct access to a pool. **Family rooms** are also available which have extra sofa-beds in the lounge area.

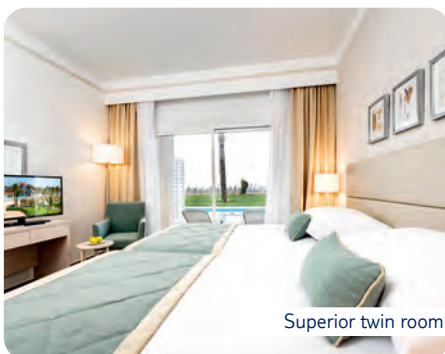
Number of rooms: 487

Accessibility

This hotel's been surveyed by AccessAble so you can check if it's suitable for your access needs. See the A-Z guide for more details.

Your service at this hotel

Holidays here come with our **Hotel rep + 24/7 support on the TUI app and by phone**



Superior twin room



Pool bar



FREE KIDS' PLACES AVAILABLE

Subject to availability



MULTI-CENTRE

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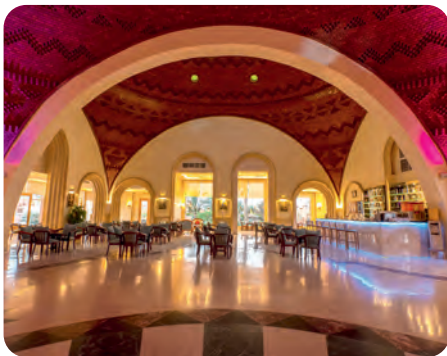
[View online](#)



Board Options

- All Inclusive

*Extra charge



Seafront Double Room with Sea View and Balcony or Terrace



Akassia Swiss Resort

MARSA ALAM EGYPT

TTTTT 4.6/5 Based on 2246 reviews

This hotel isn't just beachfront, it's also the proud owner of its own house reef. Snorkellers have spotted everything from turtles and dugongs to harmless reef sharks in the waters just offshore.

You're in the middle of the desert here, but there's still plenty to do. The hotel's got a handful of pools, an amphitheatre, four restaurants and tennis courts. Plus, there's a full-scale waterpark, with a wave pool.

Key Facilities

- 5 pools • 1 kids' pool • 5 bars • 5 restaurants
- Free Wi-Fi • Daytime activity programme • Kids' club • Evening entertainment programme • Spa*

Location

- 100m to Akassia Reef • 25.8km to El Quesir City
- 51km to Marsa Alam airport

Transfer time: 50 minutes by coach from Marsa Alam Airport

Rooms

Rooms come with a balcony or terrace, plus air-conditioning from May to October in all rooms. There's double rooms available with a limited sea view. Or for that bit extra, you can upgrade to a **full sea, garden or pool view**. If you're staying in a larger group, **2-bedroom family rooms** are also available.

Number of rooms: 444

Your service at this hotel

Holidays here come with our **Hotel rep + 24/7 support on the TUI app and by phone**

FREE KIDS' PLACES AVAILABLE Subject to availability

Click the link or head to tui.co.uk for more info about our holidays, including up-to-date prices, hotel details and helpful videos.

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Board Options

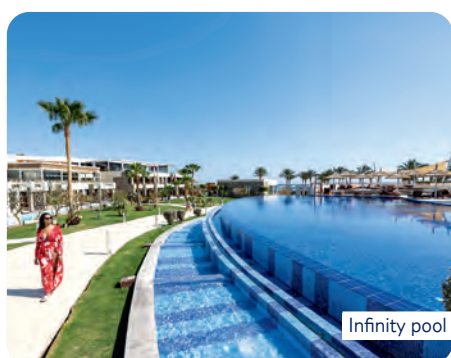
- All Inclusive



SENSATORI



BY TUI BLUE



Infinity pool



Double Room with Inland View and Balcony or Terrace



Stonegrill steak and seafood à la carte restaurant*

TUI BLUE Sensatori Coral Sea SHARM EL SHEIKH EGYPT

TTTTT 4.6/5 Based on 10416 reviews



This place – which is a part of the Sensatori by TUI BLUE collection – has the X Factor. Think plush swim-up suites*, a spot along the sparkling Red Sea, and a sea-facing spa*. That's not to mention the diving centre* with expeditions out to the Tiran Islands, and a pool-to-waterside bar ratio that makes cocktail clinking a breeze.

This beachfront pad is perfect for flop-and-fly getaways. There's a golden, sandy beach, which looks out to the rocky Tiran Islands, and a boho-style shisha lounge set amid the boardwalk's thatched cabanas and palm trees.

This hotel is part of the Atlantica Hotels group - one of our handpicked TUI selected partners.

Key Facilities

- 5 pools • 2 kids' pools • 10 bars • 6 restaurants
- A la carte dining • Free Wi-Fi • BLUEfit® • Baby & Tots Club, 0-2 years* • Kids' Club, 3-12 years • Evening entertainment programme • The Chavana Spa*
- Teen activities, 13-17 years

Location

- On a long sandy beach • Looks out over Ras Nosrani Bay • 18 kilometres to the centre of Sharm El Sheikh
- Close to Tiran Island • 4 kilometres to Sharm El Sheikh International Airport • First drop off and last pick up on transfers

Transfer time: 30 minutes by coach from Sharm El Sheikh Airport



MULTI-CENTRE

This hotel can be booked as part of a Multi-Centre holiday – when you stay at more than one hotel while you're away.

Rooms

Rooms come with a balcony or terrace, air-conditioning, tea and coffee-making facilities and an in-room safe. Many rooms have a Jacuzzi® bathtub in the bathroom. There's an adult's area for extra relaxation and a mixed area which is ideal for families. Upgrade to a **swim-up** room for direct pool access or stay in a **family suite** to sleep up to five people.

Number of rooms: 470

Kids' Club

Hotels with a Kids' club come with UK-certified childcare for babies, kids and teens.

Accessibility

This hotel's been surveyed by AccessAble so you can check if it's suitable for your access needs. See the A-Z guide for more details.

Your service at this hotel

Holidays here come with our **Hotel rep + 24/7 support on the TUI app and by phone**

Select your room

For a small fee, this hotel lets you choose your ideal room from an interactive map.

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Board Options

- All Inclusive

*Extra charge



TUI MAGIC LIFE



Superior Double Room with Garden View and Balcony



Magico restaurant

TUI MAGIC LIFE Redsina Sharm el Sheikh

SHARM EL SHEIKH EGYPT

TTTTT 4.6/5 Based on 5588 reviews

With two huge pools, a waterpark and a spot by a sand-and-pebble beach, you're spoilt for choice when it comes to sunbathing spots at this hotel. There are plenty of places to eat and drink, too – you can dine at four restaurants and grab drinks at a whopping seven bars. One of them serves drinks around the clock, and the menu even has a special mocktail for little ones.

This place really raises the bar when it comes to sports and activities. Families can have a go at archery, shuffleboard, tennis and boccia, and there are dance classes just for couples. You're right by a colourful coral reef, and there's a diving centre* to help you see the sea life up close.

Key Facilities

• 2 pools • 2 kids' pools • 8 bars • 4 restaurants
• Kids' clubs • Free Wi-Fi in public areas • Daytime activity programme • Evening entertainment programme • Spa*

Location

• On the beach • 25km to Naama Bay, with its shops, restaurants and bars • 9.5km from the airport

Transfer time: 20 minutes by coach from Sharm El Sheikh Airport

Rooms

All rooms are modern and have air-conditioning and either a balcony or terrace. Double rooms come with either a **garden, pool** or **sea view**. You can opt for a family area deluxe double room which can sleep up to 4.

Number of rooms: 521

Accessibility

The property is generally unsuitable for those with reduced mobility. See the A-Z guide for more details.

Your service at this hotel

Holidays here come with our **Hotel rep + 24/7 support on the TUI app and by phone**

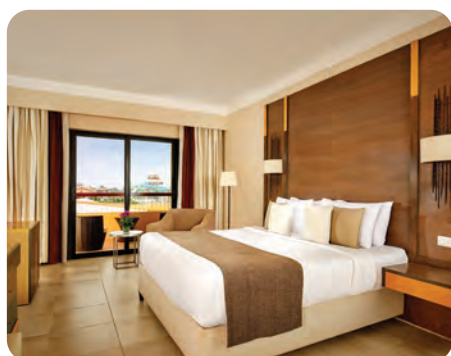
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Board Options

• All Inclusive



Coral Sea Aqua Club

SHARM EL SHEIKH EGYPT

TTTTT  4.6/5 Based on 4098 reviews

The waterpark is the star attraction at this hotel. It features things like a bowl slide and a lazy river. There are two big pools, as well. Meals, meanwhile, are covered by four restaurants, including an American diner.

Live shows provide the after-dark entertainment, and there are kids' club activities during the day. For even more choice, you're just a two-minute stroll from the lively El-Khan district. As for the beach, there's a sandy stretch 10 minutes' walk away.

Key Facilities

- 2 pools • 1 kids' pool • 7 bars • 4 restaurants • A la carte dining • Wi-Fi* • Daytime activity programme
- Kids' club • Evening entertainment programme

Location

- Close to the beach • 30km to Naama Bay • 3.5km to La Strada shopping center

Transfer time: 20 minutes by coach from Sharm El Sheikh Airport

Rooms

All rooms come with a TV, air-conditioning and a balcony or terrace.

Number of rooms: 212

Your service at this hotel

Holidays here come with our **Hotel rep + 24/7 support on the TUI app and by phone**



FREE KIDS' PLACES AVAILABLE

Subject to availability

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Board Options

- All Inclusive



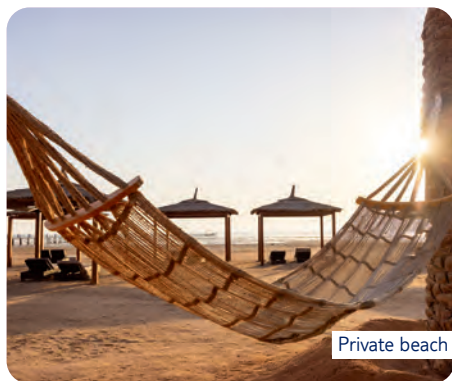
HolidayVillages



Main pool



Holiday Villages deliver family-friendly hotels that are packed with activities



Private beach



Kids' splash pool

Holiday Village Red Sea

SHARM EL SHEIKH EGYPT

TTTT Plus 4.5/5 Based on 9560 reviews



This place – part of the Holiday Village collection – gets the double thumbs up for its family-friendly line-up. An aquapark headlines the pool scene, and there's a jam-packed activities roster, too. We're talking fencing, zorbing, cocktail making, aerial high ropes courses and around-the-clock entertainment.

Our Holiday Village hotels have something for everyone, whether you want to relax by the pool or get involved with activities. There are over 200 to choose from for the whole family, with an A-Z list ticking off everything from archery to zorbing. Tots to teens are catered for at our HV Clubs and our football, swimming and stage academies ramp up the fun. And come evening, you can catch professional shows and gameshows.

Key Facilities

- 4 pools • 1 kids' pool • 5 bars • 6 restaurants • Free Wi-Fi • Daytime activity programme • Kids' daytime activity programme • HV Club • Parent and toddlers • The Zone • Evening entertainment programme • Spa*

Location

- Beachfront • 30km to Naama Bay • Close to bars and restaurants in El-Khan and La Strada shopping areas

Transfer time: 20 minutes by coach from Sharm El Sheikh Airport

Food & Drink

Each Holiday Village hotel has a buffet restaurant with a kids' buffet section, and at least two à la carte or themed spots, which are included as part of your All Inclusive package. Keep an eye out for Russell the Brussel – he's our healthy eating mascot and his crunch competitions encourage healthy eating at mealtimes.

Pools

Total-wipeout style inflatable games are what the four-strong pool line-up was made for. Across the road, an aquapark comes rammed with slides, chutes and a lazy river. And there's a bonus pool that's just for little ones.

Entertainment

All ages are catered for at our HV Clubs. There's the HV Creche* for tiny tots, the HV Club for 3 to 9-year-olds, and the HV Crew for 10 to 12-year-olds. As for teens, they get The Zone, which runs the likes of mocktail-making sessions and TikTok classes.

Sports & Activities

The activity line-up at these hotels is a cut above the rest – there are hundreds of options to pick from. You can expect everything from paddleboarding and raft building to our professional swim, football and stage academies*. On top of all that, you can put your balance skills to the test on the Aerial Adventure course.

Health & Beauty

There's a spa* on hand for when you're in need of some me-time.

Number of rooms: 484

TUI Kids' Clubs

Hotels with a TUI KIDS' CLUB come with UK-certified childcare for babies, kids and teens.

Accessibility

This hotel's been surveyed by AccessAble so you can check if it's suitable for your access needs. See the A-Z guide for more details.

Your service at this hotel

Holidays here come with our **Hotel rep + 24/7 support on the TUI app and by phone**



Main pool



The Dine Around buffet restaurant



Aqua Park



Double Room with Balcony or Terrace

Rooms

Double rooms come as standard here. For a bit extra, there are rooms with a **whirlpool bath** on the balcony or terrace, or **swim-up rooms** for direct access to the pool. **Junior suites with kids' dens** have a separate children's room with bunk beds, a beanbag and a TV. **Family suites** and interconnecting rooms are also available.



FREE KIDS' PLACES AVAILABLE

Subject to availability

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Board Options

• All Inclusive



SplashWorld



Aquapark



SplashWorld holidays come with free, unlimited access to a first-rate waterpark.



Food Court Restaurant



Coffee Corner

Coral Sea Water World

SHARM EL SHEIKH EGYPT

TTTTT 4.5/5 Based on 9016 reviews

This All Inclusive, beachfront hotel has a waterpark complete with thrill rides and a lazy river – plus there are two lake-style pools. On the dining front, there are three restaurants – including Italian and Asian à la cartes – plus a food court, and a whole host of bars.

This hotel has a great spot in peaceful Nabq Bay, there's a shopping centre and a handful of restaurants a five-minute walk away. Plus, you're a 35-minute drive from the bars, shops and restaurants in lively Na'ama Bay. Back at base, there's a football pitch, a tennis court and a spa*. Various live shows and live music get things going after dark.

Key Facilities

- 2 pools • 2 kids' pools • 8 bars • 3 restaurants
- A la carte dining • Wi-Fi* • Evening entertainment programme • Spa*

Location

- In Nabq Bay • Approx 35 minutes to Na'ama Bay
- Near to Nabq National Park

Transfer time: 20 minutes by coach from Sharm El Sheikh Airport

Food & Drink

The main buffet restaurant has a weekly cycle, with different theme every night. There are also two à la carte restaurants serving Italian and Asian food. And if you head outside, there's usually something cooking on the barbecue.

Pools

The highlight here is the waterpark. It's got slides, tubes, chutes, thrill rides and a lazy river to bob along. There's a mini version for children, too. Just so you know, there are height restrictions of 1.20m on 12 of the bigger waterslides and the wave pool.

Entertainment

In the evenings, there are quiz and bingo nights, along with live music and dancing. For children, there's a mini-disco.

Sports & Activities

For sports lovers, there's a tennis court and a basketball court. There's also an artificial grass football pitch where you can sometimes have late-afternoon matches when the sun goes down. Kitesurfing*s* on the cards if you head to the beach, too, and on the subject of watersports*, there's a diving school on-site.

Health & Beauty

There's a spa* and beauty salon*, where you can sign up for different treatments. There's also a hairdresser*. And there's a fully-equipped gym, too.

Number of rooms: 376

Accessibility

This hotel's been surveyed by AccessAble so you can check if it's suitable for your access needs. See the A-Z guide for more details.

Your service at this hotel

Holidays here come with our **Hotel rep + 24/7 support on the TUI app and by phone**

*Extra charge



Dine Around Main Restaurant



Aquapark



Double Room with Balcony

Rooms

All rooms come with air-conditioning, tea and coffee-making facilities, a TV, safe and a minibar*. And you'll have a balcony or terrace, too. **Deluxe double rooms** and **1 and 2 bedroom family rooms** have a partition, and some **2 bedroom family rooms** have a den for little ones. Just so you know, the minibar will be empty on arrival and can be filled upon request.



FREE KIDS' PLACES AVAILABLE

Subject to availability

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Board Options

• All Inclusive



Morocco

Offering a scenic coastline and one of Africa's most sought-after cities, holidays to Morocco give Europe's top tourist destinations a run for their money.

A break from the norm

Morocco's introduction to the mainstream holiday market in the late Nineties added a new genre to the library of world travel. Suddenly, holidays were scented with spice rather than suncream, and the soundtrack of waves was remixed with calls to prayer. Our holidays take you to the Atlantic coast, as well as blush-coloured Marrakech and the Atlas Mountains. July and August are peak season for the locals, so you can expect hotels to be busy with a mix of tourists during the summer.

Agadir and Taghazout

Today, more than 13 million tourists come to the country every year in search of a beach break with a twist. Most people choose Agadir as their base, and for good reason. The stretch of coast here unravels for six miles and basks in 300 days of sunshine a year. Drive 30 minutes north, meanwhile, and you'll find yourself on the quieter sands of Taghazout.

This up-and-coming fishing village is a magnet for surfers and offers an authentic taste of laidback Moroccan life.

Marrakech

Head a little further north from the mountains, meanwhile and you'll reach Marrakech. Lively is a word that best describes this historic city, which pulses with the energy of its souks, sights and sounds. Take a stroll through the Red City's higgledy-piggledy streets and you'll find ornate gardens, monumental palaces and lively bazaars. The market place at Jemaa el-Fna square is the city's most famous, and at night it comes alive with snake charmers, belly dancers and the flavours of Morocco's favourite street foods.



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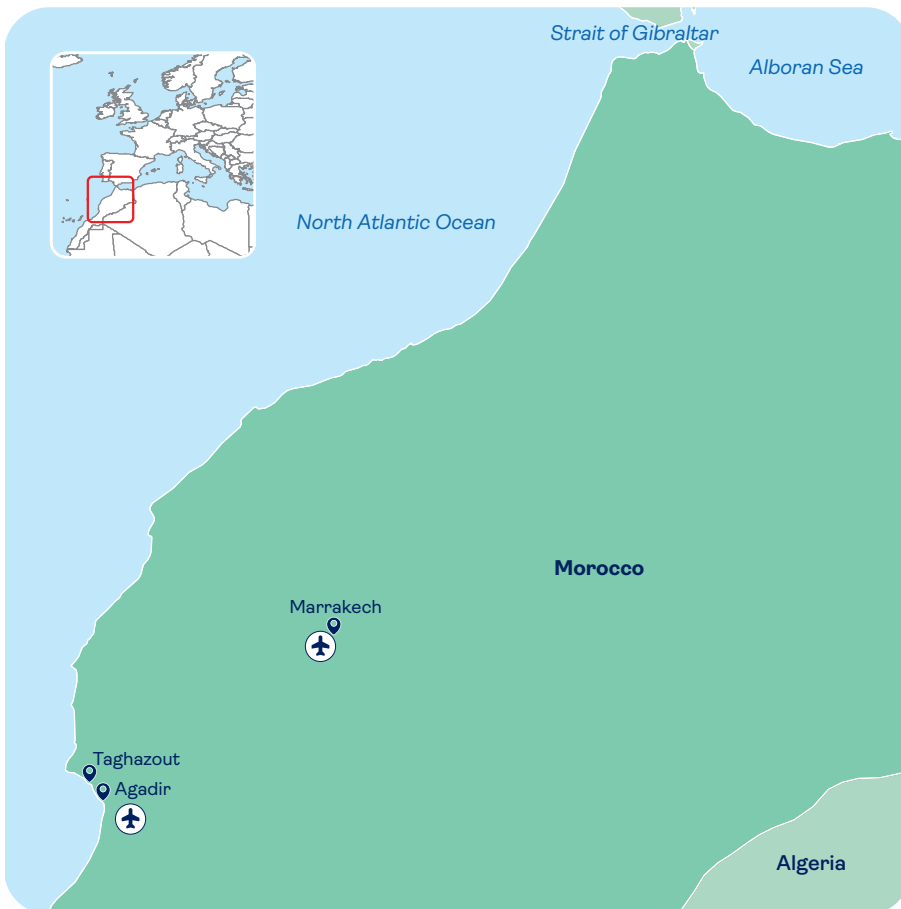
Marrakech



Agadir



Marrakech



Flight time

3 hrs 30 mins to
3 hrs 45 mins



Timezone

GMT +0



Weather

Summers in Morocco are seriously hot. In Marrakech temperatures edge towards 40°C in July and August. Winter, spring and autumn months are a great time to sightsee with temperatures in the mid-20s.



Did you know

Morocco is home to the Sahara – the world's largest desert. Volcanic mountains and a network of lakes are the backdrop to this desert oasis, where camels ride over dunes.

We fly from a wide range of regional airports, so chances are there'll be one near you. Take a look at our flight timetable at the back of this brochure for an at-a-glance guide to our flying programme.

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SplashWorld



Onsite waterpark



SplashWorld holidays come with free, unlimited access to a first-rate waterpark.



A la carte restaurant

AQI Aqua Mirage Club MARRAKECH MOROCCO

TTT 4.2/5 Based on 8343 reviews

This hotel's nestled in the peaceful outskirts of Marrakech, a 25-minute drive from the city centre. Sightseers can take the shuttle bus* to explore the souks, marketplaces and ancient palaces in the Red City.

At base, the waterpark takes centre stage, and you'll also find a variety of quieter pools spread around the grounds. Meals are served in the three restaurants, which include a steakhouse and an all-you-can-eat buffet.

Key Facilities

- 2 pools • 1 kids' pool • 6 bars • 3 restaurants
- A la carte dining • Free Wi-Fi • Kids' club • Evening entertainment programme • Spa*

Location

- At the foot of the Atlas Mountains • 10km from Marrakech city centre • Ideal base for exploring the surroundings of Marrakech

Transfer time: 20 minutes by coach from Marrakech Airport

Rooms

Rooms here all come with your basic holiday essentials including air-conditioning, a safe and free Wi-Fi. Double rooms have a balcony, or for a bit more luxury, there are **2-bedroom family suites** with an interconnecting door.

Number of rooms: 550

Accessibility

This hotel's been surveyed by AccessAble so you can check if it's suitable for your access needs. See the A-Z guide for more details.

Your service at this hotel

Holidays here come with our **Hotel rep + 24/7 support on the TUI app and by phone**



Double room



Main Pool



FREE KIDS' PLACES AVAILABLE Subject to availability



MULTI-CENTRE

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Board Options

- All Inclusive



TUI SUNEО



TUI SUNEО Kenzi Europa

AGADIR MOROCCO

TTT 4.4/5 Based on 314 reviews



Buffet restaurant

You'll find this hotel along a leafy avenue in the downtown area of Agadir. It's got a quiet setting, but it's only a few steps away from shops and restaurants, and just a touch further from a sandy beach.

This place has a big heated outdoor pool, a few waterslides and a kids' pool kitted out with animal-shaped sprinklers and slides. At mealtimes, the international and Moroccan buffet has you sorted, and you can fill up on drinks over at the bar. After dark, you can enjoy a variation of entertainment shows or get involved in a game of bingo.

Key Facilities

• 1 pool • 1 kids' pool • 2 bars • 1 restaurant • Free Wi-Fi • Evening entertainment programme • Spa*

Location

• 20m from shops, bars and restaurants • 200m to the hotel's beach • 200m from bus stop • 300m from resort centre • 500m from nightclub

Transfer time: 45 minutes by coach from Agadir Airport

Rooms

Modern and stylish rooms come with a satellite TV, free Wi-Fi, and a balcony or terrace. They all come with twin or double beds, some are also available as a single. Air-conditioning is available throughout the summer, meanwhile, heating is between 1st November and 31st March.

Number of rooms: 233

Your service at this hotel

Holidays here come with our **Hotel rep + 24/7 support on the TUI app and by phone**



Twin Room with balcony



Splash pool



FREE KIDS' PLACES AVAILABLE

Subject to availability



MULTI-CENTRE

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Board Options

• All Inclusive

*Extra charge



Cape Verde

From sprawling beaches to lunar-like landscapes, holidays to Cape Verde line up stellar scenery – not to mention year-round sun.

The Cape Verde Islands

Cape Verde is located off the west coast of Africa, and is made up of 10 islands floating in the Atlantic Ocean. It takes around six hours to fly here from the UK, and year-round sun means there's plenty of choice for when to go. They're still fairly new to the travel circuit, which makes them a great pick for off-the-beaten-track breaks. But with their long sandy beaches, lively surf and modern hotels, they're quickly making a name for themselves.

Sal

Cape Verde's most popular island is Sal, which is known for its striking, moon-like landscape. It's dotted with colourful, cobbled towns, like Santa Maria in the south, where you'll find surf shops, traditional restaurants and a square lined with al fresco cafés. The main attraction, though, is the beach, which stretches out for eight kilometres. Watersports are a big draw, but the sea can sometimes get a little choppy, so sunbathing's a popular fallback.

Boa Vista

You'll find plenty more in the way of beaches over on Boa Vista, which translates to 'beautiful view'. In fact, the sugar-coloured sands here halo the coastline for 55 uninterrupted kilometres. Praia Chave deserves a special mention, thanks to its creamy swathes and shape-shifting dunes.

Cultural melting pot

Whichever island you opt for, expect a melting pot of cultures. The Portuguese originally discovered Cape Verde, so there's a mixture of African, Brazilian and Portuguese influences. You'll see it in the island's music, fashion and – perhaps most clearly – the food.



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Boa Vista



Palmeira, Sal



Santa Maria



North Atlantic Ocean



Flight time
6 hrs 15 mins



Timezone
GMT -1



Weather

Temperatures here average 26°C from October to June, and rarely drop below 19°C outside of then. A breeze from the Sahara keeps things comfortable when it's hotter, and rainfall's rare.



Did you know

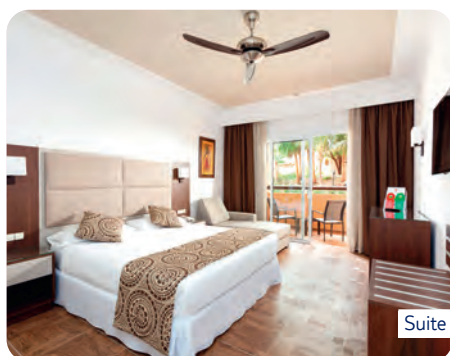
Boa Vista's home to one of the world's largest nesting sites for loggerhead turtles, and its waters are a top spot to eye up humpback whales, too.

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Espargos international buffet restaurant



Suite



Riu Funana

SANTA MARIA CAPE VERDE ISLANDS

TTTT Plus   4.1/5 Based on 4018 reviews

You'll find this property just a pebble-skip from a stretch of sherbet-soft sand, so it's easy to switch sunbathing spots from poolside to seaside.

As for the interiors, you can expect to bed down in spacious, classic-style rooms, with the rest of the hotel looking just as traditional.

Key Facilities

- 2 pools • 1 kids' pool • 7 bars • 4 restaurants
- Free Wi-Fi • Riu Fun4All sports and entertainment programme • RiuLand Kids' Club • Evening entertainment programme • Renova Wellness Spa*

Location

- 300m to the beach • 1.5km from Santa Maria centre

Transfer time: 30 minutes by coach from Sal Airport

Rooms

Rooms come with either a balcony or terrace to allow extra light. There are **double rooms** and **twin rooms** with various furnishings to suit your needs, as well as **interconnecting 2 bedroom family rooms**. For a little extra, you can book one of the **suites** for some extra space and a lounge. All rooms include air-conditioning, ceiling fan, TV, and a mini-fridge.

Number of rooms: 572

Your service at this hotel

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Board Options

- All Inclusive



Hotel Riu Touareg

BOA VISTA CAPE VERDE ISLANDS

TTTTT  4.2/5 Based on 14991 reviews

The Hotel Riu Touareg is ideal for a relaxing escape. It nudges up to one of Boa Vista's best beaches – a long stretch of powder-white sand. Other highlights include the spa, the daytime activities and the evening shows.

This huge hotel is a great choice for both adults and families. Grown-ups can book a room in the adults-only area, which gives you access to an exclusive pool and à la carte restaurant. Families, meanwhile, have a kids' club and mini-discos to make the most of.

Key Facilities

- 6 pools • 2 kids' pools • 7 bars • 6 restaurants
- Free Wi-Fi • Daytime activity programme • RiuLand kids' club • Evening entertainment programme • Spa and wellness centre*

Location

- On Praia de Lacacao beach • 25km to the airport

Transfer time: 35 minutes by coach from Boa Vista Airport

Rooms

Rooms have air-con, a TV and a balcony or terrace. For a bit extra, upgrade to a **junior suite**, or try a **family suite** with a separate lounge. If there are only adults in your party, opt for an **adults' area room** with a minibar and an adults-only pool area. Or, for a bit of luxury, pick an adults' area junior suite with a **whirlpool tub**.

Number of rooms: 1151

Accessibility

This hotel's been surveyed by AccessAble so you can check if it's suitable for your access needs. See the A-Z guide for more details.

Your service at this hotel

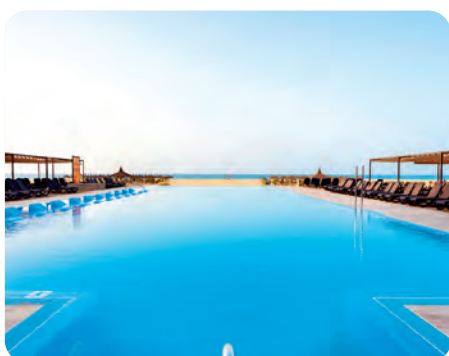
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Poolside bar



Twin Room with Balcony or Terrace



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Board Options

- All Inclusive



Greece

Holidays to Greece deliver fantastic beaches and centuries-old sights – not to mention some of the best nightlife in the Mediterranean.

Grecian charms

Pulling in more than 28 million tourists every year, Greece is one of the world's most popular holiday spots. And it's not hard to see why. Spotless sands, centuries of history, and traditional sugar-cube towns are just the start of what the country has to offer.

Secluded spots for sun, sand and sea

Greece racks up a tonne of crowd-free destinations. Santorini, Mykonos and Skiathos have all put a cosmopolitan gloss on the classic Greek combination of sun, sea and sand, while Kefalonia and Skopelos offer up beautiful beaches and laid-back towns. Thassos, Paros and Samos like to stay out of the spotlight – the beaches here are footprint-free and cypress trees are the only high rises you'll find.

Big-name islands

The biggest of the Greek islands is Crete, which boasts 650 miles of coastline and some impressive historical sights. Corfu – AKA the Emerald Isle – is known for its lush interior. Kos and Zante do a great line in beaches and have impressive after-dark scenes. And as for Rhodes, this place gets the prize for the best sunshine record in these parts.

Mainland hotspots

If you want to stay on the mainland, consider Halkidiki, Kalamata or Parga – they're great springboards for exploring the rest of the country. A holiday to Athens is also a strong contender. The Greek capital comes up trumps with lashings of ancient history, picturesque neighbourhoods and landmarks like the mighty Acropolis. Plus, it's just a 20-minute drive from Glyfada Beach, so you can easily combine the city with the seaside on an Athens holiday.



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Santorini



Fteri Beach, Kefalonia



Athens



Flight time
3 hrs to 4 hrs



Timezone
GMT +2



Weather

Head here in July and August for temperatures which are usually in the 30s. If you prefer things a bit cooler, spring and autumn see plenty of sun, but temperatures are a bit more comfortable, in the mid-20s.



Did you know

Greece may be best-known for its outstanding beaches, but it's also one of the most mountainous places in Europe – in fact, 80% of the country is covered in mountains.

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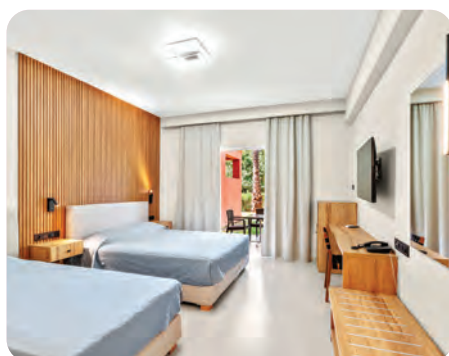
Flight time shown above is from London Gatwick and should be used as a rough guide, as they can vary.



SplashWorld



SplashWorld holidays come with free, unlimited access to a first-rate waterpark.



Aqualand Resort and Waterpark

AGHIOS IOANNIS CORFU

TTT 3.7/5 Based on 1287 reviews

Everything here revolves around the waterpark. It stretches out for over 75,000 square metres, has 49 slides and boasts the world's third-biggest wave pool. Its other highlights include a lazy river, a pirate-themed splash park and a spa.

There are plenty of dining options here, too. The main restaurant's an international buffet number that offers things like homemade pizza, and there's another eatery in the waterpark. For bites between meals, there's a snack station to keep you covered, plus a handful of bars serving drinks and cocktails throughout the day.

Key Facilities

- 2 pools • 1 kids' pool • 3 bars • 2 restaurants
- Free Wi-Fi • Hotel-run kids' club • TUI KIDS' CLUB
- Afternoon and evening entertainment programme

Location

- In a quiet, rural area • Free unlimited entry to the neighbouring waterpark with various slides, rafting, kayaking and a crazy river • 5km to Glyfada • Kokkini and Agios Ioannis are both 1km away • Corfu Town is a 20 minute drive away

Transfer time: 35 minutes by coach from Corfu Airport



FREE KIDS' PLACES AVAILABLE

Subject to availability

Click the link or head to tui.co.uk for more info about our holidays, including up-to-date prices, hotel details and helpful videos.

[View online](#)



Rooms

You can expect rooms to come with air-conditioning, a TV, fridge, hairdryer and either a balcony or a terrace.

Family rooms with a sliding door and 1 bedroom family rooms are also available if you're travelling with a slightly bigger party. Safety deposit boxes are also available upon request.

Number of rooms: 203

TUI Kids' Clubs

Hotels with a TUI KIDS' CLUB come with UK-certified childcare for babies, kids and teens.

Your service at this hotel

Holidays here come with our **Hotel rep + 24/7 support on the TUI app and by phone**

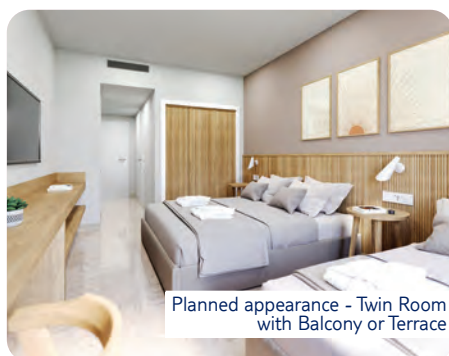


Board Options

- All Inclusive



Main restaurant



Planned appearance - Twin Room with Balcony or Terrace



Roda Beach Resort & Spa

RODA CORFU

TTTTT  4.7/5 Based on 304 reviews

This hotel's nestled on Corfu's northern coast, by a strip of sand that's reserved just for guests. On three sides, it's framed by thick forest, which is filled with scenic walking trails – ideal for relaxing evening strolls.

The crème de la crème here's the pool scene. There are multiple options for everyone – plus, the hotel has had an upgrade for 2025, so you can expect fresh-from-the-box facilities throughout.

Key Facilities

- 6 pools • 2 kids' pools • 5 bars • 4 restaurants
- A la carte dining • Free Wi-Fi • TUI Kids' Club
- Evening entertainment programme • Spa*

Location

- On the beach • Set in 25 acres of gardens
- Close to Roda village

Transfer time: 110 minutes by coach from Corfu Airport



Rooms

All rooms here come with air-conditioning, a safe, mini-fridge, satellite TV, tea or coffee-making facilities, a hairdryer, plus a balcony or terrace.

Number of rooms: 499

TUI Kids' Clubs

Hotels with a TUI KIDS' CLUB come with UK-certified childcare for babies, kids and teens.

Your service at this hotel

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FREE KIDS' PLACES AVAILABLE

Subject to availability

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Board Options

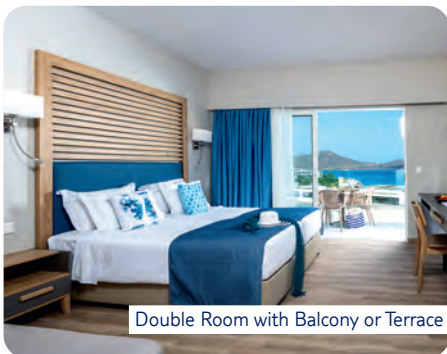
- All Inclusive



Family Fun Hotels with top-rated kids' clubs and jam-packed activity rosters.



Main restaurant



Double Room with Balcony or Terrace



Activity pool

TUI BLUE Elounda Breeze

ELOUNDA CRETE

TTTTT Plus 4.2/5 Based on 516 reviews

This place, which is part of the TUI BLUE collection, sorts you out with all the holiday must-haves, like a great pool scene and a choice of places to eat and drink. Everything's spread out across the hillside plot, with some steep steps and slopes in between. The activity line-up ticks a whole lot of boxes, as well, with everything from aqua aerobics to family shows.

A 10-minute walk's all that separates this place from the nearest beach. It's a tucked-away cove complete with calm, clear water that's perfect for little ones to splash about in. If you fancy seeing Elounda itself, you can reach its quaint harbour and big beach in just over 10 minutes' taxi ride.

Key Facilities

- 2 pools • 2 kids' pools • 4 bars • 3 restaurants
- A la carte dining • Free Wi-Fi • Daytime activities
- Baby & Tots Club, 0-2 years* • Kids' Club, 3-12 years • Teen activities, 13-17 years • Evening entertainment programme

Location

- Overlooks the coastline • On a hill • 10km to Lake Voilismeni • 17km to Panagia Kera Church • 19 km to the Ancient city of Lato

Transfer time: 120 minutes by coach from Heraklion Airport



FREE KIDS' PLACES AVAILABLE Subject to availability



MULTI-CENTRE

This hotel can be booked as part of a **Multi-Centre holiday** – when you stay at more than one hotel while you're away.

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Board Options

- All Inclusive



Rooms

All rooms come with air-conditioning, a fridge, a safe, tea or coffee making facilities, Wi-Fi and a TV. There are **double rooms** and **family rooms** available, and some of them come with a shared or **private pool**.

Number of rooms: 185

Kids' Club

Hotels with a Kids' club come with UK-certified childcare for babies, kids and teens.

Accessibility

The property is generally unsuitable for those with reduced mobility. See the A-Z guide for more details.



Your service at this hotel

Holidays here come with our **Hotel rep + 24/7 support on the TUI app and by phone**



TUI SUNE0



Buffet Restaurant



Bungalow



Buffet Restaurant - Terrace

TUI SUNE0 Chrissi Amoudia

ANISSARAS CRETE

T T T Plus 4.2/5 Based on 1410 reviews

The TUI SUNE0 Chrissi Amoudia sets out a pool and activity zones among vine-draped walkways and flower-packed gardens.

This place is part of the TUI SUNE0 family, so you can expect around-the-world dining, lots of activities and a beach 15 minutes' walk away.

Key Facilities

• 1 pool • 2 kids' pools • 3 bars • 1 restaurant • Free Wi-Fi • Daytime activities • Mini club • Evening shows

Location

• 500m from beach • Supermarket across the street
• 2km from the centre of Hersonissos • 25km from Heraklion • 28km from Knossos

Transfer time: 75 minutes by coach from Heraklion Airport

Rooms

Rooms here come with air-conditioning, a satellite TV and fridge. Twin rooms come as standard, they're in the main building. For a bit extra you can opt for a bungalow room. They're surrounded by gardens and available with either a garden or sea view. **Superior bungalows** are also available.

Number of rooms: 225

Your service at this hotel

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FREE KIDS' PLACES AVAILABLE

Subject to availability



MULTI-CENTRE

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Board Options

• All Inclusive



SplashWorld



SplashWorld holidays come with free, unlimited access to a first-rate waterpark.



Waterpark

Atlantica Akti Zeus Hotel

AMOUDARA CRETE

TTTTT 4.3/5 Based on 2498 reviews

This hotel's on Crete's northern coastline, in the peaceful outskirts, a 15-minute drive from the centre of Heraklion city.

Rustic and modern go hand-in-hand here. The hotel feels like a traditional Grecian village, with state-of-the-art rooms adding a splash of luxury. If you want to add even more wow-factor to your holiday, you can also opt for a swim-up room.

Key Facilities

- 2 pools • 1 kids' pool • 5 bars • 3 restaurants
- Free Wi-Fi • Daytime activity programme • Kids' club • Evening entertainment • Wellness and beauty centre*

Location

- Beachfront • 12km from Heraklion
- Transfer time:** 40 minutes by coach from Heraklion Airport

Rooms

Rooms come with air-con between May-October, a TV, Wi-Fi, and a balcony or terrace. **Twin rooms** sleep up to two adults and two children. **Family rooms** with sliding doors come with double or twin beds and two extra beds - they're separated by a sliding door partition. **Swim-up family rooms** have direct access to a shared pool, and **suites** are available.

Number of rooms: 368

Accessibility

This hotel's been surveyed by AccessAble so you can check if it's suitable for your access needs. See the A-Z guide for more details.



Your service at this hotel

Holidays here come with our **Hotel rep + 24/7 support on the TUI app and by phone**



Twin Room with Balcony or Enclosed Terrace



Minos main buffet restaurant



FREE KIDS' PLACES AVAILABLE Subject to availability



MULTI-CENTRE

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Board Options

- All Inclusive



SplashWorld



SplashWorld holidays come with free, unlimited access to a first-rate waterpark.



Onsite waterpark

Porto Bello Beach

HELONA BEACH KOS

TTTTT 4.4/5 Based on 2738 reviews

Water babies are well taken care of at this hotel. The whole place looks out over a sandy beach, and there is a large main pool within the grounds. Sorriso Pool Bar faces poolside, while Mezzo Mezzo is the hotel's Italian restaurant.

Elsewhere, you can get your adrenaline pumping during a session at the waterpark. It's stocked with a lazy river, a bite-sized splash park for toddlers and loads of slides. Just a heads up, little ones have to be at least 1.2 metres tall to go on most of them.

Key Facilities

- 1 pool • 1 kids' pool • 4 bars • 4 restaurants
- Free Wi-Fi • Daytime activity programme • Kids' club • Evening entertainment programme • Spa*

Location

- Beachfront location • 550m to bus stop • 3km to Kardamena's centre

Transfer time: 35 minutes by coach from Kos Airport

Rooms

All rooms come with Wi-Fi, air-conditioning, a balcony or terrace, a mini-fridge, TV, and a safe*. Twin rooms come with either a **garden** or **limited sea view**.

Or, you can opt a swim-up twin room. There's also **family rooms** which occupies up to 4 guests, and for a bit extra you can upgrade to a **family suite** or **junior suite**.

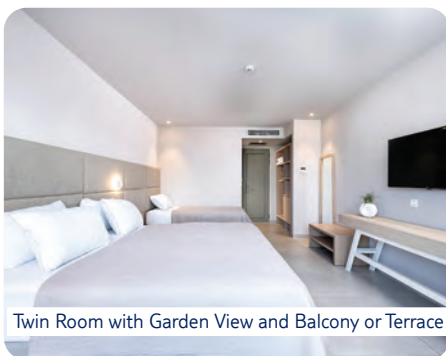
Number of rooms: 326

Accessibility

This hotel's been surveyed by AccessAble so you can check if it's suitable for your access needs. See the A-Z guide for more details.

Your service at this hotel

Holidays here come with our **Hotel rep + 24/7 support on the TUI app and by phone**



Twin Room with Garden View and Balcony or Terrace



Buffet restaurant



FREE KIDS' PLACES AVAILABLE

Subject to availability



MULTI-CENTRE

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Board Options

- All Inclusive

*Extra charge



HolidayVillages



Holiday Villages deliver family-friendly hotels that are packed with activities



Holiday Village Atlantica Mikri Poli Kos

KARDAMENA KOS

TTTT Plus   **4.1/5** Based on 3012 reviews



As part of our Holiday Village collection, this hotel lines up loads of activities for the whole family, from raft building to cheese and wine-tasting sessions. There are half a dozen eating and drinking spots scattered around the hilly grounds. And if you'd rather kick back by the pool, you'll find six of those around to pick from, too.

Our Holiday Village hotels have something for everyone, whether you want to relax by the pool or get involved with activities. There are dozens to choose from for the whole family, with an A-Z list ticking off everything from archery to zorbing. Tots to teens are catered for at our HV Clubs and our football, swimming and stage academies ramp up the fun. And come evening, you can catch professional shows and gameshows.

Key Facilities

- 7 pools • 1 kids' pool • 5 bars • 5 restaurants • Free Wi-Fi • Daytime activity programme • Kids' daytime activity programme • HV Club • Parent and toddlers • Evening entertainment programme • Wellness and Beauty Centre

Location

- Close to the beach • 2km to bars and restaurants • 7km to the airport

Transfer time: 20 minutes by coach from Kos Airport

Food & Drink

Each Holiday Village hotel has a buffet restaurant with a kids' buffet section, and at least two à la carte or themed spots, which are included as part of your All Inclusive package. Keep an eye out for Russell the Brussel – he's our healthy eating mascot and his crunch competitions encourage healthy eating at mealtimes.

Pools

There are six outdoor pools plus a children's pool. You've also got an indoor, adults-only swimming spot in the spa*.

Entertainment

All ages are catered for at our HV Clubs. There's the HV Creche* for tiny tots, the HV Club for 3 to 9-year-olds, and the HV Crew for 10 to 12-year-olds. As for teens, they get The Zone, which runs the likes of mocktail-making sessions and TikTok classes.

Sports & Activities

The activity line-up at these hotels is a cut above the rest – there are hundreds of options to pick from. You can expect everything from paddleboarding and raft building to our professional swim, football and stage academies*. On top of all that, you can put your balance skills to the test on the Aerial Adventure course.

Health & Beauty

For a spot of chill time, there's the spa*. It's home to an indoor pool and a hot tub, plus, a menu of treatments*.

Number of rooms: 377

TUI Kids' Clubs

Hotels with a TUI KIDS' CLUB come with UK-certified childcare for babies, kids and teens.

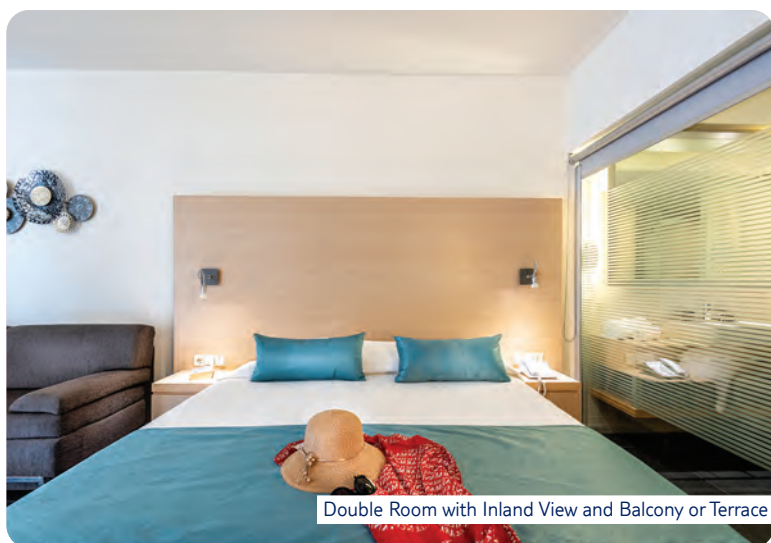
Accessibility

This hotel's been surveyed by AccessAble so you can check if it's suitable for your access needs. See the A-Z guide for more details.

Your service at this hotel

Holidays here come with our **Hotel rep + 24/7 support on the TUI app and by phone**

*Extra charge



Double Room with Inland View and Balcony or Terrace

Rooms

All rooms come with a **balcony** or **terrace**, air-conditioning, a mini-fridge, TV, and Wi-Fi. **Double rooms** can sleep up to 3 people, while **family rooms** and **suites** can accommodate 4 people, you can opt for a room with a **sea** or **inland view**, or a **superior family room** for that extra bit of space. Family rooms also have sliding doors for a little extra privacy.



FREE KIDS' PLACES AVAILABLE Subject to availability



MULTI-CENTRE

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Board Options

• All Inclusive



HolidayVillages



Holiday Villages deliver family-friendly hotels that are packed with activities



Holiday Village Atlantica Rhodes

KOLYMBIA RHODES

TTTTTT       4.4/5 Based on 4320 reviews

Water babies are right at home here – there are eight pools to take a dip in, plus a waterpark with four slides and a lazy river. It's also got lots on the food and drink front, including an American diner, a snack corner, a swim-up bar and an ice-cream parlour.

Our Holiday Village hotels have something for everyone, whether you want to relax by the pool or get involved with activities. There are over 200 to choose from for the whole family, with an A-Z list ticking off everything from archery to zorbing. Tots to teens are catered for at our HV Clubs and our football, swimming and stage academies ramp up the fun. And come evening, you can catch professional shows and gameshows.

Key Facilities

• 7 pools • 1 kids' pool • 5 bars • 4 restaurants
• Themed dining • Free Wi-Fi • Daytime activity programme • Kids' daytime activity programme • HV Club • Parent and toddlers • The Zone • Evening entertainment programme • Spa*

Location

• 500m to the beach • Short walk to bars and cafés in Kolymbia

Transfer time: 60 minutes by coach from Rhodes Airport

Food & Drink

Each Holiday Village hotel has a buffet restaurant with a kids' buffet section, and at least two à la carte or themed spots, which are included as part of your All Inclusive package. Keep an eye out for Russell the Brussel – he's our healthy eating mascot and his crunch competitions encourage healthy eating at mealtimes.

Pools

This place has eight swimming spots to pick from, along with a dedicated area for little ones with a splash park

and a pirate ship. One of the pools has a swim-up bar, and one's an adults-only number in the spa*.

Entertainment

All ages are catered for at our HV Clubs. There's the HV Creche* for tiny tots, the HV Club for 3 to 8-year-olds, and the HV Crew for 9 to 12-year-olds. As for teens, they get The Zone, which runs the likes of mocktail-making sessions and TikTok classes.

Sports & Activities

The activity line-up at these hotels is a cut above the rest – there are hundreds of options to pick from. You can expect everything from paddleboarding and raft building to our professional swim, football and stage academies*. On top of all that, you can put your balance skills to the test on the Aerial Adventure course.

Health & Beauty

The spa* lines up a heated indoor pool, a sauna, a steam bath and a hot tub, along with a list of treatments*. You can head to the gym if you fancy a workout, too.

Number of rooms: 314

TUI Kids' Clubs

Hotels with a TUI KIDS' CLUB come with UK-certified childcare for babies, kids and teens.

Accessibility

This hotel's been surveyed by AccessAble so you can check if it's suitable for your access needs. See the A-Z guide for more details.

Your service at this hotel

Holidays here come with our **Hotel rep + 24/7 support on the TUI app and by phone**





Clubhouse restaurant



Relax Double Room with Balcony or Terrace

Rooms

Rooms are located in three separate zones - Activity, Relax and Deluxe. Double and family rooms are available in the Activity and Relax areas. Or you can opt for a **deluxe** double or family room for extras. Rooms can also be upgraded to a **swim-up** and there are **suites** which come with a **lounge** and **private pool**.

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[View online](#)



Board Options

- All Inclusive



TUI MAGIC LIFE



TUI MAGIC LIFE Plimmiri

PLIMMIRI RHODES

TTTTT 4.4/5 Based on 1186 reviews

Set on a private beach, this place has the look and feel of a traditional Greek village – from the olive tree-lined walkways to the whitewashed, low-storey buildings.

There's something for everyone here. There are children's programmes for three age groups, plus something just for teens. Adults, meanwhile, can do yoga and salsa dancing by day, and retreat to the rooftop bar after dark.

Key Facilities

- 4 pools • 2 kids' pools • 4 bars • 4 restaurants
- Speciality restaurants – extra information
- Free Wi-Fi • Sports and activities • MyMo Maxis
- MyMo Minis • Teens • YoungStars • Daytime and evening entertainment • Spa*

Location

- 400m to the beach • 10km to Kattavia village
- 18km from Prasonisi • 35km from Lindos
- 81km from Rhodes Airport

Transfer time: 150 minutes by coach from Rhodes Airport

Food & Drink

All of our TUI MAGIC LIFE clubs line up a Magico buffet restaurant – the main place for meals – and the Wunderbar is open 24/7 for drinks. There's also an eatery serving international cuisine and a traditional Greek taverna. The coffee shop's got you covered for cakes and cookies on-the-go, too.

Pools

There are three outdoor pools – one for activities, one for relaxing, plus another with waterslides and fountains. Inside, you'll find a pool in the spa, cocooned by Grecian-style columns.

Entertainment

In the evenings, live music, shows and themed parties are held in the hotel's amphitheatre. There's also an adults-only rooftop bar with comfy bean bags for seats.

Sports & Activities

The long list of daytime activities includes the likes of tennis and volleyball. And it's easy to fit in a holiday workout with daily Zumba, pilates and aqua fitness classes.

Health & Beauty

The spa* comes with all the works, like an indoor pool, sauna and hammam. There's also a massage menu and beauty treatments on offer.

Number of rooms: 411

Accessibility

This hotel's been surveyed by AccessAble so you can check if it's suitable for your access needs. See the A-Z guide for more details.

Your service at this hotel

Holidays here come with our **Hotel rep + 24/7 support on the TUI app and by phone**



Onsite waterpark



Pool bar



Double room

Rooms

Rooms here have a mini-fridge, air-conditioning, satellite TV and a balcony or terrace. Choose a double room, or upgrade to a **1-bedroom family room** with a partition, or a **1-bedroom swim-up suite with a sea view** and direct access to the pool. **2-bedroom suites** are also available, which sleep 4 adults and 1 child, and have access to a shared pool.

Click the link or head to tui.co.uk for more info about our holidays, including up-to-date prices, hotel details and helpful videos.

[View online](#)



Board Options

• All Inclusive



SplashWorld



SplashWorld holidays come with free, unlimited access to a first-rate waterpark.



Onsite waterpark

Hotel Sun Palace

FALIRAKI RHODES

T T T Plus 4/5 Based on 2698 reviews

The headliner here's the waterpark, which has a lazy river, a wave pool and a platter of slides. Elsewhere, there's an L-shaped pool for you to dip in.

When it comes to postcodes, the Hotel Sun Palace is in a perfect spot for you to get out and explore Rhodes. Faliraki's restaurant-lined marina is less than 10 minutes away by taxi. Add another 10 onto your journey and you can be in Rhodes Town's Medieval quarter.

Key Facilities

- 1 pool • 1 kids' pool • 2 bars • 3 restaurants
- Mexican restaurant • Free Wi-Fi zones
- Daytime activity programme • Evening entertainment programme

Location

- Within walking distance of Faliraki Square and shopping centre • 5km from the Afandou 18-hole golf course

Transfer time: 60 minutes by coach from Rhodes Airport

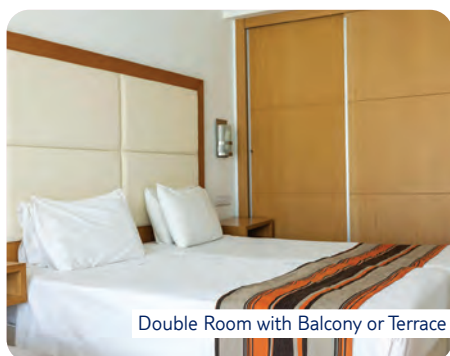
Rooms

At this hotel, you can choose between a **double room** and a **family room**. All of the rooms here include air-conditioning, and either a shower in bath, or shower, plus a balcony or terrace.

Number of rooms: 386

Your service at this hotel

Holidays here come with our **Hotel rep + 24/7 support on the TUI app and by phone**



Double Room with Balcony or Terrace



Buffet restaurant



FREE KIDS' PLACES AVAILABLE

Subject to availability

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[View online](#)



Board Options

- All Inclusive



SplashWorld



SplashWorld holidays come with free, unlimited access to a first-rate waterpark.



Waterpark

Aqua Deluxe

TSILIVI ZANTE

TTTTTT 3.7/5 Based on 39 reviews

This place comes with a first-rate location five minutes' stroll from the beach. You'll have free access to the waterpark in the hotel's grounds, too, so families won't be short of things to do. Plus, you'll have access to all the facilities at the adjoining Aqua Bay Suites & Aqua Bay Hotel.

On the facilities front, there's set to be two restaurants – a buffet and an à la carte. A new spa* is also part of the plans, and a kids' club will keep little ones busy during the day. As for relaxing, you've got the outdoor pool, which comes with a separate section for children.

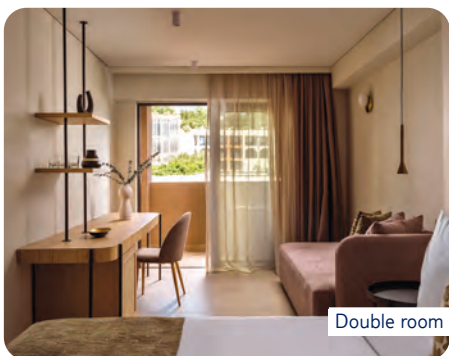
Key Facilities

- 1 pool • 1 kids' pool • 5 bars • 1 restaurant • Elia à la carte restaurant* • Free Wi-Fi • TUI KIDS' CLUB • Evening entertainment programme • Spa*

Location

- 10m from shops and tavernas • 500m to Tsilivi resort centre

Transfer time: 45 minutes by coach from Zante Airport



Double room



Buffet restaurant



Rooms

There's double and family rooms here, as well as some suites. All rooms come with the essential amenities as well as some extras thrown in, and you can opt for a **private pool** or a **swim-up** room on top of that.

Number of rooms: 116

TUI Kids' Clubs

Hotels with a TUI KIDS' CLUB come with UK-certified childcare for babies, kids and teens.

Your service at this hotel

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FREE KIDS' PLACES AVAILABLE

Subject to availability

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Board Options

- All Inclusive

*Extra charge



SplashWorld



SplashWorld holidays come with free, unlimited access to a first-rate waterpark.



Aqua Bay Hotel

TSILIVI ZANTE

TTTTT Plus 4.3/5 Based on 744 reviews

You'll find this hotel nestled into a peaceful, tree-carpeted area outside the town of Planos, near Zante's east coast. You can reach a patch of sandy shoreline in a five-minute drive.

The main attraction here's the next door waterpark. It's stocked with a space bowl, slides, chutes, a lazy river and a wave pool. And to top it all off, you get free entry as part of your stay at the Aqua Bay Hotel.

Key Facilities

- 7 pools • 1 kids' pool • 2 bars • 3 restaurants
- A la carte dining* • Free Wi-Fi zones • Daytime activity programme • TUI KIDS' CLUB • Evening entertainment programme

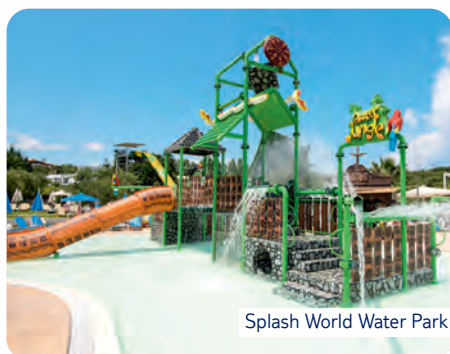
Location

- 500m from shops and tavernas • 1.2km to Tsilivi resort centre

Transfer time: 45 minutes by coach from Zante Airport



Double Room with Balcony



Splash World Water Park



Rooms

All rooms are equipped with free Wi-Fi, flatscreen TV, DVD player – available on request, PlayStation3®, and bathrobes and slippers. **Twin rooms** and **1 bedroom family rooms** are available. Twin rooms have an extra sofa-bed to sleep up to 3 people, while 1 bedroom family rooms have a lounge area and 2 sofa beds to accommodate up to 4 people.

Number of rooms: 144

TUI Kids' Clubs

Hotels with a TUI KIDS' CLUB come with UK-certified childcare for babies, kids and teens.

Your service at this hotel

Holidays here come with our **Hotel rep + 24/7 support on the TUI app and by phone**



FREE KIDS' PLACES AVAILABLE Subject to availability



MULTI-CENTRE

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[View online](#)



Board Options

- All Inclusive



SplashWorld



SplashWorld holidays come with free, unlimited access to a first-rate waterpark.



Aqua Bay Suites

TSILIVI ZANTE

TTTTT 4.3/5 Based on 359 reviews

This place has its own waterpark, complete with a space bowl, a lazy river and a selection of slides. If saltwater and sand is more your scene, you can walk to a beach in 10 minutes.

A stay here means you can use the facilities at the two sister hotels – Aqua Bay and Aqua Deluxe – which means even more pools to swim in and extra spots to grab a bite or a drink.

Key Facilities

- 8 pools • 1 kids' pool • 4 bars • 3 restaurants
- A la carte dining* • Free Wi-Fi • Daytime activity programme • TUI KIDS' CLUB • Evening entertainment programme

Location

- Onsite waterpark • 1km to the beach

Transfer time: 45 minutes by coach from Zante Airport



Family Room



Elia Italian Restaurant



Rooms

All suites come with a flatscreen TV, air-conditioning, Wi-Fi, tea and coffee-making facilities and a mini-fridge. And for a little extra you can choose a **swim-up suite**.

Number of rooms: 76

TUI Kids' Clubs

Hotels with a TUI KIDS' CLUB come with UK-certified childcare for babies, kids and teens.

Your service at this hotel

Holidays here come with our **Hotel rep + 24/7 support on the TUI app and by phone**



FREE KIDS' PLACES AVAILABLE

Subject to availability



MULTI-CENTRE

This hotel can be booked as part of a **Multi-Centre** holiday – when you stay at more than one hotel while you're away.

Click the link or head to **tui.co.uk** for more info about our holidays, including up-to-date prices, hotel details and helpful videos.

[View online](#)



Board Options

- All Inclusive

*Extra charge



Spain

You can tick off beach-fringed islands, bustling cities and world-class theme parks on a holiday to Spain.

Spanish charm

Flamenco dancers in polka dots, Moorish castles standing proud, matadors with sweat on their brows – Spain conjures up hundreds of different images. The country's been a favourite with British holidaymakers for years, thanks to its fantastic beaches, lovely climate and the fact it's just a short hop from home soil.

Mainland Spain

Holidays to mainland Spain revolve around the Costas. Up north in Catalonia, you'll find the rugged Costa Brava and Costa Dorada. Further down the coast are the Costa Blanca's white-sand beaches. And curving round Spain's southern edge are the sun-soaked regions of Costa de Almeria, Costa del Sol and Costa de la Luz.

Balearic Islands

Floating in the Mediterranean, just off the Spanish mainland, are the Balearic Islands. Choose from family-friendly Majorca, low-key Menorca, off-the-radar Formentera, and hip and happening Ibiza. Needless to say, they all come with beautiful beaches, countryside scenery and a relaxed way of life that's typical of this part of the world.

Canary Islands

You'll find Spain's Canary Islands just off the coast of Morocco, in the Atlantic Ocean. Gran Canaria, Lanzarote and Tenerife are the big three, while Fuerteventura is starting to make its mark on the travel circuit. For somewhere made for peace and quiet, try the lesser-known isles of La Gomera or La Palma.



The TUI app's your one-stop shop for support while you're away, and provides everything you need for your holiday in one place.

[Download the TUI app](#)



Alhambra Palace near Costa Del Sol



Mahon, Menorca



Majorca



Flight time

2 hrs to
4 hrs 15 mins



Timezone

GMT +1



Weather

Spain has a typically Mediterranean climate. Things start to heat up around May, and summer days often top 30°C. The Canaries have year-round sunshine – it's usually above 20°C, even in winter months.



Did you know

One of Spain's most iconic landmarks, La Sagrada Familia, has been under construction for a whopping 142 years. Spanish architect Antoni Gaudi designed it, along with a flurry of other Art Nouveau designs that dot the streets of Barcelona. Mark your diaries, because it's due to be finished in 2026.

We fly from a wide range of regional airports, so chances are there'll be one near you. Take a look at our flight timetable at the back of this brochure for an at-a-glance guide to our flying programme.



Golden Taurus Aquapark Resort

PINEDA DE MAR COSTA BRAVA

TTTTT 4.2/5 Based on 2681 reviews

This hotel does well for pools – there are three good-sized outdoor ones, and they have tropical features like wooden bridges and waterfalls. Not to mention, a flume-filled waterpark's in the offering. On the dining front, there's plenty of choice at the buffet place.

Pineda de Mar's pretty sand-and-shingle beach is right outside. And even though you're in a quiet spot, you'll find the town's shops and restaurants a 10-minute walk away.

Key Facilities

- 4 pools • 2 kids' pools • 5 bars • 1 restaurant
- Free Wi-Fi • Daytime activity programme
- Hotel-run kids' club • Evening entertainment programme

Location

- 50m to sand and shingle beach backed by a promenade • 950m to the centre of Pineda de Mar
- 1km to Calella de la Costa

Transfer time: 50 minutes by coach from Girona Airport

Rooms

Cool colours and complementary soft furnishings add an inviting atmosphere to these rooms. They all come with air-conditioning – between 1st June and 30th September, free Wi-Fi and a **balcony**, and there's a choice between **2 bedroom suites**, **twin**, **double** and **single** rooms.

Number of rooms: 339

Accessibility

This hotel's generally suitable for those with reduced mobility, but all access needs are different. See the A-Z guide for more details.

Your service at this hotel

Holidays here come with our **Hotel rep + 24/7 support on the TUI app and by phone**



Onsite Waterpark



Double Room with Balcony



Restaurant



FREE KIDS' PLACES AVAILABLE

Subject to availability

Click the link or head to tui.co.uk for more info about our holidays, including up-to-date prices, hotel details and helpful videos.

[View online](#)



Board Options

- All Inclusive • Full Board • Half Board



SplashWorld



SplashWorld holidays come with free, unlimited access to a first-rate waterpark.



Buffet restaurant

Evenia Olympic Park and Waterworld Lloret

LLORET DE MAR COSTA BRAVA

T T T Plus 4.1/5 Based on 2902 reviews

Part of the huge Olympic Resort, Evenia Olympic Park and Waterworld Lloret gives you access to six pools, a spa* with luxuries like thermal beds and a splash park.

When you bed down at this hotel you also get a pass to Waterworld Lloret – from 25th May to 27th September. A five-minute walk from the hotel, this place is home to a big rafting river and rides with names like Furious and X-Treme Mountain.

Key Facilities

- 6 pools • 2 kids' pools • 2 bars • 1 restaurant
- Free Wi-Fi zones • Daytime activity programme • Miniclub • Evening entertainment programme • Spa*

Location

- Quiet location • 800m to Lloret's shingle beach
- 500m to the resort centre with its shops, restaurant and nightlife

Transfer time: 70 minutes by coach from Girona Airport

Rooms

Rooms here come complete with a satellite TV, air-conditioning available from May to October, Wi-Fi and a balcony. Rooms with a pool view are also available.

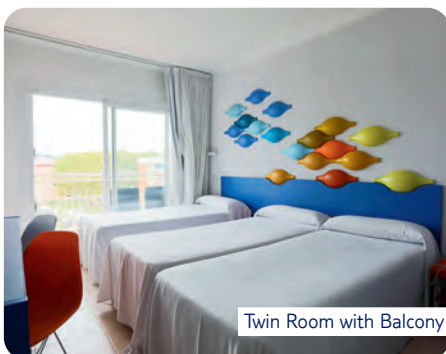
Number of rooms: 345

Accessibility

This hotel's been surveyed by AccessAble so you can check if it's suitable for your access needs. See the A-Z guide for more details.

Your service at this hotel

Holidays here come with our **Hotel rep + 24/7 support on the TUI app and by phone**



Twin Room with Balcony



Kids' pool

Click the link or head to **tui.co.uk** for more info about our holidays, including up-to-date prices, hotel details and helpful videos.

[View online](#)



Board Options

- All Inclusive

*Extra charge



Tutuki Splash

Have a family adventure at PortAventura World

Welcome to the largest family resort in the Mediterranean. Welcome to PortAventura World, a unique holiday destination, with three theme parks for the whole family, and six themed hotels.

Located on the shores of the Mediterranean Sea, PortAventura World Parks & Resort is an ideal destination for an unforgettable family holiday at any time of year. Days here are spent rumbling down river rapids, braving rollercoasters – like the 76-metre-high Shambhala, and treasure hunt-themed Uncharted – and watching jaw-dropping shows by talented performers.

Portaventura park

PortAventura Park is split into six different zones. First, there's Mediterrània, a traditional Med fishing village, where you can hurtle through the air on the Furios Baco rollercoaster. In jungle-themed Polynesia, the Tutuki Splash raft ride steals the show. China plays host to the mighty Dragon.

Khan coaster, with a whopping eight loops.

Over in Mexico, it's all about the El Diablo runaway train. And in the Far West, the Stampida wooden rollercoaster and Grand Canyon Rapids rule the roost. In Sésamo Aventura, younger guests can take to the skies on the Coco Piloto plane ride, let loose at the playground, and meet their favourite Sesame Street characters.

That's entertainment

PortAventura Park is just as well known for its shows as it is for its hair-raising rides. In the summer months there are shows lined up for all ages. There's everything from cancan dancers to kid-friendly talent shows and West End-style productions. Plus, different periods throughout the year bring Carnival, Easter, Summer, Halloween and Christmas themes to the park.

Caribe aquatic park

PortAventura's Caribbean-themed aquatic park is open during the summer months. Caribbean-inspired King Khajuna sends you hurtling down a sheer waterslide. Then there's the six-lane Rapid Race, the family-friendly El Torrente raft ride, and El Rio Loco lazy river. Little ones can splash around on the Sesame Street-themed pirate ship. And Bahama Beach is just the spot to relax on a lounge.



Express pass

If you fancy jumping the queues for your favourite rides, ask about the PortAventura Express Service. You can pay for Express Max, and join the quick access queue once on each participating attraction, or opt for Express Premium, which lets you join the fast queue as many times as you like.

PortAventura Parade

Days out at PortAventura aren't done until you've hit the park's parade, which takes place along the fishing village's main avenue at the end of each day. The place comes alive with music and a convoy of colour-splashed floats carrying all the

friendly faces you've met throughout the day. The park's mascots will make an appearance to wave you off until your next visit. It's a guaranteed grin from little ones, too, as the tot-friendly crew from Sésamo Aventura will also be here to see you out.

Find out more about our PortAventura holiday experiences at tui.co.uk/things-to-do

PortAventura World hotels

Bed down at one of these hotels and you'll have unlimited access to the theme park during your stay, plus one day's entry to Ferrari Land.

Hotel PortAventura 🌊🌊🌊🌊

- Direct access to PortAventura World
- Free-to-use gym
- Mediterranean vibes

Hotel Caribe 🌊🌊🌊🌊

- Styled on the Caribbean
- 5 pools
- 10-minute walk to PortAventura World

Hotel El Paso 🌊🌊🌊🌊

- Built to look like a Mexican hacienda
- 10-minute walk to PortAventura World
- Adults-only pool and family areas

Hotel Gold River 🌊🌊🌊🌊

- American gold rush decor
- Family rooms for up to six people
- Direct access to PortAventura World



Hello, Ponient hotels

In 2024, PortAventura World launched their very own hotel chain, Ponient Hotels. You'll find these spots in beach resorts across the Costa Dorada. Each one offers free shuttle transfers to the PortAventura World parks between May and October, and you can expect a packed day-to-night family activity line-up, too. Plus, you'll get discounted tickets to Caribe Aquatic Park, as well as express park passes when you stay at a Ponient in-park hotel.



📍 TUI KIDS' CLUB at Ponient Marinada

Ferrari Land A unique theme park in Europe

Ferrari Land's a theme park dedicated to fast-paced thrills and family-friendly experiences. The park, covering a surface area of 70,000m², pays tribute to the genius of founder Enzo Ferrari, and his passion for speed and innovation.

Star attractions

Red Force, the tallest and fastest vertical accelerator in Europe, stands at a mighty height of 112m, catapulting passengers from 0 to 180km/h in five seconds. Travel through the world on the Flying Dreams ride, and get a free-fall adrenaline rush on Thrill Towers.

Shows, snacks & shops

Enjoy dancing, acrobatics and Italian music at live stage performances. Exclusive Ferrari-branded products are on sale in the Ferrari Land store. And if you fancy a bite, there are ice-cream parlours and traditional Italian trattorias where you can tuck in to the country's famous cuisine.

Italy

Discover the real Italy, thanks to recreations of Milan, Rome and Venice. Clap eyes on

the birthplace of the Scuderia Ferrari, with versions of the Colosseum, La Scala and the Campanile of San Marco.





SplashWorld



SplashWorld holidays come with free, unlimited access to a first-rate waterpark.



Aquopolis waterpark

Aquasplash Estival Hotel

LA PINEDA COSTA DORADA

TTTTT 3.9/5 Based on 5089 reviews

In terms of location, this place earns top marks. It's less than five minutes' walk to one of La Pineda's biggest beaches, and there's a sports centre next door which has everything from squash courts* to capoeira dance lessons*.

As part of your stay here, you have unlimited access to the nearby waterpark, Aquopolis, during the summer months – from June to the end of September. You can reach its lazy river, surf machine and collection of slides in a 10-minute walk. You're also free to use the facilities in both buildings at the hotel.

Key Facilities

- 3 pools • 1 kids' pool • 2 bars • 3 restaurants
- Teerum a la carte restaurant* • Free Wi-Fi
- Daytime activity programme • Kids' club
- Evening entertainment programme • Spa*

Location

- Close to Aquopolis waterpark • 700m from the resort centre, with its shops, bars and restaurants
 - 5km from PortAventura Theme Park • Local bus service runs regularly to the resorts of Salou and Cambrils and to the Roman city of Tarragona
- Transfer time:** 40 minutes by coach from Reus Airport

Rooms

Rooms have air-conditioning from May to October. They have a TV, Wi-Fi, and either a balcony or terrace. For a little extra you can go for the **duplex twin rooms**.

Number of rooms: 968

Your service at this hotel

Holidays here come with our **Hotel rep + 24/7 support on the TUI app and by phone**



Twin Room with Balcony



Buffet restaurant

Click the link or head to tui.co.uk for more info about our holidays, including up-to-date prices, hotel details and helpful videos.

[View online](#)



Board Options

- All Inclusive



TUI SUNE0



TUI Suneo Estival

LA PINEDA COSTA DORADA

T T T T This property is having a major refurbishment so look out for a brand new TripAdvisor rating.

This place flaunts fresh-out-the box interiors after a head-to-toe makeover. It was one third of the Hotel Estival Park and Apartments, but now it's got its own standalone building. A chic spa* and a pair of pools are some of the highlights.

A by-the-beach postcode adds another gold star to the lineup. It takes less than five minutes to walk to La Pineda Beach, and another five to get to the town's restaurants and bars, and popular waterpark.

Key Facilities

- 2 pools • 1 kids' pool • 2 bars • 1 restaurant
- Free Wi-Fi • Kids' Club • Evening entertainment programme • Spa*

Location

- Close to a beach • 550m to a supermarket • 600m to a bus stop • 13.2km from Reus Airport

Transfer time: 30 minutes by coach from Reus Airport

Rooms

The rooms' décor falls under the TUI SUNE0 colour palette. Each **twin room** will have a TV, individually-controlled air-con, in-room safe, a shower in bath, or a separate shower cubicle. There'll be a housekeeping service – five times a week, with a linen change every three days. And bear in mind, **duplex twin rooms** will cover two floors.

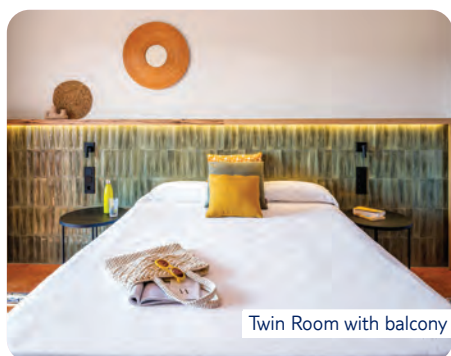
Number of rooms: 274

Your service at this hotel

Holidays here come with our **Hotel rep + 24/7 support on the TUI app and by phone**



Buffet restaurant



Twin Room with balcony



Lobby

Click the link or head to **tui.co.uk** for more info about our holidays, including up-to-date prices, hotel details and helpful videos.

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Board Options

- All Inclusive • Full Board • Half Board

*Extra charge

Golden Avenida Family Suites

SALOU COSTA DORADA

TTTTT  4.3/5 Based on 2109 reviews



 **FREE KIDS' PLACES AVAILABLE** Subject to availability

Click the link or head to tui.co.uk for more info about our holidays, including up-to-date prices, hotel details and helpful videos.

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Board Options

- All Inclusive
- Full Board • Half Board

The Golden Avenida Family Suites – formerly the TUI BLUE Avenida Family Suites – takes child-friendly getaways to the next level. Think top-drawer kids' clubs, family-focused dining spots and a bumper activity list.

You've got one of Salou's best family days out close by – a 10-minute drive gets you to the rides of PortAventura World theme park*. For something more chilled, there's a beach 10 minutes' walk away.

Key Facilities

- 2 pools • 1 kids' pool • 1 bar • 1 restaurant • Free Wi-Fi
- Dedicated Sports & Activity Hosts • Baby Lounge • TUI KIDS' CLUB
- Evening entertainment programme

Location

- In resort centre • 100m to shops, bars and restaurants • 800m to beach • 2.5km from Infinitem Golf Hills • 4.5km to PortAventura Park

Transfer time: 45 minutes by coach from Reus Airport

Rooms

All suites come with a balcony, air-conditioning, Wi-Fi, tea and coffee-making facilities, a lounge and a fridge. Upgrade options include **suites with a pool view and a balcony**.

Number of rooms: 180

TUI Kids' Clubs

Hotels with a TUI KIDS' CLUB come with UK-certified childcare for babies, kids and teens.

Accessibility

This hotel's generally suitable for those with reduced mobility, but all access needs are different. See the A-Z guide for more details.



Your service at this hotel

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Hotel Flamingo Oasis

BENIDORM COSTA BLANCA

TTTTT  4/5 Based on 6491 reviews



 **FREE KIDS' PLACES AVAILABLE** Subject to availability

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[View online](#)



Board Options

- All Inclusive

This place has a great spot in Benidorm – it's quieter than down at the town centre, but still just 15 minutes' walk to both the main strip and sandy Levante beach.

There's a big lagoon pool at the heart of the hotel. And there are weekly theme nights at the buffet restaurant. There's also an adults-only bar, a weekly entertainment programme, a paddling pool and a playground.

Key Facilities

- 2 pools • 1 kids' pool • 5 bars • 2 restaurants • A la carte dining* • Free Wi-Fi zones • Daytime activity programme • TUI KIDS' CLUB • Evening entertainment programme

Location

- 1km to Levante Beach • 210m to a bus stop • 600m to Rincon de Loix

Transfer time: 90 minutes by coach from Alicante Airport

Rooms

Rooms come with air-con from June to September. You'll also have a satellite TV and a balcony. For a bit extra, you can upgrade to an adults-only club junior suite with balcony - these rooms come with VIP extras like access to the rooftop pool and Skyline bar. And you can upgrade the club suite further, to include your own **private whirlpool bath**.

Number of rooms: 399

TUI Kids' Clubs

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Accessibility

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Your service at this hotel

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SplashWorld



Waterpark



SplashWorld holidays come with free, unlimited access to a first-rate waterpark.



Main pool

Globales Playa Estepona

ESTEPONA COSTA DEL SOL

TTTTT 3.9/5 Based on 2931 reviews

This place has sun-tanners and big-spenders covered. It's got three pools to lounge around, an on-the-coast plot, and Marbella's top-name-branded shopping scene is a 20-minute drive away.

Back at base, you've got free entry to a sea-view waterpark. It's home to high-speed slides and space bowls, as well as a kids' splash park that's filled with water fountains and tipping buckets.

Key Facilities

- 3 pools • 2 kids' pools • 4 bars • 2 restaurants
- Free Wi-Fi • Daytime activity programme run by the Globales team • Hotel-run kids' club • Evening entertainment programme

Location

- Overlooking the beach at Casasola • A short walk to the bus stop with buses going to Estepona and Marbella - each about 20 minutes' away • 2.5km from Atalaya Golf & Country Club

Transfer time: 120 minutes by coach from Malaga Airport

Rooms

All rooms come with a balcony or terrace. Air-conditioning, flatscreen TVs and Wi-Fi access are available. You can choose a twin room, or opt for a **junior suite with a sea view**. And larger groups might like to try the spacious **2-bedroom family rooms**.

Number of rooms: 455

Accessibility

This hotel's been surveyed by AccessAble so you can check if it's suitable for your access needs. See the A-Z guide for more details.

Your service at this hotel

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Twin Room with Balcony



Beach Club restaurant



FREE KIDS' PLACES AVAILABLE

Subject to availability

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[View online](#)



Board Options

- All Inclusive



HolidayVillages



Holiday Villages deliver family-friendly hotels that are packed with activities



Planned appearance from spring 2025

Holiday Village Costa del Sol

BENALMADENA COSTA DEL SOL

TTTTT  3.8/5 Based on 3999 reviews

This place is perched on the outskirts of Benalmadena, which means it's got the space to sprawl out. As such, you can expect an Aerial Adventure course, two playgrounds, four restaurants (themed restaurants open from 1st April - Oct) and a spa with a pool.

A beach club (Open from 1st April - 31st October) across the road is the hotel's trump card. It adds more pools into the mix, including ones with slides, a pirate ship and a wave machine. There's a restaurant down here, too. Plus, the main buffet restaurant, outside courtyard seating area and lobby's getting a whole new look for 2025.

Key Facilities

- 2 pools • 1 kids' pool • 5 bars • 4 restaurants • A la carte dining • Free Wi-Fi • Daytime activity programme • Kids' daytime activity programme • HV Club • Evening entertainment programme

Location

- On the coastal road between Benalmadena and Fuengirola • 1.3km from the main beach of Fuengirola • 5km from Golf Torrequebrada • Public bus service runs from outside the complex to the centre of Benalmadena, 7km away, and Fuengirola, 5.9km away • Beach Club is accessed via a footbridge

Transfer time: 30 minutes by coach from Malaga Airport

Food & Drink

As well as a buffet place, there's an American Diner (open from 1st April - 31st October) and an Italian restaurant to sort out cravings for lasagne and big bowls of penne. An al fresco Beach Club restaurant* is open between mid-April and mid-September, too.

Pools

There's nothing boring about the pool scene here. There's one with elephant-shaped jet hoses, a second with a giant pirate ship, and another that has a wave machine between mid-April and mid-September.

Entertainment

Head for the open-air theatre for pop and cabaret shows, catch films in the mini cinema, or pull up a seat in the Irish bar for sports on the big screen.

Sports & Activities

Away from the all-action pool scene, the activities roster ticks off circus skills workshops, snorkelling and crazy golf.

Health & Beauty

The spa* offers perks like a glass-walled pool area, whirlpool baths and massage treatments.

Number of rooms: 360

TUI Kids' Clubs

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Your service at this hotel

Holidays here come with our **Hotel rep + 24/7 support** on the TUI app and by phone





Onsite waterpark Beach Club*



Buffet restaurant



Football Academy*



1 Bedroom Family Room with Balcony

Rooms

These apartments are provided with a well-equipped kitchen, lounge area and a balcony or terrace. For a bit extra, you can have an apartment with a **sea view** and a **pool view**.



**FREE KIDS' PLACES
AVAILABLE**

Subject to availability

Click the link or head to **tui.co.uk** for more info about our holidays, including up-to-date prices, hotel details and helpful videos.

[View online](#)



Board Options

• All Inclusive



Family Fun Hotels with top-rated kids' clubs and jam-packed activity rosters.



TUI BLUE Orquídea

BAHIA FELIZ GRAN CANARIA

TTTTT 3.9/5 Based on 2931 reviews

Pool days are done differently at this hotel, which is a part of our flagship TUI BLUE collection. It's got three pools, including one that's lined with swimming lanes, plus a splash park for kids and an adults-only number in the spa area. So, you could be taking turns with little ones under tipping buckets one minute, and relaxing under water fountains the next. Three's the golden number when it comes to food, too – you've got a trio of eateries to choose from.

Textbook-tropical palm trees are the only thing separating you and the ocean at this place, and that's not even the best part about the location. This postcode gives you a pair of TUI BLUE hotels as neighbours, which means you have access to a bulging locker of facilities next door. And if you fancy a spot of thrill-seeking, there's a go-karting track* set less than a five-minute drive away.

Key Facilities

- 3 pools • 2 kids' pools • 2 bars • 3 restaurants
- Bar Fata Morgana • Free Wi-Fi • Daytime activities
- Baby & Tots Club, 0-2 years* • Kids' Club, 3-12 years • Teen activities, 13-17 years • Evening entertainment • Spa*

Location

- On the beach • Opposite shopping bazaar • 6km to Playa del Inglés • 300m to bus stop - services to Las Palmas every 20 minutes

Transfer time: 20 minutes by coach from Gran Canaria Airport



Rooms

All rooms and suites come with a balcony, air-conditioning, Wi-Fi, a TV, safe and tea & coffee facilities. The room options include **junior suites** and **split-level family rooms**, some of them coming with either a pool view or a sea view.

Number of rooms: 255

Kids' Club

Hotels with a Kids' club come with UK-certified childcare for babies, kids and teens.

Accessibility

This hotel's been surveyed by AccessAble so you can check if it's suitable for your access needs. See the A-Z guide for more details.



Your service at this hotel

Holidays here come with our **Hotel rep + 24/7 support on the TUI app and by phone**



Split-level twin room with balcony



The restaurant

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[View online](#)



Board Options

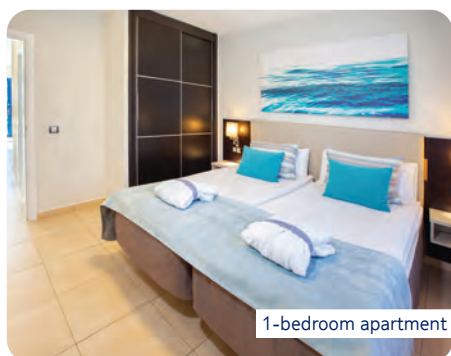
- All Inclusive



Family Fun Hotels with top-rated kids' clubs and jam-packed activity rosters.



Kids pool



1-bedroom apartment



The Taverna

TUI BLUE Playa Feliz BAHIA FELIZ GRAN CANARIA

TTTTT 3.9/5 Based on 709 reviews

Water babies can splash around to their heart's content at this hotel, which is part of the TUI BLUE collection. The pool here is a massive mushroom-shaped number that edges up to the shoreline, and it neighbours a pergola-shaded bar that looks out to the sea. So, you can watch the sun dip below the horizon with a cocktail in hand in the evenings.

Location-wise, you're in the same complex as the TUI BLUE Orquídea, where you'll find lots to keep can't-sit-still types entertained. As well as being right on the seafront, you're also a five-minute walk from a pebble beach. And there's a bus stop even closer, which means reaching nearby Maspalomas is a piece of cake – its famous for its desert-like sand dunes.

Key Facilities

- 1 pool • 1 kids' pool • 1 bar • 2 restaurants • Free Wi-Fi • Daytime activities • Baby & Tots Club, 0-2 years* • Kids' Club, 3-12 years • Teen activities, 13-17 years • Evening entertainment • Spa*

Location

- Seafront location • 500m to a sand-and-shingle beach • 4km to San Augustin Beach • 45km to Las Palmas

Transfer time: 35 minutes by coach from Gran Canaria Airport



Rooms

All apartments here feature Wi-Fi, a fully-equipped kitchenette, air-conditioning and satellite TV. 1-bedroom apartments have space for four, or bigger groups can opt for a **2-bedroom apartment** for up to six.

Number of rooms: 163

Kids' Club

Hotels with a Kids' club come with UK-certified childcare for babies, kids and teens.

Accessibility

This hotel's been surveyed by AccessAble so you can check if it's suitable for your access needs. See the A-Z guide for more details.



Your service at this hotel

Holidays here come with our **Hotel rep + 24/7 support on the TUI app and by phone**



FREE KIDS' PLACES AVAILABLE

Subject to availability

Click the link or head to tui.co.uk for more info about our holidays, including up-to-date prices, hotel details and helpful videos.

[View online](#)



Board Options

- All Inclusive • Bed & Breakfast
- Half Board • Self Catering



Family Fun Hotels with top-rated kids' clubs and jam-packed activity rosters.



Splash pool

TUI BLUE Flamingo Beach PLAYA BLANCA LANZAROTE

TTTTT  4/5 Based on 4301 reviews

Kids rule the roost at this hotel, which forms part of our flagship TUI BLUE collection. Little ones can clamber-up slides in the playground, vault through multi-coloured chutes in the splash pool, and dance into the early evenings at the kids' club. Then, when it comes to eating there's a trio of restaurants catering for all taste buds.

This spot puts you paces away from Playa Flamingo Beach and its pushchair-friendly promenade, which is packed with restaurants. The shoreline's pretty sweet, too, thanks to a breakwater that shelters swimmers from big waves. For an extra dose of fun, you'll find a waterpark* a 10-minute stroll away.

Key Facilities

- 4 pools • 1 kids' pool • 2 bars • 3 restaurants
- Baby & Tots Club, 0-2 years* • Free Wi-Fi • Kids' Club, 3-12 years • Daytime activities • Teen activities, 13-17 years • Evening entertainment programme
- Flamingo Spa and Wellness Centre*

Location

- Local ferries to Fuerteventura • Rubicon Yachting Marina is further along the resort • The harbour is just a stroll away

Transfer time: 45 minutes by coach from Lanzarote Airport

Rooms

All apartments come with a balcony or terrace, Wi-Fi, air-conditioning, kitchenette and a lounge. Upgrade options include **2 bedroom apartments with a terrace**, and **3 bedroom apartments with a terrace**- these can sleep up to 8. Just so you know, there's housekeeping 5 days a week.

Number of rooms: 300

Kids' Club

Hotels with a Kids' club come with UK-certified childcare for babies, kids and teens.

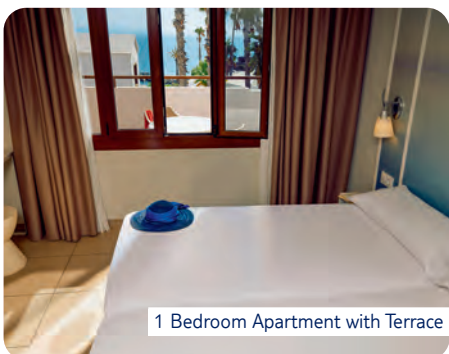
Accessibility

This hotel's generally suitable for those with reduced mobility, but all access needs are different. See the A-Z guide for more details.



Your service at this hotel

Holidays here come with our **Hotel rep + 24/7 support on the TUI app and by phone**



1 Bedroom Apartment with Terrace



Green & Grill

Click the link or head to tui.co.uk for more info about our holidays, including up-to-date prices, hotel details and helpful videos.

[View online](#)



Board Options

- All Inclusive

HL Rio Playa Blanca

PLAYA BLANCA LANZAROTE

T T T T   4.1/5 Based on 3565 reviews



FREE KIDS' PLACES AVAILABLE Subject to availability

Click the link or head to tui.co.uk for more info about our holidays, including up-to-date prices, hotel details and helpful videos.

[View online](#)



Board Options

• All Inclusive

This place is right by the sea, just 10 minutes' walk from a golden-sand sweep, Playa Flamingo. Plus, the town's main strip's a 15-minute stroll away.

There's a roster of day-to-night activities for little ones, including an Aerial Adventure* course, plus a football academy in July and August subject to availability – both provided by the hotel-run kids' club at peak times only.

Key Facilities

• 2 pools • 1 kids' pool • 2 bars • 3 restaurants • Free Wi-Fi
• Daytime activity programme • Hotel run kids' club • TUI KIDS' CLUB
• Evening entertainment

Location

• 650m from Playa Flamingo Beach • 1km from the shops, bars and restaurants at the harbour

Transfer time: 45 minutes by coach from Lanzarote Airport

Rooms

Rooms have air-conditioning and a safe*. Requests for adjoining rooms can be made, however, the room types booked need to be a **Twin Room with Garden View and Terrace**, and a **Superior Twin Room with Garden View and Terrace**. Every effort will be made to ensure adjoining room requests are granted, but this isn't always possible due to hotel occupancy levels.

Number of rooms: 288

TUI Kids' Clubs

Hotels with a TUI KIDS' CLUB come with UK-certified childcare for babies, kids and teens.

Accessibility

This hotel's been surveyed by AccessAble so you can check if it's suitable for your access needs. See the A-Z guide for more details.



Your service at this hotel

Holidays here come with our **Hotel rep + 24/7 support on the TUI app and by phone**

Gran Oasis Resort

PLAYA DE LAS AMERICAS TENERIFE

T T T T   4.4/5 Based on 6149 reviews



FREE KIDS' PLACES AVAILABLE Subject to availability

Click the link or head to tui.co.uk for more info about our holidays, including up-to-date prices, hotel details and helpful videos.

[View online](#)



MULTI-CENTRE

This hotel can be booked as part of a **Multi-Centre** holiday – when you stay at more than one hotel while you're away.



Board Options

• All Inclusive

This place delivers knock-out views across the Atlantic Ocean and Las Americas Golf Course. It's about halfway between Los Cristianos and Playa de las Americas, with the beach just 5 minutes away on the free shuttle bus.

The hotel itself has a modern hacienda feel, with elegant white buildings and 2 palm-fringed pools. There's also an international buffet restaurant and professional live shows in the bar.

Key Facilities

• 2 pools • 1 kids' pool • 2 bars • 1 restaurant • Free Wi-Fi • Miniclub in summer holidays • Spa*

Location

• Beside the Las Americas Golf Course • 2.1km from Playa de las Americas resort centre • 1.8km from Los Cristianos • 1.5km from the nearest beach

Transfer time: 30 minutes by coach from Tenerife Airport

Rooms

All of these rooms come with either a balcony or terrace. Pick a 1 or 2-bedroom suite and you'll have a kitchenette, lounge area with a satellite TV. For a little extra you can upgrade your suite to include a pool or golf view.

Number of rooms: 206



Your service at this hotel

Holidays here come with **24/7 support on the TUI app and by phone**

*Extra charge

Splash into Siam Park



Easy access to a world-class waterpark

With more than 20 attractions and its own white-sand beach, it's no wonder Siam Park's topped TripAdvisor's list of best waterparks in the world for 10 years on the trot. Plus, it's the largest waterpark in Europe, so you're sure to find a slide or splashing spot that suits you.

Bags of fun

You'll find everything from lazy rivers to speedy slides in Siam Park – you can take the trip completely at your own pace. You might go for a jam-packed day out with the kids, zooming down flumes and bobbing across wave pools. Or, on the other hand, you might want to spend your day lounging on a sunbed beneath big green palms, heading for a slide every now and then – the choice is yours.

Youngsters have lots to do, too. They can play to their heart's content in Coco Beach – this mini adventure park has a collection of colourful spots, like Bodhi Trail and The Lost City. Bodhi Trail's a tree-top course, with towers, bridges and nets to make your way through. The Lost City, meanwhile, is back at ground level, and it's a water wonderland for little ones – think gentle slides and mini-waterfalls.



Older kids and thrill-seekers won't have any trouble getting their adrenaline pumping at Siam Park – there's a huge selection of speedy slides and twisting dinghy rides, some with height restrictions. The most iconic attraction's the Tower of Power – you'll take on a 28-metre-high drop in a see-through chute that goes underwater, through a tank of tropical fish, rays and sharks.

It really picks up some pace – you can reach speeds of up to 50mph on this one. You can also race your friends on the newest attraction in the park, SAIFA – a thrilling, over 300-metre-long double slide, boasting slopes twice as steep as other water coasters.

High-speed thrills aren't for everyone, and that's okay – especially at Siam Park. If you want to take things slowly but still get your waterpark fix, the Mai Thai River's just the ticket. This lazy waterway loops around the grounds for a kilometre, steering you beneath a tropical aquarium and past cascading waterfalls.

Elsewhere, beach lovers have a swathe of white sand to lounge on at Siam Beach. The centre-point of this area's a huge pool, with a gently sloping edge that adds to the beachy feel. When you're not topping up your tan, you can head over to the Floating Market – you'll feel like you've been whisked away to Thailand as you browse little shops for trinkets and souvenirs. There are plenty of places to purchase food and drink to keep you fuelled throughout your day, too.

Where to stay...

If you want to stay somewhere that lands you close to the action, pick from these hotels that include full access to Siam Park.



Hotel Parque La Paz

TTT Plus

You're in the heart of the action at this place – it's in one of Tenerife's liveliest resorts, Playa de las Americas. You can reach a couple of beaches in a few minutes' walk, and there's a curvy pool accompanied by a separate spot for kids, with a nearby snack bar to keep you fuelled all day. Mealtimes are easy – thanks to a pair of restaurants – and each apartment has its own kitchenette, too.



Highlights

Close to a beach
4 bars and restaurants
Apartments with kitchenettes



GF Isabel

TTTT

You'll feel like you're wandering through a traditional Canarian village at this place – there are rooms and apartments scattered about, and a town square-style bar shaking up drinks. You've got two pools to cool down in, and little ones have their own splash park. A short wander through Costa Adeje will get you to a beach, and there's lots on the evening entertainment agenda – think quizzes and live music.



Highlights

Duo of pools
Great evening entertainment
Kids' splash park



Gran Oasis Resort

TTTT

This place is great for families, and it's got a prime plot between two of Tenerife's top resorts – Los Cristianos and Playa de las Americas. A five-minute ride on a free shuttle bus will get you to a sandy beach, and there are two pools to dip in and out of. Kids have their own splash spots, too. To round everything off, this hotel's got modern decor and an international buffet, plus live shows in the bar.



Highlights

Direct shuttle bus to Siam Park
2 palm-fringed pools
Splash park for little ones



Playa Olid

TTT

With a kids' club, a poolside snack bar and a bundle of entertainment, this place is fully geared up for family getaways. It's in Costa Adeje – close to shops and eateries – and around 15 minutes' walk from the nearest beach. As well as a spot serving snacks by the pool, there's a buffet restaurant and a pair of bars. When the sun goes down, evening entertainment ranges from live performances to bingo and karaoke.



Highlights

Close to bars and restaurants
2 pools, plus an extra one for kids
15-minute walk to a beach



GF Fanabe

TTTT

This hotel's close to shops and restaurants in the upmarket town of Costa Adeje. You'll never be short of a swimming spot, as there are four pools, and there's a beach around 10 minutes' stroll away. On the food front, the main restaurant's buffet-style, and you have a pool bar cooking up burgers and pizzas at lunchtime. Plus, there's a kids' club and a fistful of activities, including minigolf and basketball.



Highlights

4 swimming pools
10-minute walk to a beach
Adults-only rooftop terrace

Find out more at tui.co.uk or your local store.



TUI SUNEО



Solarium



1 Bedroom Apartment with Balcony



Buffet restaurant

TUI SUNEО Tamaimo Tropical

PUERTO DE SANTIAGO TENERIFE

TTT 3.5/5 Based on 6375 reviews

Three pools and a separate spot for kids are the highlights here, as well as regular entertainment, a SuneoPlay area for little ones and a double helping of bars and restaurants.

Things are pretty rosy location-wise. The hotel's plumb in the centre of Puerto di Santiago, with a couple of black-sand coves a short stroll away. Head to the nearby marina, and you'll have views of the mighty Los Gigantes cliffs.

Key Facilities

- 3 pools • 1 kids' pool • 2 bars • 2 restaurants
- Free Wi-Fi • Daytime activity programme • Evening entertainment programme

Location

- 200m to shops, bars and restaurants • 500m to a small beach at Puerto Santiago • 500m to the resort centre • 2km to Playa de la Arena

Transfer time: 60 minutes by coach from Tenerife Airport

Rooms

Rooms here are kitted out with free Wi-Fi, a flatscreen TV and air-conditioning. You can pick up a kettle at reception for a 10€ deposit.

Number of rooms: 372

Accessibility

This hotel's been surveyed by AccessAble so you can check if it's suitable for your access needs. See the A-Z guide for more details.

Your service at this hotel

Holidays here come with our **Hotel rep + 24/7 support on the TUI app and by phone**



FREE KIDS' PLACES AVAILABLE Subject to availability



MULTI-CENTRE

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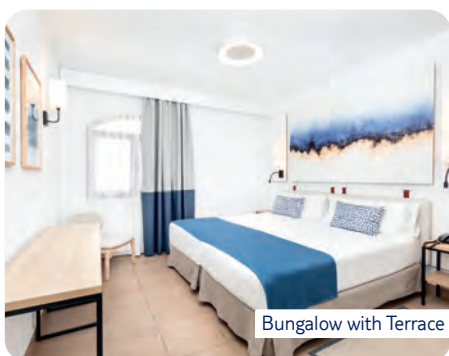


Board Options

- All Inclusive



Unlimited entry to off-site waterpark, Siam Park



Bungalow with Terrace



Buffet restaurant

HD Parque Cristobal Tenerife & Siam Park

PLAYA DE LAS AMERICAS TENERIFE

TTTTT      4.7/5 Based on 6288 reviews

This hotel's nabbed itself a really central location – the beach is less than five minutes' walk away, and you've got cafés, restaurants and shops even closer. The property itself's laid out in the form of family-friendly bungalows, which are dotted around the gardens.

Plus, as part of your stay, you'll get unlimited access to Siam Park – Europe's largest water park. A free shuttle bus is available to take you to this world-renowned park, which has been voted the world's best water park for 10 consecutive years by TripAdvisor.

Key Facilities

- 2 pools • 2 kids' pools • 2 bars • 1 restaurant
- Free Wi-Fi • Entertainment • Miniclub • TUI KIDS' CLUB, May-Oct • Evening entertainment programme

Location

- 200m from the beach • 200m from the resort centre • 1.5km from Siam Park

Transfer time: 30 minutes by coach from Tenerife Airport



Rooms

The premium bungalows here all come with Wi-Fi, a TV, air-con, a terrace, a kitchenette and a lounge. Families can opt for a bungalow that includes a **kid's den**, too.

Number of rooms: 151

TUI Kids' Clubs

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Your service at this hotel

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Board Options

- All Inclusive



Family Fun Hotels with top-rated kids' clubs and jam-packed activity rosters.



Splash park



Double Room with Balcony



Buffet restaurant

TUI BLUE Aura PORT DES TORRENT IBIZA

TTTTT 4.3/5 Based on 2963 reviews

This hotel's part of our tailor-made TUI BLUE line-up. It comes with plenty of pool space – including an infinity pool and one just for kids – a bumper activity list, and free waterpark access with slides, jets and splash zones. And to top things off, you're right around the corner from the beach.

The hotel's a couple of minutes' walk from Port des Torrent's sheltered sandy beach. A couple of chunky headlands keep the waters nice and calm – ideal for little paddlers. Plus, the boardwalk makes access easy for pushchairs. It's a 10-minute taxi ride to San Antonio's waterfront, where families can enjoy street performers, snack stalls and sea views.

Key Facilities

- 3 pools • 1 kids' pool • 2 bars • 3 restaurants
- Free Wi-Fi • Daily activity programme • Baby & Tots Club, 0-2 years* • Kids' Club, 3-12 years • Teen activities, 13-17 years • Evening entertainment programme

Location

- 150m to Port des Torrent beach • 700m to the closest bus stop • 4km to San Antonio
- Transfer time:** 70 minutes by coach from Ibiza Airport



Rooms

All rooms come with a balcony or terrace, Wi-Fi, air-conditioning and a TV. For a little extra you can upgrade to a **deluxe double rooms** with a **whirlpool bath**, a **family suite with sea view**, or a **seafront superior family suite**.

Number of rooms: 230

Kids' Club

Hotels with a Kids' club come with UK-certified childcare for babies, kids and teens.

Your service at this hotel

Holidays here come with our **Hotel rep + 24/7 support on the TUI app and by phone**



FREE KIDS' PLACES AVAILABLE Subject to availability



MULTI-CENTRE

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Board Options

- All Inclusive



HolidayVillages



Sirenis Aquagames waterpark



Holiday Villages deliver family-friendly hotels that are packed with activities



Sirenis Aquagames waterpark



Grill restaurant

Holiday Village Seaview Ibiza

PORT DES TORRENT IBIZA

TTTTT  4/5 Based on 4868 reviews

The headliner here's the waterpark. It packs in adrenaline-pumping slides and a pirate-themed splash area. Plus, as this hotel's part of the Holiday Village collection, you've got plenty of activities to try on land, from an Aerial Adventure course to expert-led academies* for kids. There are also four restaurants and three bars to choose between, with the Sunset grill offering panoramic views.

Our Holiday Village hotels have something for everyone, whether you want to relax by the pool or get involved with activities. There are over 200 to choose from for the whole family, with an A-Z list ticking off everything from archery to zorbing. Tots to teens are catered for at our HV Clubs and our football, swimming and stage academies ramp up the fun. And come evening, you can catch professional shows and gameshows.

Key Facilities

- 3 pools • 1 kids' pool • 3 bars • 4 restaurants
- Free Wi-Fi zones • Daytime activity programme
- Kids' daytime activities • HV Club • Parent and toddlers • Entertainment programme

Location

- Overlooking the sea, 100m from Port d'es Torrent beach • 4km to San Antonio • 25km from Golf Ibiza by azuLinehotels

Transfer time: 50 minutes by coach from Ibiza Airport

Food & Drink

Each Holiday Village hotel has a buffet restaurant with a kids' buffet section, and at least two à la carte or themed spots, which are included as part of your All Inclusive package. Keep an eye out for Russell the Brussel – he's our healthy eating mascot.



Pools

There's a trio of pools here as well as a waterpark. The infinity pool snakes its way along the front of the property. Elsewhere, little ones also have a shallower spot to swim in.

Entertainment

All ages are catered for at our HV Clubs. There's the HV Creche* for tiny tots, the HV Club for 3 to 9-year-olds, and the HV Crew for 10 to 12-year-olds. As for teens, they get The Zone, which runs the likes of mocktail-making sessions and TikTok classes.

Sports & Activities

The activity line-up at these hotels is a cut above the rest – there are hundreds of options to pick from. You can expect everything from paddleboarding and raft building to our professional swim, football and stage academies*. On top of all that, you can put your balance skills to the test on the Aerial Adventure course.

Health & Beauty

Grown-ups can take a soak in the adults-only whirlpool bath* indoors. There's also a gym with a sauna.

Number of rooms: 476

TUI Kids' Clubs

Hotels with a TUI KIDS' CLUB come with UK-certified childcare for babies, kids and teens.

Accessibility

This hotel's been surveyed by AccessAble so you can check if it's suitable for your access needs. See the A-Z guide for more details.

Your service at this hotel

Holidays here come with our **Hotel rep + 24/7 support on the TUI app and by phone**

*Extra charge



Sirenis Aquagames waterpark



Family Room with Sliding Doors and Balcony or Terrace

Rooms

Apartments and rooms come with a kitchenette, 2 flatscreen TVs, air-conditioning, Wi-Fi, plus a balcony or terrace. You have a selection of room types – **1 bedroom apartments, family rooms with sliding doors, swim-up deluxe family rooms, adapted family rooms and swim-up family rooms.**



FREE KIDS' PLACES AVAILABLE Subject to availability



MULTI-CENTRE

This hotel can be booked as part of a Multi-Centre holiday – when you stay at more than one hotel while you're away.

Click the link or head to tui.co.uk for more info about our holidays, including up-to-date prices, hotel details and helpful videos.

[View online](#)



Board Options

• All Inclusive



Family Fun Hotels with top-rated kids' clubs and jam-packed activity rosters.



Activity pool



1 Bedroom Apartment with Balcony or Enclosed Terrace



The Restaurant

TUI BLUE Alcudia Pins PLAYA DE MURO MAJORCA

TTTTT  3.7/5 Based on 2707 reviews

This place is part of our signature TUI BLUE collection, and also lines up some of the best child-friendly facilities around. We're talking professional entertainment, kids' clubs for tots and teens, and tonnes of activities.

Location-wise, the setting's ideal for families. There's a cushion-soft beach out the front, with waters that are shallow enough for paddling.

Key Facilities

- 2 pools • 4 kids' pools • 3 bars • 5 restaurants
- Free Wi-Fi • Daytime activity programme
- Baby & Tots Club, 0-2 years* • Kids' Club, 3-12 years • Teen activities, 13-17 years • Evening entertainment programme

Location

- On a stretch of fine, golden sand in Playa de Muro in Alcudia Bay • Convenient location with the nearest beach, bar and restaurant all within 50m • 100m to nearest shop • 3km to Ca'n Picafort centre • 4km to Alcudia • 50m to bus stop

Transfer time: 90 minutes by coach from Palma Airport



Rooms

All apartments have a balcony, air-conditioning, Wi-Fi and a TV. And you'll have some kitchen appliances too, including a fridge, microwave, toaster and kettle. There's a choice of **twin rooms** and **1 and 2 bedroom apartments**, and some have either a sea view or a pool view. Just so you know, there's housekeeping 5 days a week.

Number of rooms: 598

Kids' Club

Hotels with a Kids' club come with UK-certified childcare for babies, kids and teens.

Accessibility

This hotel's been surveyed by AccessAble so you can check if it's suitable for your access needs. See the A-Z guide for more details.



Your service at this hotel

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FREE KIDS' PLACES AVAILABLE

Subject to availability

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Board Options

- All Inclusive • Bed & Breakfast
- Half Board Plus • Self Catering



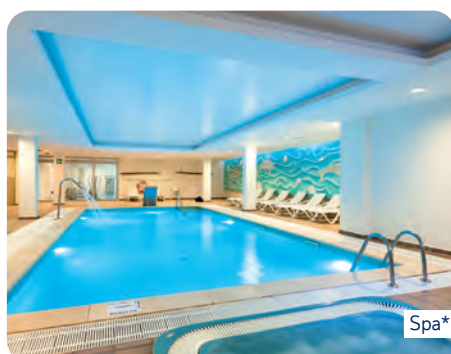
Family Fun Hotels with top-rated kids' clubs and jam-packed activity rosters.



The Taverna



1-bedroom apartment



Spa*

TUI BLUE Grupotel Mallorca Mar CALA BONA MAJORCA

TTTTT 4.1/5 Based on 1030 reviews

The main pool's surrounded by tall, thin palm trees that look like giant cocktail stirrers, and there's a little island in the middle of the water. Kids can play in their own splash pool, too – it's got animal-shaped slides and a tipping bucket. In typical TUI BLUE fashion, the food's first rate – there are two restaurants for when your tummy's rumbling, and the main one's got a separate buffet for little ones.

The lively town of Cala Millor is five minutes' drive down the road from this place. It's got loads in its locker for families, from restaurants that serve home favourites to an open-air fun park with trampolines and soft play areas.

Key Facilities

- 4 pools • 2 kids' pools • 1 bar • 2 restaurants
- Free Wi-Fi • Daytime activities • Baby & Tots Club, 0-2 years* • Kids' Club, 3-12 years • Teen activities, 13-17 years • Evening entertainment programme • Spa*

Location

- 25m from seafront • 500m from the harbour of Cala Bona • 2km from Cala Millor
- Transfer time:** 80 minutes by coach from Palma Airport



MULTI-CENTRE

This hotel can be booked as part of a Multi-Centre holiday – when you stay at more than one hotel while you're away.



Rooms

All of the apartments and studios come with a balcony, air-conditioning – weather dependent, Wi-Fi, TV with satellite channels, a hairdryer, a kitchenette and a safe.

Number of rooms: 270

Kids' Club

Hotels with a Kids' club come with UK-certified childcare for babies, kids and teens.

Accessibility

This hotel's been surveyed by AccessAble so you can check if it's suitable for your access needs. See the A-Z guide for more details.



Your service at this hotel

Holidays here come with our **Hotel rep + 24/7 support on the TUI app and by phone**

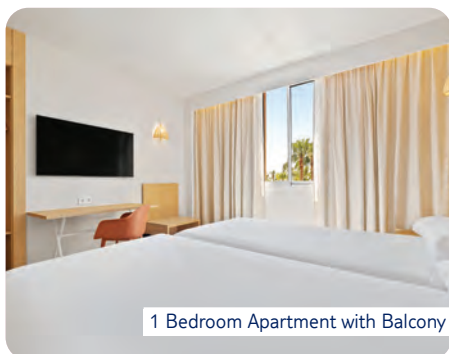
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Board Options

- All Inclusive



1 Bedroom Apartment with Balcony



Protur Aparthotel Bonaire - Self Catering

CALA BONA MAJORCA

T T T T Plus 4.5/5 Based on 3405 reviews

This place has a long and winding main pool. Better still, there's a children's splash park with chutes, slides and a giant pirate ship. On the dining front, you can choose from a buffet place and an Italian.

The hotel's about a two-minute walk from a small sand-and-shingle beach. Meanwhile, the centre of Cala Bona is about a 10-minute walk away, and it's a little further to Cala Millor, a bigger resort.

Key Facilities

• 2 pools • 2 kids' pools • 1 bar • 2 restaurants • A la carte dining • Free Wi-Fi zones • Daytime activity programme • Baby Club* • TUI KIDS' CLUB

Location

• North eastern end of Cala Bona • Set in spacious grounds • 200m to small sand/shingle beach • 200m to the harbour • Local buses will take you the 600m into the resort centre or a little further to the larger resort of Cala Millor • 3km from Golf Son Servera

Transfer time: 90 minutes by coach from Palma Airport



Rooms

These bright and breezy apartments sleep up to 4 with 1 twin bedroom and 2 sofa-beds in the lounge area. All have a balcony with childproof locks on the doors, a kitchenette, satellite TV, and Wi-Fi.

Number of rooms: 208

TUI Kids' Clubs

Hotels with a TUI KIDS' CLUB come with UK-certified childcare for babies, kids and teens.

Your service at this hotel

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MULTI-CENTRE

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Board Options

• Self Catering



SplashWorld



SplashWorld holidays come with free, unlimited access to a first-rate waterpark.



Slides

Club Mac

ALCUDIA MAJORCA

TTT 3.8/5 Based on 9693 reviews

This place is made up of three hotels in a palm-filled holiday complex, complete with an ornamental lake. The hotels have eight pools between them.

Alcudia's beach is less than 15 minutes' walk away, or just a couple of minutes in the free shuttle bus. What's more, you'll get free, unlimited entry to the waterpark next door.

Key Facilities

- 5 pools • 3 kids' pools • 5 bars • 3 restaurants
- Free Wi-Fi zones • Daytime activity programme
- Evening entertainment programme

Location

- Waterpark across the road from Club Mac complex
 - 1.1km from Alcudia's beach • Within walking distance of shops, bars and restaurants
- Transfer time:** 60 minutes by coach from Palma Airport

Rooms

The bright and fresh rooms here are decked out with air-conditioning, free Wi-Fi, a mini-fridge, an in-room safe, hairdryer, a kettle, plus a satellite TV. All **double rooms** have either two double beds, or one double bed and a single bed. **Premium double rooms** have one double bed and a bunkbed.

Number of rooms: 988 across three hotels in the complex

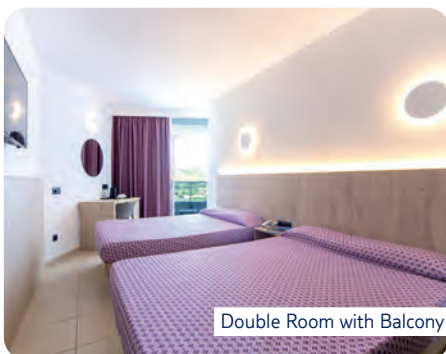
Accessibility

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Your service at this hotel

Holidays here come with our **Hotel rep + 24/7 support on the TUI app and by phone**



Double Room with Balcony



Buffet restaurant



MULTI-CENTRE

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[View online](#)



Board Options

- All Inclusive

*Extra charge



HolidayVillages



Holiday Villages deliver family-friendly hotels that are packed with activities



A la carte dining



Football Academy

Holiday Village Majorca

CALA MILLOR MAJORCA

TTTTT  4.2/5 Based on 2310 reviews

This place, which is part of our Holiday Village collection, strikes the perfect balance between busy and relaxed. Facilities include a spa and a trio of à la cartes, as well as a splash park, a football pitch and an Aerial Adventure course.

Our Holiday Village hotels have something for everyone, whether you want to relax by the pool or get involved with activities. There are over 200 to choose from for the whole family, with an A-Z list ticking off everything from archery to zorbing. Tots to teens are catered for at our HV Clubs and our football, swimming and stage academies ramp up the fun. And come evening, you can catch professional shows and gameshows.

Key Facilities

- 6 pools • 1 kids' pool • 2 bars • 4 restaurants
- A la carte dining • Free Wi-Fi • Daytime activity programme • Kids' daytime activity programme • HV Club • Parent and toddlers • Evening entertainment programme • Spa*

Location

- In Cala Millor • 1.2km from the beach • 8.5km from Val Golf Son Servera

Transfer time: 90 minutes by coach from Palma Airport

Food & Drink

Each Holiday Village hotel has a buffet restaurant with a kids' buffet section, and at least two à la carte or themed spots, which are included as part of your All Inclusive package. Keep an eye out for Russell the Brussel – he's our healthy eating mascot and his crunch competitions encourage healthy eating at mealtimes.

Pools

With six pools on the cards, you can skip between the big outdoor activity pool, the fountain-filled kids' splash

zone, and a quiet, relaxing pool. There's an adults-only pool here, too.

Entertainment

All ages are catered for at our HV Clubs. There's the HV Creche* for tiny tots, the HV Club for 3 to 9-year-olds, and the HV Crew for 10 to 12-year-olds. As for teens, they get The Zone, which runs the likes of mocktail-making sessions and TikTok classes.

Sports & Activities

The activity line-up at these hotels is a cut above the rest – there are hundreds of options to pick from. You can expect everything from paddleboarding and raft building to our professional swim, football and stage academies*. On top of all that, you can put your balance skills to the test on the Aerial Adventure course.

Health & Beauty

Shea butter massages and aromatic body wraps star on the spa treatment* menu. Hydrotherapy treatments make use of the ice fountain and hammam bath. There's a gym here, as well, if you fancy working out.

Number of rooms: 329

TUI Kids' Clubs

Hotels with a TUI KIDS' CLUB come with UK-certified childcare for babies, kids and teens.

Accessibility

This hotel's been surveyed by AccessAble so you can check if it's suitable for your access needs. See the A-Z guide for more details.

Your service at this hotel

Holidays here come with our **Hotel rep + 24/7 support on the TUI app and by phone**





Buffet restaurant



Italian themed restaurant



Swim-up 1 Bedroom Apartment with Pool View, Private Pool and Terrace

Rooms

Spacious apartments - these come with satellite TV, air-conditioning and a balcony or terrace. For a bit extra, you can overlook the pool. If you fancy some added luxury, you can go for a **duplex apartment** with a rooftop Jacuzzi® or a **swim-up room** with access to the pool. **Suites** and **1-bedroom family apartments** are also available.



**FREE KIDS' PLACES
AVAILABLE**

Subject to availability

Click the link or head to **tui.co.uk** for more info about our holidays, including up-to-date prices, hotel details and helpful videos.

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Board Options

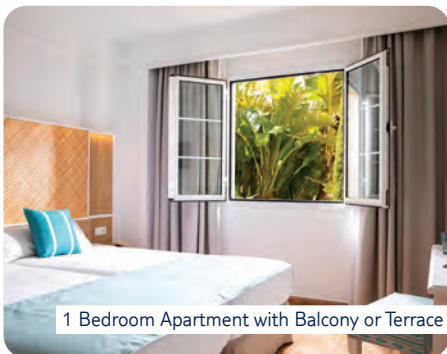
• All Inclusive



Family Fun Hotels with top-rated kids' clubs and jam-packed activity rosters.



Main restaurant



1 Bedroom Apartment with Balcony or Terrace



TUI BLUE Grupotel Turquesa Mar CALA'N BOSCH MENORCA

TTTTT 4.4/5 Based on 776 reviews

This place has plenty of TUI BLUE touches, from a splash zone with slides and fountains to stacks of activities for all the family. There are a couple of restaurants covering colourful buffets and à la carte dining, and a handful of bars where you can grab smoothies, coffees and pastries throughout the day.

That familiar feeling of sand between your toes can be reached in 10 minutes' walk, and you have two swathes of sand to choose from – Son Xoriguer Beach and Cala'n Bosch Bay. From the latter, you can stroll to a marina full of restaurants and tapas bars in just a minute or two.

Key Facilities

- 4 pools • 1 kids' pool • 2 bars • 2 restaurants • A la carte dining • Free Wi-Fi • Daytime activities • Baby & Tots Club, 0-2 years* • Kids' Club, 3-12 years
- Evening entertainment • Teen activities, 13-17 years
- BLUE® Spa*

Location

- Close to Cala'n Bosch Bay • 500m to sandy Son Xoriguer Beach • 400m to shops, restaurants and bars in resort centre • Bus stop outside the hotel with a regular bus service to the historic town of Ciutadella

Transfer time: 90 minutes by coach from Menorca Airport



FREE KIDS' PLACES AVAILABLE Subject to availability



Rooms

With the choice between twin rooms and apartments, varying needs are catered for. You'll have either a balcony or terrace and air-conditioning. Apartments sleep up to 4, and include a kitchenette and lounge.

Number of rooms: 192

Kids' Club

Hotels with a Kids' club come with UK-certified childcare for babies, kids and teens.

Accessibility

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Board Options

- All Inclusive



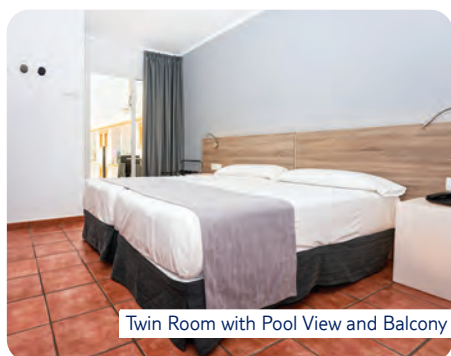
SplashWorld



SplashWorld holidays come with free, unlimited access to a first-rate waterpark.



Water park



Twin Room with Pool View and Balcony



Buffet restaurant

Globales Los Delfines CALA'N FORCAT MENORCA

TTTTT 4.1/5 Based on 1957 reviews

A figure-of-eight-shaped pool takes centre stage in the grounds of these family-friendly apartments and hotel. The closest beach is in the centre of Cala'n Forcat – it takes 15 minutes to walk to this white sandy number.

There's a buffet restaurant that serves hot and cold meals. And a collection of restaurants and bars right on your doorstep means there's lots to get your teeth into nearby.

Key Facilities

- 1 pool • 1 kids' pool • 2 bars • 1 restaurant
- Free Wi-Fi • TUI KIDS' CLUB • Evening entertainment programme

Location

- 300m to a supermarket • Aquacenter waterpark next to hotel • 650m to Cala'n Forcat centre
- 1.2km to Cala'n Blanes beach • 20-minute drive to Ciutadella de Menorca

Transfer time: 75 minutes by coach from Menorca Airport



Rooms

Twin rooms and 2-bedroom apartments each come with centrally controlled air-conditioning, a bath or shower, tea and coffee facilities, a hairdryer, a safe*, and Wi-Fi. Apartments also feature a lounge area and a fully-equipped kitchenette with a fridge and microwave. All room types come with their own **balcony**, with the option for a **pool view**, too.

Number of rooms: 90 rooms & 102 apartments

TUI Kids' Clubs

Hotels with a TUI KIDS' CLUB come with UK-certified childcare for babies, kids and teens.

Accessibility

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Your service at this hotel

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Board Options

- All Inclusive • Half Board

*Extra charge



Pula

Croatia

Holidays to Croatia have really crept onto the radar over the last few years. This scenic part of Eastern Europe scores highly on everything from beaches to history.

A haven of hidden gems

Croatia turned up on the UK's tourism timeline fashionably late. In fact, it was only in the late 90s that the country started to find its feet in the mainstream market. And that means lots of the country is yet to be discovered by the masses. Take, Kvarner Bay, for instance. It's one of Croatia's best-kept secrets, and lines up sandy beaches, the historic town of Opatija and a collection of easy-to-explore islands.

Island-hopping territory

A large part of Croatia's appeal comes from its coastline. The seaside here stretches out for 1,778 kilometres and 1,185 islands float off the shores. Each place has its own calling card. The likes of Kolocep and Mljet put Mother Nature in the driving seat, while Hvar and Dubrovnik are favourites with celebrities and film-makers. Then there's Brac Island, which is known for its iconic, fin-shaped beach. If you can't settle on just one place, a TUI Tour or Multi-Centre holiday is sure to do the trick.

A super snorkelling scene

The country is quickly making its mark in the diving world, too. The shallow waters of the Istrian Riviera and Dalmatian Coast are ideal for beginners, while the deeper waters in the south offer more experienced divers the chance to explore coral reefs, caves and shipwrecks.

History and hiking

Then there are the historical sites to consider. You could run yourself ragged in Split and Dubrovnik alone, working your way around the likes of the old town walls and Diocletian's Palace. Croatia is also great walking territory. The vineyards and pine forests are perfect for all levels of walking ability.



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Pula



Krka National Park



Makarska



Flight time
2 hrs 30 mins



Timezone
GMT +1



Weather

Along the Croatian coast, you can expect a Mediterranean climate made up of long hot summers and mild winters. The best time to take a holiday here is between early June and late September.



Did you know

Croatia is home to eight national parks, each showcasing camera-ready landscapes and trails that call for the tread of walking boots. Our top sights to visit include the dramatic waterfalls of Plitvice Lakes National Park, and the peaceful Brijuni Islands.

We fly from a wide range of regional airports, so chances are there'll be one near you. Take a look at our flight timetable at the back of this brochure for an at-a-glance guide to our flying programme.

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TUI SUNEО



TUI SUNEО Supetar BRAC ISLAND CROATIA

T T T Plus                      **4.4/5** Based on 372 reviews

This place ticks off all of TUI SUNEО's signature features – like the WorldCuisine buffet restaurant, where you can munch your way around the globe.

Most of the action takes place by the big circular pool, plus there's a pebbly beach a hop, skip and a jump away. There's also a splash area for tots and an al fresco entertainment stage too.

Key Facilities

- 1 pool • 2 kids' pools • 2 bars • 1 restaurant
- Otok à la carte restaurant* • Free Wi-Fi in common areas • Daytime activity programme • Evening entertainment programme

Location

- Close to the beach • Close to bars and restaurants
- In total, your transfer to the hotel will take approximately 125 minutes. This includes a boat crossing of around 50 minutes - just so you know, this doesn't include any waiting time at the port

Transfer time: 125 minutes by coach and ferry from Split Airport

Food & Drink

The WorldCuisine restaurant will shine a spotlight on big buffet spreads. You'll be able to dot-to-dot your way around different stations, from the World Flame section – for grilled meats – to the World Pastry area.

Pools

Flake out by the pool on the sun terrace. The kids, meanwhile, get their own pool too, along with a splash area for extra fun.

Entertainment

There are plans in the pipeline for a new covered stage, which will be set in the hotel's bean-green gardens. The entertainment's expected to run on designated days in the week, plus there'll be a kids' mini-disco.

Sports & Activities

The activities list set includes watersports* like pedal boats, kayaks and banana boat rides. There's also the chance to rent bikes*, boats* and scooters*.

Health & Beauty

You can take part in aerobics and stretching.

Number of rooms: 162

Accessibility

This hotel's been surveyed by AccessAble so you can check if it's suitable for your access needs. See the A-Z guide for more details.

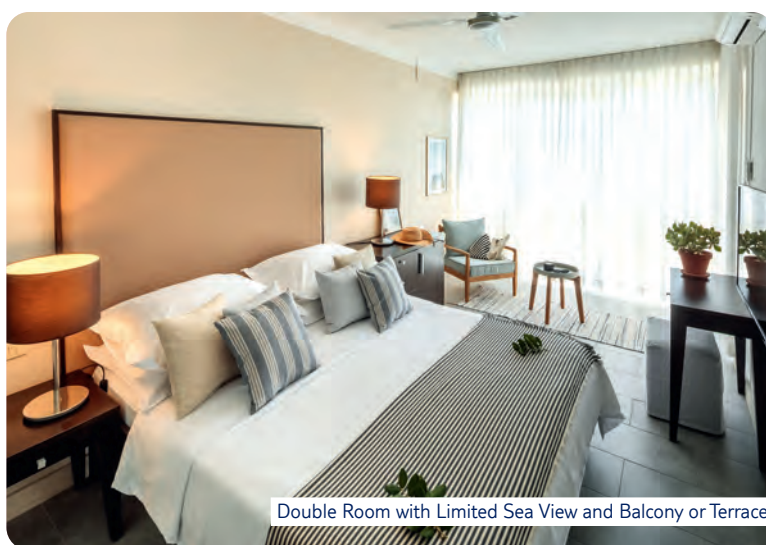


Your service at this hotel

Holidays here come with our **Hotel rep + 24/7 support on the TUI app and by phone**



Buffet restaurant



Double Room with Limited Sea View and Balcony or Terrace

Rooms

All rooms come with double or twin beds, air-con, a mini-fridge, balcony or terrace, shower or bath tub, flatscreen TV, a phone, a hairdryer and a safe*. Double rooms, **1-bedroom family rooms** and **suites** are available with **partial sea views** or a **pool view**.



MULTI-CENTRE

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Click the link or head to tui.co.uk for more info about our holidays, including up-to-date prices, hotel details and helpful videos.

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Board Options

• All Inclusive



Amalfi Coast

Italy

Along with fantastic food, holidays to Italy serve up pinch-yourself scenery, impossibly pretty towns and no end of ancient sights.

The good life

Postcard-perfect scenery, café-backed beaches and cities stacked with big-name sights – long-legged Italy manages to pack a lot into its borders. And no matter which part of the boot you plump for, you'll find top-drawer food, fine wines and a healthy dose of la dolce vita.

Explore the boot

In the north, romantic Venice reigns supreme, while nearby Lido di Jesolo supplies the sands. A bit further south lies Campania, home to the dramatic Amalfi Coast and cliff-hugging towns like Sorrento, Ravello and Positano.

Dramatic landscapes

When it comes to Italian lakes, Garda, Como and Maggiore are the big names. Their glass-clear shores are fringed with forested slopes, tree-lined promenades and lavish villas. This spectacular scenery's ramped up by the Dolomites – a cloud-tickling mountain range, where snow-crowned peaks mingle with village-lined valleys.

Italian islands

Holidays to Italy aren't just confined to the mainland, though. At the toe of Italy's boot is Sicily, which ticks off gorgeous beaches, ancient ruins and friendly resorts. And then there's Sardinia, with its wild interior and sun-bleached beaches. Olbia's your gateway to the island's most famous stretch of coastline – the 34-mile-long Costa Smeralda.



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Certosa di San Martino monastery, Campania



Conca dei Marini



Taormina, Sicily



Flight time
2 to 3 hrs



Timezone
GMT +1



Weather

Temperatures range from around 27°C on the Venetian Riviera to 30°C plus down in Campania. If you prefer things a little milder, spring and autumn are great times to visit – temperatures in the low to mid-20s are the norm.



Did you know

Italy boasts a whopping 58 UNESCO World Heritage Sites – more than any other country in the world. These include icons like the Colosseum, the Leaning Tower of Pisa, and parts of historical cities like Florence, Rome, and Venice.

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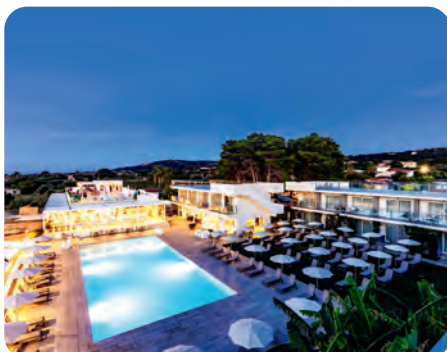
TUI SUNEО



Buffet restaurant



Comfort Double Room with Garden View and Balcony or Terrace



TUI SUNEО La Conchiglia Resort & Spa

CAPO VATICANO ITALY - CALABRIA

TTTTT 4.3/5 Based on 567 reviews

This place is plotted in a peaceful spot, it's just over a 5 minutes' stroll downhill to the nearest stretch of beach. It's surrounded by greenery, so things feel nice and secluded. The hotel's also got its own beach bar, where you'll find a lido and a snack service*.

The main restaurant serves breakfast, lunch and dinner every day, with lots of local dishes to try out. You've also got a bar by the main pool to keep you topped up with tipples, and a second pool that sits in the gardens. Both are lined with sunloungers, so you can look forward to topping up your tan.

Key Facilities

- 2 pools • 2 bars • 1 restaurant • Free Wi-Fi
- Longevity Suite Spa*

Location

- 65.6km from airport • 600m to nearby beach
- 2km to Capo Vaticano

Transfer time: 85 minutes by coach from Lamezia Terme Airport

Rooms

All rooms come with seasonal air-conditioning, a mini-fridge, Wi-Fi, a hairdryer, a safety deposit box and a **balcony or terrace**. There's **comfort, deluxe or superior double rooms** available. You can opt to upgrade to a double room with a **sea view**.

Number of rooms: 125

Your service at this hotel

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Board Options

- All Inclusive



Private lodge pool



Magico buffet restaurant



Spa*

TUI MAGIC LIFE Calabria

PIZZO ITALY - CALABRIA

TTTTT 4.4/5 Based on 2002 reviews

Because this place has its own beach, it's easy to swap poolside for seaside. The club's nestled between one of Calabria's best stretches of sand and hills blanketed by pine trees and vineyards.

Days here will be as active or as dialled-down as you like. There are sports for the whole family, including tennis lessons and cycling trips. Alternatively, if you upgrade to a room in the adults-only Private Lodge area, you'll be able to take a dip in the pool or relax on a private section of the beach, both exclusively for grown-ups.

Key Facilities

- 3 pools • 2 kids' pools • 6 bars • 5 restaurants
- Free Wi-Fi • MyMo Maxis • MyMo Minis • Teens
- YoungStars • Daytime and evening entertainment programme • Spa*

Location

- Located just outside of Pizzo • Close to the beach
- Transfer time:** 30 minutes by coach from Lamezia Terme Airport

Rooms

Rooms come with air-con, a mini-fridge, a safe, Wi-Fi, a flatscreen TV and a balcony or terrace. There's a choice of double rooms and family rooms. If you upgrade to a **Private Lodge** for over-16s, you'll have access to an adults-only pool with bar, a cordoned-off section on the beach, and an exclusive buffet restaurant. There's central heating if needed, too.

Number of rooms: 621

Accessibility

This hotel's been surveyed by AccessAble so you can check if it's suitable for your access needs. See the A-Z guide for more details.

Your service at this hotel

Holidays here come with our **Hotel rep + 24/7 support on the TUI app and by phone**

Select your room

For a small fee, this hotel lets you choose your ideal room from an interactive map.



FREE KIDS' PLACES AVAILABLE

Subject to availability

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Board Options

- All Inclusive

*Extra charge



Cyprus

Beaches are only part of the story on a holiday to Cyprus. The island is also home to mountain scenery, centuries-old sights and unforgettable food.

An island for everyone

Thanks to its sandy stretches, ancient sights and up-tempo nightlife, Cyprus is a firm holiday favourite, attracting everyone from families to clubbers. A mix of laidback and lively resorts fringe the island, along with beautiful beaches – more than 70 are Blue Flag-certified. And if you go inland, you'll find sleepy villages, hidden hamlets and the scenic Troodos Mountains.

Larnaca region

The Larnaca region of Cyprus is home to the family-favourite resort of Protaras. Its golden beach and clear shallow waters are a winning combination for anyone with little ones, and its main strip has a good mix of restaurants, cafés and bars. Further south is Ayia Napa. It's best known as a clubbing mecca, but it's also home to one of the island's best beaches and has a pretty old town. Neighbouring Nissi Beach completes the trio of resorts. It boasts a waterpark and white-sand beach with its own islet.

Paphos region

The town of Paphos is the best-known resort on Cyprus' west coast. A traditional harbour town, it's got a handful of golden beaches, a pretty marina and a long list of historical sights, including the Tombs of the Kings. Elsewhere in the region is Limassol, which has a seven-mile stretch of beach, and Coral Bay, where you'll find a large horseshoe-shaped cove with Blue Flag credentials. If you're after somewhere away from it all, the quiet seaside villages of Polis, Amathus Bay and Latchi give you an authentic slice of island life.



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Ayia Napa



Limassol



Coastline of Cyprus



Flight time
4 hrs 30 mins



Timezone
GMT +2



Weather

Cyprus sees a massive 340 days of sunshine a year. Temperatures are usually in the low 20s by April, and don't be surprised if the mercury creeps close to 40 in the summer before cooling down again in Autumn.



Did you know

Cyprus is the only country outside of the UK to hold a British royal wedding. King Richard the Lionheart married Berengaria of Navarre here in 1191.

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SplashWorld



SplashWorld holidays come with free, unlimited access to a first-rate waterpark.



Onsite waterpark



Twin Room with Sea View and Balcony



Evinos Tavern and restaurant*

Tofinis

AYIA NAPA CYPRUS

T T T Plus 4.2/5 Based on 1050 reviews

This place is stocked with all the holiday essentials. It's got a pair of pools, two restaurants and a spa – the latter's the only place in Ayia Napa that offers Arabian mud treatments and salt skin therapies.

The main star in terms of facilities, however, is the waterpark. It's loaded with slides and chutes, as well as a mini splash park and a lazy river. What's more, you have unlimited access to it as part of your stay here.

Key Facilities

• 1 pool • 1 kids' pool • 2 bars • 2 restaurants • A la carte dining* • Free Wi-Fi • Kids' club • Daytime and evening entertainment programme • The Royal Spa*

Location

• 300m from the beach • 1.5km to shops, bars and restaurants in Ayia Napa • 90km to Nicosia

Transfer time: 40 minutes by coach from Larnaca Airport

Rooms

All rooms here include a **balcony**, Wi-Fi, flatscreen TV with satellite channels, air-con, fridge, safety deposit box* and a hairdryer. **Twin rooms** vary in occupancy from 3 to 5 people – depending on room selected.

Family rooms are 43m² and have an occupancy of 2 adults and 2 children, or 4 adults, or 2 adults and 3 children.

Number of rooms: 214

Your service at this hotel

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FREE KIDS' PLACES AVAILABLE Subject to availability



MULTI-CENTRE

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Board Options

• All Inclusive



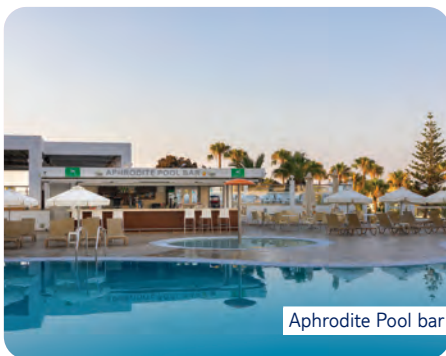
SplashWorld



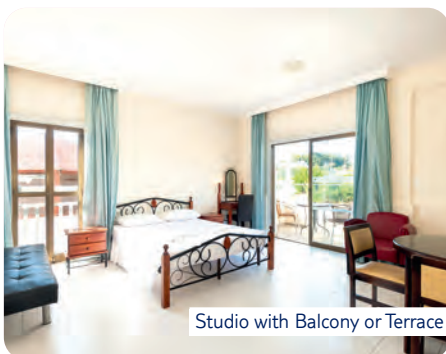
Onsite waterpark



SplashWorld holidays come with free, unlimited access to a first-rate waterpark.



Aphrodite Pool bar



Studio with Balcony or Terrace



Evinos Tavern and restaurant*

Tofinis Apartments

AYIA NAPA CYPRUS

T T T Plus 4.2/5 Based on 1050 reviews

You'll find these apartments planted in peaceful patch on the outskirts of Ayia Napa. There's a beach less than five minutes' walk away, and you can reach the town's lively centre in the same time by taxi.

As part of your stay here, you're free to use the facilities over at the Tofinis Hotel. It's got a pair of restaurants – a buffet and a Greek à la carte – two pools and a waterpark that's fitted with plenty of slides.

Key Facilities

• 1 pool • 1 kids' pool • 2 bars • 2 restaurants • A la carte dining* • Free Wi-Fi • Kids' club • Daytime and evening entertainment programme • The Royal Spa*

Location

• 300m from the beach • 1.5km to shops, bars and restaurants in Ayia Napa • 90km to Nicosia

Transfer time: 40 minutes by coach from Larnaca Airport

Rooms

Studios and apartments here include a balcony or terrace, air-conditioning, shower, separate bathroom, fridge and tea or coffee-making facilities.

Number of rooms: 30

Your service at this hotel

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FREE KIDS' PLACES AVAILABLE

Subject to availability



MULTI-CENTRE

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Board Options

• All Inclusive

*Extra charge



Family Fun Hotels with top-rated kids' clubs and jam-packed activity rosters.



TUI BLUE Atlantica Aeneas Resort

NISSI BEACH CYPRUS

TTTTT  4.2/5 Based on 1414 reviews

This hotel – part of our flagship TUI BLUE collection – pulls out all the stops for families. There are four restaurants and a top-notch pool scene, with a pirate-ship splash zone and shallow paddling areas just for little ones.

One of Cyprus' most popular scoops of sand, Nissi Beach, is a couple of minutes' walk away. The shallows are great for paddling, and you can rent pedalos* right from the shore. There's a big family-favourite waterpark* just five minutes' drive away, too.

This hotel is part of the Atlantica Hotels group - one of our handpicked TUI selected partners.

Key Facilities

- 7 pools • 2 kids' pools • 7 bars • 4 restaurants
- A la carte dining • Free Wi-Fi • Daily activity programme • Baby & Tots Club, 0-2 years* • Kids' Club, 3-12 years • Teen activities, 13-17 years
- Evening entertainment programme • Aeneas Spa*

Location

- Set in extensive, landscaped gardens • Supermarket and shops just outside the hotel • 90m across the road to Nissi Beach • 1.5km to nearest chemist
- 1.5km to nearest ATM and bank, open weekday mornings • 2.5km to Ayia Napa • Just so you know, if you're staying at this hotel as part of a Cruise & Stay package, the transfer from the port to the hotel will be at least 90 minutes.

Transfer time: 50 minutes by coach from Larnaca Airport

Food & Drink

This place lines up four dining options. The go-to spot is the buffet restaurant, which comes with a section

specifically for kids' dishes. There are big tables designed for groups, plus quieter, adults-only areas.

Pools

A pirate ship with slides takes centre stage in the kids' pool, while toddlers get their own paddling spot to splash in safely. The main pool deserves a shout-out of its own, too. It's one of the biggest in Cyprus.

Entertainment

Little ones are well catered for, thanks to the Baby & Tots Club* for tots' playtime. There are also kids' clubs for 3 to 12-year-olds and activities for teens.

Sports & Activities

The daily line-up covers everything from pool games to basketball and family-friendly fitness sessions.

Health & Beauty

Our BLUEfit® for Families sessions are a weekly workout event tailored for the whole gang, including wellness, dance and fitness elements.

Number of rooms: 414

Kids' Club

Hotels with a Kids' club come with UK-certified childcare for babies, kids and teens.

Accessibility

This hotel's been surveyed by AccessAble so you can check if it's suitable for your access needs. See the A-Z guide for more details.

Your service at this hotel

Holidays here come with our **Hotel rep + 24/7 support on the TUI app and by phone**





Twin Room with Pool View and Balcony or Terrace

Rooms

Rooms here have a safe, a mini-fridge, tea and coffee making facilities, a TV and free Wi-Fi. A welcome pack with refreshments is included in all rooms – in its mini-fridge – upon arrival. Upgrade options include **premium family rooms**, which are larger than the standard family rooms and have a poolside location.



FREE KIDS' PLACES AVAILABLE Subject to availability



MULTI-CENTRE
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[View online](#)



Board Options

• All Inclusive



HolidayVillages



Fishing Village



Holiday Villages deliver family-friendly hotels that are packed with activities



Mexican à la carte restaurant

Holiday Village Aliathon PAPHOS CYPRUS

TTTTT 4.5/5 Based on 4632 reviews

The activities are served up by the dozen at this Holiday Village in Paphos. We're talking football and tennis coaching, and an Aerial Adventure course. There's a swim academy for little ones, as well as adults-only classes like cheese-making and wine-tasting.

Our Holiday Village hotels have something for everyone, whether you want to relax by the pool or get involved with activities. There are over 200 to choose from for the whole family, with an A-Z list ticking off everything from archery to zorbing. Tots to teens are catered for at our HV Clubs and our football, swimming and stage academies ramp up the fun. And come evening, you can catch professional shows and gameshows.

Key Facilities

• 5 pools • 1 kids' pool • 5 bars • 4 restaurants • A la carte dining • Free Wi-Fi zones • Daytime activity programme • Kids' daytime activities • HV Club • Parent and toddlers • The Zone • Evening entertainment programme • Spa*

Location

• Nearest rocky beach 200m • Aliathon Plaza is in front of the hotel • 3km to Paphos Harbour with a bus service which stops outside the hotel

Transfer time: 40 minutes by coach from Paphos Airport

Food & Drink

Each Holiday Village hotel has a buffet restaurant with a kids' buffet section, and at least two à la carte or themed spots, which are included as part of your All Inclusive package. Keep an eye out for Russell the Brussel – he's our healthy eating mascot.

Pools

You'll find the main pool in the zone known as the Fishing Village. It's one of the largest pools in Cyprus, measuring in at 3,000 square metres. If this supersize

isn't enough, there's a handful of other pools dotted around the hotel.

Entertainment

All ages are catered for at our HV Clubs. There's the HV Creche* for tiny tots, the HV Club for 3 to 9-year-olds, and the HV Crew for 10 to 12-year-olds. As for teens, they get The Zone, which runs the likes of mocktail-making sessions and TikTok classes.

Sports & Activities

The activity line-up at these hotels is a cut above the rest – there are hundreds of options to pick from. You can expect everything from paddleboarding and raft building to our professional swim, football and stage academies*. On top of all that, you can put your balance skills to the test on the Aerial Adventure course.

Health & Beauty

The adults-only spa* comes with a sauna and steam room, as well as an indoor pool with a whirlpool bath. And as for treatments, expect the likes of massages, detox wraps and facials.

Number of rooms: 266

TUI Kids' Clubs

Hotels with a TUI KIDS' CLUB come with UK-certified childcare for babies, kids and teens.

Accessibility

This hotel's been surveyed by AccessAble so you can check if it's suitable for your access needs. See the A-Z guide for more details.

Your service at this hotel

Holidays here come with our **Hotel rep + 24/7 support on the TUI app and by phone**





Kids' interactive pool



Rooms

There really is something for everyone here. If you're coming with little ones, there's family rooms and spacious **2-bedroom apartments** to choose from. You can find double rooms, and **junior suites**. And there's the option to upgrade to a **swim-up room**. All rooms come with a balcony or a terrace, air-con, safety deposit box* and Wi-Fi.



FREE KIDS' PLACES AVAILABLE Subject to availability



MULTI-CENTRE
This hotel can be booked as part of a Multi-Centre holiday – when you stay at more than one hotel while you're away.

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[View online](#)



Board Options

• All Inclusive



SplashWorld



SplashWorld holidays come with free, unlimited access to a first-rate waterpark.



American Burger House



Leonardo Laura Beach & Splash Resort PAPHOS CYPRUS

TTTTT 4.3/5 Based on 4389 reviews

The waterpark here ranks as one of the top five of its kind in Cyprus by TripAdvisor, and it's not hard to see why. It's got all the essentials, from multi-lane racing slides to a space bowl. Plus, there's a mini splash park for little paddlers.

If you'd prefer to stay dry, there are plenty of other options for you to get stuck in to. You can watch a movie in the cinema, solve some puzzles in the escape room and play some games in the arcade. Then, when it comes to time to eat, five restaurants headline the food scene.

Key Facilities

- 2 pools • 2 kids' pools • 4 bars • 5 restaurants
- Free Wi-Fi • Fusion Teens club • Leo's Jungle Kingdom Kids' club • Evening entertainment programme • Aegeo Spa*

Location

- Shops and restaurants nearby • 5km to Paphos centre • Bus stop in front of the hotel • 20km from Paphos airport

Transfer time: 60 minutes by coach from Paphos Airport

Rooms

All rooms come with sleek furnishings, giving them a contemporary feel. They each have air-con from May to October, satellite TV, and free Wi-Fi. For a bit extra, you can have either a **pool** or **sea view**. **Family rooms** offer up more space and sleep two adults and two children.

Number of rooms: 412

Accessibility

The property is generally unsuitable for those with reduced mobility. See the A-Z guide for more details.

Your service at this hotel

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FREE KIDS' PLACES AVAILABLE Subject to availability



MULTI-CENTRE

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Board Options

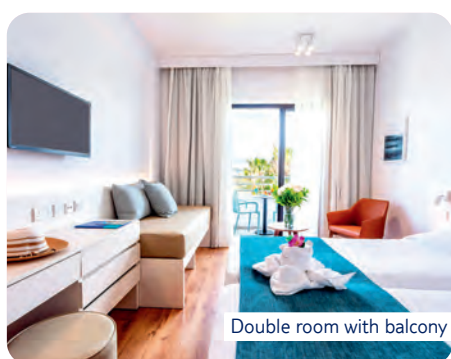
- All Inclusive



Waterpark



Esperides restaurant



Double room with balcony



Louis Phaethon Beach PAPHOS CYPRUS

TTTTT  4.5/5 Based on 7451 reviews

This hotel goes all out for families, with features like a waterpark, tennis courts and a bowling green. There's also a TUI KIDS' CLUB and a first rate pool scene.

This place enjoys a quiet spot just outside central Paphos. It's a 10-minute bus ride to the harbour, where tavernas line the water's edge. There's a little rocky beach by the hotel, or you can stroll for a few minutes to reach the sand.

Key Facilities

- 2 pools • 1 kids' pool • 4 bars • 3 restaurants
- Free Wi-Fi • Daytime activity programme • TUI KIDS' CLUB • Evening entertainment programme
- Kids' Spa* • Planet Spa*

Location

- Quiet setting outside main resort • Paphos harbour 4km • Nearest resort is Kato in lower Paphos 3km
- Buses run roughly every 15 minutes from the front of the hotel • Small rocky beach behind hotel • 10km from Paphos International Airport • Pharmacy 1.5km • ATM 1km • Bank 1km • Nearest shops and supermarket 1km - where you can buy English newspapers

Transfer time: 40 minutes by coach from Paphos Airport



MULTI-CENTRE

This hotel can be booked as part of a Multi-Centre holiday – when you stay at more than one hotel while you're away.



Rooms

There's plenty of choice here, with a variety of double rooms, twin rooms, and family rooms. You can opt for a **sea view** – they're available with all room types. Plus, you'll find all rooms come with a balcony and air-conditioning from May to October and heating during the winter months. Please note, all rooms here are the same size.

Number of rooms: 422

TUI Kids' Clubs

Hotels with a TUI KIDS' CLUB come with UK-certified childcare for babies, kids and teens.

Accessibility

This hotel's been surveyed by AccessAble so you can check if it's suitable for your access needs. See the A-Z guide for more details.



Your service at this hotel

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Board Options

- All Inclusive

*Extra charge



Great mosque of Kairouan

Tunisia

Ancient cities, forgotten villages, deserts and beaches – Tunisia holidays serve up sunbathing hotspots with a side order of history.

Markets, medinas and mosques

Shopaholics will be in their element on a holiday to Tunisia. Seek out authentic bargains and gifts while practising your haggling skills in the markets and souks – many of which can be found in the maze-like medina quarters of Tunisia's towns and villages. Meanwhile, ornate mosques provide historic sightseeing opportunities.

Saharan sands

The closeness of the Sahara means desert safaris are easy to come by. Hop in a 4x4 and you can hurtle across the dunes, exploring a landscape that's remained unchanged for centuries. Alternatively, go horse riding, stopping at an authentic Bedouin camp for mint tea along the way.

Food for thought

The local cuisine draws heavily on its country's rich history, and is a heady mix of North African spice, delicate French touches and a big helping of Mediterranean influences. Traditional dishes include brik – a tuna and egg pastry – and mechouia salad, made of red peppers, tomatoes and onions.



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[Download the TUI app](#)



Jaafar beach



Port El Kantaoui



Sidi Bou Said



Flight time
Enfidha – 3 hrs



Timezone
GMT +1



Weather

Tunisia's appealing no matter what time you go. Temperatures top 30 degrees in July and August, and hover around the mid-20s in spring and autumn, making it the coolest time to visit the Sahara Desert.



Did you know

Luke Skywalker's hometown was named after the Tunisian city of Tatouine, and iconic scenes from the Star Wars franchise were shot here.

We fly from a wide range of regional airports, so chances are there'll be one near you. Take a look at our flight timetable at the back of this brochure for an at-a-glance guide to our flying programme.

Flight time shown above is from London Gatwick and should be used as a rough guide, as they can vary.



HolidayVillages



Holiday Villages deliver family-friendly hotels that are packed with activities



Activity pool



Football Academy*

Holiday Village Aql Skanes Resort

SKANES TUNISIA

T T T T Plus   4.5/5 Based on 2588 reviews



This hotel is the newest addition to our Holiday Villages collection for summer 2026, which means you can bank on it having tonnes of activities – volleyball, paddleboarding and football, to name a few – along with a top-notch dining scene. They're on the ball when it comes to pools, too. You've got two outdoor swimming spots, a handful of waterslides, an indoor pool and separate splash areas just for kids.

Our Holiday Villages hotels have something for everyone, whether you want to relax by the pool or get involved with activities. There are over 200 to choose from for the whole family, with an A-Z list ticking off everything from archery to zorbing. Tots to teens are catered for at our HV Clubs and our football, swimming and stage academies ramp up the fun. And come evening, you can catch professional shows and gameshows.

Key Facilities

• 3 pools • 3 kids' pools • 6 bars • 5 restaurants • Free Wi-Fi • Daytime activity programme • HV Club • The Zone • Evening entertainment programme • Spa*

Location

• On the beach • 8km to Monastir • 15km to Sousse • 8km to Flamingo golf course

Transfer time: 60 minutes by coach from Enfidha Airport

Food & Drink

Each Holiday Villages hotel has a buffet restaurant with a kids' buffet section, and at least two à la carte or themed spots, which are included as part of your All Inclusive package.

Pools

There are two outside pools, along with one indoors surrounded by loungers. Kids have a separate place to make a splash, and there are six waterslides, too.

Entertainment

There's plenty going on for youngsters at this place, with a few kids' clubs on offer. There are HV Clubs for 3 to 6-year-olds and 7 to 9-year-olds, and the HV Crew's for 10 to 12-year-olds. As for teens, they get The Zone, which runs the likes of mocktail-making sessions and TikTok classes. The Zone's open from mid-June to mid-September, plus May and October half term dates.

Sports & Activities

The activity line-up at these hotels is a cut above the rest – there are hundreds of options to pick from. You can expect everything from paddleboarding and raft building to our professional swim, football and stage academies*. On top of all that, you can harness up and try our Aerial Adventure activity.

Health & Beauty

The spa* just the ticket if you fancy some downtime. If you'd rather work out to get your wellness fix, there's a gym, and aqua aerobics classes are held in the pool.

Number of rooms: 360

TUI Kids' Clubs

Hotels with a TUI KIDS' CLUB come with UK-certified childcare for babies, kids and teens.

Accessibility

This hotel's generally suitable for those with reduced mobility, but all access needs are different. See the A-Z guide for more details.

Your service at this hotel

Holidays here come with our **Hotel rep + 24/7 support on the TUI app and by phone**



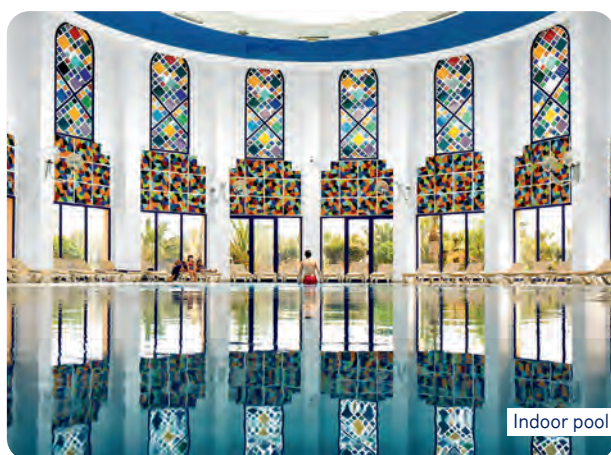
Main pool



Main buffet restaurant



Double Room with Balcony



Indoor pool

Rooms

All rooms come with air-conditioning which operates 1st June 'til 15th October, a safe, and free Wi-Fi. There are a variety of rooms to choose from, double rooms, family rooms and duplex family rooms. You can even get a **swim-up** room so you have direct access to a shared pool from your terrace.



FREE KIDS' PLACES AVAILABLE Subject to availability

Click the link or head to tui.co.uk for more info about our holidays, including up-to-date prices, hotel details and helpful videos.

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Board Options

• All Inclusive



Family Fun Hotels with top-rated kids' clubs and jam-packed activity rosters.



The Restaurant - Buffet restaurant



Twin Room with Balcony



Activity pool

TUI BLUE Manar HAMMAMET TUNISIA

TTTTT Plus 4.6/5 Based on 5312 reviews

This huge hotel – which is part of our signature TUI BLUE collection – is nuzzled right at the edge of a biscuit-coloured beach. If you're more of a fan of pool days, you've got four of them to choose from, too. On the food front, there's a buffet place, an à la carte spot and a snack bar serving drinks and light bites, like pizza and salad.

When you're not lazing on the beach, you can hop in a cab and head 10 minutes up the coast for a taste of local life in the centre of Hammamet. There are plenty of shops, cafés and restaurants to browse, along with a historical fort overlooking the sea.

Key Facilities

- 4 pools • 2 kids' pools • 7 bars • 2 restaurants
- A la carte dining • Free Wi-Fi zones • Daytime activities • Baby & Tots Club, 0-2 years* • Kids' Club, 3-12 years • Teen activities, 13-17 years • Evening entertainment programme • Spa*

Location

- 62.9km from airport • Beachfront • 8.4km to Kasbah of Hammamet

Transfer time: 120 minutes by coach from Enfidha Airport



Rooms

There's a selection of rooms to choose from, from twin rooms, to swim-up rooms. They have air-con, a safe and a mini-fridge. For added luxury, you can choose a swim-up room, which has access to a pool that's shared between three rooms. Air-conditioning is available from mid-June to mid-October, and heating is available from mid-November to mid-April.

Number of rooms: 333

Kids' Club

Hotels with a Kids' club come with UK-certified childcare for babies, kids and teens.

Accessibility

This hotel's been surveyed by Accessible so you can check if it's suitable for your access needs. See the A-Z guide for more details.

Your service at this hotel

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FREE KIDS' PLACES AVAILABLE Subject to availability



MULTI-CENTRE

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Board Options

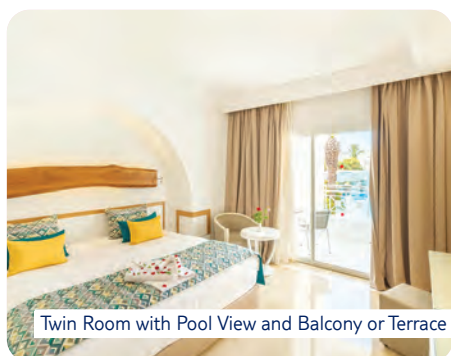
- All Inclusive



TUI MAGIC LIFE



Magico buffet restaurant



Twin Room with Pool View and Balcony or Terrace



Relax pool

TUI MAGIC LIFE Africana

YASMINE HAMMAMET TUNISIA

TTTTT 4.5/5 Based on 2220 reviews

This hotel's got plenty to shout about, from a private beach and six pools to a first-class activity timetable. There's an impressive after-dark scene, as well – think themed parties, Broadway-style shows and movie nights.

Watersports fans will be in their element here – the likes of windsurfing, wakeboarding and canoeing are all on the agenda. You're sorted on the food front, too, with a huge buffet restaurant and three stylish à la carte spots. Not to mention, one of the bars stays open for drinks 24 hours a day.

Key Facilities

- 6 pools • 2 kids' pools • 6 bars • 4 restaurants
- A la carte dining • Free Wi-Fi • Daytime activity programme • Zumba® • MyMo Maxis • MyMo Minis
- Teens • YoungStars • Amphitheatre • Evening entertainment programme • Spa*

Location

- On the beach • 15km from Hammamet • 25km from Nabeul

Transfer time: 40 minutes by coach from Enfidha Airport

Rooms

You'll find amenities in the rooms such as a satellite TV with music channels and a minibar that's stocked with soft drinks and water on arrival. You also have air-conditioning and either a balcony or terrace.

The twin room and **pool view** rooms sleep up to 3, **superior** rooms can sleep 4 and the **family room** sleeps up to 5.

Number of rooms: 321

Accessibility

This hotel's been surveyed by AccessAble so you can check if it's suitable for your access needs. See the A-Z guide for more details.

Your service at this hotel

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Select your room

For a small fee, this hotel lets you choose your ideal room from an interactive map.



FREE KIDS' PLACES AVAILABLE Subject to availability



MULTI-CENTRE

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Board Options

- All Inclusive

*Extra charge



SplashWorld



SplashWorld holidays come with free, unlimited access to a first-rate waterpark.



Beach area



Twin Room



Buffet restaurant

SplashWorld AQI Venus Beach

HAMMAMET TUNISIA

T T T Plus 4.4/5 Based on 2246 reviews

SplashWorld AQI Venus Beach also has its own waterpark – which local and international holidaymakers flock here for – packed with slides, chutes and flumes. Little ones get their own mini version, built with a rainbow-hued castle. There are another two pools, as well.

Restaurant-wise, you've got a pair to choose from – a buffet number and an à la carte that opens for dinner. A lobby bar, bingo and a nightly cabaret show take care of your evenings.

Key Facilities

- 3 pools • 2 kids' pools • 4 bars • 2 restaurants
- Free Wi-Fi • Daytime activity programme
- Kids' club • Evening entertainment programme

Location

- 7km from Hammamet centre
- Transfer time:** 55 minutes by coach from Enfidha Airport

Rooms

All rooms come with a mini-fridge, a safety deposit box*, centralised air-conditioning from the beginning of June 'til the end of September, and free Wi-Fi. You've got a number of different views to choose from, a pool view, limited sea view, a garden view, a sea view or a waterpark view. For a bit extra you can upgrade to have a **superior** twin room.

Number of rooms: 339

Accessibility

This hotel's generally suitable for those with reduced mobility, but all access needs are different. See the A-Z guide for more details.



Your service at this hotel

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FREE KIDS' PLACES AVAILABLE

Subject to availability

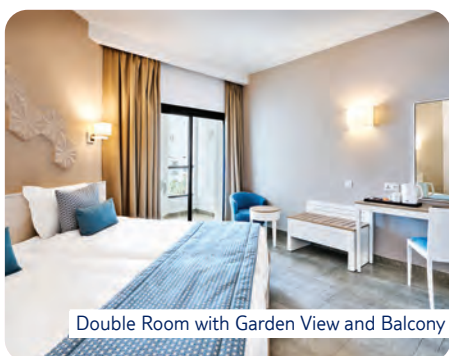
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Board Options

- All Inclusive



Double Room with Garden View and Balcony



Buffet restaurant

Hotel Nozha Beach Resort & Spa

HAMMAMET TUNISIA

TTTTT 4.6/5 Based on 710 reviews

You've got loads of choice dining-wise at the Hotel Nozha Beach Resort & Spa – as well as a buffet restaurant, you can also eat at a pair of à la cartes offering Mediterranean and Tunisian dishes. Plus you've got a poolside bar on hand for snacks, and it also serves up a late breakfast, in case you miss the main slot.

The hotel's planted parasols and loungers on the sand, so you're good to go on beach days. There's a bar with a barbecue that opens during the summer months, too.

Key Facilities

- 3 pools • 3 bars • 3 restaurants • A la carte dining
- Free Wi-Fi • Kids' club • Evening entertainment programme • Aquaforme Spa*

Location

- On a beach • 2.3km to a Carrefour supermarket
- 7.1km to Fort Hammamet • 61.9km from Enfidha–Hammamet International Airport

Transfer time: 65 minutes by coach from Enfidha Airport

Rooms

Double and family rooms, plus **junior suites** are available at the Hotel Nozha Beach Resort & Spa. And if you book two **2 bedroom family rooms**, in one booking, you can have an **interconnecting room**. Each room has individually-controlled air-conditioning – between 15/06 and 15/09, an LCD TV, in-room safe, minibar and free Wi-Fi.

Number of rooms: 443

Your service at this hotel

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MULTI-CENTRE

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Board Options

- All Inclusive • Half Board

*Extra charge



Bulgaria

With Blue Flag beaches, purpose-built tourist resorts and cities crammed with history, holidays to Bulgaria cater for every need.

A hidden gem

Bulgaria's a bit of an underdog in the holiday department – it's not super well-known, but with its Blue Flag beaches, all-singing, all-dancing tourist resorts and centuries worth of history, it ticks all the right boxes. It's a great all-rounder, catering for families who want a chilled-out break in the sun as much as it takes care of party-goers on the lookout for vibrant nightlife.

Sunny Beach

Sunny Beach is the star of the show here. It has an 18-kilometre-long stretch of soft sand, studded with everything from football pitches and massage huts to fairgrounds and market stalls. The after-dark scene's got plenty of talking points, too – DJ sets and bar crawls will have you dancing into the early hours.

Golden Sands

Golden Sands does exactly what it says on the tin. Set in Bulgaria's wild Varna region, the resort has a Blue Flag beach worthy of the resort's name and a host of luxury hotels, along with access to some of Bulgaria's best attractions. You've got highlights like a monastery carved into a cliff, natural thermal springs and the country's only desert.

Obzor and Nessebar

If you prefer your holidays with a bigger dose of peace and quiet, consider Obzor. Days at this small seaside town revolve around the beach, while evenings usually play out in laid-back restaurants and bars. If history's your top priority, you could head to Nessebar, where you can nosy around the UNESCO-protected old town.



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[Download the TUI app](#)



Danube River and City of Ruse



Obzor Beach



Sozopol, Burgas Region



Flight time
3 hrs 15 mins



Timezone
GMT +2



Weather

During summer, sunshine's pretty much nailed on. It tops 30°C in July and August, and swimmer-friendly waters nudge the mid-20s. In spring or autumn, it's still warm, but gets a little cooler in the evenings.



Did you know

Bulgaria doubles up as a popular ski destination. As well as sandy beaches that unravel for miles, it's home to mountains capped with snow over the winter months. There's a scattering of ski resorts nestled up there that're great for families and beginners.

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SplashWorld



SplashWorld holidays come with free, unlimited access to a first-rate waterpark.



Waterpark

Aqua Nevis Club Hotel

SUNNY BEACH BULGARIA

TTTTT 4.2/5 Based on 1728 reviews

The waterpark here's bigger than the hotel itself. You've got free rein of its 30 attractions, which include everything from 18-metre-tall slides to a lazy river. Plus, there's an elephant-themed splash park for little ones to paddle in.

If you want to get out and explore Sunny Beach, this place has you covered. The hotel's free shuttle bus will drop you off by the town's Blue Flag strip of sand, or in the town centre – both are a 10-minute drive away.

Key Facilities

- 1 pool • 1 kids' pool • 3 bars • 1 restaurant
- Free Wi-Fi zones • Daytime activity programme
- Kids' Club • Evening entertainment programme

Location

- 1km to the resort centre with free shuttle bus

Transfer time: 30 minutes by coach from Bourgas Airport

Rooms

Rooms here come with a balcony. **1-bedroom family rooms** are available, and come with sliding partition doors to separate the kids' and adults' sleeping areas. Other options include double rooms, **family suites** and **suites**. For a bit extra you can have a **pool-view**.

Number of rooms: 220

Your service at this hotel

Holidays here come with our **Hotel rep + 24/7 support on the TUI app and by phone**



Double room



Buffet restaurant



FREE KIDS' PLACES AVAILABLE

Subject to availability

Click the link or head to tui.co.uk for more info about our holidays, including up-to-date prices, hotel details and helpful videos.

[View online](#)



Board Options

- All Inclusive



SplashWorld



Aquapark Nessebar Waterpark. Free entry to Hotel customers



SplashWorld holidays come with free, unlimited access to a first-rate waterpark.



Aqua Paradise Resort NESSEBAR BULGARIA

TTTTT 4.6/5 Based on 943 reviews

Nessebar's best bits are all within a 20-minute drive of this hotel, including a couple of sandy beaches and the town's church-filled old quarter. Travel for 15 minutes up the coast, meanwhile, and you can be standing on Sunny Beach's Blue Flag swathe.

Take a stroll next door and you can make a splash at Aquapark Nessebar. This giant waterpark's home to 38 slides. Plus, there's a surf machine, a kids' zone, a lazy river and a variety of restaurants.

Key Facilities

- 2 pools • 2 kids' pools • 3 bars • 3 restaurants
- Free Wi-Fi in public areas • Daytime activity programme • Kids' Club • Evening entertainment programme • Spa*

Location

- Next to Aquapark Nessebar waterpark • 500m from Ravda Beach • 1km from the nearest shops and restaurants • 3km from Nessebar centre • 4.6km from Sunny Beach

Transfer time: 30 minutes by coach from Bourgas Airport

Rooms

Rooms at the Aqua Paradise Resort come with a balcony or terrace, free Wi-Fi, tea and coffee facilities, air-conditioning, a TV, mini-fridge, a safe and a hairdryer. There's the choice of a double room or a **2-bedroom family room** - some rooms are located in the annexe building.

Number of rooms: 432

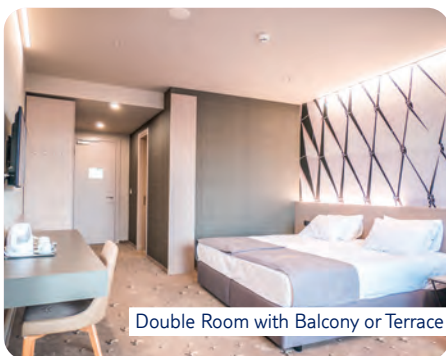
Accessibility

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Your service at this hotel

Holidays here come with our **Hotel rep + 24/7 support on the TUI app and by phone**



Double Room with Balcony or Terrace



Fusion restaurant



FREE KIDS' PLACES AVAILABLE

Subject to availability

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[View online](#)



Board Options

- All Inclusive

*Extra charge



Dominican Republic

There's more to the Dominican Republic holidays than just beaches – it throws rainforests, mountains and colonial towns into the ring, too.

Classic Caribbean

Thanks to its bigger-than-average size, the Dominican Republic is one of the most diverse countries in the Caribbean. Along the coast, you've got the full spectrum of beaches, while inland, mangrove lagoons, mountain peaks and waterfalls are just the start of the story.

Punta Cana and Cap Cana

On the eastern tip of the country is Punta Cana. The big name here is Bavaro – it's a lively resort with a beach that looks like it's been plucked from the pages of a glossy travel magazine. Meanwhile, just down the road there's Cap Cana which comes with a star-studded line-up of five-star resorts along its all-white coastline. Just so you know, the beaches on this stretch of coastline sometimes experience increased levels of seaweed – called sargassum. It's influenced by the weather and ocean currents. If your hotel's affected, the staff will do everything they can to clear it.

La Romana

La Romana is in a tucked-away part on Dominican Republic's southeast corner. Locals claim that the beaches here are the prettiest in the country. The main spot on this coastline is Bayahibe – a quiet fishing village with a sprinkling of hotels.

Multi-Centre holidays

While many head straight for the beaches without so much as a backwards glance, the island's capital has a charming cobblestone heart to discover. Santo Domingo is home to a colourful, colonial core to rival that of Havana, Cuba, plus history dating back to the first forays of the New World, and a heady nightlife scene. Check it out on one of our Multi-Centre holidays – these two-part breaks secure you plenty of time on the fine sands of Punta Cana, followed by a few days uncovering the curiosities of La Capital – as it is affectionately known.



The TUI app's your one-stop shop for support while you're away, and provides everything you need for your holiday in one place.

[Download the TUI app](#)



Higüey



Bavaro Beach



Salto de Baiguate waterfall



Flight time
9 hrs 15 mins



Timezone
GMT -4



Weather

You can expect average temperatures in the high 20s or low 30s, plus about 300 days of sunshine a year. Humidity can be high in this part of the world throughout the year, particularly from June to August.



Did you know

The Dominican Republic is a popular whale-watching destination during the months of February and March. Head to the humpback whale sanctuary in Samana Bay for the best chance of seeing them.

We fly from a wide range of regional airports, so chances are there'll be one near you. Take a look at our flight timetable at the back of this brochure for an at-a-glance guide to our flying programme.

Flight time shown above is from London Gatwick and should be used as a rough guide, as they can vary.



SplashWorld

Onsite Waterpark



SplashWorld holidays come with free, unlimited access to a first-rate waterpark.



Bella Cucina



Onsite waterpark

Royalton Splash Punta Cana, An Autograph Collection All-Inclusive Resort

BAVARO DOMINICAN REPUBLIC - PUNTA CANA

T T T T T      4.3/5 Based on 15043 reviews

This hotel's rooted beside a white-sand beach which is studded with tall palms. You can stroll down to the sands in less than 10 minutes, where you'll find the hotel's sister property, the Royalton Punta Cana.

One of the Caribbean's biggest waterparks steals the limelight here. There are seven restaurants and twelve bars to pick from, too, as well as a casino and The Royal Spa*.

Key Facilities

- 2 pools • 2 kids' pools • 12 bars • 7 restaurants
- Free Wi-Fi • Daytime activity programme • Kids' club • Evening entertainment programme • Spa*

Location

- 15.1km to Bavaró Beach • 26.6km to the airport
- 220km to Santo Domingo

Transfer time: 50 minutes by coach from Punta Cana Airport, 90 minutes by coach from La Romana Airport

Food & Drink

You've got a choice of restaurants here, which includes a few at the neighbouring Royalton Punta Cana. At base, you've got a buffet, an Italian à la carte, a Mexican place and a popular, under-the-sea-themed eatery.

Pools

The hotel has a double serving of pools, both of which come with handy bars. There's also a kids' pool filled with mini-slides.

Entertainment

Little ones have a hotel-run kids' club, while teens have a dedicated lounge with consoles and pool tables. And, after dark, you can watch shows with a drink in hand at the theatre bar – just one of the hotel's six.

Sports & Activities

Sports fans have fitness classes, Olympics-style competitions on the beach and dance sessions to keep them busy. Plus, non-motorised watersports – like kayaking – are included as part of your package.

Health & Beauty

Over at the Royalton Punta Cana, the spa* is kitted out with a steam room, Jacuzzi® and plunge pool. There's a decent treatment menu to work your way through, too.

Number of rooms: 525

Accessibility

This hotel's been surveyed by AccessAble so you can check if it's suitable for your access needs. See the A-Z guide for more details.

Your service at this hotel

Holidays here come with our **Hotel rep + 24/7 support on the TUI app and by phone**



Selections buffet restaurant



Luxury Double Room with Balcony or Terrace

Rooms

Rooms have a minibar and a balcony or terrace, plus extras like an audio dock. For an extra special stay, you can choose a **Diamond Club™ luxury room** – they have added benefits including access to the private Diamond Club™ lounge, early check-in and late check-out, robes, slippers and an exclusive beach area with a bar.



MULTI-CENTRE

This hotel can be booked as part of a Multi-Centre holiday – when you stay at more than one hotel while you're away.

Click the link or head to tui.co.uk for more info about our holidays, including up-to-date prices, hotel details and helpful videos.

[View online](#)



Board Options

• All Inclusive

Take to the skies

Flights for most TUI holidays are with our very own airline, which means a seamless experience from the moment you step on board. Here's what you can expect...



Why fly with TUI?



Fly from 21 UK airports

It's easy to find a flight that takes off near you.



Flexible flight times

We've got flight times and holiday durations to suit you.



70+ destinations

We fly to more than 70 worldwide destinations.



Easy airport experience

We offer day-before and self-service bag drop on eligible flights.

Flying short and mid-haul

Our short and mid-haul flights are less than seven hours long. In the summer, you can fly from more than 21 UK airports to destinations like Spain, Greece and Italy.

Family-friendly flying

Our cabin crew are experts when it comes to looking after little ones in the sky, and they're always on hand to help.

Food and drink

On board, you can buy a range of food and drinks, including hot and cold snacks. We also now have the option to pre-book a meal for your flight. If you're flying to Lapland, you'll get a free meal, with a hot drink.

Luggage allowance

Your luggage allowance ranges from 20kg to 25kg, depending on the type of holiday you've booked. And, you get 10kg hand luggage. Children under two get 10kg hold allowance*. You can also pool your luggage allowance with others on your booking – but each individual bag can't weigh more than 25kg. You've also got the option of purchasing an extra 5kg or 10kg of luggage allowance per passenger.



Flying long-haul

Long-haul TUI flights – of seven hours or more – take place on our 787 Dreamliners†.

In-flight entertainment

All our long-haul flights – which are over seven hours long – set you up with seatback screens, featuring on-demand TV programmes, movies and games.

Food and drink

Free meals are included with all our long-haul flights. We'll also pass through the cabin with a free bar service offering soft, hot and alcoholic drinks of your choice.

Luggage allowance

On long-haul flights, 20kg of hold luggage comes as standard, along with 10kg hand luggage. If you need to, you can add checked-in luggage for an extra charge on selected flights.

And if you've upgraded to Premium on long-haul flights with TUI Airways, you'll also get 25kg* of luggage, regardless of the holiday type.

More info

[Click here to watch our walk-through tour of a Dreamliner.](#)



Fly Premium

Premium is available to book on long-haul TUI flights. If you've upgraded to Premium on long-haul flights with TUI Airways, you'll get 25kg of checked-in luggage and 10kg of hand luggage.

Premium benefits include:

- Airport lounge on departure, priority boarding with a welcome glass of bubbly, and a second lighter meal on your flight
- A priority bag-drop at the airport and fast-track through security
- A bigger 38-inch seat pitch with footrests and adjustable headrests in a separate cabin
- A pillow and a blanket on outward and return flights, and a Rituals® amenity kit on your outward flight

Prices start from just **£399** return per person.

Seats & extras



Your seat on the plane

Your seats will be allocated to you when you check in. If you're travelling with a child under the age of 12, we'll make sure they're sat with at least one adult in your party – sat with means next to, across an aisle, or in front or behind.



Select your seat

Choose your exact seats from a plan of the plane by opting for our Select Your Seat service. You can add this on at the time of booking, or afterwards.



Seat upgrades

Extra Legroom Seats give from two extra inches on your seat pitch. And Extra Space Seats come with over eight inches of extra legroom, often without a row of seats in front - so you can expect a lot more space. You can opt for either of these at the time of booking or afterwards.

Flying with other airlines

We've teamed up with leading airlines to give you even more holiday choice.



More destinations

We know that hunting for a holiday is much easier when you've got more choice. That's why we work with over 20 other airlines, to provide you with the exact dates, airports and durations that you want. Flexible flying also means we can open the door to a variety of holiday hotspots, from Mykonos and Zanzibar to the Maldives and Antigua.



TUI service as standard

While you're away, it goes without saying that the high-standard service you've come to expect from TUI will still be present and correct. Your holiday is still ATOL protected, too. And who you're flying with doesn't affect the support you'll get from us while you're away – you can get in touch with us around the clock if you need to.



Airline partners

We package up holidays with airlines we trust, as well as our own award-winning TUI Airways fleet. All the partner airlines we use have met the same rigorous international safety standards as TUI Airways.



*Not included if you book flights only

†The vast majority of long-haul TUI flights are on the 787 Dreamliner, but this is not guaranteed

<div>Flight Guide</div> <div>An at-a-glance guide to our flying programme</div>		Approx flight duration**	Gatwick	Luton	Stansted	Norwich	Southampton	Bournemouth	Exeter	East Midlands	
Departures from May 2026 to October 2026											
BALEARICS	Majorca	2½ hrs	M*, Tu*, W*, Th*, F*, Sa*, Su*	Tu*, W*, Sa*	Tu*, W*, Th*, Sa*, Su*	Tu*, F*, Sa*	Tu	Tu*, Th*, F*, Sa*, Su*	Tu*, W*, Sa*, Su*	M*, Tu*, W*, Th*, F*, Sa*, Su*	
	Ibiza	2¾ hrs	M*, Tu*, W*, Th*, F*, Sa*, Su		W*, Sa*	Sa		W*, Sa*	Sa	Tu*, W*, F*, Sa*	
	Menorca	2½ hrs	M*, W*, F*, Sa*, Su*		M*, F*	Th*, Su*		W*, Su*	M*, F*	W*, F, Sa*	
MAINLAND SPAIN	Costa Brava	2 hrs	Tu*, Sa*								
	Costa Dorada	2¼ hrs	Tu*, F*, Sa*								
	Costa Blanca	2¾ hrs	Tu*, Sa*							Tu*, F*, Sa*	
	Costa del Sol	3 hrs	W*, Th*, Su*							Th*, Su*	
CANARIES	Tenerife-South	4½ hrs	M*, Tu*, W*, Th*, F*, Sa*, Su*	Tu	Tu	Th*, Su*		Tu*, F*	Tu*, F*	M*, Tu*, F*, Sa*	
	Gran Canaria	4¼ hrs	M*, Th*, F*, Sa		M			M	M	M*, Th*	
	Lanzarote	4¼ hrs	M*, Th*, Su*	Th*, Su*				Th*, Su*	Th*, Su*	M*, Th*, Su*	
TUNISIA	Enfidha	3 hrs	M*, F*, Sa	M*, F*	Tu*, F*					M*, F*, Su	
ITALY	Lamezia-Terme	3 hrs	Sa								
CROATIA	Split	2½ hrs	M*, F*								
BULGARIA	Bourgas	3½ hrs	M*, Th*, F*								
GREECE	Crete-Heraklion	4 hrs	Tu*, W*, Th*, F*, Sa*, Su*		Th*, Su*	Tu		Th*, Su*	Tu*, F*	Tu*, Th*, F*, Su*	
	Corfu	3¼ hrs	M*, Th*, F*, Su*	F	M*, F*	F		M*, F*	M*, F*	M*, Th*, F*, Su*	
	Rhodes	4 hrs	Tu*, W*, F*, Sa*	Tu*, Sa*	W*, Sa*	Th		W*, Sa*	W*, Sa*	Tu*, W*, F*, Sa*	
	Kos	4 hrs	Tu*, W*, Th*, Sa*, Su*	Su						Tu*, W*, Sa*, Su*	
	Zante	3¾ hrs	M*, Tu*, F*, Su		Tu*, F*			M	Th*, Su*	M*, Tu*, Th*, F*	
CYPRUS	Paphos	4½ hrs	M*, Tu*, W*, Th*, Sa*, Su*	W	Tu*, W*, Sa*	W		W*, Sa*	W*, Sa*	M, Tu*, W*, Sa*, Su*	
	Larnaca	4¾ hrs	M*, Tu*, W*, Th*, Sa*, Su*					Tu		W*, Th*, Su*	
TURKEY	Izmir	4 hrs	M, W*, Sa		M*, Tu*, W*, Th*, F*, Sa*, Su*						
	Dalaman	4¼ hrs	M*, Tu*, W*, Th*, F*, Sa*, Su*	M*, Th*	M*, Th*, F*, Sa, Su*	M*, F*		M*, F*	M*, Th*	Tu*, W*, Th, Sa*	
	Antalya	4½ hrs	M*, Tu*, W*, Th*, F*, Sa*, Su*	M*, Tu*, W*, Th*, F*, Sa*, Su*	M*, Tu*, W*, Th*, F*, Sa*, Su*			M*, F*	Th*, Su*	M*, Tu*, W, F*	
EGYPT	Sharm El Sheikh	5½ hrs	M*, W*, Th*, F*, Sa*, Su*		Su					M*, Th*	
	Hurghada	5½ hrs	M*, Tu*, W, Th*, F*							W*, Su*	
MOROCCO	Agadir	3¾ hrs	M*, Th*								
	Marrakech	3½ hrs	Tu*, F*								
CAPE VERDE ISLANDS	Sal	6 hrs	M*, Th*								
	Boa Vista	6¼ hrs	M*, Tu*, W*, F*, Sa*							W*, Sa*	
DOMINICAN REPUBLIC	Punta Cana	8¾ hrs	W*, Th*, Sa*, Su*								

* 10 and 11 nights available. ** Approx. flying time based on Gatwick departure. †† An Airport Development Fee (ADF) will be charged at Norwich airport, payable per passenger on departure. The ADF is £10 per adult, children under 16 years are free. For more information visit www.norwichairport.co.uk.

	Birmingham	Leeds Bradford	Bristol	Cardiff	Manchester	Liverpool	Humberside	Durham Tees Valley	Newcastle	Glasgow	Edinburgh	Inverness	Aberdeen
	M*, Tu*, W*, F*, Sa*, Su*	Tu*, Sa*, Su*	M*, Tu*, W*, Th*, F*, Sa*, Su*	Tu*, W*, Th*, F*, Sa*, Su*	M*, Tu*, W*, Th*, F*, Sa*, Su*		Tu*, Sa*	Tu*, Sa*	M*, Tu*, W*, Th*, F*, Sa*, Su*	Tu*, W*, Th*, Sa*, Su*	Tu*, Sa*, Su	Th, Su	Tu*, W*, Sa*
	M*, W*, Th*, F*, Sa*		M*, Tu*, F*	W*, Sa*	M*, Tu*, W*, Th*, F*, Sa*, Su*				M*, F*, Sa	W*, Sa*, Su*			
	M*, W*, F*, Sa*		W*, Sa*	M*, F*	M*, W*, Th*, F*, Sa*, Su*				W*, Su*	Su			
	Tu*, Sa*				Tu*, Sa*								
	Tu*, Sa*		Tu*, Sa*	Tu	Tu*, W*, F*, Sa*, Su*				Tu*, Sa*	Tu*, W*, F*, Sa*			Tu
	Tu*, F*, Sa*			Tu*, Sa*	Tu*, F*, Sa*				Tu*, Sa*	Tu*, Sa*			
	W*, Th*, Su*		W*, Su*	W*, Su*	W*, Th*, Su*				Th*, Su*	Th*, Su*			
	Tu*, W*, F*, Su*		Tu*, F*	M*, Tu*, F*, Su	M*, Tu*, W*, Th*, F*, Sa*, Su*				Tu*, W*, F*, Sa*, Su*	M*, Tu*, Th*, F*, Sa*			Tu*, F*
	M*, Th*, Sa		M*, Th*	M*, Th*	M*, Th*, F*, Sa				M*, Th*	M*, Th*			
	M*, W*, Th*, Sa*, Su*		Th*, Su*	Th*, Su*	M*, Tu*, W*, Th*, Su*				Th*, Su*	Th*, Su*			
	M*, F*, Sa			M*, F*, Sa	M*, Su				M*, F*, Su	M*, F*			
					Sa								
					M*, F*								
	M*, F*		M*, F*	M*, Th*	M*, Th*, F*				M*, Th*				
	M*, Tu, Th*, Su*		Th*, Su*	Th*, Su*	M*, Tu*, W*, Th*, F*, Sa*, Su*				Tu*, F*				
	M*, W*, Th*, F*, Su*	F	M*, Th*, F*, Su*	M*, F*	M*, W*, Th*, F*, Su*				M*, Th*, F*, Su*	M*, F*	F		F
	M*, W*, F*, Sa*, Su*		W*, F, Sa*	W*, Sa*	M*, Tu*, W*, Th*, F*, Sa*, Su*				Tu*, W*, F*, Sa*	Tu*, W*, Sa*			
	Tu*, W*, Sa*, Su*		Tu*, W*, Sa*	W*, Sa*	Tu*, W*, Th*, Sa*, Su*				W*, Th*, Su*				
	M*, Tu*, Th*, F*, Su*		Tu*, F*, Su	Tu*, F*	M*, Tu*, F*, Su				Tu*, F*, Su	Th*, Su*			
	M*, W*, Th*, Sa*, Su*		Tu*, W*, Sa*, Su*	W*, Su*	M*, Tu*, W*, Th*, F*, Sa*, Su*				W*, Sa*, Su*	M, W*, Su*			
	M*, W*, F*, Su*		W*, Su*	W*, Su*	M*, Tu*, W*, Th*, Sa*, Su*				W*, Th*, Su*				
	W*, Sa				M, W*, Sa								
	M*, Tu*, W*, Th*, F*, Sa*, Su*		M*, Th*, Sa	M*, W, F*	M*, Tu*, W*, Th*, F*, Sa*, Su*				M*, Tu*, W*, Th*, F*, Su*	M*, Tu*, Th*, Sa*, Su*	M*, Th*, F*, Su*		M*, Th*
	M*, Tu*, W*, Th*, F*, Sa*, Su*	M*, W*, F*, Sa*, Su*	M*, Tu*, W*, F*, Sa*	M*, Th*, F*	M*, Tu*, W*, Th*, F*, Sa*, Su*	W*, F, Su*			M*, Tu*, W*, Th*, F*, Sa*, Su*	M*, Tu*, Th*, F*, Sa*, Su*	M*, Tu*, W*, Th*, F*, Sa*, Su*		
	W*, Th*, Su*		M*, F*		M*, W*, Th*, F*, Su*				Tu*, F*	W*, Su*			
	M*, Tu*, F*		W*, Su*	Tu*, Sa*	M*, Tu*, Th*, F*				W*, Sa*				
	M*, Th*				M*, Th*				M				
	Tu*, F*		Tu*, F*		Tu*, F*								
	Tu*, F*		Tu*, Sa*		W*, Th*, Su*				M	F			
	Th*, Su*				M*, Tu*, Th*, F*								
	M*, F*				M*, Tu*, F*, Sa*								

For our full flight schedule, and more details online, visit: tui.co.uk/flight/timetable

<h1>Flight Guide</h1> <p>An at-a-glance guide to our flying programme</p>		Approx flight duration**	Gatwick	Luton	Stansted	Norwich	Southampton	Bournemouth	Exeter	
Departures from November 2026 to April 2027										
BALEARICS	Majorca	2½ hrs	Tu*, W, F*, Sa*, Su	Tu*, Sa*	Tu			Tu*, Sa*	Tu*, Sa*	
MAINLAND SPAIN	Costa Blanca	2¾ hrs	Tu*, Sa*							
	Costa del Sol	3 hrs	W*, Th*, F, Su*							
CANARIES	Tenerife-South	4½ hrs	M*, Tu*, W*, Th*, F*, Sa*, Su*	Tu*, F*	Tu*, F*	Th*, Su*		Tu*, F*	Tu*, F*	
	Gran Canaria	4¼ hrs	M*, Th*, Sa		M*, Th*			M	M	
	Lanzarote	4¼ hrs	M*, Th*, Su*	Th*, Su*				Th*, Su*	Th*, Su*	
TUNISIA	Enfidha	3 hrs	M*, F*	M						
GREECE	Crete-Heraklion	4 hrs	Th*, Su*							
	Rhodes	4 hrs	Tu*, W*, Sa*							
CYPRUS	Paphos	4½ hrs	W*, Sa*, Su*		W*, Sa*			W	Sa	
	Larnaca	4¾ hrs	W*, Su*							
TURKEY	Dalaman	4¼ hrs	M*, Tu*, W, F*							
	Antalya	4½ hrs	Tu*, W*, Th*, F*, Sa*, Su*							
EGYPT	Sharm El Sheikh	5½ hrs	M*, W*, Th*, F*, Su*		Su					
	Hurghada	5½ hrs	M*, Tu*, Th*, F*							
	Marsa Alam	5½ hrs	Su							
MOROCCO	Agadir	3¾ hrs	M*, Th*							
	Marrakech	3½ hrs	Tu*, F*							
CAPE VERDE ISLANDS	Sal	6 hrs	M*, Th*, Su*							
	Boa Vista	6¼ hrs	M*, Tu*, W*, F*, Sa*							
DOMINICAN REPUBLIC	Punta Cana	8¾ hrs	W*, Th*, Sa*, Su*							

* 10 and 11 nights available. ** Approx. flying time based on Gatwick departure. †† An Airport Development Fee (ADF) will be charged at Norwich airport, payable per passenger on departure. The ADF is £10 per adult, children under 16 years are free. For more information visit www.norwichairport.co.uk.

	East Midlands	Birmingham	Leeds Bradford	Bristol	Cardiff	Manchester	Humberside	Durham Tees Valley	Newcastle	Glasgow	Edinburgh	Inverness	Aberdeen
	Tu*, W, Sa*	Tu*, W, Sa*		Tu	Tu	Tu*, W, F*, Sa*			Tu*, W, Sa*	Tu*, W, Sa*			
	Tu*, Sa*	Tu*, Sa*			Tu*, Sa*	Tu*, Sa*			Tu*, Sa*	Tu*, Sa*			
	W*, Th*, F, Su*	W*, Th*, F, Su*		W*, F, Su*	W*, Th, F, Su*	W*, Th*, F, Su*			W*, Th*, F, Su*	W*, Th, F, Su*			
	M*, Tu*, F*, Sa*	Tu*, W*, F*, Su*		Tu*, F*	M*, Tu*, F*, Su	M*, Tu*, W*, Th*, F*, Sa*, Su*			Tu*, W*, F*, Sa*	M*, Tu*, F*			Tu*, F*
	M*, Th*	M*, Th*, Sa		M*, Th*	M*, Th*	M*, Th*, Sa			M*, Th*	M*, Th*			
	M*, Th*, Su*	M*, Th*, Su*		Th*, Su*	Th*, Su*	M*, Tu, Th*, Su*			Th*, Su*	Th*, Su*			
	M*, F*, Su	M*, F*, Sa			M, F	M*, F*, Su			M, F, Su				
		Th*, Su*		Su		Th*, Su*							
		W*, Sa*				W*, Sa*							
	W*, Sa*	W*, Sa*, Su*		W*, Sa*	W	W*, F, Sa*, Su*			W*, Sa*	W			
	Su	W*, Su*		Th*, Su*		W*, Th*, Su*							
		M*, Tu*, F*		M*, Th*		Tu*, W*, F*, Sa*							
	Tu*, F*	W*, Th, Sa*, Su		Tu*, Sa*		Tu*, W*, F*, Sa*, Su*			Tu*, Sa*	Sa			
	M*, Th*	W*, Th*, Su*		M*, F*		M*, W*, Th*, F*, Su*			Tu*, F*	W*, Su*			
	W*, Su*	M*, Tu*, F*		W*, Su*	Tu*, Sa*	M*, Tu*, Th*, F*			W*, Su*				
		M*, Th*				M*, Th*							
		Tu*, F*		Tu		Tu*, F*							
		Tu*, F*		Tu*, Sa*		W*, Th*, Sa*, Su*			M	F			
	W	Th*, Su*				M*, Tu*, Th*, F*							
						M*, Tu*, F*							

A-Z guide

We understand the small print is the last thing anyone wants to read. But we believe it's really important to be clear in the information we give you. This A-Z outlines to what extent we would be liable, if at all. If any part of this guide isn't valid or can't be enforced, the rest will still apply. Not everything here will apply to you but a lot of it will so you'll need to read this guide before you book. You'll also need to read Our Agreement With You and Your Agreement With Us. Together, they explain every aspect of your holiday. If you need information in another format, do contact our Assisted Travel team on 0800 145 6920. In line with EU regulations, we need to let you know who you'll be flying with, as your holiday package flights may not be with TUI. You'll see which airline is included in your package as part of your booking journey, and we'll also let you know who the airline is when we send your tickets. If there are changes after that point, we'll tell you before you check in or at the boarding gate. When you come across anything to do with flights in this guide, we'll usually be talking about flights with TUI. So if you're flying with another airline, you'll need to check their conditions, too. From time to time, we need to change airlines or plane types but this isn't classed as a 'Major Change' to your holiday.

A
Accessibility Here at TUI, we want to make travelling as easy as possible. That's whether you or someone you're travelling with has access needs, reduced mobility or a disability, including non-visible ones, and neurodiversity. We know holiday planning can be stressful if you're relying on the hotel's accessibility details being available before booking. So, we've partnered with AccessAble to bring you Detailed Access Guides for our most popular hotels, so you can check if they meet your individual needs. You can view these at accessible.co.uk/tui.

Whether you book your holiday in one of our TUI Stores, or make your booking online, our friendly and knowledgeable Assisted Travel Team are on hand to make sure your holiday's right for you. Give the team a call for free on 0800 145 6920. If you're a British Sign Language (BSL) user, you can also contact us via SignLive. Or, for more on accessible holidays, head over to our assisted travel page at tui.co.uk.

Accuracy We published our latest brochures in October 2025. Our prices and information in those brochures were accurate on that date but they may have changed since then. We always check our properties regularly to make sure we're giving you accurate information and we'll tell you of any changes we know about when you book. If you've already booked, we'll tell you about any major changes we're aware of as soon as we can. Bear in mind public holidays and religious festivals affect whether or not facilities are available. Also, it may be the case some facilities aren't managed directly by the hotel and they could close without notice.

Adjacent Rooms These are two rooms next to each other and usually share some facilities, such as an entrance or a bathroom. They're available at selected accommodation and for a small supplement. The facilities can vary so check the individual hotel description. When you're booking, the room description will have ADJ next to it. Depending on where you're staying, you may need to book two rooms to get this room type. Please ask when you book.

Adult Properties These are hotels that cater really well for adults in terms of facilities and destination. They include our adults only TUI BLUE hotels, where the minimum age is 16, and our Exclusively for Adults ranges, where the minimum age is 16 or 18. You must not book children to stay at any of these hotels under any circumstances as bookings for children will not be accepted. If you see a Scene logo, it means the hotel is recommended for adults only. At least one member of your group needs to be 18 or over. Any members of your party who are under 18 will need to give us a letter of consent from their parent or legal guardian when booking. They'll need to take this letter with them when they travel, too.

For adults-only hotels in Mexico and the Dominican Republic, the minimum age accepted for all travelling on the booking is 18 years.

Advanced Passenger Information So that you can travel, it may be mandatory (as required by government authorities before or at the point(s) of departure and/or destination) to disclose and process your personal data for immigration, border control, security and anti-terrorism purposes, or any other purposes which they determine appropriate. Some countries will only permit travel if you provide your Advance Passenger Information or API (for example Caricom API Data and US Secure Flight Data) to the airline before your departure.

Some or all of the Caricom states have entered into an agreement with the USA whereby advance passenger data, required by and provided to Caricom states for border security purposes, will be passed to the USA Department for Homeland Security for processing on behalf of those Caricom states. Please see the Caricom website for more details.

The Transportation Security Administration (TSA) requires you to provide your full name, date of birth and gender for the purpose of watch list screening. You may also provide your Redress Number (as well as a Known Traveler Number), if available. Failure to provide details may result in denial of transport or denial of authority to enter the boarding area. TSA may share information you provide with law enforcement or intelligence agencies or others under its published system of records notice. Please see the TSA website for more details.

These requirements may differ depending on your destination and you are advised to check. Even if not mandatory, we may assist where appropriate.

You'll need your booking reference number, the lead passenger's surname and your date of departure to access the site.

Age Ranges No under-18s can travel on their own. For our hotels, 2 to 12-year-olds are classed as children unless we say otherwise. For self-catering properties and any type of property in Florida, it's 2 to 16 inclusive.

Air-conditioning This may depend on the time of year and be subject to hotelier discretion. Also, you may have to pay for it when you get there.

Airline Rules Charter airlines aren't allowed to carry certain nationals to and from their country of origin. This is due to licensing law restrictions with overseas aviation authorities. The current licensing laws, as of 15th November 2010, do not allow TUI Group airlines to carry nationals of the following countries on their operating routes – Brazil, Kenya, and Morocco. Some other restrictions also apply...

- Cuban nationals may travel to any international Cuban airport, except Cayo Largo and Cayo Coco, and must be travelling as part of an inclusive tour package.
- Indian and Turkish passport holders can only travel on inclusive tour package arrangements. Please check with your embassy or consulate before you book.
- If you're going to Goa, Kerala and Sri Lanka, on an Indian, Pakistani, Sri Lankan, Nepalese or Bangladeshi passport you can't fly on British charter flights. This travel restriction doesn't apply if you have a Pakistani, Sri Lankan, Nepalese or Bangladeshi passport but your spouse has a foreign – non-Indian – passport.

Airport Assistance See Assisted Travel.

Airport Hotels and Parking - UK The companies that provide the hotels and car parks will have their own terms of use which also apply to you. We can get you a copy of these if you need one. If you don't follow the instructions we give you, we may not be able to refund you any additional costs you're charged as a result. Any parking is at your own risk, so we ask that you don't keep any valuables in your car. You should be prepared to leave your keys with car park staff as this may be necessary. If you have a larger-than-average vehicle or a motorbike, please contact us to check that the car park can accommodate it without an additional charge. When you travel, take your booking confirmation with you as it contains instructions on what you need to do. If you have any problems on the day, please let the hotel or car park know so they can help you. If you don't let them know, we may not be able to help you later on. If you're parking and you arrive before the day and time shown on your confirmation, or stay later than planned, you may be charged for the extra parking at the car park's normal price. If you leave earlier than planned, we won't refund any of the charges you've paid.

You can amend or cancel any time up until a minute to midnight, the day before you arrive at the airport, free of charge. So, if you fly on the 2nd, you'd need to cancel by 23:59 on the 1st. If you cancel in time, you will be refunded what you've paid for the hotel and parking. If you don't cancel in time you will not be refunded any amounts paid for the hotel and parking and we will retain this as a cancellation charge.

Airport Lounges You can pay for UK airport lounge access after you've booked, subject to availability. You can do this via a TUI Holiday Store, Manage My Booking or by logging into your Customer Account.

Airport Service In most airports overseas, our Travel Experts aren't allowed past check-in or into the arrivals hall but we will have staff waiting to greet you outside the airport.

Alcohol During your flight with us, you can only drink the alcohol that our staff serve you.

All Inclusive Hotels You may need to wear a wristband or carry some ID to get the benefits of your package. For a full description of what's included, check the hotel description. Times for inclusive drinks, meals and snacks vary. Your All Inclusive package may not include bottled water, imported drinks, à la carte meals, or some speciality dishes. Some restaurants expect you to reserve a table and will be subject to availability. Not all bars and restaurants operate on an All Inclusive basis. Also, there may be cash bars once All Inclusive bars close. Bear in mind, under-18s won't be served alcohol.

You should also be aware that we, and the hotels, may confiscate wristbands and IDs from guests who abuse the All Inclusive benefits.

You may be charged for motorised sports, and there are time limits or age and experience restrictions on some of these activities. You may have to pay a deposit to hire equipment. Things like classes and beauty treatments may be included in the price but there'll be a limit on how many sessions you can take. Safety deposit boxes may not be included and you'll need to pay for things like telephone calls and excursions.

All Inclusive packages end when you check out of your room. In some cases you can pay to keep using the facilities. If there's a delay to your flight home and you have to spend extra time in the resort, any refreshments will be in line with the airline's instructions – not the board basis of your hotel.

One last thing, you may find timings will change for things like happy hours in bars and dining times.

Amenities Lots of things you come across in resort will be quite different to what you've come to expect at home, like roads, power and water, for instance. If there's a prolonged drought, it might interrupt water supplies. In summer, there's often more demand on water, which means the pressure can drop, disrupting water heaters. You may also find in some destinations you won't be able to flush toilet paper down the toilet.

Artist Impressions These, together with any computer-generated images, are there to give you an idea of how the property will look – they're not replicas of the finished building.

Assisted Travel If you or anyone you're travelling with has a disability, is less mobile, has a vision or hearing impairment, or is undergoing medical treatment and needs support, contact our Assisted Travel Team – their number is at the end of this guide. Our colleagues can advise you which holidays are more suitable and meet your requirements. Also, if you've got any medical or dietary needs, they will do their best to help.

Assisted Travel at the Airport Assistance teams will be on hand at the airport, once notified of the request for assistance. Assistance is given at the designated points inside and outside terminal buildings. Assistance can include moving across various areas within the airport (e.g. check-in counter, toilet facilities and the luggage hall). And you can be assisted to the aircraft as well as boarding it. You can highlight to the Assisted Travel Team what type of assistance, and in which part of the airport experience, is needed.

Assisted Travel on Your Flight If you or a member of your party has a disability, uses a mobility aid, can't walk, or has difficulty climbing stairs, you should notify us of your assistance needs before travel. You can do this by contacting our Assisted Travel Team. You are strongly advised to contact us at least 48 hours before your departure.

Assisted Travel on Transfers If you aren't able to use our coach transfers, we can arrange an adapted transfer, if you tell us in advance by contacting our Assisted Travel Team. See **Medical Conditions & Wheelchairs**.

B

Baby & Tots Club These are available at selected TUI BLUE and Sensatori by TUI BLUE hotels, and selected properties with TUI Kids' Clubs. There is always a minimum of one NNEB, CACHE or equivalent qualified staff member present. Trained staff look after under-threes for two-hour sessions. Sessions in Baby & Tots Club are at an additional charge and can be booked in advance. Bear in mind, wherever the Baby & Tots Club, if your child's ill, they won't be accepted in the club. Also, you'll need to supply your own nappies and prepared feeds. We can't guarantee standards at Baby & Tots Clubs that aren't run by us.

Baby Equipment If you're travelling to one of our selected TUI BLUE or Sensatori by TUI BLUE hotels, or a Holiday Village resort, you can book a baby equipment pack, including highchair, changing mat, bottle warmer, steriliser, food blender, baby bath, stroller, playpen and UV sun tent. They are available to book before travel, or you can when in resort, subject to availability.

Balconies If the description refers to a French or Juliette balcony, this means that your room will have glass doors but you won't necessarily be able to go out onto the balcony as it'll be shallow in depth.

If you're on the ground floor, you'll get a terrace instead of a balcony, even if it says 'BL' or 'balcony' on your booking confirmation. Health and safety restrictions mean some hotels or apartments may not put you on a high floor if you have small children. Even if you're on a low floor, make sure you never leave your children unattended on your balcony.

Banned Airlines To improve safety, the European Commission has banned some airlines from operating in European airspace. In line with EU directive (EC) no. 2111/2005, Article 9, we need to make you aware of the list of banned airlines. To view the list of airlines that are subject to an operating ban within the European Community, visit https://transport.ec.europa.eu/transport-themes/eu-air-safety-list_en

Bars If a hotel has a bar, you may well hear some noise – even outside normal licensing hours.

Beaches Many of the beaches in our resorts have been awarded the Foundation for Environmental Education's Blue Flag. The programme awards beaches and marinas that meet its high standards of hygiene, cleanliness, safety and environmental management. For details, visit www.blueflag.org. When you're on the beach, make sure you check any flag warning systems and take local conditions into account, particularly things like undercurrents and tides. You'll also need to supervise children at all times as most beaches won't have a lifeguard.

Some beaches in Mexico and the Caribbean may experience an increased level of seaweed from time to time. This is known as sargassum, and is a natural occurrence which can change on a daily basis influenced by weather patterns and sea currents. Hotels which are affected work hard to clear the seaweed so you can continue to enjoy the beach during your holiday. The situation can change day to day due to nature, wildlife and local laws. You may find that public beaches are closed at certain times, particularly in low season. Beach closures are carried out by local authorities so are beyond our control. One more thing, you may need to pay to use some beaches, especially in Italy.

Building Work From time to time, building work is unavoidable, particularly where hotels are open all year round, and it can be noisy. If we're aware of any work, we'll let you know as soon as possible if we think it'll affect your holiday. This can be difficult as we don't control the work and we're not always told when it'll happen and how long it will last. But if we think it'll have a significant effect, you'll have the option of a refund or an alternative holiday, as outlined under 'Major changes to your holiday' in Our Agreement With You.

Bungalows If the description of your accommodation refers to a bungalow, this means that you may be in an accommodation block within an annexe building separate from the main building which may not necessarily be single storey or detached.

C

Car Hire

Some of our holidays offer the option to upgrade to car hire. You can upgrade to include car hire by selecting car hire as your transfer option at the point of booking your package holiday. If you choose to book car hire, this will be with Enterprise for the majority of Greek islands, Alfa Car Hire for Paxos, Reflections Travel for Meganisi, and Europcar for the rest of Europe. Your contract will be with them rather than us, so please make sure you check their terms and conditions. These vary by country - for more information, see www.europcar.co.uk, www.reflections-travel.com or www.alfacarhirepaxos.com. In some destinations, we may use an alternative hire car supplier. If this is the case, we'll tell you about it and any new terms and conditions. For an additional charge you may request an upgrade to a larger or more luxury vehicle prior to departure, subject to availability. Your hire car includes unlimited mileage, Collision Damage Waiver (CDW), Theft Waiver (THW), 3rd-party liability cover, airport and local surcharges, local government tax, 24/7 breakdown service and airport pick-up.

Europcar offer a pre-registration service on their website <https://tourops.europcar.co.uk/>. We recommend you complete this form to minimise the waiting time for your car upon arrival at your destination. This should be completed at least 48 hours prior to your departure from the UK. You'll need your drivers licence details, passport details, holiday reference number and driver's credit card details – for reference only - to pre-register.

General Conditions All rentals follow the hire car supplier's rental terms and conditions and these follow local laws. If you don't meet all the terms of the rental agreement or break any of the terms e.g. through negligence or driving under the influence of alcohol or drugs, you'll not be covered by the insurance. This means that you may be responsible for any costs of repairing or replacing the car and any other costs the hire car supplier incurs if the car is lost, damaged or stolen. Driving on unpaved roads is not allowed unless these roads are the access tracks to your holiday accommodation. Costs such as petrol, parking charges, toll fees, traffic fines and garage costs are not included in your hire cost. If you return the car late, you'll have to pay extra rental charges, charged at the local daily rate. The hire car supplier does not take responsibility for the fitting of child or baby seats to any car. All taxes are subject to government policy changes. If you cancel your car rental at any time up to 7 days before your departure you'll have to pay a cancellation fee of £15. If you cancel your car rental within 7 days of your departure, the full amount of the rental will be charged. Bookable car rental is only available if you book more than 7 days before your departure date.

Deposits You will be asked to leave an imprint of the named driver's valid major credit card – not debit card – to cover security based on the basic hire cost, plus CDW and THW excess charges, petrol, toll fees and extra days you book locally. This will vary depending on the type of rental car and by destination. This amount will be held on your credit card and released on the safe return of the fully-fuelled car. If you rent 2 cars, a separate credit card in the name of the driver is required. For larger cars a second credit card imprint may be required.

Insurance CDW and THW cover your responsibility for loss of, damage, theft, attempted theft or vandalism to the car. The cover will only apply if you meet all the terms of the rental agreement. You may have to pay insurance excess charges towards any claim. This amount may vary by country or car group. Insurance to reduce the excess charges can be taken out where available for an extra fee, this is called an 'excess waiver'. Insurance does not cover tyres, windscreens, the roof, the underside or interior of the car and towing charges. You may, therefore, be liable for damage to these items. Insurance does not cover loss or theft of personal belongings left in the car. Personal Effects Insurance covering contents of the car can be taken out for an extra fee where available. Personal Accident Insurance can be taken out for an extra fee, but is usually covered by your travel insurance policy.

Out Of Hour Charges These apply if you are collecting/returning a car, requesting delivery or collection of a car outside of the hire car supplier's locations opening hours. This will vary by destination.

Drivers Documentation And Age Restrictions A full and valid original driver's licence in English that has been held for at least one year is required. In Malta, Gozo and Turkey, it's at least two years, and Cyprus and Croatia at least three. Photo card licences must be supported with a counterpart licence if applicable. A photocopy or fax copy of the licence won't be accepted. At the time of booking any endorsements to a driver's licence such as driving under the influence of drugs or alcohol and negligence should be advised to us. Your holiday documentation and passport are required when you pick up the car. All intended drivers must produce the appropriate documentation and sign the rental agreement. A car rental voucher will be issued along with your holiday documentation. The minimum rental age for the majority of destinations is 21 years, except in Turkey where it's 22. The maximum age for all countries is 70. There's usually an extra charge for drivers under 25.

Additional Drivers Additional driver charges apply for 2 or more drivers. You must make any additional driver arrangements when you pick up the car. All drivers must meet the age and driving licence conditions explained in the documentation section. Only named drivers may drive the rental car.

Extras You can hire infant seats and roof racks when you get there but numbers are limited.

Check-in

For Your Flight We recommend you arrive at the airport at least two hours before your scheduled departure time. For flights over seven hours, it's three hours before. Regardless of the length of your flight, you need to have completed check-in at least an hour before departure.

UK airlines need to carry out enhanced security screening from certain destinations for return flights to the United Kingdom. If this applies to your flight, you'll be told whilst you're on holiday as it may mean that you need to check in a bit earlier. You might need to be at the boarding gate earlier, too.

If we think you may be under the influence of alcohol or pose a threat to passengers or crew, you won't be able to fly. The same applies if you smoke, use insulting or abusive words before or after you board. If that happens, we won't be responsible for your holiday arrangements and we won't give you a refund, pay compensation, or cover any other costs. We may even seek compensation from you for any loss caused by your behaviour. This includes having to divert the plane.

It's also a criminal offence to cause disruption on board, so you may be prosecuted. Airlines may also share details about your behaviour with other airlines, which could affect your future trips.

Online Check-in You'll be allocated your seats when you check in online. If you don't like the seats allocated, you can pay to select your seat. Sometimes we may need to change the seat allocated to you for operational or safety reasons or for persons with reduced mobility. Boarding cards must be printed on A4 paper and be clearly legible with no rips or tears. You must drop your bags off before bag drop closes, 45 minutes before your flight time. Just so you know, if you choose not to use our online check-in service, we reserve the right to charge a fee for airport check-in. Please also see Section 14 of Our Agreement with You and Yours with Us.

For Your Accommodation Check-in time is usually 3pm to 4pm for hotels, unless you're on a Villa Collection holiday when it's usually 2pm. Depending on when your flight arrives, you may miss a meal if you've booked All Inclusive, Half or Full Board. If your flight arrives late at night, this is classed as the first night of your holiday and your room will be ready when you arrive. If you arrive in the early hours of the morning the day after your flight

departed, your room may not be available until the hotel's normal check-in time. You'll be able to use the hotel's facilities while you wait. And because you're checking in later on your first day you'll get to keep your room on the last day of your stay.

Check-out

For Your Accommodation On the last day of your holiday, you'll usually have to leave your room by mid-morning or noon. If you're in a villa, you may need to leave earlier. You'll be told the exact time when you get there. You may be able to keep your accommodation for longer, but there could be a charge.

Depending on the time of your flight, you may miss a meal at your hotel. Also, you might not be able to use some of the facilities or take advantage of the full All Inclusive package.

If your flight leaves on or after midnight, you'll have to check out of your hotel room by midday the previous day. There'll usually be a courtesy room or apartment available for you where you can change and leave your bags until it's time to leave. You can pay for a late check-out room. They're normally available until 6pm that evening, but this varies from hotel to hotel. We recommend you book in advance as the hotel will allocate them on a first-come, first-served basis. You may be able to stay in the room you've had during your holiday, but you may have to move to another. The rooms will only be for you and your group to use, and will have beds and a private bathroom. Late check-out only covers the use of your room.

Child Prices Child prices are based on selected departures within the season dates, and will only apply to the cheapest room type that occupies children. Child prices are only available for the first and second child sharing a room with two full-fare-paying adults. Any more than two children on one booking pay the adult price, count towards room occupancy, and will pick up any applicable third or fourth adult reductions or occupancy discounts. You'll still pay full deposits, insurance, flight, room and board supplements, and any extras for all children travelling at a child price. Children qualifying for free or reduced child prices don't count towards group offers. Child prices only count towards room occupancy for self-catering and villa holidays.

You'll also need to pay a fee for an infant under the age of 2 on the date of return travel. Please note, infant fees vary dependent on holiday type. If any children in your group turn 13 after you've booked but before – or during – your holiday, they'll need to pay the adult price, plus the amendment fee.

Child Protection We believe we have an important role to play in protecting children's rights everywhere. Our child protection policy applies both in the UK and abroad. We train our resort staff to identify situations where children may need protection and report them to the relevant organisations. We're signed up to the Child Protection Code www.thecode.org. This independent organisation monitors and supports our child protection activities. If you suspect any child is at risk on your holiday, please tell your Holiday Advisor or call Crimestoppers, anonymously, on 0800 555 111. For more information, visit <https://www.tui.co.uk/editorial/child-protection.html>.

Conditions Of Carriage When you travel by air or river, your journey may be subject to certain international conventions including, but not limited to, the Warsaw and Strasbourg Conventions, and the Montreal Convention for air. By law we need to give you these in 'legal speak' to avoid any misinterpretation. We can supply a full copy of these if you ask us to.

Montreal Convention This is a notice required by European Community Regulation (EC) No. 889/2002.

Air carrier liability for passengers and their baggage This information notice summarises the liability rules applied by Community air carriers as required by Community legislation and the Montreal Convention.

Compensation In The Case Of Death Or Injury There are no financial limits to the liability for passenger injury or death. For damages up to 100,000 SDRs (approximately £96,000), the air carrier can't contest claims for compensation. Above that amount, the air carrier can defend itself against a claim by proving that it wasn't negligent or otherwise at fault.

Advance Payments If a passenger is killed or injured, the air carrier must make an advance payment, to cover immediate economic needs, within 15 days from the identification of the person entitled to compensation. In the event of death, this advance payment shall not be less than 16,000 SDRs (approximately £15,360).

Passenger Delays In case of passenger delay, the air carrier is liable for damage unless it took all reasonable measures to avoid the damage or it was impossible to take such measures. The liability for passenger delay is limited to 4,150 SDRs (approximately £3,980).

Baggage Delays In case of baggage delay, the air carrier is liable for damage unless it took all reasonable measures to avoid the damage or it was impossible to take such measures. The liability for baggage delay is limited to 1,000 SDRs (approximately £960).

Destruction, Loss Or Damage To Baggage The air carrier is liable for destruction, loss or damage to baggage up to 1,000 SDRs (approximately £960). In the case of checked baggage, it's liable even if not at fault, unless the baggage was defective. In the case of unchecked baggage, the carrier is liable only if at fault.

Higher Limits For Baggage A passenger can benefit from a higher liability limit by making a special declaration at the latest at check-in and by paying a supplementary fee.

Complaints On Baggage If the baggage is damaged, delayed, lost or destroyed, the passenger must write and complain to the air carrier as soon as possible. In the case of damage to checked baggage, the passenger must write and complain within 7 days, and in the case of delay within 21 days, in both cases from the date on which the baggage was placed at the passenger's disposal.

Liability Of Contracting And Actual Carriers If the air carrier performing the flight is not the same as the contracting air carrier, the passenger has the right to address a complaint or to make a claim for damages against either. If the name or code of an air carrier is indicated on the ticket, that air carrier is the contracting air carrier.

Time Limit For Action Any action in court to claim damages must be brought within 2 years from the date of arrival of the aircraft, or from the date on which the aircraft ought to have arrived.

Basis For The Information The basis for the rules described above is the Montreal Convention of 28 May 1999, which is implemented in the Community by Regulation (EC) No. 2027/97 (as amended by Regulation (EC) No. 889/2002) and national legislation of the Member States.

Cots There's usually room for one cot in all our hotel rooms, apartments or villas, but you'll need to check with us before you travel to make sure there will definitely be one available when you arrive. In some countries, such as Italy, you'll need to pay a daily charge to hire a cot. If you're staying in a villa in Florida, you'll need to pay to hire a cot by credit card, before you travel. If you decide to bring your own travel cot, bear in mind there's no extra luggage allowance for these and the airline will charge extra if you go over your limit.

Crèches See **Baby & Tots Club**

Customer Welfare See **Assisted Travel**.

D

Data Protection All details provided by you will be held by us and used in accordance with our Privacy Notice. We will process personal data about you and members of your party so that we can manage your account or booking, provide you with our products, services and/or any other travel arrangements booked with us. By providing other people's personal data, you must be sure that they agree to share their data with us and, where appropriate, they understand how their personal data may be used by us. For more information, please refer to our Privacy Notice available on our website or upon request in our stores.

Delays Depending on airport facilities, we provide light refreshments for a delay of 2 to 4 hours, a meal – or vouchers for a meal – for 4 to 8 hours, overnight accommodation for delays of 8 to 12 hours if it's necessary and possible.

If a delay is longer than 5 hours, you can cancel your flight and we'll refund the flight part of your holiday. We'll only refund the whole cost of your holiday if we change or cancel your holiday. We set out exactly what this means in Our Agreement With You.

Deposits As well as the deposit you pay when you book, if you're staying in an apartment or villa, you may also be asked to pay a deposit in local currency when you arrive. If you're on a Scene holiday, you may be asked to pay a deposit – in cash – even if you're in a hotel. Some hotels require a credit card swipe or cash deposit when you check in. Deposits cover all, or part of, the replacement costs for things being lost, broken or damaged. It's also to take care of any unusual cleaning charges. You'll get it back when you leave, or with an amount deducted if necessary. The property needs to be inspected before you leave. In some cases, your deposit will be returned to you by post. Unfortunately we can't accept responsibility for any disputes which may arise, although we'll try to help you to resolve them. You'll find details of the amount and type of deposit for each property on our website, or you can call us.

See **Low Deposit Offer** for more details on the deposit you pay when you book.

Disability Assistance See **Assisted Travel**.

Dress Code Men may need to wear full-length trousers, shirts with sleeves, and shoes for dinner in most hotels and apartments. See **Gala Meals** for more details.

E

ESTA See **Visas**.

Extra Charges The key aspects of your holiday will be included in the price when you book – see **Prices** for details. But it's important to point out you may have to pay extra for some things when you get there. For example, you might want to book an excursion, use the safety deposit box in your room or enjoy something from the minibar. You may also need to pay extra for things like sports, beauty treatments and classes. If we're aware you'll need to pay extra for a particular activity or facility, we'll show you by adding an asterisk after the item. You may also need to pay extras locally if you choose to hire a car, for example: upgraded insurance cover, young driver's insurance, local taxes etc. Please refer to the car rental terms and conditions for details when booking your holiday. See **Meals** and **All Inclusive Hotels** for more details.

F

Family Rooms These are generally for two adults and two children. These are only available for selected holidays in selected accommodation, and only where the child is sharing a room, apartment or villa with a minimum of two full-fare-paying adults. When hotels are fully occupied, family rooms may be limited. Bear in mind, family- and 4-bedded rooms might not be larger than standard rooms.

Finishing Touches You'll need to book them at least seven days before departure and pay for them in full when you settle your invoice.

Flight Times Actual flight times are on your tickets. They are local times based on the 24-hour system. We can't guarantee the flight times in our brochure, on our website or on your booking confirmation won't change, so please always check your tickets.

Flying With Children Infants less than 14 days old are not allowed to travel. Any child over 14 days and under two years old on the date of their return travel is classed as an infant. Infants must sit on an adult's lap and wear an extension seatbelt. If your child reaches their 2nd birthday while you're away you'll need to allow for this when you book. All children aged two and above must have their own seats on the plane. If you've paid for an additional seat for your infant, you can use your own car seat as long as it has a single release harness. It needs to be facing forward on the aircraft seat, designed to be secured by lap belt alone, and must conform to EU safety standards. You'll also need the instruction leaflet to show the cabin crew if they need it. The seat mustn't be more than 16 inches or 40cm wide. You can't use carycots and deluxe child car seats, as they won't fit. The use of car seats will be at your airline's discretion. Airlines registered outside the UK may have their own rules. Call TUI for information on approved car seats.

A-Z guide

Football Academy Our Football Academy is available at selected Holiday Village resorts between 1st May to 31st October, and 1st April and 31st October in Egypt. We offer 2, 3 or 4 football training sessions of two hours each. Approximate prices are 2 sessions £35, 3 sessions £48 and 4 sessions £61. Please note that prices can vary depending on exchange rates.

Free Child Places These are only available for holidays departing between 1st May and 31st October in selected accommodation, and only where the child is sharing a room, apartment or villa with two full-fare-paying adults. They are available for children up to 12 years inclusive for hotels and up to 16 years inclusive for self-catering - unless we say otherwise in the property details. You'll need to pay a deposit but we deduct this from your final balance and will refund this when you pay for your holiday in full. Our free places don't include flexible dining, meal supplements, insurance, in-flight meals or any other extras. Plus, you need to pay the 'Select Your Seat' option for the child if you need this. If you change your booking, free child places on your new booking will depend on availability. If your first child goes free, your second child still pays the second child price. Not combinable with other selected discounts or special offers. See **Special Offers**.

G

Gala Meals Many hotels and apartments host gala meals over the Christmas and New Year period. Bear in mind that men will probably have to wear a jacket, shirt, tie and full-length trousers. You'll see if the meal's included by checking the individual property descriptions.

Group Offers You may qualify for discounts if there are 10 or more in your party. Group discounts apply only at the time of booking. When you're about to book, ask your Travel Expert to contact our Groups Department. Or call our Groups booking line yourself - you'll find the number at the end of this guide. Groups of more than 20 can have a special service from a representative at the accommodation, a private get-together and greeting on the first day, and discounts on resort excursions. Group discounts are subject to availability and we may withdraw them at any time. We base discounts on how many are travelling and everyone needs to travel on the same date. Their holidays must be for the same length and to the same accommodation. If it's more convenient for them, we can sometimes make arrangements for large groups to leave from different airports. They may not be available in conjunction with any other offers. Cancellations within your group may mean a drop or a removal of your discount, and the people who cancel will need to pay our standard cancellation charges.

H

Henna Tattoos Some resorts or hotels in which we operate may offer henna tattoos. We don't recommend or endorse these. If you decide to get a tattoo, please make sure that the henna being used is brown and not black. Black henna may contain chemicals that are known to cause skin irritation and burns.

Holiday Villages Our full Holiday Village programme will end on 31st October each year. Some of the hotels will stay open after this date but will be run as standard hotels, without the Holiday Village programme. Check the hotel descriptions for details.

I

In-flight Entertainment We have in-flight entertainment on all of our TUI long haul flights. For more details, contact TUI - you'll find their details at the end of this guide.

Infants See **Child Prices, Cots and Luggage**

Insurance You'll need to take out a suitable insurance policy for you and anyone travelling with you. This includes infants and children. We'll tell you about our insurance policy when you book. If you choose not to take out our insurance, you'll need to tell us who you're insured with. We'll need the company details and your policy number before you travel. We can't accept responsibility for any loss that you or anyone travelling on your booking suffers if the individual isn't adequately insured. As with all insurance policies, terms and conditions apply, so you need to make sure you've got the right policy for you. See **Delays** for more details. If you're travelling to the European Economic Area you'll also need a European Health Insurance Card. You'll get a new UK Global Health Insurance Card (GHIC) instead of an EHIC. You can apply at www.gov.uk/global-health-insurance-card. Visit www.nhs.uk/ehic for full details on what it covers. You do not need to apply for a GHIC if you already have an EHIC. Your EHIC remains valid in the EU until it expires. An EHIC or GHIC is free of charge. You'll need to have both this card and adequate travel insurance.

Interconnecting Rooms These are two rooms with a lockable connecting door between them. They're available at selected accommodation for a small supplement. If you want to book, interconnecting rooms, you'll need to book and pay for two of these rooms.

J

Junior Suites When we advertise a Junior Suite, it means you'll get a bedroom with a sitting area and a bath or shower room.

K

Kids' Clubs No matter which kids' club you're looking at, there are certain things to bear in mind:

- Children who are unwell won't be accepted
- If your child has a disability, we will do our best to look after them but please check with us before you book that the club can accommodate your child's particular needs
- Sometimes, even when you have checked in advance, there may be reasons why the club can no longer accommodate your child's particular needs. When this happens we will do our best to include them in as many activities as possible but you may need to stay with your child to provide the care and attention that they require.
- If your child has an allergy or any other special requirements, please let us know when you sign them into the kids' club for the first time
- Staff aren't authorised to administer medication or change nappies, so you'll need to return to the club to do this if necessary

- Staff may provide snacks and drinks during the day.
- You must register your child for all activities, sign them in at the start of the session, and out at the end
- You must stay within the complex while your child is in the club and also leave details of your whereabouts in case you're needed
- Activities may have to be cancelled, numbers limited and a rota introduced. This may be for health and safety reasons or at particularly busy times.
- If a kids' club is an important part of your time away, it's worth checking club availability before you book your holiday
- Even if you've booked a package holiday with us, you may still need to pay extra for some activities and sessions when you get there. If you haven't booked a package holiday with us, you'll also need to pay for your child to join the club itself.

Hotel-run Kids' Clubs Only clubs run by us meet our specification, which include strict staff to child ratios. Standards and facilities at hotel-run clubs vary. You should make sure you're satisfied with the facilities and staff providing the service before enrolling your child. Unfortunately, we're unable to take responsibility or guarantee that standards at hotel-run clubs meet UK standards.

TUI Kids' Club We offer TUI Kids' Club for different age groups, with bespoke sessions designed for age ranges 3-6 and 7-12. There is a minimum of two 2-hour supervised sessions per day (morning and afternoon) six days a week. These can be booked in resort. Sometimes we'll combine ages for activities, but it won't affect our strict staff-to-child ratios. We'll have two staff on hand at all times. Kids' club activities run from 1st May to 31st October, unless stated otherwise. We may need to finish before the end of October if there isn't enough demand.

Kids' Clubs and Teen activities at selected TUI BLUE hotels and Sensatori by TUI BLUE hotels (except at The Residence at TUI BLUE Sensatori Akra Fethiye). We offer up to two, two-hour sessions a day, six days per week for kids aged 3-12 with a variety of themed activities. For our TUI BLUE hotels with the Family Fun highlight, we split out the sessions by age group 3-6 and 7-12. Nearly all of our Kids' Clubs are free, with parties available at a small charge. All of our Kids' Club team are trained to TUI standards and have undergone relevant checks.

At our TUI BLUE hotels with a Kids' Club, TUI BLUE hotels with a Family Fun highlight, and Sensatori by TUI BLUE resorts (except The Residence at TUI BLUE Sensatori Akra Fethiye) we've created teen activities - sessions exclusively for teenagers aged 13-17 that combines social, wellbeing, and sports activities. The programme runs through high season June-September only.

Kids' Clubs at Holiday Village There are four age groups in HV Kids' Clubs, each with their own club, numbers permitting. HV Creche is for 0-35 months, HV Club for 3-8 years and HV Crew for 9-12 and 13-17. Evening clubs may be available but you'll need to pay a little extra when you get there. Sometimes we'll combine ages for activities but it won't affect our strict staff-to-child ratios. Our HV Kids' Clubs run all season while it operates as a Holiday Village - please see **Holiday Villages** for details. We're constantly reviewing our clubs, so things like activities or the names of clubs might be different to what we describe.

L

Late Check-out Rooms See **Check Out**.

Lifts Some of our hotels don't have a lift. If stairs are a problem for you, please ask us for more details before you book so we can suggest a suitable property. See **Assisted Travel** for more details.

Local Laws Sometimes local laws, religious customs or events mean facilities aren't available. For example, in all Muslim countries during the month of Ramadan, bars and restaurants - including hotel restaurants - change their opening hours. You may not be allowed to eat, drink or smoke in public areas during daylight hours either. Drinking and gambling ages vary by destination. It's a good idea to find out more before you travel. For the most up-to-date information, we recommend you check www.gov.uk/foreign-travel-advice.

Lost Property If you leave something behind on the plane during your flight out, you'll need to contact the overseas airport and ask them to check their lost property. If it's on your flight home, let us know and we'll do our best to track down the item for you. If you leave what we class as a 'valuable item' at your hotel, like a camera, a laptop or a wallet, we'll do our best to find it for you. If your item is found, you'll need to contact the hotel to arrange for it to be returned, and there may be a charge for this. If we can't find your item, we'll send you a statement to support your travel insurance claim. For help with lost property, contact After Travel Customer Support - you'll find their details in the Getting In Touch section.

Low Deposit Offer This offer is per passenger. We can change or withdraw this offer at any time. The rest of the deposit will be due within eight weeks of you booking your holiday. If you cancel your holiday you still have to pay the full deposit.

Low Season You may find that if you're travelling outside of peak holiday periods, some facilities, both in your hotel and resort, may not be available and entertainment may be more low-key. Hoteliers may remove facilities at certain times due to low demand. These can include restaurants or bars and can be sudden, implemented by hotels on the spot without prior notice. Low season is usually May and October for short and mid-haul destinations like Spain and North Africa. For long haul destinations such as in the Caribbean and Mexico, low season tends to impact other months including January, May, September, October and November. However, unforeseen circumstances or lower-than-expected hotel occupancies can happen at any time, so facility closures are not limited to these specific months

Luggage

This section explains how much you can take, what you can pack, and how to keep your valuables safe. Please make sure you know your limits so your trip can get off to a smooth start. Luggage allowances vary, and could change - please check when you book.

Package Holidays including a checked-in luggage allowance

If you've booked on or after 21st December 2023, all our packages include at least 20kg of checked-in luggage when you fly both ways with TUI Airways. (If you're not travelling both ways with TUI Airways, or you've booked before 21st December 2023, check your booking confirmation e-mail or Manage My Booking to see your checked-in luggage allowance.)

When you're flying on a TUI Airways flight the following holidays come with a 25kg luggage allowance per person: TUI BLUE, Sensatori by TUI BLUE and Holiday Villages.

If you upgrade to Premium on long-haul flights with TUI Airways, you'll also get 25kg of luggage, regardless of your holiday type. Couples who've booked one of our wedding packages will get 25kg hold luggage each when flying with TUI Airways.

Our luggage allowances apply to all customers over the age of 2 years old. Infants under 2 get a 10kg checked-in allowance if travelling as part of a package.

If you're booking a TUI Tours or Multi-Destination holiday, remember to check your allowance. This is because your luggage allowance on any flight that forms part of the itinerary may be lower than the luggage allowance on your flights to / from the UK. You can buy extra checked-in luggage allowance in 5kg amounts if you need more space.

You can share your hold luggage allowance with others on your booking, but no single bag can be more than 25kg. This is for health and safety reasons. If you've booked extra luggage allowance, you still need to make sure each bag is under 25kg, otherwise check-in staff won't accept it.

Also, we can only accept luggage if it's packed and secured in suitcases or bags, and we believe it can stand up to reasonable handling. Otherwise, we may ask you to sign a disclaimer before we can take it. This also includes any bags we believe are already damaged.

Hand luggage

On a TUI Airways flight, you can take one 10kg bag with maximum dimensions of 55x40x20cm, plus one personal item that must fit under the seat in front of you with maximum dimensions of 40x30x20cm.

You can't buy extra hand luggage allowance. You should be able to lift your hand luggage into the overhead storage compartments yourself. There are restrictions on what you can carry in your hand luggage so make sure you read the information that comes with your booking confirmation. For example, you should pack valuables in your hand luggage - never your checked luggage. This includes money, house and car keys, jewellery, computers and important documents. Your airline won't be liable for loss or damage to valuable or fragile items packed in hold luggage, no matter how it's caused

Flying with another airline

Just so you know, TUI Airways flights have a flight number that starts with TOM or BY. If you're not travelling with TUI Airways, you'll need to check your airline's luggage allowance policies for checked-in luggage and hand luggage. Some airlines do not give infants their own allowance. For full terms and conditions, see Luggage Allowance on TUI Airways at TUI.co.uk

Excess Luggage And Sports Equipment There may be a charge for excess luggage and sports equipment. Whether or not we can carry it will depend on capacity on the day. You can arrange to take golf clubs, windsurf boards, diving equipment and other sports equipment on your flight. If you don't book, you may still be able to check your own equipment in. But we can't guarantee this and there'll be a charge. Bear in mind, any problems with excess luggage charges need to be sorted out at the airport. We can't guarantee you'll be able to take bulky sports equipment with you on the coach to your holiday accommodation, and there may be an extra charge.

Lost And Damaged Luggage Please report any lost luggage or damage to us within seven days. If not, under the terms of the Montreal Convention, we won't be liable. See Montreal Convention for details. If your luggage is damaged on your way back to the UK, you need to complete a Property Irregularity Form (PIF) at the airport and keep a copy of it for insurance purposes.

M

Meals

On Your Flight TUI includes meals on long haul flights. Please let us know when you book if you require any children's meals. Just so you know, we don't provide meals for under-twos so you'll need to bring something with you. Remember to tell us if you have any special dietary requirements. We can't guarantee we'll be able to meet them, but we'll do our best. For group bookings, everyone in your party will need to either book in advance or decline the meal. For all other flights, we offer a range of snacks and drinks to buy onboard.

At Your Hotel Meals are usually served in the hotel's main restaurant. The set-up here may change from buffet to waiter service, or vice versa. For à la carte restaurants you may be limited to a certain number of visits per stay and you may need to make a reservation. You may need to pay extra for these, too. Not all of the hotel's restaurants will necessarily be open at the same time. Meals for infants are not included in the price of your holiday so you'll need to make your own arrangements. **Full Board Plus** includes a Continental breakfast, lunch and dinner with drinks included during mealtimes. **Full Board** includes a Continental breakfast, lunch and dinner. **Half Board** includes a Continental breakfast and dinner - or lunch, if you wish - at some hotels. **Bed & Breakfast** usually means Continental breakfast.

Medical Conditions

On Your Flight If you have a medical condition, a serious illness, or you've recently had surgery or an accident, you'll need to be cleared for travel by the airline. You may also need a 'Fitness to Fly' certificate from your GP. Conditions that need medical clearance include respiratory, coronary or infectious illness. You'll need to give your request for medical clearance to the airline at least four working days before you're due to fly. If you're unsure what conditions require medical clearance, or if you have any concerns about your health, we recommend that you contact your doctor before you book.

The risk of deep vein thrombosis (DVT) while flying is extremely low but is still a serious medical condition. DVT is when a blood clot forms, usually in the lower leg, sometimes because of sitting still for a long time. It needs treatment with blood-thinning drugs to prevent clots breaking off and travelling to the lungs. You can take precautions to reduce the risk. People most at risk include those with a history of bronchial or circulatory problems, thrombosis, those recently hospitalised, smokers, the obese, those with congestive heart failure, a malignant disease, pregnant women or women taking the contraceptive pill. To reduce the risk, exercise your legs from time to time, or walk around if possible. Elastic stockings may be helpful. Drink plenty of non-alcoholic liquids to prevent dehydration. See your doctor if you think you may be particularly prone to DVT.

At Your Destination If you have specific medical needs, think about whether the healthcare system in the destination you're looking at is likely to be able to meet those needs, if you have any problems while you're away. Consider things like the country's state of development and its size. You may find it helpful to look at www.gov.uk/browse/abroad/travel-abroad.

Mobility Aids See **Wheelchairs**

Mobility Assistance See **Assisted Travel**

Money Exchange If you want to change money to your hotel when you get there, check the property descriptions to find out if you can do this at your hotel.

O

Official Ratings Each country has its own system for rating properties, but at TUI we use our own ratings to make it easier to compare hotels. See **Tour Operator Ratings** for details.

P

Passports The name in your passport must match the name on your ticket otherwise you may not be able to travel and your insurance could be invalid. If someone in your group changes their name after you have booked, tell us and we'll issue the ticket in the new name. If you've already received the ticket, return it and we'll send one with the correct name. There may be a fee for this change. British Citizens must hold a valid 10-year passport. British passport holders travelling to any EU country require at least six months validity on their passport on the day of travel. Some countries outside of the EU require a British passport to have a certain period of validity left on it, or blank pages. Please visit gov.uk/foreign-travel-advice for advice by country. Other nationalities should check with their own governments. It is also your responsibility to check whether you need a visa to enter your destination country.

British Citizens under 16 years old, including newborn babies, are required to have a child passport. The child's passport will initially be valid for 5 years, but can be renewed for a further 5 years at the end of this period. You can visit the gov.uk/ website for further information and how to apply.

If your passport has an Israeli stamp, you may be refused entry to some countries. For more information, visit HM Passport Office website at gov.uk/government/organisations/hm-passport-office. If you don't have a UK passport, you should always check with your own embassy, high commission or consulate before you book. Please also see **Visas**.

Passenger Assistance See **Assisted Travel**.

Playgrounds You need to supervise your children on all play equipment.

Pool Views If you book a room with a pool view, you'll look directly onto or have a side view of the pool.

Pregnancy You can travel with us up to the 28th week. If you're more than 28 weeks at the time of your flight home, you'll need a medical certificate from your GP. It must state there are no complications and give the dates of your pregnancy. If you're more than 36 weeks at the time of your flight home, they'll refuse to take you. If you're expecting twins or more, you must return by the 32nd week. Please check your insurance policy for any restrictions that apply, as many only cover to the 28th week.

Premium Collection Benefits You'll get the advertised benefits as long as you're flying with TUI.

Premium Seating Premium seating is available to book on long haul TUI flights. If you book to fly Premium, your luggage allowance will be 25kg in the hold and 10kg as hand luggage. Lounge access and fast-track security are only available on departure from UK airports. You can access the lounge from 3 hours before and up to your original scheduled departure time. We advise you wear smart casual clothing. Fancy dress, vests, football shirts, tracksuits, baseball caps and other sports clothing are not allowed to be worn in the lounge. Shorts aren't permitted either, unless they are tailored and knee-length. Entry to lounges is subject to the individual lounge operator who may impose their own conditions and who reserves the right to refuse admission to anyone wearing clothing which their staff believe may cause offence to others. If the lounge is unavailable then alternative facilities may be offered. The location of fast-track security and airport lounges in the UK will be provided by TUI staff at the TUI bag drop.

Our Select Your Seat service is included, in accordance with our Select Your Seat terms and conditions - see **Select Your Seat**. To get the best choice of seats, we recommend you book and select your seats as early as possible before departure. If you experience any difficulties using our online service, please contact your travel agent or, if you've booked your holiday online, please contact TUI on 0203 451 2688. Calls from UK landlines cost the standard rate, but calls from mobiles may be higher. Check with your network provider. Just so you know, we'll always do our best to seat your group together but we can't guarantee this.

Prices Our brochure prices are accurate at the time of publication, but you should only use them as a guide. The prices we give are selected from a range of prices available within the high season or outside the high season. The price you pay will depend on when you're travelling and prices may go up and down throughout the season. The brochure price is based on the standard occupancy for the room type included in the package so the price will change if the room is occupied by a different number of guests. See **Occupancy Supplements/Discounts**.

Prices - What's Included The basic cost of your holiday includes the following...

- Return flight from the UK
- Air passenger duty at the standard economy rate.
- Departure taxes are included on holidays to Jamaica, Aruba, Puerto Vallarta, Costa Rica, Cancun and Punta Cana.
- Transfers between the airport and your accommodation - this is usually by coach. Where we provide a taxi, the price we quote is for each person and based on 3 adults sharing a return taxi transfer.
- Car hire on selected holidays - check when you book
- The accommodation and meals as advertised or confirmed on your invoice
- Luggage allowance as confirmed on your ticket
- Aviation insurance and security charge
- Estimated fuel costs
- A Travel Expert at the UK airport and in resort
- All obligatory hotel service charges and taxes payable in advance
- VAT on all holidays to EC countries

Prices - What's Not Included The basic cost doesn't include the following...

- Additional flight charges, such as taxes and regional supplements
- Additional air passenger duty - there's a difference between standard and premium cabin charges. A higher rate is charged by the government for passengers travelling in premium cabins.
- In-flight meals unless we say otherwise
- Seats together on the plane unless we say otherwise
- Fuel supplements where applicable
- Excursions and shore excursions
- Holiday insurance
- Additional charges for particular room types, meals or under-occupancy in apartments. For details, ask your Travel Expert.
- Excess luggage and the transport of any sporting equipment
- Deposits requested on arrival by some apartment or villa owners, and by some hotels in Florida - see **Deposits**
- Any local taxes, levies or similar that local authorities abroad expect you to pay yourselves

R

Room Upgrades If you arrange a different room type with the hotel when you arrive, this won't be included in your contract with us. Please also see **Select Your Room**

S

Safeguarding We don't knowingly allow anyone to travel with us who is (a) a convicted child sex offender, (b) subject to the notification requirements of the Sexual Offences Act 2003, or (c) subject to a Sexual Risk Order or a Child Abduction Notice. You must let us know if any of these apply to you or anyone you intend to include in your booking before you try to book.

If you fail to disclose any such information and it later becomes known to us, we may cancel your booking (if before departure) or remove you or the relevant member of your booking from the accommodation (if you are in resort) without any right to a refund, compensation and/or costs and expenses. In the latter case, you or the relevant party member would also be responsible for your/ their own return home. We further reserve the right to refuse bookings from individuals with serious criminal convictions if we feel there is a specific risk to our guests, crew and/or staff.

Safety Overseas safety standards are generally lower than ours in the UK. We take reasonable care to make sure only reputable businesses provide the services that make up our holidays, and we expect them to provide those services in line with local standards.

Children's Safety For our own Kids' Clubs, we take advice from leading UK child safety organisations and accident prevention agencies. You should always check you're happy with hotel clubs and children's facilities.

Health And Hygiene Hygiene standards are generally lower than in the UK - particularly in developing countries. Having said that, you can help to improve hygiene levels by taking a few basic steps...

- Wash your hands after going to the toilet
- Shower before you get into the pool
- Encourage children to go to the toilet before getting in the pool
- Make sure babies and infants wear swim nappies in the pool

Scuba Diving We recommend you check with your doctor before you go, and have a full medical examination in resort if you're planning scuba training. You may need to pay extra for this. It's also dangerous to fly within 24 hours of scuba diving. This is because pressure changes might cause 'the bends' or even in severe cases, paralysis. Of course, you also need to make sure you have adequate insurance cover.

Sea Views If you book a room with a sea view, it may be partly blocked by trees or smaller buildings, or across a road, but you'll still be able to see the sea. If we describe a room as a Limited Sea View, this will generally mean that your view of the sea will be to the side rather than directly in front of you. There may also be more obstructions like trees between your room and the sea than with a Sea View room.

Seating If you're flying with TUI Airways the minimum seat pitch of our aircraft is 29 inches. The minimum seat width is 16 inches. If you think you'll have difficulty fitting into this seat size, please call our Assisted Travel Team before booking - you can find their details at the end of this guide. You might need to pay an additional charge depending on what options are available.

Seat Upgrades If you buy any seat upgrade, including Select your Seat, seats can be selected via Manage My Booking as soon as your booking is confirmed. If you've paid extra for Select Your Seat or if you've reserved Premium Seats, Extra Legroom Seats or Extra Space Seats, on some holidays you will be able to choose your seats at the time of booking, otherwise you'll be able to access the seat map immediately after you book your holiday. You can also choose your seats by logging in to your Customer Account or the Flight Extras website.

Seats With Extra Legroom These are available to book on selected short and mid haul flights and are suitable for adults and children. Our Select Your Seat service is included, in accordance with our Select Your Seat terms and conditions - see **Select Your Seat**. To get the best choice of seats, we recommend you book and select your seats as early as possible before departure. If you experience any difficulties using our online service, please contact your travel agent or, if you've booked your holiday online, please contact TUI on 0203 636 1790. Calls from UK landlines cost the standard rate, but calls from mobiles may be higher. Check with your network provider. We'll always do our best to seat your group together but we can't guarantee this.

Seats With Extra Space These include seats that are close to or next to emergency exit doors, behind a bulkhead or behind a dividing wall. Seats with extra space are only available to pre-book for adults and children 12 years and over with TUI and 16 years and over on other carriers, but we may allocate these seats to families with children if the seats are not located in an emergency exit row. Emergency exit row seats are only available to passengers who are able to move quickly and operate the emergency exit without difficulty in the unlikely event of an emergency - in line with European Aviation Safety Authority (EASA) regulations. So, you won't be able to book these seats if you find it hard to move due to physical or mental disability, age, sickness or physical size. Just so you know, you also can't sit in these seats if you are:

- Under the age of 12, when travelling with TUI Airways
- Under the influence of alcohol
- Travelling with an assistance animal
- Require an extension seatbelt.

These regulations have been put in place by the EASA and are for the safety of our passengers. The cabin crew have the final say and we kindly ask that their decisions are respected.

Select Your Seat Once you've checked in and confirmed your chosen seat, you won't be able to change it. That said, in some circumstances, we may have to change your seat. This would only be for operational, safety or security reasons. In accordance with the Civil Aviation Authority's guidelines, certain requirements must be satisfied before we can allocate seats near the exit. If we do have to change your seat, we'll try to keep it as close to what you booked as possible. A refund will only be offered if we can't seat you in a similar position to your original request. A similar position means the same type of seat - window, aisle etc - as your original selected seats. In such cases, we ask that you keep a copy of your confirmation documents and boarding cards. If you choose the Select Your Seat option but then don't go on to choose your seat numbers, we'll still try and seat your group together. If you're not flying with TUI Airways, we'll do our best to keep your party together but we can't guarantee it.

To maximise seating options for all our customers, it may not be possible to book just a middle & aisle seat. If you have a specific seating requirement due to mobility restrictions, please contact our Assisted Travel Team.

Select Your Room You can select your room after you've booked your TUI BLUE, TUI MAGIC LIFE or ROBINSON holiday via the link on your booking confirmation email or via the TUI app, subject to availability. Select your room is only available in select TUI BLUE, TUI MAGIC LIFE or ROBINSON properties, and you can only select a room within your booked room type. Room allocation takes place on arrival and in rare cases, the hotel may not be able to provide the selected room due to operational reasons e.g. repairs. In this case, an equivalent replacement room will be allocated without charge. Full Terms & Conditions can be found at www.tui-blue.com/en/en/select-your-room, www.magiclifecom.com/en/en/all-about-booking/select-your-room-booking, and www.robinson.com/en/en/select-your-room

Single Rooms Single rooms and rooms for sole occupancy are available in most hotels, but demand always exceeds availability. Sometimes when we refer to single rooms it may mean a room suitable for sole occupancy. Single rooms are generally smaller, may not have the best locations or the same amenities. If you're booking a double room just for yourself, you'll usually be asked to pay a supplement. This also applies to self-catering accommodation, where, for example, three people choose a property for four. Our prices reflect the costs of the rooms contracted to us.

Smoking All our flights are non-smoking. In our hotels, there are usually designated areas.

Spa Spas in our hotels aren't included in the price of your holiday unless we say otherwise. Just so you know, in Spain and the Canary Islands, by law only over-16s can use the facilities.

Special Offers Our offers are only available on the holidays and dates we advertise, are per booking, and subject to availability.

Special Requests We'll always do our best to help however we can, but we can't guarantee we'll be able to meet your needs every time. These special requests aren't covered by Our Agreement With You so from a legal point of view, they're not part of your holiday contract.

Supplements

On Your Flight Depending on the airport you choose to fly from, on certain days or at certain times, you may have to pay a 'flight supplement'. Flight supplements may go up or down throughout the season. Some holidays are only available on flights with extra charges, either because the accommodation is available only on certain days of flying, or because onward travel arrangements are only available at certain times.

Occupancy Supplements/Discounts Depending on the number of people sharing a room, you may have to pay an 'occupancy supplement' for under-occupancy or single occupancy, or there may be a discount if more people share a room. Occupancy supplements/discounts may go up or down throughout the season.

Room Supplements Depending on the type of room you choose to stay in, you may have to pay a 'room supplement'. Room supplements may go up or down throughout the season. All rooms are subject to availability and any applicable occupancy and age restrictions.

A-Z guide

Sustainability We're members of Sustainable Aviation, a UK initiative that sets out the collective, long-term strategy of UK aviation to tackle the challenge of ensuring a cleaner, quieter, smarter future for our industry. You can find more information at www.sustainableaviation.co.uk.

Swim Academy These courses are available at our Holiday Villages between 1st May - 31st October. They cost between £15 and £30 depending on whether you book group or one-to-one sessions. You'll need to register your children at the start of each session. We may have to cancel courses if there isn't enough demand. You can book them before you go, or when you get there if places are still available.

Swimming Pools It's unlikely your pool will have a lifeguard. An adult must always accompany children in the pool. This includes children's pools and surrounding areas. Pools may be closed in early or late season, so April, early May and October, or in particularly bad weather. Also, pools won't be heated unless we say otherwise in the property description. If your pool has a waterslide, there may be height or age restrictions.

T

Taxes You may need to pay a tourist tax either at the airport or at your hotel. Taxes change regularly so check before you go. See **Prices** for more details.

Tour Operator Ratings We rate our holidays on our annual reviews and also the feedback we get from our end-of-holiday Customer Satisfaction Questionnaires. We rate hotels and apartments from '2' for no-frills, good value accommodation, to '5' for more comfort and a wider range of facilities. There may be some differences between accommodation that shares the same rating. That's where our 'plus' rating comes in.

Tours Most of our tours have age restrictions, so check before you book.

Towels You'll see from the individual property descriptions whether or not there's a pool towel service. You may find you'll need to pay a small charge.

Transfers The transfer times we give you are a rough guide. They don't allow for delays to incoming flights or local traffic conditions. In terms of the type of transfer you'll get, it depends on the holiday you've booked. Just so you know, if your holiday includes a coach transfer, we may occasionally need to change this to a minibus or taxi. Where coach access is limited, we may need to transport your luggage separately to and from your accommodation. If this is the case, it may also be necessary for your luggage to be collected earlier than your return transfer time to ensure it arrives at the airport in time for you to collect it before checking in.

On some holidays you have the option to book a private transfer, which will either be by minibus or taxi. Our prices are competitive against similar transfer services and are per person, per return trip, based on three adults sharing. Luggage space may be limited and baby seats aren't provided.

Twin Rooms Some twin rooms can take a 3rd or 4th bed but they're usually camp or folding beds. Rooms that take extra beds or a cot aren't necessarily bigger than standard rooms so space may be limited.

V

Vaccinations Speak to your doctor at least two months before you're due to go away. Some treatments, for malaria for example, should begin well before you go. If you're booking within three weeks of your departure, speak to your doctor before you book. There's more information available in the Department of Health's free leaflet – Health Advice for Travellers. Call 0800 555 777 for a copy.

Villas Your villa is just for those who have booked with us. If you plan to invite anyone to join you when you get there, you must let us know so we can add them to your booking and sort insurance. All of our self-catering villa accommodation is privately owned. The furnishings may be simple, but you can expect everything to be clean and in good repair. We've inspected all of our properties and instructed the owners on any improvements to be made before the start of the season. We've tried to make sure most accommodation has a kettle and teapot. But you'll find the kitchen equipment reflects the local style, rather than British customs. We provide essentials like toilet paper, washing-up liquid, cloths, and starter tablets for dishwashers where there is one, just to start you off. We also supply a fan in places without air-conditioning. For safety reasons, barbecues aren't allowed on balconies or small terraces, or where it could be a particular fire hazard.

Bear in mind, many buildings are in rural areas so you may see wildlife, such as frogs, spiders, lizards, farm animals and the occasional snake, in or around the property. Some owners have dogs and/or cats, so do check with us if you're worried about this.

Cleaning and Maid Service Your accommodation will be clean when you arrive, and we ask you to do a minimal clean when you leave so it's left in a reasonable state. If it needs more than the normal cleaning, we may deduct the extra cost from your deposit. Maid service is generally provided weekly. This doesn't apply to Tuscany or Umbria, where there's just a mid-stay change of linen during a two-week stay. Maids are not responsible for washing dishes, laundry, ironing or emptying rubbish, although many will be happy to do laundry if you pay a little extra.

Linen And Towels Sheets, pillowcases, hand, bath and tea towels are provided. In some cases, clean linen is provided by the maid for you to make up the beds. Linen and towels are generally changed weekly. You'll need to bring your own cot linen.

Sunloungers There may not be enough sunloungers at your villa for one per person.

Visas The best place for up-to-date information on visa and travel advice is the Foreign, Commonwealth & Development Office. Visit www.gov.uk/foreign-travel-advice or call 0845 850 2829. There may be specific entry requirements for under-18s, depending on your destination. For example, if a young person is travelling without both parents, there may be extra costs and they may need extra legal documents such as an affidavit, from a notary public. Always check with the consulate or embassy of the country you're travelling to before you book.

From 1st May 2025 it's obligatory for all visitors to Thailand to complete the Thailand Digital Arrival Card (TDAC) 3 days before arrival to avoid being denied entry. You'll need to do this via the official Thai government website <https://tdac.immigration.go.th>

W

Waterparks SplashWorld waterparks may be located onsite at your hotel or may be independent and located away from your hotel. They may also be open to non-hotel residents. Your All Inclusive board basis won't be available in the waterpark unless stated in the hotel description. Height or age restrictions may apply for some attractions. Some rides and facilities may need to be closed for maintenance. See **Swimming Pools**.

Weather There are sometimes tropical storms and hurricanes in Florida, the Caribbean and Mexico between June and November. It's impossible to predict their path or how long they will last more than three of four days in advance, and often it's much less. South-east Asia may be affected by its monsoon season, typically May to September. If a storm is forecast for one of our destinations, your safety is always our first priority. If there are hurricanes during your holiday we follow the advice of the Foreign, Commonwealth & Development Office and work with the Federation of Tour Operators.

Please also bear in mind that some hotel facilities - like outdoor bars and some sports - may not be available in adverse weather. Where we display weather information, this is supplied by the Met Office, © Crown copyright, the Met Office.

Weddings And Renewals Of Vows Please contact us for more details – the number you need is in the Getting In Touch section at the end of this guide. Also, see the Weddings brochure. Wedding package terms & conditions can be found at tui.co.uk/destinations/info/booking-terms-and-conditions.

Wheelchairs

On Your Flight When you fly with TUI, we'll take your wheelchair and one other mobility item in addition to your normal luggage allowance. However, you'll need to let us know at least 48 hours before you travel. We recommend your wheelchair and other mobility aids are fully insured.

If you've got an electric wheelchair, you'll need to let our Assisted Travel Team know so that the necessary arrangements can be made. Please let us know the wheelchair's make and model when you call. There's a limit on how many electric mobility aids we can take on each flight. If you don't let us know before you book and we can't carry your wheelchair, you might need to pay an extra charge to change your booking.

You can bring a battery-powered wheelchair if it meets the conditions given in the ICAO Technical Instructions for the Safe Transport of Dangerous Goods, plus any other related CAA rules. Visit www.caa.co.uk for more information. Please contact us as soon as possible if you're travelling with a battery-powered wheelchair or mobility aid and let us know the device's make and model, dimensions and battery type. We can then confirm whether there's space onboard.

Electric wheelchairs need to be loaded in an upright position for the flight. Batteries must be securely attached to the mobility aid and terminals protected from short circuits. Electrical circuits must be isolated to prevent the device being operated accidentally. If the wheelchair can't be loaded in an upright position, the battery terminals need to be protected against short-circuiting, and the battery removed and stored in strong packaging. Lithium batteries that are designed to be removed must travel in the cabin.

You need to bring the operating instructions for your mobility aid with you. If you don't have these details, see <https://www.bhta.com/air-transport-advice> where your make and model should be shown. If not, you'll need to contact the manufacturer, or shop where it was purchased or hired.

If you want to check whether your wheelchair will fit onboard our aircraft, please contact our Assisted Travel Team – the number can be found at the end of this guide.

If you're flying with another airline, you'll need to contact them directly to see if your wheelchair will fit onboard. Our Assisted Travel Team can help you with this, too.

On Resort Transfers If you're taking an electric wheelchair or scooter, you'll need to book a taxi transfer to your hotel. You can't take them on the coach. There's an extra charge for this.

Wi-Fi Bandwidths may vary. Some hotels may offer an upgrade to a higher bandwidth which you may need to pay for. The upgraded service may also cover a different location to the free Wi-Fi zones. Some hotels may have a data cap on usage, or the free Wi-Fi may be restricted to a daily time limit per device or room. Once this usage or time limit is reached, there may be a charge to continue using the service. Factors that may reduce signal strength include high usage - particularly if lots of devices are using Wi-Fi at the same time, obstructions like thick walls and electronic machinery and adverse weather conditions. The device used to connect to the Wi-Fi - e.g. mobile phone, tablet or laptop - may result in a differing quality of service received. Wi-Fi zones may not be in the same location at every hotel. If your device isn't connected to Wi-Fi, remember to turn off data roaming to avoid possible data charges.

Due to factors outside of our control we can't guarantee the availability, performance or security of the Wi-Fi provided.

Our agreement with you, and yours with us

We are TUI UK Limited, Company Number 02830117, our Registered Office is Wigmore House, Luton, LU2 9TN and Our Agreement sets out what we can expect from each other when you buy a holiday from us.

Booking Your Holiday

When you book your holiday you are accepting Our Agreement on behalf of everyone travelling with you. We will only deal with you, the lead name, and you must be an adult when you book. Anyone aged under 18 on your holiday must be accompanied by an adult. When we say "you" and "your" we mean you, as the lead name, or you and everyone travelling, depending on the context.

Our Agreement, includes our A-Z Guide, the conditions of carriage of the airline or cruise operator and the provisions of international conventions (including the Warsaw, Montreal, Strasbourg and Athens conventions) that apply to travel by air, land, sea or river. Please ask for a copy of any conditions applicable. Our Agreement along with the relevant details in the booking confirmation is the entire agreement between us for your holiday.

Our Agreement is made under the laws of England and Wales. You submit to the exclusive jurisdiction of those courts. You can choose the law and jurisdiction of Scotland or Northern Ireland but only if you live there.

Providing Information

You must ensure all information you give is correct. We'll use the personal data you give us in line with our Privacy Notice. You must pass on any information we give you to everyone travelling. You must comply with all passport, visa and other immigration requirements. Your passport and travel documents must be in good condition – you may be refused travel if they are damaged. If you are not self-reliant or have reduced mobility (like finding it hard to walk 500 metres) you must tell us before you book and if this changes tell us at least 48 hours before your holiday.

The Price You Pay

When you book your holiday, you must pay a deposit unless this is within 12 weeks of your holiday when you must pay in full. We'll tell you the price of your holiday and the deposit before you book. At least 12 weeks before you go you must pay the full balance. If you don't, we can cancel your holiday and charge you a termination fee.

When you book your holiday, we'll send your booking confirmation within 14 days. Mistakes can happen, so if any price on your booking confirmation, our website or our booking systems is obviously wrong, a booking made based on that price won't be valid, we can cancel it and refund you unless you want to pay the correct price.

For a breakdown of what's included in your basic holiday price, please see **Prices** in the A-Z.

Just so you know, you might also need to pay a tourist tax locally. We'll let you know what the approximate cost of this is before you book with us. Please also see **Taxes** in our A-Z.

Before Your Holiday

If You Change Your Holiday

Airlines or other transport providers can charge a fee for a change and sometimes treat a change as a cancellation. Fees can be up to 100% of the price for that part of your holiday. You must pay those fees as well as the amendment fee shown below.

When making changes, the price of your new travel arrangements will be based on the price that applies on the day you make the change. If your change means fewer adults travel, and your holiday price is based upon the number of adults, we'll recalculate the total price and the price per person may go up. This extra price isn't a termination fee. You will also need to pay the appropriate proportion of the termination fee for the adult who has cancelled. See "If You Cancel Your Holiday".

Some elements of your holiday, such as excursions, transfers, children's activities, flight or accommodation options, room/board upgrades, late check-out rooms theme park tickets and airport parking, may be non-refundable.

You may transfer your place on the booking to someone else if you give us at least 7 days' notice in writing or by email and the new lead name accepts the transfer and the terms of Our Agreement – insurance can't be transferred. You will be responsible, together with the new lead name, for our amendment fees and any costs as a result of the change. Please note - if everyone on your booking transfers their place to someone else, our standard cancellation charges will apply.

Our agreement with you, and yours with us

Change	Days before your holiday			
	71+	70-29	28-15	14-0
To change a name, passenger or passenger type (you can correct a spelling error without a fee).	£25 per person			
To upgrade a service, add on a flight extra, upgrade a room type or board basis.	No fee			
To change to a new package holiday from a TUI accommodation-only or TUI Airways flight-only booking travelling on the same dates as original booking. Does not apply to third party accommodation or flights. <i>Note: if your change request includes travelling on different dates to your original booking, the cancellation/amendment fees set out in the T&Cs applicable to your original booking will apply.</i>	No fee (But you will need to pay the difference in price if your new TUI package booking is more expensive.)			
To change duration, the time of a TUI Airways flight or to travel on an earlier date than planned.	£50 per person			
To change accommodation, departure or destination airport, or change a flight not operated by TUI Airways.	£50 per person		Treated as a cancellation	
To travel on a later date than planned.	£50 pp		Treated as a cancellation	

If You Cancel Your Holiday

To cancel your holiday you must tell us as soon as possible. If you booked using a travel agency, that agency must tell us. When your holiday has been cancelled you will receive a cancellation invoice. You must pay a termination fee which covers our administration costs and compensates us for the risk that we do not resell your holiday. The fee is based upon how long before your holiday you tell us you want to cancel and is a percentage of the total price of your holiday.

How long before your holiday you cancel	Percentage of your holiday price
70 days or more	Loss of deposit
69-63 days	30%
62-49 days	50%
48-29 days	70%
28-15 days	90%
14-0 days	100%

Even if the termination fee is lower than the deposit, your deposit will not be refunded. We may not be able to refund elements of your holiday if they are added extras. If you are cancelling because of an unavoidable and extraordinary circumstance happening at your destination that will significantly impact the performance of your holiday or your flight to get there, you will not have to pay a termination fee and your deposit will be refunded.

If We Cancel Your Holiday

If we cancel your holiday, except where it's because you haven't paid or you have been disruptive, you can have a refund or accept a replacement holiday from us of a similar standard and price if we can offer you one. We'll also pay the compensation shown below (unless we have cancelled because of one of the reasons listed in 'Events Beyond Our Control' or where you haven't paid) and we'll refund the difference if the replacement holiday is of a lower price.

If We Change Your Holiday

We aim to give you what we promise but, as we plan our holidays a long time in advance, sometimes things can change. We can make a change at any time but will let you know before your holiday if there's time.

Flight times given are for guidance only – your actual times will be shown on your e-ticket. Check that carefully when you receive it. Aircraft type can change and some facilities such as entertainment or advertised seat pitch may not be available. If we can't provide a seat option, we'll refund the price you paid for that option. Occasionally, we may have to make a major change to your holiday such as a change of destination, a downgrade of your accommodation by one full star rating, a change in flight time by more than 12 hours or a change of UK departure airport. A change in flight time that we need to make within 24 hours before you are due to fly is not a major change unless the time changes by more than 24 hours.

If we tell you about a major change after you book your holiday, you can accept the new arrangements offered by us; or accept a replacement holiday from us of the same or similar standard and price at the date of the change (we'll always refund the difference in price if the replacement holiday is a lower price at the date of the change), if we are able to offer you one; or cancel your holiday with us and receive a full refund.

If we make a major change, and you choose to cancel your holiday and receive a full refund, we'll pay the compensation shown below, unless the change is because of an event beyond our control. Any compensation payable is based upon how many days before your holiday departure we tell you about a major change. We'll pay 50% of the compensation for each person who paid a child price. No compensation will be paid for free child places.

How long before your holiday we tell you about a major change	Compensation per person
84 days or more	0
83-29 days	£25
28-15 days	£35
14-8 days	£50
7-0 days	£100

Events Beyond Our Control

Examples of events beyond our control are: war, threat of war, riots, civil disturbances, terrorist activity or its consequences, industrial disputes, any failure to secure relevant flying rights, natural or nuclear disasters, fire, health risks, unavoidable and unforeseeable technical problems with transport, closed or congested airports or ports, actual or potential severe weather conditions, the imposition of sanctions or other Governmental action and any other similar events.

On Your Holiday

Behaviour

Only you can use your accommodation. You must not let anyone else stay there. You are responsible for any damage to your accommodation or its contents during your holiday. We can refuse to accept you on your holiday or continue dealing with you if we, or someone in authority, believe your behaviour (by any form of communication or in person) is disruptive. The Captain of your aircraft or ship can restrict your movements on board or remove you.

If you are disruptive and stopped from boarding your flight from the UK, or disruptive during your flight, we'll treat your booking as cancelled by you at that moment. If you are disruptive on your holiday we can remove you from your accommodation and you will be responsible for your own return home and for any other members of your group who cannot or will not travel without you. You will not be entitled to a refund in either case and we will not provide compensation or meet any costs or expenses.

If you are disruptive you will be responsible for any damages, costs and expenses (including legal expenses) incurred as a result. This can include cleaning, repairing or replacing property lost, damaged or destroyed by you, compensating any passenger, crew, staff or agent affected by your actions and diverting the aircraft or ship for the purpose of removing you. Disruptive behaviour includes being threatening or abusive, damaging property, upsetting, annoying or disturbing any other traveller, our staff or agents or putting any of them in danger.

Excursions

We may introduce you to suppliers of excursions or other services. If you buy one of these, you'll be contracting with the supplier directly, we act only as an agent and have no liability for the performance of that contract. Our Agreement doesn't apply to any contract for excursions or other services.

If Things Go Wrong on Your Holiday

You benefit from the rights applying to packages under The Package Travel and Linked Travel Arrangements Regulations 2018. We are responsible for all the travel services included in your holiday. If any of them isn't provided as we agreed, we'll pay you compensation, if appropriate, unless it's due to an event beyond our control (see 'Events Beyond Our Control'), is your fault or is caused by a third-party.

If you are in difficulty on your holiday we'll help by providing information on health services, local authorities and consular assistance. We'll help you make phone calls, send emails or make alternative travel arrangements. You must pay any costs we incur if the difficulty is your fault.

If You Have A Complaint

It is very rare for things to go wrong. If they do, you must tell the supplier in question (e.g. the hotel) and our representative straight away so they can solve the issue. If our representative isn't available, you should contact our TUI Guest Experience Centre which is open 24/7. If you're still not satisfied, contact After-Travel Customer Support within 28 days of coming home so we can investigate properly. Contact details are in the A-Z Guide.

We follow ABTA's Code of Conduct and usually solve any issues but you can use ABTA's ADR scheme for resolving disputes at www.abta.com.

Personal Injury

Your holiday is made up from services provided by suppliers who follow local standards. Overseas safety standards are generally lower than in the UK.

If anyone travelling suffers injury, illness or death because of the services provided as part of your holiday, you must tell us and the supplier involved about it and complete a report at the time.

After your holiday you can contact After-Travel Customer Support. It must be no more than 3 months after you come home so we can investigate properly. Contact details are at the end of this guide.

Protecting Your Money

We provide security for the money you pay for your holiday and to bring you home in the event we become insolvent. When you buy a holiday from us that includes a flight, we do this by way of an ATOL (number 2524) managed by the Civil Aviation Authority, Gatwick Airport South, RH6 0YR. We also place a bond held by ABTA (V5126), 30 Park Street, London, SE1 9EQ, for holidays that do not include flights.

We've tried to write Our Agreement clearly. Unfortunately, the ATOL rules make us to include the next three paragraphs exactly as they're written.

Your Financial Protection.

When you buy an ATOL protected flight or flight inclusive package from us you will receive an ATOL Certificate. This lists what is financially protected, where you can get information on what this means for you and who to contact if things go wrong.

We, or the suppliers identified on your ATOL Certificate, will provide you with the services listed on the ATOL Certificate (or a suitable alternative). In some cases, where neither we nor the supplier are able to do so for reasons of insolvency, an alternative ATOL holder may provide you with the services you have bought or a suitable alternative (at no extra cost to you). You agree to accept that in those circumstances the alternative ATOL holder will perform those obligations and you agree to pay any money outstanding to be paid by you under your contract to that alternative ATOL holder. However, you also agree that in some cases it will not be possible to appoint an alternative ATOL holder, in which case you will be entitled to make a claim under the ATOL scheme (or your credit card issuer where applicable).

If we, or the suppliers identified on your ATOL certificate, are unable to provide the services listed (or a suitable alternative, through an alternative ATOL holder or otherwise) for reasons of insolvency, the Trustees of the Air Travel Trust may make a payment to (or confer a benefit on) you under the ATOL scheme. You agree that in return for such a payment or benefit you assign absolutely to those Trustees any claims which you have or may have arising out of or relating to the non-provision of the services, including any claim against us, the travel agent (or your credit card issuer where applicable). You also agree that any such claims may be re-assigned to another body, if that other body has paid sums you have claimed under the ATOL scheme.

Where your holiday is protected under the ABTA scheme, you agree to accept that in the event of our insolvency ABTA may arrange for the services you have bought to continue, or for a suitable alternative to be provided at the same cost as your original holiday. You also agree to accept that in circumstances where the travel service provider provides the services you have bought, you agree to pay any outstanding sum under your contract with us to that alternative travel service provider. However, you also agree that in some cases the services will not be provided, in which case you will be entitled to make a claim under ABTA's Scheme of Protection (or your payment card issuer where applicable) for a refund of the monies you have paid.

All money you pay to a travel agent for your holiday is held by that agent on behalf of and for the benefit of the Trustees of the Air Travel Trust at all times but subject to the agent's obligation to pay it to us for so long as we do not fail. If we do fail, any money held at that time by the agent, or subsequently accepted from you by the agent, is and continues to be held by that agent on behalf of and for the benefit of the Trustees of the Air Travel Trust without any obligation to pay that money to us.

Getting In Touch

Before You Go

If you're yet to travel with us, here are some numbers you may need...

Bookings, Amendments or General Enquiries	0203 451 2688
Assisted Travel Team	0800 145 6920
Groups	0203 451 2684
Weddings and Renewal of Vows	0203 451 2688
Finishing Touches	0203 451 2963
TUI Airways - new bookings, amendments, in-flight extras and general enquiries	0203 451 2695

You can also email TUIPreTravel@tui.co.uk or write to us at the address below. If you've already booked, please include your reference number in your letter or email. If you're getting in touch about a wedding or renewal of vows please address your letter to 'Weddings or Renewal of Vows' instead of Pre-Travel Customer Services – at the same address.

Pre-Travel Services, TUI UK, Contact Centre, Alexandra House, Alexandra Road, Swansea, SA1 5ED

While You're Away

For help while you're away, please call our Holidayline Team on +4433 33 365 147, text 80247, or use our contact form which can be found at www.tuicontact.com. They'll be there for you 24 hours a day, 7 days a week. Calls from abroad will be charged at international rates. Texts to 80247 cost 50p plus your network rate.

When You Get Home

When you're back in the UK, to discuss your TUI Airways flight experience, please call 0203 451 2699. For any other aspects of your holiday you can complete the online form located in the 'Contact Us' section of our website. Alternatively, you can write to us at the address below. Remember to give us your booking reference details.

After Travel Customer Support, TUI UK, Contact Centre, Alexandra House, Alexandra Road, Swansea, SA1 5ED

Travel Agent Support

If you're a travel agent and need our help...

Agent Reservations, Administration, Group Bookings and Weddings	0203 451 2677
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Calls to 0203 numbers cost the standard rate from UK landlines, but calls from mobiles may be higher. Check with your network provider.

In the driving seat



Here's why you should book your holiday car hire with TUI...

- Free cancellation up to 48 hours before your pick-up
- No hidden charges – we'll explain any additional costs before you book
- 24/7 customer service – our team is always here to help

How to book

Hiring a car with us couldn't be easier. For great service and face-to-face advice, pop into your local **TUI Store**. You can arrange things over the **phone**, too, by calling 0203 451 2688*. Alternatively, sort your car hire in **Manage My Booking**, or by visiting **tui.co.uk**

*Calls to 020 numbers cost the standard rate from UK landlines, while calls from mobiles may be higher. Check with your network provider.

Great holidays start with travel insurance

TUI Travel Insurance offers...

- Holiday cancellation cover
- Emergency medical cover, including a 24/7 medical assistance helpline
- Options to flex your cover to suit your plans, including annual policies

Chat to our Travel Experts in store, check out Manage My Booking, or visit **tuitravelinsurance.co.uk**

Terms, conditions and limitations apply. See policy for full details.



TUI UK Limited (also trading as First Choice), TUI UK Retail Limited (also trading as TUI) and Marella Cruises Limited are Appointed Representatives of AWP Assistance UK Ltd. Insurance is underwritten by AWP P&C SA and is administered in the UK by Allianz Partners, a trading name of AWP Assistance UK Ltd Registered in England. Registration No. 1710361. AWP Assistance UK Ltd, PO Box 74005, 60 Gracechurch Street, London, EC3P 3DS. AWP Assistance UK Ltd is authorised and regulated by the Financial Conduct Authority.

Finishing touches

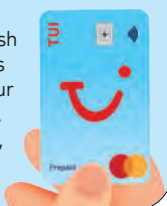
Once you've picked your flights and hotel, here's how we can help to get the final pieces of your holiday all squared away...

Before you go

Get sorted ahead of your break, with commission-free travel money, UK airport transfers, travel insurance and more.

Travel Money Mastercard®

With our reloadable TUI Travel Money card**, you can build up your getaway fund before you fly. It's a safe and secure alternative to carrying cash abroad. You can use it wherever Mastercard® is accepted. We also recommend downloading our new and improved TUI Travel Money app. Plus, new digital wallets coming soon. For more info, visit tui.co.uk/travel-money



UK airport transfers

Get to the good stuff sooner by saving yourself time and booking your ride to the airport instantly. Visit tui-uk.mozio.com



TUI travel money

We offer great rates on up to 50 different currencies, all at 0% commission*. You can click and collect your currency in your local TUI Store. Visit tui.co.uk/travel-money



Airport extras

Start your holiday off right by pre-booking your airport parking, dropping your bags the day before or staying in an airport hotel.

Airport parking and hotels

Reserve your parking space at holidayextras.com/tui/parking. Or, get a good night's sleep before your flight at an airport hotel – you can choose one that comes with parking. See our Never Beaten on Price guarantee at holidayextras.com/tui/nbop

SAVE
UP TO
75%

Airport lounges and fast track

Start your holiday as you mean to go on, with lounge access and an Airport Fast Track Pass. Visit holidayextras.com/tui/lounges

Free day-before bag drop

At selected airports, you can drop your bags the day before you're due to fly if your flight is eligible. Save even more time by checking in online beforehand, too.



Flight extras

Fly in style by upgrading to Premium or choosing a seat with extra legroom or extra space. Plus, pre-book your extra luggage or sports equipment.



During your holiday

Get your holiday activities sorted before you go by booking your car hire, TUI experiences, or golfing tee times.



Airport transfers

Upgrade your standard package transfer to a private taxi. Or, if you've just booked a flight or hotel stay, you can add a transfer.

Keep your information safe with an eSim

An eSim makes it easy to stay in touch with friends and family back home while you're away. You can add low-cost data to your current plan, which means you'll save money, and your number won't change. There's no need to get a new sim card, either. Find out more at discover.airalo.com

Download the TUI app

The TUI app's like having a 24/7 holiday expert in your pocket. Simply install it on Google Play or the App Store, then browse, add your booking, discover your holiday destination and much more.



It's important to arrange **travel insurance** for your trip. Visit tuitravelinsurance.co.uk

*You may be charged for using your debit/credit card by your card provider for foreign exchange transactions; these charges may vary, please check with your card provider. All transactions are subject to currency availability and anti-money laundering controls. Not all currencies are in stock in TUI travel shops, you may need to pre-order, please ask in store for details or visit us online. The rate of the day applies for buy back transactions that are not subject to a Buy Back Guarantee. We may ask you to provide evidence of your identity prior to any foreign exchange transaction and retain copies of any evidence presented. Maximum transaction limits may apply. For online transactions please see <https://www.money4travel.com/tuiuk/terms-and-conditions> for terms of Use. TUI is a trading name of TUI UK Retail Limited, a member of TUI Group. Registered Office: Wigmore House, Wigmore Lane, Luton, LU2 9TN. Registered in England No: 1456086. ABTA No: L4750

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EXPLORE tui.co.uk

CALL 0203 451 2688*

*Calls to 020 numbers cost the standard rate from UK landlines, but calls from mobiles may be higher. Check with your network provider.

VISIT your local TUI Store

DOWNLOAD the TUI app



All the flights and flight-inclusive holidays in this brochure are financially protected by the ATOL scheme. When you pay you will be supplied with an ATOL Certificate. Please ask for it and check to ensure that everything you booked (flights, hotels and other services) is listed on it. Please see our booking conditions for further information or for more information about financial protection and the ATOL Certificate go to: www.atol.org.uk/ATOLCertificate.



TUI UK Limited is a Member of ABTA. When you book with an ABTA Member you can expect high service standards, fair terms of trading and accurate information. ABTA's strict joining criteria for Members, code of conduct, customer helpline and approved ADR scheme to resolve complaints are all there to give you confidence and peace of mind when booking your travel arrangements. For more information see www.abta.com.



PEFC
PEFC/16-33-141

PEFC Certified
This product is
from sustainably
managed forests and
controlled sources
www.pefc.org

